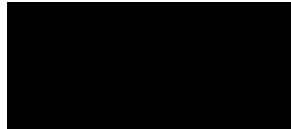


PE18-012

GM

3-27-2019

Q3









































































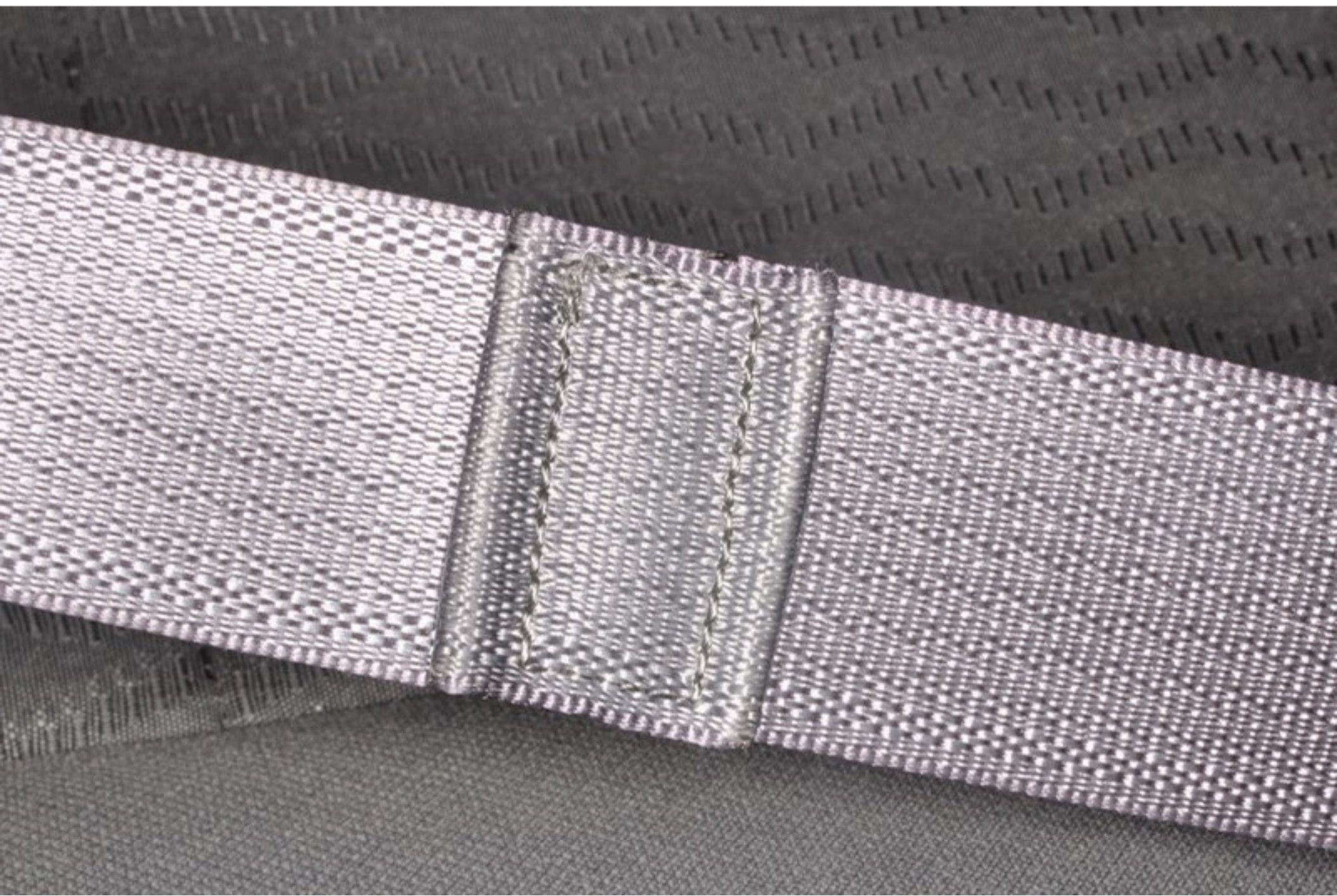
































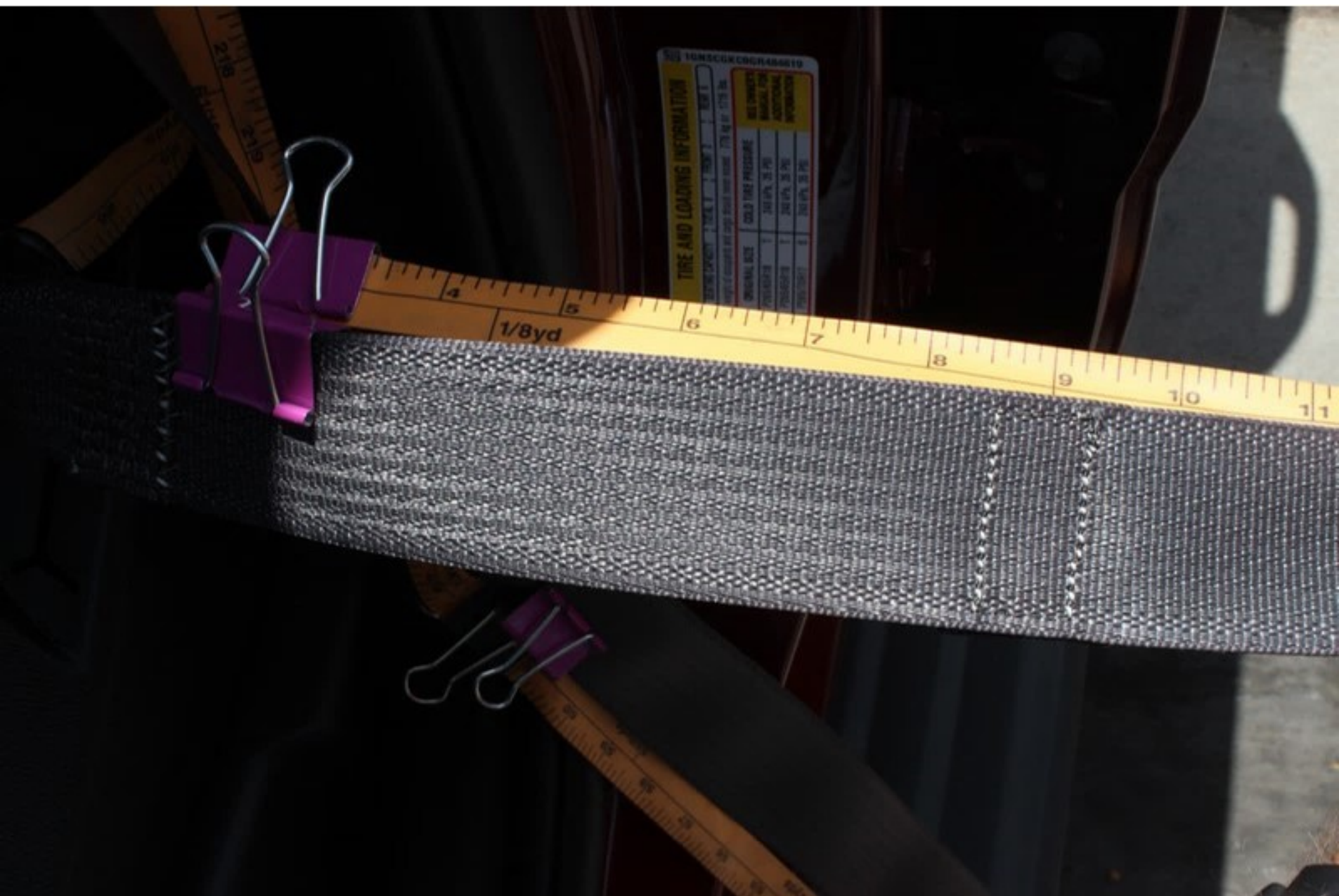












10N5C9KCBQ484610

TIRE AND LOADING INFORMATION

TRAFFIC CAPACITY: TRAILER 1, TRUCK 1, TRUCK 2

WEIGHTS: 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 39, 40, 41, 42, 43, 44, 45, 46, 47, 48, 49, 50, 51, 52, 53, 54, 55, 56, 57, 58, 59, 60, 61, 62, 63, 64, 65, 66, 67, 68, 69, 70, 71, 72, 73, 74, 75, 76, 77, 78, 79, 80, 81, 82, 83, 84, 85, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 100

ORIGINAL SIZE	COLD TIRE PRESSURE	NET WEIGHT
1	301 kPa, 20 PSI	MARKED FOR
2	301 kPa, 20 PSI	ADDITIONAL
3	301 kPa, 20 PSI	INFORMATION
4	301 kPa, 20 PSI	

MEASUREMENTS
TIRE AND LOADING INFORMATION
SEE TIRE FOR
LOADING INFORMATION
LOADING INFORMATION
LOADING INFORMATION

MEASUREMENT	WET PAVEMENT	DRY PAVEMENT
MAXIMUM LOAD	1000 LBS	1000 LBS
MAXIMUM WEIGHT	1000 LBS	1000 LBS
MAXIMUM PASSENGERS	1000 LBS	1000 LBS
MAXIMUM WEIGHT	1000 LBS	1000 LBS







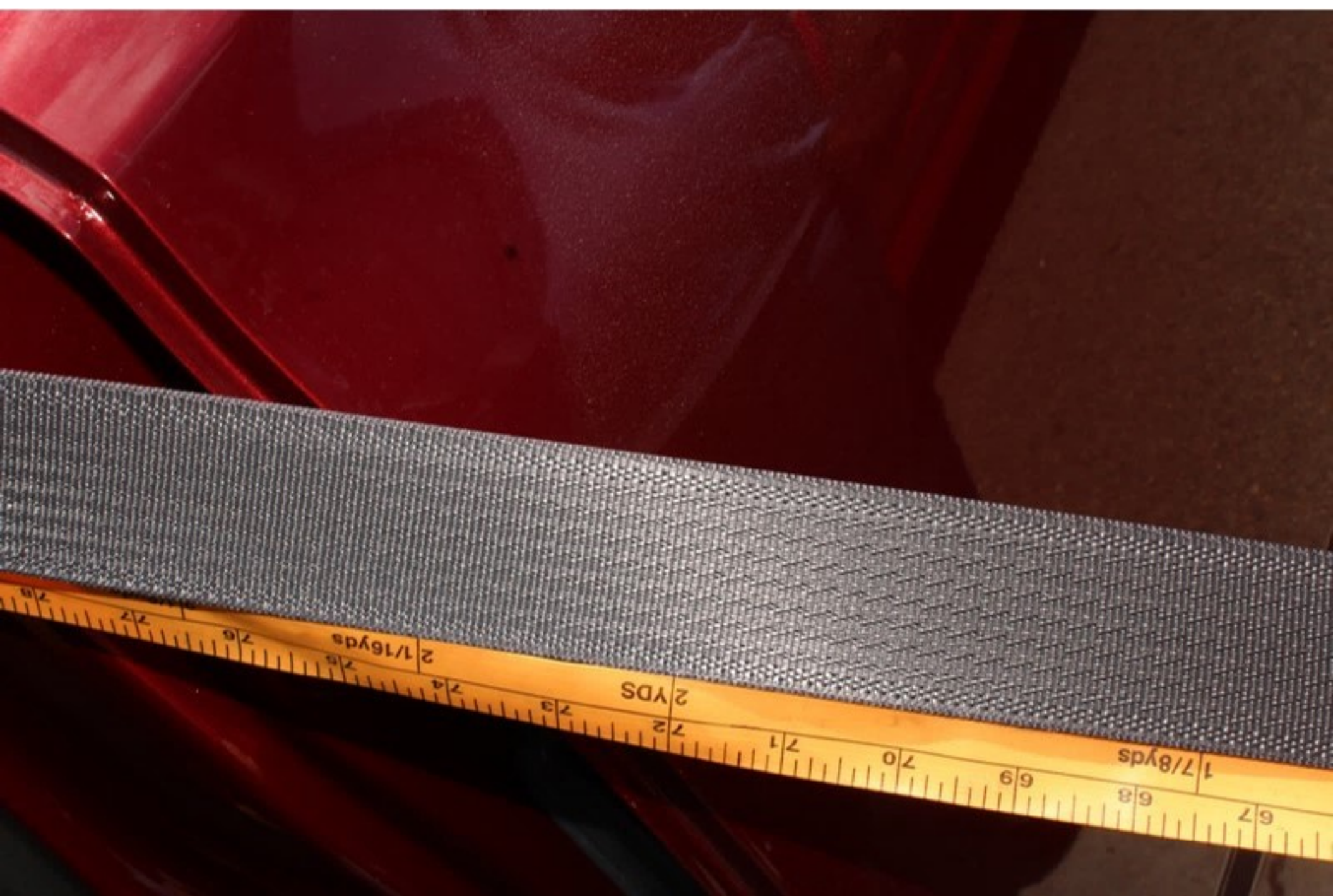




ds

46 47 48 49 50 51 52 53 54 55 56 57 58 59
1 3/8 yds 1 1/2 yds 1 5/8 yds





























3/4 yd

7/8 yd

6 3/4 yds

6 3/4 yds









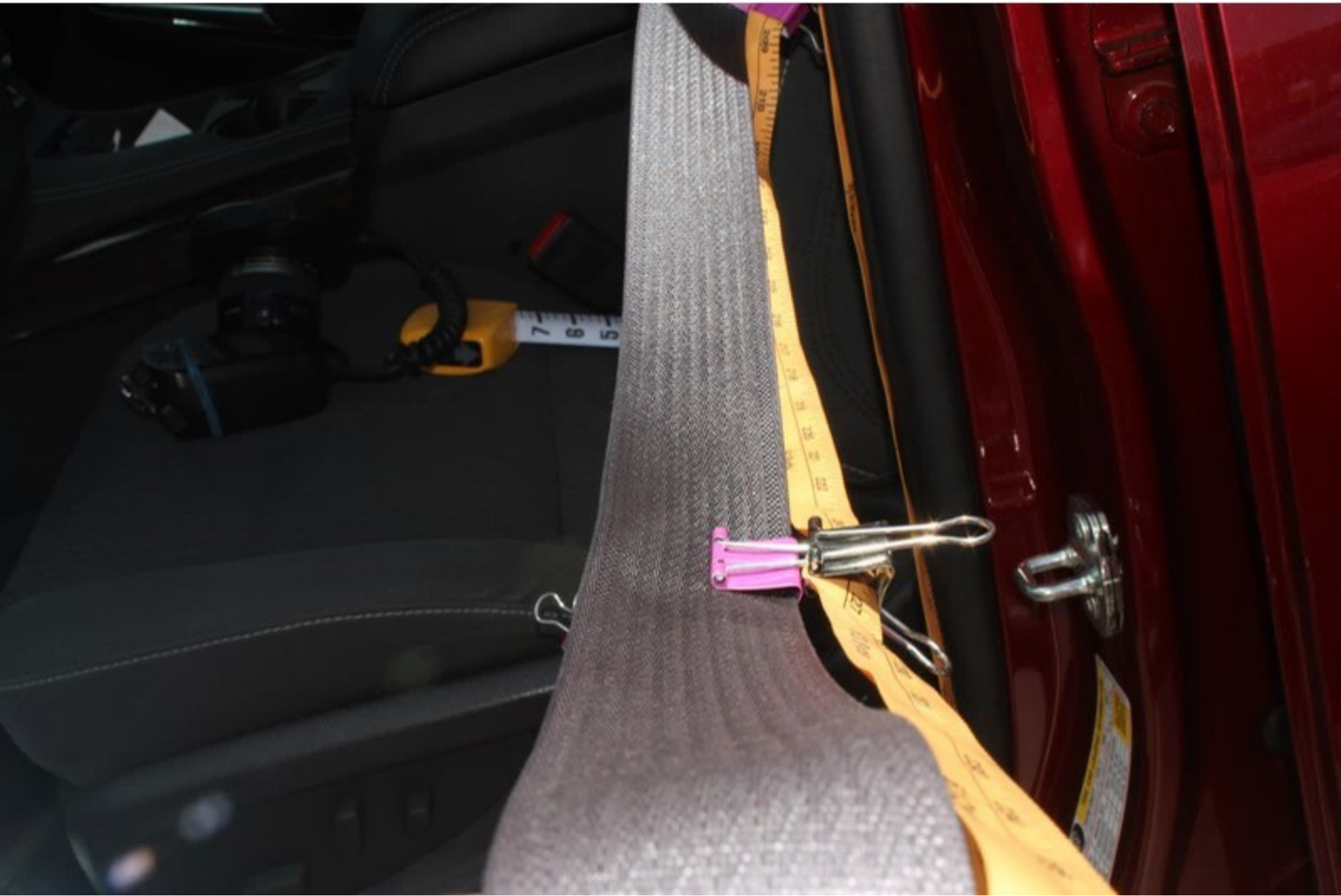












































TD780

AMT © 1970
9479903570



















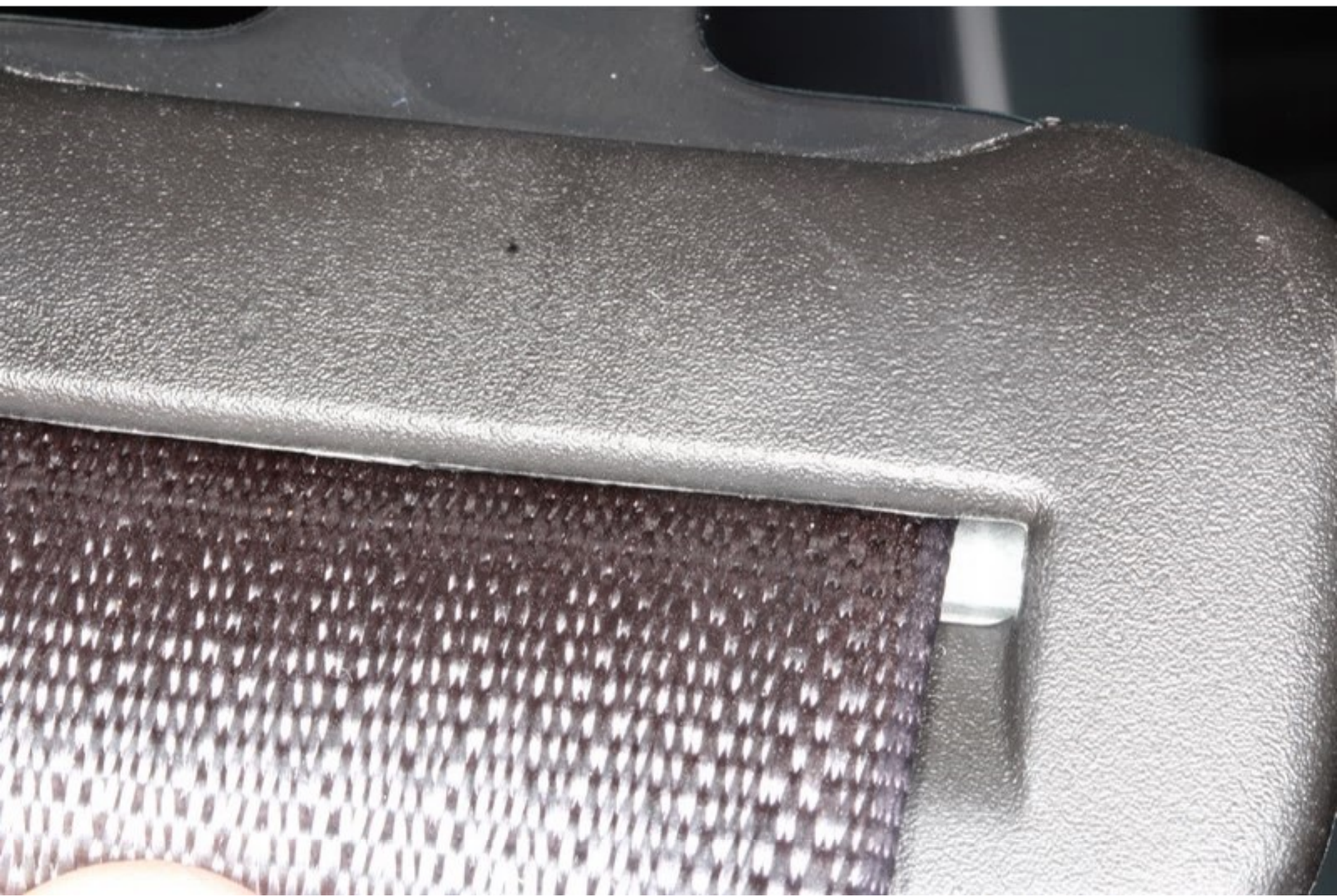








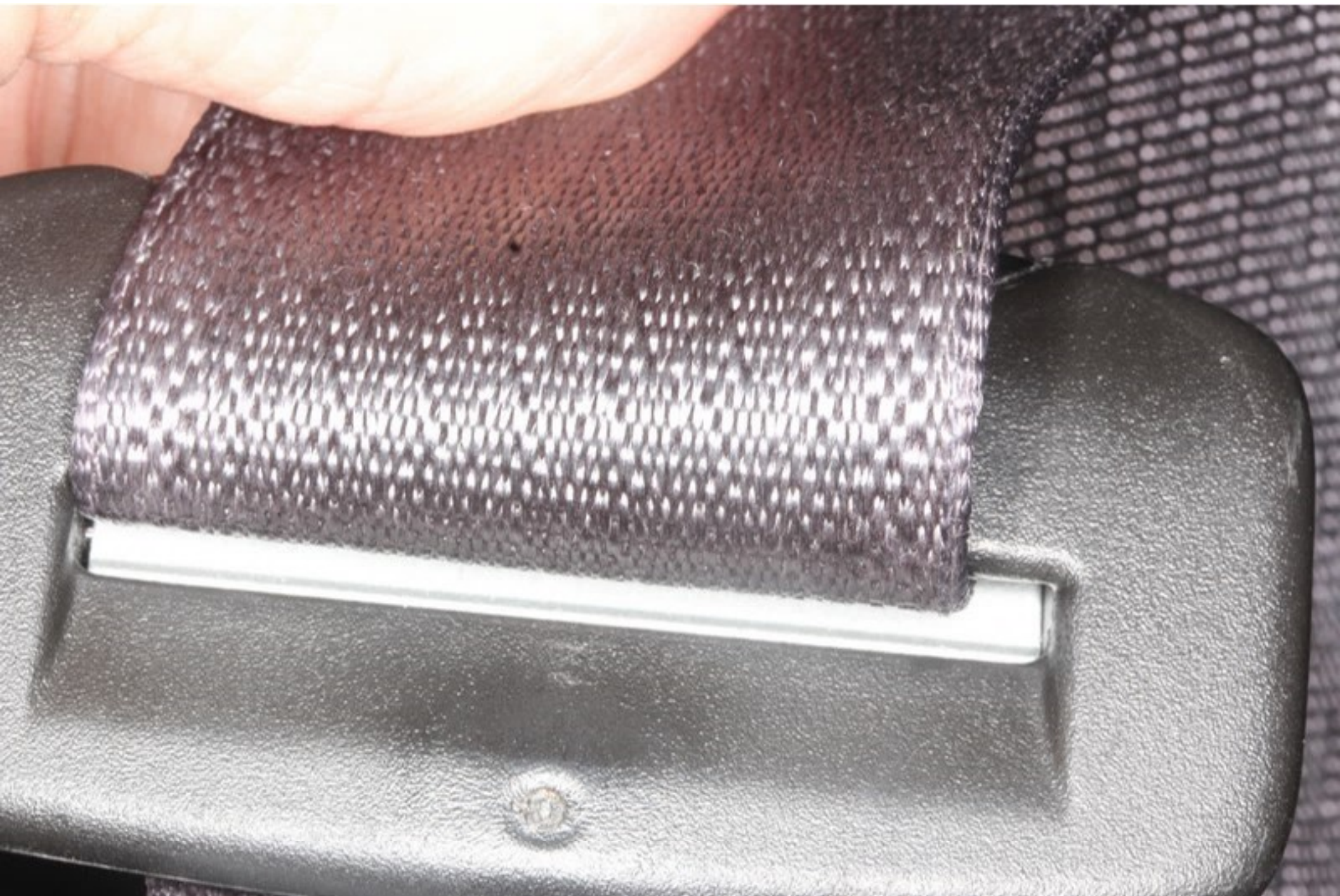






























































100% POLYESTER
100% COTTON
MADE IN CHINA
100% POLYESTER
100% COTTON
MADE IN CHINA



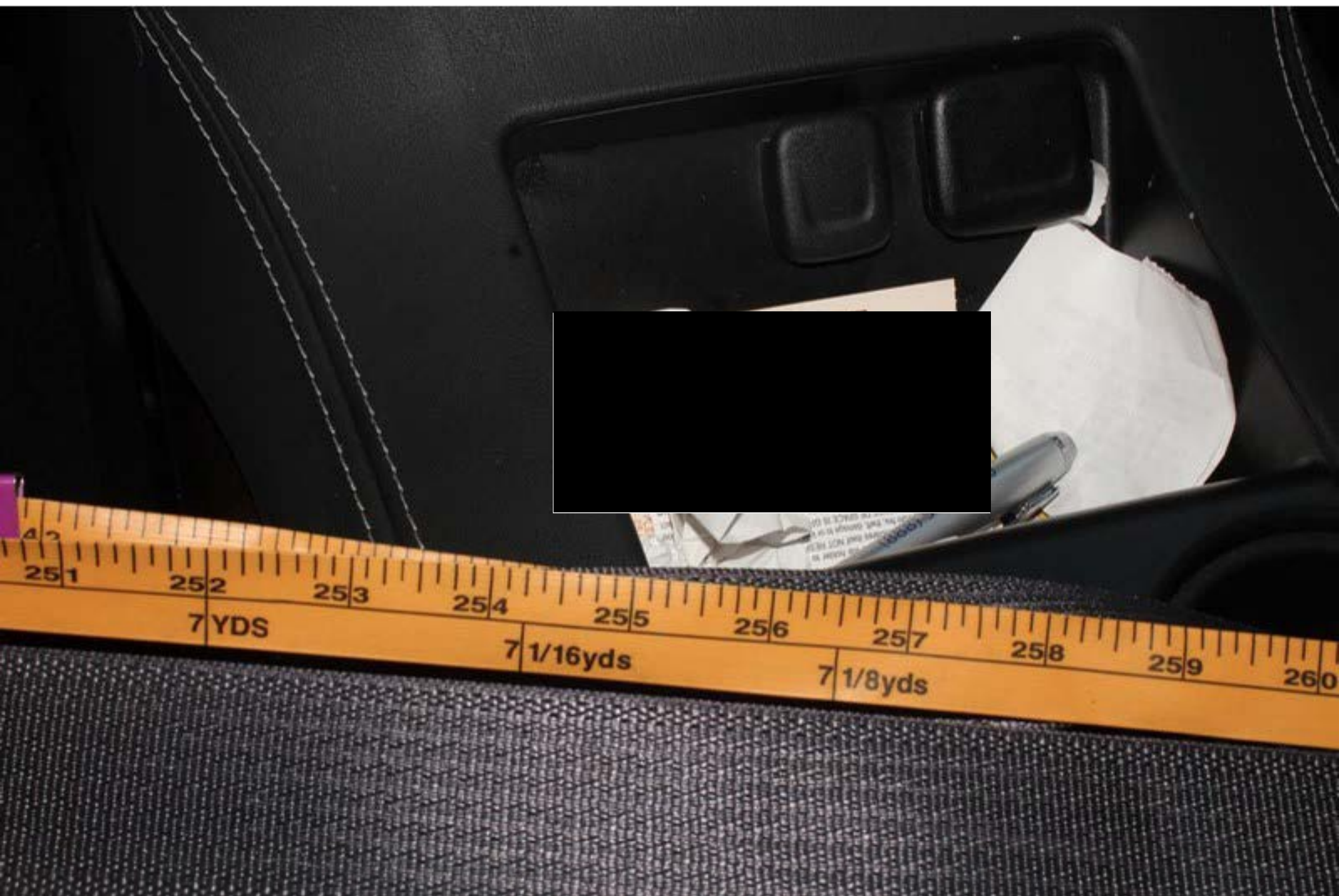












[Redacted]



249

250

251

252

253

254

255

256

257

7 YDS

7 1/16 yds

7 1/8 yds





6 5/8yds

6 1/2yds







211

212

213

214

215

5 7/8 yds























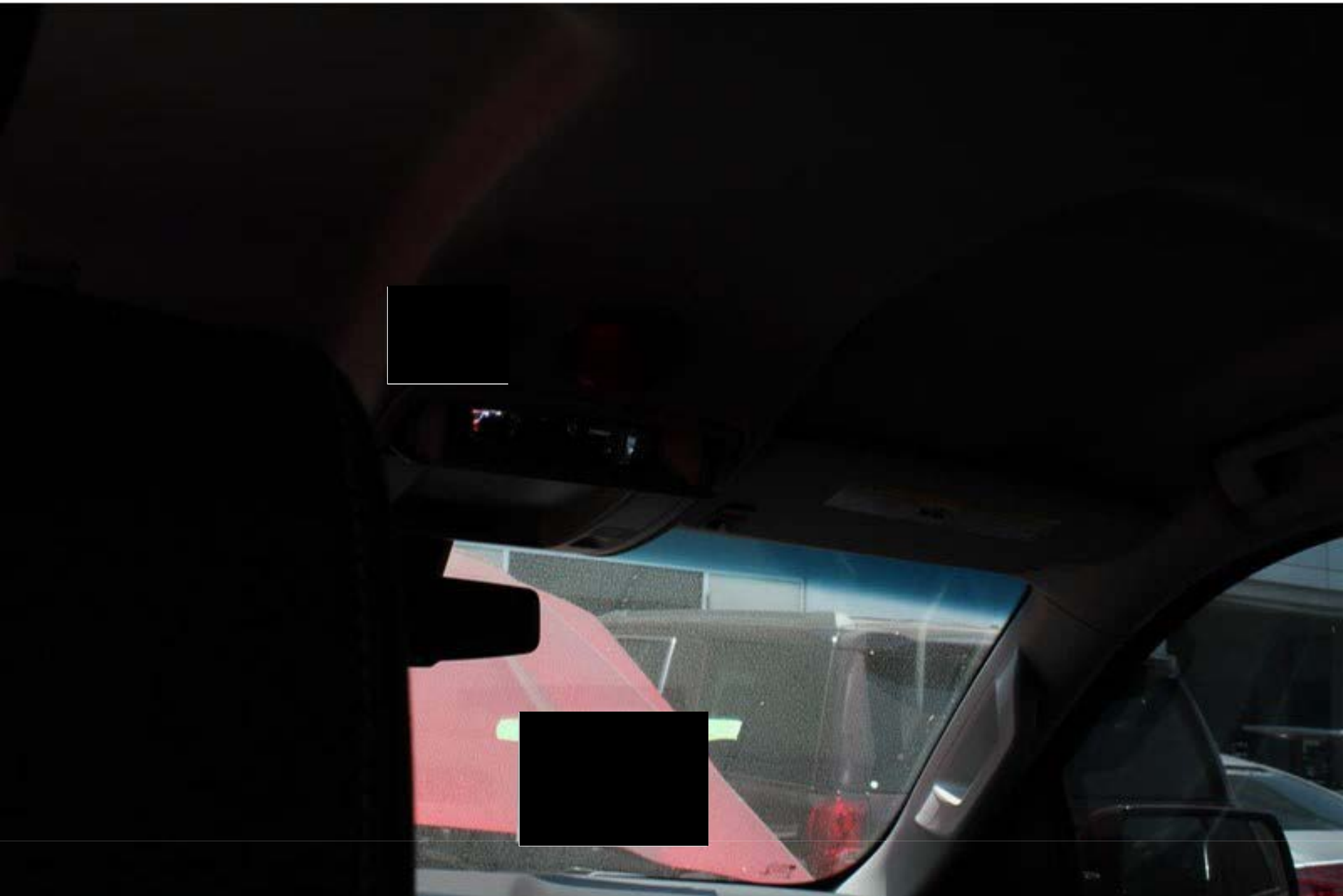


NO TIPS/STITCHES/SMOKES
DO NOT USE TOOLS TO REMOVE PANELS FROM THE VEHICLE

PARIS HOTEL
PARKING ONLY





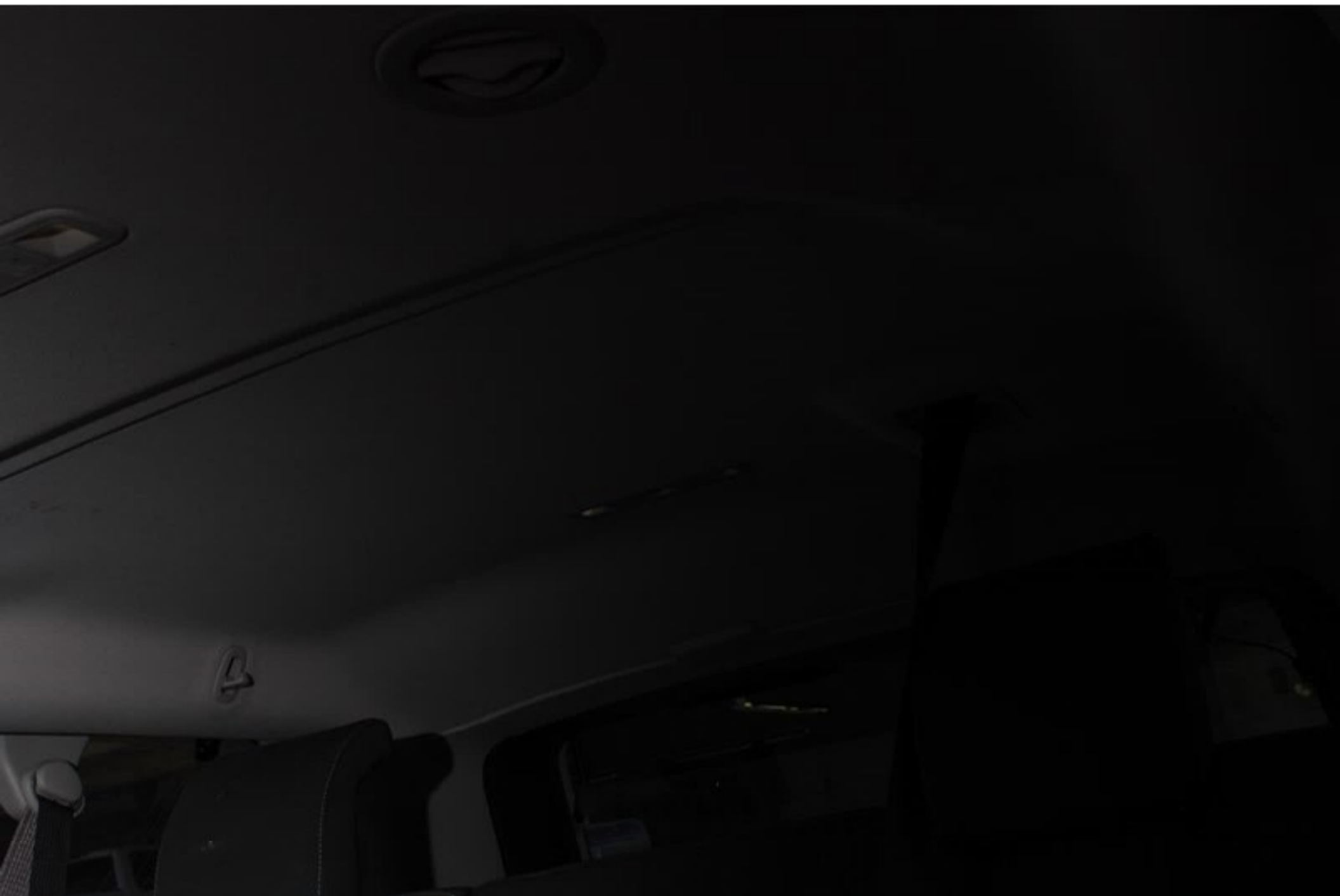


















































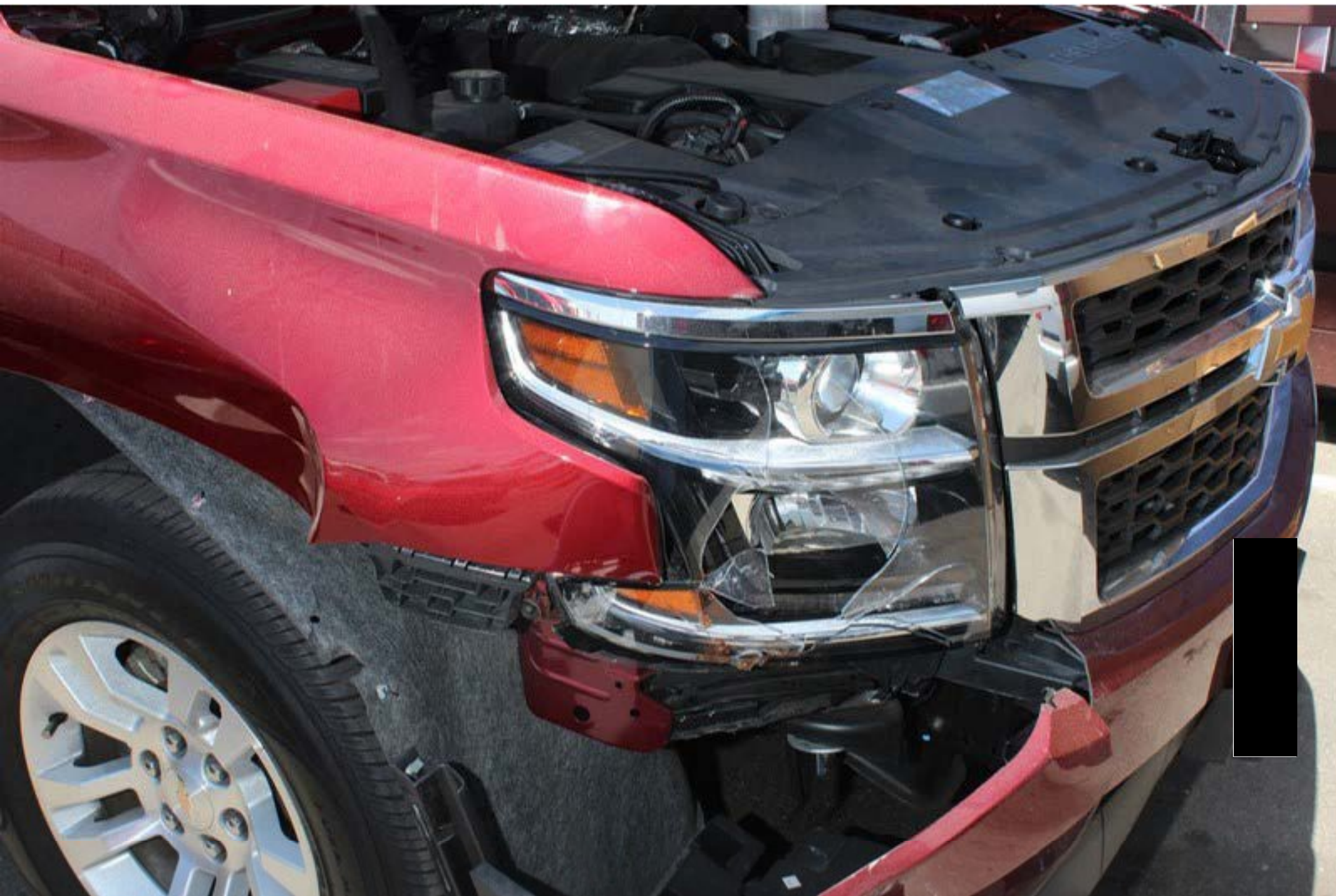








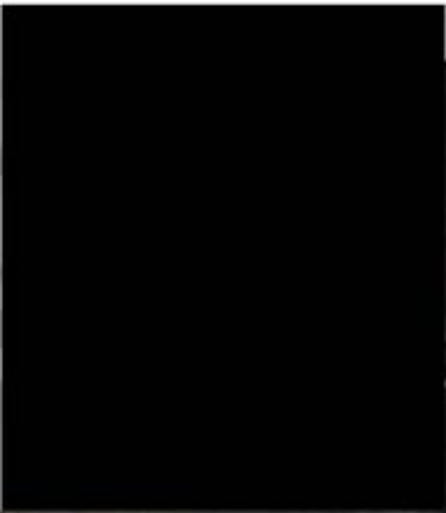














DOT
LED HEADLIGHT
OSRAM
KEMMEL ELECTRONIC
10 R - 034983

DO NOT GRAB



DO NOT
GRAB

034483
CONTROL
RAM

AVERTISSEMENT
Ne pas ouvrir

La mort ou la blessure
sérieuse peut arriver

DOT (E1) 10 R - 034663

XENAELECTRON®
Remote Enable

OSRAM

INPUT / ENTRÉE : 13.5 VDC NOM.
OUTPUT / SORTIE : 35 W @ 42 VAC
HID Lamp / Lampe : D3S, D3R, Life / à Vie > 3000h
Made in China / Fabriqué en Chine

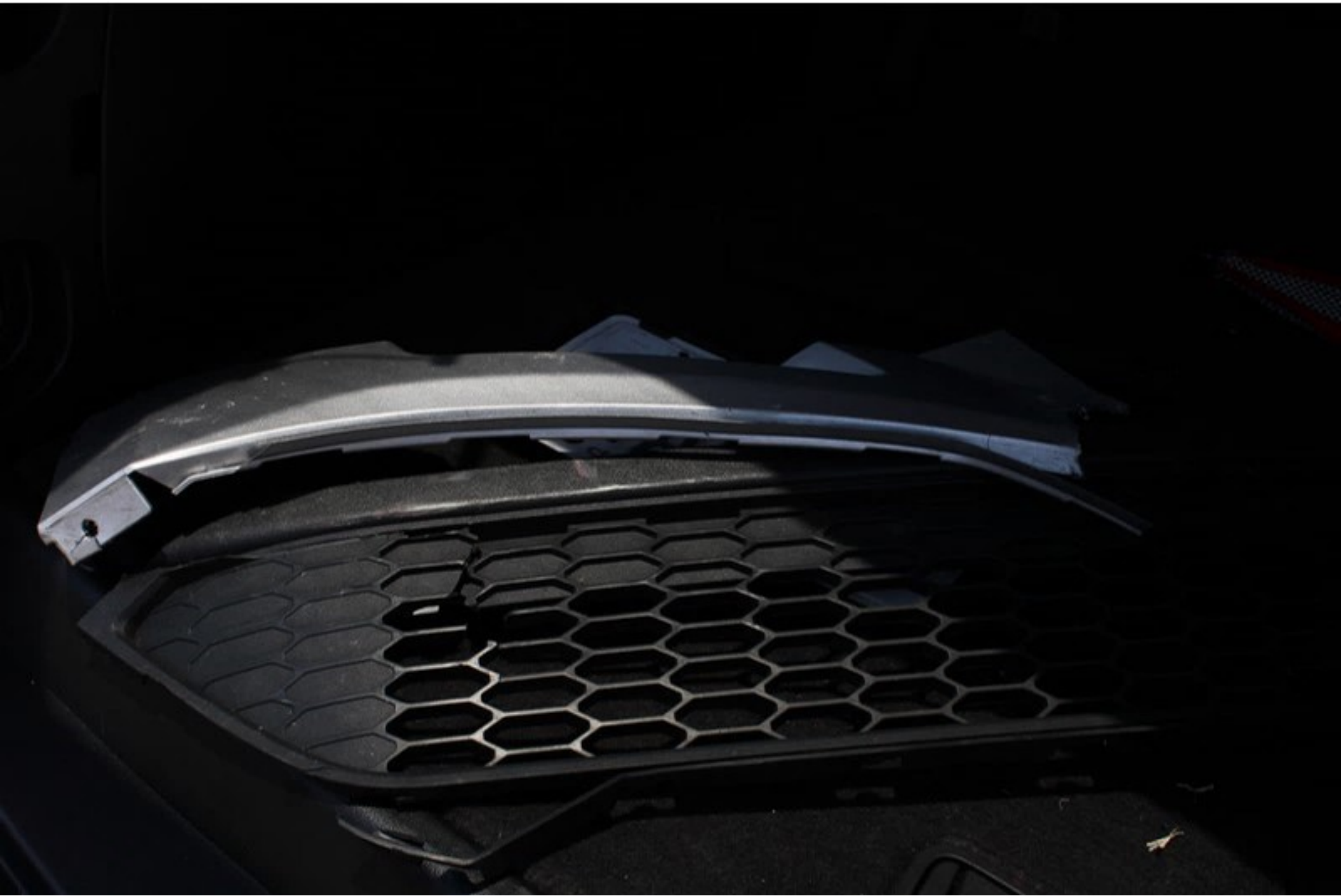
7434500DG
35XT6-B-D3-12V EG



00280095
P1624

X635_SR_312_BBA

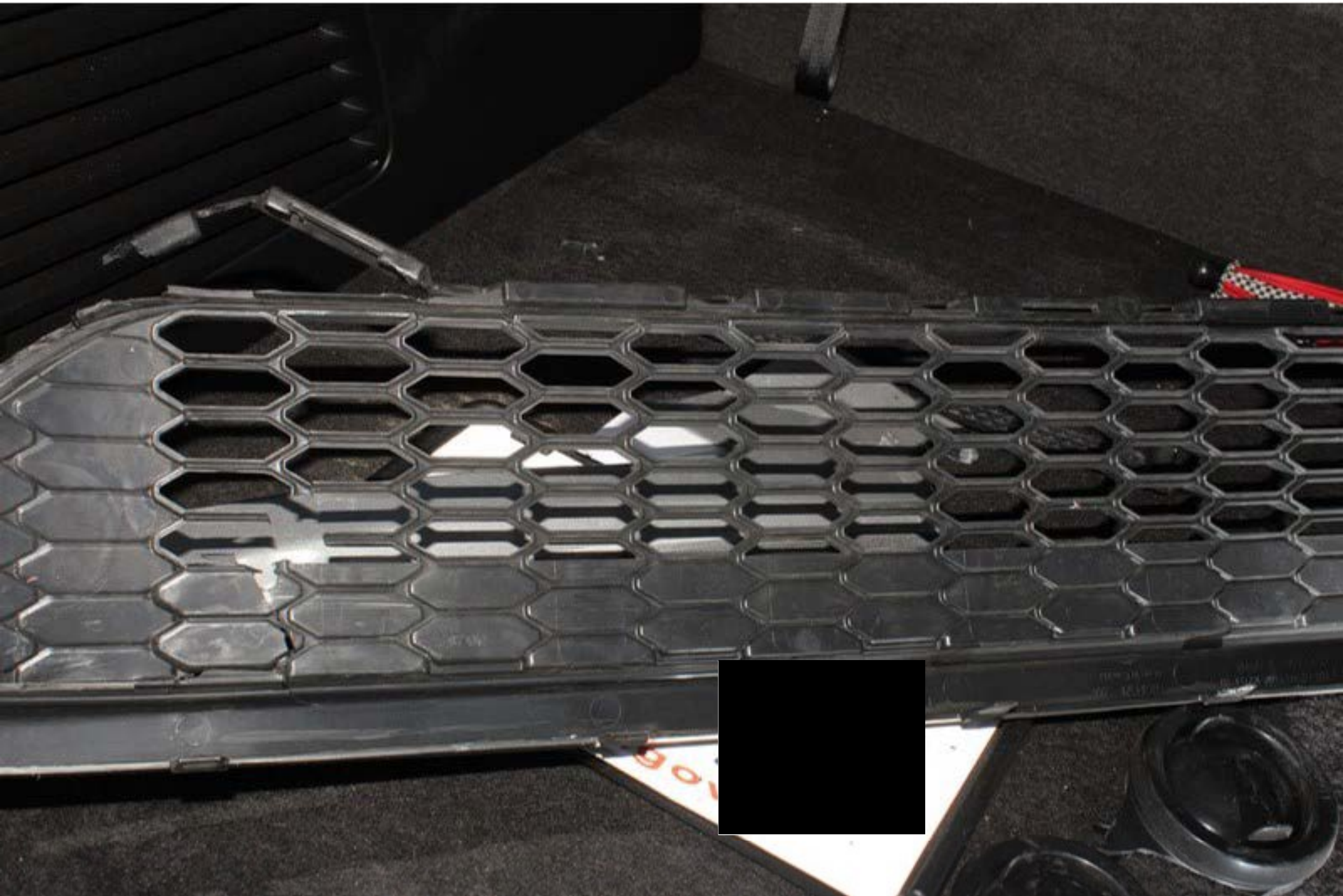
















Information

Hood Open



Dismiss

CAL RNDM





Speed
0
MPH
7694 mi
CAL | PRNDM



DOT





Speed

0

MPH

7694 mi

PRNDM

CAL

MPH

210

260

12

E

F

0

40

80

19

160

50

60

70

80

90

100

110

120

130

140

5

6

+

-

-



REAR
OFF-INT-ON

FRONT

INT



Speed
0
MPH
7694 mi
CAL





1230

P

UP

DOWN

↕

↔

↖

↗

















RPM
X1000

Speed

CAL









113















Selman Chevrolet Company

1800 East Chapman
 ORANGE, CALIFORNIA 92867-7704
 Service Direct Phone (714) 628-3813
 Main Line Phone (714) 633-3521

B.A.R. REG. NO. #ARD003847 • E.P.A. NO. CAD 981572888

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
02CVZZL0F 41CVZZR0T	LUBE/OIL/FILTER ROTATE TIRES	MI MI		02CVZZR0T	ROTATE TIRES	MI	

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION

SALESPERSON NO.

SERVICE

STATE REG# CROSS REF.

TERMS CASH <input type="checkbox"/>	VEHICLE I.D. NO. 1GN5CGKC0GR	YEAR/MAKE/MODEL 16/CHEVROLET TRUCK/SUBURBAN/4DR 2WD	PRODUCTION DATE 10/26/16	STOCK NO.	LICENSE NO.	R.C. NO.
		CUSTOMER NO.	SERVICE CONTRACT	DELIVERY MILES	SELLING DEALER NO.	R.C. DATE
		COLOR RED/	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO. 171
		TURBO N	MMAC CVZT	AIR COND. Y	P.S. Y	TRANS. A
			MILEAGE 7,694	ADVISOR NO. 173	ADVISOR RICHARD STUETZEL	

I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection.

APPOINTMENT: YES NO
 11:15am | 07/31/17 | 06:00pm | 60

SIGNED AND RECEIVED: **X** *Tow-in 5:10pm 5/18/17*

ORIGINAL CUSTOMER ESTIMATE: TOTAL

X _____

COMMENTS:
TOWED IN

- W 35CVZ BRAKE/SYSTEM**
SERVICE BRAKE ASSIST DISPLAYS ON DIC. CUSTOMER STATES BRAKES FAILED AND VEHICLE WAS INVOLVED IN FRONT END COLLISION. CAC CASE #9 [REDACTED] CONTACTED DMA 05/19/2017 WAS ADVISED CASE ESCALATED TO PRODUCT ALLEGATION.

- W 90CVZ RENTAL CAR-SUBLET**
RENTAL CAR - SUBLET
OK TO PROVIDE DRAC VEHICLE PER EVERT DEWYN 05/19/2017 10:30

"BY LAW, YOU MAY CHOOSE ANOTHER LICENSED FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SAO/CHECK TEST INDICATES ARE NECESSARY"

PRELIMINARY EST. \$ _____	HAZARDOUS WASTE DISPOSAL ESTIMATE \$ _____			
ESTIMATE DOES NOT INCLUDE SALES TAX				
REVISED EST. 1 \$ _____	HAZARDOUS WASTE \$ _____	LINE _____	TIME _____	AM PM
DATE _____	PERSON CONTACTED _____	BY _____	PRSN PHN	
REVISED EST. 2 \$ _____	HAZARDOUS WASTE \$ _____	LINE _____	TIME _____	AM PM
DATE _____	PERSON CONTACTED _____	BY _____	PRSN PHN	
REVISED EST. 3 \$ _____	HAZARDOUS WASTE \$ _____	LINE _____	TIME _____	AM PM
DATE _____	PERSON CONTACTED _____	BY _____	PRSN PHN	

WE RECOMMEND THE FOLLOWING:

INSURANCE COMPANY _____

ADDRESS _____

ADVISOR _____

POLICY NO. _____

CLAIM NO. _____

CUSTOMER PAYS

INS. CO. PAYS

ROAD TEST INFO.

MILES IN _____ MILES OUT _____

INSPECTED AND TESTED BY: _____

TIRE INFLATION SERVICE PRESSURE CHECK

() COMPLETED () NITROGEN
 () DECLINED () OTHER

LIMITED WARRANTY PARTS AND LABOR CARRIES A 12 MONTH / UNLIMITED MILES WARRANTY WHICHEVER COMES FIRST. VALID ONLY IF VEHICLE IS RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENTS.

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

The Reynolds and Reynolds Company • 800-447-7622 • CCZ26762 G (05/17)



Selman Chevrolet Company

1800 East Chapman
 ORANGE, CALIFORNIA 92667-7704
 Service Direct Phone (714) 628-3813
 Main Line Phone (714) 633-3521

B.A.R. REG. NO. #ARD003847 - E.P.A. NO. CAD 981672888

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
02CVZZLOF 41CVZZROT	LUBE/OIL/FILTER ROTATE TIRES	MI MI		02CVZZROT	ROTATE TIRES	MI	

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION

SALESPERSON NO.

S E R V I C E

STATE REG# CROSS REF.

TERMING CASH <input type="checkbox"/>	VEHICLE ID NO. 1GN5CGKC0G	YEAR/MAKE/MODEL 16/CHEVROLET TRUCK/SUBURBAN/4DR 2WD	PRODUCTION DATE	STOCK NO.	LICENSE NO.	R.O. NO.
			DELIVERY DATE 10/26/16	DELIVERY MILES	SELLING DEALER NO.	R.O. DATE 05/19/17
		CUSTOMER NO.	SERVICE CONTRACT	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES
		COLOR RED/				TAG NO. 171
		TURBO N	MMV CVZT	AIR COND Y	P.S. Y	TRANS A
			MILEAGE 7,694	ADVISOR NO. 173	ADVISOR RICHARD STUETZEL	

I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection.

PLEASE READ REVERSE SIDE.
SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT.

SIGNED AND RECEIVED

RECEIVED OTHERWISE SWS

TIME RECEIVED **11:15am** DATE/TIME PROMISED **07/31/17 06:00pm** PRIORITY **60**

APPOINTMENT Yes No

JOB **3+ W 92CVZ TOWING - SUBLET**

SUBLET TOWING SEE PO#
TOWED IN BY MATRIX TOW. SEE INVOICE

"BY LAW, YOU MAY CHOOSE ANOTHER LICENSED FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY"

PRELIMINARY EST.	HAZARDOUS WASTE DISPOSAL ESTIMATE				
\$ _____	\$ _____				
ESTIMATE DOES NOT INCLUDE SALES TAX					
REVISED EST. 1	HAZARDOUS WASTE \$	LINE	TIME	AM	PM
\$					
DATE	PERSON CONTACTED	BY	FRSN	PHN	
REVISED EST. 2	HAZARDOUS WASTE \$	LINE	TIME	AM	PM
\$					
DATE	PERSON CONTACTED	BY	FRSN	PHN	
REVISED EST. 3	HAZARDOUS WASTE \$	LINE	TIME	AM	PM
\$					
DATE	PERSON CONTACTED	BY	FRSN	PHN	

WE RECOMMEND THE FOLLOWING:

INSURANCE COMPANY _____

ADDRESS _____

ADJUSTOR _____

POLICY NO. _____

CLAIM NO. _____

CUSTOMER PAYS

INS. CO. PAYS

ROAD TEST INFO.

MILES IN _____ MILES OUT _____

INSPECTED AND TESTED BY: _____

TIRE INFLATION SERVICE PRESSURE CHECK

() COMPLETED () NITROGEN

() DECLINED () OTHER

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

LIMITED WARRANTY PARTS AND LABOR CARRIES A 12 MONTH / UNLIMITED MILES WARRANTY WHICHEVER COMES FIRST. VALID ONLY IF VEHICLE IS RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENTS.



MATRIX TOWING SERVICE

4132 VALLEY VIEW AVE.
YORBA LINDA, CA 92886
714.397.1890 • Fax: 714.961.0745

info@matrixtowing.com
WWW.MATRIXTOWING.COM

INVOICE



We appreciate your business! We strive to exceed your expectation by always providing fast, quality, and reliable service.

TOWING AND TRANSPORTATION SOLUTIONS

Date In: 5/18/17		Date Out: / /	
Requested By:		Co.: Selman Chevy	Time:
Name:		Phone:	Email:
Street:		City:	State: Zip:
VIN. #	1 G N S C G - K . C O G R		
Month	Year	Make	Model
	16	Chery	Suburban
		Color	License
		maroon	
Pickup:		City: Placentia	Zip:
Taken To:		City: Orange	Zip:
Date: // /		Unit:#	
2nd Tow:		City:	Zip:
Taken To:		City:	Zip:
PRIOR DAMAGE REPORT		R.O.#	Key
		P.O.#	Y N
<input type="checkbox"/> CLEAN <input type="checkbox"/> MINOR CHIPS <input type="checkbox"/> MINOR SCRATCHES <input type="checkbox"/> NUMEROUS CHIPS <input type="checkbox"/> NUMEROUS SCRATCHES <input type="checkbox"/> DENTS <input type="checkbox"/> OXIDIZED <input type="checkbox"/> UNUSUAL DAMAGE REMARKS:		Transport / Towing / Hookup	217
		LABOR / Service	
		MILEAGE ENDING	Unlock Vehicle
		MILEAGE START	2nd Tow
		MILES TOWED	Mileage
		DRIVER: Levon	Storage
		TRUCK NO: 2	Gate Fee
			Go Jack
			Advance Payout
SIGNED: [Signature]		TOTAL	217
Date: 6/20/17		CHECK NO.	CASH
THANK YOU!			CHA

OWNER VEHICLE DESTINATION

SELMAN CHEVROLET
1800 E. CHAPMAN AVE.
ORANGE, CA. 92867
SERVICE DEPT. 714-628-3813

Customer: [REDACTED]
 Address: [REDACTED]
 City, State: [REDACTED]
 Day Phone: [REDACTED]
 Night Phone: [REDACTED]
 Fax: [REDACTED]
 Estimate Ref: 1541
 Date: July 25, 2017
 Time: 03:25 PM

Service Writer: RICHS
 Service Tech:

VID: 1GN5CGKC0GR [REDACTED]
 Mileage: 7694

Description	Part #/Labor Rate	Qty	Price/Time	Extended
SERVICE BRAKE ASSIST DISPLAYS ON DIC. CUSTOMER STATES THAT BRAKES FAILED AND VEHICLE WAS INVOLVED IN FRONT END COLLISION. DIAGNOSE DTC C0299. FOUND BELT MISSING FROM VACUUM PUMP. BELT CAME OFF PULLEY AND WRAPPED AROUND FRONT CRANK PULLEY CAUSING SEAL FAILURE. SEVERE OIL LEAK AT FRONT CRANK SEAL. REPLACE FRONT CRANK SEAL AND ALL BELTS.		1.9	169.87	322.75
FRONT CRANK SEAL 12634614		1	4.77	4.77
BELT 12658178		1	52.99	52.99
BELT 12658179		1	52.71	52.71
BELT 12626076		1	22.61	22.61
1 QT ENGINE OIL 88865639		1	3.75	3.75
REPLACE VACUUM PUMP, VACUUM PUMP TO BOOSTER HOSE, VACUUM BRAKE BOOSTER AND BRAKE MASTER CYLINDER PER #PIT5361C		2.8	169.87	475.64
VACUUM PUMP 12669488		1	169.48	169.48
PIPE 23135228		1	51.27	51.27
BOOSTER 23135220		1	111.24	111.24
CYLINDER 20925765		1	97.93	97.93
Labor Total				798.39
Parts Total				566.75
Sub-Total				1365.14
Parts Tax 7.75%				43.92
Total				\$ 1409.06

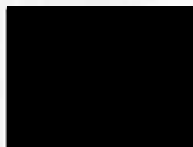
Signature _____ Date _____



SELMAN COLLISION CENTER

Serving Orange County since 1952
 139 S. TUSTIN AVE, ORANGE, CA 92866
 Phone: (714) 288-7371
 FAX: (714) 633-8587

Workfile ID:
 Federal ID:
 State EPA:
 BAR:



Estimate

RO Number:

Customer:	Insurance:	Adjuster:	Estimator:
██████████		Mike Schaffer	
		Phone:	Create Date:
		Claim:	7/25/2017
		Loss Date:	
		Deductible:	

2016 CHEV Suburban LS 1500 4D UTV 8-5.3L Flex Fuel Direct Injection

VIN: 1GN5CGK0G ██████████	Interior Color:	Mileage In: 7,695	Vehicle Out:
License: D LUNAS	Exterior Color:	Mileage Out:	
State: CA	Production Date:	Condition:	Job #:

Line	Ver	Operation	Description	Qty	Extended Price \$	Part Type	Labor	Type	Paint
1	E01		FRONT BUMPER						
2	E01	Remove/Replace	O/H front bumper				2.7	Body	
3	E01	Remove/Replace	RT Blank cover fog lamp	1	31.82T	OEM	0.0	Body	
4	E01	Remove/Replace	Bumper cover w/o off road pkg w/o park asst	1	603.93T	OEM	0.0	Body	2.8
5	E01		Add for Clear Coat						1.1
6	E01	Remove/Replace	Lower molding w/o adaptive cruise w/o tow hook	1	82.13T	OEM	0.0	Body	
7	E01	Remove/Replace	Impact bar	1	436.85T	OEM	0.3	Body	
8	E01	Remove/Replace	Air deflector	1	109.97T	OEM	0.0	Body	
9	E01	Remove/Replace	License bracket rivet	4	19.88T	OEM			
10	E01	Remove/Replace	Valance panel	1	509.85T	OEM	0.2	Body	
11	E01	Remove/Replace	RT Bumper cover bracket	1	14.58T	OEM			
12	E01	Remove/Replace	RT Bumper cover guide	1	12.48T	OEM			
13	E01	Remove/Replace	RT Filler panel w/o off road pkg	1	36.70T	OEM	0.0	Body	
14	E01	Remove/Replace	RT Bumper cover brace	1	16.93T	OEM			
15	E01	Remove/Replace	RT Outer molding w/o luxury edition	1	27.90T	OEM	0.0	Body	
16	E01		FRONT LAMPS						
17	E01	Remove/Replace	RT Headlamp assy w/o HID lamps	1	664.33T	OEM	0.0	Body	
18	E01	Remove/Replace	Aim headlamps				0.5	Body	
19	E01		RADIATOR SUPPORT						
20	E01	Remove/Replace	Radiator support	1	434.32T	OEM	6.0	Body	
21	E01	Remove/Replace	Evacuate & recharge				1.4	Mech	
22	E01	Remove/Replace	Add for trans cooler				0.3	Mech	
23	E01	Remove/Replace	Mount panel	1	560.33T	OEM	0.0	Body	

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, RECOND = Reconditioned, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

Estimate

RO Number:

2016 CHEV Suburban LS 1500 4D UTV 8-5.3L Flex Fuel Direct Injection

24	E01		HOOD						
25	E01	Blend	Hood						1.7
26	E01		FENDER						
27	E01	Remove/Replace	RT Fender Suburban	1	599.95T	OEM	2.4	Body	2.2
28	E01		Overlap Major Non-Adj. Panel						(0.2)
29	E01		Add for Clear Coat						0.4
30	E01		Add for Edging						0.5
31	E01		Add for Clear Coat						0.1
32	E01		Add for Inside						1.0
33	E01		Add for Clear Coat						0.2
34	E01	Remove/Replace	RT Fender liner suburban w/o off road pkg	1	99.97T	OEM	0.0	Body	
35	E01	Remove/Replace	RT Fender reinforcement	1	6.33T	OEM	0.1	Body	
36	E01	Remove/Replace	RT Fender liner nut	10	43.50T	OEM			
37	E01		ELECTRICAL						
38	E01	Repair	Pre/Post Scan & Re-calibrate				2.0	Mech	
39	E01		FRONT SUSPENSION						
40	E01	Remove/Replace	Wheel alignment align front wheels			OEM	1.5	Mech	
41	E01		FRONT DOOR						
42	E01	Repair	RT Outer panel Suburban				1.0	Body	2.1
43	E01		Overlap Major Adj. Panel						(0.4)
44	E01		Add for Clear Coat						0.3
45	E01	Remove/Install	RT Front w/strip				0.3	Body	
46	E01	Remove/Replace	RT Nameplate "SUBURBAN"	1	62.23T	OEM	0.2	Body	
47	E01	Remove/Install	RT Upper molding				0.2	Body	
48	E01	Remove/Install	RT Applique				0.2	Body	
49	E01	Remove/Install	RT Belt molding				0.3	Body	
50	E01	Remove/Install	RT Mirror assy w/o power fold				0.4	Body	
51	E01	Remove/Install	RT Handle, outside paint to match				0.4	Body	
52	E01	Remove/Install	RT R&I trim panel				0.4	Body	
53	E01		COLOR MIX AND TINT PAINT				0.5	Body	
54	E01		De-Nib and Finess				2.0	Body	
55	E01		COVER VEHICLE FOR OVERSPRAY	1	5.00T	Other	0.2	Body	
56	E01		FEATHER EDGE SAND & BLOCK				0.5	Body	
57	E01		FLEX ADDITIVE	1	5.00T	Other			
58	E01		HAZARDOUS WASTE	1	5.00	Other			

Estimate Totals	Discount \$	Markup \$	Rate \$	Total Hours	Total \$
Parts					4,388.98
Labor, Body			55.00	18.8	1,034.00
Labor, Refinish			55.00	11.8	649.00
Labor, Mechanical			169.75	5.2	882.70
Material, Paint			38.00	11.8	448.40

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Pointless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, RECOND = Reconditioned, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

Estimate

RO Number:

2016 CHEV Suburban LS 1500 4D UTV 8-5.3L Flex Fuel Direct Injection

Subtotal	7,403.08
Sales Tax	374.51
Grand Total	7,777.59
Net Total	7,777.59

Estimate Version	Total \$
Original	7,777.59

Insurance Total \$:	7,777.59
Received from Insurance \$:	0.00
Balance due from Insurance \$:	7,777.59
Customer Total \$:	0.00
Received from Customer \$:	0.00
Balance due from Customer \$:	0.00

THIS ESTIMATE IS BASED ON OUR INSPECTION AND DOES NOT COVER ADDITIONAL PARTS OR LABOR WHICH MAY BE REQUIRED AFTER THE WORK HAS BEEN STARTED. WORN OR DAMAGED PARTS WHICH WERE NOT EVIDENT ON FIRST INSPECTION MAY BE DISCOVERED. THESE ITEMS WOULD BE AN ADDITIONAL CHARGE. NATURALLY, THIS ESTIMATE CANNOT COVER SUCH CONTINGENCIES. REPAIR DAYS MAY VARY DO TO WEATHER CONDITIONS OR FROM UNFORSEEN PARTS DELAYS.



Selman Chevrolet Company

1800 East Chapman
 ORANGE, CALIFORNIA 92867-7704
 Service Direct Phone (714) 628-3813
 Main Line Phone (714) 633-3521

B.A.R. REG. NO. #ARD003847 • E.P.A. NO. CAD 981572888

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
02CVZZL0F 41CVZZR0T	LUBE/OIL/FILTER ROTATE TIRES	MI MI		02CVZZR0T	ROTATE TIRES	MI	

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION

SALESPERSON NO.

SERVICE

STATE REG# CROSS REF.

TERMS CASH <input type="checkbox"/>	VEHICLE I.D. NO. 1GN5CGKC0GR	YEAR/MAKE/MODEL 16/CHEVROLET TRUCK/SUBURBAN/4DR 2WD	PRODUCTION DATE 10/26/16	STOCK NO.	LICENSE NO.	R.C. NO.
		CUSTOMER NO.	SERVICE CONTRACT	DELIVERY MILES	SELLING DEALER NO.	R.C. DATE
		COLOR RED/	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	YAS NO.
		TURBO <input type="checkbox"/> MISC <input type="checkbox"/> AIR COND <input type="checkbox"/> P/S <input type="checkbox"/> TRANS <input type="checkbox"/> MILEAGE 7,694	ADVISOR NO. 173	ADVISOR RICHARD STUETZEL		

I hereby authorize the repair work hereinafter set forth to be done along with the necessary materials and agree that you are not responsible for loss or damage to vehicles or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection.

APPOINTMENT: Yes No

APPROVED: **11:15am** | **07/31/17** | **06:00pm** | **60**

SIGNED AND RECEIVED: **X** *TOW-IN 5:10pm 5/18/17*

ORIGINAL CUSTOMER ESTIMATE: TOTAL

X _____

COMMENTS:
TOWED IN

- W 35CVZ BRAKE/SYSTEM**
SERVICE BRAKE ASSIST DISPLAYS ON DIC. CUSTOMER STATES BRAKES FAILED AND VEHICLE WAS INVOLVED IN FRONT END COLLISION. CAC CASE #8- [REDACTED] CONTACTED DMA 05/19/2017 WAS ADVISED CASE ESCALATED TO PRODUCT ALLEGATION.

- W 90CVZ RENTAL CAR-SUBLET**
RENTAL CAR - SUBLET
OK TO PROVIDE DRAC VEHICLE PER EVERT DEWYN 05/19/2017 10:30

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SAO/CHECK TEST INDICATES ARE NECESSARY

PRELIMINARY EST. \$ _____	HAZARDOUS WASTE DISPOSAL ESTIMATE \$ _____				
ESTIMATE DOES NOT INCLUDE SALES TAX					
REVISED EST. 1 \$ _____	HAZARDOUS WASTE \$ _____	LINE _____	TIME _____	AM _____	PM _____
DATE _____	PERSON CONTACTED _____	BY _____	PRSN _____	PHN _____	
REVISED EST. 2 \$ _____	HAZARDOUS WASTE \$ _____	LINE _____	TIME _____	AM _____	PM _____
DATE _____	PERSON CONTACTED _____	BY _____	PRSN _____	PHN _____	
REVISED EST. 3 \$ _____	HAZARDOUS WASTE \$ _____	LINE _____	TIME _____	AM _____	PM _____
DATE _____	PERSON CONTACTED _____	BY _____	PRSN _____	PHN _____	

WE RECOMMEND THE FOLLOWING:

INSURANCE COMPANY _____

ADDRESS _____

ADVISOR _____

POLICY NO. _____

CLAIM NO. _____

CUSTOMER PAYS

INS. CO. PAYS

ROAD TEST INFO.

MILES IN _____ MILES OUT _____

INSPECTED AND TESTED BY: _____

TIRE INFLATION SERVICE PRESSURE CHECK

() COMPLETED () NITROGEN
 () DECLINED () OTHER

LIMITED WARRANTY PARTS AND LABOR CARRIES A 12 MONTH / UNLIMITED MILES WARRANTY WHICHEVER COMES FIRST. VALID ONLY IF VEHICLE IS RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENTS.

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

The Service and Repair Center - 002726762 G - (05/17)



Selman Chevrolet Company

1800 East Chapman
ORANGE, CALIFORNIA 92867-7704
Service Direct Phone (714) 628-3813
Main Line Phone (714) 633-3521

B.A.R. REG. NO. #ARD003847 - E.P.A. NO. CAD 981672888

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
02CVZZLOF 41CVZZROT	LUBE/OIL/FILTER ROTATE TIRES	MI MI		02CVZZROT	ROTATE TIRES	MI	

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION

SALESPERSON NO.

S E R V I C E

STATE REG# CROSS REF.

TERMING CASH <input type="checkbox"/>	VEHICLE ID NO. 1GN5CGKC0G	YEAR/MAKE/MODEL 16/CHEVROLET TRUCK/SUBURBAN/4DR 2WD	PRODUCTION DATE	STOCK NO	LICENSE NO	R.O. NO
			DELIVERY DATE 10/26/16	DELIVERY MILES	SELLING DEALER NO	R.O. DATE 05/19/17
		CUSTOMER NO.	SERVICE CONTRACT	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES
		COLOR RED/				
		TURBO N	MMG CVZT	AIR COND Y	P.S. Y	TRANS A
			MILEAGE 7,694	ADVISOR NO 173	ADVISOR RICHARD STUETZEL	

I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection.

PLEASE READ REVERSE SIDE.
SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT.

SIGNED AND RECEIVED

WARRANTY OTHERWISE SWS

TIME RECEIVED **11:15am** DATE/TIME PROMISED **07/31/17 06:00pm** PRIORITY **60**

APPOINTMENT Yes No

JOB **3+ W 92CVZ TOWING - SUBLET**

SUBLET TOWING SEE PO#
TOWED IN BY MATRIX TOW. SEE INVOICE

"BY LAW, YOU MAY CHOOSE ANOTHER LICENSED FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY"

PRELIMINARY EST. \$	HAZARDOUS WASTE DISPOSAL ESTIMATE \$			
ESTIMATE DOES NOT INCLUDE SALES TAX				
REVISED EST. 1 \$	HAZARDOUS WASTE \$	LINE	TIME	AM PM
DATE	PERSON CONTACTED	BY		PRSN PHN
REVISED EST. 2 \$	HAZARDOUS WASTE \$	LINE	TIME	AM PM
DATE	PERSON CONTACTED	BY		PRSN PHN
REVISED EST. 3 \$	HAZARDOUS WASTE \$	LINE	TIME	AM PM
DATE	PERSON CONTACTED	BY		PRSN PHN

WE RECOMMEND THE FOLLOWING:

INSURANCE COMPANY

ADDRESS

ADJUSTOR

POLICY NO.

CLAIM NO.

CUSTOMER PAYS

INS. CO. PAYS

ROAD TEST INFO.

MILES IN _____ MILES OUT _____

INSPECTED AND TESTED BY:

TIRE INFLATION SERVICE PRESSURE CHECK

() COMPLETED () NITROGEN
() DECLINED () OTHER

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

LIMITED WARRANTY PARTS AND LABOR CARRIES A 12 MONTH / UNLIMITED MILES WARRANTY WHICHEVER COMES FIRST. VALID ONLY IF VEHICLE IS RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENTS.

This Form is the Property of Selman Chevrolet Company. Model: C07030782 G (06/17)



MATRIX TOWING SERVICE

4132 VALLEY VIEW AVE.
YORBA LINDA, CA 92886
714.397.1890 • Fax: 714.961.0745

info@matrixtowing.com
WWW.MATRIXTOWING.COM

INVOICE



We appreciate your business! We strive to exceed your expectation by always providing fast, quality, and reliable service.

TOWING AND TRANSPORTATION SOLUTIONS

OWNER VEHICLE DESTINATION

Date In: 5/18/17		Date Out: / /	
Requested By:		Co.: Selman Chevy	Time:
Name:		Phone:	Email:
Street:		City:	State: Zip:
VIN. #	1 G N S C G - K . C O G R		
Month	Year	Make	Model
	16	Chery	Suburban
		Color	License
		maroon	
			Odometer
			7,694
Pickup:	City: Placentia		Zip:
Taken To:	City: Orange		Zip:
Date:	Unit:#		
2nd Tow:	City:		Zip:
Taken To:	City:		Zip:
PRIOR DAMAGE REPORT		R.O.#	Key
		P.O.#	Y N
<input type="checkbox"/> CLEAN <input type="checkbox"/> NUMEROUS CHIPS <input type="checkbox"/> DENTS		Transport / Towing / Hookup 217	
<input type="checkbox"/> MINOR CHIPS <input type="checkbox"/> NUMEROUS SCRATCHES <input type="checkbox"/> OXIDIZED		LABOR / Service	
<input type="checkbox"/> MINOR SCRATCHES <input type="checkbox"/> DINGS <input type="checkbox"/> UNUSUAL / MISTERY DAMAGE		MILEAGE ENDING	
REMARKS		Unlock Vehicle	
		MILEAGE START	
		2nd Tow	
		MILES TOWED	
		Mileage	
		DRIVER Levon	
		Storage	
		TRUCK NO. 2	
		Gate Fee	
		Go Jack	
		Advance Payout	
SIGNED		TOTAL 217	
Date: 6/20/17		CHECK NO.	
This undesignated area is reserved to take possession of the vehicle described above and is the property of Matrix Towing. We have received vehicle in satisfactory condition.		CASH	
THANK YOU!		CHA	

SELMAN CHEVROLET
1800 E. CHAPMAN AVE.
ORANGE, CA. 92867
SERVICE DEPT. 714-628-3813

Customer: [REDACTED]
 Address: [REDACTED]
 City, State: [REDACTED]
 Day Phone: [REDACTED]
 Night Phone: [REDACTED]
 Fax: [REDACTED]
 Estimate Ref: 1541
 Date: July 25, 2017
 Time: 03:25 PM

Service Writer: RICH S
 Service Tech:
 VID: 1GN5CGKC0GR [REDACTED]
 Mileage: 7694

Description	Part #/Labor Rate	Qty	Price/Time	Extended
SERVICE BRAKE ASSIST DISPLAYS ON DIC. CUSTOMER STATES THAT BRAKES FAILED AND VEHICLE WAS INVOLVED IN FRONT END COLLISION. DIAGNOSE DTC C0299. FOUND BELT MISSING FROM VACUUM PUMP. BELT CAME OFF PULLEY AND WRAPPED AROUND FRONT CRANK PULLEY CAUSING SEAL FAILURE. SEVERE OIL LEAK AT FRONT CRANK SEAL. REPLACE FRONT CRANK SEAL AND ALL BELTS.		1.9	169.87	322.75
FRONT CRANK SEAL 12634614		1	4.77	4.77
BELT 12658178		1	52.99	52.99
BELT 12658179		1	52.71	52.71
BELT 12626076		1	22.61	22.61
1 QT ENGINE OIL 88865639		1	3.75	3.75
REPLACE VACUUM PUMP, VACUUM PUMP TO BOOSTER HOSE, VACUUM BRAKE BOOSTER AND BRAKE MASTER CYLINDER PER #PIT5361C		2.8	169.87	475.64
VACUUM PUMP 12669488		1	169.48	169.48
PIPE 23135228		1	51.27	51.27
BOOSTER 23135220		1	111.24	111.24
CYLINDER 20925765		1	97.93	97.93
Labor Total				798.39
Parts Total				566.75
Sub-Total				1365.14
Parts Tax 7.75%				43.92
Total				\$ 1409.06

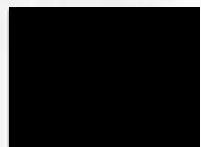
Signature _____ Date _____



SELMAN COLLISION CENTER

Serving Orange County since 1952
 139 S. TUSTIN AVE, ORANGE, CA 92866
 Phone: (714) 288-7371
 FAX: (714) 633-8587

Workfile ID:
 Federal ID:
 State EPA:
 BAR:



Estimate

RO Number:

Customer:	Insurance:	Adjuster:	Estimator:
██████████		Phone:	Mike Schaffer
		Claim:	Create Date: 7/25/2017
		Loss Date:	
		Deductible:	

2016 CHEV Suburban LS 1500 4D UTV 8-5.3L Flex Fuel Direct Injection

VIN: 1GN5CGK0G ██████████	Interior Color:	Mileage In: 7,695	Vehicle Out:
License: D LUNAS	Exterior Color:	Mileage Out:	
State: CA	Production Date:	Condition:	Job #:

Line	Ver	Operation	Description	Qty	Extended Price \$	Part Type	Labor	Type	Paint
1	E01		FRONT BUMPER						
2	E01	Remove/Replace	O/H front bumper				2.7	Body	
3	E01	Remove/Replace	RT Blank cover fog lamp	1	31.82T	OEM	0.0	Body	
4	E01	Remove/Replace	Bumper cover w/o off road pkg w/o park asst	1	603.93T	OEM	0.0	Body	2.8
5	E01		Add for Clear Coat						1.1
6	E01	Remove/Replace	Lower molding w/o adaptive cruise w/o tow hook	1	82.13T	OEM	0.0	Body	
7	E01	Remove/Replace	Impact bar	1	436.85T	OEM	0.3	Body	
8	E01	Remove/Replace	Air deflector	1	109.97T	OEM	0.0	Body	
9	E01	Remove/Replace	License bracket rivet	4	19.88T	OEM			
10	E01	Remove/Replace	Valance panel	1	509.85T	OEM	0.2	Body	
11	E01	Remove/Replace	RT Bumper cover bracket	1	14.58T	OEM			
12	E01	Remove/Replace	RT Bumper cover guide	1	12.48T	OEM			
13	E01	Remove/Replace	RT Filler panel w/o off road pkg	1	36.70T	OEM	0.0	Body	
14	E01	Remove/Replace	RT Bumper cover brace	1	16.93T	OEM			
15	E01	Remove/Replace	RT Outer molding w/o luxury edition	1	27.90T	OEM	0.0	Body	
16	E01		FRONT LAMPS						
17	E01	Remove/Replace	RT Headlamp assy w/o HID lamps	1	664.33T	OEM	0.0	Body	
18	E01	Remove/Replace	Aim headlamps				0.5	Body	
19	E01		RADIATOR SUPPORT						
20	E01	Remove/Replace	Radiator support	1	434.32T	OEM	6.0	Body	
21	E01	Remove/Replace	Evacuate & recharge				1.4	Mech	
22	E01	Remove/Replace	Add for trans cooler				0.3	Mech	
23	E01	Remove/Replace	Mount panel	1	560.33T	OEM	0.0	Body	

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, RECOND = Reconditioned, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

Estimate

RO Number:

2016 CHEV Suburban LS 1500 4D UTV 8-5.3L Flex Fuel Direct Injection

24	E01		HOOD						
25	E01	Blend	Hood						1.7
26	E01		FENDER						
27	E01	Remove/Replace	RT Fender Suburban	1	599.95T	OEM	2.4	Body	2.2
28	E01		Overlap Major Non-Adj. Panel						(0.2)
29	E01		Add for Clear Coat						0.4
30	E01		Add for Edging						0.5
31	E01		Add for Clear Coat						0.1
32	E01		Add for Inside						1.0
33	E01		Add for Clear Coat						0.2
34	E01	Remove/Replace	RT Fender liner suburban w/o off road pkg	1	99.97T	OEM	0.0	Body	
35	E01	Remove/Replace	RT Fender reinforcement	1	6.33T	OEM	0.1	Body	
36	E01	Remove/Replace	RT Fender liner nut	10	43.50T	OEM			
37	E01		ELECTRICAL						
38	E01	Repair	Pre/Post Scan & Re-calibrate				2.0	Mech	
39	E01		FRONT SUSPENSION						
40	E01	Remove/Replace	Wheel alignment align front wheels			OEM	1.5	Mech	
41	E01		FRONT DOOR						
42	E01	Repair	RT Outer panel Suburban				1.0	Body	2.1
43	E01		Overlap Major Adj. Panel						(0.4)
44	E01		Add for Clear Coat						0.3
45	E01	Remove/Install	RT Front w/strip				0.3	Body	
46	E01	Remove/Replace	RT Nameplate "SUBURBAN"	1	62.23T	OEM	0.2	Body	
47	E01	Remove/Install	RT Upper molding				0.2	Body	
48	E01	Remove/Install	RT Applique				0.2	Body	
49	E01	Remove/Install	RT Belt molding				0.3	Body	
50	E01	Remove/Install	RT Mirror assy w/o power fold				0.4	Body	
51	E01	Remove/Install	RT Handle, outside paint to match				0.4	Body	
52	E01	Remove/Install	RT R&I trim panel				0.4	Body	
53	E01		COLOR MIX AND TINT PAINT				0.5	Body	
54	E01		De-Nib and Finess				2.0	Body	
55	E01		COVER VEHICLE FOR OVERSPRAY	1	5.00T	Other	0.2	Body	
56	E01		FEATHER EDGE SAND & BLOCK				0.5	Body	
57	E01		FLEX ADDITIVE	1	5.00T	Other			
58	E01		HAZARDOUS WASTE	1	5.00	Other			

Estimate Totals	Discount \$	Markup \$	Rate \$	Total Hours	Total \$
Parts					4,388.98
Labor, Body			55.00	18.8	1,034.00
Labor, Refinish			55.00	11.8	649.00
Labor, Mechanical			169.75	5.2	882.70
Material, Paint			38.00	11.8	448.40

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Pointless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, RECOND = Reconditioned, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

Estimate

RO Number:

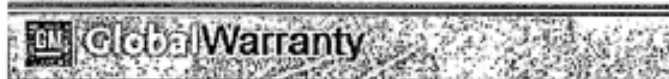
2016 CHEV Suburban LS 1500 4D UTV 8-5.3L Flex Fuel Direct Injection

Subtotal	7,403.08
Sales Tax	374.51
Grand Total	7,777.59
Net Total	7,777.59

Estimate Version	Total \$
Original	7,777.59

Insurance Total \$:	7,777.59
Received from Insurance \$:	0.00
Balance due from Insurance \$:	7,777.59
Customer Total \$:	0.00
Received from Customer \$:	0.00
Balance due from Customer \$:	0.00

THIS ESTIMATE IS BASED ON OUR INSPECTION AND DOES NOT COVER ADDITIONAL PARTS OR LABOR WHICH MAY BE REQUIRED AFTER THE WORK HAS BEEN STARTED. WORN OR DAMAGED PARTS WHICH WERE NOT EVIDENT ON FIRST INSPECTION MAY BE DISCOVERED. THESE ITEMS WOULD BE AN ADDITIONAL CHARGE. NATURALLY, THIS ESTIMATE CANNOT COVER SUCH CONTINGENCIES. REPAIR DAYS MAY VARY DO TO WEATHER CONDITIONS OR FROM UNFORSEEN PARTS DELAYS.



Arlen Smith

[Logout](#)

June 8, 2017

Global Warranty Management: Main > Interface With Customer > View Vehicle Summary

INTERFACE WITH CUSTOMER

View Vehicle Summary

This screen allows IVH users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio Information (if applicable).

Vehicle Information

VIN: 1GN5CGKC0GR [REDACTED] Model: CC15905-2016 SUBURBAN 1500 2WD
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 70 - RETAIL - STOCK
 Field Actions: [Open](#)

[REQUEST ANOTHER VIN](#)

For this vehicle:

- [View Vehicle Summary](#)
- Service Contract
- Branded Title
- Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Required Field Actions

Open Field Action Details are highlighted

Vehicle has no current record of required field actions.

Branded Title

*The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

Warranty Block

Vehicle has no current record of warranty block.

Service Information

Vehicle has no current record of outstanding service information.

OnStar and XM Satellite Radio Information

Refer to Help page for details. For OnStar contact 888.ON.STAR1 (888.667.8274) and for XM Radio contact 877.GET.XMST (877.438.9677 Canada) and in the USA:800-556-3600.

OnStar Equipped: Y	OnStar Status: Active
XM Equipped: Y	XM Radio ID: R7QGM38P
OnStar Vehicle Diagnostics: Y	XM Status: Active
	DMN Enabled: Y

Applicable Warranties

Valid warranties are highlighted

Valid	Description	Warranty Add Date	Start Date	Effective Odometer	End Date	End Odometer
	Chevrolet Scheduled Maintenance-2 visits	11/03/2016	10/26/2016	24 MI	10/26/2018	24,024 MI
	Powertrain Limited Warranty	11/03/2016	10/26/2016	24 MI	10/26/2021	60,024 MI
	Bumper to Bumper Limited Warranty	11/03/2016	10/26/2016	24 MI	10/26/2019	36,024 MI
	Corrosion Limited Warranty	11/03/2016	10/26/2016	24 MI	10/26/2022	100,024 MI

Emission Limited Warranty	11/03/2016	10/26/2016	24 MI	10/26/2019	50,024 MI
Emission Select Component Ltd Wty	11/03/2016	10/26/2016	24 MI	10/26/2024	80,024 MI
Emission Select State Component Ltd Wty	11/03/2016	10/26/2016	24 MI	10/26/2023	70,024 MI

Service Contract

Vehicle has no current record of service contracts.

Transaction History

[View Details](#)

Job Card Date	Job Card Number	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
04/29/2017	██████	ZREG—Regular Vehicle Transaction		0600723 - Chevrolet 2 Year Maintenance	7,206 MI
09/30/2016	██████	ZPDI—Pre-Delivery Inspection		0590032 - PDI - Dealer Installed - Factory Invoiced Options	6 MI
09/14/2016	██████	ZPDI—Pre-Delivery Inspection		0590072 - Pre-Delivery Inspection - Base Time	1 MI

Global Warranty Management: [Site Map](#)

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Arlen Smith

[Logout](#)

June 8, 2017

Global Warranty Management: Main > Interface With Customer > View Vehicle Build

INTERFACE WITH
CUSTOMER

View Vehicle Build

This screen allows IVH users to view the initial build information on the selected VIN including option codes with descriptions (where available).

Vehicle Information

VIN: 1GN5CGK0GR [REDACTED] Model: CC15906-2016 SUBURBAN 1500 2WD
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 70 - RETAIL - STOCK
 Field Actions: [Open](#)

REQUEST ANOTHER VIN

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Vehicle Build

Model: CC15906-2016 SUBURBAN 1500 2WD
 Gross Vehicle Weight: 3,314

Order Number: [REDACTED]
 Build Date: 08/10/2016
 Build Plant: R

Option Codes

*IVH is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

1LS - 1LS PACKAGE	1SZ - OPTION PACKAGE DISCOUNT
4AA - INTERIOR TRIM	6SP - COMPONENT FRT LH COMPUTER
7SP - COMPONENT FRT RH COMPUTER	8X2 - COMPONENT RR LH NON-COMPUTER
9X2 - COMPONENT RR RH NON-COMPUTER	A31 - WINDOWS, POWER
A95 - SEATS, FRONT BUCKET, CLOTH	AG2 - SIX-WAY POWER PASSENGER SEAT
AKJ - WINDSHIELD STYLE SHADE BAND	AKK - WINDSHIELD, LAMINATED GLASS
AKO - GLASS, DEEP-TINTED	AKX - WINDSHIELD TYPE SOLAR ABSORB
AL0 - AIRBAG SENSING SYSTEM, PASSENGER	AP9 - CARGO NET
AQQ - REMOTE KEYLESS ENTRY	ARL - PLANT CODE-ARLINGTON, TX
ARN - AIRBORNE	AT6 - SEATS, SECOND ROW 60/40 SPLIT FOLDING BENCH
AU3 - POWER DOOR LOCK SYSTEM	AVV - PROCESSING OPTION
AXP - VEHICLE TYPE VEHICLE TYPE - NOT REQUIRED	AYQ - AIRBAGS
B30 - COLOR KEYED GARPET	B58 - FLOOR MATS, CARPETED, FRT/RR
BTV - REMOTE VEHICLE START	BVE - RUNNING BOARDS, ASSIST STEPS
C25 - INTERMITTENT FRONT WIPERS	C49 - REAR WINDOW DEFROSTER
C6A - GVW RATING - 7,300 LBS	CE1 - WINDSHIELD WIPERS, RAIN SENSING
CJ4 - CLIMATE CONTROL, TRI-ZONE AUTOMATIC	D07 - CENTER CONSOLE, FLOOR
DL8 - POWER HEATED OUTSIDE MIRRORS	EF7 - COUNTRY CODE, U.S.A.
FHO - VEHICLE FUEL GASOLINE E10	G1E - SIREN RED TINTCOAT
G80 - AUTO LOCKING REAR DIFFERENTIAL	GU4 - REAR AXLE 3.08 RATIO
H0U - JET BLACK	I16 -
IO5 - CHEVROLET MYLINK AUDIO SYSTEM W/ 8" DIAGONAL COLOR TOUCH	JD9 - ANTILOCK BRAKES, 4 WHEEL DISC
K34 - CRUISE CONTROL	KC4 - ENGINE OIL COOLING SYSTEM
KG4 - ALTERNATOR, 150 AMPS	KI4 - POWER OUTLET, 110-VOLT AC
KNP - HD AUX TRANS. COOLING SYS	L83 - ENGINE, 5.3L V8 ECOTEC3
MAH - MARKETING AREA NORTH AMERICA	MYC - TRANSMISSION, 6 SPD AUTOMATIC
N33 - STEERING COLUMN, TILT	NP5 - LEATHER WRAP STEERING WHEEL
NUF - EMISSION SYSTEM CALIFORNIA	P2X - WHEELS, 18" BRIGHT-MACHINED ALUMINUM
R7J - G80 IDENTIFIER	R9N - FORCE ON ALL VEHICLES FOR PRICING OF

RC4 - TIRE, SPARE 17" ALL SEASON BLACKWALL	INTERIOR TRIM
RUF - WHEEL, 17" STEEL SPARE	RKX - TIRES, ALL SEASON
SAF - SPARE TIRE LOCK	S6N - HITCH RECEIVER COVER (DEALER INSTALLED)
TB4 - REAR LIFTGATE, MANUAL	SLM - STOCK ORDERS
U2K - SIRIUSXM + SERVICE SUBSCRIPTION SOLD SEPARATELY BY SIRIUSXM AFTER 3 MONTHS	TG5 - SINGLE-SLOT CD/MP3 PLAYER
U77 - ANTENNA RR WINDOW, RADIO	U2L - HD RADIO
UDD - DRIVER INFO - COLOR DISPLAY	UD7 - REAR PARK ASSIST
UJM - TIRE PRESSURE MONITOR SYSTEM (EXCL SPARE TIRE)	UE1 - ONSTAR
UMN - SPEEDOMETER, MILES & KILO, MILES FOR ODOMETER	UK3 - STEERING WHEEL AUDIO CONTROLS
UTJ - THEFT DETERRENT SYSTEM	UQ3 - ENHANCED AUDIO SPEAKERS
V54 - LUGGAGE RACK - SIDE RAILS	UVC - REAR VISION CAMERA
VHM - VEHICLE HEALTH MANAGEMENT	V8D - VEHICLE STATEMENT
VQZ - POLISHED EXHAUST TIP (DEALER INSTALLED)	VK3 - FRONT LICENSE PLATE BRACKET
VT7 - OWNERS MANUAL ENGLISH	VRK - VAA/COMPONENT REL ROOF TRIM
WMG -	VV4 - 4G LTE WI-FI(R) HOTSPOT WITH LIMITED DATA TRIAL AND MORE. (SUBJECT TO TERMS SEE ONSTAR.COM)
XL7 - FREQUENCY RATING 315 MH	X88 - CHEVROLET CONVERSION
YM8 - LPO PROCESSING OPTION	YF5 - 50-STATE EMISSIONS
ZW7 - PREMIUM RIDE SUSPENSION	Z82 - TRAILERING EQUIPMENT
	ZY1 - SOLID PAINT


Added Option Codes

Vehicle has no current record of SAIO codes.

Global Warranty Management: Site Map

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	Arfen Smith June 8, 2017	Logout
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Global Warranty Management: Main > Interface With Customer > View Vehicle Component Summary

INTERFACE WITH CUSTOMER

View Vehicle Component Summary

This screen allows IVH users to view the information on various major components added to the VIN selected during vehicle build.

Vehicle Information

VIN: 1GN5CGKC0GR [REDACTED] Model: CC15906-2016 SUBURBAN 1500 2WD
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 70 - RETAIL - STOCK
 Field Actions: [Open](#)

REQUEST ANOTHER VIN

- For this vehicle:**
- [View Vehicle Summary](#)
 - [Service Contract](#)
 - [Branded Title](#)
 - [Warranty Block](#)
 - [View Vehicle Build](#)
 - [View Vehicle Component Summary](#)
 - [View Vehicle Transaction History Detail](#)
 - [View Vehicle Delivery Information](#)

Vehicle Component

Component Code: AH-IR-SENSOR ASM-LEFT Source Plant: D-ALLIED SIGNAL BSRD Date Scanned: 09/10/2016	Traceability: A113B240C Part / Number Broadcast: 8676 Time Scanned: 17:22:00 Scan Station: 05
Component Code: AJ-IR-SENSOR ASM-RIGHT Source Plant: D-ALLIED SIGNAL BSRD Date Scanned: 09/10/2016	Traceability: A5933240C Part / Number Broadcast: 8676 Time Scanned: 17:22:00 Scan Station: 05
Component Code: AT-RIGHT SIDE IMPACT SENSING MODULE Source Plant: D-ALLIED SIGNAL BSRD Date Scanned: 09/10/2016	Traceability: P20260410 Part / Number Broadcast: 8677 Time Scanned: 17:22:00 Scan Station: 05
Component Code: AU-LEFT SIDE IMPACT SENSING MODULE Source Plant: D-ALLIED SIGNAL BSRD Date Scanned: 09/10/2016	Traceability: P1816C4C0 Part / Number Broadcast: 8677 Time Scanned: 17:22:00 Scan Station: 05
Component Code: BR-SENSOR ASSY - (PSIR) PRESENCE DETECTOR Source Plant: S- Date Scanned: 09/10/2016	Traceability: 206613VPA Part / Number Broadcast: 3681 Time Scanned: 17:22:00 Scan Station: 05
Component Code: CB-SEQ NUM (FLEX) BODY ASM Source Plant: - Date Scanned: 08/29/2016	Traceability: 3061491 Part / Number Broadcast: 1ZZ Time Scanned: 01:30:00 Scan Station:
Component Code: CG-SEQ NUM (FLEX) PAINT PROCESS Source Plant: - Date Scanned: 09/09/2016	Traceability: 1277932 Part / Number Broadcast: 1GG Time Scanned: 16:18:00 Scan Station:
Component Code: CH-SEQ NUM (FLEX) PAINT PROCESS Source Plant: - Date Scanned: 09/09/2016	Traceability: 1281964 Part / Number Broadcast: 1HH Time Scanned: 07:29:00 Scan Station:
Component Code: CN-SEQ NUM (FLEX) GEN ASM Source Plant: - Date Scanned: 09/10/2016	Traceability: 1280699 Part / Number Broadcast: 1EE Time Scanned: 03:43:00 Scan Station:
Component Code: CP-SEQ NUM (FLEX) GEN ASM	Traceability: 1247246

Source Plant: -
Date Scanned: 09/10/2016

Part / Number Broadcast: 1AZ
Time Scanned: 07:41:00 Scan Station:

Component Code: DA—
Source Plant: D-
Date Scanned: 09/10/2016

Traceability: A6866BD0B
Part / Number Broadcast: 8678
Time Scanned: 17:22:00 Scan Station: 05

Component Code: DB—
Source Plant: D-
Date Scanned: 09/10/2016

Traceability: AFDD8C70B
Part / Number Broadcast: 8678
Time Scanned: 17:22:00 Scan Station: 05

Component Code: DV—
Source Plant: Q-
Date Scanned: 09/10/2016

Traceability: 349921516
Part / Number Broadcast: 0598
Time Scanned: 17:22:00 Scan Station: 05

Service Agent Installed Component

Vehicle has no current record of vehicle component.

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Arlen Smith

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June 8, 2017

Global Warranty Management: [Main](#) > [Interface With Customer](#) > [View Vehicle Transaction History Detail](#)

INTERFACE WITH
CUSTOMER

View Vehicle Transaction History Detail

This screen allows IVH users to view the available information on individual transaction for the VIN selected.

Vehicle Information

VIN: 1GN5CGKC0GR [REDACTED] Model: CC15908-2016 SUBURBAN 1500 2WD
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 70 - RETAIL - STOCK
 Field Actions: [Open](#) [REQUEST ANOTHER VIN](#)

For this vehicle:

- [View Vehicle Summary](#)
- [Service Contract](#)
- [Branded Title](#)
- [Warranty Block](#)
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Job Card Date: 04/29/2017

Job Card Number: [REDACTED]

Transaction Detail

Repair Service Agent: [REDACTED]
 GUARANTY CHEVROLET MOTORS, INC
 711 E 17TH ST
 SANTA ANA CA 92701-2578
 7148731711

Odometer Reading: 7,208 MI
 Authorization Code:

Process Date:
05/03/2017

Transaction Type:
ZREG—Regular Vehicle Transaction
 Transaction Expense Category:
Warranty

Customer Complaint Code:
0021-No Customer Complaint -
Maintenance

Job Card Line #: 8

Transaction Adjustment:

Cause Code: 9098-Other -
Maintenance

Labour Op 0600723-Chevrolet 2 Year Maintenance

Causal Part Number

→ [See other Parts and/or Net Items](#)

Line Total: USD 50.00

Job Card Date: 09/30/2016

Job Card Number: [REDACTED]

Transaction Detail

Repair Service Agent: [REDACTED]
 GEORGE CHEVROLET
 17000 LAKEWOOD BLVD
 BELLFLOWER CA 90708-5594
 5629252500

Odometer Reading: 6 MI
 Authorization Code:

Process Date:
10/04/2016

Transaction Type:
ZPDI—Pre-Delivery Inspection
 Transaction Expense Category:
Pre-Delivery Inspection

Customer Complaint Code:
-

Job Card Line #: 1

Transaction Adjustment:

Cause Code: -

Labour Op 0580032-PDI - Dealer Installed - Factory Invoiced Options

Causal Part Number

Line Total: USD 59.09

Job Card Date: 09/14/2016	Job Card Number: [REDACTED]	Transaction Detail
Repair Service Agent: [REDACTED] GEORGE CHEVROLET 17000 LAKEWOOD BLVD BELLFLOWER CA 90706-5594 5629252500		Odometer Reading: 1 MI Authorization Code:
<hr/>		
Process Date: 09/14/2016		
Transaction Type: ZPDI—Pre-Delivery Inspection		
Transaction Expense Category: Pre-Delivery Inspection		
Customer Complaint Code: -		
Job Card Line #: 1	Transaction Adjustment:	Cause Code: -
Labour Op 0590072-Pre-Delivery Inspection - Base Time		
Causal Part Number		
		Line Total: USD 179.06

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September 18, 2017

Global Warranty Management: [Main](#) > [Interface With Customer](#) > [View Vehicle Summary](#)
**INTERFACE WITH
CUSTOMER**

View Vehicle Summary



This screen allows IVH users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable).

Vehicle Information

VIN: 1GN5CGKC0GR [REDACTED] Model: CC15906-2016 SUBURBAN 1500 2WD
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 70 - RETAIL - STOCK
 Field Actions: [0 Open](#)

[REQUEST ANOTHER VIN](#)
For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Required Field Actions

Open Field Action Details are highlighted

Vehicle has no current record of required field actions.

Branded Title

*The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

Warranty Block

Vehicle has no current record of warranty block.

Service Information

Vehicle has no current record of outstanding service information.

OnStar and XM Satellite Radio Information

Refer to Help page for details. For OnStar contact 888.ON.STAR1 (888.667.8271) and for XM Radio contact 877.GET.XMST (877.438.9677 Canada) and in the USA:800-556-3600.

OnStar Equipped: Y

OnStar Status: **Active**

XM Equipped: Y

XM Radio ID: R7QGM38P

XM Status: **Active**

OnStar Vehicle Diagnostics: Y

DMN Enabled: Y

Applicable Warranties

Valid warranties are highlighted

Valid	Description	Warranty Add Date	Start Date	Effective Odometer	End Date	End Odometer
	Chevrolet Scheduled Maintenance-2 visits	11/03/2016	10/26/2016	24 MI	10/26/2018	24,024 MI
	Powertrain Limited Warranty	11/03/2016	10/26/2016	24 MI	10/26/2021	60,024 MI
	Bumper to Bumper Limited Warranty	11/03/2016	10/26/2016	24 MI	10/26/2019	36,024 MI
	Corrosion Limited Warranty	11/03/2016	10/26/2016	24 MI	10/26/2022	100,024 MI

Emission Limited Warranty	11/03/2016	10/26/2016	24 MI	10/26/2019	50,024 MI
Emission Select Component Ltd Wty	11/03/2016	10/26/2016	24 MI	10/26/2024	80,024 MI
Emission Select State Component Ltd Wty	11/03/2016	10/26/2016	24 MI	10/26/2023	70,024 MI

Service Contract

Vehicle has no current record of service contracts.

Transaction History

[View Details](#)

Job Card Date	Job Card Number	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
04/29/2017	██████	ZREG----Regular Vehicle Transaction		0600723 - Chevrolet 2 Year Maintenance	7,208 MI
09/30/2016	██████	ZPDI----Pre-Delivery Inspection		0590032 - PDI - Dealer Installed - Factory Invoiced Options	6 MI
09/14/2016	██████	ZPDI----Pre-Delivery Inspection		0590072 - Pre-Delivery Inspection - Base Time	1 MI

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September 18, 2017

Global Warranty Management: Main > Interface With Customer > View Vehicle Build

**INTERFACE WITH
CUSTOMER**

View Vehicle Build



This screen allows IVH users to view the initial build information on the selected VIN including option codes with descriptions (where available).

Vehicle Information

VIN: 1GN5CGKC0GR [REDACTED] Model: CC15906-2016 SUBURBAN 1500 2WD
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 70 - RETAIL - STOCK
 Field Actions: [Open](#)

[REQUEST ANOTHER VIN](#)

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Vehicle Build

Model: CC15906-2016 SUBURBAN 1500 2WD
 Gross Vehicle Weight: 3,314

Order Number: [REDACTED]
 Build Date: 09/10/2016
 Build Plant: R

Option Codes

*IVH is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

1LS - 1LS PACKAGE	1SZ - OPTION PACKAGE DISCOUNT
4AA - INTERIOR TRIM	6SP - COMPONENT FRT LH COMPUTER
7SP - COMPONENT FRT RH COMPUTER	8X2 - COMPONENT RR LH NON-COMPUTER
9X2 - COMPONENT RR RH NON-COMPUTER	A31 - WINDOWS, POWER
A95 - SEATS, FRONT BUCKET, CLOTH	AG2 - SIX-WAY POWER PASSENGER SEAT
AKJ - WINDSHIELD STYLE SHADE BAND	AKK - WINDSHIELD, LAMINATED GLASS
AKO - GLASS, DEEP-TINTED	AKX - WINDSHIELD TYPE SOLAR ABSORB
AL0 - AIRBAG SENSING SYSTEM, PASSENGER	AP9 - CARGO NET
AQQ - REMOTE KEYLESS ENTRY	ARL - PLANT CODE-ARLINGTON, TX
ARN - AIRBORNE	AT6 - SEATS, SECOND ROW 60/40 SPLIT FOLDING BENCH
AU3 - POWER DOOR LOCK SYSTEM	AVV - PROCESSING OPTION
AXP - VEHICLE TYPE VEHICLE TYPE - NOT REQUIRED	AYQ - AIRBAGS
B30 - COLOR KEYED CARPET	B58 - FLOOR MATS, CARPETED, FRT/RR
BTV - REMOTE VEHICLE START	BVE - RUNNING BOARDS, ASSIST STEPS
C25 - INTERMITTENT FRONT WIPERS	C49 - REAR WINDOW DEFROSTER
C6A - GVW RATING - 7,300 LBS	CE1 - WINDSHIELD WIPERS, RAIN SENSING
CJ4 - CLIMATE CONTROL, TRI-ZONE AUTOMATIC	D07 - CENTER CONSOLE, FLOOR
DL8 - POWER HEATED OUTSIDE MIRRORS	EF7 - COUNTRY CODE, U.S.A.
FHO - VEHICLE FUEL GASOLINE E10	G1E - SIREN RED TINTCOAT
G80 - AUTO LOCKING REAR DIFFERENTIAL	GU4 - REAR AXLE 3.08 RATIO
H0U - JET BLACK	I16 -
IO5 - CHEVROLET MYLINK AUDIO SYSTEM W/ 8" DIAGONAL COLOR TOUCH	JD9 - ANTILOCK BRAKES, 4 WHEEL DISC
K34 - CRUISE CONTROL	KC4 - ENGINE OIL COOLING SYSTEM
KG4 - ALTERNATOR, 150 AMPS	KI4 - POWER OUTLET, 110-VOLT AC
KNP - HD AUX TRANS. COOLING SYS	L83 - ENGINE, 5.3L V8 ECOTEC3
MAH - MARKETING AREA NORTH AMERICA	MYC - TRANSMISSION, 6 SPD AUTOMATIC
N33 - STEERING COLUMN, TILT	NP5 - LEATHER WRAP STEERING WHEEL
NUF - EMISSION SYSTEM CALIFORNIA	PZX - WHEELS, 18" BRIGHT-MACHINED ALUMINUM
R7J - G80 IDENTIFIER	R9N - FORCE ON ALL VEHICLES FOR PRICING OF

RC4 - TIRE, SPARE 17" ALL SEASON BLACKWALL	INTERIOR TRIM
RUF - WHEEL, 17" STEEL SPARE	RKX - TIRES, ALL SEASON
SAF - SPARE TIRE LOCK	S6N - HITCH RECEIVER COVER (DEALER INSTALLED)
TB4 - REAR LIFTGATE, MANUAL	SLM - STOCK ORDERS
U2K - SIRIUSXM + SERVICE SUBSCRIPTION SOLD SEPARATELY BY SIRIUSXM AFTER 3 MONTHS	TG5 - SINGLE-SLOT CD/MP3 PLAYER
U77 - ANTENNA RR WINDOW, RADIO	U2L - HD RADIO
UDD - DRIVER INFO - COLOR DISPLAY	UD7 - REAR PARK ASSIST
UJM - TIRE PRESSURE MONITOR SYSTEM (EXCL SPARE TIRE)	UE1 - ONSTAR
UMN - SPEEDOMETER, MILES & KILO, MILES FOR ODOMETER	UK3 - STEERING WHEEL AUDIO CONTROLS
UTJ - THEFT DETERRENT SYSTEM	UQ3 - ENHANCED AUDIO SPEAKERS
V54 - LUGGAGE RACK - SIDE RAILS	UVC - REAR VISION CAMERA
VHM - VEHICLE HEALTH MANAGEMENT	V8D - VEHICLE STATEMENT
VQZ - POLISHED EXHAUST TIP (DEALER INSTALLED)	VK3 - FRONT LICENSE PLATE BRACKET
VT7 - OWNERS MANUAL ENGLISH	VRK - VAA/COMPONENT REL ROOF TRIM
WMG -	VV4 - 4G LTE WI-FI(R) HOTSPOT WITH LIMITED DATA TRIAL AND MORE. (SUBJECT TO TERMS SEE ONSTAR.COM)
XL7 - FREQUENCY RATING 315 MH	X88 - CHEVROLET CONVERSION
YM8 - LPO PROCESSING OPTION	YF5 - 50-STATE EMISSIONS
ZW7 - PREMIUM RIDE SUSPENSION	Z82 - TRAILERING EQUIPMENT
	ZY1 - SOLID PAINT

Added Option Codes

Vehicle has no current record of SAIO codes.

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September 18, 2017

Global Warranty Management: [Main](#) > [Interface With Customer](#) > [View Vehicle Component Summary](#)
**INTERFACE WITH
CUSTOMER**

View Vehicle Component Summary



This screen allows IVH users to view the information on various major components added to the VIN selected during vehicle build.

Vehicle Information

VIN: 1GN5CGKC0GR [REDACTED] Model: CC15906-2016 SUBURBAN 1500 2WD
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 70 - RETAIL - STOCK
 Field Actions: [Open](#)

[REQUEST ANOTHER VIN](#)

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Vehicle Component

Component Code: AH-IR-SENSOR ASM-LEFT	Traceability: A113B240C
Source Plant: D-ALLIED SIGNAL BSRD	Part / Number Broadcast: 8676
Date Scanned: 09/10/2016	Time Scanned: 17:22:00 Scan Station: 05
Component Code: AJ-IR-SENSOR ASM-RIGHT	Traceability: A5833240C
Source Plant: D-ALLIED SIGNAL BSRD	Part / Number Broadcast: 8676
Date Scanned: 09/10/2016	Time Scanned: 17:22:00 Scan Station: 05
Component Code: AT-RIGHT SIDE IMPACT SENSING MODULE	Traceability: P20260410
Source Plant: D-ALLIED SIGNAL BSRD	Part / Number Broadcast: 8677
Date Scanned: 09/10/2016	Time Scanned: 17:22:00 Scan Station: 05
Component Code: AU-LEFT SIDE IMPACT SENSING MODULE	Traceability: P1816C4C0
Source Plant: D-ALLIED SIGNAL BSRD	Part / Number Broadcast: 8677
Date Scanned: 09/10/2016	Time Scanned: 17:22:00 Scan Station: 05
Component Code: BR-SENSOR ASSY - (PSIR) PRESENCE DETECTOR	Traceability: 208613VPA
Source Plant: S-	Part / Number Broadcast: 3681
Date Scanned: 09/10/2016	Time Scanned: 17:22:00 Scan Station: 05
Component Code: CB-SEQ NUM (FLEX) BODY ASM	Traceability: 3061491
Source Plant: -	Part / Number Broadcast: 1ZZ
Date Scanned: 08/29/2016	Time Scanned: 01:30:00 Scan Station:
Component Code: CG-SEQ NUM (FLEX) PAINT PROCESS	Traceability: 1277932
Source Plant: -	Part / Number Broadcast: 1GG
Date Scanned: 09/09/2016	Time Scanned: 16:18:00 Scan Station:
Component Code: CH-SEQ NUM (FLEX) PAINT PROCESS	Traceability: 1281964
Source Plant: -	Part / Number Broadcast: 1HH
Date Scanned: 09/09/2016	Time Scanned: 07:29:00 Scan Station:
Component Code: CN-SEQ NUM (FLEX) GEN ASM	Traceability: 1280699
Source Plant: -	Part / Number Broadcast: 1EE
Date Scanned: 09/10/2016	Time Scanned: 03:43:00 Scan Station:
Component Code: CP-SEQ NUM (FLEX) GEN ASM	Traceability: 1247246

Source Plant: -
Date Scanned: 09/10/2016

Part / Number Broadcast: 1AZ
Time Scanned: 07:41:00 Scan Station:

Component Code: DA---
Source Plant: D-
Date Scanned: 09/10/2016

Traceability: A6866BD0B
Part / Number Broadcast: 8678
Time Scanned: 17:22:00 Scan Station: 05

Component Code: DB---
Source Plant: D-
Date Scanned: 09/10/2016

Traceability: AFDDBC70B
Part / Number Broadcast: 8678
Time Scanned: 17:22:00 Scan Station: 05

Component Code: DV---
Source Plant: Q-
Date Scanned: 09/10/2016

Traceability: 349921516
Part / Number Broadcast: 0598
Time Scanned: 17:22:00 Scan Station: 05

Service Agent Installed Component

Vehicle has no current record of vehicle component.

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September 18, 2017

Global Warranty Management: [Main](#) > [Interface With Customer](#) > [View Vehicle Transaction History Detail](#)
**INTERFACE WITH
CUSTOMER**

View Vehicle Transaction History Detail



This screen allows IVH users to view the available information on individual transaction for the VIN selected.

Vehicle Information

VIN: 1GN5CGKC0GR [REDACTED] Model: CC15906-2016 SUBURBAN 1500 2WD
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 70 - RETAIL - STOCK
 Field Actions: [Open](#)

[REQUEST ANOTHER VIN](#)
For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Job Card Date: 04/29/2017

Job Card Number: [REDACTED]

Repair Service Agent: [REDACTED]
 GUARANTY CHEVROLET MOTORS, INC
 711 E 17TH ST
 SANTA ANA CA 92701-2578
 7149731711

Odometer Reading: 7,208 MI
 Authorization Code:

Process Date:
 05/03/2017

Transaction Type:
 ZREG----Regular Vehicle Transaction
 Transaction Expense Category:
 Warranty

Customer Complaint Code:
 0021-No Customer Complaint - Maintenance

Job Card Line #: 8 Transaction Adjustment: Cause Code: 9098-Other - Maintenance

Labour Op 0600723-Chevrolet 2 Year Maintenance

Causal Part Number

→ [See other Parts and/or Net Items](#)

Job Card Date: 09/30/2016

Job Card Number: [REDACTED]

Repair Service Agent: [REDACTED]
 GEORGE CHEVROLET
 17000 LAKEWOOD BLVD
 BELLFLOWER CA 90706-5594
 5629252500

Odometer Reading: 6 MI
 Authorization Code:

Process Date:
 10/04/2016

Transaction Type:
 ZPDI----Pre-Delivery Inspection
 Transaction Expense Category:
 Pre-Delivery Inspection

Customer Complaint Code:
 -

Job Card Line #: 1 Transaction Adjustment: Cause Code: -

Labour Op 0590032-PDI - Dealer Installed - Factory Invoiced Options

Causal Part Number

Job Card Date: 09/14/2016

Job Card Number: [REDACTED]

Repair Service Agent: [REDACTED]
GEORGE CHEVROLET
17000 LAKEWOOD BLVD
BELLFLOWER CA 90706-5594
5629252500

Odometer Reading: 1 MI
Authorization Code:

Process Date:
09/14/2016
Transaction Type:
ZPDI----Pre-Delivery Inspection
Transaction Expense Category:
Pre-Delivery Inspection
Customer Complaint Code:
-

Job Card Line #: 1 Transaction Adjustment: Cause Code: -
Labour Op 0590072-Pre-Delivery Inspection - Base Time
Causal Part Number

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September 18, 2017

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**INTERFACE WITH
CUSTOMER**

View Vehicle Delivery Information



This screen allows IVH users to view the available information for the selected VIN delivered to the Service Agent and the ultimate customer. Not all sections will be populated for all VINs.

Vehicle Information

VIN: 1GN5CGKC0GR [REDACTED] Model: CC15906-2016 SUBURBAN 1500 2WD
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 70 - RETAIL - STOCK
 Field Actions: [Open](#) [REQUEST ANOTHER VIN](#)

Invoice Information

Invoicing Service Agent: [REDACTED] Invoice Date: 09/12/2016
 GEORGE CHEVROLET
 17000 LAKEWOOD BLVD
 BELLFLOWER CA 90706-5594 5629252500

Ship to Information

Ship to Service Agent: [REDACTED] Ship to Date: N/A
 GEORGE CHEVROLET
 17000 LAKEWOOD BLVD
 BELLFLOWER CA 90706-5594 5629252500

Delivery Information

Delivery Service Agent: [REDACTED] Delivery Date: 10/26/2016
 GUARANTY CHEVROLET MOTORS, INC Delivery Type: 010--INDIVIDUAL
 711 E 17TH ST Delivery Odometer: 24
 SANTA ANA CA 92701-2578 7149731711

In Service Information

Invoicing Service Agent: In Service Date: N/A
 In Service Type: 0000
 In Service Odometer: 0

Registration Information

Registration Service Agent: N/A Registration Date: N/A
 Registration Number: N/A
 Registration Odometer: 0

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

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