INFORMATION REDACTED PURSUANT TOTHE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

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NISSAN

5/15/2019

ATTACHMENT B

REQUEST NUMBER 2

DOCUMENTS

LAWSUITS

[redacted]

Complaint

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UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN FRANCISCO DIVISION

[redacted] and [redacted], individually and on behalf of all others similarly situated,

Plaintiffs,

v.

NISSAN NORTH AMERICA, INC. AND NISSAN MOTOR CO., LTD.,

Defendants.

Case No.:

CLASS ACTION COMPLAINT

JURY TRIAL DEMANDED

Plaintiffs [redacted] and [redacted] ("Plaintiffs"), individually and on behalf of the other members of the below-defined nationwide and statewide classes they respectively seek to represent (collectively, the "Class"), hereby allege against Nissan North America, Inc. ("Nissan NA") and Nissan

Motor Co., Ltd. ("Nissan MC") (collectively, "Defendants" or "Nissan"), upon personal knowledge as to themselves and their own acts, and as to all other matters upon information and belief, based upon investigation, as follows:

I. Nature of the Case

1. Plaintiffs bring this case, seeking damages and equitable relief, individually and on behalf of the other Class members, each of whom purchased or leased one or more 2015 or newer Nissan vehicles equipped with Forward Emergency Braking or Automatic Emergency Braking technology (the "Class Vehicles").

2. Each of the Class Vehicles contains a defective emergency braking system that exposes drivers and passengers to the risk of sudden and unexpected collision.

3. As advertised by Nissan, its Forward Emergency Braking/Automatic Emergency Braking technology (herein referred to as the "Emergency Braking System") uses radar and cameras to detect the possibility of a collision with vehicles, pedestrians, and fixed or moving objects. When functioning as intended, the Emergency Braking System will automatically engage the vehicle's brakes if it detects an imminent collision or obstacle impact, causing the vehicle to decelerate and stop.

4. Nissan first offered its Emergency Braking System on the model year 2015 Nissan Murano under the name "Forward Emergency Braking." In recent years, in an effort to appear to be at the forefront of emerging autonomous driving technology, it has expanded that technology to other models and re-branded it as "Automatic Emergency Braking," one component within its array of "Intelligent Safety Shield Technologies." Beginning with model year 2018 vehicles, Nissan made what is now called Automatic Emergency Braking a standard feature on its Rogue, Rogue Sport, Murano, Altima, Maxima, Armada, Pathfinder, Leaf, and Sentra vehicles.

5. Nissan's Emergency Braking System, however, is not road ready. It suffers from a serious defect, wherein the Emergency Braking System engages suddenly and unexpectedly even when no collision is imminent, no obstacles are within striking distance and without need for driver brake application. This defect is referred to herein as the "Emergency Braking Defect".

6. Due to the Emergency Braking Defect, owners and lessees of Class Vehicles have experienced sudden and unexpected braking on railroad tracks, on bridges, in intersections, in parking

garages and other dangerous driving situations that have placed them at serious and unreasonable risk of side-on or rear-end collision.

7. The Emergency Braking Defect is a uniform defect, existing within all Class Vehicles from the time of their production, and is often experienced at extremely low mileages, within Nissan's 36,000-mile limited warranty period.

8. Nissan knew of the Emergency Braking Defect prior to the sale or lease of the Class Vehicles. This is evidenced by the reports of owners and lessees complaining about the Emergency Braking Defect to Nissan and Nissan dealers, as well as the multitude of consumer complaints collected by the National Highway Traffic Safety Administration's ("NHTSA") Office of Defects Investigation ("ODI"). Despite this knowledge, Nissan failed to disclose and actively concealed the Emergency Braking Defect from Class members and the public and continued to market and advertise the Class Vehicles as safe.

9. Nissan sold hundreds of thousands of Class Vehicles despite knowing that the Emergency Braking System engages suddenly and unexpectedly, posing a safety hazard to Plaintiffs, the other Class members, and others sharing the road with Class Vehicles. In fact, in 2018 alone, Nissan equipped about a million Class Vehicles with the Emergency Braking System.

10. Purchasers and lessees who have complained to Nissan about the Emergency Braking Defect have been told that their vehicle is fine and have been refused repair or any other adequate remedy.

11. The Emergency Braking Defect inhibits Plaintiffs' and the other Class members' expected, comfortable, and safe use of their Class Vehicles, and exposes them to the risk of serious injury resulting from sudden brake failure.

12. As a result of Nissan's selling and leasing vehicles with the Emergency Braking Defect, Plaintiffs and the other Class members were damaged, in that they purchased Class Vehicles that they would not have purchased, or at least paid more for their Class Vehicles than they would have paid, had they known about the Emergency Braking Defect.

II. Jurisdiction and Venue

13. This Court has subject matter jurisdiction pursuant to 28 U.S.C. § 1332(a) and (d) because Plaintiffs are citizens of different states than Defendants, there are more than 100 Class members nationwide, and the amount in controversy for the Class exceeds $5,000,000 exclusive of costs and interest.

14. This Court also has subject matter jurisdiction pursuant to 28 U.S.C. § 1331 because Plaintiffs assert claims under the Magnuson-Moss Warranty Act, 15 U.S.C. §§ 2301 *et seq*.

15. This Court has personal jurisdiction over Nissan NA because Nissan NA was and is incorporated in the State of California and in this district. Moreover, Nissan NA is authorized to do business in this district and conducts substantial business in this district. This Court has personal jurisdiction over Nissan MC because it purposefully interjected itself into California, not only by choosing to incorporate Nissan NA in California, but also by purposefully directing business in California, taking active steps to introduce its products into California, and engaging in continuous corporate operations within California due to its dealings with Nissan NA.

16. Venue is proper in this district pursuant to 28 U.S.C. § 1391 with respect to Nissan NA because Nissan NA resides in this district. Additionally, Nissan NA has marketed, advertised, sold, and leased Class Vehicles within this district. Venue is proper in this district pursuant to 28 U.S.C. § 1391 with respect to Nissan MC because Nissan MC is not a resident of the United States and may thus be "sued in any judicial district."

III. Parties

A. Plaintiffs

1. Texas

17. Plaintiff [redacted] is a citizen of Texas and a resident of Plano, Texas. [redacted] owns a 2018 Nissan Rogue, and was the previous owner of a 2017 Nissan Rogue.

18. Plaintiff [redacted] purchased a 2017 Nissan Rogue at Crest Nissan in Frisco, Texas, in July 2017. Plaintiff [redacted] reviewed Nissan's promotional materials regarding the vehicle and interacted with at least one sales representative at Crest Nissan, an authorized Nissan dealer.

19. Nissan failed to disclose the Emergency Braking Defect to [redacted] before he purchased his Rogue, despite Nissan's knowledge of the defect, and [redacted], therefore, purchased his 2017 Rogue with the incorrect understanding that it would be a safe and reliable vehicle. Had [redacted] known about the Emergency Braking Defect, he would not have purchased his 2017 Rogue, or certainly would not have paid as much for it as he did.

20. In November 2017, [redacted] first experienced the Emergency Braking Defect. Just as he approached a set of electric train tracks in downtown Plano, Texas, the brakes on his 2017 Rogue automatically applied, and his vehicle was brought to a complete stop in the middle of the train tracks, with the engine shut off.

21. In December 2017, [redacted] again experienced the Emergency Braking Defect, at the same electric train tracks in downtown Plano, Texas. Once again, his vehicle was brought to a complete stop in the middle of the tracks, with the engine shut off.

22. After speaking with a representative at the Crest Nissan dealership where he purchased his 2017 Rogue regarding these extremely dangerous situations, the representative informed [redacted] that it had spoken with Nissan corporate and Nissan was aware of the Emergency Braking Defect.

23. To address [redacted] problem, Nissan offered to swap [redacted] 2017 Rogue for a 2018 Rogue that also had AEB technology. [redacted] would also have to pay a $1,900 usage tax. [redacted] accepted this purported solution. Had [redacted] known that the Emergency Braking Defect would also be present in his 2018 Rogue, he would not have accepted the 2018 Rogue.

24. [redacted] received his 2018 Rogue at Crest Nissan in July 2018. In October 2018, [redacted] experienced the Emergency Braking Defect in his 2018 Rogue at the same electric train tracks in downtown Plano, Texas.

25. Nissan has since refused to provide any remedy for the Emergency Braking Defect in [redacted] 2018 Rogue.

2. Massachusetts

26. Plaintiff [redacted] is a citizen of Massachusetts and a resident of Attleboro, Massachusetts. [redacted] owns a 2017 Nissan Rogue Sport, which he purchased new from a Nissan dealer in Massachusetts in 2018.

27. Before purchasing his 2017 Rogue, [redacted] reviewed Nissan's promotional materials regarding the vehicle and interacted with at least one sales representative at an authorized Nissan dealership.

28. Nissan failed to disclose the Emergency Braking Defect to [redacted] before he purchased his Rogue, despite Nissan's knowledge of the defect, and [redacted], therefore, purchased his Rogue with the incorrect understanding that it would be a safe and reliable vehicle. Had [redacted] known about the Emergency Braking Defect, he would not have purchased his Rogue, or certainly would not have paid as much for it as he did.

29. Within weeks after his purchasing the vehicle, [redacted] 2017 Rogue began experiencing the Emergency Braking Defect. [redacted] has most commonly experienced the Emergency Braking Defect in parking garages, where his brakes lock up, suddenly and forcefully, as he approaches an up ramp.

30. [redacted] has made his Nissan dealer aware of the Emergency Braking Defect but has not been provided any effective remedy.

B. Defendants

31. Defendant Nissan NA is a California corporation with its principal place of business in Franklin, Tennessee. Nissan NA engages in the design, manufacturing, advertising, and marketing of Nissan automobiles, including the Class Vehicles. It markets and sells the Class Vehicles nationwide, including in California, Texas, and Massachusetts.

32. Defendant Nissan MC is a Japanese corporation headquartered in Yokohama, Japan. Nissan MC is the parent corporation of Nissan NA and designs, manufactures, distributes, markets, and sells Nissan automobiles.

33. Upon information and belief, Nissan MC communicates with Nissan NA concerning virtually all aspects of the Nissan vehicles it distributes within the United States. At all relevant times,

Nissan NA acted as an authorized agent and/or alter ego of Nissan MC while performing activities including, but not limited to, advertising, warranties, warranty repairs, dissemination of technical information, and monitoring the performance of the Class Vehicles in the United States.

IV. Factual Allegations

A. The Presence of the Emergency Braking Defect in the Class Vehicles

34. The Class Vehicles suffer from the Emergency Braking Defect, which results in the Emergency Braking System suddenly and unexpectedly engaging, bringing the Class Vehicles to a halt wherever they may be.

35. Nissan introduced its Emergency Braking System as an optional feature in its model year 2015 Murano.[1]

36. Initially, Nissan called its Emergency Braking System "Forward Emergency Braking." From model year 2015 through model year 2017, Nissan offered its Emergency Braking System as an optional feature on numerous models, including the Rogue, the Altima, and the Maxima.[2]

37. For the 2017 model year Rogue, Nissan introduced a series of mid-year enhancements, which included standard Forward Emergency Braking, Around View Monitor and Moving Object Detection (all functions under Nissan's Intelligent Safety Shield Technologies umbrella).[3]

38. For the 2018 model year, Nissan re-branded Forward Emergency Braking as "Automatic Emergency Braking."[4] Nissan also made it standard on seven of its most popular models: Rogue,

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[1] *See* "2015 Nissan Murano – Forward Emergency Braking System (if so equipped)," available at https://www.youtube.com/watch?v=J-qiiVMReLw

[2] *See, e.g.,* "2016 Nissan Maxima – Forward Emergency Braking System (if so equipped)," available at https://www.youtube.com/watch?v=SAQ7XwL2wm0;

"2017 Nissan Altima – Forward Emergency Braking System (if so equipped)," available at https://www.youtube.com/watch?v=FfGcJQJk_DYl; "2017 Nissan Rogue – Forward Emergency Braking System (if so equipped)," available at https://www.youtube.com/watch?v=N6AukjeuGTA.

[3] *See* "2017.5 Nissan Rogue Press Kit," available at https://nissannews.com/en-US/nissan/usa/presskits/us-2017-5-nissan-rogue-press-kit and "Nissan Intelligent Safety Shield Technologies," available at https://www.nissanusa.com/experience-nissan/news-and-events/car-safety-features-technology.html

[4] *See* "Nissan to Offer Standard Automatic Emergency Braking (AEB) on One Million U.S. Vehicles in 2018 Model Year," available at https://nissannews.com/en-US/nissan/usa/releases/nissan-to-offer-standard-automatic-emergency-braking-aeb-on-one-million-u-s-vehicles-in-2018-model-year?mode=print

Rogue Sport, Altima, Murano, LEAF, Pathfinder, Maxima, and Sentra (except manual-transmission equipped and all NISMO versions).[5]

39. Based on the uniformity of experiences with the Emergency Braking Defect across models and model years, as further detailed below, it is evident that there is no material difference in the Emergency Braking Systems in the Class Vehicles with respect to the Emergency Braking Defect.

40. As advertised by Nissan, its Emergency Braking System "uses radar technology to monitor a vehicle's proximity to the vehicle ahead, giving the driver audible and visual display warnings to help the driver reduce the vehicle's speed if a potential frontal collision is detected. If the driver fails to respond, the AEB system can apply the brakes, helping the driver to avoid the collision or reduce the speed of impact if it is unavoidable."[6]

41. In addition to Radar, Nissan's Emergency Braking System's "technology processes the images captured by the front camera and detects the environment surrounding the vehicle, such as the road, other vehicles and pedestrians."[7] Nissan additionally states that its "'[m]ulti-sensing system with front camera' interlinks with the other safety technologies installed in the vehicle. The system detects potential risks in advance and helps alert the driver so that he can take action to help avoid a collision."[8]

42. Nissan, however, does not advertise or inform purchasers and lessees of the Class Vehicles that its Emergency Braking System suffers from the Emergency Braking Defect, which causes the Emergency Braking System on their vehicles to suddenly and unexpectedly engage even in the complete absence of another vehicle or obstacle on the road ahead.

43. Based on the reports of those who have experienced the Emergency Braking Defect, as further detailed below, this defect is often experienced on railroad tracks and bridges. Owners and lessees of Class Vehicles have found themselves stopped in the middle of railroad tracks due to the

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[5] *See Id.*

[6] *See* "Nissan Intelligent Safety Shield Technologies," available at https://www nissanusa.com/experience-nissan/news-and-events/car-safety-features-technology.html

[7] *See* "Multi-sensing system with front camera," available at https://www nissan-global.com/EN/TECHNOLOGY/OVERVIEW/front_camera.html

[8] *See Id.*

Emergency Braking Defect. Other owners and lessees of Class Vehicles have recalled experiencing the Emergency Braking Defect on highways and at high speeds.

44. The Emergency Braking Defect poses a clear and significant safety risk to Class Vehicle occupants because it can unexpectedly render the Class Vehicles helplessly at risk of a side-on collision on train tracks or in an intersection, because it puts the Class Vehicles at a heightened risk of being rear-ended (including at high speeds), and because it can prevent the Class Vehicles from moving out of the way of danger.

45. Moreover, as further detailed below, owners and lessees of Class Vehicles, like Plaintiffs, experience the Emergency Braking Defect at inordinately low mileages, further evidencing the fact that it is a fundamental and uniform defect across the Class Vehicles.

B. Nissan Knew of the Emergency Braking Defect Prior to Sale or Lease of the Class Vehicles

46. On information and belief, Nissan learned of the Emergency Braking Defect at least as early as 2016, and certainly well before Plaintiffs and Class members purchased or leased their Class Vehicles, through sources such as pre-release evaluation and testing; early consumer complaints made directly to Nissan, collected by NHTSA ODI, and/or posted on public online vehicle owner forums; testing done in response to those complaints; aggregate data from Nissan dealers; as well as through other internal sources unavailable to Plaintiffs prior to discovery.

47. During the pre-release process of designing, manufacturing, engineering, and testing the Class Vehicles, Nissan necessarily would have gained comprehensive and exclusive knowledge about the Class Vehicle's Emergency Braking Systems, particularly the basic engineering principles behind the function of the systems and the systems' responses to expected conditions they would encounter in ordinary use.

48. An adequate pre-release analysis of the design, engineering, and manufacture of the Emergency Braking Systems in the Class Vehicles would have revealed to Nissan that the systems were defective and caused vehicles to suddenly and unexpectedly stop during normal driving events, such as when vehicles encountered train tracks, manhole covers, storm drains, or inclines.

49. Further, consumers complain of experiencing the Emergency Braking Defect at low mileages, within the warranty period. Upon information and belief, Nissan collects, reviews, and analyzes detailed information about warranty claims made at its dealerships and service centers, including the type and frequency of such claims. Complete data on such claims is exclusively within Nissan's control and unavailable to Plaintiffs without discovery.

50. Online resources reveal that consumers complained to Nissan about the Emergency Braking Defect starting with, at least, model year 2016 vehicles, and that these complaints have continued unabated through the present day.

51. For example, online complaints available through National Highway Traffic Safety Administration state the following:

- **2016 Nissan Altima, Incident Dated October 1, 2016**

  "The contact owns a 2016 Nissan Altima. While driving various speeds, the Forward Emergency Braking warning indicator illuminated and caused the vehicle to slow down and then stop. The contact took the vehicle to a dealer, but there was no resolution for the issue with the emergency brake. The manufacturer was notified of the issue. The failure mileage was 7,259."

- **2016 Nissan Rogue, Incident Dated July 2, 2018**

  "The vehicle automatically applies the brake in some instances . . . Service has had the entire body control module replaced, but electrical issues still persist. Multiple dealers have not been able to recreate the problem even though issues are still present. Significant safety hazard by vehicle automatically applying brake randomly and Nissan still does nothing to resolve the issue."

- **2017 Nissan Rogue, Incident Dated August 30, 2017**

  "ABS braking system goes on when driving car for no apparent reason. No other cars or obstacles around. This has happened 7 times. Speed usually between 30/35 MPH."

- **2017 Nissan Rogue, Incident Dated October 11, 2017**

  "On October 11, 2017, the vehicle's [Emergency Braking System] caused the vehicle to unexpectedly brake while moving at approximately 65 mph on the interstate 10 freeway. This malfunction nearly caused a serious accident which could have resulted in serious injuries. We immediately contacted the Nissan dealer and they did have the vehicle towed to their service

department for inspection. They have had the vehicle for approximately 1 week and are now contacting us requesting that we pick up the vehicle, despite the fact that they have not repaired the vehicle . . . ."

- **2017 Nissan Rogue, Incident Dated October 18, 2017**

"The first time the vehicle malfunctioned, I was driving in a grocery store parking lot with a personal friend and suddenly the car's emergency brake protection activated, jolting the car to a stop. The second occurrence was in a parking deck (different from the first location) and the car again activated the emergency brake protection system, jolting the car to a stop. I then felt this was a safety issue and brought this into the Nissan dealership. They checked the car and called reporting they could not find anything wrong with the car and I should pick it up. I picked the car up and continued to drive it until I switched cars with a personal friend who used the car to drive one mile back to home down a 4 lane road. Upon coming to an intersection, she reports she began slowing down and got in a turn lane to make a left onto our neighborhood road and as she was approaching the light, the car activated the emergency braking system, again jolting the car to a stop. She states during and after the car came to a complete stop, she kept her foot on the break the entire time and while decompressing the brake, the car then jolted forward crashing into the car in front of her. I had the car towed in to the Nissan dealership and had corporate Nissan step in to investigate the car. 6 weeks later they investigated the car reporting that no error was found with the car and again I should pick up my vehicle. I requested specific tests and asked the testing process for the car and was advised by the investigation department that they could not disclose that information and that the testing and results were 'property of Nissan' and that they were not offering any further assistance."

- **2017 Nissan Rogue, Incident Dated October 26, 2017**

"On 10-26-2-17 while traveling at approximately 35 mph the vehicle's Forward Emergency Braking System (FEB) suddenly and unexpectedly activated, bringing the car to a full and complete stop in the middle of the road. . . . There were no adverse conditions, obstructions, or vehicles within a dangerous distance to have caused the activation. . . . I returned the vehicle to the dealership were I purchased the car. After four days of diagnostic and road testing I was told

that according to Nissan Tech Line, since the dealership was unable to duplicate the malfunction during the test drive the car is considered operational and safe and could be returned to the customer . . . ."

- **2017 Nissan Rogue, Incident Dated January 28, 2018**

"A second totally unnecessary deployment again occurred, this time @ 8:43 AM. I was again on the Southbound Major Deegan expressway . . . speed 52 MPH with the cruise control engaged, when the Forward Emergency Brake System automatically deployed, for about 2 to 3 seconds. Again, there was no car immediately in front of me; no debris on the roadway; nothing that would alert the sensor."

- **2017 Nissan Rogue, Incident Dated February 8, 2018**

"(FEB) Forward Emergency Braking System Faulty. I have filed another claim before this but there has been more development and answers to the unknown as to why it is doing this. I spoke to Nissan's arbitration dept last night and they have found that it is some traffic lights that are causing an interference and causing this system to set off audible beep followed by a red light (according to user manual it is the FEB emergency warning indicator). It will then brake on its own. . . . I am still fighting with Nissan, but as of last night, they said Nissan had no interest in replacing or letting me repurchase at this time . . . ."

- **2018 Nissan Rogue, Incident Dated April 23, 2018**

"The emergency braking engages without reason. This has led to 2 near misses. Once the car just stopped in the road. I thought it might have misinterpreted a snow pile. Then, driving over a train crossing, the car just stopped. Luckily I was able to get it moving before a train came. Very scary! When I called the service department, they were not very concerned."

- **2017 Nissan Maxima and 2018 Rogue, Incidents Dated May 28, 2018 and prior**

"The problem began in my 2017 Nissan Maxima. I told the dealership that the emergency automatic braking system initiated while no other cars were around. They traded me in to the 2018 Nissan Rogue and the same issue has occurred 3 times in this vehicle. Each time, there were no other vehicles around. The dealership claimed there is nothing wrong with my vehicle. It wasn't until I contacted corporate that they admitted they know there's a defect, but no fix was

available yet. They knowingly jeopardized my infant son's safety and lied to me. This defect is scary and shouldn't be allowed to be swept under the rug by dealerships. I no longer feel safe driving with Nissan."

- **2018 Nissan Rogue, Incident Dated July 2, 2018**

"Forward Emergency Braking System engages while approaching a metal roadway surface and comes to a complete and abrupt stop. The roadway is a driveway on a private property. This vehicle is equipped with a safety system designed to prevent collisions with objects ahead, but engages when there is no object in front. The dealership has been aware of this issue since July 5, 2018 and the manufacturer has been aware since July 26, 2018. In several instances, motorist travelling behind were unexpectedly surprised and forced to take evasive maneuvers to avoid collision."

- **2018 Nissan Rogue, Incident Dated September 24, 2018**

"The contact stated that the vehicle's automatic braking feature independently activated while the vehicle was being driven at various speeds. There were no obstacles in the vehicle's path. The failure occurred without warning on approximately six occasions. . . . The failure mileage was approximately 1,600."

- **2018 Nissan Rogue, Incident Dated September 30, 2018**

"Auto emergency braking is activating when there is no vehicle or obstacle in front of me. It happened the first time I left the dealer on an open highway. It happened again in a dark parking garage, and again when I was going less than 10 miles an hour over railroad tracks. It happened to my husband going over a bridge with metal expansion joints. Good thing no one was behind us when it happened."

- **2018 Nissan Rogue, Incident Dated October 23, 2018**

"While accelerating on a county street, at almost 40 MPH, my car decided to suddenly brake and almost immediately stop. It vibrated and we heard a loud grinding type noise. I removed my foot from accelerator, and after just a second, the braking stopped and I was able to accelerate again. I was almost rear-ended by the car behind me. No warning lights or sounds were heard. The car has about 15,500 miles. This is the second time that this has happened. . . .

I'm scared to drive this on the freeway, or actually anywhere I want to go more than 10 miles per hour . . . ."

- **2018 Nissan Rogue, Incident Dated November 13, 2018**

"While moving at 35 MPH on a paved surface street with no obstacles/cars in front of me or behind me and a green light at the next traffic light, the car made a high pitched noise and came to a full stop. Seemed as if the emergency braking system engaged for no apparent reason. Could have caused a rear end collision if anyone were behind me or if I were on the highway."

- **2018 Nissan Leaf, Incident Dated May 15, 2018**

"While driving forward, the vehicle suddenly, unexpectedly and violently applies the brakes without any driver input whatsoever! There are no other vehicles or pedestrians in the vicinity at the time. This sudden braking problem began on or about 5/15/18 and happened on several occasions after that. Twice while entering the underground parking garage at an office building and twice while driving on a city street. Vehicle has been at the local Nissan dealer for over a week but neither the dealership nor the manufacturer apparently has any idea how to fix the problem. They think that there is a fault in the Automatic Emergency Braking system. The service manager told me that other instances of the same issue have been reported to Nissan. The salesperson indicated that there were 4 other similar cases at their dealership alone."

52. As the complaints reveal, Nissan was repeatedly notified of the Emergency Braking Defect by customers and dealers. Further, federal law requires automakers like Nissan to be in close contact with NHTSA regarding potential auto defects, including imposing a legal requirement, backed by criminal penalties for violation, of confidential disclosure of defects by automakers to NHTSA, including field reports, customer complaints, and warranty data. *See* TREAD Act, Pub. L. No. 106-414, 114 Stat. 1800 (2000). Thus, automakers like Nissan should (and do) monitor NHTSA databases for consumer complaints regarding their automobiles as part of the automakers' ongoing obligation to identify potential defects in their vehicles.

53. The complaints, moreover, show that owners and lessees of the Class Vehicles considered the Emergency Braking Defect to be a material safety issue to the reasonable consumer.

C. Nissan's Inadequate Technical Service Bulletins

54. Nissan's knowledge of the Emergency Braking Defect is also clear from its June 8, 2018 Technical Service Bulletin ("TSB"), NTB18-041, subsequently amended on July 19, 2018 as TSB NTB18-041a.

55. NTB18-041a addresses unexpected operation of the Emergency Braking System in 2017-18 Rogue, Rogue Sport, and Rogue Hybrid vehicles and admits that the Emergency Braking System operates unexpectedly in these vehicles. NTB18-041a details various purported repairs for the unexpected operation of the Emergency Braking system in these vehicles, including both hardware replacement and software reprogramming, depending on the model.

56. For certain Laser/Radar part numbers, NTB18-041a requires complete replacement of the Laser/Radar control unit; for other part numbers, the Laser/Radar control unit's software can instead be reprogrammed.

57. Likewise, some but not all of the Intelligent Cruise Control/Advance Drive Assist System (ICC/ADAS) control units are to be reprogrammed pursuant to NTB18-041a.

58. NTB18-041a, however, does not adequately address the Emergency Braking Defect in any of the Class Vehicles.

59. First, NTB18-041a is not a recall, and an owner or lessee of one of the covered Rogue models must first experience the inherently dangerous Emergency Braking Defect before a repair is offered pursuant to NTB18-041a. Thus, Nissan requires owners and lessees of covered Rogue models to risk sudden collision before it even offers the purported repair.

60. Second, the purported fix provided in NTB18-041a is ineffective and does not remedy the Emergency Braking Defect. This is evident from Plaintiff [redacted] experience. As stated above, Plaintiff [redacted] complained to Nissan of the Emergency Braking Defect in his 2017 Rogue. To address his complaints, Nissan ultimately offered Plaintiff [redacted] the opportunity to trade in his 2017 Rogue (plus a cash payment) for a 2018 Rogue. Plaintiff [redacted] accepted this offer and received his 2018 Rogue in July 2018. Plaintiff [redacted] understands that his 2018 Rogue has received the repair described in NTB18-041a. Despite this, Plaintiff [redacted] 2018 Rogue has exhibited the Emergency Braking Defect.

61. Likewise, Plaintiff Turner reported the Emergency Braking Defect to his Nissan dealership in July 2018, and was assigned an incident number. And although Plaintiff Turner has brought his vehicle into the Nissan dealership since the release of NTB18-041a, the dealership has not remedied the Emergency Braking Defect in Plaintiff Turner's vehicle.

62. Prior to TSB 18-041a, and at least as early as February 1, 2018 Nissan also acknowledged failure of the Class Vehicles' Pedestrian Detection and Multi-sensing system's front camera in technical service bulletin NTB18-008. Here, Nissan advised authorized technicians to check for diagnostic trouble codes related to the forward camera and to adjust/calibrate or replace the camera as needed.

63. The camera and radar interface to detect approaching objects and automatically slow class vehicles, but a failure of either system will trigger spontaneous, unnecessary and dangerous vehicle braking. This amalgamation of the multi-sensing system camera, radar and their associated hardware, which interface via software, cannot distinguish actual road obstacles from phantoms, putting occupants' safety at risk when class vehicles stop unexpectedly and needlessly.

64. Compounding the failures of the previously listed systems, four body mounted cameras detect objects 360 degrees around the class vehicles while traveling at 6mph or below. Nissan calls this system Around View Monitor and Moving Object Detection and it also automatically slows Class Vehicles via automatic brake application.[9] These body cameras represent yet another layer of integrated autonomous systems that trigger the sudden and unexpected false braking events associate with the Emergency Braking Defect.

65. Nissan's Automatic Emergency Braking systems are underdeveloped. They lack the resolution to distinguish objects close to the vehicle, while discarded soda cans and other metallic

[9] *See* "Nissan Intelligent Safety Shield Technologies," available at https://www nissanusa.com/experience-nissan/news-and-events/car-safety-features-technology.html

objects can cause false alarms that increase the risk of accidents. They also struggle to process information fast enough for highway driving.[10]

D. Nissan Received Pre-Suit Notice at Multiple Times and in Multiple Ways

66. In addition to other forms of notice, including those detailed in this Complaint, Nissan was put on notice of Plaintiff [redacted] claims for the Emergency Braking Defects in his 2017 and 2018 Rogues through his dealings, in 2017 and 2018, with Crest Nissan and Nissan corporate.

67. In addition to other forms of notice, including those detailed in this Complaint, Nissan was put on notice of Plaintiff Turner's claims when he reported the Emergency Braking Defect to his Nissan dealership in 2018.

E. Nissan's Marketing and Concealment

68. Upon information and belief, Nissan knowingly marketed and sold/leased the Class Vehicles with the Emergency Braking Defect, while willfully concealing the true risks posed by the Emergency Braking Systems.

69. Nissan directly markets the Class Vehicles to consumers via extensive nationwide, multimedia advertising campaigns on television, the Internet, billboards, print publications, mailings, and through other mass media.

70. Nissan's marketing material describes the Class Vehicles as "intelligent" and as automatically deploying emergency braking to avoid a collision.

71. In practice, the Class Vehicles are not so intelligent that they only deploy emergency braking to avoid a collision. Nissan concealed the fact that the Class Vehicles suffer from the Emergency Braking Defect which causes the Class Vehicles to stop suddenly and unexpectedly even when there is no risk of colliding with a vehicle or pedestrian in front of the Class Vehicle.

72. Nissan knowingly misled Class members about the true, defective nature of the Class Vehicles. As detailed above, upon information and belief, Nissan has been aware of the Emergency Braking Defect since at least 2016, before Plaintiffs and the other Class members purchased or leased

[10] *See* "The Startups Trying to Revamp Automotive Radar," available at https://www mwrf.com/systems/startups-trying-revamp-automotive-radar

their Class Vehicles, through pre-release evaluation and testing, and the numerous and consistent complaints about the Emergency Braking Defect made directly to Nissan, received through dealerships, and collected by NHTSA.

73. In sum, Nissan has actively concealed the existence and nature of the Emergency Braking Defect from Class members since at least 2016 despite its knowledge of the existence and pervasiveness of the Emergency Braking Defect.

74. By engaging in the conduct described above, Nissan has concealed, and continues to conceal, the Emergency Braking Defect from Class members. If Class members had knowledge of the information Nissan concealed, they would not have purchased or leased the Class Vehicles or would have paid less to do so.

V. Tolling of the Statute of Limitations

A. Discovery Rule Tolling

75. The causes of action alleged herein did not accrue until Plaintiffs and the other Class members discovered that their Class Vehicles contained the Emergency Braking Defect.

76. Neither Plaintiffs nor the other Class members could have discovered through reasonable diligence that their Class Vehicles were defective within the time period of any applicable statutes of limitation.

77. Among other things, neither Plaintiffs nor the other Class members knew or could have known that the Class Vehicles suffer the Emergency Braking Defect.

B. Fraudulent Concealment Tolling

78. Throughout the time period relevant to this action, Nissan concealed from and failed to disclose to Plaintiffs and the other Class members vital information about the potentially deadly Emergency Braking Defect described herein.

79. Nissan kept Plaintiffs and the other Class members ignorant of vital information essential to the pursuit of their claims, and as a result, neither Plaintiffs nor the members of the proposed Classes could have discovered the Emergency Braking Defect.

80. Specifically, throughout the relevant time period, Nissan has known that Emergency Braking Systems it installed in the Class Vehicles cause the Class Vehicles to suddenly and unexpectedly stop in non-braking situations.

81. Despite its knowledge of the Emergency Braking Defect, Nissan failed to disclose, concealed, and continues to conceal, this critical information from Plaintiffs and the other Class members even though, at any point in time, it could have done so through individual correspondence, media release, communication during routine maintenance or service, or any other means.

82. Plaintiffs and other Class members justifiably relied on Nissan to disclose these material defects in the Nissan vehicles that they purchased or leased, as such defects were hidden and not discoverable through reasonable efforts by Plaintiffs and the members of the proposed Classes.

83. Thus, the running of all applicable statutes of limitation have been tolled and suspended with respect to any claims that the Plaintiffs and the members of the proposed Classes have sustained as a result of the Emergency Braking Defect by virtue of the fraudulent concealment doctrine.

C. Estoppel

84. Nissan was under a continuous duty to disclose to Plaintiffs and the other Class members the true character, quality, and nature of the Class Vehicles.

85. Nissan knowingly failed to disclose or concealed the true nature, quality, and character of the Class Vehicles for consumers.

86. Based on the foregoing, Nissan is estopped from relying on any statutes of limitation in defense of this action.

VI. Class Action Allegations

87. Plaintiffs bring this action pursuant to Rules 23(a), 23(b)(2) and/or (c)(4), and 23(b)(3) of the Federal Rules of Civil Procedure on behalf of themselves and all others similarly situated.

88. Plaintiffs seeks to represent a class ("the Nationwide Class") defined as:

- All persons who purchased or leased a Class Vehicle (as defined herein) in the United States.

89. Plaintiffs also seek to represent the following statewide classes ("the Statewide Classes") defined as follows:

- All current and former owners or lessees of a Class Vehicle (as defined herein) that was purchased or leased in the State of Texas (the "Texas Class").
- All current and former owners or lessees of a Class Vehicle (as defined herein) that was purchased or leased in the State of Massachusetts (the "Massachusetts Class").

90. Excluded from both the Nationwide and Statewide Classes are Defendants and any of their affiliates, parents, subsidiaries, officers, directors, employees, successors, or assigns; governmental entities; and the Court staff assigned to this case and their immediate family members. Plaintiffs reserve the right to modify or amend these Nationwide and Statewide Class definitions as appropriate during the course of this litigation.

91. The Classes expressly disclaim any recovery in this action for personal injury resulting from the Emergency Braking Defect, without waiving or dismissing any such claims.

92. This action has been brought and may properly be maintained on behalf of the Nationwide and Statewide Classes proposed herein under the criteria of Rule 23 of the Federal Rules of Civil Procedure.

93. **Numerosity — Federal Rule of Civil Procedure 23(a)(1).** The members of the Nationwide and Statewide Classes are so numerous and geographically dispersed that individual joinder of all class members is impracticable. While Plaintiffs are informed and believe that there are not less than one million members of the Nationwide and Statewide Classes, the precise number of Nationwide and Statewide Classes is unknown to Plaintiffs, but may be ascertained from Nissan's books and records, as well as records from state Departments of Motor Vehicles. Nationwide and Statewide Class members may be notified of the pendency of this action by recognized, Court-approved notice dissemination methods, which may include U.S. Mail, electronic mail, Internet postings, and/or published notice.

94. **Commonality and Predominance — Federal Rule of Civil Procedure 23(a)(2) and 23(b)(3).** This action involves common questions of law and fact, which predominate over any questions affecting individual Nationwide and Statewide Class members, including, without limitation:

a. whether the Emergency Braking Systems in the Class Vehicles are defective;

b. whether Nissan knew or should have known about the Emergency Braking Defect, and, if yes, how long Nissan has known or should have known of the Emergency Braking Defect;

c. whether the defective nature of the Class Vehicles constitutes a material fact that reasonable consumers would have considered in deciding whether to purchase or lease a Class Vehicle;

d. whether Nissan had a duty to disclose the defective nature of the Class Vehicles to Plaintiffs and Class members;

e. whether Nissan omitted and failed to disclose material facts about the Class Vehicles;

f. whether Nissan's concealment of the true defective nature of the Class Vehicles induced Plaintiffs and Class members to act to their detriment by purchasing or leasing Class Vehicles;

g. whether Plaintiffs and Class members, if they had purchased or leased the Class Vehicles at all, would have paid less had Nissan disclosed the Emergency Braking Defect;

h. whether the Class Vehicles were unfit for the ordinary purposes for which they were used, in violation of the implied warranty of merchantability;

i. whether Plaintiffs and the Class members are entitled to equitable relief, including, but not limited to, a preliminary and/or permanent injunction;

j. whether Nissan was unjustly enriched though the sale of the Class Vehicles

k. whether Nissan should be declared financially responsible for notifying all Class members of the problems with the Class Vehicles and for the costs and expenses of permanently remedying the Emergency Braking Defect in the Class Vehicles.

95. **Typicality — Federal Rule of Civil Procedure 23(a)(3).** Plaintiffs' claims are typical of the other Nationwide and Statewide Class members' claims because Plaintiffs and the Nationwide and Statewide Class members purchased or leased Class Vehicles that suffer from the Emergency Braking Defect. Neither Plaintiffs nor the other Nationwide and Statewide Class members would have purchased the Class Vehicles, or, alternatively, would have paid less for the Class Vehicles, had they known of the Emergency Braking Defect. Plaintiffs and the other Nationwide and Statewide Class members suffered damages as a direct proximate result of the same wrongful practices in which Nissan

engaged. Plaintiffs' claims arise from the same practices and course of conduct that give rise to the claims of the other Nationwide and Statewide Class members.

96. **Adequacy of Representation — Federal Rule of Civil Procedure 23(a)(4).** Plaintiffs are adequate Class representatives because their interests do not conflict with the interests of the other members of the Nationwide and Statewide Classes that they seek to represent, Plaintiffs have retained counsel competent and experienced in complex class action litigation, and Plaintiffs intend to prosecute this action vigorously. The Nationwide and Statewide Classes' interests will be fairly and adequately protected by Plaintiffs and their counsel.

97. **Declaratory and Injunctive Relief — Federal Rule of Civil Procedure 23(b)(2).** Nissan has acted or refused to act on grounds generally applicable to Plaintiffs and the other Nationwide and Statewide Class members, thereby making appropriate final injunctive relief and declaratory relief, as described below, with respect to the Nationwide and Statewide Class members as a whole.

98. **Superiority — Federal Rule of Civil Procedure 23(b)(3).** A class action is superior to any other available means for the fair and efficient adjudication of this controversy, and no unusual difficulties are likely to be encountered in the management of this class action. The damages or other financial detriment suffered by Plaintiffs and the other Nationwide and Statewide Class members are relatively small compared to the burden and expense that would be required to individually litigate their claims against Nissan, so it would be impracticable for the Nationwide and Statewide Class members to individually seek redress for Nissan's wrongful conduct. Even if the Nationwide and Statewide Class members could afford litigation the court system could not. Because of the relatively small size of the individual Class members' claims (compared to the cost of litigation), it is likely that only a few Class members could afford to seek legal redress for Nissan's misconduct. Absent a class action, Class members will continue to incur damages, and Nissan's misconduct will continue without remedy. Individualized litigation creates a potential for inconsistent or contradictory judgments, and increases the delay and expense to all parties and the court system. By contrast, the class action device presents far fewer management difficulties, and provides the benefits of single adjudication, economy of scale, and comprehensive supervision by a single court. Class treatment of common questions of law and fact

would be a superior method to multiple individual actions or piecemeal litigation in that class treatment will conserve the resources of the courts and the litigants, and will promote consistency and efficiency of adjudication.

VII. Claims for Relief

A. Claims Brought on Behalf of the Nationwide Class

COUNT 1

VIOLATION OF THE MAGNUSON-MOSS WARRANTY ACT

15 U.S.C. §§ 2301 *et seq.*

99. Plaintiffs incorporate by reference each allegation set forth in paragraphs 1-93.

100. Plaintiffs bring this Count individually and on behalf of the other members of the Nationwide Class (the "Class," for purposes of this Count).

101. This Court has jurisdiction to decide claims brought under 15 U.S.C. § 2301 by virtue of 28 U.S.C. §§ 1332(a) and (d).

102. Plaintiffs are "consumers" within the meaning of the Magnuson-Moss Warranty Act, 15 U.S.C. § 2301(3).

103. Nissan is a "supplier" and "warrantor" within the meaning of the Magnuson-Moss Warranty Act, 15 U.S.C. § 2301(4)-(5).

104. The Class Vehicles are "consumer products" within the meaning of the Magnuson-Moss Warranty Act, 15 U.S.C. § 2301(1).

105. 15 U.S.C. § 2310(d)(1) provides a cause of action for any consumer who is damaged by the failure of a warrantor to comply with a written warranty.

106. In its Limited Warranty, Nissan expressly warranted that it would repair or replace defects in material or workmanship free of charge if those defects became apparent during the warranty period. Nissan provides the following basic coverage warranty in its 2017 Warranty Information Booklet, which upon information and belief, is substantially identical for all Class Vehicles: "The basic coverage period is 36 months or 36,000 miles, whichever comes first. This warranty covers any repairs needed to correct defects in materials or workmanship of all parts and components of each new Nissan vehicle supplied by Nissan . . . ."

107. Nissan's Limited Warranty is a written warranty within the meaning of the Magnuson-Moss Warranty Act, 15 U.S.C. § 2301(6). The Class Vehicles' implied warranty of merchantability is covered by 15 U.S.C. § 2301(7).

108. With respect to Class members' purchases or leases of the Class Vehicles, the terms of Nissan's written warranty and implied warranty or merchantability became part of the basis of the bargain between Nissan, on the one hand, and each Plaintiff and each of the Class members, on the other.

109. Nissan breached the implied warranty of merchantability. The Class Vehicles suffer from the Emergency Braking Defect, as described above, which renders the Class Vehicles unmerchantable.

110. Nissan breached its express Limited Warranty by refusing to repair the defective Emergency Braking Systems in the Class Vehicles. Plaintiffs presented their vehicles for repair after the Emergency Braking System in his vehicle failed, providing Nissan an opportunity to cure, and Nissan failed to repair the defects in his vehicle.

111. Plaintiffs, individually and on behalf of the members of the proposed Nationwide and Statewide Classes, notified Defendants of the Emergency Braking Defect, and their corresponding breaches of warranty, through notice letters delivered to Defendants. Defendants were also notified of the Emergency Braking Defect through numerous complaints filed against them directly and through their dealers, as well as through their own engineering knowledge.

112. Further, Nissan has refused to provide an adequate warranty repair for the Emergency Braking Defect, thus rendering the satisfaction of any notice requirement futile. As stated above, customers that have presented their vehicles for warranty repair due to the Emergency Braking Defect have not been offered any adequate repair.

113. At the time of sale or lease of each Class Vehicle, Nissan knew, should have known, or was reckless in not knowing of the Class Vehicles' inability to perform as warranted, but nonetheless failed to rectify the situation and/or disclose the Emergency Braking Defect. Under the circumstances, the remedies available under any informal settlement procedure would be inadequate, and any requirement that Plaintiffs and the other Class members resort to an informal dispute resolution

procedure and/or afford Nissan a reasonable opportunity to cure its breach of warranties is excused and thus deemed satisfied.

114. The amount in controversy of each Plaintiff's individual claim meets or exceeds the sum of $25. The amount in controversy in this action exceeds the sum of $50,000, exclusive of interest and costs, computed on the basis of all claims to be determined in this lawsuit.

115. As a direct and proximate result of Nissan's breaches of its Limited Warranty and the implied warranty of merchantability, Plaintiffs and the other Class members have sustained damages in an amount to be determined at trial.

116. Plaintiffs, individually and on behalf of all Class members, seek all damages permitted by law, including the diminution in value of their vehicles, in an amount to be proven at trial.

B. Claims Brought on Behalf of the Texas Class

COUNT 2

BREACH OF EXPRESS WARRANTY

Tex. Bus. & Com. Code §§ 2.313 and 2A.210

117. Plaintiff [redacted] ("Plaintiff" for purposes of the Texas Class's claims) incorporates by reference each allegation set forth in paragraphs 1-93.

118. Plaintiff brings this Count individually and on behalf of the Texas Class (the "Class," for purposes of this Count).

119. Nissan is and was at all relevant times a merchant with respect to the Class Vehicles.

120. In its Limited Warranty, Nissan expressly warranted that it would repair or replace defective parts free of charge if the defects became apparent during the warranty period. Nissan provides the following basic coverage warranty in its 2017 Warranty Information Booklet, which upon information and belief, is substantially identical for all Class Vehicles: "The basic coverage period is 36 months or 36,000 miles, whichever comes first. This warranty covers any repairs needed to correct defects in materials or workmanship of all parts and components of each new Nissan vehicle supplied by Nissan . . . ."

121. Nissan's Limited Warranty formed the basis of the bargain that was reached when Plaintiff and the other Class members purchased or leased their Class Vehicles.

122. Nissan breached its express warranty to repair defective parts in the Class Vehicles. Nissan has not repaired the Class Vehicles' Emergency Braking Defect. Plaintiff [redacted] presented his vehicle for repair after the Emergency Braking System in his vehicle failed, and Nissan failed to repair or replace the Emergency Braking System.

123. Plaintiff, individually and on behalf of the other Class members, notified Defendants of the Emergency Braking Defect, and their corresponding breaches of warranty, through notice letters delivered to Defendants. Defendants were also notified of the Emergency Braking Defect through numerous complaints filed against them directly and through their dealers, as well as through their own engineering knowledge.

124. Further, Nissan has refused to provide an adequate warranty repair for the Emergency Braking Defect, thus rendering the satisfaction of any notice requirement futile. As stated above, customers that have presented their vehicles for warranty repair due to the Emergency Braking Defect, including Plaintiff, have not been offered any adequate repair.

125. The Limited Warranty fails in its essential purpose because the contractual remedy is insufficient to make Plaintiff and the other Class members whole and because Nissan has failed and/or has refused to adequately provide the promised remedies within a reasonable time.

126. Accordingly, recovery by Plaintiff and the other Class members is not limited to the limited warranty of repair, and Plaintiff, individually and on behalf of the other Class members, seeks all remedies as allowed by law.

127. Also, as alleged in more detail herein, at the time that Nissan warranted and sold the Class Vehicles, it knew that the Class Vehicles did not conform to the warranty and were inherently defective, and Nissan improperly concealed material facts regarding its Class Vehicles. Plaintiff and the other Class members were therefore induced to purchase or lease the Class Vehicles under false pretenses, and had Nissan not concealed material facts, Plaintiff and the other Class members either would not have purchased or leased the Class Vehicles, or would have paid substantially less for those vehicles.

128. As a direct and proximate result of Nissan's breach of its express warranty, Plaintiff and the other Class members have been damaged in an amount to be determined at trial.

COUNT 3

BREACH OF IMPLIED WARRANTY OF MERCHANTABILITY

Tex. Bus. & Com. Code §§ 2.314 and 2A.212

129. Plaintiff [redacted] ("Plaintiff," for purposes of the Texas Class's claims) incorporates by reference each allegation set forth in paragraphs 1-93.

130. Plaintiff brings this Count individually and on behalf of the Texas Class (the "Class," for purposes of this Count).

131. Nissan is and was at all relevant times a merchant with respect to motor vehicles under Tex. Bus. & Com. Code § § 2.104 and 2A.103.

132. Pursuant to Tex. Bus. & Com. Code § § 2.314 and 2A.212, a warranty that the Class Vehicles were in merchantable condition was implied by law, and the Class Vehicles were bought and sold subject to an implied warranty of merchantability.

133. The Class Vehicles did not comply with the implied warranty of merchantability because, at the time of sale and at all times thereafter, they were defective and not in merchantable condition, would not pass without objection in the trade, and were not fit for the ordinary purpose for which vehicles were used. Specifically, the Class Vehicles suffer from the Emergency Braking Defect, described above.

134. Plaintiff, individually and on behalf of the other Class members, notified Defendants of the Emergency Braking Defect, and their corresponding breaches of warranty, through notice letters delivered to Defendants. Defendants were also notified of the Emergency Braking Defect through numerous complaints filed against them directly and through their dealers, as well as through their own engineering knowledge.

135. Further, Nissan has refused to provide an adequate warranty repair for the Emergency Braking Defect, thus rendering the satisfaction of any notice requirement futile. As stated above, customers that have presented their vehicles for warranty repair due to the Emergency Braking Defect, including Plaintiff, have not been offered any adequate repair.

136. Plaintiff and the other Class members suffered injuries due to the defective nature of the Class Vehicles and Nissan's breach of the warranty of merchantability.

137. As a direct and proximate result of Nissan's breach of the warranty of merchantability, Plaintiff and the other Class members have been damaged in an amount to be proven at trial.

COUNT 4

FRAUDULENT CONCEALMENT

138. Plaintiff [redacted] ("Plaintiff," for purposes of the Texas Class's claims) incorporates by reference each allegation set forth in paragraphs 1-93.

139. Plaintiff brings this Count individually and on behalf of the other members of the Texas Class (the "Class," for purposes of this Count).

140. Nissan was aware of the Emergency Braking Defect within the Class Vehicles when it marketed and sold the Class Vehicles to Plaintiff and the other members of the Class.

141. Having been aware of the Emergency Braking Defect within the Class Vehicles, and having known that Plaintiff and the other members of the Class could not have reasonably been expected to know of the Emergency Braking Defect, Nissan had a duty to disclose the defect to Plaintiff and the other members of the Class in connection with the sale or lease of the Class Vehicles, and thereafter.

142. Nissan did not disclose the Emergency Braking Defect to Plaintiff and the other members of the Class in connection with the sale of the Class Vehicles, or thereafter.

143. For the reasons set forth above, the Emergency Braking Defect within the Class Vehicles comprises material information with respect to the sale or lease of the Class Vehicles.

144. In purchasing the Class Vehicles, Plaintiff and the other members of the Class reasonably relied on Nissan to disclose known material defects with respect to the Class Vehicles.

145. Had Plaintiff and the other members of the Class known of the Emergency Braking Defect within the Class Vehicles, they would have not purchased the Class Vehicles or would have paid less for the Class Vehicles.

146. Through its omissions regarding the Emergency Braking Defect within the Class Vehicles, Nissan intended to induce, and did induce, Plaintiff and the other members of the Class to either purchase a Class Vehicle that they otherwise would not have purchased, or pay more for a Class Vehicle than they otherwise would have paid.

147. As a direct and proximate result of Nissan's omissions, Plaintiff and the other members of the Class either overpaid for the Class Vehicles or would not have purchased the Class Vehicles at all if the Emergency Braking Defect had been disclosed to them, and, therefore, have incurred damages in an amount to be determined at trial.

COUNT 5

UNJUST ENRICHMENT

148. Plaintiff [redacted] ("Plaintiff," for purposes of the Texas Class's claims) incorporates by reference each allegation set forth in paragraphs 1-93.

149. Plaintiff brings this Count individually and on behalf of the other members of the Texas (the "Class," for purposes of this Count).

150. Nissan has benefitted from selling and leasing at an unjust profit defective Class Vehicles that had artificially inflated prices due to Nissan's concealment of the Emergency Braking Defect, and Plaintiff and the other members of the Class have overpaid for these vehicles.

151. Nissan has received and retained unjust benefits from Plaintiff and the other members of the Class, and inequity has resulted.

152. It is inequitable and unconscionable for Nissan to retain these benefits.

153. Because Nissan concealed its fraud and deception, Plaintiff and the other members of the Class were not aware of the true facts concerning the Class Vehicles and did not benefit from Nissan's misconduct.

154. Nissan knowingly accepted the unjust benefits of its wrongful conduct.

155. As a result of Nissan's misconduct, the amount of its unjust enrichment should be disgorged and returned to Plaintiff and the other members of the Class in an amount to be proven at trial.

C. Claims Brought on Behalf of the Massachusetts Class

COUNT 6

BREACH OF EXPRESS WARRANTY

Mass Gen. Laws ch. 106, §§ 2-313 and 2A-210

151. Plaintiff [redacted] ("Plaintiff," for purposes of the Massachusetts Class's claims) incorporates by reference each allegation set forth in paragraphs 1-93.

152. Plaintiff brings this Count individually and on behalf of the other members of the Massachusetts Class (the "Class," for purposes of this Count).

153. Nissan is and was at all relevant times a merchant with respect to the Class Vehicles.

154. In its Limited Warranty, Nissan expressly warranted that it would repair or replace defective parts free of charge if the defects became apparent during the warranty period. Nissan provides the following basic coverage warranty in its 2017 Warranty Information Booklet, which upon information and belief, is substantially identical for all Class Vehicles: "The basic coverage period is 36 months or 36,000 miles, whichever comes first. This warranty covers any repairs needed to correct defects in materials or workmanship of all parts and components of each new Nissan vehicle supplied by Nissan . . . ."

155. Nissan's Limited Warranty formed the basis of the bargain that was reached when Plaintiffs and the other Class members purchased or leased their Class Vehicles.

156. Nissan breached its express warranty to repair defective parts in the Class Vehicles. Nissan has not repaired the Class Vehicles' Emergency Braking Defect. Plaintiff Turner presented his vehicle for repair after the Emergency Braking System in his vehicle failed, and Nissan failed to repair or replace the Emergency Braking System.

157. Plaintiff, individually and on behalf of the other Class members, notified Defendants of the Emergency Braking Defect, and their corresponding breaches of warranty, through notice letters delivered to Defendants. Defendants were also notified of the Emergency Braking Defect through numerous complaints filed against them directly and through their dealers, as well as through their own engineering knowledge.

158. Further, Nissan has refused to provide an adequate warranty repair for the Emergency Braking Defect, thus rendering the satisfaction of any notice requirement futile. As stated above, customers that have presented their vehicles for warranty repair due to the Emergency Braking Defect, including Plaintiff, have not been offered any adequate repair.

159. The Limited Warranty fails in its essential purpose because the contractual remedy is insufficient to make Plaintiff and the other Class members whole and because Nissan has failed and/or has refused to adequately provide the promised remedies within a reasonable time.

160. Accordingly, recovery by Plaintiff and the other Class members is not limited to the limited warranty of repair, and Plaintiff, individually and on behalf of the other Class members, seeks all remedies as allowed by law.

161. Also, as alleged in more detail herein, at the time that Nissan warranted and sold the Class Vehicles it knew that the Class Vehicles did not conform to the warranty and were inherently defective, and Nissan improperly concealed material facts regarding its Class Vehicles. Plaintiff and the other Class members were therefore induced to purchase or lease the Class Vehicles under false pretenses.

162. As a direct and proximate result of Nissan's breach of its express warranty, Plaintiff and the other Class members have been damaged in an amount to be determined at trial.

COUNT 7

BREACH OF IMPLIED WARRANTY OF MERCHANTABILITY

Mass Gen. Laws ch. 106, §§ 2-314 and 2A-212

163. Plaintiff [redacted] ("Plaintiff," for purposes of the Massachusetts Class's claims) incorporates by reference each allegation set forth in paragraphs 1-93.

164. Plaintiff brings this Count individually and on behalf of the other members of the Massachusetts Class (the "Class," for purposes of this Count).

165. Nissan is and was at all relevant times a merchant with respect to motor vehicles under Mass Gen. Laws ch. 106, §§ 2-104 and 2A-103.

166. Pursuant to Mass Gen. Laws ch. 106, §§ 2-314 and 2A-212, a warranty that the Class Vehicles were in merchantable condition was implied by law, and the Class Vehicles were bought and sold subject to an implied warranty of merchantability.

167. The Class Vehicles did not comply with the implied warranty of merchantability because, at the time of sale and at all times thereafter, they were defective and not in merchantable condition, would not pass without objection in the trade, and were not fit for the ordinary purpose for which vehicles were used. Specifically, the Class Vehicles suffer from the Emergency Braking Defect, described above.

168. Plaintiff, individually and on behalf of the other Class members, notified Defendants of the Emergency Braking Defect, and their corresponding breaches of warranty, through notice letters delivered to Defendants. Defendants were also notified of the Emergency Braking Defect through numerous complaints filed against them directly and through their dealers, as well as through their own engineering knowledge.

169. Plaintiffs [redacted] presented his vehicle for repair after the Emergency Braking System in their vehicles failed, and Nissan failed to repair or replace the Emergency Braking System.

170. Further, Nissan has refused to provide an adequate warranty repair for the Emergency Braking Defect, thus rendering the satisfaction of any notice requirement futile. As stated above, customers that have presented their vehicles for warranty repair due to the Emergency Braking Defect, including Plaintiffs, have not been offered any adequate repair.

171. Plaintiffs and the other Class members suffered injuries due to the defective nature of the Class Vehicles and Nissan's breach of the warranty of merchantability.

172. As a direct and proximate result of Nissan's breach of the warranty of merchantability, Plaintiffs and the other Class members have been damaged in an amount to be proven at trial.

COUNT 8

FRAUDULENT CONCEALMENT

173. Plaintiff [redacted] ("Plaintiff," for purposes of the Massachusetts Class's claims) incorporates by reference each allegation set forth in paragraphs 1-93.

174. Plaintiff brings this Count individually and on behalf of the other members of the Massachusetts Class (the "Class," for purposes of this Count).

175. Nissan was aware of the Emergency Braking Defect within the Class Vehicles when it marketed and sold the Class Vehicles to Plaintiff and the other members of the Class.

176. Having been aware of the Emergency Braking Defect within the Class Vehicles, and having known that Plaintiff and the other members of the Class could not have reasonably been expected to know of the Emergency Braking Defect, Nissan had a duty to disclose the defect to Plaintiff and the other members of the Class in connection with the sale or lease of the Class Vehicles.

177. Nissan unlawfully concealed and failed to disclose the Emergency Braking Defect to Plaintiff and the other members of the Class in connection with the sale of the Class Vehicles, and thereafter.

178. Further, Nissan has learned more about the Emergency Braking Defect and has intentionally concealed and suppressed that information; Nissan has failed to recall the Class Vehicles or otherwise inform the Class members of the Emergency Braking Defect.

179. For the reasons set forth above, the Emergency Braking Defect within the Class Vehicles comprises material information with respect to the sale or lease of the Class Vehicles.

180. In purchasing the Class Vehicles, Plaintiff and the other members of the Class reasonably relied on Nissan to disclose known material defects with respect to the Class Vehicles.

181. Had Plaintiff and the other members of the Class known of the Emergency Braking Defect within the Class Vehicles, they would have not purchased the Class Vehicles or would have paid less for the Class Vehicles.

182. Through its omissions regarding the Emergency Braking Defect within the Class Vehicles, Nissan intended to induce, and did induce, Plaintiff and the other members of the Class to either purchase a Class Vehicle that they otherwise would not have purchased, or pay more for a Class Vehicle than they otherwise would have paid.

183. As a direct and proximate result of Nissan's omissions, Plaintiff and the other members of the Class either overpaid for the Class Vehicles or would not have purchased the Class Vehicles at all if the Emergency Braking Defect had been disclosed to them, and therefore, have incurred damages in an amount to be determined at trial.

COUNT 9

UNJUST ENRICHMENT

184. Plaintiff [redacted] ("Plaintiff," for purposes of the Massachusetts Class's claims) incorporates by reference each allegation set forth in paragraphs 1-93.

185. Plaintiff brings this Count individually and on behalf of the other members of the Massachusetts Class (the "Class," for purposes of this Count).

186. Nissan has benefitted from selling and leasing at an unjust profit defective Class Vehicles that had artificially inflated prices due to Nissan's concealment of the Emergency Braking Defect, and Plaintiff and the other members of the Class have overpaid for these vehicles.

187. Nissan has received and retained unjust benefits from Plaintiff and the other members of the Class, and inequity has resulted.

188. It is inequitable and unconscionable for Nissan to retain these benefits.

189. Because Nissan concealed its fraud and deception, Plaintiff and the other members of the Class were not aware of the true facts concerning the Class Vehicles and did not benefit from Nissan's misconduct.

190. Nissan knowingly accepted the unjust benefits of its wrongful conduct.

191. As a result of Nissan's misconduct, the amount of its unjust enrichment should be disgorged and returned to Plaintiff and the other members of the Class in an amount to be proven at trial.

VIII. RELIEF REQUESTED

WHEREFORE, Plaintiffs, individually and on behalf of the other members of the Nationwide and Statewide Classes, respectfully requests that the Court enter judgment in his favor and against Defendants Nissan NA and Nissan MC as follows:

a. an order certifying the proposed Nationwide and Statewide Classes as requested herein, including subclasses, designating Plaintiffs as named representatives of the Classes, and designating, as Class Counsel, Bursor & Fisher, P.A; Beasley, Allen, Crow, Methvin, Portis & Miles, P.C.; DiCello, Levitt & Casey LLC; and Bailey Glasser LLP;

b. a declaration that the Emergency Braking Systems in the Class Vehicles are defective;

c. a declaration that Nissan is financially responsible for notifying all Class members about the defective nature of the Class Vehicles;

d. an order enjoining Nissan from further deceptive distribution, sales, and lease practices with respect to the Class Vehicles;

e. an order requiring Nissan to recall and permanently repair the Class Vehicles, within a reasonable time period and at no cost to Class members, so that they no longer have the Emergency Braking Defect;

f. an award to Plaintiffs and the other Class members of compensatory, exemplary, and statutory damages, including interest, in an amount to be proven at trial;

g. an order that Nissan must disgorge, for the benefit of Plaintiffs and the other Class members, all or part of the ill-gotten profits it received from the sale or lease of the Class Vehicles, or make full restitution to Plaintiffs and the other Class members;

h. an award of attorneys' fees and costs as allowed by law;

i. an award of pre-judgment and post-judgment interest, as provided by law; and

j. such other relief as may be appropriate under the circumstances.

IX. DEMAND FOR JURY TRIAL

Plaintiffs hereby demand a trial by jury on all issues so triable.

Dated: December 31, 2018

Respectfully submitted,

BURSOR & FISHER, P.A.

By: [redacted]
L. Timothy Fisher

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DP19-001

NISSAN

5/15/2019

ATTACHMENT B

REQUEST NUMBER 2 DOCUMENTS

LAWSUITS

2019-03-22 Doc 38 Consolidated Class Action Complaint

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*Motions to appear *pro hac vice* to be filed

Attorneys for Plaintiffs (*additional counsel appear on signature page*)

UNITED STATES DISTRICT COURT

NORTHERN DISTRICT OF CALIFORNIA

[redacted] on behalf of themselves and all others similarly situated,

Plaintiffs,

v.

NISSAN NORTH AMERICA, INC. and NISSAN MOTOR CO., LTD.,

Defendants.

Case Nos. [redacted]

CONSOLIDATED CLASS ACTION COMPLAINT

JURY TRIAL DEMANDED

Plaintiffs [redacted] ("Plaintiffs") bring this class action against Nissan North America, Inc. ("NNA") and Nissan Motor Co., Ltd. ("NMC") (together, "Nissan" or "Defendants"), individually and on behalf of the below-defined nationwide and statewide classes they respectively seek to represent (collectively, the "Class") consisting of all persons who purchased, own, owned, lease, or leased a 2015 or newer Nissan or Infiniti vehicle equipped with Forward Emergency Braking or Automatic Emergency Braking system (collectively, the "FEB system"), including but not limited to the Nissan Rogue, Nissan Rogue Sport, Nissan Murano, Nissan Altima, Nissan Maxima, Nissan Armada, Nissan Pathfinder, Nissan Leaf, Nissan Sentra, Infiniti QX30, Infiniti Q50, Infiniti Q60, Infiniti Q70, and Infiniti QX80, (the "Class Vehicles") that were designed, manufactured, distributed, marketed, sold, and/or leased by Nissan. The allegations herein are based on personal knowledge as to Plaintiffs' own conduct and are made on information and belief as to all other matters based on an investigation by counsel:

NATURE OF THE ACTION

1. This is a class action concerning a defect in the Forward Emergency Braking system featured in every Class Vehicle. "[T]his intelligent feature uses radar technology to monitor a vehicle's proximity to the vehicle ahead, giving the driver audible and visual display warnings to help the driver reduce the vehicle's speed if a potential frontal collision is detected. If the driver fails to respond, the [Forward Emergency Braking] system can apply the brakes, helping the driver to avoid the collision or reduce the speed of impact if it is unavoidable."[1]

2. However, Defendants wrongfully and intentionally concealed one or more defects in the Class Vehicles' front distance sensor, an integral component of the vehicles' FEB systems (the "FEB Defect"). The FEB Defect can cause the FEB system to falsely engage. The FEB Defect can cause the Class Vehicles to detect non-existent obstacles, thereby automatically

[1] https://www.nissanusa.com/experience-nissan/news-and-events/car-safety-features-technology.html (last visited March 22, 2019).

triggering the brakes and causing the Class Vehicles to abruptly slow down or come to a complete stop in the middle of traffic. In addition to the false engagements, the FEB Defect also causes the FEB system to deactivate itself, rending the feature unavailable to the vehicle's operator. In such instances, a warning flashes on the dashboard which reads: "Front radar unavailable due to obstruction." In either scenario, the FEB system is not a safety feature, but rather an unpredictable safety hazard.

3. The FEB Defect can cause the Class Vehicles to stop without warning during vehicle operation, thereby posing an unreasonable safety hazard to drivers, passengers, other motorists, and pedestrians. Many Class Vehicle owners have reported significant, unexpected slow-downs and stops due to the false engagement of the Class Vehicle's FEB system, even though no objects – vehicles, pedestrians, or otherwise – were nearby. Class Vehicle owners have further complained that the FEB system also frequently deactivates itself, rendering this safety feature useless.

4. The Class Vehicles are marketed as safe for use. However, defendants failed to disclose the FEB Defect to consumers, despite their knowledge that the Class Vehicles were defective and not fit for their intended purpose of providing consumers with safe and reliable transportation at the time of the sale and thereafter. Defendants have actively concealed the true nature and extent of the FEB Defect from Plaintiffs and the other Class members and have failed to disclose it to them at the time of purchase or lease or thereafter. Had Plaintiffs and the other Class members known about the FEB Defect, they would not have purchased and/or leased the Class Vehicles or would have paid less for them. As a result of their reliance on Defendants' omissions and/or misrepresentations, Plaintiffs and the other Class members have suffered an ascertainable loss of money, property, and/or loss in value of their Class Vehicles.

5. Despite notice of the FEB Defect from, among other things, pre-production testing, numerous consumer complaints, warranty data, and dealership repair orders, Defendants have not recalled the Class Vehicles to repair the FEB Defect, have not offered Plaintiffs and the other Class members a suitable repair or replacement free of charge, and have not offered to

reimburse Plaintiffs and the other Class members the costs they incurred relating to diagnosing and repairing the FEB Defect or for the value consumers paid for the FEB feature in the first place. Defendants have refused to repair or replace the Class Vehicles despite the fact that the Class Vehicles are under a comprehensive warranty, as explained in detail below. Thus, Defendants have wrongfully and intentionally transferred the cost of repair of the FEB Defect to Plaintiffs and the other members of the Classes by fraudulently concealing the existence of the FEB Defect.

6. Under warranties provided to Plaintiffs and the other members of the Classes, Defendants promised to repair or replace defective FEB components arising out of defects in materials and/or workmanship, such as the FEB Defect, at no cost to owners or lessors of the Class Vehicles. For illustrative purposes, NNA offers a 36-month or 36,000-mile Basic Warranty that "covers any repairs needed to correct defects in materials or workmanship of all parts and components of each new Nissan vehicle supplied by Nissan."[2]

7. Defendants breached their express and implied warranties through which they promised to, *inter alia*, (1) provide Class Vehicles fit for the ordinary purpose for which they were sold; and (2) repair and correct manufacturing defects or defects in materials or workmanship of any parts they supplied, including in the FEB System. Because the FEB Defect was present at the time of sale or lease of the Class Vehicles, Defendants are required to repair or replace the Class Vehicles pursuant to the terms of the warranty. Instead, Nissan has wrongfully shifted the cost of repairing the FEB Defect, or replacing the vehicle, to Plaintiffs and the other Class members. These costs are significant, and no reasonable consumer expects to incur such costs.

8. Knowledge and information regarding the FEB Defect is in the exclusive and superior possession of Defendants and their network of authorized dealers. Despite this, Defendants have failed to notify Plaintiffs and the other Class members of the FEB Defect, who could not have reasonably discovered the defect through due diligence. Similarly, Nissan has

[2] https://owners.nissanusa.com/content/techpub/common/2016/2016-nissan-warranty-booklet.pdf (last visited Feb. 27, 2019).

failed to provide Plaintiffs and the other Class members with any fix or remedy for the FEB Defect, despite voluminous customer complaints.

9. Defendants misrepresented the standard, quality, and/or grade of the Class Vehicles and knowingly, actively, and affirmatively concealed the existence of the FEB Defect to increase profits and decrease costs by selling additional Class Vehicles and transferring the cost of the repair of the FEB Defect, or replacement of the vehicle, to Plaintiffs and the other Class members.

10. Defendants knowingly omitted, concealed and suppressed material facts regarding the FEB Defect, and misrepresented the standard, quality or grade of the Class Vehicles, which directly caused harm to Plaintiffs and the other members of the Classes. As a direct result of Defendants' wrongful conduct, Plaintiffs and the other members of the Classes have suffered damages, including, *inter alia*: (1) out-of-pocket expenses for repair of the FEB Defect; (2) costs for future repairs or replacements; (3) sale of their vehicle at a loss; (4) diminished value of their vehicles; and/or (5) the price premium attributable to the FEB feature.

11. Plaintiffs and the other Class members therefore assert claims against Defendants for fraud, breach of express and implied warranties, violation of the Magnuson-Moss Warranty Act, 15 U.S.C. § 2301, *et seq*., violation of the California Consumers Legal Remedies Act, California Civil Code § 1750, *et. seq*. ("CLRA"), violation of the Unfair Competition Law, California Business & Professions Code § 17200, and unjust enrichment. Plaintiffs [redacted] also assert claims under the statutory deceptive trade practices laws of their respective states. As alleged herein, Defendants' wrongful conduct has harmed owners and lessors of the Class Vehicles, and Plaintiffs and the other members of the Classes are entitled to damages and injunctive and declaratory relief.

JURISDICTION AND VENUE

12. This Court has subject matter jurisdiction under 28 U.S.C. § 1331 (federal question). This Court has jurisdiction over supplemental state law claims pursuant to 28 U.S.C. § 1367.

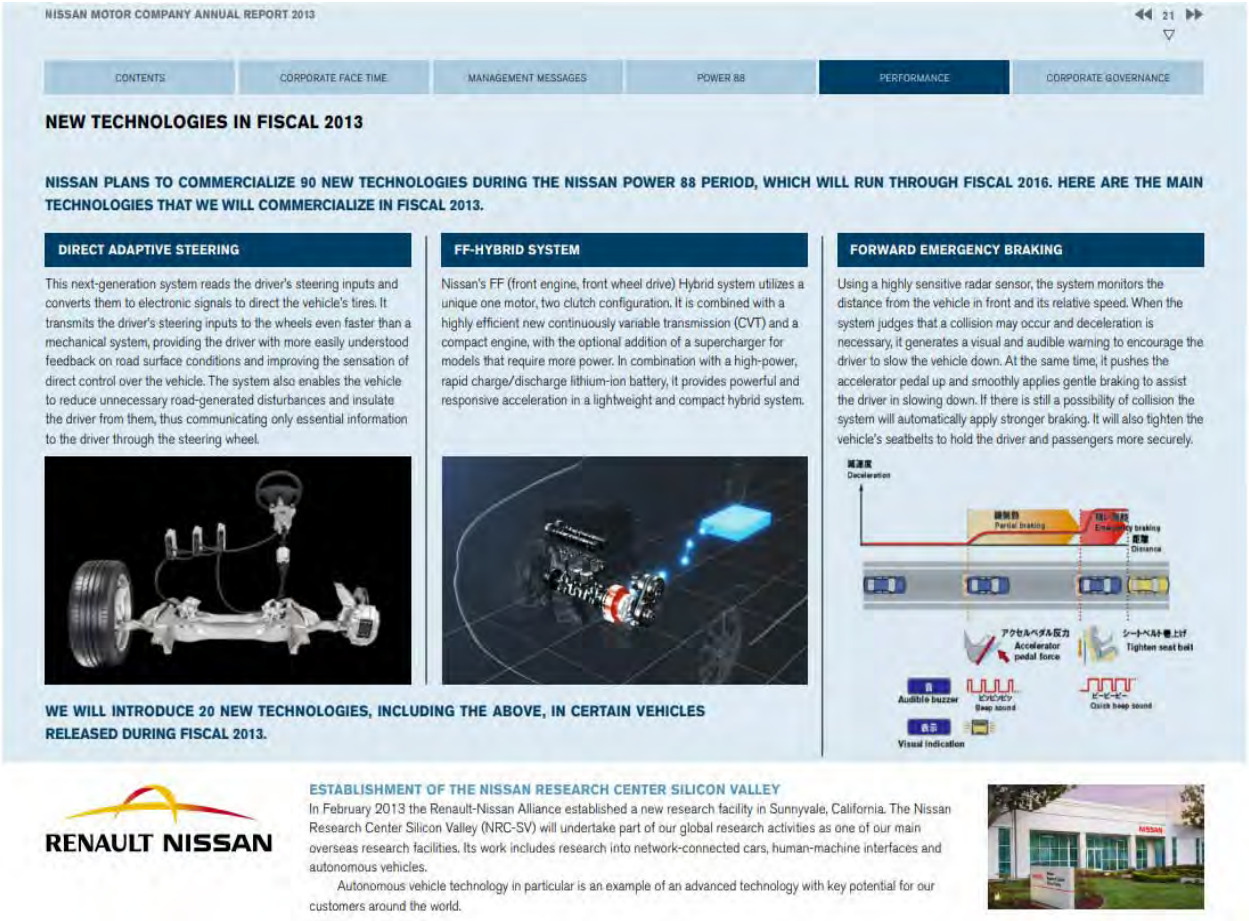
13. This Court also has jurisdiction over this action pursuant to the Class Action Fairness Act ("CAFA"). 28 U.S.C. § 1332(d)(2). The matter in controversy, exclusive of interest and costs, exceeds the sum or value of $5,000,000 and is a class action in which there are more than 100 members of the Classes, members of the Classes (as defined below) are citizens of states different from Defendants, and greater than two-thirds of the members of the Classes reside in states other than the states in which Defendants are citizens.

14. Venue properly lies in this District pursuant to 28 U.S.C. § 1391(b)(2) and 28 U.S.C. § 1391(d) with respect to NNA because Plaintiff [redacted] resides in this District, a substantial part of the events or omissions giving rise to the claim occurred in this District, and NNA is subject to personal jurisdiction in this District as a California corporation. Venue properly lies in this District pursuant to 28 U.S.C. § 1391(c)(3) with respect to NMC because, as a non-resident of the United States, NMC "may be sued in any judicial district."

15. Nissan has maintained research facilities in Silicon Valley since at least 2011 when "engineers from Nissan and its corporate strategic partner Renault opened an office in Mountain View."[3] In February 2013, Nissan "expanded its presence in Silicon Valley with the opening of [the Nissan Research Center Silicon Valley (NRC-SV),] a new advanced research center initially specializing in autonomous driving and connected cars." As Nissan's 2013 Annual Report reveals:[4]

[3] https://nissannews.com/en-US/nissan/usa/releases/renault-nissan-alliance-opens-bigger-silicon-valley-research-center-to-enhance-advanced-research-and-development (last visited Feb. 27, 2019).

[4] https://www.nissan-global.com/EN/DOCUMENT/PDF/AR/2013/AR2013_E_All.pdf (last visited Feb. 27, 2019).



NISSAN MOTOR COMPANY ANNUAL REPORT 2013

CONTENTS | CORPORATE FACE TIME | MANAGEMENT MESSAGES | POWER 88 | PERFORMANCE | CORPORATE GOVERNANCE

NEW TECHNOLOGIES IN FISCAL 2013

NISSAN PLANS TO COMMERCIALIZE 90 NEW TECHNOLOGIES DURING THE NISSAN POWER 88 PERIOD, WHICH WILL RUN THROUGH FISCAL 2016. HERE ARE THE MAIN TECHNOLOGIES THAT WE WILL COMMERCIALIZE IN FISCAL 2013.

DIRECT ADAPTIVE STEERING

This next-generation system reads the driver's steering inputs and converts them to electronic signals to direct the vehicle's tires. It transmits the driver's steering inputs to the wheels even faster than a mechanical system, providing the driver with more easily understood feedback on road surface conditions and improving the sensation of direct control over the vehicle. The system also enables the vehicle to reduce unnecessary road-generated disturbances and insulate the driver from them, thus communicating only essential information to the driver through the steering wheel.

FF-HYBRID SYSTEM

Nissan's FF (front engine, front wheel drive) Hybrid system utilizes a unique one motor, two clutch configuration. It is combined with a highly efficient new continuously variable transmission (CVT) and a compact engine, with the optional addition of a supercharger for models that require more power. In combination with a high-power, rapid charge/discharge lithium-ion battery, it provides powerful and responsive acceleration in a lightweight and compact hybrid system.

FORWARD EMERGENCY BRAKING

Using a highly sensitive radar sensor, the system monitors the distance from the vehicle in front and its relative speed. When the system judges that a collision may occur and deceleration is necessary, it generates a visual and audible warning to encourage the driver to slow the vehicle down. At the same time, it pushes the accelerator pedal up and smoothly applies gentle braking to assist the driver in slowing down. If there is still a possibility of collision the system will automatically apply stronger braking. It will also tighten the vehicle's seatbelts to hold the driver and passengers more securely.

Deceleration
Distance
Accelerator pedal force
Tighten seat belt
Audible buzzer
Visual indication

WE WILL INTRODUCE 20 NEW TECHNOLOGIES, INCLUDING THE ABOVE, IN CERTAIN VEHICLES RELEASED DURING FISCAL 2013.

RENAULT NISSAN

ESTABLISHMENT OF THE NISSAN RESEARCH CENTER SILICON VALLEY

In February 2013 the Renault-Nissan Alliance established a new research facility in Sunnyvale, California. The Nissan Research Center Silicon Valley (NRC-SV) will undertake part of our global research activities as one of our main overseas research facilities. Its work includes research into network-connected cars, human-machine interfaces and autonomous vehicles.

Autonomous vehicle technology in particular is an example of an advanced technology with key potential for our customers around the world.

16. Nissan introduced Forward Emergency Braking as an option for the 2015 model year after "work[ing] with Bosch to create the predictive forward collision system as part of ACC/ICC."[5]

17. When Nissan announced in 2017 that it was making Forward Emergency Braking standard for the 2018 model year, it also announced that "Robert Bosch and Continental AG will move into high volume production this year to supply Nissan Motor Co. with advanced automated braking systems across most of its U.S. product line."[6] All of the sensors Nissan used

[5] https://www.extremetech.com/extreme[redacted]-2015-nissan-murano-review-heavy-on-tech-blurring-the-line-between-mainstream-and-luxury (last visited Feb. 27, 2019).

[6] https://www.autonews.com/article[redacted]/OEM10/[redacted]/nissan-counts-on-bosch-continental (last visited Feb. 26, 2019).

in the Class Vehicles were researched, designed, manufactured, and/or supplied by Bosch and Continental from Silicon Valley.

18. "Bosch has been present for nearly 20 years in Silicon Valley to lay the foundation for technology advancements that have brought great benefit to the global market and to humankind."[7] "Bosch's research in Palo Alto, CA … centers on fusing together the capabilities of short-range radar, long-range radar, video cameras, Lidar and other sensors to establish 360-degree visibility around a moving vehicle."[8]

19. Continental AG similarly maintains its Silicon Valley Research and Development Center in San Jose, CA where "the company currently develops and produces integrated active and passive driving safety technologies and products, such as sensors and advanced driver assistance systems which are essential for the company's automated driving innovations."[9]

20. In July 2017, Nissan announced its new ProPILOT Assist technology, a "consumer-focused foundation for fully autonomous vehicles of the future."[10] Like Nissan's Forward Emergency Braking system, "ProPILOT Assist uses a forward-facing camera, forward-facing radar, sensors and electronic control module" to function. As Nissan details in an article titled "People behind the ProPILOT: From NASA Mission Control to the driver's seat, scientist shapes future of autonomous driving," ProPILOT was developed by Maarten Sierhuis and his team at Nissan's Silicon Valley research center.

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[7] https://us.bosch-press.com/pressportal/us/en/press-release-2496.html (last visited March 22, 2019).

[8] https://www.wardsauto.com/blog/bosch-embracing-automated-vehicles (last visited Feb. 27, 2019).

[9] https://www.prnewswire.com/news-releases/continental-puts-the-future-in-motion-with-new-research-and-development-center-in-silicon-valley-[redacted].html (last visited Feb. 27, 2019)

[10] https://nissannews.com/en-US/nissan/usa/channels/us-nissan-technologies-autonomous-driving/releases/nissan-propilot-assist-technology-reduces-the-hassle-of-stop-and-go-highway-driving-ready-for-u-s-launch (last visited Feb. 27, 2019).

21. According to Defendants, "[t]he opening of NRC-SV is part of Nissan's global strategy to expand and localize its R&D function in strategic markets. The new Silicon Valley research center will take responsibility for selected roles in collaboration with Nissan Research Center in Japan.[11]

PARTIES

Plaintiffs

22. Plaintiff [redacted] is a citizen of California and resides in San Jose, California. [redacted] owns a 2018 Nissan Murano SL, which he purchased in or around Fall of 2018 from a Nissan-authorized dealer, Premier Nissan of Stevens Creek of Santa Clara, California, for his personal or household use. After his purchase, [redacted] experienced the FEB Defect.

23. Plaintiff [redacted] is a citizen of Florida and resides in Jacksonville, Florida. [redacted] owns a 2018 Nissan Rogue Sport, which she purchased on September 21, 2018 from a Nissan-authorized dealer, Nissan of Jacksonville of Jacksonville, Florida, for her personal or household use.

24. On or about February 8, 2019, [redacted] Rogue stopped suddenly while driving on a surface street due to the FEB Defect. Though no vehicles or obstacles were in front of her, the brakes on her Rogue Sport automatically engaged, bringing the vehicle to a complete stop in the middle of the street. Nissan of Jacksonville attempted to remedy the condition, but, on March 12, 2019, [redacted] Rogue Sport again stopped suddenly, with the brakes automatically engaging with no obstacles or vehicles in front of her.

25. Plaintiff [redacted] is a citizen of Florida and resides in Alachua, Florida. [redacted] owns a 2018 Nissan Murano Platinum AWD, which she purchased on February 12, 2019 from HGreg.com for her personal or household use.

[11] https://www.prnewswire.com/news-releases/renault-nissan-alliance-opens-bigger-silicon-valley-research-center-to-enhance-advanced-research-and-development-[redacted].html (last visited Feb. 28, 2019).

26. On approximately twenty occasions, without any noticeable obstructions, the "front radar unavailable due to obstruction" light has illuminated on [redacted].

27. Plaintiff [redacted] is a citizen of Massachusetts and resides in Attleboro, Massachusetts. [redacted] owns a 2017 Nissan Rogue Sport, which he purchased new in 2018 from a Nissan-authorized dealer in Massachusetts, for his personal or household use.

28. Within weeks after his purchasing the vehicle, [redacted] 2017 Rogue began stopping suddenly due to the FEB Defect. [redacted] 2017 Rogue has most commonly stopped suddenly in parking garages, where his brakes lock up, suddenly and forcefully, as he approaches an up ramp.

29. [redacted] has made his Nissan dealer aware of the FEB Defect but has not been provided any effective remedy.

30. Plaintiffs [redacted] and [redacted] are citizens of Missouri and reside in St. Ann, Missouri. The [redacted] own a 2017 Nissan Rogue SL AWD, which they purchased on January 11, 2019 from a Nissan-authorized dealership, Napleton St. Louis Nissan of St. Louis, Missouri, for their personal or household use.

31. The [redacted]' Rogue SL AWD has stopped suddenly due to the FEB Defect. While driving, and with no vehicles or obstacles in front of them, the [redacted]' Rogue SL's brakes automatically engaged, which brought the vehicle to a complete stop in the road.

32. Plaintiff [redacted] is a citizen of New York and resides in Hornell, New York. [redacted] owns a Nissan Rogue SV, which she purchased on January 4, 2019 from Simmons Rockwell Dealership of Hornell, New York for her personal or household use.

33. While driving, and with no vehicles or obstacles in front of her, the brakes on [redacted]. [redacted] Rogue SV have automatically engaged, causing her to have to pull over to the shoulder.

34. Plaintiff [redacted] is a citizen of New York and resides in Middletown, New York. Plaintiff [redacted] leased a 2018 Nissan Rogue in or around October of 2018 from a Nissan-authorized dealer, Thruway Nissan of Newburgh, New York, for her personal or household use.

Prior to purchase, Plaintiff Housell reviewed Nissan's promotional materials regarding the vehicle and interacted with at least one sales representative at Thruway Nissan.

35. Nissan failed to disclose the FEB Defect to [redacted] before she leased her Rogue, despite Nissan's knowledge of the defect, and [redacted], therefore, leased her Rogue with the incorrect understanding that it would be a safe and reliable vehicle. Had [redacted] known about the FEB Defect, she would not have leased her Rogue, or certainly would not have paid as much for it as she did.

36. Plaintiff [redacted] is a citizen of the State of Pennsylvania and resides in McMurray, Pennsylvania. In or around November of 2018, Plaintiff [redacted] purchased a 2018 Nissan Rogue from a Nissan-authorized dealer, John Sisson Nissan of Washington, PA, for his personal or household use. Prior to purchase, Plaintiff [redacted] reviewed Nissan's promotional materials regarding the vehicle and interacted with at least one sales representative at Josh Sisson Nissan.

37. Two days after purchasing his Rogue, [redacted] was traveling between Pittsburgh and Indianapolis along Interstate [redacted] when he started receiving messages on the dashboard which read "Unavailable Front Radar Obstruction." Shortly thereafter, despite the fact that no vehicles or obstacles were in front of him, the brakes on his 2018 Rogue automatically applied, and his vehicle was brought to a complete stop in the middle of the highway. Other drivers behind him on Interstate [redacted] were forced to swerve around his stopped vehicle.

38. Nissan failed to disclose the FEB Defect to [redacted] before he purchased his Rogue, despite Nissan's knowledge of the defect, and [redacted], therefore, purchased his Rogue with the incorrect understanding that it would be a safe and reliable vehicle. Had [redacted] known about the FEB Defect, he would not have purchased his Rogue, or certainly would not have paid as much for it as he did.

39. Plaintiff [redacted] is a citizen of Texas and resides in Plano, Texas. [redacted] owns a 2018 Nissan Rogue, and was the previous owner of a 2017 Nissan Rogue,

which he purchased in July 2017 from a Nissan-authorized dealer, Crest Nissan of Frisco, Texas, for his personal or household use.

40. In November 2017, [redacted] 2017 Rogue first stopped suddenly due to the FEB Defect. Just as he approached a set of electric train tracks in downtown Plano, Texas, the brakes on his 2017 Rogue automatically applied, and his vehicle was brought to a complete stop in the middle of the train tracks, with the engine shut off.

41. In December 2017, [redacted] 2017 Rogue again stopped suddenly due to the FEB Defect, at the same electric train tracks in downtown Plano, Texas. Once again, his vehicle was brought to a complete stop in the middle of the tracks, with the engine shut off.

42. After speaking with a representative at the Crest Nissan dealership where he purchased his 2017 Rogue regarding these extremely dangerous situations, the representative informed [redacted] that it had spoken with Nissan corporate and Nissan was aware of the FEB Defect.

43. To address [redacted] problem, Nissan offered to swap [redacted] 2017 Rogue for a 2018 Rogue that also had AEB technology. [redacted] would also have to pay a $1,900 usage tax. [redacted] accepted this purported solution. Had [redacted] known that the FEB Defect would also be present in his 2018 Rogue, he would not have accepted the 2018 Rogue.

44. [redacted] received his 2018 Rogue at Crest Nissan in July 2018. In October 2018, [redacted] 2018 Rogue stopped suddenly due to the FEB Defect at the same electric train tracks in downtown Plano, Texas. Nissan has since refused to provide any remedy for the FEB Defect in [redacted] 2018 Rogue.

45. When Plaintiffs and the other Class members purchased or leased their Class Vehicles, they reasonably relied on the expectation that the Class Vehicles were free from defects such as the FEB Defect and/or would not pose an unavoidable safety risk. Had Defendants disclosed the FEB Defect, Plaintiffs and the other Class members would not have purchased or leased the Class Vehicles or would have paid less for their vehicles.

46. The Class Vehicles were operated in a reasonably foreseeable manner and as the vehicles were intended to be used. Plaintiffs and the other Class members have suffered an ascertainable loss as a result of Defendants' deceptive conduct, breach of warranty, common law and statutory duties, and omissions and/or misrepresentations associated with the FEB Defect, including but not limited to, out-of-pocket losses and/or the costs of future repairs or replacements, the price premium attributable to the FEB feature, and diminished performance and value of their respective vehicles.

47. Neither Defendants nor any of their agents, dealers, or other representatives informed Plaintiffs and the other Class members of the FEB Defect prior to the purchase or lease of the Class Vehicles, nor at any time thereafter.

Defendants

48. Defendant NNA is a California corporation with its principal place of business located at [redacted], Smyrna, TN [redacted]. NNA does business throughout the United States. NNA engages in business, including the design, manufacturing, advertising, marketing, and sale of Nissan and Infiniti automobiles nationwide, including throughout New York and California.

49. Defendant NMC is a Japanese corporation headquartered in Yokohama, Japan. NMC is the parent corporation of NNA. NMC, through its various agents and subsidiaries – including NNA – designs, manufactures, markets, distributes and sells Nissan and Infiniti automobiles in California and multiple other locations in the United States.

50. NNA and NMC sell Nissan and Infiniti vehicles through a network of dealerships that are the agents of NNA and NMC. In 2017, Nissan sold 1,440,049 cars nationwide.[12] Approximately 10% (or 143,815) of those sales occurred in California.[13]

[12] https://nissannews.com/en-US/nissan/usa/releases/nissan-group-reports-december-and-2017-calendar-year-u-s-sales (last visited Feb. 27, 2019).

[13] https://www.cncda.org/wp-content/uploads/California-Covering-1Q-2018.pdf (last visited Feb. 27, 2019).

51. There exists, and at all times herein existed, a unity of ownership between NMC, NNA and their agents such that any individuality or separateness between them has ceased and each of them is the alter ego of the others. Upon information and belief, at all times mentioned herein, each Defendant was acting as an agent and/or employee of the other Defendant, and at all times mentioned was acting within the course and scope of said agency and/or employment with the full knowledge, permission, and consent of the other Defendant. In addition, each of the acts and/or omissions of each Defendant alleged herein were made known to, and ratified by, the other Defendant.

52. Upon information and belief, Defendant NMC communicates with Defendant NNA concerning virtually all aspects of the Nissan and Infiniti vehicles it distributes within the United States. At all relevant times, NNA acted as an authorized agent, representative, servant, employee and/or alter ego of NMC while performing activities including but not limited to advertising, warranties, warranty repairs, dissemination of technical information and monitoring the performance of Nissan and Infiniti vehicles in the United States, including substantial activities that occurred within this jurisdiction.

53. At all times relevant to this action, Defendants manufactured, distributed, sold, leased, and warranted the Class Vehicles under the Nissan and Infiniti brand names throughout the United States. Defendants and/or their agents designed and manufactured the Class Vehicles. Defendants and/or their agents also developed and disseminated the owner's manuals and warranty booklets and information, advertisements, and other promotional materials relating to the Class Vehicles.

FACTS COMMON TO ALL CAUSES OF ACTION

A. The Forward Emergency Braking ("FEB") System Defect

54. In 2015, Nissan and Infiniti began offering the feature known as "Forward Emergency Braking" ("FEB") as on option on the Class Vehicles. For example, FEB was available as a part of the $2,020 "SL Premium Package" option on the 2017 Nissan Rogue SL.

55. Starting in 2018, Nissan began offering "Automatic Emergency Braking" ("AEB") feature, formally known as Forward Emergency Braking, as part of its newly-introduced Intelligent Safety Shield ("ISS"). ISS is Nissan's "way of looking out for you and yours by monitoring, responding and protecting to help keep you and your passengers safe." ISS is an umbrella term for several technologies meant to assist drivers and boost safety, including the FEB system. ISS and FEB are standard on many 2018 Nissan models, including the Nissan Rogue/Rogue Sport, Nissan Altima, Nissan Murano, Nissan Leaf, Nissan Pathfinder, Nissan Maxima, and Nissan Sentra.[14] Nissan expected to sell roughly 1,000,000 of these vehicles in 2018 alone.[15] Infiniti vehicles use a substantially similar – if not identical – system.[16]

56. FEB "provide[s] audible and visual alerts and apply braking to help you avoid or mitigate a frontal collision with a vehicle ahead." FEB relies on a front distance sensor in the front grille to monitor a car's proximity to the vehicle ahead, warn of possible collisions, and hit the brakes if the driver cannot.

57. But a problem with the sensor modules in the Class Vehicles causes the FEB system to frequently deactivate itself and/or to falsely engage FEB, thereby causing the Class Vehicles to unexpectedly and abruptly slow down and/or come to a stop despite no obstacles being nearby (the "FEB Defect"). The FEB Defect presents a safety hazard that renders the Class Vehicles unreasonably dangerous to consumers because it severely impacts a driver's ability to control vehicle speed as expected under normal driving conditions and maintain an appropriate speed based on traffic flow, thereby increasing the risk of a rear-end collision.

58. As Digital Trends detailed in September 2018:

[14] https://nissannews.com/en-US/nissan/usa/releases/nissan-to-offer-standard-automatic-emergency-braking-aeb-on-one-million-u-s-vehicles-in-2018-model-year?query=automatic+emergency+braking (last visited Feb. 27, 2019).

[15] https://www.nissanusa.com/experience-nissan/news-and-events/car-safety-features-technology.html (last visited Feb. 27, 2019).

[16] https://www.infinitiusa.com/infiniti-now/technology/forward-emergency-braking.html (last visited Feb. 27, 2019).

> After Digital Trends identified the issue in the 2018 Nissan Sentra and brought it to the automaker's attention, the company acknowledged the problem, and said it was working to replace the faulty part.
>
> "Nissan is aware of a relatively limited population of Sentra customers who are reporting conditions similar to that which you described," Dan Bedore, Director of Communications for Nissan, told Digital Trends. "Our engineering team has identified the cause to be a supplied-component issue… Nissan is well into the standard process for obtaining counter-measure parts and informing our dealers of the remedy, which is expected in the coming weeks."
>
> A Bosch spokesman told Digital Trends that it was helping Nissan with the issue, but declined to specify which other automakers use the module, or who make the radar chips within them.
>
> "We hope you will appreciate that, as a matter of principle, we do not comment on actions of our customers. We are working closely with Nissan to support it in the measures it has taken. We hope you will understand that only the automaker is in a position to answer questions in detail," the company said.[17]

B. Nissan's Knowledge of the FEB Defect

59. Nissan became aware of the FEB Defect through sources not available to Plaintiffs and the other members of the Classes, including, but not limited to: pre-production testing, pre-production design failure mode and analysis data, production design failure mode and analysis data, early consumer complaints made exclusively to Nissan's network of dealers and directly to Nissan, aggregate warranty data compiled from Nissan's network of dealers, testing conducted by Nissan in response to consumer complaints, and repair order and parts data received by Nissan from Nissan's network of dealers and suppliers, including Bosch and Continental.

60. Nissan had and continues to have a duty to fully disclose the true nature of the FEB Defect to Class Vehicle owners, among other reasons, because the FEB Defect poses an unreasonable safety hazard; because Nissan had and has exclusive knowledge or access to material facts about the Class Vehicles' FEB systems that were and are not known to or

[17] https://www.digitaltrends.com/cars/faulty-radars-compromising-nissan-emergency-braking-system/ (last visited Feb. 27, 2019).

reasonably discoverable by Plaintiffs and the other members of the Classes; and because Nissan has actively concealed the FEB Defect from its customers at the time of purchase or repair and thereafter.

61. Specifically, Defendants: (a) failed to disclose, at the time of purchase or repair and thereafter, any and all known material defects or material nonconformities of the Class Vehicles, including the FEB Defect; (b) failed to disclose, at the time of purchase or repair and thereafter, that the Class Vehicles and their FEB systems were not in good working order, were defective and prone to failure, and were not fit for their intended purpose; and (c) failed to disclose and/or actively concealed the fact that the Class Vehicles and their FEB systems were defective, despite the fact that Defendant learned of the FEB Defect before it placed the Class Vehicles in the stream of commerce.

62. Nissan has been aware of problems with the FEB feature since at least 2015, given its release of a series of Technical Service Bulletins ("TSBs") to dealers related to the radar sensor used in the Class Vehicles' FEB systems starting in 2016. "Manufacturers typically issue more TSBs in the first model year of a new or redesigned vehicle when, despite extensive pre-production testing, they discover design, engineering and manufacturing flaws after the vehicles are exposed to the ultimate test – being driven in the real world."[18] As detailed further below, in 2015, Class members began complaining about the FEB Defect in model year 2015 Nissan Muranos – the first Class Vehicle to offer the option.[19] *See infra* ¶¶ 47-61.

63. On September 6, 2016, Nissan released Technical Service Bulletin NTB15-099b concerning the radar sensor used in the Intelligent Cruise Control ("ICC") and FEB systems in the Class Vehicles.[20] The TSB was designed to remedy two Diagnostic Trouble Codes ("DTCs")

[18] *See* https://www.chicagotribune.com/classified/automotive/chi-recall-tsb-or-customer-service-campaign-whats-the-difference-story.html (last visited Feb. 27, 2019).

[19] *See* https://www.youtube.com/watch?v=J-qiiVMReLw (last visited Feb. 27, 2019).

[20] https://static.nhtsa.gov/odi/tsbs/2016/SB-10091586-2280.pdf (last visited Feb. 27, 2019).

– DTC C1A16 (RADAR BLOCKED) and DTC C1A12 (LASER BEAM OFFCNTR) and applied to the following Nissan vehicles: 2016 Altimas, 2016 Maximas, 2015-2016 Muranos, 2016 Murano Hybrids, 2015-2016 Rogues, and 2016 Sentras.

64. On November 28, 2016, Nissan released TSB NTB16-116 that noted a potential impact on FEB.[21]

65. On August 1, 2017, Nissan issued TSB PC499 mandating a "quality assurance hold" related to the "front camera."

66. On February 1, 2018, Nissan released TSB NTB18-008 which "applie[d] only to vehicles equipped with Automatic Emergency Braking (AEB) or Forward Emergency Braking (FEB)."

67. On June 8, 2018, Nissan released TSB NTB18-041 concerning the "Unexpected Operation of AEB, FEB OR FCW [Forward Collision Warning]" in 2018 Rogue, Rogue Hybrid, and Rogue Sport vehicles. The TSB stated that "The following system(s) operate unexpectedly or the customer reports unexpected operation: AEB (Automatic Emergency Braking); FEB (Forward Emergency Braking); FCW (Forward Collision Warning). On July 19, 2018, Nissan released an amended TSB NTB18-041a, updated to include 2017-18 Rogue, Rogue Hybrid, and Rogue Sport vehicles.

68. On August 17, 2018, Nissan released TSB PC637 informing dealers it was "conducting a quality action to reprogram the Laser Radar and Advanced Drive Assist System (ADAS) software the on specific MY2018 Rogue (T32) vehicles built in the Smyrna, TN manufacturing plant. These vehicles are either currently in dealer inventory or assigned and in transit to the dealer. The software update is designed to help improve the performance of Automatic Emergency Braking (AEB), Forward Emergency Braking (FEB), and Forward Collision Warning (FCW) systems in the affected vehicles."

[21] https://www.nhtsa.gov/vehicle/2016/NISSAN/ROGUE/SUV/AWD#manufacturerCommunications (last visited Feb. 27, 2019).

69. On January 25, 2019, issued after this matter was commenced, Nissan released NPSB18-443 AEB U – "Automatic Emergency Braking (AEB) Update Notification Letter" – related to the 2017-2018 Nissan Rogue and Rogue Sport. In this bulletin, Nissan stated "[i]n rare instances and unique roadway environments such as certain types of railroad crossings and metal overpasses, the AEB system in some vehicles may activate braking when not needed."

70. As the Center for Auto Safety ("CAS") just explained on March 21, 2019, this "'Customer Service Initiative' intended to 'increase awareness of an available update for the Automatic Emergency Braking (AEB) system.' Presumably, this update is the repair outlined in the July 2018 TSB. … [However,] the summary portion available suggests that Nissan's communication to Rogue owners does not acknowledge the potential safety issue involved. The language treats the problem as no more than a performance update, thus providing little incentive for consumers to avail themselves of the repair opportunity until they experience the problem."[22]

71. But it gets even worse. As CAS details, "the repair described in the Nissan 'Customer Service Initiative' is available to owners at no cost only during the basic coverage period of the warranty, 3 years or 36,000 miles. This means that within the next year, some owners of defective Rogue AEB systems will begin being forced to pay for repairs that should have been provided under a recall at no cost and for a substantially longer period than the basic warranty."[23]

72. Nissan also has constantly tracked the National Highway Traffic Safety Administration ("NHTSA") database to track reports of defective FEB systems. From this source, Nissan knew that the Class Vehicles were experiencing unusually high levels of false engagements causing abrupt slow-downs or stops; or deactivations.

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[22] https://www.autosafety.org/wp-content/uploads/2019/03/Center-for-Auto-Safety-Nissan-Rogue-AEB-Defect-Petition-FINAL.pdf (last visited Mar. 22, 2019). On March 21, 2019, CAS submitted a petition to NHTSA to "initiate a Defect Investigation into false activation of the emergency braking system that is placing Rogue owners and other road users in danger." *Id.*

[23] https://www.autosafety.org/wp-content/uploads/2019/03/Center-for-Auto-Safety-Nissan-Rogue-AEB-Defect-Petition-FINAL.pdf (last visited Mar. 22, 2019).

73. As CAS explains, it "found 87 such complaints in NHTSA's VOQ data for the 2017-18 Rogue. All of these complaints indicate that the Rogue's AEB engaged when no obstruction was in the path of the vehicle. Many complaints indicate that braking is abrupt or forceful, endangering both the Rogue occupants as well as people in vehicles nearby, who are forced to avoid a collision with a suddenly stopped vehicle."[24]

74. The following example complaints filed by consumers with NHTSA and posted on the Internet demonstrate that the FEB Defect is a widespread safety hazard that continues to plague the Class Vehicles. Consumer complaints began with the 2015 Nissan Murano:

- **November 4, 2016 – Winnetka, IL – Forward Collision Avoidance**
THE FORWARD EMERGENCY BRAKING SYSTEM WARNING LIGHT COMES ON (THIS MEANS THE SENSOR IS NOT WORKING AND THE EMERGENCY WARNING IS NOT WORKING; FURTHER YOU CANNOT USE CRUISE CONTROL WHEN THE LIGHT IS ON). THIS HAS BEEN A PROBLEM FROM THE BEGINNING OF OWNING THE CAR. THE DEALER TRIED MANY TIMES TO REPAIR THE PROBLEM, ALL UNSUCCESSFUL. NEXT THE DEALER REPLACED THE SENSOR, AND THE PROBLEM STILL EXISTS. THE WARNING LIGHT COMES ON WHEN THE VEHICLE HAS BEEN DRIVEN FOR A FEW MINUTES- 5 TO 30 MINUTES AFTER STARTING.

- **February 27, 2017 – West Hills, CA – Forward Collision Avoidance**
TL* THE CONTACT OWNS A 2015 NISSAN MURANO. WHILE DRIVING VARIOUS SPEEDS, THE FORWARD BRAKING SYSTEM WARNING INDICATOR ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER FOR ROUTINE MAINTENANCE. THE CONTACT STATED TO THE TECHNICIAN THAT THE FORWARD BRAKING WARNING INDICATOR ILLUMINATED. IT WAS DIAGNOSED THAT THE WARNING INDICATOR WAS ILLUMINATED DUE TO THE VEHICLE BEING BUMPED AND THAT THE EMERGENCY BRAKING SYSTEM WAS TURNED OFF. THE ISSUE PERSISTED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE THE ISSUE COULD NOT BE DIAGNOSED. THE CONTACT MENTIONED THAT THE VEHICLE WAS PREVIOUSLY HIT A MONTH PRIOR. THE CONTACT ALSO STATED THAT THE FRONT DRIVER AND PASSENGER SIDEVIEW MIRRORS "CLOSE VEHICLE" WARNING SIGNALS NO LONGER ILLUMINATED WHEN OTHER VEHICLES WERE CLOSE. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURES. THE FAILURE MILEAGE WAS 12,000.

75. Complaints for the 2016 Nissan Murano are similar:

[24] https://www.autosafety.org/wp-content/uploads/2019/03/Center-for-Auto-Safety-Nissan-Rogue-AEB-Defect-Petition-FINAL.pdf (last visited Mar. 22, 2019).

- **October 27, 2018 – Greensboro, NC – Forward Collision Avoidance**
ADAPTIVE CRUISE CONTROL AND FORWARD EMERGENCY BRAKING (FEB) SYSTEM BECOMES SPONTANEOUSLY DISABLED DURING DRIVING. THIS POSES A SERIOUS ISSUE WHEN ACTUALLY DRIVING THE CAR. THE CAR IS IN MOTION WHEN THIS HAPPENS. THE SYSTEM CAN ONLY BE RESET BY STOPPING THE CAR, TURNING OFF THE IGNITION AND THEN RE-STARTING THE ENGINE.

76. Complaints for the 2017 Nissan Murano are similar:

- **August 19, 2018 – Orland Park, IL – Forward Collision Avoidance**
MY VEHICLE HAD A WARNING LIGHT COME ON STATING "FRONT COLLISION AVOIDANCE UNAVAILABLE". IT WOULD SHUT OFF THE CRUISE CONTROL. TOOK IT INTO THE DEALER. THEY SAID THE VEHICLE OPERATED AS DESIGNED. TOOK IT BACK IN SEVERAL WEEKS LATER DEMANDING THEY FIX THE PROBLEM. TOOK A TEST DRIVE WITH THE TECHNICIAN. PROBLEM DID NOT REOCCUR. I GOT OUT. THE TECHNICIAN STARTED THE CAR TO PULL IT IN THE SHOP AND THE WARNING CAME ON. THEY TRACED THE PROBLEM TO A SENSOR. THE SENSOR IS NOT AVAILABLE AND IS ON BACKORDER. IN THE MEAN TIME THE CRUISE DOES NOT OPERATE AND THE FRONT COLLISION AVOIDANCE DOES NOT WORK (WAITING 5 WEEKS NOW). CANNOT DEPEND UPON THE COLLISION AVOIDANCE EVEN THOUGH THEY ADVERTISE IT.

77. Complaints for the 2018 Nissan Murano are similar:

Sep 17, 2018 - Washington, DC - Forward Collision Avoidance
TL* THE CONTACT OWNS A 2018 NISSAN MURANO. WHILE DRIVING VARIOUS SPEEDS, THE CRUISE CONTROL ENGAGED WITHOUT WARNING. THE CONTACT STATED THAT THE CRUISE CONTROL FEATURE OF THE VEHICLE WAS CONTROLLED BY A COLLISION CONTROL SYSTEM, WHICH MALFUNCTIONED WHILE ON AN INCLINE AND WHILE DRIVING VARIOUS SPEEDS ON A BRIDGE. EACH TIME THE FAILURE OCCURRED, THE VEHICLE DECELERATED WITHOUT ANY WARNING OR BRAKE LIGHTS ILLUMINATED. THE DEALER WAS NOT MADE AWARE OF THE FAILURE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND PROVIDED THE CONTACT WITH CASE NUMBER: [redacted]. THE FAILURE MILEAGE WAS APPROXIMATELY 500.

78. Complaints for the 2016 Nissan Rogue are similar:

- **July 2, 2018 – Nashville, TN – Forward Collision Avoidance**

FRONT COLLISION SENSOR GOES OFF AT RANDOM SPEEDS WHILE TRAVELING FORWARD WITH NO ONE ON THE ROAD AHEAD. THE VEHICLE AUTOMATICALLY APPLIES THE BRAKE IN SOME INSTANCES. THE INFOTAINMENT SYSTEM ALSO RESETS ITSELF PERIODICALLY. PRIOR SERVICE HAS HAD THE ENTIRE BODY CONTROL MODULE REPLACED, BUT ELECTRICAL ISSUES PERSIST. MULTIPLE DEALERS HAVE NOT BEEN ABLE TO RECREATE THE PROBLEM EVEN THOUGH ISSUES ARE STILL PRESENT. SIGNIFICANT SAFETY HAZARD BY VEHICLE AUTOMATICALLY APPLYING BRAKE RANDOMLY AND NISSAN STILL DOES NOTHING TO RESOLVE THE ISSUE. THESE INSTANCE HAPPEN ON MULTIPLE OCCASIONS.

79. Complaints for the 2017 Nissan Rogue are similar:

- **Oct 09, 2018 - Villas, NJ - Forward Collision Avoidance**
TL* THE CONTACT OWNS A 2017 NISSAN ROGUE. WHILE DRIVING APPROXIMATELY 40 MPH AND ATTEMPTING TO STOP THE VEHICLE, THE BRAKE PEDAL TRAVELED TO THE FLOORBOARD WHEN IT WAS DEPRESSED. THE VEHICLE DID NOT STOP AND REAR ENDED THE PRECEDING VEHICLE. THERE WAS NO WARNING INDICATOR ILLUMINATED. THE AIR BAGS DID NOT DEPLOY. A POLICE REPORT WAS FILED. THE CONTACT SUSTAINED INJURIES THAT LATER REQUIRED MEDICAL ATTENTION. THE VEHICLE WAS DAMAGED AND TOWED TO A PRIVATE PROPERTY. THE CONTACT CALLED TEAM NISSAN AT [redacted] (LOCATED AT [redacted] VINELAND, NJ [redacted]) AND WAS REFERRED TO THE MANUFACTURER. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND ASKED IF THE CONTACT WANTED THE VEHICLE REPAIRED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 13,000. THE VIN WAS NOT PROVIDED.

- **Mar 01, 2018 - Del Ray Beach, FL - Crash Imminent Braking**
TL* THE CONTACT OWNS A 2017 NISSAN ROGUE. THE CONTACT STATED THAT THE FORWARD EMERGENCY BRAKING PACKAGE FUNCTION FAILED TO PROVIDE A WARNING AND DID NOT BRAKE WITHOUT THE CONTACT APPLYING FORCE TO THE BRAKE PEDAL. THE DEALER (WEST PALM BEACH NISSAN, [redacted], RIVIERA BEACH, FL [redacted], [redacted] WAS NOTIFIED AND TESTED THE VEHICLE, CONSUMER WAS LATER TOLD THAT TEST WAS UNOFFICIAL AS CORPORATE SAID TOLD THEM THEY COULDN'T TEST FEATURE. DELRAY NISSAN SAID THE SAME FEATURE IN INFINITI QX60 WORK PERFECTLY SO DOES CRUISE CONTROL BRAKING IN BOTH VEHICLES. HOWEVER WITHOUT CRUISE CONTROL ACTIVATED THE NISSAN FORWARD COLLISION SEEMS NOT WORK. THE APPROXIMATE FAILURE MILEAGE WAS 130.

- **Jan 10, 2018 - Mansfield, OH - Forward Collision Avoidance**
THERE IS A SAFETY ISSUE WITH THE FRONT BRAKING SYSTEM. THERE IS EVEN A DOCUMENT SEND TO THE NISSAN DEALERSHIPS NOTIFYING THEM THAT IT IS A KNOWN ISSUE, BUT THERE IS NO FIX AS OF YET THE ENGINEERS CANNOT EVEN FIND A CAUSE FOR THE ISSUE. I ASKED FOR A COPY OF THE LETTER, BUT, OF COURSE, IT IS A "CONFIDENTIAL" DOCUMENT AND ONLY PRIVILEGED PARTIES ARE ABLE TO HAVE ACCESS TO IT. WHAT HAPPENS IS THERE WILL BE AN AUDIBLE BEEPING (TWO-THREE TIMES) AND IMMEDIATELY AFTER YOUR CAR WILL SLAM ON THE BRAKES ON IT OWN, WHICH IN TURN KICKS ON THE ANTI-LOCK BRAKES. THERE WILL BE NOTHING ON THE SENSOR OR NOTHING IN YOUR PATH IN FRONT OF YOU. IT DOES THIS SPONTANEOUSLY. THIS WAS WHILE I WAS DRIVING!!!! THIS HAS HAPPENED TO ME 3 TIMES ALREADY. WHEN HOOKED UP TO A DIAGNOSTIC TESTER, IT THROWS A CODE THAT THERE WAS SOMETHING IN FRONT OF THE SENSOR. THE DATE MARKED ON THIS CLAIM/REPORT WAS THE LAST TIME IT HAS HAPPENED....SO FAR....

- **Dec 31, 2017 - Vacaville, CA - Forward Collision Avoidance**
THIS VEHICLE WAS PURCHASED NEW FROM THE DEALERSHIP, NISSAN OF VACAVILLE, ON 9-16-2017. ON 10-26-2017 WHILE TRAVELING AT APPROXIMATELY 35 MPH THE VEHICLE'S FORWARD EMERGENCY BRAKING SYSTEM (FEB) SUDDENLY AND UNEXPECTEDLY ACTIVATED, BRING THE CAR TO A FULL AND COMPLETE STOP IN THE MIDDLE OF THE ROAD. THE BRAKING SYSTEM DISENGAGED WITHIN A FEW SECONDS AND I WAS ABLE TO PULL TO THE SIDE OF THE ROAD. THERE WERE NO ADVERSE CONDITIONS, OBSTRUCTIONS, OR VEHICLES WITHIN A DANGEROUS DISTANCE TO HAVE CAUSED THE ACTIVATION. THE DASHBOARD WARNING LIGHTS DISPLAYED THE ALERT MESSAGE "WARNING" "MALFUNCTION." THE VEHICLE WAS SUBSEQUENTLY TOWED TO AUTOCOM NISSAN OF CONCORD FOR SERVICE AND DIAGNOSIS. I WAS TOLD CODES U1002, C1B5D, AND C1A16-97 WERE STORED IN THE COMPUTER SYSTEM. C1A16-97 RELATES TO AN OBSTRUCTION OR BLOCKED RADAR SENSOR, BUT THAT ALL THE STORED CODES WERE IN THE PAST. C1A16-97 WAS STORED AT 1983 MILES - I EXPERIENCED NO ACTIVATION OF THE SYSTEM AT THAT TIME. ACCORDING TO THE DEALERSHIP THERE WERE NO STORED CODES RELATED TO TODAY'S INCIDENT. NISSAN TECH LINE MADE A REMOTE DIAGNOSIS AND CONCLUDED A LOOSE LICENSE PLATE FRAME LIKELY HAD CAUSED AND OBSTRUCTION, ACTIVATING THE SYSTEM. THIS IS IN CONFLICT WITH THE OWNERS MANUAL'S EXPLANATION OF FEB SHUT DOWN IN THE EVENT OF AN OBSTRUCTION. ON 12-19-2017 I RETURNED THE VEHICLE TO THE DEALERSHIP WHERE I PURCHASED THE CAR. AFTER FOUR DAYS OF DIAGNOSTIC AND ROAD TESTING I WAS TOLD THAT, ACCORDING TO NISSAN TECH LINE, SINCE THE DEALERSHIP WAS UNABLE TO DUPLICATE THE MALFUNCTION DURING THE TEST DRIVE, THEN THE CAR IS CONSIDERED OPERATIONAL AND SAFE AND COULD BE RETURNED TO THE CUSTOMER. AND ALTHOUGH FINDING MULTIPLE PAST CODES STORED ECM-UL00L, ASB-UL002, BCM UL000-00, UL000-01, CLB40-49, CLB30-49, UL000-00, ICC /ADAS-C1B53-04, CLB54-00, UL000-01 ALL INDICATION MALFUNCTION. NONE OF WHICH HAVE BEEN RESOLVED OR REPAIRED. ## VIN PASSED ## NISSAN ROUGE S FWD 2017.5 ##

- **Dec 22, 2017 - Roswell, GA - Forward Collision Avoidance**
THE FIRST TIME THE VEHICLE MALFUNCTIONED, I WAS DRIVING IN A GROCERY STORE PARKING LOT WITH A PERSONAL FRIEND AND SUDDENLY THE CAR'S EMERGENCY BRAKE PROTECTION ACTIVATED JOLTING THE CAR TO A STOP. THE SECOND OCCURRENCE WAS IN A PARKING DECK (DIFFERENT FROM THE FIRST LOCATION) AND THE CAR AGAIN ACTIVATED THE EMERGENCY BRAKE PROTECTION SYSTEM JOLTING THE CAR TO A STOP. I THEN FELT THIS WAS A SAFETY ISSUE AND BROUGHT THIS INTO THE NISSAN DEALERSHIP. THEY CHECKED THE CAR AND CALLED REPORTING THEY COULD NOT FIND ANYTHING WRONG WITH THE CAR AND I SHOULD PICK IT UP. I PICKED THE CAR UP AND CONTINUED TO DRIVE IT UNTIL I SWITCHED CARS WITH A PERSONAL FRIEND WHO USED THE CAR TO DRIVE

ONE MILE BACK TO HOME DOWN A 4 LANE ROAD. UPON COMING TO AN INTERSECTION, SHE REPORTS SHE BEGAN SLOWING DOWN AND GOT IN A TURN LANE TO MAKE A LEFT ONTO OUR NEIGHBORHOOD ROAD AND AS SHE WAS APPROACHING THE LIGHT, THE CAR ACTIVATED THE EMERGENCY BRAKING SYSTEM, AGAIN JOLTING THE CAR TO A STOP. SHE STATES DURING AND AFTER THE CAR CAME TO A COMPLETE STOP, SHE KEPT HER FOOT ON THE BREAK THE ENTIRE TIME AND WHILE DECOMPRESSING THE BRAKE, THE CAR THEN JOLTED FORWARD CRASHING INTO THE CAR IN FRONT OF HER. I HAD THE CAR TOWED IN TO THE NISSAN DEALERSHIP AND HAD CORPORATE NISSAN STEP IN TO INVESTIGATE THE CAR. 6 WEEKS LATER THEY INVESTIGATED THE CAR REPORTING THAT NO ERROR WAS FOUND WITH THE CAR AND AGAIN I SHOULD PICK MY VEHICLE UP. I REQUESTED SPECIFIC TESTS AND ASKED THE TESTING PROCESS FOR THE CAR AND WAS ADVISED BY THE INVESTIGATION DEPARTMENT THAT THEY COULD NOT DISCLOSE THAT INFORMATION AND THAT THE TESTING AND RESULTS WERE "PROPERTY OF NISSAN" AND THAT THEY WERE NOT OFFERING ANY FURTHER ASSISTANCE.

- **Sep 30, 2018 - Carnegie, PA - Forward Collision Avoidance**
AUTO EMERGENCY BRAKING IS ACTIVATING WHEN THERE IS NO VEHICLE OR OBSTACLE IN FRONT OF ME. IT HAPPENEND THE FIRST TIME I LEFT THE DEALER ON AN OPEN HIGHWAY. IT HAPPENED AGAIN IN A DARK PARKING GARAGE, AND AGAIN WHEN I WAS GOING LESS THAN 10 MILES AN HOUR OVER RAILROAD TRACKS. IT HAPPENED TO MY HUSBAND GOING OVER A BRIDGE WITH METAL EXPANSION JOINTS. GOOD THING NO ONE WAS BEHIND US WHEN IT HAPPENED. I WILL BE CALLING THE DEALER IN THE MORNING. MY ROGUE HAS AROUND 3,000 MILES ON IT.

80. Complaints concerning the 2018 Nissan Rogue are similar:

- **Sep 24, 2018 - Medford, NY - Dynamic Brake Support/Brake Assist**
TL* THE CONTACT OWNS A 2018 NISSAN ROGUE. THE CONTACT STATED THAT THE VEHICLE'S AUTOMATIC BRAKING FEATURE INDEPENDENTLY ACTIVATED WHILE THE VEHICLE WAS BEING DRIVEN AT VARIOUS SPEEDS. THERE WERE NO OBSTACLES IN THE VEHICLE'S PATH. THE FAILURE OCCURRED WITHOUT WARNING ON APPROXIMATELY SIX OCCASIONS. THE DEALER AND MANUFACTURER WERE NOT NOTIFIED OF THE FAILURE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 1,600.

- **Sep 17, 2018 - Lubbock, TX - Forward Collision Avoidance**
MY 2018 NISSAN ROGUE BRAKED SUDDENLY, FOR NO REASON. TRAVELING 30 MPH ON A QUIET NEIGHBORHOOD STREET. THE LIGHTS ON THE DASHBOARD FLASHED BRIEFLY, THERE WAS A LOUD GRINDING NOISE, THEN SUDDEN AND COMPLETE STOP IN THE MIDDLE OF THE ROAD. NO CARS IN FRONT OR BACK OF MINE. THE ONLY THING IN THE ROAD WAS A METAL DRAIN COVER. VERY FRIGHTENING EXPERIENCE.

- **Jul 24, 2018 - The Villages, FL - Forward Collision Avoidance**
WE PURCHASED 2018 NISSAN ROGUE IN JUNE. TODAY WE DROVE 75 MILES AND THE EMERGENCY BRAKING ACTIVATED 4 TIMES FOR NO REASON. ONCE ON THE INTERSTATE, ONCE ON THE OFF RAMP, AND TWICE ON THE HIGHWAY. THERE WERE NO RR TRACKS OR OTHER OBSTACLES. THIS HAS HAPPEN TO ME ON TWO OTHER OCCASIONS. THE VEHICLE HAS ALMOST 1000 MILES ON IT. I+M AFRAID SOMEONE WILL THINK I+M BRAKE CHECKING THEM! ILL BE SPEAKING TO THE DEALER, BUT I SAW OTHER COMPLAINTS HERE AND DECIDED TO REGISTER MINE ALSO. WHEN THIS HAPPENS IT SOUNDS AS IF YOU+RE DRIVING OVER +RUMBLE STRIPS+.

- **Jul 12, 2018 - Pittsburgh, PA - Forward Collision Avoidance**
TWO WEEK OLD NISSAN ROGUE. THE EMERGENCY BRAKING SYSTEM ACTIVATES IN THE PARKING GARAGE WHERE I WORK. IT SEEMS TO HAPPEN ANYWHERE IN THE GARAGE (ANY FLOOR) AND WHEN I SURPASS ~15MPH. SPOKE WITH THE DEALER AND THEY ARE GOING TO TAKE A LOOK AT IT, BUT GOING BY THE NUMBER OF SIMILAR COMPLAINTS ON THIS SITE I'M BEGINNING TO THINK NISSAN NEEDS TO ISSUE A FIX AND RECALL.

81. Complaints concerning the 2017 Nissan Maxima are similar:

- **Jul 11, 2018 - Magnolia, NJ - Forward Collision Avoidance**
THE PROBLEM BEGAN IN MY 2017 NISSAN MAXIMA. I TOLD THE DEALERSHIP THAT THE EMERGENCY AUTOMATIC BRAKING SYSTEM INITIATED WHILE NO OTHER CARS WERE AROUND. THEY TRADED ME IN TO THE 2018 NISSAN ROGUE AND THE SAME ISSUE HAS OCCURRED 3 TIMES IN THIS VEHICLE. EACH TIME, THERE WERE NO OTHER VEHICLES AROUND. THE DEALERSHIP CLAIMED THERE IS NOTHING WRONG WITH THE VEHICLE. IT WASN'T UNTIL I CONTACTED CORPORATE THAT THEY ADMITTED THEY KNOW THERE'S A DEFECT, BUT NO FIX WAS AVAILABLE YET. THEY KNOWINGLY JEOPARDIZED MY INFANT SON'S SAFETY AND LIED TO ME. THIS DEFECT IS SCARY AND SHOULDN'T BE ALLOWED TO BE SWEPT UNDER THE RUG BY THE DEALERSHIPS. I NO LONGER FEEL SAFE DRIVING WITH NISSAN.

- **Jun 23, 2018 – Fort Lauderdale, FL - Forward Collision Avoidance**
APPLIED BRAKES IN EMERGENCY SITUATION. ABS SYSTEM FAILED TO OPERATE AND ALL FOUR WHEELS LOCKED AND CAR SLID INTO OTHER VEHICLE. ALSO CAR EQUIPPED WITH BRAKE ASSIST IT TO FAILED TO OPERATE.

82. Consumers have logged similar complaints regarding the 2016 Nissan Altima:

- **October 1, 2016 – Dallas, TX – Forward Collision Avoidance**
TL* THE CONTACT OWNS A 2016 NISSAN ALTIMA. WHILE DRIVING VARIOUS SPEEDS, THE FORWARD EMERGENCY BRAKING WARNING INDICATOR ILLUMINATED AND CAUSED THE VEHICLE TO SLOW DOWN AND THEN STOP. THE CONTACT TOOK THE VEHICLE TO A DEALER, BUT THERE WAS NO RESOLUTION FOR THE ISSUE WITH THE EMERGENCY BRAKE. THE

MANUFACTURER WAS NOTIFIED OF THE ISSUE. THE FAILURE MILEAGE WAS 7,259.

83. Consumers have logged similar complaints regarding the 2017 Nissan Altima:

- **March 13, 2017 – Manchester, TN – Forward Collision Avoidance**
EMERGENCY FORWARD BRAKING DOES NOT DO ANYTHING THAT THE NISSAN BOOK OUTLINES OR THE ON LINE VIDEO OUTLINES. I HAVE TWO CASE NUMBERS [redacted] AND [redacted] AND TWO DEALERSHIPS THE WORK REPORT SAYS NO CODE NO PROBLEM.

84. Consumers have logged similar complaints regarding the 2018 Nissan Altima:

- **November 30, 2018 – Louisville, KY – Electrical System**
I PURCHASED A NEW 2018 NISSAN, THE FRONT END COLLISION SENSOR IS ALARMING AND HAS EVER SINCE THE CAR WAS NEW. I HAVE TAKEN IT TO TWO DIFFERENT DEALERS AND THEY HAVE REFERRED ME TO NISSAN AND SAY THAT I SHOULD WAIT FOR THE RECALL. I THINK THIS IS UNACCEPTABLE AS MY CAR IS NOT SAFE WITH THE FRONT END COLLISION NOT WORKING PROPERLY. PLEASE HELP ME FIX THIS PROBLEM. AS I AM DRIVING DOWN THE ROAD, THE SENSOR ALARMS AND SAYS IT IS NOT WORKING WHEN THERE IS NOTHING IN FRONT OF MY VEHICLE. I HAD ONE DEALER TELL ME IT WAS PICKING UP THE SUN.....PLEASE HELP.

85. Consumers have logged similar complaints regarding the Nissan Leaf:

- **Jun 25, 2018 - Phoenix, AZ - Forward Collision Avoidance**
WHILE DRIVING FORWARD, THE VEHICLE SUDDENLY, UNEXPECTEDLY AND VIOLENTLY APPLIES THE BRAKES WITHOUT ANY DRIVER INPUT WHATSOEVER! THERE ARE NO OTHER VEHICLES OR PEDESTRIANS IN THE VICINITY AT THE TIME. THIS SUDDEN BRAKING PROBLEM BEGAN ON OR ABOUT 5/15/18 AND HAPPENED ON SEVERAL OCCASIONS AFTER THAT. TWICE WHILE ENTERING THE UNDERGROUND PARKING GARAGE AT AN OFFICE BUILDING AND TWICE WHILE DRIVING ON A CITY STREET. VEHICLE HAS BEEN AT THE LOCAL NISSAN DEALER FOR OVER A WEEK BUT NEITHER THE DEALERSHIP NOR THE MANUFACTURER APPARENTLY HAS ANY IDEA HOW TO FIX THE PROBLEM. THEY THINK THAT THERE IS A FAULT IN THE AUTOMATIC EMERGENCY BRAKING SYSTEM. THE SERVICE MANAGER TOLD ME THAT OTHER INSTANCES OF THE SAME ISSUE HAVE BEEN REPORTED TO NISSAN. THE SALESPERSON INDICATED THAT THERE WERE 4 OTHER SIMILAR CASES AT THEIR DEALERSHIP ALONE.THEY ALSO WILL NOT LET US TAKE THE VEHICLE HOME WITHOUT SIGNING A RELEASE OF LIABILITY DOCUMENT. THE OBVIOUS CONCERN IS THAT THE EMERGENCY BRAKING SYSTEM WILL AGAIN RANDOMLY ACTIVATE WHILE TRAVELING AT A HIGHER SPEED AND CAUSE AN ACCIDENT RESULTING IN SERIOUS PROPERTY DAMAGE AND INJURIES!

86. Consumers have logged similar complaints regarding the 2018 Nissan Sentra:

- **Jul 31, 2018 - Cedar Park, TX - Forward Collision Avoidance**
THE FRONT SENSOR KEEP SHOWING THE "FRONT SENSOR UNAVAILABLE" FOLLOWED BY THE CRASH ICON AT ALL TIMES OF THE DAY, AND ALL

SPEEDS INCLUDING IN THE STOPPED POSITION. THE SENSOR GOES OUT REGARDLESS OF WHETHER OR NOT THERE ARE OTHER VEHICLES NEAR THE CAR.

87. Consumers have logged similar complaints regarding the 2017 Nissan Pathfinder:

- **September 21, 2018 – Sarasota, FL – Forward Collision Avoidance**
  MY EMERGENCY BRAKING KEEPS SENDING ME ALERTS WHEN THERE IS NOTHING IN FRONT OF ME. I'M GETTING MESSAGES THAT THE SYSTEM IS DISABLE BECAUSE OF AN OBSTRUCTION. THIS HAPPENS A LOT OF TIMES WHEN IT'S RAINING OUT. I HAVE OPEN A COMPLAINT WITH NISSAN CASE NUMBER [redacted]. THE DEALER TELLS ME RAIN CAN EFFECT THE SYSTEM. WHEN THE WEATHER IS BAD IS WHEN YOU NEED THE SYSTEM THE MOST.

88. Consumers have logged similar complaints regarding the 2018 Nissan Pathfinder:

- **July 25, 2018 – Fort Meade, FL – Vehicle Speed Control**
  THE INTELLIGENT CRUSE CONTROL SYSTEM WORK INTERMINTENTLY. WHEN THIS HAPPENS THE SAFETY BRAKING SYSTEM DOES NOT WORK.

89. The above complaints represent only a sampling of otherwise voluminous complaints regarding the FEB Defect that members of the Classes have reported to Nissan directly and through its dealers.

90. Nissan also made partial representations while suppressing a material fact. Specifically, the owner's manuals of many of the Class Vehicles said, "[t]he FEB system can assist the driver when there is a risk of a forward collision with the vehicle ahead in the traveling lane," and that "[t]he FEB system uses a radar sensor … located behind the front bumper to measure the distance to the vehicle ahead in the same lane." Although the manual discloses that the "FEB system does not function in all driving, traffic, weather and road conditions," the manual does not disclose that the FEB system has a defect that can cause sudden deceleration or stops even if there is not another vehicle ahead in the traffic lane. Nor does the manual disclose that the defect can cause the FEB system to deactivate regardless of "driving, traffic, weather and road conditions." The owner's manuals of other Class Vehicles said the same thing, except that it used the term "AEB system" instead of the "FEB system."

91. Although Nissan was aware of the widespread nature of the FEB Defect in the Class Vehicles, and that it posed grave safety risks, Nissan has failed to take adequate steps to notify all Class Vehicle owners of the FEB Defect and provide relief.

92. Defendants have not recalled the Class Vehicles to repair the FEB Defect, have not initiated a customer service campaign to address the FEB Defect, have not offered Plaintiffs and the other Class members a suitable repair or replacement of parts related to the FEB Defect free of charge, and have not reimbursed Plaintiffs and all other Class members who incurred costs for repairs related to the FEB Defect.

93. Plaintiffs and the other Class members have not received the value for which they bargained when they purchased or leased the Class Vehicles.

94. Defendants have deprived Plaintiffs and the other Class members of the benefit of their bargain, exposed them all to a dangerous safety defect without any notice, and failed to repair or otherwise remedy the FEB Defect contained in the Class Vehicles. As a result of the FEB Defect, the value of the Class Vehicles has diminished, including without limitation, the resale value of the Class Vehicles. Reasonable consumers, like Plaintiffs, expect and assume that a vehicle's FEB system and the related components are not defective and will not malfunction while operating the vehicle as it is intended to be operated and thus did not receive the benefit of their bargain, i.e., the price premium they paid attributable to the FEB system.

95. Plaintiffs and the other Class members further expect and assume that Nissan will not sell or lease vehicles with known safety defects, such as the FEB Defect, and will fully disclose any such defect to consumers prior to purchase, or offer a suitable, non-defective, repair.

C. Nissan Received Pre-Suit Notice Multiple Times and in Multiple Ways

96. In addition to other forms of notice, including those detailed in this Complaint, Nissan was put on notice of Plaintiff [redacted] claims for the FEB Defects in his 2017 and 2018 Rogues through his dealings, in 2017 and 2018, with Crest Nissan and Nissan corporate.

97. In addition to other forms of notice, including those detailed in this Complaint, Nissan was put on notice of Plaintiff [redacted] claims when he reported the FEB Defect to his Nissan dealership in 2018. Furthermore, Plaintiff [redacted] individually and on behalf of the other Class members, notified Nissan of the FEB Defect in the Class Vehicles, and its corresponding breach of warranty, through a notice letter sent by certified mail on December 17, 2018 to Nissan's

registered agent in Franklin, Tennessee. Electronic verification confirmed Nissan received the notice letter on December 18, 2018. The notice specifically described the defect at issue, stated the notice was being sent pursuant to Mass. Gen. Laws ch. 93A § 9 and 15 U.C.C. § 2301, and stated Defendants had breached warranties and are in violation of Massachusetts Regulation of Business Practices for Consumer Protection Act.

98. Plaintiffs [redacted] sent Defendants a letter providing pre-suit notice and demand for corrective action concerning the defect at issue in this complaint. The notice specifically described the defect at issue, stated the notice was being sent pursuant to California Civil Code § 1782 and U.C.C. § 2-607(3)(A), and stated Defendants had breached warranties and violated California, New York and Pennsylvania consumer statutes. The notice letter further stated that it was being sent on behalf of [redacted] and a putative nationwide class and California subclass, New York subclass, and Pennsylvania subclass.

CLASS ALLEGATIONS

99. Plaintiffs bring this action pursuant to Federal Rules of Civil Procedure 23(a) and 23(b)(1), (b)(2) and/or (b)(3) on behalf of the following Classes:

> All persons or entities in the United States that purchased, lease, leased, own or owned a 2015-present Nissan or Infiniti vehicle equipped with Automatic Emergency Braking or Forward Emergency Braking (the "Nationwide Class");
>
> All persons or entities in California that purchased, lease, leased, own or owned a 2015-present Nissan or Infiniti vehicle equipped with Automatic Emergency Braking or Forward Emergency Braking (the "California Class");
>
> All persons or entities in Florida that purchased, lease, leased, own or owned a 2015-present Nissan or Infiniti vehicle equipped with Automatic Emergency Braking or Forward Emergency Braking (the "Florida Class");
>
> All persons or entities in Massachusetts that purchased, lease, leased, own or owned a 2015-present Nissan or Infiniti vehicle equipped with Automatic Emergency Braking or Forward Emergency Braking (the "Massachusetts Class");

> All persons or entities in Missouri that purchased, lease, leased, own or owned a 2015-present Nissan or Infiniti vehicle equipped with Automatic Emergency Braking or Forward Emergency Braking (the "Missouri Class");
>
> All persons or entities in New York that purchased, lease, leased, own or owned a 2015-present Nissan or Infiniti vehicle equipped with Automatic Emergency Braking or Forward Emergency Braking (the "New York Class");
>
> All persons or entities in Pennsylvania that purchased, lease, leased, own or owned a 2015-present Nissan or Infiniti vehicle equipped with Automatic Emergency Braking or Forward Emergency Braking (the "Pennsylvania Class");
>
> All persons or entities in Texas that purchased, lease, leased, own or owned a 2015-present Nissan or Infiniti vehicle equipped with Automatic Emergency Braking or Forward Emergency Braking (the "Texas Class").

100. Subject to additional information obtained through further investigation and discovery, the foregoing definitions of the Classes may be expanded or narrowed by amendment or amended complaint, or narrowed at class certification.

101. Specifically excluded from the Classes are Defendants, Defendants' officers, directors, agents, trustees, parents, children, corporations, trusts, representatives, employees, principals, servants, partners, joint ventures, or entities controlled by Defendants, and their heirs, successors, assigns, or other persons or entities related to or affiliated with Defendants and/or Defendants' officers and/or directors, the judge assigned to this action, and any member of the judge's immediate family.

102. **Numerosity.** The members of the proposed Classes are geographically dispersed throughout the United States and are so numerous that individual joinder is impracticable. Upon information and belief, Plaintiffs reasonably estimate that there are hundreds of thousands of individuals that are members of the proposed Classes. Although the precise number of proposed members are unknown to Plaintiffs, the true number of members of each of the Classes is known by Defendants. More specifically, Nissan and its network of authorized dealers maintains

databases that contain the following information: (i) the name of each Class member that leased or purchased a vehicle; and (ii) the address of each Class member. Thus, members of the proposed Classes may be identified and notified of the pendency of this action by first class mail, electronic mail, and/or published notice, as is customarily done in consumer class actions.

103. **Typicality.** The claims of the representative Plaintiffs are typical of the claims of the Class in that the representative Plaintiffs, like all other members of the Classes, paid for Class Vehicles designed, manufactured, and distributed by Defendants which is afflicted by the FEB Defect. The representative Plaintiffs, like all other members of the Classes, have been damaged by Defendants' misconduct in that they have incurred or will incur the cost of repairing or replacing this malfunctioning FEB system and related parts as a result of the FEB Defect. Further, the factual bases of Defendants' misconduct are common to all members of the Classes and represent a common thread of fraudulent, deliberate, and/or grossly negligent misconduct resulting in injury to all members of the Classes.

104. **Existence and predominance of common questions of law and fact.** Common questions of law and fact exist as to all members of the Classes and predominate over any questions affecting only individual members of the Classes. These common legal and factual questions include, but are not limited to, the following:

(a) Whether the Class Vehicles suffer from the FEB Defect;

(b) Whether the Class Vehicles contain a design defect and/or a defect in material, manufacturing and/or workmanship;

(c) Whether the FEB Defect constitutes an unreasonable safety hazard;

(d) Whether Defendants knew or should have known about the FEB Defect and, if so, how long Defendants have known of the FEB Defect;

(e) Whether Defendants had a duty to disclose that the Class Vehicles suffer from the FEB Defect;

(f) Whether Defendants breached their duty to disclose that the Class Vehicles suffer from the FEB Defect;

(g) Whether Defendants intentionally and knowingly falsely misrepresented, concealed, suppressed and/or omitted material facts including the fact that the Class Vehicles suffered from the FEB Defect;

(h) Whether Defendants negligently and falsely misrepresented or omitted material facts including the fact that the Class Vehicles suffered from the FEB Defect;

(i) Whether Defendants made material misrepresentations and/or omissions concerning the standard, quality or grade of the Class Vehicles and the FEB Defect;

(j) Whether members of the Classes would have paid less for the Class Vehicles if Defendants, at the time of purchase or lease, disclosed that the vehicles suffered from the FEB Defect;

(k) Whether Defendants are liable to Plaintiffs and the Classes for breaching their express and/or implied warranties;

(l) Whether Defendants are liable to Plaintiffs and the Classes for violation of the Magnuson-Moss Warranty Act, 15 U.S.C. §§ 2301, *et seq.* and/or any other statutory duties under state laws;

(m) Whether Defendants violated applicable state consumer protection statutes;

(n) Whether Defendants have been unjustly enriched; and

(o) Whether Plaintiffs and the Classes are entitled to damages, restitution, equitable, injunctive, compulsory, or other relief.

105. **Adequacy of Representation.** Plaintiffs will fairly and adequately protect the interests of the Classes. Plaintiffs have retained counsel that is highly experienced in complex consumer class action litigation, and Plaintiffs intend to vigorously prosecute this action on behalf of the Classes. Furthermore, Plaintiffs have no interests that are antagonistic to those of the Classes.

106. **Superiority.** A class action is superior to all other available means for the fair and efficient adjudication of this controversy. The damages or other financial detriment suffered by members of the Classes is relatively small compared to the burden and expense of individual litigation of their claims against Defendants. It would, thus, be virtually impossible for members of the Classes, on an individual basis, to obtain effective redress for the wrongs committed against them. Furthermore, even if members of the Classes could afford such individualized litigation, the court system could not. Individualized litigation would create the danger of

inconsistent or contradictory judgments arising from the same set of facts. Individualized litigation would also increase the delay and expense to all parties and the court system from the issues raised by this action. By contrast, the class action device provides the benefits of adjudication of these issues in a single proceeding, economies of scale, and comprehensive supervision by a single court, and presents no unusual management difficulties under the circumstances.

107. In the alternative, the Classes may also be certified because:

(a) the prosecution of separate actions by individual members of the Classes would create a risk of inconsistent or varying adjudication with respect to individual Class members that would establish incompatible standards of conduct for the Defendants;

(b) the prosecution of separate actions by individual Class members would create a risk of adjudications with respect to them that would, as a practical matter, be dispositive of the interests of other members of the Classes not parties to the adjudications, or substantially impair or impede their ability to protect their interests; and/or

(c) Defendants have acted or refused to act on grounds generally applicable to the Classes as a whole, thereby making appropriate final declaratory and/or injunctive relief with respect to the members of the Classes as a whole.

CLAIMS FOR RELIEF

COUNT I
Fraudulent Omission

108. Plaintiffs incorporate and reallege each of the preceding paragraphs as though fully set forth herein.

109. Plaintiffs bring this count on behalf of themselves and the other Class members.

110. Defendants intentionally and knowingly falsely concealed, suppressed, and/or omitted material facts including the standard, quality or grade of the Class Vehicles and the fact that the FEB system in the Class Vehicles is defective, exposing drivers, occupants and members of the public to safety risks with the intent that Plaintiffs and the other members of the Classes

rely on Defendants' omissions. As a direct result of Defendants' fraudulent conduct, Plaintiffs and the other members of the Classes have suffered actual damages.

111. As a result of Defendants' failure to disclose to Plaintiffs and the other members of the Classes the material fact that the FEB system in the Class Vehicles is defective, owners and lessors of the Class Vehicles are required to spend thousands of dollars to repair or replace the FEB Defect or sell their vehicles at a substantial loss. The fact that the FEB system in the Class Vehicles is defective is material because no reasonable consumer expects that she or she will have to spend thousands of dollars for diagnosis, repair or replacement of the FEB Defect, and because Plaintiffs and the other members of the Classes had a reasonable expectation that the vehicles would not suffer from the FEB Defect.

112. The fact that the FEB system installed in the Class Vehicles is defective is also material because it presents a safety risk and places the driver and occupants at risk of serious injury or death. Because of the FEB Defect, the Class Vehicles may suddenly brake automatically while driving in traffic. Drivers and occupants of the Class Vehicles are at risk for rear-end collisions and other accidents caused by the FEB Defect, and the general public is also at risk for being involved in an accident with a Class Vehicle. Plaintiffs and the other members of the Classes would not have purchased the Class Vehicles but for Defendants' omissions and concealment of material facts regarding the nature and quality of the Class Vehicles and existence of the FEB Defect, or would have paid less for the Class Vehicles.

113. Defendants knew their concealment and suppression of material facts was false and misleading and knew the effect of concealing those material facts. Defendants knew their concealment and suppression of the FEB Defect would sell more Class Vehicles.

114. Despite notice of the FEB Defect from, among other things, pre-production testing, numerous consumer complaints, warranty data, and dealership repair orders, Defendants have not recalled the Class Vehicles to repair the Defect, have not offered its customers a suitable repair or replacement free of charge, and have not offered to reimburse all Class members the costs they

incurred relating to diagnosing and repairing the FEB Defect or for the premium price that they paid for the FEB feature.

115. At minimum, Defendants knew about the FEB Defect by way of customer complaints filed with affiliated dealerships and through the NHTSA, as extensively documented above. As such, Defendants acted with malice, oppression and fraud. Plaintiffs and the other members of the Classes reasonably relied upon Defendants' knowing, affirmative and active false representations, concealment and omissions. As a direct and proximate result of Defendants' false representations, omissions and active concealment of material facts regarding the FEB Defect, Plaintiffs and the other members of the Classes have suffered actual damages in an amount to be determined at trial.

COUNT II
Breach Of Express Warranty

116. Plaintiffs incorporate and reallege each preceding paragraph as though fully set forth herein.

117. Plaintiffs bring this count on behalf of themselves and the other Class members.

118. Defendants marketed the Class Vehicles as safe, built to last, and reliable vehicles. Such representations formed the basis of the bargain in Plaintiffs' and the other Class members' decisions to purchase or lease the Class Vehicles.

119. Defendants are and were at all relevant times merchants and sellers of motor vehicles as defined under the Uniform Commercial Code.

120. With respect to leases, Defendants are and were at all relevant times lessors of motor vehicles as defined under the Uniform Commercial Code.

121. The Class Vehicles are and were at all relevant times goods within the meaning of the Uniform Commercial Code.

122. In connection with the purchase or lease of each of the Class Vehicles, Defendants provide warranty coverage for the Class Vehicles under one or more manufacturer's warranties. For illustrative purposes, NNA offers a 36-month or 36,000-mile Basic Warranty that "covers any

repairs needed to correct defects in materials or workmanship of all parts and components of each new Nissan vehicle supplied by Nissan." Under warranties provided to Plaintiffs and the other members of the Classes, Defendants promised to repair or replace defective FEB components arising out of defects in materials and/or workmanship, such as the FEB Defect, at no cost to owners or lessors of the Class Vehicles.

123. Defendants' warranties formed a basis of the bargain that was reached when Plaintiffs and the other members of the Classes purchased or leased their Class Vehicles.

124. Despite the existence of the warranties, Defendants failed to inform Plaintiffs and the other members of the Classes that the Class Vehicles contained the FEB Defect, and, thus, wrongfully transferred the costs of repair or replacement of the FEB Defect to Plaintiffs and the other members of the Classes.

125. Defendants have failed to provide Plaintiffs or the other members of the Classes with a meaningful remedy for the FEB Defect, in clear breach of the express warranty described above, promising to repair and correct a manufacturing defect or defect in materials or workmanship of any parts they supplied.

126. As described at length above, Defendants were on notice of the FEB Defect, and as such have been afforded a reasonable opportunity to cure their breach of written warranties. Any additional time to do so would be unnecessary and futile because Defendants have known of and concealed the FEB Defect and, on information and belief, have refused to repair or replace the FEB Defect free of charge despite the FEB Defect's existence at the time of sale or lease of the Class Vehicles.

127. As a direct and proximate result of Defendants' breach of express warranties, Plaintiffs and the other members of the Classes have been damaged in an amount to be determined at trial.

128. Finally, because of Defendants' breach of express warranty as set forth herein, Plaintiffs and the other members of the Classes assert, as additional and/or alternative remedies, the revocation of acceptance of the goods and the return to Plaintiffs and the other members of

the Classes of the purchase or lease price of all Class Vehicles currently owned or leased, and for such other incidental and consequential damages as allowed.

129. On November 26, 2018, prior to filing this action, Defendants were served with a pre-suit notice letter that complied in all respects with U.C.C. §§ 2-313, 2-607. Plaintiffs' counsel sent Defendants a letter advising them that they breached an express warranty and demanded that they cease and desist from such breaches and make full restitution by refunding the monies received therefrom.

COUNT III
Breach Of Implied Warranty

130. Plaintiffs incorporate and reallege each preceding paragraph as though fully set forth herein.

131. Plaintiffs bring this count on behalf of themselves and the other members of the Classes.

132. Plaintiffs and the other members of the Classes purchased or leased the Class Vehicles from Defendants by and through their authorized agents for retail sales, or were otherwise expected to be the eventual purchasers of the Class Vehicles when bought from a third party. At all relevant times, Defendants were the manufacturers, distributors, warrantors, and/or sellers of Class Vehicles. Defendants knew or had reason to know of the specific use for which the Class Vehicles were purchased or leased.

133. Defendants are and were at all relevant times merchants and sellers of motor vehicles as defined under the Uniform Commercial Code.

134. With respect to leases, Defendants are and were at all relevant times lessors of motor vehicles as defined under the Uniform Commercial Code.

135. The Class Vehicles are and were at all relevant times goods within the meaning of the Uniform Commercial Code.

136. Defendants impliedly warranted that the Class Vehicles were in merchantable condition and fit for the ordinary purpose for which vehicles are used.

137. The Class Vehicles, when sold or leased and at all times thereafter, were not in merchantable condition and are not fit for the ordinary purpose of providing safe and reliable transportation. The Class Vehicles contain the FEB Defect and present an undisclosed safety risk to drivers and occupants. Thus, Defendants breached their implied warranty of merchantability.

138. As a direct and proximate result of Defendants' breach of the implied warranty of merchantability, Plaintiffs and the other members of the Classes have been damaged in an amount to be proven at trial.

COUNT IV
Violation Of The Magnuson-Moss Warranty Act ("MMWA")

139. Plaintiffs incorporate and reallege each preceding paragraph as though fully set forth herein.

140. Plaintiffs bring this count on behalf of themselves and the other members of the Nationwide Class.

141. Plaintiffs satisfy the MMWA jurisdictional requirement because they allege diversity jurisdiction under CAFA, 28 U.S.C. § 1332(d)(2).

142. Plaintiffs and the other members of the Nationwide Class are "consumers" within the meaning of the Magnuson-Moss Warranty Act, 15 U.S.C. § 2301(3).

143. Defendants are "supplier[s]" and "warrantor[s]" within the meaning of the Magnuson-Moss Warranty Act, 15 U.S.C. § 2301(4)-(5).

144. The Class Vehicles are "consumer products" within the meaning of the Magnuson-Moss Warranty Act, 15 U.S.C. § 2301(1).

145. The MMWA provides a cause of action for any consumer who is damaged by the failure of a warrantor to comply with a written or implied warranty. *See* 15 U.S.C. § 2310(d)(1).

146. Defendants provided Plaintiffs and the other members of the Nationwide Class with one or more express warranties, which are covered under 15 U.S.C. § 2301(6). For illustrative purposes, NNA offers a 36-month or 36,000-mile Basic Warranty that "covers any repairs needed to correct defects in materials or workmanship of all parts and components of each new Nissan vehicle supplied by Nissan."

147. Under warranties provided to Plaintiffs and the other members of the Nationwide Class, Defendants promised to repair or replace defective FEB components arising out of defects in materials and/or workmanship, such as the FEB Defect, at no cost to owners or lessors of the Class Vehicles. However, Defendants have failed to provide owners with a remedy to the FEB Defect.

148. The Class Vehicles' implied warranties are covered under 15 U.S.C. § 2301(7).

149. Defendants breached these warranties by misrepresenting the standard, quality or grade of the Class Vehicles and failing to disclose and fraudulently concealing the existence of the FEB Defect. Without limitation, the Class Vehicles share a common defect in design, material, manufacturing and/or workmanship. Through their issuance of TSBs to their authorized dealers, Defendants have acknowledged that the Class Vehicles are not of the standard, quality or grade that Defendants represented at the time of purchase or lease and contain the FEB Defect.

150. Plaintiffs and the other members of the Nationwide Class have had sufficient direct dealings with Defendants or their agents (dealerships) to establish privity of contract between Defendants, on the one hand, and Plaintiffs and the other members of the Nationwide Class, on the other hand. Nonetheless, privity is not required here because Plaintiffs and each other member of the Nationwide Class are intended third-party beneficiaries of contracts between Defendants and their dealers, and specifically, of their implied warranties. The dealers were not intended to be the ultimate users of the Class Vehicles and have no rights under the warranty agreements provided with the Class Vehicles; the warranty agreements were designed for and intended to benefit purchasers and lessors of the Class Vehicles only.

151. Affording Defendants a reasonable opportunity to cure their breach of written warranties would be unnecessary and futile. At the time of sale or lease of each Class Vehicle and all relevant times thereafter, Defendants knew of the material misrepresentations and omissions concerning the standard, quality or grade of the Class Vehicles and the existence of the FEB Defect, but failed to remediate the same. Likewise, Defendants failed to disclose the FEB Defect. Under the circumstances, the remedies available under any informal settlement

procedure would be inadequate and any requirement that Plaintiffs resort to an informal dispute resolution procedure and/or afford Defendants a reasonable opportunity to cure their breach of warranties is excused and thereby deemed satisfied.

152. The amount in controversy of Plaintiffs' individual claims meets or exceeds the sum of $25. The amount in controversy of this action exceeds the sum of $50,000, exclusive of interest and costs, computed on the basis of all claims to be determined in this lawsuit.

153. Plaintiffs, individually and on behalf of the other members of the Classes, seek all damages permitted by law, including diminution in the value of the Class Vehicles, in an amount to be proven at trial.

COUNT V
Unjust Enrichment

154. Plaintiffs incorporate and reallege each preceding paragraph as though fully set forth herein.

155. Plaintiffs bring this count on behalf of themselves and the other members of the Classes.

156. The unjust enrichment claim of Plaintiff [redacted] and the other Texas Class members is alternatively denominated a claim for "money had and received." Under Texas law, it is the same thing as a claim for unjust enrichment

157. Plaintiffs and the other members of the Classes conferred a benefit on Defendants by leasing or purchasing the Class Vehicles. Defendants were and should have been reasonably expected to provide Class Vehicles free from the FEB Defect.

158. Defendants unjustly profited from the lease and sale of the Class Vehicles at inflated prices as a result of their false representations, omissions and concealment of the FEB Defect in the Class Vehicles.

159. As a proximate result of Defendants' false representations, omissions and concealment of the FEB Defect in the Class Vehicles, and as a result of Defendants' ill-gotten gains, benefits and profits, Defendants have been unjustly enriched at the expense of Plaintiffs

and the other members of the Classes. It would be inequitable for Defendants to retain their ill-gotten profits without paying the value thereof to Plaintiffs and the other members of the Classes.

160. There is a direct relationship between Defendants on the one hand, and Plaintiffs and the other class members on the other, sufficient to support a claim for unjust enrichment. Defendants, acting in concert, failed to disclose the FEB Defect to improve retail sales, which in turn improved wholesale sales. Conversely, Defendants knew that disclosure of the FEB Defect would suppress retail and wholesale sales of the Class Vehicles, suppress leasing of the Class Vehicles, and would negatively impact the reputation of Defendants' brand among Plaintiffs and the other Class members. Defendants also knew their concealment and suppression of the FEB Defect would discourage Plaintiffs and the other Class members from seeking replacement or repair concerning the FEB Defect, thereby increasing profits and/or avoiding the cost of such replacement or repairs.

161. Plaintiffs and the other members of the Classes are entitled to restitution of the amount of Defendants' ill-gotten gains, benefits and profits, including interest, resulting from their unlawful, unjust and inequitable conduct.

162. Plaintiffs and the other members of the Classes seek an order requiring Defendants' to disgorge their gains and profits to Plaintiffs and the other members of the Classes, together with interest, in a manner to be determined by the Court.

COUNT VI
Violation Of California's Consumer Legal Remedies Act, California Civil Code § 1750 *et seq.* ("CLRA") (Injunctive Relief Only)

163. Plaintiffs incorporate and reallege each preceding paragraph as though fully set forth herein.

164. Plaintiffs bring this claim on behalf of themselves and the other members of the Nationwide Class and California Class against Defendants.

165. NNA is a "person" as defined by California Civil Code § 1761(c). NMC is a "person" as defined by California Civil Code § 1761(c).

166. Plaintiffs and the other Nationwide Class and California Class Members are "consumers" within the meaning of California Civil Code § 1761(d).

167. By failing to disclose and concealing the defective nature of the Class Vehicles' FEBs from Plaintiffs and the other members of the Nationwide Class and California Class, Defendants violated California Civil Code § 1770(a), as they represented that the Class Vehicles had characteristics and benefits that they do not have, represented that the Class Vehicles were of a particular standard, quality, or grade when they were of another, and advertised the Class Vehicles with the intent not to sell them as advertised. *See* Cal. Civ. Code §§ 1770(a)(5), (7) & (9).

168. Defendants' unfair and deceptive acts or practices occurred repeatedly in Defendants' trade or business, were capable of deceiving a substantial portion of the purchasing public, and imposed a serious safety risk on the public.

169. Defendants knew that the Class Vehicles' FEB systems suffered from an inherent defect, were defectively designed or manufactured, would fail prematurely, and were not suitable for their intended use.

170. Defendants were under a duty to Plaintiffs and the other members of the Nationwide Class and California Class to disclose the defective nature of the Class Vehicles' FEB systems and/or the associated repair costs because: a) Defendants were in a superior position to know the true state of facts about the safety defect contained in the Class Vehicles' FEBs; b) Plaintiffs and the other members of the Nationwide Class and California Class could not reasonably have been expected to learn or discover that their FEBs have a dangerous safety defect until after they purchased the Class Vehicles; and c) Defendants knew that Plaintiffs and the other members of the Nationwide Class and California Class could not reasonably have been expected to learn about or discover the FEB Defect.

171. By failing to disclose the FEB Defect, Defendants knowingly and intentionally concealed material facts and breached their duty not to do so.

172. The facts concealed or not disclosed by Defendants to Plaintiffs and the other members of the Nationwide Class and California Class are material because a reasonable consumer would have considered them to be important in deciding whether or not to purchase the Class Vehicles, or to pay less for them. Had Plaintiffs and the other members of the Nationwide Class and California Class known that the Class Vehicles' FEBs were defective, they would not have purchased the Class Vehicles or would have paid less for them.

173. Plaintiffs and the other members of the Nationwide Class and California Class are reasonable consumers who do not expect that their vehicles will suffer from a FEB Defect. That is the reasonable and objective consumer expectation for vehicles and their FEB systems.

174. As a result of Defendants' misconduct, Plaintiffs and the other members of the Nationwide Class and California Class have been harmed and have suffered actual damages in that the Class Vehicles and their FEB systems are defective and require repairs or replacement.

175. As a direct and proximate result of Defendants' unfair or deceptive acts or practices, Plaintiffs and the other members of the Nationwide Class and California Class have suffered and will continue to suffer actual damages.

176. At this time, Plaintiffs [redacted] seeks injunctive relief only for this violation of the CLRA. They reserve their right to seek all available damages under the CLRA for all violations complained of herein, including, but not limited to, statutory damages, punitive damages, attorneys' fees and cost and any other relief that the Court deems proper.

177. Accordingly, Plaintiffs and the other members of the Nationwide Class and California Class seek an order enjoining the acts and practices described above.

COUNT VII
Violation of California's Unfair Competition Law ("UCL")

178. Plaintiffs hereby incorporate by reference and reallege the allegations contained in the preceding paragraphs of this Complaint.

179. Plaintiffs bring this cause of action on behalf of themselves and the other members of the Nationwide Class and California Class against Defendants.

180. California Business & Professions Code Section 17200 prohibits acts of "unfair competition," including any "unlawful, unfair or fraudulent business act or practice" and "unfair, deceptive, untrue or misleading advertising."

181. Defendants knew that the Class Vehicles' FEB systems suffered from an inherent defect, were defectively designed and/or manufactured, would fail prematurely, and were not suitable for their intended use.

182. In failing to disclose the FEB Defect, Defendants knowingly and intentionally concealed material facts and breached their duty not to do so, thereby engaging in a fraudulent business act or practice within the meaning of the UCL.

183. Defendants were under a duty to Plaintiffs and the other members of the Nationwide Class and California Class to disclose the defective nature of the Class Vehicles' FEB systems because: a) Defendants were in a superior position to know the true state of facts about the safety defect in the Class Vehicles' FEB systems; b) Defendants made partial disclosures about the quality of the Class Vehicles without revealing the defective nature of the Class Vehicles' FEB systems; and c) Defendants actively concealed the defective nature of the Class Vehicles' FEB systems from Plaintiffs and the other Class Members at the time of sale and thereafter.

184. The facts concealed or not disclosed by Defendants to Plaintiffs and the other members of the Nationwide Class and California Class are material because a reasonable person would have considered them to be important in deciding whether or not to purchase or lease Defendants' Class Vehicles, or to pay less for them. Had Plaintiffs and the other members of the Nationwide Class and California Class known that the Class Vehicles suffered from the FEB Defect described herein, they would not have purchased or leased the Class Vehicles or would have paid less for them.

185. Defendants continued to conceal the defective nature of the Class Vehicles and their FEB systems even after Plaintiffs and the other members of the Nationwide Class and California

Class began to report problems. Indeed, Defendants continue to cover up and conceal the true nature of this systematic problem today.

186. Defendants' omissions of material facts, as set forth herein, also constitute "unfair" business acts and practices within the meaning of the UCL, in that Defendants' conduct was injurious to consumers, offended public policy, and was unethical and unscrupulous. Plaintiffs also assert a violation of public policy arising from Defendants' withholding of material safety facts from consumers. Defendants' violation of consumer protection and unfair competition laws resulted in harm to consumers.

187. Defendants' omissions of material facts, as set forth herein, also constitute unlawful business acts or practices because they violate consumer protection laws, warranty laws and the common law as set forth herein.

188. Thus, by their conduct, Defendants have engaged in unfair competition and unlawful, unfair, and fraudulent business practices.

189. Defendants' unfair or deceptive acts or practices occurred repeatedly in Defendants' trade or business, and were capable of deceiving a substantial portion of the purchasing public.

190. As a direct and proximate result of Defendants' unfair and deceptive practices, Plaintiffs and the other members of the Nationwide Class and California Class have suffered and will continue to suffer actual damages.

191. Defendants have been unjustly enriched and should be required to make restitution to Plaintiffs and the other members of the Nationwide Class and California Class pursuant to sections 17203 and 17204 of the Business & Professions Code.

COUNT XIII

Florida Deceptive and Unfair Trade Practices Act, Fla. Stat. §§ 502.201, *et seq.*

192. Plaintiffs Courtney Johnson and Rhonda Perry hereby incorporate by reference and realleges the allegations contained in the preceding paragraphs of this Complaint.

193. Plaintiffs [redacted] bring this claim individually and on behalf of the other members of the Florida Class against Defendants.

194. The Florida Deceptive and Unfair Trade Practices Act, F.S.A. §§ 501.201, *et seq.*, states that, "[u]nfair methods of competition, unconscionable acts or practices, and unfair or deceptive acts or practices in the conduct of any trade or commerce are hereby declared unlawful."

195. By the conduct described in detail above and incorporated herein, Nissan engaged in unfair or deceptive acts in violation of F.S.A. § 501.204.

196. Nissan's omissions regarding the FEB Defect, described above, are material facts that a reasonable person would have considered in deciding whether or not to purchase (or to pay the same price for) the Class Vehicles.

197. Nissan intended for Plaintiffs [redacted] and the other Florida Class members to rely on Nissan's omissions regarding the FEB Defect.

198. Plaintiffs [redacted], and the other Florida Class members, justifiably acted or relied to their detriment upon Nissan's omissions of fact concerning the above-described FEB Defect, as evidenced by Plaintiff and the other Florida Class members' purchases of Class Vehicles.

199. Had Nissan disclosed all material information regarding the FEB Defect to Plaintiff and the other Florida Class members, Plaintiffs [redacted] and the other Florida Class members would not have purchased or leased Class Vehicles or would have paid less to do so.

200. Nissan's omissions have deceived Plaintiffs [redacted], and those same business practices have deceived or are likely to deceive members of the consuming public and the other members of the Florida Class.

201. In addition to being deceptive, the business practices of Nissan were unfair because Nissan knowingly sold Plaintiffs [redacted] and the other Florida Class members Class Vehicles with defective FEB systems that are essentially unusable for the purposes for which they were sold. The injuries to Plaintiffs [redacted] and the other Florida Class members are substantial and greatly outweigh any alleged countervailing benefit to Plaintiffs [redacted] and [redacted] and the other Florida Class members or to competition under all of the circumstances. Moreover, in light of Nissan's exclusive knowledge of the FEB Defect, the injury is not one that Plaintiffs [redacted] and [redacted] or the other Florida Class members could have reasonably avoided.

202. As a direct and proximate result of Nissan's unfair and deceptive trade practices, Plaintiffs [redacted] and the other Florida Class members have suffered ascertainable loss and actual damages. Plaintiffs [redacted] and the other Florida Class members who purchased or leased the Class Vehicles would not have purchased or leased the Class Vehicles, or, alternatively, would have paid less for them had the truth about the FEB Defect been disclosed. Plaintiffs [redacted] and the other Florida Class members also suffered diminished value of their vehicles. Plaintiffs [redacted] and the other Florida Class members are entitled to recover actual damages, attorneys' fees and costs, and all other relief allowed under F.S.A. §§ 501.201, *et seq.*

COUNT IX
Violations Of The Massachusetts
Regulation Of Business Practices For Consumer Protection Act
Mass Gen. Laws ch. 93A, §§ 1, *et seq.*

203. Plaintiff [redacted] ("Plaintiff," for purposes of the Massachusetts Class's claims) hereby incorporates by reference and reallege the allegations contained in the preceding paragraphs of this Complaint.

204. Plaintiff brings this Count individually and on behalf of the other members of the Massachusetts Class (the "Class," for purposes of this Count).

205. The Massachusetts Regulation of Business Practices for Consumer Protection Act ("Massachusetts Consumer Protection Act") prohibits "[u]nfair methods of competition and unfair or deceptive practices in the conduct of any trade or commerce. . . ." Mass Gen. Laws ch. 93A, § 2.

206. By the conduct described in detail above and incorporated herein, Nissan engaged in unfair or deceptive acts in violation of Mass Gen. Laws ch. 93A, § 2.

207. Nissan's omissions regarding the FEB Defect, described above, are material facts that a reasonable person would have considered in deciding whether or not to purchase (or to pay the same price for) the Class Vehicles.

208. Nissan intended for Plaintiff and the other Class members to rely on Nissan's omissions regarding the FEB Defect.

209. Plaintiff and the other Class members justifiably acted or relied to their detriment upon Nissan's omissions of fact concerning the above-described FEB Defect, as evidenced by Plaintiff and the other Class members' purchases of Class Vehicles.

210. Had Nissan disclosed all material information regarding the FEB Defect to Plaintiff and the other Class members, Plaintiff and the other Class members would not have purchased or leased Class Vehicles or would have paid less to do so.

211. Nissan's omissions have deceived Plaintiff, and those same business practices have deceived or are likely to deceive members of the consuming public and the other members of the Class.

212. As a direct and proximate result of Nissan's deceptive trade practices, Plaintiff and the other Class members have suffered ascertainable loss and actual damages. Plaintiff and the other Class members who purchased or leased the Class Vehicles would not have purchased or leased the Class Vehicles, or, alternatively, would have paid less for them had the truth about the FEB Defect been disclosed. Plaintiff and the other Class members also suffered diminished value of their vehicles. Plaintiff and the other Class members are entitled to recover actual damages, attorneys' fees and costs, and all other relief allowed under the Massachusetts Consumer Protection Act.

COUNT X

Missouri Merchandising Practices Act, Mo. Rev. Stat. §§ 407.010, *et seq.*

213. Plaintiffs [redacted] and [redacted] ("Plaintiffs[redacted]") hereby incorporate by reference and realleges the allegations contained in the preceding paragraphs of this Complaint.

214. Plaintiffs [redacted] brings this claim individually and on behalf of the other members of the Missouri Class against Defendants.

215. Nissan, Plaintiffs [redacted], and the other Missouri Class members are "persons" within the meaning of Mo. Rev. Stat. § 407.010(5).

216. Nissan engaged in "trade" or "commerce" in the State of Missouri within the meaning of Mor. Rev. Stat. § 407.010(7).

217. The Missouri Merchandising Practices Act ("Missouri MPA") makes unlawful "the act, use or employment by any person of any deception, fraud, false pretense, misrepresentation, unfair practice, or the concealment, suppression, or omission of any material fact in connection with the sale or advertisement of any merchandise." Mo. Rev. Stat. § 407.020.

218. In the course of Nissan's business, it willfully failed to disclose and actively concealed the FEB Defect, described above. Accordingly, Nissan used or employed deception and fraud, and concealed, suppressed and omitted a material fact in connection with the sale or advertisement of merchandise in trade or commerce, in violation of the Missouri MPA. Nissan's conduct offends public policy; is unethical and unscrupulous; and presents a risk of, or causes, substantial injury to consumers.

219. Nissan's omissions regarding the FEB Defect, described above, are material facts that a reasonable person would have considered in deciding to purchase (or pay the same price for) the Class Vehicles.

220. Nissan intended for Plaintiffs [redacted] and the other Missouri Class members to rely on Nissan's omissions of fact regarding the Sliding Door Defect.

221. Plaintiffs [redacted] and the other Missouri Class members were injured by Nissan's omissions of fact concerning the above-described FEB Defect, as evidenced by Plaintiffs [redacted] and the other Missouri Class members' purchases of Class Vehicles.

222. Had Nissan disclosed all material information regarding the FEB Defect to Plaintiffs [redacted] and the other Missouri Class members, Plaintiffs [redacted] and reasonable consumers would not have purchased or leased Class Vehicles or would have paid less to do so.

223. Nissan's omissions deceived Plaintiffs [redacted] and those same business practices have deceived or are likely to deceive members of the consuming public and the other Missouri Class members.

224. In addition to being deceptive, the business practices of Nissan were unfair because Nissan knowingly sold Plaintiffs [redacted] and the other Missouri Class members Class Vehicles with defective FEB systems that are essentially unusable for the purposes for which they were sold. The injuries to Plaintiffs [redacted] and the other Missouri Class members are substantial and greatly outweigh any alleged countervailing benefit to Plaintiffs [redacted] and the other Missouri Class members or to competition under all of the circumstances. Moreover, in light of Nissan's exclusive knowledge of the FEB Defect, the injury is not one that Plaintiffs Reeves or the other Missouri Class members could have reasonably avoided.

225. As a direct and proximate result of Nissan's unfair and deceptive trade practices, Plaintiffs Reeves and the other Missouri Class members have suffered ascertainable loss and actual damages. Plaintiffs [redacted] and the other Missouri Class members who purchased or leased the Class Vehicles would not have purchased or leased the Class Vehicles, or, alternatively, would have paid less for them had the truth about the FEB Defect been disclosed. Plaintiffs [redacted] and the other Missouri Class members also suffered diminished value of their vehicles. Plaintiffs [redacted] and the other Missouri Class members are entitled to recover actual damages, attorneys' fees and costs, and all other relief allowed under Mo. Rev. Stat. § 407.025.

COUNT XI
Deceptive Acts or Practices, New York GBL § 349

226. Plaintiffs [redacted] and [redacted] hereby incorporate by reference and reallege the allegations contained in the preceding paragraphs of this Complaint.

227. Plaintiffs [redacted] and [redacted] bring this claim individually and on behalf of the other members of the New York Class against Defendants.

228. By the acts and conduct alleged herein, Defendants committed unfair or deceptive acts and practices by making misrepresentations concerning the FEB Defect.

229. The foregoing deceptive acts and practices were directed at consumers.

230. The foregoing deceptive acts and practices are misleading in a material way because, in the course of Defendants' business, they willfully failed to disclose and actively concealed the FEB Defect as described above. Further, Defendants misrepresented the true nature of the Class Vehicles. Accordingly, Defendants made untrue, deceptive or misleading representations of material facts and omitted and/or concealed material facts.

231. Defendants engaged in deceptive acts or practices when it failed to disclose material information concerning the Class Vehicles which was known to Defendants at the time of the sale. Defendants deliberately withheld the information about the FEB defect in order to postpone or prevent its warranty obligations and to induce the consumer to enter into a transaction.

232. The reliability of the Class Vehicles, and the FEB systems, were material to Plaintiffs [redacted] and [redacted] and the other members of the New York Class. Had Plaintiffs [redacted] and [redacted] and the other members of the New York Class known that their Class Vehicles had the FEB Defect, they would not have purchased the Class Vehicles, or would have done so on materially different terms.

233. Because Defendants' deception takes place in the context of automobile safety, that deception affects the public interest.

234. Defendants' unlawful conduct constitutes unfair acts or practices that have the capacity to and that do deceive consumers and have a broad impact on consumers at large.

235. Plaintiffs [redacted] and [redacted] and the other members of the New York Class suffered injury caused by Defendants' failure to disclose material information. Plaintiffs [redacted] and [redacted] and the other members of the New York Class overpaid for their vehicles and did not receive the benefit of their bargain. The defective Class Vehicles do not operate reliably and pose a grave safety threat. The value of the Class Vehicles has diminished now that the FEB system defect has to light, and Plaintiffs [redacted] and [redacted] and the other members of the New York Class own vehicles that are not safe. Further, Plaintiffs [redacted]

and [redacted] and the other members of the New York Class did not receive the benefit of their bargain in that they paid a price premium for a safety feature that was in reality a safety hazard.

236. On behalf of themselves and other members of the New York Class, Plaintiffs [redacted] and [redacted] seek to enjoin the unlawful acts and practices described herein, to recover her actual damages or fifty dollars, whichever is greater, three times actual damages, and reasonable attorneys' fees.

COUNT XII

Pennsylvania's Trade Practices and Consumer Protection Law, 73 P.S. 201-1, *et seq.*

237. Plaintiff [redacted] hereby incorporates by reference and realleges the allegations contained in the preceding paragraphs of this Complaint.

238. Plaintiff [redacted] brings this claim individually and on behalf of the other members of the Pennsylvania Class against Defendants.

239. Defendants' practices, acts, policies and course of conduct, as described above, constitute unfair conduct because they (1) offend public policy; (2) are immoral, unethical, oppressive and unscrupulous; and (3) cause substantial injury to consumers in violation of the Pa. UTPCPL.

240. Defendants, either directly or through their agents, concealed, suppressed and omitted to Plaintiff [redacted] and the other Pennsylvania Class members at the time of purchase or lease, that the Class Vehicles suffered from the FEB Defect. Plaintiff [redacted] and the other Pennsylvania Class members would not have bought the vehicles, or would have paid less for them, if Defendants had disclosed the FEB Defect.

241. Defendants knew about the FEB Defect, but did not correct it or disclose it to Plaintiff [redacted] or the other Pennsylvania Class members.

242. Defendants' concealment and omissions were material.

243. Defendants' concealment and omissions occurred in the course of conduct involving trade or commerce. Defendants' conduct caused Plaintiff [redacted] and the other Pennsylvania Class members to suffer ascertainable losses of money and property in that they were misled into expending additional sums of money at its dealerships and elsewhere in the purchase

or lease of the Class Vehicles after having been misled about the presence of the FEB Defect. Defendants did so despite having prior knowledge of the defect when they placed said vehicles into the stream of commerce. Plaintiff [redacted] also seeks a declaration that Class Vehicles are defective, and owners and lessees of the Class Vehicles must be compensated, refunded, and/or have their vehicles replaced with others that do not suffer from the FEB Defect.

PRAYER FOR RELIEF

WHEREFORE, Plaintiffs demand judgment on behalf of themselves and the other members of the Classes as follows:

A. For an order certifying the Classes under Rule 23 of the Federal Rules of Civil Procedure; naming Plaintiffs as Class representatives; and naming Plaintiffs' attorneys as Class Counsel representing the Class members;

B. For an order finding in favor of Plaintiffs and the other Class members on all counts asserted herein;

C. For an order awarding statutory, compensatory, treble, and punitive damages in amounts to be determined by the Court and/or jury;

D. For injunctive relief enjoining the illegal acts detailed herein;

E. For prejudgment interest on all amounts awarded;

F. For an order of restitution and all other forms of equitable monetary relief; and

G. For an order awarding Plaintiffs their reasonable attorneys' fees and expenses and costs of suit.

JURY TRIAL DEMANDED

Plaintiffs demand a trial by jury on all claims so triable.

Dated: March 22, 2019

Respectfully submitted,

BURSOR & FISHER, P.A.

By: /s/[redacted]
L. Timothy Fisher

L. Timothy Fisher (State Bar No. [redacted])
Joel D. Smith (State Bar No [redacted])
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Counsel for Plaintiffs and the Proposed Class

DP19-001

NISSAN

5/15/2019

ATTACHMENT B

REQUEST NUMBER 2 DOCUMENTS

LAWSUITS

Summons and Complaint - [redacted]

BURSOR & FISHER, P.A.
L. Timothy Fisher (State Bar No. [redacted]
Joel D. Smith (State Bar No. [redacted]
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Attorneys for Plaintiff

UNITED STATES DISTRICT COURT

NORTHERN DISTRICT OF CALIFORNIA

[redacted] on behalf of herself and all others similarly situated, Plaintiff, v. NISSAN NORTH AMERICA, INC. and NISSAN MOTOR CO., LTD., Defendants.	Case No. **CLASS ACTION COMPLAINT** **JURY TRIAL DEMANDED**

Plaintiff [redacted] ("Plaintiff") brings this class action against Nissan North America, Inc. ("NNA") and Nissan Motor Co., Ltd. ("NMC") (together, "Nissan" or "Defendants"), individually and on behalf of all persons in the United States who purchased, own, owned, lease or leased a 2015 or newer Nissan vehicle equipped with Forward Emergency Braking or Automatic Emergency Braking system (collectively the "FEB system"), including but not limited to the Nissan Rogue, Nissan Rogue Sport, Nissan Murano, Nissan Altima, Nissan Maxima, Nissan Armada, Nissan Pathfinder, Nissan Leaf, and Nissan Sentra (the "Class Vehicles") that were designed, manufactured, distributed, marketed, sold, and/or leased by Nissan. The allegations herein are based on personal knowledge as to Plaintiff's own conduct and are made on information and belief as to all other matters based on an investigation by counsel:

NATURE OF THE ACTION

1. This is a class action concerning a defect in the Forward Emergency Braking system featured in every Class Vehicle. "This intelligent feature uses radar technology to monitor a vehicle's proximity to the vehicle ahead, giving the driver audible and visual display warnings to help the driver reduce the vehicle's speed if a potential frontal collision is detected. If the driver fails to respond, the [Forward Emergency Braking] system can apply the brakes, helping the driver to avoid the collision or reduce the speed of impact if it is unavoidable."[1]

2. However, Defendants wrongfully and intentionally concealed one or more defects in the Class Vehicles' front distance sensor, an integral component of the vehicles' FEB systems (the "FEB Defect"). The FEB Defect can cause the FEB system to falsely engage. The FEB Defect can cause the Class Vehicles to detect non-existent obstacles, thereby automatically triggering the brakes and causing the Class Vehicles to abruptly slow down or come to a complete stop in the middle of traffic. In addition to the false engagements, the FEB Defect can also cause the FEB system to deactivate itself, rending the feature unavailable to the vehicle's operator. In such instances, the a warning flashes on the dashboard: "Front radar unavailable due to

[1] https://www.nissanusa.com/experience-nissan/news-and-events/car-safety-features-technology.html (last visited November 27, 2018).

obstruction." In either scenario, the FEB system is not a safety feature, but rather an unpredictable safety hazard.

3. The FEB Defect can occur without warning during vehicle operation, thereby posing an unreasonable safety hazard to drivers, passengers, other motorists and pedestrians. Many Class Vehicle owners have reported significant, unexpected slow-downs and stops due to the false engagement of the Class Vehicle's FEB system, even though no objects – vehicles, pedestrians, or otherwise – were nearby. Class Vehicle owners have further complained that the FEB system also frequently deactivates itself, rendering this safety feature useless.

4. The Class Vehicles are marketed as safe for use. Defendants failed to disclose the FEB Defect to consumers, despite their knowledge that the Class Vehicles were defective and not fit for their intended purpose of providing consumers with safe and reliable transportation at the time of the sale and thereafter. Defendants have actively concealed the true nature and extent of the FEB Defect from Plaintiff and other Class members, and have failed to disclose it to them at the time of purchase or lease or thereafter. Had Plaintiff and Class members known about the FEB Defect, they would not have purchased and/or leased the Class Vehicles or would have paid less for them. As a result of their reliance on Defendants' omissions and/or misrepresentations, Class members have suffered an ascertainable loss of money, property, and/or loss in value of their Class Vehicles.

5. Despite notice of the FEB Defect from, among other things, pre-production testing, numerous consumer complaints, warranty data, and dealership repair orders, Defendants have not recalled the Class Vehicles to repair the FEB Defect, have not offered Class members a suitable repair or replacement free of charge, and have not offered to reimburse all Class members the costs they incurred relating to diagnosing and repairing the FEB Defect or for the value consumers paid for the FEB feature in the first place. Defendants have refused to repair or replace the Class Vehicles despite the fact that the Class Vehicles are under a comprehensive warranty, as explained in detail below. Thus, Defendants have wrongfully and intentionally transferred the cost of repair of the FEB Defect to Plaintiff and members of the Classes by fraudulently concealing the

existence of the FEB Defect.

6. Under warranties provided to Plaintiff and members of the Classes, Defendants promised to repair or replace defective FEB components arising out of defects in materials and/or workmanship, such as the FEB Defect, at no cost to owners or lessors of the Class Vehicles. For illustrative purposes, NNA offers a 36-month or 36,000-mile Basic Warranty that "covers any repairs needed to correct defects in materials or workmanship of all parts and components of each new Nissan vehicle supplied by Nissan."[2]

7. Defendants breached their express and implied warranties through which they promised to, *inter alia*, (1) provide Class Vehicles fit for the ordinary purpose for which they were sold; and (2) repair and correct manufacturing defects or defects in materials or workmanship of any parts they supplied, including in the FEB System. Because the FEB Defect was present at the time of sale or lease of the Class Vehicles, Defendants are required to repair or replace the Class Vehicles pursuant to the terms of the warranty. Instead, Nissan has wrongfully shifted the cost of repairing the FEB Defect, or replacing the vehicle, to Class members. These costs are significant, and no reasonable consumer expects to incur such costs.

8. Knowledge and information regarding the FEB Defect is in the exclusive and superior possession of Defendants and their network of authorized dealers. Despite this, Defendants have failed to notify Plaintiff and Class members of the FEB Defect, who could not have reasonably discovered the defect through due diligence. Similarly, Nissan has failed to provide Class members with any fix or remedy for the FEB Defect, despite voluminous customer complaints.

9. Defendants misrepresented the standard, quality, or grade of the Class Vehicles and knowingly, actively, and affirmatively concealed the existence of the FEB Defect to increase profits and decrease costs by selling additional Class Vehicles and transferring the cost of the repair of the FEB Defect, or replacement of the vehicle, to Class members.

[2] https://owners.nissanusa.com/content/techpub/common/2016/2016-nissan-warranty-booklet.pdf (last visited November 26, 2018).

10. Defendants knowingly omitted, concealed and suppressed material facts regarding the FEB Defect, and misrepresented the standard, quality or grade of the Class Vehicles, which directly caused harm to Plaintiff and members of the Classes. As a direct result of Defendants' wrongful conduct, Plaintiff and members of the Classes have suffered damages, including, *inter alia*: (1) out-of-pocket expenses for repair of the FEB Defect; (2) costs for future repairs or replacements; (3) sale of their vehicle at a loss; (4) diminished value of their vehicles; and/or (5) the price premium attributable to the FEB feature.

11. Plaintiff and Class members therefore assert claims against Defendants for fraud, negligent misrepresentation, breach of express and implied warranties, violation of the Magnuson-Moss Warranty Act, 15 U.S.C. § 2301, *et seq.*, violation of the California Consumers Legal Remedies Act, California Civil Code § 1750, *et. seq.* ("CLRA"), violation of the Unfair Competition Law, California Business & Professions Code § 17200, and unjust enrichment. Plaintiff also asserts claims under New York General Business Law § 349 on behalf of a New York Subclass. As alleged herein, Defendants' wrongful conduct has harmed owners and lessors of the Class Vehicles, and Plaintiff and members of the Classes are entitled to damages and injunctive and declaratory relief.

JURISDICTION AND VENUE

12. This Court has subject matter jurisdiction under 28 U.S.C. § 1331 (federal question). This Court has jurisdiction over supplemental state law claims pursuant to 28 U.S.C. § 1367.

13. This Court also has jurisdiction over this action pursuant to the Class Action Fairness Act ("CAFA"). 28 U.S.C. § 1332(d)(2). The matter in controversy, exclusive of interest and costs, exceeds the sum or value of $5,000,000 and is a class action in which there are more than 100 members of the Classes, members of the Classes (as defined below) are citizens of states different from Defendants, and greater than two-thirds of the members of the Classes reside in states other than the states in which Defendants are citizens.

14. Venue properly lies in this District pursuant to 28 U.S.C. § 1391(b)(3) with

respect to NNA because NNA is subject to personal jurisdiction in this District by virtue of its status as a California corporation with a principal place of business outside of California. Venue properly lies in this District pursuant to 28 U.S.C. § 1391(c)(3) with respect to NMC because, as a non-resident of the United States, NMC "may be sued in any judicial district."

PARTIES

Plaintiff

15. Plaintiff [redacted] is a citizen of the State of New York and resides in Plattsburgh, New York. In or around the Fall of 2016, Plaintiff leased a 2017 Nissan Rogue SL AWD from a Nissan-authorized dealer, Huttig Nissan of Plattsburgh, New York, for her personal or household use.

16. Unbeknownst to Plaintiff at the time of leasing her Rogue, Plaintiff's vehicle contained the FEB Defect. None of the advertisements reviewed or representations received by Plaintiff and members of the Classes contained any disclosure relating to the FEB Defect in the Class Vehicles. Had Defendants disclosed the FEB Defect, Plaintiff would not have leased her vehicle on the terms that she did, or she would have paid less for her vehicle.

17. When Plaintiff and Class members purchased or leased their Class Vehicles, they reasonably relied on the expectation that the Class Vehicles were free from defects such as the FEB Defect and/or would not pose an unavoidable safety risk. Had Defendants disclosed the FEB Defect, Plaintiff and Class members would not have purchased or leased the Class Vehicles or would have paid less for their vehicles.

18. The Class Vehicles were operated in a reasonably foreseeable manner and as the vehicles were intended to be used. Plaintiff and Class members have suffered an ascertainable loss as a result of Defendants' deceptive conduct, breach of warranty, common law and statutory duties, and omissions and/or misrepresentations associated with the FEB Defect, including but not limited to, out-of-pocket losses and/or the costs of future repairs or replacements, the price premium attributable to the FEB feature, and diminished performance and value of their respective vehicles.

19. Neither Defendants nor any of their agents, dealers, or other representatives informed Plaintiff and Class members of the FEB Defect prior to the purchase or lease of the Class Vehicles, nor at any time thereafter.

Defendants

20. Defendant NNA is a California corporation with its principal place of business located at [redacted] Smyrna, TN [redacted] NNA does business in throughout the United States. NNA engages in business, including the design, manufacturing, advertising, marketing, and sale of Nissan automobiles nationwide, including throughout New York and California.

21. Defendant NMC is a Japanese corporation headquartered in Yokohama, Japan. NMC is the parent corporation of NNA. NMC, through its various agents and subsidiaries – including NNA – designs, manufactures, markets, distributes and sells Nissan automobiles in California and multiple other locations in the United States.

22. NNA and NMC sell Nissan vehicles through a network of dealerships that are the agents of NNA and NMC.

23. There exists, and at all times herein existed, a unity of ownership between NMC, NNA and their agents such that any individuality or separateness between them has ceased and each of them is the alter ego of the others. Upon information and belief, at all times mentioned herein, each Defendant was acting as an agent and/or employee of the other Defendant, and at all times mentioned was acting within the course and scope of said agency and/or employment with the full knowledge, permission, and consent of the other Defendant. In addition, each of the acts and/or omissions of each Defendant alleged herein were made known to, and ratified by, the other Defendant.

24. Upon information and belief, Defendant NMC communicates with Defendant NNA concerning virtually all aspects of the Nissan vehicles it distributes within the United States. At all relevant times, NNA acted as an authorized agent, representative, servant, employee and/or alter ego of NMC while performing activities including but not limited to advertising, warranties, warranty repairs, dissemination of technical information and monitoring

the performance of Nissan vehicles in the United States, including substantial activities that occurred within this jurisdiction.

25. At all times relevant to this action, Defendants manufactured, distributed, sold, leased, and warranted the Class Vehicles under the Nissan brand name throughout the United States. Defendants and/or their agents designed and manufactured the Class Vehicles. Defendants and/or their agents also developed and disseminated the owner's manuals and warranty booklets and information, advertisements, and other promotional materials relating to the Class Vehicles.

FACTS COMMON TO ALL CAUSES OF ACTION

A. The Forward Emergency Braking ("FEB") System Defect

26. In 2016, Nissan began offering the feature known as "Forward Emergency Braking" ("FEB") as on option on the Class Vehicles. For example, FEB was available as a part of the $2,020 "SL Premium Package" option on the 2017 Nissan Rogue SL.[3]

27. Starting in 2018, Nissan began offering "Automatic Emergency Braking" ("AEB") feature, formally known as Forward Emergency Braking, as part of its newly-introduced Intelligent Safety Shield ("ISS"). ISS is Nissan's "way of looking out for you and yours by monitoring, responding and protecting to help keep you and your passengers safe." ISS is an umbrella term for several technologies meant to assist drivers and boost safety, including the FEB system. ISS and FEB are standard on many 2018 Nissan models, including the Nissan Rogue/Rogue Sport, Nissan Altima, Nissan Murano, Nissan Leaf, Nissan Pathfinder, Nissan Maxima, and Nissan Sentra.[4] Nissan expects to sell roughly 1,000,000 of these vehicles in 2018 alone.[5]

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[3] https://monroneylabels.com/cars/[redacted]-2017-nissan-rogue (last visited November 26, 2018).

[4] https://nissannews.com/en-US/nissan/usa/releases/nissan-to-offer-standard-automatic-emergency-braking-aeb-on-one-million-u-s-vehicles-in-2018-model-year?query=automatic+emergency+braking (last visited November 26, 2018).

[5] https://www.nissanusa.com/experience-nissan/news-and-events/car-safety-features-technology.html (last visited November 26, 2018).

28. FEB "provide[s] audible and visual alerts and apply braking to help you avoid or mitigate a frontal collision with a vehicle ahead." FEB relies on a front distance sensor in the front grille to monitor a car's proximity to the vehicle ahead, warn of possible collisions, and hit the brakes if the driver cannot.

29. But a problem with the sensor modules in the Class Vehicles causes the FEB system to frequently deactivate itself and/or to falsely engage FEB, thereby causing the Class Vehicles to unexpectedly and abruptly slow down and/or come to a stop despite no obstacles being nearby (the "FEB Defect"). The FEB Defect presents a safety hazard that renders the Class Vehicles unreasonably dangerous to consumers because it severely impacts a driver's ability to control vehicle speed as expected under normal driving conditions and maintain an appropriate speed based on traffic flow, thereby increasing the risk of a rear-end collision.

30. As Digital Trends detailed in September 2018:

> After Digital Trends identified the issue in the 2018 Nissan Sentra and brought it to the automaker's attention, the company acknowledged the problem, and said it was working to replace the faulty part.
>
> "Nissan is aware of a relatively limited population of Sentra customers who are reporting conditions similar to that which you described," Dan Bedore, Director of Communications for Nissan, told Digital Trends. "Our engineering team has identified the cause to be a supplied-component issue… Nissan is well into the standard process for obtaining counter-measure parts and informing our dealers of the remedy, which is expected in the coming weeks."
>
> A Bosch spokesman told Digital Trends that it was helping Nissan with the issue, but declined to specify which other automakers use the module, or who make the radar chips within them.
>
> "We hope you will appreciate that, as a matter of principle, we do not comment on actions of our customers. We are working closely with Nissan to support it in the measures it has taken. We hope you will understand that only the automaker is in a position to answer questions in detail," the company said.[6]

[6] https://www.digitaltrends.com/cars/faulty-radars-compromising-nissan-emergency-braking-system/ (last visited November 27, 2018).

B. Nissan's Knowledge Of The FEB Defect

31. Nissan became aware of the FEB Defect through sources not available to Plaintiff and members of the Classes, including, but not limited to: pre-production testing, pre-production design failure mode and analysis data, production design failure mode and analysis data, early consumer complaints made exclusively to Nissan's network of dealers and directly to Nissan, aggregate warranty data compiled from Nissan's network of dealers, testing conducted by Nissan in response to consumer complaints, and repair order and parts data received by Nissan from Nissan's network of dealers and suppliers, including Bosch.

32. Nissan had and continues to have a duty to fully disclose the true nature of the FEB Defect to Class Vehicle owners, among other reasons, because the FEB Defect poses an unreasonable safety hazard; because Nissan had and has exclusive knowledge or access to material facts about the Class Vehicles' FEB systems that were and are not known to or reasonably discoverable by Plaintiff and the other members of the Classes; and because Nissan has actively concealed the FEB Defect from its customers at the time of purchase or repair and thereafter.

33. Specifically, Defendants: (a) failed to disclose, at the time of purchase or repair and thereafter, any and all known material defects or material nonconformities of the Class Vehicles, including the FEB Defect; (b) failed to disclose, at the time of purchase or repair and thereafter, that the Class Vehicles and their FEB systems were not in good working order, were defective and prone to failure, and were not fit for their intended purpose; and (c) failed to disclose and/or actively concealed the fact that the Class Vehicles and their FEB systems were defective, despite the fact that Defendant learned of the FEB Defect before it placed the Class Vehicles in the stream of commerce.

34. Nissan has been aware of problems with the FEB feature since at least 2015, given its release of a series of Technical Service Bulletins ("TSBs") to dealers related to the radar sensor used in the Class Vehicles' FEB systems starting in 2016. "Manufacturers typically issue more TSBs in the first model year of a new or redesigned vehicle when, despite extensive pre-

production testing, they discover design, engineering and manufacturing flaws after the vehicles are exposed to the ultimate test – being driven in the real world."[7] As detailed further below, in 2015, Class members began complaining about the FEB Defect in model year 2015 Nissan Muranos – the first Class Vehicle to offer the option.[8] *See infra* ¶¶ 47-61.

35. On September 6, 2016, Nissan released Technical Service Bulletin NTB15-099b concerning the radar sensor used in the Intelligent Cruise Control ("ICC") and FEB systems in the Class Vehicles.[9] The TSB was designed to remedy two Diagnostic Trouble Codes ("DTCs") – DTC C1A16 (RADAR BLOCKED) and DTC C1A12 (LASER BEAM OFFCNTR) and applied to the following Nissan vehicles: 2016 Altimas, 2016 Maximas, 2015-2016 Muranos, 2016 Murano Hybrids, 2015-2016 Rogues, and 2016 Sentras.

36. On November 28, 2016, Nissan released TSB NTB16-116 that noted a potential impact on FEB.[10]

37. On August 1, 2017, Nissan issued TSB PC499 mandating a "quality assurance hold" related to the "front camera."

38. On February 1, 2018, Nissan released TSB NTB18-008 which "applie[d] only to vehicles equipped with Automatic Emergency Braking (AEB) or Forward Emergency Braking (FEB)."

39. On June 8, 2018, Nissan released TSB NTB18-041 concerning the "Unexpected Operation of AEB, FEB OR FCW [Forward Collision Warning]" in 2018 Rogue, Rogue Hybrid, and Rogue Sport vehicles. The TSB stated that "The following system(s) operate unexpectedly or the customer reports unexpected operation: AEB (Automatic Emergency Braking); FEB (Forward Emergency Braking); FCW (Forward Collision Warning). On July 19, 2018, Nissan

[7] *See* https://www.chicagotribune.com/classified/automotive/chi-recall-tsb-or-customer-service-campaign-whats-the-difference-story.html (last visited November 30, 2018).
[8] *See* https://www.youtube.com/watch?v=J-qiiVMReLw (last visited November 30, 2018).
[9] https://static.nhtsa.gov/odi/tsbs/2016/SB-10091586-2280.pdf (last visited November 26, 2018).
[10] https://www.nhtsa.gov/vehicle/2016/NISSAN/ROGUE/SUV/AWD#manufacturerCommunications (last visited November 26, 2018).

released an amended TSB NTB18-041a, updated to include 2017-18 Rogue, Rogue Hybrid, and Rogue Sport vehicles.

40. On August 17, 2018, Nissan released TSB PC637 informing dealers it was "conducting a quality action to reprogram the Laser Radar and Advanced Drive Assist System (ADAS) software the on specific MY2018 Rogue (T32) vehicles built in the Smyrna, TN manufacturing plant. These vehicles are either currently in dealer inventory or assigned and in transit to the dealer. The software update is designed to help improve the performance of Automatic Emergency Braking (AEB), Forward Emergency Braking (FEB), and Forward Collision Warning (FCW) systems in the affected vehicles."

41. Nissan also has constantly tracked the National Highway Traffic Safety Administration ("NHTSA") database to track reports of defective FEB systems. From this source, Nissan knew that the Class Vehicles were experiencing unusually high levels of false engagements causing abrupt slow-downs or stops; or deactivations.

42. The following example complaints filed by consumers with NHTSA and posted on the Internet demonstrate that the FEB Defect is a widespread safety hazard that continues to plague the Class Vehicles. Consumer complaints began with the 2015 Nissan Murano:

- **November 4, 2016 – Winnetka, IL – Forward Collision Avoidance**
  THE FORWARD EMERGENCY BRAKING SYSTEM WARNING LIGHT COMES ON (THIS MEANS THE SENSOR IS NOT WORKING AND THE EMERGENCY WARNING IS NOT WORKING; FURTHER YOU CANNOT USE CRUISE CONTROL WHEN THE LIGHT IS ON). THIS HAS BEEN A PROBLEM FROM THE BEGINNING OF OWNING THE CAR. THE DEALER TRIED MANY TIMES TO REPAIR THE PROBLEM, ALL UNSUCCESSFUL. NEXT THE DEALER REPLACED THE SENSOR, AND THE PROBLEM STILL EXISTS. THE WARNING LIGHT COMES ON WHEN THE VEHICLE HAS BEEN DRIVEN FOR A FEW MINUTES- 5 TO 30 MINUTES AFTER STARTING.

- **February 27, 2017 – West Hills, CA – Forward Collision Avoidance**
  TL* THE CONTACT OWNS A 2015 NISSAN MURANO. WHILE DRIVING VARIOUS SPEEDS, THE FORWARD BRAKING SYSTEM WARNING INDICATOR ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER FOR ROUTINE MAINTENANCE. THE CONTACT STATED TO THE TECHNICIAN THAT THE FORWARD BRAKING WARNING INDICATOR ILLUMINATED. IT WAS DIAGNOSED THAT THE WARNING INDICATOR WAS ILLUMINATED DUE TO THE VEHICLE BEING BUMPED AND THAT THE EMERGENCY BRAKING SYSTEM WAS TURNED OFF. THE ISSUE PERSISTED. THE VEHICLE WAS

TAKEN TO AN INDEPENDENT MECHANIC WHERE THE ISSUE COULD NOT BE DIAGNOSED. THE CONTACT MENTIONED THAT THE VEHICLE WAS PREVIOUSLY HIT A MONTH PRIOR. THE CONTACT ALSO STATED THAT THE FRONT DRIVER AND PASSENGER SIDEVIEW MIRRORS "CLOSE VEHICLE" WARNING SIGNALS NO LONGER ILLUMINATED WHEN OTHER VEHICLES WERE CLOSE. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURES. THE FAILURE MILEAGE WAS 12,000.

43. Complaints for the 2016 Nissan Murano are similar:

- **October 27, 2018 – Greensboro, NC – Forward Collision Avoidance**
ADAPTIVE CRUISE CONTROL AND FORWARD EMERGENCY BRAKING (FEB) SYSTEM BECOMES SPONTANEOUSLY DISABLED DURING DRIVING. THIS POSES A SERIOUS ISSUE WHEN ACTUALLY DRIVING THE CAR. THE CAR IS IN MOTION WHEN THIS HAPPENS. THE SYSTEM CAN ONLY BE RESET BY STOPPING THE CAR, TURNING OFF THE IGNITION AND THEN RE-STARTING THE ENGINE.

44. Complaints for the 2017 Nissan Murano are similar:

- **August 19, 2018 – Orland Park, IL – Forward Collision Avoidance**
MY VEHICLE HAD A WARNING LIGHT COME ON STATING "FRONT COLLISION AVOIDANCE UNAVAILABLE". IT WOULD SHUT OFF THE CRUISE CONTROL. TOOK IT INTO THE DEALER. THEY SAID THE VEHICLE OPERATED AS DESIGNED. TOOK IT BACK IN SEVERAL WEEKS LATER DEMANDING THEY FIX THE PROBLEM. TOOK A TEST DRIVE WITH THE TECHNICIAN. PROBLEM DID NOT REOCCUR. I GOT OUT. THE TECHNICIAN STARTED THE CAR TO PULL IT IN THE SHOP AND THE WARNING CAME ON. THEY TRACED THE PROBLEM TO A SENSOR. THE SENSOR IS NOT AVAILABLE AND IS ON BACKORDER. IN THE MEAN TIME THE CRUISE DOES NOT OPERATE AND THE FRONT COLLISION AVOIDANCE DOES NOT WORK (WAITING 5 WEEKS NOW). CANNOT DEPEND UPON THE COLLISION AVOIDANCE EVEN THOUGH THEY ADVERTISE IT.

45. Complaints for the 2018 Nissan Murano are similar:

Sep 17, 2018 - Washington, DC - Forward Collision Avoidance
TL* THE CONTACT OWNS A 2018 NISSAN MURANO. WHILE DRIVING VARIOUS SPEEDS, THE CRUISE CONTROL ENGAGED WITHOUT WARNING. THE CONTACT STATED THAT THE CRUISE CONTROL FEATURE OF THE VEHICLE WAS CONTROLLED BY A COLLISION CONTROL SYSTEM, WHICH MALFUNCTIONED WHILE ON AN INCLINE AND WHILE DRIVING VARIOUS SPEEDS ON A BRIDGE. EACH TIME THE FAILURE OCCURRED, THE VEHICLE DECELERATED WITHOUT ANY WARNING OR BRAKE LIGHTS ILLUMINATED. THE DEALER WAS NOT MADE AWARE OF THE FAILURE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND PROVIDED THE CONTACT WITH CASE NUMBER: [redacted] THE FAILURE MILEAGE WAS APPROXIMATELY 500.

46. Complaints for the 2016 Nissan Rogue are similar:

- **July 2, 2018 – Nashville, TN – Forward Collision Avoidance**

FRONT COLLISION SENSOR GOES OFF AT RANDOM SPEEDS WHILE TRAVELING FORWARD WITH NO ONE ON THE ROAD AHEAD. THE VEHICLE AUTOMATICALLY APPLIES THE BRAKE IN SOME INSTANCES. THE INFOTAINMENT SYSTEM ALSO RESETS ITSELF PERIODICALLY. PRIOR SERVICE HAS HAD THE ENTIRE BODY CONTROL MODULE REPLACED, BUT ELECTRICAL ISSUES PERSIST. MULTIPLE DEALERS HAVE NOT BEEN ABLE TO RECREATE THE PROBLEM EVEN THOUGH ISSUES ARE STILL PRESENT. SIGNIFICANT SAFETY HAZARD BY VEHICLE AUTOMATICALLY APPLYING BRAKE RANDOMLY AND NISSAN STILL DOES NOTHING TO RESOLVE THE ISSUE. THESE INSTANCE HAPPEN ON MULTIPLE OCCASIONS.

47. Complaints for the 2017 Nissan Rogue are similar:

- **Oct 09, 2018 - Villas, NJ - Forward Collision Avoidance**

TL* THE CONTACT OWNS A 2017 NISSAN ROGUE. WHILE DRIVING APPROXIMATELY 40 MPH AND ATTEMPTING TO STOP THE VEHICLE, THE BRAKE PEDAL TRAVELED TO THE FLOORBOARD WHEN IT WAS DEPRESSED. THE VEHICLE DID NOT STOP AND REAR ENDED THE PRECEDING VEHICLE. THERE WAS NO WARNING INDICATOR ILLUMINATED. THE AIR BAGS DID NOT DEPLOY. A POLICE REPORT WAS FILED. THE CONTACT SUSTAINED INJURIES THAT LATER REQUIRED MEDICAL ATTENTION. THE VEHICLE WAS DAMAGED AND TOWED TO A PRIVATE PROPERTY. THE CONTACT CALLED TEAM NISSAN AT [redacted] (LOCATED AT [redacted] VINELAND, NJ [redacted] AND WAS REFERRED TO THE MANUFACTURER. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND ASKED IF THE CONTACT WANTED THE VEHICLE REPAIRED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 13,000. THE VIN WAS NOT PROVIDED.

- **Mar 01, 2018 - Del Ray Beach, FL - Crash Imminent Braking**

TL* THE CONTACT OWNS A 2017 NISSAN ROGUE. THE CONTACT STATED THAT THE FORWARD EMERGENCY BRAKING PACKAGE FUNCTION FAILED TO PROVIDE A WARNING AND DID NOT BRAKE WITHOUT THE CONTACT APPLYING FORCE TO THE BRAKE PEDAL. THE DEALER (WEST PALM BEACH NISSAN, [redacted] RIVIERA BEACH, FL [redacted] WAS NOTIFIED AND TESTED THE VEHICLE, CONSUMER WAS LATER TOLD THAT TEST WAS UNOFFICIAL AS CORPORATE SAID TOLD THEM THEY COULDN'T TEST FEATURE. DELRAY NISSAN SAID THE SAME FEATURE IN INFINITI QX60 WORK PERFECTLY SO DOES CRUISE CONTROL BRAKING IN BOTH VEHICLES. HOWEVER WITHOUT CRUISE CONTROL ACTIVATED THE NISSAN FORWARD COLLISION SEEMS NOT WORK. THE APPROXIMATE FAILURE MILEAGE WAS 130.

- **Jan 10, 2018 - Mansfield, OH - Forward Collision Avoidance**

THERE IS A SAFETY ISSUE WITH THE FRONT BRAKING SYSTEM. THERE IS EVEN A DOCUMENT SEND TO THE NISSAN DEALERSHIPS NOTIFYING THEM

THAT IT IS A KNOWN ISSUE, BUT THERE IS NO FIX AS OF YET THE ENGINEERS CANNOT EVEN FIND A CAUSE FOR THE ISSUE. I ASKED FOR A COPY OF THE LETTER, BUT, OF COURSE, IT IS A "CONFIDENTIAL" DOCUMENT AND ONLY PRIVILEGED PARTIES ARE ABLE TO HAVE ACCESS TO IT. WHAT HAPPENS IS THERE WILL BE AN AUDIBLE BEEPING (TWO-THREE TIMES) AND IMMEDIATELY AFTER YOUR CAR WILL SLAM ON THE BRAKES ON IT OWN, WHICH IN TURN KICKS ON THE ANTI-LOCK BRAKES. THERE WILL BE NOTHING ON THE SENSOR OR NOTHING IN YOUR PATH IN FRONT OF YOU. IT DOES THIS SPONTANEOUSLY. THIS WAS WHILE I WAS DRIVING!!!! THIS HAS HAPPENED TO ME 3 TIMES ALREADY. WHEN HOOKED UP TO A DIAGNOSTIC TESTER, IT THROWS A CODE THAT THERE WAS SOMETHING IN FRONT OF THE SENSOR. THE DATE MARKED ON THIS CLAIM/REPORT WAS THE LAST TIME IT HAS HAPPENED....SO FAR....

- **Dec 31, 2017 - Vacaville, CA - Forward Collision Avoidance**
THIS VEHICLE WAS PURCHASED NEW FROM THE DEALERSHIP, NISSAN OF VACAVILLE, ON 9-16-2017. ON 10-26-2017 WHILE TRAVELING AT APPROXIMATELY 35 MPH THE VEHICLE'S FORWARD EMERGENCY BRAKING SYSTEM (FEB) SUDDENLY AND UNEXPECTEDLY ACTIVATED, BRING THE CAR TO A FULL AND COMPLETE STOP IN THE MIDDLE OF THE ROAD. THE BRAKING SYSTEM DISENGAGED WITHIN A FEW SECONDS AND I WAS ABLE TO PULL TO THE SIDE OF THE ROAD. THERE WERE NO ADVERSE CONDITIONS, OBSTRUCTIONS, OR VEHICLES WITHIN A DANGEROUS DISTANCE TO HAVE CAUSED THE ACTIVATION. THE DASHBOARD WARNING LIGHTS DISPLAYED THE ALERT MESSAGE "WARNING" "MALFUNCTION." THE VEHICLE WAS SUBSEQUENTLY TOWED TO AUTOCOM NISSAN OF CONCORD FOR SERVICE AND DIAGNOSIS. I WAS TOLD CODES U1002, C1B5D, AND C1A16-97 WERE STORED IN THE COMPUTER SYSTEM. C1A16-97 RELATES TO AN OBSTRUCTION OR BLOCKED RADAR SENSOR, BUT THAT ALL THE STORED CODES WERE IN THE PAST. C1A16-97 WAS STORED AT 1983 MILES - I EXPERIENCED NO ACTIVATION OF THE SYSTEM AT THAT TIME. ACCORDING TO THE DEALERSHIP THERE WERE NO STORED CODES RELATED TO TODAY'S INCIDENT. NISSAN TECH LINE MADE A REMOTE DIAGNOSIS AND CONCLUDED A LOOSE LICENSE PLATE FRAME LIKELY HAD CAUSED AND OBSTRUCTION, ACTIVATING THE SYSTEM. THIS IS IN CONFLICT WITH THE OWNERS MANUAL'S EXPLANATION OF FEB SHUT DOWN IN THE EVENT OF AN OBSTRUCTION. ON 12-19-2017 I RETURNED THE VEHICLE TO THE DEALERSHIP WHERE I PURCHASED THE CAR. AFTER FOUR DAYS OF DIAGNOSTIC AND ROAD TESTING I WAS TOLD THAT, ACCORDING TO NISSAN TECH LINE, SINCE THE DEALERSHIP WAS UNABLE TO DUPLICATE THE MALFUNCTION DURING THE TEST DRIVE, THEN THE CAR IS CONSIDERED OPERATIONAL AND SAFE AND COULD BE RETURNED TO THE CUSTOMER. AND ALTHOUGH FINDING MULTIPLE PAST CODES STORED ECM-UL00L, ASB-UL002, BCM UL000-00, UL000-01, CLB40-49, CLB30-49, UL000-00, ICC /ADAS-C1B53-04, CLB54-00, UL000-01 ALL INDICATION MALFUNCTION. NONE OF WHICH HAVE BEEN RESOLVED OR REPAIRED. ## VIN PASSED ## NISSAN ROUGE S FWD 2017.5 ##

- **Dec 22, 2017 - Roswell, GA - Forward Collision Avoidance**
THE FIRST TIME THE VEHICLE MALFUNCTIONED, I WAS DRIVING IN A GROCERY STORE PARKING LOT WITH A PERSONAL FRIEND AND SUDDENLY THE CAR'S EMERGENCY BRAKE PROTECTION ACTIVATED JOLTING THE CAR TO A STOP. THE SECOND OCCURRENCE WAS IN A PARKING DECK (DIFFERENT FROM THE FIRST LOCATION) AND THE CAR AGAIN ACTIVATED THE EMERGENCY BRAKE PROTECTION SYSTEM JOLTING THE CAR TO A STOP. I THEN FELT THIS WAS A SAFETY ISSUE AND BROUGHT THIS INTO THE NISSAN DEALERSHIP. THEY CHECKED THE CAR AND CALLED REPORTING THEY COULD NOT FIND ANYTHING WRONG WITH THE CAR AND I SHOULD PICK IT UP. I PICKED THE CAR UP AND CONTINUED TO DRIVE IT UNTIL I SWITCHED CARS WITH A PERSONAL FRIEND WHO USED THE CAR TO DRIVE ONE MILE BACK TO HOME DOWN A 4 LANE ROAD. UPON COMING TO AN INTERSECTION, SHE REPORTS SHE BEGAN SLOWING DOWN AND GOT IN A TURN LANE TO MAKE A LEFT ONTO OUR NEIGHBORHOOD ROAD AND AS SHE WAS APPROACHING THE LIGHT, THE CAR ACTIVATED THE EMERGENCY BRAKING SYSTEM, AGAIN JOLTING THE CAR TO A STOP. SHE STATES DURING AND AFTER THE CAR CAME TO A COMPLETE STOP, SHE KEPT HER FOOT ON THE BREAK THE ENTIRE TIME AND WHILE DECOMPRESSING THE BRAKE, THE CAR THEN JOLTED FORWARD CRASHING INTO THE CAR IN FRONT OF HER. I HAD THE CAR TOWED IN TO THE NISSAN DEALERSHIP AND HAD CORPORATE NISSAN STEP IN TO INVESTIGATE THE CAR. 6 WEEKS LATER THEY INVESTIGATED THE CAR REPORTING THAT NO ERROR WAS FOUND WITH THE CAR AND AGAIN I SHOULD PICK MY VEHICLE UP. I REQUESTED SPECIFIC TESTS AND ASKED THE TESTING PROCESS FOR THE CAR AND WAS ADVISED BY THE INVESTIGATION DEPARTMENT THAT THEY COULD NOT DISCLOSE THAT INFORMATION AND THAT THE TESTING AND RESULTS WERE "PROPERTY OF NISSAN" AND THAT THEY WERE NOT OFFERING ANY FURTHER ASSISTANCE.

- **Sep 30, 2018 - Carnegie, PA - Forward Collision Avoidance**
AUTO EMERGENCY BRAKING IS ACTIVATING WHEN THERE IS NO VEHICLE OR OBSTACLE IN FRONT OF ME. IT HAPPENEND THE FIRST TIME I LEFT THE DEALER ON AN OPEN HIGHWAY. IT HAPPENED AGAIN IN A DARK PARKING GARAGE, AND AGAIN WHEN I WAS GOING LESS THAN 10 MILES AN HOUR OVER RAILROAD TRACKS. IT HAPPENED TO MY HUSBAND GOING OVER A BRIDGE WITH METAL EXPANSION JOINTS. GOOD THING NO ONE WAS BEHIND US WHEN IT HAPPENED. I WILL BE CALLING THE DEALER IN THE MORNING. MY ROGUE HAS AROUND 3,000 MILES ON IT.

48. Complaints concerning the 2018 Nissan Rogue are similar:

- **Sep 24, 2018 - Medford, NY - Dynamic Brake Support/Brake Assist**
TL* THE CONTACT OWNS A 2018 NISSAN ROGUE. THE CONTACT STATED THAT THE VEHICLE'S AUTOMATIC BRAKING FEATURE INDEPENDENTLY ACTIVATED WHILE THE VEHICLE WAS BEING DRIVEN AT VARIOUS SPEEDS. THERE WERE NO OBSTACLES IN THE VEHICLE'S PATH. THE FAILURE OCCURRED WITHOUT WARNING ON APPROXIMATELY SIX OCCASIONS. THE

DEALER AND MANUFACTURER WERE NOT NOTIFIED OF THE FAILURE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 1,600.

- **Sep 17, 2018 - Lubbock, TX - Forward Collision Avoidance**
MY 2018 NISSAN ROGUE BRAKED SUDDENLY, FOR NO REASON. TRAVELING 30 MPH ON A QUIET NEIGHBORHOOD STREET. THE LIGHTS ON THE DASHBOARD FLASHED BRIEFLY, THERE WAS A LOUD GRINDING NOISE, THEN SUDDEN AND COMPLETE STOP IN THE MIDDLE OF THE ROAD. NO CARS IN FRONT OR BACK OF MINE. THE ONLY THING IN THE ROAD WAS A METAL DRAIN COVER. VERY FRIGHTENING EXPERIENCE.

- **Jul 24, 2018 - The Villages, FL - Forward Collision Avoidance**
WE PURCHASED 2018 NISSAN ROGUE IN JUNE. TODAY WE DROVE 75 MILES AND THE EMERGENCY BRAKING ACTIVATED 4 TIMES FOR NO REASON. ONCE ON THE INTERSTATE, ONCE ON THE OFF RAMP, AND TWICE ON THE HIGHWAY. THERE WERE NO RR TRACKS OR OTHER OBSTACLES. THIS HAS HAPPEN TO ME ON TWO OTHER OCCASIONS. THE VEHICLE HAS ALMOST 1000 MILES ON IT. I+M AFRAID SOMEONE WILL THINK I+M BRAKE CHECKING THEM! ILL BE SPEAKING TO THE DEALER, BUT I SAW OTHER COMPLAINTS HERE AND DECIDED TO REGISTER MINE ALSO. WHEN THIS HAPPENS IT SOUNDS AS IF YOU+RE DRIVING OVER +RUMBLE STRIPS+.

- **Jul 12, 2018 - Pittsburgh, PA - Forward Collision Avoidance**
TWO WEEK OLD NISSAN ROGUE. THE EMERGENCY BRAKING SYSTEM ACTIVATES IN THE PARKING GARAGE WHERE I WORK. IT SEEMS TO HAPPEN ANYWHERE IN THE GARAGE (ANY FLOOR) AND WHEN I SURPASS ~15MPH. SPOKE WITH THE DEALER AND THEY ARE GOING TO TAKE A LOOK AT IT, BUT GOING BY THE NUMBER OF SIMILAR COMPLAINTS ON THIS SITE I'M BEGINNING TO THINK NISSAN NEEDS TO ISSUE A FIX AND RECALL.

49. Complaints concerning the 2017 Nissan Maxima are similar:

- **Jul 11, 2018 - Magnolia, NJ - Forward Collision Avoidance**
THE PROBLEM BEGAN IN MY 2017 NISSAN MAXIMA. I TOLD THE DEALERSHIP THAT THE EMERGENCY AUTOMATIC BRAKING SYSTEM INITIATED WHILE NO OTHER CARS WERE AROUND. THEY TRADED ME IN TO THE 2018 NISSAN ROGUE AND THE SAME ISSUE HAS OCCURRED 3 TIMES IN THIS VEHICLE. EACH TIME, THERE WERE NO OTHER VEHICLES AROUND. THE DEALERSHIP CLAIMED THERE IS NOTHING WRONG WITH THE VEHICLE. IT WASN'T UNTIL I CONTACTED CORPORATE THAT THEY ADMITTED THEY KNOW THERE'S A DEFECT, BUT NO FIX WAS AVAILABLE YET. THEY KNOWINGLY JEOPARDIZED MY INFANT SON'S SAFETY AND LIED TO ME. THIS DEFECT IS SCARY AND SHOULDN'T BE ALLOWED TO BE SWEPT UNDER THE RUG BY THE DEALERSHIPS. I NO LONGER FEEL SAFE DRIVING WITH NISSAN.

- **Jun 23, 2018 – Fort Lauderdale, FL - Forward Collision Avoidance**
APPLIED BRAKES IN EMERGENCY SITUATION. ABS SYSTEM FAILED TO

OPERATE AND ALL FOUR WHEELS LOCKED AND CAR SLID INTO OTHER VEHICLE. ALSO CAR EQUIPPED WITH BRAKE ASSIST IT TO FAILED TO OPERATE.

50. Consumers have logged similar complaints regarding the 2016 Nissan Altima:

- **October 1, 2016 – Dallas, TX – Forward Collision Avoidance**
TL* THE CONTACT OWNS A 2016 NISSAN ALTIMA. WHILE DRIVING VARIOUS SPEEDS, THE FORWARD EMERGENCY BRAKING WARNING INDICATOR ILLUMINATED AND CAUSED THE VEHICLE TO SLOW DOWN AND THEN STOP. THE CONTACT TOOK THE VEHICLE TO A DEALER, BUT THERE WAS NO RESOLUTION FOR THE ISSUE WITH THE EMERGENCY BRAKE. THE MANUFACTURER WAS NOTIFIED OF THE ISSUE. THE FAILURE MILEAGE WAS 7,259.

51. Consumers have logged similar complaints regarding the 2017 Nissan Altima:

- **March 13, 2017 – Manchester, TN – Forward Collision Avoidance**
EMERGENCY FORWARD BRAKING DOES NOT DO ANYTHING THAT THE NISSAN BOOK OUTLINES OR THE ON LINE VIDEO OUTLINES. I HAVE TWO CASE NUMBERS [redacted] AND [redacted] AND TWO DEALERSHIPS THE WORK REPORT SAYS NO CODE NO PROBLEM.

52. Consumers have logged similar complaints regarding the 2018 Nissan Altima:

- **November 30, 2018 – Louisville, KY – Electrical System**
I PURCHASED A NEW 2018 NISSAN, THE FRONT END COLLISION SENSOR IS ALARMING AND HAS EVER SINCE THE CAR WAS NEW. I HAVE TAKEN IT TO TWO DIFFERENT DEALERS AND THEY HAVE REFERRED ME TO NISSAN AND SAY THAT I SHOULD WAIT FOR THE RECALL. I THINK THIS IS UNACCEPTABLE AS MY CAR IS NOT SAFE WITH THE FRONT END COLLISION NOT WORKING PROPERLY. PLEASE HELP ME FIX THIS PROBLEM. AS I AM DRIVING DOWN THE ROAD, THE SENSOR ALARMS AND SAYS IT IS NOT WORKING WHEN THERE IS NOTHING IN FRONT OF MY VEHICLE. I HAD ONE DEALER TELL ME IT WAS PICKING UP THE SUN.....PLEASE HELP.

53. Consumers have logged similar complaints regarding the Nissan Leaf:

- **Jun 25, 2018 - Phoenix, AZ - Forward Collision Avoidance**
WHILE DRIVING FORWARD, THE VEHICLE SUDDENLY, UNEXPECTEDLY AND VIOLENTLY APPLIES THE BRAKES WITHOUT ANY DRIVER INPUT WHATSOEVER! THERE ARE NO OTHER VEHICLES OR PEDESTRIANS IN THE VICINITY AT THE TIME. THIS SUDDEN BRAKING PROBLEM BEGAN ON OR ABOUT 5/15/18 AND HAPPENED ON SEVERAL OCCASIONS AFTER THAT. TWICE WHILE ENTERING THE UNDERGROUND PARKING GARAGE AT AN OFFICE BUILDING AND TWICE WHILE DRIVING ON A CITY STREET. VEHICLE HAS BEEN AT THE LOCAL NISSAN DEALER FOR OVER A WEEK BUT NEITHER THE DEALERSHIP NOR THE MANUFACTURER APPARENTLY HAS ANY IDEA HOW TO FIX THE PROBLEM. THEY THINK THAT THERE IS A FAULT IN THE AUTOMATIC EMERGENCY BRAKING SYSTEM. THE SERVICE MANAGER TOLD ME THAT OTHER INSTANCES OF THE SAME ISSUE HAVE BEEN REPORTED TO NISSAN. THE SALESPERSON INDICATED THAT THERE WERE 4 OTHER

SIMILAR CASES AT THEIR DEALERSHIP ALONE.THEY ALSO WILL NOT LET US TAKE THE VEHICLE HOME WITHOUT SIGNING A RELEASE OF LIABILITY DOCUMENT. THE OBVIOUS CONCERN IS THAT THE EMERGENCY BRAKING SYSTEM WILL AGAIN RANDOMLY ACTIVATE WHILE TRAVELING AT A HIGHER SPEED AND CAUSE AN ACCIDENT RESULTING IN SERIOUS PROPERTY DAMAGE AND INJURIES!

54. Consumers have logged similar complaints regarding the 2018 Nissan Sentra:

- **Jul 31, 2018 - Cedar Park, TX - Forward Collision Avoidance**
THE FRONT SENSOR KEEP SHOWING THE "FRONT SENSOR UNAVAILABLE" FOLLOWED BY THE CRASH ICON AT ALL TIMES OF THE DAY, AND ALL SPEEDS INCLUDING IN THE STOPPED POSITION. THE SENSOR GOES OUT REGARDLESS OF WHETHER OR NOT THERE ARE OTHER VEHICLES NEAR THE CAR.

55. Consumers have logged similar complaints regarding the 2017 Nissan Pathfinder:

- **September 21, 2018 – Sarasota, FL – Forward Collision Avoidance**
MY EMERGENCY BRAKING KEEPS SENDING ME ALERTS WHEN THERE IS NOTHING IN FRONT OF ME. I'M GETTING MESSAGES THAT THE SYSTEM IS DISABLE BECAUSE OF AN OBSTRUCTION. THIS HAPPENS A LOT OF TIMES WHEN IT'S RAINING OUT. I HAVE OPEN A COMPLAINT WITH NISSAN CASE NUMBER [redacted] THE DEALER TELLS ME RAIN CAN EFFECT THE SYSTEM. WHEN THE WEATHER IS BAD IS WHEN YOU NEED THE SYSTEM THE MOST.

56. Consumers have logged similar complaints regarding the 2018 Nissan Pathfinder:

- **July 25, 2018 – Fort Meade, FL – Vehicle Speed Control**
THE INTELLIGENT CRUSE CONTROL SYSTEM WORK INTERMINTENTLY. WHEN THIS HAPPENS THE SAFETY BRAKING SYSTEM DOES NOT WORK.

57. The above complaints represent only a sampling of otherwise voluminous complaints regarding the FEB Defect that members of the Classes have reported to Nissan directly and through its dealers.

58. Nissan also made partial representations while suppressing a material fact. Specifically, the owner's manuals of many of the Class Vehicles said, "[t]he FEB system can assist the driver when there is a risk of a forward collision with the vehicle ahead in the traveling lane," and that "[t]he FEB system uses a radar sensor … located behind the front bumper to measure the distance to the vehicle ahead in the same lane." Although the manual discloses that the "FEB system does not function in all driving, traffic, weather and road conditions," the manual does not disclose that the FEB system has a defect that can cause sudden deceleration or stops even if there is not another vehicle ahead in the traffic lane. Nor does the manual disclose

that the defect can cause the FEB system to deactivate regardless of "driving, traffic, weather and road conditions." The owner's manuals of other Class Vehicles said the same thing, except that it used the term "AEB system" instead of the "FEB system."

59. Although Nissan was aware of the widespread nature of the FEB Defect in the Class Vehicles, and that it posed grave safety risks, Nissan has failed to take adequate steps to notify all Class Vehicle owners of the FEB Defect and provide relief.

60. Defendants have not recalled the Class Vehicles to repair the FEB Defect, have not initiated a customer service campaign to address the FEB Defect, have not offered Class members a suitable repair or replacement of parts related to the FEB Defect free of charge, and have not reimbursed all Class members who incurred costs for repairs related to the FEB Defect.

61. Plaintiff and Class members have not received the value for which they bargained when they purchased or leased the Class Vehicles.

62. Defendants have deprived Plaintiff and Class members of the benefit of their bargain, exposed them all to a dangerous safety defect without any notice, and failed to repair or otherwise remedy the FEB Defect contained in the Class Vehicles. As a result of the FEB Defect, the value of the Class Vehicles has diminished, including without limitation, the resale value of the Class Vehicles. Reasonable consumers, like Plaintiff, expect and assume that a vehicle's FEB system and the related components are not defective and will not malfunction while operating the vehicle as it is intended to be operated and thus did not receive the benefit of their bargain, i.e., the price premium they paid attributable to the FEB system.

63. Plaintiff and Class members further expect and assume that Nissan will not sell or lease vehicles with known safety defects, such as the FEB Defect, and will fully disclose any such defect to consumers prior to purchase, or offer a suitable, non-defective, repair.

CLASS ALLEGATIONS

64. Plaintiff brings this action pursuant to Federal Rules of Civil Procedure 23(a) and 23(b)(1), (b)(2) and/or (b)(3) on behalf of the following Class and Subclasses:

All persons or entities in the United States that purchased, lease, leased, own or owned a 2015-present Nissan vehicle equipped with Automatic Emergency Braking or Forward Emergency Braking (the "Nationwide Class" or "Class"); and

All persons or entities in New York that purchased, lease, leased, own or owned a 2015-present Nissan vehicle equipped with Automatic Emergency Braking or Forward Emergency Braking (the "New York Subclass") (collectively, the "Classes").

65. Subject to additional information obtained through further investigation and discovery, the foregoing definition of the Classes may be expanded or narrowed by amendment or amended complaint, or narrowed at class certification.

66. Specifically excluded from the Classes are Defendants, Defendants' officers, directors, agents, trustees, parents, children, corporations, trusts, representatives, employees, principals, servants, partners, joint ventures, or entities controlled by Defendants, and their heirs, successors, assigns, or other persons or entities related to or affiliated with Defendants and/or Defendants' officers and/or directors, the judge assigned to this action, and any member of the judge's immediate family.

67. **Numerosity.** The members of the proposed Classes are geographically dispersed throughout the United States and are so numerous that individual joinder is impracticable. Upon information and belief, Plaintiff reasonably estimates that there are hundreds of thousands of individuals that are members of the proposed Classes. Although the precise number of proposed members is unknown to Plaintiff, the true number of members of each of the Classes is known by Defendants. More specifically, Nissan and its network of authorized dealers maintains databases that contain the following information: (i) the name of each Class member that leased or purchased a vehicle; and (ii) the address of each Class member. Thus, members of the proposed Classes may be identified and notified of the pendency of this action by first class mail, electronic mail, and/or published notice, as is customarily done in consumer class actions.

68. **Typicality.** The claims of the representative Plaintiff are typical of the claims of the Class in that the representative Plaintiff, like all members of the Classes, paid for a Class

Vehicle designed, manufactured, and distributed by Defendants which is afflicted by the FEB Defect. The representative Plaintiff, like all members of the Classes, has been damaged by Defendants' misconduct in that she has incurred or will incur the cost of repairing or replacing his malfunctioning FEB system and related parts as a result of the FEB Defect. Further, the factual bases of Defendants' misconduct are common to all members of the Classes and represent a common thread of fraudulent, deliberate, and/or grossly negligent misconduct resulting in injury to all members of the Classes.

69. **Existence and predominance of common questions of law and fact.** Common questions of law and fact exist as to all members of the Classes and predominate over any questions affecting only individual members of the Classes. These common legal and factual questions include, but are not limited to, the following:

(a) Whether the Class Vehicles suffer from the FEB Defect;

(b) Whether the Class Vehicles contain a design defect and/or a defect in material, manufacturing and/or workmanship;

(c) Whether the FEB Defect constitutes an unreasonable safety hazard;

(d) Whether Defendants knew or should have known about the FEB Defect and, if so, how long Defendants have known of the FEB Defect;

(e) Whether Defendants had a duty to disclose that the Class Vehicles suffer from the FEB Defect;

(f) Whether Defendants breached their duty to disclose that the Class Vehicles suffer from the FEB Defect;

(g) Whether Defendants intentionally and knowingly falsely misrepresented, concealed, suppressed and/or omitted material facts including the fact that the Class Vehicles suffered from the FEB Defect;

(h) Whether Defendants negligently and falsely misrepresented or omitted material facts including the fact that the Class Vehicles suffered from the FEB Defect;

(i) Whether Defendants made material misrepresentations and/or omissions concerning the standard, quality or grade of the Class Vehicles and the FEB Defect;

(j) Whether members of the Classes would have paid less for the Class Vehicles if Defendants, at the time of purchase or lease, disclosed that the vehicles suffered from the FEB Defect;

(k) Whether Defendants are liable to Plaintiff and the Classes for breaching their express and/or implied warranties;

(l) Whether Defendants are liable to Plaintiff and the Classes for violation of The Magnuson-Moss Warranty Act, 15 U.S.C. §§ 2301, *et seq.* and/or any other statutory duties under state laws;

(m) Whether Defendants violated the California Consumers Legal Remedies Act, California Civil Code §§ 1750, *et seq.* and the California Unfair Competition Law, Cal. Bus. & Prof. Code §§ 17200, *et seq.*;

(n) Whether Defendants violated the New York General Business Law § 349;

(o) Whether Defendants have been unjustly enrichment; and

(p) Whether Plaintiff and the Classes are entitled to damages, restitution, equitable, injunctive, compulsory, or other relief.

70. **Adequacy of Representation.** Plaintiff will fairly and adequately protect the interests of the Classes. Plaintiff has retained counsel that is highly experienced in complex consumer class action litigation, and Plaintiff intends to vigorously prosecute this action on behalf of the Classes. Furthermore, Plaintiff has no interests that are antagonistic to those of the Classes.

71. **Superiority.** A class action is superior to all other available means for the fair and efficient adjudication of this controversy. The damages or other financial detriment suffered by members of the Classes is relatively small compared to the burden and expense of individual litigation of their claims against Defendants. It would, thus, be virtually impossible for members of the Classes, on an individual basis, to obtain effective redress for the wrongs committed against them. Furthermore, even if members of the Classes could afford such individualized litigation, the court system could not. Individualized litigation would create the danger of inconsistent or contradictory judgments arising from the same set of facts. Individualized litigation would also increase the delay and expense to all parties and the court system from the issues raised by this action. By contrast, the class action device provides the benefits of adjudication of these issues in a single proceeding, economies of scale, and comprehensive

supervision by a single court, and presents no unusual management difficulties under the circumstances.

72. In the alternative, the Class may also be certified because:

(a) the prosecution of separate actions by individual members of the Classes would create a risk of inconsistent or varying adjudication with respect to individual Class members that would establish incompatible standards of conduct for the Defendants;

(b) the prosecution of separate actions by individual Class members would create a risk of adjudications with respect to them that would, as a practical matter, be dispositive of the interests of other members of the Classes not parties to the adjudications, or substantially impair or impede their ability to protect their interests; and/or

(c) Defendants have acted or refused to act on grounds generally applicable to the Class and Subclasses as a whole, thereby making appropriate final declaratory and/or injunctive relief with respect to the members of the Classes as a whole.

CLAIMS FOR RELIEF

COUNT I
Fraud

73. Plaintiff incorporates and realleges each of the preceding paragraphs as though fully set forth herein.

74. Plaintiff brings this count on behalf of herself and the members of the Class and Subclass.

75. Defendants intentionally and knowingly falsely misrepresented, concealed, suppressed, and/or omitted material facts including the standard, quality or grade of the Class Vehicles and the fact that the FEB system in the Class Vehicles is defective, exposing drivers, occupants and members of the public to safety risks with the intent that Plaintiff and members of the Classes rely on Defendants' misrepresentations and omissions. As a direct result of Defendants' fraudulent conduct, members of the Classes have suffered actual damages.

76. As a result of Defendants' failure to disclose to members of the Classes the material fact that the FEB system in the Class Vehicles is defective, owners and lessors of the Class

Vehicles are required to spend thousands of dollars to repair or replace the FEB Defect or sell their vehicles at a substantial loss. The fact that the FEB system in the Class Vehicles is defective is material because no reasonable consumer expects that she or she will have to spend thousands of dollars for diagnosis, repair or replacement of the FEB Defect, and because Plaintiff and members of the Classes had a reasonable expectation that the vehicles would not suffer from the FEB Defect.

77. The fact that the FEB system installed in the Class Vehicles is defective is also material because it presents a safety risk and places the driver and occupants at risk of serious injury or death. Because of the FEB Defect, the Class Vehicles may suddenly brake automatically while driving in traffic. Drivers and occupants of the Class Vehicles are at risk for rear-end collisions and other accidents caused by the FEB Defect, and the general public is also at risk for being involved in an accident with a Class Vehicle. Plaintiff and members of the Classes would not have purchased the Class Vehicles but for Defendants' omissions and concealment of material facts regarding the nature and quality of the Class Vehicles and existence of the FEB Defect, or would have paid less for the Class Vehicles.

78. Defendants knew their false misrepresentation, concealment and suppression of material facts was false and misleading and knew the effect of concealing those material facts. Defendants knew their concealment and suppression of the FEB Defect would sell more Class Vehicles.

79. Despite notice of the FEB Defect from, among other things, pre-production testing, numerous consumer complaints, warranty data, and dealership repair orders, Defendants have not recalled the Class Vehicles to repair the Defect, have not offered its customers a suitable repair or replacement free of charge, and have not offered to reimburse all Class members the costs they incurred relating to diagnosing and repairing the FEB Defect or for the premium price that they paid for the FEB feature.

80. At minimum, Defendants knew about the FEB Defect by way of customer complaints filed with affiliated dealerships and through the NHTSA, as extensively documented

above. As such, Defendants acted with malice, oppression and fraud. Plaintiff and members of the Classes reasonably relied upon Defendants' knowing, affirmative and active false representations, concealment and omissions. As a direct and proximate result of Defendants' false representations, omissions and active concealment of material facts regarding the FEB Defect, Plaintiff and members of the Classes have suffered actual damages in an amount to be determined at trial.

COUNT II
Negligent Misrepresentation

81. Plaintiff incorporates and realleges each preceding paragraph as though fully set forth herein.

82. Plaintiff brings this count on behalf of herself and the members of the Class and Subclass.

83. Defendants owed a duty to disclose the FEB Defect and its corresponding safety risk to Plaintiff and members of the Classes because Defendants possessed superior and exclusive knowledge regarding the defect and the risks associated therewith.

84. Despite notice of the FEB Defect from, among other things, pre-production testing, numerous consumer complaints, warranty data, and dealership repair orders, Defendants have not recalled the Class Vehicles to repair the Defect, have not offered its customers a suitable repair or replacement free of charge, and have not offered to reimburse all Class Vehicle owners and leaseholders the costs they incurred relating to diagnosing and repairing the FEB Defect or for the price premium attributable to the FEB system.

85. At minimum, Defendants knew about the FEB Defect by way of customer complaints filed with affiliated dealerships and through the NHTSA, as extensively documented above. Nissan also issued a TSB to dealers regarding this issue on or around November 2016. Despite repeated complaints from customers, Nissan has failed to issue a recall with regard to the FEB Defect or offer its customers any meaningful relief.

86. Defendants marketed the Class Vehicles as safe, built to last, and reliable vehicles.

87. Defendants negligently misrepresented and omitted material facts including the standard, quality or grade of the Class Vehicles and the fact that the FEB system installed in the Class Vehicles is defective, exposing drivers, occupants and members of the public to safety risks. As a direct result of Defendants' negligent conduct, members of the Classes have suffered actual damages.

88. As a result of Defendants' failure to disclose, in owners' manuals, maintenance schedules or elsewhere, to members of the Classes the material fact that the FEB system in the Class Vehicles is defective, owners and lessors of the Class Vehicles are required to spend thousands of dollars to repair or replace the Class Vehicles, or sell their vehicles at a substantial loss. The fact that the Class Vehicles suffer from the FEB Defect is material because no reasonable consumer expects that she or she will have to spend thousands on a purported safety feature – like the FEB system – that is actually a safety hazard.

89. The fact that the FEB system installed in the Class Vehicles is defective is also material because it presents a safety risk and places the driver and occupants at risk of serious injury or death. Because of the FEB Defect, Drivers and occupants of the Class Vehicles are at risk for rear-end collisions or other accidents caused by the false engagement or disengagement of the FEB system. The general public is also at risk for being involved in an accident with a Class Vehicle that is unable to accelerate to or maintain an appropriate speed. Plaintiff and members of the Classes would not have purchased the Class Vehicles but for Defendants' negligent false representations and omissions of material facts regarding the nature and quality of the Class Vehicles and existence of the FEB Defect, or would have paid less for the Class Vehicles.

90. Plaintiff and members of the Classes justifiably relied upon Defendants' negligent false representations and omissions of material facts. As a direct and proximate result of Defendants' negligent false representations and omissions of material facts regarding the standard, quality or grade of the Class Vehicles and/or the FEB Defect, Plaintiff and members of

the Nationwide Class have suffered an ascertainable loss and actual damages in an amount to be determined at trial.

COUNT III
Breach Of Express Warranty

91. Plaintiff incorporates and realleges each preceding paragraph as though fully set forth herein.

92. Plaintiff brings this count on behalf of herself and the Nationwide Class and Subclass.

93. Defendants marketed the Class Vehicles as safe, built to last, and reliable vehicles. Such representations formed the basis of the bargain in Plaintiff's and Class members' decisions to purchase or lease the Class Vehicles.

94. Defendants are and were at all relevant times merchants and sellers of motor vehicles as defined under the Uniform Commercial Code.

95. With respect to leases, Defendants are and were at all relevant times lessors of motor vehicles as defined under the Uniform Commercial Code.

96. The Class Vehicles are and were at all relevant times goods within the meaning of the Uniform Commercial Code.

97. In connection with the purchase or lease of each of the Class Vehicles, Defendants provide warranty coverage for the Class Vehicles under one or more manufacturer's warranties. For illustrative purposes, NNA offers a 36-month or 36,000-mile Basic Warranty that "covers any repairs needed to correct defects in materials or workmanship of all parts and components of each new Nissan vehicle supplied by Nissan." Under warranties provided to Plaintiff and members of the Classes, Defendants promised to repair or replace defective FEB components arising out of defects in materials and/or workmanship, such as the FEB Defect, at no cost to owners or lessors of the Class Vehicles.

98. Defendants' warranties formed a basis of the bargain that was reached when Plaintiff and members of the Classes purchased or leased their Class Vehicles.

99. Despite the existence of the warranties, Defendants failed to inform Plaintiff and members of the Classes that the Class Vehicles contained the FEB Defect, and, thus, wrongfully transferred the costs of repair or replacement of the FEB Defect to Plaintiff and members of the Classes.

100. Defendants have failed to provide Plaintiff or members of the Classes with a meaningful remedy for the FEB Defect, in clear breach of the express warranty described above, promising to repair and correct a manufacturing defect or defect in materials or workmanship of any parts they supplied.

101. As described at length above, Defendants were on notice of the FEB Defect, and as such have been afforded a reasonable opportunity to cure their breach of written warranties. Any additional time to do so would be unnecessary and futile because Defendants have known of and concealed the FEB Defect and, on information and belief, have refused to repair or replace the FEB Defect free of charge despite the FEB Defect's existence at the time of sale or lease of the Class Vehicles.

102. As a direct and proximate result of Defendants' breach of express warranties, Plaintiff and the members of the Classes have been damaged in an amount to be determined at trial.

103. Finally, because of Defendants' breach of express warranty as set forth herein, Plaintiff and the members of the Classes assert, as additional and/or alternative remedies, the revocation of acceptance of the goods and the return to Plaintiff and members of the Classes of the purchase or lease price of all Class Vehicles currently owned or leased, and for such other incidental and consequential damages as allowed.

104. On November 26, 2018, prior to filing this action, Defendants were served with a pre-suit notice letter that complied in all respects with U.C.C. §§ 2-313, 2-607. Plaintiff's counsel sent Defendants a letter advising them that they breached an express warranty and demanded that they cease and desist from such breaches and make full restitution by refunding the monies received therefrom.

COUNT IV
Breach Of Implied Warranty

105. Plaintiff incorporates and realleges each preceding paragraph as though fully set forth herein.

106. Plaintiff brings this count on behalf of herself and members of the Classes.

107. Plaintiff and members of the Classes purchased or leased the Class Vehicles from Defendants by and through their authorized agents for retail sales, or were otherwise expected to be the eventual purchasers of the Class Vehicles when bought from a third party. At all relevant times, Defendants were the manufacturers, distributors, warrantors, and/or sellers of Class Vehicles. Defendants knew or had reason to know of the specific use for which the Class Vehicles were purchased or leased.

108. Defendants are and were at all relevant times merchants and sellers of motor vehicles as defined under the Uniform Commercial Code.

109. With respect to leases, Defendants are and were at all relevant times lessors of motor vehicles as defined under the Uniform Commercial Code.

110. The Class Vehicles are and were at all relevant times goods within the meaning of the Uniform Commercial Code.

111. Defendants impliedly warranted that the Class Vehicles were in merchantable condition and fit for the ordinary purpose for which vehicles are used.

112. The Class Vehicles, when sold or leased and at all times thereafter, were not in merchantable condition and are not fit for the ordinary purpose of providing safe and reliable transportation. The Class Vehicles contain the FEB Defect and present an undisclosed safety risk to drivers and occupants. Thus, Defendants breached their implied warranty of merchantability.

113. As a direct and proximate result of Defendants' breach of the implied warranty of merchantability, Plaintiff and members of the Classes have been damaged in an amount to be proven at trial.

COUNT V
Violation Of The Magnuson-Moss Warranty Act ("MMWA")

114. Plaintiff incorporates and realleges each preceding paragraph as though fully set

forth herein.

115. Plaintiff brings this count on behalf of herself and the members of the Classes.

116. Plaintiff satisfies the MMWA jurisdictional requirement because she alleges diversity jurisdiction under CAFA, 28 U.S.C. § 1332(d)(2).

117. Plaintiff and members of the Classes are "consumers" within the meaning of the Magnuson-Moss Warranty Act, 15 U.S.C. § 2301(3).

118. Defendants are "supplier[s]" and "warrantor[s]" within the meaning of the Magnuson-Moss Warranty Act, 15 U.S.C. § 2301(4)-(5).

119. The Class Vehicles are "consumer products" within the meaning of the Magnuson-Moss Warranty Act, 15 U.S.C. § 2301(1).

120. The MMWA provides a cause of action for any consumer who is damaged by the failure of a warrantor to comply with a written or implied warranty. *See* 15 U.S.C. § 2310(d)(1).

121. Defendants provided Plaintiff and members of the Classes with one or more express warranties, which are covered under 15 U.S.C. § 2301(6). For illustrative purposes, NNA offers a 36-month or 36,000-mile Basic Warranty that "covers any repairs needed to correct defects in materials or workmanship of all parts and components of each new Nissan vehicle supplied by Nissan."

122. Under warranties provided to members of the Classes, Defendants promised to repair or replace defective FEB components arising out of defects in materials and/or workmanship, such as the FEB Defect, at no cost to owners or lessors of the Class Vehicles. However, Defendants have failed to provide owners with a remedy to the FEB Defect.

123. The Class Vehicles' implied warranties are covered under 15 U.S.C. § 2301(7).

124. Defendants breached these warranties by misrepresenting the standard, quality or grade of the Class Vehicles and failing to disclose and fraudulently concealing the existence of the FEB Defect. Without limitation, the Class Vehicles share a common defect in design, material, manufacturing and/or workmanship. Through their issuance of TSBs to their authorized

dealers, Defendants have acknowledged that the Class Vehicles are not of the standard, quality or grade that Defendants represented at the time of purchase or lease and contain the FEB Defect.

125. Plaintiff and members of the Classes have had sufficient direct dealings with Defendants or their agents (dealerships) to establish privity of contract between Defendants, on the one hand, and Plaintiff and members of the Classes, on the other hand. Nonetheless, privity is not required here because Plaintiff and each member of the Classes are intended third-party beneficiaries of contracts between Defendants and their dealers, and specifically, of their implied warranties. The dealers were not intended to be the ultimate users of the Class Vehicles and have no rights under the warranty agreements provided with the Class Vehicles; the warranty agreements were designed for and intended to benefit purchasers and lessors of the Class Vehicles only.

126. Affording Defendants a reasonable opportunity to cure their breach of written warranties would be unnecessary and futile. At the time of sale or lease of each Class Vehicle and all relevant times thereafter, Defendants knew of the material misrepresentations and omissions concerning the standard, quality or grade of the Class Vehicles and the existence of the FEB Defect, but failed to remediate the same. Likewise, Defendants failed to disclose the FEB Defect. Under the circumstances, the remedies available under any informal settlement procedure would be inadequate and any requirement that Plaintiff resort to an informal dispute resolution procedure and/or afford Defendants a reasonable opportunity to cure their breach of warranties is excused and thereby deemed satisfied.

127. The amount in controversy of Plaintiff's individual claims meets or exceeds the sum of $25. The amount in controversy of this action exceeds the sum of $50,000, exclusive of interest and costs, computed on the basis of all claims to be determined in this lawsuit.

128. Plaintiff, individually and on behalf of members of the Classes, seeks all damages permitted by law, including diminution in the value of the Class Vehicles, in an amount to be proven at trial.

COUNT VI
Unjust Enrichment

129. Plaintiff incorporates and realleges each preceding paragraph as though fully set forth herein.

130. Plaintiff brings this count on behalf of herself and the members of the Classes.

131. Plaintiff and members of the Classes conferred a benefit on Defendants by leasing or purchasing the Class Vehicles. Defendants were and should have been reasonably expected to provide Class Vehicles free from the FEB Defect.

132. Defendants unjustly profited from the lease and sale of the Class Vehicles at inflated prices as a result of their false representations, omissions and concealment of the FEB Defect in the Class Vehicles.

133. As a proximate result of Defendants' false representations, omissions and concealment of the FEB Defect in the Class Vehicles, and as a result of Defendants' ill-gotten gains, benefits and profits, Defendants have been unjustly enriched at the expense of Plaintiff and members of the Classes. It would be inequitable for Defendants to retain their ill-gotten profits without paying the value thereof to Plaintiff and members of the Classes.

134. Plaintiff and members of the Classes are entitled to restitution of the amount of Defendants' ill-gotten gains, benefits and profits, including interest, resulting from their unlawful, unjust and inequitable conduct.

135. Plaintiff and members of the Classes seek an order requiring Defendants' to disgorge their gains and profits to Plaintiff and members of the Classes, together with interest, in a manner to be determined by the Court.

COUNT VII
Violation Of California's Consumer Legal Remedies Act, California Civil Code § 1750 *et seq.* ("CLRA") (Injunctive Relief Only)

136. Plaintiff incorporates and realleges each preceding paragraph as though fully set forth herein.

137. Plaintiff brings this claim on behalf of herself and members of the Class against Defendants.

138. NNA is a "person" as defined by California Civil Code § 1761(c). NMC is a "person" as defined by California Civil Code § 1761(c).

139. Plaintiff and the other Class Members are "consumers" within the meaning of California Civil Code § 1761(d).

140. By failing to disclose and concealing the defective nature of the Class Vehicles' FEBs from Plaintiff and members of the Class, Defendants violated California Civil Code § 1770(a), as they represented that the Class Vehicles had characteristics and benefits that they do not have, represented that the Class Vehicles were of a particular standard, quality, or grade when they were of another, and advertised the Class Vehicles with the intent not to sell them as advertised. *See* Cal. Civ. Code §§ 1770(a)(5), (7) & (9).

141. Defendants' unfair and deceptive acts or practices occurred repeatedly in Defendants' trade or business, were capable of deceiving a substantial portion of the purchasing public, and imposed a serious safety risk on the public.

142. Defendants knew that the Class Vehicles' FEB systems suffered from an inherent defect, were defectively designed or manufactured, would fail prematurely, and were not suitable for their intended use.

143. Defendants were under a duty to Plaintiff and members of the Class to disclose the defective nature of the Class Vehicles' FEB systems and/or the associated repair costs because: a) Defendants were in a superior position to know the true state of facts about the safety defect contained in the Class Vehicles' FEBs; b) Plaintiff and members of the Class could not reasonably have been expected to learn or discover that their FEBs have a dangerous safety defect until after they purchased the Class Vehicles; and c) Defendants knew that Plaintiff and members of the Class could not reasonably have been expected to learn about or discover the FEB Defect.

144. By failing to disclose the FEB Defect, Defendants knowingly and intentionally concealed material facts and breached their duty not to do so.

145. The facts concealed or not disclosed by Defendants to Plaintiff and members of the Class are material because a reasonable consumer would have considered them to be important in

deciding whether or not to purchase the Class Vehicles, or to pay less for them. Had Plaintiff and members of the Class known that the Class Vehicles' FEBs were defective, they would not have purchased the Class Vehicles or would have paid less for them.

146. Plaintiff and members of the Class are reasonable consumers who do not expect that their vehicles will suffer from a FEB Defect. That is the reasonable and objective consumer expectation for vehicles and their FEB systems.

147. As a result of Defendants' misconduct, Plaintiff and members of the Class have been harmed and have suffered actual damages in that the Class Vehicles and their FEB systems are defective and require repairs or replacement.

148. As a direct and proximate result of Defendants' unfair or deceptive acts or practices, Plaintiff and members of the Class have suffered and will continue to suffer actual damages.

149. By a letter dated November 26, 2018, and sent via certified mail, Plaintiff provided Defendants with notice of its alleged violations of the CLRA pursuant to California Civil Code Section 1782(a) and demanded that Defendants rectify the problems associated with the behavior detailed above. As of the filing of this Complaint, Defendants have failed to respond to Plaintiff's demands and have failed to give notice to all affected consumers, as required by California Civil Code Section 1782.

150. A declaration establishing venue is attached hereto.

151. Wherefore, Plaintiff seeks injunctive relief only for this violation of the CLRA. If Defendant's fail to respond to Plaintiff's CLRA notice within 30 days, Plaintiff may amend her Complaint to seek all available damages under the CLRA for all violations complained of herein, including, but not limited to, statutory damages, punitive damages, attorneys' fees and cost and any other relief that the Court deems proper.

152. Accordingly, Plaintiff and members of the Class seek an order enjoining the acts and practices described above.

COUNT VIII

Violation Of California's Unfair Competition Law ("UCL")

153. Plaintiff hereby incorporates by reference the allegations contained in the preceding paragraphs of this Complaint.

154. Plaintiff brings this cause of action on behalf of herself and members of the Class against Defendants.

155. California Business & Professions Code Section 17200 prohibits acts of "unfair competition," including any "unlawful, unfair or fraudulent business act or practice" and "unfair, deceptive, untrue or misleading advertising."

156. Defendants knew that the Class Vehicles' FEB systems suffered from an inherent defect, were defectively designed and/or manufactured, would fail prematurely, and were not suitable for their intended use.

157. In failing to disclose the FEB Defect, Defendants knowingly and intentionally concealed material facts and breached their duty not to do so, thereby engaging in a fraudulent business act or practice within the meaning of the UCL.

158. Defendants were under a duty to Plaintiff and members of the Class to disclose the defective nature of the Class Vehicles' FEB systems because: a) Defendants were in a superior position to know the true state of facts about the safety defect in the Class Vehicles' FEB systems; b) Defendants made partial disclosures about the quality of the Class Vehicles without revealing the defective nature of the Class Vehicles' FEB systems; and c) Defendants actively concealed the defective nature of the Class Vehicles' FEB systems from Plaintiff and Class Members at the time of sale and thereafter.

159. The facts concealed or not disclosed by Defendants to Plaintiff and members of the Class are material because a reasonable person would have considered them to be important in deciding whether or not to purchase or lease Defendants' Class Vehicles, or to pay less for them. Had Plaintiff and members of the Class known that the Class Vehicles suffered from the FEB Defect described herein, they would not have purchased or leased the Class Vehicles or would have paid less for them.

160. Defendants continued to conceal the defective nature of the Class Vehicles and their FEB systems even after Plaintiff and members of the Class began to report problems. Indeed, Defendants continue to cover up and conceal the true nature of this systematic problem today.

161. Defendants' omissions of material facts, as set forth herein, also constitute "unfair" business acts and practices within the meaning of the UCL, in that Defendants' conduct was injurious to consumers, offended public policy, and was unethical and unscrupulous. Plaintiff also asserts a violation of public policy arising from Defendants' withholding of material safety facts from consumers. Defendants' violation of consumer protection and unfair competition laws resulted in harm to consumers.

162. Defendants' omissions of material facts, as set forth herein, also constitute unlawful business acts or practices because they violate consumer protection laws, warranty laws and the common law as set forth herein.

163. Thus, by their conduct, Defendants have engaged in unfair competition and unlawful, unfair, and fraudulent business practices.

164. Defendants' unfair or deceptive acts or practices occurred repeatedly in Defendants' trade or business, and were capable of deceiving a substantial portion of the purchasing public.

165. As a direct and proximate result of Defendants' unfair and deceptive practices, Plaintiff and members of the Class have suffered and will continue to suffer actual damages.

166. Defendants have been unjustly enriched and should be required to make restitution to Plaintiff and members of the Class pursuant to sections 17203 and 17204 of the Business & Professions Code.

COUNT IX
Deceptive Acts or Practices, New York GBL § 349

167. Plaintiff hereby incorporates by reference the allegations contained in the preceding paragraphs of this Complaint.

168. Plaintiff brings this claim individually and on behalf of the members of the New York Subclass against Defendants.

169. By the acts and conduct alleged herein, Defendant committed unfair or deceptive acts and practices by making misrepresentations concerning the FEB Defect.

170. The foregoing deceptive acts and practices were directed at consumers.

171. The foregoing deceptive acts and practices are misleading in a material way because, in the course of Defendants' business, they willfully failed to disclose and actively concealed the FEB Defect as described above. Further, Defendants misrepresented the true nature of the Class Vehicles. Accordingly, Defendants made untrue, deceptive or misleading representations of material facts and omitted and/or concealed material facts.

172. Defendants engaged in deceptive acts or practices when it failed to disclose material information concerning the Class Vehicles which was known to Defendants at the time of the sale. Defendants deliberately withheld the information about the FEB defect in order to postpone or prevent its warranty obligations and to induce the consumer to enter into a transaction.

173. The reliability of the Class Vehicles, and the FEB systems, were material to Plaintiff and the Class. Had Plaintiff and the Class known that their Class Vehicles had the FEB Defect, they would not have purchased the Class Vehicles, or would have done so on materially different terms.

174. Because Defendants' deception takes place in the context of automobile safety, that deception affects the public interest.

175. Defendants' unlawful conduct constitutes unfair acts or practices that have the capacity to and that do deceive consumers and have a broad impact on consumers at large.

176. Plaintiff and the Class suffered injury caused by Defendants' failure to disclose material information. Plaintiff and the Class overpaid for their vehicles and did not receive the benefit of their bargain. The defective Class Vehicles do not operate reliably and pose a grave safety threat. The value of the Class Vehicles has diminished now that the FEB system defect has to light, and Plaintiff and the Class own vehicles that are not safe. Further, Plaintiff and Class members did not receive the benefit of their bargain in that they paid a price premium for a safety feature that was in reality a safety hazard.

177. On behalf of herself and other members of the New York Subclass, Plaintiff seeks to enjoin the unlawful acts and practices described herein, to recover her actual damages or fifty dollars, whichever is greater, three times actual damages, and reasonable attorneys' fees.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff demands judgment on behalf of herself and members of the Class and New York Subclass as follows:

A. For an order certifying the Nationwide Class and New York Subclass under Rule 23 of the Federal Rules of Civil Procedure; naming Plaintiff as Class and Subclass representative; and naming Plaintiff's attorneys as Class Counsel representing the Class and Subclass members;

B. For an order finding in favor of Plaintiff, the Nationwide Class, and the New York Subclass on all counts asserted herein;

C. For an order awarding statutory, compensatory, treble, and punitive damages in amounts to be determined by the Court and/or jury;

D. For injunctive relief enjoining the illegal acts detailed herein;

E. For prejudgment interest on all amounts awarded;

F. For an order of restitution and all other forms of equitable monetary relief;

G. For an order awarding Plaintiff her reasonable attorneys' fees and expenses and costs of suit.

JURY TRIAL DEMANDED

Plaintiff demands a trial by jury on all claims so triable.

Dated: November 30, 2018

Respectfully submitted,

BURSOR & FISHER, P.A.

By: [redacted]
Joel D. Smith

L. Timothy Fisher (State Bar No. [redacted])
Joel D. Smith (State Bar No. [redacted])
Frederick J. Klorczyk III (State Bar No. [redacted])
[redacted]

Walnut Creek, CA [redacted]
Telephone: [redacted]
Facsimile: [redacted]
E-Mail: [redacted]

Attorneys for Plaintiff

CLRA Venue Declaration Pursuant to California Civil Code Section 1780(d)

I, Joel D. Smith, declare as follows:

1. I am an attorney at law licensed to practice in the State of California and a member of the bar of this Court. I am a partner at Bursor & Fisher, P.A., counsel of record for Plaintiff Cathy Bashaw in this action. I have personal knowledge of the facts set forth in this declaration and, if called as a witness, I could and would competently testify thereto under oath.

2. The Complaint filed in this action is filed in the proper place for trial under California Civil Code Section 1780(d) because Defendant Nissan North America, Inc. is subject to personal jurisdiction in this District by virtue of its status as a California corporation with a principal place of business outside California. Venue properly lies in this District pursuant to 28 U.S.C. 1391(c)(3) with respect to Nissan Motor Co., Ltd. because, as a non-resident of the United States, Nissan Motor Co., Ltd. "may be sued in any judicial district."

I declare under the penalty of perjury under the laws of the State of California that the foregoing is true and correct, executed on November 30, 2018 at San Francisco, California.

[redacted]

Joel D. Smith