



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 19-005
Date Opened: 04/19/2019
Investigator: Peter Kivett **Reviewer:** Bruce York-B
Approver: Stephen Ridella
Subject: Unintended Acceleration

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Isuzu Technical Center of America, Inc.
Products: 2012 - 2015 Isuzu NPR with Automatic Transmissions
Population: 23,635 (Estimated)
Problem Description: While attempting to bring the vehicle to a stop, it may accelerate unintentionally.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	7	0	7
Crashes/Fires:	1	0	1
Injury Incidents:	0	0	0
Fatality Incidents:	0	0	0
Other*:	17	Confidential	Confidential

*Description of Other: EWR reports

ACTION / SUMMARY INFORMATION

Action: This Preliminary Evaluation (PE) is opened.

Summary:

The Office of Defects Investigation (ODI) is opening a Preliminary Evaluation on 2012-2016 Model Year (MY) Isuzu NPR trucks for unintended acceleration.

NHTSA has received 7 consumer complaints alleging the vehicle surged forward while attempting to come to a stop. One of the allegations describes an event where the driver was applying the brakes to stop the vehicle and it lurched forward striking a building. Additionally, consumers complain of the vehicles lunging forward while at stop/traffic lights, overpowering the brakes. ODI is also aware of manufacturer field reports alleging that subject vehicles accelerate while attempting to stop.

A Preliminary Evaluation has been opened to understand the conditions that might cause the subject vehicles to surge or lunge forward.

The ODI reports cited above can be reviewed at:
<http://www-odi.nhtsa.dot.gov/owners/SearchNHTSAID>
 using the following complaint identification numbers:
 11080414, 11080413, 11075388, 11075387, 11075382, 11079166, 11118551