

Document Recieved from Customer

Cair Number: [REDACTED]

Date Received: 2017-07-07 17:43:01.844977

Files Not Recieved: 0



1205 Motor City Dr.
 Colorado Springs, Colorado 80906
 (719) 475-2330 Fax (719) 475-9670
 www.perkinsmotors.com



ESTABLISHED IN 1945

CUSTOMER NO.	ADVISOR JOHNNY HERRERA 113269	TAG	INVOICE DATE 05/31/17	INVOICE NO.
LABOR RATE	LICENSE NO.	MILEAGE 9,608	COLOR GRAY/BLACK	STOCK NO. 576127
YEAR / MAKE / MODEL 16/RAM/RAM 2500/4WD CREW 169 LARAMIE	DELIVERY DATE 09/21/16	DELIVERY MILES 53	SELLING DEALER NO.	PRODUCTION DATE 11/29/15
F.T.E. NO.	P.O. NO.	R.O. DATE 05/18/17		
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

LABOR & PARTS
 J# 3 19CHZ2 4 WHEEL ALIGNMENT HOURS: 1.10 TECH(S):58991 126.13
 TECH# DATE START FINISH ACT TIME DESCRIPTION
 58991 05/19/17 9.60 10.80 1.20 0.00 FINISHED
 58991 05/19/17 0.00 0.00 0.00 1.10 OVERRIDE IN INVOICING
 TOTAL TECH TIME 1.20 1.10

CUSTOMER STATES TIRES SEEM TO BE WEARING UNEVENLY.
 VERIFIED CONCERN. CHECKED ALIGNMENT SPECS AND IT IS OUT
 OF ALIGNMENT. SM AUTH WARRANTY REPAIR.
 PERFORMED FRT ALIGNMENT TO INCLUDE ADJUST CASTER AND TOE.
 RETESTED ALIGNMENT IS AT SPECS NOW.

JOB # 3 TOTAL LABOR & PARTS 126.13

J# 5+01CHZ113 REPLACE TIRES HOURS: 0.70 TECH(S):58991 80.26
 TECH# DATE START FINISH ACT TIME DESCRIPTION
 58991 05/19/17 11.90 11.90 0.00 0.00 FINISHED
 58991 05/19/17 0.00 0.00 0.00 0.70 OVERRIDE IN INVOICING
 TOTAL TECH TIME 0.00 0.70

CUSTOMER STATES THE TWO FRONT TIRES ARE WEARING UNEVENLY
 CHECK AND ADVISE.
 VERIFIED CUSTOMER CONCERN FOUND THAT THE ALIGNMENT WAS WAY
 OF SPECS CAUSING PREMATURE WEAR TO BOTH FRONT TIRES.
 NEED TO REPLACE TIRES.
 MOUNT AND BLANCE AND REPLACED TWO FRONT TIRES. REPLACEMENT
 AUTH BY FCA AND SERVICE MANAGER AS A GOODWILL GESTURE WITH
 A \$220 COPAY.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
JOB # 5	2	TFS02501-26	TIRE 285/ 22001030	273.00	546.00	306.95	613.90
JOB # 5 COST TOTAL				546.00			
JOB # 5 TOTAL PARTS							613.90
JOB # 5 TOTAL LABOR & PARTS							694.16
				R/O TAX			0.00
				R/O TOTALS			820.29

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	TOTAL
539778	600.29
CLAIM TOTALS	600.29

ALL CLAIMS AND RETURNED GOODS
 MUST BE ACCOMPANIED BY THIS
 BILL. NO RETURNS AFTER 30 DAYS.
 ELECTRICAL AND SPECIAL ORDERED
 PARTS NOT RETURNABLE.
 RETURNED PARTS SUBJECT TO A 50%
 RESTOCKING CHARGE.

SHOP SUPPLIES AND
 ENVIRONMENTAL FEE CHARGE
 WILL BE 10% OF LABOR
 CHARGE NOT OVER \$25.00.
 PARTS AND SERVICE ARE
 GUARANTEED FOR 90
 DAYS OR 3000 MILES

EXCLUSION OF WARRANTIES: Any warranties on
 the parts and accessories sold hereby are made by the
 manufacturer. The undersigned purchaser understands
 and agrees that dealer makes no warranties of any
 kind, express or implied, and disclaims all warranties,
 including warranties of merchantability or fitness for a
 particular purpose, with regard to the parts and/or
 accessories purchased, and that in no event shall
 dealer be liable for incidental or consequential
 damages, or for commercial losses arising out of such
 purchase. The undersigned purchaser further agrees
 that the warranties excluded by dealer include, but are
 not limited to, any warranties that such parts and/or
 accessories are of merchantable quality or that they will
 enable any vehicle or any of its systems to perform with
 reasonable safety, efficiency, or comfort.

REPAIR ORDER NOTICE
 Colorado law provides for imposition of a lien in
 favor of any person who repairs or bestows
 labor on personal property such as motor
 vehicles. If the repair or service work authorized
 in this Repair Order is not paid for, or is paid
 with a check, draft, or order which is sub-
 sequently dishonored for any reason or is
 charged to an account which is not paid when
 due, the law gives the motor vehicle repair
 garage the right to take possession of the motor
 vehicle and/or commence an action in court to
 foreclose the lien which may result in the
 vehicle being sold pursuant to court order.

Thank You!
 WE APPRECIATE
 YOUR CONFIDENCE IN
 OUR DEALERSHIP

APPROVED BY SIGNATURE

Document Recieved from Customer

Cair Number: [REDACTED]

Date Received: 2017-07-07 17:43:01.844977

Files Not Recieved: 0

1205 Motor City Dr.
 Colorado Springs, Colorado 80906
 (719) 475-2330 Fax (719) 475-9670
 www.perkinsmotors.com



ESTABLISHED IN 1945

CUSTOMER NO.	ADVISOR JOHNNY HERRERA 113269	TAG	INVOICE DATE 05/31/17	INVOICE NO.
COLORADO SPRINGS, CO	LABOR RATE	LICENSE NO.	MILEAGE 9,608	COLOR GRAY/BLACK
	YEAR / MAKE / MODEL 16/RAM/RAM 2500/4WD CREW 169 LARAMIE	DELIVERY DATE 09/21/16	DELIVERY MILES 53	STOCK NO. 576127
	F.T.E. NO.	P.O. NO.	SELLING DEALER NO.	PRODUCTION DATE 11/29/15
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	R.O. DATE 05/18/17	MO:

LABOR & PARTS-----

J# 3 19CHZ2 4 WHEEL ALIGNMENT HOURS: 1.10 TECH(S):58991 126.13

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
58991	05/19/17	9.60	10.80	1.20	0.00	FINISHED
58991	05/19/17	0.00	0.00	0.00	1.10	VERRIDE IN INVOICING
TOTAL TECH TIME				1.20	1.10	

CUSTOMER STATES TIRES SEEM TO BE WEARING UNEVENLY. VERIFIED CONCERN. CHECKED ALIGNMENT SPECS AND IT IS OUT OF ALIGNMENT. SM AUTH WARRANTY REPAIR. PREFORMED FRT ALIGNMENT TO INCLUDE ADJUST CASTER AND TOE. RETESTED ALIGNMENT IS AT SPECS NOW.

JOB # 3 TOTAL LABOR & PARTS 126.13

J# 5+01CHZ113 REPLACE TIRES HOURS: 0.70 TECH(S):58991 80.26

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
58991	05/19/17	11.90	11.90	0.00	0.00	FINISHED
58991	05/19/17	0.00	0.00	0.00	0.70	VERRIDE IN INVOICING
TOTAL TECH TIME				0.00	0.70	

CUSTOMER STATES THE TWO FRONT TIRES ARE WEARING UNEVENLY CHECK AND ADVISE. VERIFIED CUSTOMER CONCERN FOUND THAT THE ALIGNMENT WAS WAY OF SPECS CAUSING PREMATURE WEAR TO BOTH FRONT TIRES. NEED TO REPLACE TIRES. MOUNT AND BLANCE AND REPLACED TWO FRONT TIRES. REPLACMENT AUTH BY FCA AND SERVICE MANAGER AS A GOODWILL GESTURE WITH A \$220 COPAY.

PARTS-----QTY--FP-NUMBER-----DESCRIPTION-----U/COST---E/COST---U/PRICE

JOB # 5	2	TFS02501-26	TIRE 285/ 22001030	273.00	546.00	306.95	613.90
JOB # 5 COST TOTAL					546.00		
JOB # 5 TOTAL PARTS							613.90
JOB # 5 TOTAL LABOR & PARTS							694.16

R/O TAX 0.00
 R/O TOTALS 820.29

WARRANTY CLAIM DETAIL TOTALS-----

CLAIM#	TOTAL
539778	600.29
CLAIM TOTALS	600.29

APPROVED BY SIGNATURE

ALL CLAIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS BILL. NO RETURNS AFTER 30 DAYS. ELECTRICAL AND SPECIAL ORDERED PARTS NOT RETURNABLE. RETURNED PARTS SUBJECT TO A 50% RESTOCKING CHARGE.

SHOP SUPPLIES AND ENVIRONMENTAL FEE CHARGE WILL BE 10% OF LABOR CHARGE NOT OVER \$25.00. PARTS AND SERVICE ARE GUARANTEED FOR 90 DAYS OR 3000 MILES

EXCLUSION OF WARRANTIES: Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased, and that in no event shall dealer be liable for incidental or consequential damages, or for commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer include, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

REPAIR ORDER NOTICE

Colorado law provides for imposition of a lien in favor of any person who repairs or bestows labor on personal property such as motor vehicles. If the repair or service work authorized in this Repair Order is not paid for, or is paid with a check, draft, or order which is subsequently dishonored for any reason or is charged to an account which is not paid when due, the law gives the motor vehicle repair garage the right to take possession of the motor vehicle and/or commence an action in court to foreclose the lien which may result in the vehicle being sold pursuant to court order.

Thank You!
 WE APPRECIATE YOUR CONFIDENCE IN OUR DEALERSHIP