

Demontrond Dodge Estimate Sheet

Cust. Name: [REDACTED]
 Address: [REDACTED]
 Vehicle Make: DODGE
 Year: 2018
 Model: RAM 2500
 VIN: [REDACTED]
 CLAIM # [REDACTED]
 RO #: [REDACTED]

CITY CONROE
 State: TX
 Zip: [REDACTED]
 (H) Phone: [REDACTED]
 (W) Phone: [REDACTED]
 (Fax) Phone: [REDACTED]
 Written By: ERIK
 Date: 5.6.25

INFORMATION REDACTED
 PURSUANT TO THE FREEDOM OF
 INFORMATION ACT (FOIA), 5 U.S.C.
 552(B)(6)

| Line No. | Re-pair | Labor Time | Details of Repair | Parts | Qty. | Parts Total | Labor | Line Total | Menu/Sublet |
|----------------|---------|------------|------------------------------|----------|------|-------------|----------|------------|-----------------|
| 1 | | 1 | DRAG LINK 68338342AD INSTOCK | \$723.35 | 1 | \$ 723.35 | \$209.95 | | \$953.82 |
| 2 | | | TIE ROD NUTS 6505623AA 1 IN | \$10.26 | 2 | \$ 20.52 | | | |
| 3 | | | | | | | | | |
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| 17 | | | | | | | | | |
| 18 | | | | | | | | | |
| 19 | | | | | | | | | |
| 20 | | | | | | | | | |
| Totals: | | | | | | | | | \$953.82 |

DEMONTROND AUTO COUNTRY
 888 IH 45 S
 CONROE TX 77304

| | |
|----------------|-------------------|
| EPA FEES: | |
| Subtotal: | |
| Tax: | \$61.36 |
| Total Repairs: | \$1,015.18 |
| | |
| | |

CUSTOMER #: [REDACTED]



DeMontrond® Auto Country, Inc.

888 IH-45 South · Conroe, Texas 77304
Phone: (936) 539-3181 · (281) 443-2500
www.demontrond.com

INVOICE

PAGE 1

WILLIS, TX

HOME [REDACTED]
BUS: [REDACTED]

CONT: [REDACTED]
CELL: [REDACTED]

SERVICE ADVISOR: 3772 ERIK GALVAN

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG |
|-------|------|-------------|------------|---------|------------------|-------|
| | 18 | RAM RAM2500 | [REDACTED] | | 74798/74802 | T5256 |

| DEL. DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
|------------|------------|------------|---------------|--------|--------|---------|-----------|
| 18AUG20 IS | | | | | | | |
| 18AUG20 DD | | | 15:30 12MAY25 | | 199.95 | CASH | 09MAY25 |

| | | | | | | | |
|---------------|---------------|----------|-------------------------|--|--|--|--|
| R.O. OPENED | READY | OPTIONS: | DLR:44231 ENG:6.4_Liter | | | | |
| 14:50 02MAY25 | 15:08 09MAY25 | | | | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A QUICK SERVICE [DRAG LINKS ARE WELDED AND NEED DIAGNOSIS ON WETHER IT NEEDS REPLACE3D OR IF IT IS POSSIBLE TO ALIGN AS IS]
 CAUSE: INSPECTION FOUND THE STEERING DRAGLINK PERVIOUSLY WELDED UNDER THE V06 RECALL IN 2020. FURTHER INSPECTION FOUND THE WELDS HAVE BEEN CUT OFF TO ALLOW FOR ADJUSTMENT. ADVISED CUSTOMER THAT THIS IS NOT A STANDARD PRACTICE AND THE DRAGLINK WILL NEED TO BE REPLACED DUE TO DAMAGE FROM CUTTING THE WELDS OFF.
 00 QUICK SERVICE
 109 CP 209.95 209.95
 1 68338342AD DRAG LINK-STEERING 723.35 723.35 723.35
 GAVE ESTIMATE FOR DRAGLINK REPLACEMENT.

B Recall / CSN 1 [Safety Recall C4B - Hydraulic Control Unit (HCU) ABS **]
 01RECALL1 Recall / CSN 1
 109 IN (N/C)

C General Concern #1 [Customer states that they went to get an alignment and were told that the linkage was loose]
 CAUSE: INSPECTION FOUND DRAGLINK TIE ROD ADJUSTER WELDED AND HAS BEEN CUT ON.
 00 General Concern #1
 109 IN (N/C)
 REMOVED AND REPLACED THE DRAGLINK ASSEMBLY AND NUTS. SET TOE AND TEST DROVE Q/C TJ

D** DOC FEE
 00MP DOC FEE
 999 IN (N/C)
 (N/C)

E** CUSTOMER REQUESTS 2 WHEEL ALIGNMENT
 CAUSE: MAINTENANCE

| | | | |
|---|--|-----------------|--------|
| <small>WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.</small> <small>By signing below, you acknowledge that you were notified of and authorized the Dealership to perform services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.</small> | <small>*SHOP SUPPLY COSTS:</small> We have added a charge equal to 20% of labor only and a maximum of \$65.00, to the Repair Order for shop supplies used in connection with this repair. | DESCRIPTION | TOTALS |
| | ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. | LABOR AMOUNT | |
| | | PARTS AMOUNT | |
| | | GAS, OIL, LUBE | |
| | | SUBLET AMOUNT | |
| | | MISC. CHARGES * | |
| | | TOTAL CHARGES | |
| | LESS INSURANCE | | |
| | SALES TAX | | |
| | PLEASE PAY THIS AMOUNT | | |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: [REDACTED]

DeMontrond®

DeMontrond® Auto Country, Inc.

888 IH-45 South · Conroe, Texas 77304
Phone: (936) 539-3181 · (281) 443-2500
www.demontrond.com

INVOICE

PAGE 2

WILLIS, TX

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 3772 ERIK GALVAN

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG | |
|------------|------------|-------------|---------------|---------|------------------|---------|-----------|
| | 18 | RAM RAM2500 | [REDACTED] | | 74798/74802 | T5256 | |
| DEL. DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 18AUG20 IS | | | 15:30 12MAY25 | | 199.95 | CASH | 09MAY25 |

| | | | | | | |
|---------------|---------------|----------|-------------------------|--|--|--|
| R.O. OPENED | READY | OPTIONS: | DLR:44231 ENG:6.4_Liter | | | |
| 14:50 02MAY25 | 15:08 09MAY25 | | | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|-------------------------------------|-------|------|--------|--------|
| 02 | ALIGN2 | | CUSTOMER REQUESTS 2 WHEEL ALIGNMENT | | | | |
| | | 109 | CP | | | 159.95 | 159.95 |

F LUBE OIL AND FILTER CHANGE
 CAUSE: SCHEDULED MAINTENANCE
 NWD NO WORK DONE
 109 IN (N/C)

ESTIMATE: 209.95 02MAY25 14:50 SA: 3733

CONTACT:

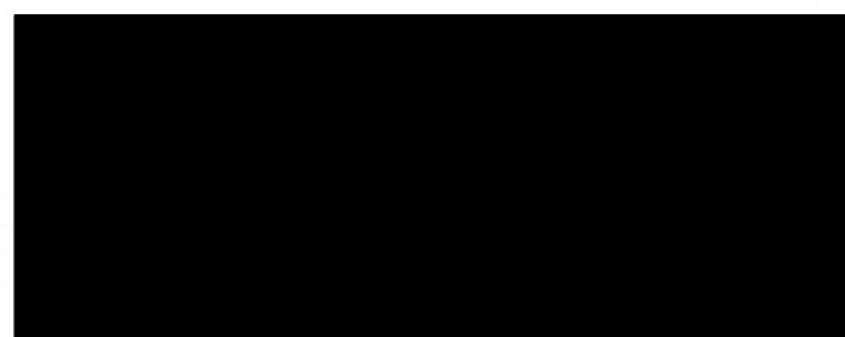
CUSTOMER PAY SHOP TOOL&SUPPLIES/ENVIRO WASTE DISPOSAL FEE FOR REPAIR OR 65.00



| | | | |
|--|--|--|--|
| WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. By signing below, you acknowledge that you were notified of and authorized the Dealership to perform services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due. | *SHOP SUPPLY COSTS: We have added a charge equal to 20% of labor only and a maximum of \$65.00, to the Repair Order for shop supplies used in connection with this repair. | DESCRIPTION LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES * TOTAL CHARGES LESS INSURANCE SALES TAX | TOTALS 369.90 723.35 0.00 0.00 65.00 1158.25 0.00 59.68 |
| | ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. | PLEASE PAY THIS AMOUNT 1217.93 | |

NOTICE OF WORKER'S LIEN PURSUANT TO TEXAS PROPERTY CODE s. 70.001: The undersigned, being the person who has paid for repairs to the vehicle described in this Repair Invoice, understands that if the Dealership relinquishes possession of the vehicle in return for payment via a check, money order or credit card transaction that is stopped or dishonored due to insufficient funds, no funds, or because the account does not exist or has been closed, the worker's lien continues to exist and the Dealership is entitled to possession of the vehicle in accordance with S. 9.609 of the Texas Business & Commerce Code until the amount due is paid.

| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|-----|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | 29 | 30 | 31 | 32 | 33 | 34 | 35 | 36 | 37 | 38 | 39 | 40 | 41 | 42 | 43 | 44 | 45 | 46 | 47 | 48 | 49 | 50 | 51 | 52 | 53 | 54 | 55 | 56 | 57 | 58 | 59 | 60 | 61 | 62 | 63 | 64 | 65 | 66 | 67 | 68 | 69 | 70 | 71 | 72 | 73 | 74 | 75 | 76 | 77 | 78 | 79 | 80 | 81 | 82 | 83 | 84 | 85 | 86 | 87 | 88 | 89 | 90 | 91 | 92 | 93 | 94 | 95 | 96 | 97 | 98 | 99 | 100 |
|---|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|-----|



DEMONTROND AUTO COUNTRY INC
888 Interstate 45 S
CONROE, TX 77304
2814432500

05/09/2025 14:13:39

DEBIT CARD
DEBIT SALE

Card # [REDACTED]
Network: VISA
Chip Card: US DEBIT
AID: [REDACTED]
SEQ #: [REDACTED]
Batch #: [REDACTED]
INVOICE #: [REDACTED]
Trans #: [REDACTED]
Approval Code: [REDACTED]
TRANS ID: [REDACTED]
Entry Method: Chip Read
Mode: Issuer - PIN Bypassed

SALE AMOUNT \$121.93

THANK YOU

CUSTOMER COPY

DEMONTROND AUTO COUNTRY INC
888 Interstate 45 S
CONROE, TX 77304
2814432500

05/09/2025 14:17:18

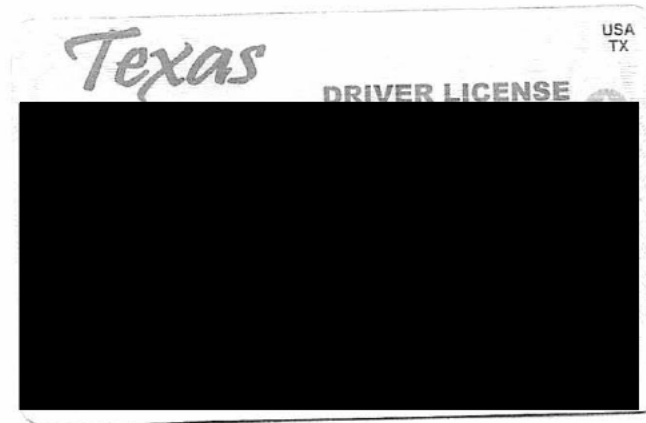
DEBIT CARD
DEBIT SALE

Card # [REDACTED]
Network: VISA
Chip Card: US DEBIT
AID: [REDACTED]
SEQ #: [REDACTED]
Batch #: [REDACTED]
INVOICE #: [REDACTED]
Trans #: [REDACTED]
Approval Code: [REDACTED]
TRANS ID: [REDACTED]
Entry Method: Chip Read
Mode: Issuer - PIN Bypassed

SALE AMOUNT \$1096.00

THANK YOU

CUSTOMER COPY



Repair Order Detail - Internal Copy

RO Number: [REDACTED]

RO Status: LINE ON HOLD

Customer: [REDACTED]
 Phone(s): Contact: [REDACTED]
 Vehicle: [REDACTED]

Main: [REDACTED]
 2018 RAM250

Click to View Cust Copy
 Cell: [REDACTED]

Mileage: 74,798
 Service advisor: 3772
 Tag number: T5256

Payment type: CASH
 Promised time: 03:30 PM
 Promised date: 05/04/2025

Waiter: No
 Estimate: 209.95
 Customer Comments: No

A QUICK SERVICE [DRAG LINKS ARE WELDED AND NEED DIAGNOSIS ON WETHER IT NEEDS REPLACE3D OR IF IT IS POSSIBLE TO ALIGN AS IS]
 00 CP QUICK SERVICE 0.00 0.00
 Tech(s):
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line A: 0.00

Story: 74798 INSPECTION FOUND THE STEERING DRAGLINK PERVIOUSLY WELDED UNDER THE V06 RECALL IN 2020. FURTHER INSPECTION FOUND THE WELDS HAVE BEEN CUT OFF TO ALLOW FOR ADJUSTMENT. ADVISED CUSTOMER THAT THIS IS NOT A STANDARD PRACTICE AND THE DRAGLINK WILL NEED TO BE REPLACED DUE TO DAMAGE FROM CUTTING THE WELDS OFF. GAVE ESTIMATE FOR DRAGLINK REPLACEMENT.

B Recall / CSN 1 [Safety Recall C4B - Hydraulic Control Unit (HCU) ABS **]
 01RECALL1 W Recall / CSN 1 0.00 0.00
 Tech(s):
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

C General Concern #1 [Customer states that they went to get an alignment and were told that the linkage was loose]
 00 CP General Concern #1 1.00 199.88
 Tech(s):
 Pts: 0.00 Lbr: 199.88 Other: 0.00 Total Line C: 199.88

D** DOC FEE
 00MP CP DOC FEE 0.00 0.00
 Tech(s): 999
 DOCFEE DOCUMENT STORAGE AND SHREDDING FEE 1.95
 Pts: 0.00 Lbr: 0.00 Other: 1.95 Total Line D: 1.95
 Story: 00MP

| | |
|---------------------------|--------|
| Customer Pay | |
| Labor | 199.88 |
| Parts | 0.00 |
| Lube | 0.00 |
| Sublet | 0.00 |
| Miscellaneous/Shop Charge | 41.93 |
| Deductible | 0.00 |
| Total Charges | 241.81 |
| Less Insurance/Adjustment | 0.00 |
| Sales Tax | 0.00 |