



FIAT CHRYSLER AUTOMOBILES

February 27, 2020

McMillan, Hennenfent, DeJoode & Humbert

Attn: Mr. [REDACTED]

[REDACTED]  
[REDACTED]  
Macomb, IL [REDACTED]

RE: Your Client: [REDACTED]  
Our File: [REDACTED]  
VIN: [REDACTED]

Dear [REDACTED]

This will acknowledge your recent letter regarding your insured referenced above.

Naturally, we were sorry to learn of this incident. We appreciate the opportunity to look into this matter.

Unfortunately, based on the information at hand, we are unable to determine a manufacturing liability in this loss. Since we were not provided the opportunity to inspect the vehicle in its damaged condition, and the vehicle has been repaired, we are unable to determine the validity of your allegations. You have not provided any proof to support your allegation that we have a liability in this incident. As a result, we find your claim without merit, and must respectfully decline your reimbursement request.

Thank you for bringing this to our attention.

Sincerely,

Special Investigations

LM/sk