

Document Recieved from Customer

Cair Number: [REDACTED]

Date Received: 2015-02-06 19:41:56.220724

Files Not Recieved: 0

ENTERPRISE RAC COMPANY, 25 FAIRFAX ST SE, LEESBURG, VA 201753617 (703) 777-5800

RENTAL AGREEMENT REF# [REDACTED]
990NLL

SUMMARY OF CHARGES

RENTER [REDACTED]

DATE & TIME OUT
01/15/2015 11:16 AM
DATE & TIME IN
02/04/2015 09:42 AM

BILLING CYCLE
24-HOUR

VEH #1 2014 JEEP PATR SPT4
[REDACTED]

Charge Description	Date	Quantity	Per	Rate	Total
TIME & DISTANCE	01/15 - 02/04	20	DAY	\$49.99	\$999.80
REFUELING CHARGE	01/15 - 02/04				\$0.00
YOUNG DRIVER FEE (21-24)	01/15 - 02/04	20	DAY	\$15.00	\$300.00
				Subtotal:	\$1,299.80

Taxes & Surcharges

VEHICLE LICENSE RECOVERY FEE	01/15 - 02/04	20	DAY	\$0.20	\$4.00
VIRGINIA ADDITIONAL TAX	01/15 - 02/04			4%	\$52.15
VIRGINIA RENTAL FEE	01/15 - 02/04			2%	\$26.08
VIRGINIA RENTAL TAX	01/15 - 02/04			4%	\$52.15

Total Charges: \$1,434.18

Bill-To / Deposits

DEPOSITS

(\$1,019.05)

Total Amount Due

\$0.00

PAYMENT INFORMATION

AMOUNT PAID	TYPE
\$415.13	Visa
\$1,019.05	Visa

CREDIT CARD NUMBER [REDACTED]

Attn: [REDACTED]
Case# [REDACTED]

Attention

From: CAC_Case_Manager@chrysler.com
Sent: Wednesday, February 04, 2015 6:16 PM
To: [Redacted]
Subject: ACTION REQUESTED: Chrysler Supporting Documentation Link

Chrysler Customer Assistance Center Case Manager is requesting you to provide attachment of scanned document related to the following Case:
Case #: [Redacted]

Message from your Case Manager:

Hi this is a link for all documentation for issues. This link is good for 7 days.

Please use below link to attach scanned documents for Case [Redacted]

(This Link will be activated only for 7 days including today).

File Formats allowed for uploading are:- .tif .tiff .jpg .jpeg .png .bmp .pdf
Maximum of 15 Files or 5MB can only be uploaded through this link. For more files kindly contact Chrysler Customer Assistance Center Case Manager to send a new link.

Note: This is a system generated message. Please do not reply.
Thank You
Customer Assistance Center

Y _____ CASE # _____

From: [REDACTED]
Sent: Thursday, February 05, 2015 1:51 PM
To: 'CAC_Case_Manager@chrysler.com'
Subject: RE: ACTION REQUESTED: Chrysler Supporting Documentation Link
Attachments: Dodge Notes 1.pdf; dodge notes.pdf; Dodge Notes 2.pdf; Dodge Notes 3.pdf; Dodge Notes 4.pdf
Importance: High

Here are attachments of notes and documentation.

For some reason it is not allowing me to download and submit this information on your link. I have attached several notes that we have been logging for several issues we have had with our Truck. When Carlos went in November and was told about the cleaning was told he could take it back. When he went back Chris the service manager said there are repairs that need to be done which costs over 5000.00. Carlos then went to pick up the Truck and was told by Kevin (who said he is the only diesel mechanic there) that could send injectors to certified co which would only run him around \$800.00. Carlos at this point does not trust what the Dealership has said. This is not the first time this has happened with the truck another example is when he had taken the truck in because he heard a noise and asked about the breaks, twice he was told nothing was wrong with the breaks, and one week later took it back to the dealer to be told the same thing, so he left took the truck to Breakmasters, and it cost him over \$400.00. We have asked since the beginning to fix the seatbelt that does not retract. Still having the same issue. I do not feel we should have to pay for a truck that has caused nothing but problems, and false information from your dealership. I have several more receipts and notes if you need them.
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Case #



MANUFACTURER DEFECT NOTICE

MAKE: DODGE TRUCKS
 MODEL: Diesel Engine
 YEAR: 2008 - 2011
 REPORTED OWNER:

For Internal Use Only

CASE NUMBER:	
STATUS:	NOTIFIED
ASSIGNED TO:	LEGAL DEPT.
OWNER ACTION:	PHONE IN
EXPIRATION DATE:	05/22/12

Dear

A number of manufacturer defects have been reported on the Dodge Diesel Series Truck.

As an owner of the above referenced Dodge Truck, you may be entitled to a manufacturer's buy back or a CASH settlement if you have experienced ANY of the following problems:

- > Check Engine Lights
- > Power Loss
- > Turbo Problems
- > Exhaust System Problems
- > 3 or More Repairs for the Same Problem
- > 30 Days or more in the Repair Shop

If you have experienced ANY of the above referenced problems, please contact Premier Legal Center, A.P.C. at 1-877-441-4441 before 05/22/12 for a determination of your legal rights. This is a toll free call.

Please reference CASE NUMBER and have your Service Records, Sales Contract and Registration available.

Premier Legal Center, A.P.C.



LEGAL ALERT NEWSLETTER

This is a toll free call.

Defect Hotline 1-877-441-4441

If you have received this notice in error, please simply disregard.

CASE #



DEFECT NOTICE

MAKE: DODGE TRUCKS
MODEL: Diesel Engine
YEAR: 2008 - 2011
REPORTED OWNER: [REDACTED]

Premier Legal Center Use Only

REFERENCE NUMBER:	[REDACTED]
STATUS:	NOTIFIED
EXPIRATION DATE:	8/29/2013
OWNER ACTION:	PHONE IN

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Premier Legal Center, A.P.C.



LEGAL ALERT NEWSLETTER/ADVERTISEMENT
Courtesy of Steven L. Marchbanks, Esq.

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<p>Defect Hotline 1-877-441-4441</p>

www.premierlegalcenter.com

If you received this notice in error or have already retained counsel, simply disregard this noti

CASE #

04-22-13

AFTER EARNHARDT VISIT FOR BRAKES HAD NO TRUST, WENT DIRECTLY TO BRAKES - 2ND PLUS AND SPOKE W/A [REDACTED] OPIN SERV. MNER. EXPLAINED ISSUE W/ BRAKE NOISES. STATED THEY WOULD HAVE TO INSPECT VEHICLE TO SAY EXACTLY WHATS WRONG. DID NOT HAVE TIME SO I TOLD KEN I WOULD RETURN ON MY NEXT DAY OFF. KEN DID GIVE ME BASIC ESTIMATE

05-06-13

HAD EXTREME ISSUE W/ NOISE (METAL TO METAL) OVER W/ REAR AND AS WELL AS PULLING. WENT DIRECTLY TO BRAKES PLUS. AFTER THEIR INSPECTION, I WAS TOLD THEY COULD NOT UNDERSTAND HOW I WAS SET UP ON 4/22 OR EVEN ON 11/15/12 THAT THE VEHICLE WAS IN NEED OF A BRAKE JOB, ESPECIALLY ON 4/22 WITH A TIRE ROTATION. ANY TECHNICIAN SHOULD HAVE SEEN THE NEEDS FOR A BRAKE JOB AND MADE THE RECOMMENDATION BACK IN NOVEMBER, NOT I MUST PAY FOR EXTREME BRAKE JOB, INCLUDING THE REPLACEMENT OF ROTOR!

\$430

CASE#

06-18-12

- AFTER ESCALATING ISSUE TO CORP OFFICE N/ OF CHRYSLER, !
- AIR COND COMPRESSOR REPLACED AT NO CHARGE

11-15-12

- OIL CHANGE
- TIRE ROTATION
- WIPERS REPLACED
- ADVISED SOUND OF SCOURING AT FRONT OF \$30. TRUCK, POSSIBLE BRAKE JOB REQUIRED W/DISC
 - WAS TOLD BRAKES ARE FINE @ 6MPH AND THAT ITS JUST BRAKE DUST AND NORMAL, NO BRAKE JOB REQUIRED. LIVE W/NOISE

04-22-13

- OIL CHANGE
- TIRE ROTATION
- AGAIN ADVISED OF SEVERE BRAKE NOISE, AND THAT I CAN NOT TAKE IT ANY LONGER, PLEASE CHECK FOR POSSIBLE BRAKE JOB REQUIRED
 - PURCHASED 4 OIL CHANGES
 - AGAIN WAS TOLD NO BRAKE JOB REQUIRED.
 - [REDACTED] GREATER BY [REDACTED]

CASE #

08-31-11

- Chk engine light on after jump N/C
 - Needed to be jumped
 - Had to replace both batteries

10-04-11

- Chk engine light N/C
 - see 11-15-10 • had issues w/ rental
- Air Filter \$ 35.00

02-09-12

- No power to drive (towed again) N/C
- transmission issue #2

04-05-12

- NEW TIRES PURCHASED X4 \$ 1400.
 - * TOOK SOMETHING WRONG W/ STEER CAUSING LITE TO STAY ON

04-12-12

- OIL CHANGE N/C CONTRA

06-08-12

- NO COLD AIR
- TAIL GATE LATCH NOT WORKING/HOLDING
- SEAT BELT X 3RD TIME!
- TIRE PRESSURE LIGHT STILL STAYS ON.
 - SAY SEAT BELT WORKS ?
 - TAIL GATE FIXED
 - TIRE PRESSURE FIXED ? LIGHT STILL ON

Case #

11-02-10

- Purchased 4 oil chngs @ 1/2 price \$ 119.
- Tire rotation \$ 9.9

11-15-10

- Engine high on (towed) n/c

12-21-10

- Auto Barrier #4

04-07-11

- Fuel Injector \$ 160.81
- Rotate tires \$ 9.95

- ✓ → Seat belt o/side not rolling back
- Liftgate handle crooked not latching properly n/c
- Seat belt retractor on order, not fixed

04-28-11

- ✓ - Seat belt retractor replaced w/c

08-02-11

- Auto Butler #5

CASE #

11/06/09

- Tire pressure light remains on # N/C
- Running board loose N/C
- Touch up paint requested * 9.50
- ✓ - Seat belt D/side not rolling back into place
 - Not fixed, SB harness on special order "Z"
- Steering linkage ? ?
 - No repair needed

12/02/09

- Auto BUTLER #2
- ✓ - Seat belt part in N/C
 - Front retractor replaced

03/11/10

- lube, oil, filter
 - Tire rotation
 - Air filter
- } 96

08/10/10

- Recall J35² N/C
- AUTO BUTLER #3

CASE # [REDACTED]

- 12/12/08

- Running boards installed N/C
- Missing center caps, installed * N

02/09/09

- ✓ - Inside wheel well covers loose
 - Not fixed, parts on special order
 - " Retainer screws"

02/16/09

- Chk engine light remains on N/C
- ✓ - Wheel well loose N/C
- Missing valve stems N/C
- ✓ - Recall[Ⓟ] H34 Dash shield
 - not fixed, recall on special order

2/19/09

- Chk engine light remains on N/C

05/05/09

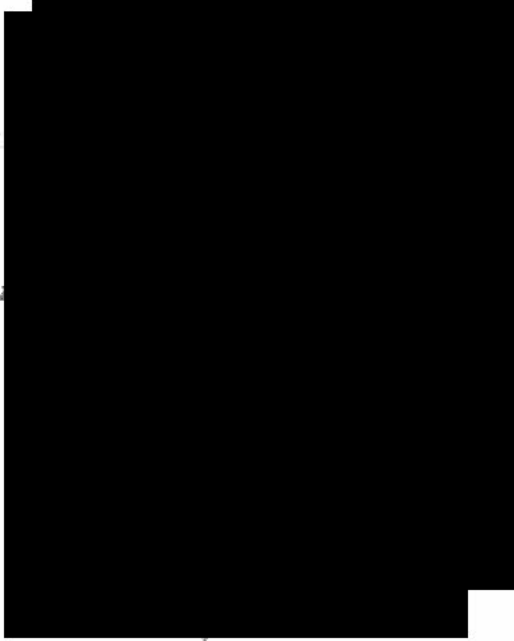
- ✓ - Recall[Ⓟ] H34 N/C
- Center caps keep falling off * N/C
 - Celia stated she had all 4 glued on?

07/02/09

- Anto Butler #1

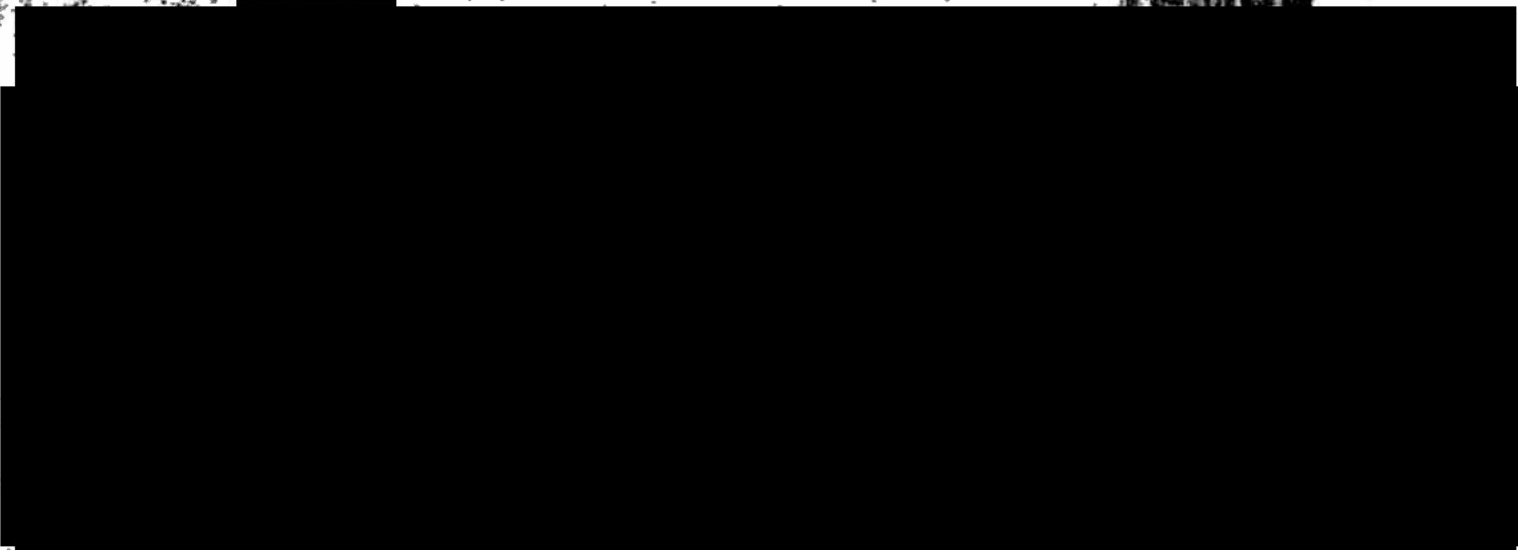


CASE#



CHASE

TEMPLE



DIAG ADVISED CUSTOMER OF STUCK RISE VALVE.

ISS OF

\$0.95

\$0.95

SA Multipoint Inspection
SA Multipoint Inspection
ISS TOOU

(N/C)

Thank you for coming to Temple Dodge KIA for your service needs. We appreciate the opportunity to serve you. You may receive a survey concerning your visit today.

THIS SURVEY IS OUR REPORT CARD
If for any reason we have not earned a score completely satisfied, let us know immediately. We will be the

1/13 - 2015

We're Working

*Went to AMCO for better price.

only

PAID
JAN 13 2015

	<p>STANDARD WARRANTY</p> <p>3 YEAR / 50,000 MILES</p> <p>5 YEAR / 100,000 MILES</p>	<table border="1"> <tr><td>BASE AMOUNT</td><td></td></tr> <tr><td>TAX AMOUNT</td><td></td></tr> <tr><td>SALES TAX</td><td>0.00</td></tr> <tr><td>REGISTRATION</td><td>0.00</td></tr> <tr><td>NET CHARGE</td><td>0.00</td></tr> <tr><td>TOTAL CHARGE</td><td>0.00</td></tr> <tr><td>SALES TAX</td><td>0.00</td></tr> <tr><td>REGISTRATION</td><td>0.00</td></tr> <tr><td>NET CHARGE</td><td>0.00</td></tr> <tr><td>TOTAL CHARGE</td><td>0.00</td></tr> </table>	BASE AMOUNT		TAX AMOUNT		SALES TAX	0.00	REGISTRATION	0.00	NET CHARGE	0.00	TOTAL CHARGE	0.00	SALES TAX	0.00	REGISTRATION	0.00	NET CHARGE	0.00	TOTAL CHARGE	0.00
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Case#

CUSTOMER #: [REDACTED]

DODGE

INVOICE



7975

CHANDLER, AZ

HOME

BUS:

CONT: [REDACTED]

CELL: [REDACTED]

SE 1

SERVICE ADVISOR: 866 CHRI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE
-------	------	------------	-----	---------

WHITE	08	DODGE 2500 P/U	[REDACTED]	
-------	----	----------------	------------	--

DEL DATE	IN SERVICE DATE	WARR. EXP.	PROMISED	PO NO.	RATE
----------	-----------------	------------	----------	--------	------

04DEC08 DD			WAIT 11SEP14		X
------------	--	--	--------------	--	---

DATE VEHICLE RECEIVED	DATE OWNER NOTIFIED	OPTIONS:
-----------------------	---------------------	----------

11SEP14	11SEP14	DLR:44394 ENG:6.7_Liter
---------	---------	-------------------------

LINE	OPCODE	TECH	TYPE	HOURS	LIST
------	--------	------	------	-------	------

A LOFD Change diesel engine oil and filter (synthetic oil may be required based on geographic location)

LOFD Change diesel engine oil and filter (synthetic oil may be required based on geographic location)

185 WCSC

1 5083285AA FILTER-ENGINE OIL

12 68055893AA OIL-15W40 BULK (CJ-4)

70094 DIESEL LOF PERFORM DIESEL LOF

(N/C)
(N/C)
(N/C)

B 900 General Concern 1 Estimate on Emissions cleaning
900 EMISSIONS CLEANING \$664.90 PLUS TAX

185 CP

0.00 0.00

70094 EMISSION SYSTEM CLEANING ESTIMATE FOR EMISSION SYSTEM CLEANING.

C SA Multipoint inspection
SA Multipoint inspection

185 CP

1 53034051AB FILTER-AIR

70094 SAFETY SAFETY

40.00 40.00 40.00

LOF (air filter)Emission
cleaning (estimate)

Thank you for coming to Temp Dodge Kia for your service needs. We appreciate the opportunity to serve you. Your survey concerning your visit is important. ****THIS SURVEY IS OUR REPORT. If for any reason we have not been completely satisfied let us know.

PAID

Service Dept. Hours:

Monday-Friday
7:00 am - 6:00 pm
Saturday
8:00 am - 3:00 pm



THANK YOU

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION

LABOR AMOUNT	0.00
PARTS AMOUNT	40.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	40.00
LESS INSURANCE/ADJUSTMENT	0.00
SALES TAX	3.24
PLEASE PAY THIS AMOUNT	43.24

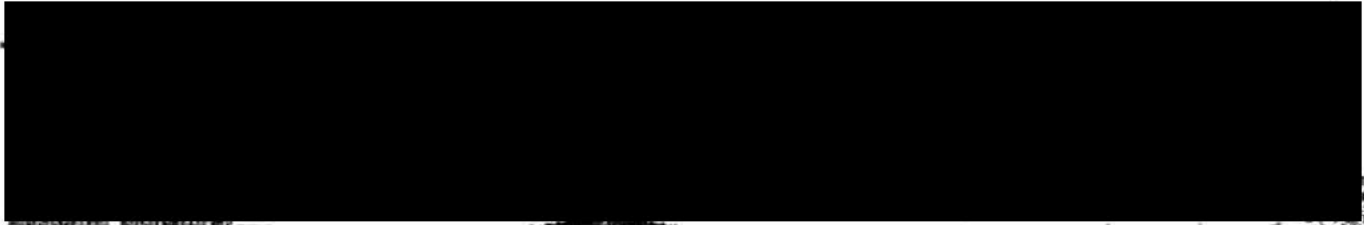
CUSTOMER SIGNATURE



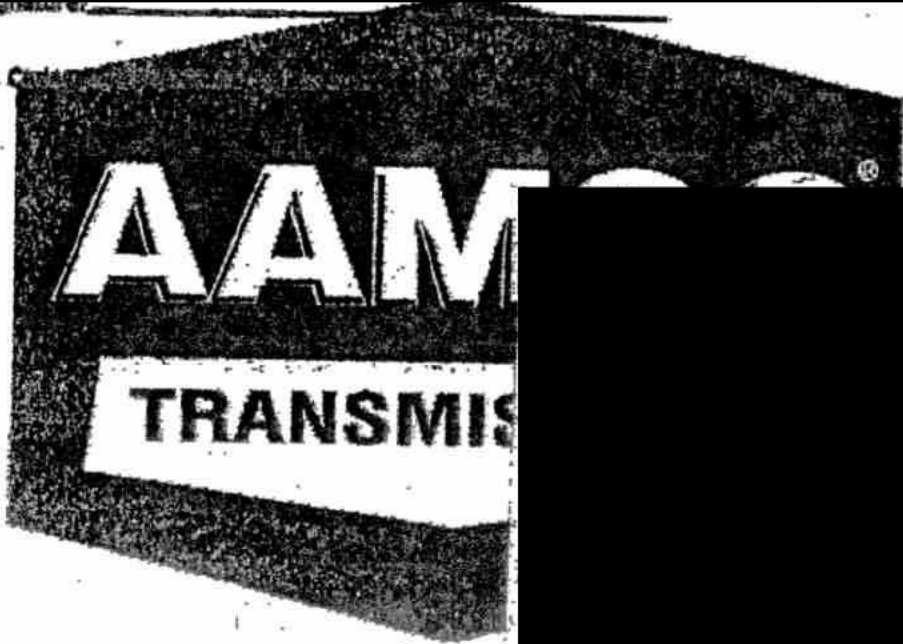
**COMPLETE
CAR CARE
EXPERTS**

Case

An independently owned and operated AAMCO Center



Irregular, Cost





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Case #

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Invoice

Bill To

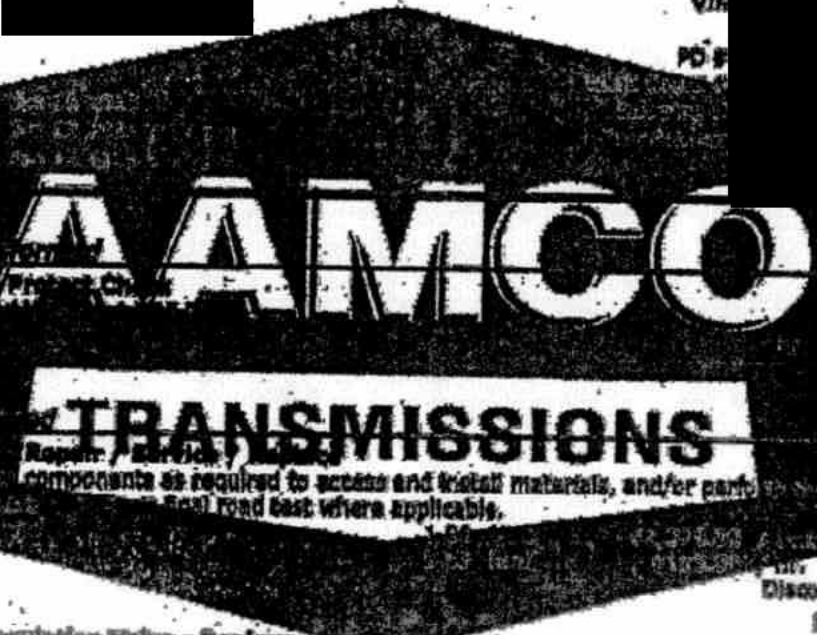
From

Plate
Description
Make
Engine
Color
VIN
PO #

Invoice Date
Appointment
From

Inspection

AAMCO Technician
HAS AN BGR
Labor



\$0.00
\$0.00

Services Performed

Exhaust By
Remove and
verify repair
Dpf Exhaust
Labor

TRANSMISSIONS

Remove and Replace components as required to access and install materials, and/or perform needed service. Retest and verify repair as required. Perform final road test where applicable.

\$2,375.00 CE
\$577.50
Discount: (\$211.00)
Sub: \$2,741.50

Exhaust Gas Recirculation Valve - Replace

Remove and Replace components as required to access and install materials, and/or perform needed service. Retest and verify repair as required. Perform final road test where applicable.

Egr Valve 1.00 Units \$750.00 / Unit \$750.00 CE
Labor To Install And Clean Out Egr Tube 5.00 hrs. \$108.00 / hr. \$540.00

Sub: \$1,290.00

Fuel Filter - Replace

Remove and Replace components as required to access and install materials, and/or perform needed service. Retest and verify repair as required. Perform final road test where applicable.

Fuel Filter 1.00 Units \$89.00 / Unit \$89.00 CE
Labor 1.00 hrs. \$108.00 / hr. \$108.00

Sub: \$197.00

Invoice Totals

(C) Near City Tax
(S) State Sales Tax

1.75 % \$50.00
6.3 % \$162.31
Total \$4,322.81

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\$1,019.05	Visa

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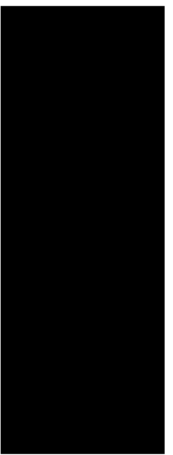
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OWNER ACTION:	PHONE IN
EXPIRATION DATE:	05/22/12

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LEGAL ALERT NEWSLETTER

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--

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CASE # [REDACTED]

DEFECT NOTICE

MAKE: DODGE TRUCKS
 MODEL: Diesel Engine
 YEAR: 2008 - 2011

REPORTED OWNER: [REDACTED]

Premier Legal Center Use Only

REFERENCE NUMBER:	[REDACTED]
STATUS:	NOTIFIED
EXPIRATION DATE:	8/29/2013
OWNER ACTION:	PHONE IN

Dear [REDACTED]

A number of manufacturer defects have been reported on the Dodge Diesel Series Truck.

As an owner of the above referenced Dodge Truck, you may be entitled to a manufacturer's buy back or a CA settlement if you have experienced ANY of the following problems:

- > Check Engine Lights
- > Power Loss
- > Turbo Problems
- > Exhaust System Problems
- > 3 or More Repairs for the Same Problem
- > 30 Days or more in the Repair Shop

If you have experienced ANY of the above referenced problems, please contact Premier Legal Center, A.P.C. at 1-877-441-4441 before 8/29/2013 for a determination of your legal rights. This is a toll free call.

Please reference CASE NUMBER [REDACTED] and have your Service Records, Sales Contract and Registration available.

Premier Legal Center, A.P.C.



LEGAL ALERT NEWSLETTER/ADVERTISEMENT
 Courtesy of Steven L. Marchbanks, Esq.

This is a toll free call.

Defect Hotline
1-877-441-4441

www.premierlegalcenter.com

If you received this notice in error or have already retained counsel, simply disregard this noti

CASE #

04-22-13

AFTER EARNHARDT VISIT FOR BRAKES HAD NO TRUST, WENT DIRECTLY TO BRAKES - 2ND PLUS AND SPOKE W/A [REDACTED] OPIN SERV. MNER. EXPLAINED ISSUE W/ BRAKE NOISES. STATED THEY WOULD HAVE TO INSPECT VEHICLE TO SAY EXACTLY WHATS WRONG. DID NOT HAVE TIME SO I TOLD KEN I WOULD RETURN ON MY NEXT DAY OFF. KEN DID GIVE ME BASIC ESTIMATE

05-06-13

HAD EXTREME ISSUE W/ NOISE (METAL TO METAL) OVER W/ REAR AND AS WELL AS PULLING. WENT DIRECTLY TO BRAKES PLUS. AFTER THEIR INSPECTION, I WAS TOLD THEY COULD NOT UNDERSTAND HOW I WAS SET UP ON 4/22 OR EVEN ON 11/15/12 THAT THE VEHICLE WAS IN NEED OF A BRAKE JOB, ESPECIALLY ON 4/22 WITH A TIRE ROTATION. ANY TECHNICIAN SHOULD HAVE SEEN THE NEEDS FOR A BRAKE JOB AND MADE THE RECOMMENDATION BACK IN NOVEMBER, NOT I MUST PAY FOR EXTREME BRAKE JOB, INCLUDING THE REPLACEMENT OF ROTOR!

\$430

CASE#

06-18-12

- AFTER ESCALATING ISSUE TO CORP OFFICE N/ OF CHRYSLER, !
- AIR COND COMPRESSOR REPLACED AT NO CHARGE

11-15-12

- OIL CHANGE
- TIRE ROTATION
- WIPERS REPLACED
- ADVISED SOUND OF SCOURING AT FRONT OF \$30. TRUCK, POSSIBLE BRAKE JOB REQUIRED W/DISC
 - WAS TOLD BRAKES ARE FINE @ 6MM AND THAT IT'S JUST BRAKE DUST AND NORMAL, NO BRAKE JOB REQUIRED. LIVE W/NOISE

04-22-13

- OIL CHANGE
- TIRE ROTATION
- AGAIN ADVISED OF SEVERE BRAKE NOISE, AND THAT I CAN NOT TAKE IT ANY LONGER, PLEASE CHECK FOR POSSIBLE BRAKE JOB REQUIRED
 - PURCHASED 4 OIL CHANGES
 - AGAIN WAS TOLD NO BRAKE JOB REQUIRED. @ 5MM OR GREATER BY [REDACTED]

CASE #

08-31-11

- Chk engine light on after jump N/C
 - Needed to be jumped
 - Had to replace both batteries

10-04-11

- Chk engine light N/C
 - see 11-15-10 • had issues w/ rental
- Air Filter \$ 35.00

02-09-12

- No power to drive (towed again) N/C
- transmission issue #2

04-05-12

- NEW TIRES PURCHASED X4 \$ 1400.
 - * TOOK SOMETHING WRONG W/ STEER CAUSING LIGHT TO STAY ON

04-12-12

- OIL CHANGE N/C CONTRA

06-08-12

- NO COLD AIR
- TAIL GATE LATCH NOT WORKING/HOLDING N/C
- SEAT BELT X 3RD TIME!
- TIRE PRESSURE LIGHT STILL STAYS ON.
 - SAY SEAT BELT WORKS ?
 - TAIL GATE FIXED
 - TIRE PRESSURE FIXED ? LIGHT STILL ON

Case #

- 11-02-10

- Purchased 4 oil chngs @ 1/2 price \$ 119.
- Tire rotation \$ 9.9

11-15-10

- Engine high on (towed) n/c

12-21-10

- Auto Barrier #4

04-07-11

- Fuel Injector \$ 160.81
- Rotate tires \$ 9.95

- ✓ → Seat belt o/side not rolling back
- Liftgate handle crooked not latching properly n/c
- Seat belt retractor on order, not fixed

04-28-11

- ✓ - Seat belt retractor replaced n/c

08-02-11

- Auto Butler #5

CASE #

11/06/09

- Tire pressure light remains on # N/C
- Running board loose N/C
- Touch up paint requested * 9.50
- ✓ - Seat belt D/side not rolling back into place
 - Not fixed, SB harness on special order "Z"
- Steering linkage ? ?
 - No repair needed

12/02/09

- Auto BUTLER #2
- ✓ - Seat belt part in N/C
 - Front retractor replaced

03/11/10

- lube, oil, filter
 - Tire rotation
 - Air filter
- } 96

08/10/10

- Recall J35² N/C
- AUTO BUTLER #3

CASE #

- 12/12/08

- Running boards installed N/C
- Missing center caps, installed * N

02/09/09

- ✓ - Inside wheel well covers loose
 - Not fixed, parts on special order
 - " Retainer screws"

02/16/09

- Chk engine light remains on N/C
- ✓ - Wheel well loose N/C
- Missing valve stems N/C
- ✓ - Recall[Ⓟ] H34 Dash shield
 - not fixed, recall on special order

2/19/09

- Chk engine light remains on N/C

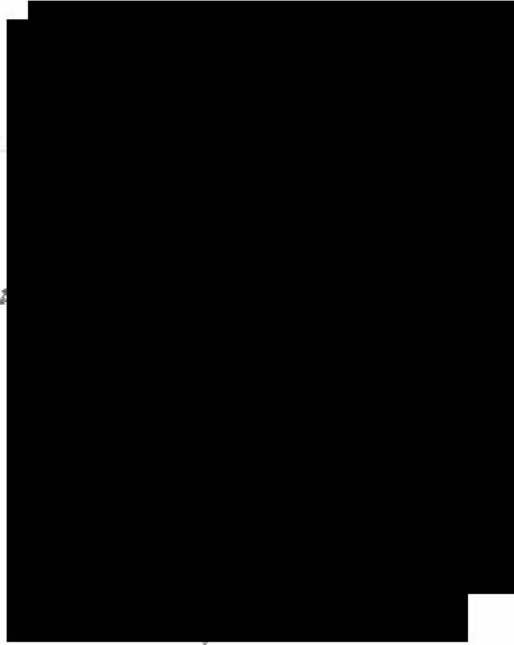
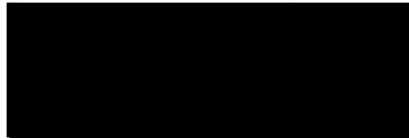
05/05/09

- ✓ - Recall[Ⓟ] H34 N/C
- Center caps keep falling off * N/C
 - Celia stated she had all 4 glued on?

07/02/09

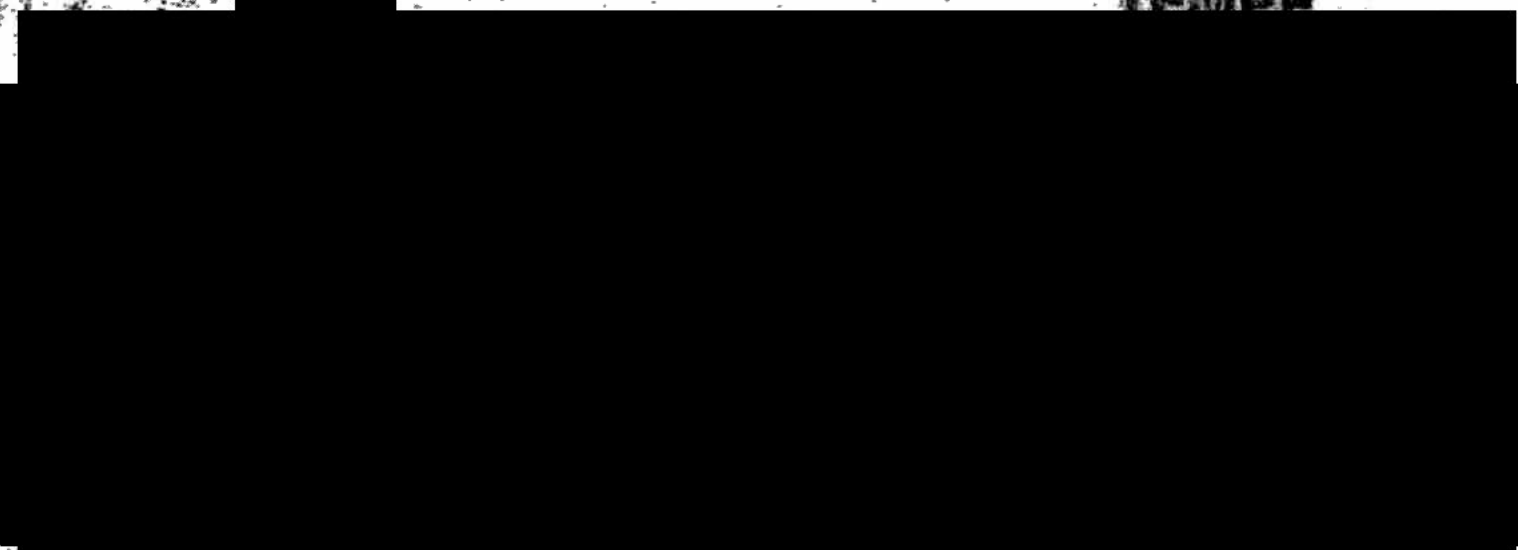
- Anto Butler #1

CASE#



CHASE

TEMPE



DIAG ADVISED CUSTOMER OF STUCK EGR VALVE.

ISS OF

\$0.95

\$0.95

SA Multipoint Inspection
SA Multipoint Inspection

ISS TOOU

(N/C)

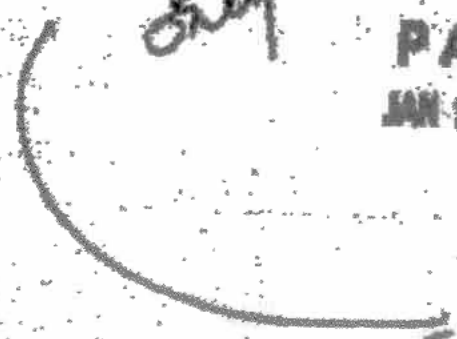
Thank you for coming to Tempe Dodge KIA for your service needs. We appreciate the opportunity to serve you. You may receive a survey concerning your visit today.


THIS SURVEY IS OUR REPORT CARD
If for any reason we have not earned a score completely satisfied, let us know immediately. We'll be the

1/13 - 2015 We're Working
*Went to AMCO for better price.

[Handwritten signature]

PAID
JAN 13 2015



	<p>STANDARD WARRANTY</p> <p>3 YEAR / 50,000 MILES</p> <p>5 YEAR / 100,000 MILES</p>	<table border="1"> <tr><td>BASE AMOUNT</td><td></td></tr> <tr><td>TAX AMOUNT</td><td></td></tr> <tr><td>SALES TAX</td><td>0.00</td></tr> <tr><td>REGISTRATION</td><td>0.00</td></tr> <tr><td>NET CHARGE</td><td>0.00</td></tr> <tr><td>TOTAL CHARGE</td><td>0.00</td></tr> <tr><td>SALES TAX</td><td>0.00</td></tr> <tr><td>REGISTRATION</td><td>0.00</td></tr> <tr><td>NET CHARGE</td><td>0.00</td></tr> <tr><td>TOTAL CHARGE</td><td>0.00</td></tr> </table>	BASE AMOUNT		TAX AMOUNT		SALES TAX	0.00	REGISTRATION	0.00	NET CHARGE	0.00	TOTAL CHARGE	0.00	SALES TAX	0.00	REGISTRATION	0.00	NET CHARGE	0.00	TOTAL CHARGE	0.00
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Case#

CUSTOMER #: [REDACTED]

DODGE

INVOICE



7975

CHANDLER, AZ
HOME [REDACTED]
BUS: [REDACTED]

CONT: [REDACTED]
CELL: [REDACTED]

SE 1

SERVICE ADVISOR: 866 CHRI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE
-------	------	------------	-----	---------

WHITE	08	DODGE 2500 P/U	[REDACTED]	
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DEL DATE	IN SERVICE DATE	WARR. EXP.	PROMISED	PO NO.	RATE
----------	-----------------	------------	----------	--------	------

04DEC08 DD			WAIT 11SEP14		X
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DATE VEHICLE RECEIVED	DATE OWNER NOTIFIED	OPTIONS:
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11SEP14	11SEP14	DLR:44394 ENG:6.7_Liter
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LINE	OPCODE	TECH	TYPE	HOURS	LIST
------	--------	------	------	-------	------

A LOFD Change diesel engine oil and filter (synthetic oil may be required based on geographic location)

LOFD Change diesel engine oil and filter (synthetic oil may be required based on geographic location)

185 WCSC

1 5083285AA FILTER-ENGINE OIL

12 68055893AA OIL-15W40 BULK (CJ-4)

70094 DIESEL LOF PERFORM DIESEL LOF

(N/C)
(N/C)
(N/C)

B 900 General Concern 1 Estimate on Emissions cleaning
900 EMISSIONS CLEANING \$664.90 PLUS TAX

185 CP

70094 EMISSION SYSTEM CLEANING ESTIMATE FOR EMISSION SYSTEM CLEANING.

0.00 0.00

C SA Multipoint inspection
SA Multipoint inspection

185 CP

1 53034051AB FILTER-AIR

70094 SAFETY SAFETY

40.00 40.00 40.00

LOF (air filter)Emission
cleaning (estimate)

Thank you for coming to Temp Dodge Kia for your service needs. We appreciate the opportunity to serve you. Top survey concerning your visit *****THIS SURVEY IS OUR REPORT If for any reason we have not completely satisfied let us know

PAID

Service Dept. Hours:

Monday-Friday
7:00 am - 6:00 pm
Saturday
8:00 am - 3:00 pm



THANK YOU

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	AMOUNT
LABOR AMOUNT	0.00
PARTS AMOUNT	40.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	40.00
LESS INSURANCE/ADJUSTMENT	0.00
SALES TAX	3.24
CUSTOMER SIGNATURE	
PLEASE PAY THIS AMOUNT	43.24

CUSTOMER COPY



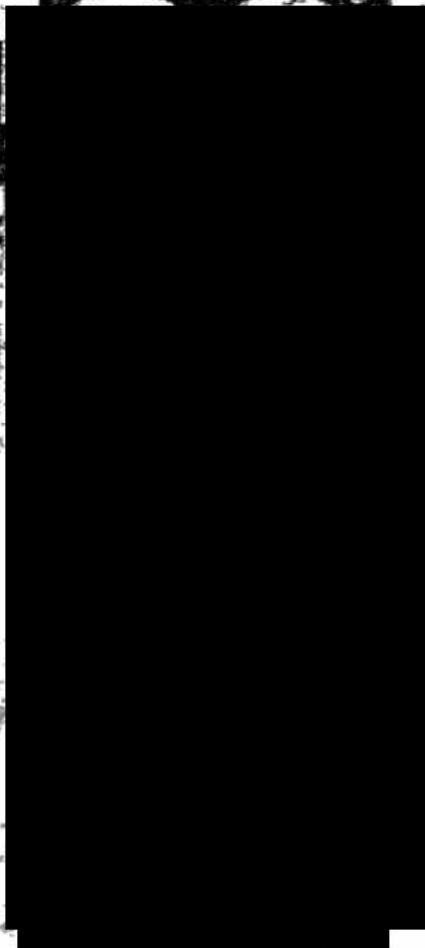
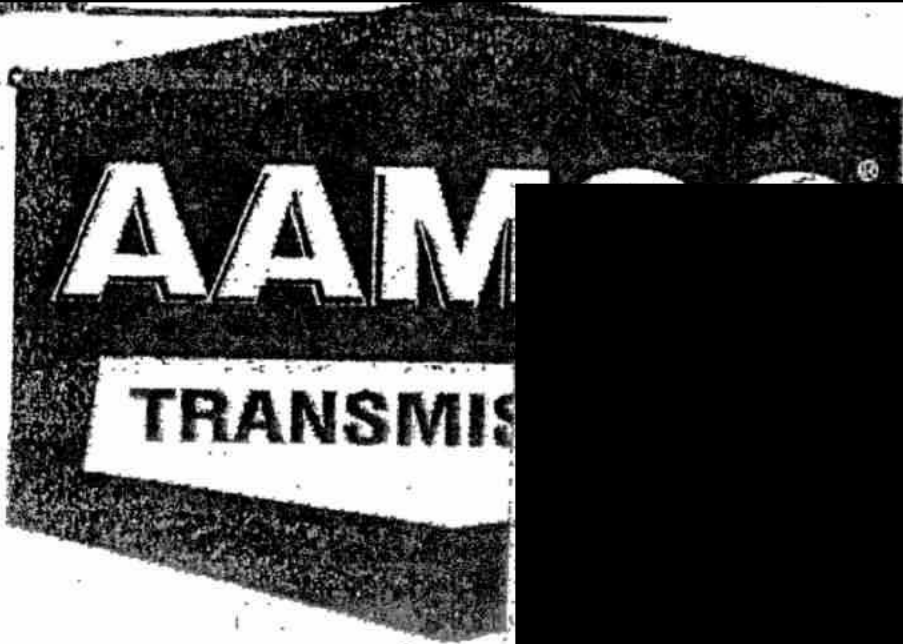
**COMPLETE
CAR CARE
EXPERTS**

Case

An independently owned and operated AAMCO Center



Irregular, Cost





**COMPLETE
CAR CARE
EXPERTS**

Case # [Redacted]

An independently owned and operated AAMCO Center

Invoice

Bill To [Redacted]
Address [Redacted]

Plate [Redacted]
Description [Redacted]
Make [Redacted]
Engine [Redacted]
Color [Redacted]
VIN [Redacted]
PO # [Redacted]

Invoice # [Redacted]
Appointment From [Redacted]

Inspections
AAMCO Technician
HAS AN BGR
Labor



Sub \$0.00
Sub \$0.00

Services Performed
Exhaust By [Redacted]
Remove and [Redacted]
verify repair as [Redacted]
Dpf Exhaust
Labor



Remove and Replace components as required to access and install materials, and/or perform needed service. Retest and verify repair as required. Perform final road test where applicable.

Sub \$2,375.00 CB
Sub \$577.50
Discount (\$211.00)
Sub \$2,741.50

Exhaust Gas Recirculation Valve - Replace

Remove and Replace components as required to access and install materials, and/or perform needed service. Retest and verify repair as required. Perform final road test where applicable.

Egr Valve 1.00 Units \$750.00 / Unit \$750.00 CB
Labor To Install And Clean Out Egr Tube 5.00 hrs. \$108.00 / hr. \$540.00

Sub \$1,290.00

Fuel Filter - Replace

Remove and Replace components as required to access and install materials, and/or perform needed service. Retest and verify repair as required. Perform final road test where applicable.

Fuel Filter 1.00 Units \$89.00 / Unit \$89.00 CB
Labor 1.00 hrs. \$108.00 / hr. \$108.00

Sub \$197.00

Invoice Totals

(C) Near City Tax
(S) State Sales Tax

1.75 % \$50.00
6.3 % \$162.31
Total \$4,332.81