

EA19-001

FCA

9/12/2019

ENCLOSURE 4

ALLEGED DEFECT NOT RULED  
OUT

CAIR Backup



Customer Claims Resolution Group

**DATE:** 12/27/18  
**OWNER OF VEHICLE:** [REDACTED]  
**RE:** [SUBJECT VEHICLE] 2016 JEEP WRANGLER  
**VIN:** [REDACTED]  
**CAUSE:** [REDACTED]  
**Vehicle Inspection with EDR imaging**

Dear [REDACTED]

This letter is to confirm that you are the owner of a 2016 JEEP WRANGLER, VIN [REDACTED] that was involved in an accident/incident on \_\_\_\_\_. This letter further confirms that you have given FCA US LLC permission to perform an inspection of the vehicle.

As part of the inspection, the vehicle will be documented by photographs and measurements. The vehicle is equipped with an Occupant Restraint Controller ("ORC"). As explained in the owner's manual, in addition to other functions, the ORC records information about the airbag system and other crash-related data. As part of our investigation, we will image the Event Data Record ("EDR") in the ORC using a Bosch Crash Data Retrieval Tool. Using the Bosch Crash Data Retrieval tool will not erase or alter any data contained in the ORC. Additionally, you agree that this data may be shared with National Highway Traffic Safety Administration (NHTSA) upon its request.

Please sign the space provided below to confirm that you consent to the inspection of this vehicle as described above.

**Please send a pen signed copy of this form via one of the options below:  
If you have any questions please call me. Office # 586-582-5835**

**Fax:** 586-582-5840

Send a picture of the form as a **text** to 586-215-8547

**Email:** [james.brozovich@us.bosch.com](mailto:james.brozovich@us.bosch.com)

**Mailing Address:**

Bosch EAA

Attn: James Brozovich

28635 Mound Rd. Warren, MI 48092

Agreed by:

[REDACTED]

12/27/18  
Date

MFD BY FCA US LLC

DATE OF MFR/BUILD: 1-16

GWR: 2495 KG 5500 LB

GWR FRONT: 1259 KG 2775 LB WITH P255/70R18 TIRES  
18X7.5 RIMS AT 240 KPA ( 35 PSI) COLD

GWR REAR: 1452 KG 3200 LB WITH P255/70R18 TIRES  
18X7.5 RIMS AT 240 KPA ( 35 PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: [REDACTED] TYPE: MPV MDN: 011522 505AA  
VEHICLE MADE IN U.S.A. PRINT: PX8 TRN: ALXU

1.4.2019

### TIRE AND LOADING INFORMATION

SEATING CAPACITY – TOTAL 5 FRONT 2 REAR 3

THE COMBINED WEIGHT OF OCCUPANTS AND CARGO SHOULD NEVER EXCEED  
385 KG OR 850 LB

TIRE	FRONT	REAR	SPARE
ORIGINAL TIRE SIZE	P255/70R18	P255/70R18	P255/70R18
COLD TIRE INFLATION PRESSURE	240 kPa / 35 PSI	240 kPa / 35 PSI	240 kPa / 35 PSI

SEE OWNERS MANUAL FOR ADDITIONAL INFORMATION



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Pro Auto Glass  
and  
Window Tinting  
903-465-4654

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SAHARA  
WRANGLER  
UNLIMITED

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SAHARA

WRANGLER  
UNLIMITED

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SAHARA  
WRANGLER  
UNLIMITED

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12V  
CCA: 400  
AMP HOURS: 45  
Chrysler LLC  
Mopar Parts, Mopar Accessories

**SAFETY WARNINGS:**  
DO NOT OPEN BATTERY LID  
DO NOT TOUCH BATTERY TERMINALS  
DO NOT SHORT CIRCUIT BATTERY  
DO NOT SMOKING  
DO NOT DRINK OR EAT  
DO NOT INHALE BATTERY VAPORS  
DO NOT POUR WATER ON BATTERY  
DO NOT USE OPEN FLAME  
DO NOT USE SPARKING TOOLS  
DO NOT USE WRENCHES OR  
SCREWDRIVERS TO REMOVE  
TERMINALS  
DO NOT REMOVE BATTERY  
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FREE Chip Repair

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## **⚠ WARNING**

### **EVEN WITH ADVANCED AIRBAGS**

- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIRBAG.
- THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN.
- NEVER PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- ALWAYS USE SEATBELTS AND CHILD RESTRAINTS.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIRBAGS.



## **⚠ MISE EN GARDE**

### **MÊME AVEC DES SACS GONFLABLES PERFECTIONNÉS**

- LES ENFANTS PEUVENT ÊTRE TUÉS OU GRAVEMENT BLESSÉS PAR UN SAC GONFLABLE.
- LA BANQUETTE ARRIÈRE EST LA PLACE LA PLUS SÉCURITAIRE POUR LES ENFANTS.
- NE JAMAIS PLACER UN SIÈGE POUR ENFANT ORIENTÉ VERS L'ARRIÈRE À L'AVANT DU VÉHICULE.
- TOUJOURS UTILISER LES CEINTURES DE SÉCURITÉ ET LES SYSTÈMES DE RETENUE POUR ENFANT.
- CONSULTER LE GUIDE DE L'AUTOMOBILISTE POUR OBTENIR PLUS DE RENSEIGNEMENTS SUR LES SACS GONFLABLES.

## **⚠ WARNING**

### **HIGHER ROLLOVER RISK**

- AVOID ABRUPT MANEUVERS AND EXCESSIVE SPEED.
- ALWAYS BUCKLE UP.
- SEE OWNER'S MANUAL FOR FURTHER INFORMATION.



## **⚠ MISE EN GARDE**

### **PLUS GRAND RISQUE DE CAPOTAGE**

- ÉVITER LES MANŒUVRES ABRUPTES ET LA VITESSE EXCESSIVE.
- TOUJOURS PORTER LES CEINTURES DE SÉCURITÉ.
- CONSULTER LE GUIDE DE L'AUTOMOBILISTE POUR DE PLUS AMPLES RENSEIGNEMENTS.



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- LA BANQUETTE ARRIÈRE EST LA PLACE LA PLUS SÛRE POUR LES ENFANTS.
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- UTILISEZ TOUJOURS LA CEINTURE DE SÛRETÉ ET LE SYSTÈME DE RETENUE POUR ENFANT.
- CONSULTEZ LE GUIDE DE L'AUTOMOBILISTE POUR OBTENIR PLUS DE RENSEIGNEMENTS SUR LES SACS GONFLABLES.



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**Left Front**

1.4.2019

2X5704

**Left Front**

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**Left Front**

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**Left Front**

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Left Front

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Left Front

Right Rear  
Left Rear

SAHARA

1.4.2019

A close-up photograph of a person's hand holding a white rectangular label with the text "Right Front" printed in a bold, black, sans-serif font. The label is positioned over a dark-colored car seatbelt buckle. The buckle is made of a dark material, possibly leather or a similar synthetic material, and has a silver-colored metal latch. The background shows the interior of a car, including the seat and the seatbelt mechanism. The lighting is bright, suggesting an outdoor setting.

**Right Front**

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Right Front

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Right Front

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A close-up photograph of a person's hand holding a white rectangular label. The label has the text "Right Front" printed in a bold, black, sans-serif font. The hand is positioned in the foreground, with the fingers gripping the edges of the label. The background shows the interior of a vehicle, including a black plastic door panel, a black gear shift knob, and a brown leather seat. Sunlight is streaming in from the left, creating a bright, high-contrast scene. The overall image is slightly out of focus, emphasizing the label and the hand.

**Right Front**

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SAHARA

Right Front

1.4.2019

9X5Y08

**Right Rear**

1.4.2019

**Right Rear**

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**Right Rear**

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Right Rear

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Right Rear

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Right Rear

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**Left Rear**

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9X5Y05

**Left Rear**

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Left Rear

1.4.2019

A close-up photograph of a person's hand holding a small, white, rectangular label. The label has the words "Left Rear" printed in a bold, blue, sans-serif font. The hand is positioned on the left side of the frame, with the thumb and index finger gripping the label. The background consists of a brown leather car seat with visible stitching. A black seatbelt buckle with a red release button is partially visible in the center-right of the image. The overall lighting is natural, and the focus is sharp on the label and the hand.

**Left Rear**

1.4.2019

A close-up photograph taken from the interior of a vehicle. A person's hand is visible in the lower-left foreground, holding a small, rectangular white paper label. The label has the words "Left Rear" printed on it in a bold, black, sans-serif font. The hand is positioned near the top of a black seatbelt, which is buckled. In the background, the car's interior is visible, including a black rearview mirror mounted on the windshield. Through the windows, an outdoor scene is visible, featuring a grassy field, a paved road, and some buildings under a clear blue sky. The overall lighting is bright, suggesting it is daytime.

**Left Rear**

**1.4.2019**

Left Rear

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Left Front



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Right Front



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Left Front

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Right Front

SAHARA

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A close-up photograph of a person's hand holding a small white rectangular label with the text "Right Rear" printed on it. The hand is positioned next to a brown leather seat, likely in the back of a vehicle. The person is wearing a silver metal link watch. The background shows the interior of a vehicle, including a window and a black seatbelt strap.

Right Rear

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Left Rear

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Left Front

1.4.2019

A close-up photograph of a vehicle's right front suspension assembly. A yellow measuring tape is stretched across the top of the frame, showing markings for 2, 3, 4, and 5 inches. Below the tape, a grey metal control arm is visible, connected to a dark grey hub and tire well. A white label with the text "Right Front" is placed in the lower-left foreground. The background is dark and out of focus.

Right Front

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Left Rear



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OLSS

Right Front

3 9F4 9F5 9F6 9F7 9F8 9F9 9F10 9F11 10E  
1 112 113 114 115 116 117 118 119 120

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