Note: **New Code Shown First**, Old Code Shown Second (Red)

BODY ENGINEERING

SHEET METAL

SHEET METAL FUNCTION

(**AA1**, B01) - Body Panel Dents, Dings
(**AA2**, B02) - Body Panel Fits Poorly
(**AA3**, B04) - Pick-Up Cab-To-Box Alignment
(**AA4**, B19) - Other Body Panel Troubles (Not Including Trim)
(**AB1**, B05) - Body Panel Hard to Open
(**AB2**, NEW) - Hard to Open-Front Side Door
(**AB3**, NEW) - Hard to Open-Hood
(**AB4**, NEW) - Hard to Open-Rear Side Door
(**AB5**, NEW) - Hard to Open-Trunk Lid/Hatch/Tailgate/Cargo
(**AB6**, NEW) - Hard to Open-Powertrunk Lid/Hatch/Tailgate/Cargo
(**AC1**, B15) - Body Panel Hard to Close

WATER LEAKS

WATER LEAKS

(**AD1**, R01) - Water Leak Around Windshield
(**AD2**, R02) - Water Leak Around Front Side Door/Window
(**AD3**, R03) - Water Leak Around Rear Side Door/Window
(**AD4**, R04) - Water Leak Around Back Window
(**AD5**, R05) - Water Leak Around Sliding Rear Window
(**AD6**, R06) - Water Leak Around Trunk/Hatchback/Liftgate/Rear Cargo Door
(**AD7**, R08) - Water Leak Around Non-Sliding Rear Window
(**AD8**, R09) - Water Leak Around Sun/Moon/Convertible/T-Top Roof
(**AE1**, R10) - Other Water Leaks (Sealing Issues Only)
(**AE2**, NEW) - Other Water Leak Troubles
(**AE3**, NEW) - Water Leaks - Wading
(**AF1**, R40) - Dust Intrusion
(**AF2**, R11) - Water Leak Around Side Door/Window - Unspecified. **

HANDLES/LOCKS/MECHS

LATCHING & SECURITY

(**AG1**, NEW) - Front Door Handle Broken/Inoperable
(**AG3**, NEW) - Rear Door Handle Broken/Inoperable
(**AG5**, NEW) - Trunk Lid Handle Broken/Inoperable
(**AG7**, NEW) - Power Trunk Lid Handle Broken/Inoperable
(**AH2**, NEW) - Hood Latch Broken/Inoperable
(**AH4**, L10) - Fuel-Filler Door Troubles
(**AH5**, L13) - Ignition Switch Troubles
(**AJ1**, L16) - Interior Door Lock Controls - Manual
(**AJ2**, L17) - Interior Door Lock Controls - Power
(**AJ3**, L18) - Interior Door Handle Troubles
(**AJ4**, L19) - Door Ajar Warning Light Troubles
(**AJ5**, L23) - Key Troubles
(**AJ6**, NEW) - Key Fob Troubles
(**AK1**, L06) - Exterior Door Lock Controls-Manual
(**AK2**, NEW) - Door Lock Broken
(**AK4**, NEW) - Door Lock Noisy
(**AK5**, L15) - Other Lock/Mechanism Troubles
(**AK6**, L07) - Exterior Door Lock Controls-Power
(**AK7**, L08) - Exterior Door Handle Troubles

MOVABLE GLASS

(**AL1**, J03) - Sun/Moon/T-Top/Convertible Roof Fits Poorly
(**AL3**, J05) - Sun/Moon/T-Top/Convertible Broken
(**AL5**, NEW) - Panoramic Roof Tilt/Slide not Working
(**AM1**, G02) - Glass Broken/Chipped/Cracked/Distorted
(**AM2**, G05) - Window Opening, Closing Troubles-Manual
(**AM3**, G07) - Window Opening, Closing Troubles-Power

EXTERIOR ORNAMENT

MIRROR FUNCTION

(**AN1**, M10) - Other Mirror Troubles
(**AN2**, M05) - Exterior Mirror Troubles
(**AN3**, M06) - Interior Mirror Troubles

FRONT GLASS WIPING & WASHING

(**AP1**, W01) - Wipers Noisy
(**AP2**, NEW) - Auto Wiper Troubles
(**AP3**, W05) - Front Wiper Trouble
(**AP4**, NEW) - Front Wiper/Washer Broken
(**AP5**, W03) - Front Windshield Washer Troubles
(**AR1**, W10) - Other Wiper/Washer Troubles (Including Leaks)

REAR GLASS WIPING & WASHING

(**AS1**, W04) - Rear Window Washer Troubles
(**AS2**, W06) - Rear Window Wipers Troubles

EXTERIOR TRIM & BUMPER FUNCTION

(**AT1**, B06) - Bumper Dents/Dings
(**AT2**, B07) - Bumper Fits Poorly
(**AT3**, B69) - Other Bumper Troubles
(**AT4**, F39) - Bumper Rust/Corrosion
(**AU1**, F33) - Bumper Faded/Dull Paint
(**AU2**, F34) - Bumper-Sags/Runs
(**AU3**, F35) - Bumper-Thin/No Paint
(**AU4**, F36) - Bumper-Stained/Spotted
(**AU5**, F37) - Bumper-Dirt in Paint
(**AU6**, F38) - Bumper-Uneven Color/Color Diff.
(**AU7**, F41) - Bumper Peeled Paint
(**AU8**, F40) - Overspray on Bumper Finish
(**AU9**, NEW) - Chipped-Bumper
(**AV1**, B62) - Mouldings,Exterior Trim Corroded
(**AV2**, B63) - Mouldings/Exterior Trim Loose/Missing
(**AV3**, B64) - Mouldings/Exterior Trim Poorly Aligned or Fit
(**AV4**, B66) - Other Exterior Trim Troubles
(**AV6**, F15) - Detail Paint or Tape Stripe Coming Off (Excluding Bumper)
(**AW1**, NEW) - Recovery Equipment
(**AW2**, NEW) - Tow Ball Fit/Remove/Use Troubles

Note: **New Code Shown First**, Old Code Shown Second (Red)

LIGHTING

(**AX1**, L26) - Lights not Working-Exterior
(**AX2**, NEW) - Front Head/Side/Signal/Fog Lights not Working
(**AX3**, NEW) - Rear Head/Side/Signal/Fog Lights not Working
(**AX4**, NEW) - Headlights not Effective
(**AX5**, L22) - Headlamp Aim/Alignment
(**AY1**, L28) - Lights Cracked/Scratched
(**AY2**, L29) - Other Lighting Troubles (Including Leaks/Condensation)

INTERIOR TRIM

SEATING

(**BA1**, S03) - Front Seat Loose
(**BA2**, S06) - Seat Adjustment Operation - Front Manual Cntrl
(**BA3**, S09) - Front Seat Squeak/Rattle
(**BB1**, S15) - Seat Adjustment Operation Trouble-Front Power Control
(**BB3**, NEW) - Seat Lumbar Adjustment Broken
(**BB5**, NEW) - Seat Recliner Adjustment Broken
(**BB7**, NEW) - Massage Seats not Working
(**BC1**, S04) - Rear Seat Loose
(**BC2**, S07) - Seat Adjustment Operation - Rear Seat
(**BD2**, S08) - Seat Loose Third Row
(**BD4**, S10) - Other Seating Troubles
(**BE1**, NEW) - Rear Folding Seat Broken
(**BE3**, S17) - Rear Seat Squeak/Rattle
(**BF1**, S49) - Seat Upholstery Troubles
(**BF2**, S50) - Loose, Poor Fit, Warped, Wrinkled-Seat Upholstery
(**BF3**, S52) - Tears, Snags, Cracks - Seat Upholstery
(**BF4**, S53) - Faded, Discolored - Seat Upholstery
(**BF5**, S55) - Split Seams - Seat Upholstery
(**BG1**, S18) - Seat Adjustment Troubles - Unspecified. **
(**BG2**, NEW) - Seat Adjustment Broken
(**BG3**, NEW) - Seat Adjustment Troubles - Memory
(**BG4**, NEW) - Seat Adjustment Troubles - Mirrors
(**BG6**, NEW) - Personal Seat Settings
(**BH1**, S56) - Heated/Cooled Seat Troubles
(**BH2**, NEW) - Heated Seat not Working
(**BH4**, NEW) - Cooled Seat not Working
(**BJ1**, NEW) - Seat Adjustment Noisy
(**BJ2**, S19) - Seat Squeaks and Rattles - Unspecified.**
(**BJ3**, S57) - Headrest Adjustment Broken
(**BJ6**, S12) - Integrated Child Safety Seat Troubles

OCCUPANT RESTRAINT

(**BK1**, NEW) - Active Seat Belt Troubles
(**BK2**, S21) - Seat Belt Soiled/Dirty
(**BK3**, S25) - Seat Belt Coil/Uncoil Troubles
(**BK4**, S26) - Seat Belt Buckle Latching Troubles
(**BL1**, S27) - Steering Wheel Trim Appearance
(**BL2**, NEW) - Heated Steering Wheel Broken / not Working
(**BM2**, S40) - Other Restraint Troubles
(**BM3**, S38) - Air Bag (SRS) Troubles

I.P. & CONSOLE FUNCTION

(**BN1**, B53) - Loose, Poor Fit, Warped, Wrinkled Ip/Dashboard
(**BN2**, B81) - Tears, Snags, Cracks - Ip/Dashboard
(**BN3**, B82) - Faded, Discolored - Ip/Dashboard
(**BN4**, B84) - Blistered/Bubbled/Peeled - Ip/Dashboard
(**BN5**, C19) - Register/Vent Adjustment Troubles
(**BN6**, N33) - Instrument Panel/Dashboard Squeak/Rattle
(**BP1**, B85) - Glovebox Door Gaps,Fit Poor,Difficult to Opn/Close
(**BP2**, NEW) - Glovebox Broken
(**BP3**, NEW) - Glovebox Door Gaps/Fit Poor
(**BP4**, NEW) - Glovebox Diff. to Open/Close
(**BP5**, N32) - Glove Box Door Squeak/Rattle
(**BQ1**, T50) - Cupholder Troubles
(**BQ3**, NEW) - Cupholder Gaps/Poor Fit
(**BQ5**, T52) - Ashtray Troubles
(**BR1**, B54) - Loose,Poor Fit,Warped,Wrinkled-Center Floor Console
(**BR2**, NEW) - Floor Console-Loose/Poor Fit/Warped/Wrinkled
(**BR3**, B91) - Tears, Snags, Cracks - Center Floor Console
(**BR4**, NEW) - Console Difficult to Open/Close
(**BR5**, B92) - Faded, Discolored - Center Floor Console
(**BR6**, B94) - Blistered/Bubbled/Peeled - Center Floor Console
(**BR7**, N31) - Centre Floor Console Squeak/Rattle
(**BS1**, NEW) - Overhead Console-Holes/Tears/Snags/Cracks/Cuts
(**BS2**, B95) - Other Instrument Panel/Console Troubles

INTERIOR TRIM FUNCTION, DOOR TRIM

(**BT1**, B43) - Loose, Poor Fit, Warped, Wrinkled
(**BT2**, B50) - Split Seams - Door Panel
(**BT3**, B44) - Tears, Snags, Cracks - Door Panel
(**BU1**, B45) - Faded, Discolored - Door Panel
(**BU2**, B47) - Blistered/Bubbled/Peeled - Door Panel

Note: **New Code Shown First**, Old Code Shown Second (Red)

OTHER INTERIOR TRIM

(**BV1**, NEW) - Overhead Console-Loose/Poor Fit/Warped/Wrinkled
(**BV3**, T02) - Tears, Snags, Cracks - Roof Lining Material
(**BV4**, T03) - Faded, Discolored - Roof Lining Material
(**BV5**, NEW) - Roof Lining Material Poor Fit/Gaps
(**BV6**, NEW) - Roof Lining Material Squeaks/Rattles
(**BV7**, T51) - Sun Visor Troubles
(**BV8**, N30) - Overhead Console Squeak/Rattle
(**BW1**, T04) - Roof-Excessive Wear
(**BW2**, T05) - Splitting Seams - Roof Lining Material
(**BW3**, NEW) - Power Blinds For Panoramic Roof - Squeak/Rattle
(**BW4**, NEW) - Power Blinds For Panoramic Roof - not Working
(**BX1**, B74) - Loose, Poor Fit, Warped, Wrinkled-Carpet/Floor Mat
(**BX2**, NEW) - Floor Mat Loose
(**BX3**, NEW) - Floor Mat Gaps/Poor Fit
(**BX4**, T12) - Tears, Snags, Cracks - Carpet/Floor Covering
(**BX5**, T13) - Faded Discolored - Carpet/Floor Covering
(**BX6**, T15) - Splitting Seams - Carpet/Floor Covering
(**BY2**, T53) - Interior Moldings Fit Poorly
(**BY3**, T54) - Missing - Interior Moldings
(**BY4**, T55) - Interior Fasteners - Loose, Missing, Poor Fit, Warped
(**BY5**, B73) - Loose, Poor Fit, Warped, Wrinkled
(**BZ1**, T89) - Rear Cargo Shelf/Cover Poor Fit
(**BZ2**, NEW) - Rear Cargo Shelf/Cover Damaged
(**BZ3**, NEW) - Rear Cargo Shelf/Cover Squeak/Rattle
(**BZ4**, B75) - Loose,Poor Fit,Warped,Wrinkled-Trunk and Cargo Interior
(**BZ5**, T22) - Tears, Snags, Cracks - Trunk/Cargo Interior
(**CA1**, T21) - Trunk-Scratched /Scuffed
(**CA2**, T23) - Trunk-Faded/Discoloured/Soiled
(**CA3**, T25) - Splitting Seams - Trunk/Cargo Interior
(**CA4**, T90) - Other Interior Trim Troubles
(**CB3**, B78) - Interior Odour
(**CB4**, L25) - Lights not Working-Interior

CLIMATE CONTROL FUNCTION

(**CC1**, C05) - A/C does not Work
(**CC2**, NEW) - A/C Front-Does not Work
(**CC3**, NEW) - A/C Rear-Does not Work
(**CC4**, NEW) - 4-Zone does not Work
(**CC5**, NEW) - A/C does not Maintain Temperature
(**CC6**, NEW) - A/C does not Work During Stop/Start
(**CC7**, C01) - A/C Slow to Cool
(**CC8**, C02) - A/C not Cold Enough
(**CD1**, C24) - A/C Water Leak/Condensation Troubles
(**CD2**, C30) - A/C Heater/Defroster Odour
(**CD3**, C08) - A/C Heater/Defroster Odour Only at Startup
(**CD4**, C10) - A/C Heater/Defroster Odour Continuous
(**CE1**, C03) - Heater-Slow to Heat
(**CE2**, C04) - Heater-Not Hot Enough
(**CE3**, C07) - Heater-Does not Work
(**CE4**, C09) - Heater, Defroster or A/C Noise
(**CF1**, C20) - Other Temperature Control Troubles
(**CF2**, NEW) - Front Temperature Control Troubles
(**CF3**, NEW) - Rear Temperature Control Troubles
(**CG1**, C06) - Windshield/Defrost Uneven Clearning
(**CG2**, C11) - Windshield Defrost/Defogging Slow to Clear
(**CG3**, C13) - Side Window Defrost/Defogging Uneven Clearing
(**CG4**, C14) - Side Window Defrost/Defogging Slow to Clear
(**CG5**, C16) - Back Window Defrost/Defogging Uneven Clearing
(**CG6**, C17) - Back Window Defrost/Defogging Slow to Clear
(**CH1**, C21) - Windshield Def Slow to Clear/Uneven Clearing
(**CH2**, C22) - Side Window Def Slow to Clear/Uneven Clearing
(**CH3**, C23) - Back Window Def Slow to Clear/Uneven Clearing
(**CH4**, C12) - Windshield Defrost/Defogging does not Work
(**CH5**, C15) - Side Window Defrost/Defogging does not Work
(**CH6**, C18) - Back Window Defrost/Defogging does not Work

OTHER

PAINT

PAINT APPEARANCE

(**EA1**, F04) - Thin/No Paint (Excludes Trim/Bumper)
(**EA2**, F05) - Sags/Runs in Paint (Excludes Trim/Bumper)
(**EA3**, F06) - Peeled Paint (Excludes Trim/Bumper)
(**EA4**, F07) - Bubbles/Blisters in Paint
(**EA5**, F10) - Paint Spray over Body Finish
(**EA6**, F19) - Chipped/Scratched Paint
(**EA7**, F20) - Dirt in Paint (Excludes Trim/Bumper)
(**EB1**, F11) - Body Rust/Corrosion (Not Perforation,Excludes Bumper)
(**EC1**, F09) - Other Exterior Paint Troubles (Excludes Trim/Bumper)
(**EC2**, F12) - Stained/Spotted Paint (Excludes Trim/Bumper)
(**EC3**, F13) - Faded/Dull Paint (Excludes Trim/Bumper)
(**EC4**, F30) - Uneven Color/Color Different Between Body Panels
(**EC5**, F31) - Paint Chip
(**EC6**, F32) - Paint Scratch

CORROSION

(**ED1**, F25) - Rust Perforation
(**ED2**, F26) - Rust Perforation (Canada Only)
(**ED3**, R50) - Underbody Rust/Corrosion
(**ED4**, R51) - Engine Compartment Rust/Corrosion

ALL OTHERS

NON-QUALITY

(**EE1**, A96) - CCC Re-Map - Maintenance
(**EE2**, A97) - CCC Re-Map - Damage
(**EE3**, A98) - CCC Re-Map - Other

ALL OTHER

(**EF1**, A99) - Administrative (Parts Return/Etc.)
(**EF2**, F99) - Insufficient Fluid

Note: **New Code Shown First**, Old Code Shown Second (Red)

CHASSIS

CHASSIS

BRAKING

(**GA1**, H04) - Parking Brake Troubles
(**GB1**, H02) - Brakes Grab or Lock-Up
(**GB2**, H15) - Brake Pedal Spongy
(**GB3**, H16) - Brakes too Sensitive
(**GB4**, L63) - Brake Fluid Leak
(**GB5**, N17) - Brakes Noisy
(**GB6**, H05) - Excessive Brake Pedal Effort Required
(**GC1**, H06) - Veh Pulls Left While Braking
(**GC2**, H07) - Veh Pulls Right While Braking
(**GC3**, H08) - Veh Pulls While Braking - Unspecified
(**GD1**, H19) - Brake-ABS Warning Light Troubles
(**GD2**, H20) - Other Brake Troubles (Including Air Brakes)
(**GE1**, NEW) - Excessive Brake Dust
(**GE2**, H39) - Traction Control/Advanced Traction Warning Light Troubles
(**GE3**, N27) - Vibration or Shudder While Braking

STEERING

(**GF1**, H21) - Steering Has Excessive Free Play/Wander
(**GF3**, H22) - Steering Requires Extra or Uneven Effort
(**GF4**, H23) - Vehicle Is not Easy to Steer
(**GG1**, H28) - Unexpected Intervention of The Dynamic Stability Control
(**GH1**, H50) - Steering Gear/Pump Troubles
(**GH2**, L68) - Power Steering Fluid Leak
(**GH3**, N58) - Steering Noisy

TIRES

(**GJ1**, TA1) - Entire or Partial Tread Separation from Tire
(**GJ2**, TA2) - Tire Sidewall Blowout or Sudden Air Loss
(**GJ3**, TA3) - Bubble/Bulge(s) in Sidewall
(**GJ4**, TA4) - Splits/Cracks in Sidewall/Tread
(**GJ5**, TA5) - Tire Tread Chunks Missing
(**GJ6**, TA7) - Other Structural Tire Damage
(**GK1**, TA8) - Tire Belt Slipping/Shifted
(**GK2**, TB0) - Tire Will not Balance
(**GK3**, TB2) - Flat Tire (Self-Sealing Tires Only)
(**GK4**, TB6) - Slow Leaks / Value Stem Troubles
(**GK5**, TB7) - Premature Tread Wear
(**GL1**, TB8) - Pulls/Drifts
(**GM1**, B65) - Wheel/Hubcap Troubles
(**GM2**, TB3) - Vibration
(**GM3**, TB9) - Off Road Performance

RIDE & HANDLING

(**GT1**, N21) - Vehicle Vibrates/Noisy-Off Road
(**GT6**, E35) - Other Chassis Troubles
(**GU4**, H24) - Steering Wheel Spokes not Correctly Positioned when Front
(**GU6**, C50) - Other Steering/Handling and Ride Troubles
(**GV2**, H25) - Constant Pull to Left
(**GV3**, H26) - Constant Pull to Right
(**GV4**, H27) - Constant Pull/Drift - Unspecified
(**GW1**, H62) - Improper Tire Wear
(**GW2**, N20) - Excessive Road Noise
(**GW3**, TB5) - Less Than Expected Traction
(**GW4**, H44) - Harsh Ride
(**GW5**, H45) - Mushy Ride
(**GW6**, C51) - Insufficient Suspension Travel
(**GW7**, C52) - Insufficient Ground Clearance

ELECTRICAL

ELECTRICAL

ELECTRICAL ACCESSORIES FUNCTION

(**JA3**, NEW) - Forward Alert Troubles
(**JA4**, NEW) - Cross Traffic Alert Troubles
(**JA5**, NEW) - Park Assist Rejects Valid Space
(**JB1**, A34) - Horn Troubles
(**JC1**, A42) - Ride Height Control Troubles
(**JC3**, A43) - Hill Descent Control Troubles
(**JC5**, A44) - Terrain Response Control Troubles
(**JC8**, NEW) - Push-Button Start/Stop Ignition Broken/Not Working
(**JD1**, L20) - Remote/Keyless Entry Troubles
(**JE1**, L32) - Exterior Lights Controls Broken
(**JE3**, L34) - Auto Headlamp/Intelligent High Beam
(**JF1**, NEW) - Front Wash/Wipe Control Troubles
(**JF2**, NEW) - Rear Wash/Wipe Control Troubles
(**JF3**, A87) - Cigarette Lighter/Powerpoint Troubles
(**JF4**, L30) - Turn Signal Troubles
(**JG1**, NEW) - Blind Spot Monitor Troubles
(**JG2**, NEW) - Lane Departure Warning System - Broken / not Working
(**JG4**, NEW) - Advanced Blind Spot Monitor Troubles
(**JH1**, A40) - Tire Pressure Monitoring Troubles
(**JH3**, NEW) - Reverse/Backup Audible Warning
(**JH4**, NEW) - Reverse/Backup Visual Warning
(**JH5**, NEW) - Parking Visual Warning
(**JH6**, L14) - Anti-Theft/Alarm System Troubles
(**JH7**, S39) - Air Bag Warning Light Troubles
(**JH8**, NEW) - Park Assist Broken/Not Working
(**JJ1**, A85) - Other Electrical Accessory Troubles
(**JJ2,** A88) - Wiring Troubles
(**JJ3**, E40) - Electronic Module Troubles
(**JJ4**, NEW) - Garage Door Opener

ELECTRICAL POWER

(**JL1**, C25) - Dead Battery
(**JL2**, C26) - Weak or Low Electrical Power
(**JL3**, C27) - Power Supply Troubles

ENTERTAINMENT & COMMUNICATION

(**JM1**, A02) - Stereo/Radio Reception
(**JM2**, NEW) - Stereo/Radio Storing
(**JN1**, NEW) - Stereo/Radio Tuning
(**JN2**, NEW) - Digital Radio Tuning
(**JN3**, NEW) - Digital Radio Storing
(**JN4**, A04) - Stereo/Radio Sound Quality
(**JN5**, NEW) - Satellite Radio Sound Quality
(**JP1**, A05) - Satellite Radio Reception
(**JP2**, NEW) - Satellite Radio Tuning
(**JP3**, NEW) - Satellite Radio Storing
(**JQ1**, A06) - Speakers
(**JQ3**, NEW) - Speakers Pop
(**JQ4**, NEW) - Speakers Cut-In/Out
(**JQ5**, NEW) - Speakers Poor Sound Quality
(**JR1**, A07) - Other Audio Troubles
(**JR2**, NEW) - Clock
(**JS1**, A08) - MP3 Connection/Usb/Docking Broken/Not Working
(**JS4**, A09) - TV/DVD
(**JS7**, NEW) - Television Poor Reception
(**JT1**, NEW) - In-Vehicle Wi-Fi - Broken / not Working
(**JU1**, A16) - CD Player Playback
(**JU2**, NEW) - CD Player Loading
(**JU3**, NEW) - CD Player Ejecting
(**JU5**, NEW) - CD Changer Playback
(**JU6**, NEW) - CD Changer Loading
(**JU7**, NEW) - CD Changer Ejecting
(**JV1**, NEW) - Front Entertainment /Nav Controls Broken
(**JV4**, NEW) - Rear Entertainment /Nav Controls Broken
(**JV6**, NEW) - Navigation System - Map Inaccurate / Information Missing
(**JW1**, A18) - Family Entertainment System Troubles
(**JW2**, NEW) - Rear Seat Audio System - Broken / not Working
(**JW3**, NEW) - Rear Seat Remote Control not Working Properly
(**JW5**, NEW) - Rear Seat Entertainment System - Parts Damaged
(**JX1**, A59) - Trip Comp./Navigation Systems Troubles
(**JY1**, A86) - Cellular Phone Troubles
(**JY2**, NEW) - Cellular Phone does not Work/Broken
(**JY4**, NEW) - Cellular Phone Loses Connection
(**JY5**, NEW) - Cellular Phone Unable to Connect
(**JY6**, NEW) - Cellular Phonebook not Available
(**JY7**, NEW) - Cellular Phone Sound Quality
(**JZ1**, A90) - Voice Activation Broken
(**JZ2**, NEW) - Voice Activation does not Recognise Commands
(**JZ3**, A60) - Satellite Digital Audio Record System Troubles

INSTRUMENTATION FUNCTION

(**KA1**, A30) - Speedometer not Working at All
(**KA3**, A37) - Speedometer Troubles
(**KA4**, A31) - Speedometer Noisy
(**KA5**, A32) - Speedometer Inaccurate
(**KB1**, G30) - Odometer Troubles
(**KC4**, NEW) - Dimmable Illumination not Functioning Correctly
(**KD1**, G31) - Engine Temp Gage Troubles
(**KD2**, G32) - Inst Clust/Message Center Troubles
(**KD4**, A35) - Compass/Thermometer Troubles
(**KD5**, A33) - Clock Troubles

POWERTRAIN

POWERTRAIN

SPEED CONTROL

(**MA1**, A22) - Queue Assist Troubles
(**MA2**, A24) - Adaptive Cruise Troubles
(**MA3**, A25) - Speed Control Engagement Troubles
(**MA4**, A26) - Speed Control Disengagement Troubles
(**MA5**, A27) - Speed Control doesn`t maintain a Consistent Speed
(**MA6**, A28) - Cruise - Unspecified

FUEL FILLING & DELIVERY

(**MB1**, E65) - Slow Fuel Tank Fill/Spitback
(**MB2**, E68) - Fuel Tank Leak/Odor
(**MB3**, L69) - Fuel Gauge Troubles
(**MB5**, NEW) - Fuel Cap Troubles
(**MB6**, E70) - Other Fuel System **

CHECK ENGINE LIGHT

(**MC1**, E29) - Check Engine Light Trouble

GOOD IDLE QUALITY

(**MC2**, D10) - Engine Idles too Slow
(**MC3**, D11) - Engine Idles too Fast
(**MC4**, D13) - Engine Idles Rough
(**MC5**, D14) - Engine Idles - Unspecified

POWERTRAIN MALFUNCTION

(**MD1**, D50) - Other Engine Troubles
(**MD2**, E19) - Engine Belt Slipping/Squealing
(**MD3**, E20) - Engine Belt Off/Frayed/Coming Apart/Broken
(**MD4**, E50) - Engine Belt Breaking/Slipping/Squealing
(**ME1**, D33) - Engine Runs with Key Off
(**ME2**, D52) - Accelerator Pedal Troubles
(**ME3**, E36) - Other Engine Light Troubles
(**MF1**, E26) - Excessive Oil Consumption
(**MF2**, E27) - Excessive Smoke
(**MF3**, E69) - Low Oil Pressure
(**MF4**, L65) - Engine Leaks Oil
(**MF5**, L85) - Undetermined Engine Leak

ENGINE COOLING

(**MG2**, E23) - Engine Overheats/Radiator Troubles
(**MG3**, L87) - Coolant Leak

GOOD MANUAL TRANSMISSION SHIFT

(**MH1**, P01) - Difficult to Operate Shift Lever, Change Gears
(**MJ1**, P22) - Clutch Chatters/Grabs/Slips/Jerks
(**MJ2**, P23) - Clutch Requires too Much or Uneven Effort
(**MJ3**, P24) - Other Clutch Troubles
(**MK1**, P09) - Other Manual Transmission Troubles

GOOD FUEL ECONOMY

(**ML1**, D35) - Excessive Fuel Consumption

GOOD AUTOMATIC TRANSMISSION SHIFT

(**MM1**, L72) - Transmission/Clutch Fluid Leaks
(**MM2**, P51) - Difficult to Operate Shift Lever
(**MM3**, P59) - Other Automatic Transmission Troubles
(**MN1**, P66) - Shifts Rough or Jerky While Driving
(**MP1**, P67) - Shifts Occur too Early, too Late, too Often
(**MP2**, P68) - Transmission Shifts Rough or Jerky from Park
(**MP3**, P69) - Gear Changes Take too Long to Complete
(**MP4**, P83) - No Forward/Reverse Movement in Gear

POWERTRAIN GOOD SOUND AND NVH

(**MQ1**, N11) - Unusual Engine Noise at Idle
(**MQ2**, N12) - Unusual Engine Noise While Driving
(**MQ3**, N18) - Unusual Transmission Noise
(**MQ4**, NEW) - Unusual Transmission Noise (Manual)
(**MQ5**, NEW) - Unusual Transmission Vibration (Manual)
(**MQ6**, NEW) - Unusual Clutch Noise/Vibration (Manual)
(**MQ7**, N19) - Unusual Engine Noise - Unspecified

DRIVETRAIN

(**MR1**, K01) - Transfer Case Troubles
(**MR2**, K02) - Axle Whine/Howl/Groan
(**MR3**, K03) - Axle Vibration/Shake
(**MR4**, L86) - Other Axle/Transfer Case Troubles
(**MR5**, K04) - Other Axle/Driveline/Wheel Troubles
(**MR6**, L88) - Front/Rear Axle or Driveshaft Leaks
(**MS2**, NEW) - Clutch Pedal not Smooth
(**MT1**, P31) - Manual-4-Wheel/All Wheel Drive Troubles
(**MT2**, P82) - Automatic - 4-Wheel/All -Wheel Drive Troubles

DRIVEABILITY

(**MU1**, D02) - Engine Would not Start
(**MU2**, D03) - Engine Difficult or Slow to Start
(**MU3**, D04) - Stop/Start Troubles
(**MU4**, D21) - Engine Stalls
(**MU5**, D36) - Engine Hesitates/Surges when Accelerating
(**MX1**, D41) - Engine Hesitates/Surges at Steady Speed
(**MX2**, D42) - Poor Performance/Lacks Power
(**MX3**, NEW) - Engine Poor Response

EXHAUST SYSTEM FUNCTION

(**MY1**, E41) - Unusual Exhaust System Odor
(**MY2**, E42) - Unusual Exhaust System Noise
(**MY3**, E43) - Exhaust System Rust/Corrosion/Appearance
(**MY4**, L66) - Exhaust System Trouble

VEHICLE ENGINEERING

WIND NOISE

WIND NOISE

(**PA1**, R21) - Wind Noise Around Windshield
(**PB1**, R22) - Wind Noise Around Front Side Door/Window
(**PB2**, NEW) - Wind Noise Front Driver Side Door/Window
(**PB3**, NEW) - Wind Noise Front Passenger Side Door/Window
(**PB4**, R23) - Wind Noise Around Rear Side Door/Window
(**PB5**, NEW) - Wind Noise Around Driver's Rear Side Door/Window
(**PB6**, NEW) - Wind Noise Around Passenger's Rear Side Door/Window
(**PC1**, R24) - Wind Noise Around Back Window
(**PC2**, R25) - Wind Noise Around Sliding Rear Window
(**PC3**, R26) - Wind Noise Around Trunk/Hatchback/Liftgate/Rear Cargo Door
(**PC4**, R28) - Wind Noise Around Non-Sliding Rear Window
(**PC5**, R32) - Wind Noise Around Side Door/Window - Unspecified. **
(**PD1**, NEW) - Wind Noise Around Convertible Roof
(**PD2**, NEW) - Wind Noise Around Panoramic Roof
(**PD3**, R29) - Wind Noise Around Sun/Moon Roof
(**PE1**, R30) - Other Wind Noise Troubles - Turbulence
(**PE2**, NEW) - Other Wind Noise Troubles
(**PE3**, R31) - Other Gasket/Sealing Troubles

SQUEAKS & RATTLES

SQUEAKS & RATTLES

(**QA1**, B09) - Body Panel/Hinge Squeak/Rattle
(**QB1**, N40) - Front Side Door Squeak/Rattle
(**QB2**, N41) - Rear Side Door Squeak/Rattle
(**QB3**, N44) - Door Squeaks and Rattles - Unspecified. **
(**QB4**, G09) - Window Squeak/Rattle/Scrape
(**QB5**, N42) - Trunk,Hatchback,Tailgate,Rear Cargo Door Squeak/Rattle
(**QB6**, NEW) - Power Trunk,Hatchback,Tailgate,Rear Cargo Door Squeak/Rattle
(**QC1**, N43) - Sun/Moon,T-Top,Convertible Roof Squeak/Rattle
(**QC2**, NEW) - Sun/Moon Roof Squeak/Rattle
(**QC3**, NEW) - Convertible Roof Squeak/Rattle
(**QD1**, N50) - Squeak/Rattle Vehicle Exterior-Front
(**QD2**, N51) - Squeak/Rattle Vehicle Exterior-Rear
(**QD3**, N53) - Underbody Vehicle Exterior. Squeak and Rattle
(**QD4**, N57) - Steering Column/Wheel Squeak/Rattle
(**QD5**, N59) - Other Squeak/Rattle (Excluding Wind Noise)
(**QD6**, NEW) - Cupholder Squeak & Rattle
(**QD7**, S16) - Third Row Seat Squeak/Rattle

Note: **New Code Shown First**, Old Code Shown Second (Red)

HYBRIDS

HYBRID & ELECTRIFICATION

ECO STOP-START

(**RA1**, NEW) - Intermittent Functionality of Eco Stop-Start
(**RA2**, NEW) - Non Functional of Eco Stop-Start

HEV FUNCTIONALITY

(**RB1**, NEW) - Hybrid System Driveability (Stumbles/Hesitates/Surges)
(**RB2**, NEW) - Engine Exhibits Unexpected Behaviour
(**RC1**, NEW) - Electric Motor Problem
(**RC2**, NEW) - Battery Performance
(**RD1**, NEW) - SEV Button
(**RD2**, NEW) - ECO Off Button
(**RE1**, NEW) - Hybrid Functionality - Intermittent Functionality
(**RE2**, NEW) - Hybrid Functionality - Non Functional
(**RE4**, NEW) - Hybrid Interface Instrument Cluster Broken / not Working
(**RF2**, NEW) - Hybrid Functionality - Mode Transitions
(**RG1**, NEW) - Hybrid Functionality - Engine Fussiness
(**RG2**, NEW) - Hybrid Functionality - General: Engine not Shutting Down
(**RG3**, NEW) - Hybrid Functionality - Stationary: Engine not Shutting Down
(**RG4**, NEW) - Hybrid Functionality - Overrun: Engine not Shutting Down
(**RG5**, NEW) - Hybrid Functionality - Unexpected Engine Start
(**RH1**, NEW) - Hybrid Functionality - Low Power on Pull Away
(**RH2**, NEW) - Hybrid Functionality - Hybrid Inhibit - Eco Off
(**RH3**, NEW) - Hybrid Functionality - Failed Engine Starts (Stuck in Ev)

HEV BATTERIES

(**RJ2**, NEW) - Batteries - too Long to Charge
(**RJ3**, NEW) - Batteries - Do not Last Long Enough
(**RK1**, NEW) - Batteries - Fault Ocurred/Displayed at 0-25% State of Charge
(**RK2**, NEW) - Batteries - Fault Ocurred/Displayed at 25-50% State of Charge
(**RK3**, NEW) - Batteries - Fault Ocurred/Displayed at 50-75% State of Charge
(**RK4**, NEW) - Batteries - Fault Ocurred/Displayed at 75-100% State of Charge
(**RL1**, NEW) - Batteries - Change in State of Charge Displayed
(**RL2**, NEW) - Batteries - 12V Battery Discharged

HEV DRIVEABILITY

(**RM1**, NEW) - Electric Mode Driveability - Poor Performance under Deceleration
(**RM2**, NEW) - Electric Mode Driveability - Poor Performance under Acceleration
(**RM3**, NEW) - Electric Mode - Pull Away Behaviour
(**RN1**, NEW) - Electric Mode - Vehicle Stumbles or Hesitates
(**RN2**, NEW) - Electric Mode - Vehicle Surges
(**RN3**, NEW) - Electric Mode - Vehicle Response too Sharp
(**RN4**, NEW) - Electric Mode - Vehicle Response too Soft
(**RN5**, NEW) - Electric Mode - Creeping Behaviour
(**RP1**, NEW) - Hybrid Mode Driveability - Poor Performance under Acceleration
(**RP2**, NEW) - Hybrid Mode Driveability - Poor Performance under Deceleration
(**RP3**, NEW) - Hybrid Mode - Pull Away Behaviour
(**RP4**, NEW) - Hybrid Mode - Creeping Behaviour

HEV OTHER

(**RS5**, NEW) - Other - Vehicle Lurched and Shut Down