



FIAT CHRYSLER AUTOMOBILES

May 9, 2016

[REDACTED]  
[REDACTED]  
Holly Pond, AL [REDACTED]

Cair: [REDACTED]

VIN: [REDACTED]

Dear Mr. [REDACTED]

This will further acknowledge contact to Fiat Chrysler Automobiles, regarding your 2010 Ram 2500.

Mr. [REDACTED] naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

*J. Susalla*

J. Susalla  
Special Investigations  
586-274-8171

JSS/sk



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2500  
HEAVY DUTY



5/14  
2010

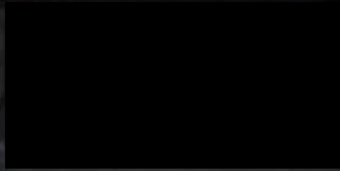






RAM

EX4



2010  
7-1  
7-1



LARAMIE





TURBO DIESEL

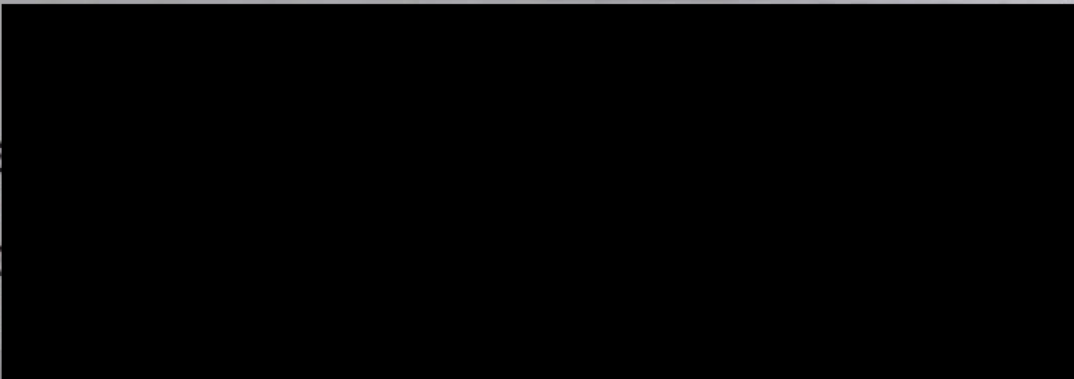
RAM  
2500  
HEAVY DUTY





**MFD BY CHRYSLER GROUP LLC**

DATE OF MFR:	3-10	GWR:	4355 KG	9600 LB	
GAWR FRONT:	2495 KG	5500 LB	WITH	LT265/70R17E	TIRE
	17X8.0	RIMS AT	410 KPA ( 60 PSI)	COLD	
GAWR REAR:	2727 KG	6010 LB	WITH	LT265/70R17E	TIRE
	17X8.0	RIMS AT	485 KPA ( 70 PSI)	COLD	



**FORMATION**

US 200 LBS. CARGO  
PILLAR PLACARD

**REAR**

85 kPa, 70 PSI  
110 kPa, 45 PSI  
LT265/70R17E

AG162950



**TIRE AND LOADING INFORMATION**

SEATING CAPACITY - TOTAL 5 FRONT 2 REAR 3

THE COMBINED WEIGHT OF OCCUPANTS AND CARGO SHOULD NEVER EXCEED  
1031 KG OR 2274 LB

TIRE	FRONT	REAR	SPARE
ORIGINAL TIRE SIZE	LT265/70R17E	LT265/70R17E	LT265/70R17E
COLD TIRE INFLATION PRESSURE	410 kPa / 60 PSI	485 kPa / 70 PSI	485 kPa / 70 PSI

SEE OWNERS MANUAL FOR ADDITIONAL INFORMATION



AG162950











Document with text and a table, partially visible in the bottom left corner.

Item	Description	Quantity
1	Item 1	1
2	Item 2	2
3	Item 3	3
4	Item 4	4
5	Item 5	5
6	Item 6	6
7	Item 7	7
8	Item 8	8
9	Item 9	9
10	Item 10	10









BLANK 098635  
**CRAFTSMAN**  
**Protractor**  
Professional  
Magnetic base and back  
Inches per inch calculator





258  
STANLEY  
2  
3  
4



**⚠ WARNING**

**EVEN WITH ADVANCED AIR BAGS**



- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIR BAG.
- THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN.
- NEVER PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- ALWAYS USE SEAT BELTS AND ALWAYS WEAR SEATBELTS.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIR BAGS.





ULTRA LOW SULFUR  
DIESEL FUEL  
ONLY







LARAMIE









AC0278

34075961







STANLEY®

P.R. APP'D  
NO. 339 TC







6.7L  
TURBO DIESEL  
DODGE

ENGINE OIL

CAUTION & SAFETY PRECAUTIONS

SAFETY INFORMATION  
READ THE SAFETY INFORMATION  
ON THE BATTERY AND CHARGER  
BEFORE USING THEM.  
DANGER: EXPLOSION  
Hazardous  
100  
100

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Hazardous  
100  
100



6.7L  
TURBO DIESEL

DODGE

KEEP TIGHT,  
DO NOT OPEN HOT







GRAPPLE  
TERRA  
DOT 155











1-28  
SUN  
1-28







BULK  
LGR6242A1  
DPSRTET-T-28  
CRUE NA91 AC - 001



BULKY

1-GR6242AT

DDSRJET-T-28

010

DATE MAR 03 AC - 0074

1-GR6242AT

DDSRJET-T-28

010

DATE MAR 03 AC - 0074























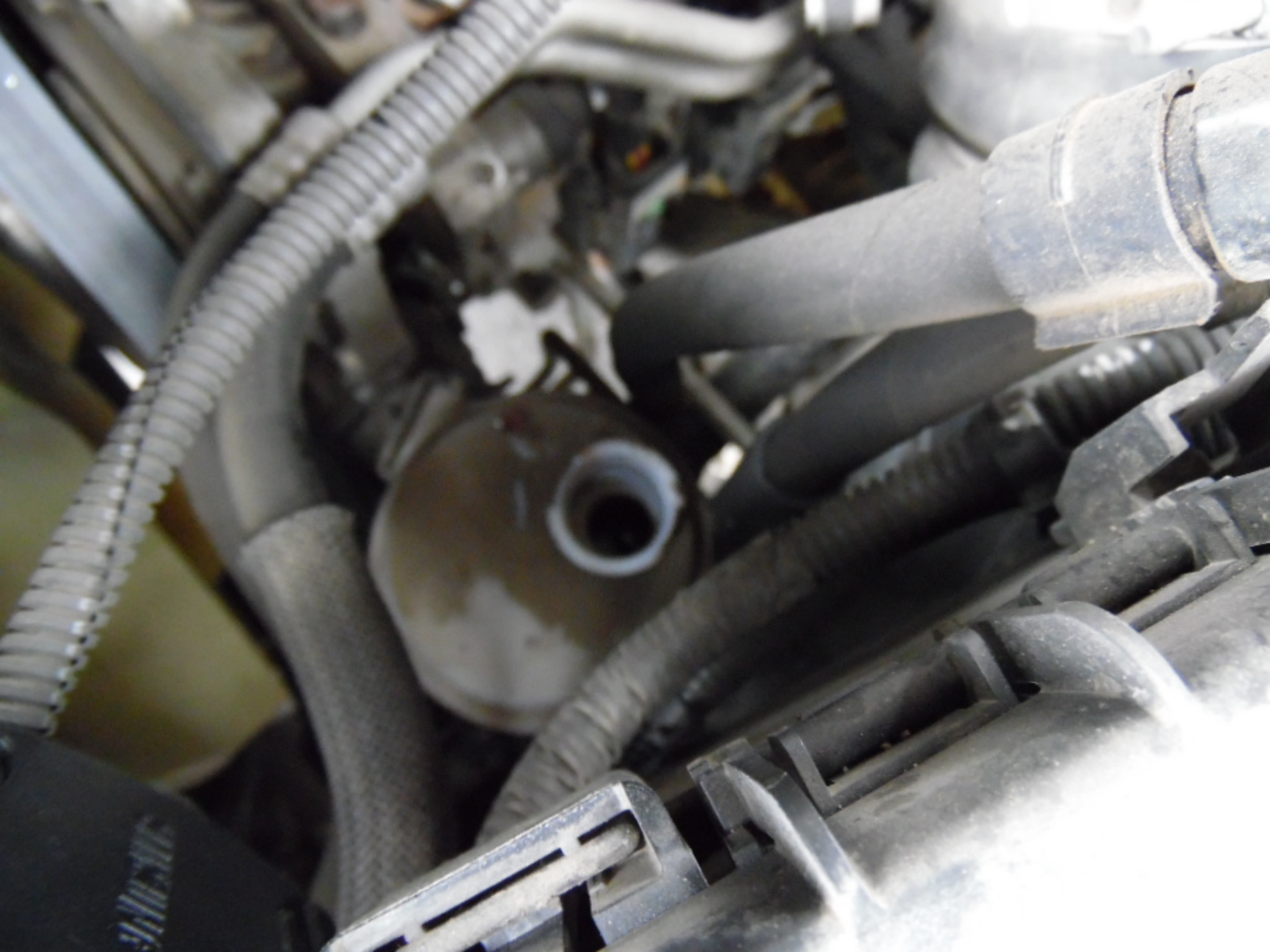




412AD

WARNING






16.03.26

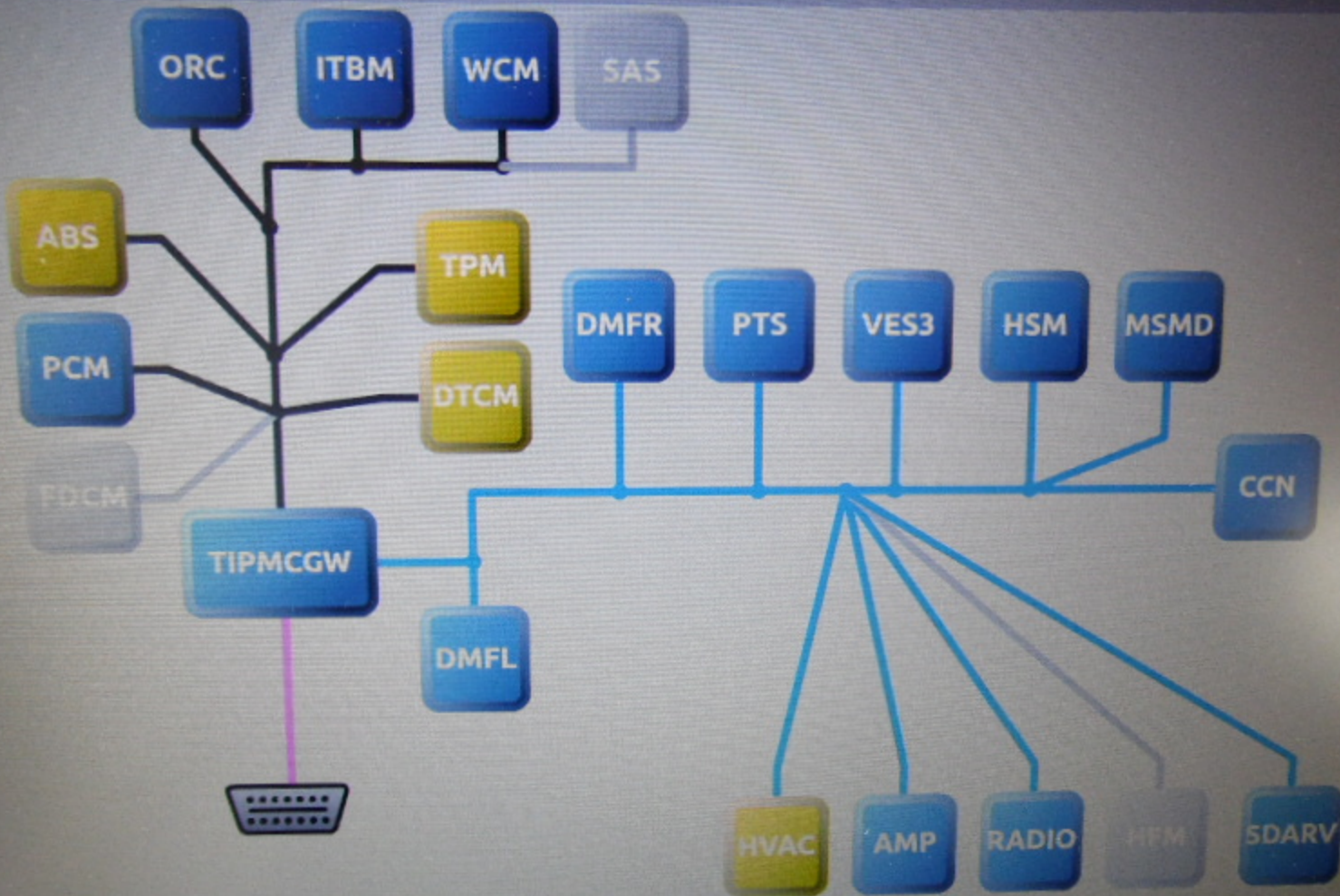
### Connection Wizard

### Select Tool

Double-click row or select tool and press "Next". List refreshes automatically as tools are added or removed.

Hide Unresponsive Devices

Device	▲ Year	Body	IP Address	Workgroup
 RDM-WSP-07996	2010	DJ	172.22.22.22	



Vehicle Preparations

column heading to sort table

View Table Frame View Table Data

Code	Status	Description
C1015	Active	Right Front Wheel Speed Sensor Circuit












# Vehicle View

Roll over an ECU to see full name. Click on an ECU for complete details.

2010 DJ 6 71

Battery:  11.78 volts

- Legend
-  Active ECU
  -  Non-responsive ECU
  -  DTCs Present
  -  ECU Not Built
  -  Scanning ECU
  -  New Flash Available
  -  Diag CAN-C
  -  CAN-C
  -  CAN-IHS

- Non-responsive ECU
- DTCs Present
- ECU Not Built
- Scanning ECU
- New Flash Available
- Diag CAN-C
- CAN-C
- CAN-B/S



- All DTCs
- Diagnostic Procedures
- Customer Preferences
- Vehicle Preparations

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

ECU	Code	Status	Desc
ABS	C1015	Active	Right
DTCM	U0415	Active	Imple
TPM	C0077-00	Active	Low T
HVAC	B109F	Stored	Pa
HVAC	B109B	Stored	Panel
HVAC	B10AF	Stored	Right
HVAC	B10A0	Stored	Panel

Login Off-line



View Freeze

Status	Description
Active	Right Front Wheel Speed Sensor Circuit
Active	Implausible Data Received From ABS
Active	Low Tire Pressure-
Stored	Panel Mode Door 2 Travel Range Too Small
Stored	Panel Mode Door 2 Control Circuit/Performance
Stored	Right Blend Door Actuator Performance
Stored	Panel Mode Door 2 Travel Range Too Large

# View

Access various ECU operations and information for the selected ECU.

- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All | Active | Stored | Pending

ECU	Code	Status
ABS	C1015	Active

[View F](#)

Status	Description
Active	Right Front Wheel Speed Sensor Circuit







There are no DTCs present







Selected ECU.

ts   **Misc Functions**   **ECU Details**

ca. Click on column heading to sort table.

 View Freeze Frame    View

Code	Status	Description
U0415	Active	Implausible Data Received from ABS











