

INFORMATION REDACTED  
 PURSUANT TO THE FREEDOM OF  
 INFORMATION ACT (FOIA), 5 U.S.C.  
 552(B)(6)

CUSTOMER #: 48

WILLIS, TX  
 HOME  
 BUS:

COLOR YEAR

18, KAM RAM2500

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
18AUG20 IS			15.30 12MAY25		199.95	CASH	09MAY25
18AUG20 IN							

R.O OPENED READY OPTIONS: DLR:44231 ENG:6.4 Liter

14:50 02MAY25 15:08 09MAY25

LINE	QTY	DESC	UNIT	NET	TOTAL
1	1	68338342AD DRAG LINK-STBERING		723.35	723.35

A QUICK SERVICE (DRAG LINKS ARE WELDED AND NEED DIAGNOSIS ON WHETHER IT NEEDS REPLACED OR IF IT IS POSSIBLE TO ALIGN AS IS)  
 CAUSE: INSPECTION FOUND THE STEERING DRAGLINK PREVIOUSLY WELDED UNDER THE V06 RECALL IN 2020. FURTHER INSPECTION FOUND THE WELDS HAVE BEEN CUT OFF TO ALLOW FOR ADJUSTMENT. ADVISED CUSTOMER THAT THIS IS NOT A STANDARD PRACTICE AND THE DRAGLINK WILL NEED TO BE REPLACED DUE TO DAMAGE FROM CUTTING THE WELDS OFF.

00 QUICK SERVICE  
 109 CP 209.95 209.95  
 1 68338342AD DRAG LINK-STBERING 723.35 723.35 723.35  
 GAVE ESTIMATE FOR DRAGLINK REPLACEMENT.

B\* Recall / CSN 1 [Safety Recall C4B - Hydraulic Control Unit (HCU) ABS  
 \*\*] CHRYSLER

01RECALL1 Recall / CSN 1 DODGE (N/C)  
 109 IN

C General Concern #1 [Customer states that they went to get an alignment and were told that the linkage was loose]

CAUSE: INSPECTION FOUND DRAGLINK TIE ROD ADJUSTER WELDED AND HAS BEEN CUT ON.  
 00 General Concern #1 (N/C)  
 109 IN  
 REMOVED AND REPLACED THE DRAGLINK ASSEMBLY AND NUTS. SET TOE AND TEST DROVE Q/C TO

D\*\* DOC FEE (N/C)  
 00MP DOC FEE (N/C)  
 999 IN (N/C)

E\*\* CUSTOMER REQUESTS 2 WHEEL ALIGNMENT  
 CAUSE: MAINTENANCE

WARRANTY DISCLAIMER	SHOP SUPPLY COSTS	DESCRIPTION	TOTALS
BY THE DEALERSHIP. ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NOTHING AGENEED NOR AUTHORIZED ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PART'S DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCIDENTAL OR ANY OTHER INCIDENTAL DAMAGES.	WE HAVE ESTIMATED A CHARGE EQUAL TO 20% OF REPAIR ONLY AND A MAXIMUM OF \$65.00, to the Repair Order for shop supplies used in connection with this repair.	LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES *	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform services/repairs described in this invoice and that you released and had the responsibility to repair any redacted parts as requested by you. The vehicle is being returned to you in exchange for your payment of the balance due.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE