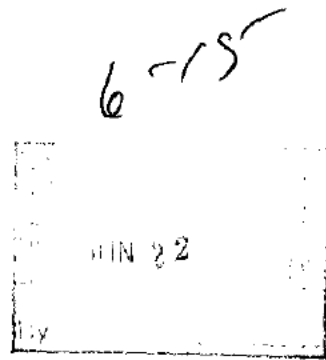


[REDACTED]
Odenton, MD [REDACTED]
[REDACTED]

March 24 2015

CHRYSLER CORPORATION
PO BOX 21-8004
AUBURN HILLS MI, 48321



BY CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Dear Sir or Madam,

I am rewriting to notify you of the problems I have been having with my 2014 Dodge Ram 2500 VIN# [REDACTED] and to request that you correct this problem within 15 days of your receipt of this letter. This is now the second letter I have sent to you about this issue. I have taken the truck back for steering coming loose multiple times. The last time per Chrysler they put lock tight on the components, this is not a fix i feel that this is a band aid and will reoccur every time we bring the truck in for repairs. The components that you have put lock tight on are not suppose to have lock tight on them per my discussion with multiple dealerships and mechanics all it will do is cause more problems and other components to break which could result in more issues. This is a serious problem and I would like it to be resolved as soon as possible. I never agreed with anyone about the repairs that were made to be a permanent repair. I told Conrad i would call him back after i spoke with my wife and i got his voice mail and he never returned my calls or hers.

This problem substantially impairs both the use and value of my truck. Therefore, if you and/or your dealer are unable to correct this problem in a "reasonable number of attempts" as that phrase is defined in Maryland's Automotive Warranty Enforcement Act (Md. Code Ann., Com. Law II, §14-1502 (d)), I will expect you to repurchase or replace the vehicle pursuant to §14-1502(c) of the Act.

Please contact me at the above address or telephone number to arrange a mutually convenient date and time for you to inspect my car and make the necessary repairs.

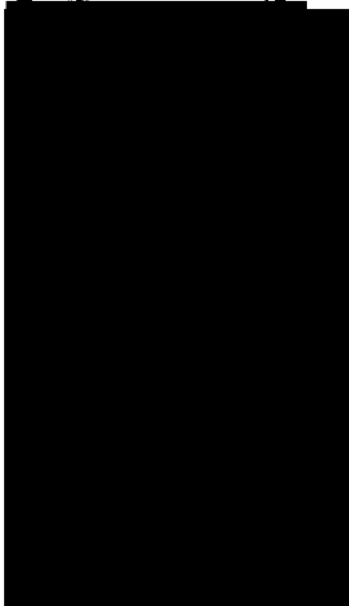
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U.S. POSTAGE
PAID
ODONTON, MD
JUN 13 1983
AMOUNT
\$3.94
R2304NI17698-16

Detail



UNITED STATES



Chrysler Corporation
P.O. Box 21-8004
Auburn Hills MI, 48321



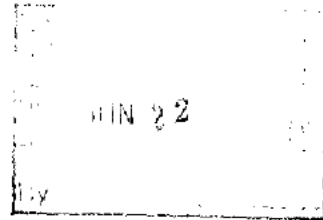
Odenton MD



[REDACTED]
Odenton, MD
[REDACTED]

March 24 2015

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PO BOX 21-8004
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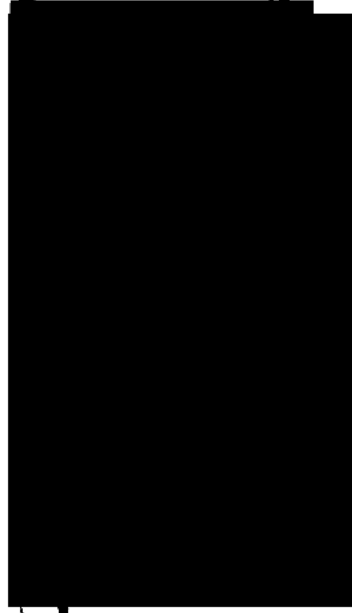
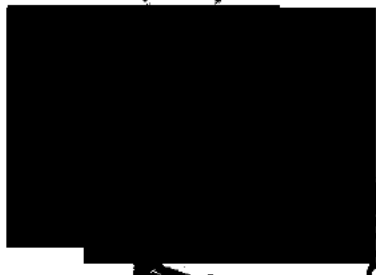
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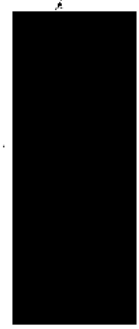
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

U.S. POSTAGE
PAID
ODONTON, MD
JUN 13 1988
AMOUNT
\$3.94
R2304NI17698-16

Detail



Chrysler Corporation
P.O. Box 21-8004
Auburn Hills MI, 48321



Odenton MD





June 23, 2015

[REDACTED]
Odenton, MD [REDACTED]

Reference No.: [REDACTED]

Dear [REDACTED]

Thank you for your recent letter to Chrysler Group LLC regarding your 2014 Dodge Ram 2500.

Your letter was recently received by the Customer Assistance Center and has been forwarded to a more appropriate area for their attention.

We appreciate your comments and believe our referral action will provide the best opportunity for review.

Thank you again for writing.

Sincerely,

Carol
Senior Staff

CLA/sk

Phone 800.992.1997

Chrysler Group LLC | CIMS 484-04-04 | P.O. Box 21-8004 | Auburn Hills, MI USA | 48321



June 23, 2015

[REDACTED]
[REDACTED]
[REDACTED]
Odenton, MD [REDACTED]

Reference No.: [REDACTED]

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