

Document Recieved from Customer

Cair Number: [REDACTED]

Date Received: 2018-03-30 10:55:37.534570

Files Not Recieved: 0



Thank you so much!



Customer Number: [REDACTED]

Invoice No: [REDACTED]

INVOICE



3844 Plainfield Ave. N.E Grand Rapids, MI 49525
(616) 363-9031 www.vfcars.com

GRAND RAPIDS, MI

Home: [REDACTED] Bus: [REDACTED]

Cell: [REDACTED]

MICHIGAN REPAIR FACILITY
REGISTRATION NUMBER: F105732

SERVICE ADVISOR: 48148 RICK ALMOND

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
RED	15	RAM TRUCKS 2500	[REDACTED]	[REDACTED]	50052 / 50052	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN15			17:00 15MAR18		0.00	CASH	23MAR18
R.O. OPENED		READY	OPTIONS:				
07:39 15MAR18		10:13 20MAR18					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUSTOMER STATE S THERE IS A POPPING NOISE WHEN TURNING LEFT OR RIGHT, CHECK AND ADVISE.							
FS001 CUSTOMER STATE S THERE IS A POPPING NOISE WHEN TURNING LEFT OR RIGHT, CHECK AND ADVISE.							
25440 GIFFORD, ERIC LIC#: M255426							
CS							
						115.00	115.00
1	68111301AA		SOCKET-DRAG LINK OUTER		480.00	480.00	480.00
1	68111304AA		SOCKET-DRAG LINK INNER		347.00	291.20	291.20
1	68111302AA		ADJUSTER-DRAG LINK		146.00	146.00	146.00
2	6505623AA		NUT-HEX LOCK		2.50	2.50	5.00
1	6510749AA		NUT-JAM		48.35	34.80	34.80
1	6510750AA		NUT-JAM		48.35	34.80	34.80
SR21	Drag Link - Replace						
25440 GIFFORD, ERIC LIC#: M255426							
CS							
						172.50	172.50
FS01	Front End Alignment						
25440 GIFFORD, ERIC LIC#: M255426							
CSC							
						72.00	72.00
PARTS:	991.80	LABOR:	359.50	OTHER:	0.00	TOTAL LINE A:	1351.30



50052 3.40 Operated vehicle and verified customer concern, when turning left or right there is a loud pop noise heard from the front of the vehicle. With the help of an assistant, inspected front steering/suspension systems while jerking the wheel back and forth to make the noise present. Found the drag link causing the noise between the adjuster and the lower section of the drag link. Removed and replaced upper and lower drag link sections, lock nuts and adjuster. Performed front end alignment and re-tested. Checks good.

B VEHICLE MAINTENANCE INSPECTION 16PT							
MAMPI {MAMPI} VEHICLE MAINTENANCE INSPECTION 16PT							
25440 GIFFORD, ERIC LIC#: M255426							
CX							
						0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

PLEASE SEE THE REVERSE SIDE OF THIS REPAIR INVOICE FOR THE WARRANTY STATEMENT AND DISCLAIMER AND OTHER IMPORTANT INFORMATION.

Original Estimate (Parts & Labor)	Authorized Additional Costs	Authorized By:	New Total Amount Agreed Upon	Date & Time
\$	\$		\$	
Revised Estimate	\$		\$	
\$				

* SHOP SUPPLY COST: We have added a charge equal to 6% of labor to the repair.

- CERTIFICATION -
ALL REPAIRS AND PARTS LISTED WERE FURNISHED IN COMPLIANCE WITH MICHIGAN AUTO REPAIR ACT (P.A. 300)

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS CPNS/DISC/INS	
SALES TAX	
PLEASE PAY THIS AMOUNT	

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE _____ CUSTOMER SIGNATURE _____
Company Authorized Representative (Full Signature Required) _____

Repairs Performed By (List mechanic's/trainee's name and MI Certification #): **Customer Copy**

Customer Number: [REDACTED]

Invoice No: [REDACTED]

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MICHIGAN REPAIR FACILITY
REGISTRATION NUMBER: F105732

Email: [REDACTED] SERVICE ADVISOR: 48148 RICK ALMOND

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
RED	15	RAM TRUCKS 2500	[REDACTED]	[REDACTED]	50052 / 50052	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN15			17:00 15MAR18		0.00	CASH	23MAR18

R.O. OPENED	READY	OPTIONS:
07:39 15MAR18	10:13 20MAR18	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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50052
 PERFORMED FREE 16 POINT MULTI INSPECTION.
 PERFORMED FREE 16 POINT MULTI INSPECTION.

EST: 115.00 16MAR18 10:47 SA: 48148

CUSTOMER PAY SHOP CHARGE FOR REPAIR ORDER 21.57



PLEASE SEE THE REVERSE SIDE OF THIS REPAIR INVOICE FOR THE WARRANTY STATEMENT AND DISCLAIMER AND OTHER IMPORTANT INFORMATION.

Original Estimate (Parts & Labor)	Authorized Additional Costs	Authorized By:	New Total Amount Agreed Upon	Date & Time
\$	\$		\$	
Revised Estimate	\$		\$	

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ALL REPAIRS AND PARTS LISTED WERE FURNISHED IN COMPLIANCE WITH MICHIGAN AUTO REPAIR ACT (P.A. 300)

Company Authorized Representative (Full Signature Required)

DESCRIPTION	TOTALS
LABOR AMOUNT	\$ 359.50
PARTS AMOUNT	\$ 991.80
GAS, OIL, LUBE	\$ 0.00
SUBLET AMOUNT	\$ 0.00
MISC. CHARGES *	\$ 21.57
TOTAL CHARGES	\$ 1372.87
LESS CPNS/DISC/INS	\$ 0.00
SALES TAX	\$ 59.51
PLEASE PAY THIS AMOUNT	\$ 1432.38

Repairs Performed By (List mechanic's/trainee's name and MI Certification #): **Customer Copy**

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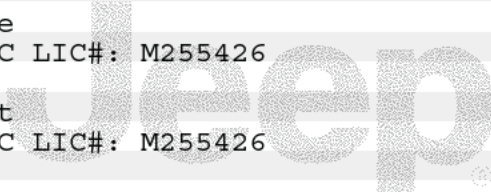
MICHIGAN REPAIR FACILITY
REGISTRATION NUMBER: F105732

Email: [REDACTED] SERVICE ADVISOR: 48148 RICK ALMOND

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
RED	15	RAM TRUCKS 2500	[REDACTED]	[REDACTED]	50052 / 50052	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN15			17:00 15MAR18		0.00	CASH	23MAR18
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07:39 15MAR18		10:13 20MAR18					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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 FS001 CUSTOMER STATE S THERE IS A POPPING NOISE WHEN TURNING LEFT OR RIGHT, CHECK AND ADVISE.
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 CS 115.00 115.00
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 1 68111304AA SOCKET-DRAG LINK INNER 347.00 291.20 291.20
 1 68111302AA ADJUSTER-DRAG LINK 146.00 146.00 146.00
 2 6505623AA NUT-HEX LOCK 2.50 2.50 5.00
 1 6510749AA NUT-JAM 48.35 34.80 34.80
 1 6510750AA NUT-JAM 48.35 34.80 34.80
 SR21 Drag Link - Replace
 25440 GIFFORD, ERIC LIC#: M255426
 CS 172.50 172.50
 FS01 Front End Alignment
 25440 GIFFORD, ERIC LIC#: M255426
 CSC 72.00 72.00
 PARTS: 991.80 LABOR: 359.50 OTHER: 0.00 TOTAL LINE A: 1351.30



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 MAMPI {MAMPI} VEHICLE MAINTENANCE INSPECTION 16PT
 25440 GIFFORD, ERIC LIC#: M255426
 CX 0.00 0.00
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

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SALES TAX	
PLEASE PAY THIS AMOUNT	

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