

2013 TOYOTA AVALON HYBRID [REDACTED]

VEHICLE DETAILS

DOFU

03/19/2014

Built Date

06/18/2013

Customer Role

Owner

Re-acquired Vehicle

No

Warranty Eligibility

X No

Original Selling Dealer

BAIERL TOYOTA (37160)

Preferred Dealer

Model Description

4-DR LIMITED

Edition

AVALON HYBRID 4-DR LIMITED

Interior Color

ALMOND (LM03)

Exterior Color

MOULIN ROUGE MICA (03T0)

Transmission Type

ECVT

Engine Type

2AR

Additional Vehicle Details

Total MSRP

\$0

Order Date

05/2013

Port Damage

No

Plant of Manufacture

GEORGETOWN

Body Style

4-DR LIMITED

Engine Serial No.

0889161

Tire Make/Brand

Tire Size

17R215

Spare Tire Brand

Port/Factory Installed Equipment

Code	Description	Installation Source
CF	Carpet Floor Mats/Trunk Mat	Port
DK	Preferred Owner's Portfolio	Port
FE	50 State Emissions	Factory

Standard Installed Equipment

Standard Features

MECHANICAL & PERFORMANCE

Hybrid Synergy Drive System

2.5L 4-Cyl DOHC 16V w/VVT-i ECVT

17" Alloy Wheels w/P215/55R17 Tires

Electric Power Steering (EPS)

Pwr-Assisted Fr/Solid Rr Disc Brakes with Integrated Regenerative Braking

SAFETY AND CONVENIENCE

Star Safety System Includes: VSC, TRAC, Anti-lock Brake System, EBD, Brake Assist & Smart Stop Tech (SST)
10 Airbags: Dr & Fr Pass Adv Airbag Sys, Dr & Fr Pass Knee & Seat-Mounted Side, Front & Rear Side Curtain, and Rear Seat-Mounted Side Airbags
LATCH(Lwr Anchor & Tethers for CHildren) for Outboard Rear Seating Positions Only
Anti-Theft System w/Engine Immobilizer
Blind Spot Monitor/Rr Cross Traff Alert
Safety Connect
EXTERIOR
HID Quadrabeam Headlights w/Auto On/Off
Fog Lights & LED Daytime Running Lights
Auto-Dimming Htd Outside Mrrs w/Turn Signals, Puddle Lights & Folding Feature
Power Tilt/Slide Moonroof
Rain Sensing Windshield Wipers
INTERIOR
Three-Zone Climate Control w/Air Filtration and Rear Seat Vents
Prem HDD Navi w/Entune & JBL: 7" Touch Screen, AM/FM/CD w/MP3/WMA, 11 Spkrs SiriusXM w/90 day Trial Subscr/ HD Radio/AuxJack/USB & Bluetooth
Backup Camera
3.5-in TFT Multi-Information Display
Premium Perforated Leather-Trimmed 10-way Pwr Driver & 8-way Pwr Pass Seats
Heated/Ventilated Fr Seats, Htd Rr Seats
Dr Seat & Outside Mirrors Memory Systems
Sport, Eco, and EV Drive Mode Switch
Smart Key System with Push Button Start
Power Rear Sunshade w/Auto Return

CAMPAIGN

Campaign	Status	Date Serviced	Servicing Dealer
E0J - Limited Service Campaign E0J - Certain 2013 - 2014 Model Year Avalon and Avalon Hybrid Vehicles - Driver and Passenger Front Seatback Board	✓ Completed	12/17/14	BAIERL TOYOTA (37160)

E0B - STOP SALE - Pre-Delivery Activity Required
 for New Dealer Stock Noncompliance E0B -
 Remedy Notification - Multiple 2013 and 2014 MY
 Models

✓ Completed

03/21/14

BAIERL TOYOTA (37160)

SERVICE HISTORY

Customer Pay	Warranty Pay	Internal(Dealer Pay)	Goodwill	Total Amount
\$886.36	\$3,746.73	\$147.90	\$1,000.00	\$5,780.99



Disclaimer

These \$ amounts are limited to amounts from ROs currently displayed on the screen. They will be updated when the "Get Older Service History" button is clicked.

12/11/2018 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
12/11/2018	12/11/2018	65,973	NORTH HILLS TOYOTA (37174)	JON MANSFIELD	\$54.95

Condition	Op Code	Description	Technician
1	LOFS	SYNTHETIC LUBE, OIL, AND FILTER CHANGE	ELI BERDES

Pay Type CUSTOMER PAY

OP Code Desc

SYNTHETIC LUBE, OIL, AND FILTER CHANGE ~|~SYNTHETIC LUBE, OIL, AND FILTER CHANGE ~|~

Condition	Op Code	Description	Technician
2	MPI	PERFORMED MULTI POINT VEHICLE INSPECTION REPORT	ELI BERDES

Pay Type INTERNAL (DEALER) PAY

OP Code Desc

PERFORMED MULTI POINT VEHICLE INSPECTION REPORT ~|~PERFORMED MULTI POINT VEHICLE INSPECTION REPORT ~|~THE MULTI-POINT INSPECTION IS A GENERAL OVERVIEW OF THE VEHICLE AND DOES NOT REPLACE THE NEED FOR MORE THOROUGH INSPECTIONS OF ADDITIONAL ISSUES SUCH AS BRAKE SYSTEM CHECKS AND DIAGNOSTICS OF ADDITIONAL CONCERNS.

Condition	Op Code	Description	Technician
3	NAR	NO ACTION REQUIRED AT THIS TIME	ELI BERDES

Pay Type INTERNAL (DEALER) PAY

OP Code Desc

NO ACTION REQUIRED AT THIS TIME ~|~AS A COURTESY PLEASE CHECK THE DRIVERS SIDE FLOOR MAT AREA TO ENSURE THE MAT IS ORIGINAL EQUIPMENT AND PROPERLY SECURED. ~|~TO VERIFY PROPER INSTALLATION

12/07/2018 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
12/07/2018	12/07/2018	65,827	NORTH HILLS TOYOTA (37174)	SAMANTHA SCHOPPER	\$29.00

Condition 1	Op Code MISC	Description	CODE B1861 OPEN CIRCUIT IN DRIVER AIRBAG	Technician MICHAEL ROSS
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Pay Type INTERNAL (DEALER) PAY

OP Code Desc

CODE B1861 OPEN CIRCUIT IN DRIVER AIRBAG ~|~CUSTOMER STATES AIRBAG LIGHT ON - CHECK AND ADVISE ~|~
~|~65827 TECHNICIAN VERIFIED CUSTOMER CONCERN//FOUND CODE B 1861: OPEN IN DRIVER KNEE AIRBAG//DRIVER
AIRBAG HAS BEEN REMOVED AND MODIFIED FOR HANDICAP MECHANISM, WHATEVER WAS INSTALLED TO "FOOL"
AIRBAG ECU HAS FAILED//CANNOT REPAIR HERE, CUSTOMER MUST RETURN

Condition 2	Op Code MPI	Description	PERFORMED MULTI POINT VEHICLE INSPECTION REPORT	Technician MICHAEL ROSS
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Pay Type INTERNAL (DEALER) PAY

OP Code Desc

PERFORMED MULTI POINT VEHICLE INSPECTION REPORT ~|~PERFORMED MULTI POINT VEHICLE INSPECTION REPORT
~|~THE MULTI-POINT INSPECTION IS A GENERAL OVERVIEW OF THE VEHICLE AND DOES NOT REPLACE THE NEED FOR
MORE THOROUGH INSPECTIONS OF ADDITIONAL ISSUES SUCH AS BRAKE SYSTEM CHECKS AND DIAGNOSTICS OF
ADDITIONAL CONCERNS.

Condition 3	Op Code NAR	Description	NO ACTION REQUIRED AT THIS TIME	Technician MICHAEL ROSS
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Pay Type INTERNAL (DEALER) PAY

OP Code Desc

NO ACTION REQUIRED AT THIS TIME ~|~AS A COURTESY PLEASE CHECK THE DRIVERS SIDE FLOOR MAT AREA TO
ENSURE THE MAT IS ORIGINAL EQUIPMENT AND PROPERLY SECURED. ~|~TO VERIFY PROPER INSTALLATION

11/19/2018 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
11/19/2018	11/19/2018	65,412	NORTH HILLS TOYOTA (37174)	WILLIAM MCCLUNE	\$189.85

Condition 1	Op Code SI	Description	PENNSYLVANIA STATE SAFETY INSPECTION	Technician ANTHONY ROTONDO
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Pay Type CUSTOMER PAY

OP Code Desc

PENNSYLVANIA STATE SAFETY INSPECTION ~|~PENNSYLVANIA STATE SAFETY INSPECTION ~|~REQUIRED ANNUALLY
 [REDACTED] FRONT BRAKES 5B REAR BRAKES 7B TIRES 7/32" FRONT 5/32" REAR

Condition 2 **Op Code** EI **Description** EMISSIONS INSPECTION **Technician** ANTHONY ROTONDO

Pay Type CUSTOMER PAY

OP Code Desc

EMISSIONS INSPECTION ~|~EMISSIONS INSPECTION ~|~REQUIRED ANNUALLY

Condition 3 **Op Code** MB4 **Description** MOUNT AND BALANCE 4 TIRES **Technician** ANTHONY ROTONDO

Pay Type CUSTOMER PAY

OP Code Desc

MOUNT AND BALANCE 4 TIRES ~|~REQUESTS THAT SNOW TIRES BE PUT ON BEST TO FRONT SAVE OLD TIRES ~|~

Condition 4 **Op Code** MPI **Description** PERFORMED MULTI POINT VEHICLE INSPECTION REPORT **Technician** ANTHONY ROTONDO

Pay Type INTERNAL (DEALER) PAY

OP Code Desc

PERFORMED MULTI POINT VEHICLE INSPECTION REPORT ~|~PERFORMED MULTI POINT VEHICLE INSPECTION REPORT ~|~THE MULTI-POINT INSPECTION IS A GENERAL OVERVIEW OF THE VEHICLE AND DOES NOT REPLACE THE NEED FOR MORE THOROUGH INSPECTIONS OF ADDITIONAL ISSUES SUCH AS BRAKE SYSTEM CHECKS AND DIAGNOSTICS OF ADDITIONAL CONCERNS.

Condition 5 **Op Code** NAR **Description** NO ACTION REQUIRED AT THIS TIME **Technician** ANTHONY ROTONDO

Pay Type INTERNAL (DEALER) PAY

OP Code Desc

NO ACTION REQUIRED AT THIS TIME ~|~AS A COURTESY PLEASE CHECK THE DRIVERS SIDE FLOOR MAT AREA TO ENSURE THE MAT IS ORIGINAL EQUIPMENT AND PROPERLY SECURED. ~|~TO VERIFY PROPER INSTALLATION

01/10/2018 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
01/10/2018	01/10/2018	55,499	BAIERL TOYOTA (37185)	---	\$55.06

Condition 1 **Op Code** LOF **Description** DEFAULT **Technician** ---

Pay Type CUSTOMER PAY

OP Code Desc
 DEFAULT ~|~LUBE, OIL & FILTER ~|~

Condition 2	Op Code MPI	Description	DEFAULT	Technician ---
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Pay Type CUSTOMER PAY

OP Code Desc
 DEFAULT ~|~MULTI-POINT INSPECTION ~|~

Condition 3	Op Code FM	Description	DEFAULT	Technician ---
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Pay Type CUSTOMER PAY

OP Code Desc
 DEFAULT ~|~INSPECT TO CONFIRM THAT TOYOTA OE DRIVERS SIDE FLOOR MAT IS PROPERLY INSTALLED. ~|~

09/25/2017 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
09/25/2017	09/25/2017	52,614	BAIERL TOYOTA (37185)	---	\$47.13

Condition 1	Op Code EI	Description	DEFAULT	Technician ---
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Pay Type CUSTOMER PAY

OP Code Desc
 DEFAULT ~|~EMISSIONS INSPECTION ~|~

Condition 2	Op Code SI	Description	DEFAULT	Technician ---
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Pay Type CUSTOMER PAY

OP Code Desc
 DEFAULT ~|~STATE INSPECTION ~|~

Condition 3	Op Code MPI	Description	DEFAULT	Technician ---
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Pay Type CUSTOMER PAY

OP Code Desc
 DEFAULT ~|~MULTI-POINT INSPECTION ~|~

Condition 4	Op Code FM	Description	DEFAULT	Technician ---
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Pay Type CUSTOMER PAY

OP Code Desc
 DEFAULT ~|~INSPECT TO CONFIRM THAT TOYOTA OE DRIVERS SIDE FLOOR MAT IS PROPERLY INSTALLED. ~|~

07/03/2017 Repair Order [REDACTED]

Open/Claim Date 07/03/2017	Close/Claim Paid Date 07/03/2017	Mileage 50,202	Servicing Dealer BAIERL TOYOTA (37185)	Servicing Advisor ---	Total \$44.56
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Condition 1	Op Code LOF	Description	DEFAULT	Technician ---
Pay Type CUSTOMER PAY				
OP Code Desc DEFAULT ~ ~LUBE, OIL & FILTER ~ ~				

Condition 2	Op Code MPI	Description	MULTI-POINT INSPECTION	Technician ---
Pay Type INTERNAL (DEALER) PAY				
OP Code Desc MULTI-POINT INSPECTION ~ ~MULTI-POINT INSPECTION ~ ~PERFORMED MULTI POINT INSPECTION INCLUDED INSPECTION OF DRIVERS SIDE FLOOR MAT FOR PROPER INSTALLATION				

Condition 3	Op Code FM	Description	DEFAULT	Technician ---
Pay Type INTERNAL (DEALER) PAY				
OP Code Desc DEFAULT ~ ~INSPECT TO CONFIRM THAT TOYOTA OE DRIVERS SIDE FLOOR MAT IS PROPERLY INSTALLED. ~ ~				

11/29/2016 Repair Order [REDACTED]

Open/Claim Date 11/29/2016	Close/Claim Paid Date 11/29/2016	Mileage 40,424	Servicing Dealer BAIERL TOYOTA (37160)	Servicing Advisor ASHLEY DUERRING	Total \$50.43
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Condition 1	Op Code IO	Description	DEFAULT	Technician ---
Pay Type CUSTOMER PAY				
OP Code Desc DEFAULT ~ ~C/S: REPLACE BATTERY IN KEY FOB ~ ~				

Condition 2	Op Code LOF	Description	DEFAULT	Technician ---
Pay Type CUSTOMER PAY				
OP Code Desc DEFAULT ~ ~LUBE, OIL & FILTER ~ ~				

Condition 3	Op Code MPI	Description	DEFAULT	Technician ---
Pay Type CUSTOMER PAY				

OP Code Desc
DEFAULT ~|~MULTI-POINT INSPECTION ~|~

Condition 4	Op Code FM	Description	DEFAULT	Technician ---
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Pay Type CUSTOMER PAY

OP Code Desc
DEFAULT ~|~FLOOR MAT INSPECTION .IDENTIFIED FACTORY FLOOR MAT INSTALLED CORRECTLY,AND CLIPPED IN PLACE.
REMOVED ANY NON-FACTORY FLOOR MAT. ~|~

09/07/2016 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
09/07/2016	09/07/2016	37,312	BAIERL TOYOTA (37160)	DANIEL STOTT	\$69.95

Condition 1	Op Code 4WA	Description	COMPLETED.	Technician ERIC SMITH
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Pay Type CUSTOMER PAY

OP Code Desc
COMPLETED. ~|~4 WHEEL ALIGNMENT ~|~

Condition 2	Op Code MPI	Description	DEFAULT	Technician ERIC SMITH
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Pay Type CUSTOMER PAY

OP Code Desc
DEFAULT ~|~MULTI-POINT INSPECTION ~|~

Condition 3	Op Code FM	Description	DEFAULT	Technician ERIC SMITH
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Pay Type CUSTOMER PAY

OP Code Desc
DEFAULT ~|~FLOOR MAT INSPECTION .IDENTIFIED FACTORY FLOOR MAT INSTALLED CORRECTLY,AND CLIPPED IN PLACE.
REMOVED ANY NON-FACTORY FLOOR MAT. ~|~

03/09/2016 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
03/09/2016	03/09/2016	29,775	BAIERL TOYOTA (37160)	MELISSA MICHAELS	\$110.46

Condition 1	Op Code SI	Description	STATE INSPECTION	Technician MICHAEL FISCHER
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Pay Type CUSTOMER PAY

OP Code Desc
 STATE INSPECTION ~|~STATE INSPECTION ~|~PERFORM PA STATE INSPECTION.
 TIRES.R/F...L/F...R/R...L/R...BRAKES.R/F...L/F...R/R...L/F

Condition 2 **Op Code** EI **Description** EMISSIONS INSPECTION **Technician** MICHAEL FISCHER

Pay Type CUSTOMER PAY

OP Code Desc
 EMISSIONS INSPECTION ~|~EMISSIONS INSPECTION ~|~PERFORM PA STATE EMISSION INSPECTION

Condition 3 **Op Code** LOF **Description** LUBE, OIL & FILTER **Technician** MICHAEL FISCHER

Pay Type CUSTOMER PAY

OP Code Desc
 LUBE, OIL & FILTER ~|~LUBE, OIL & FILTER ~|~CHANGE OIL, OIL FILTER, LUBE SUSPENSION, CHECK AND TOP OFF ALL
 FLUIDS, PERFORM MULTI-POINT INSPECTION

Condition 4 **Op Code** FM **Description** --- **Technician** MICHAEL FISCHER

Pay Type CUSTOMER PAY

OP Code Desc
 FLOOR MAT INSPECTION .IDENTIFIED FACTORY FLOOR MAT INSTALLED CORRECTLY,AND CLIPPED IN PLACE. REMOV
 FLOOR MAT INSPECTION .IDENTIFIED FACTORY FLOOR MAT INSTALLED CORRECTLY,AND CLIPPED IN PLACE. REMOV
 ~|~FLOOR MAT INSPECTION .IDENTIFIED FACTORY FLOOR MAT INSTALLED CORRECTLY,AND CLIPPED IN PLACE.
 REMOVED ANY NON-FACTORY FLOOR MAT. ~|~

Condition 5 **Op Code** MPI **Description** MULTI-POINT INSPECTION **Technician** MICHAEL FISCHER

Pay Type CUSTOMER PAY

OP Code Desc
 MULTI-POINT INSPECTION ~|~MULTI-POINT INSPECTION ~|~PERFORMED MULTI POINT INSPECTION INCLUDED
 INSPECTION OF DRIVERS SIDE FLOOR MAT FOR PROPER INSTALLATION

08/06/2015 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
08/05/2015	08/06/2015	21,837	BAIERL TOYOTA (37160)	---	\$71.94

08/05/2015 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
08/05/2015	08/05/2015	21,837	BAIERL TOYOTA (37160)	ROBERT LAINE	\$72.32

Condition 1 **Op Code** 20KSYN **Description** --- **Technician** ---

Pay Type CUSTOMER PAY

OP Code Desc

20,000 MILE SYNTHETIC OIL CHANGE - NO COST MAINT PLAN EXPIRES AFTER 2 YEARS/25,000 MILES 20,000 MILE SYNTHETIC OIL CHANGE - NO COST MAINT PLAN EXPIRES AFTER 2 YEARS/25,000 MILES ~|~20,000 MILE SYNTHETIC OIL CHANGE - NO COST MAINT PLAN EXPIRES AFTER 2 YEARS/25,000 MILES ~|~

Condition 2 Op Code FM Description --- Technician ---

Pay Type CUSTOMER PAY

OP Code Desc

FLOOR MAT INSPECTION .IDENTIFIED FACTORY FLOOR MAT INSTALLED CORRECTLY,AND CLIPPED IN PLACE. REMOV FLOOR MAT INSPECTION .IDENTIFIED FACTORY FLOOR MAT INSTALLED CORRECTLY,AND CLIPPED IN PLACE. REMOV ~|~FLOOR MAT INSPECTION .IDENTIFIED FACTORY FLOOR MAT INSTALLED CORRECTLY,AND CLIPPED IN PLACE. REMOVED ANY NON-FACTORY FLOOR MAT. ~|~

Condition 3 Op Code MPI Description MULTI-POINT INSPECTION Technician ---

Pay Type CUSTOMER PAY

OP Code Desc

MULTI-POINT INSPECTION ~|~MULTI-POINT INSPECTION ~|~PERFORMED MULTI POINT INSPECTION INCLUDED INSPECTION OF DRIVERS SIDE FLOOR MAT FOR PROPER INSTALLATION

04/01/2015 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
03/31/2015	04/01/2015	15,291	BAIERL TOYOTA (37160)	---	\$25.00

Condition 1 Op Code MPI Description DEFAULT Technician MICHAEL FISCHER

Pay Type CUSTOMER PAY

OP Code Desc

DEFAULT ~|~MULTI-POINT INSPECTION ~|~

Condition 2 Op Code FM Description DEFAULT Technician MICHAEL FISCHER

Pay Type CUSTOMER PAY

OP Code Desc

DEFAULT ~|~FLOOR MAT INSPECTION .IDENTIFIED FACTORY FLOOR MAT INSTALLED CORRECTLY,AND CLIPPED IN PLACE. REMOVED ANY NON-FACTORY FLOOR MAT. ~|~

Condition 3 Op Code 50 Description HISTORY CODE IN SYSTEM - UNABLE TO VERIFY CONDITION Technician MICHAEL FISCHER

Pay Type INTERNAL (DEALER) PAY

OP Code Desc

HISTORY CODE IN SYSTEM - UNABLE TO VERIFY CONDITION ~|~C/S: AIRBAG WARNING SYSTEMS KEEPS COMING ON - NO RHYM OR REASON - WILL GO OUT WHEN RESTARTED - OK TO DRIVE TO DIAGNOSE ~|~

03/18/2015 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
03/18/2015	03/18/2015	15,028	BAIERL TOYOTA (37160)	ROBERT LAINE	\$64.95

Condition 1	Op Code 01	Description	MAINTENANCE	Technician KIRK GALBREATH
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Pay Type CUSTOMER PAY

OP Code Desc

MAINTENANCE ~|~CUSTOMER STATES THAT THE AIRBAG LIGHT KEEPS COMING ON ~|~ ~|~15027 NO CURRENT FAULTS FOUND. TECH CLEARED CODES FROM MEMORY. CUSTOMER TO NOTIFY SERVICE DEPT IF LIGHT RETURNS.

Condition 2	Op Code 01	Description	MAINTENANCE	Technician KIRK GALBREATH
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Pay Type CUSTOMER PAY

OP Code Desc

MAINTENANCE ~|~CUSTOMER STATES THAT THE DRIVER'S WIPER BLADE HITS THE WINDSHIELD FRAME WHEN ON HIGH ~|~ ~|~15027 WIPER OPERATION IS NORMAL. WIPER WILL TRAVEL FURTHER ON HIGHER SPEED AND ON A WET WINDSHIELD.

Condition 3	Op Code FM	Description	---	Technician KIRK GALBREATH
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Pay Type CUSTOMER PAY

OP Code Desc

FLOOR MAT INSPECTION .IDENTIFIED FACTORY FLOOR MAT INSTALLED CORRECTLY,AND CLIPPED IN PLACE. REMOV FLOOR MAT INSPECTION .IDENTIFIED FACTORY FLOOR MAT INSTALLED CORRECTLY,AND CLIPPED IN PLACE. REMOV ~|~FLOOR MAT INSPECTION .IDENTIFIED FACTORY FLOOR MAT INSTALLED CORRECTLY,AND CLIPPED IN PLACE. REMOVED ANY NON-FACTORY FLOOR MAT. ~|~

Condition 4	Op Code MPI	Description	'	Technician KIRK GALBREATH
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Pay Type CUSTOMER PAY

OP Code Desc

' ~|~MULTI-POINT INSPECTION ~|~PERFORMED MULTI POINT INSPECTION INCLUDED INSPECTION OF DRIVERS SIDE FLOOR MAT FOR PROPER INSTALLATION

Condition 5	Op Code SI	Description	STATE INSPECTION	Technician KIRK GALBREATH
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Pay Type CUSTOMER PAY

OP Code Desc

STATE INSPECTION ~|~STATE INSPECTION ~|~PERFORM PA STATE INSPECTION. ~|~15027 FRONT BRAKES; 12/32 REAR BRAKES; 12/32 ALL TIRES; 9/32

Condition 6	Op Code EI	Description	EMISSIONS INSPECTION	Technician KIRK GALBREATH
Pay Type CUSTOMER PAY				
OP Code Desc EMISSIONS INSPECTION ~ ~EMISSIONS INSPECTION ~ ~PERFORM PA STATE EMISSION INSPECTION				

12/18/2014 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
12/17/2014	12/18/2014	11,224	BAIERL TOYOTA (37160)	---	\$396.84

12/17/2014 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
12/17/2014	12/17/2014	11,224	BAIERL TOYOTA (37160)	CLARE SCHAFFNER	\$497.38

Condition 1	Op Code 10KSYN	Description	---	Technician KEITH MORRISON
Pay Type CUSTOMER PAY				
OP Code Desc SYNTHETIC OIL AND FILTER CHANGE, CHECK UP AND TIRE ROTATION COMPLETED PER MILEAGE. PLS RETURN AT A SYNTHETIC OIL AND FILTER CHANGE, CHECK UP AND TIRE ROTATION COMPLETED PER MILEAGE. PLS RETURN AT A ~ ~10,000 MILE SYNTHETIC OIL CHANGE - NO COST MAINT ~ ~				

Condition 2	Op Code AGG24A	Description	REPLACE DRIVER AND PASSENGER SEATBACK BOARD (BOTH SIDES)	Technician KEITH MORRISON
Pay Type WARRANTY PAY				
OP Code Desc REPLACE DRIVER AND PASSENGER SEATBACK BOARD (BOTH SIDES) ~ ~PLEASE ADVISE ON AVAILABILITY OF SEAT BACKS FOR RECALL ~ ~REPLACED BOTH FRONT SEAT BACK ASSEMBLIES				

Condition 3	Op Code MPI	Description	MULTI-POINT INSPECTION	Technician KEITH MORRISON
Pay Type INTERNAL (DEALER) PAY				
OP Code Desc MULTI-POINT INSPECTION ~ ~MULTI-POINT INSPECTION ~ ~PERFORMED MULTI POINT INSPECTION INCLUDED INSPECTION OF DRIVERS SIDE FLOOR MAT FOR PROPER INSTALLATION				

Condition 4	Op Code FM	Description	---	Technician KEITH MORRISON
Pay Type INTERNAL (DEALER) PAY				

OP Code Desc

FLOOR MAT INSPECTION .IDENTIFIED FACTORY FLOOR MAT INSTALLED CORRECTLY,AND CLIPPED IN PLACE. REMOV
 FLOOR MAT INSPECTION .IDENTIFIED FACTORY FLOOR MAT INSTALLED CORRECTLY,AND CLIPPED IN PLACE. REMOV
 ~|~FLOOR MAT INSPECTION .IDENTIFIED FACTORY FLOOR MAT INSTALLED CORRECTLY,AND CLIPPED IN PLACE.
 REMOVED ANY NON-FACTORY FLOOR MAT. ~|~

12/17/2014 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
12/17/2014	12/17/2014	11,224	BAIERL TOYOTA (37160)	---	\$74.25

09/05/2014 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
09/04/2014	09/05/2014	5,511	BAIERL TOYOTA (37160)	---	\$26.16

09/04/2014 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
09/04/2014	09/04/2014	5,511	BAIERL TOYOTA (37160)	---	\$26.16

Condition 1	Op Code	Description	Technician
MPI		MULTI-POINT INSPECTION	GEORGE LANG

Pay Type CUSTOMER PAY

OP Code Desc

MULTI-POINT INSPECTION ~|~MULTI-POINT INSPECTION ~|~PERFORMED MULTI POINT INSPECTION INCLUDED
 INSPECTION OF DRIVERS SIDE FLOOR MAT FOR PROPER INSTALLATION

Condition 2	Op Code	Description	Technician
05KSYN		5,000 MILE SYNTHETIC VEHICLE SERVICE - NO COST MAINT	GEORGE LANG

Pay Type CUSTOMER PAY

OP Code Desc

5,000 MILE SYNTHETIC VEHICLE SERVICE - NO COST MAINT ~|~5,000 MILE SYNTHETIC VEHICLE SERVICE - NO COST MAINT
 ~|~

08/11/2014 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
07/18/2014	08/11/2014	3,651	BAIERL TOYOTA (37160)	SHARON MCRICKARD	\$929.09

Condition 1	Op Code	Description	Technician
MPI		MULTI-POINT INSPECTION	JAMES DESCHAINE

Pay Type CUSTOMER PAY

OP Code Desc

MULTI-POINT INSPECTION ~|~MULTI-POINT INSPECTION ~|~PERFORMED MULTI POINT INSPECTION INCLUDED INSPECTION OF DRIVERS SIDE FLOOR MAT FOR PROPER INSTALLATION

Condition 2	Op Code 711711	Description	FRONT SEAT CUSHION CVR 1-SD	Technician JAMES DESCHAINE
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Pay Type WARRANTY PAY

OP Code Desc

FRONT SEAT CUSHION CVR 1-SD ~|~DRIVER'S SEAT CONTROL IS COMING OFF AND SEAT CUSHION DEFORMED. CK AND ADVISE ~|~SEAT COVER DEFORMED

05/07/2014 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
03/31/2014	05/07/2014	120	TOYOTA MOTOR SALES (82430)	--	\$1,000.00

03/21/2014 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
02/18/2014	03/21/2014	120	BAIERL TOYOTA (37160)	KRISTEN BESWICK	\$2,325.84

Condition 1	Op Code AHG13B	Description	RPLC FRONT&REAR SEAT HEATER ASSMB&RPLC NON REUSABALE NUT	Technician SCOTT KILEY
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Pay Type WARRANTY PAY

OP Code Desc

RPLC FRONT&REAR SEAT HEATER ASSMB&RPLC NON REUSABALE NUT ~|~STOP SALE - PRE-DELIVERY ACTIVITY REQUIRED FOR NEW DEALER STOCK NONCOMPLIANCE E0B - REMEDY NOTIFICATION - MULTIPLE 2013 AND 2014 MY MODELS. ~|~EOB

Condition 2	Op Code SI	Description	STATE INSPECTION	Technician SCOTT KILEY
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Pay Type INTERNAL (DEALER) PAY

OP Code Desc

STATE INSPECTION ~|~UPDATE ~|~PERFORM PA STATE INSPECTION. TIRES.R/F...L/F...R/R...L/R...BRAKES.R/F...L/F...R/R...L/F

Condition 3	Op Code EIE	Description	EMISSIONS EXEMPT	Technician SCOTT KILEY
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Pay Type INTERNAL (DEALER) PAY

OP Code Desc

EMISSIONS EXEMPT ~|~EMISSIONS EXEMPT ~|~PERFORM PA STATE EMISSION EXEMPTION

06/27/2013 Repair Order [REDACTED]

Open/Claim Date	Close/Claim Paid Date	Mileage	Servicing Dealer	Servicing Advisor	Total
---	06/27/2013	3	BAIERL TOYOTA (37160)	KRISTEN BESWICK	\$188.86

Condition	Op Code	Description	Technician
1	001013	PRE-DELIVERY SERVICE FOR USA ALL ALTITUDES	JOHN BALL

Pay Type WARRANTY PAY**OP Code Desc**

PRE-DELIVERY SERVICE FOR USA ALL ALTITUDES ~|~PRE-DELIVERY SERVICE FOR USA ALL ALTITUDES ~|~PDI

Condition	Op Code	Description	Technician
2	SIP	STATE INSPECTION WITH PDI	JOHN BALL

Pay Type INTERNAL (DEALER) PAY**OP Code Desc**

STATE INSPECTION WITH PDI ~|~STATE INSPECTION WITH PDI ~|~AI35473723

Condition	Op Code	Description	Technician
3	EIE	EMISSIONS EXEMPT	JOHN BALL

Pay Type INTERNAL (DEALER) PAY**OP Code Desc**

EMISSIONS EXEMPT ~|~EMISSIONS EXEMPT ~|~IM34258887

Condition	Op Code	Description	Technician
4	WINDET	PERFORMED WINDOW ETCHING	JOHN BALL

Pay Type INTERNAL (DEALER) PAY**OP Code Desc**

PERFORMED WINDOW ETCHING ~|~CT3604125