

**From:** [York, Bruce \(NHTSA\)](#)  
**To:** "Austin, Shaun [HMNA]"  
**Cc:** [Pinero, Daniel \(NHTSA\)](#); [Kim, Daniel \[HMNA\]](#)  
**Subject:** RE: EA19-001 IR Response  
**Date:** Monday, September 9, 2024 3:25:00 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)

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Thanks Shaun.

Thank You,  
Bruce York

Division Chief  
Vehicle Defects Division  
U.S. Department Of Transportation  
National Highway Traffic Safety Admin.  
Office of Defects Investigation  
1200 New Jersey Avenue, S.E.  
Washington, D.C. 20590  
Room W48-304

(202) 366-6938  
(877) 536-8368 Ext. 66938  
[bruce.york@dot.gov](mailto:bruce.york@dot.gov)

**Report Vehicle Safety Defects!**  
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**From:** Austin, Shaun [HMNA] <SAustin@hmausa.com>  
**Sent:** Monday, September 9, 2024 3:11 PM  
**To:** York, Bruce (NHTSA) <Bruce.York@dot.gov>  
**Cc:** Pinero, Daniel (NHTSA) <daniel.pinero@dot.gov>; Kim, Daniel [HMNA] <DanielKim@hmausa.com>  
**Subject:** RE: EA19-001 IR Response

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Hello Bruce,

I attached our final response to the secure link. I confirmed with the team there was not a marked-up for confidential material submitted at that time.

Thank you,



**Shaun Austin**

Director, Vehicle Safety Investigations

[saustin@hmausa.com](mailto:saustin@hmausa.com) [www.hyundai.com](http://www.hyundai.com)

**Hyundai Motor North America**

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**From:** York, Bruce (NHTSA) <[Bruce.York@dot.gov](mailto:Bruce.York@dot.gov)>  
**Sent:** Monday, September 9, 2024 11:44 AM  
**To:** Austin, Shaun [HMNA] <[SAustin@hmausa.com](mailto:SAustin@hmausa.com)>  
**Cc:** Pinero, Daniel (NHTSA) <[daniel.pinero@dot.gov](mailto:daniel.pinero@dot.gov)>  
**Subject:** RE: EA19-001 IR Response

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Hi Shaun,

Any luck on locating the missing files?

Thank You,  
Bruce York

Division Chief  
Vehicle Defects Division  
U.S. Department Of Transportation  
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**From:** Austin, Shaun [HMNA] <[SAustin@hmausa.com](mailto:SAustin@hmausa.com)>  
**Sent:** Thursday, September 5, 2024 12:34 PM  
**To:** York, Bruce (NHTSA) <[Bruce.York@dot.gov](mailto:Bruce.York@dot.gov)>  
**Cc:** Pinero, Daniel (NHTSA) <[daniel.pinero@dot.gov](mailto:daniel.pinero@dot.gov)>  
**Subject:** RE: EA19-001 IR Response

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Thank you Bruce, I will have my team upload the files.

Thank you,



**Shaun Austin**

Director, Vehicle Safety Investigations

[saustin@hmausa.com](mailto:saustin@hmausa.com) [www.hyundai.com](http://www.hyundai.com)

**Hyundai Motor North America**

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**From:** York, Bruce (NHTSA) <[Bruce.York@dot.gov](mailto:Bruce.York@dot.gov)>

**Sent:** Thursday, September 5, 2024 8:51 AM

**To:** Austin, Shaun [HMNA] <[SAustin@hmausa.com](mailto:SAustin@hmausa.com)>

**Cc:** Pinero, Daniel (NHTSA) <[daniel.pinero@dot.gov](mailto:daniel.pinero@dot.gov)>

**Subject:** RE: EA19-001 IR Response

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Hi Shaun,

I just provided you with an SLFTS folder. You should have received an email.

I am looking for copies of all redacted files (as outlined in yellow below) that were sent to NHTSA with the cover letter shown below:

# HYUNDAI

Dr. Stephen Ridella, Director  
Re: NEF-103no; EA19-001 – Response to Agency Information Request

October 3, 2019  
Page 4

(American Honda Motor Co.), and Toyota Motor Corporation. According to NHTSA's April 19, 2019 opening resume, the investigation focuses on ACU manufactured by ZF TRW, the Tier 1 supplier to HMA and the other affected OEMs. On July 16, 2019, NHTSA issued its IR in this matter, and following discussions between HMA and NHTSA, it was agreed that HMA would have an extension of time up to and including Friday, October 4, 2019 to submit its responses to the IR.

## II. Confidential Business Information

Please note that some of the responses contain confidential business information of which HMA is requesting confidential treatment. **A copy of the response with the confidential information redacted is provided with this letter.** A copy of the response containing the confidential information is being sent to the Office of Chief Counsel.

Additionally, Hyundai believes NHTSA's policy is to protect the privacy of individuals under exemption 6 of the Freedom of Information Act, 5 U.S.C. Section 552(b)(6). The name, address, and other personal information of owners or other individuals, including Hyundai personnel, contained in any of the attachments in this response should not be made available to the public. Therefore, Hyundai is not requesting confidential treatment for this information pursuant to 49 CFR, Part 512, but we believe any private information concerning individuals should not be made public.

Thank You,  
Bruce York

Division Chief  
Vehicle Defects Division  
U.S. Department Of Transportation  
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**From:** Austin, Shaun [HMNA] <[SAustin@hmausa.com](mailto:SAustin@hmausa.com)>  
**Sent:** Tuesday, September 3, 2024 5:47 PM  
**To:** York, Bruce (NHTSA) <[Bruce.York@dot.gov](mailto:Bruce.York@dot.gov)>  
**Cc:** Pinero, Daniel (NHTSA) <[daniel.pinero@dot.gov](mailto:daniel.pinero@dot.gov)>  
**Subject:** RE: EA19-001 IR Response

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Hello Bruce,

We have confirmed that we have the documents for the response. Can you please have a secure link sent out and we can attach the responses.

Just to confirm, you are looking for all the section 4 responses and attachments with redactions?

Thank you,



**Shaun Austin**  
Director, Vehicle Safety Investigations  
[REDACTED]  
[saustin@hmausa.com](mailto:saustin@hmausa.com) [www.hyundai.com](http://www.hyundai.com)

**Hyundai Motor North America**

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**From:** Austin, Shaun [HMNA] <[SAustin@hmausa.com](mailto:SAustin@hmausa.com)>  
**Sent:** Tuesday, September 3, 2024 10:37 AM  
**To:** York, Bruce (NHTSA) <[Bruce.York@dot.gov](mailto:Bruce.York@dot.gov)>  
**Cc:** Pinero, Daniel (NHTSA) <[daniel.pinero@dot.gov](mailto:daniel.pinero@dot.gov)>  
**Subject:** Re: EA19-001 IR Response

Hello Bruce,

Thank you for reaching out. Let me check our submissions folder today and tomorrow.

Thank you,



**Shaun Austin**  
Director, Vehicle Safety Investigations  
[REDACTED]  
[saustin@hmausa.com](mailto:saustin@hmausa.com) [www.hyundai.com](http://www.hyundai.com)  
**Hyundai Motor North America**

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**From:** York, Bruce (NHTSA) <[Bruce.York@dot.gov](mailto:Bruce.York@dot.gov)>  
**Sent:** Thursday, August 29, 2024 1:20:00 PM  
**To:** Austin, Shaun [HMNA] <[SAustin@hmausa.com](mailto:SAustin@hmausa.com)>  
**Cc:** Pinero, Daniel (NHTSA) <[daniel.pinero@dot.gov](mailto:daniel.pinero@dot.gov)>  
**Subject:** EA19-001 IR Response

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Hi Shaun,

We are in the process of closing investigation EA19-001 involving EOS events on vehicles equipped with ZF-TRW manufactured DS84 ASIC.

As part of that process, we upload IR response files to the public web site. When we started doing that, we found we could not locate the redacted versions of the Hyundai IR response. The two NHTSA staff that were responsible for the investigation when it was opened and when the IR responses were received have both retired.

I am hoping that perhaps you still have copies of the redacted IR response (as outlined on page 4 of the attached 10/03/2019 IR response) for EA19-001. If so, could you please share a courtesy copy of redacted response?

Thank You,  
Bruce York

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