INFORMATION REDACTED PURSUANT TOTHE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

Incident Investigation

INFORMATION REDACTED PURSUANT TOTHE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

CAR # [redacted]
Claimant [redacted]
VIN 5N1AT2MV5J[redacted]

	Yes	No	Comments
EDR download included in report?	◉	○	Please see uploaded CDR

III. Sensor and ECM Visual Inspection

If Diagnostic results returned DTCs or diagnostic could not be performed, perform the following visual inspection.

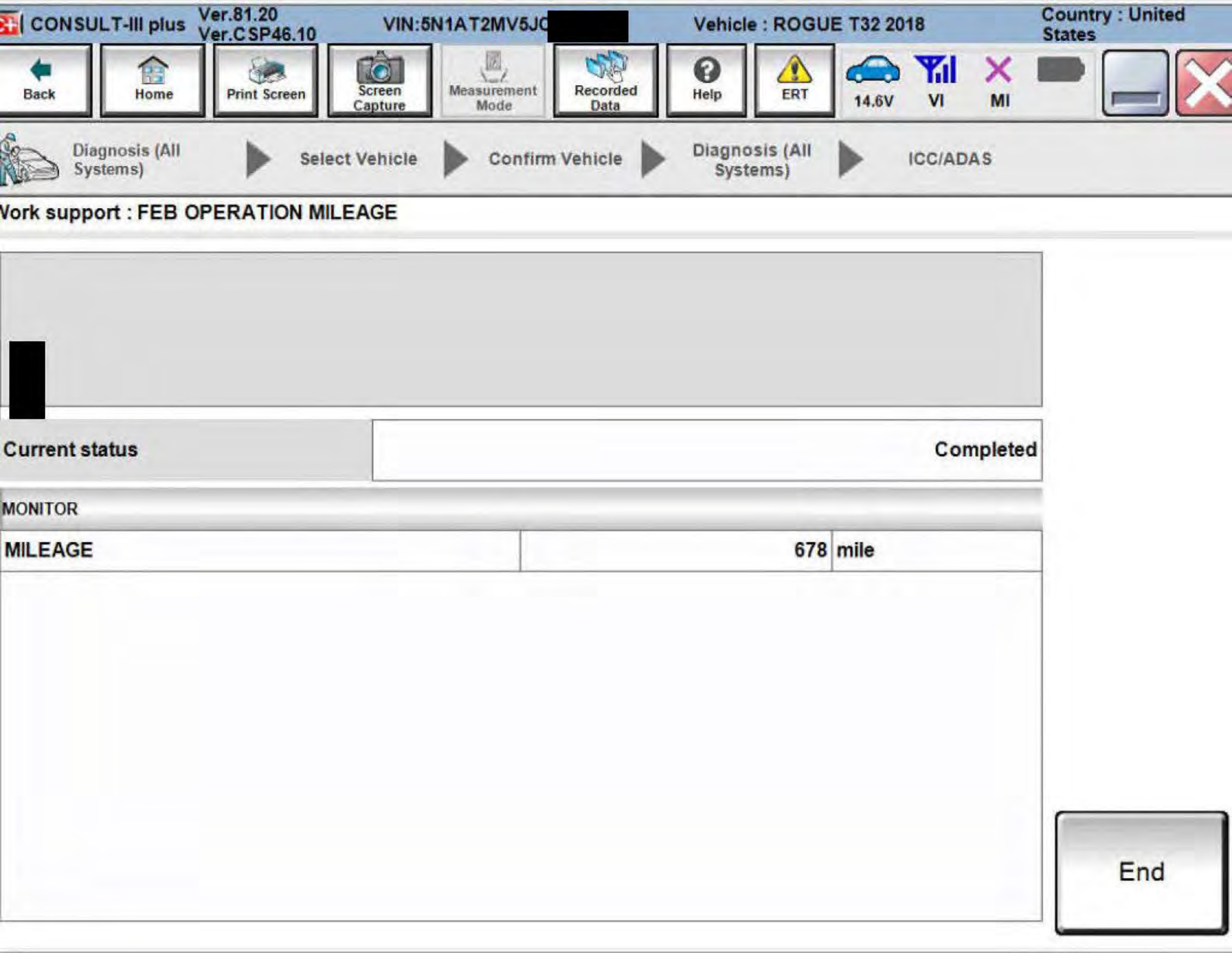
Yes	No		Comments
○	◉	Obstructions to camera? (ie. dirt, stickers, etc.)	NA
○	◉	Physical damage to camera? (ie. cracks)	NA
○	◉	Obstructions to radar sensor units? (ie. dirt, stickers, etc.)	Please see photos: 54, 57.
○	◉	Physical damage to radar sensor units? (ie. cracks)	Please see photos: 54, 57.
◉	○	Electrical connection to radar module firmly seated?	Please see photos: 53-54.
○	◉	Electrical connection to camera module firmly seated?	NA
○	◉		NA

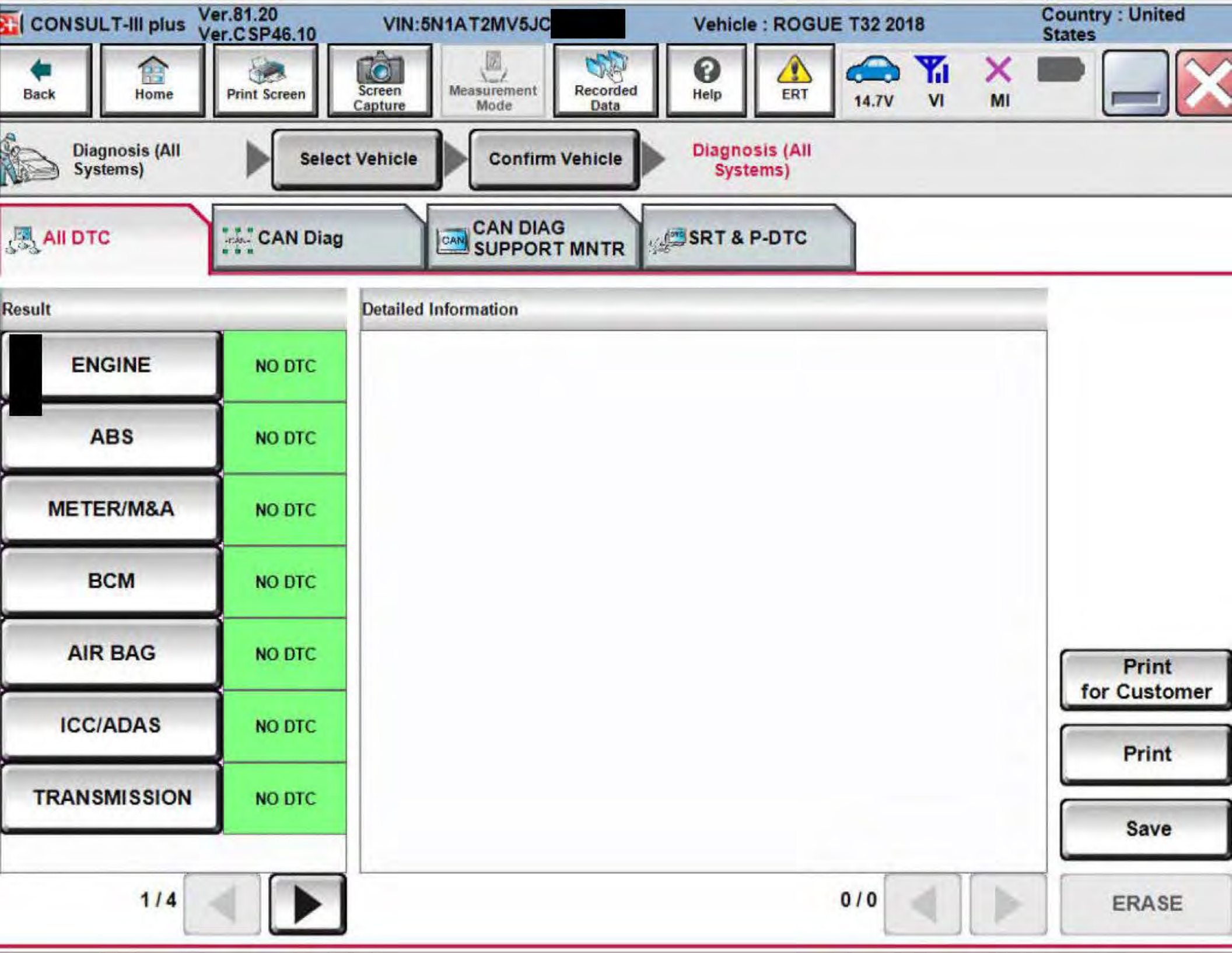
End of Form

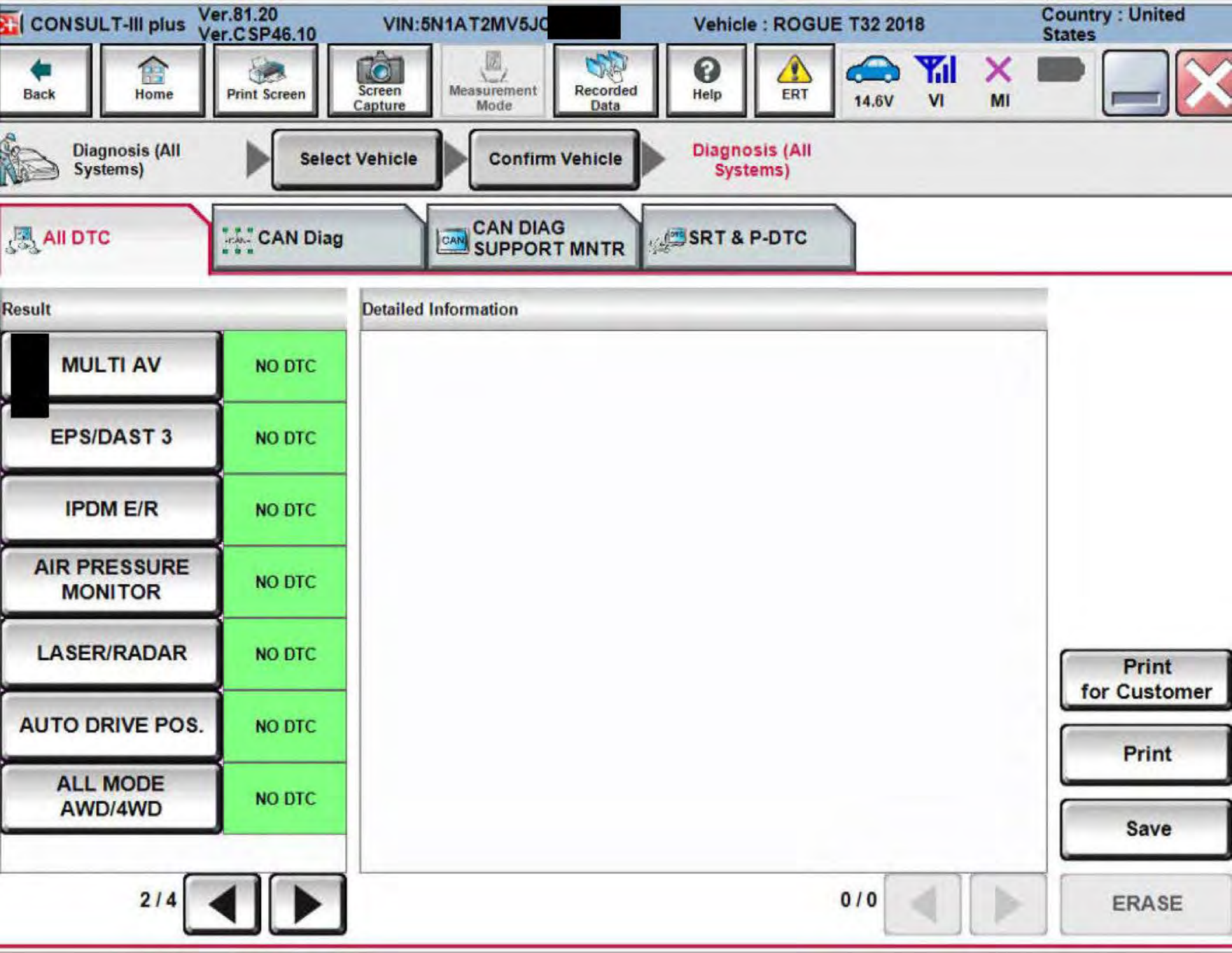
*Name your file while saving.

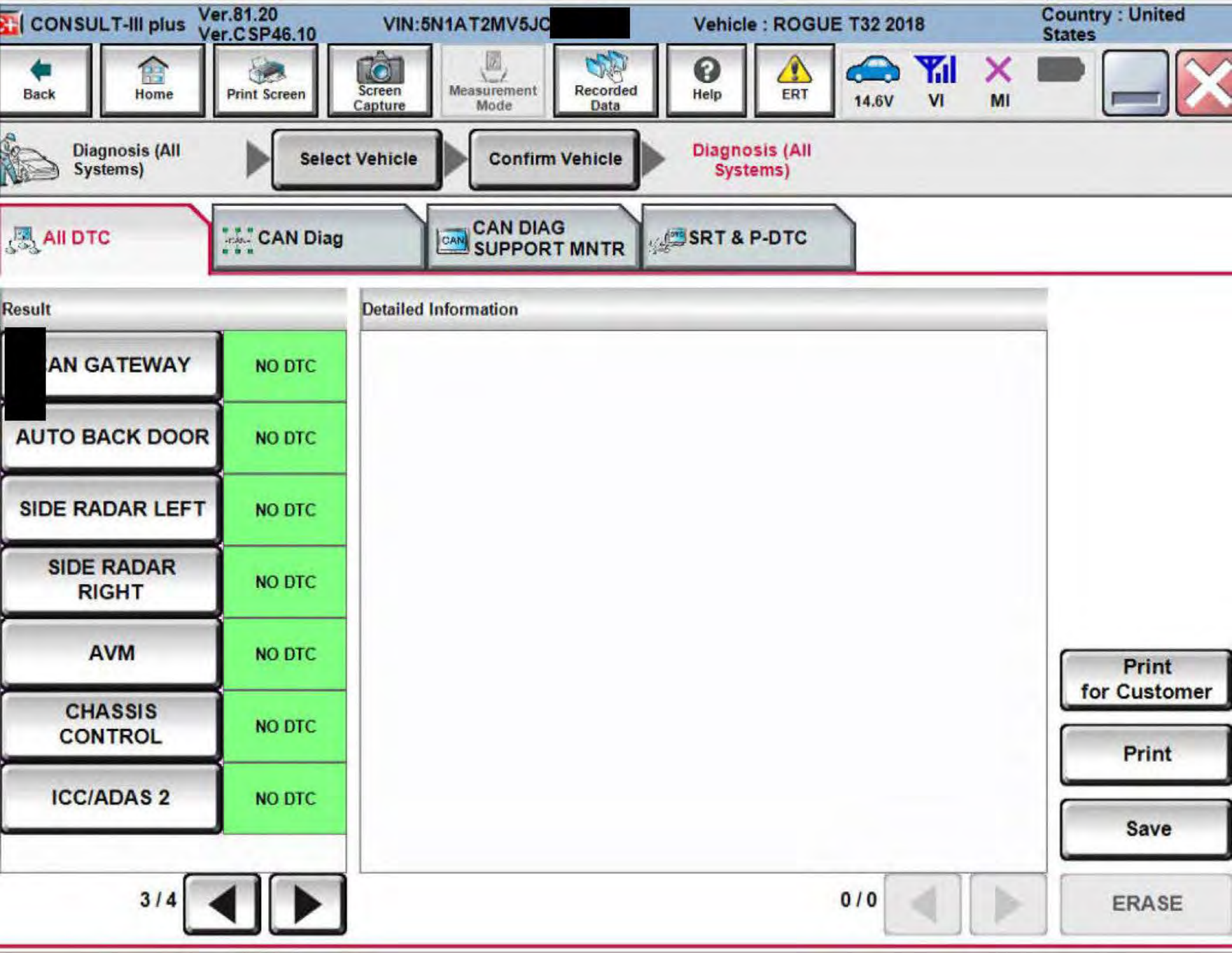
Save Form & Finish Later — Save form with unlocked fields to finish later.

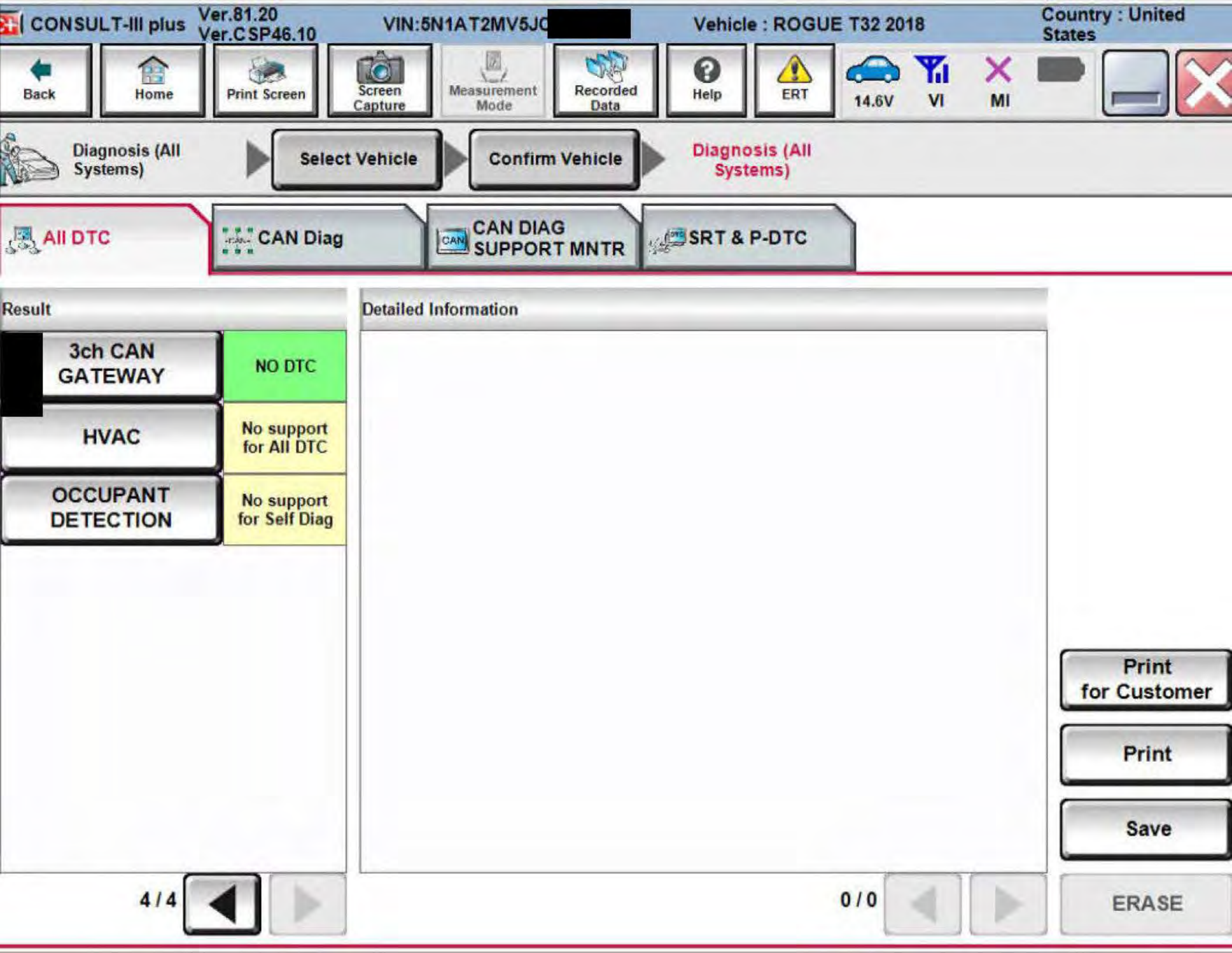
Lock Fields & Save Form for Submission — Save form with locked fields for submission. Print form to Primo PDF or Adobe PDF to save.

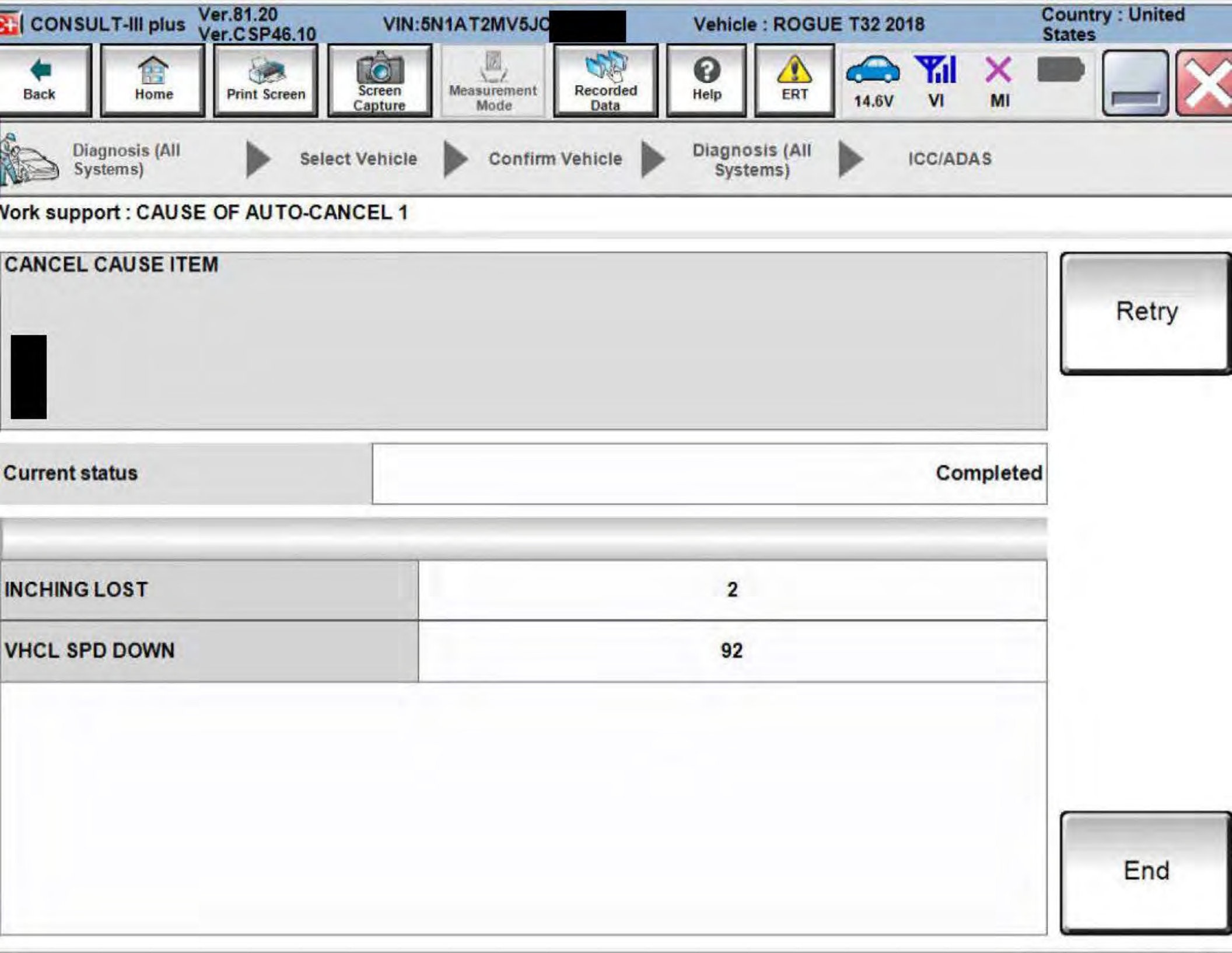

CONSULT-III plus
Ver.81.20
Ver.CSP46.10
VIN:5N1AT2MV5J[redacted]
Vehicle : ROGUE T32 2018
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
14.6V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
ICC/ADAS
Work support : FEB OPERATION MILEAGE
[redacted]
Current status
Completed
MONITOR
MILEAGE
678
mile
End


CONSULT-III plus
Ver.81.20
Ver.CSP46.10
VIN:5N1AT2MV5JC[redacted]
Vehicle : ROGUE T32 2018
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
14.7V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
All DTC
CAN Diag
CAN DIAG SUPPORT MNTR
SRT & P-DTC
Result
Detailed Information
[redacted] ENGINE
NO DTC
ABS
NO DTC
METER/M&A
NO DTC
BCM
NO DTC
AIR BAG
NO DTC
ICC/ADAS
NO DTC
TRANSMISSION
NO DTC
1 / 4
0 / 0
Print for Customer
Print
Save
ERASE


CONSULT-III plus
Ver.81.20
Ver.CSP46.10
VIN:5N1AT2MV5J[redacted]
Vehicle : ROGUE T32 2018
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
14.6V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
All DTC
CAN Diag
CAN DIAG SUPPORT MNTR
SRT & P-DTC
Result
Detailed Information
[redacted] MULTI AV
NO DTC
EPS/DAST 3
NO DTC
IPDM E/R
NO DTC
AIR PRESSURE MONITOR
NO DTC
LASER/RADAR
NO DTC
AUTO DRIVE POS.
NO DTC
ALL MODE AWD/4WD
NO DTC
2 / 4
0 / 0
Print for Customer
Print
Save
ERASE


CONSULT-III plus
Ver.81.20
Ver.CSP46.10
VIN:5N1AT2MV5JC[redacted]
Vehicle : ROGUE T32 2018
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
14.6V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
All DTC
CAN Diag
CAN DIAG SUPPORT MNTR
SRT & P-DTC
Result
Detailed Information
[redacted]AN GATEWAY
NO DTC
AUTO BACK DOOR
NO DTC
SIDE RADAR LEFT
NO DTC
SIDE RADAR RIGHT
NO DTC
AVM
NO DTC
CHASSIS CONTROL
NO DTC
ICC/ADAS 2
NO DTC
3 / 4
0 / 0
Print for Customer
Print
Save
ERASE


CONSULT-III plus
Ver.81.20
Ver.CSP46.10
VIN:5N1AT2MV5J[redacted]
Vehicle : ROGUE T32 2018
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
14.6V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
All DTC
CAN Diag
CAN DIAG SUPPORT MNTR
SRT & P-DTC
Result
Detailed Information
[redacted] 3ch CAN GATEWAY
NO DTC
HVAC
No support for All DTC
OCCUPANT DETECTION
No support for Self Diag
4 / 4
0 / 0
Print for Customer
Print
Save
ERASE


CONSULT-III plus
Ver.81.20
Ver.CSP46.10
VIN:5N1AT2MV5JC[redacted]
Vehicle : ROGUE T32 2018
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
14.6V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
ICC/ADAS
Work support : CAUSE OF AUTO-CANCEL 1
CANCEL CAUSE ITEM
[redacted]
Retry
Current status
Completed
INCHING LOST
2
VHCL SPD DOWN
92
End

Vehicle
5N1AT2MV5J[redacted]

Customize Page | Printable View | Help for this Page

Vehicle Campaigns [0] | Warranty Cases [0] | Cases [1] | Service History [14] | Vehicle Service Contracts [0] | Vehicle History [1] | DTS Field Inspections [1]

Vehicle Detail

THIS IS A JD POWER CUSTOMER, PLEASE TREAT WITH GREAT CARE.[SPECIAL HIGH-IMPACT CATEGORY: GROUP A MODEL LINE].

VIN	5N1AT2MV[redacted]		
Last Modified By	Samaritan Potter, 6/13/2018 2:23 PM	Branded Title	
Created By	NNAETL, 2/26/2018 11:24 AM	Polk Disposed Date	
		Company Vehicle Flag	
Latest Recorded Mileage	222	MSRP	$32,470
Latest Recorded Mileage Units	M		
In Service Date	4/2/2018		

Manufacturing Data

Make/Model	2018 NISSAN ROGUE	Manufacturer Date	2/24/2018
Model Year	2018	Plant Name	Smyrna (NMM)
Make	NISSAN	PDI Date	
Model Line	ROGUE	Country Code	USA
Model Code	22218	US Specification Indicator	Y
Body Style Type	WAGON 4 DOOR	Emissions Type	50 STATE
Exterior Color	BRILLIANT SILVE	Emissions Certification	
Cylinders	4	Open Recall	
Transmission Type	CVT	Head Unit	
Model Series		Model Line Code	RGE
Factory Installed Options	B92B93C03K02L92S10U35Z66		
Factory Installed Options Descriptions	B92 (SPLASH GUARDS (SET OF 4-BLACK)), B93 (CHROME REAR BUMPER PROTECTOR), C03 (50 STATE EMISSIONS), K02 (SUN & SOUND TOURING PACKAGE), L92 (FLOOR MATS (2PC FRONT, 2PC SEC), S10 (FOG LIGHTS), U35 (NAVIGATION MANUAL), Z66 (ACTIVATION DISCLAIMER)		

Vehicle Tools

Total Approved Checks VIN Decoder

System Information

Latest Owner (BETA) Laura Cardenas Gomez

Warranty Information

S No.	Warranty Description	Warranty Expiration Date	Warranty Expiration Miles	Warranty Exclusion Code	Warranty Exclusion Name	Warranty Extensions/Cust Service Initiatives Flag	Brand
1	BASIC COVERAGE	4/2/2021	36,000				
2	POWERTRAIN COVERAGE	4/2/2023	60,000				
3	SEAT BELT	4/2/2028	999,999				
4	CORROSION COVERAGE (PERFORATION)	4/2/2023	999,999				
5	FEDERAL EMISSION LONG TERM DEFECT	4/2/2026	80,000				

Vehicle Retail Sales

Vehicle Retail Sales

Action	Name	Owner	Selling Dealer	Sale Type	Vehicle Model	Purchase Date	Rewind Indicator
View	[redacted]	[redacted]		NMAC lease	ROGUE	4/2/2018	

Vehicle Ownership

Vehicle Ownership

Action	Name	Owner	Begin Date	End Date
View	[redacted]	[redacted]		

Vehicle Campaigns

Vehicle Campaigns Help

No records to display

Warranty Cases

Warranty Cases Help

No records to display

Cases

Print Cases

Cases Help

Action	Case Number	Type	Account Name	Date/Time Opened	Date/Time Closed	Current Mileage	Status	CST Approvals	Owner Name
| Edit | Cls	[redacted]	CA	[redacted]	5/5/2018 10:50 AM		222	Open	0	[redacted]

Service History

Service History Help

Action	SRH Number	PNC Code Description	Coverage Code/Pay Type	Transaction Date/VR Close Date	Vehicle Mileage	Customer	Dealer Code	Work Order #	Claim Line #
	[redacted]								
	[redacted]		I	4/10/2018	51		2404	[redacted]7	
	[redacted]		I	3/27/2018	6		08068	[redacted]	
	[redacted]		I	3/27/2018	6		08068	[redacted]	
	[redacted]		I	3/27/2018	6		08068	[redacted]	
	[redacted]		I	3/27/2018	6		08068	[redacted]	
	[redacted]		C	5/7/2018	868	[redacted]	2157	[redacted]	
	[redacted]		C	5/7/2018	868	[redacted]	2157	[redacted]	
	[redacted]8		C	5/7/2018	868	[redacted]	2157	[redacted]	
	[redacted]		I	5/7/2018	868	[redacted]	2157	[redacted]	
	[redacted]		I	6/4/2018	1,037	[redacted]	2157	[redacted]	
	[redacted]		I	6/4/2018	1,037	[redacted]	2157	[redacted]	
	[redacted]		I	5/29/2018	1,037	[redacted]	2157	[redacted]	
	[redacted]		I	5/29/2018	1,037	[redacted]	2157	[redacted]	

Vehicle Service Contracts

Vehicle Service Contracts Help

No records to display

Vehicle History

Vehicle History Help

Date	User	Action
2/26/2018 11:24 AM	NNAETL	Created.

DTS Field Inspections

New DTS Field Inspection

DTS Field Inspections Help

Action	Title	Status	Created Date	Related Support Case	Owner First Name	Owner Last Name	DTS Team	DTS Inspection Date	Report Date
Edit	[redacted]	Completed	5/22/2018	[redacted]	[redacted]	[redacted]	NER	5/25/2018 9:00 AM	6/4/2018 3:56 PM

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Always show me fewer / more records per related list

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11:26 AM
87°F
--- MPH
Blind Spot
Warning (BSW)
P
ECO
185
1042 miles