

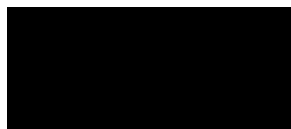
INFORMATION REDACTED PURSUANT TO THE FREEDOM  
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

E18-012

GM

3-27-2019

Q3







SILVERADO





PREDATOR

4375 WATT

SILVERADO





NATIONAL  
800-357-9873

PREDATOR



177



NATIONAL  
800-352-5875

**PREDATOR**

4375 WATT PORTABLE 16 AMP

SILVERADO



NATIONAL  
CONSTRUCTION RENTALS  
800-352-5675

**PREDATOR**

4375 WATT  
PORTABLE      16 HOURS

SILVERADO



SILVERADO





NATIONAL  
800-352-5675

NATIONAL  
800-352-5675

NATIONAL  
800-352-5675































SCORPIO













PIRELLI  
P275/55R20

PIRELLI

MADE IN ITALY

MADE IN ITALY



PIRELLI

P275/55R20 MICHIMAS

PIRELLI

7.5 68 P275/55R20

STANDARD LOAD  
SUSTAINABLE



642014  
7093245



PIRELLI  
P275/55R20

PIRELLI



STANDARD LOAD  
STUDLESS

MADE IN ITALY







PIRELLI

P275/55R20 ALL-SEASON PLUS

PIRELLI

STANDARD LOAD  
RATED LOAD



MADE IN ITALY



17ms check  
31 20  
28 18  
25 16  
22 14  
19 12  
16 10  
13 8  
10 6



STANDARD LOAD  
8100 LB (3680 KG)

P275/65R20

GOODYEAR  
ASSURANCE  
MAXXTRA  
M+S

MADE IN  
THAILAND





STANDARD LOAD  
8100LBS

P275/65R20

ASSURANCE  
GOODYEAR  
MFG. DATE 2008



275/65R20  
8100LBS

Goodyear Assurance  
8100LBS  
275/65R20



MAZDA  
MAY 11 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100

MAZDA  
MAY 11 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100

MAZDA  
MAY 11 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100

MAZDA  
MAY 11 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100

MAZDA  
MAY 11 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100





Area 12ms

- |     |     |
|-----|-----|
| -31 | -32 |
| -28 | -29 |
| -25 | -26 |
| -22 | -23 |
| -19 | -20 |
| -16 | -17 |
| -13 | -14 |
| -10 | -11 |



























**PREDATOR**

4375 WATT

16 HOURS









# PREDATOR

**4375 WATT  
PORTABLE  
GENERATOR**

**4375 MAX STARTING WATTS  
3500 RUNNING WATTS**

**LOOK FOR EMERGENCY, JOB SITE, RECREATION AND MORE**

**SUPER SIZE!**

**FUEL TANK PROTECTION**



**16 HOURS  
RUNTIME!**

**OSHA**











SILVERADO





**4375 WATT  
PORTABLE**

OSHA  
COMPLIANT  
**GFCI**  
PROTECTION

UP TO **16 HOURS**  
RUNTIME!



PORTABLE

PORTABLE

PROTECTION

10 HOURS























PREDATOR

4375 WATT  
PORTABLE

SILVERADO

NATIONAL  
1-800-353-5875

NATIONAL  
CONSTRUCTION RENTALS  
800-352-5675

NATIONAL  
CONSTRUCTION RENTALS  
800-352-5675





















NATIONAL  
800-352-5675

**PREDATOR**  
4375 WATT  
PORTABLE

















NATIONAL  
800-352-8875





NATIONAL  
800-352-2013

SILVERADO

LTZ



NATIONAL  
CONSTRUCTION CONTACTS  
800-352-5675





REAR

FRONT

1193-14-03

150



VEHICLE EMISSION CONTROL INFORMATION  
Emission Control System (ECS) - Fuel Injection  
Emission Control System (ECS) - Fuel Injection  
Emission Control System (ECS) - Fuel Injection  
Emission Control System (ECS) - Fuel Injection  
Emission Control System (ECS) - Fuel Injection  
Emission Control System (ECS) - Fuel Injection  
Emission Control System (ECS) - Fuel Injection  
Emission Control System (ECS) - Fuel Injection  
Emission Control System (ECS) - Fuel Injection  
Emission Control System (ECS) - Fuel Injection





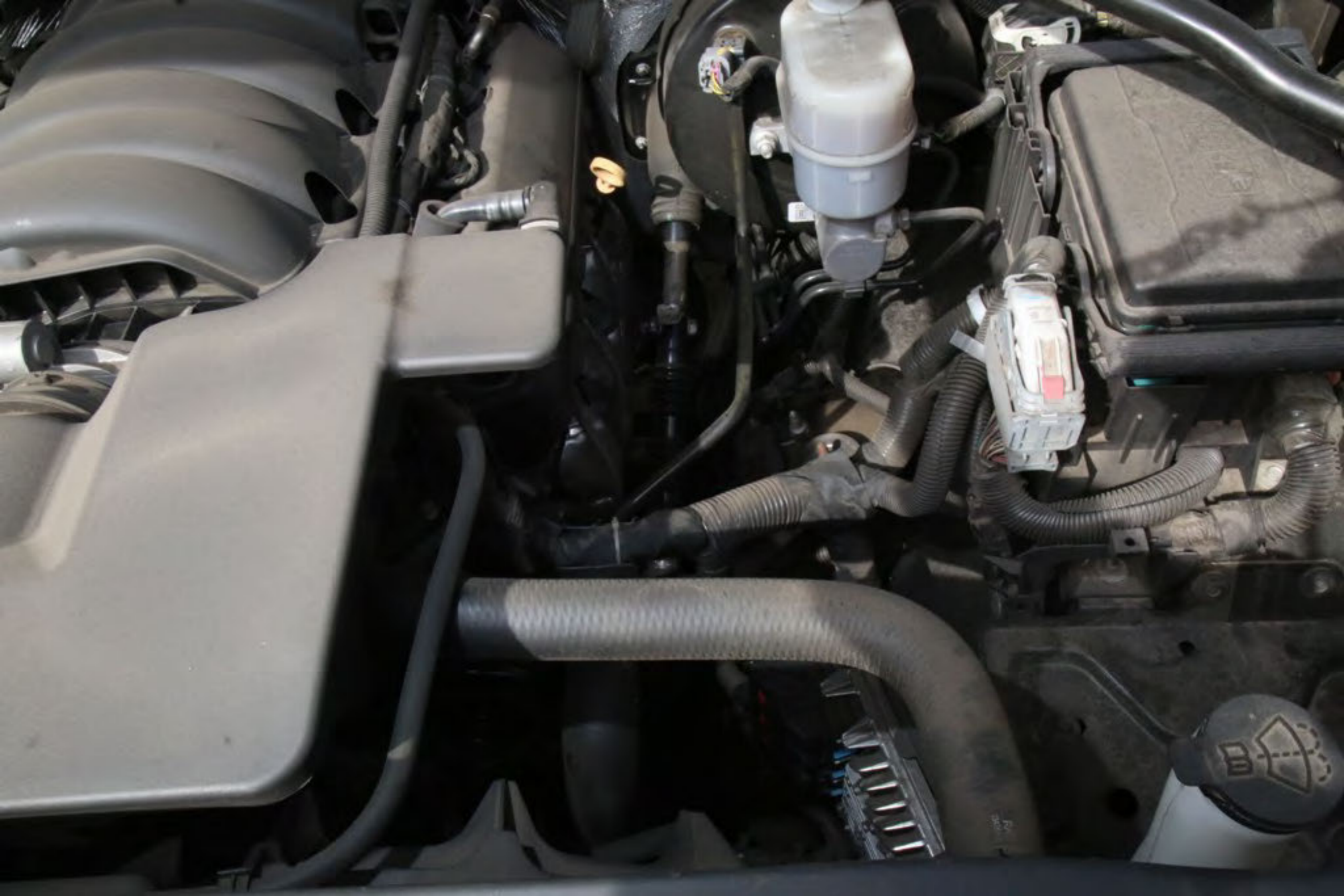












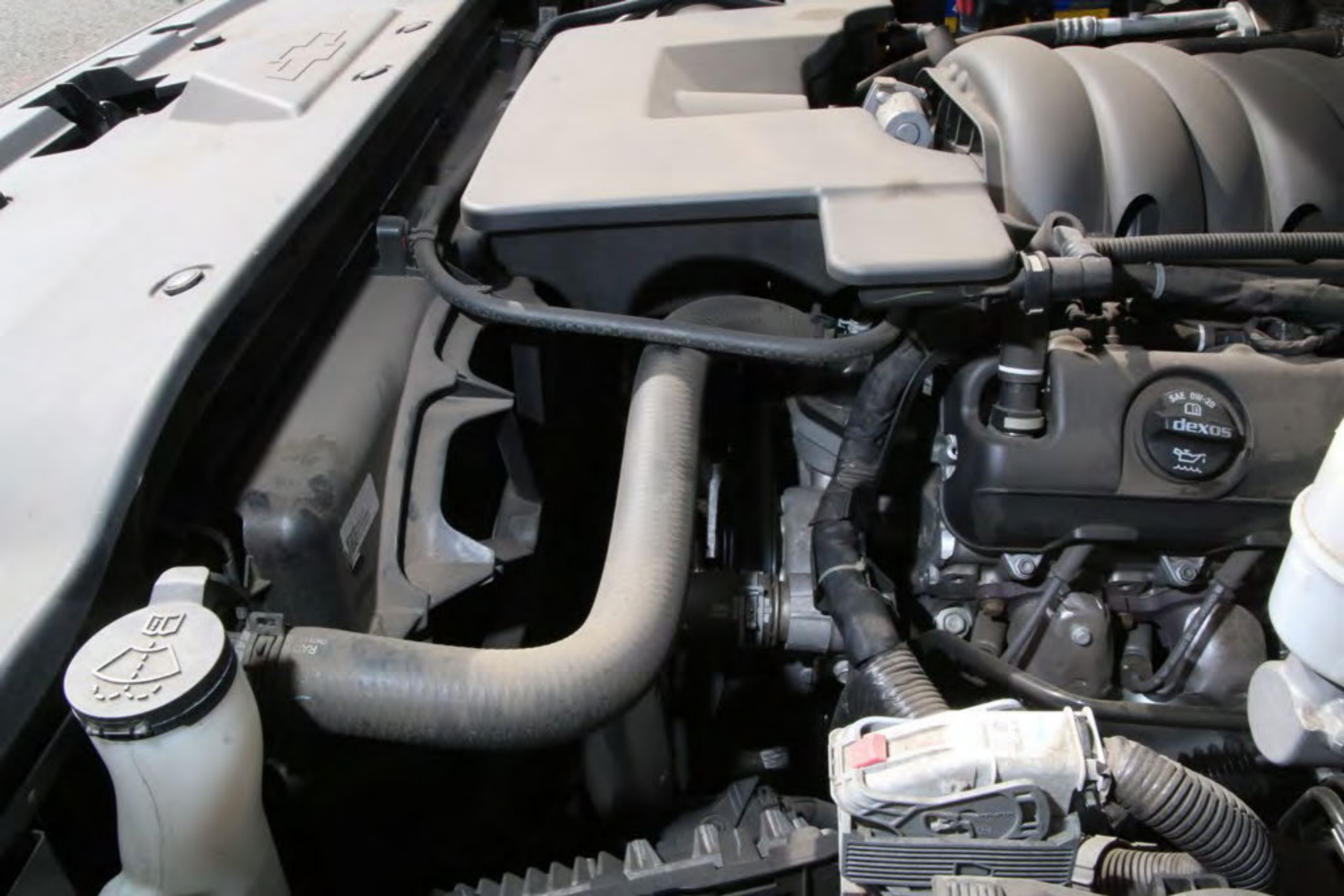


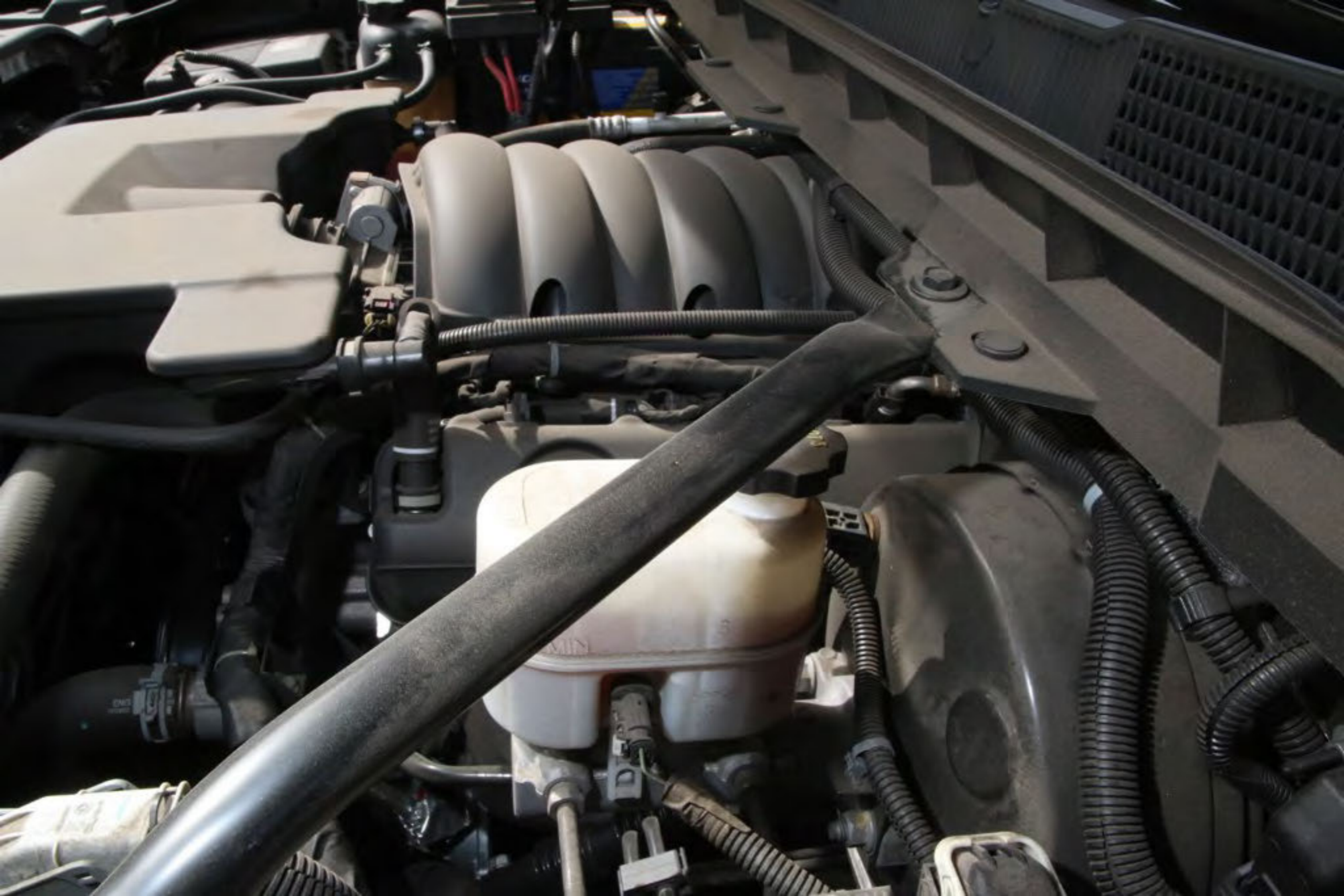














KIA

51  
PARTS  
800-PARK















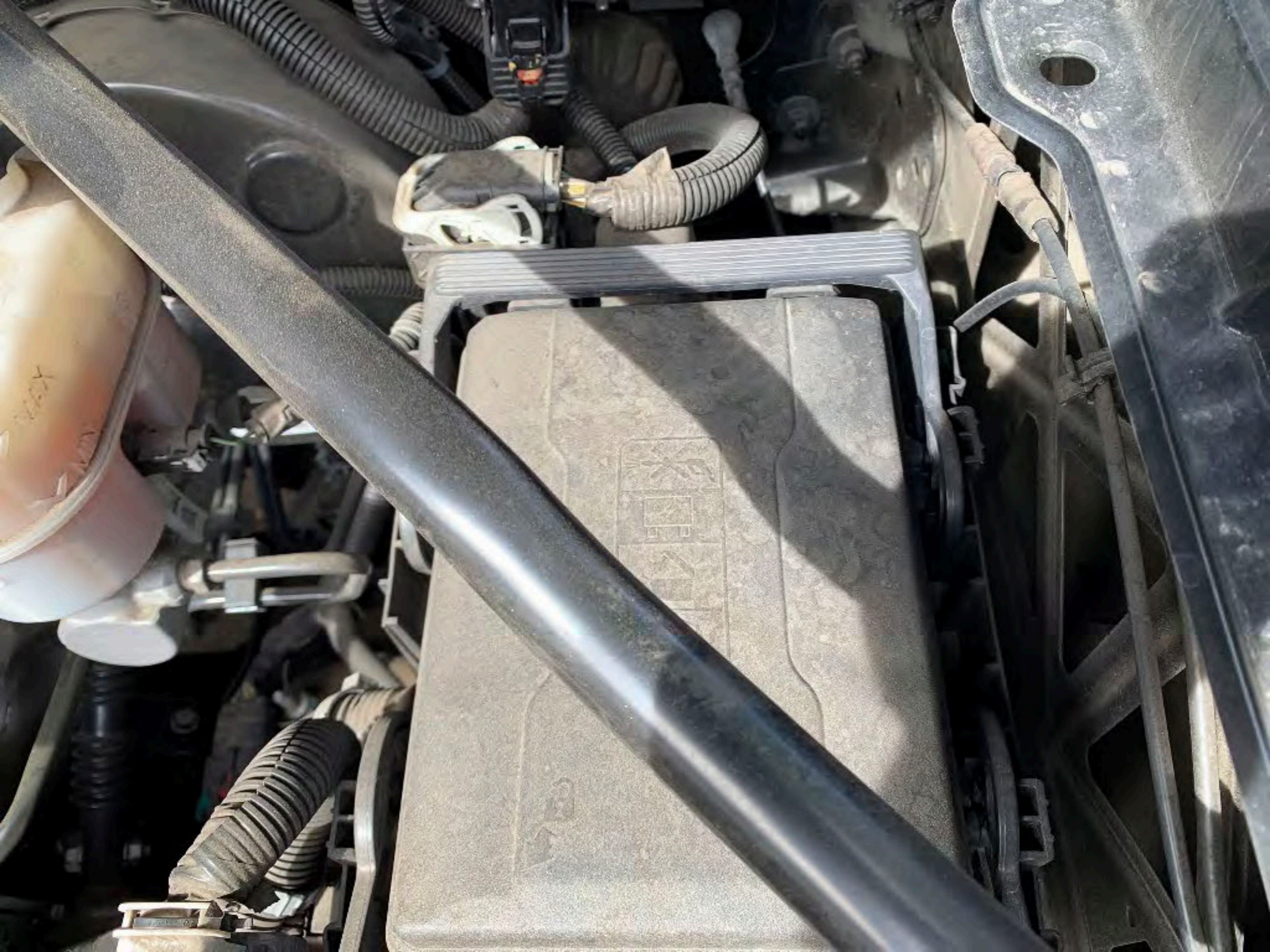
051016-21193-14:03C1P-FPDM

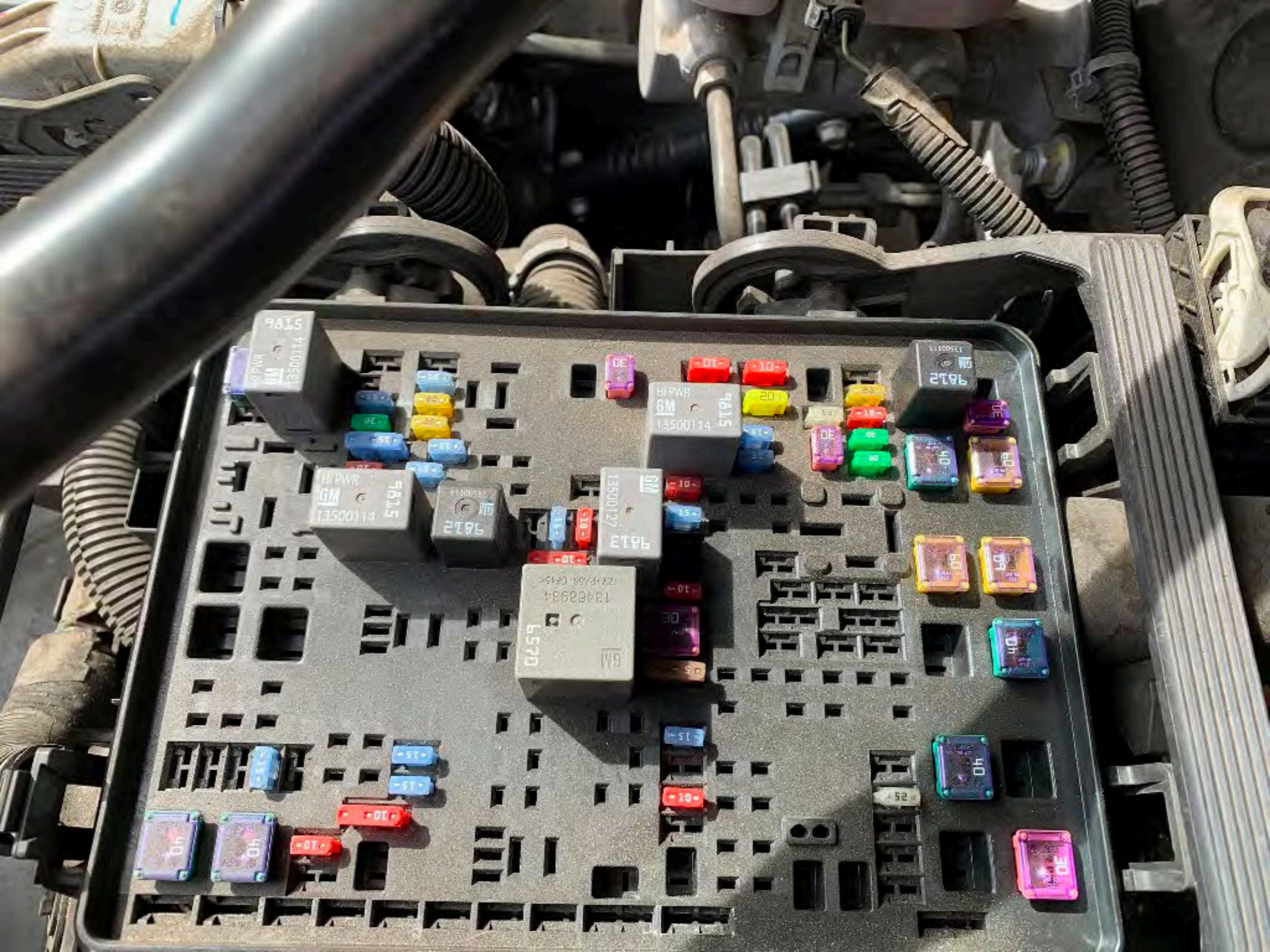
051016-11A7-14:03C1P-FPDM

1266A > LB. PET

051







HI PWR  
GM  
13500114  
9815

HI PWR  
GM  
13500114  
9815

GM  
13500114  
9812

GM  
13468934  
127-F-108-CF10-C  
6570

GM  
13500127  
9813

HI PWR  
GM  
13500114  
9815

GM  
13500113  
9812

40

40

40

40

30

40

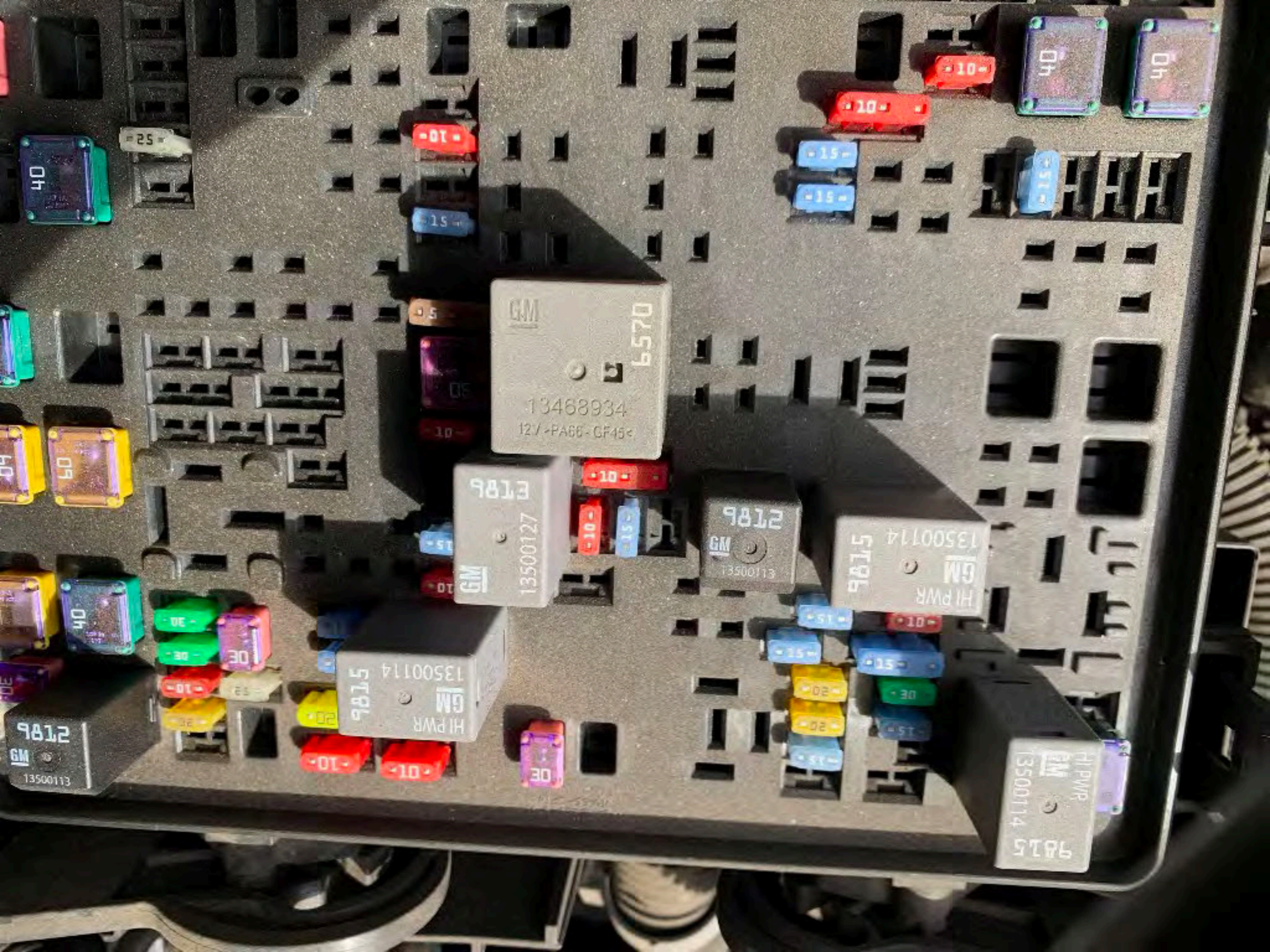
40

10

15

10

25



GM  
6570  
13468934  
12V-PA66-GF45

GM  
9813  
13500127

GM  
2186  
13500113

GM  
9815  
13500114  
HI PWR

GM  
9815  
13500114  
HI PWR

GM  
9815  
13500114  
HI PWR

GM  
2186  
13500113

40

25

10

15

5

5

10

10

10

15

10

15

15

5

40

40

40

40

30

30

10

10

20

20

10

10

30

15

25

20

20

15

15

10

5

15

30

10

15



GM  
02570  
13468934  
12V-PA66-GF45<

9813  
13500127  
GM

2186  
GM  
13500113

9815  
13500114  
GM  
HI PWR

9815  
13500114  
GM  
HI PWR

2186  
GM  
13500113

9815  
13500114  
GM  
HI PWR

PP-P25

MICRO J-CASE FUSES

- 1. TRLR BRK (30A)
- 2. TRLR BATT (30A)
- 74. ELC RING BDS (30A)

J-CASE FUSES

- 3. ABS PUMP (60A)
- 4. I/P BEC 1 (60A)
- 5. MSB PASS (40A)
- 6. 4WD TREC (30A)
- 7. ELEC PRK BRK (40A)
- 8. I/P BEC 2 (60A)
- 9. MSB DRVR (40A)
- 10. REAR DEFOG (30A)
- 11. STRTR (40A)
- 12. COOL FAN 1 (40A)
- 13. COOL FAN 2 (40A)

MINI FUSES 2 PIN

- 14. TRLR STOP TRN LT (10A)
- 15. TRLR PRK LAMP (20A)
- 16. REV LAMP (10A)
- 17. TRLR STOP TRN RT (10A)

MICRO FUSES 2 PIN

- 18. FUEL PUMP (20A)
- 19. ICCM (10A)
- 20. ESC ELC EXH (30A)
- 21. FPPM (30A)
- 22. UPFTR SW1 (5A)
- 23. UPFTR 2 (30A)
- 24. FRT/MPR (25A)
- 25. ABS VLV (25A)
- 26. UPFTR SW2 (5A)
- 27. UPFTR SW3 (5A)
- 28. PRK LAMP RT (15A)
- 29. PRK LAMP LT (15A)
- 30. UPFTR 3 (30A)
- 31. UPFTR SW4 (5A)
- 32. UPFTR 4 (30A)
- 33. BCK UP LAMP (10A)
- 34. ECM IGN (15A)
- 35. A/C CLTCH (10A)
- 36. HTD MIR (15A)
- 37. UPFTR 1 (30A)
- 38. CHMSL (10A)
- 39. MISC IGN (10A)
- 40. TRANS IGN (15A)
- 41. FUEL PUMP 2 (20A)
- 42. COOL FAN CLTCH (10A)
- 43. ENG (15A)
- 44. INJ A 0DD (20A)
- 45. INJ B EVEN (20A)
- 46. O2 SNSR B (15A)
- 47. THROT CONT (15A)
- 48. HORN (15A)
- 49. FOG LAMP (15A)
- 50. O2 SNSR A (15A)
- 51. ECM (30A)
- 52. INT HTR (10A)
- 53. ACCY PWR HDL/TPIM PUMP (10A)
- 54. FRT WASH (15A)

MICRO FUSES 3 PIN

- 55. AHA/AHA RVC (5A/5A)
- 56. A/C CMPSR MDL/BATT PCK (10A/10A)
- 57. TCM / ECM (15A/15A)
- 58. HDLP RT / LT (10A/10A)

MICRO RELAYS

- 59. FUEL PUMP
- 60. UPFTR 2
- 61. UPFTR 3
- 62. UPFTR 4
- 63. TRLR PRK LAMPS
- 64. RUN/CRNK
- 65. UPFTR 1
- 66. FUEL PUMP 2
- 67. A/C CNTRL
- 68. STRTR
- 70. ECM

MINI RELAYS

- 69. REAR DEFOG

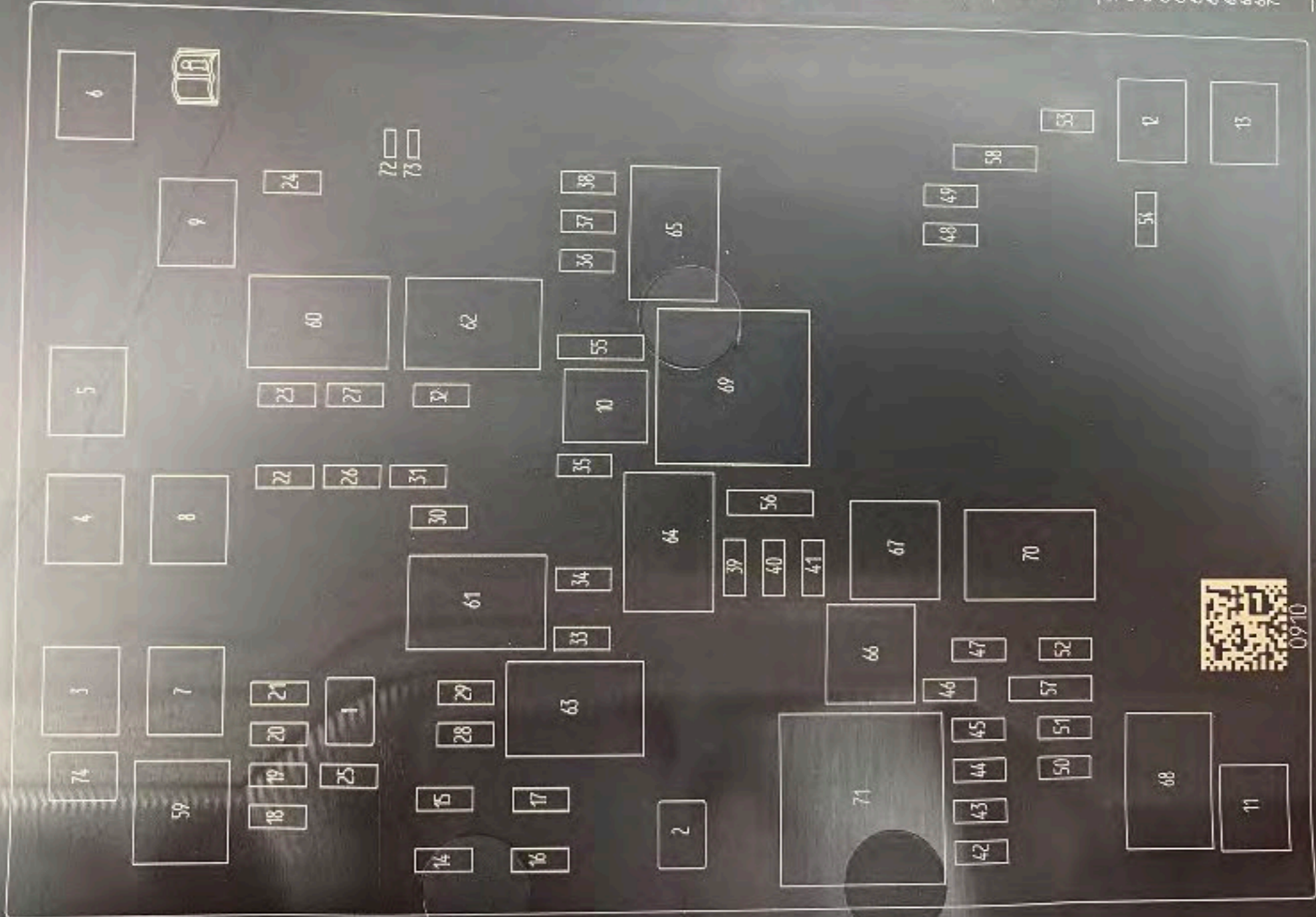
SOLID STATE RELAY

- 71. COOL FAN CLTCH

TEST POINTS

- 72. CKT 95
- 73. CKT 92

4A



09/10















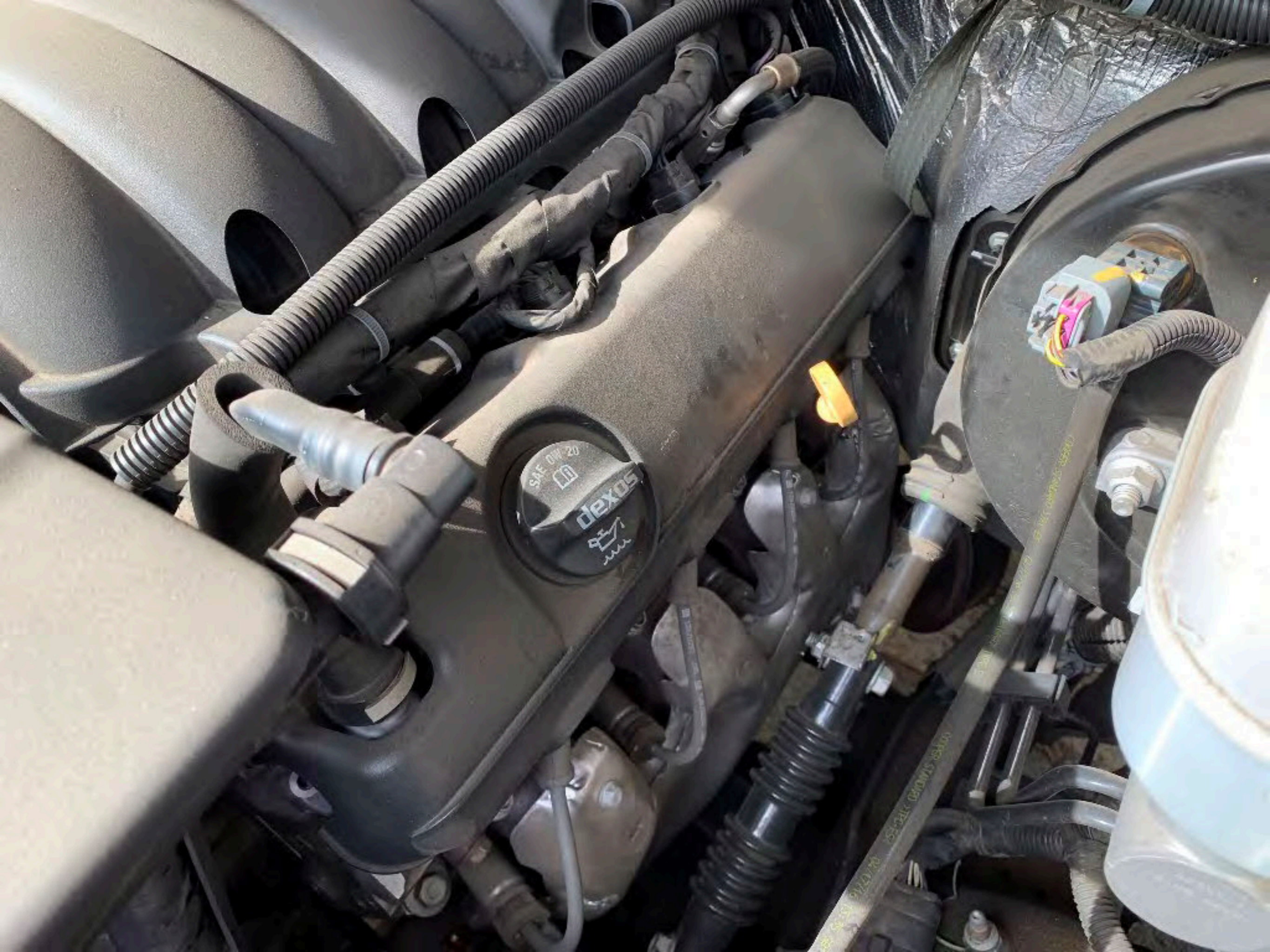
FRONT

REAR











0505168  
0559  
126707







### VEHICLE EMISSION CONTROL INFORMATION



GENERAL  
MOTORS  
LLC

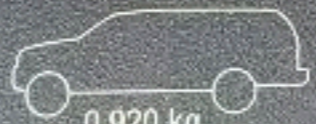
Conforms to Regulations: 2016 Fuel: Gasoline  
U.S. EPA class / stds: LDT / TIER2  
California class / stds: LDT / ULEV125  
Group: GBMXT05.3384 5.3L  
Evap: 25-27 gal tank: GGMXR0176820 / 31-35 gal tank: GGMXR0223840  
DGI/HO2S/TWC, CA OBD: II



R-134a PAG oil.



0.600 kg



0.920 kg

SAE J639



**DIESEL ENGINE**

(If Equipped)  
Do not use starting fluids.  
Immediate engine damage  
can result.

**MOTEUR DIESEL**

(si équipé)  
Ne pas utiliser de liquide  
dédémarrage. Des  
dommages immédiats  
au moteur pourraient en  
résulter.

柴油发动机  
(若装备)  
切勿使用起动液,  
否则会立即损坏  
发动机。

**MOTOR DIESEL**

(Si lo tiene)  
No use fluidos de arranque.  
Se pueden producir daños  
inmediatos en el motor.

ДИЗЕЛЬНЫЙ ДВИГАТЕЛЬ  
(если установлен)  
Не используйте пусковые  
жидкости для холодного  
запуска. Это может  
вызвать немедленное  
повреждение двигателя.

محرك الديزل  
إن وجد  
لا تستخدم سوائل بدء التشغيل.  
فقد يحدث أضرار فورية بالمحرك.

23256363



RNE80-1



1246079510

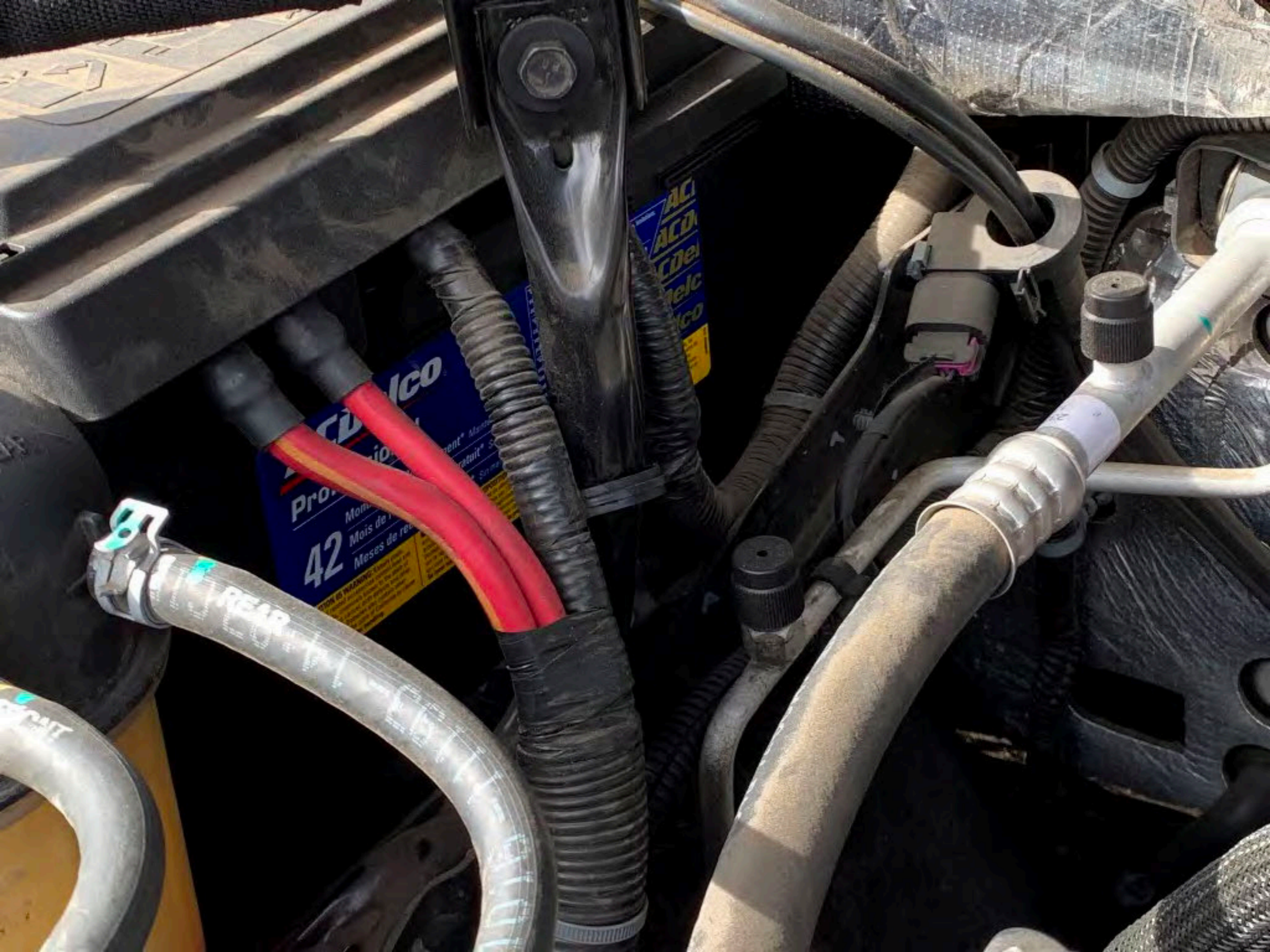


COOPER STANDARD >IPC-ESK

04/17/16 13:55 GB16897 TYPE B

02 6 141 D A AADL  
23195220  
0204811 051 2876

COOPER



23287376  
E00810248898  
F00HX1G039

ENG  
23129955

85

ENGINE



No Phone Connected  
RNDM



WHD NEWODEE

BRONCO



No Phone Connected

PRNDM

MPH

RPM X1000

ENGINE

OFF



No Phone Connected

PRNDM





No Phone Connected  
N | PNDM



No Phone Connected

PRNDM

N



No Phone Connected

N | | PRNDM







# Collision Services Center

3216 Barham Blvd, Los Angeles, CA 90068  
 (323) 785-1799  
 Fax: (323) 876-7901  
 Email: info@collisionsc.com

Damage Assessed By: Gor Darbinyan  
 Classification: Field

Deductible: UNKNOWN  
 Claim Number: 2016CHEVYSILVERADO

Mitchell Service: 911

Description: 2016 Chevrolet Silverado 1500 LTZ  
 Body Style: 4D PkUpCrw 6' Bed 144" WB Drive Train: 5.3L Inj 8 Cyl 2WD  
 VIN: 3GCUCSEC2GG Search Code: None  
 OEM/ALT: O  
 Options: PASSENGER AIRBAG, POWER DRIVER SEAT, POWER LOCK, POWER WINDOW, POWER STEERING  
 REAR WINDOW DEFOGGER, AIR CONDITION, CRUISE CONTROL, TILT STEERING COLUMN  
 AM/FM STEREO, DRIVER AIRBAG, HEATED EXTERIOR MIRROR, REAR (DUAL-ZONE) AC  
 LEATHER SEAT, POWER PASSENGER SEAT, FRONT SIDE AIRBAG WITH HEAD PROTECTION  
 ANTI-LOCK BRAKE SYS., TRACTION CONTROL, FOG LIGHTS, ALUM/ALLOY WHEELS  
 REARVIEW CAMERA, REMOTE IGNITION, TIRE INFLATION/PRESSURE MONITOR, MEMORY SEAT  
 ANTI-THEFT SYSTEM, AUXILIARY INPUT, BLUETOOTH WIRELESS CONNECTIVITY, HD RADIO  
 LEATHER STEERING WHEEL, SATELLITE RADIO, CD PLAYER, TOW HITCH RECEIVER  
 POWER ADJUSTABLE EXTERIOR MIRROR, PRIVACY GLASS, AUTO AIR CONDITION  
 FIRST ROW SPLIT BENCH SEAT, TELEMATIC SYSTEMS, UNIVERSAL GARAGE DOOR OPENER  
 SIDE AIRBAGS, SECOND ROW SIDE AIRBAG WITH HEAD PROTECTION  
 INTERIOR AUTOMATIC DAY/NIGHT OR ELECTROCHROMATIC MIRROR, MP3 PLAYER  
 DAYTIME RUNNING LIGHTS, DRIVER SEAT WITH POWER LUMBAR SUPPORT  
 ELECTRONIC STABILITY CONTROL, EXTERIOR MEMORY MIRRORS, FRONT HEATED SEATS  
 FRONT SEATS WITH POWER LUMBAR SUPPORT, KEYLESS ENTRY SYSTEM  
 LIMITED SLIP DIFFERENTIAL, POWER FOLDING EXTERIOR MIRRORS, REAR BENCH SEAT  
 STEERING WHEEL AUDIO CONTROLS

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
<u>Front Bumper</u>							
1	103288	BDY	OVERHAUL	Frnt Bumper Assy			3.9 #
2	103294	BDY	REMOVE/REPLACE	Frnt Bumper Impact Bar	84029812	763.10	INC #
3		BDY	REMOVE/REPLACE	Frnt Add w/Parking Sensor			0.4
4	103304	BDY	REMOVE/REPLACE	Frnt Bumper Skid Plate	23243083	163.80	INC #
5	103337	BDY	REMOVE/REPLACE	Frnt Lwr Bumper Fascia	84029800	349.95	INC #
6	103308	BDY	REMOVE/REPLACE	Frnt Lwr Bumper Air Deflector	23496677	88.50	INC #
7		BDY	REMOVE/INSTALL	Frnt Bumper Assy			INC #
<u>Grille</u>							
8	100168	BDY	REMOVE/INSTALL	Grille Assy			INC #
<u>Front Lamps</u>							
9	103506	BDY	CHECK/ADJUST	Headlamps			0.4
10	103507	BDY	REMOVE/INSTALL	R Front Combination Lamp			INC #
11	103508	BDY	REMOVE/INSTALL	L Front Combination Lamp			0.3 #
12	103517	BDY	CHECK/ADJUST	Fog Lamps			0.4
13	103516	BDY	REMOVE/INSTALL	R Frnt Fog Lamp			INC #
14	103518	BDY	REMOVE/INSTALL	L Frnt Fog Lamp			INC #
<u>Hood</u>							
15	100004	REF	BLEND	Hood Outside			C 1.2

ESTIMATE RECALL NUMBER: 11/09/2018 12:35:59 2016CHEVYSILVERADO  
 Mitchell Data Version: OEM: AUG\_18\_V

16	101977	BDY	REMOVE/INSTALL	Hood Moulding					0.3
<u>Front Fender</u>									
17	100430	BDY	REMOVE/REPLACE	R Fender Panel	84214215		629.52	4.4	#
18		REF	REFINISH	R Fender Outside				C	2.4
19		REF	REFINISH	R Add To Edge Fender				C	1.2
20	103282	BDY	REMOVE/INSTALL	R Fender Liner	Existing			INC	r
21	100422	BDY	REMOVE/INSTALL	R Fender Protector	Existing			INC	r
<u>Wheel</u>									
22	101888	BDY	REMOVE/REPLACE	Alloy Wheel	22871003		695.00	0.3	
<u>Additional Operations</u>									
23	931127	MCH	ADD'L LABOR OP	Pre Repair Scan	Existing				1.0*
24	931128	MCH	ADD'L LABOR OP	Post Repair Scan	Existing				1.0*
<u>Body Components</u>									
25	931125	BDY	ADD'L LABOR OP	Mount & Balance Tire	Sublet		15.00	*	0.0*
26	931118	BDY	REMOVE/REPLACE	Right Front Tire	New		226.84	*	0.0*
<u>Wheel</u>									
27	100150	BDY	REMOVE/INSTALL	Wheel Tire Pressure Sensor	Existing				0.3*
<u>Front Door</u>									
28	101848	REF	BLEND	R Frt Door Outside				C	1.1
29	101284	BDY	REMOVE/INSTALL	R Frt Rear View Mirror					0.3 #
30		BDY	REMOVE/INSTALL	R Frt Upr Door Window Frame Moulding					0.2 #
31	101286	BDY	REMOVE/INSTALL	R Frt Otr Door Belt Moulding					0.2 #
32	101358	BDY	REMOVE/REPLACE	R Frt Door Adhesive Moulding	22775443		76.00		0.2
33	101327	BDY	REMOVE/REPLACE	R Frt Door Adhesive Nameplate	15129652		64.95		0.2
34	102154	BDY	REMOVE/INSTALL	R Frt Otr Door Handle					0.3
<u>Additional Costs &amp; Materials</u>									
35	936012		ADD'L COST	Hazardous Waste Disposal			5.00	*	
<u>Additional Operations</u>									
36		REF	ADD'L OPR	Clear Coat					2.0
37	933003	REF *	ADD'L OPR	Tint Color					0.5*
38		REF	ADD'L OPR	Finish Sand And Buff					2.4
<u>Special/Manual Entry</u>									
39	900500	MCH *	ADD'L LABOR OP	Reset Parking Sensors	Existing				0.5*
<u>Additional Operations</u>									
40	933018	REF	ADD'L OPR	Mask For Overspray			10.00	*	0.3*
<u>Additional Costs &amp; Materials</u>									
41			ADD'L COST	Paint/Materials			352.80	*	

\* - Judgment Item  
 # - Labor Note Applies  
 C - Included in Clear Coat Calc  
 r - CEG R&R Time Used For This Labor Operation

## Estimate Totals

I. Labor Subtotals						II. Part Replacement Summary			
	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals				Amount
Body	12.1	60.00	0.00	15.00	741.00	Taxable Parts			3,057.66
Refinish	11.1	60.00	10.00	0.00	676.00	Sales Tax	@	9.500%	290.48
Mechanical	2.5	120.00	0.00	0.00	300.00				
	Non-Taxable Labor				1,717.00				
Labor Summary	25.7				1,717.00	Total Replacement Parts Amount			3,348.14

ESTIMATE RECALL NUMBER: 11/09/2018 12:35:59 2016CHEVYSILVERADO  
 Mitchell Data Version: OEM: AUG\_18\_V

III. Additional Costs	<u>Amount</u>	IV. Adjustments	<u>Amount</u>
Taxable Costs	352.80	Customer Responsibility	0.00
Sales Tax @ 9.500%	33.52		
Non-Taxable Costs	5.00		
<b>Total Additional Costs</b>	<b>391.32</b>		

Paint Material Method: Rates  
 Init Rate = 42.00 , Init Max Hours = 99.9, Addl Rate = 0.00

I.	Total Labor:	1,717.00
II.	Total Replacement Parts:	3,348.14
III.	Total Additional Costs:	391.32
	<b>Gross Total:</b>	<b>5,456.46</b>
IV.	Total Adjustments:	0.00
	<b>Net Total:</b>	<b>5,456.46</b>

**This is a preliminary estimate.**  
**Additional changes to the estimate may be required for the actual repair.**

**Keyes Chevrolet Service Department**

5949 Van Nuys Blvd

Van Nuys, CA 91405

Phone (818) 933-3000

Fax (818) 933-3006

TO:



ATTN:

FROM: Alejandro Hernandez

Num of Pages: 3

MESSAGE:

File#



Thank You

FAX #:

313-221-8231

5949 Van Nuys Blvd.

# KEYES CHEVROLET

Van Nuys, CA 91401

(818) 933-3000

Monday - Friday:  
7:00 A.M. - 6:00 P.M.  
Saturday:  
7:00 A.M. - 5:00 P.M.

EPA #: CAL000386348  
BAR #: ARD260656

**WARNING:** Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to listed chemicals contained in used oil, waste and replacement fluids, fumes, grease, grime, touch-up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

To minimize your exposure when servicing, maintaining or cleaning your vehicle: 1) work in a well ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components.

(Posted in accordance with Proposition 65 in Cal. Health & Safety Code §26049.5 et seq.) For further information about Proposition 65: <http://www.oehha.org/prop65.html>

ORIGINAL ESTIMATE \$	REVISED ESTIMATE \$	ADDITIONAL COST \$	ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE SPECIFIED.	
REASON		CONTRACTED BY	I acknowledge notice and oral approval of an increase in the original estimated price.	I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW
AUTHORIZED BY	<input type="checkbox"/> PERSON <input type="checkbox"/> PHONE #	DATE	TIME	X _____ CUSTOMER INITIALS
				X _____ CUSTOMER SIGNATURE

Adv: 318 CHRISTOPHER MILLSON Tag 2504 License [REDACTED] 3GCUCSEC2 GG [REDACTED] Page 1 (Last) Invoice C81842

Estimate	Driver/Owner Information
[REDACTED]	[REDACTED]

For Office Use		Vehicle Information	
Odometer in: 48939	Out: 48940	Dist: 161 QUS W C	Quote: 16 CHEVROLET SILVERADO C1500 3WT CREW CAB BLACK
MFG: 22366			
Regin: 10/26/18	Done: 10/27/18	Invoiced: 11/15/18 15:05 AM	Inservice: 08/19/16 Production: 05/24/16 Sold: 08/23/16

\*\*\* R.O. not Complete \*\*\* Reprinted 1 times

Concern -01	OEM FRONT BRAKE JOB (INCLUDES REFACING)	Operation	Tech	Amount
Cause	OEM FRONT BRAKE JOB (INCLUDES REFACING)	BR-222	045	* 190.00
Correction	OEM FRONT BRAKE JOB (INCLUDES REFACING)			
Parts	Part Number PO# Note Description Qty Sell			
	000 084320501 PAD KIT 1 143.75 143.75			
	000 00CLEANER BRAKE 1 8.66 8.66			
	Tech 045 ESCOBAR, MIGUEL			
Type: c		Subtotal		
		PARTS		152.41
		LABOR MECHANICAL		190.00
		TOTAL CHARGE FOR CONCERN		342.41

Summary of charges for Invoice C81842		Payment Distribution for Invoice C81842	
PARTS	152.41	TOTAL CHARGE	356.89
LABOR MECHANICAL	190.00		
SUB-TOTAL	342.41	CASH DUE	356.89
SALES TAX	14.48		
TOTAL CHARGE	356.89		

If you have any questions - please see CHRISTOPHER MILLSON  
THANK YOU FOR VISITING KEYES CHEVROLET.  
WE TRULY APPRECIATE YOUR BUSINESS!!!

**DISCLAIMER OF WARRANTIES**  
AS IS THE ONLY WARRANTIES APPLYING TO THIS ORDER ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NOTWITHSTANDING SUCH WARRANTIES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PARTS AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

*Thank You*

I HEREBY ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED ABOVE X

[REDACTED SIGNATURE]

5949 Van Nuys Blvd.

# KEYES CHEVROLET

Van Nuys, CA 91401

(818) 933-3000

Monday - Friday:  
7:00 A.M. - 6:00 P.M.  
Saturday:  
7:00 A.M. - 5:00 P.M.

EPA #: CAL000386348  
BAR #: ARD260656

**WARNING** - Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to listed chemicals contained in used oil, waste and replacement fluids, tires, greases, grime, touch-up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

To minimize your exposure when servicing, maintaining or cleaning your vehicle: 1) work in a well ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components.

(Filed in accordance with Proposition 65 in Cal. Health & Safety Code §26225 et seq.) For further information about Proposition 65: <http://www.cdph.ca.org/prop65.html>.

ORIGINAL ESTIMATE #	REVISED ESTIMATE #	ADDITIONAL COST #	ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE SPECIFIED.	
REASON	CONTACTED BY	I acknowledge notice and oral approval of an increase in the original estimated price.		I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW
AUTHORIZED BY	<input type="checkbox"/> PERSON <input type="checkbox"/> PHONE #	DATE	TIME	X _____ CUSTOMER INITIALS
				X _____ CUSTOMER SIGNATURE

Adv: 318 CHRISTOPHER HILLSON	Tag 2504	License [REDACTED]	3GCUCSEC2 GG [REDACTED]	Page 1	Invoice W81842
------------------------------	----------	--------------------	-------------------------	--------	----------------

Estimate	Driver/Owner Information
[REDACTED]	[REDACTED]

For Office use	Vehicle Information
Odometer in: 48939    Out: 48940	WAR W C    Quiltc
Begin: 10/26/18    Done: 10/29/18	Invoiced: 11/15/18 15:05 AM
	Inservice: 08/19/16    Production: 05/24/16    Sold: 08/23/16

\*\*\* R.O. not complete \*\*\* Reprinted 1 times

Concern 24	CUSTOMER STATES PERFORM MULTIPOINT INSPECTION	Operation	Tech	Amount	
Cause	.	30PT	999	0.00	
Correction	PERFORMED MULTIPONT INSPECTION Tech 999 TECH, SUBLET Line Auth: MILLSOCH 10/26/18 17:13	Subtotal			
Type: WM		TOTAL CHARGE FOR CONCERN 0.00			
Concern 51	CUSTOMER STATES TRIED STOPPING AND BRAKE PEDAL GOT STIFF, VEHICLE WOULDN'T SLOW DOWN. PLEASE CHECK BRAKE COMPONENTS AND FLUID, AND ADVISE. BRAKE FLUID LEVEL LOW, CUSTOMER GOT REAR BRAKES DONE HERE IN MARCH	Operation	Tech	Units	Amount
Cause	VERIFIED CONCERN. VEHICLE IS EXPERIENCING LACK OF BRAKE ASSIST. REFERRED TO PIT5361D. INSPECTED VACUUM HOSE FOR OIL. NONE. HOSE IS OK.	4023850	045	1.2	182.82
Correction	REPLACED VACUUM PUMP. CONCERN IS NO LONGER PRESENT, MILES OUT 48940				
Tech Notes	VACUUM PUMP IS FAILING.				
Parts	Part number    POF    Note    Description	Qty	sell		
	000 012669488	1	170.76		170.76
	Parts: Count 1.00    Allowance: 48.79				
	Tech 045 ESCOBAR, MIGUEL				
	Line Auth: MILLSOCH 10/26/18 17:13				
Type: W		Subtotal			
		PARTS		170.76	
		LABOR MECHANICAL		182.82	
		TOTAL CHARGE FOR CONCERN		353.58	

**DISCLAIMER OF WARRANTIES**  
AS IS: THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME OR ANY OTHER INCIDENTAL DAMAGES.

*Thank You*

I HEREBY ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED ABOVE X

5949 Van Nuys Blvd.

# KEYES CHEVROLET

Van Nuys, CA 91401

(818) 933-3000

Monday - Friday:  
7:00 A.M. - 6:00 P.M.  
Saturday:  
7:00 A.M. - 5:00 P.M.

EPA #: CAL000386348  
BAR #: ARD260656

**WARNING** - Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to listed chemicals contained in used oil, waste and replacement fluids, lumes, grease, grime, touch-up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

To minimize your exposure when servicing, maintaining or cleaning your vehicle: 1) work in a well ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components.

(Posted in accordance with Proposition 65 in Cal Health & Safety Code §22249.5 et seq.) For further information about Proposition 65: <http://www.oehha.org/prod65.html>

ORIGINAL ESTIMATE #	REVISED ESTIMATE #	ADDITIONAL COSTS	ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE SPECIFIED.	
REASON		CONTACTED BY	I acknowledge notice and oral approval of an increase in the original estimated price.	I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW
AUTHORIZED BY	<input type="checkbox"/> PERSON <input type="checkbox"/> PHONE #	DATE	TIME	X _____ CUSTOMER INITIALS
			X _____ CUSTOMER SIGNATURE	

Adv: 318 CHRISTOPHER MILLSON	Tag 2504	License	3GCUCSEC2 GG	Page 2 (Last)	Invoice W81842
Invoice to:	Driver/Owner:				
Invoiced: 11/15/18 15:05:01 AM	16 CHEVROLET SILVERADO C1500 1WT CREW CAB BLACK				
Concern 60	AS PER STATE LAW, INSPECT AND SET TIRE PRESSURES TO FACTORY SPECIFICATION	Operator	Tech Units	Amount	
Cause	.	PSI	999 0.0 *	0.00	
Correction	ADJUSTED TIRE PSI TO: FRT LT: FRT RT: REAR LT: REAR RT: Tech 999 TECH, SUBLET Line Auth: MILLSOCH 10/26/18 17:13				
Type: WM	Subtotal		TOTAL CHARGE FOR CONCERN 0.00		
Concern 61	.	Operation	Tech Units	Amount	
Cause	.	TEXT	999 0.0 *	0.00	
Correction	Tech 999 TECH, SUBLET Line Auth: MILLSOCH 10/26/18 17:14				
Type: WM	Subtotal		TOTAL CHARGE FOR CONCERN 0.00		
Summary of Charges for Invoice W81842			Payment Distribution for Invoice W81842		
PARTS	170.76	TOTAL CHARGE	353.58		
LABOR MECHANICAL	182.82	FAC WARRANTY	353.58		
TOTAL CHARGE	353.58				
If you have any questions - please see CHRISTOPHER MILLSON					

**DISCLAIMER OF WARRANTIES**  
AS IS: THE ONLY WARRANTIES APPLIED TO THIS PARTS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSURES NOR AUTHORIZES ANY OTHER PERSON TO ASSURE FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PARTS AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME OR PROFITS, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

*Thank You*

I HEREBY ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED ABOVE X



November 16, 2018

Global Warranty Management: Main &gt; Interface With Customer &gt; View Vehicle Summary

## INTERFACE WITH CUSTOMER

### View Vehicle Summary



This screen allows IVH users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable).

#### Vehicle Information

VIN: 3GCUCSEC2GG [REDACTED] Model: CC15543-2016 SILVERADO 1500 2WD CREW CAB  
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes  
 Order Type: 70 - RETAIL - STOCK  
 Field Actions: [0 Open](#) [REQUEST ANOTHER VIN](#)

#### For this vehicle:

- [View Vehicle Summary](#)
  - Service Contract
  - Branded Title
  - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

#### Required Field Actions

Open Field Action Details are highlighted

Type	Number	Original Nbr	Description	Release Date	Status
Product Safety Recall	2016007	16007	Frontal Airbag And Pretensioner Non Deploy	09/08/2016	<a href="#">Closed</a>

#### Branded Title

.The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

#### Warranty Block

Vehicle has no current record of warranty block.

#### Service Information

Type	Number	Description	Posted Date
EI	PIE0365		06/21/2016
EI	PIE0406	Engineering Information - Rear Defogger Grid Inoperative and/or Will Not Defog Rear Window Properly	04/13/2017

#### OnStar and XM Satellite Radio Information

Refer to Help page for details. For OnStar contact 888.ON.STAR1 (888.667.8271) and for XM Radio contact 877.GET.XMST (877.438.9677 Canada) and in the USA:800-556-3600.

OnStar Equipped: Y OnStar Status: Active  
 XM Equipped: Y XM Radio ID: N0P7L3CV XM Status: Active  
 OnStar Vehicle Diagnostics: N DMN Enabled: N

#### Applicable Warranties

Valid warranties are highlighted

Valid	Description	Warranty Add Date	Start Date	Effective Odometer	End Date	End Odometer
[REDACTED]						

Bumper to Bumper Limited Warranty	06/26/2018	08/19/2016	2,955 MI	08/19/2019	38,955 MI
Powertrain Limited Warranty	06/26/2018	08/19/2016	2,955 MI	08/19/2021	62,955 MI
Emission Select State Component Ltd Wty	06/26/2018	08/19/2016	2,955 MI	08/19/2023	72,955 MI
Emission Select Component Ltd Wty	06/26/2018	08/19/2016	2,955 MI	08/19/2024	82,955 MI
Special Coverage 18127	06/26/2018	08/19/2016	2,955 MI	08/19/2026	152,955 MI
Emission Limited Warranty	06/26/2018	08/19/2016	2,955 MI	08/19/2019	52,955 MI
Corrosion Limited Warranty	06/26/2018	08/19/2016	2,955 MI	08/19/2022	102,955 MI
Chevrolet Scheduled Maintenance-2 visits	06/26/2018	08/19/2016	2,955 MI	08/19/2018	26,955 MI

## Service Contract

Vehicle has no current record of service contracts.

## Transaction History

[View Details](#)

Job Card Date	Job Card Number	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
10/26/2018	██████	ZREG---- Regular Vehicle Transaction		4023850 - Vacuum Pump Assembly Replacement	48,939 MI
03/08/2018	██████	ZREG---- Regular Vehicle Transaction		2420170 - Rear Disc Brake Pads Replacement	31,699 MI
10/04/2017	██████	ZREG---- Regular Vehicle Transaction		4022330 - Fuel Injector Replacement	23,183 MI
05/08/2017	██████	ZREG---- Regular Vehicle Transaction		0600723 - Chevrolet Factory Maintenance	7,733 MI
12/12/2016	██████	ZFAT----Field Action Recall		9102276 - 16007 - N16-204817 - Reprogram Inflatable Restraint Sensing and Diagnostic Module Calibrations	7,733 MI
12/12/2016	██████	ZREG---- Regular Vehicle Transaction		0600723 - Chevrolet Factory Maintenance	7,733 MI
05/26/2016	██████	ZPDI----Pre-Delivery Inspection		0590072 - Pre-Delivery Inspection - Base Time	1 MI

Global Warranty Management: [Site Map](#)

[Privacy Policy](#) | [Terms of Use](#)

© 2005 General Motors. All rights reserved.



November 16, 2018

Global Warranty Management: Main &gt; Interface With Customer &gt; View Vehicle Build

## INTERFACE WITH CUSTOMER

### View Vehicle Build



This screen allows IVH users to view the initial build information on the selected VIN including option codes with descriptions (where available).

#### Vehicle Information

VIN: 3GCUCSEC2GG [REDACTED] Model: CC15543-2016 SILVERADO 1500 2WD CREW CAB  
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes  
 Order Type: 70 - RETAIL - STOCK  
 Field Actions: [0 Open](#) REQUEST ANOTHER VIN

#### For this vehicle:

- [View Vehicle Summary](#)
  - Service Contract
  - Branded Title
  - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

#### Vehicle Build

Model: CC15543-2016 SILVERADO 1500 2WD CREW CAB Order Number: TJTB7X  
 Gross Vehicle Weight: 3,360 Build Date: 05/24/2016  
 Build Plant: G

#### Option Codes

\*IVH is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

1LZ - SILVERADO 1LZ EQUIPMENT GROUP:	1SZ - OPTION PACKAGE DISCOUNT
4AA - INTERIOR TRIM	6LM - COMPONENT FRT LH COMPUTER
7LL - COMPONENT FRT RH COMPUTER	8X2 - COMPONENT RR LH NON-COMPUTER
9X2 - COMPONENT RR RH NON-COMPUTER	A31 - WINDOWS, POWER
A45 - DRIVER SEAT, MEMORY ADJUST	A48 - WINDOW, POWER, REAR SLIDING
A68 - SEAT 60/40 REAR FOLDING BENCH	A91 - REMOTE LOCKING TAILGATE
AKO - GLASS, DEEP-TINTED	AL0 - AIRBAG SENSING SYSTEM, PASSENGER
AQQ - REMOTE KEYLESS ENTRY	AU3 - POWER DOOR LOCK SYSTEM
AVV - PROCESSING OPTION	AXK - VEHICLE TYPE TRUCK
AY0 - AIRBAGS DRIVER AND FRONT PASS	B1J - WHEELHOUSE LINERS, REAR
B30 - COLOR KEYED CARPET	B32 - FLOOR MATS, FRONT
B33 - FLOOR MATS, REAR	B3F - SEATS,FRONT 40/20/40 LEATHER
B85 - BODY SIDE MOLDING, CHROME	BTV - REMOTE VEHICLE START
BWN - CORNERSTEP, REAR BUMPER	C49 - ELECTRIC REAR WINDOW DEFOGGER
C6C - GVW RATING-7400 LB	CGN - SPRAY-ON BED LINER
CJ2 - AIR CONDITIONING, DUAL ZONE CLIMATE CONTROL	DD8 - INSIDE REARVIEW MIRROR, AUTO DIMMING
DH6 - VISORS, DRIVER AND FRONT PASSENGER, LIGHTED	DNS - SUPPLIER INSTALLED EQUIPMENT
DQS - CHROME TRAILERING MIRRORS W/ PWR GLASS, PWR FOLD/MAN EXT, HEAT, TURN SIGNAL, LED RR GUIDANCE LAMPS, LED AMBER LIGHTS, AND MEMORY-EQUIPPED UPPER GLASS	E20 - DOOR HANDLES, CHROME
E63 - PICK UP BOX	EF7 - COUNTRY CODE, U.S.A.
FHO - VEHICLE FUEL GASOLINE E10	G80 - AUTO LOCKING REAR DIFFERENTIAL
GBA - BLACK	GU6 - REAR AXLE 3.42 RATIO
H2U - JET BLACK	HQY - HEADLAMP COLOR BEZEL, CHROME
I16 -	IO6 - CHEVROLET MYLINK AUDIO SYSTEM W/ 8" DIAGONAL COLOR TOUCH AND NAVIGATION
JD9 - ANTILOCK BRAKES, 4 WHEEL DISC	JF4 - POWER ADJUSTABLE PEDALS
JL1 - TRAILER BRAKE CONTROLLER	K34 - CRUISE CONTROL
KA1 - DRIVER & FRONT PASSENGER HEATED SEATS	KC4 - ENGINE OIL COOLING SYSTEM
KG4 - ALTERNATOR, 150 AMPS	KI4 - POWER OUTLET, 110-VOLT AC

KNP - TRANSMISSION OIL COOLER	L83 - ENGINE, 5.3L V8 ECOTEC3
M5U - TRANSMISSION, 8 SPD AUTOMATIC	MAH - MARKETING AREA NORTH AMERICA
MSL - SILAO, MEXICO PLANT	N37 - STEERING COLUMN, TILT & TELESCOPING
NHT - MAX TRAILERING PACKAGE: * 9.76 REAR AXLE * TRAILER BRAKE CONTROLLER * ENHANCED COOLING RADIATOR * REVISED SHOCK TUNING * HEAVIER DUTY REAR SPRINGS AND INCREASED RGAWR	NP5 - LEATHER WRAP STEERING WHEEL
NUF - EMISSION SYSTEM CALIFORNIA	PDF - LTZ PLUS PACKAGE: * POWER ADJUSTABLE PEDALS * BOSE AUDIO SYSTEM * FRONT AND REAR PARK ASSIST * HEATED STEERING WHEEL
PPA - EZ LIFT AND LOWER TAILGATE	QSS - TIRES, ALL SEASON
R4Y - TIRE BRAND-GOODYEAR	R8J - REPLACE M5U W/ MYC AS STD.
R9N - FORCE ON ALL VEHICLES FOR PRICING OF INTERIOR TRIM	RC4 - TIRE, SPARE 17" ALL SEASON BLACKWALL
RD2 - WHEELS, 20" CHROME (REPLACES STANDARD WHEELS)	RUF - WHEEL, 17" STEEL SPARE
SAF - SPARE TIRE LOCK	SLM - STOCK ORDERS
SLT - SALES PACKAGE	T3U - LED FRONT FOG LAMPS
T4L - HEADLAMPS, LED PROJECTOR WITH SIGNATURE DRL AND TURN	TG5 - SINGLE-SLOT CD/MP3 PLAYER
U2K - SIRIUSXM + SERVICE SUBSCRIPTION SOLD SEPARATELY BY SIRIUSXM AFTER 3 MONTHS	U2L - HD RADIO
U73 - ANTENNA - FIXED MAST	UD5 - FRONT AND REAR PARK ASSIST
UDD - DRIVER INFO - COLOR DISPLAY	UE1 - ONSTAR(R) INCLUDES 5 YR BASIC PLAN PLUS 6 MTH SERVICE W/ AUTOMATIC CRASH RESPONSE, NAVIGATION & MORE. INCL: 4G LTE WI-FI(R) HOTSPOT W/ LIMITED DATA TRIAL & MORE (SUBJECT TO TERMS SEE ONSTAR.COM)
UG1 - UNIVERSAL HOME REMOTE	UJM - TIRE PRESSURE MONITOR SYSTEM (EXCL SPARE TIRE)
UK3 - STEERING WHEEL AUDIO CONTROLS	UMN - SPEEDOMETER, MILES & KILO, MILES FOR ODOMETER
UQA - BOSE AUDIO SYSTEM	UTJ - THEFT DETERRENT SYSTEM
UVC - REAR VISION CAMERA	UVD - HEATED STEERING WHEEL
V22 - CHROME GRILLE SURROUND	V46 - FRONT BUMPER, CHROME
V76 - RECOVERY HOOKS, FRONT	V8D - VEHICLE STATEMENT
VHM - VEHICLE HEALTH MANAGEMENT	VJH - BUMPER, REAR CHROME
VK3 - FRONT LICENSE PLATE BRACKET	VRK - VAA/COMPONENT REL ROOF TRIM
VT7 - OWNERS MANUAL ENGLISH	VV4 - 4G LTE WI-FI(R) HOTSPOT WITH LIMITED DATA TRIAL AND MORE. (SUBJECT TO TERMS SEE ONSTAR.COM)
WMG -	X88 - CHEVROLET CONVERSION
XL7 - FREQUENCY RATING 315 MH	YE9 - TRIM PACKAGE
YF5 - 50-STATE EMISSIONS	Z82 - TRAILERING EQUIPMENT PKG
Z85 - SUSPENSION PACKAGE	ZY1 - SOLID PAINT

## Added Option Codes

Vehicle has no current record of SAIO codes.

Global Warranty Management: [Site Map](#)

[Privacy Policy](#) | [Terms of Use](#)

© 2005 General Motors. All rights reserved.



November 16, 2018

Global Warranty Management: Main > Interface With Customer > View Vehicle Component Summary

**INTERFACE WITH CUSTOMER**

## View Vehicle Component Summary



This screen allows IVH users to view the information on various major components added to the VIN selected during vehicle build.

### Vehicle Information

VIN: 3GCUCSEC2GG [REDACTED] Model: CC15543-2016 SILVERADO 1500 2WD CREW CAB  
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes  
 Order Type: 70 - RETAIL - STOCK  
 Field Actions: [0 Open](#) [REQUEST ANOTHER VIN](#)

**For this vehicle:**

- [View Vehicle Summary](#)
  - Service Contract
  - Branded Title
  - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

### Vehicle Component

Component Code: 10-ENGINE ASSEMBLY	Traceability:
Source Plant: -	Part / Number Broadcast:
Date Scanned: N/A	Time Scanned: N/A Scan Station: 11
Component Code: 35-STEERING COLUMN - SIR SYSTEM	Traceability:
Source Plant: -	Part / Number Broadcast:
Date Scanned: N/A	Time Scanned: N/A Scan Station: 01
Component Code: 61-TRANSMISSION	Traceability:
Source Plant: -	Part / Number Broadcast:
Date Scanned: N/A	Time Scanned: N/A Scan Station: 08
Component Code: 65-REAR AXLE ASSEMBLY	Traceability:
Source Plant: -	Part / Number Broadcast:
Date Scanned: N/A	Time Scanned: N/A Scan Station: 02
Component Code: 86-ELECTRONIC CONTROL MODULE (ECM)	Traceability:
Source Plant: -	Part / Number Broadcast:
Date Scanned: 05/24/2016	Time Scanned: 05:33:00 Scan Station: DT
Component Code: 87-BODY CONTROL MODULE	Traceability:
Source Plant: -	Part / Number Broadcast:
Date Scanned: 05/24/2016	Time Scanned: 05:33:00 Scan Station: DT
Component Code: 92-BRAKE PRESSURE MODULATOR VALVE ASSEMBLY	Traceability:
Source Plant: -	Part / Number Broadcast:
Date Scanned: N/A	Time Scanned: N/A Scan Station: 18
Component Code: AB-IR-MODULE ASM-INFLATOR	Traceability:
Source Plant: -	Part / Number Broadcast:
Date Scanned: N/A	Time Scanned: N/A Scan Station: 04
Component Code: AH-IR-SENSOR ASM-LEFT	Traceability: A8BD7540A
Source Plant: D-ALLIED SIGNAL BSRD	Part / Number Broadcast: 8676
Date Scanned: 05/24/2016	Time Scanned: 05:33:00 Scan Station: DT
Component Code: AJ-IR-SENSOR ASM-RIGHT	Traceability: A0DCF540A
Source Plant: D-ALLIED SIGNAL BSRD	Part / Number Broadcast: 8676
Date Scanned: 05/24/2016	Time Scanned: 05:33:00 Scan Station: DT
Component Code: AL-IR-MODULE ASM-I/P	Traceability:
Source Plant: -	Part / Number Broadcast:
Date Scanned: N/A	Time Scanned: N/A Scan Station: 05

Component Code: AS-SENSING DIAGNOSTIC MODULE  
Source Plant: -  
Date Scanned: 05/24/2016

Traceability:  
Part / Number Broadcast:  
Time Scanned: 05:33:00 Scan Station: DT

Component Code: BO-PASSENGER DOOR ELECTRONIC CONTROL  
MODULE  
Source Plant: -  
Date Scanned: 05/24/2016

Traceability:  
Part / Number  
Broadcast:  
Time Scanned: 05:33:00 Scan Station:  
DT

Component Code: BP-DRIVER DOOR ELECTRONIC CONTROL  
MODULE  
Source Plant: -  
Date Scanned: 05/24/2016

Traceability:  
Part / Number  
Broadcast:  
Time Scanned: 05:33:00 Scan Station:  
DT

Component Code: CB-SEQ NUM (FLEX) BODY ASM  
Source Plant: -  
Date Scanned: 05/13/2016

Traceability: 1062118  
Part / Number Broadcast: 2ZZ  
Time Scanned: 05:31:00 Scan Station:

Component Code: CF-SEQ NUM (FLEX) PAINT PROCESS  
Source Plant: -  
Date Scanned: 05/23/2016

Traceability: 4838890  
Part / Number Broadcast: 2PP  
Time Scanned: 11:51:00 Scan Station:

Component Code: CP-SEQ NUM (FLEX) GEN ASM  
Source Plant: -  
Date Scanned: 05/23/2016

Traceability: 4837839  
Part / Number Broadcast: 2GA  
Time Scanned: 22:00:00 Scan Station:

---

### Service Agent Installed Component

Vehicle has no current record of vehicle component.

---



November 16, 2018

Global Warranty Management: Main &gt; Interface With Customer &gt; View Vehicle Transaction History Detail

## INTERFACE WITH CUSTOMER

# View Vehicle Transaction History Detail



This screen allows IVH users to view the available information on individual transaction for the VIN selected.

### Vehicle Information

VIN: 3GCUCSEC2GG [REDACTED] Model: CC15543-2016 SILVERADO 1500 2WD CREW CAB  
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes  
 Order Type: 70 - RETAIL - STOCK  
 Field Actions: [0 Open](#) [REQUEST ANOTHER VIN](#)

### For this vehicle:

- [View Vehicle Summary](#)
  - Service Contract
  - Branded Title
  - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

**Job Card Date:** 10/26/2018

**Job Card Number:** [REDACTED]

Repair Service Agent: [REDACTED]  
 KEYES CHEVROLET  
 5949 N VAN NUYS BLVD  
 VAN NUYS CA 91401-3319  
 8182671400

Odometer Reading: 48,939 MI  
 Authorization Code:

Process Date:  
 10/29/2018

Transaction Type:  
 ZREG----Regular Vehicle Transaction

Transaction Expense Category:  
 Warranty

Customer Complaint Code:  
 0322-Engine/Fuel/Exhaust - Engine Performance

Job Card Line #: 51 Transaction Adjustment: Cause Code: 6579-Module/Component - Shorted

Labour Op 4023850-Vacuum Pump Assembly Replacement  
 Causal Part Number 00000000012669488-PUMP ASM-VAC  
 → [See other Parts and/or Net Items](#)

**Job Card Date:** 03/08/2018

**Job Card Number:** [REDACTED]

Repair Service Agent: [REDACTED]  
 KEYES CHEVROLET  
 5949 N VAN NUYS BLVD  
 VAN NUYS CA 91401-3319  
 8182671400

Odometer Reading: 31,699 MI  
 Authorization Code: K8

Process Date:  
 03/16/2018

Transaction Type:  
 ZREG----Regular Vehicle Transaction

Transaction Expense Category:  
 Warranty

Customer Complaint Code:  
 0132-Brakes - Noise

Job Card Line #: 24 Transaction Adjustment: Cause Code: 6063-Module/Component - Noise during operation

Labour Op 2420170-Rear Disc Brake Pads Replacement  
 Causal Part Number 00000000084176464-PAD KIT-RR DISC BRK  
 → [See other Parts and/or Net Items](#)

**Job Card Date:** 10/04/2017**Job Card Number:** [REDACTED]

Repair Service Agent: [REDACTED]  
 KEYES CHEVROLET  
 5949 N VAN NUYS BLVD  
 VAN NUYS CA 91401-3319  
 8182671400

Odometer Reading: 23,183 MI  
 Authorization Code:

Process Date:  
 10/10/2017

Transaction Type:  
 ZREG---Regular Vehicle Transaction

Transaction Expense Category:  
 Warranty

Customer Complaint Code:  
 0321-Engine/Fuel/Exhaust - "Check Engine"  
 Light

Job Card Line #: 24                      Transaction Adjustment:    Cause Code: 6579-Module/Component - Shorted

Labour Op 4022330-Fuel Injector Replacement

Causal Part Number 00000000012684125-INJECTOR KIT-M/PORT FUEL (NOM FLOW)

→ [See other Parts and/or Net Items](#)

**Job Card Date:** 05/08/2017**Job Card Number:** [REDACTED]

Repair Service Agent: [REDACTED]  
 KEYES CHEVROLET  
 5949 N VAN NUYS BLVD  
 VAN NUYS CA 91401-3319  
 8182671400

Odometer Reading: 7,733 MI  
 Authorization Code:

Process Date:  
 05/09/2017

Transaction Type:  
 ZREG---Regular Vehicle Transaction

Transaction Expense Category:  
 Warranty

Customer Complaint Code:  
 0021-No Customer Complaint - Maintenance

Job Card Line #: 24                      Transaction Adjustment:    Cause Code: 9098-Other - Maintenance

Labour Op 0600723-Chevrolet Factory Maintenance

Causal Part Number

→ [See other Parts and/or Net Items](#)

**Job Card Date:** 12/12/2016**Job Card Number:** [REDACTED]

Repair Service Agent: [REDACTED]  
 KEYES CHEVROLET  
 5949 N VAN NUYS BLVD  
 VAN NUYS CA 91401-3319  
 8182671400

Odometer Reading: 7,733 MI  
 Authorization Code:

Process Date:  
 12/13/2016

Transaction Type:  
 ZFAT---Field Action Recall

Transaction Expense Category:  
 Field Action Recall

Customer Complaint Code:  
 -

Job Card Line #: 40                      Transaction Adjustment:                      Cause Code: -

Labour Op 9102276-16007 - N16-204817 - Reprogram Inflatable Restraint Sensing and Diagnostic Module Calibrations

Causal Part Number

**Job Card Date:** 12/12/2016**Job Card Number:** [REDACTED]

Repair Service Agent: [REDACTED]  
 KEYES CHEVROLET  
 5949 N VAN NUYS BLVD  
 VAN NUYS CA 91401-3319  
 8182671400

Odometer Reading: 7,733 MI  
 Authorization Code:

Process Date:  
 12/13/2016

Transaction Type:  
 ZREG—Regular Vehicle Transaction

Transaction Expense Category:  
 Warranty

Customer Complaint Code:  
 0021-No Customer Complaint - Maintenance

Job Card Line #: 24      Transaction Adjustment:      Cause Code: 9098-Other - Maintenance

Labour Op 0600723-Chevrolet Factory Maintenance

Causal Part Number  
 →[See other Parts and/or Net Items](#)

**Job Card Date:** 05/26/2016**Job Card Number:** [REDACTED]

Repair Service Agent: [REDACTED]  
 KEYES CHEVROLET  
 5949 N VAN NUYS BLVD  
 VAN NUYS CA 91401-3319  
 8182671400

Odometer Reading: 1 MI  
 Authorization Code:

Process Date:  
 05/26/2016

Transaction Type:  
 ZPDI—Pre-Delivery Inspection

Transaction Expense Category:  
 Pre-Delivery Inspection

Customer Complaint Code:  
 -

Job Card Line #: 1      Transaction Adjustment:      Cause Code: -

Labour Op 0590072-Pre-Delivery Inspection - Base Time

Causal Part Number

Global Warranty Management: [Site Map](#)
[Privacy Policy](#) | [Terms of Use](#)

© 2005 General Motors. All rights reserved.



November 16, 2018

Global Warranty Management: Main &gt; Interface With Customer &gt; View Vehicle Delivery Information

**INTERFACE WITH  
CUSTOMER**

## View Vehicle Delivery Information



This screen allows IVH users to view the available information for the selected VIN delivered to the Service Agent and the ultimate customer. Not all sections will be populated for all VINs.

### Vehicle Information

VIN: 3GCUCSEC2GG [REDACTED] Model: CC15543-2016 SILVERADO 1500 2WD CREW CAB  
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes  
 Order Type: 70 - RETAIL - STOCK  
 Field Actions: [Open](#) [REQUEST ANOTHER VIN](#)

### Invoice Information

Invoicing Service Agent: [REDACTED] Invoice Date: 05/24/2016  
 KEYES CHEVROLET  
 5949 N VAN NUYS BLVD  
 VAN NUYS CA 91401-3319 8182671400

### Ship to Information

Ship to Service Agent: [REDACTED] Ship to Date: N/A  
 KEYES CHEVROLET  
 5949 N VAN NUYS BLVD  
 VAN NUYS CA 91401-3319 8182671400

### Delivery Information

Delivery Service Agent: [REDACTED] Delivery Date: 08/19/2016  
 KEYES CHEVROLET Delivery Type: 010--INDIVIDUAL  
 5949 N VAN NUYS BLVD Delivery Odometer: 2,955  
 VAN NUYS CA 91401-3319 8182671400

### In Service Information

Invoicing Service Agent: In Service Date: N/A  
 In Service Type: 0000  
 In Service Odometer: 0

### Registration Information

Registration Service Agent: N/A Registration Date: N/A  
 Registration Number: N/A  
 Registration Odometer: 0

#### For this vehicle:

- [View Vehicle Summary](#)
  - Service Contract
  - Branded Title
  - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle](#)
- [Component Summary](#)
- [View Vehicle](#)
- [Transaction History](#)
- [Detail](#)
- [View Vehicle Delivery Information](#)

Global Warranty Management: Site Map

[Privacy Policy](#) | [Terms of Use](#)

© 2005 General Motors. All rights reserved.