U.S. Department of Transportation

National Highway Traffic Safety Administration

ODI RESUME

OFFICE OF DEFECTS INVESTIGATION

NHTSA

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Investigation:	RQ 19-001		
Date Opened:	05/09/2019	**Date Closed:**	05/28/2021
Investigator:	Antonio Moore	**Reviewer:**	Tanya Topka
Approver:	Stephen Ridella		
Subject:	Loss of Power Steering Assist		

MANUFACTURER & PRODUCT INFORMATION

Manufacturer:	General Motors, LLC
Products:	2015 Chevrolet Colorado, 2015 GMC Canyon
Population:	60,681 (Estimated)
Problem Description:	Electric Power Steering Loss While Driving

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	348	924	1176**
Crashes/Fires:	2	5	7**
Injury Incidents:	0	0	0
Fatality Incidents:	0	0	0
Other*:	0	Confidential	Confidential

***Description of Other:** TREAD reported field reports

** Total eliminates duplicates received by ODI and manufacturer.

ACTION / SUMMARY INFORMATION

Action: Closing this Recall Query (RQ). General Motors is conducting recall 21V213.

Summary:

In May 2019 the Office of Defects Investigation (ODI) opened a Recall Query (RQ19-001) to assess the scope of General Motors (GM) recall 16V-054. ODI had received 50 complaints with allegations of loss of electric power steering assist while the vehicle was in motion. These complaints were for vehicles outside the scope of recall 16V-054 yet exhibited the same symptoms.

ODI's review focused on specific build months outside the recall scope that had a high electric power steering failure rate and failures that were the same or similar to those addressed by the remedy associated with recall 16V-054. ODI's review of data supplied by GM confirmed a high failure rate for vehicles outside of the recall scope.

On March 25, 2021, GM filed a defect information report recalling select 2015 Chevrolet Colorado/GMC Canyon vehicles to remedy a potential loss of power steering assist while driving. The recall (21V-213) includes vehicles that were not addressed by recall 16V-054 and also prompted this recall query.

In view of the recall, ODI is closing this recall query. Despite closing this investigation, NHTSA reserves the right to take additional action if warranted by future circumstances.

The ODI complaints cited above can be viewed at www.nhtsa.gov under the following ODI identification numbers in a separate attachment.

10690517	11054614	11118969	11176679	11218122	11254301	11301842
10703746	11054674	11120023	11179899	11240294	11253963	11299509
10713133	11054989	11120977	11182096	11233911	11253203	11299065
10715570	11055645	11121042	11183328	11233625	11252947	11298955
10730419	11057107	11122912	11186626	11233606	11252750	11298827
10730588	11057658	11128658	11190056	11233543	11267032	11296837
10731979	11058208	11129771	11190434	11230765	11266009	11292580
10733481	11072504	11130278	11191608	11230347	11265970	11312010
10734068	11073946	11131065	11191695	11230087	11277262	11311822
10750226	11079010	11132074	11204309	11229561	11277252	11311400
10759792	11079739	11139212	11204034	11229416	11270676	11311053
10766223	11081290	11139992	11203986	11252196	11270624	11310057
10767520	11082248	11140399	11193470	11246697	11269291	11309776
10787707	11082274	11142332	11202545	11246478	11268757	11309440
10821817	11082620	11142759	11193857	11245477	11267683	11309157
10855098	11083366	11144047	11195425	11245061	11267175	11309116
10886052	11084677	11145078	11194475	11244254	11267047	11308489
10904729	11084792	11151362	11194295	11244226	11265560	11308386
10940068	11088376	11151929	11194070	11244190	11265429	11308260
10944974	11089014	11155610	11193953	11243843	11265303	11308144
10970802	11090205	11156618	11217066	11243400	11282680	11308019
10984556	11090432	11161233	11210799	11242988	11281838	11306777
11012772	11091275	11164129	11210370	11242205	11281419	11319739
11014929	11091278	11170322	11209203	11241304	11280008	11319413
11015814	11091280	11171420	11209157	11257572	11279075	11319378
11018785	11091282	11171422	11207886	11257340	11278387	11319064
11019615	11093644	11173046	11207443	11256625	11277986	11317508
11021213	11097677	11173719	11205741	11256618	11292193	11316770
11024599	11100224	11174352	11228434	11256451	11291444	11316563
11025093	11101374	11174875	11222767	11255925	11289167	11316221
11030036	11102564	11174965	11220547	11255856	11288874	11315690
11032259	11105127	11175631	11220443	11255638	11287417	11322819
11033209	11110648	11176140	11220242	11254779	11283139	11322497
11033819	11111116	11176371	11219979	11254515	11306414	11322174
11046315	11113567	11176396	11219687	11254458	11302772	11322154

11321699	11337272	11364476
11321693	11352183	11364100
11321671	11351812	11363812
11320442	11350914	11363461
11320288	11350474	11363067
11320092	11350323	11362955
11319916	11349898	11362611
11326391	11349185	11377076
11325831	11348984	11372975
11325365	11348878	11383285
11325329	11348765	11378338
11325215	11344011	11390123
11325085	11342874	11397697
11324720	11342813	11396871
11324690	11342665	11395643
11324183	11361995	11395037
11323930	11361062	11394658
11323434	11361056	11405783
11331402	11355362	11405062
11330444	11355351	11404743
11330443	11355225	11404503
11330020	11354964	11404131
11329763	11354838	11403569
11329403	11354473	11403375
11328833	11354301	11403348
11328705	11352925	11403008
11328458	11352865	11400121
11328379	11367078	11399389
11340865	11367072	11413371
11340607	11366917	11407252
11340468	11366158	11407068
11339871	11365955	
11339788	11365592	
11339424	11365587	
11339084	11365511	
11337462	11364697	