

Document Recieved from Customer

Cair Number: [REDACTED]

Date Received: 2017-08-30 12:29:35.070322

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Perkins



1205 Motor City Dr.
Colorado Springs, Colorado 80906
(719) 475-2330 Fax (719) 475-9670
www.perkinsmotors.com



ESTABLISHED IN 1945

Customer information form including fields for Customer No., Advisor (James W. Rosen), Invoiced Date (05/31/17), Mileage (6,449), and Vehicle Description (16/RAM/3500/3500 DIESEL (6.7L)).

LABOR & PARTS - J# 1 02CHZ. Table with columns: TECH#, DATE, START, FINISH, ACT, TIME, DESCRIPTION. Total Tech Time: 3.30 hours.

CUSTOMER STATES WHILE DRIVING APPROX 25 MPH A GRINDING/SNAPPING NOISE WAS HEARD (L/FRT?) - THE NEXT DAY THE TRUCK STARTED SHAKING IN FRONT LIKE WHEEL WAS GOING TO FALL OFF...

JOB # 1 TOTAL LABOR & PARTS 0.00

LABOR & PARTS - J# 4+19CHZ1. Table with columns: TECH#, DATE, START, FINISH, ACT, TIME, DESCRIPTION. Total Tech Time: 0.70 hours.

CUSTOMER STATES UNEVEN TIRE WEAR ON FRONT VERIFIED CONCERN - TIRE WEAR UNEVEN. CHECK VEHICLE WHEEL ALIGNMENT VERIFIED TOE WAS GOPOD CORRECTED STEER AHEAD AND RE TORQUED JAM NUTS...

JOB # 4 TOTAL LABOR & PARTS 68.80

LABOR & PARTS - J# 5+01CHZ113. Table with columns: TECH#, DATE, START, FINISH, ACT, TIME, DESCRIPTION. Total Tech Time: 1.20 hours.

REPLACE FRONT TIRES FOR IRREGULAR WEAR VERIFIED EXCESSIVE SCALLOPING ON FRONT TIRES CAUSING RIDE DISTURBANCE - JAM NUT LOOSE CAUSING WHEEL ALIGNMENT OPERATING OUT OF SPECS LED TO UNVEN TIRE WEAR...

PARTS - JOB # 5. Table with columns: QTY, FP-NUMBER, DESCRIPTION, U/COST, E/COST, U/PRICE. Total Cost: 436.80.

ALL CLAIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS BILL. NO RETURNS AFTER 30 DAYS. ELECTRICAL AND SPECIAL ORDERED PARTS NOT RETURNABLE. RETURNED PARTS SUBJECT TO A 50% RESTOCKING CHARGE.

SHOP SUPPLIES AND ENVIRONMENTAL FEE CHARGE WILL BE 10% OF LABOR CHARGE NOT OVER \$25.00. PARTS AND SERVICE ARE GUARANTEED FOR 90 DAYS OR 3000 MILES

EXCLUSION OF WARRANTIES: Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties...

REPAIR ORDER NOTICE

Colorado law provides for imposition of a lien in favor of any person who repairs or bestows labor on personal property such as motor vehicles. If the repair or service work authorized in this Repair Order is not paid for, or is paid with a check, draft, or order which is subsequently dishonored for any reason or is charged to an account which is not paid when due...

Thank You! WE APPRECIATE YOUR CONFIDENCE IN OUR DEALERSHIP



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CUSTOMER NO.	ADVISOR JAMES W. ROSEN	TAG #	INVOICE DATE 05/31/17	INVOICE NO.
	LABOR RATE	LICENSE NO.	MILEAGE 6,449	COLOR
COLORADO SPRINGS, CO	YEAR / MAKE / MODEL 16/RAM/3500/3500 DIESEL (6.7L)		DELIVERY DATE	STOCK NO.
	VEHICLE I.D. NO.		SELLING DEALER NO.	DELIVERY MILES
	R.T.E. NO.	P.O. NO.	R.O. DATE 05/17/17	PRODUCTION DATE
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

JOB # 5 TOTAL PARTS	436.80
JOB # 5 TOTAL LABOR & PARTS	517.06
COMMENTS	
TH DELETED OPERATION(S) 01CHTIREPATCH TIRE PATCH	
R/O TAX	0.00
R/O TOTALS	585.86
WARRANTY CLAIM DETAIL TOTALS	
CLAIM#..... TOTAL....	
539660	585.86
CLAIM TOTALS	585.86

MO: [REDACTED]

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APPROVED BY SIGNATURE _____

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CUSTOMER NO.	ADVISOR JAMES W. ROSEN	TAG	INVOICE DATE 05/31/17	INVOICE NO.
	LABOR RATE	LICENSE NO.	MILEAGE 6,449	COLOR
COLORADO SPRINGS, CO	YEAR / MAKE / MODEL 16/RAM/3500/3500 DIESEL (6.7L)		DELIVERY DATE	DELIVERY MILES
	F.T.E. NO.	P.O. NO.	R.O. DATE 05/17/17	PRODUCTION DATE
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

LABOR & PARTS

J# 1 02CHZ

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
120691	05/17/17	8.30	8.70	0.40	0.00	HOLD OTHER
120691	05/17/17	10.50	11.20	0.70	0.00	HOLD OTHER
120691	05/19/17	10.60	12.80	2.20	0.00	HOLD AUTHORIZATION
120691	05/22/17	10.60	10.60	0.00	0.00	FINISHED
120691	05/22/17	0.00	0.00	0.00	0.00	FINISHED
TOTAL TECH TIME				3.30	0.00	

CUSTOMER STATES WHILE DRIVING APPROX 25 MPH A GRINDING/SNAPPING NOISE WAS HEARD (L/FRT?) - THE NEXT DAY THE TRUCK STARTED SHAKING IN FRONT LIKE WHEEL WAS GOING TO FALL OFF
 OTEST DROVE VEHICLE VERFIED CONCERN INSPECTED VEHICLE AND FOUND THAT THE DRAG LINK ADJUSTER JAM NUT IS LOOSE RECOMMEND PERFORMING AN ALIGNMENT.
 TIRES ARE CHOPPY ACROSS THE FACE OF THE TIRE
 TIGHTEN JAMM NUT AND ROADTEST TO VERIFY NOISE AND VIBRATION GONE

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 4+19CHZ1

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
120691	05/22/17	11.80	12.50	0.70	0.00	FINISHED
120691	05/22/17	0.00	0.00	0.00	0.60	OVERRIDE IN INVOICING
TOTAL TECH TIME				0.70	0.60	

CUSTOMER STATES UNEVEN TIRE WEAR ON FRONT VERIFIED CONCERN - TIRE WEAR UNEVEN.
 CHECK VEHICLE WHEEL ALIGNMENT
 VERIFIED TOE WAS GOPOD CORRECTED STEER AHEAD AND RE TORQUED JAM NUTS
 CUSTOMER PAYING DEDUCTIBLE FOR USAGE / BETTERMENT

JOB # 4 TOTAL LABOR & PARTS 68.80

J# 5+01CHZ113

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
120691	05/22/17	10.60	11.80	1.20	0.00	FINISHED
120691	05/22/17	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
TOTAL TECH TIME				1.20	0.70	

REPLACE FRONT TIRES FOR IRREGULAR WEAR VERIFIED EXCESSIVE SCALLOPING ON FRONT TIRES CAUSING RIDE DISTURBANCE -
 JAM NUT LOOSE CAUSING WHEEL ALIGNMENT OPERATING OUT OF SPECS LED TO UNVEN TIRE WEAR
 MOUNT AND BALANCED TIRES AS PER REQUEST FRONT TIRES ONLY
 OE TIRES - LEFT FRONT 13/32
 - RIGHT FRONT 13/32
 TIRE REPLACEMENT APPROVED BY DIANA MORELAND CUSTOMER TO PAY A PERCENTAGE DUE TO USAGE.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE
JOB # 5	2		TN13354N-XK	TIRE 235/ 22001017	156.00	312.00	218.40
JOB # 5 COST TOTAL						312.00	436.80

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CUSTOMER NO. [REDACTED]	ADVISOR JAMES W. ROSEN	TAG # 784	INVOICE DATE 05/31/17	INVOICE NO. [REDACTED]
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 6,449	COLOR /
COLORADO SPRINGS, CO [REDACTED]	YEAR / MAKE / MODEL 16/RAM/3500/3500 DIESEL (6.7L)		DELIVERY DATE	STOCK NO.
[REDACTED]	VEHICLE I.D. NO. [REDACTED]		SELLING DEALER NO.	DELIVERY MILES
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 05/17/17	PRODUCTION DATE
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS		

JOB # 5 TOTAL PARTS		436.80
JOB # 5 TOTAL LABOR & PARTS		517.06

COMMENTS		
TH [REDACTED]		
DELETED OPERATION(S)		
01CHTIREPATCH TIRE PATCH		
	R/O TAX	0.00
	R/O TOTALS	585.86

WARRANTY CLAIM DETAIL TOTALS		
CLAIM#.....	TOTAL....	
539660	585.86	

CLAIM TOTALS	585.86	

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