

Document Recieved from Customer

Cair Number: [REDACTED]

Date Received: 2016-09-19 13:08:31.057838

Files Not Recieved: 0

CUSTOMER #

INVOICE



PAGE 2

WILMINGTON, NC

HOME:

BUS:

CELL: [REDACTED]

CONT: [REDACTED]

YEAR: 15

DEL. DATE: 15

PROD. DATE: RAM 2500

WARR. EXP. [REDACTED]

PROMISED [REDACTED]

PO NO. [REDACTED]

RATE [REDACTED]

PAYMENT [REDACTED]

INV. DATE [REDACTED]

11OCT14 DD

R.O. OPENED

READY

18:00 13AUG16

OPTIONS: DLR:66933 ENG:6.7 Liter Tds1

09:00 13AUG16 10:59 09SEP16

LINE OPCODE TECH TYPE HOURS

EST: 99.00

13AUG16 09:00 SA: 174

LIST NET TOTAL

TOTALS

LABOR AMOUNT 474.95

PARTS AMOUNT 1002.15

GAS, OIL, LUBE 0.00

SUBLET AMOUNT 0.00

MISC. CHARGES 39.95

TOTAL CHARGES 1517.05

LESS INSURANCE 0.00

SALES TAX 106.20

THIS AMOUNT 1623.25

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR, THE ONLY WARRANTIES ON PARTS AND ACCESSORIES REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES TO PROPERTY OR REPAIRS FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER COPY

[REDACTED]

From: Procopio Frank (FCA)
Sent: Wednesday, October 26, 2016 11:07 AM
To: Skinner Susan (FCA)
Subject: RE: Lisauckis stop pay req. ck. # [REDACTED]

Hi Sue,

This check was stopped, and will not be reissued.

Frank

From: Skinner Susan (FCA)
Sent: Tuesday, October 25, 2016 3:36 PM
To: CAP Void and Reissue Checks Group
Subject: [REDACTED] stop pay req. ck. # [REDACTED]

Sue Skinner
Senior Clerk
Customer Assistance Center

[REDACTED]

From: Procopio Frank (FCA)
Sent: Wednesday, October 26, 2016 11:07 AM
To: Skinner Susan (FCA)
Subject: RE: Lisauckis stop pay req. ck. # [REDACTED]

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Senior Clerk
Customer Assistance Center

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INVOICE

PAGE 1

Phone (910) 799-1819 • Toll Free 1-877-271-7278

www.newtirthmotors.com

SERVICE ADVISOR: 174 ANDREW CLAYTOR III

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
	15	RAM 2500				44549/44560	

11OCT14 DI	R.O. OPENED	READY	OPTIONS:	DLR:66933	ENG:6.7	Liter_TDsl
						09SEP16

09:00 13AUG16	10:59 09SEP16

A CUSTOMER STATES HAD ALIGNMENT AND ROTATION PERFORMED AT ANOTHER SHOP

DROVE FOR A WEEK WENT BACK TO A DIFFERENT SHOP (SAME COMPANY) TO SEE WHY STEERING WHEEL HAS SLOWLY TURNED TO THE SIDE (NOT CENTERED ANYMORE) PULLED ON TO ALIGNMENT RACK NOTICED PASSENGER SIDE TIE ROD HAS BROKEN, WHEN PULLING OFF ALIGNMENT RACK TECH TURNED STEERING WHEEL AND DRIVER SIDE TIE ROD BROKE. GOT TOWED HERE.

9996 REPLACED BROKEN DRAGLINKS AND PERFORMED ALIGNMENT

117 DeMunbrun, William LIC#: 117

1 6510750AA NUT-JAM	405.00
1 6811302AA ADJUSTER-DRAG LINK	47.25
1 6811304AA SOCKET-DRAG LINK INNER	142.00
2 6505623AA NUT-HEX LOCK	339.00
1 6811301AA SOCKET-DRAG LINK OUTER	4.90
FWA FOUR WHEEL SUSPENSION ALIGNMENT	469.00
117 DeMunbrun, William LIC#: 117	
CPC	
PARTS: 1002.15 LABOR: 474.95 OTHER: 0.00	1477.10
TOTAL LINE A:	69.95

B CHRYSLER CERTIFIED MULTI-POINT INSPECTION
 FDCl CHRYSLER CERTIFIED MULTI-POINT INSPECTION
 117 DeMunbrun, William LIC#: 117

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00	0.00
TOTAL LINE B:	0.00

C** PERFORM RECALL R23
 CAUSE: E
 18R23182 RECALL 23/REPROGRAM ORC
 117 DeMunbrun, William LIC#: 117

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00	0.00
TOTAL LINE C:	0.00

44549 PERFORMED RECALL
DATE
CUSTOMER SIGNATURE
AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE
PLEASE PAY THIS AMOUNT

CUSTOMER COPY

CUSTOMER #:

INVOICE



PAGE 2

WILMINGTON, NC
HOME: [REDACTED]
BUS: [REDACTED]
CELL: [REDACTED]

SERVICE ADVISOR: 174 ANDREW CLAYTOR III

YEAR	COLOR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
15	RAM 2500	[REDACTED]	[REDACTED]	[REDACTED]	44549/44560	[REDACTED]

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
11OCT14 DD			18:00 13AUG16		0.00	CASH	09SEP16

09:00 13AUG16	10:59 09SEP16	LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
EST: 99.00	13AUG16 09:00	SA: 174			

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DESCRIPTION	LABOR AMOUNT	PARTS AMOUNT	GAS, OIL, LUBE	SUBLET AMOUNT	MISC. CHARGES *	TOTAL CHARGES	LESS INSURANCE	SALES TAX	PLEASE PAY THIS AMOUNT
TOTALS	474.95	1002.15	0.00	0.00	39.95	1517.05	0.00	106.20	1623.25