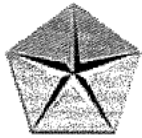


Document Recieved from Customer

Case Number: [REDACTED]

Date Received: 2014-07-17 16:32:02.099204

Files Not Recieved: 0



CHRYSLER

07/17/2014

VIA E-MAIL ONLY

RE: 2014/Dodge/Ram 2500

Dear Wayne Brown:

This is in response to your demand regarding the above-referenced vehicle. On behalf of Chrysler Group LLC, we agree to repurchase or replace the subject vehicle pursuant to Civil Code 1793.2(d)(2)(B).

The above is in exchange for return of the subject vehicle in an undamaged condition (save normal wear and tear), with all original equipment intact, clear title, current registration, a fully executed Release for all defendants.

Our motivation in making this offer is to satisfy our customer and fulfill Chrysler Group LLC's obligations, if any, under applicable State and Federal laws. That we are making this offer should not be construed as an admission of liability on the part of Chrysler Group LLC.

Please review our offer and advise Michael Stuckey at 1-888-542-7239 ext. 2162 of your decision as soon as possible.

Sincerely,

Mike McDowell
Customer Relations/Warranty Manager
California Business Center

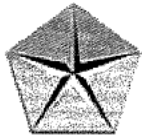
Chrysler Group LLC
7700 Irvine Center Drive, 4th Floor
Irvine, CA USA 92618-2924

Document Recieved from Customer

Car Number: [REDACTED]

Date Received: 2014-07-17 16:32:02.099204

Files Not Recieved: 0



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7700 Irvine Center Drive, 4th Floor
Irvine, CA USA 92618-2924