

PE19-004
KIA
6/28/2019
DEFECT A
CA FILES
SORENTO

PART 2 OF 2



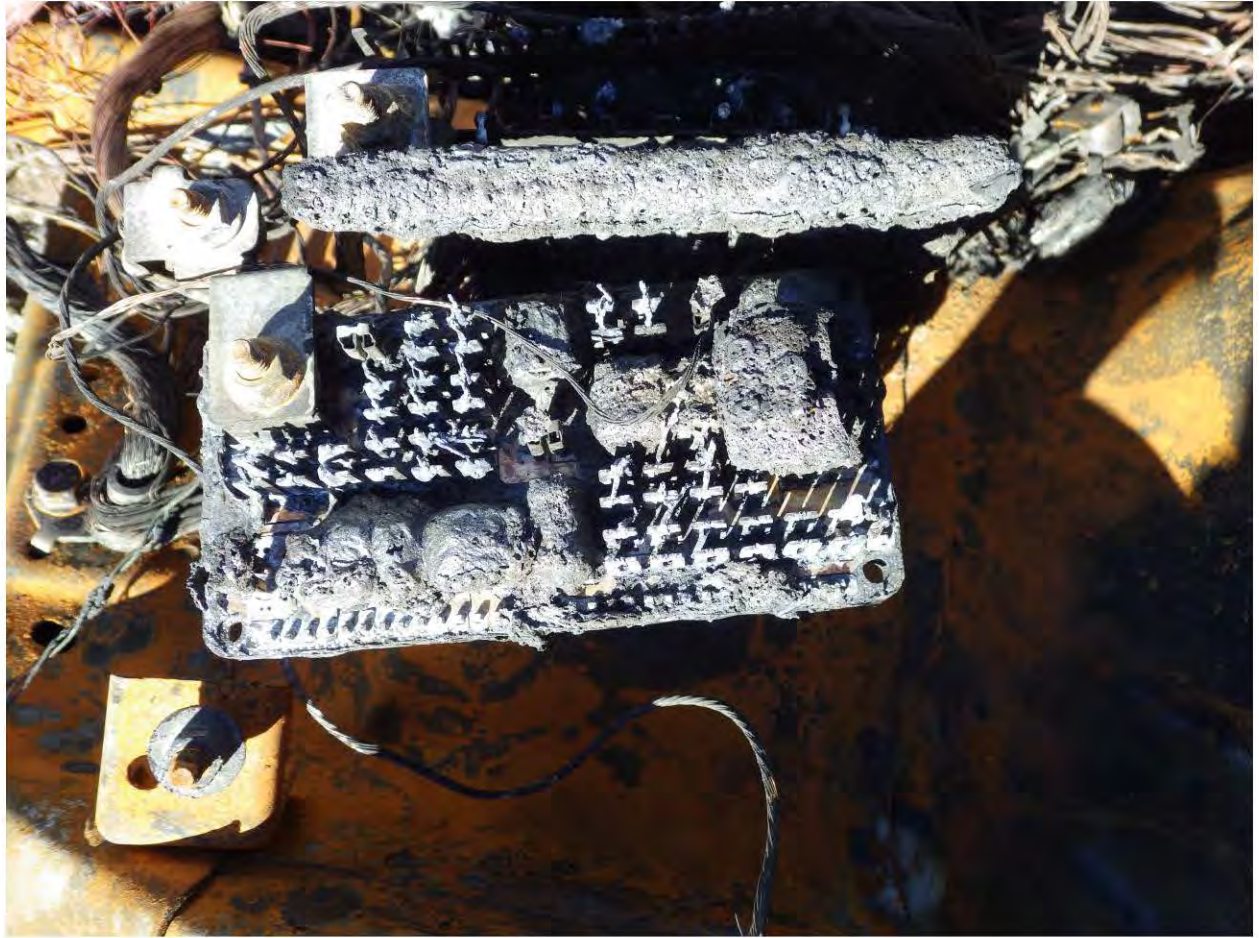


























































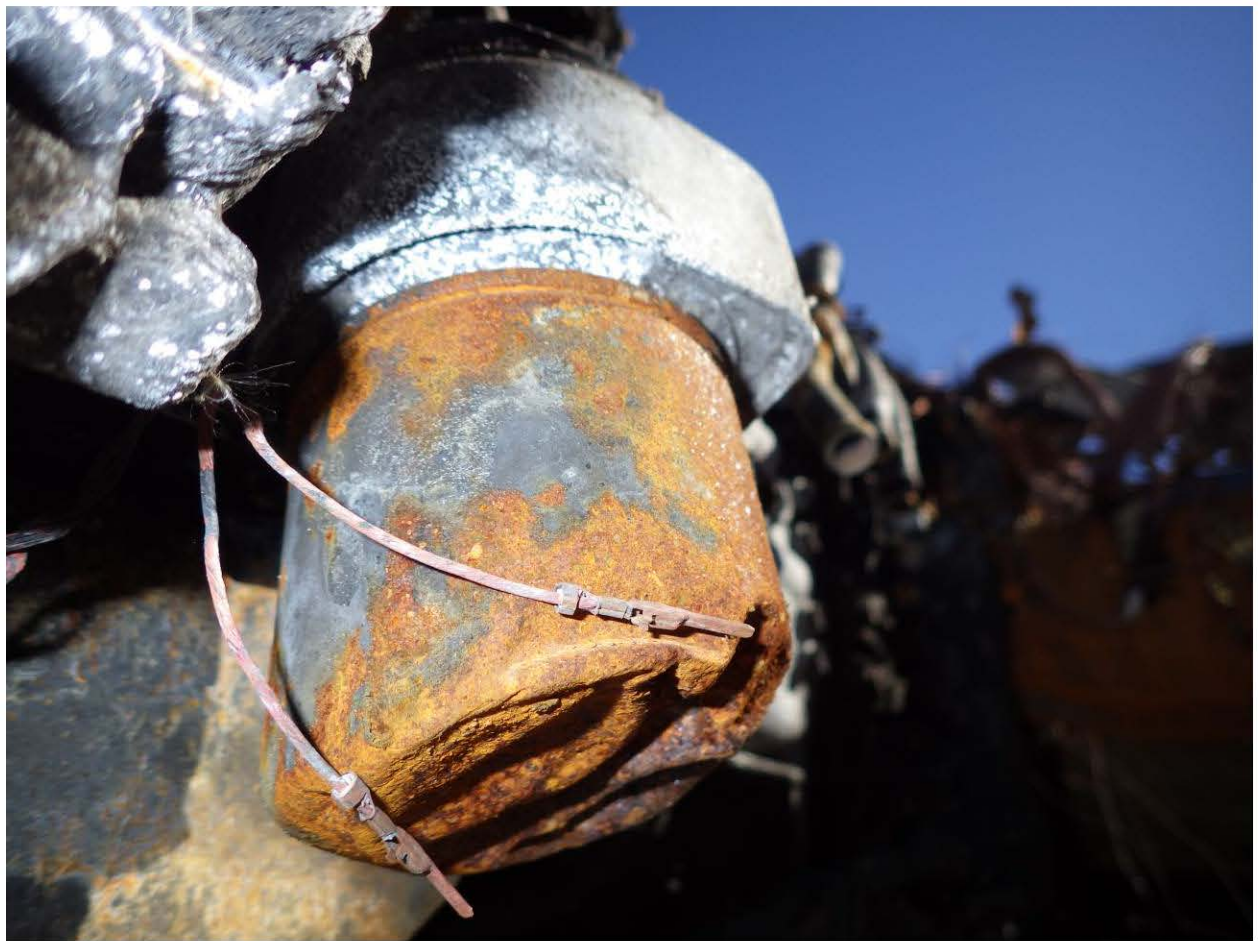




























































































































































AT&T LTE

7:21 PM



Done

Photo



Northwest Herald



1 hr · 🌐

By the time firefighters arrived at the scene, the SUV was on fire.



NWHERALD.COM

Mechanical failure causes Woodstock car fire, officials say



Like



Comment



Share



🙄 You and 3 others

1 share



Write a comment...



McHenry County
Sheriff Dept.

18-031228



Gavers Auto

815-338-4744

725 Lake Ave
Woodstock, IL

Irvine, CA


CARFAX® Vehicle History Report™
US \$39.99

Vehicle Information:
2016 KIA SORENTO LX/L
VIN: 5XYPG4A39GG
4 DOOR WAGON/SPORT UTILITY
2.4L I4 F DOHC 16V
GASOLINE
FRONT WHEEL DRIVE
[Standard Equipment](#) | [Safety Options](#)
Original Window Sticker

CARFAX Report Provided By:
Kia Motors America
111 Peters Canyon Rd
Irvine, CA 92606
(949) 468-4800

-  Total loss vehicle
-  CARFAX 1-Owner vehicle
-  Personal vehicle
-  Last owned in Illinois
-  9 Detailed records available
-  12 Last reported odometer reading



This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 11/2/18 at 12:16:28 PM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

 Ownership History The number of owners is estimated	
Year purchased	2015
Type of owner	Personal
Estimated length of ownership	3 yrs. 2 mo.
Owned in the following states/provinces	Illinois
Estimated miles driven per year	—
Last reported odometer reading	12

 Title History CARFAX guarantees the information in this section	
Salvage Junk Rebuilt Fire Flood Hail Lemon	No Problem
Not Actual Mileage Exceeds Mechanical Limits	No Problem

 Additional History Not all accidents / issues are reported to CARFAX	
Total Loss Total loss reported on 09/28/2018.	 Total Loss Reported
Structural Damage No structural damage reported to CARFAX.	 No Issues Reported
Airbag Deployment No airbag deployment reported to CARFAX.	 No Issues Reported
Odometer Check	No Issues

No indication of an odometer rollback.	 Indicated
Accident / Damage No additional accidents or damage reported to CARFAX.	 No Issues Reported
Manufacturer Recall No open recalls reported to CARFAX.	 No Recalls Reported



Detailed History

Glossary

Owner 1		Date:	Mileage:	Source:	Comments:
Purchased: 2013 Type: Personal Where: Illinois Est. length owned: 0/17/16 present (3 yrs, 2 mo)		Not Reported		Kia Motors America, Inc.	Vehicle manufactured and shipped to original dealer Original Window Sticker
		05/28/2015		Dealer Inventory	Vehicle offered for sale
		06/05/2015	8	Dealer Inventory	Vehicle offered for sale
		08/17/2015		Illinois Motor Vehicle Dept.	Vehicle purchase reported Titled or registered as personal vehicle
		09/09/2015	12	Illinois Motor Vehicle Dept. Cary, IL Title #152526971350	Title issued or updated Registration issued or renewed First owner reported Loan or lien reported Vehicle color noted as Red
		03/01/2016		Illinois Motor Vehicle Dept. Cary, IL	Registration issued or renewed
		02/02/2017		Illinois Motor Vehicle Dept. Cary, IL	Registration issued or renewed
		02/21/2018		Illinois Motor Vehicle Dept. Cary, IL	Registration issued or renewed Registration updated when owner moved the vehicle to a new location
		09/28/2018		Illinois Damage Report	TOTAL LOSS VEHICLE Vehicle declared a total loss by an insurance company



There are many reasons an insurance company will declare a vehicle a total loss. Have this vehicle inspected by a qualified technician before you buy.
[Learn more.](#)

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.



Glossary

View Full Glossary

First Owner

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Title Issued

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

Total Loss Vehicle

An insurance or fleet company declares a vehicle a total loss when a claim exceeds approximately 75% of its pre-damage value or if the vehicle is stolen and not recovered. This damage threshold varies by company. These companies typically take possession and obtain the title. Not all total loss vehicles result in a DMV-reported branded title. This may occur when an insurance company's definition of a total loss is different than the state DMV's definition for a branded title or when the owner of the vehicle is a self-insured company, like a fleet or rental company.

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Covered by United States Patent Nos. 7,113,853; 7,778,841; 7,596,512, 8,600,823; 8,595,079; 8,606,648; 7,505,838.

11/2/18 12:16:28 PM (CDT)

PLEASE REMIT WITH OUR INVOICE NUMBER(s), TO ENSURE ACCURATE PROCESSING

Checks should be mailed to: EFI Global, Inc 2877 Momentum Place Chicago, IL 60689-5328	Wire Credit Information for Fees only: Account Name: EFI Global, Inc		
	Bank Name: Fifth Third Bank Address: 38 Fountain Square Cincinnati, OH 45202	ABA No. [REDACTED] Account No. [REDACTED] Swift Code: FTBCUS3CXXX ACH ABA No. [REDACTED]	
	Email remittance instruction to: UIS-AR@uis-usa.com		

KIA
 111 Peters Canyon Road
 Irvine CA 92606

Date: Oct 31 2018

Our Ref: [REDACTED]

Invoice No: [REDACTED]

Attn: Ale Villapando

BACKING SHEET

Date	Activity/Expense	Hours	Quantity	Expenses
Brittany Warner				
10/19/18	Received assignment and setup file	0.50		
10/31/18	Reviewed and compiled report; generated invoice, emailed invoice and report to the client and closed the file	0.50		
		1.00		
	Employee Totals	\$80.00	\$0.00	\$0.00
Edwin Barron				
10/19/18	Telephoned secured vehicle lot (Copart) ensuring access and left a voicemail with Mr. Alex Villalpando (client) communicating anticipated inspection date.	0.10		
	Reviewed file : background information	0.20		
10/23/18	Traveled to loss site and vicinity	3.80		
	Conducted vehicle examination -Vehicle located at Copart - Chicago North, 1475 Bluff City Blvd, Elgin, IL 60120	3.20		
	Return travel traffic during return trip	4.20		
	Total daily mileage		438	
	Tolls and parking tolls on the Illinois toll ways			14.72
10/24/18	Researched weather for date/time of loss; left a VM with the responding FD (Woodstock, IL); left a VM with Mr. [REDACTED] (client) for verbal	0.50		
	Prepared/dictated report # [REDACTED]	2.00		
	FedEx expense for sending flash drive containing photos			7.10
	Uploaded photographs to flash drive to send to client	0.20		
		14.20	438.00	21.82
	Employee Totals	\$3,195.00	\$236.52	\$21.82

[REDACTED]

	100 %
Mileage	236.52
Samples	0.00
Expense	21.82
Hours	3,275.00
TOTAL Time and Expense	3,533.34





P.O. Box 89476 • Cleveland, OH 44101-6476

November 02 2018

KIA MOTORS
ATTN: ALEX VILLALPANDO
PO BOX 105436
ATLANTA, GA 303

RE: Claim Number:
Date of Loss:
Named Insured:



To whom it may concern,

Our investigation of the above-captioned loss indicates that your insured is liable for the damages incurred arising out of this matter. We have paid pursuant to our insured's policy and the subrogated rights have been assigned pursuant to the terms of that policy, as follows.

Your Insured/s: KIA MOTORS



Payment Amount/s: \$15,250.00 FOR COMP + \$607.06 FOR RENTAL
Deductible Amount: \$500.00
Total Subrogation: \$16,357.06

Enclosed is our proof of damages. We request payment as soon as possible. If applicable, we will reimburse the deductible to our insured.

Thank you in advance for your cooperation. Throughout the handling of your claim, if you have any questions, please do not hesitate to contact me.

Steve Gunnell

Senior Subrogation Representative
On behalf of MIC General Insurance Corporation
PO BOX 89476 Cleveland, OH 44101-6776
Direct (336) 435-3022 • Toll Free (888) 233-4575 • Fax (800) 924-0273



A		MM DD YYYY		03		000		NFIRS -1 Basic	
MJ282		IL		09 28 2018		03		000	
* * *		* * *		* * *		* * *		* * *	
B Location*		☐ Street address		QUEEN ANNE		RD		02	
☒ Intersection		☐ In front of		WOODSTOCK		IL		60098	
☐ Rear of		☐ Adjacent to		TWIN CREEKS RD					
☐ Directions									
C Incident Type *		131 Passenger vehicle fire		E1 Date & Times		Midnight is 0000		E2 Shift & Alarms	
D Aid Given or Received*		1 ☐ Mutual aid received		Alarm *		09 28 2018 22:02:26		G 2	
2 ☐ Automatic aid recv.		3 ☐ Mutual aid given		☒ Arrival *		09 28 2018 22:13:00		E3 Special Studies	
4 ☐ Automatic aid given		5 ☐ Other aid given		☐ Controlled					
N ☒ None				Last Unit		09 28 2018 23:52:57			
F Actions Taken *		11 Extinguishment by fire		G1 Resources *		G2 Estimated Dollar Losses & Values			
				☒ Apparatus		Property \$ 023 500			
				Suppression		Contents \$ 000 000		☒	
				EMS		PRE-INCIDENT VALUE: 023 500			
				Other		Property \$ 023 500			
						Contents \$ 000 000			
Completed Modules		H1*Casualties		H3 Hazardous Materials Release		I Mixed Use Property			
☒ Fire-2		Deaths Injuries		N ☐ None		NN ☐ Not Mixed			
☐ Structure-3		Fire		1 ☐ Natural Gas: slow leak, no evacuation or HazMat actions		10 ☐ Assembly use			
☐ Civil Fire Cas.-4		Service		2 ☐ Propane gas: <21 lb. tank (as in home BBQ grill)		20 ☐ Education use			
☐ Fire Serv. Cas.-5		Civilian		3 ☐ Gasoline: vehicle fuel tank or portable container		33 ☐ Medical use			
☐ EMS-6		H2 Detector		4 ☐ Kerosene: fuel burning equipment or portable storage		40 ☐ Residential use			
☐ HazMat-7		1 ☐ Detector alerted occupants		5 ☐ Diesel fuel/fuel oil: vehicle fuel tank or portable		51 ☐ Row of stores			
☐ Wildland Fire-8		2 ☐ Detector did not alert them		6 ☐ Household solvents: home/office spill, cleanup only		53 ☐ Enclosed mall			
☒ Apparatus-9		U ☐ Unknown		7 ☐ Motor oil: from engine or portable container		58 ☐ Bus. & Residential			
☒ Personnel-10				8 ☐ Paint: from paint cans totaling < 55 gallons		59 ☐ Office use			
☐ Arson-11				0 ☐ Other: Special HazMat actions required or spill > 55gal..		60 ☐ Industrial use			
				Please complete the HazMat form		63 ☐ Military use			
J Property Use*		Structures		341 ☐ Clinic, clinic type infirmary		539 ☐ Household goods, sales, repairs			
131 ☐ Church, place of worship				342 ☐ Doctor/dentist office		579 ☐ Motor vehicle/boat sales/repair			
161 ☐ Restaurant or cafeteria				361 ☐ Prison or jail, not juvenile		571 ☐ Gas or service station			
162 ☐ Bar/Tavern or nightclub				419 ☐ 1- or 2-family dwelling		599 ☐ Business office			
213 ☐ Elementary school or kindergarten				429 ☐ Multi-family dwelling		615 ☐ Electric generating plant			
215 ☐ High school or junior high				439 ☐ Rooming/boarded house		629 ☐ Laboratory/science lab			
241 ☐ College, adult education				449 ☐ Commercial hotel or motel		700 ☐ Manufacturing plant			
311 ☐ Care facility for the aged				459 ☐ Residential, board and care		819 ☐ Livestock/poultry storage (barn)			
331 ☐ Hospital				464 ☐ Dormitory/barracks		882 ☐ Non-residential parking garage			
				519 ☐ Food and beverage sales		891 ☐ Warehouse			
Outside				936 ☐ Vacant lot		981 ☐ Construction site			
124 ☐ Playground or park				938 ☐ Graded/care for plot of land		984 ☐ Industrial plant yard			
655 ☐ Crops or orchard				946 ☐ Lake, river, stream					
669 ☐ Forest (timberland)				951 ☐ Railroad right of way		Property Use 962			
807 ☐ Outdoor storage area				960 ☐ Other street		Residential street, road or			
919 ☐ Dump or sanitary landfill				961 ☐ Highway/divided highway					
931 ☐ Open land or field				962 ☒ Residential street/driveway					

K1 Person/Entity Involved

☐ Please fill out all
information on this
form and attach the
proper documents
when filing the
report.

Business Name (if applicable)	Address	City	State	Zip
Business Phone	Business Fax	Business Email	Business Website	Business Social Media
Business Hours	Business Days	Business Type	Business Category	Business Subcategory
Business Description	Business Address	Business City	Business State	Business Zip
Business Name (if applicable)	Address	City	State	Zip
Business Phone	Business Fax	Business Email	Business Website	Business Social Media
Business Hours	Business Days	Business Type	Business Category	Business Subcategory
Business Description	Business Address	Business City	Business State	Business Zip

☐ More people involved? Check this box and attach Supplemental Forms (NFIRS-1S) as necessary

K2 Owner

☐ Please fill out all
information on this
form and attach the
proper documents
when filing the
report.

Business Name (if applicable)	Address	City	State	Zip
Business Phone	Business Fax	Business Email	Business Website	Business Social Media
Business Hours	Business Days	Business Type	Business Category	Business Subcategory
Business Description	Business Address	Business City	Business State	Business Zip
Business Name (if applicable)	Address	City	State	Zip
Business Phone	Business Fax	Business Email	Business Website	Business Social Media
Business Hours	Business Days	Business Type	Business Category	Business Subcategory
Business Description	Business Address	Business City	Business State	Business Zip

L Remarks

09/28/2018 22:00:15SYS

Number

09/28/2018 22:01:49NCVASQUEZ

201800165876

09/28/2018 22:01:50NCVASQUEZ

09/28/2018 22:02:27NCVASQUEZ

#[201800165875], Jurisdiction: WOODSTOCK FD. Case Number(s): [REDACTED] requested by 433.
[Shared]

09/28/2018 22:02:33USDD

WDFD1,WDFD3; Radio(s) [Shared]

09/28/2018 22:03:54SOBAUGHER

[201800165876]

09/28/2018 22:11:06NCVASQUEZ

09/28/2018 22:17:32BAT4

09/28/2018 22:40:32NCVASQUEZ

TURNED OVER TO 433 [Shared]

09/28/2018 23:32:14NCVASQUEZ

[Shared]

[1] Request Caller Location Request Caller

[2] Multi-Jurisdiction ETSB LAW Incident #:

[3] VEH ON FIRE, UNOCCUPIED [Shared]

[4] Automatic Case Number(s) issued for Incident

[5] Dispatch Alert successful: Station(s)

[6] [ETSB LAW] has closed their incident

[7] 433 VEH IS FULLY INVOLVED [Shared]

[8] BAT4 - fire out [Shared]

[9] PER BAT4 COMMAND IS TERMINATED, SCENE

[10] Incident Re-opened: RETURNING TO SCENE

Called to the above location for a vehicle fire. Upon arrival found car parked on the side of the road on Twin Creeks Rd. Vehicle was fully involved in fire. Heaviest fire and damage after extinguishments was noted in the engine/dash area. E33 pulled the trash line and completed extinguishments. Owner stated that just prior to the fire his check engine light came on and shortly thereafter he noticed flames in the dash area. He stated that he pulled over, exited the vehicle and called 911. Owners insurance company is Next Gen Premiere.

L Authorization

M801170 Brinkman, Michael LT 09/29/2018

N746483 Burns, Nathaniel LT 09/29/2018

MJ282

IL

MM

DD

YYYY

9

28

2018

03

000

Complete
Narrative

Narrative:

09/28/2018 22:00:15SYS [1] Request Caller Location Request Caller Number
09/28/2018 22:01:49NCVASQUEZ [2] Multi-Jurisdiction ETSB LAW Incident #:
201800165876
09/28/2018 22:01:50NCVASQUEZ [3] VEH ON FIRE, UNOCCUPIED [Shared]
09/28/2018 22:02:27NCVASQUEZ [4] Automatic Case Number(s) issued for Incident
#[201800165875], Jurisdiction: WOODSTOCK FD. Case Number(s): [REDACTED] requested by 433.
[Shared]
09/28/2018 22:02:33USDD [5] Dispatch Alert successful: Station(s)
WDFD1,WDFD3; Radio(s) [Shared]
09/28/2018 22:03:54SOBAUGHER [6] [ETSB LAW] has closed their incident
[201800165876]
09/28/2018 22:11:06NCVASQUEZ [7] 433 VEH IS FULLY INVOLVED [Shared]
09/28/2018 22:17:32BAT4 [8] BAT4 - fire out [Shared]
09/28/2018 22:40:32NCVASQUEZ [9] PER BAT4 COMMAND IS TERMINATED, SCENE TURNED
OVER TO 433 [Shared]
09/28/2018 23:32:14NCVASQUEZ [10] Incident Re-opened: RETURNING TO SCENE
[Shared]

Called to the above location for a vehicle fire. Upon arrival found car parked on the side of the road on Twin Creeks Rd. Vehicle was fully involved in fire. Heaviest fire and damage after extinguishments was noted in the engine/dash area. E33 pulled the trash line and completed extinguishments. Owner stated that just prior to the fire his check engine light came on and shortly there after he noticed flames in the dash area. He stated that he pulled over, exited the vehicle and called 911. Owners insurance company is Next Gen Premiere.

A MJ282 Incident # IL State 09 28 Month Day 2018 Year 03 Day of Week Incident Number 000 Agency ☐ Unlabeled ☐ Transfer ☐ No Activity NFIRS -2 Fire		
B Property Details B1 ☒ Not Residential Estimated Number of residential living units in building of origin whether or not all units became involved B2 ☒ Buildings not involved Number of buildings involved B3 ☐ None Acres burned (outside fires) ☐ Less than one acre	C On-Site Materials or Products ☐ None Enter up to three codes. Check one or more boxes for each code entered. ☐ Code 1 ☐ Code 2 ☐ Code 3 ☐ Bulk storage or warehousing ☐ Processing or manufacturing ☐ Packaged goods for sale ☐ Repair or service ☐ Code 1 ☐ Code 2 ☐ Code 3 ☐ Bulk storage or warehousing ☐ Processing or manufacturing ☐ Packaged goods for sale ☐ Repair or service ☐ Code 1 ☐ Code 2 ☐ Code 3 ☐ Bulk storage or warehousing ☐ Processing or manufacturing ☐ Packaged goods for sale ☐ Repair or service	
D Ignition D1 83 Engine area, running Area of ignition * D2 UU Undetermined Area of ignition * D3 UU Undetermined Area of ignition * ☐ Check Box if fire spread was confined to object of origin D4 ☐ None Area of ignition * ☐ Required only if item first ignited code is 00 or <70	E1 Cause of Ignition ☐ Check box if this is an exposure report. Skip to section G ☐ Intentional ☒ Unintentional ☐ Failure of equipment or heat source ☐ Act of nature ☐ Cause under investigation ☐ Cause undetermined after investigation E2 Factors Contributing To Ignition NN None ☒ None	E3 Human Factors Contributing To Ignition Check all applicable boxes ☐ Asleep ☐ Possibly impaired by alcohol or drugs ☐ Unattended person ☐ Possibly mentally disabled ☐ Physically Disabled ☐ Multiple persons involved ☒ None ☐ Age was a factor Estimated age of person involved ☐ Male ☐ Female
F1 Equipment Involved In Ignition ☐ None If Equipment was not involved, Skip to Section G 	F2 Equipment Power F3 Equipment Portability ☐ Portable ☐ Stationary Portable equipment normally can be moved by one person, is designed to be used in multiple locations, and requires no tools to install.	G Fire Suppression Factors Enter up to three codes. ☐ None
H1 Mobile Property Involved ☐ None ☐ Not involved in ignition, but burned ☐ Involved in ignition, but did not burn ☒ Involved in ignition and burned	H2 Mobile Property Type & Make 11 Automobile, passenger KI Kia	Local Use ☐ Pre-Fire Plan Available Some of the information presented in this report may be based upon reports from other Agencies ☐ Arson report attached ☐ Police report attached ☐ Coroner report attached ☐ Other reports attached
Sorento Model/Make/Year 2015 Year A75 0574 Incident Number IL Unknown State		

A	MJ282	IL	9	28	2018	03	000	☐ delete ☐ create	NFIRS - 9 Apparatus or Resources
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B Apparatus or * Resource	Date and Times Use a 24 hour clock Month Day Year Hour Min	Sent X	Number of * People	Use Check all that apply for each apparatus to indicate its main use at the incident.	Actions Taken
1 ID BAT4 Type 92	Dispatch ☒ 9 28 2018 22:02 Arrival ☒ 9 28 2018 22:13 Clear ☒ 9 28 2018 22:39	X	1	☒ Suppression ☐ EMS ☐ Other	
2 ID E33 Type 11	Dispatch ☒ 9 28 2018 23:32 Arrival ☒ 9 28 2018 23:41 Clear ☒ 9 28 2018 23:52	X	3	☒ Suppression ☐ EMS ☐ Other	
3 ID Type	Dispatch ☐ Arrival ☐ Clear ☐			☐ Suppression ☐ EMS ☐ Other	
4 ID Type	Dispatch ☐ Arrival ☐ Clear ☐			☐ Suppression ☐ EMS ☐ Other	
5 ID Type	Dispatch ☐ Arrival ☐ Clear ☐			☐ Suppression ☐ EMS ☐ Other	
6 ID Type	Dispatch ☐ Arrival ☐ Clear ☐			☐ Suppression ☐ EMS ☐ Other	
7 ID Type	Dispatch ☐ Arrival ☐ Clear ☐			☐ Suppression ☐ EMS ☐ Other	
8 ID Type	Dispatch ☐ Arrival ☐ Clear ☐			☐ Suppression ☐ EMS ☐ Other	
9 ID Type	Dispatch ☐ Arrival ☐ Clear ☐			☐ Suppression ☐ EMS ☐ Other	

Type of Apparatus or Resources Ground Fire Suppression 11 Engine 12 Truck or aerial 13 Quint 14 Tanker & pumper combination 16 Brush truck 17 ARF (Aircraft Rescue and Firefighting) 10 Ground fire suppression, other Heavy Ground Equipment 21 Dozer or plow 22 Tractor 24 Tanker or tender 20 Heavy equipment, other Aircraft 41 Aircraft: fixed wing tanker 42 Helitanker 43 Helicopter 40 Aircraft, other	Marine Equipment 51 Fire boat with pump 52 Boat, no pump 50 Marine apparatus, other Support Equipment 61 Breathing apparatus support 62 Light and air unit 60 Support apparatus, other Medical & Rescue 71 Rescue unit 72 Urban Search & rescue unit 73 High angle rescue unit 75 BLS unit 76 ALS unit 70 Medical and rescue unit, other	More Apparatus? Use Additional Sheets Other 91 Mobile command post 92 Chief officer car 93 HazMat unit 94 Type 1 hand crew 95 Type 2 hand crew 99 Privately owned vehicle 00 Other apparatus/resource NN None UU Undetermined
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A		MM DD YYYY		03		000		NFIRS - 10 Personnel	
		MJ282	IL	9	28	2018			
B Apparatus or Resource		Date and Times				Sent	Number of People	Use	Actions Taken
		Month Day Year Hours/mins				☒			
1	ID BAT4	Dispatch	☒	9	28	2018	22:02	Sent	
	Type 92	Arrival	☒	9	28	2018	22:13	☒	1
		Clear	☒	9	28	2018	22:39		
								☒ Suppression	
								☐ EMS	
								☐ Other	
Personnel ID	Name	Rank or Grade	Attend	Action Taken	Action Taken	Action Taken	Action Taken		
M801170	Brinkman, Michael	LT	☒						
2	ID E33	Dispatch	☒	9	28	2018	23:32	Sent	
	Type 11	Arrival	☒	9	28	2018	23:41	☒	3
		Clear	☒	9	28	2018	23:52		
								☒ Suppression	
								☐ EMS	
								☐ Other	
Personnel ID	Name	Rank or Grade	Attend	Action Taken	Action Taken	Action Taken	Action Taken		
G886663	Antor, Gregory	FFEMT	☒						
M784752	Mass, Adam	FFP	☒						
N746483	Burns, Nathaniel	LT	☒						
3	ID	Dispatch	☐					Sent	
	Type	Arrival	☐						
		Clear	☐						
								☐ Suppression	
								☐ EMS	
								☐ Other	
Personnel ID	Name	Rank or Grade	Attend	Action Taken	Action Taken	Action Taken	Action Taken		
			☒						
			☐						
			☐						
			☐						
			☐						
			☐						
			☐						

MJ282	IL	9	28	2018	03		000	Responding Units/Personnel
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Unit	Notify Time	Enroute Time	Arrival Time	Cleared Time
BAT4 Shift Commander	22:02:26	22:03:57	22:13:00	22:39:40

Staff ID\Staff Name	Activity	Rank	Position	Role
M801170 Brinkman, Michael	On Duty	Lieutenant		

E33 Engine	23:32:38	23:32:38	23:41:08	23:52:57
------------	----------	----------	----------	----------

Staff ID\Staff Name	Activity	Rank	Position	Role
G886663 Antos, Gregory	On Duty	Firefighter		
M784752 Mass, Adam	On Duty	Firefighter		
N746483 Burns, Nathaniel	On Duty	Lieutenant		

MJ282	IL	MM 9	DD 28	YYYY 2018	03		000	Responding Personnel
*	*	*	*	*	*	*	*	

Staff ID\Staff Name	Unit	Activity	Position	Rank	PayScl	Hrs	HrsPd	Pts
M801170 Brinkman, Michael	BAT4	OD On Duty		LT		0.62	0.62	0.00
G886663 Antor, Gregory	E33	OD On Duty		FFEMT		0.34	0.34	0.00
M784752 Mass, Adam	E33	OD On Duty		FFP		0.34	0.34	0.00
N746483 Burns, Nathaniel	E33	OD On Duty		LT		0.34	0.34	0.00

Total Participants: 4

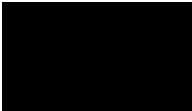
Total Personnel Hours: 1.64

An 'X' next to the unit denotes driver.

NATIONAL GENERAL INSURANCE

MIC GENERAL INSURANCE COR
BUFFALO CLAIMS OFFICE
Email Supplement Requests to:
Supp@NGIC.com
PO BOX 1623
WINSTON-SALEM, NC 27102
Phone: (888) 233-4575

Claim #:
Workfile ID:



Estimate of Record

Written By: RICK GRAZIANO, 10/11/2018 6:08:38 PM
Adjuster: JANKOWSKI, AMANDA, (716) 932-5923 Business

Insured: [Redacted]
Type of Loss: Comprehensive Date of Loss: 09/28/2018 09:00 AM Days to Repair: 0
Point of Impact: 22 Total Burn Deductible: 500.00

Owner (Insured): [Redacted] HEBRON, IL 60034 [Redacted] Evening [Redacted] Cellular	Inspection Location: COPART AUTO AUCTIONS COPART AUTO AUCTIONS 1475 BLUFF CITY BLVD ELGIN, IL 60120 Field	Appraiser Information: RICK GRAZIANO (224) 213-2069	Repair Facility:
--	---	--	-------------------------

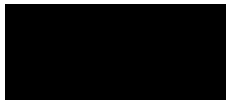
VEHICLE

2016 KIA Sorento L FWD 4D UTV 4-2.4L Gasoline Gasoline Direct Injection Black cher

[Redacted]	Production Date:	Interior Color:
License: 0000000	Odometer: UNK	Exterior Color: Black cher
State: IL	Condition:	

TRANSMISSION Automatic Transmission	CONVENIENCE Air Conditioning Intermittent Wipers Tilt Wheel Cruise Control Rear Defogger Keyless Entry Alarm Message Center Steering Wheel Touch Controls Rear Window Wiper Telescopic Wheel	Stereo Search/Seek CD Player Auxiliary Audio Connection Satellite Radio	SEATS Cloth Seats Bucket Seats Reclining/Lounge Seats
POWER Power Steering Power Brakes Power Windows Power Locks Power Mirrors Heated Mirrors	RADIO AM Radio FM Radio	SAFETY Drivers Side Air Bag Passenger Air Bag Anti-Lock Brakes (4) 4 Wheel Disc Brakes Traction Control Stability Control Front Side Impact Air Bags Head/Curtain Air Bags Hands Free Device	WHEELS Aluminum/Alloy Wheels
DECOR Dual Mirrors Privacy Glass Console/Storage Overhead Console Wood Interior Trim			PAINT Clear Coat Paint
			OTHER Rear Spoiler Signal Integrated Mirrors
			TRUCK Power Trunk/Gate Release





Estimate of Record

2016 KIA Sorento L FWD 4D UTV 4-2.4L Gasoline Gasoline Direct Injection Black cher

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1	#	TOTAL BURN.....TOTAL LOSS		1			
SUBTOTALS					0.00	0.0	0.0

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			0.00
Total Cost of Repairs			0.00
Deductible			500.00
Total Adjustments			500.00
Net Cost of Repairs			-500.00

NOTE TO VEHICLE OWNER - National General Insurance does business with collision repair shops in your area and has developed a preferred network of shops with proven, high standards. We recognize that you, the vehicle owner, have the right to select the repair facility of your choice and are under no obligation to use any of the shops on the list. We will pay the amount we determine payable under the policy regardless of the repair facility chosen. We will attempt to get an agreed cost of repairs with the shop of your choice. If this is not possible, we will extend a fair and reasonable offer to repair the loss related damage to your vehicle based on industry repair standards and prevailing market rates. If there are loss related damages that were not visible at the time of the initial estimate, or damages not included in the original estimate, the additional damage will be considered for a supplemental repair estimate.

ILLINOIS LAW REQUIRES THAT VEHICLE REPAIRERS MUST BE LICENSED IN ACCORDANCE WITH SECTION 5-301 OF THE ILLINOIS VEHICLE CODE.



Estimate of Record

2016 KIA Sorento L FWD 4D UTV 4-2.4L Gasoline Gasoline Direct Injection Black cher

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ARY2312, CCC Data Date 10/1/2018, and potentially other third party sources of data; and (b) the parts presented are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2019 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category.
X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category.
M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel.
CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel.
HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non
Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace.
R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel.
Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway
Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

Claim Number [REDACTED]
Version :E01
Image FileName :PHOTO15
Image Label :109
Insured [REDACTED]
Policy Number [REDACTED]
Claimant : [REDACTED]

Year :2016
Make :Kia
Model :Sorento L FWD
VIN :5XYPG4A39G [REDACTED]
Loss Date :09/28/2018
Appraiser :GRAZIANO, RICK
Photo Added Date :10/11/2018



Claim Number : [REDACTED]

Version :E01

Image FileName :PHOTO16

Image Label :LT REAR DR

Insured [REDACTED]

Policy Number [REDACTED]

Claimant : [REDACTED]

Year :2016

Make :Kia

Model :Sorento L FWD

VIN :5XYPG4A39GG [REDACTED]

Loss Date :09/28/2018

Appraiser :GRAZIANO, RICK

Photo Added Date :10/11/2018



Claim Number [REDACTED]
Version :E01
Image FileName :PHOTO
Image Label :INTERIOR FRT
Insured [REDACTED]
Policy Number [REDACTED]
Claimant : [REDACTED]

Year :2016
Make :Kia
Model :Sorento L FWD
VIN :5XYPG4A39G [REDACTED]
Loss Date :09/28/2018
Appraiser :GRAZIANO, RICK
Photo Added Date :10/11/2018



Claim Number [REDACTED]

Version :E01

Image FileName :PHOTO18

Image Label :Left Front

Insured [REDACTED]

Policy Number [REDACTED]

Claimant [REDACTED]

Year :2016

Make :Kia

Model :Sorento L FWD

VIN :5XYPG4A39G [REDACTED]

Loss Date :09/28/2018

Appraiser :GRAZIANO, RICK

Photo Added Date :10/11/2018



Year :2016

Make :Kia

Model :Sorento L FWD

VIN :5XYPG4A39G

Loss Date :09/28/2018

Appraiser :GRAZIANO, RICK

Photo Added Date :10/11/2018

DWN LT SIDE FROM UNDER



Year :2016

Make :Kia

Model :Sorento L FWD

VIN :5XYPG4A39GG

Loss Date :09/28/2018

Appraiser :GRAZIANO, RICK

Photo Added Date :10/11/2018

STOPS AT FRT FLOOR



Claim Number : [REDACTED]

Version : E01

Image FileName : PHOTO20

Image Label : 104

Insured : [REDACTED]

Policy Number : [REDACTED]

Claimant : [REDACTED]

Year : 2016

Make : Kia

Model : Sorento L FWD

VIN : 5XYPG4A39GG [REDACTED]

Loss Date : 09/28/2018

Appraiser : GRAZIANO, RICK

Photo Added Date : 10/11/2018



Claim Number [REDACTED]
Version :E01
Image FileName :PHOTO21
Image Label :Left Rear
Insured : [REDACTED]
Policy Number [REDACTED]
Claimant [REDACTED]

Year :2016
Make :Kia
Model :Sorento L FWD
VIN :5XYPG4A39G [REDACTED]
Loss Date :09/28/2018
Appraiser :GRAZIANO, RICK
Photo Added Date :10/11/2018



Claim Number : [REDACTED]

Version : E01

Image FileName : PHOTO22

Image Label : Right Front

Insured [REDACTED]

Policy Number [REDACTED]

Claimant [REDACTED]

Year : 2016

Make : Kia

Model : Sorento L FWD

VIN : 5XYPG4A39G [REDACTED]

Loss Date : 09/28/2018

Appraiser : GRAZIANO, RICK

Photo Added Date : 10/11/2018



Claim Number [REDACTED]
Version :E01
Image FileName :PHOTO23
Image Label :ENG BAY LT SIDE
Insured [REDACTED]
Policy Number [REDACTED]
Claimant [REDACTED]

Year :2016
Make :Kia
Model :Sorento L FWD
VIN :5XYPG4A39GG[REDACTED]
Loss Date :09/28/2018
Appraiser :GRAZIANO, RICK
Photo Added Date :10/11/2018





Used Vehicle Report

Report Date: 10/15/2018

Effective Dates: 09/28/2018 - 10/04/2018

2016 Kia Sorento L Sport Utility 4D

	Values	Valuation Ranges
Fair Purchase Price (CPO)	\$17,312	\$16,147 - \$18,476
Private Party		
Base Value	\$17,353	
Mileage Adj	-\$930	
Options Adj	\$0	
Excellent	\$16,423	\$15,607 - \$17,238
Base Value	\$16,680	
Mileage Adj	-\$930	
Options Adj	\$0	
Very Good	\$15,750	\$14,956 - \$16,543
Base Value	\$16,443	
Mileage Adj	-\$930	
Options Adj	\$0	
Good	\$15,513	\$14,706 - \$16,319
Base Value	\$14,607	
Mileage Adj	-\$930	
Options Adj	\$0	
Fair	\$13,677	\$12,935 - \$14,419
Notes:		

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Used Vehicle Report

Report Date: 10/15/2018

Effective Dates: 09/28/2018 - 10/04/2018

2016 Kia Sorento L Sport Utility 4D

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2016 Kia Sorento L Sport Utility 4D

Value as of: 09/28/2018

Zip Code: 60034

Condition: Good

Mileage: 51,000

Color:

Vehicle Details

Year: 2016

make: Kia

Model: Sorento

Trim: L Sport Utility 4D

Engine: 4-Cyl, GDI, 2.4 Liter

Trans: Auto, 6-Spd OD Sptmatc

Drivetrain: FWD

Optional Equipment

Hill Start Assist Control, Traction Control, Electronic Stability Control, ABS (4-Wheel), Air Conditioning, Power Windows, Power Door Locks, Cruise Control, Power Steering, Tilt & Telescoping Wheel, AM/FM Stereo, CD/MP3 (Single Disc), SiriusXM Satellite, Bluetooth Wireless, Dual Air Bags, Side Air Bags, F&R Head Curtain Air Bags, Privacy Glass, Rear Spoiler, Alloy Wheels

 **ARMS**
 NATIONAL
 GENERAL INSURANCE

Rental Company: ENTERPRISE RENT-A-CAR
Invoice: [REDACTED]
Alternate Invoice Number: [REDACTED]

Bill To: GMI53NO
 NATIONAL GENERAL INSURANCE
 ATTN: AMANDA JANKOWSKI
 PO Box 3199
 Winston-Salem, NC 27102

RENTER INFORMATION:

Renter: [REDACTED]

RENTAL INFORMATION:

Rental Branch Location:
 ENTERPRISE RENT-A-CAR (159N)
 11015 ROUTE 47
 HUNTLEY, IL 60142
 (847) 669-8686

ADDITIONAL CLAIM INFORMATION:

Claim Number [REDACTED]
 Claim Type: Insured
 Vehicle Condition: Total Loss
 Date Of Loss:
 Insured Name:
 Owner's Vehicle: 2015 KIA SOREN
 Additional Driver:

Repair Facility:

TOW YARD
 ST. LOUIS, MO 63105
 (999) 999-9999

VEHICLES RENTED:

Effective Date and Time	Year	Make	Model	VIN	Starting Mileage	Ending Mileage	Mileage	Rate Charged
9/29/18 11:22 AM	2018	TOYO	CORO	2T1BURHE2JC [REDACTED]	27000	27200	200	\$25.49

Rental Invoice

Please Return This Portion with Remittance

Make Payment To:
ENTERPRISE RENT-A-CAR (53WW)

Total Charges: \$193.60
Less Amount Received: \$0.00

5715 WESTPARK DR STE 200

Total Amount Due..... \$193.60CHARLOTTE, NC 28217-3564
Federal ID:43-1241935Please include on your check:
Invoice: XXXXXXXXXX

NOTEBOOK:

☐ Extensions ☐ Request Extension ☐ Maintain Authorization

Date

Author

Message

10/12/18 6:33 AM SYSTEM, ARMS

Invoice sent for Approval/Payment

AMOUNT DUE \$193.60

10/11/18 8:52 AM RENTAL, BRANCH

Ticket 087260 closed on 10/5/18 at 5:19 PM.

Maintain Authorization changed by QUINN, KELSEY at 1:43 PM.

10/10/18 2:43 PM QUINN, KELSEY

Managed By changed from JANKOWSKI, AMANDA to INHOUSE NC 53GM, ENTERPRISE

Last authorized day will be 10/5/18.

Last day of rental set by QUINN, KELSEY at 1:43 PM.

Last Day Set --Repairs complete

Extension Authorization changed by WEISS, BRIAN at 1:10 PM.

10/10/18 2:10 PM WEISS, BRIAN

Rental extended by WEISS, BRIAN at 1:10 PM for 5 day(s).

Current authorized date is 10/5/18.

Extended 5 days up to \$50.00/day.

Non Customary Repair Delay

Request Authorization changed by GLOR, AMANDA at 10:04 AM.

10/10/18 11:04 AM

Enterprise® Employee

GLOR, AMANDA

Managed By changed from INHOUSE NC 53GM, ENTERPRISE to JANKOWSKI, AMANDA

Escalation Date changed to 10/10/18

Message sent by GLOR, AMANDA at 10:04 AM.

HI AMANDA, CUSTOMER RETURNED 10/5,
PLEASE ADVISE ON EXT TO CLOSE, THANK YOU

Rental extension requested for 5 day(s).

Request Rental extension requested for 0 day(s).

Repair Facility set to TOW YARD.

Authorization requested thru 10/5/18 for 5 day(s).

10/10/18 10:05 AM RENTAL, BRANCH NATIONAL GN - PLEASE EXT RENTL SO I CAN CLOSE

10/9/18 1:24 PM RENTAL, BRANCH NEED DB

Ticket has been close pended on 10/5/18.
Authorization changed by ARMS, SYSTEM at 12:23 PM.

10/9/18 1:23 PM ARMS, SYSTEM Secondary Owner is INHOUSE NC 53GM, ENTERPRISE

10/9/18 1:23 PM RENTAL, BRANCH Managed By changed from JANKOWSKI , AMANDA to INHOUSE NC 53GM, ENTERPRISE

Ticket 087260 opened on 9/29/18 at 11:22 AM.
Authorization changed by DOBBINS, LATOYA at 12:22 PM.

Rental transferred from MID ATLANTIC to NORTHEAST

10/1/18 1:22 PM  Enterprise® Employee DOBBINS, LATOYA File Owner changed from *PROGRAM , RENTAL to JANKOWSKI, AMANDA

Managed By changed from *PROGRAM , RENTAL to JANKOWSKI, AMANDA

Rental transferred by DOBBINS,LATOYA at 12:22 PM.
Maintain Authorization changed by DOBBINS, LATOYA at 11:19 AM.

10/1/18 12:19 PM  Enterprise® Employee DOBBINS, LATOYA Note to self by DOBBINS, LATOYA.

 Note To Self *NOT YET ASSIGNED*

Maintain Note to self by DOBBINS, LATOYA.

10/1/18 9:00 AM  Enterprise® Employee DOBBINS, LATOYA  Note To Self - CSC SET UP RESERVATION IN ARMS WITH INCORRECT CLAIM NUMBER PROVIDED- UNABLE TO LOCATE RECENT CLAIM NUMBER IN EPIC BY CS BY NAME - SUBMITTED RENTAL NAME VIA EPIC FNOL CSR FEEDBACK FOR ASSISTANCE

Authorization confirmed by Enterprise at 10:37 AM.

9/29/18 11:37 AM RENTAL, BRANCH

Authorization sent at 10:37 AM for 2 days up to \$50.00/day.

Authorization sent with \$50.00/day / \$1,500.00/max.

Authorized by RESENDIZ, MARCIA.

File Owner is *PROGRAM, RENTAL

File is Managed By *PROGRAM, RENTAL

9/29/18 11:37 AM RESENDIZ, MARCIA Direct Bill Authorization set at 100 %

Mobile: (847) 658-7833

Please see ECARS Priority Rules Special instructions regarding Car Class Auth & Upgrades. Also, NGIC has advised IF vehicle is DRIVABLE rental MUST begin Mon/Tues, shop has parts & is ready to repair. If not, Renter may be responsible for extra rental days



Enterprise® Employee

Enterprise® Employee



Note To Self

Note To Self



Note To/From Repair Facility

Note To/From Repair Facility

** Time is displayed based on your local time zone: GMT-04:00*

 **NATIONAL
GENERAL INSURANCE**

Rental Company: ENTERPRISE RENT-
A-CAR
Invoice: [REDACTED]
Alternate Invoice
Number: [REDACTED]

Bill To: GMI53TL
NATIONAL GENERAL INSURANCE
ATTN: JOSHUA CLARK
500 WEST 5TH STREET
WINSTON SALEM, NC 27102

RENTER INFORMATION:

Renter: [REDACTED]

RENTAL INFORMATION:

Rental Branch Location:
ENTERPRISE RENT-A-CAR (15NW)
760 S EASTWOOD DR
WOODSTOCK, IL 600984635
(815) 334-2600

**ADDITIONAL CLAIM
INFORMATION:**

Claim Number: [REDACTED]
Claim Type: Insured
Vehicle Condition: Total Loss
Date Of Loss:
Insured Name:
Owner's Vehicle: 2016 KIA SEDON
Additional Driver:
Secondary Rental: Yes

Repair Facility:

TOTAL LOSS
ST. LOUIS, MO 63105
(999) 999-9999

VEHICLES RENTED:

Effective Date and Time	Year	Make	Model	VIN	Starting Mileage	Ending Mileage	Mileage	Rate Charged
10/16/18 3:13 PM	2019	DODG	GCAR	2C4RDGCG5KR[REDACTED]	1855	2262	407	\$42.49

Rental Invoice

Please Return This Portion with Remittance

Make Payment To:
ENTERPRISE RENT-A-CAR (53AA)

Total Charges: \$413.46
Less Amount Received: \$0.00

3700 W WENDOVER AVE

Total Amount Due..... \$413.46GREENSBORO, NC 27407-1510
Federal ID:43-1241935Please include on your check:
Invoice XXXXXXXXXX

NOTEBOOK:

☐ Extensions ☐ Request Extension ☐ Maintain Authorization

Date

Author

Message

Invoice sent for Approval/Payment

10/25/18 6:32 AM SYSTEM, ARMS

AMOUNT DUE \$413.46

10/24/18 5:00 PM RENTAL, BRANCH

Ticket 091794 closed on 10/24/18 at 3:58 PM.

Extension Authorization changed by CLARK, JOSHUA at 1:55 PM.

Extended 4 days up to \$50.00/day.

10/17/18 2:55 PM CLARK, JOSHUA

Last authorized day will be 10/24/18.

Last day of rental set by CLARK, JOSHUA at 1:55 PM.

Last Day Set --Last Day: Renter responsible for additional days

Maintain Authorization changed by MARMET, KEVIN at 6:47 AM.

10/17/18 7:47 AM

Enterprise® Employee

MARMET, KEVIN

Rental transferred from NORTHEAST to TOTAL LOSS UNIT

Rental transferred by MARMET, KEVIN at 6:47 AM.

Authorization changed by ARMS, SYSTEM at 3:21 PM.

10/16/18 4:21 PM ARMS, SYSTEM

Secondary Owner is INHOUSE NC 53GM, ENTERPRISE

Managed By changed from CLARK, JOSHUA to INHOUSE NC 53GM, ENTERPRISE

10/16/18 4:21 PM RENTAL, BRANCH

Ticket 091794 opened on 10/16/18 at 3:13 PM.

Authorization confirmed by Enterprise at 10:22 AM.

10/15/18 11:22 AM RENTAL, BRANCH

Reservation number 544041.

Authorization changed by JANKOWSKI, AMANDA at 5:26 PM.

10/14/18 6:26 PMJANKOWSKI,
AMANDA

File Owner changed from JANKOWSKI, AMANDA to CLARK, JOSHUA

Managed By changed from JANKOWSKI, AMANDA to CLARK, JOSHUA

Rental transferred by JANKOWSKI, AMANDA at 5:26 PM.

10/14/18 6:23 PM RENTAL, BRANCH

Authorization confirmed by Enterprise at 5:23 PM.

Authorization sent at 5:22 PM for 5 days up to \$50.00/day.

Authorization sent with \$50.00/day / \$1,500.00/max.

Authorized by JANKOWSKI, AMANDA.

File is Managed By JANKOWSKI, AMANDA

Direct Bill Authorization set at 100 %

Please see ECARS Priority Rules Special instructions regarding Car Class Auth & Upgrades. Also, NGIC has advised IF vehicle is DRIVABLE rental MUST begin Mon/Tues, shop has parts & is ready to repair. If not, Renter may be responsible for extra rental days

10/14/18 6:22 PM

JANKOWSKI,
AMANDA

Repair Facility set to TOW YARD.

Note to self by JANKOWSKI, AMANDA.



Note To Self

Previous Rental's Details

--Auth Rate/day: 50.00

--Daily Rate Charged: 25.49

--Invoice#: D087260-159N

--Billed Days: 7

--Billing Period: 09/29/2018 - 10/05/2018

--Total Amount billed: 193.60

--Shop:TOW YARD



Enterprise® Employee

Enterprise® Employee



Note To Self

Note To Self



Note To/From Repair Facility

Note

To/From Repair Facility

* Time is displayed based on your local time zone: GMT-04:00

Claim Payments [REDACTED]

epicproweb.gmacinsurance.com/finsngic_enu/start.swe?SWECmd=GotoView&SWEView=INS+Claims+Payments+View&SWE...

File Edit View Navigate Query Tools Help

Home Policy Search Claims Search Contacts Activities Private Claims Employees Document Retrieval Vendors Exposures Archived Activities

Document Explorer Claims List Quick Claim Claim Summary - Claim Rep Policy SnapShot Policy Transition Alerts Loss Parties Property Financial Transactions Claim Processing

Claim

Menu Query

Claim #: [REDACTED] Closed Date: Loss Location Insured

Status: Open Loss Summary: Fire Loss City: WOODSTOCK Name: [REDACTED]

Loss Date: 09/28/2018 Loss Time: 09:00 PM Loss State: IL Company Name:

Loss Time Zone: Central Time (US & Can... Policy #: [REDACTED] Loss County: MCHENRY

Reported Date: 10/1/2018 11:49 AM Policy Type: Automobile Coverage Question: Complex Claim: OS: UO: UV: UL:

Reported Time Zone: Eastern Time (US & Can... Policy Sub Type: Preferred 10D: CP: ED: UD: Spanish:

Policy MCO Name: MIC GENERAL INSURAN...

Payments Recoveries Stop Payments Scheduled Payments

Financial Transactions

Menu Query Search Exposure # Submit Payment Re-Approve Void Mitchell Check Preview Payment Cancel Delete Offset APA OK PIP

osi	Transaction Type	Coverage	Total Amount	Payment Type	Mail To Vendor	Payees	Vendors	Mail To Contact Fir	Mail To Contact Mi	Mail To Contact La	Tr
2	Payment	Rental Reimburs...	\$193.60	Indemnity			ENTERPRISE RENT-A-CAR				
1	Payment	Comprehensive	\$12,951.41	Indemnity	KIA MOTOR FINANCE		KIA MOTOR FINANCE				
1	Payment	Comprehensive	\$2,298.59	Indemnity		SCOTT IHRKE		SCOTT		IHRKE	
2	Payment	Rental Reimburs...	\$413.46	Indemnity			ENTERPRISE RENT-A-CAR				

Payee Details

Windows taskbar: W diary te... Inbox - S... Nat Gen... Copart S... Skype fo... Microsof... Interacti... Notes UL... Claim Pa... 9:35 AM