

MATTER #	[REDACTED]
FILE TYPE	Pre-Litigation
FILE NAME	[REDACTED])
CAIR #	[REDACTED]
DATE OF INCIDENT	[REDACTED]
DATE OF NOTICE	8/20/2019
MODEL/MODEL YEAR	2017 - Jeep - Compass Sport FWD
VIN	[REDACTED]
MILEAGE	97,229
OWNER ADDRESS	[REDACTED] Decatur AL, [REDACTED]
COURT	NA
DOCKET #	NA
ALLEGED DEFECT	Air Bag Non-Deployment
CRASH	Yes
PROPERTY DAMAGE	Yes
INJURIES	2
FATALITIES	0
DESCRIPTION	On [REDACTED] was driving her 2017 Jeep Compass Sport "on a two-way highway it was pouring down rain and the signal light was malfunctioning, it was rush hour traffic, they came to a stop and when it was their turn all they can remember was getting hit from the side (passenger door) and got hit again from another angle. [...] The airbags did not deploy at all from the driver or the passenger side."
ANALYSIS	The customer failed to reply to FCA US after filing the initial complaint and the matter was closed. Based on the lack of crash details and vehicle inspection, FCA US cannot make any conclusions regarding this incident.

MATTER #	██████████
FILE TYPE	Pre-Litigation
FILE NAME	██████████
CAIR #	██████████
DATE OF INCIDENT	██████████
DATE OF NOTICE	8/22/2019
MODEL/MODEL YEAR	2018 - Jeep - Wrangler Sport
VIN	████████████████████
MILEAGE	47,664
OWNER ADDRESS	██████████, Round Top, NY ██████████
COURT	NA
DOCKET #	NA
ALLEGED DEFECT	Air Bag non-deployment
CRASH	Yes
PROPERTY DAMAGE	Yes
INJURIES	1
FATALITIES	0
DESCRIPTION	████████████████████ was driving his 2018 Jeep Wrangler Sport when the “vehicle was involved in a head on collision with another vehicle.”
ANALYSIS	After contacting FCA US with the initial report on August 27, 2019, the customer became nonresponsive and FCA US closed the matter on September 15, 2019. Based on the lack of crash details and vehicle inspection, FCA US cannot make any conclusions regarding this incident.

MATTER #	██████████
FILE TYPE	Pre-Litigation
FILE NAME	██████████)
CAIR #	██████████
DATE OF INCIDENT	██████████
DATE OF NOTICE	10/25/2019
MODEL/MODEL YEAR	2016 - Jeep - Compass Latitude
VIN	████████████████████
MILEAGE	94,023
OWNER ADDRESS	████████████████████ CAMDEN NJ ██████████
COURT	NA
DOCKET #	NA
ALLEGED DEFECT	Air Bag Non-Deployment
CRASH	Yes
PROPERTY DAMAGE	Yes
INJURIES	1
FATALITIES	0
DESCRIPTION	On ██████████████████████ fiancé was driving her 2016 Jeep Compass Latitude and was in an accident and the car was totaled. The customer stated that the air bags did not deploy. The customer's "fiancé was driving and lost control of the vehicle and hit a pole. None of the airbags came out on the vehicle."
ANALYSIS	The insurance appraised the vehicle determined that it was totaled before FCA US could inspect it. Based on the lack of crash details and vehicle inspection, FCA US cannot make any conclusions regarding this incident.

MATTER #	██████████
FILE TYPE	Pre-Litigation
FILE NAME	██████████████████
CAIR #	██████████
DATE OF INCIDENT	██████████
DATE OF NOTICE	12/4/2019
MODEL/MODEL YEAR	2012 - Jeep - Wrangler Rubicon
VIN	██████████████████████████████
MILEAGE	69,217
OWNER ADDRESS	██████████ BROOKLYN NY USA ██████████
COURT	NA
DOCKET #	NA
ALLEGED DEFECT	Air Bag non-deployment
CRASH	Yes
PROPERTY DAMAGE	Yes
INJURIES	1
FATALITIES	0
DESCRIPTION	On ████████████████████████████████ was driving her 2012 Jeep Wrangler Rubicon when “she has been in a car accident” and “the airbags did not deploy.”
ANALYSIS	The customer refused to sign the consent form to allow FCA US to inspect the vehicle. Based on the lack of crash details and vehicle inspection, FCA US cannot make any conclusions regarding this incident.

MATTER #	██████████
FILE TYPE	Pre-Litigation
FILE NAME	██████████████████
CAIR #	██████████
DATE OF INCIDENT	██████████
DATE OF NOTICE	2/10/2020
MODEL/MODEL YEAR	2016 - Jeep - Wrangler Unlimited
VIN	██████████████████████████████
MILEAGE	61,633
OWNER ADDRESS	██████████████████, Gunbarrel TX ██████████
COURT	NA
DOCKET #	NA
ALLEGED DEFECT	Air Bag Deployment
CRASH	Yes
PROPERTY DAMAGE	Yes
INJURIES	0
FATALITIES	0
DESCRIPTION	On ██████████ was driving her 2016 Jeep Wrangler Unlimited when she got into a front impact with a vehicle stopped on the highway and the airbags did not deploy.
ANALYSIS	The customer has retained an attorney to represent him in this matter who has not yet made the vehicle available for inspection. Based on the lack of crash details and vehicle inspection, FCA US cannot make any conclusions regarding this incident.

MATTER #	██████████
FILE TYPE	Pre-Litigation
FILE NAME	██████████)
CAIR #	██████████
DATE OF INCIDENT	██████████
DATE OF NOTICE	6/24/2020
MODEL/MODEL YEAR	2010 - Jeep - Liberty Sport 4x
VIN	████████████████████
MILEAGE	92,049
OWNER ADDRESS	████████████████████ BYRON GA USA
COURT	NA
DOCKET #	NA
ALLEGED DEFECT	Air Bag Non-Deployment
CRASH	Yes
PROPERTY DAMAGE	Yes
INJURIES	1
FATALITIES	0
DESCRIPTION	On ██████████, the customer's "daughter was driving the vehicle and got into an accident and none of the air bags deployed."
ANALYSIS	The customer failed to reply to FCA US after filing the initial complaint and the matter was closed. Based on the lack of crash details and vehicle inspection, FCA US cannot make any conclusions regarding this incident.

MATTER #	██████████
FILE TYPE	Pre-Litigation
FILE NAME	██████████)
CAIR #	██████████
DATE OF INCIDENT	██████████
DATE OF NOTICE	7/27/2018
MODEL/MODEL YEAR	2014 - Jeep - Wrangler Unlimited
VIN	████████████████████
MILEAGE	122,856
OWNER ADDRESS	██████████, Aledo, IL ██████████
COURT	NA
DOCKET #	NA
ALLEGED DEFECT	Air Bag non-deployment
CRASH	Yes
PROPERTY DAMAGE	Yes
INJURIES	1
FATALITIES	0
DESCRIPTION	On ██████████ was driving his 2014 Jeep Wrangler Unlimited when he allegedly got into an accident in which the airbags did not deploy. No other details were provided.
ANALYSIS	The customer has retained an attorney to represent him in this matter who has not yet made the vehicle available for inspection. Based on the lack of crash details and vehicle inspection, FCA US cannot make any conclusions regarding this incident.

