



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: RQ 19-005
Date Opened: 12/19/2019
Investigator: Matthew Yandrick
Approver: Stephen Ridella
Subject: Door Latch Failure
Reviewer: Paul Simmons

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Ford Motor Company
Products: MY12-14 Ford Fiesta, MY13-14 Ford Fusion/Lincoln MKZ
Population: 528,305 (Estimated)
Problem Description: The door(s) fail to latch and/or inadvertently open while driving.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	235	TBD	TBD
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	2	TBD	TBD
Number of Injuries:	2	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Number of Fatalities:	0	TBD	TBD

ACTION / SUMMARY INFORMATION

Action: A Recall Query has been opened.

Summary:

On April 23, 2015, Ford Motor Company issued safety recall 15V-246 to remedy the latch pawl spring tab of approximately 336,873 model year (MY) 2012-2014 Fiesta, MY 2013-2014 Fusion and MY 2013-2014 Lincoln MKZ vehicles manufactured between February 1, 2012 and May 31, 2013. The recall was in response to the Office of Defects Investigation (ODI) investigation EA15-002 which concluded the latch pawl spring tab can break, potentially causing the door to open while driving. On March 27, 2017, Ford Motor Company issued safety recall 17V-210 expanding the population from Recall 15V-246 of approximately 191,432 model year (MY) 2014 Fiesta, MY 2013-2014 Fusion, MY 2013-2014 Lincoln MKZ vehicles manufactured between June 1, 2013 and October 31, 2013.

ODI has received 109 complaints alleging incidents of doors opening while driving in the subject vehicles. Many of the complaints occur on vehicles that have been previously under Recall 15V-246 and 17V-210. In addition, ODI has received multiple complaints on vehicles that fall outside the recall population. ODI has received 2 complaints alleging minor injuries due to the door opening while driving (ODI# 11268297, 11015973) and 1 complaint alleging debris exiting the vehicle on the freeway (ODI# 11240352). A recall query has been opened to assess the scope and remedy for Recall 15V-246 and 17V-210.

The ODI complaints cited above involved door latch failures can be viewed at www.safercar.gov under the following ODI identification numbers: 11288232, 11282831, 11282621, 11282489, 11282344, 11280788, 11280495, 11278552, 11278502, 11271749, 11271230, 11269527, 11268995, 11268809, 11268416, 11268362, 11268297, 11267611, 11266459, 11266428, 11266107, 11266074, 11265835, 11265625, 11265364, 11259118, 11258954, 11257827, 11257726, 11256505, 11256430, 11255187, 11254659, 11254652, 11254554, 11253666, 11253159, 11253072, 11252650, 11252300, 11251888, 11246181, 11246029, 11246009, 11246005, 11245859, 11245549, 11245543, 11245483, 11245408, 11245316, 11245013, 11244425, 11244327, 11244257, 11243246, 11242379, 11241837, 11241022, 11240698, 11240361, 11240352, 11240296, 11234292, 11233716, 11233106, 11232953, 11232538,

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11217211, 11217134, 11210633, 11210568, 11207018, 11206507, 11205805, 11205013, 11204019, 11203700,
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11016358, 11015973, 11014518, 11013999, 11013316, 11012362, 11012181, 11011218, 11010740, 11006452,
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