

PE19-004  
KIA  
6/28/2019  
DEFECT A  
CA FILES  
SORENTO





7550 Hendrick Auto Plaza, NW • Concord, NC 28027  
(704) 456-3200



CELL: [REDACTED]

|                                    |                                                         |             |                          |                                  |                              |
|------------------------------------|---------------------------------------------------------|-------------|--------------------------|----------------------------------|------------------------------|
| CUSTOMER NO.                       | ADVISOR<br><b>KARRI CARBON</b>                          | 218992      | TAG NO.<br><b>KQW</b>    | INVOICE DATE<br><b>01/26/19</b>  | INVOICE NO.                  |
| [REDACTED]<br><b>CHARLOTTE, NC</b> | LABOR RATE                                              | LICENSE NO. | MILEAGE<br><b>23,000</b> | COLOR<br><b>/</b>                | STOCK NO.                    |
|                                    | YEAR / MAKE / MODEL<br><b>18/KIA/SORENTO/4DR FWD LX</b> |             |                          | DELIVERY DATE<br><b>11/21/17</b> | DELIVERY MILE<br><b>179</b>  |
|                                    | VEHICLE I.D. NO.<br><b>5 X Y P G 4 A 3 4 J G</b>        |             |                          | SELLING DEALER NO.               | PRODUCTION DATE              |
|                                    | P.T.E. NO.                                              |             |                          | P.C. NO.                         | R.O. DATE<br><b>11/17/18</b> |
| RESIDENCE PHONE                    | BUSINESS PHONE                                          | COMMENTS    |                          |                                  |                              |

MO: 23000

JOB# 1 CHARGES-----

LABOR-----  
J# 1 41K1Z RENTAL HOURS: TECH(S):9999 0.00  
CUSTOMER PROVIDED RENTAL VEHICLE DURING THERMAL INVESTIGATION  
customer affairs case #12917238  
BILL CONSUMER AFFAIRS PER CASE# - RENTAL CHARGES ONLY TO BE PAID ON PARTS STATEMENT

CLAIM # 514428

SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION-----  
[REDACTED] 433s1 01/21/19 RENTAL  
TOTAL - SUBLET 2205.00

JOB# 1 TOTALS-----  
SUBLET 2205.00  
JOB# 1 JOURNAL PREFIX K1WS JOB# 1 TOTAL 2205.00  
R/O TAX 0.00  
R/O TOTALS 2205.00

WARRANTY CLAIM DETAIL TOTALS-----

| CLAIM#       | LABOR... | PARTS... | SUB.LAB. | SUB.PART | GOG.... | MISC.... | TAX.... | TOTAL.... |
|--------------|----------|----------|----------|----------|---------|----------|---------|-----------|
| [REDACTED]   | 0.00     | 0.00     | 2205.00  | 0.00     | 0.00    | 0.00     | 0.00    | 2205.00   |
| CLAIM TOTALS | 0.00     | 0.00     | 2205.00  | 0.00     | 0.00    | 0.00     | 0.00    | 2205.00   |

APPROVED BY SIGNATURE

**SERVICE CHARGE** The Service Charge covers or delays some of Dealer's service department overhead costs, including, but not limited to, shop supplies, employee safety measures and training, and waste disposal and handling, many of which do not lend themselves to precise itemization or allocation. Not all repair or service transactions will cause Dealer to incur all of the costs delayed by the Service Charge. The Service Charge may include Dealer profit. The Service Charge is not a government required fee.

As part of our effort to provide the highest possible level of service to our customers, we would like your authorization for this Dealership to contact you in order to ensure you are happy with your purchase, keep you informed of new product offerings and promotions, remind you of necessary vehicle maintenance or service, and for any other reason we feel is necessary or appropriate. **UNLESS YOU CHECK THE BOX BELOW**, by signing this form, you give this Dealership **PERMISSION** to contact you (**either personally, via text messages or with prerecorded telemarketing messages**) at the telephone numbers (which may include **wireless phone numbers**), fax number and/or e-mail address listed. This **AUTHORIZATION** allows us to better serve you in compliance with federal and state regulations and in no way is a condition to receiving goods or services.

☐ Please do not contact me as provided above.

Customer agrees that this Agreement includes all of the terms and conditions on the **front and back side hereof**, that this Agreement cancels and supersedes any prior agreement including oral agreements, and as of the date below comprises the entire agreement between Customer and Dealer relating to these repairs or other matters referred to on the front or back side of this document.



10037 WEDDINGTON RD  
CONCORD, NC 28027-4420

Rental Agreement #:

Bill Ref #:

Invoice Date:

Account #:

Not Yet Billed

**BILLING DETAIL**

| Description     | Qty/Per | Rate  | Amount   |
|-----------------|---------|-------|----------|
| TIME & DISTANCE | 63 DAY  | 31.13 | 1,961.29 |

Subtotal 1,961.29

CITY GROSS RECEIPT TAX PCT 1.50 29.79

COUNTY GROSS RECEIPT TAX PCT 1.50 29.80

VLF REC 63 DAY 0.40 25.20

NC HIGHWAY USE TAX PCT 8.00 158.92

**Amount Due (USD) 2,205.00**

Individual line item charges such as rental rates for Time and Distance, percentage-based charges (e.g., sales taxes and fees or surcharges), and charges divided between multiple parties may be rounded up or down a whole cent to ensure that the charges equal the actual Total Amount Due and/or to avoid fractional cents.

**BILL TO**

HENDRICK KIA OF CONCORD  
ATTN: MCLENDON, KARRI  
PO BOX 667  
7650 SPEEDWAY BLVD  
CONCORD, NC - 28026

**RENTAL INFORMATION**

Date/Time Out  
11/17/2018 09:20 AM

Date/Time In  
01/18/2019 07:11 PM

Renter

**RENTAL VEHICLES**

| Color            | License | Model | Unit   | Miles/Kms<br>Out In |
|------------------|---------|-------|--------|---------------------|
| RED MED          |         | CORO  | 7QBW2S | 1,929 25,993        |
| VIN: 2T1BURHE7JC |         |       |        |                     |

**CLAIM INFORMATION**

Claim# / PO# / RO#

Insured

PO#

Date of Loss Type of Loss Type of Vehicle

Repair Shop

HENDRICK KIA OF CONCORD

**For Billing Inquiries / Payment Terms :**

Tel#:+1 7049790392

53WWAR@ERAC.COM

Payment Due within 30 days of invoice date

Late payments are subject to a finance charge.

Thank You For Choosing Enterprise

Please Return This Portion With Remittance

Amount Due (USD)

2205.00

Remit To :

ENTERPRISE RENT A CAR  
5715 WESTPARK DR STE 200  
CHARLOTTE, NC 28217-3564

Paid By:

Hendrick Kia of Concord  
PO BOX 667  
7650 SPEEDWAY BLVD  
CONCORD, NC 28026

Fed Tax Id: 43-1241935

Account #  
53W0701

Rental Agreement

Amount  
2205.00

GPBR  
531A











