















CBUE N491 AC — 001



491D

PKG 201A/0/20

MADE IN MEXICO







DESIGN 0034



ASSEMBLY
- 81106010

DESIGN 0634

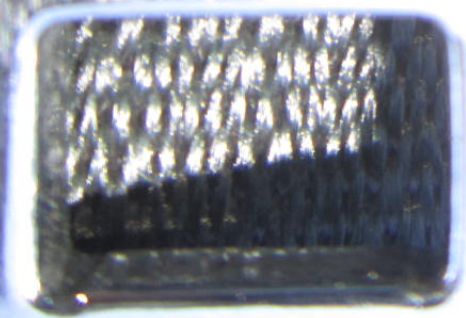
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DOT 003 001

ALL TERRAIN
P235/65R17



1012









⚠ WARNING

EVEN WITH ADVANCED AIR BAGS



- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- **ALWAYS** USE **SEAT BELTS** AND **CHILD RESTRAINTS**.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIR BAGS.



55361230AB











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EVEN WITH ADVANCED AIR BAGS



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553612 30AB

1012







PREMIUM
AER
TERRA

DOT

UT15

T49

BN0634

50806-2 R-37722



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DOT

UT15

T49

50806-1 R-37037

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PREMIUM



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DEPTH IN INCHES

RIGHT OR



WET



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35.





















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48 48 48 48
48 48 48 48
48 48 48 48







LL 17 ©

SAE J2000
SAE J2000
SAE J2000

WTL











Vehicle View

2012 DJ 6.7L

VIN [REDACTED]

Battery: 12.07 volts

Legend

- Active ECU
- Non-responsive ECU
- DTCs Present

All DTCs Diagnostic Procedures Cus

Double-click row selection to view environment

All Active Stored Pending

ECU	Code	Status	Desc
WCM	B1A25	Stored	Invali
WCM	B1A6C	Stored	Secr
DMFL	B21A1-1	Stored	ECU
DMFL	U0164-1	Stored	Lost
DMFL	U0209-1	Stored	Lost
DMFL	U0155-1	Stored	Lost
DMFL	U0141-1	Stored	Lost
DMFR	B21A1-1	Stored	ECU
DMFR	U0164-1	Stored	Lost
DMFR	U0209-1	Stored	Lost
DMFR	U0155-1	Stored	Lost
DMFR	U0141-1	Stored	Lost
RADIC	B142D	Stored	Audio
RADIC	B1422	Stored	Audio DVD Read Error / Inoperable Disc

Service Information

Results 1 - 3 of 3 for B1A

B1A6C-SECRET KEY MISMATCH

28 - DTC-Based Diagnostics / NODE, Wireless Ignition (WIN) / Diagnosis and Testing

B1A24-KEY NOT PROGRAMMED

28 - DTC-Based Diagnostics / NODE, Wireless Ignition (WIN) / Diagnosis and Testing

B1A25-INVALID KEY

28 - DTC-Based Diagnostics / NODE, Wireless Ignition (WIN) / Diagnosis and Testing

Operation Cycle Counter 255

A A

12.10 volts

ive ECU

istic Procedures Cus

tion to view environmen

Pending

Code	Status	Desc
A25	Stored	Invali
A6C	Stored	Secre
A1-1	Stored	ECU
64-1	Stored	Lost
09-1	Stored	Lost
5-1	Stored	Lost
1-1	Stored	Lost
1-1	Stored	ECU
4-1	Stored	Lost

Service Information

B21A1-00-ECU RESET/RECOVERY OCCURRED
 28 - DTC-Based Diagnostics / MODULE, Passenger Door (PDM), (DMFR) / Diagnosis and Testing

I

Vehicle View

Roll over an ECU to see full name

2012 D1671

VIN [REDACTED]

Battery: 12.10 volts

Legend

- Active ECU
- Non-responsive ECU
- DTCs Present

All DTCs Diagnostic Procedures Cus

Double-click row selection to view environment

All Active Stored Pending

	ECU	Code	Status	Desc
	WCM	B1A25	Stored	Invali
	WCM	B1A6C	Stored	Secre
	DMFL	B21A1-1	Stored	ECU
	DMFL	U0164-1	Stored	Lost
	DMFL	U0209-1	Stored	Lost
	DMFL	U0155-1	Stored	Lost
	DMFL	U0141-1	Stored	Lost
	DMFR	B21A1-1	Stored	ECU
	DMFR	U0164-1	Stored	Lost
	DMFR	U0209-1	Stored	Lost
	DMFR	U0155-1	Stored	Lost

Service Information

- U0155-00-LOST COMMUNICATION WITH CLUSTER/CCN
 28 - DTC-Based Diagnostics / SENSOR, Right Blind Spot (RBSS) / Diagnosis and Testing
- U0155-00-LOST COMMUNICATION WITH CLUSTER/CCN
 28 - DTC-Based Diagnostics / MODULE, Heated Seat (HSM) / Diagnosis and Testing

WARNING
High Pressure Fuel System
Warning: Do not service the fuel system
when the engine is running or the fuel
system is under pressure. Fuel spray
can cause fire or personal injury.



710C-101A-100
P0154710

MAX



IDAHO
HANDLING
INC.

103

215AB







AMP RESEARCH

1 2 3 4 5 6
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A-057

AMP
RESEARCH

TK2H
P68

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ED P R N D



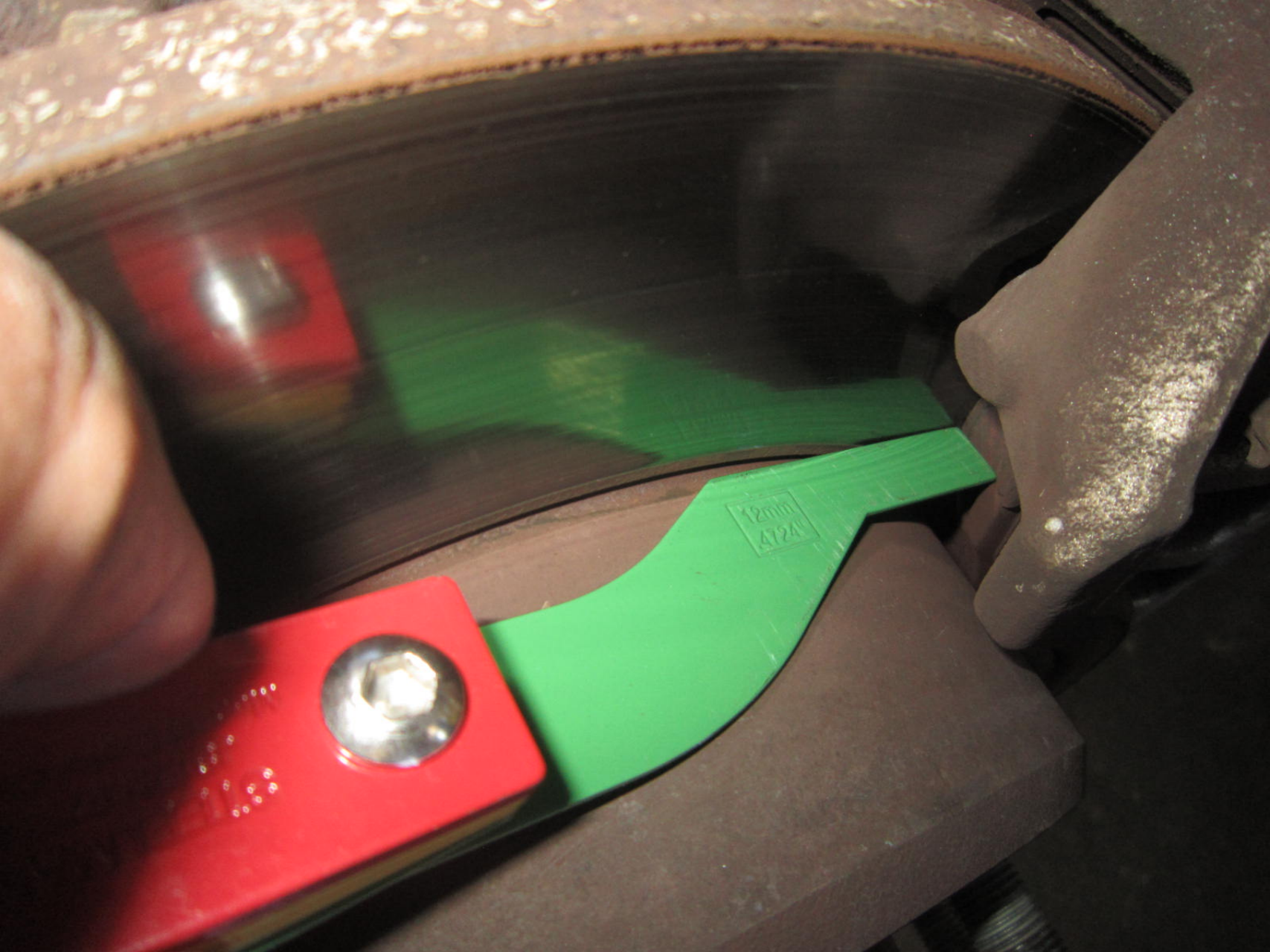


4989

DOT



L. F.





R. F











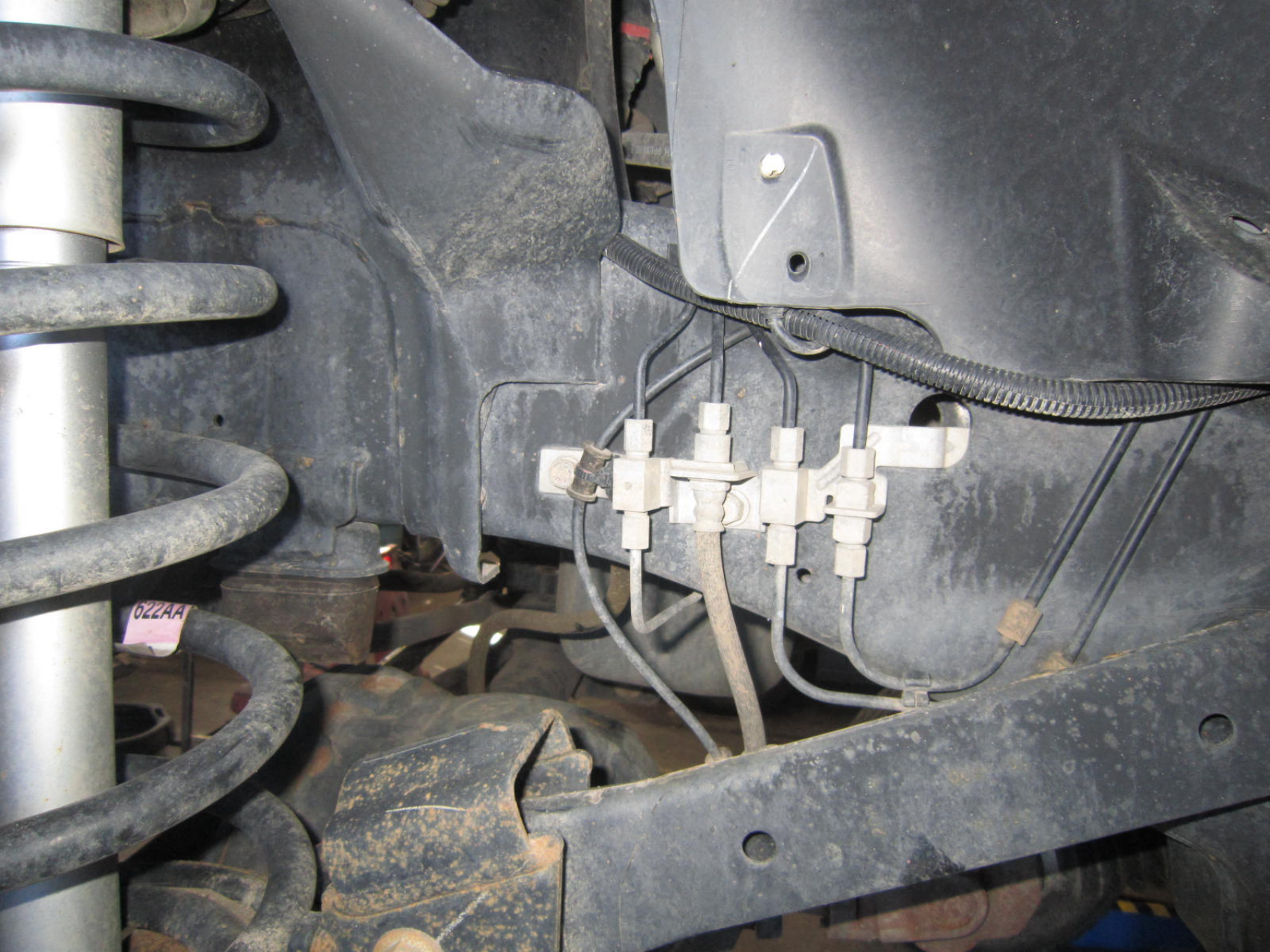


L: R,



10mm
3937





622AA







CUSTOMER #: [REDACTED]

INVOICE



490 NORTHGATE MILE · P.O. BOX 2350
IDAHO FALLS, ID 83403
(208) 524-2700 · (800) 894-2610

IDAHO FALLS, ID [REDACTED]

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 2170 JEREMY STILL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
WHITE	12	DODGE RAM PICKUP	[REDACTED]		56980/56980	[REDACTED]
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
10FEB12 DD			18:00 21JUL14		0.00	WAR
R.O. OPENED	READY	OPTIONS: ENG:6.7_Liter_Turbo TRN:68RFE				INV. DATE
11:10 21JUL14	15:06 21JUL14					21JUL14

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							
LEFT TIE ROD #N49							
CAUSE: E							
RECALL REPLACED TIE ROD AS PER RECALL							
2288 BARNEY, DUAINE S LIC#: 5138							
W							
1							(N/C)
CBUEN491AC PACKAGE-OUTER END							
1							(N/C)
CBUEN492AA NUT							



ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

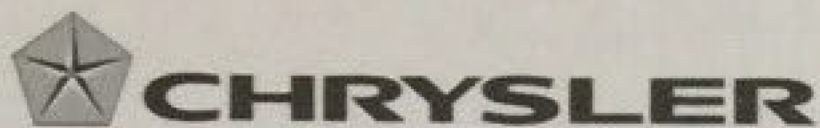
STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE



Case #



**SAFETY RECALL L16
LEFT TIE ROD**

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2008 through 2011 model year Ram Trucks. Also involved are 2003 through 2008 Ram Trucks that had the steering linkage replaced with Mopar service parts.**

The problem is... The left tie rod ball stud on your truck (VIN: xxxxxxxxxxxxxxxxx) may fracture under certain driving conditions. This could cause a loss of directional control and/or a crash without warning. Also, the front axle track bar bolt torque must be checked and tightened if required.

What your dealer will do... Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will tighten the front axle track bar bolt, inspect the left tie rod end and replace it if required. The work will take about 1/2 hour to inspect and an additional hour if the tie rod requires replacement. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply contact your Chrysler, Jeep, or Dodge dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Please bring this letter with you to your dealer.**

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.dodge.com/ownersreg.

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC
Notification Code L16

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.



Ben Surerus

Service Manager
Chrysler Jeep Dodge Ram

service@ronsayerdodge.com

Ron Sayer Chrysler Jeep Dodge

490 Northgate Mile
Idaho Falls, ID 83401
208-522-2610

Fax 208-542-0403

Toll Free 800-894-2610

www.ronsayerdodge.com







BY CHRYSLER GROUP LLC

4355 KG 9600 LB

1785/70R17E TIRES

2085 KG 4590 LB WITH

1785/70R17E TIRES

2207 KG 4870 LB WITH

1785/70R17E TIRES

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

TRUCK

MDH: 120317 676AA

TRIN: ULDU

TYPE:

VEHICLE MADE IN MEXICO

PAINT: PW7





58303 mi

This figure shows a digital odometer display showing 58303 miles.



PRND

This figure shows the gear selector indicator with the letters P, R, N, and D visible.

















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LT275/70R18 M

READ THE TIRE INFLATION PRESSURE INFORMATION ON THE TIRE AND VEHICLE OWNER'S MANUAL. ALWAYS USE THE CORRECT TIRE INFLATION PRESSURE TO OBTAIN THE BEST TIRE PERFORMANCE, SAFETY AND FUEL ECONOMY. NEVER OVER-INFLATE OR UNDER-INFLATE YOUR TIRES. ALWAYS CHECK YOUR TIRE INFLATION PRESSURE WHEN YOUR TIRE IS COLD.

EA 4032210 03

125/122S

PREMIUM
ALL TERRA

DOT

UT15

T49

50806-2 R-3T722

SIGN 0634



12 (5/10R18)

ROAD GRABBER XIX

SAFETY WARNING

SAFETY WARNING
READ THE SAFETY WARNING INFORMATION ON THE TIRE sidewall and the vehicle owner's manual.
SAFETY WARNING: Do not use a tire with a tread depth less than 2/32 inch (1.6 mm).
SAFETY WARNING: Do not use a tire with a tread depth less than 2/32 inch (1.6 mm) on a vehicle with a load-carrying capacity greater than 1,500 lbs (680 kg).
SAFETY WARNING: Do not use a tire with a tread depth less than 2/32 inch (1.6 mm) on a vehicle with a load-carrying capacity greater than 1,500 lbs (680 kg).

SPORT





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E

LOAD RANGE

125/122S

0016219-3

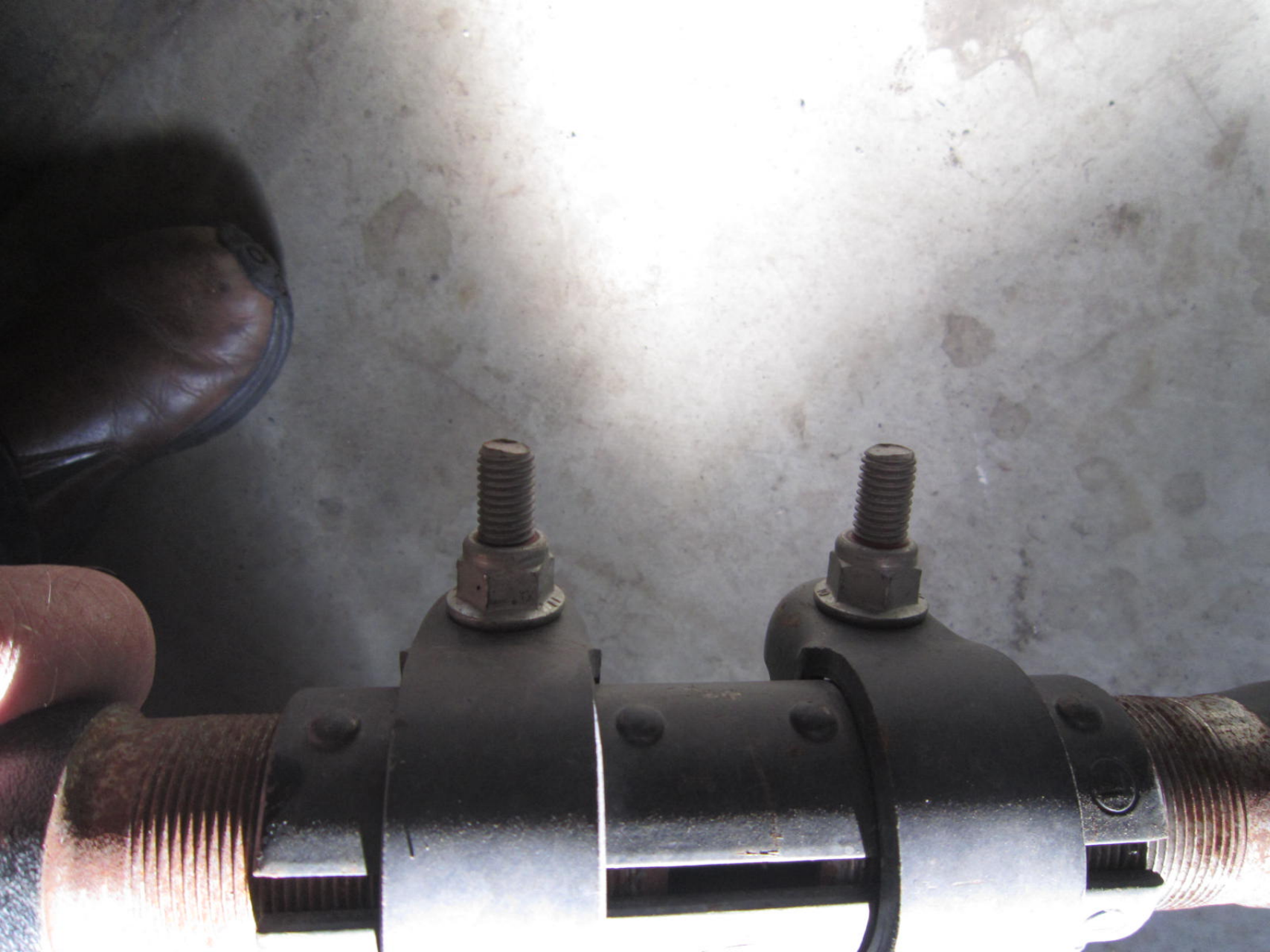
EA

UNIVERSITY MICROFILMS
SERIALS ACQUISITION
300 N ZEEB RD
ANN ARBOR MI 48106
MADE IN USA

125/170R18 M+S















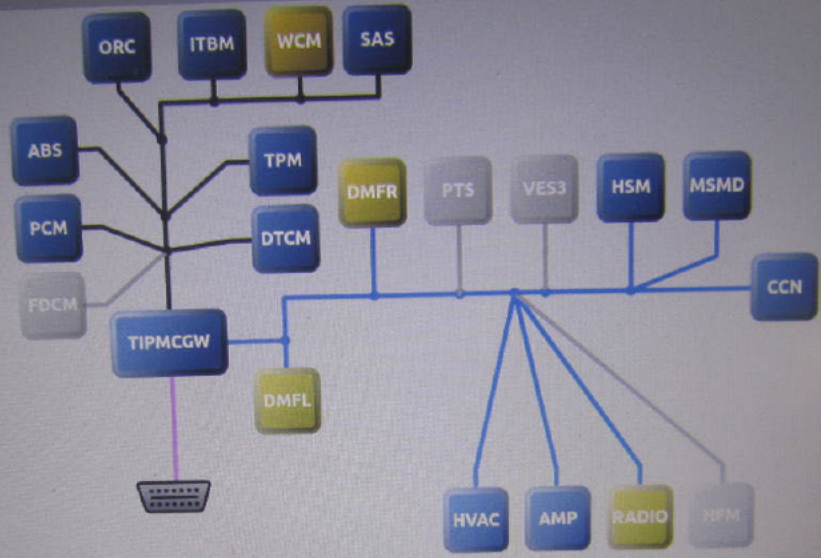


Vehicle View

Roll over an ECU to see full name. Click on an ECU for complete details.

12.07 volts

- Active ECU
- Non-responsive ECU
- DTCs Present
- ECU Not Built
- Scanning ECU
- New Flash Available
- Diag CAN-C
- CAN-C
- CAN-HS



All DTCs Diagnostic Procedures Customer Preferences Vehicle Preparations

Double-click row selection to view environmental data. Click on column heading to sort table

View Freeze Frame View Diagnostic Data Clear Stored DTCs

Active Stored Pending

ECU	Code	Status	Description
WCM	B1A25	Stored	Invalid Key
WCM	B1A6C	Stored	Secret Key Mismatch
WCM	B1A6C	Stored	ECU Recalibration Occurred



2012 DJE67L

VIN: [REDACTED]

Battery: 12.07 volts

Legend

- Active ECU
- Non-responsive ECU
- DTCs Present



All DTCs Diagnostic Procedures Customer Preferences Vehicle Preparations

Double-click row selection to view environmental data. Click on column heading to sort table.

View Freeze Frame View Event Data Clear Stored DTCs

All Active Stored Pending

ECU	Code	Status	Description
WCM	B1A25	Stored	Invalid Key
WCM	B1A6C	Stored	Secret Key Mismatch
DMFL	B21A1-00	Stored	ECU Reset/Recovery Occurred
DMFL	U0164-00	Stored	Lost Communication With HVAC Control Module
DMFL	U0209-00	Stored	Lost Communication With Memory Seat Control Module
DMFL	U0155-00	Stored	Lost Communication With Cluster/CCN
DMFL	U0141-00	Stored	Lost Communication With IPM (FCM/TIPM)
DMFL	U0141-00	Stored	ECU Reset/Recovery Occurred
DMFR	B21A1-00	Stored	Lost Communication With HVAC Control Module
DMFR	U0164-00	Stored	Lost Communication With Memory Seat Control Module
DMFR	U0209-00	Stored	Lost Communication With Cluster/CCN
DMFR	U0155-00	Stored	Lost Communication With IPM (FCM/TIPM)
DMFR	U0141-00	Stored	Audio Antenna Not Connected
RADIO	B142D	Stored	Audio DVD Read Error / Inoperable Disc
RADIO	B1422	Stored	

(45) New knowledge base articles Online wi



Click on the buttons to view the desired information. Click on column heading to sort table.

Environmental Data Snapshot Data

Environmental Data for DMFL | U0155-00 Lost Communication With Cluster/CCN-

Name	Value	Units
Test Failed	False	
Test Failed This Operation Cycle	False	
Pending DTC	False	
Confirmed DTC	True	
Test Not Completed Since Last Clear	False	
Test Failed Since Last Clear	True	
Test Not Completed This Operation Cycle	False	
Warning Indicator Requested	False	
Occurrence flag	Error	
Original Odometer Value	11582	miles
Most Recent Odometer Value	20371	miles
Frequency Counter	4	
Operation Cycle Counter	255	

A A

Disconnect

Warnings: 0 Errors: 0

9:28 AM
9/2/2014















