



03/28/2019

**VIA E-MAIL ONLY**

[REDACTED]  
[REDACTED]

**RE: 2017/Ram/2500**

[REDACTED]

Dear [REDACTED]:

This is in response to your demand regarding the above-referenced vehicle. On behalf of FCA US LLC, we agree to repurchase or replace the subject vehicle pursuant to Civil Code 1793.2(d)(2)(B).

The above is in exchange for return of the subject vehicle in an undamaged condition (save normal wear and tear), with all original equipment intact, clear title, current registration, a fully executed Release for all defendants.

Our motivation in making this offer is to satisfy our customer and fulfill FCA US LLC's obligations, if any, under applicable State and Federal laws. That we are making this offer should not be construed as an admission of liability on the part of FCA US LLC.

Please review our offer and advise Otisha Samuel at 1-888-542-7239 ext. of your decision as soon as possible.

Sincerely,

Jerrold Bohannon  
California Business Center  
Customer Relations/Warranty Manager