

KINCADE CONSTRUCTION AND ROOFING
1817 CORAL CIRCLE
NORTH FORT MYERS, FLORIDA
33903

(239) 671-7329
(239) 995-2620 Fax

FAX COVER SHEET

TO: US Customer Care group - [REDACTED]

SUBJECT: receipt for payment of Drag Link - CASE# [REDACTED]

DATE: 1-9-52

NUMBER OF PAGES INCLUDING COVER SHEET: 3.

Please contact us immediately if you did not receive all pages as noted above or if you have any questions regarding the paperwork. Thank You

Megan, Thank you!

[REDACTED]

CUSTOMER #: [REDACTED]

124303



INVOICE

2200 NE PINE ISLAND RD
CAPE CORAL, FL 33909
PHONE: (239) 500-0000
www.CapeCoralCDJR.com

N FORT MYERS, FL [REDACTED]

PAGE 1

Motor Vehicle Registration # MV-100387

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 200004 Brian Hunter

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	14	RAM CAB 3500	[REDACTED]		166632/166638	T1956	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
28FEB19 DD			19:00 04DEC19		125.00	CASH	14DEC19

R/O OPENED: [REDACTED] READY: [REDACTED] OPTIONS: DLR:66-60457 ENG:6.7_Liter_Turbo

13:13 04DEC19 15:38 14DEC19

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A CUSTOMER STATES THAT WHEN HE WENT TO LEAVE HIS DRIVEWAY, HEARD A CRACK AND LOST ALL STEERING. DRAGLINK SNAPPED AT JAM NUT. JUST HAD RECALL PERFORM.

DIAG CUSTOMER STATES

200036	CP	2.00			253.97	253.97
1	68111301AA	SOCKET-DRAG LINK OUTER		523.25	523.25	523.25
1	68111302AA	ADJUSTER-DRAG LINK		180.30	180.30	180.30
1	6510749AA	NUT-JAM		70.62	70.62	70.62
1	6510750AA	NUT-JAM		70.62	70.62	70.62
1	68111304AA	SOCKET-DRAG LINK INNER		379.75	379.75	379.75
ALG FROND END ALIGNMENT	889.95					
200036	CP	1.00			89.95	89.95

166638
Drag link cracked. Found drag link bent and sheared in half. Replaced drag link Assembly, aligned toe and steering. The poor condition of the front tires prevent the truck from maintaining a proper ride and the tires are badly worn, exposed belts, and the tread is chopped and scalloped, pass. tire has a pull.

B PERFORM THE MULTI-POINT INSPECTION WITH THE CLIENT'S APPROVAL

M-YES PERFORM THE MULTI-POINT INSPECTION WITH THE CLIENTS APPROVAL

200036 ISP 0.00

C CUSTOMER STATES PERFORM RRT 19-090

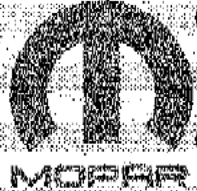
REPAIRS ON BE STATES PERFORM RRT

166632 18-60-02-C6 18-60-02-C2

10PERLP 10% Fixed Labor and Parts

CP

DEC 19 2019



-147.85 -147.85

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL RE HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING AN PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER SALE OF PARTS OR ACCESSORIES OR ANY REPAIRS PERFORMED TO THE DESCRIPTION ON THE FACE HEREOF. THE ONLY WARRANTIES ON PARTS AND A DISTRIBUTOR MAY OFFER AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY DAMAGES, OR DAMAGES TO PROPERTY OR FOR LOSS OF USE, TIME, PROFIT OR I understand that the Dealership is not responsible for any delays caused by hereby grant the Dealership permission to operate the vehicle on streets, highways, or in any other public place. The Dealership is not responsible for loss or damage to the vehicle, any act of God, fire, theft, or any other cause beyond Dealership's control. In the event that any dispute arising from or relating to the goods, services addition to all other fees, will be awarded its reasonable costs and expenses, through and including any appellate proceeding.

*SHOP SUPPLY COSTS: We have added a charge equal to 14.9% of the total This charge represents costs and profits to the motor vehicle repair facility for requires a \$1.00 fee to be collected for each new tire sold in the state (S.403.717), and a \$1.00 fee to be collected for each new or remanufactured lead-acid battery sold in the state (S.403.7186).

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received for had the opportunity to inspect any replaced parts as requested by you, you acknowledge you have read and understand the provisions on the reverse side of this invoice, and expressly agree to all provisions, including but not limited to (1) Delay, (2) Mandatory Mediation, (3) Arbitration Agreement & Jury Trial-Waiver, (4) Consent to Receive Calls Or SMS Text Messages, and (5) Section 501.98, Florida Statutes. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	343.92
PARTS AMOUNT	1224.54
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	59.60
TOTAL CHARGES	1628.06
LESS INSURANCE	147.85
SALES TAX	96.22
PLEASE PAY THIS AMOUNT	1576.43

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

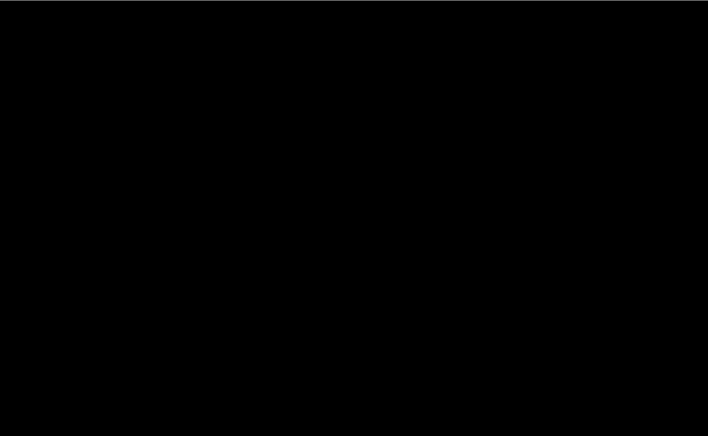
Cape Coral CDJR Service
2200 Pine Island Rd
Cape Coral Florida 33909
239)500-0000

Customer information

Street:

Zip code:

Cardholder Signature



Transaction information

Sale

Date: 12/19/2019 11:59 AM
Merchant ID: [REDACTED]
Terminal ID: [REDACTED]
Invoice No.: [REDACTED]
Amount: \$1,576.43
Card Number: *****0190
Response Msg: Approved
Auth Code: 01012P
Auth Mode: Issuer
Application Name: Mastercard
Processed as: MASTERCARD
Entry Method: Chip Read
Trace No.: [REDACTED]
Reference No.: [REDACTED]
Match AVS: Not Present
Match ZIP: Not Present
Match CVV: Not Present
Chip Card AID: A0000000041010
TVR: 000008000
IAD: [REDACTED]
00000000000000FF
TSI: E800
ARC: 00
User ID: [REDACTED]

I Agree to Pay Above Total Amount According to Card issuer Agreement (Merchant Agreement if Credit Voucher).

Merchant / Customer Copy