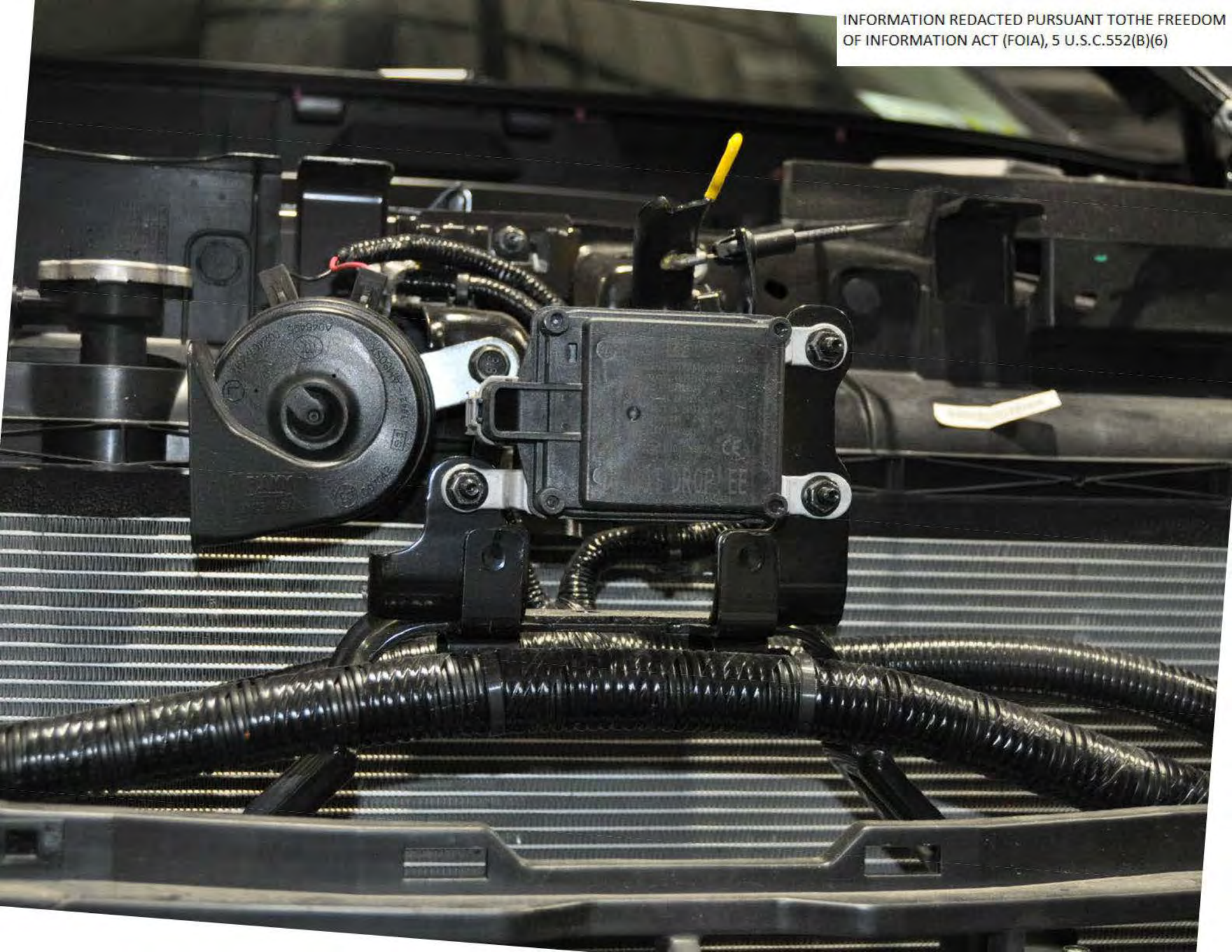
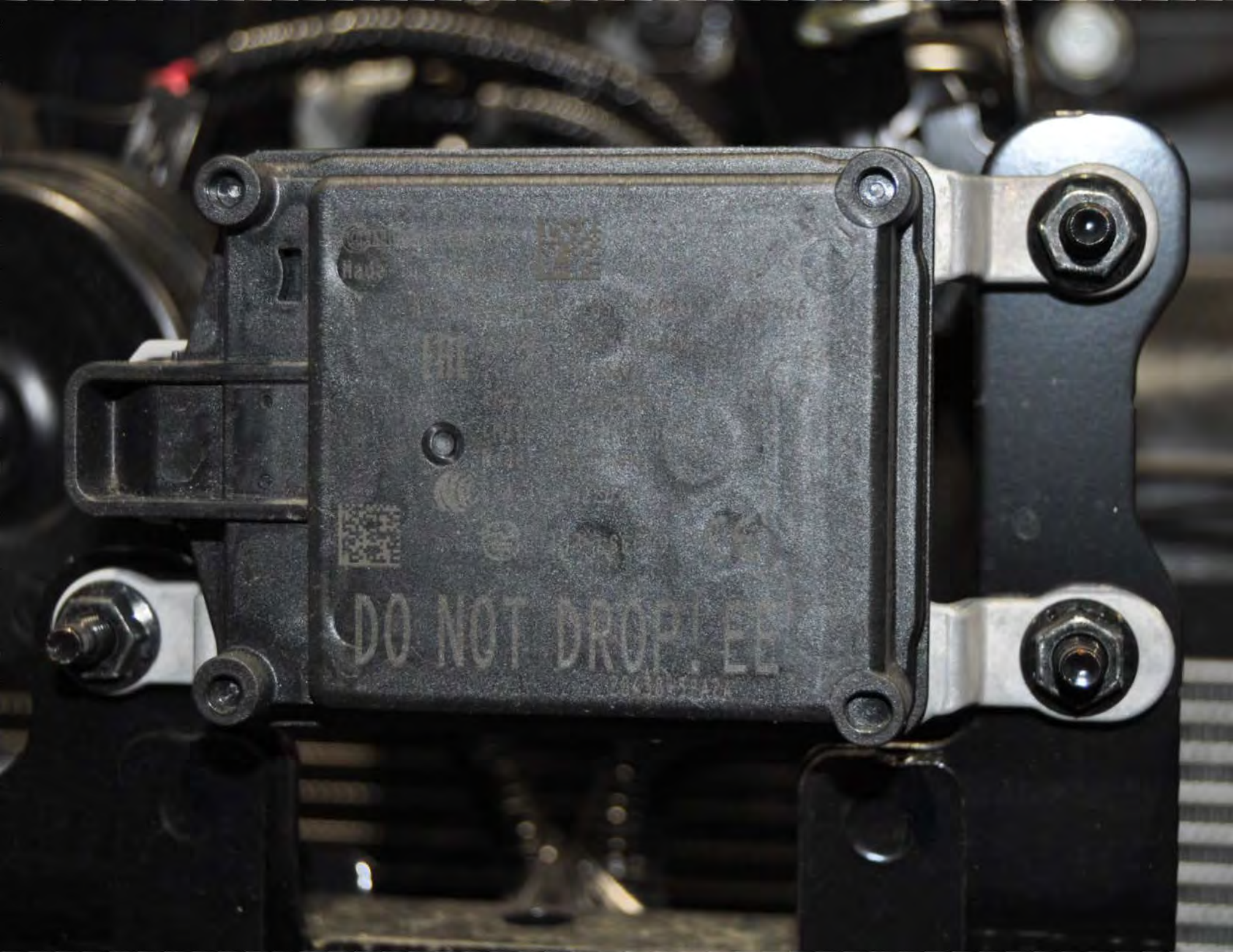
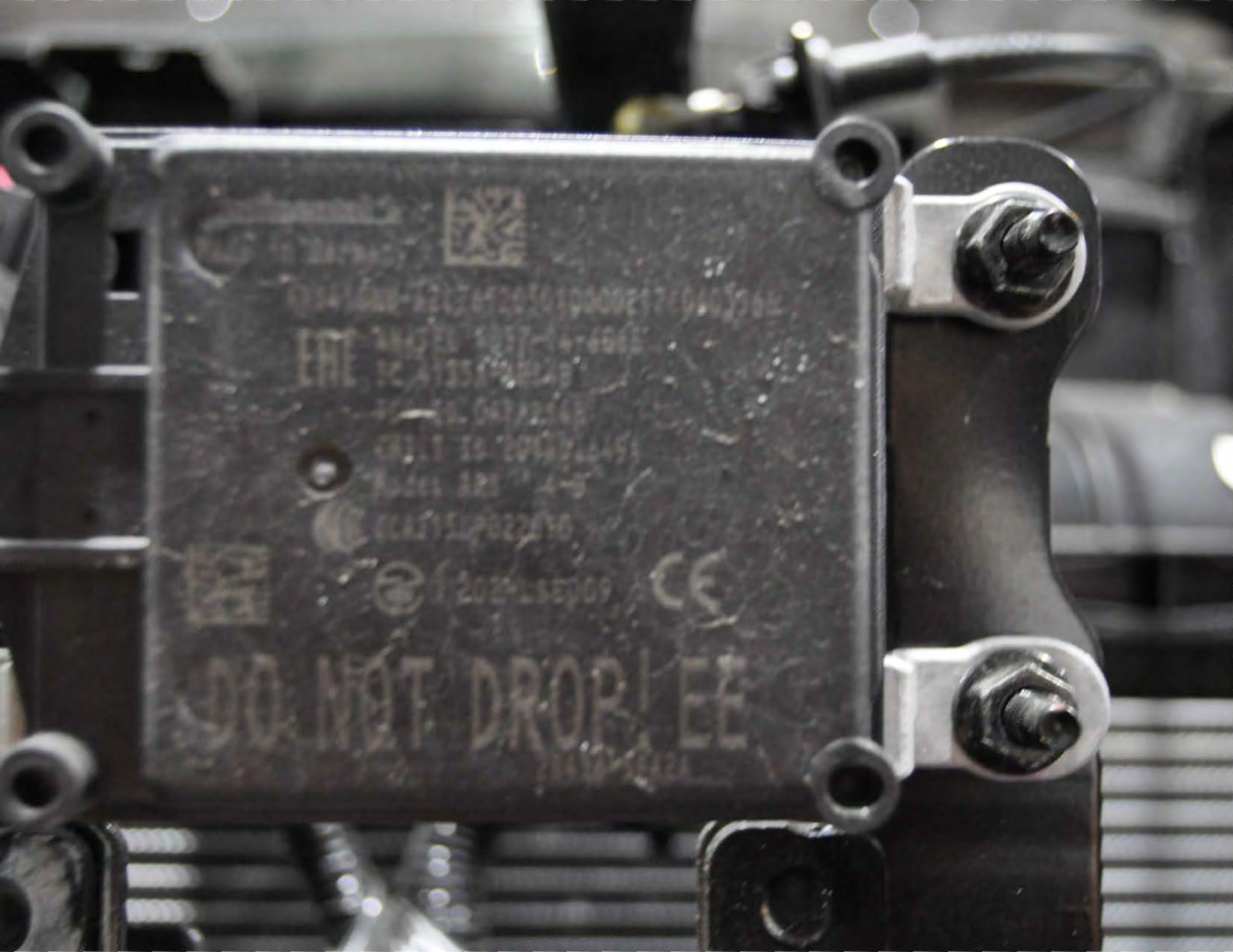


INFORMATION REDACTED PURSUANT TOTHE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)


DO NOT DROP!


DO NOT DROP!


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Home Chatter Cases DTS Field Inspections Warranty Cases Vehicles Service History Vehicle Service Contracts

Vehicle
5N1AT2MV5JC[redacted]

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Vehicle Campaigns [0] | Warranty Cases [0] | Cases [2] | Service History [11] | Vehicle Service Contracts [1] | Vehicle History [1] | DTS Field Inspections [1]

Vehicle Detail

VIN	5N1AT2MV5JC[redacted]		
Last Modified By	NNAETL, 6/12/2018 9:04 PM	Branded Title	
Created By	NNAETL, 1/13/2018 11:12 AM	Polk Disposed Date	
		Company Vehicle Flag	
Latest Recorded Mileage	3,300	MSRP	$30,030
Latest Recorded Mileage Units	M		
In Service Date	2/28/2018		

Manufacturing Data

Make/Model	2018 NISSAN ROGUE	Manufacturer Date	1/12/2018
Model Year	2018	Plant Name	Smyrna (NMM)
Make	NISSAN	PDI Date	
Model Line	ROGUE	Country Code	USA
Model Code	22218	US Specification Indicator	Y
Body Style Type	WAGON 4 DOOR	Emissions Type	50 STATE
Exterior Color	GUN METALLIC	Emissions Certification	
Cylinders		Open Recall	
Transmission Type	CVT	Head Unit	
Model Series		Model Line Code	RGE
Factory Installed Options	[redacted]		
Factory Installed Options Descriptions	C03 (50 STATE EMISSIONS), K01 (M DNIGHT EDITION), K11 (MIDNIGHT EDITION (BLACK SPLASH), L93 (MIDNIGHT EDITION CARPETED FLOO), S10 (FOG LIGHTS), Z66 (ACTIVATION DISCLAIMER)		

Vehicle Tools

Total Approved Checks V N Decoder

System Information

Latest Owner (BETA) [redacted]

Warranty Information

S No.	Warranty Description	Warranty Expiration Date	Warranty Expiration Miles	Warranty Exclusion Code	Warranty Exclusion Name	Warranty Extensions/Cust Service Initiati
1	BASIC COVERAGE	2/28/2021	36,000			
2	POWERTRAIN COVERAGE	2/28/2023	60,000			
3	SEAT BELT	2/28/2028	999,999			
4	CORROSION COVERAGE (PERFORATION)	2/28/2023	999,999			
5	FEDERAL EMISSION LONG TERM DEFECT	2/28/2026	80,000			

Vehicle Retail Sales

Vehicle Retail Sales

Action	Name	Owner	Selling Dealer	Sale Type	Vehicle Model	Purchase Date	Rewind Indicator
View	[redacted]	HECTOR NISCA	CENTRAL AVENUE NISSAN	Retail Sale	ROGUE	2/28/2018	

Vehicle Ownership

Vehicle Ownership

Action	Name	Owner	Begin Date	End Date
View	[redacted]	HECTOR NISCA		

Vehicle Campaigns

Vehicle Campaigns Help

No records to display

Warranty Cases

Warranty Cases Help

No records to display

Cases

Print Cases

Cases Help

Action	Case Number	Type	Account Name	Date/Time Opened	Date/Time Closed	Current Mileage	Status	CST Approvals	Owner Name
| Edit | Cls	[redacted]	TECH L NE		5/29/2018 3 35 PM	5/29/2018 3 53 PM	2	Pending Dealer Reply	0	John Irion
| Edit | Cls	[redacted]	CA	[redacted]	5/16/2018 7:40 AM		3,300	Open	0	Dakota McGregor

Service History

Service History Help

Action	SRH Number	PNC Code Description	Coverage Code/Pay Type	Transaction Date/VR Close Date	Vehicle Mileage	Customer	Dealer Code	Work Order #	Claim Line #
	[redacted]								
	[redacted]		I	4/16/2018	1,748	[redacted]	3897	[redacted]	
	[redacted]		I	4/16/2018	1,748	[redacted]	3897	[redacted]	
	[redacted]		I	4/16/2018	1,748	[redacted]	3897	[redacted]	
	[redacted]		I	3/3/2018	2		3897	[redacted]	
	[redacted]		I	3/3/2018	2		3897	[redacted]	
	[redacted]		I	3/3/2018	2		3897	[redacted]	
	[redacted]		I	2/26/2018	2		3897	[redacted]	
	[redacted]		C	6/3/2018	3,626	[redacted]	3897	[redacted]	
	[redacted]		W	6/3/2018	3,626	[redacted]	3897	[redacted]	
	[redacted]		C	6/3/2018	3,626	[redacted]	3897	[redacted]	

Vehicle Service Contracts

Vehicle Service Contracts Help

Action	Policy #	Contract Type	Cancel Effective Date	VSC First Name	VSC Last Name	Current Owner	Deductible	Effective Date	Expire Date	Expire Mileage
	[redacted]	Sec+Plus Gold Pref		[redacted]	[redacted]	[redacted]	100	2/28/2018	2/28/2026	120,000

Vehicle History

Vehicle History Help

Date	User	Action
1/13/2018 11:13 AM	NNAETL	Created.

DTS Field Inspections New DTS Field Inspection DTS Field Inspections Help

Action	Title	Status	Created Date	Related Support Case	Owner First Name	Owner Last Name	DTS Team	DTS Inspection Date	Report Date
Edit	[redacted]	Completed	5/22/2018	[redacted]	[redacted]	[redacted]	NER	6/1/2018 12:00 PM	6/1/2018 5:52 PM

^ Back To Top Always show me fewer / more records per related list

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Deez [redacted] Case Manager

[redacted]

Number

5-9-18 Wednesday Brockness Expressway 3:30 am 50-55

5-16-18 Wednesday [redacted] Parkway 330 am 50-55

5-30-18 Wednesday Triboro Bridge Audible only 3:50 am 50-55

Winter 2017

CAP

Incident Investigation

CAR # [redacted]
Claimant [redacted]
VIN 5N1AT2MV5J[redacted]

Supplements

Check all of the supplements that apply:

- ☐ Restraint System Checklist
- ☐ Brake Checklist
- ☐ U/A Checklist
- ☐ Transmission Checklist
- ☐ Thermal Checklist
- ☐ Steering Checklist
- ☒ Advanced Technology

I. CLAIMANT

Claimant Name [redacted] DOB [redacted] Day Phone [redacted]

Address [redacted] Eve. Phone N/A

City Mount Vernon State NY Zip Cod[redacted] Country United States

☒ Driver Same as Claimant
☒ Owner Same as Claimant

Who notified NNA of incident? Claimant CAR # [redacted]

If represented, claimant's attorney name, address, phone: N/A

II. Vehicle

Model Year 2018 Model Name Rouge Mfg. Date 01/12/2018 VIN 5N1AT2MV5J[redacted]

Mileage 3764 License [redacted] State NY Country United States

Special equipment & accessories N/A

List all recalls and service campaigns applicable to VIN in table below:

Number	Description	Status	Date
N/A	N/A	○ Open ○ Closed	N/A

Add Row | Remove Row

III. Description of Incident & Claim

Source of Information Claimant Incident Date 1st. 05/09/2018 Time 1st. 3:30AM

Location of Incident (describe fully) 1st. Westbound [redacted] 40°49'39.3"N 73°50'53.7"W [redacted] Pkwy southbound [redacted] south bound [redacted]

Weather Conditions (Rain/Snow/Dry/Etc.) 1st.

Vision obstruction (describe) N/A

Incident Investigation

CAR # [redacted]
Claimant [redacted]
VIN 5N1AT2MV5J[redacted]

Temperature at time of incident: 61 °F
Parking location prior to time of incident: [redacted] Vernon NY [redacted]
Overnight temperature prior to incident: 61 °F
Length of time parked: 10 hours

Ice/Snow accumulation on vehicle? ○ Yes ◉ No

Claimant's description of incident and statement of cause (be as detailed as possible):

Sequence of Events (according to claimant):

(1st incident) On 05/09/2018 at 3:30 AM The claimant states he was traveling westboun on [redacted] 50 to 55 MPH. The claimant had just gotten on to [redacted] the Hutchinson river partway, about 200 to 300 feet from the on ramp the vehicle began to alert. 2 icons appeared on the right side of the meter, there was an audible tone herd & the vehicle began to slow down for about 3 to 5 seconds. It then began to accelerate again, the claimant continued driving. (2nd incident) On 05/16/2018 at 3:30 AM The claimant states he was traveling south bound on the Hutchinson river pkwy. @50 to 55 MPH. When just [redacted] school the vehicle began to alert. 2 icons appeared on the right side of the meter there was an audible tone herd & the vehicle began to slow down. The vehicle continued slowing down for about 2 to 3 seconds then began to accelerate. The claimant continued driving. (3rd incident) On 5/30/2018 at 3:50AM The claimant states he was traveling west bound on [redacted] @40MPH. When crossing the [redacted] approaching the center of the bridge the vehicle alerted in the driver information center on the meter assembly. The front of the safety shield lit up & there was an audible alert. The FEB did not apply the brakes. The claimant continued driving.

Relation to Roadway (on-road, off-road, left side, right side): 1st.right lane 2nd. right lane 3rd. right lane
Number of times incident occurred: 3

Driver Action (braking, steering, etc.): accelerating for all 3 incidents

Special Circumstances: N/A

Actions taken after incident and results of those actions: Claimant took the vehicle to be inspected at Central Ave. Nissan

Vehicle Estimated Speed: 1st. 50 to 55 | Source: Claimant | Posted Speed Limit: 55

Other Vehicle Estimated Speed: N/A | Source: N/A | Posted Speed Limit: N/A

Witness Present? ○ YES ◉ NO

Police/EMS/Fire Report Taken? ○ YES ◉ NO ○ Unknown

List each allegation made. Be as specific as possible and list affected components and detailed reasons for each allegation.

#	Allegation	Allegation made by
1	Claimant states the FEB is activating with no other vehicles in front or near his vehicle	[redacted]

Add Allegation | Remove Allegation

Incident Investigation

CAR # [redacted]
Claimant H[redacted]
VIN 5N1AT2MV5J[redacted]

	Yes	No	Comments
EDR download included in report?	◉	○	N/A

III. Sensor and ECM Visual Inspection

If Diagnostic results returned DTCs or diagnostic could not be performed, perform the following visual inspection.

Yes	No		Comments
○	◉	Obstructions to camera? (ie. dirt, stickers, etc.)	Vehicle not equipped with this feature
○	◉	Physical damage to camera? (ie. cracks)	Vehicle not equipped with this feature
○	◉	Obstructions to radar sensor units? (ie. dirt, stickers, etc.)	No
○	◉	Physical damage to radar sensor units? (ie. cracks)	
◉	○	Electrical connection to radar module firmly seated?	
○	◉	Electrical connection to camera module firmly seated?	Vehicle not equipped with this feature
○	○		N/A

End of Form

*Name your file while saving.

Save Form & Finish Later — Save form with unlocked fields to finish later.

Lock Fields & Save Form for Submission — Save form with locked fields for submission. Print form to Primo PDF or Adobe PDF to save.

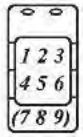
Incident Investigation

CAR # [redacted]
Claimant [redacted]
VIN 5N1AT2MV5J[redacted]

IV. Occupants & Injuries

Source of Information: Claimant

Legend for Section IV. **Seating Position:**



Occupant Name [redacted] DOB [redacted] Height 5'11"

Address [redacted] Vernon NY[redacted] Weight 230 lbs

Location: Incident Vehicle — Seating Position: 1 - Driver

Seat Belts Worn: Lap + Shoulder Belt — Airbag Status: Airbag not deployed

Nature & Extent of Injuries: N/A

Where, when, and by whom were the injuries treated? N/A

Add Occupant | Remove Occupant

☐ No Occupants Comments: N/A

V. Other Property Damage

☒ No Other Property Damage

Source of information: Claimant

VI. Investigation Results

Date of vehicle inspection: 06/01/2018

Location of inspection: [redacted] Yonkers, NY[redacted]

Nature & Extent of damages to vehicle & estimated cost of repairs (Attach estimate if available):

N/A

Have you located any prior repair orders? If yes, submit with IIR. ○ YES ◉ NO

Photos taken by [redacted] DTS NYC Metro — # Photos: 98

Incident Investigation

CAR # [redacted]
Claimant H[redacted]
VIN 5N1AT2MV5J[redacted]

Observations/ Findings: Be as detailed as possible, put "Not Available" in sections that you are unable to inspect. Include observations and findings from test drives and Consult diagnostics.

Exterior/Body	No visible trauma or damage to the exterior of the vehicle at the time of inspection
Engine/ Transmission/ Drivetrain	No visible trauma or damage to the engine or transmission assemblies at the time of inspection.
Underbody/ Suspension/ Steering/ Wheels & Tires	No visible trauma or damage to the wheels, tires, steering system or suspension system at the time of inspection.
Interior Observations/ Seats/ Instrument Panel/ Headliner/ Trim	No visible damage or trauma to the interior of the vehicle at the time of inspection.
Seat Belts/ Child Restraints (if applicable)	All seat-belts & secondary restraints were operational at the time of inspection.
Air Bags	All airbags were operational at the time of inspection.

Additional Observations/ Findings: (describe any inspection items not covered under headings above; ie. vehicle test drive with customer, site observations, etc.)

N/A

Summary: List factual inspection findings pertaining to each allegation made by daimant. Ensure proper IIR supplements are filled out.

***Ensure to address each allegation made by daimant in Section III.**

#	Allegation	Factual Findings
1	Claimant states the FEB is activating with no other vehicles in front or near his vehicle.	Found DTC C1A16-97 (Radar Stain) stored in the Laser/Radar control module.

Add Row | Remove Row

Have alleged defective parts been removed from vehicle? ○ YES ◉ NO

Reporter's Signature [redacted]

Reporter's Name & [redacted] DTS NYC Metro

Incident Investigation

CAR # [redacted]
Claimant [redacted]
VIN 5N1AT2MV5J[redacted]

IIR Supplement: Advanced Technology Checklist

I. Vehicle equipped with

System	System Status at Inspection		
FORWARD			
Forward Collision Warning (FCW)	○ ON	○ OFF	◉ Not Equipped
Forward Emergency Braking (FEB)	◉ ON	○ OFF	○ Not Equipped
Predictive Forward Collision Warning (PFCW)	○ ON	○ OFF	◉ Not Equipped
Intelligent Brake Assist (IBA)	○ ON	○ OFF	◉ Not Equipped
Intelligent Cruise Control (ICC)	○ ON	○ OFF	◉ Not Equipped
Distance Control Assist (DCA)	○ ON	○ OFF	◉ Not Equipped
LANE			
Lane Departure Warning (LDW)	○ ON	○ OFF	◉ Not Equipped
Lane Departure Prevention (LDP)	○ ON	○ OFF	◉ Not Equipped
Active Lane Control (ALC)	○ ON	○ OFF	◉ Not Equipped
BLIND SPOT			
Blind Spot Warning (BSW)	◉ ON	○ OFF	○ Not Equipped
Blind Spot Intervention (BSI)	○ ON	○ OFF	◉ Not Equipped
Back-up Collision Intervention (BCI)	○ ON	○ OFF	◉ Not Equipped
Rear Cross Traffic Alert (RCTA)	◉ ON	○ OFF	○ Not Equipped

Other (describe)	N/A
Comments	N/A

II. Diagnostic Download and EDR Data

Instructions:

1. Perform full diagnostic download of vehicle
2. If If vehicle was involved in a collision (even without air bag deployment), download EDR data.
3. Submit downloaded data with report.

	Yes	No	Comments
Full diagnostic download included in report?	◉	○	N/A

Google Maps [redacted] Pkwy

Incident location



Imagery ©2018 Google, Map data ©2018 Google 500 ft

Google Maps [redacted]

Incident location ground view



Image capture: Jan 2017 © 2018 Google

New York

Google, Inc.

Street View - Jan 2017




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