



INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



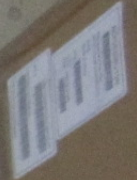


PART NO:ALY05300U10N  
SIZE : 18X8  
COLOR : PAINT  
PCD : 6-138 7 OFF : 31





PART NO: ALY05300UT0N  
SIZE: 18XB  
PAINT  
COLOR:  
PCD: 6-130.7 OFF: 33  
C/D: 130.7

















WARNING  
Read the instructions  
before using this  
equipment.





















MFD BY CHRYSLER GROUP LLC  
DATE OF INSTALLATION: 9-13  
CURT TRAILER: 2722 KG 6000 LB WITH RIMS AT 1808.0  
CURT 2530: 2849 KG 6300 LB WITH RIMS AT 1808.0  
CURT: 4536 KG 10000 LB  
L1275/70R18E TIRES THIS S  
415 KPA ( 60 PSI) COLD  
L1275/70R18E TIRES  
550 KPA ( 80 PSI) COLD

PAINT: P20

170 BY CHRYSLER GROUP LLC

DATE OF MANUFACTURE: 9-13

MAX WEIGHT: 2702 KG  
1898.9

5000 LB WITH  
8305 WT

5500 LB WITH  
8305 WT

4536 KG 10000 LB  
LT275/70R18E

415 104 | 80 P511 C0

LT275/70R18E

550 104 | 80 P511 C0L3

Print: GJU1



This vehicle may include mercury - added  
devices installed by the manufacturer:

- \* VIDEO DISPLAY
- \* NAVIGATION/CAMERA DISPLAY
- \* H.I.D. HEADLAMPS

Remove devices before vehicle disposal.  
Upon removal of devices please reuse,  
recycle or dispose as hazardous waste.

...entury - note  
...manufacturer:  
...A DISPLAY  
...vehicle disposal.  
...please reuse.  
...recycle's waste.



**TIRE AND LOADING INFORMATION**

SEATING CAPACITY - TOTAL 3  
FRONT 2 REAR 3

THE COMBINED WEIGHT OF OCCUPANTS AND CARGO SHOULD NEVER EXCEED  
993 KG OR 2190 LB

TIRE	FRONT	REAR	SPARE
ORIGINAL TIRE SIZE	LT275/70R18E	LT275/70R18E	LT275/70R18E
COLD TIRE INFLATION PRESSURE	415 kPa / 60 PSI	550 kPa / 80 PSI	550 kPa / 80 PSI

SEE OWNERS MANUAL FOR ADDITIONAL INFORMATION

EG133130



BRAKE



SAT Outlaw Cou

-40°F

Range  
123 mi

0 MPH

Press > for km/h

-- req  
Current

Gain  
6.6

48619 mi

P R N D





Gain

6.5

Press  for km/h

48519 mi



P R N D









GLOBAL FINISH

KC



RAM

4x4

*North County*  
Specialty Sales & Service

[Redacted License Plate]

RAM

SEARS



FINISHING SOLUTIONS  
ULTRA

EXIT





FINISHING SOLUTIONS  
ULTRA

HUSKIN



RAM  
TRUCK  
POWER  
STEP



MADE IN THE USA





ENGINE OIL

6115 7113L



























487





























MAXX FORCE HP

LT275/70R18 125/122R M+S

FOR BEST  
RIDE

SAFETY



CASTRO

DOT VM15

TPO





















0407695

3014





MOPAR  
www.chryslerdodge.com

TRAY OF BOLTS





34076951

2014









A34085057

3014











34076951

2014



# WARNING

## EVEN WITH ADVANCED AIRBAGS

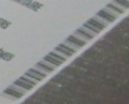
- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIRBAG.
- THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN.
- NEVER PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- ALWAYS USE SEATBELTS AND CHILD RESTRAINTS.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIRBAGS.

05108 114AA



## MISE EN GARDE

- MÊME AVEC DES SACS GONFLABLES PERFECTIONNÉS
- LES ENFANTS PEUVENT ÊTRE TUÉS OU GRAVEMENT BLESSÉS PAR UN SAC GONFLABLE.
- LA BANQUETTE ARRIÈRE EST LA PLACE LA PLUS SÛRE POUR LES ENFANTS.
- NE JAMAIS PLACER UN SIÈGE POUR ENFANT ORIENTÉ VERS L'ARRIÈRE À L'AVANT DU VÉHICULE.
- TOUJOURS UTILISER LES CEINTURES DE SÛRETÉ ET LES SYSTÈMES DE RETENUE POUR ENFANT.
- CONSULTER LE GUIDE DE L'AUTOMOBILISTE POUR OBTENIR PLUS DE RENSEIGNEMENTS SUR LES SACS GONFLABLES.



**BAGS**

ERIOUSLY INJURED BY

SAFEST PLACE FOR CHILDREN.  
R-FACING CHILD SEAT IN THE FRONT.

SEATBELTS AND CHILD RESTRAINTS.

VER'S MANUAL FOR MORE INFORMATION ABOUT

05108114AA





TECH



Crash Data  
Retrieval Software



wTECH Diagnostic  
Application



Internet Explorer



Desktop Folders



Recycle Bin



11:51 AM  
12/11/2015



DUAL



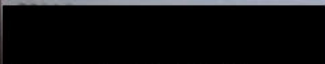


RAM

# Vehicle View

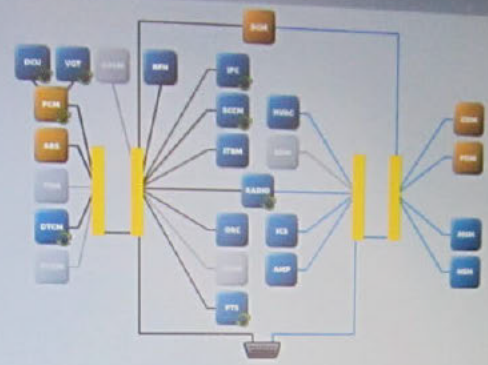
Roll over an ECU to see full name. Click on an ECU for complete details.

Search Service Information



Battery: 14.018 volts

- Legend
- Active ECU
  - Non-responsive ECU
  - DTCs Present
  - ECU Not Built
  - Scanning ECU
  - New Flash Available
  - CAN-C
  - CAN-HS



All DTCs Diagnostic Procedures Customer Preferences Vehicle Preparations

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

ECU	Code	Status	Description
PCM	U110E	active	Lost Ambient Temperature Message

Windows taskbar showing system tray with date and time (12:04 PM 12/11/2015), network status, and volume control. The taskbar includes icons for Internet Explorer, VLC media player, File Explorer, Google Chrome, and COR software.

DELL



All DTCs

Diagnostic Procedures

Customer Preferences

Vehicle Preparations

Double-click row selection to view environmental data. Click on column heading to sort table.

All | Active | Stored | Pending

		ECU	Code	Status
		PCM	U110E	active
A	A			



Login

Off-line



wiTECH





# ORC View

Click on tabs to access various ECU operations and information for the selected ECU.



- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details



### Overview

Name:  
Occupant Restraint  
Flash Part Number:  
68263739AA  
Bus Type:  
CAN C  
Hardware Version:  
12.37.2  
Software Version:  
#1: 14.26.00 #0: 13.28.00  
Spare Part Number:  
N/A  
ISO Code:  
  
Software Number:  
N/A  
Hardware Number:  
N/A  
Original VIN  
[REDACTED]

Double-click row selection to view environmental data. Click on column heading to sort table.

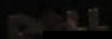
- 
- 
- 

All Active Stored Pending

ECU	Code	Status	Description
There are no DTCs present			

Disconnect Warning: 0 Errors 0

12:05 PM  
12/11/2015





# ORC View

Click on tabs to access various ECU operations and information for the selected ECU.



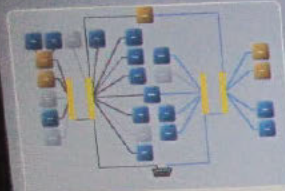
- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

- View Freeze Frame
- View Event Data
- Clear Stored DTCs

All Active Stored Pending

ECU	Code	Status	Description
There are no DTCs present			



### Overview

Name:  
Occupant Restraint  
Flash Part Number:  
68263739AA  
Bus Type:  
CAN C  
Hardware Version:  
12.37.2  
Software Version:  
#1: 14.26.00 #0: 13.28.00  
Spare Part Number:  
N/A  
ISO Code:  
  
Software Number:  
N/A  
Hardware Number:  
N/A  
Original VIN

Disconnect Warnings: 0 Errors: 0

12:05 PM  
12/11/2015

Windows taskbar showing icons for Start, Internet Explorer, VLC, File Explorer, Chrome, and CDR. Login status: OFFline.



Code	Status	Description
<b>There are no DTCs present</b>		

Disconnect

Warnings: 0

12:05 PM  
12/11/2011







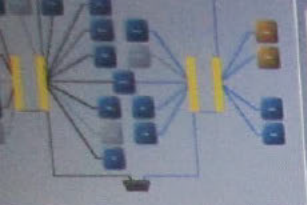












view

me:

Lock Brakes

Part Number: 212541AF

Type:

AN C

Hardware Version: 0.Invalid Value.00.

Software Version: #0: 14.15.01

Spare Part Number: N/A

ISO Code:

Software Number: N/A

Hardware Number: N/A

Original VIN

Current VIN

Double-click row selection to view environmental data. Click on column heading to sort table.

All | Active | Stored | Pending

View Freeze Frame

View Event Data

Clear Stored DTC

ECU	Code	Status	Description
ABS	C006A-28	stored	Multi-axis Acceleration Sensor-Signal Bias Level Out of Range
A	A		

Click on the buttons to view the desired information. Click on column heading to sort table.

Environmental Data

Snapshot Data

Environmental Data for ABS | C006A-28 Multi-axis Acceleration Sensor-Signal Bias Level Out of Range / Zero Adjustment failure

Name	Value	Units
Test Failed	False	
Test Failed This Operation Cycle	False	
Pending DTC	False	
Confirmed DTC	True	
Test Not Completed Since Last Clear	False	
A	A	

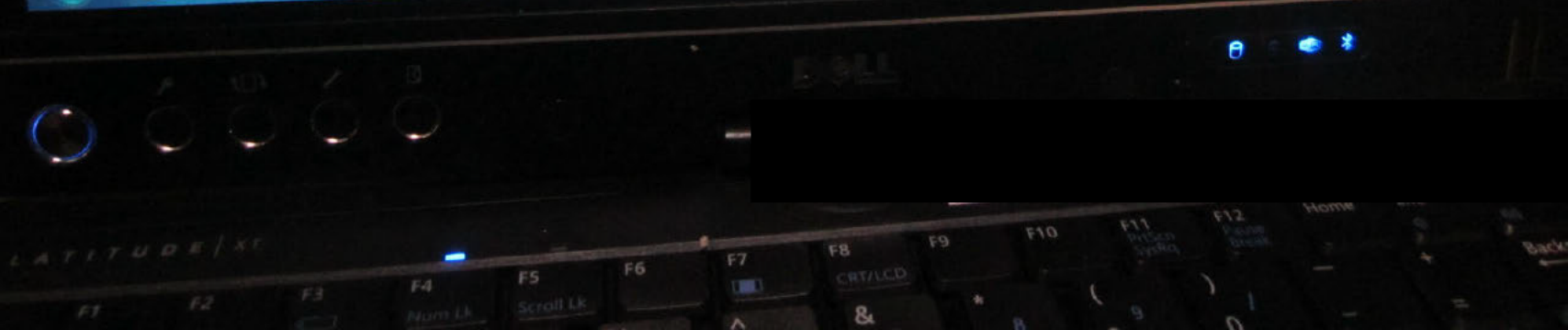
Disconnect

Warnings: 0 Errors: 0

Login

Offline

12:07 PM  
12/11/2015



Environment | C006A-28 Multi-axis Acceleration Sensor-Signal Bias Level Out of

Name	Value
Test Failed	False
Test Failed This Operation Cycle	False
Pending DTC	False
Confirmed DTC	True
Test Not Completed Since Last Clear	False
A A	

Login

Off-line



ITUDE / XT

F5

F6

F7

F8

F9

F10

CRT/LCD

ber:  
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1  
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re Number:  
are Number:  
al VIN  
ent VIN

A A

Click on the buttons to view the desired information. Click on column heading to sort table.

### Environmental Data for ABS | C006A-28 Multi-axis Acceleration Sensor-Signal Bias Level Out of Range /

Name	Value
Test Failed Since Last Clear	True
Test Not Completed This Operation Cycle	False
Warning Indicator Requested	True
Occurrence flag	Error
Controller Event	No

A A

Login OFF-line



A A

Click on the buttons to view the desired information. Click on column heading to sort table.

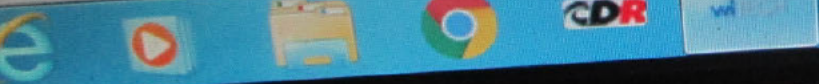
**Environmental Data for ABS | C006A-28 Multi-axis Acceleration Sensor-Signal Bias Level Out of Range / Zero Adj**

Name	Value	Units
Undervoltage Suspected	No	miles
Original Odometer Value	48517	miles
Most Recent Odometer Value	48517	
Frequency Counter	1	
Ignition Cycle Counter	0	

A A

Login

Off-line



30

F10 F11

A A

Click on the buttons to view the desired information. Click on column heading to sort table.

### Environmental Data for ABS | C006A-28 Multi-axis Acceleration Sensor-Signal Bias Level Out of Range / Zero

Name	Value	U
Fault Time	728.00	S
Current System Mode	CAN active	
Previous System Mode	CAN active	
System Condition	Ok	
Supply Voltage Valves	11.7	V

A A

30

Login

Off-line



A A

Click on the buttons to view the desired information. Click on column heading to sort table.

### Environmental Data for ABS | C006A-28 Multi-axis Acceleration Sensor-Signal Bias Level Out of Range / Zero

Name	Value
Valve Relay Voltage	12.2
Supply voltage Pump	11.7
Uecu filtered	11.7
Uecu unfiltered	11.7
Wheel Speed Left Front	0.000

A A

Login

Off-line



A A

Click on the buttons to view the desired information. Click on column heading to sort table.

### Environmental Data for ABS | C006A-28 Multi-axis Acceleration Sensor-Signal Bias Level Out of Rang

Name	Value
Wheel Speed Right Front	0.000
Wheel Speed Left Rear	0.000
Wheel Speed Right Rear	0.000
Steering Wheel Angle	-70.40
Longitudinal Acceleration	0.22

A A

30

Login

Off-line



A A

Click on the buttons to view the desired information. Click on column heading to sort table.

### Environmental Data for ABS | C006A-28 Multi-axis Acceleration Sensor-Signal Bias Level Out of Range

Name	Value
Yaw Rate	11.730
Primary Circuit Pressure	0.00
Accelerator Pedal Position	0.0
ABS control	Not Active
ASR control	Not Active

A A

Login

Off-line



A A

Click on the buttons to view the desired information. Click on column heading to sort table.

### Environmental Data for ABS | C006A-28 Multi-axis Acceleration Sensor-Signal Bias Level Out of Range

Name	Value
EBV control	Not Active
ESP Control	Not Active
HSA control	Not Active
HBA control	Not Active
Hold	No

A A

Login

Off-line



WIBS

Click on the buttons to view the desired information. Click on column heading to sort table.

### Environmental Data for ABS | C006A-28 Multi-axis Acceleration Sensor-Signal Bias Level 0

Name	Value
Plant Mode	No
BLS_High	No
BLS_Low	No
Park Brake	Not Activated
ESP-OFF mode	No
A A	

Login

Off-line



A A

Click on the buttons to view the desired information. Click on column heading to sort table.

### Environmental Data for ABS | C006A-28 Multi-axis Acceleration Sensor-Signal Bias Level 0

Name	Value
Clutch	Not Activated
Stop Coordinator Active	No
Actual Gear	N
Transmission selector lever setting	N
Supplier Internal Code	117
A A	

Login

Off-line

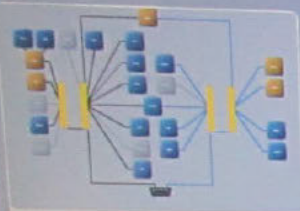
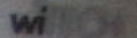




# SCCM View

Click on tabs to access various ECU operations and information for the selected ECU.

Search Service Information



- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

ECU	Code	Status	Description
There are no DTCs present			

### Overview

**Name:**  
Steering Column Control Module

**Flash Part Number:**  
68110740AC

**Bus Type:**  
CAN C

**Hardware Version:**  
2010.46.04

**Software Version:**  
#5: 11.02.01 ,#4: 11.02.01 ,#3: 11.02.01

**Spare Part Number:**  
N/A

**ISO Code:**

**Software Number:**  
N/A

**Hardware Number:**  
N/A

**Original VIN**  
[REDACTED]

Windows taskbar showing: Login Offline, icons for Internet Explorer, VLC, File Explorer, Chrome, CDR, and system tray with date 12/11/2015 and time 12:09 PM.



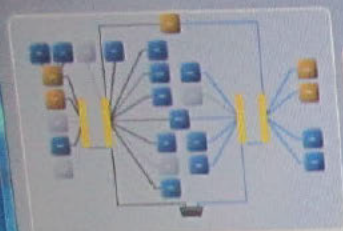


# ORC View

Click on tabs to access various ECU operations and information for the selected ECU.



- Flash
- Data
- DTCs
- Actuators
- System Tests
- Misc Functions
- ECU Details



Click on the buttons to view the desired information. Click on column heading to sort table.

- Overview
- Configuration

### Overview

**Name:**  
Occupant Restraint

**Flash Part Number:**  
68263739AA

**Bus Type:**  
CAN C

**Hardware Version:**  
12.37.2

**Software Version:**  
#1: 14.26.00 ,#0: 13.28.00

**Spare Part Number:**  
N/A

**ISO Code:**

**Software Number:**  
N/A

**Hardware Number:**  
N/A

**Original VIN:**  
[REDACTED]

Name	Value
Current VIN	[REDACTED]
Part Number: Left Upfront Satellite Sensor	
Part Number: Right Side Satellite Door Pressure	560389467E
Part Number: Right Upfront Satellite Sensor	
Part Number: Right Side Satellite C-pillar	56054085AA
Part Number: Left Side Satellite C-pillar	56054085AA
ECU Serial Number	T52MD248303327
Part Number: Left Side Satellite Door Pressure	5603894630
Original VIN	[REDACTED]
Part Number: Left Side Satellite B-pillar	56054085AA
Model Year	2014
Vehicle Line	DJ
Body Style	4-Door Pickup
Country Code	USA
ECU Software Mode	Running in Application
Gateway	False
Class: Hb3Modem	43



Click on tabs to access various ECU operations and information for the selected ECU.

wiTECH

Flash Data DTCs Actuators System Tests Misc Functions ECU Details

Click on the buttons to view the desired information. Click on column heading to sort table.

Overview Configuration

Name	Value
Current VIN	[REDACTED]
Part Number: Left Upfront Satellite Sensor	
Part Number: Right Side Satellite Door Pressure	560389467E
Part Number: Right Upfront Satellite Sensor	
Part Number: Right Side Satellite C-pillar	56054085AA
Part Number: Left Side Satellite C-pillar	56054085AA
ECU Serial Number	T52MD248303327
Part Number: Left Side Satellite Door Pressure	[REDACTED]
Original VIN	[REDACTED]
Part Number: Left Side Satellite B-pillar	56054085AA
Model Year	2014
Vehicle Line	DJ
Body Style	4-Door Pickup
Country Code	USA
ECU Software Mode	Running in Application
Gateway	False
Diagnostic Version	1.1

Overview  
Name:  
Occupant Restraint  
Flash Part Number:  
8263739AA  
Bus Type:  
CAN C  
Hardware Version:  
12.37.2  
Software Version:  
#1: 14.26.00 ,#0: 13.28.00  
Spare Part Number:  
N/A  
ISO Code:  
Software Number:  
N/A  
Hardware Number:  
N/A  
Original VIN  
[REDACTED]



12:10 PM  
12/11/2015

Click on the buttons to view the desired information. Click on column heading to sort table.

Overview Config

Name	Value
Part Number: Right Side Satellite C-pillar	56054085AA
Part Number: Left Side Satellite C-pillar	56054085AA
ECU Serial Number	T52MD248303327
Part Number: Left Side Satellite Door Pressure	5603894630
Original VIN	[REDACTED]
Part Number: Left Side Satellite B-pillar	56054085AA
Model Year	2014
Vehicle Line	DJ
Body Style	4-Door Pickup
Country Code	USA
ECU Software Mode	Running in Application
Gateway	False
Diagnostic Variant	42
Diagnostic Version	1
Part Number: Right Side Satellite B-pillar	56054085AA
ECU File Name	ORC-ORC_PN-42
ECU Database Id	6939

Overview

**Name:**  
Occupant Restraint

**Flash Part Number:**  
68263739AA

**Bus Type:**  
CAN C

**Hardware Version:**  
12.37.2

**Software Version:**  
#1: 14.26.00 #0: 13.28.00

**Spare Part Number:**  
N/A

**ISO Code:**

**Software Number:**  
N/A

**Hardware Number:**  
N/A

**Original VIN**  
[REDACTED]



**CHRYSLER**

---

December 16, 2015

[REDACTED]  
Kingman, AZ [REDACTED]

Re: CAIR: [REDACTED]  
VIN: [REDACTED]  
Vehicle: 2014 Ram 2500

Dear Mr. [REDACTED]

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2014 Ram 2500.

Mr. Runyan, naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

*Thank you for allowing us the opportunity in reviewing this matter with you.*

Sincerely,

[REDACTED]  
Lisa Martinez  
Special Investigations  
586-274-8169

LMM/sk

Phone 800.992.1997

Chrysler Group LLC | 3035 454 04 04 | P.O. Box 21 8004 | Auburn Hills, MI, USA | 48121

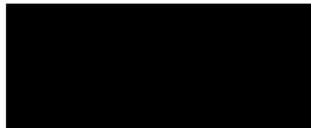
April 04, 2016

Chrysler Group Llc  
1000 Chrysler Dr  
Cims 485-13-30  
Auburn Hills MI 48321-8004

Sub Auto Litigation Office  
PO Box 106172  
Atlanta GA 30348-6172

**Certified Mail-Return Receipt Requested**

RE: Claim Number:  
Date of Loss:  
Our Insured:



Your File Number: **\*\*THEIR FILE NUMBER\*\***  
Insured's Deductible: \$500.00

**RECEIVED**

APR 13 2016

CCRG  
Office of the General Counsel

To Whom It May Concern:

This notice is to advise of a loss that occurred to our insured's vehicle. The damage was caused by a product defect, a defective link between the front 2 wheels, came apart allowing the left wheel to move freely

Our investigation indicates that Chrysler is responsible for this loss. By virtue of our payment, we are entitled to recover from the responsible party. Please consider this letter as our demand to Chrysler for reimbursement of \$18,933.74.

Any settlement with State Farm's policyholder with respect to this loss must not prejudice our rights, as subrogator, and shall not be released by execution of a general release with such policyholder.

In order to assist you in evaluating and processing the claim we are asserting, we may provide nonpublic personal information about our customer. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process the subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

If you have any questions or need additional information, please call me at the number listed below. If I am not available, any other member of my team may assist you.

**LEGAL PHOTOS**

**RETAINED IN**

**DOCUMENT RETENTION**

Date: 12/3/2015 08:52 AM  
 Estimate ID: [REDACTED]  
 Estimate Version: [REDACTED]  
 Committed  
 Profile ID: STATE FARM

## KINGMAN CHEVROLET-BUICK

3730 N STOCKTON HILL RD, KINGMAN, AZ 86409  
 (928) 377-5355  
 Fax: (928) 757-3187  
 Email: CFBODYSHOP@CITLINK.NET

Damage Assessed By: Pete Albright

Appraised For: Express Team B  
 (855) 341-8184

Classification: Field

Type of Loss: Collision (Spec)  
 Date of Loss: [REDACTED]  
 Deductible: 500.00  
 Claim Number: [REDACTED]

Insured: [REDACTED]  
 Owner: [REDACTED]  
 Address: PMB 322 [REDACTED] KINGMAN, AZ [REDACTED]  
 Telephone: Home Phone: [REDACTED] Cell Phone: [REDACTED]

Mitchell Service: [REDACTED]

Description: 2014 Ram Pickup 2500 Laramie  
 Body Style: 4D PickUpCrv 6' Bed 149" WB  
 VIN: [REDACTED]  
 Mileage: 11,000  
 OEM/ALT: O  
 Options: PASSENGER AIRBAG, POWER DRIVER SEAT, POWER LOCK, POWER WINDOW, POWER STEERING  
 AIR CONDITIONING, CRUISE CONTROL, TILT STEERING COLUMN, AM/FM STEREO  
 DRIVER AIRBAG, HEATED EXTERIOR MIRROR, REAR (DUAL-ZONE) AC, LEATHER SEAT  
 POWER PASSENGER SEAT, FRONT SIDE AIRBAG WITH HEAD PROTECTION  
 PREMIUM SOUND SYSTEM, ANTI-LOCK BRAKE SYS., TRACTION CONTROL, FOG LIGHTS  
 ALUM/ALLOY WHEELS, REARVIEW CAMERA, TIRE INFLATION/PRESSURE MONITOR, MEMORY SEAT  
 ANTI-THEFT SYSTEM, AUXILIARY INPUT, BLUETOOTH WIRELESS CONNECTIVITY  
 LEATHER STEERING WHEEL, SATELLITE RADIO, TOW HITCH RECEIVER  
 POWER ADJUSTABLE EXTERIOR MIRROR, 4WD OR AWD, PRIVACY GLASS, GENUINE WOOD TRIM  
 AUTO AIR CONDITION, TRIP COMPUTER, TELEMATIC SYSTEMS  
 UNIVERSAL GARAGE DOOR OPENER, 4 WHEEL DRIVE, SIDE AIRBAGS, AUTOMATIC HEADLIGHTS  
 SECOND ROW SIDE AIRBAG WITH HEAD PROTECTION  
 INTERIOR AUTOMATIC DAY/NIGHT OR ELECTROCHROMATIC MIRROR, MP3 PLAYER  
 DRIVER SEAT WITH POWER LUMBAR SUPPORT, ELECTRONIC PARKING AID  
 ELECTRONIC STABILITY CONTROL, EXTERIOR MEMORY MIRRORS, FRONT COOLED SEATS  
 FRONT HEATED SEATS, FRONT SEATS WITH POWER LUMBAR SUPPORT, KEYLESS ENTRY SYSTEM  
 POWER FOLDING EXTERIOR MIRRORS, REAR BENCH SEAT, STEERING WHEEL AUDIO CONTROLS

Drive Train: 6.7L Turbo Int 6 Cyl Del 4WD  
 License: [REDACTED]

Search Code: CRPAZ

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/Part Number	Dollar Amount	Labor Units
1	AUTO	BDY	OVERHAUL	Frt Bumper Assy			3.0 #
2	100959	BDY	REMOVE/REPLACE	Frt Bumper Face Bar	68045699AB	410.00	INC #
3	100968	BDY	REMOVE/REPLACE	L Frt Upr Bumper Side Cover	1HH71TZAC	67.45	INC #
4	AUTO	REF	REFINISH	L Frt Upr Bumper Cover			C 0.8
5	100963	BDY	REMOVE/REPLACE	Frt Bumper Support	68064338AA	41.60	INC
6	104249	BDY	REMOVE/REPLACE	L Frt Combination Lamp	Qual Recycled Part	360.00	INC #
7	AUTO	BDY	CHECK/ADJUST	Headlamps			0.4
8	104793	BDY	REMOVE/REPLACE	L Cooling Bracket	68222829AA	71.10	0.3 #
9	103870	BDY	REMOVE/REPLACE	L Cooling Headlamp Bracket	68222827AB	153.00	
10	102369	BDY	REMOVE/REPLACE	L Fender Panel	68054339AG	307.00	2.0 #
11	AUTO	REF	REFINISH	L Fender Outside			C 2.2

ESTIMATE RECALL NUMBER: 12/03/2015 08:52:34 03-7P44-42461

Mitchell Data Version: OEM: SEP\_15\_V

Software Version: 7.1.166

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Page 1 of 4

Date: 12/3/2015 08:52 AM  
 Estimate ID: [REDACTED]  
 Estimate Version: [REDACTED]  
 Committed  
 Profile ID: STATE FARM

12	AUTO	REF	REFINISH	L Add For Edge				C 0.5
13	102371	BDY	REMOVE/REPLACE	L Fender Reinforcement	55372039AD	16.25	0.1	
14	104621	BDY	REMOVE/REPLACE	L Fender Bracket	68069358AA	4.25		
15	104255	BDY	REMOVE/REPLACE	L Fender Liner	68148311AC	109.00	WC	
16	103239	BDY	REMOVE/REPLACE	L Fender Adhesive Nameplate	68149701AB	24.70	0.1	
17	104225	BDY	REMOVE/REPLACE	Fender Wheel Opening Midg	82212208	376.00	#	
18	931010	MCH	ALIGN	Front Suspension	Sublet	59.95	* 0.0*	
19	104559	BDY	REMOVE/REPLACE	Alloy Wheel	Recored	150.00	* 0.3	
20				sublet to nu wheel				
21	104620	MCH	REMOVE/REPLACE	L Frt Susp Caliper	-M 68049151AC	127.00	0.5 #	
22	104887	MCH	REMOVE/REPLACE	L Frt Susp Brake Hose	-M 68241199AC	123.00	0.1 #	
23	104895	MCH	REMOVE/REPLACE	L Frt Susp Shock Absorber	-M ORDER FROM DEALER	101.00	1.0 #	
24	104081	MCH	REMOVE/REPLACE	R Steering Drag Link	-M 68111301AA	469.00	0.4	
25	104082	MCH	REMOVE/REPLACE	L Steering Drag Link	-M 68111304AA	339.00	0.4	
26	104395	MCH	REMOVE/REPLACE	Steering Drag Link	-M 68111302AA	114.00		
27	104400	MCH	REMOVE/REPLACE	R Steering Tie Rod End	-M ORDER FROM DEALER	460.00	0.4	
28	104401	MCH	REMOVE/REPLACE	L Steering Tie Rod End	-M ORDER FROM DEALER	440.00	0.4	
29	104168	MCH	REMOVE/REPLACE	Steering Tie Rod Tube	-M 68236711AA	449.00		
30	102581	BDY	REMOVE/REPLACE	Battery Tray	55372563AB	91.60	INC #	
31	100104	REF	REFINISH	L Cab Hinge Pillar			C 1.0	
32	931117	BDY	REMOVE/REPLACE	Left Front Tire	New	219.61	* 0.3*	
33	101745	BDY	REPAIR	L Cab Door Opening Panel	-S Existing		0.5*	
34	102658	BDY	REMOVE/INSTALL	L Roof Moulding			0.3	
35	102206	REF	REFINISH	L Frt Add For Jamb			C 0.5	
36	101921	BDY	REPAIR	L Frt Door Shell	Existing		5.0*#	
37	AUTO	REF	REFINISH	L Frt Door Outside			C 2.4	
38				INCLUDES INSIDE JAMB REPAIR				
39	102046	BDY	REMOVE/INSTALL	L Frt Otr Belt Moulding			INC	
40	102047	BDY	REMOVE/INSTALL	L Frt Rear View Mirror			0.3 #	
41	102872	BDY	REMOVE/REPLACE	L Frt Door Rear View Mirror	68142673AF	644.00	INC #	
42	101954	BDY	REMOVE/REPLACE	L Frt Otr Door Belt Moulding	55112377AH	54.35	0.3	
43	104208	BDY	REMOVE/REPLACE	L Frt Door Adhesive Nameplate	68140250AC	65.70	0.2	
44	102049	BDY	REMOVE/INSTALL	L Frt Door Trim Panel			INC	
45	101278	BDY	REMOVE/INSTALL	L Frt Otr Door Handle			0.3 #	
46	AUTO	BDY	REMOVE/INSTALL	L Frt Door Carrier			2.0 #	
47	101352	BDY	REMOVE/REPLACE	L Frt Door Seal	55372709AB	32.75	0.2	
48	101371	GLS	REMOVE/REPLACE	R Frt Door Moveable Glass	Sublet	153.83	* 0.0* #	
49	101374	GLS	REMOVE/REPLACE	L Frt Door Moveable Glass	Sublet	156.36	* 0.0* #	
50	936001		ADD'L COST	Towing		235.00	*	
51	AUTO	REF	ADD'L OPR	Two Tone			1.0	
52	AUTO	REF	ADD'L OPR	Clear Coat			1.5*	
53	933005	BDY	ADD'L OPR	Restore Corrosion Protection		8.00	* 0.2*	
54	933018	REF	ADD'L OPR	Mask For Overspray		5.00	*	
55	933024	GLS	ADD'L OPR	Broken Glass Cleanup			0.6*	
56	AUTO		ADD'L COST	Paint/Materials		315.00	*	
57	AUTO		ADD'L COST	Hazardous Waste Disposal		5.00	*	

\* - Judgment Item  
 # - Labor Note Applies  
 C - Included in Two Tone / Clear Coat Calc  
 r - CEG R&R Time Used For This Labor Operation

Remarks

NO LKQ FOUND OTHER THAN HEADLAMP AZ AUTO 398673A WALTER LKQ BOWE  
 NEWWAY 296251 JEFF PRECISION 17717 BOB (CUST HAS CONTACTED  
 DODGE FOR KNOW RECALL ON SUSPENSION THEY WILL INVESTIGATE)

ESTIMATE RECALL NUMBER [REDACTED]

Mitchell Data Version: OEM: SEP\_15\_V

Software Version: 7.1.186

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Page 2 of 4

Date: 12/3/2015 08:52 AM  
 Estimate ID: [REDACTED]  
 Estimate Version: 0  
 Committed  
 Profile ID: STATE FARM

### Estimate Totals

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals	II. Part Replacement Summary	Amount
Body	15.8	50.00	8.00	0.00	798.00	Taxable Parts	5,811.36
Refinish	10.5	50.00	5.00	0.00	530.00	Parts Adjustments	90.00
Glass	0.8	50.00	0.00	0.00	30.00	Sales Tax @ 8.350%	492.76
Mechanical	3.2	85.00	0.00	59.95	331.95	Non-Taxable Parts	310.19
Non-Taxable Labor					1,689.95	Total Replacement Parts Amount	6,704.31
Labor Summary	30.1				1,689.95		
						IV. Adjustments	Amount
III. Additional Costs					Amount	Insurance Deductible	500.00-
Taxable Costs					315.00	Customer Responsibility	500.00-
Sales Tax @ 8.350%					26.30		
Non-Taxable Costs					240.00		
Total Additional Costs					581.30		
Paint Material Method: Rates Init Rate = 30.00 , Init Max Hours = 10.7, Addl Rate = 14.00							
						I. Total Labor:	1,689.95
						II. Total Replacement Parts:	6,704.31
						III. Total Additional Costs:	581.30
						Gross Total:	8,975.56
						IV. Total Adjustments:	500.00-
						Net Total:	8,475.56

For more information regarding State Farm's promise of satisfaction relating to new non-original equipment manufacturer (non-OEM) and recycled parts, please visit: <http://st8.fm/7X4> or QR code.

Register online to check the status of your claim and stay connected with State Farm®. To register, go to [www.statefarm.com](http://www.statefarm.com) and select Check the Status of a Claim. If you are already registered, thank you!

Insurance Co: State Farm

Inspection Site: mikes towing  
 Kingman, AZ  
 TE00

ESTIMATE RECALL NUMBER: [REDACTED]  
 Mitchell Data Version: OEM: SEP\_15\_V

Software Version: 7.1.186

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Date: 12/ 3/2015 08:52 AM  
Estimate ID: [REDACTED]  
Estimate Version: [REDACTED]  
Committed  
Profile ID: STATE FARM

Body Shop: Kingman Chevrolet - Buick  
Address: 3730 Stockton Hill Rd  
Kingman, AZ 86409-3056  
Fax Phone: (928) 757-3187

Cycle Time Information

Drop Off Date and Time: 12/ 1/2015 Time: 10:00  
Promise Date: 12/15/2015

Repair Dates:  
Start Date: 12/ 4/2015

Is Vehicle Driveable (Y/N)? N  
Assisted With Rental (Y/N)? Y

Deana Nelson, Agent  
State Farm Insurance Company  
3880 Stockton Hill Rd #106  
Kingman AZ 86409  
Phone: (928) 681-8000  
Fax: (928) 681-8008

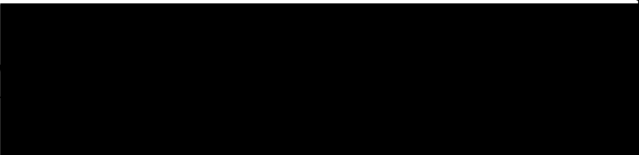
# FAX COVER

To \_\_\_\_\_ From: \_\_\_\_\_  
Fax: \_\_\_\_\_ Date: \_\_\_\_\_  
Phone: \_\_\_\_\_ Pages: including cover

RE: Auto (VW) CC: \_\_\_\_\_

Urgent:  For review  Please Comment  Please Reply  Please Recycle

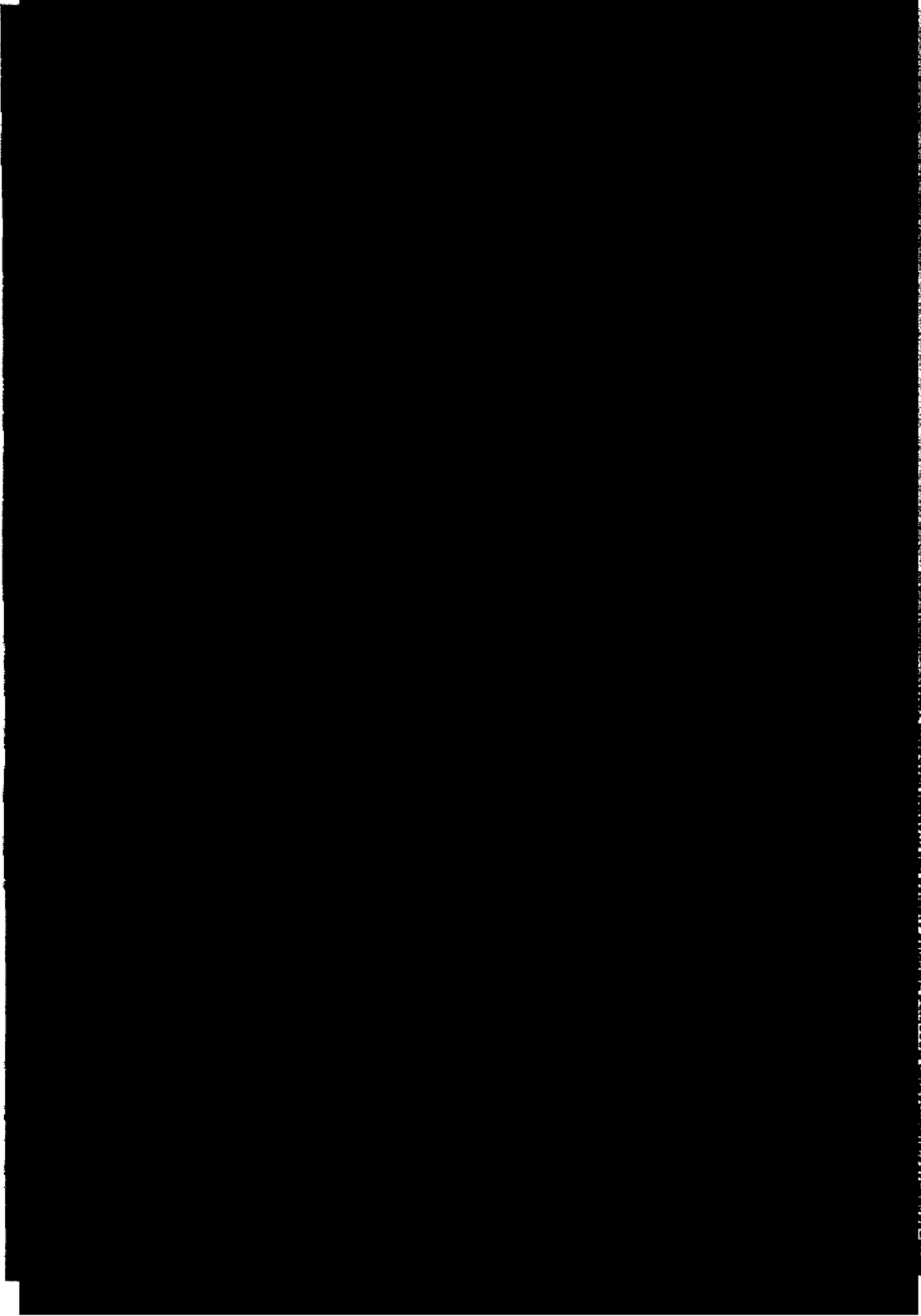
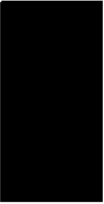
Comments: *Claim #*



Mar 08 16 01:16p

State Farm - Deana Nelson

p.2



586160022515WV-000001 RECEIVED 3/6/2016 4:08:13 PM [CANCELED BY: 000001]


Deana Nelson, Agent  
State Farm Insurance Company  
3880 Stockton Hill Rd #108  
Kingman AZ 86409  
Phone: (928) 681-8000  
Fax: (928) 681-8008

# FAX COVER

To: \_\_\_\_\_ From: \_\_\_\_\_  
Fax: \_\_\_\_\_ Date: \_\_\_\_\_  
Phone: \_\_\_\_\_ Pages: including cover  
RE: Quito Palmer CC: \_\_\_\_\_

Urgent:  For review  Please Comment  Please Reply  Please Recycle

Comments: *Claim #*




**CHRYSLER**

---

December 16, 2015

[Redacted]

Kingman, AZ [Redacted]

Re: CAIR: [Redacted]  
VIN: [Redacted]  
Vehicle: 2014 Ram 2500

Dear Mr. [Redacted]

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2014 Ram 2500.

Mr. [Redacted], naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

[Redacted]

Lisa Martinez  
Special Investigations  
586-274-8169

LMM/sk

[Redacted]

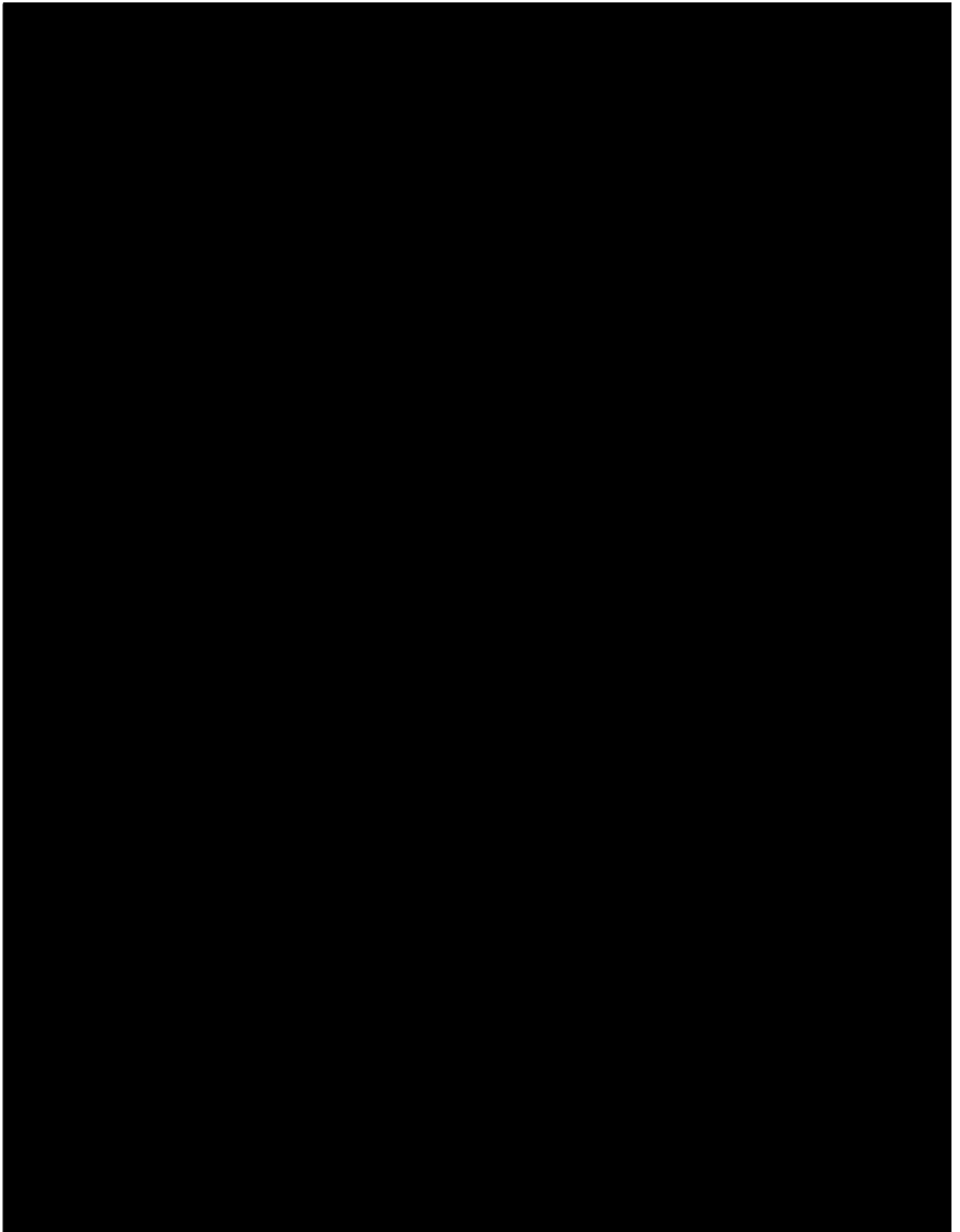


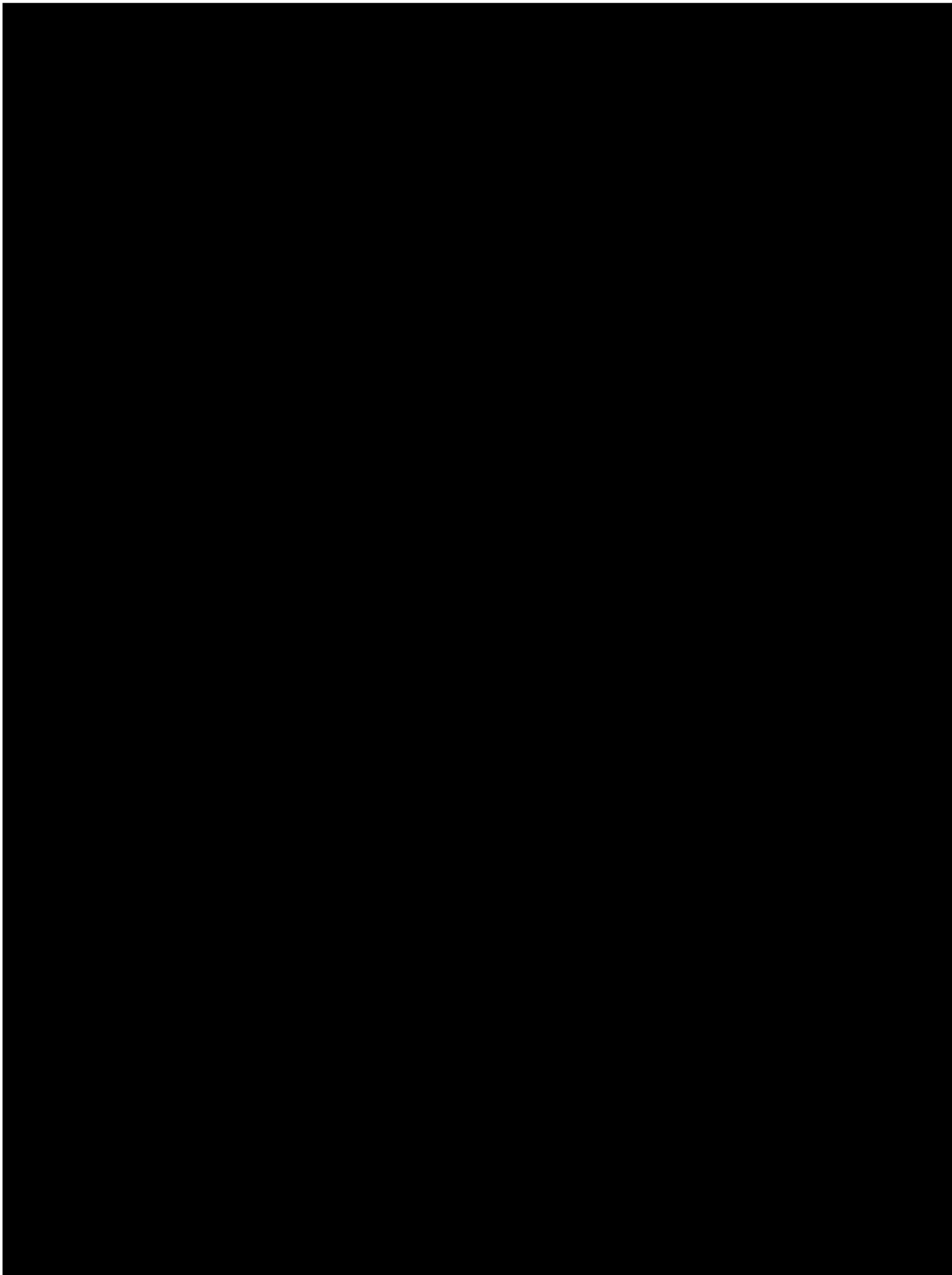
Kingman, AZ



Chrysler Group LLC  
CIMS 423-04-04  
P.O. Box 21-8004  
Auburn Hills, MI 48321-8004





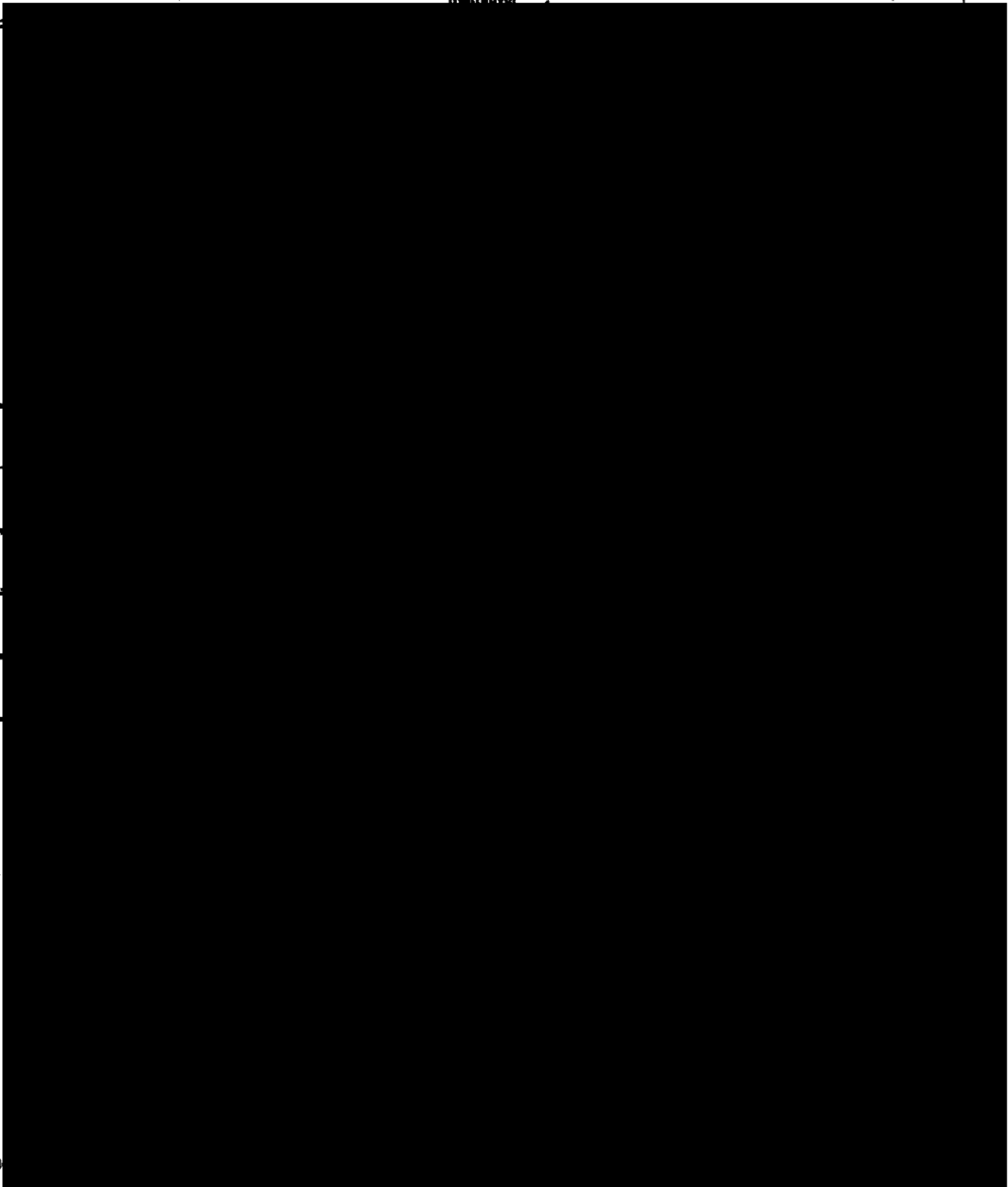


STATE FARM

<b>ARIZONA CRASH REPORT</b>		<b>REPORT ID</b>				<b>Agency Report Number</b>
1	<b>CONTINUED</b> POLICE ONLY - FORWARD COPY TO ADOT TRAFFIC RECORDS SECTION, CSAR 256 S. 17TH AVE., PHOENIX, ARIZONA 85007-3233	YEAR	MONTH	DAY	HOUR	OFFICER ID NO
		[REDACTED]				
36	<b>NARRATIVE</b>		Describe what happened			
<p>On [REDACTED] approximately 1132 hours, I responded to [REDACTED] reference a two vehicle non injury collision. Upon my arrival, I found that vehicle one sideswiped vehicle two after a mechanical defect with vehicle one caused it to veer hard left into vehicle two. The driver of vehicle one informed me there was a recall on the front suspension of his truck that he has not been able to get repaired yet. Upon looking at the front suspension, it appeared as though a link between the front two wheels came apart allowing the left wheel move freely. Vehicle one was towed from the scene and vehicle two drove away.</p>						

ARIZONA TRAFFIC ACCIDENT REPORT	Agency Report Number
SUPPLEMENT FORWARD COPY TO ACCIDENT RECORDS ANALYSIS UNIT 0848 ARIZONA DEPARTMENT OF TRANSPORTATION 208 S. 17th AVE. PHOENIX, ARIZONA 85007-3222	

**ACCIDENT DESCRIPTION**  
(Narrative)



# MARTIN SWANTY

**Chrysler Dodge Jeep**

2840 E. Andy Devine Ave - Kingman, AZ 86401  
 Phone: (928) 753-3131 - Fax: (928) 718-0331

**SERVICE DEPARTMENT HOURS**  
 7:30 a.m. to 5:30 p.m.  
 Monday - Friday  
 8:00 a.m. to 3:00 p.m. Saturday

RO Order Date	1/22/16
RO Order Date	2/12/16
Vehicle #	50640
Service Order #	50641
TIM NICHOLS/1974	

Work Order #	3/24/14	Invoice #	1/22/14
Year	2014	Make	RAM
Model	2500	Color	RED
Vehicle #	1884A	4WD CREW CAB 149"	

DES: [REDACTED] AMOUNT

Email: [REDACTED]

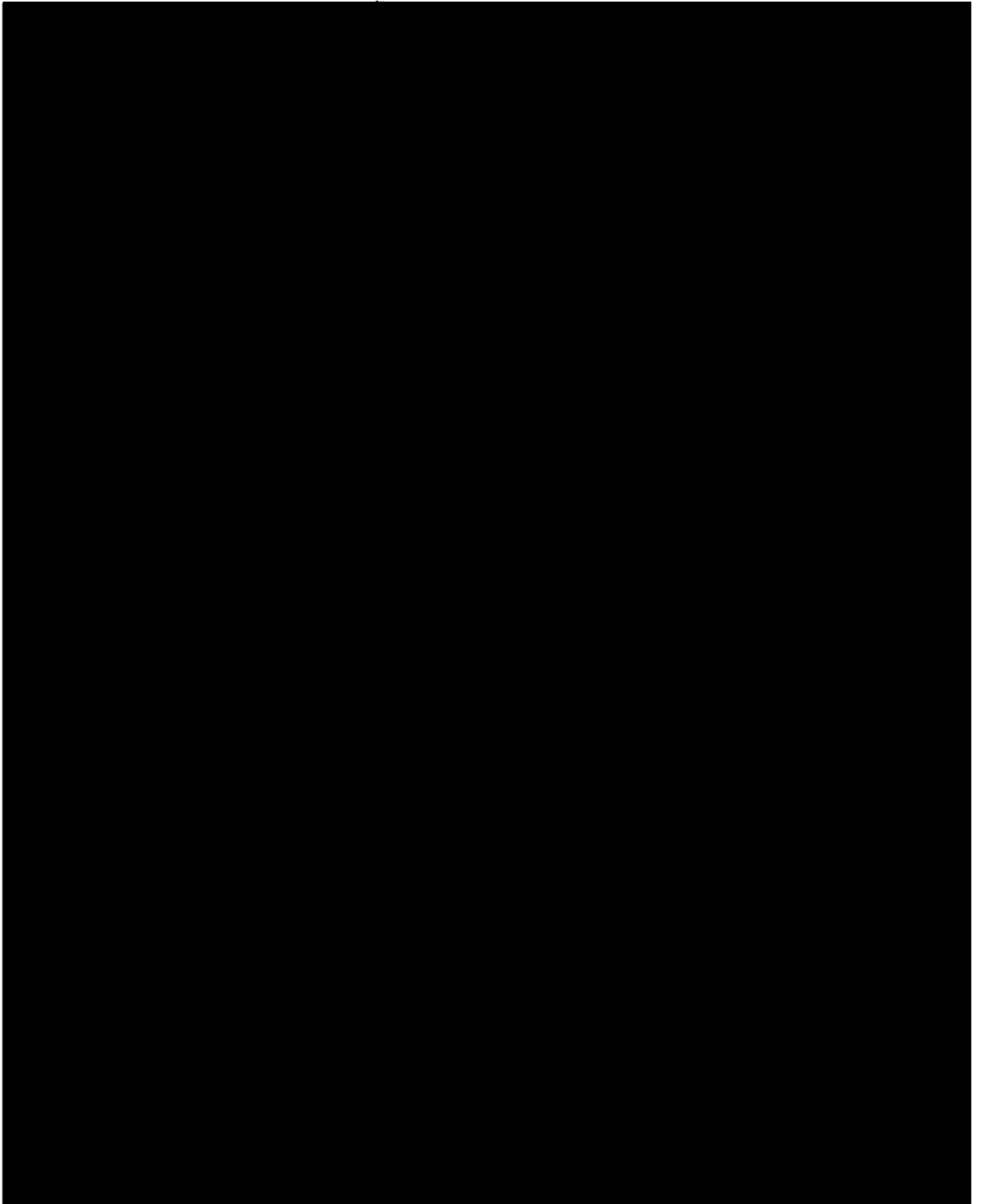
#1 - 50CHZ: CAMPAIGN (NOTICE)  
 RECALL / CSN 1 R46: SAFETY RECALL R46 - FRONT  
 SUSPENSION TRACK BAR FRAME BRACKET  
 Caused by  
 INSPECT PER RECALL DOWNLOADED PHOTOS FOR CHRYSLER,  
 CONTACT TECH CONNECT , WELD TEAM CONTACTED TRAC B  
 AR MOUNT WELDED, REMOVED LT PRT TIRE, AND TRAC BAR  
 AND SPRING FRONT SWAY BAR FOR WELD REPAIR AND REA  
 Work performed by Brian Trobaugh (321)  
 Work performed by 777 :  
 Installed 6104301AA :BOLT: HEX FLANGE HEAD 6104 Qty: 1  
 Installed 6508827AA :NUT: HEX FLANGE LOCK 6508 Qty: 1  
 SSEMBLE AS NEEDED

-----

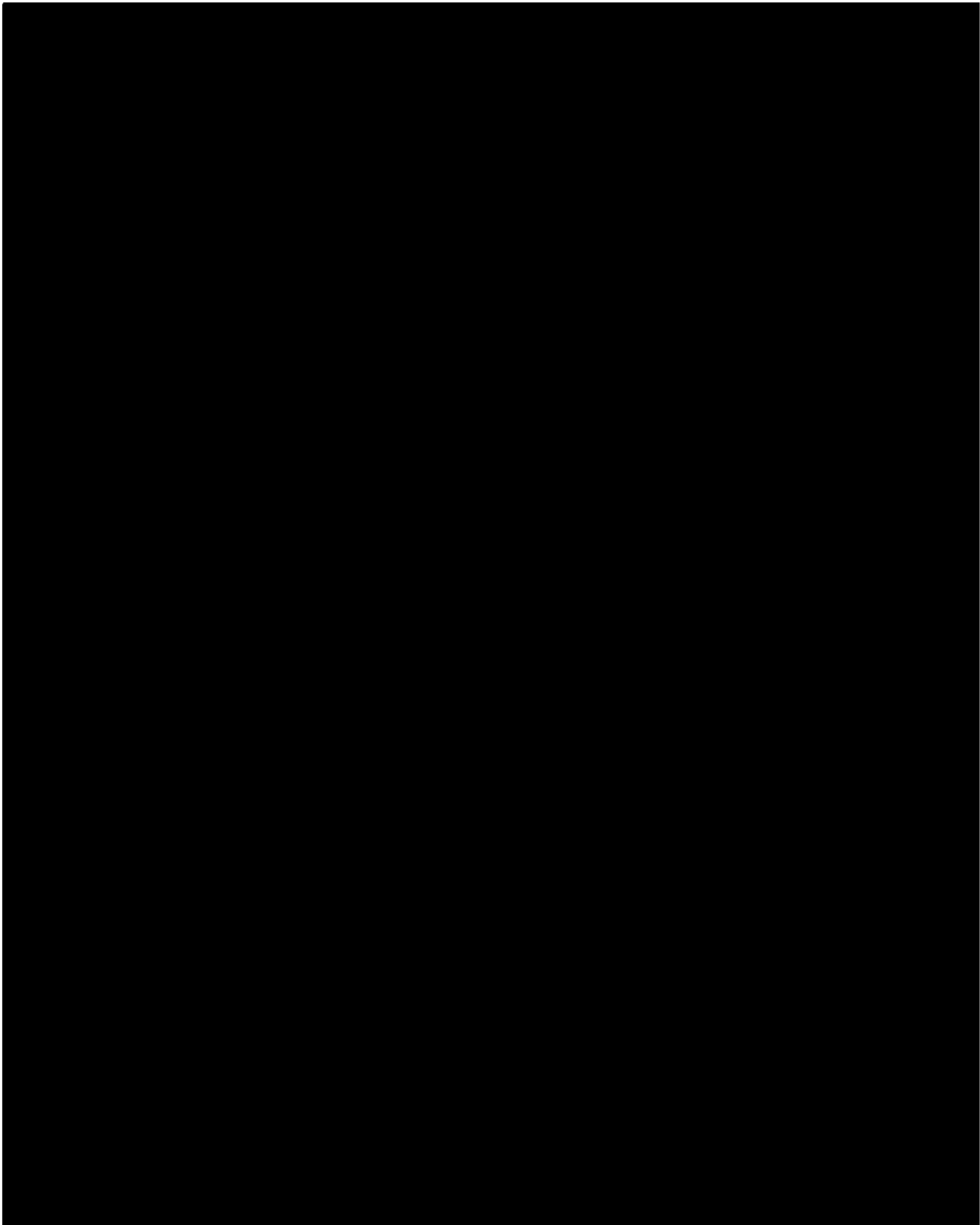
#2 - 12CHZ16: MULTI POINT INSPECTION (16 POINT) PLEASE NOTE  
 THIS IS A VISUAL INSPECTION ONLY AND DOES NOT  
 INCLUDE ANY DISASSEMBLY OF THE VEHICLE OR ITS  
 COMPONENTS  
 Please Note Your vehicle may have conditions that  
 are not evident, present or noticed at the time of  
 the inspection and our report does not provide a  
 ny guarantee or warranty regarding future breakdow  
 ns.

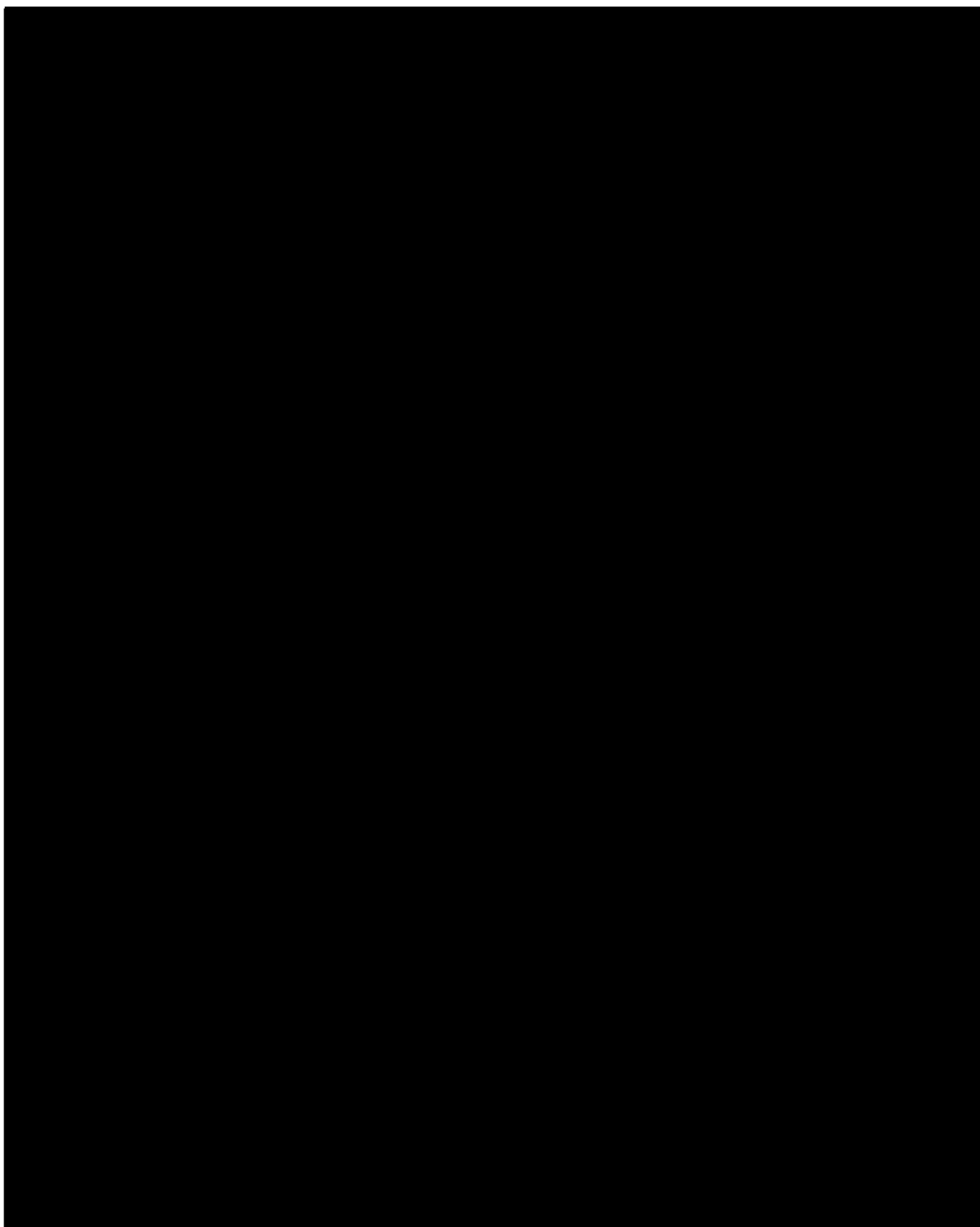
#1. LIMITED WARRANTY BY VEHICLE MANUFACTURER. SEE ADVISOR FACTORY PARTS WARRANTED FOR FIRST 12 MONTHS, 12,000 MILES WHICH EVER OCCURS FIRST AT ANY CHRYSLER, DODGE, JEEP, KIA DEALERSHIP. SEE ADVISOR FOR FURTHER DETAILS AND RESTRICTIONS. #2. LIMITED WARRANTY BY MARTIN SWANTY C-D-J KIA. PARTS INSTALLED NEW OR RESULT NON FACTORY PARTS WARRANTED FOR 90 DAYS OR 4,000 MILES WH CHEVER OCCURS FIRST. VALID ONLY AT MARTIN SWANTY C-D-J KIA SERVICE DEPARTMENTS. #3. NO WARRANTY ON PARTS OR LABOR ON USED PARTS #4 PLEASE REFER TO REVERSE SIDE FOR ADDITIONAL TERMS AND CONDITIONS. #5 MARTIN SWANTY C-D-J- KIA IS NOT RESPONSIBLE FOR ANY OR ITEMS LEFT IN VEHICLE WHILE BEING WORKED ON ***THANK YOU FOR CHOOSING US FOR ALL YOUR SERVICE NEEDS*** ++ PLEASE MARK YOUR SURVEY (VERY SATISFIED (S) (MST))++ NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS. X	LABOR	.00
	PARTS	.00
	DEDUCTIBLE	.00
	SUBLET	.00
	SHOP SUPPLIES	.00
	HAZARDOUS MATERIALS	.00
	SALES TAX OR TAX LD.	.00
	SPECIAL ORDER DEPOSIT	.00
	DISCOUNTS	.00
	TOTAL DUE	.00





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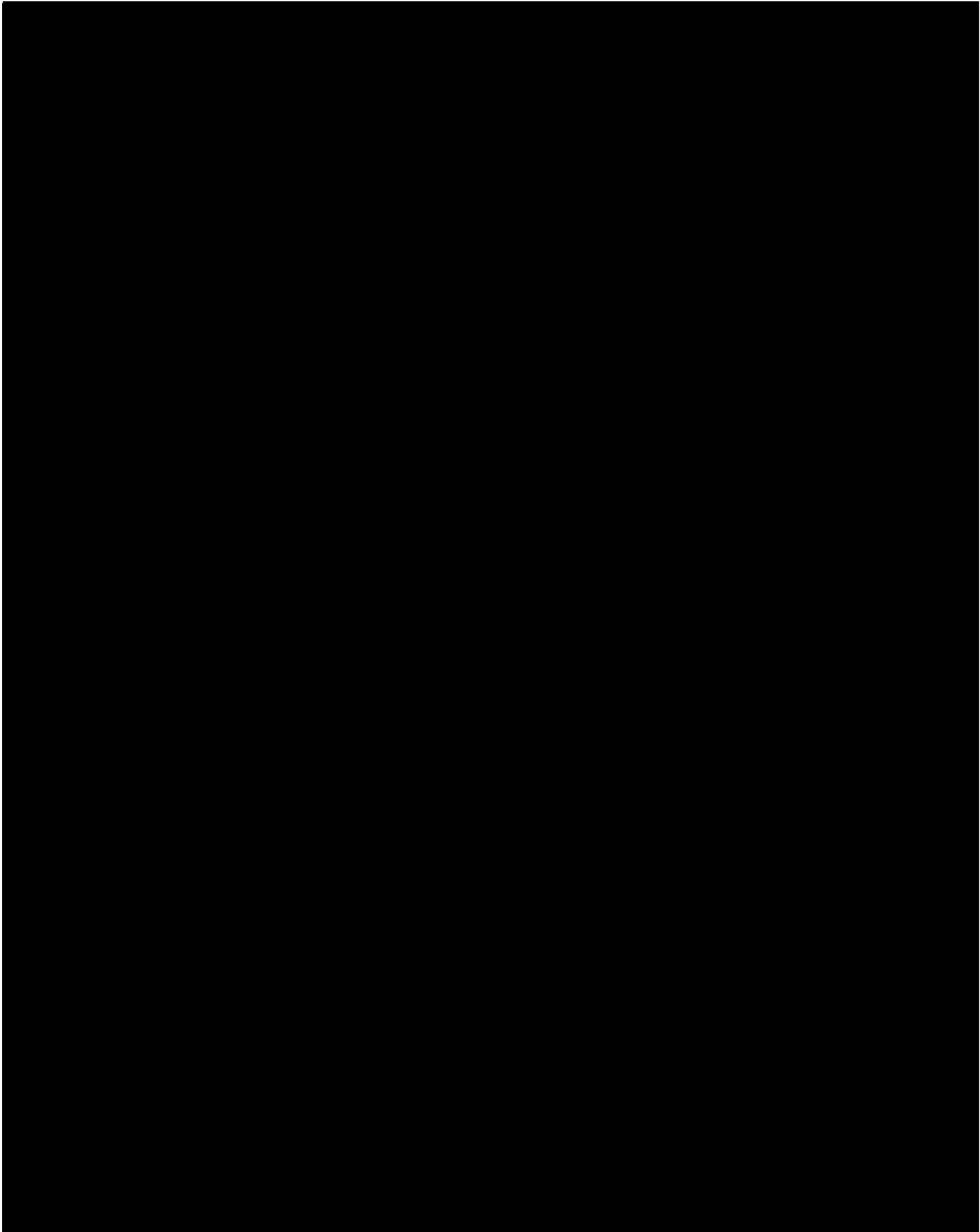




ARIZONA CRASH REPORT		REPORT ID	Agency Report Number
1	<b>CONTINUED</b> POLICE ONLY—FORWARD COPY TO ADOT TRAFFIC RECORDS SECTION, 8848 206 S 17TH AVE., PHOENIX, ARIZONA 85007-32		
36	<b>NARRATIVE</b>		Describe what happened
<p>On [REDACTED] 2015 at approximately 1132 hours, I responded to [REDACTED] reference a two vehicle non injury collision. Upon my arrival, I found that vehicle one sideswiped vehicle two after a mechanical defect with vehicle one caused it to veer hard left into vehicle two. The driver of vehicle one informed me there was a recall on the front suspension of his truck that he has not been able to get repaired yet. Upon looking at the front suspension, it appeared as though a link between the front two wheels came apart allowing the left wheel move freely. Vehicle one was towed from the scene and vehicle two drove away.</p>			

01-2704C2 R05/2014

557702881



557702681



# MOHAVE COUNTY SHERIFF'S OFFICE VEHICLE REMOVAL REPORT

DATE 11/30/15 DR. NUMBER 15-042912  
 LOCATION ROADWAY AND LOMITA MILEPOST \_\_\_\_\_  
 HIGHWAY/STREET/PRIVATE PROPERTY \_\_\_\_\_  
 COUNTY MOHAVE  
 CITY TEHACHAN  
 DAY OF WEEK S M T W T F S STOLEN VEHICLE  YES  NO  
 VEHICLE CONDITION  CRIVABLE  BURNED  
 STRIPPED  VANDALIZED  
 WRECKED  SEE REMARKS

LICENSE/VEHICLE DESCRIPTION  
 LICENSE NO. AAL0609 STATE AZ YEAR 14 TYPE 4DR  FRONT PLATE  REAR PLATE  
 VEHICLE COLOR 1260/SILVER YEAR 14 MAKE DODGE MODEL RAM STYLE PK

VEHICLE IDENTIFICATION NO. (VIN) \_\_\_\_\_  
 [REDACTED]

DATE OF FIRST CONTACT WITH VEHICLE: 11-30-15 TIME 1130  
 VEHICLE REMOVAL NOTICE APPLIED OFFICER ID NO. FROM STICKER \_\_\_\_\_

TOWING AND STORAGE INFORMATION  
 [REDACTED]

REASON:  ACCIDENT  24H hrs. OTHER HWY.  ARREST  SEIZURE  MOTORIST ASST 30 DAY IMPOUND  OTHER (Specify) \_\_\_\_\_

ACCESSORY CONDITION

	I	M	D
DRIVING LIGHTS			
GRILL			
HOOD			
R/SIDE MIRROR			
RP TIRE			
RR TIRE			
R SIDE			
TRUNK L/D			
L/SIDE MIRROR			
SPOTLIGHT			
LF TIRE			
LR TIRE			
L SIDE			
TOP			
GLASS			
TRUNK <input type="checkbox"/> locked			
SPARE			
JACK			
MECHANICAL			
ENGINE			
BATTERY			
TRANSMISSION			
<input type="checkbox"/> Stnd. <input checked="" type="checkbox"/> Auto.			
INTERIOR			
<input type="checkbox"/> Locked			
GLOVEBOX			
<input type="checkbox"/> Locked			
CB RADIO			
STEREO (Tape)			
RADIO <input type="checkbox"/> AM <input type="checkbox"/> FM			
CLOCK			
FRONT SEAT			
REAR SEAT			
R/VIEW MIRROR			

REMOVED TO \_\_\_\_\_  
 SECURED AND LEFT TEMPORARILY AT THE SCENE.  
 AUTHORIZED SIGNATURE: \_\_\_\_\_ TIME: \_\_\_\_\_  AM  PM  
 RELEASED TO:  
 Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Driver's License Number: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
 Contact & Phone: \_\_\_\_\_

IMPOUND INFORMATION  
 NOTICE: For violators of ARS 28-3511, your vehicle is impounded for thirty (30) days. Any parties having interest in this vehicle may, within ten (10) days receipt of this notice request a hearing to determine the validity of impoundment. Set back of this form for further details.  
 DRIVER / OWNER SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_  
 To request a hearing, contact the Mohave County Sheriff's Office at the checked location

P.O. Box 1191  
 600 West Beale St.  
 Kingman, AZ 86402  
 928-753-0753

9880 Vandervlice Rd.  
 Mohave Valley, AZ 86440  
 928-768-7055

3500 Highway 95  
 Lake Havasu City, AZ 86404  
 928-453-0745

Remarks / Personal Property Left in Vehicle  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

OFFICER'S NAME MEN ID NO. 26



RBZ0003H  
State Farm Mutual Automobile Insurance Company  
**Auto Payments**

Route To: Ryan Perno

**BASIC CLAIM INFORMATION**

Claim Number  
Date of Loss  
Policy Number  
Named Insured

**PAYMENTS**

C denotes consolidated payment  
E denotes EFT payment  
P previously converted payment from CAT/CMR

Payment Number	Issued Date	Payee	Status	Amount	Auth ID
	03-21-2016		Paid	\$104.01	
	03-14-2016		Paid	\$295.76	
	02-29-2016		Paid	\$65.58	
	02-29-2016		Paid	\$65.58	
	02-29-2016		Paid	\$65.58	
	02-21-2016		Paid	\$65.58	
	02-15-2016		Paid	\$74.34	
	02-15-2016		Paid	\$112.95	
	02-12-2016		Paid	\$500.00	
	02-12-2016		Paid	\$7,659.38	
	02-09-2016		Paid	\$780.00	
	02-09-2016		Paid	\$74.34	
	01-29-2016		Paid	\$74.34	
	01-29-2016		Paid	\$74.34	
	01-28-2016		Paid	\$74.34	
	01-25-2016		Paid	\$104.34	
	01-19-2016		Paid	\$74.34	
	01-12-2016		Paid	\$74.34	
	01-07-2016		Paid	\$102.90	
	01-07-2016		Paid	\$112.77	
	01-04-2016		Paid	\$1,000.00	
	12-31-2015		Paid	\$9,274.36	
			End Total:	\$20,829.17	



RBZ000MD

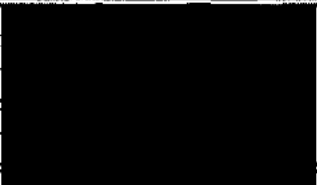
State Farm Mutual Automobile Insurance Company

### Auto Rental Bills

Route To: Ryan Perno

#### BASIC CLAIM INFORMATION

Claim Number  
Date of Loss  
Policy Number  
Named Insured



#### BILL SUMMARY

##### Bill Information

Invoice Number: [Redacted]  
Rental Vendor: ENTERPRISE RENT-A-CAR  
Insured Name: [Redacted]  
Renter Name: [Redacted]  
Rental Start Date: 11-30-2015  
Renter End Date: 12-30-2015

Claim Number: [Redacted]  
Date of Loss: [Redacted]  
Received From Renter: \$557.42  
Billed To Others:  
Amount Due: \$1,000.00  
Amount Paid To Date: \$1,000.00

##### Current Bill Status

Primary Status

Reviewed

Primary Reason(s)

Secondary Status

Paid

Secondary Reason(s)

##### Vehicle Information

Vehicle	Rental Start	Rental End	Assnd Class	Appr Class	Make	Model
01	11-30-2015	12-30-2015	OT		NISN	ROGS
02	11-30-2015	12-30-2015	OT		DODG	JOUR
03	11-30-2015	12-30-2015	OT		HYUN	SANF

##### Invoice Details

Vehicle	Description	Billed Party	Quantity	Rate (%) (\$)	Percent Covered	Extended Amount
01	Daily Rental Rate	State Farm	1	34.00	80.000	\$27.20
01	Daily Rental Rate	Renter	1	34.00	20.000	\$6.80
02	Daily Rental Rate	State Farm	15	43.00	80.000	\$516.00
02	Daily Rental Rate	Renter	15	43.00	100.000	\$645.00
02	Daily Rental Rate	Renter	15	43.00	20.000	\$129.00
02	Limit Adjustment	State Farm	15	29.42	100.000	\$441.30
02	Limit Adjustment	Renter	15	13.58	100.000	\$203.70
03	Daily Rental Rate	State Farm	15	43.00	80.000	\$516.00
03	Daily Rental Rate	Renter	15	43.00	100.000	\$645.00
03	Daily Rental Rate	Renter	15	43.00	20.000	\$129.00

April 04, 2016

Chrysler Group Llc  
1000 Chrysler Dr  
Cims 485-13-30  
Auburn Hills MI 48321-8004

Sub Auto Litigation Office  
PO Box 106172  
Atlanta GA 30348-6172

**Certified Mail-Return Receipt Requested**

RE: Claim Number:  
Date of Loss:  
Our Insured:



Your File Number: **\*\*THEIR FILE NUMBER\*\***  
Insured's Deductible: \$500.00

**RECEIVED**

APR 13 2016

CCRG  
Office of the General Counsel

To Whom It May Concern:

This notice is to advise of a loss that occurred to our insured's vehicle. The damage was caused by a product defect, a defective link between the front 2 wheels, came apart allowing the left wheel to move freely

Our investigation indicates that Chrysler is responsible for this loss. By virtue of our payment, we are entitled to recover from the responsible party. Please consider this letter as our demand to Chrysler for reimbursement of \$18,933.74.

Any settlement with State Farm's policyholder with respect to this loss must not prejudice our rights, as subrogor, and shall not be released by execution of a general release with such policyholder.

In order to assist you in evaluating and processing the claim we are asserting, we may provide nonpublic personal information about our customer. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process the subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

If you have any questions or need additional information, please call me at the number listed below. If I am not available, any other member of my team may assist you.

**LEGAL PHOTOS**

**RETAINED IN**

**DOCUMENT RETENTION**

Date: 12/3/2015 08:52 AM  
 Estimate ID: [REDACTED]  
 Estimate Version: [REDACTED]  
 Committed  
 Profile ID: STATE FARM

## KINGMAN CHEVROLET-BUICK

3730 N STOCKTON HILL RD, KINGMAN, AZ 86409  
 (928) 377-5355  
 Fax: (928) 757-3187  
 Email: CFBODYSHOP@CITLINK.NET

Damage Assessed By: Pete Albright

Appraised For: Express Team B  
 (855) 341-8184

Classification: Field

Type of Loss: Collision (Spec)  
 Date of Loss: [REDACTED]  
 Deductible: 500.00  
 Claim Number: [REDACTED]

Insured: [REDACTED]

Owner: [REDACTED]

Address: PMB 322 [REDACTED] KINGMAN, AZ [REDACTED]

Telephone: Home Phone: [REDACTED]

Cell Phone: [REDACTED]

Mitchell Service: [REDACTED]

Description: 2014 Ram Pickup 2500 Laramie

Body Style: 4D PkUpCrv 6' Bed 149" WB

VIN: [REDACTED]

Mileage: 11,000

OEM/ALT: O

Options:

Drive Train: 6.7L Turbo Int 6 Cyl Del 4WD

License: [REDACTED]

Search Code: CRPAZ

PASSENGER AIRBAG, POWER DRIVER SEAT, POWER LOCK, POWER WINDOW, POWER STEERING  
 AIR CONDITIONING, CRUISE CONTROL, TILT STEERING COLUMN, AM/FM STEREO  
 DRIVER AIRBAG, HEATED EXTERIOR MIRROR, REAR (DUAL-ZONE) AC, LEATHER SEAT  
 POWER PASSENGER SEAT, FRONT SIDE AIRBAG WITH HEAD PROTECTION  
 PREMIUM SOUND SYSTEM, ANTI-LOCK BRAKE SYS., TRACTION CONTROL, FOG LIGHTS  
 ALUM/ALLOY WHEELS, REARVIEW CAMERA, TIRE INFLATION/PRESSURE MONITOR, MEMORY SEAT  
 ANTI-THEFT SYSTEM, AUXILIARY INPUT, BLUETOOTH WIRELESS CONNECTIVITY  
 LEATHER STEERING WHEEL, SATELLITE RADIO, TOW HITCH RECEIVER  
 POWER ADJUSTABLE EXTERIOR MIRROR, 4WD OR AWD, PRIVACY GLASS, GENUINE WOOD TRIM  
 AUTO AIR CONDITION, TRIP COMPUTER, TELEMATIC SYSTEMS  
 UNIVERSAL GARAGE DOOR OPENER, 4 WHEEL DRIVE, SIDE AIRBAGS, AUTOMATIC HEADLIGHTS  
 SECOND ROW SIDE AIRBAG WITH HEAD PROTECTION  
 INTERIOR AUTOMATIC DAY/NIGHT OR ELECTROCHROMATIC MIRROR, MP3 PLAYER  
 DRIVER SEAT WITH POWER LUMBAR SUPPORT, ELECTRONIC PARKING AID  
 ELECTRONIC STABILITY CONTROL, EXTERIOR MEMORY MIRRORS, FRONT COOLED SEATS  
 FRONT HEATED SEATS, FRONT SEATS WITH POWER LUMBAR SUPPORT, KEYLESS ENTRY SYSTEM  
 POWER FOLDING EXTERIOR MIRRORS, REAR BENCH SEAT, STEERING WHEEL AUDIO CONTROLS

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/Part Number	Dollar Amount	Labor Units
1	AUTO	BDY	OVERHAUL	Frt Bumper Assy			3.0 #
2	100959	BDY	REMOVE/REPLACE	Frt Bumper Face Bar	68045699AB	410.00	INC #
3	100968	BDY	REMOVE/REPLACE	L Frt Upr Bumper Side Cover	1HH71TZAC	67.45	INC #
4	AUTO	REF	REFINISH	L Frt Upr Bumper Cover			C 0.8
5	100963	BDY	REMOVE/REPLACE	Frt Bumper Support	68064338AA	41.60	INC
6	104249	BDY	REMOVE/REPLACE	L Frt Combination Lamp	Qual Recycled Part	360.00	INC #
7	AUTO	BDY	CHECK/ADJUST	Headlamps			0.4
8	104793	BDY	REMOVE/REPLACE	L Cooling Bracket	68222829AA	71.10	0.3 #
9	103870	BDY	REMOVE/REPLACE	L Cooling Headlamp Bracket	68222827AB	153.00	
10	102369	BDY	REMOVE/REPLACE	L Fender Panel	68054339AG	307.00	2.0 #
11	AUTO	REF	REFINISH	L Fender Outside			C 2.2

ESTIMATE RECALL NUMBER: 12/03/2015 08:52:34 03-7P44-42461

Mitchell Data Version: OEM: SEP\_15\_V

Software Version: 7.1.166

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Page 1 of 4

Date: 12/ 3/2015 08:52 AM  
 Estimate ID: XXXXXXXXXX  
 Estimate Version: XXXXXXXXXX  
 Committed  
 Profile ID: STATE FARM

12	AUTO	REF	REFINISH	L Add For Edge				C 0.5
13	102371	BDY	REMOVE/REPLACE	L Fender Reinforcement	55372839AD	16.25	0.1	
14	104821	BDY	REMOVE/REPLACE	L Fender Bracket	68069358AA	4.25		
15	104255	BDY	REMOVE/REPLACE	L Fender Liner	68148311AC	108.00	INC	
16	103239	BDY	REMOVE/REPLACE	L Fender Adhesive Nameplate	68149701AB	24.70	0.1	
17	104225	BDY	REMOVE/REPLACE	Fender Wheel Opening Midg	82212208	376.00	#	
18	931010	MCH	ALIGN	Front Suspension	Sublet	59.95	* 0.0*	
19	104559	BDY	REMOVE/REPLACE	Alloy Wheel	Recorded	150.00	* 0.3	
20				sublet to nu wheel				
21	104680	MCH	REMOVE/REPLACE	L Frt Susp Caliper	-M 68049151AC	127.00	0.5 #	
22	104887	MCH	REMOVE/REPLACE	L Frt Susp Brake Hose	-M 68241198AC	123.00	0.1 #	
23	104895	MCH	REMOVE/REPLACE	L Frt Susp Shock Absorber	-M ORDER FROM DEALER	101.00	1.0 #	
24	104081	MCH	REMOVE/REPLACE	R Steering Drag Link	-M 68111301AA	469.00	0.4	
25	104082	MCH	REMOVE/REPLACE	L Steering Drag Link	-M 68111304AA	339.00	0.4	
26	104395	MCH	REMOVE/REPLACE	Steering Drag Link	-M 68111302AA	114.00		
27	104400	MCH	REMOVE/REPLACE	R Steering Tie Rod End	-M ORDER FROM DEALER	460.00	0.4	
28	104401	MCH	REMOVE/REPLACE	L Steering Tie Rod End	-M ORDER FROM DEALER	440.00	0.4	
29	104165	MCH	REMOVE/REPLACE	Steering Tie Rod Tube	-M 68236711AA	440.00		
30	102581	BDY	REMOVE/REPLACE	Battery Tray	55372563AB	91.80	INC #	
31	100104	REF	REFINISH	L Cab Hinge Pillar			C 1.0	
32	931117	BDY	REMOVE/REPLACE	Left Front Tire	New	219.61	* 0.3*	
33	101745	BDY	REPAIR	L Cab Door Opening Panel	-S Existing		0.5*	
34	102658	BDY	REMOVE/INSTALL	L Roof Moulding			0.3	
35	102206	REF	REFINISH	L Frt Add For Jamb			C 0.5	
36	101921	BDY	REPAIR	L Frt Door Shell	Existing		5.0* #	
37	AUTO	REF	REFINISH	L Frt Door Outside			C 2.4	
38				INCLUDES INSIDE JAMB REPAIR				
39	102045	BDY	REMOVE/INSTALL	L Frt Otr Belt Moulding			INC	
40	102047	BDY	REMOVE/INSTALL	L Frt Rear View Mirror			0.3 #	
41	102872	BDY	REMOVE/REPLACE	L Frt Door Rear View Mirror	68142673AF	644.00	INC #	
42	101954	BDY	REMOVE/REPLACE	L Frt Otr Door Belt Moulding	55112377AH	54.35	0.3	
43	104208	BDY	REMOVE/REPLACE	L Frt Door Adhesive Nameplate	68140250AC	65.70	0.2	
44	102049	BDY	REMOVE/INSTALL	L Frt Door Trim Panel			INC	
45	101278	BDY	REMOVE/INSTALL	L Frt Otr Door Handle			0.3 #	
46	AUTO	BDY	REMOVE/INSTALL	L Frt Door Carrier			2.0 #	
47	101352	BDY	REMOVE/REPLACE	L Frt Door Seal	55372709AB	32.75	0.2	
48	101371	GLS	REMOVE/REPLACE	R Frt Door Moveable Glass	Sublet	153.83	* 0.0* #	
49	101374	GLS	REMOVE/REPLACE	L Frt Door Moveable Glass	Sublet	156.36	* 0.0* #	
50	936001		ADD'L COST	Towing		235.00	*	
51	AUTO	REF	ADD'L OPR	Two Tone			1.0	
52	AUTO	REF	ADD'L OPR	Clear Coat			1.5*	
53	933005	BDY	ADD'L OPR	Restore Corrosion Protection		8.00	* 0.2*	
54	933018	REF	ADD'L OPR	Mask For Overspray		5.00	*	
55	933024	GLS	ADD'L OPR	Broken Glass Cleanup			0.6*	
56	AUTO		ADD'L COST	Paint/Materials		315.00	*	
57	AUTO		ADD'L COST	Hazardous Waste Disposal		5.00	*	

\* - Judgment Item  
 # - Labor Note Applies  
 C - Included in Two Tone / Clear Coat Calc  
 r - CEG R&R Time Used For This Labor Operation

Remarks

NO LKQ FOUND OTHER THAN HEADLAMP AZ AUTO 398673A WALTER LKQ BOWE  
 NEWWAY 296251 JEFF PRECISION 17717 BOB (CUST HAS CONTACTED  
 DODGE FOR KNOW RECALL ON SUSPENSION THEY WILL INVESTIGATE)

ESTIMATE RECALL NUMBER XXXXXXXXXX

Mitchell Data Version: OEM: SEP\_15\_V

Software Version: 7.1.186

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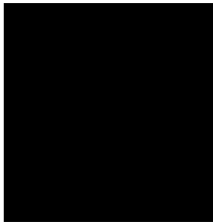
Page 2 of 4

Date: 12/ 3/2015 08:52 AM  
 Estimate ID: [REDACTED]  
 Estimate Version: 0  
 Committed  
 Profile ID: STATE FARM

### Estimate Totals

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals	II. Part Replacement Summary	Amount
Body	15.8	50.00	8.00	0.00	798.00	Taxable Parts	5,811.36
Refinish	10.5	50.00	5.00	0.00	530.00	Parts Adjustments	90.00
Glass	0.8	50.00	0.00	0.00	30.00	Sales Tax @ 8.350%	492.76
Mechanical	3.2	85.00	0.00	59.95	331.95	Non-Taxable Parts	318.19
Non-Taxable Labor					1,689.95	Total Replacement Parts Amount	6,704.31
Labor Summary	30.1				1,689.95		
						IV. Adjustments	Amount
III. Additional Costs					Amount	Insurance Deductible	500.00-
Taxable Costs					315.00	Customer Responsibility	500.00-
Sales Tax @ 8.350%					26.30		
Non-Taxable Costs					240.00		
Total Additional Costs					581.30		
Paint Material Method: Rates Init Rate = 30.00 , Init Max Hours = 10.7, Addl Rate = 14.00							
						I. Total Labor:	1,689.95
						E. Total Replacement Parts:	6,704.31
						III. Total Additional Costs:	581.30
						Gross Total:	8,975.56
						IV. Total Adjustments:	500.00-
						Net Total:	8,475.56

For more information regarding State Farm's promise of satisfaction relating to new non-original equipment manufacturer (non-OEM) and recycled parts, please visit: <http://st8.fm/7X4> or QR code.



Register online to check the status of your claim and stay connected with State Farm®. To register, go to [www.statefarm.com](http://www.statefarm.com) and select Check the Status of a Claim. If you are already registered, thank you!

Insurance Co: State Farm

Inspection Site: mikes towing  
 Kingman, AZ  
 TE00

ESTIMATE RECALL NUMBER: [REDACTED]  
 Mitchell Data Version: OEM: SEP\_15\_V

Software Version: 7.1.186

Date: 12/ 3/2015 08:52 AM  
Estimate ID:   
Estimate Version:   
Committed  
Profile ID: STATE FARM

Body Shop: Kingman Chevrolet - Buick  
Address: 3730 Stockton Hill Rd  
Kingman, AZ 86409-3056  
Fax Phone: (928) 757-3187

Cycle Time Information

Drop Off Date and Time: 12/ 1/2015 Time: 10:00  
Promise Date: 12/15/2015

Repair Dates:  
Start Date: 12/ 4/2015

Is Vehicle Driveable (Y/N)? N  
Assisted With Rental (Y/N)? Y

ESTIMATE RECALL NUMBER: 12/03/2015 08:52:34 03-7P44-42401  
Mitchell Data Version: OEM: SEP\_15\_V

Software Version: 7.1.186

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Page 4 of 4

Deana Nelson, Agent  
State Farm Insurance Company  
3880 Stockton Hill Rd #106  
Kingman AZ 86409  
Phone: (928) 681-8000  
Fax: (928) 681-8008


# FAX COVER

To \_\_\_\_\_ From: \_\_\_\_\_  
Fax: \_\_\_\_\_ Date: \_\_\_\_\_  
Phone: \_\_\_\_\_ Pages: including cover

RE: Quito Wilson CC: \_\_\_\_\_

Urgent:  For review  Please Comment  Please Reply  Please Recycle

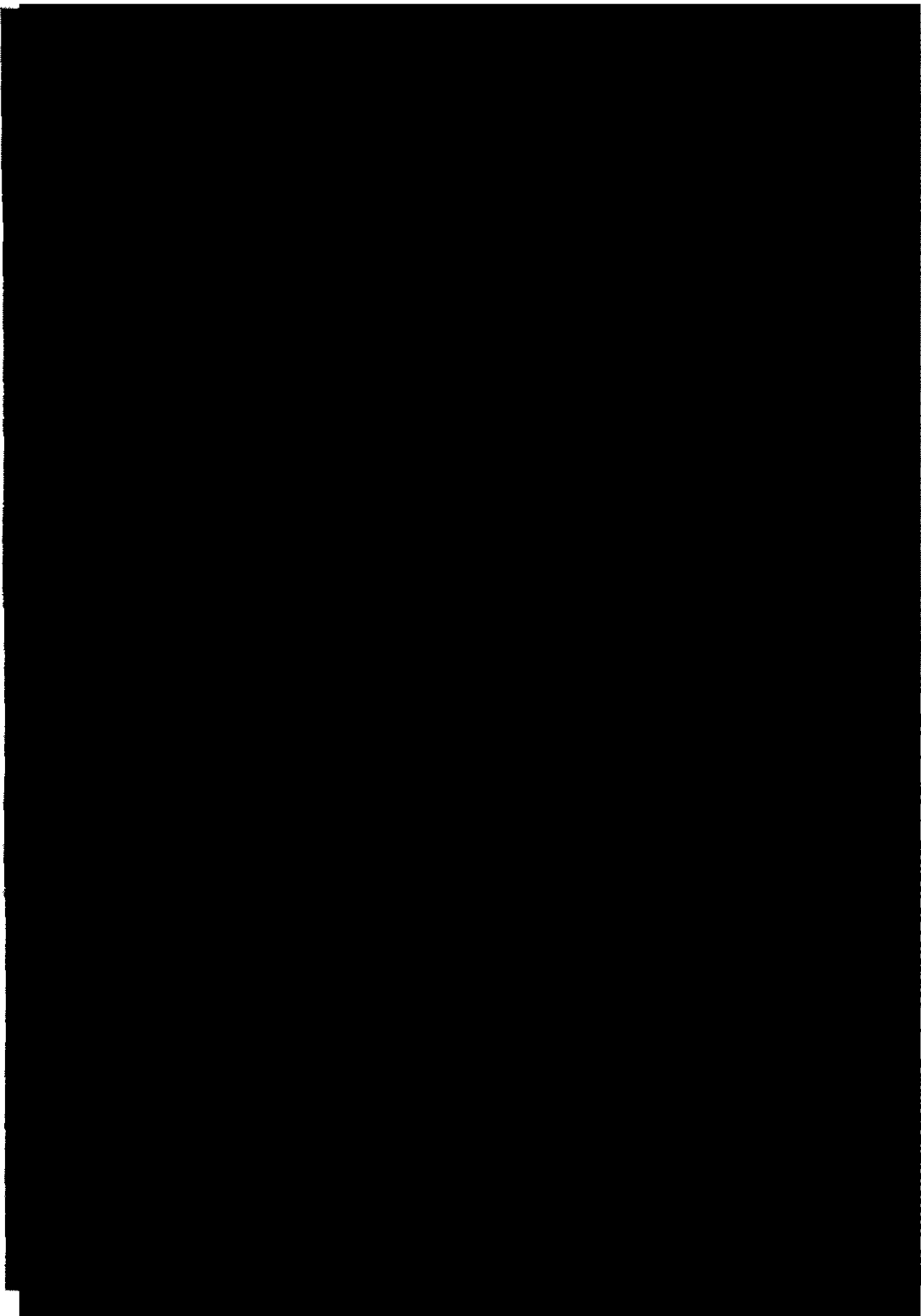
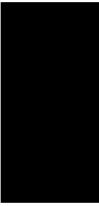
Comments: *Claim #*




Mar 08 16 01:16p

State Farm - Deana Nelson

p.2



58c160624515WFS04XND Received 3/8/2016 4:08:19 PM [Central Standard Time]

Deana Nelson, Agent  
State Farm Insurance Company  
3880 Stockton Hill Rd #106  
Kingman AZ 86409  
Phone: (928) 681-8000  
Fax: (928) 681-8008

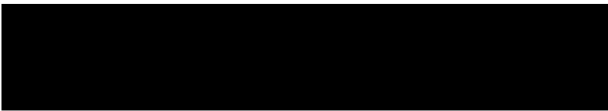
# FAX COVER

To \_\_\_\_\_ From: \_\_\_\_\_  
Fax: \_\_\_\_\_ Date: \_\_\_\_\_  
Phone: \_\_\_\_\_ Pages: including cover

RE: Quito Claim CC: \_\_\_\_\_

Urgent:  For review  Please Comment  Please Reply  Please Recycle

Comments: *Claim #*




**CHRYSLER**

---

December 16, 2015

[Redacted]

Kingman, AZ [Redacted]

Re: CAIR: [Redacted]  
VIN: [Redacted]  
Vehicle: 2014 Ram 2500

Dear Mr. [Redacted]

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2014 Ram 2500.

Mr. [Redacted], naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

[Redacted]

Lisa Martínez  
Special Investigations  
586-274-8169

LMM/sk

[Redacted]

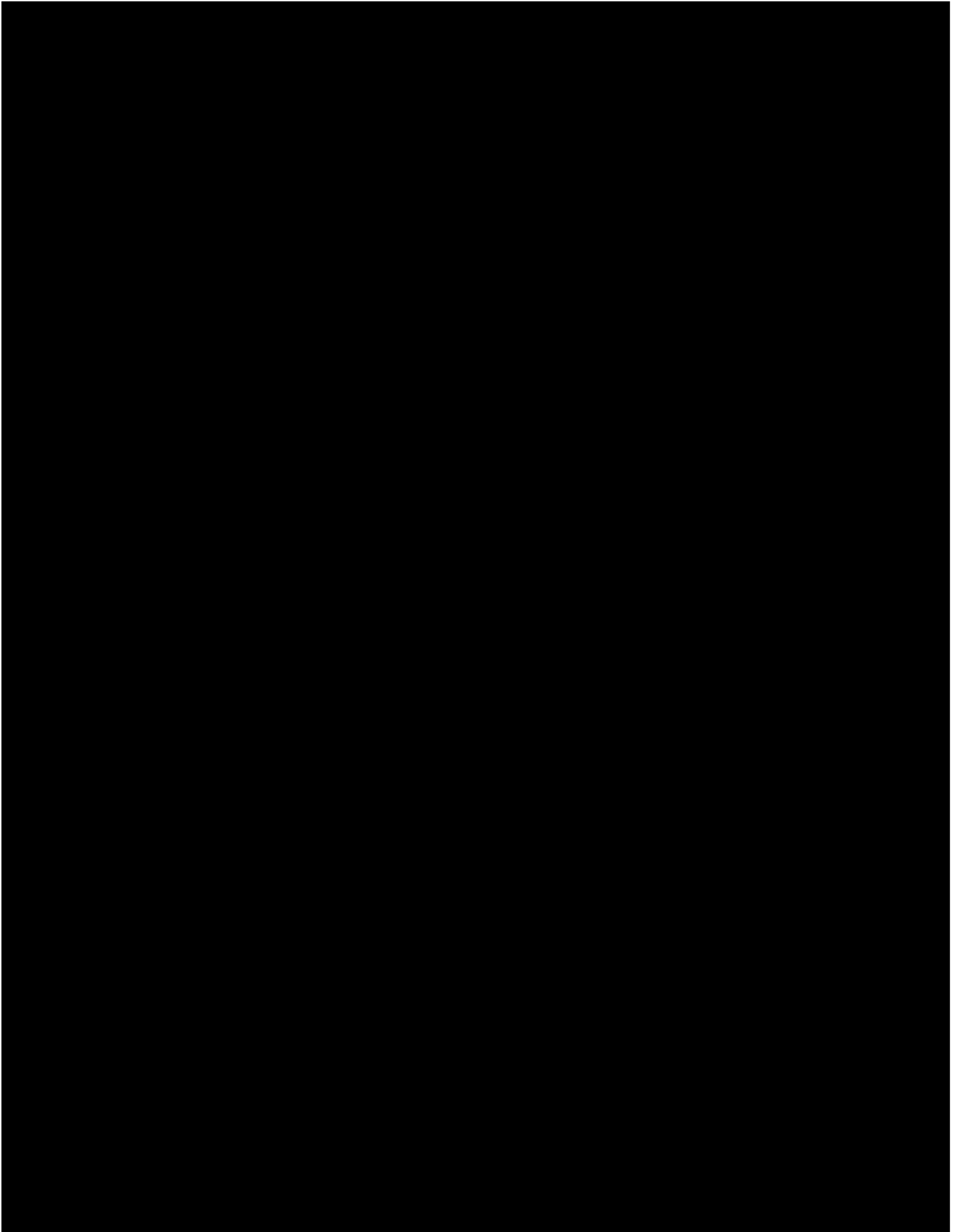


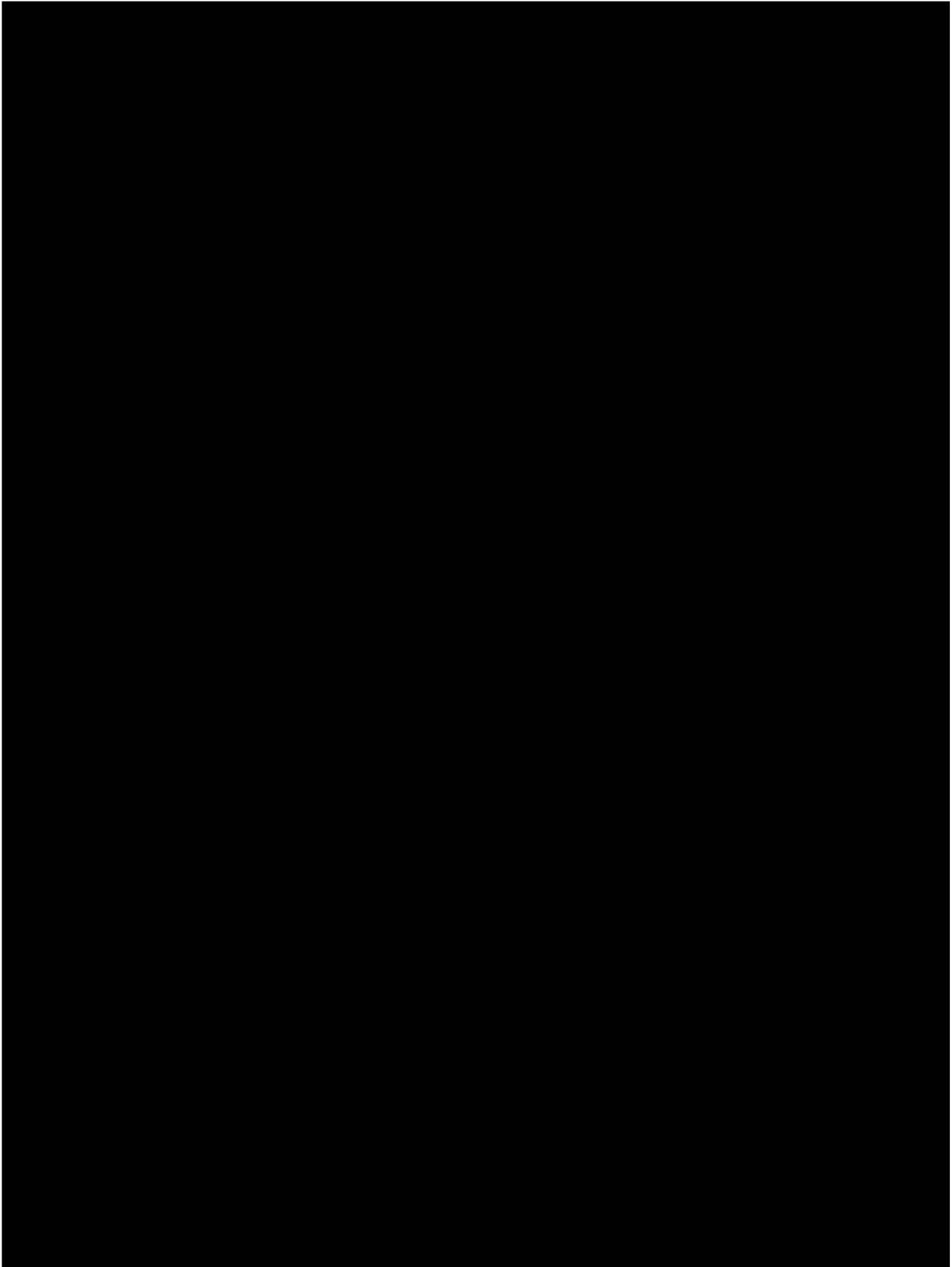
Kingman, AZ



Chrysler Group LLC  
GIMS 423-04-04  
P.O. Box 21-8004  
Auburn Hills, MI 48321-8004





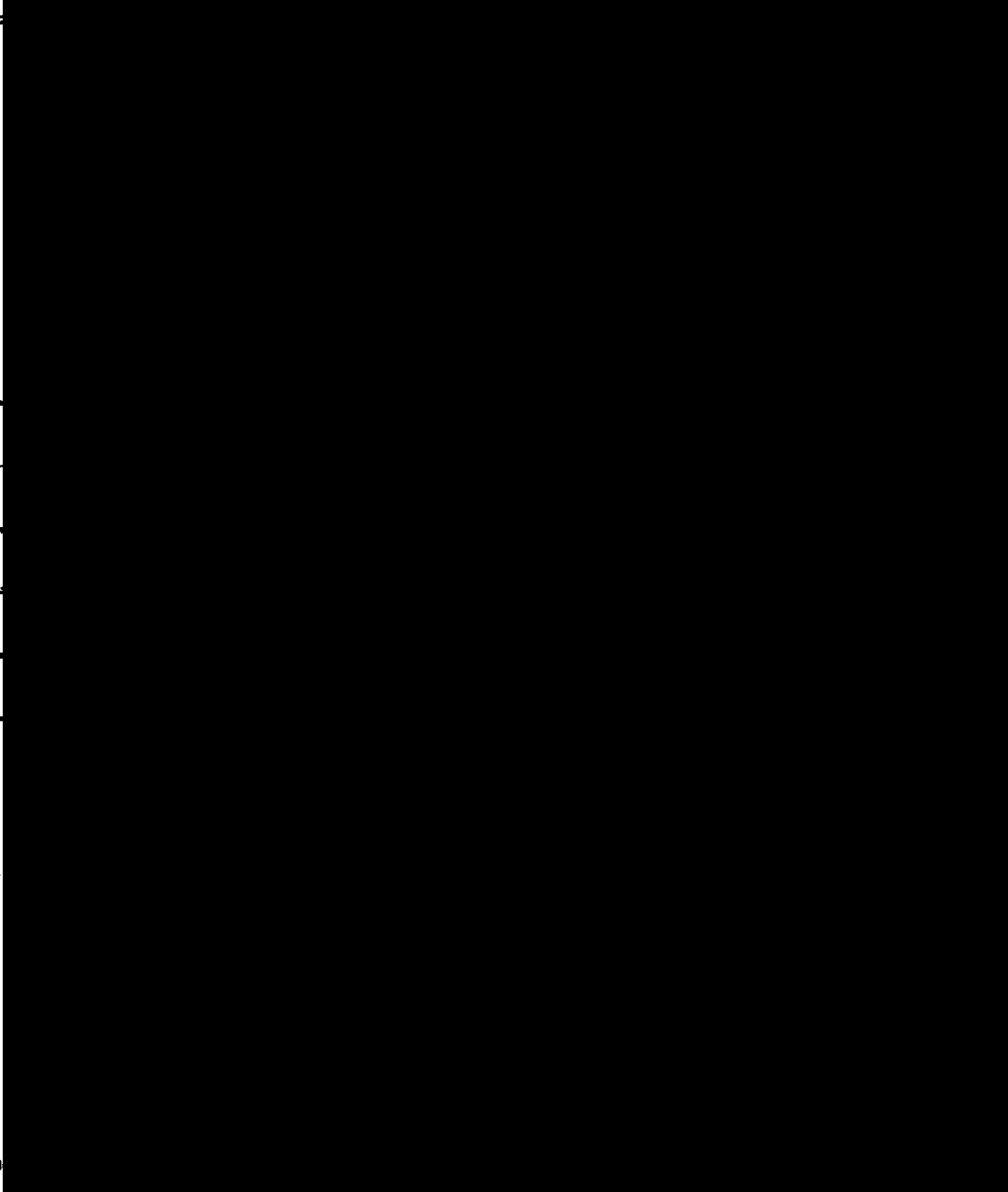


9286818008

<b>ARIZONA CRASH REPORT</b>		<b>REPORT ID</b>				<b>Agency Report Number</b>	
1	<b>CONTINUED</b> POLICE ONLY - FORWARD COPY TO ADOT TRAFFIC RECORDS SECTION, CSAR 255 S. 17TH AVE., PHOENIX, ARIZONA 85027-3233	YEAR	MONTH	DAY	HOUR	REG NO.	OFFICER ID NO.
		[REDACTED]					
36	<b>NARRATIVE</b>		Describe what happened				
<p>On [REDACTED] approximately 1132 hours, I responded to [REDACTED] reference a two vehicle non injury collision. Upon my arrival, I found that vehicle one sideswiped vehicle two after a mechanical defect with vehicle one caused it to veer hard left into vehicle two. The driver of vehicle one informed me there was a recall on the front suspension of his truck that he has not been able to get repaired yet. Upon looking at the front suspension, it appeared as though a link between the front two wheels came apart allowing the left wheel move freely. Vehicle one was towed from the scene and vehicle two drove away.</p>							

ARIZONA TRAFFIC ACCIDENT REPORT	Agency Report Number
SUPPLEMENT FORWARD COPY TO ACCIDENT RECORDS ANALYSIS UNIT 0848 ARIZONA DEPARTMENT OF TRANSPORTATION 208 S. 17th AVE., PHOENIX, ARIZONA 85007-3233	

**ACCIDENT DESCRIPTION**  
(Narrative)



# MARTIN SWANTY

**Chrysler Dodge Jeep**

2840 E. Andy Devine Ave - Kingman, AZ 86401  
 Phone: (928) 753-3131 - Fax: (928) 718-0331

**SERVICE DEPARTMENT HOURS**  
 7:30 a.m. to 5:30 p.m.  
 Monday - Friday  
 8:00 a.m. to 3:00 p.m. Saturday

PO Open Date	1/22/16
PO Close Date	2/12/16
Vehicle #	50640
Service Order #	50641
TIM NICHOLS/1974	

Year	Make	Model	Color	Invoice Date
2014	RAM	2500	4WD CREW CAB 149" RED	1/22/14
1884A				

DESC	AMOUNT
<p>Email: [REDACTED]</p> <p>#1 - 50CHZ: CAMPAIGN (NOTICE)                      RECALL / CSN 1 R46: SAFETY RECALL R46 - FRONT                      SUSPENSION TRACK BAR FRAME BRACKET                      Caused by                      INSPECT PER RECALL DOWNLOADED PHOTOS FOR CHRYSLER,                      CONTACT TECH CONNECT , WELD TEAM CONTACTED TRAC B                      AR MOUNT WELDED, REMOVED LT PRT TIRE, AND TRAC BAR                      AND SPRING FRONT SWAY BAR FOR WELD REPAIR AND REA                      Work performed by Brian Trobaugh (321)                      Work performed by 777 :                      Installed 6104301AA :BOLT: HEX FLANGE HEAD 6104 Qty: 1                      Installed 6508827AA :NUT: HEX FLANGE LOCK 6508 Qty: 1                      SSEMBLE AS NEEDED</p>	<p>Warranty                      Warranty                      Warranty                      Warranty</p>
<p>#2 - 12CHZ16: MULTI POINT INSPECTION (16 POINT) PLEASE NOTE                      THIS IS A VISUAL INSPECTION ONLY AND DOES NOT                      INCLUDE ANY DISASSEMBLY OF THE VEHICLE OR ITS                      COMPONENTS                      Please Note Your vehicle may have conditions that                      are not evident, present or noticed at the time of                      the inspection and our report does not provide a                      ny guarantee or warranty regarding future breakdow                      ns.</p>	

#1 LIMITED WARRANTY BY VEHICLE MANUFACTOR. SEE ADVISOR FACTORY PARTS WARRANTED FOR FIRST 12 MONTHS, 12,000 MILES WHICH EVER OCCURS FIRST AT ANY CHRYSLER, DODGE, JEEP, KIA DEALERSHIP. SEE ADVISOR FOR FURTHER DETAILS AND RESTRICTIONS.	LABOR	.00
#2. LIMITED WARRANTY BY MARTIN SWANTY C-D-J KIA. PARTS INSTALLED NEW OR REBUILT NON FACTORY PARTS WARRANTED FOR 90 DAYS OR 4,000 MILES WH CHEVER OCCURS FIRST. VALID ONLY AT MARTIN SWANTY C-D-J KIA SERVICE DEPARTMENTS.	PARTS	.00
#3. NO WARRANTY ON PARTS OR LABOR ON USED PARTS	DEDUCTIBLE	.00
#4 PLEASE REFER TO REVERSE SIDE FOR ADDITIONAL TERMS AND CONDITIONS.	SUBLET	.00
#5 MARTIN SWANTY C-D-J- KIA IS NOT RESPONSIBLE FOR ANY OR ITEMS LEFT IN VEHICLE WHILE BEING WORKED ON	SHOP SUPPLIES	.00
	HAZARDOUS MATERIALS	.00
	SALES TAX OR TAX LD.	.00
	SPECIAL ORDER DEPOSIT	.00
	DISCOUNTS	.00
	TOTAL DUE	.00

\*\*\*THANK YOU FOR CHOOSING US FOR ALL YOUR SERVICE NEEDS\*\*\*  
 ++ PLEASE MARK YOUR SURVEY (VERY SATISFIED 1ST VIST)++

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



For Customer Support refer to the appropriate platform below:

**OrderPoint**  
800-934-9698  
Orderpoint.support@lexisnexis.com

**Accurint for Insurance**  
866-277-8407  
Accurint.support@lexisnexis.com

**Lexis.com**  
Law Firm accounts  
800-543-8882

PAGE COUNT: 7

---

CLIENT : [REDACTED]  
DIVISION : [REDACTED]  
ADJUSTER : DGGU36  
CLAIM : [REDACTED]

TRANSACTION # : [REDACTED]  
DATE : [REDACTED]

DATE OF LOSS : [REDACTED] TIME OF LOSS : [REDACTED]  
STREET : [REDACTED]  
CITY : [REDACTED]  
COUNTY : [REDACTED]  
STATE : AZ

INVESTIGATING AGENCY : [REDACTED]  
REPORT NUMBER : [REDACTED]  
REPORT TYPE : Auto Accident  
PARTY 1 : [REDACTED]  
PARTY 2 : [REDACTED]  
PARTY 3 : [REDACTED]

CAR : RAM 2500 MAKE : DODGE YEAR : 2014  
TAG : [REDACTED]

DRIVER LICENSE : [REDACTED]  
ADDITIONAL INFO : [REDACTED]

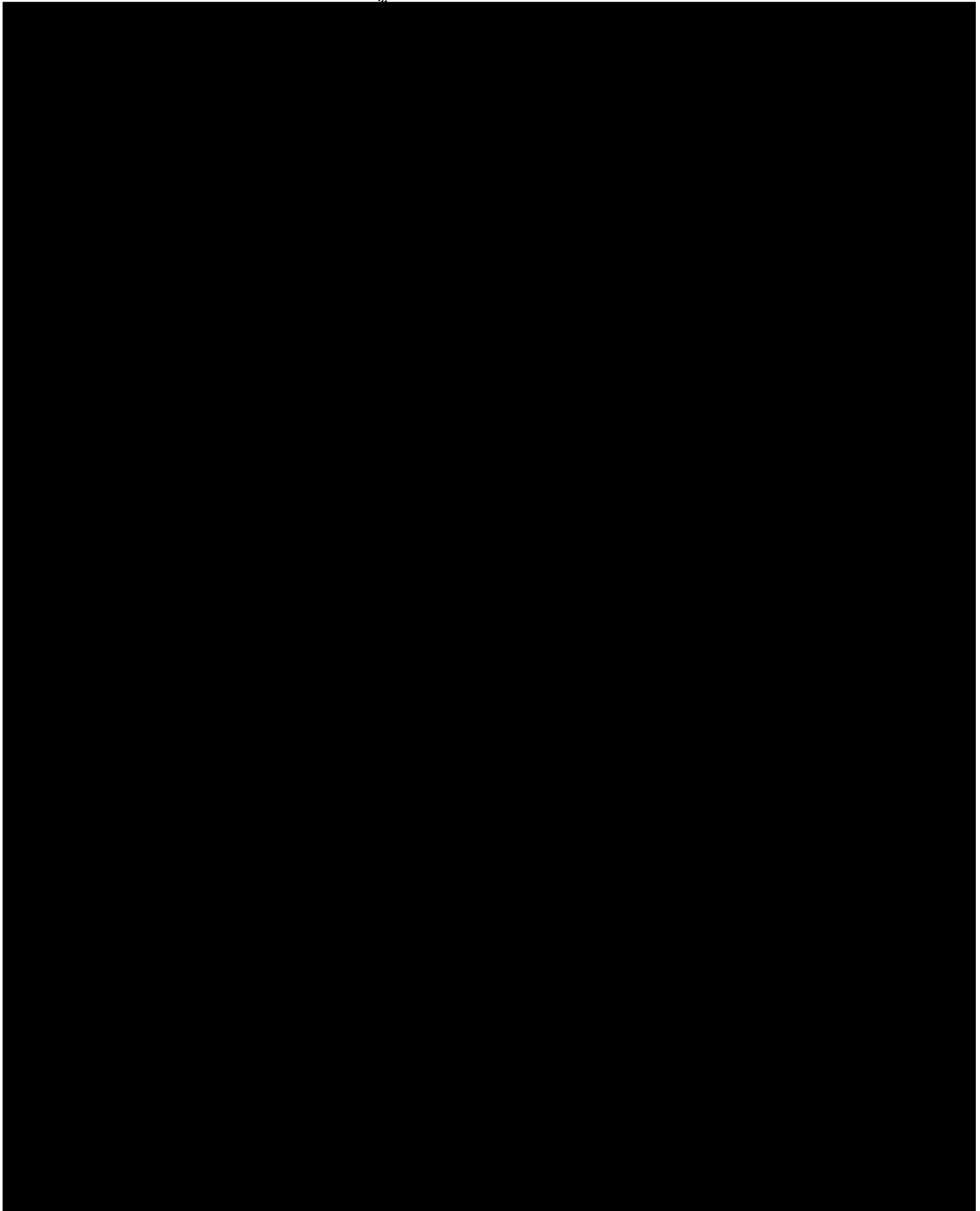
POLICY #:  
POLICY STATE:  
LOSS KIND:

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NOTE :

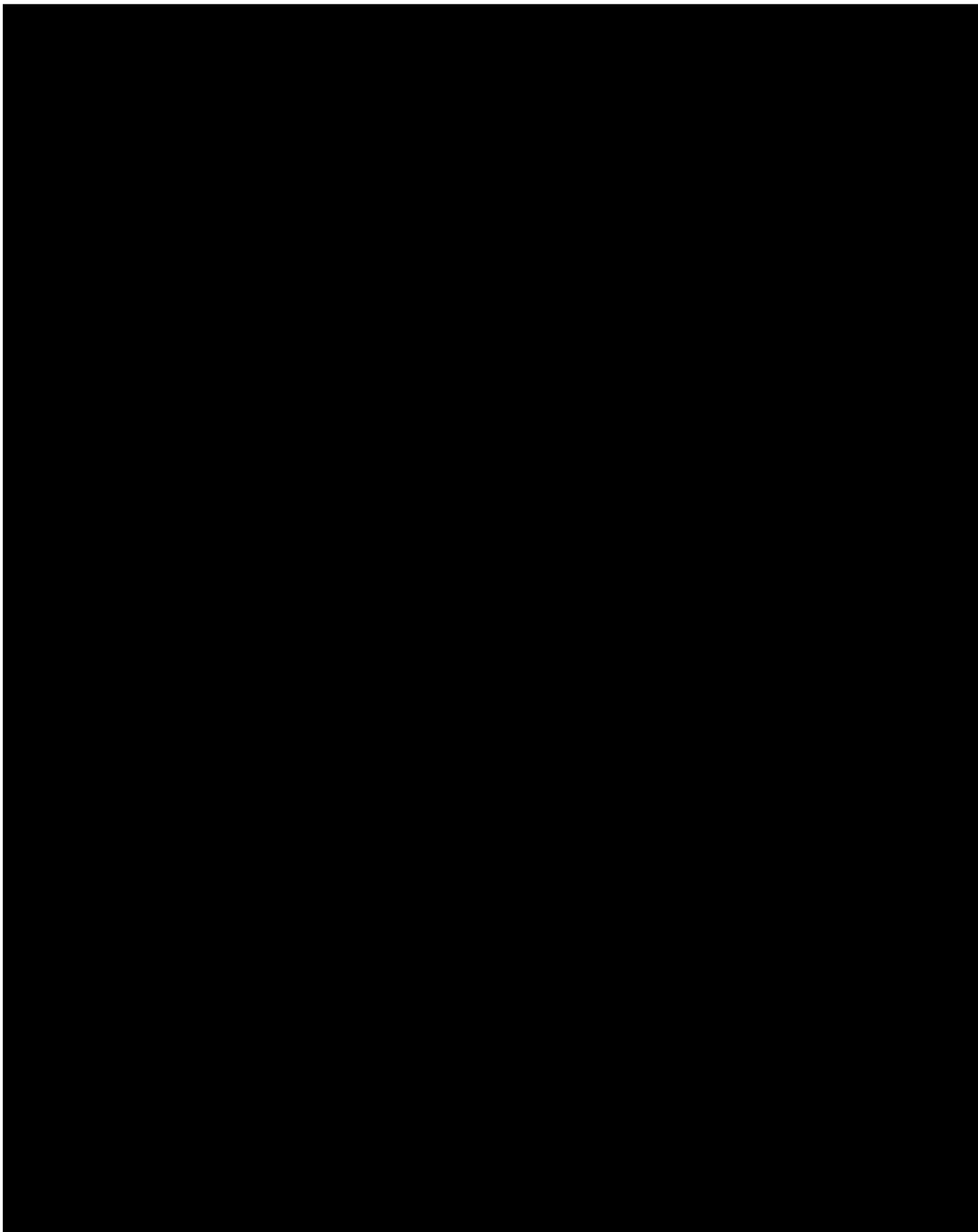
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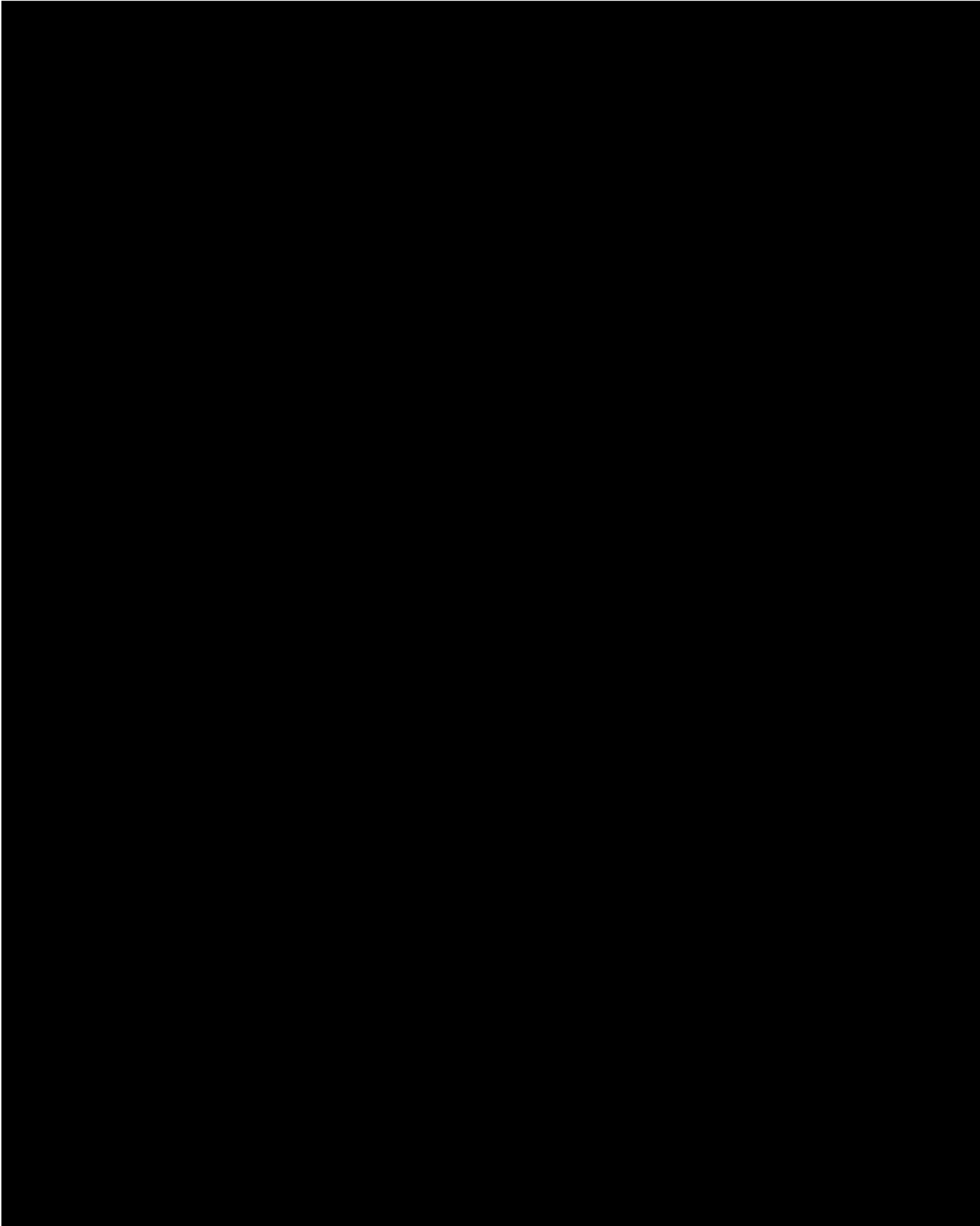
THANK YOU FOR YOUR ORDER!



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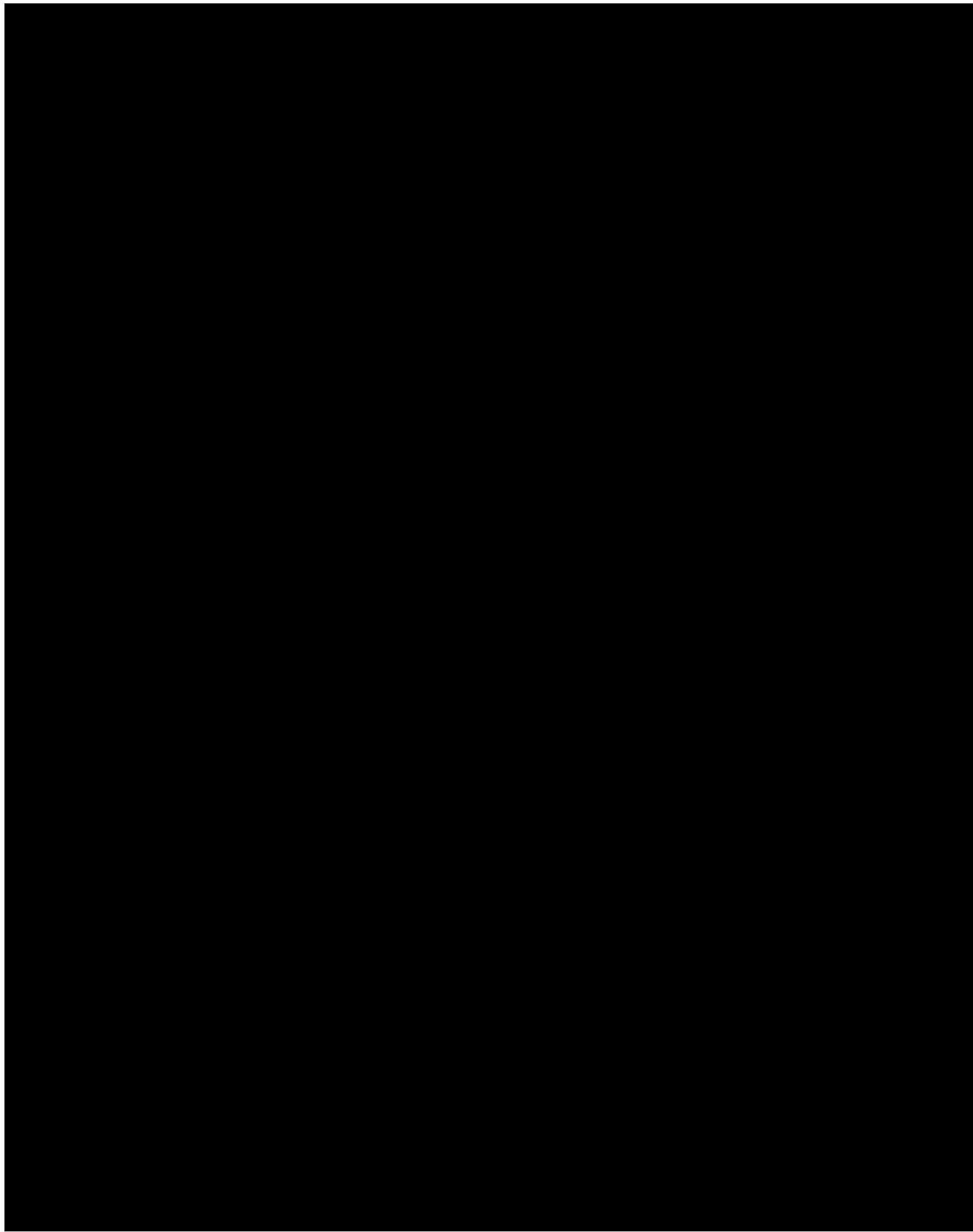


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ARIZONA CRASH REPORT		REPORT ID				Agency Report Number	
1	CONTINUED	YEAR	MONTH	DAY	HOURL	OFFICER ID NO.	AGENCY REPORT NUMBER
1	POLICE ONLY—FORWARD COPY TO ADOT TRAFFIC RECORDS SECTION, 884R 208 S 17TH AVE., PHOENIX, ARIZONA 85007-32						
36	NARRATIVE						Describe what happened
<p>On [REDACTED] 2015 at approximately 11:32 hours, I responded to [REDACTED] reference a two vehicle non injury collision. Upon my arrival, I found that vehicle one sideswiped vehicle two after a mechanical defect with vehicle one caused it to veer hard left into vehicle two. The driver of vehicle one informed me there was a recall on the front suspension of his truck that he has not been able to get repaired yet. Upon looking at the front suspension, it appeared as though a link between the front two wheels came apart allowing the left wheel move freely. Vehicle one was towed from the scene and vehicle two drove away.</p>							

01-2704C2 R05/2014

557702881



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# MOHAVE COUNTY SHERIFF'S OFFICE VEHICLE REMOVAL REPORT

DATE <u>11/30/15</u>		DR. NUMBER <u>15-042912</u>																																																																																																																																																																	
LOCATION <u>NEATHAM AND LOMITA</u>																																																																																																																																																																			
HIGHWAY/STREET/PRIVATE PROPERTY		MILEPOST																																																																																																																																																																	
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COUNTY		COUNTY																																																																																																																																																																	
DAY OF WEEK (Indicate exact)		STOLEN VEHICLE																																																																																																																																																																	
S <u>M</u> T W T F S		<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO																																																																																																																																																																	
REASON		VEHICLE CONDITION																																																																																																																																																																	
<input type="checkbox"/> ACCIDENT <input type="checkbox"/> 248 hrs. OTHER HWY. <input type="checkbox"/> ARREST <input type="checkbox"/> SEIZURE <input type="checkbox"/> MOTORIST ASST <input type="checkbox"/> 30 DAY IMPOUND <input type="checkbox"/> OTHER (Specify)		<input type="checkbox"/> CRIVABLE <input type="checkbox"/> STRIPPED <input checked="" type="checkbox"/> WRECKED <input type="checkbox"/> BURNED <input type="checkbox"/> VANDALIZED <input type="checkbox"/> SEE REMARKS																																																																																																																																																																	
LICENSE/VEHICLE DESCRIPTION LICENSE NO. <u>AAL0609</u> STATE <u>AZ</u> YEAR <u>14</u> TYPE <u>4DR</u> <input type="checkbox"/> FRONT PLATE <input checked="" type="checkbox"/> REAR PLATE VEHICLE COLOR <u>1260/SILVER</u> YEAR <u>14</u> MAKE <u>DODGE</u> MODEL <u>RAM</u> STYLE <u>PK</u> VEHICLE IDENTIFICATION NO. (VIN)		ACCESSORY CONDITION I = installed NI = installed but missing D = Damaged																																																																																																																																																																	
DATE OF FIRST CONTACT WITH VEHICLE: <u>11-30-15</u> TIME <u>1130</u> TOWING AND STORAGE INFORMATION OFFICER ID NO. FROM STICKER <u>49519</u>		<table border="1"> <thead> <tr> <th></th> <th>I</th> <th>M</th> <th>D</th> </tr> </thead> <tbody> <tr><td>DRIVING LIGHTS</td><td></td><td></td><td></td></tr> <tr><td>GRILL</td><td></td><td></td><td></td></tr> <tr><td>HOOD</td><td></td><td></td><td></td></tr> <tr><td>R/SIDE MIRROR</td><td></td><td></td><td></td></tr> <tr><td>RP TIRE</td><td></td><td></td><td></td></tr> <tr><td>RN TIRE</td><td></td><td></td><td></td></tr> <tr><td>R SIDE</td><td></td><td></td><td></td></tr> <tr><td>TRUNK L/D</td><td></td><td></td><td></td></tr> <tr><td>L/SIDE MIRROR</td><td></td><td></td><td></td></tr> <tr><td>SPOTLIGHT</td><td></td><td></td><td></td></tr> <tr><td>LF TIRE</td><td></td><td></td><td></td></tr> <tr><td>LR TIRE</td><td></td><td></td><td></td></tr> <tr><td>L SIDE</td><td></td><td></td><td></td></tr> <tr><td>TOP</td><td></td><td></td><td></td></tr> <tr><td>GLASS</td><td></td><td></td><td></td></tr> <tr><td>TRUNK <input type="checkbox"/> locked</td><td></td><td></td><td></td></tr> <tr><td>SPARE</td><td></td><td></td><td></td></tr> <tr><td>JACK</td><td></td><td></td><td></td></tr> <tr><td>MECHANICAL</td><td></td><td></td><td></td></tr> <tr><td>ENGINE</td><td></td><td></td><td></td></tr> <tr><td>BATTERY</td><td></td><td></td><td></td></tr> <tr><td>TRANSMISSION</td><td></td><td></td><td></td></tr> <tr><td><input type="checkbox"/> Stnd. <input checked="" type="checkbox"/> Auto.</td><td></td><td></td><td></td></tr> <tr><td>INTERIOR</td><td></td><td></td><td></td></tr> <tr><td><input type="checkbox"/> Locked</td><td></td><td></td><td></td></tr> <tr><td>GLOVEBOX</td><td></td><td></td><td></td></tr> <tr><td><input type="checkbox"/> Locked</td><td></td><td></td><td></td></tr> <tr><td>CB RADIO</td><td></td><td></td><td></td></tr> <tr><td>STEREO (Tape)</td><td></td><td></td><td></td></tr> <tr><td>RADIO <input type="checkbox"/> AM <input type="checkbox"/> FM</td><td></td><td></td><td></td></tr> <tr><td>CLOCK</td><td></td><td></td><td></td></tr> <tr><td>FRONT SEAT</td><td></td><td></td><td></td></tr> <tr><td>REAR SEAT</td><td></td><td></td><td></td></tr> <tr><td>RVIEW MIRROR</td><td></td><td></td><td></td></tr> <tr><td>WHEEL TYPE</td><td></td><td></td><td></td></tr> <tr><td><input type="checkbox"/> IGNITION KEY</td><td></td><td></td><td></td></tr> <tr><td><input type="checkbox"/> REGISTRATION</td><td></td><td></td><td></td></tr> <tr><td><input type="checkbox"/> CARDS <input type="checkbox"/> CAMPER</td><td></td><td></td><td></td></tr> <tr><td><input type="checkbox"/> VESSEL AS LOADED</td><td></td><td></td><td></td></tr> </tbody> </table>			I	M	D	DRIVING LIGHTS				GRILL				HOOD				R/SIDE MIRROR				RP TIRE				RN TIRE				R SIDE				TRUNK L/D				L/SIDE MIRROR				SPOTLIGHT				LF TIRE				LR TIRE				L SIDE				TOP				GLASS				TRUNK <input type="checkbox"/> locked				SPARE				JACK				MECHANICAL				ENGINE				BATTERY				TRANSMISSION				<input type="checkbox"/> Stnd. <input checked="" type="checkbox"/> Auto.				INTERIOR				<input type="checkbox"/> Locked				GLOVEBOX				<input type="checkbox"/> Locked				CB RADIO				STEREO (Tape)				RADIO <input type="checkbox"/> AM <input type="checkbox"/> FM				CLOCK				FRONT SEAT				REAR SEAT				RVIEW MIRROR				WHEEL TYPE				<input type="checkbox"/> IGNITION KEY				<input type="checkbox"/> REGISTRATION				<input type="checkbox"/> CARDS <input type="checkbox"/> CAMPER				<input type="checkbox"/> VESSEL AS LOADED			
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AS OWNER/PERSON IN CHARGE OF THE ABOVE DESCRIBED VEHICLE, I REQUEST THAT THE VEHICLE BE:

- REMOVED TO \_\_\_\_\_
- SECURED AND LEFT TEMPORARILY AT THE SCENE.  
 AUTHORIZED SIGNATURE: \_\_\_\_\_ TIME: \_\_\_\_\_  AM  PM
- RELEASED TO:  
 Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Driver's License Number: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
 Contact & Phone: \_\_\_\_\_

**IMPOUND INFORMATION**

NOTICE: For violators of ARS 28-3511, your vehicle is impounded for thirty (30) days. Any parties having interest in this vehicle may, within ten (10) days receipt of this notice request a hearing to determine the validity of impoundment. See back of this form for further details.

DRIVER / OWNER SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

To request a hearing, contact the Mohave County Sheriff's Office at the checked location

- P.O. Box 1191  
600 West Beale St.  
Kingman, AZ 86402  
928-753-0753
- 9880 Vandervlice Rd.  
Mohave Valley, AZ 86440  
928-768-7055
- 3500 Highway 95  
Lake Havasu City, AZ 86404  
928-453-0745

Remarks / Personal Property Left in Vehicle

OFFICER'S NAME

*M. C. ...*

ID NO.

26



RBZ0003H  
State Farm Mutual Automobile Insurance Company  
**Auto Payments**

Route To: Ryan Perno

**BASIC CLAIM INFORMATION**

Claim Number  
Date of Loss  
Policy Number  
Named Insured

**PAYMENTS**

C denotes consolidated payment  
E denotes EFT payment  
P previously converted payment from CAT/CMR

Payment Number	Issued Date	Payee	Status	Amount	Auth ID
	03-21-2016		Paid	\$104.01	
	03-14-2016		Paid	\$295.76	
	02-29-2016		Paid	\$65.58	
	02-29-2016		Paid	\$65.58	
	02-29-2016		Paid	\$65.58	
	02-21-2016		Paid	\$65.58	
	02-15-2016		Paid	\$74.34	
	02-15-2016		Paid	\$112.95	
	02-12-2016		Paid	\$500.00	
	02-12-2016		Paid	\$7,659.38	
	02-09-2016		Paid	\$780.00	
	02-09-2016		Paid	\$74.34	
	01-29-2016		Paid	\$74.34	
	01-29-2016		Paid	\$74.34	
	01-28-2016		Paid	\$74.34	
	01-25-2016		Paid	\$104.34	
	01-19-2016		Paid	\$74.34	
	01-12-2016		Paid	\$74.34	
	01-07-2016		Paid	\$102.90	
	01-07-2016		Paid	\$112.77	
	01-04-2016		Paid	\$1,000.00	
	12-31-2015		Paid	\$9,274.36	
Grand Total:				\$20,829.17	



RBZ000MD

State Farm Mutual Automobile Insurance Company

### Auto Rental Bills

Route To: Ryan Perno

#### BASIC CLAIM INFORMATION

Claim Number  
Date of Loss  
Policy Number  
Named Insured

#### BILL SUMMARY

##### Bill Information

Invoice Number: [REDACTED]	Claim Number: [REDACTED]
Rental Vendor: ENTERPRISE RENT-A-CAR	Date of Loss: [REDACTED]
Insured Name: [REDACTED]	Received From Renter: \$557.42
Renter Name: [REDACTED]	Billed To Others:
Rental Start Date: 11-30-2015	Amount Due: \$1,000.00
Renter End Date: 12-30-2015	Amount Paid To Date: \$1,000.00

##### Current Bill Status

<u>Primary Status</u>	<u>Primary Reason(s)</u>
Reviewed	
<u>Secondary Status</u>	<u>Secondary Reason(s)</u>
Paid	

##### Vehicle Information

Vehicle	Rental Start	Rental End	Assnd Class	Appr Class	Make	Model
01	11-30-2015	12-30-2015	OT		NISN	ROGS
02	11-30-2015	12-30-2015	OT		DODG	JOUR
03	11-30-2015	12-30-2015	OT		HYUN	SANF

##### Invoice Details

Vehicle	Description	Billed Party	Quantity	Rate (%) (\$)	Percent Covered	Extended Amount
01	Daily Rental Rate	State Farm	1	34.00	80.000	\$27.20
01	Daily Rental Rate	Renter	1	34.00	20.000	\$6.80
02	Daily Rental Rate	State Farm	15	43.00	80.000	\$516.00
02	Daily Rental Rate	Renter	15	43.00	100.000	\$645.00
02	Daily Rental Rate	Renter	15	43.00	20.000	\$129.00
02	Limit Adjustment	State Farm	15	29.42	100.000	\$441.30
02	Limit Adjustment	Renter	15	13.58	100.000	\$203.70
03	Daily Rental Rate	State Farm	15	43.00	80.000	\$516.00
03	Daily Rental Rate	Renter	15	43.00	100.000	\$645.00
03	Daily Rental Rate	Renter	15	43.00	20.000	\$129.00



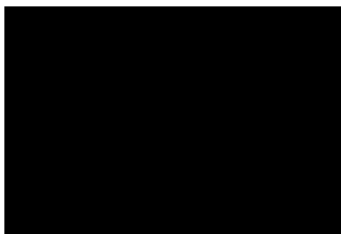
FIAT CHRYSLER AUTOMOBILES

April 14, 2016

State Farm Insurance  
Sub Auto Litigation Office  
P.O. Box 106172  
Atlanta, GA 30348-6172

RE:

Your Insured:  
Your Claim:  
Date of Loss:  
Our File:  
VIN:



Dear Subrogation Unit:

This will acknowledge your letter dated April 4<sup>th</sup>, 2016, regarding your insured referenced above.

Naturally, we were sorry to learn of this incident. We appreciate the opportunity to look into this matter.

Unfortunately, we are unable to determine a manufacturing responsibility in this loss. In addition, you have failed to provide any proof that we have a liability in this incident. As a result, we find your claim without merit, and must respectfully decline your subrogation request.

Thank you for bringing this to our attention.

Sincerely,



Lisa Martinez  
Special Investigations  
(586) 274-8169

LMM/sk

**CHRYSLER**

---

December 16, 2015

[REDACTED]  
Kingman, AZ [REDACTED]

Re: CAIR: [REDACTED]  
VIN: [REDACTED]  
Vehicle: 2014 Ram 2500

Dear [REDACTED]

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2014 Ram 2500.

Mr. Runyan, naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

*Thank you for allowing us the opportunity in reviewing this matter with you.*

Sincerely,

[REDACTED]  
Lisa Martinez  
Special Investigations  
586-274-8169

LMM/sk

Phone 800 992.1997

Chrysler Group LLC | 3035 454 04 04 | P.O. Box 21 8004 | Auburn Hills, MI, USA | 48121