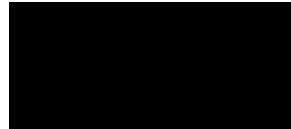


PE18-012

GM

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PROLINE

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STEEL  
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PR10

LOAD RANGE E

LT325/60R20 126/125S

LT





















LT325/60R20

LOAD RANGE E

126/123













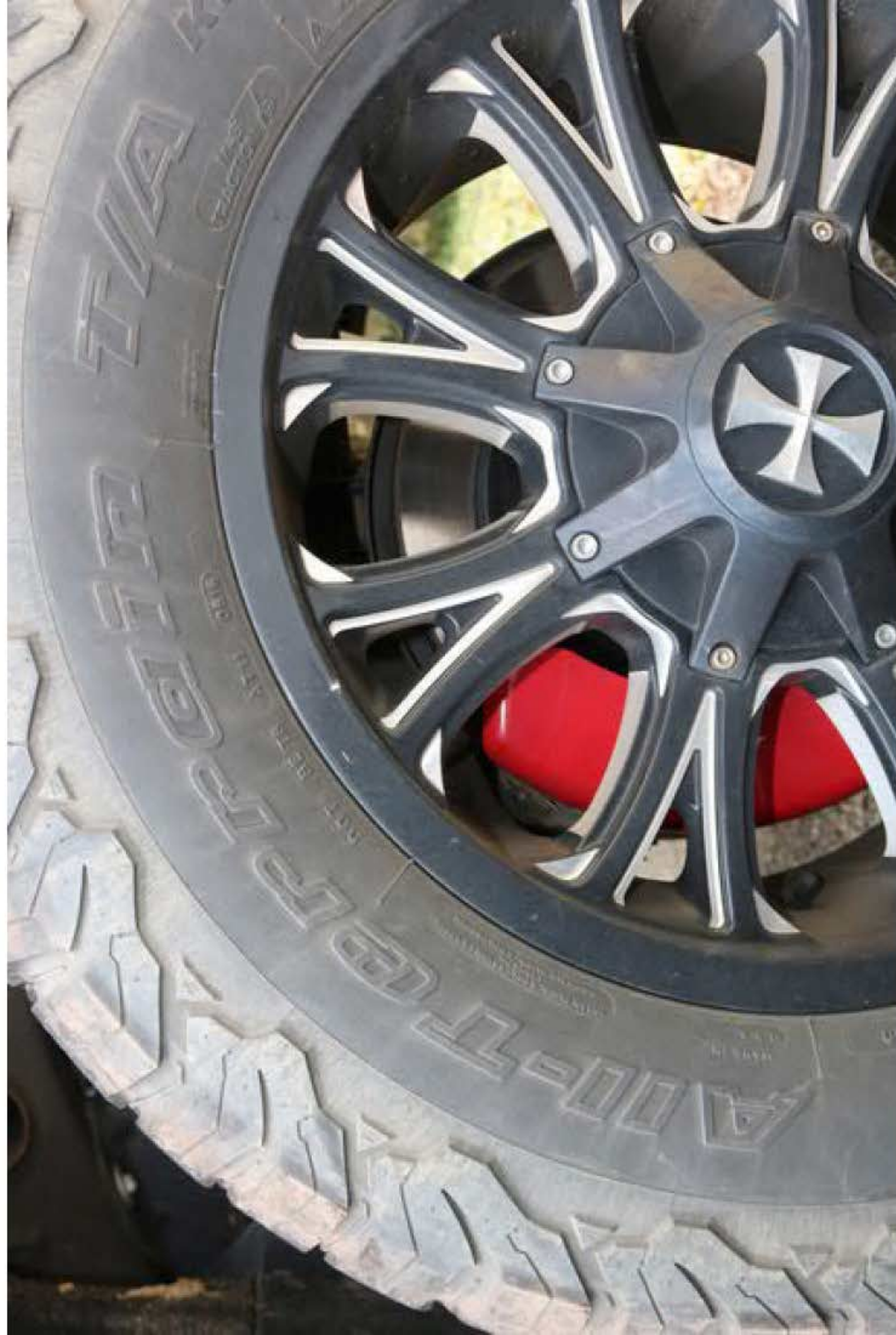




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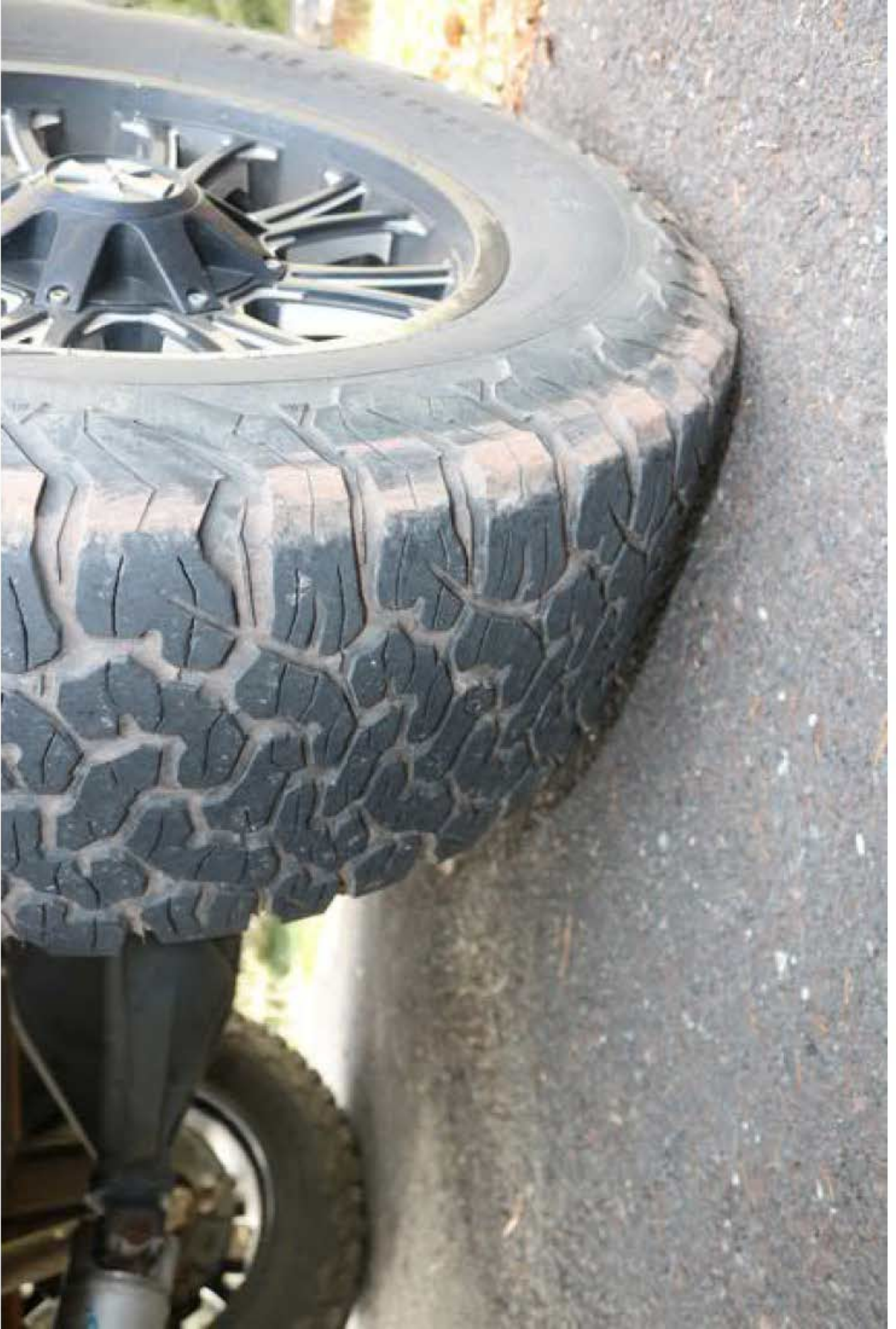
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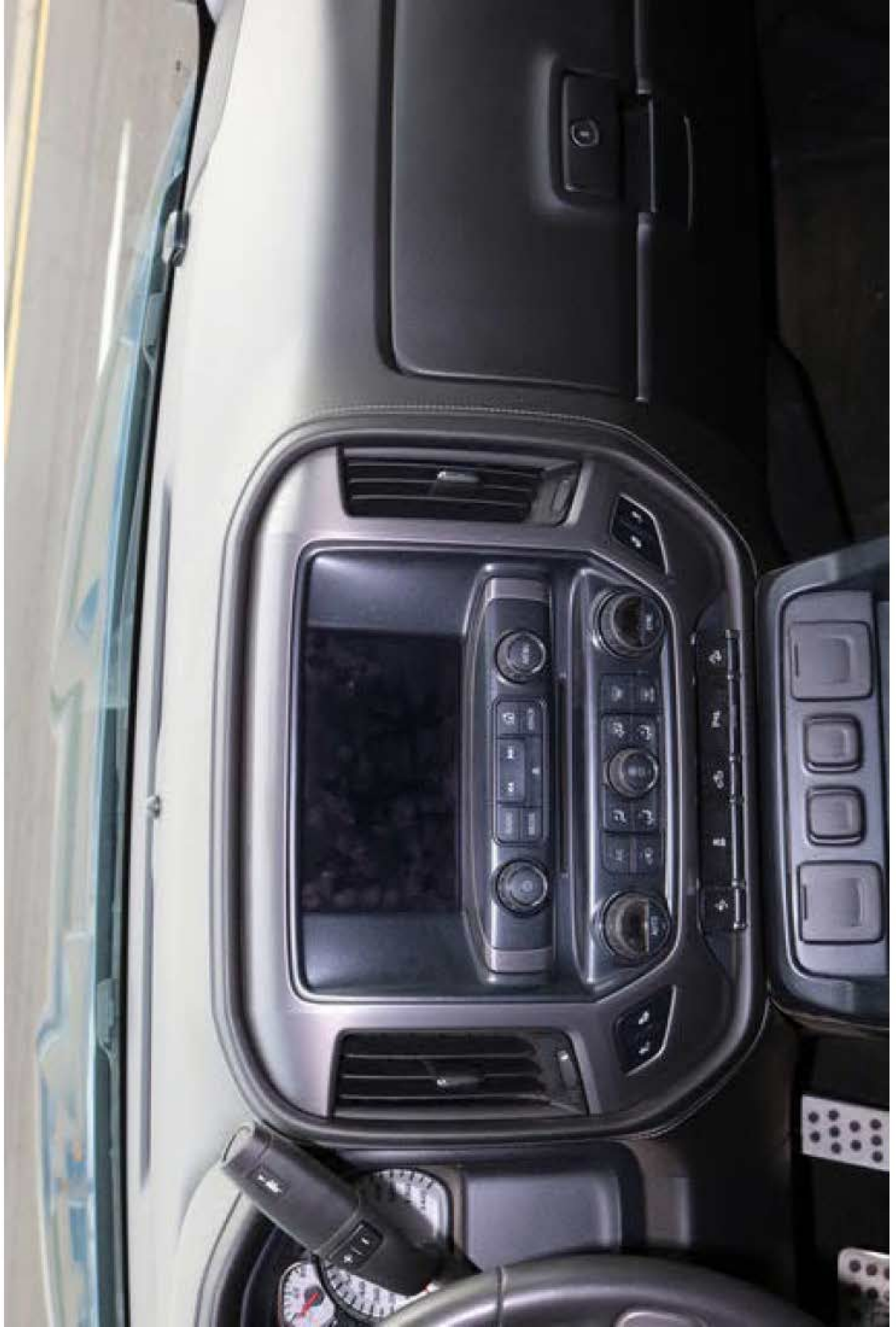
























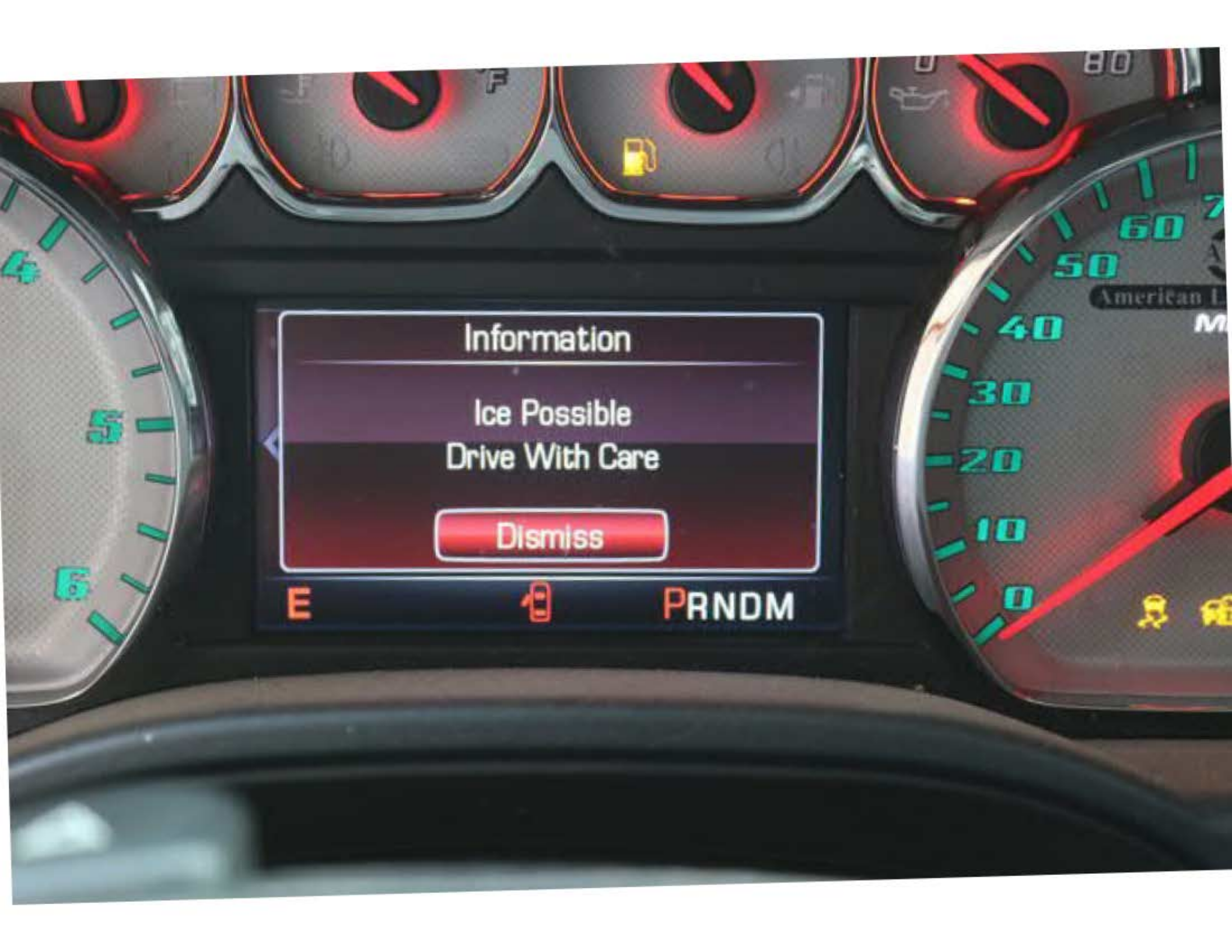




Information  
Ice Possible  
Drive With Care  
Change

PRNDM





Information

Ice Possible  
Drive With Care

Dismiss

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PRNDM



Information  
Ice Possible  
Drive With Care  
Dismiss

E PRNDM





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0  
MPH

5828 mi

PRNDM

A digital instrument cluster with a dark background. At the top, a large white '0' is displayed above the text 'MPH'. Below this, the mileage '5828 mi' is shown in white. At the bottom, the gear selection 'PRNDM' is displayed in white. To the right of the speed and mileage information is a vertical red and white bar with a double-headed arrow, likely representing a fuel level or battery charge indicator.

**WARNING**  
**NEVER WITH ADVANCED AIR BAGS**

- Do not use this device in vehicles equipped with advanced air bags.
- The bag will not deploy under the following conditions:
  - When the vehicle is in Park or Neutral.
  - When the vehicle is in Reverse.
  - When the vehicle is in Drive and the engine is off.
  - When the vehicle is in Drive and the transmission is in Park or Neutral.

**CAUTION**  
**FOR AIR BAG INFLATOR RELEASE**

Model: \_\_\_\_\_ Part #: \_\_\_\_\_





















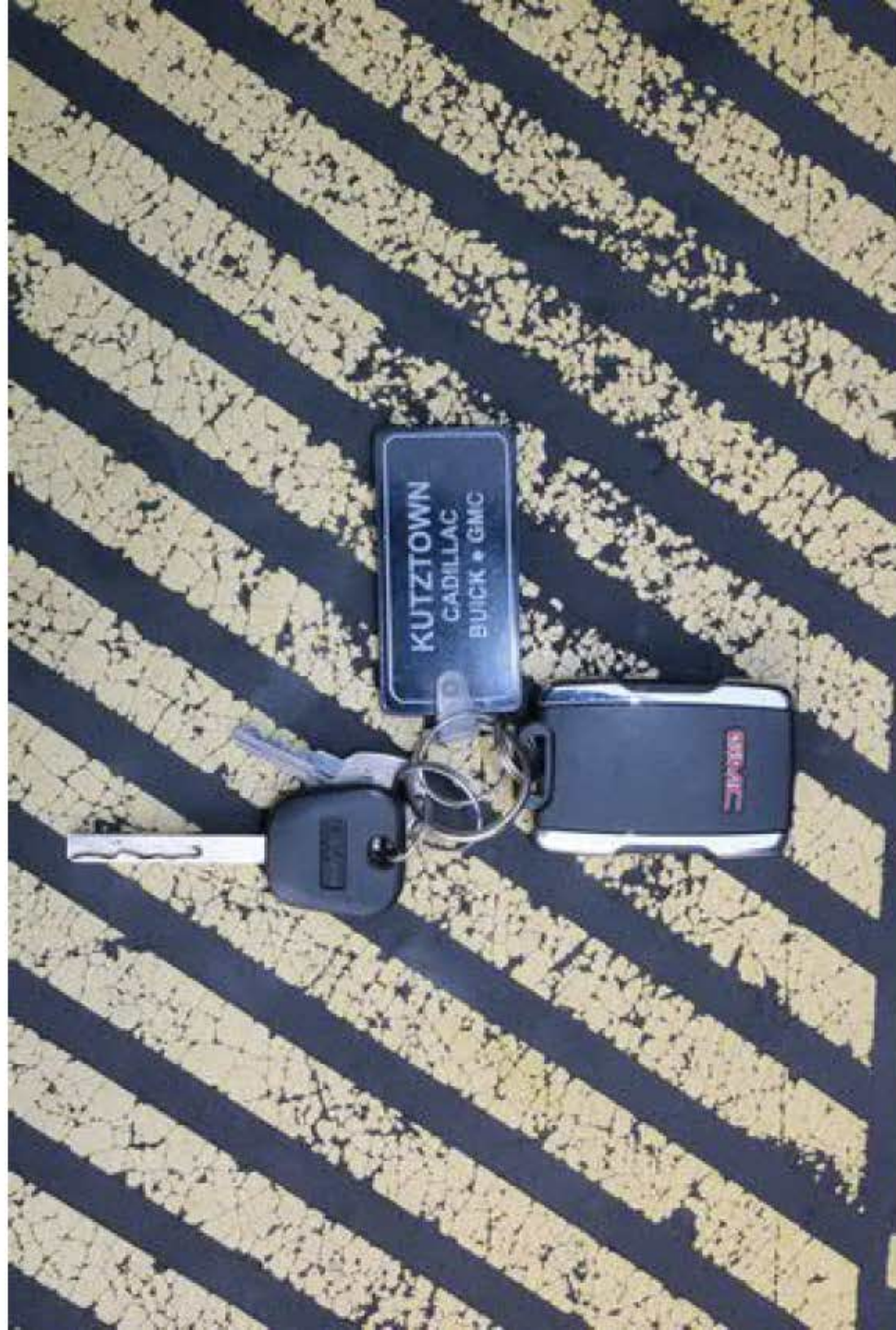


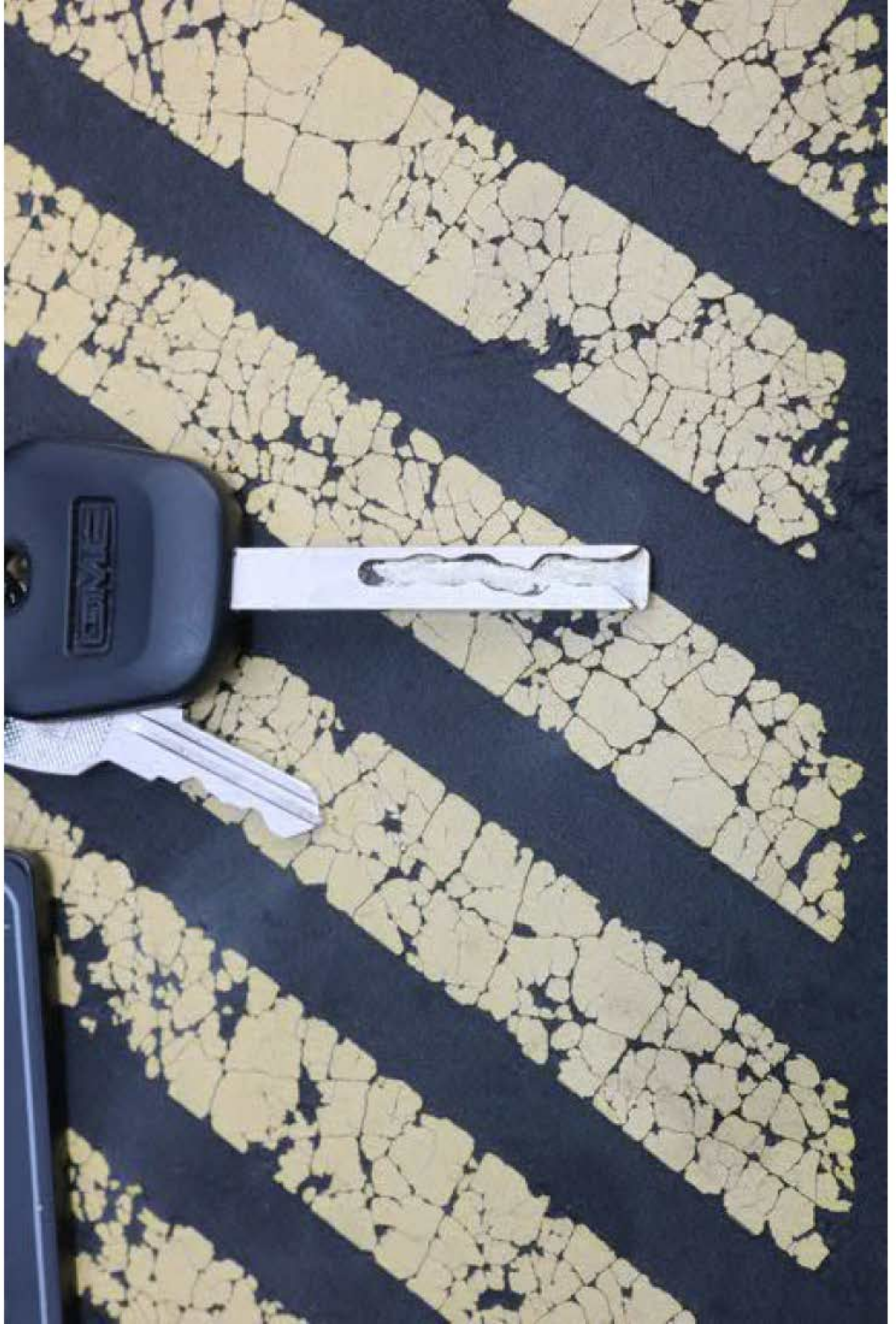












610-683-8800  
www.kurtzlowrtauto.com



10-683-80





















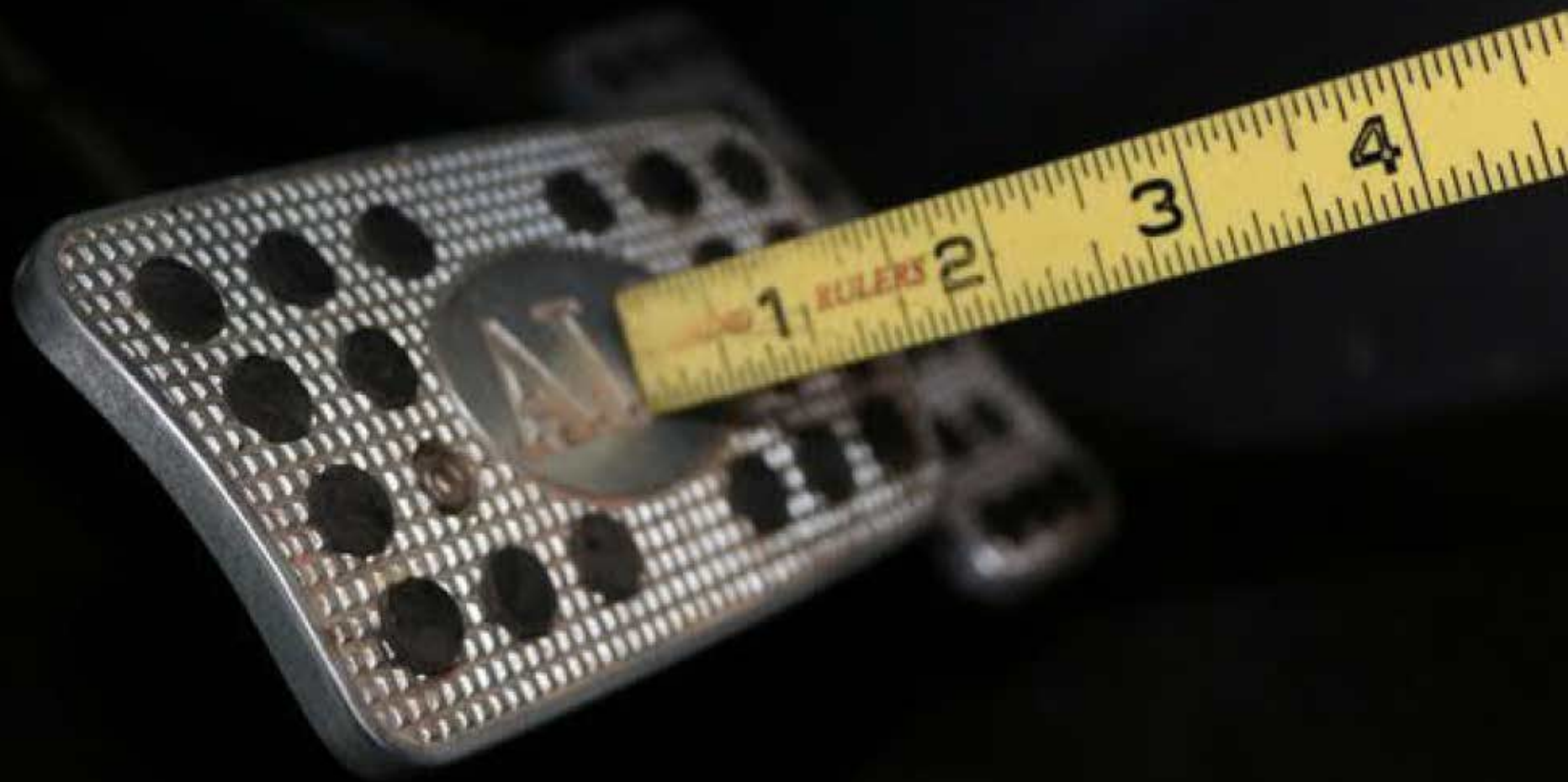




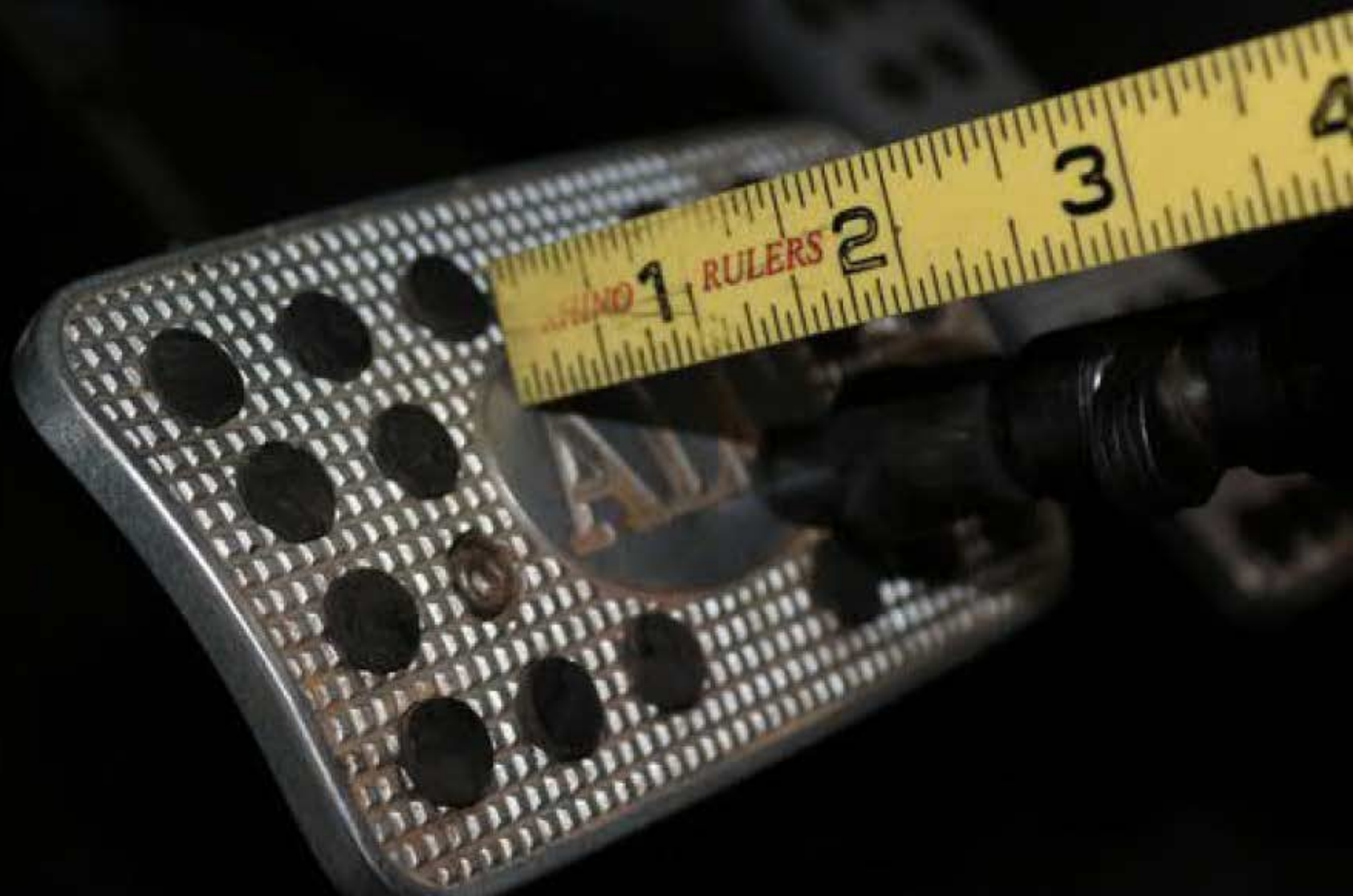
















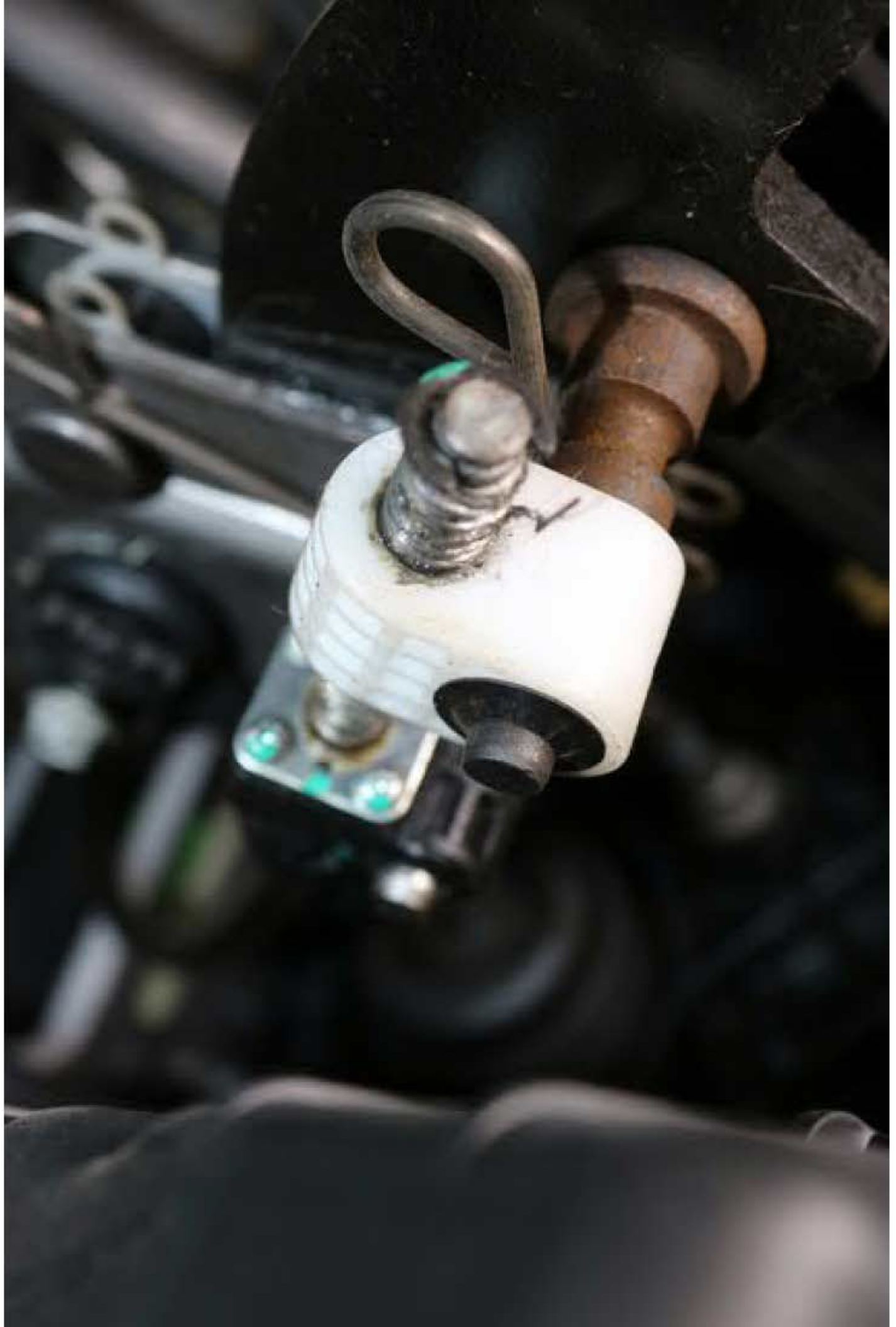


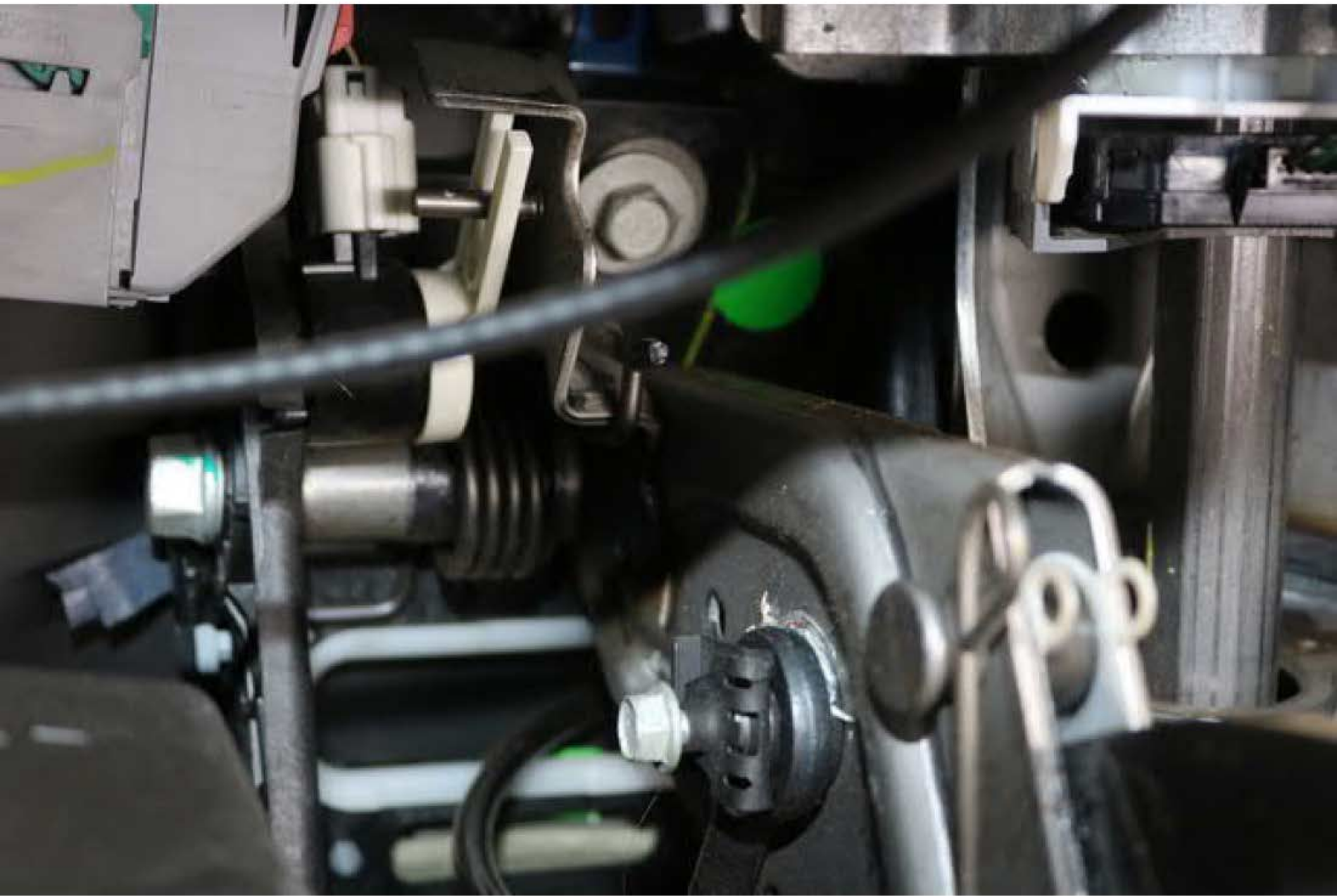






















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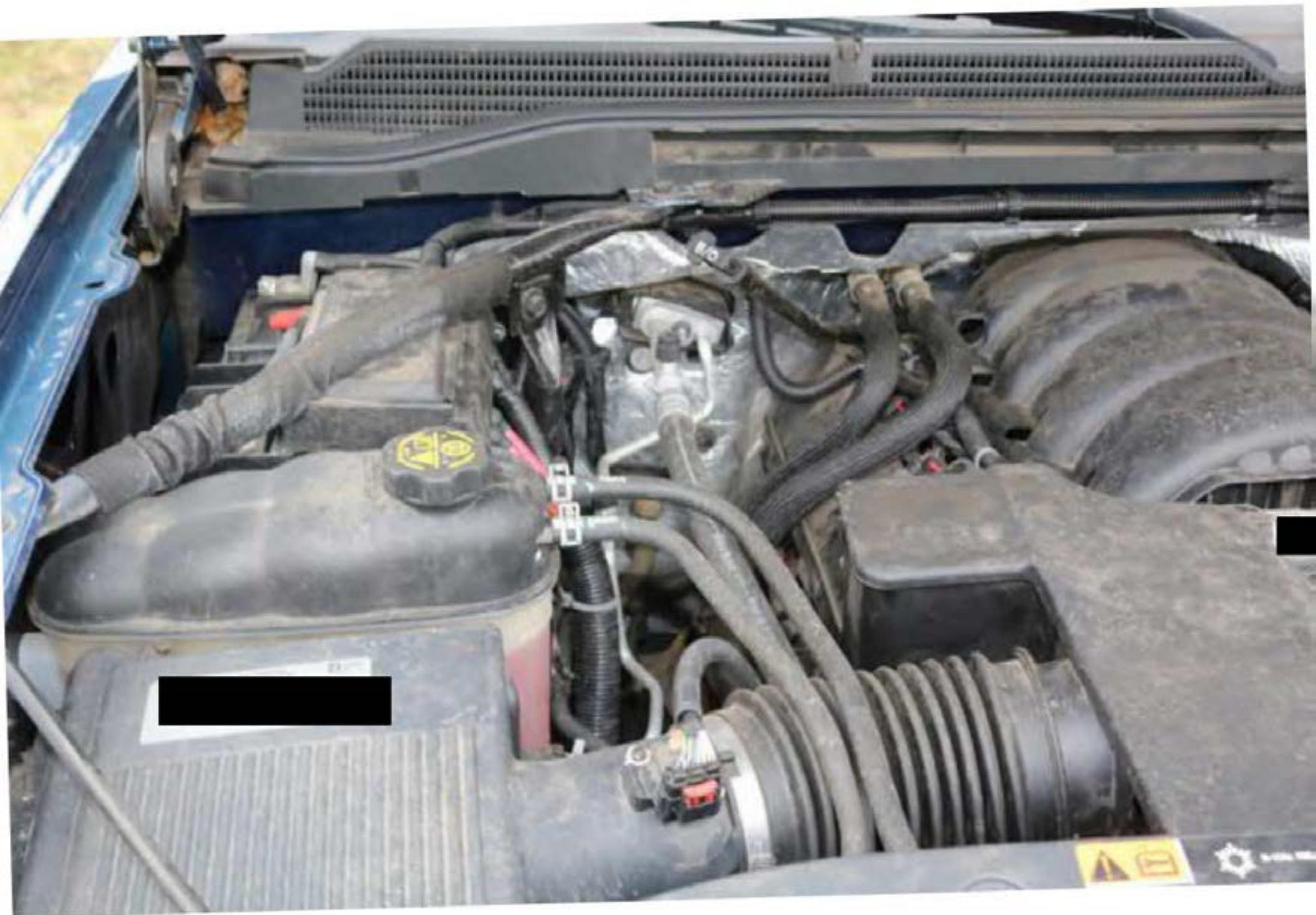














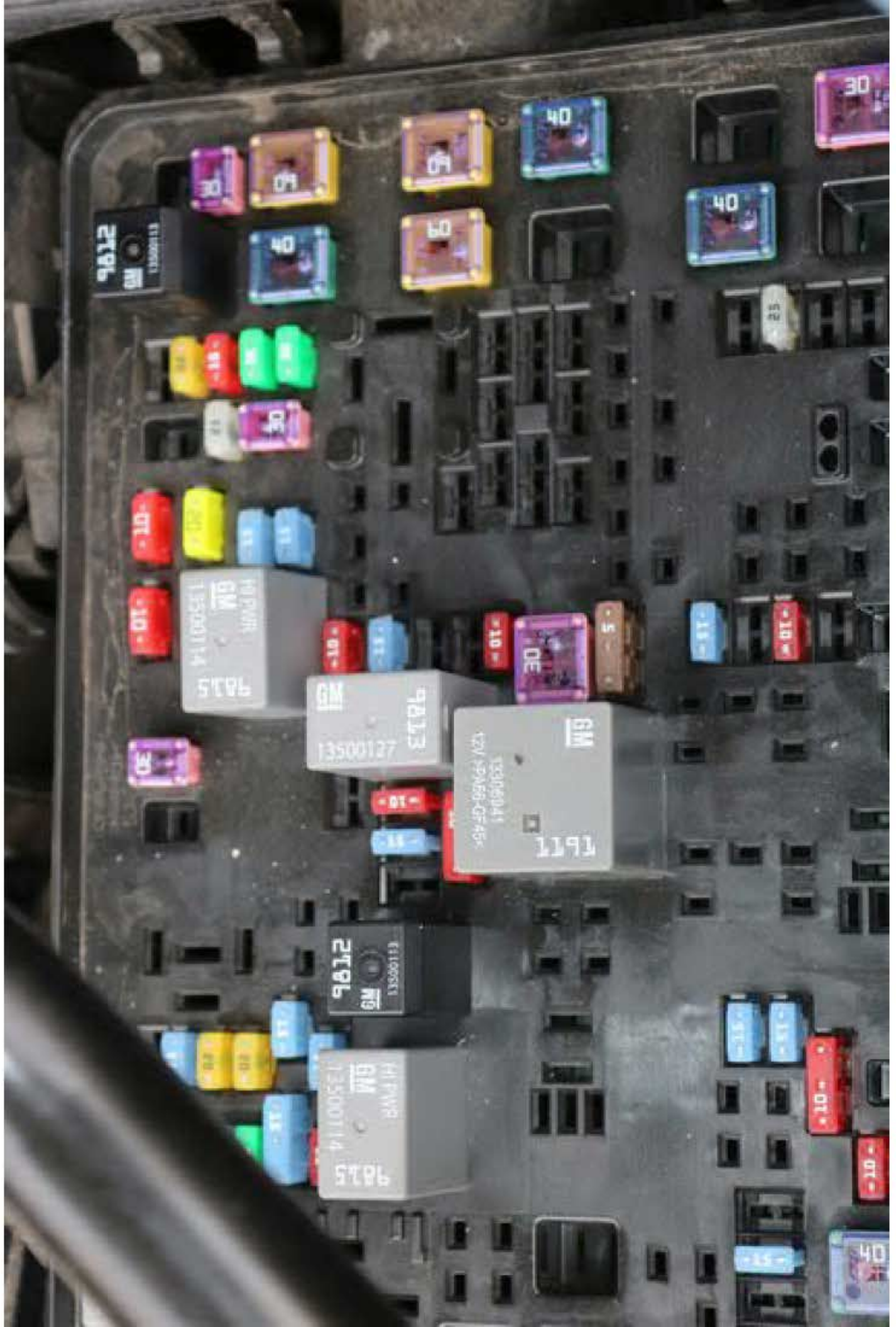
















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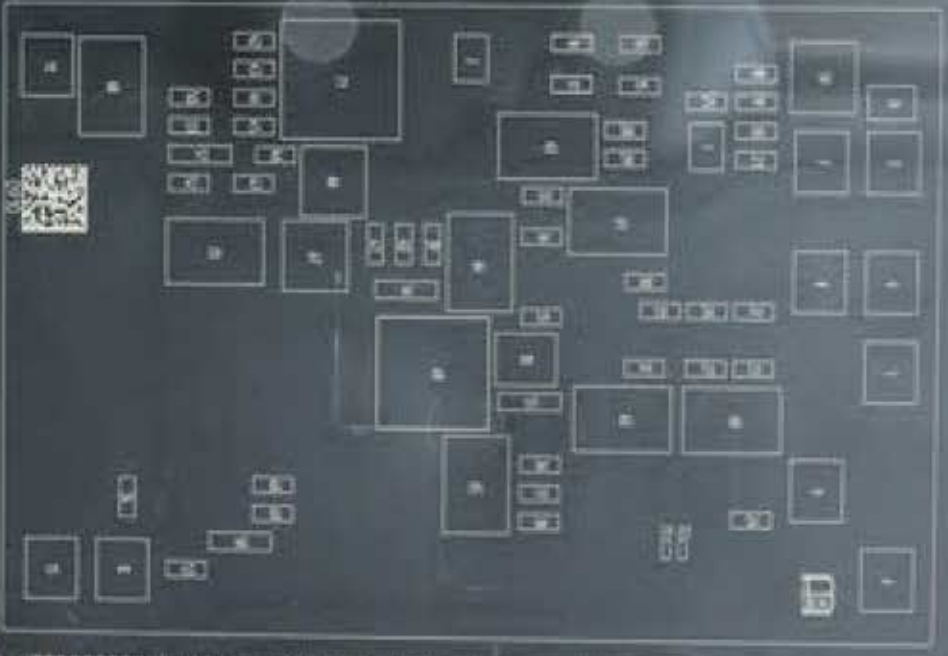
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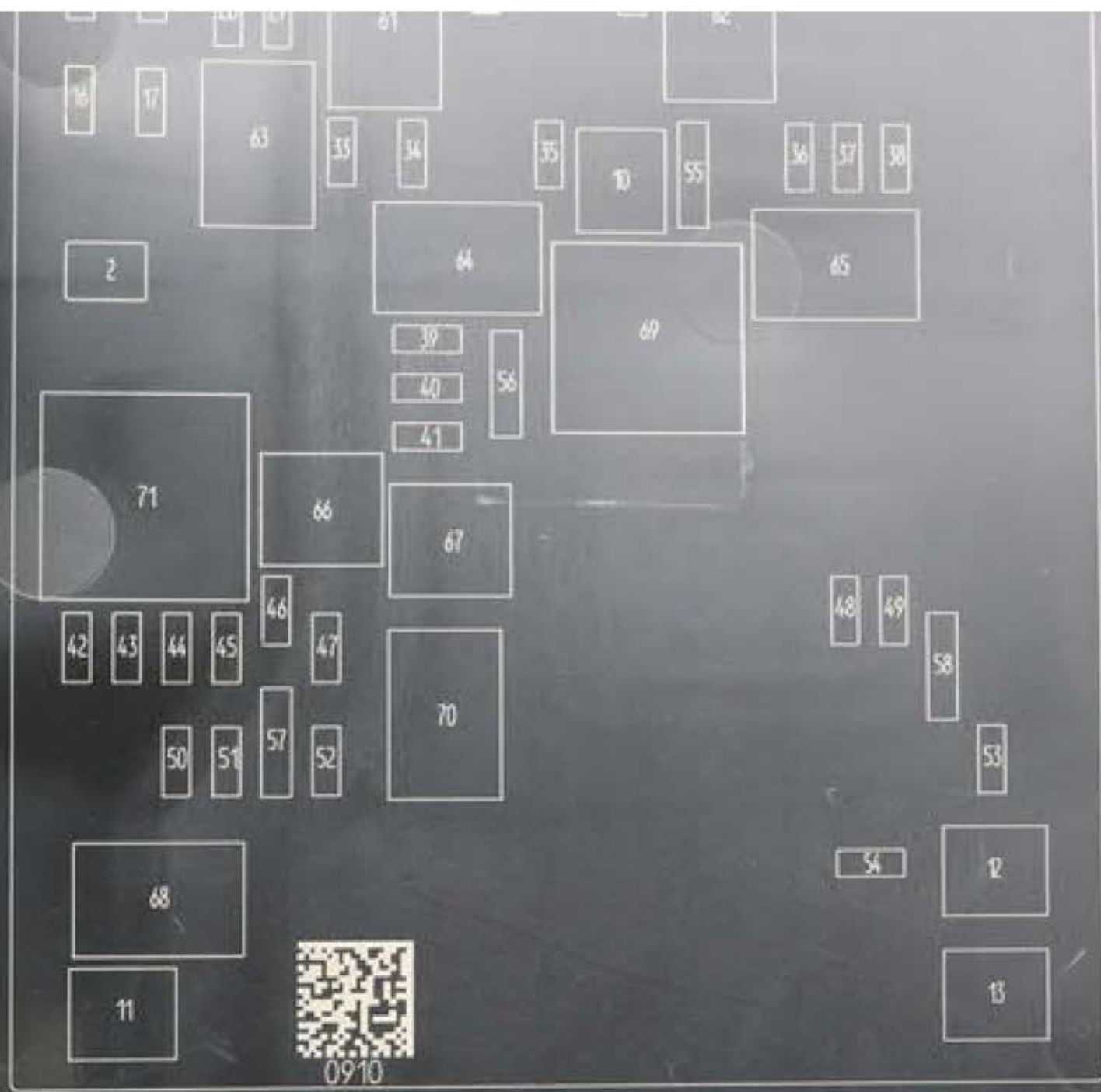
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28. PRK LAMP RT (15A)  
 29. PRK LAMP LT (15A)  
 30. UPFTR 3 (30A)  
 31. UPFTR SW4 (5A)  
 32. UPFTR 4 (30A)  
 33. BDC UP LAMP (10A)  
 34. ECM IGN (15A)  
 35. A/C CL TCM (10A)  
 36. HTD HDR (15A)  
 37. UPFTR 1 (30A)  
 38. DMPL (10A)  
 39. MISC IGN (10A)  
 40. TRANS IGN (15A)  
 41. FUEL PUMP 2 (20A)  
 42. COOL FAN CL TCM (10A)  
 43. ENG (15A)  
 44. INJ A ODD (20A)  
 45. INJ B EVEN (20A)  
 46. O2 SNR B (15A)  
 47. THROT CONT (15A)  
 48. HORN (15A)  
 49. FOG LAMP (15A)  
 50. O2 SNR A (15A)  
 51. ECM (50A)  
 52. INT HTR (10A)  
 53. ACCY PWR MDL/TPIM  
 54. FRT WASH (15A)
- HYDRO FUSES 3PIN  
 55. A/C OHPRSR MDL/BA  
 56. A/C OHPRSR MDL/BA  
 57. TCM/ECM (15A/15A)  
 58. HDL PRT /LT (10A)
- MICRO RELAYS  
 59. FUEL PUMP  
 60. UPFTR 2  
 61. UPFTR 3  
 62. UPFTR 4  
 63. TRLR PRK LAMPS  
 64. RUN/CRNK  
 65. UPFTR 1  
 66. FUEL PUMP 2  
 67. A/C ONTRL  
 68. STRTR  
 70. ECM
- MINI RELAYS  
 69. REAR DEFOG



0910

MICRO J-CASE FUSES

- 1. TRLR BRK (30A)
- 2. TRLR BATT (30A)
- 74. ELC RING BDS (30A)

J-CASE FUSES

- 3. ABS PUMP (60A)
- 4. I/P BEC 1 (60A)
- 5. MSB PASS (40A)
- 6. 4WD TREC (30A)
- 7. ELEC PRK BRK (40A)
- 8. I/P BEC 2 (60A)
- 9. MSB DRVR (40A)
- 10. REAR DEFOG (30A)
- 11. STRTR (40A)
- 12. COOL FAN 1 (40A)
- 13. COOL FAN 2 (40A)

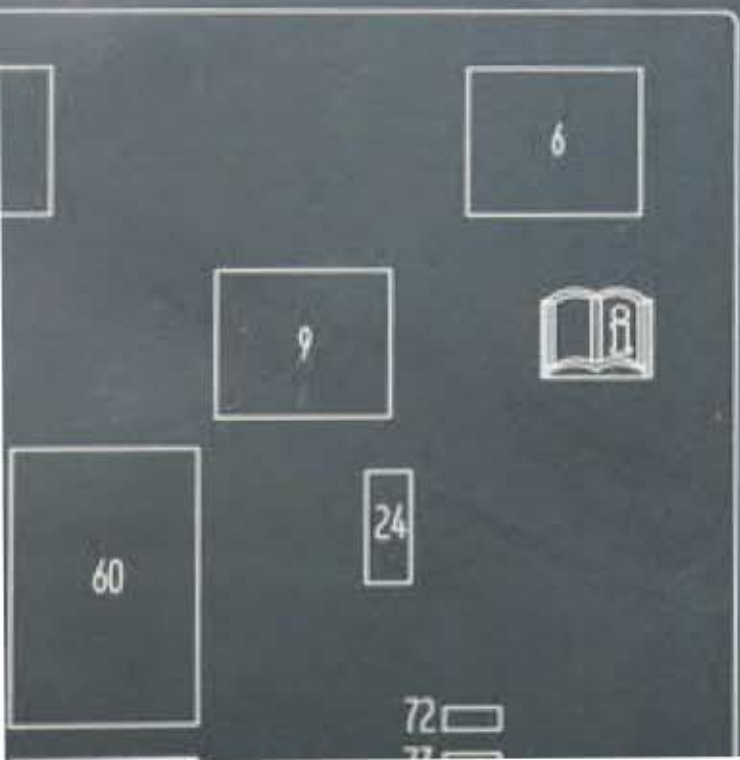
MINI FUSES 2 PIN

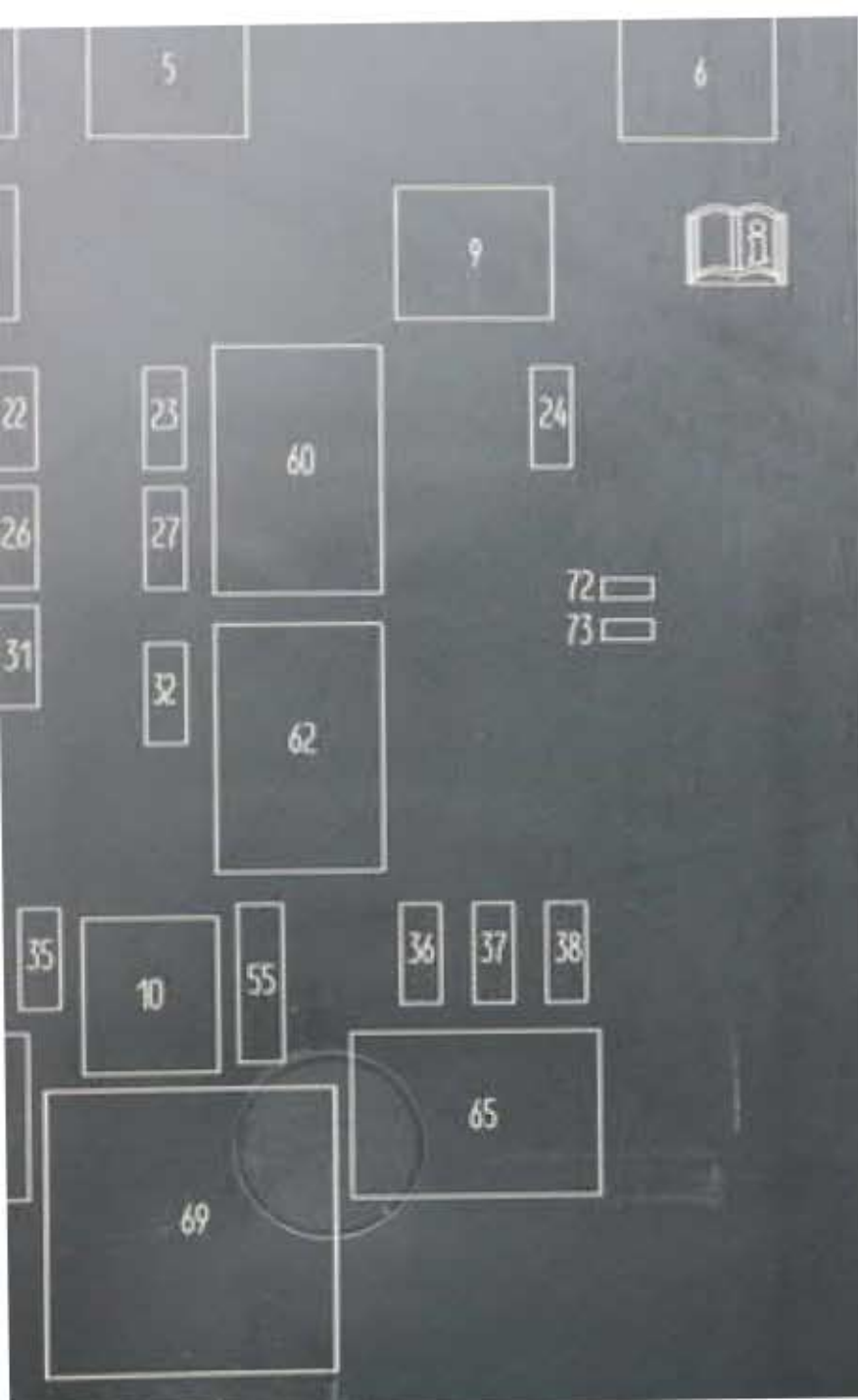
- 14. TRLR STOP TRNLT (10A)
- 15. TRLR PRK LAMP (20A)
- 16. REV LAMP (10A)
- 17. TRLR STOP TRNRT (10A)

MICRO FUSES 2 PIN

- 18. FUEL PUMP (20A)
- 19. ICCM (10A)
- 20. ESC ELC EXH (30A)
- 21. FPPM (30A)
- 22. UPFTR SW1 (5A)
- 23. UPFTR 2 (30A)
- 24. SRT AIR (25A)

PP-P25





- 7. FISS DRVR (40A)
- 10. REAR DEF OGG (30A)
- 11. STRTR (40A)
- 12. COOL FAN 1 (40A)
- 13. COOL FAN 2 (40A)

MINI FUSES 2 PIN

- 14. TRLR STOP TRNLT (10A)
- 15. TRLR PRK LAMP (20A)
- 16. REV LAMP (10A)
- 17. TRLR STOP TRNRT (10A)

MICRO FUSES 2 PIN

- 18. FUEL PUMP (20A)
- 19. ICCM (10A)
- 20. ESC EL C EXH (30A)
- 21. FPPM (30A)
- 22. UPFTR SW1 (5A)
- 23. UPFTR 2 (30A)
- 24. FRT /WPR (25A)
- 25. ABS VLV (25A)
- 26. UPFTR SW2 (5A)
- 27. UPFTR SW3 (5A)
- 28. PRK LAMP RT (15A)
- 29. PRK LAMP LT (15A)
- 30. UPFTR 3 (30A)
- 31. UPFTR SW4 (5A)
- 32. UPFTR 4 (30A)
- 33. BCK UP LAMP (10A)
- 34. ECM IGN (15A)
- 35. A/C CL TCH (10A)
- 36. HTD MIR (15A)
- 37. UPFTR 1 (30A)
- 38. CHMSL (10A)
- 39. MISC IGN (10A)
- 40. TRANS IGN (15A)
- 41. FUEL PUMP 2 (20A)
- 42. COOL FAN CL TCH (10A)
- 43. ENG (15A)
- 44. INJ A ODD (20A)
- 45. INJ B EVEN (20A)
- 46. O2 SNSR B (15A)
- 47. THROT CONT (15A)

253

- 24. UPFTR SW2 (5A)
- 27. UPFTR SW3 (5A)
- 28. PRK LAMP RT (15A)
- 29. PRK LAMP LT (15A)
- 30. UPFTR 3 (30A)
- 31. UPFTR SW4 (5A)
- 32. UPFTR 4 (30A)
- 33. BOX UP LAMP (10A)
- 34. ECM IGN (15A)
- 35. A/C CL TCH (10A)
- 36. HTD MER (15A)
- 37. UPFTR 1 (30A)
- 38. OPRD (10A)
- 39. MISC IGN (10A)
- 40. TRANS IGN (15A)
- 41. FUEL PUMP 2 (20A)
- 42. COOL FAN CL TCH (10A)
- 43. ENG (15A)
- 44. INJ A ODD (20A)
- 45. INJ B EVEN (20A)
- 46. O2 SNR B (15A)
- 47. THROT CONT (15A)
- 48. HORN (15A)
- 49. FOG LAMP (15A)
- 50. O2 SNR A (15A)
- 51. ECM (30A)
- 52. INT HTR (10A)
- 53. ACCY PWR MFL/TPIM PUMP (10A)
- 54. FRT WASH (15A)

MICRO FUSES 3 PIN

- 55. A/C CHFRGR MEL/BATT RVC (5A/5A)
- 56. A/C CHFRGR MEL/BATT POC (10A/10A)
- 57. TCM/ECM (15A/15A)
- 58. HELP RT / LT (10A/10A)

MICRO RELAYS

- 59. FUEL PUMP
- 60. UPFTR 2
- 61. UPFTR 3
- 62. UPFTR 4
- 63. TRLR PRK LAMPS
- 64. RUN/CRNK
- 65. UPFTR 1
- 66. FUEL PUMP 2
- 67. A/C CNTRL
- 68. STRTR
- 69. CTR



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- 40. TRANS IGN (15A)
- 41. FUEL PUMP 2 (20A)
- 42. COOL FAN CLTCH (10A)
- 43. ENG (15A)
- 44. INJ A ODD (20A)
- 45. INJ B EVEN (20A)
- 46. O2 SNR B (15A)
- 47. THROT CONT (15A)
- 48. HORN (15A)
- 49. FOG LAMP (15A)
- 50. O2 SNR A (15A)
- 51. ECM (30A)
- 52. INT HTR (10A)
- 53. ACCY PWR MDL/TPIM PUMP (10A)
- 54. FRT WASH (15A)

MICRO FUSES 3PIN

- 55. A/C COMP SR MDL/BATT RVC (5A/5A)
- 56. A/C COMP SR MDL/BATT PCK (10A/10A)
- 57. TCM/EDM (15A/15A)
- 58. HDL P RT /LT (10A/10A)

MICRO RELAYS

- 59. FUEL PUMP
- 60. UPFTR 2
- 61. UPFTR 3
- 62. UPFTR 4
- 63. TRLR PRK LAMPS
- 64. RUN/CRNK
- 65. UPFTR 1
- 66. FUEL PUMP 2
- 67. A/C CNTRL
- 68. STR TR
- 70. ECM

MINI RELAYS

- 69. REAR DEFOG

SOLID STATE RELAY

- 71. COOL FAN CLTCH

TEST POINTS

- 72. OX T 95
- 73. OX T 92

VI.























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**AADL**

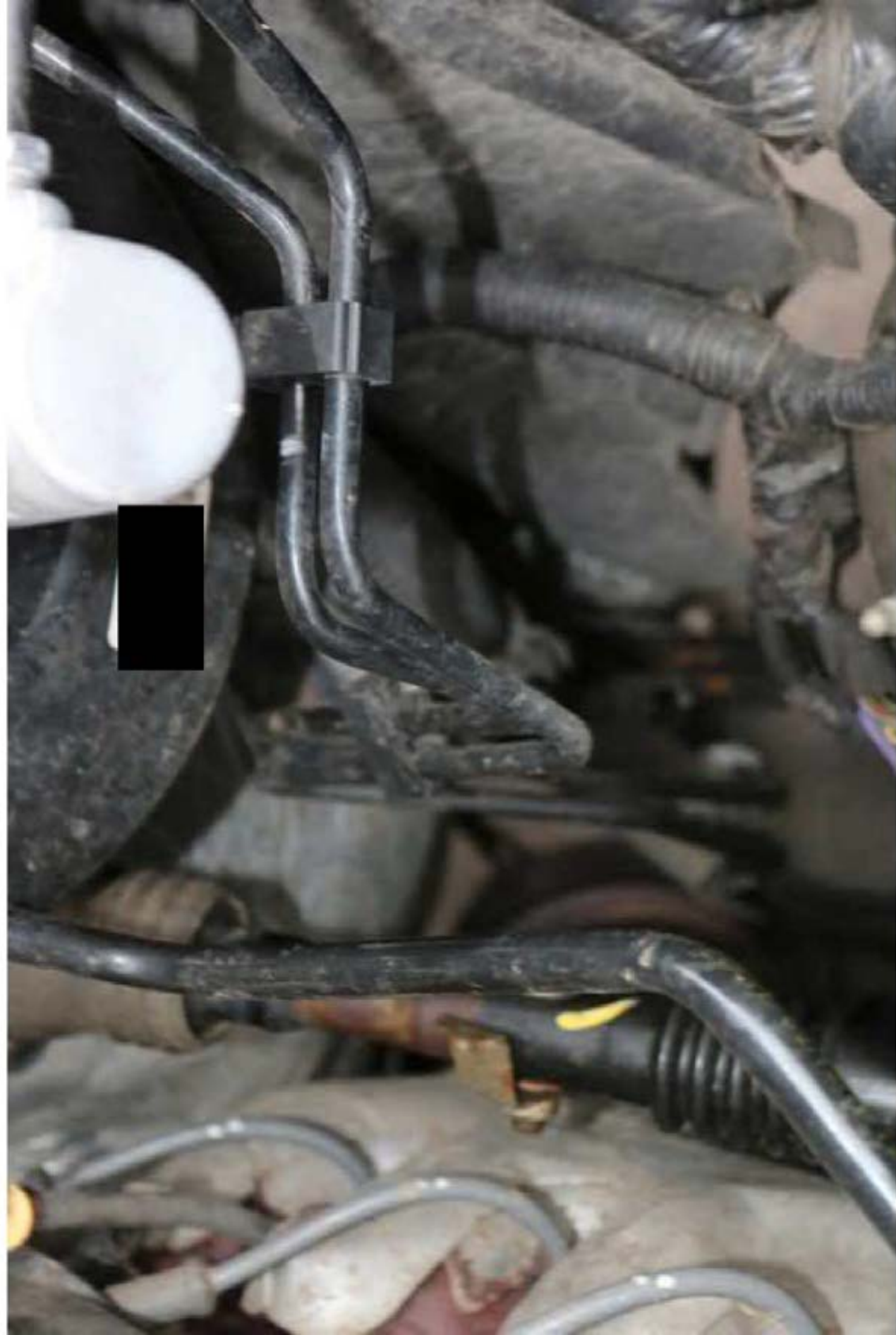
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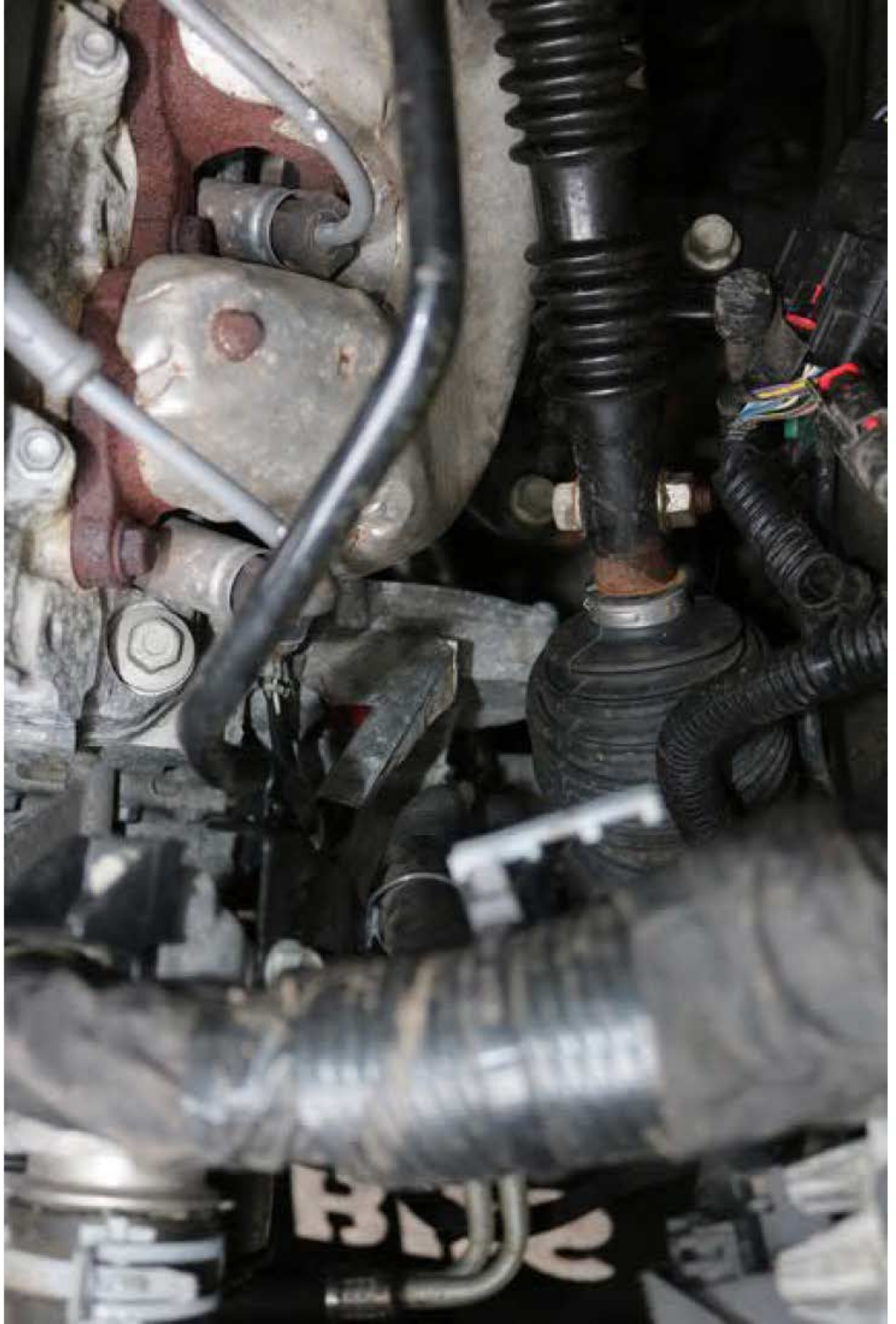














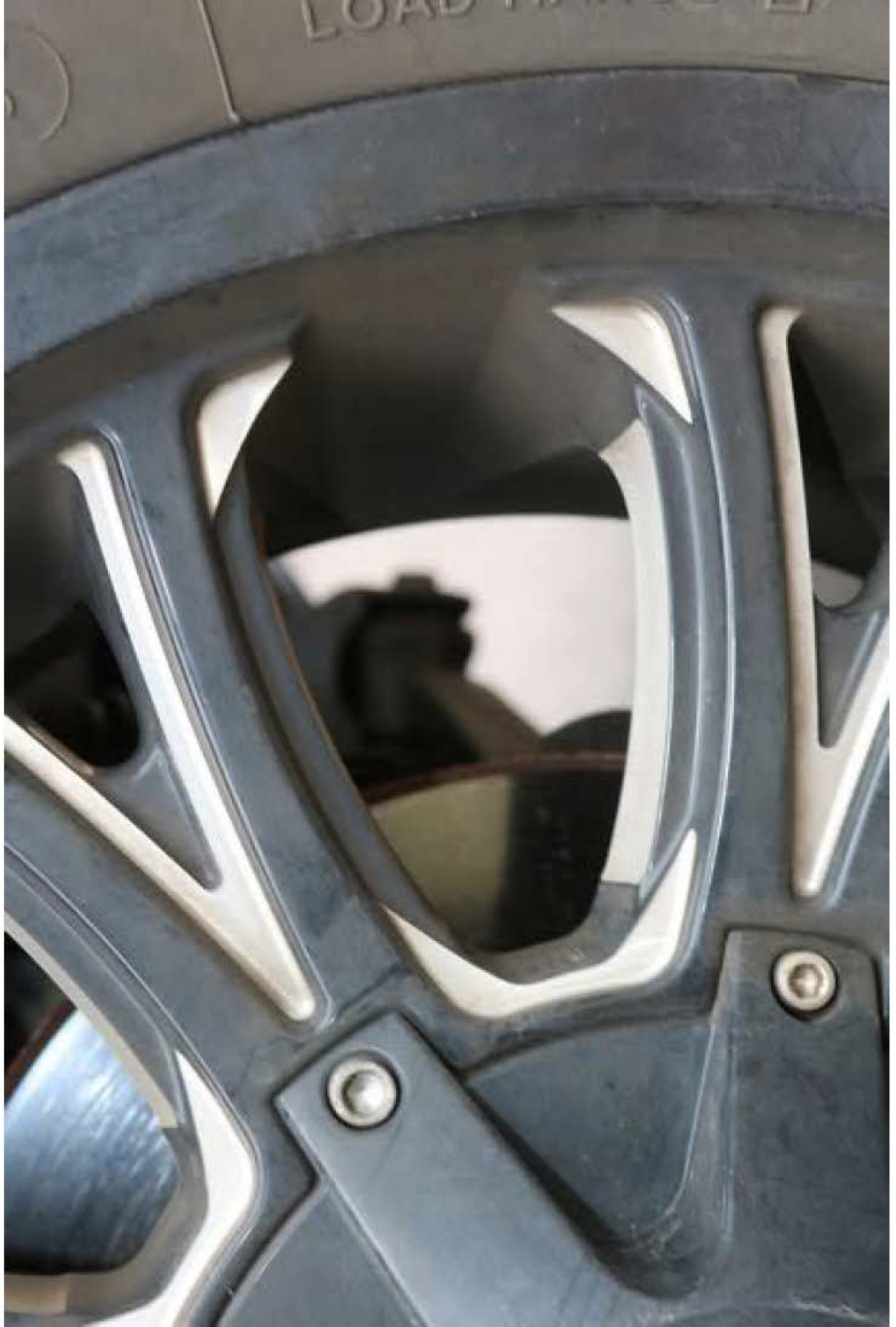








LOAD LIMITED BY WEIGHT AND DISTRIBUTION. ALWAYS USE PROPER TIE-DOWN TECHNIQUE.





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TRACITION  
M+S



REQUISIT FOR ALL TERRAINS

BRIMING  
AC 10000 1000

THIS PART IS TO BE USED ONLY FOR THE PURPOSES OF THE ORIGINAL MANUFACTURER'S DESIGN AND IS NOT TO BE USED FOR ANY OTHER PURPOSE. THE USER ASSUMES ALL LIABILITY FOR THE USE OF THIS PART. THE USER SHALL BE RESPONSIBLE FOR THE PROPER INSTALLATION AND MAINTENANCE OF THIS PART. THE USER SHALL BE RESPONSIBLE FOR THE PROPER USE OF THIS PART. THE USER SHALL BE RESPONSIBLE FOR THE PROPER STORAGE OF THIS PART. THE USER SHALL BE RESPONSIBLE FOR THE PROPER DISPOSAL OF THIS PART.























PLEASE REFER TO THE  
OPERATING INSTRUCTIONS  
FOR THE PROPER  
USE OF THE TOOL

WARNING  
STORAGE: STORE IN A DRY PLACE











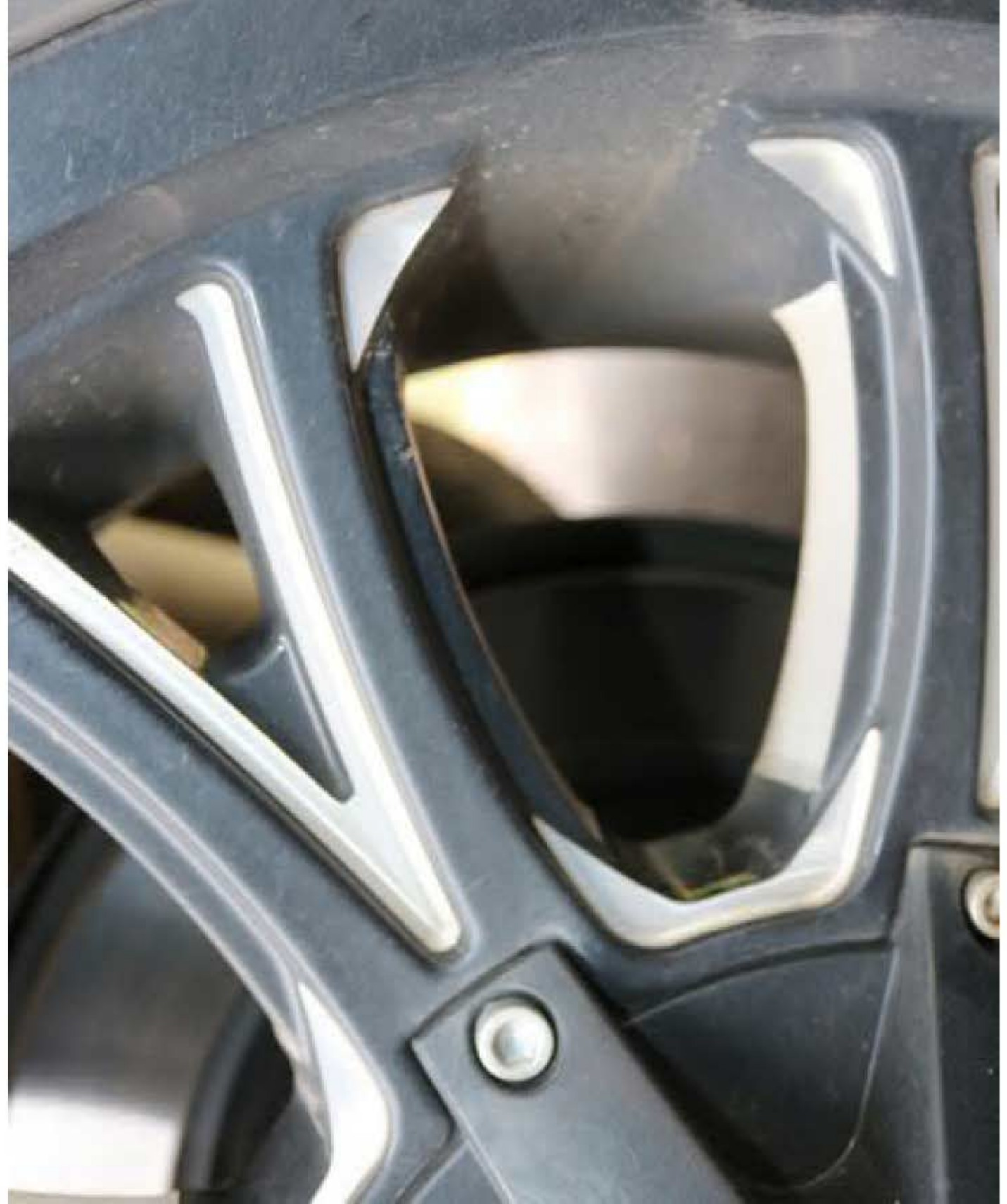








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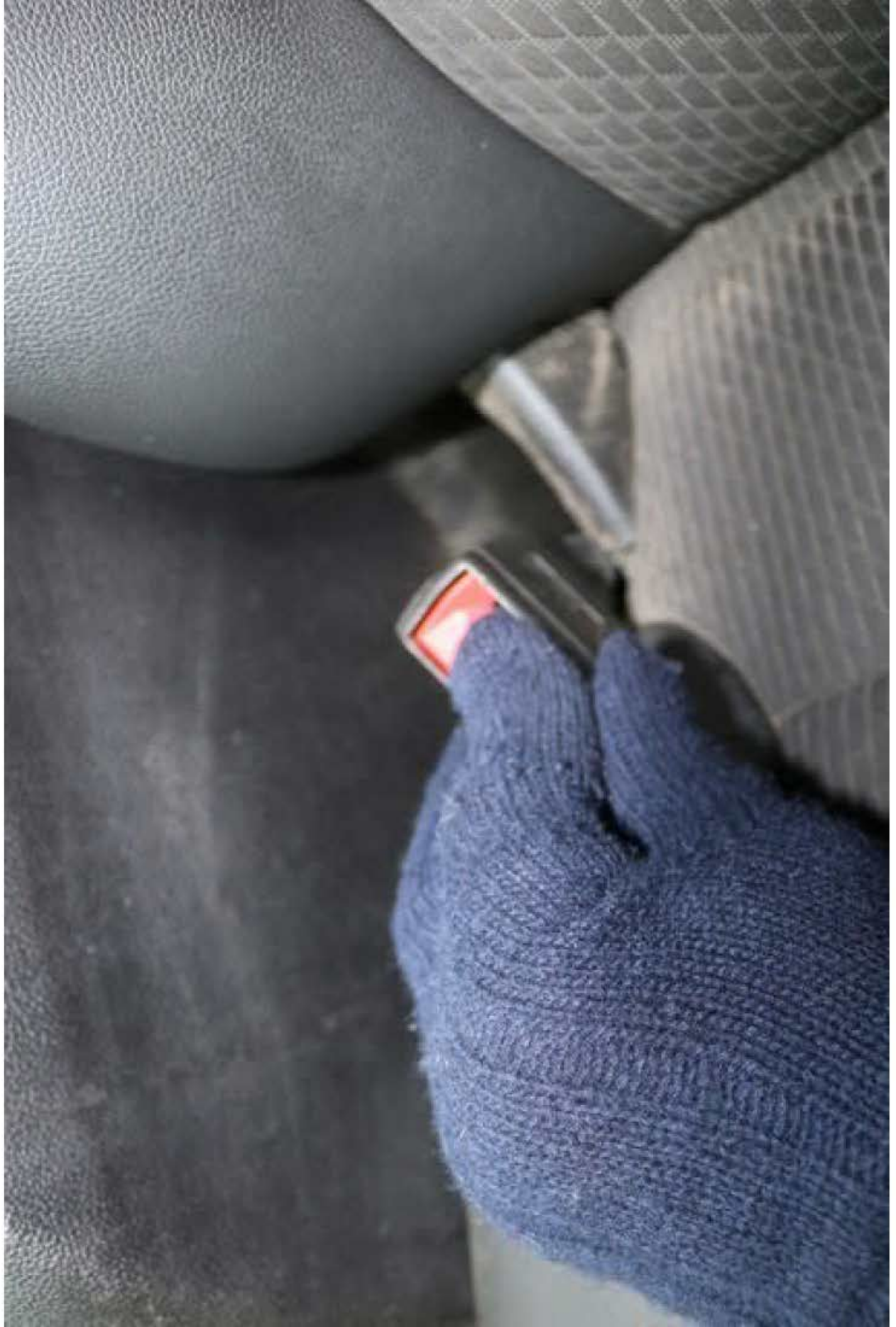




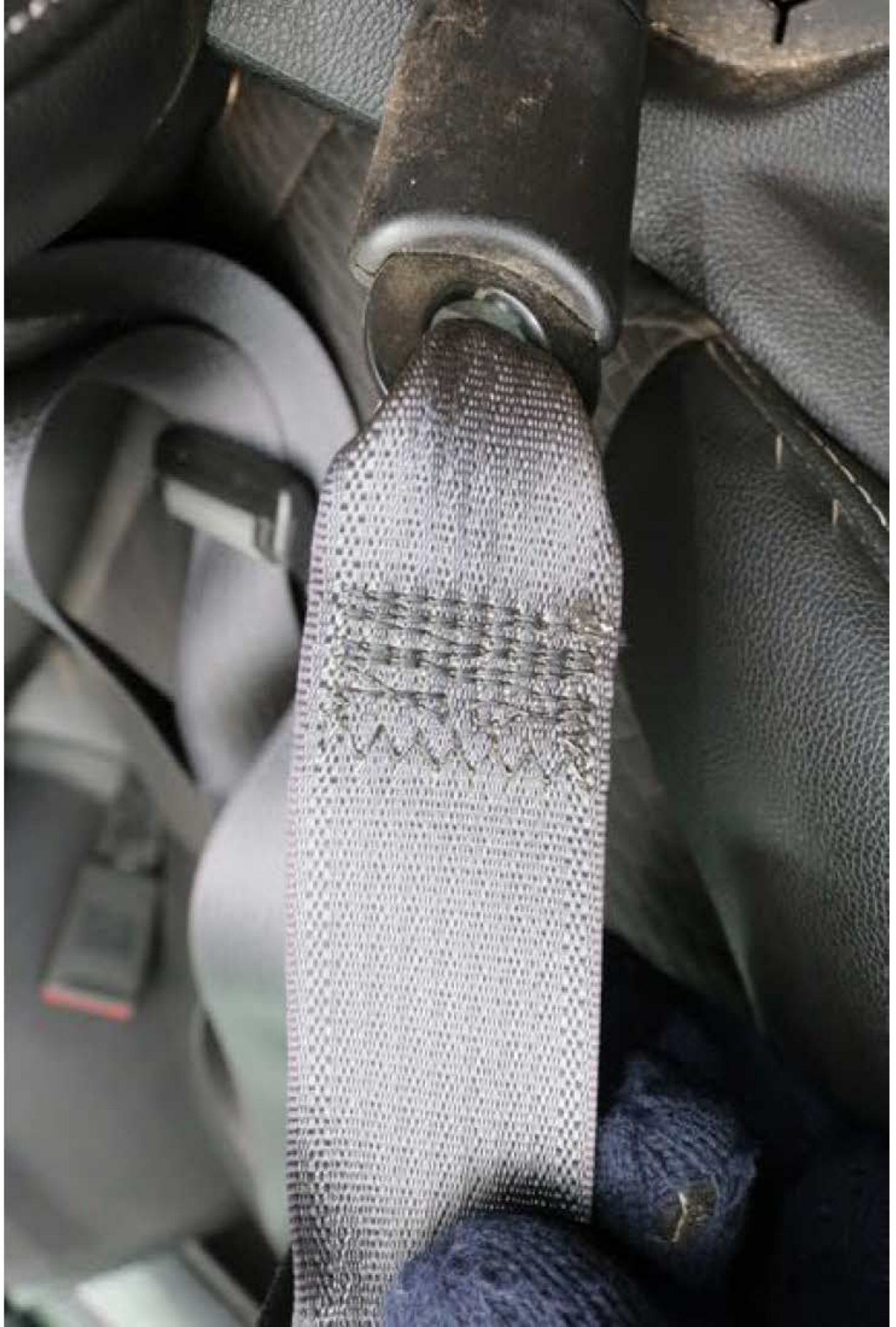
























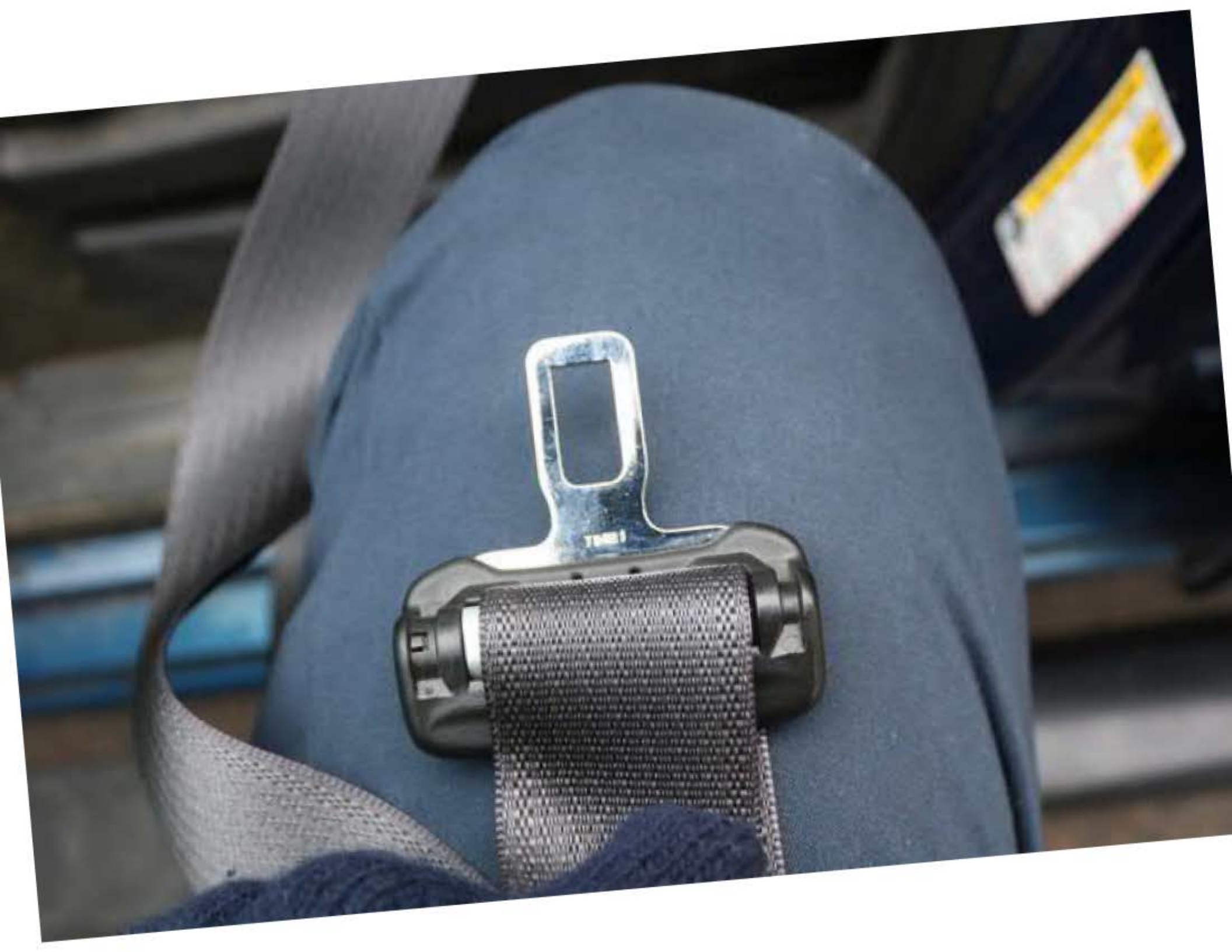














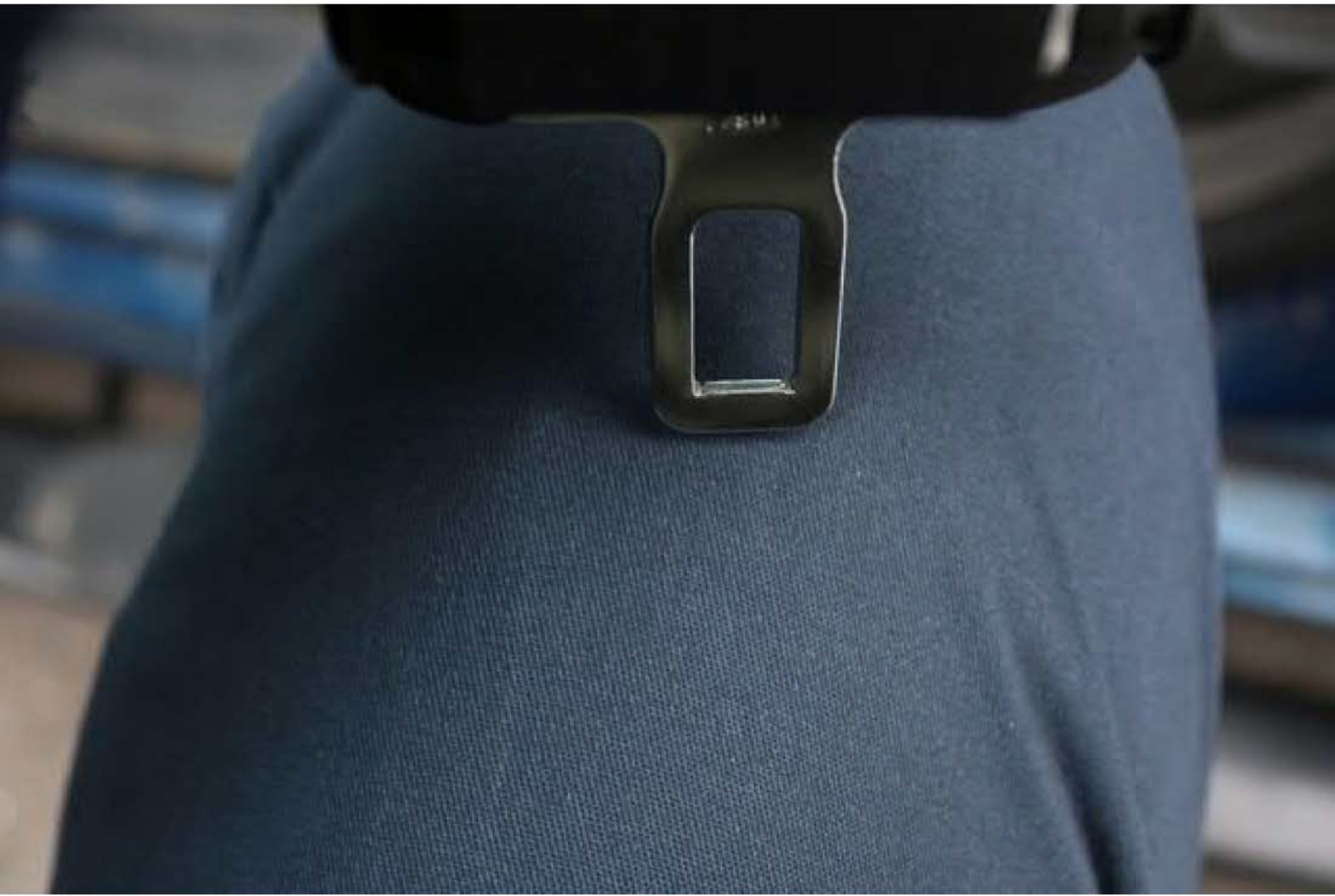








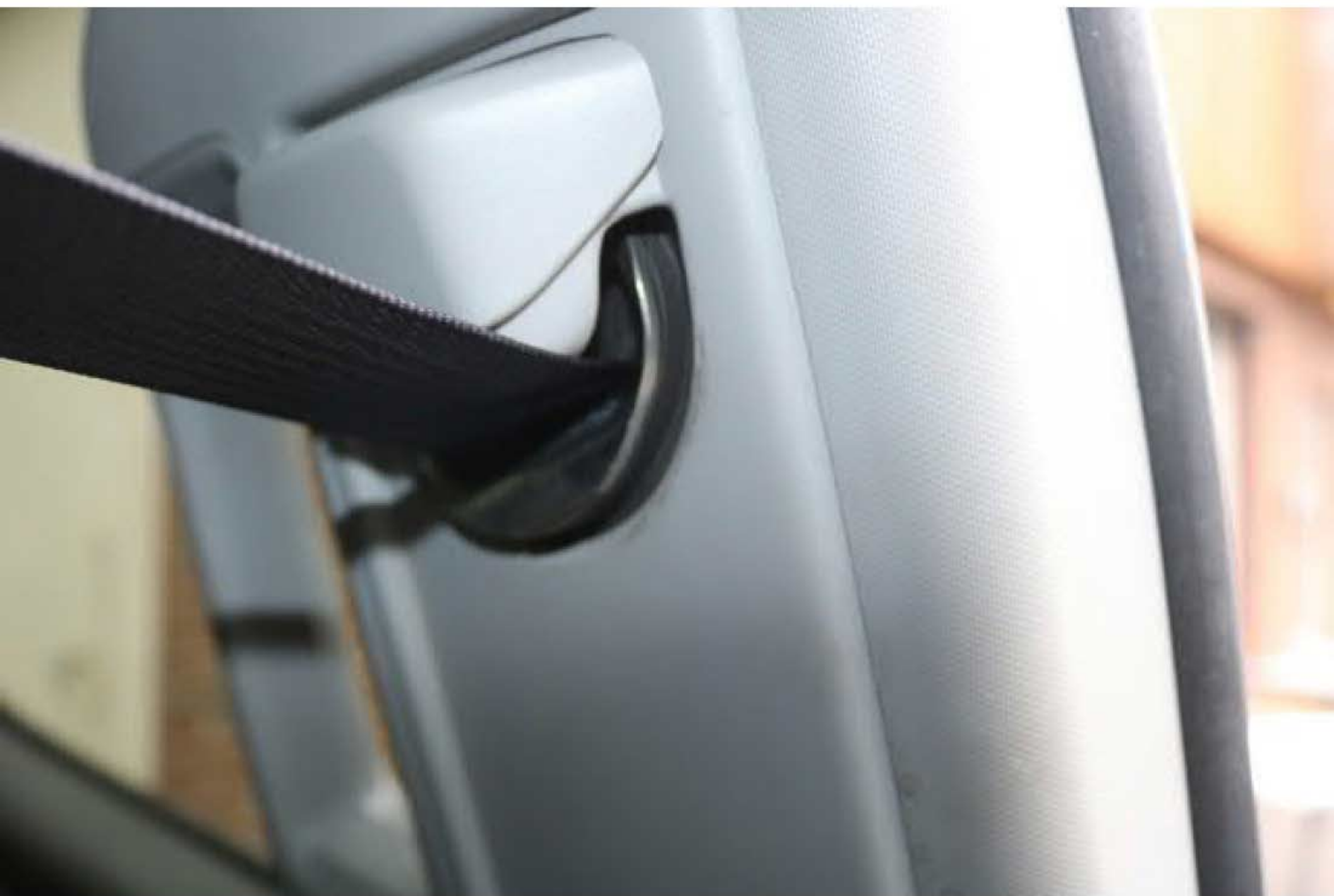
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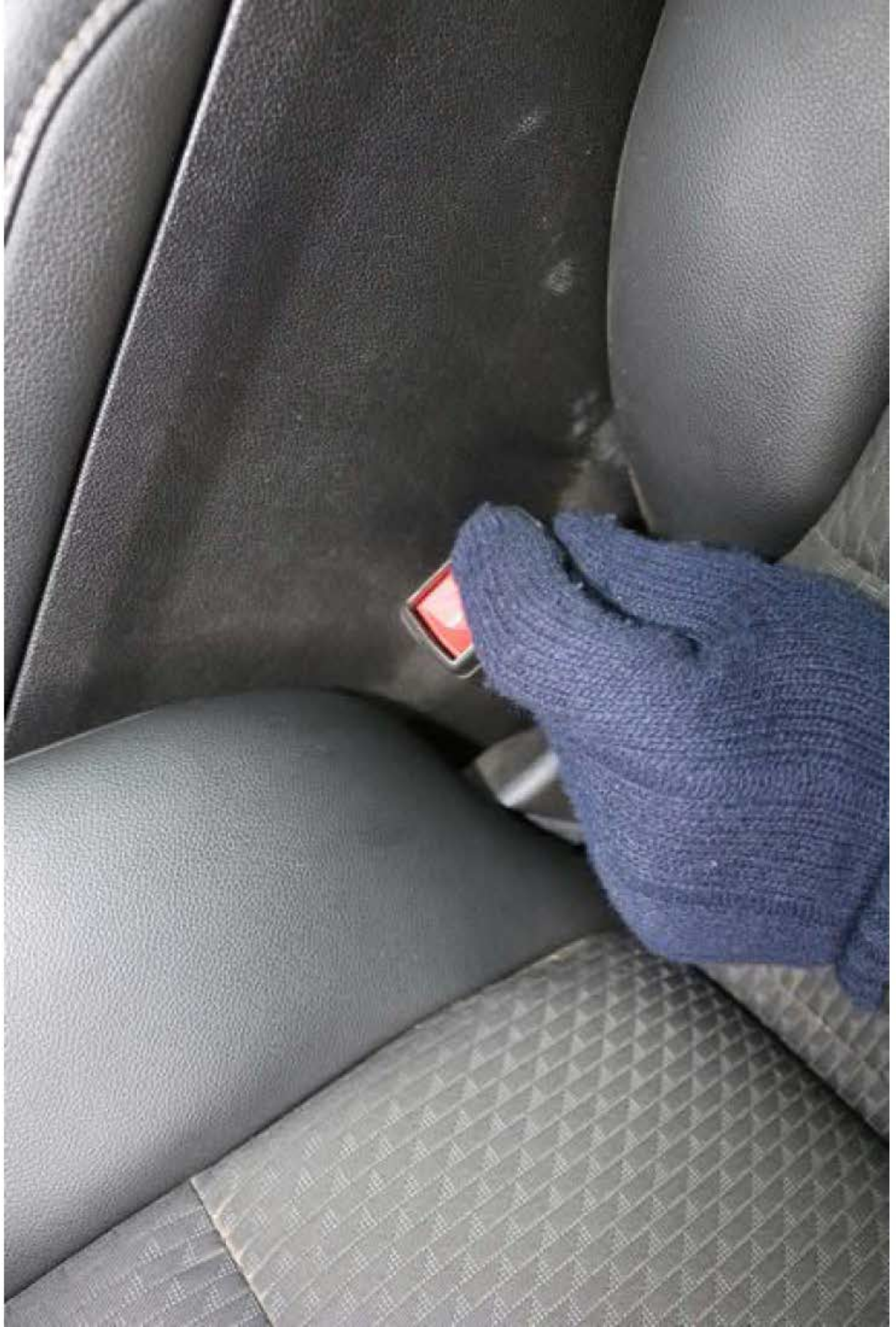
















































TD621



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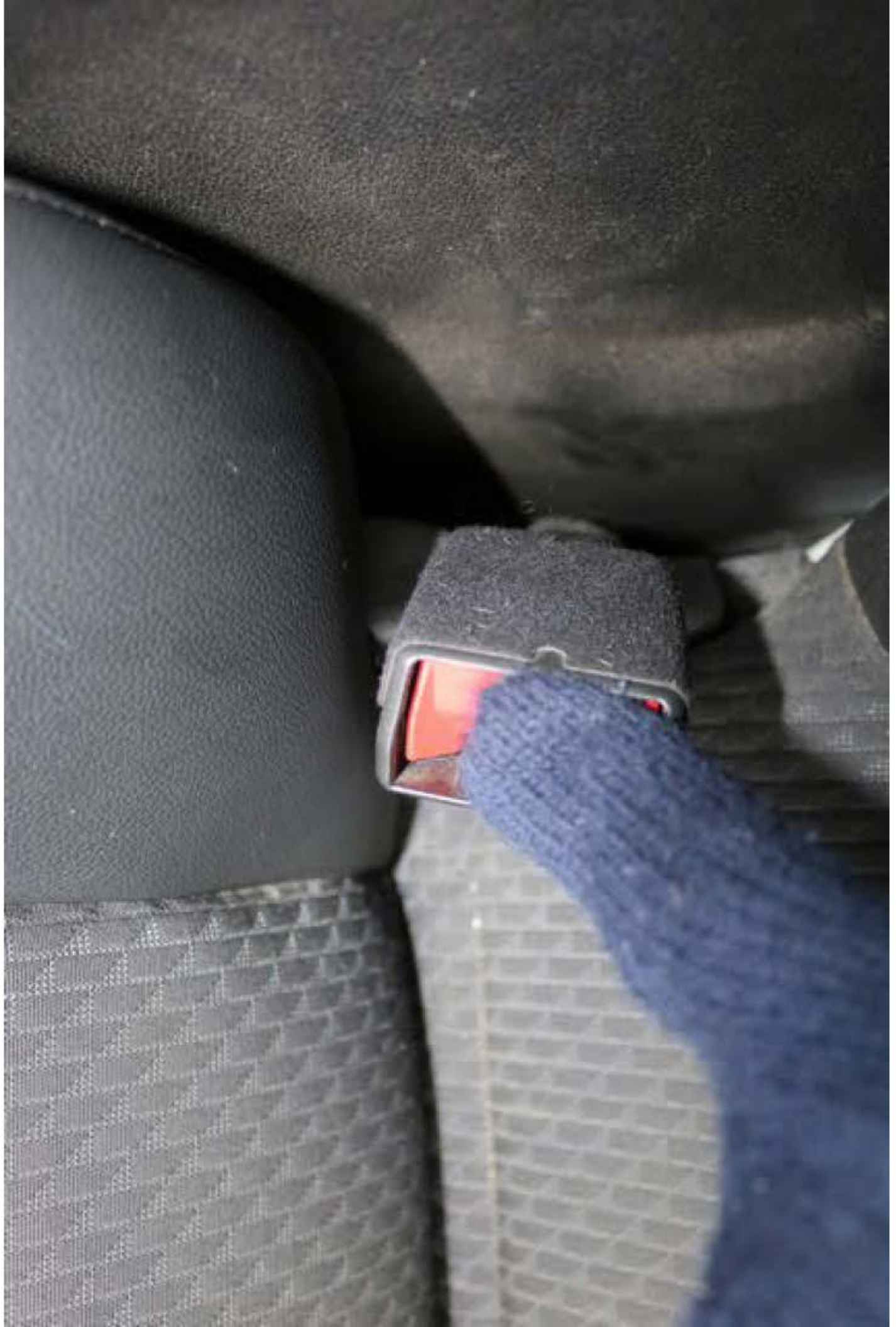


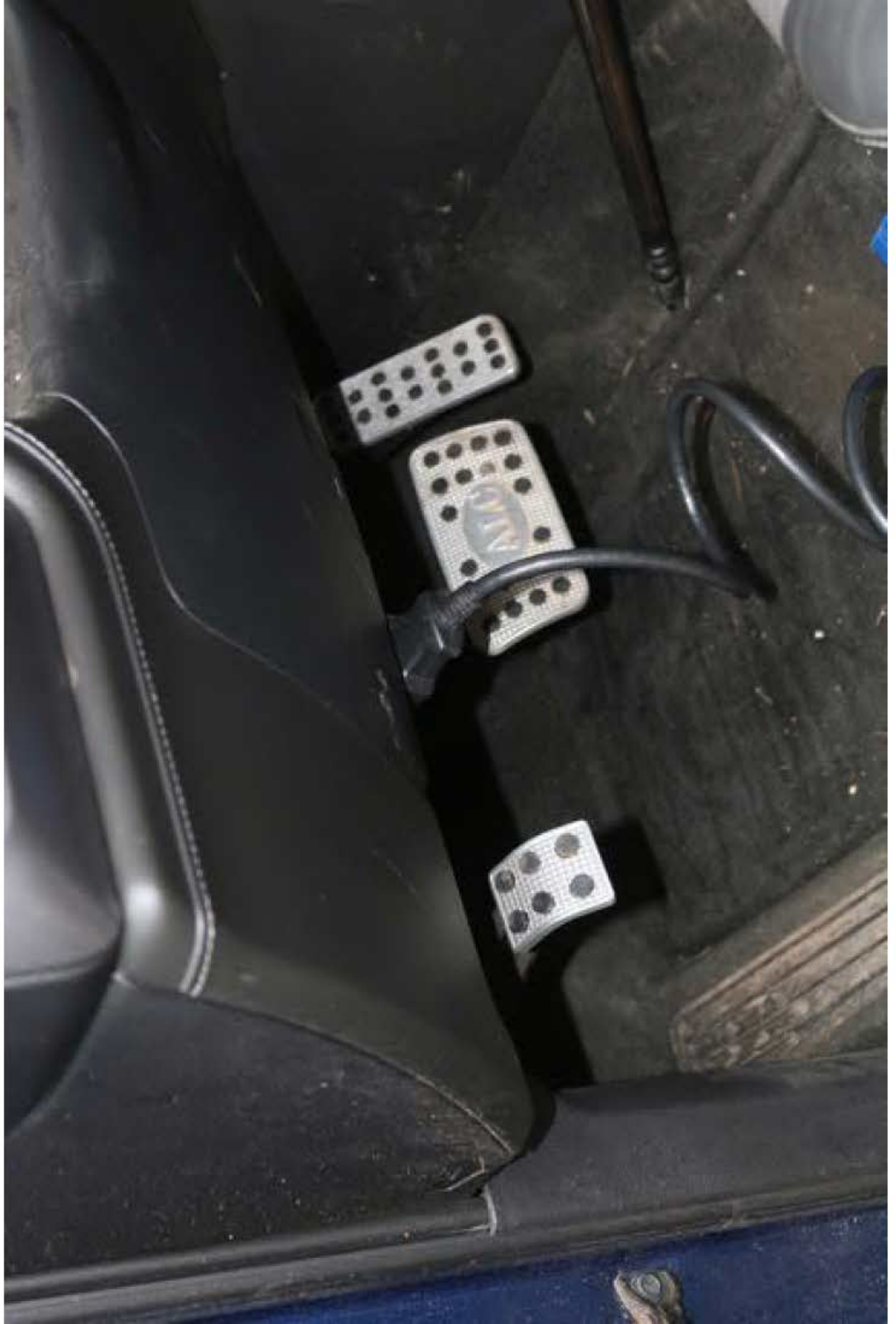
















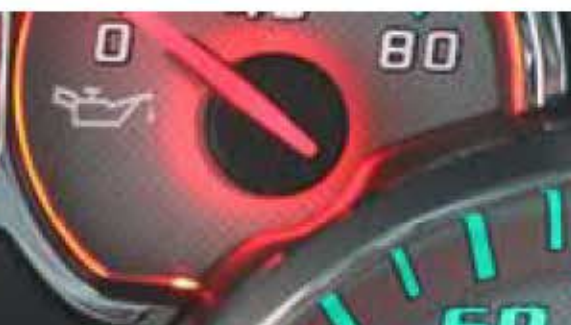








PH  
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PRNDM



[K17] Electronic Brake Control Module

[K83] Parking Brake Control Module

[K43] Power Steering Control Module

[B219] Steering Wheel Angle Sensor Module

[K19] Suspension Control Module

[K9] Body Control Module

[K36] Inflatable Restraint Sensing and Diagnostic Module

[K85] Passenger Presence Module

[P16] Instrument Cluster

[A22] Radio Controls

[A26] HVAC Controls

[A11] Radio

[T3] Amplifier



Back




Contact Us




Home

 Diagnostic Trouble Codes (DTC)

 Identification Information

 Data Display

 Control Functions

 Configuration/Reset Functions



GDS 2



DTC Display

# Display

Status	Control Module Name
	Inflatable Restraint Sensing and Diagnostic Module

Control Module	DTC	
----------------	-----	--



Create

Control Module Sta


No DT Cs Stored

symptom Byte

Description

Sym

rt

 Add Bookmark

	DTC Count	DLC Pin
	0	1

escription

Status

Air Bag Malfunction Indicator

Driver Seat Belt Status

Driver Seat Belt Reminder Indicator

Driver Seat Position Sensor Enable Status

Driver Seat Position Sensor

Passenger Seat Belt Status

	Value	Un
	Off	
	Unbuckled	
	On	Unbuckled
	Enabled	
	Rearward	
	Unbuckled	



### Control Module

Inflatable Restraint Sensing and Diagnostic Module

Inflatable Restraint Sensing and Diagnostic Module

Inflatable Restraint Sensing and Diagnostic Module

Inflatable Restraint Sensing and Diagnostic Module

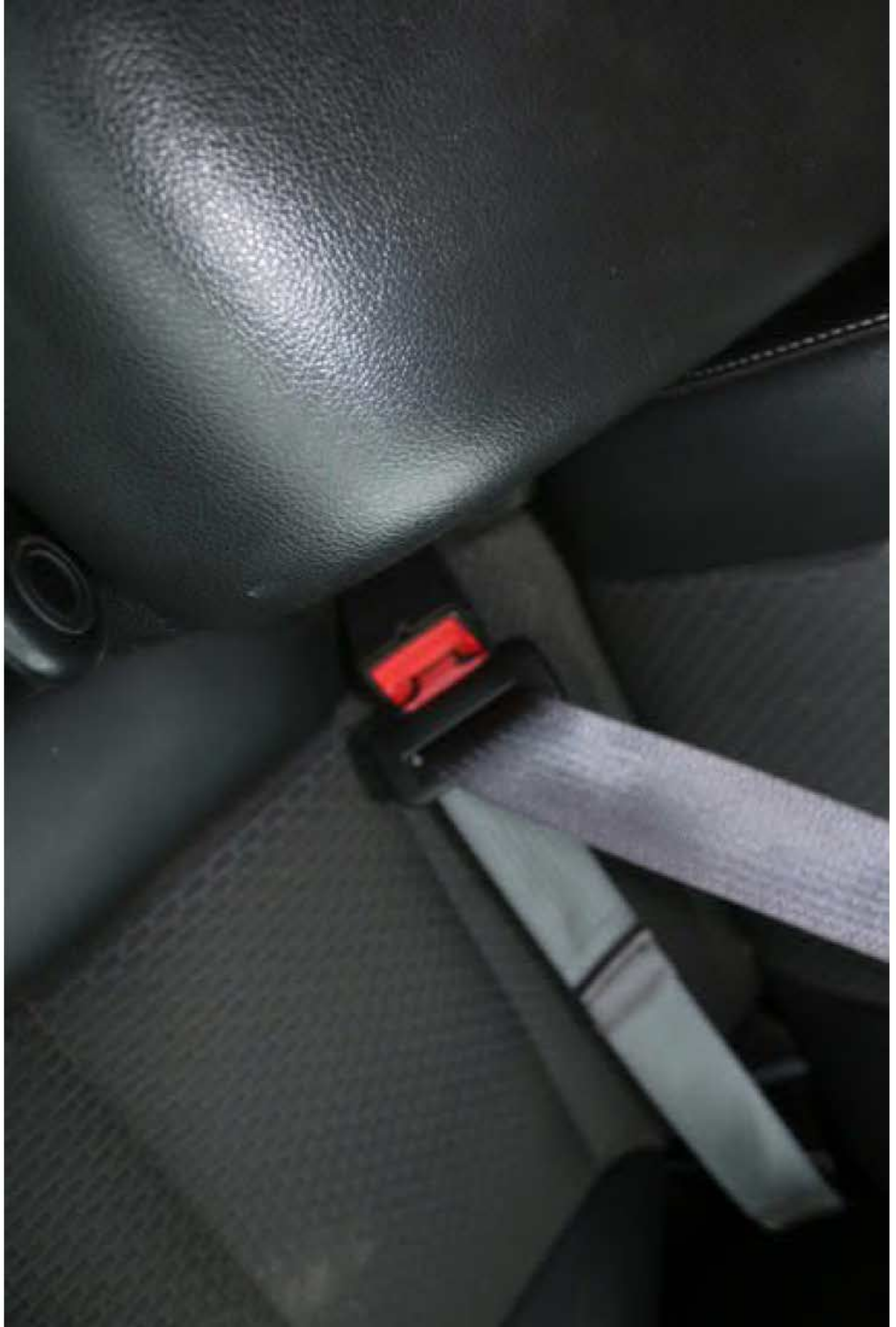
Inflatable Restraint Sensing and Diagnostic Module

Inflatable Restraint Sensing and Diagnostic Module

Inflatable Restraint Sensing and Diagnostic Module



Value	Unit
Off	
Buckled	
Off	
Enabled	
Rearward	



TAC Data

Parameter

Reduced Engine Power

Accelerator Pedal Position

APP Sensors

Desired Throttle Position

Throttle Position

APP Sensor 1 and 2

Throttle Position Sensors 1 and 2

APP Sensor 1

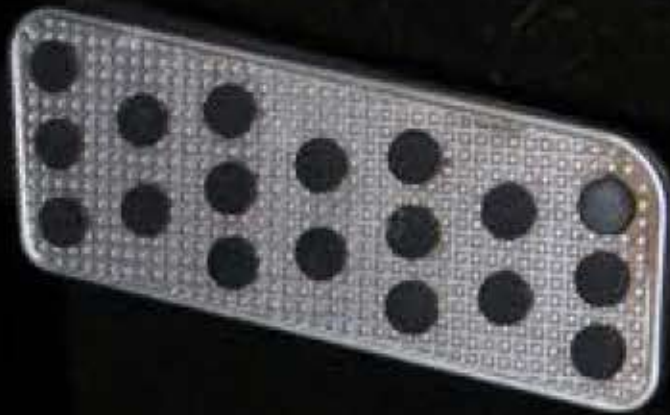
APP Sensor 2

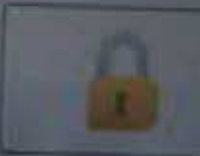


Value	Unit	Eng
Inactive		Eng
0	%	Eng
0	0	Eng
32	%	Eng
30	%	Eng
Agree		Eng
Agree		Eng

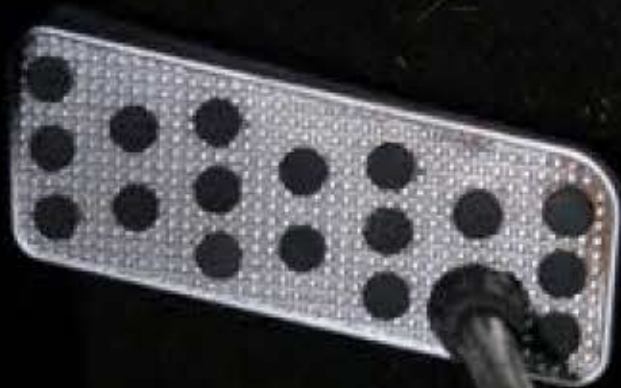


Unit	Control Module
	Engine Control Module
%	Engine Control Module
0	Engine Control Module
%	Engine Control Module
%	Engine Control Module
	Engine Control Module
	Engine Control Module



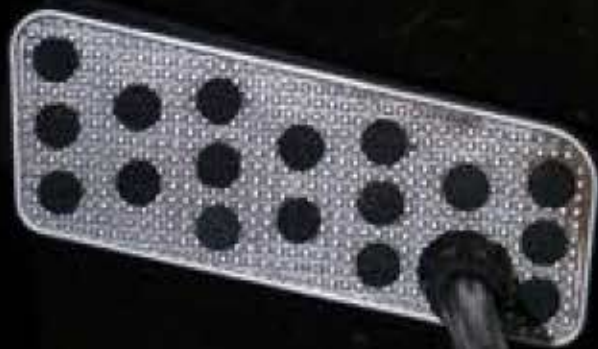


	Value	Unit	
	Inactive		Engine Control Mod
	50	%	Engine Control Mod
	51	%	Engine Control Mod
	32	%	Engine Control Mod
	32	%	Engine Control Mod
	Agree		Engine Control Mod
	Agree		Engine Control Mod
	2.49	V	Engine Control Mod
	1.23	V	Engine Control Mod
	51	%	Engine Control Mod





	Value	Unit	Cont
	Inactive		Engine Control Module
	100	%	Engine Control Module
	99	%	Engine Control Module
	32	%	Engine Control Module
	32	%	Engine Control Module
	Agree		Engine Control Module
	Agree		Engine Control Module
	4.25	V	Engine Control Module
	2.12	V	Engine Control Module
	99	%	Engine Control Module
	99	%	Engine Control Module



Throttle Open Throttle

TAC Motor

TAC Forced Engine Shutdown

TAC Motor Command

Cruise Control

Brake Pedal Position Circuit Signal

Brake Pedal Position Sensor Signal

Engine Speed

Desired Idle Speed

ECT Sensor

IAT Sensor 1

			Engine
	No		Engine
	Enabled		Engine
	No		Engine C
	0	%	Engine C
	Disabled		Engine C
	Released		Engine C
	Released		Engine Co
	0	RPM	Engine Co
	1200	RPM	Engine Cor
	19	°C	Engine Cor
	28	°C	Engine Cor

Released

	Engine Control Module
	Engine Control Module
	Engine Control Module
%	Engine Control Module
	Engine Control Module
	Engine Control Module
	Engine Control Module
Released	Engine Control Module
0 RPM	Engine Control Module
0 RPM	Engine Control Module
9 °C	Engine Control Module
28 °C	Engine Control Module





	OK		Engine Co
	No		Engine Co
	Enabled		Engine Con
	No		Engine Con
	0	%	Engine Cont
	Disabled		Engine Cont
	Applied		Engine Contr
	Released		Engine Contro
	0	RPM	Engine Contro
	1200	RPM	Engine Contro
	19	°C	Engine Contro
	28	°C	Engine Contro





GMC

K1521000  
GMC  
SIERRA

ProMotion

EVAP Purge Solenoid Valve Command

EVAP Vent Solenoid Valve Command

Fuel Tank Pressure Sensor

Remaining Fuel in Tank

Ignition Timing


**Power Mode**

Ignition 1 Signal

Ignition Accessory Signal

Engine Controls Ignition Relay Command

Engine Controls Ignition Relay Feedback Signal

 Back

Venting

0.01 in. H2O

10.2 %

0.0 °

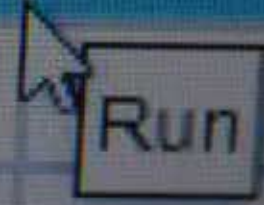
Run

12.10

On

On

12.1 V



	Engine Control Module
	Engine Control Module
n. H2O	Engine Control Module
%	Engine Control Module
	Engine Control Module
	Engine Control Module
V	Engine Control Module
	Engine Control Module
	Engine Control Module
V	Engine Control Module
	- - - - -



## Venting

0.01 in. H2O

10.2 %

0.0 °

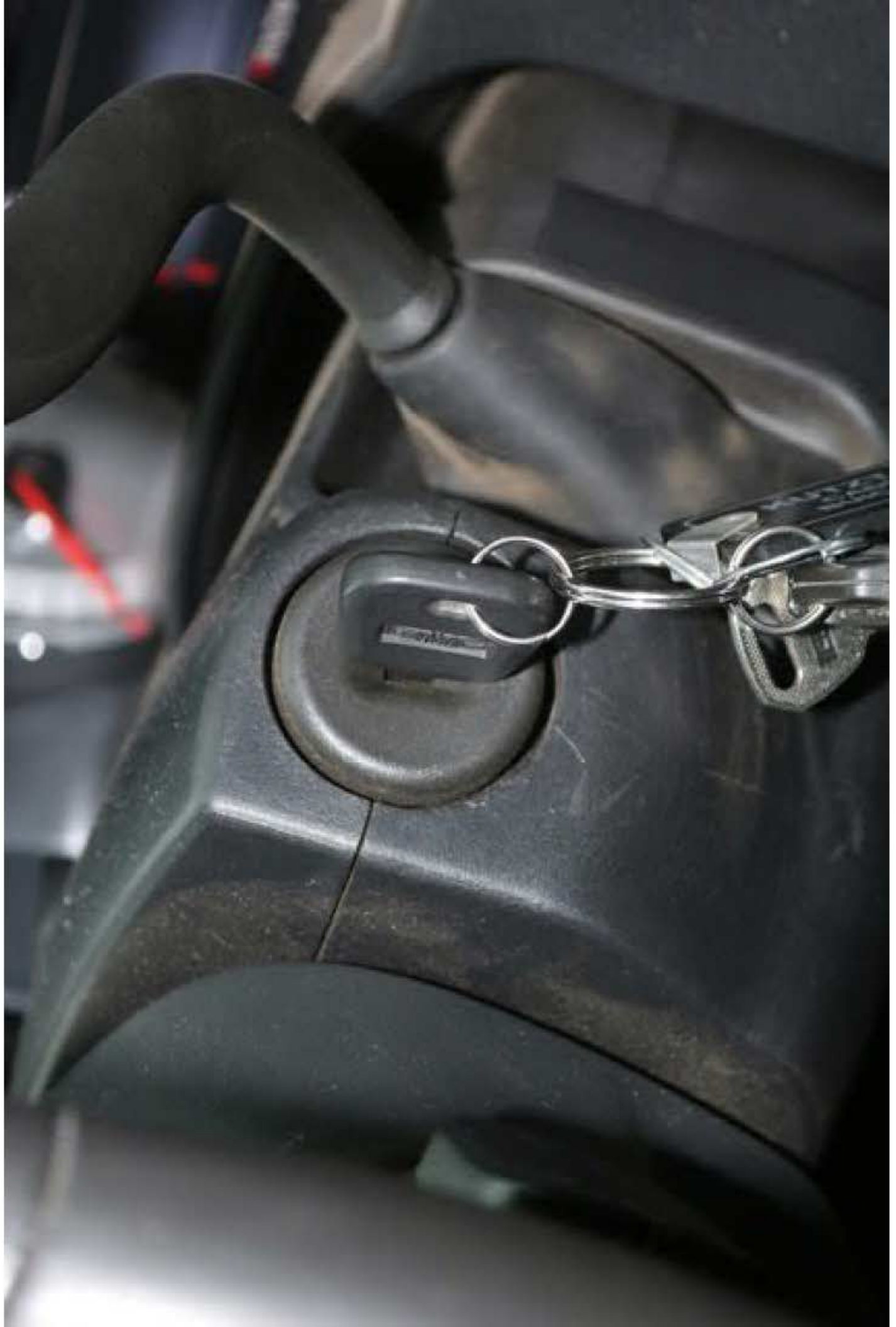
## Accessory

0.00

On

Off

0.3 V

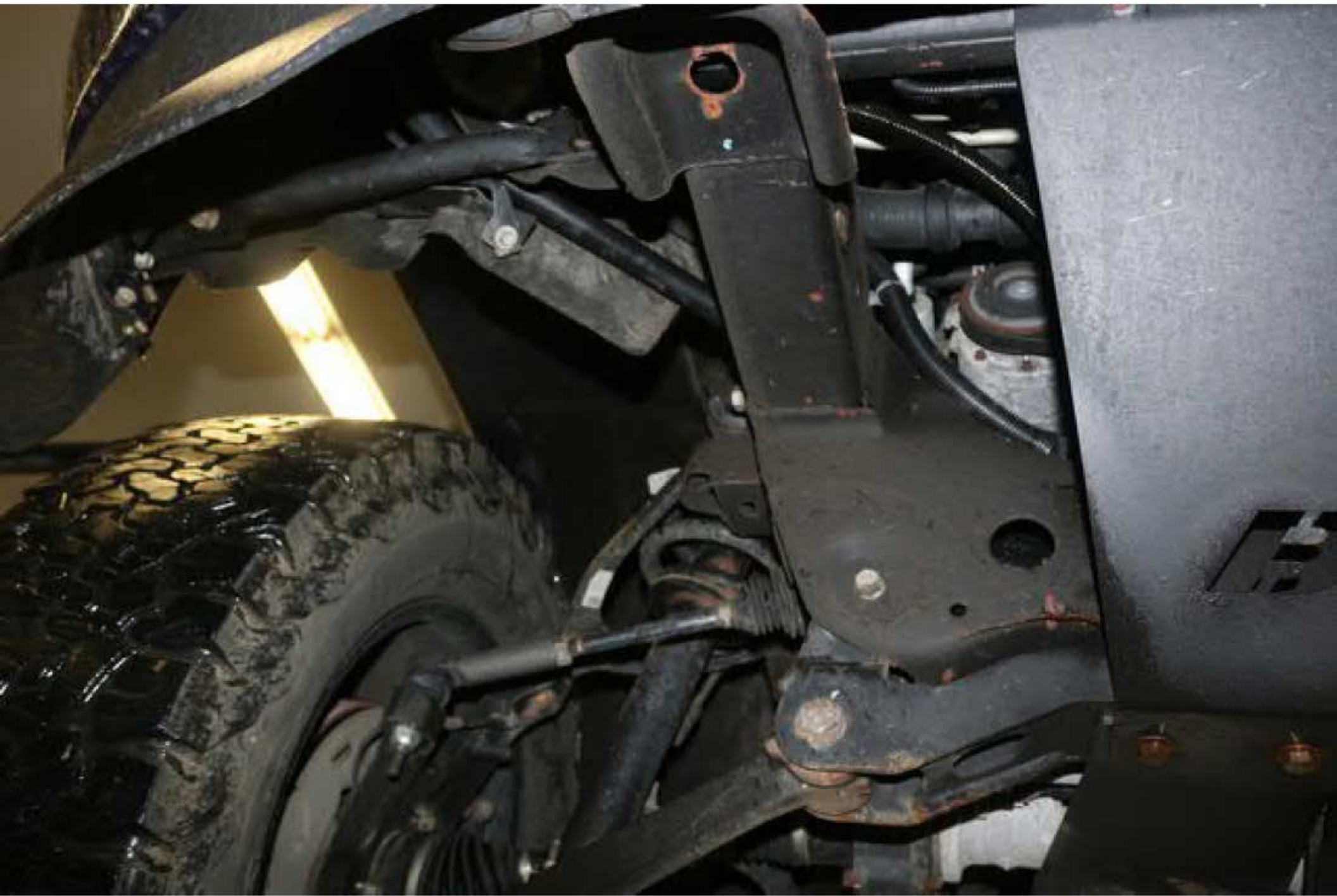


	0	%	Engine
	Venting		Engine
	0.00	in. H2O	Engine
	10.2	%	Engine
	0.0	"	Engine
	Off		Engine
	0.00		Engine
	On		Engine
	Off		Engine
	0.3	V	Engine
			-



A dark blue, rectangular metal plate is mounted on a vehicle's chassis. The plate features the letters "BDS" in a bold, stylized font. The plate is secured to the chassis with four bolts along its bottom edge. The surrounding area shows various mechanical components, including suspension parts and wiring, all in a dark, industrial setting.

**BDS**









































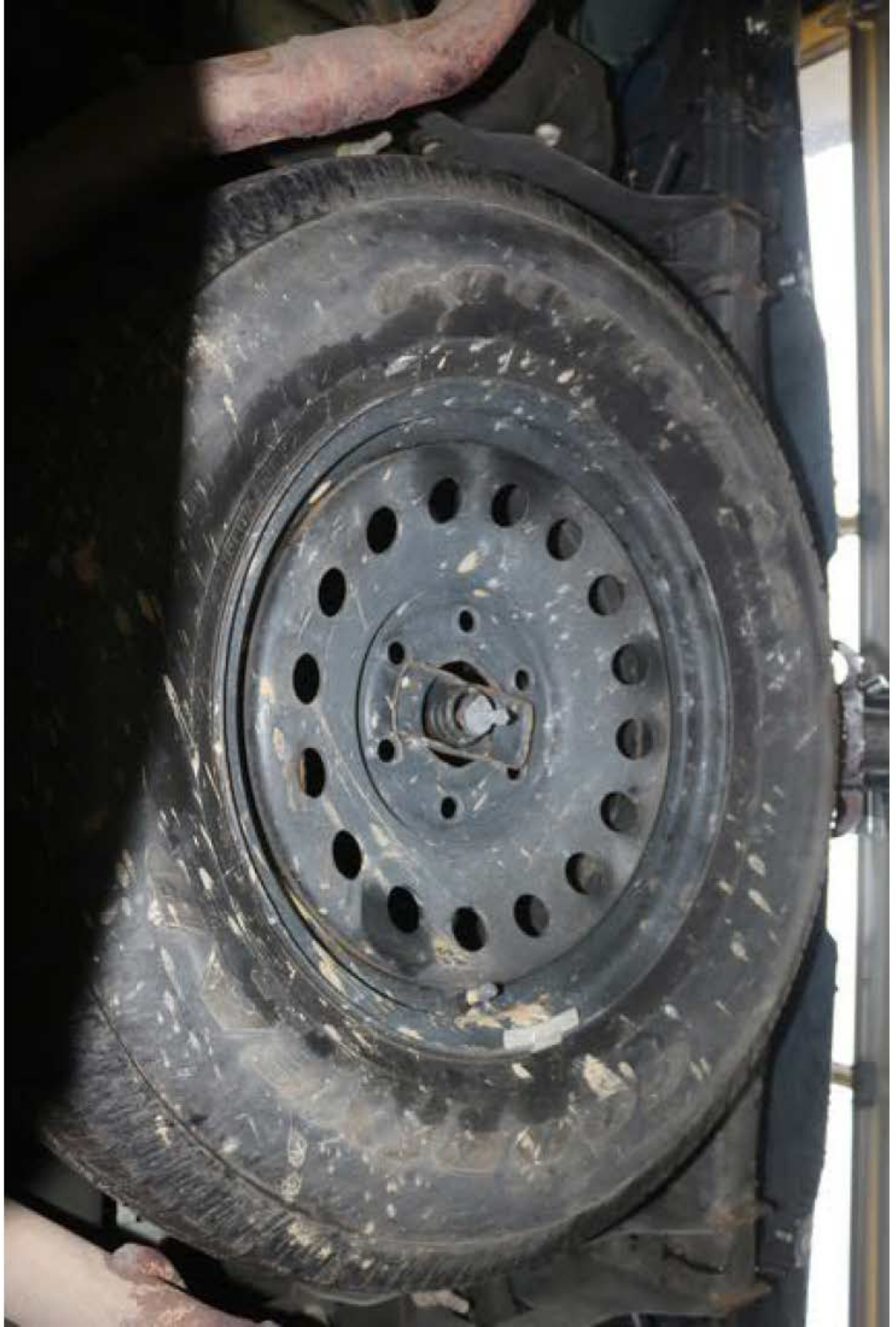








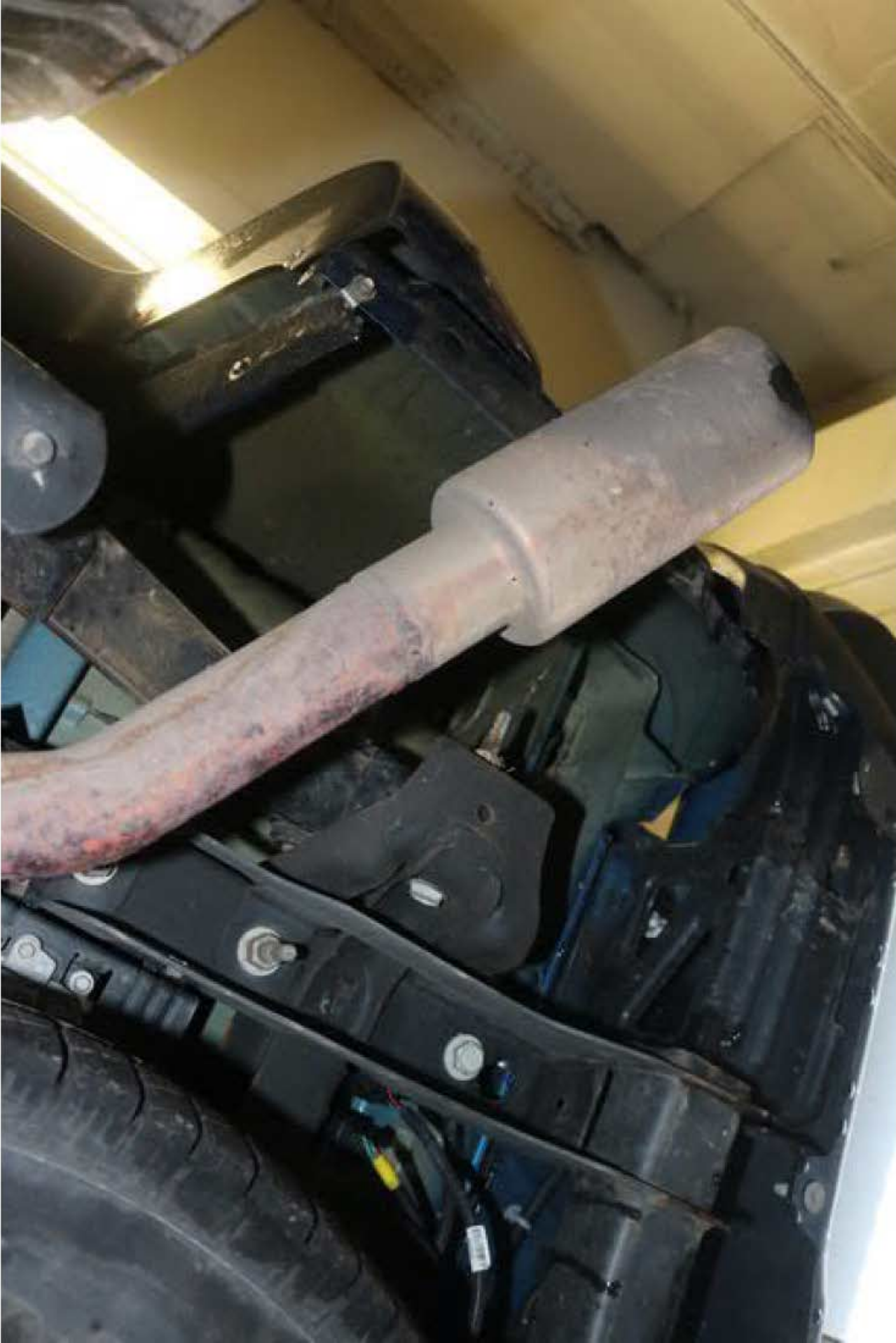




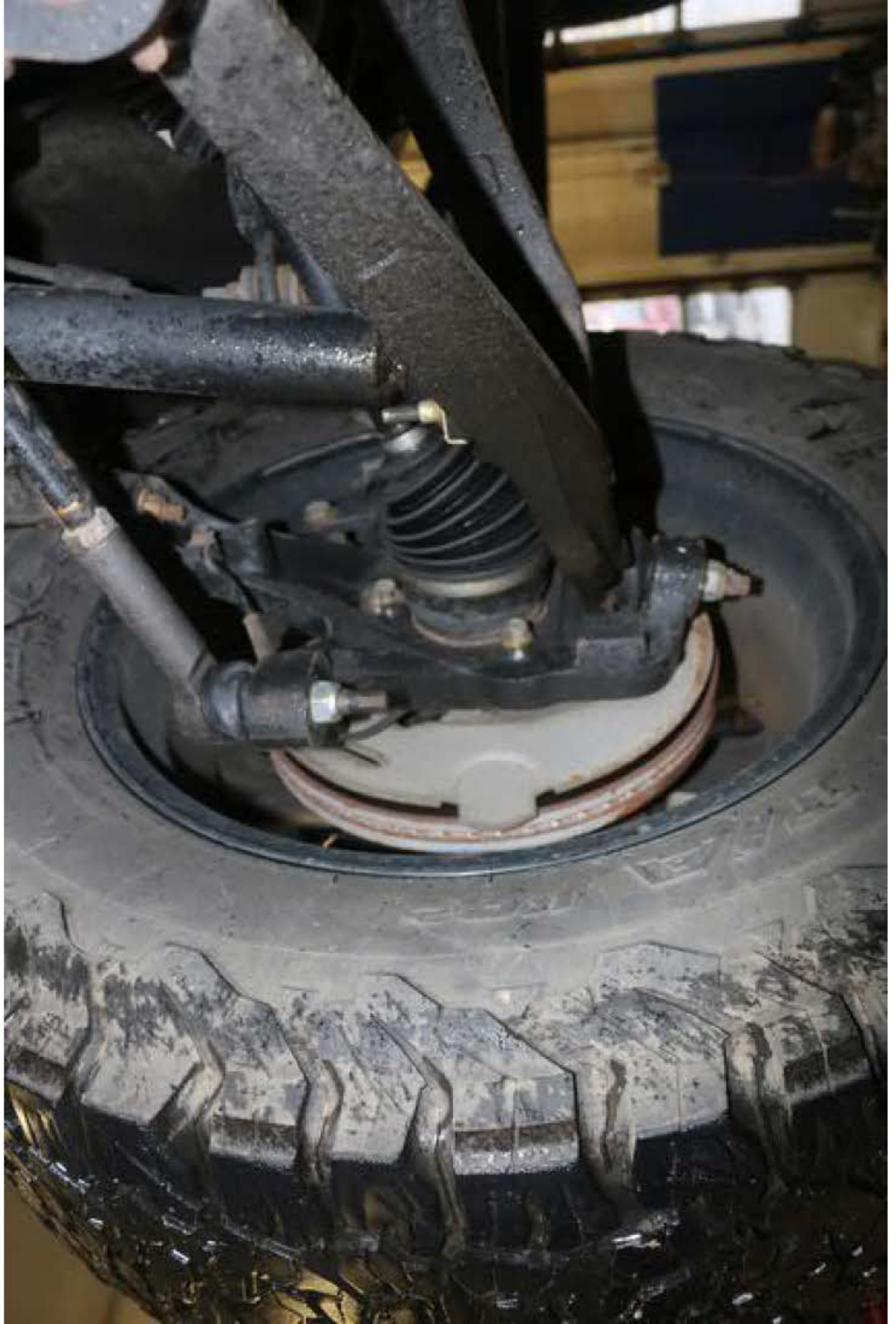


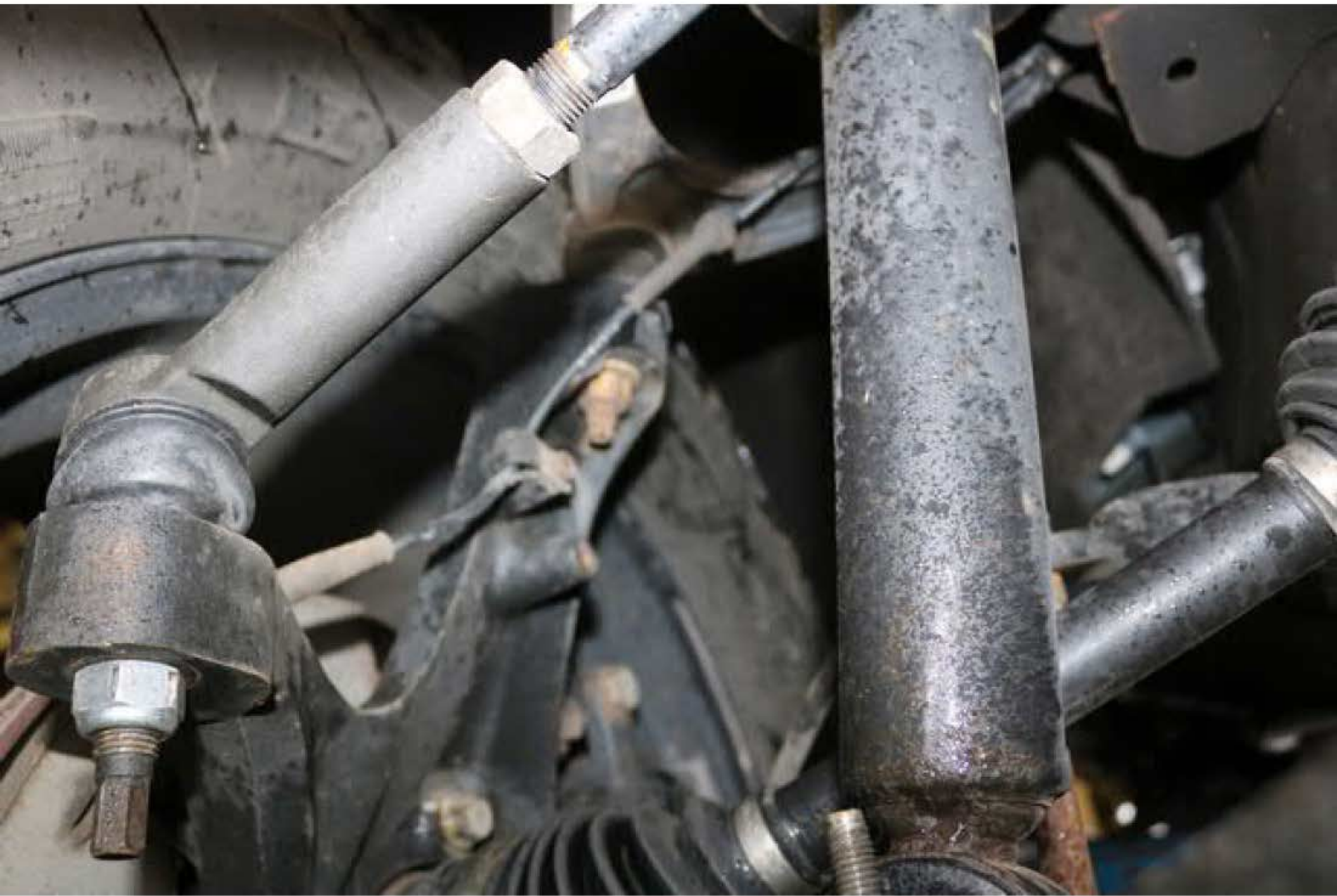










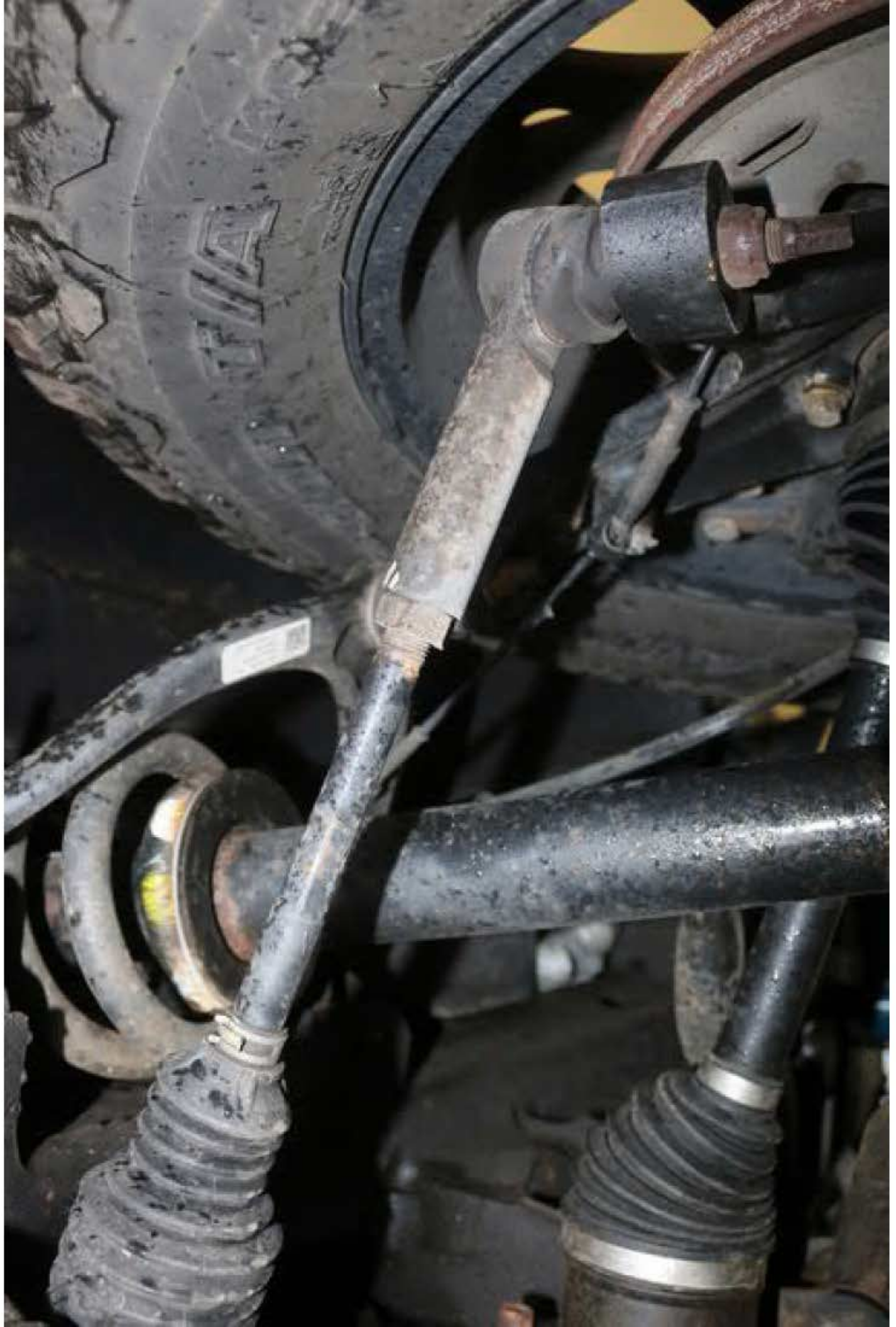




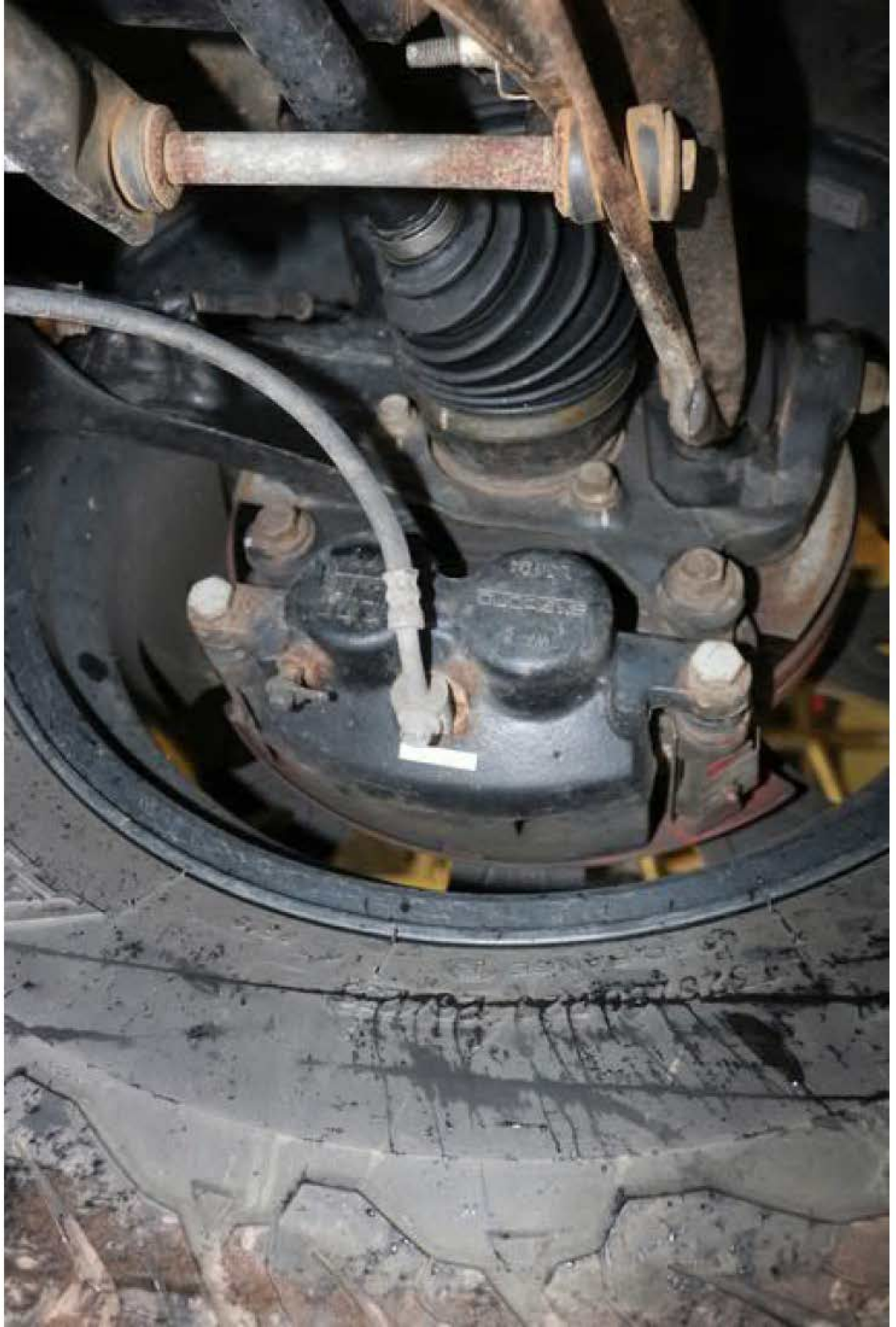




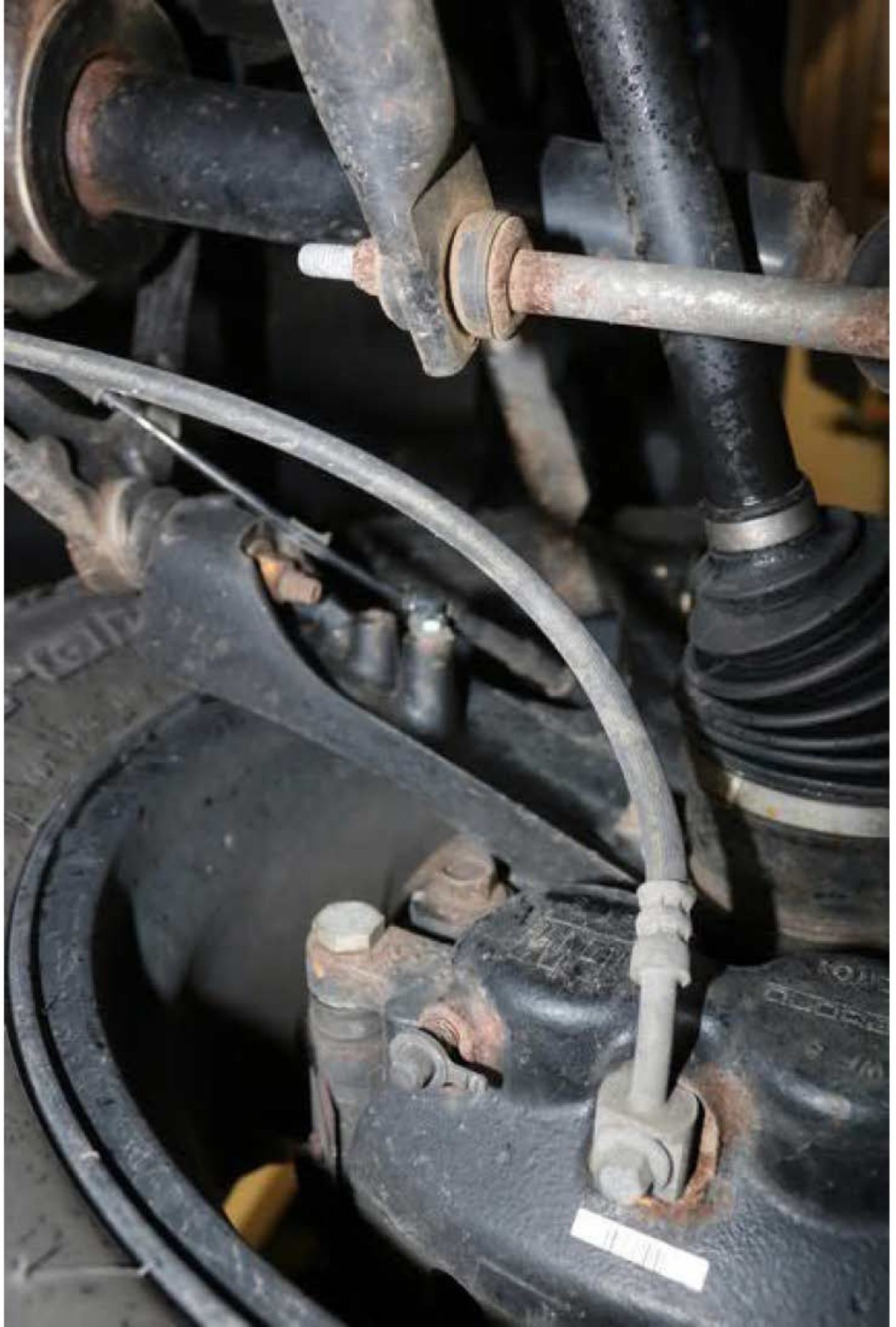


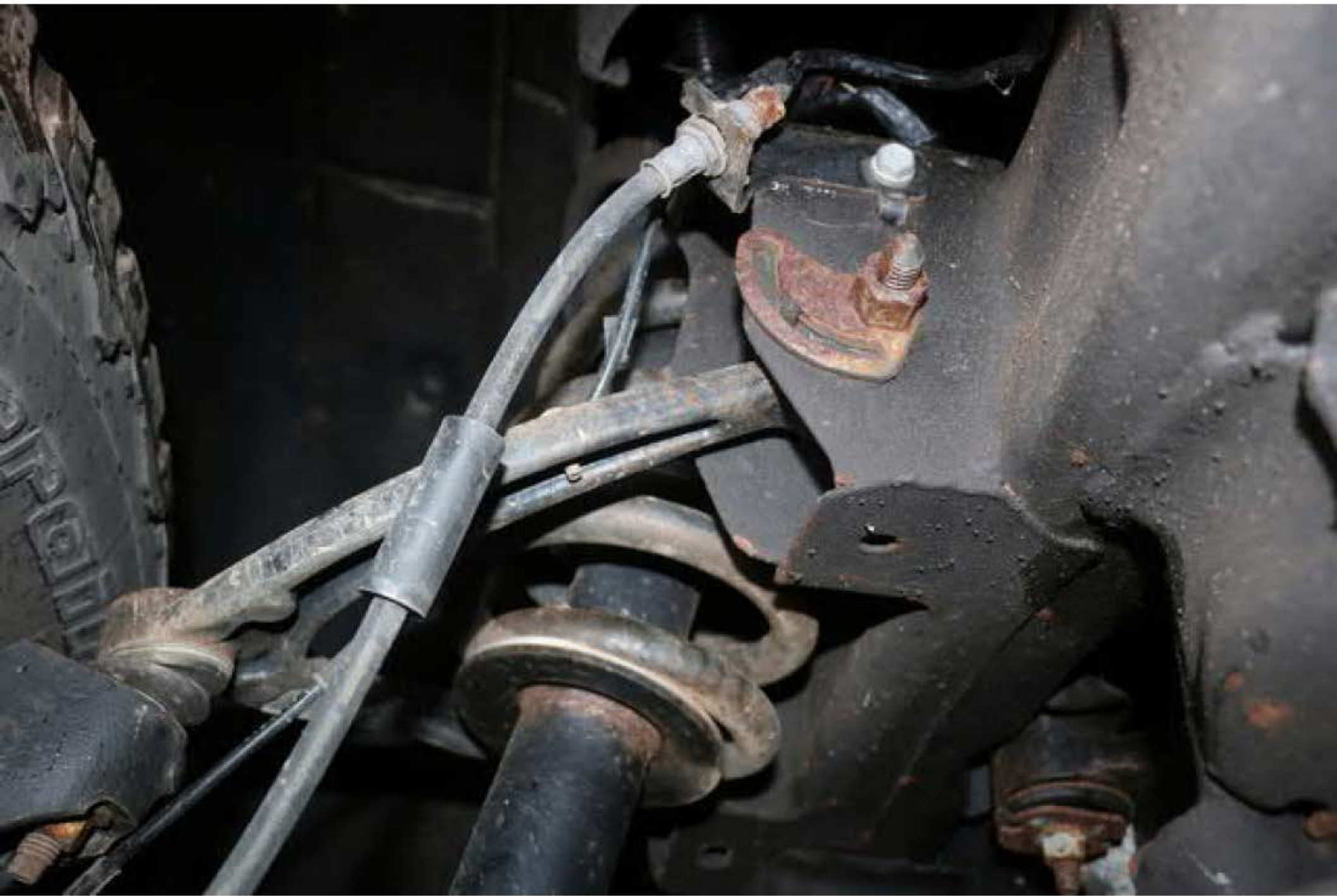






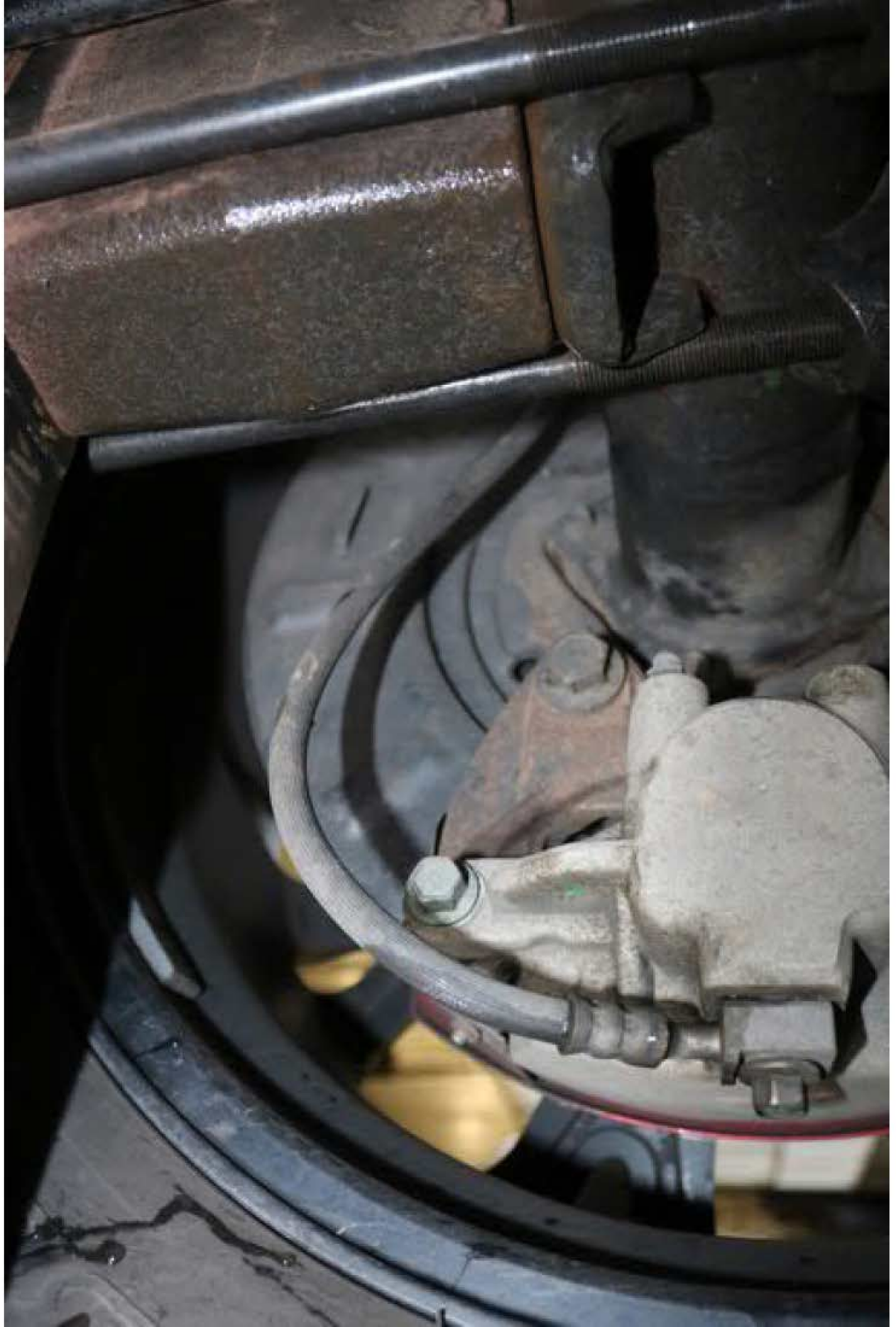








































## Z-92 OFF ROAD CONVERSION PACKAGE

800 67 Lit Kit  
Z-92 Hood Flare  
A-LC Blackout Flg  
Gloss-Fltr Custom Dual Exhaust  
Stainless Dual Exhaust Tip  
Z-92 Deck Grp Fltr  
Custom Painted Fenders (w/roll-over)  
4 (RWD) or Chrome (4-wheel) Vents (chrome)  
Steel Wheel (10g) Fltr  
Heavy Duty Joints  
AmesCote Mayhem Wheel  
SS 1.9CR / 20" 12.5" (w/roll-over) 12.5" (w/roll-over)

### ADDITIONAL OPTIONS

Custom Z-92 Off Road Name Plate  
LED Side Step Lights  
Rear MOP Brake Caliper  
DUHD Under Rear Sun Box  
Chrome Tailgate Handle Cover  
Aluminum Brake & Gas Pedal Flg  
Rear Custom ALC High Step Up Flg  
Computerized Front End Alignment  
GM Factory VCI Computer Upgrade

**\$67,995**

www.10TUMREFG0



## **Z-92 OFF ROAD CONVERSION PACKAGE**

BDS 6" Lift Kit  
Z-92 Head Rest  
ALC Blackout Pkg.  
Gibson-Pro Custom Dual Exhaust  
Stainless Dual Exhaust Tips  
Z-92 Dash Gauge Face  
Custom Painted Pocket Wheel Flares  
4 (AVS) In Channel Seamless Vent Shades  
Black Wheel Step Bars  
Heavy Duty Struts  
Americana Mayhem Wheels  
325 / 60R / 20" 10 BFGoodrich All Terrain Tires

### **ADDITIONAL OPTIONS**

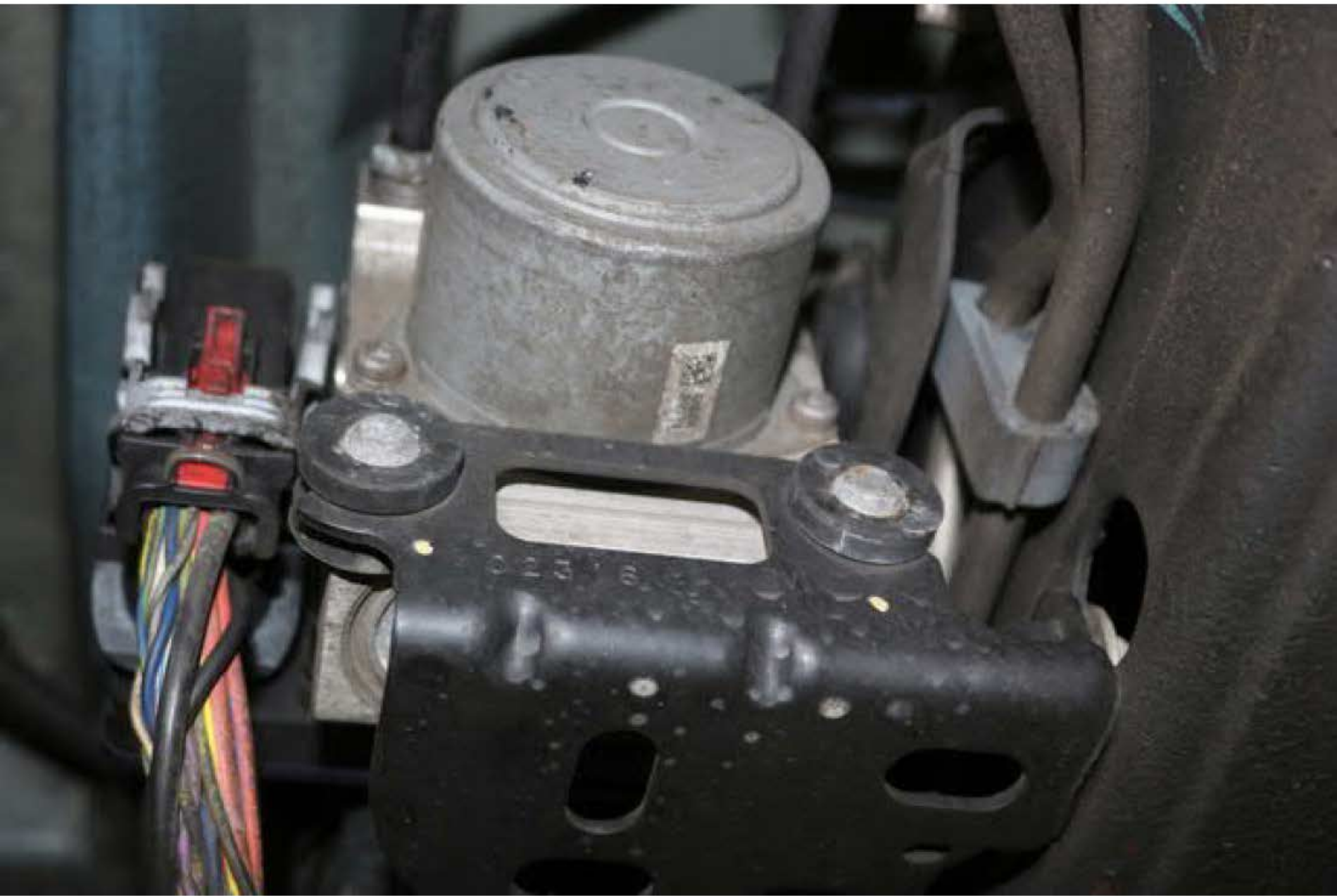
Custom Z-92 Off Road Name Plates  
LED Side Step Lights  
Red MGP Brake Calipers  
DU-HU Under Seat Gun Box

Black Wheel Step Bars  
Heavy Duty Struts  
Americana Mayhem Wheels  
325 / 60R / 20" 10 BFGoodrich All Terrain Tires

### **ADDITIONAL OPTIONS**

Custom Z-92 Off Road Name Plates  
LED Side Step Lights  
Red MGP Brake Calipers  
DU-HU Under Seat Gun Box  
Chrome Tailgate Handle Cover  
Aluminum Brake & Gas Pedal Pkg.  
Rear Custom ALC Hitch Step Up Pkg  
Computerized Front End Alignment  
GM Factory VCI Computer Upgrade

# **\$67,995**







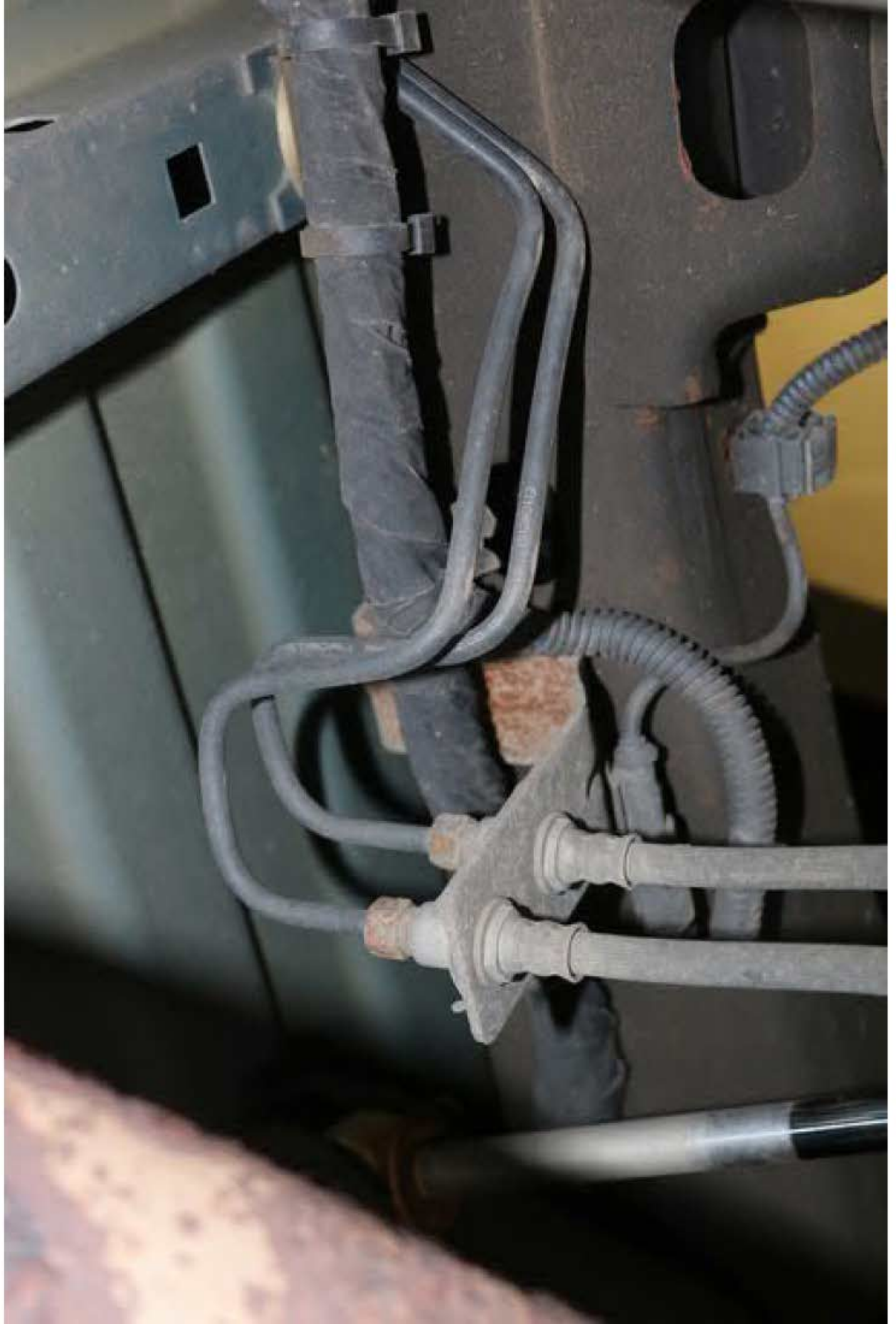




TSM 2375001 9111 30M 0



















LUKE'S PAINT & BODY SHOP  
6879 JOHNSTON STREET  
LAFAYETTE, LA 70503  
337-984-4222  
337-989-4210

\*\*\* FINAL BILL \*\*\*

RO# [REDACTED]

S3 06/11/2018 01:28 PM  
07/17/2018 11:40 AM

**Owner**

Owner: [REDACTED]  
Address: [REDACTED] Home/Day: [REDACTED]  
City State Zip: [REDACTED] Cell: [REDACTED]  
Email: [REDACTED] Home/Evening: [REDACTED]

**Control Information**

Claim # : [REDACTED] Insured Policy # :  
Loss Date/Time: 05/26/2018 07:00 AM Loss Type: Collision  
Deductible: \$500.00

Ins. Company: State Farm  
Company Contact: SELECT SERVICE  
Address: 2370 TOWNE CENTER BLVD Work/Day: (800)448-4587x22  
City State Zip: Baton Rouge, LA 70806 FAX:

Insured: [REDACTED] Home/Day: [REDACTED]  
Address: [REDACTED] Cell: [REDACTED]  
City State Zip: Home/Evening: [REDACTED]

Claim Rep: [REDACTED] Work/Day: [REDACTED]  
Address: [REDACTED]

**Inspection**

Inspection Date: 06/11/2018 01:40 PM Inspection Type: Select Service  
Inspection Location: LUKE'S PAINT AND BODY Contact:  
SHOP INC Work/Day: (337)984-4222x  
Address: 6879 JOHNSTON ST Home/Evening: (337)989-4271x  
City State Zip: LAFAYETTE, LA 70503 FAX: (337)989-4210x  
Email: lukesbodyshop@gmail.com  
Primary Impact: Right Front Corner Secondary Impact: Right Side  
Driveable: Yes Rental Assisted:

Assigned Date/Time: Received Date/Time: 06/05/2018 09:42 AM  
First Contact Date/Time: Appointment Date/Time: 06/05/2018 07:00 AM

Orig Appraiser Name: Mike Thibodeaux Appraiser License # :  
Address: Work/Day: (337)944-4222  
City State Zip: Lafayette, LA 70501 Home/Evening: (337)989-4210  
FAX:

**Repairer**

Repairer: LUKE'S PAINT AND BODY Contact:  
SHOP INC

**Address:** 6879 JOHNSTON ST

**Work/Day:** (337)984-4222

**City State Zip:** LAFAYETTE, LA 70503

**Home/Evening:** (337)989-4271

**Email:** lukesbodyshop@gmail.com

**FAX:** (337)989-4210

**Repair Start Date/Time:** 07/09/2018 02:49 PM  
**Repair Complete Date/Time:** 07/13/2018 11:44 AM  
**Target Complete Date/Time:** 07/16/2018 02:49 PM

**Vehicle Drop Off Date/Time:** 07/09/2018 02:49 PM  
**Vehicle Pick Up Date/Time:** 07/13/2018 11:44 AM  
**Days To Repair:**

**Vehicle**

**OEM Part Price Quote ID:** [REDACTED]

2014 GMC Sierra C1500 SLE 4 DR Ext Cab Short Bed  
 8cyl Gasoline 5.3 FLEX  
 6-Speed Automatic

**Lic.Plate:** [REDACTED]  
**Lic Expire:**  
**Prod Date:** 06/2014  
**Veh Insp# :**  
**Condition:**  
**Ext. Color:** BLACK  
**Ext. Refinish:** Two-Stage  
**Ext. Paint Code:** GBA

**Lic State:** LA  
**VIN:** 1GTR1UEC3EZ [REDACTED]  
**Mileage:** 84,072  
**Mileage Type:** Actual  
**Code:** [REDACTED]  
**Int. Color:** Cocoa/Dune  
**Int. Refinish:** Two-Stage  
**Int. Trim Code:** H2T

**Options - AudaVIN Information Received**

1st Row LCD Monitor(s)	2nd Row Head Airbags	AM/FM CD Player
Air Conditioning	Aluminum/Alloy Wheels	Anti-Lock Brakes
Auto Headlamp Control	Auxiliary Audio Input	Bed Rails
Bodyside Moldings	<b>Camper/Towing Package</b>	Cargo Lamp
Carpeting	Chrome Bumper(s)	Chrome Grille
Chrome Step Bumper	Cruise Control	Daytime Running Lights
Driver Information Sys	Dual Airbags	<b>Dual Zone Auto A/C</b>
Emergency S.O.S. System	Fender Flares	Floor Mats
<b>Fog Lights</b>	Full Size Spare Tire	<b>Garage Door Opener</b>
Head Airbags	Heated Power Mirrors	Heavy Duty Battery
<b>Heavy Duty Cooling</b>	Heavy Duty Suspension	High Definition Radio
Illuminated Visor Mirror	Intermittent Wipers	Keyless Entry System
Leather Steering Wheel	Lighted Entry System	<b>Locking Differential</b>
MP3 Decoder	Manual Lumbar Adjustment	OnStar System
Overhead Console	Power Brakes	Power Door Locks
<b>Power Drivers Seat</b>	Power Steering	Power Windows
Privacy Glass	Projector Beam Headlamps	<b>Pwr Accessory Outlet(s)</b>
Rear View Camera	<b>Rear Window Defroster</b>	<b>Remote Starter</b>
Side Airbags	SiriusXM Satellite Radio	Split Folding Rear Seat
Split Front Bench Seat	Stability Cntrl Suspensn	Strg Wheel Radio Control
Tachometer	<b>Theft Deterrent System</b>	Tilt Steering Wheel
Tinted Glass	Tire Pressure Monitor	Traction Control System
<b>Trailer Hitch</b>	Trip Computer	USB Audio Input(s)
Velour/Cloth Seats	Wireless Audio Streaming	Wireless Phone Connect

*AudaVIN options are listed in bold-italic fonts*

**Damages**

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ%	B%	Hours	R
------	----	-------	----	-------------	--------------	-------	------	----	-------	---

**Stripes And Mouldings**

1	E	131	85	Mldg,Wheel Opening RT	22775549 GM Part	\$179.18		S1	INC	SM
2	E	314		Mldg,Rear Door Lower RT	22775454 GM Part	\$88.07		S1	0.2	SM
3	L	314		Mldg,Rear Door Lower RT	Refinish			S1	0.5	RF
					0.4 Surface					
					0.1 Two-stage					

**Front Bumper**

4	I	20		Filler,Front Bumper	Repair				1.0*	SM
5	L	20	13	Filler,Front Bumper	Refinish				2.4	RF
					1.5 Surface					
					0.6 Two-stage setup					
					0.3 Two-stage					
6	RI	20		Filler,Front Bumper	R & I Assembly				0.8	SM

**Front Body And Windshield**

7	I	104		Fender,Front RT	Repair				3.5*	SM
8	L	104		Fender,Front RT	Refinish				3.1	RF
					2.6 Surface					
					0.5 Two-stage					

**Engine And Components**

9	EU	1687		Shaft,Propeller	RECYCLED PART	\$295.00*	+25.00	S3	1.3	ME
---	----	------	--	-----------------	---------------	-----------	--------	----	-----	----

**Front Doors**

10	I	208		Door Shell,Front RT	Repair			S1	1.0*	SM
11	L	208		Door Shell,Front RT	Refinish			S1	3.0	RF
					2.5 Surface					
					0.5 Two-stage					
12	RI	1451		W/Strip,Frt Door Lwr RT	R & I Assembly				0.2	SM
13	RI	283		Pnl,Inner Door Trim LT	R & I Assembly				0.4	SM
14	RI	236		Mldg,Front Door Belt R/R	R & I Assembly				0.2	SM
15	E	6	01	N/Plate,Front Door RT	23203930 GM Part	\$78.57		S1	0.2	SM
16	E	266		N/Plate,Front Door RT	15129653 GM Part	\$60.48*		S3	0.2	SM
17	E	230	85	Housing,Mirror Outer RT	23499738 GM Part	\$263.98		S1	1.0	SM
18	RI	238		Channel,Front Glass Ru RT	R & I Assembly				0.3	SM
19	RI	228		Handle,Front Door Otr RT	R & I Assembly				0.3	SM

**Rear Doors**

20	I	290		Pnl,Rear Door Outer RT	Repair				0.5*	SM
21	L	290		Pnl,Rear Door Outer RT	Refinish			S1	2.4	RF
					2.0 Surface					
					0.4 Two-stage					
22	E	1580		W/Strip,Rr Door Lower RT	23253022 GM Part	\$29.03		S1	0.2	SM
23	RI	330		Mldg,Rear Door Belt R/R	R & I Assembly				0.2	SM
24	RI	312		Pnl,Inner Door Trim RT	R & I Assembly			S1	INC	SM
25	RI	300		Glass,Rear Door T RT	R & I Assembly			S1	1.3	SM
26	RI	1552		Ret,Rr Dr Run Channel RT	R & I Assembly			S1		SM
27	RI	1392		Supt,Rr Door Handle RT	R & I Assembly			S1	0.4	SM

**Manual Entries**

28	L	M14		Corrosion Protection	Refinish				0.3*	RF
29	E	M17		Cover Car Exterior	New Part	\$10.00*				RF
30	SB	M60		Hazardous Waste Removal	Sublet Repair	\$5.00*				SM
31	SB			ALIGNCOST	Sublet Repair	\$89.95*				ME*
32	SB			Clean underside Mud	Sublet Repair	\$30.00*				SM*

32 Items

**MC Message**

01	CALL DEALER FOR EXACT PART # / PRICE
13	INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE
85	SOURCE IS PARTSTRADER

**Estimate Total & Entries**

<b>Gross Parts</b>		\$709.31	
<b>Other Parts</b>		\$295.00	
<b>Paint &amp; Materials</b>	11.7 Hours @ \$40.00	\$468.00	
<b>Line Item Markup</b>		\$73.75	
<b>Parts &amp; Material Total</b>			\$1,546.06
<b>Tax on Parts &amp; Material</b>	@ 9.000%		\$139.15

<b>Labor</b>	<b>Rate</b>	<b>Replace Hrs</b>	<b>Repair Hrs</b>	<b>Total Hrs</b>	
<b>Sheet Metal (SM)</b>	\$55.00	5.9	6.0	11.9	\$654.50
<b>Mech/Elec (ME)</b>	\$85.00	1.3		1.3	\$110.50
<b>Frame (FR)</b>	\$65.00				
<b>Refinish (RF)</b>	\$55.00	11.7		11.7	\$643.50

<b>Labor Total</b>		24.9 Hours	\$1,408.50
<b>Tax on Labor</b>	@ 9.000%		\$126.77
<b>Sublet Repairs</b>			\$124.95
<b>Tax on Sublet</b>	@ 9.000%		\$11.25
<b>Gross Total</b>			<b>\$3,356.68</b>
<b>Less: Deductible</b>			\$500.00-
<b>Net Total</b>			<b>\$2,856.68</b>
<b>Actual Supplement Total</b>	\$600.31		
<b>Less: Previous Net Total</b>			\$2,256.37-
<b>Net Supplement Total (Final Bill)</b>			<b>\$600.31</b>



For more information regarding State Farm's promise of satisfaction relating to new non-original equipment manufacturer (non-OEM) and recycled parts, please visit: <http://st8.fm/7X4> or QR code.

Register online to check the status of your claim and stay connected with State Farm®. To register, go to [statefarm.com](http://statefarm.com) and select Check the Status of a Claim. If you are already registered, thank you!

Alternate Parts Y/00/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 00000 Geo 00000  
 OEM Part Prices DT 06/11/2018 01:28 PM EstimateID 435506813505380352 QuotID 32557701  
 Recycled Parts NOT APPLICABLE  
 Rate Name Default

**Audatex Estimating 8.0.555 S3 07/17/2018 11:46 AM REL 8.0.555 DT 05/01/2018 DB 07/15/2018**  
 © 2018 Audatex North America, Inc.

**2.4 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.**



THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE

MANUFACTURER OR DISTRIBUTOR OF THESE PARTS RATHER THAN THE MANUFACTURER OF YOUR VEHICLE.

ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN PRISON.

**Op Codes**

- |                          |   |                           |
|--------------------------|---|---------------------------|
| * = User-Entered Value   | ^ = Labor Matches System Assigned Rates | E = New Part              |
| NG = Replace NAGS        | EC = ** NON-OEM PART                    | OE = Replace PXN OE Srpls |
| UE = Replace OE Surplus  | ET = Partial Replace Labor              | EP = ** NON-OEM PART      |
| EU = RECYCLED PART       | TE = Partial Replace Price              | PM = REMAN/REBUILT PART   |
| UM = REMAN/REBUILT PART  | L = Refinish                            | PC = RECOND PART          |
| UC = RECOND PART         | TT = Two-Tone                           | SB = Sublet Repair        |
| N = ADDITIONAL OPERATION | BR = Blend Refinish                     | I = Repair                |
| IT = Partial Repair      | CG = Chipguard                          | RI = R & I Assembly       |
| P = Check                | RP = RP-RELATED PRIOR                   |                           |

	<p>This report contains proprietary information of Audatex and may not be disclosed to any third party (other than the insured, claimant and others on a need to know basis in order to effectuate the claims process) without Audatex's prior written consent.</p>	
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**QUALITY REPLACEMENT PARTS REPORT**

**Vehicle**

2014 GMC Sierra C1500 SLE 4 DR Ext Cab Short Bed  
 8cyl Gasoline 5.3 FLEX  
 6-Speed Automatic

**Options**

1st Row LCD Monitor(s)	2nd Row Head Airbags	AM/FM CD Player
Air Conditioning	Aluminum/Alloy Wheels	Anti-Lock Brakes
Auto Headlamp Control	Auxiliary Audio Input	Bed Rails
Bodyside Moldings	Camper/Towing Package	Cargo Lamp
Carpeting	Chrome Bumper(s)	Chrome Grille
Chrome Step Bumper	Cruise Control	Daytime Running Lights
Driver Information Sys	Dual Airbags	Dual Zone Auto A/C
Emergency S.O.S. System	Fender Flares	Floor Mats
Fog Lights	Full Size Spare Tire	Garage Door Opener
Head Airbags	Heated Power Mirrors	Heavy Duty Battery
Heavy Duty Cooling	Heavy Duty Suspension	High Definition Radio
Illuminated Visor Mirror	Intermittent Wipers	Keyless Entry System
Leather Steering Wheel	Lighted Entry System	Locking Differential
MP3 Decoder	Manual Lumbar Adjustment	OnStar System
Overhead Console	Power Brakes	Power Door Locks
Power Drivers Seat	Power Steering	Power Windows
Privacy Glass	Projector Beam Headlamps	Pwr Accessory Outlet(s)
Rear View Camera	Rear Window Defroster	Remote Starter
Side Airbags	SiriusXM Satellite Radio	Split Folding Rear Seat
Split Front Bench Seat	Stability Cntrl Suspensn	Strg Wheel Radio Control
Tachometer	Theft Deterrent System	Tilt Steering Wheel
Tinted Glass	Tire Pressure Monitor	Traction Control System
Trailer Hitch	Trip Computer	USB Audio Input(s)
Velour/Cloth Seats	Wireless Audio Streaming	Wireless Phone Connect

Line	Part Description	Supplier Part Number	Substituted For OEM Part Number	Supplier Code	CLS	SRC
1	Mldg,Wheel Opening RT		22775549	1		3
17	Housing,Mirror Outer RT		23499738	1		3

> = ESTIMATE TOTAL IS BASED ON PRICE QUOTED BY THIS SUPPLIER

**Key to Classification / Source Codes**

**CLS = Classification Code**

C - CAPA CERTIFIED PART QUOTED BY LISTED SUPPLIER  
 M - REMANUFACTURED / REBUILT PART  
 R - RECONDITIONED PART  
 S - OEM SURPLUS PART

**SRC = Source Code**

1 - NON ORIGINAL EQUIPMENT MANUFACTURER PART  
 3 - ORIGINAL EQUIPMENT MANUFACTURER (OEM) PART

**Detailed Distributor List**

1	PT446990	SERVICE CHEVROLET +1-800-9603984 4313 CAMERON ST LAFAYETTE LA 70506	Quote# 48838414-O1, glenn
---	----------	---	---------------------------

Audatex Estimating 8.0.555 S3 07/17/2018 11:46 AM REL 8.0.555 DT 05/01/2018 DB 07/15/2018

Zip Code: 00000

Search Area:

Geo 00000

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**\*\*\* SUPPLEMENT RECONCILIATION \*\*\***

**Supplement S3**

Claim # : ██████████  
 File # : ██████████  
 Insured: ██████████  
 Owner Name: ██████████  
 Appraiser Name: ██████████  
 Vehicle: 2014 GMC Sierra C1500 SLE 4 DR Ext Cab Short Bed

Insured Policy # :  
 Claim Rep: Express Team A  
 Inspection Date/Time: 06/11/2018 01:40 PM

**Added Lines**


Line	Guide	Part	Operation		Price	ADJ%	B%	Labor	Rate
1	266	N/Plate,Front Door RT	New Part	S3	\$60.48*			0.2	SM
2	1687	Shaft,Propeller	RECYCLED PART	S3	\$295.00*	+25.00		1.3	ME

**Calculation Changes**

	From	To	Difference
Gross Parts	\$648.83	\$709.31	\$60.48+
Other Parts	\$0.00	\$295.00	\$295.00+
Line Item Markup	\$0.00	\$73.75	\$73.75+
Tax on Parts & Material	9.000% \$100.51	9.000% \$139.15	\$38.64+
SM - Sheet Metal	\$55.00 \$643.50	\$55.00 \$654.50	\$11.00+
ME - Mech/Electrical	\$85.00 \$0.00	\$85.00 \$110.50	\$110.50+
Tax On Labor	9.000% \$115.83	9.000% \$126.77	\$10.94+
<b>Actual Supplement 3 Net Total</b>			<b>\$600.31+</b>

**Summary**


	Net Total	Date	Time	Appraiser
Supplement 2	\$2,256.37	07/10/2018	02:37 PM	lukes paint and body shop
Supplement 3	\$2,856.68	07/17/2018	11:40 AM	



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**GMC**



14165 Kutztown Road • Fleetwood, PA 19522-8658  
 SALES: 610-683-8800 SERVICE: 610-683-8812  
 www.kutztownauto.com

CELL: [REDACTED] MO: 35404

CUSTOMER NO. [REDACTED]	ADVISOR <b>JOHN SCHERZER</b>	TRK NO. <b>1</b>	INVOICE DATE <b>12/10/18</b>	BUCS78850
[REDACTED]	LABOR RATE [REDACTED]	RELEASE <b>35,404</b>	COLOR <b>STONE BLUE</b>	STOCK NO. <b>G16358</b>
[REDACTED]	YEAR / MAKE / MODEL <b>16/GMC/SIERRA 1500/TK</b>	DELIVERY DATE <b>09/06/16</b>	DELIVERY MILES <b>60</b>	
[REDACTED]	VEHICLE ID NO. <b>3GTU2MEC7GG [REDACTED]</b>	SELLING DEALER NO. <b>100</b>	PRODUCTION DATE	
[REDACTED]	P.T.C. NO.	P.O. NO.	R.O. DATE <b>12/03/18</b>	
COMMENTS				

**JOB# 1 CHARGES**

LABOR-----  
 JW 1 45BUZ01 STEERING CONCERN TECH(S):58 95.00  
 CUSTOMER STATES THE PASSANGER FRONT OUTER TIE ROD IS WORN  
 REPLACED PASSANGER OUTER TIE ROD

**JOB# 1 TOTALS**-----  
 LABOR 95.00  
 PARTS 0.00  
**JOB# 1 JOURNAL PREFIX BUCS JOB# 1 TOTAL 95.00**

**JOB# 2 CHARGES**

LABOR-----  
 JW 2 51BUZ BODY ELECTRICAL TECH(S):58 95.00  
 6 OF THE UNDERSIDE LIGHTS ARE OUT IT IS THE ROUND STYLE  
 LIGHT  
 REPLACED 6 LIGHTS

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	1	TIE	TIE	1.40	1.40	1.40
				TOTAL - PARTS		1.40

**JOB# 2 TOTALS**-----  
 LABOR 95.00  
 PARTS 1.40  
**JOB# 2 JOURNAL PREFIX BUCS JOB# 2 TOTAL 96.40**

**JOB# 3 CHARGES**

LABOR-----  
 JW 3 45BUZ05 2 WHEEL ALIGNMENT TECH(S):58 69.95  
 PERFORM 2 WHEEL ALIGNMENT

**JOB# 3 TOTALS**-----  
 LABOR 69.95  
 PARTS 0.00  
**JOB# 3 JOURNAL PREFIX BUCS JOB# 3 TOTAL 69.95**

**WARRANTY DISCLAIMER:** ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OF REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. By signing below you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized on this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

**IMPORTANT**

You may receive a customer satisfaction survey from the manufacturer in the next few weeks. If for any reason you cannot grade us "COMPLETELY SATISFIED" please contact John Scherzer, service manager immediately. Your satisfaction is our No. 1 concern.

THANK YOU  
 KUTZTOWN AUTO CO.  
 610-683-8812

Thank you for your Business

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

RELEASE IN	RELEASE OUT
------------	-------------

*Take off on Clunk Radio Goes up to Radio Brakes still pump up 35-770*

*John Scherzer Told GM will provide warranty PAAR service light on*

*Exhaust Brake pipe Into muffler Tail pipes Rotted*



**GMC**



14165 Kutztown Road • Fleetwood, PA 19522-8658  
 SALES: 610-683-8800 SERVICE: 610-683-8812  
 www.kutztownauto.com

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR <b>JOHN SCHERZER</b>	INS NO <b>1</b>	INVOICE DATE <b>12/10/18</b>	STOCK NO <b>BUC578850</b>
[REDACTED]	LABOR RATE	LICENSE NO [REDACTED]	SALES TAX <b>35,404</b>	COLOR <b>STONE BLUE</b>
[REDACTED]	YEAR / MAKE / MODEL <b>16/GMC/SIERRA 1500/TK</b>	DELIVERY DATE <b>09/06/16</b>	DELIVERY MILES <b>60</b>	STOCK NO <b>G16358</b>
[REDACTED]	VEHICLE ID NO <b>3GTU2MEC7GG [REDACTED]</b>	SELLING DEALER NO <b>100</b>	PRODUCTION DATE	
[REDACTED]	F.T.E. NO	P.O. NO	R.O. DATE <b>12/03/18</b>	
COMMENTS				MO: 35404

- \* [ ] CASH [ ] CHECK CK NO. [ ]
- \* [ ] VISA [ ] MASTERCARD [ ] DISCOVER
- \* [ ] AMER XPRESS [ ] OTHER [ ] CHARGE

TOTAL LABOR.... 259.95  
 TOTAL PARTS.... 1.40  
 TOTAL SUBLET... 0.00  
 TOTAL G.O.G.... 0.00  
 TOTAL MISC CHG. 0.00  
 TOTAL MISC DISC 0.00  
 TOTAL TAX..... 0.00

**TOTAL INVOICE \$ 261.35**

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

*0.00  
 Charged to  
 ALC*



**GMC**



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**IMPORTANT**  
 You may receive a customer satisfaction survey from the manufacturer in the next few weeks. If, for any reason you cannot grade us "COMPLETELY SATISFIED" please contact John Scherzer, service manager immediately. Your satisfaction is our No. 1 concern.  
 THANK YOU  
 KUTZTOWN AUTO CO.  
 610-683-8812

*Thank you for  
 your Business*

**ALL PARTS ARE NEW  
 UNLESS OTHERWISE  
 INDICATED.**

MILEAGE IN	MILEAGE OUT
------------	-------------



December 14, 2018

Global Warranty Management: [Main](#) > [Interface With Customer](#) > [View Vehicle Summary](#)

**INTERFACE WITH CUSTOMER**

## View Vehicle Summary | [?](#)

This screen allows IVH users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable).

**For this vehicle:**

- [View Vehicle Summary](#)
  - Service Contract
  - Branded Title
  - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

### Vehicle Information

VIN: 3GTU2MEC7GC [REDACTED] Model: TK15543-2016 SIERRA 1500 CREW CAB 4WD  
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes  
 Order Type: 70 - RETAIL - STOCK  
 Field Actions: [0 Open](#) [REQUEST ANOTHER VIN](#)

### Required Field Actions Open Field Action Details are highlighted

Type	Number	Original Nbr	Description	Release Date	Status
Product Safety Recall	N172105680	17287	Frontal Airbag and Pretensioner Non Deploy	07/10/2017	<a href="#">Closed</a>
Product Safety Recall	2016007	16007	Frontal Airbag And Pretensioner Non Deploy	09/08/2016	<a href="#">Closed</a>

### Branded Title

The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

### Warranty Block

Vehicle has no current record of warranty block.

### Service Information

Type	Number	Description	Posted Date
EI	PIE0406	Engineering Information - Rear Defogger Grid Inoperative and/or Will Not Defog Rear Window Properly	04/13/2017
EI	PIE0365		06/21/2016

### OnStar and XM Satellite Radio Information

Refer to Help page for details. For OnStar contact 888.ON.STAR1 (888.667.8271) and for XM Radio contact 877.GET.XMST (877.438.9677 Canada) and in the USA:800-556-3600.

OnStar Equipped: Y OnStar Status: Active  
 XM Equipped: Y XM Radio ID: YL30J30M XM Status: Active  
 OnStar Vehicle Diagnostics: Y DMN Enabled: Y

### Applicable Warranties Valid warranties are highlighted

Valid	Description	Warranty Add	Start	Effective	End	End
-------	-------------	--------------	-------	-----------	-----	-----

	Date	Date	Odometer	Date	Odometer
Corrosion Limited Warranty	06/26/2018	09/06/2016	60 MI	09/06/2022	100,060 MI
GMC Scheduled Maintenance- 2 visits	06/26/2018	09/06/2016	60 MI	09/06/2018	24,060 MI
Special Coverage 18127	06/26/2018	09/06/2016	60 MI	09/06/2026	150,060 MI
Emission Limited Warranty	06/26/2018	09/06/2016	60 MI	09/06/2019	50,060 MI
Bumper to Bumper Limited Warranty	06/26/2018	09/06/2016	60 MI	09/06/2019	36,060 MI
Powertrain Limited Warranty	06/26/2018	09/06/2016	60 MI	09/06/2021	60,060 MI
Emission Select State Component Ltd Wty	06/26/2018	09/06/2016	60 MI	09/06/2023	70,060 MI
Emission Select Component Ltd Wty	06/26/2018	09/06/2016	60 MI	09/06/2024	80,060 MI

## Service Contract

Vehicle has no current record of service contracts.

## Transaction History

[View Details](#)

Job Card Date	Job Card Number	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
11/05/2018	████	ZREG---- Regular Vehicle Transaction		8421160 - Transfer Case Assembly Replacement	35,102 MI
11/05/2018	████	ZFAT----Field Action Recall		9102923 - FA 17287 - Inflatable Restraint Sensing and Diagnostic Module Reprogramming with SPS	35,102 MI
06/13/2017	████	ZREG---- Regular Vehicle Transaction		4041250 - Starter Replacement	9,330 MI
03/14/2017	████	ZREG---- Regular Vehicle Transaction		8464670 - Transmission Replacement	6,619 MI
03/13/2017	████	ZREG---- Regular Vehicle Transaction		0600622 - Roadside - Rental	6,619 MI
03/13/2017	████	ZREG---- Regular Vehicle Transaction		0600602 - Roadside - Lodging	6,619 MI
03/13/2017	████	ZREG---- Regular Vehicle Transaction		0600672 - Roadside - Concierge Minutes	6,619 MI
03/13/2017	████	ZREG---- Regular Vehicle Transaction		0600022 - ROADSIDE SERVICE (TOWING)	6,619 MI
09/15/2016	████	ZFAT----Field Action Recall		9102276 - 16007 - N16-204817 - Reprogram Inflatable Restraint Sensing and Diagnostic Module Calibrations	1 MI
04/26/2016	████	ZPDI----Pre- Delivery Inspection		0590032 - PDI - Dealer Installed - Factory Invoiced Options	7 MI
04/26/2016	████	ZPDI----Pre- Delivery Inspection		0590052 - PDI Related Fluid Adds	7 MI



December 14, 2018

Global Warranty Management: Main &gt; Interface With Customer &gt; View Vehicle Build

## INTERFACE WITH CUSTOMER

### View Vehicle Build



This screen allows IVH users to view the initial build information on the selected VIN including option codes with descriptions (where available).

#### Vehicle Information

VIN: 3GTU2MEC7GC [REDACTED] Model: TK15543-2016 SIERRA 1500 CREW CAB 4WD  
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes  
 Order Type: 70 - RETAIL - STOCK  
 Field Actions: [0 Open](#) [REQUEST ANOTHER VIN](#)

#### For this vehicle:

- [View Vehicle Summary](#)
  - Service Contract
  - Branded Title
  - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

#### Vehicle Build

Model: TK15543-2016 SIERRA 1500 CREW CAB 4WD Order Number: TCFH2T  
 Gross Vehicle Weight: 3,269 Build Date: 03/01/2016  
 Build Plant: G

#### Option Codes

\*IVH is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

1SZ - OPTION PACKAGE DISCOUNT	3SA - 3SA PACKAGE
4AA - INTERIOR TRIM	6F1 - COMPONENT
7FZ - COMPONENT SUSPENSION	8X2 - COMPONENT
9X2 - COMPONENT	A31 - POWER WINDOWS, DRIVER EXPRESS
A48 - POWER SLIDING REAR WINDOW	A68 - SEAT 60/40 REAR FOLDING BENCH
A91 - REMOTE LOCKING TAILGATE	A95 - FRONT CLOTH BUCKET SEATS WITH HEATED SEAT CUSHIONS AND BACKS PWR SEAT ADJUST, FRT PASSENGER CENTER CONSOLE, FLOOR W/ USB PORTS AND WIRELESS CHARGING
AKO - GLASS, DEEP-TINTED	AL0 - AIRBAG SENSING SYSTEM, PASSENGER
ALP - ***ALTERED VEHICLE*** LABEL FOR GM CONTENT ONLY- SEE DEALER ABOUT NON GM CONTENT	AQQ - REMOTE KEYLESS ENTRY
AU3 - POWER DOOR LOCKS	AXK - VEH TYPE - TRUCK
AY0 - AIRBAGS: DRIVER & RT. FRONT PASS - FRONT/SIDE-IMPACT, OUTBOARD FRT & REAR SEAT -SIDE HEAD CURTAIN	B1J - WHEELHOUSE LINERS, REAR
B30 - COLOR KEYED CARPET	B3P - BAILMENT COMMERCIAL ORDERS
B58 - FRT & CTR CARPETED FLOOR MATS	B85 - BODY SIDE MOLDING, CHROME

BTV - REMOTE VEHICLE START	BWN - CORNERSTEP, REAR BUMPER
C49 - ELECTRIC REAR WINDOW DEFOGGER	C5Z - GVW RATING - 7,200 LBS
CGN - SPRAY-ON BED LINER	CJ2 - AIR CONDITIONING, DUAL ZONE CLIMATE CONTROL
CTD - MOVABLE UPPER TIE DOWNS (4)	D07 - CENTER CONSOLE, FLOOR
DD8 - INSIDE REARVIEW MIRROR, AUTO DIMMING	DH6 - VISORS, DRIVER AND FRONT PASSENGER, LIGHTED
DL3 - POWER HEATED OUTSIDE MIRROR, ADJUSTABLE W/ TURN SIGNAL	DNS - EQUIPMENT SUPPLIER INSTALLED
DP9 - MIRROR CAPS, CHROME	E20 - DOOR HANDLES, CHROME
E63 - PICK UP BOX	EF7 - COUNTRY CODE, U.S.A.
FHS - VEHICLE FUEL GASOLINE E85	G1K - STONE BLUE METALLIC
G80 - AUTO LOCKING REAR DIFFERENTIAL	GAT - ALL-TERRAIN PACKAGE * WHEELS, 18" BRIGHT MACHINED ALUMINUM * Z71 OFF-ROAD SUSPENSION PACKAGE WITH MONOTUBE RANCHO SHOCKS * SPRAY-ON BED LINER * FLOOR MATS, CARPETED, FRT/RR * BUMPER, FRONT, BODY COLOR * BUMPER, REAR BODY-COLOR * FRONT CLOTH BUCKET SEATS WITH HEATED SEAT CUSHIONS AND BACKS PWR SEAT ADJUST, FRT PASSENGER * CENTER CONSOLE, FLOOR W/ USB PORTS AND WIRELESS CHARGING * POWER HEATED OUTSIDE MIRROR ADJUSTABLE W/ TURN SIGNAL * INSIDE REARVIEW MIRROR AUTO DIMMING * BODY SIDE MOLDING, CHROME (REPLACES STD. SIDE MOLDING) * DOOR HANDLES, CHROME * MIRROR CAPS, CHROME * TAILLAMPS WITH LED SIGNATURE
GU6 - REAR AXLE, 3.42 RATIO	H2Z - JET BLACK
I16 -	IO5 - GMC INTELLILINK AUDIO SYSTEM W/ 8" DIAGONAL COLOR TOUCH
JD9 - ANTILOCK BRAKES, 4 WHEEL DISC	JF4 - POWER ADJUSTABLE PEDALS
JHD - HILL DESCENT CONTROL	JL1 - TRAILER BRAKE CONTROLLER
K34 - CRUISE CONTROL	K47 - HIGH CAPACITY AIR CLEANERY
K4C - WIRELESS CHARGING	KA1 - DRIVER & FRONT PASSENGER HEATED SEATS
KC4 - ENGINE OIL COOLING SYSTEM	KG4 - ALTERNATOR, 150 AMPS
KI4 - POWER OUTLET, 110-VOLT AC	KNP - TRANSMISSION OIL COOLER
L83 - ENGINE, 5.3L V8 ECOTEC3	MAH - MARKETING AREA NORTH AMERICA
MSL - SILAO, MEXICO ASSEMBLY PLANT	MYC - TRANSMISSION, 6 SPD AUTOMATIC
N37 - STEERING COLUMN, TILT & TELESCOPING	NC7 - FEDERAL EMISSION OVERRIDE
NE1 - 50-STATE EMISSIONS	NP5 - LEATHER WRAP STEERING WHEEL
NQH - TRANSFER CASE 2-SPEED	NUF - EMISSION SYSTEM CALIFORNIA
NZZ - UNDERBODY SHIELD, TRANS CASE	PDD - SLE CONVENIENCE PACKAGE * POWER ADJUSTABLE PEDALS * REAR PARK ASSIST * POWER SLIDING REAR WINDOW * REAR WINDOW DEFROSTER
PDP - HIGH PERFORMANCE LED HEADLAMPS (REPLACES STD.HEADLAMPS)	PDU - SLE VALUE PACKAGE * TRAILERING EQUIPMENT PACKAGE * PWR SEAT ADJUSTER, DRIVER * REMOTE VEHICLE START * LED FRONT FOG LAMPS * STEERING COLUMN TILT & TELESCOPING * REAR WINDOW DEFROSTER * POWER OUTLET, 110-VOLT AC * UNIVERSAL HOME REMOTE * AIR CONDITIONING, DUAL ZONE CLIMATE CONTROL
PPA - EZ LIFT AND	R6J - CUSTOMER DIALOGUE NETWORK

## LOWER TAILGATE

R6V - UPFIT IDENTIFIER R7E - ID-LICENSE PLATE BRACKET CHARGE

R9N - FORCE ON ALL VEHICLES FOR PRICING OF INTERIOR TRIM RBW - TIRES, ALL TERRAIN W.O.L.

RC4 - TIRE, SPARE 17" ALL SEASON BLACKWALL RUF - WHEEL, 17" STEEL SPARE

SAF - SPARE TIRE LOCK SLM - STOCK ORDERS

T3U - LED FRONT FOG LAMPS TG5 - SINGLE-SLOT CD/MP3 PLAYER

U2K - SIRIUSXM + SERVICE SUBSCRIPTION SOLD SEPARATELY BY SIRIUSXM AFTER 3 MONTHS U2L - HD RADIO

U73 - ANTENNA - FIXED MAST UD7 - REAR PARK ASSIST

UDD - DRIVER INFO - COLOR DISPLAY UE1 - ONSTAR(R) INCLUDES 5 YR BASIC PLAN PLUS 6 MTH SERVICE W/ AUTOMATIC CRASH RESPONSE, NAVIGATION & MORE. INCL: 4G LTE WI-FI(R) HOTSPOT W/ LIMITED DATA TRIAL & MORE (SUBJECT TO TERMS SEE ONSTAR.COM)

UF2 - LED LIGHTING, CARGO BOX UG1 - UNIVERSAL HOME REMOTE

UHN - WHEELS, 18" BRIGHT MACHINED ALUMINUM UJM - TIRE PRESSURE MONITOR SYSTEM (EXCL SPARE TIRE)

UK3 - STEERING WHEEL AUDIO CONTROLS UMN - SPEEDOMETER

UQ3 - AUDIO SYSTEM UTJ - THEFT DETERRENT SYSTEM

UVC - REAR VISION CAMERA SYSTEM V22 - CHROME GRILLE SURROUND

V76 - BLACK RECOVERY HOOKS, FRONT V8D - VEHICLE STATEMENT US

VB5 - BUMPER, FRONT, BODY COLOR VHM - VEHICLE HEALTH MANAGEMENT

VK3 - FRONT LICENSE PLATE MOUNT VRK - COMPONENT

VT5 - BUMPER, REAR BODY-COLOR VT7 - OWNERS MANUAL ENGLISH

VV4 - 4G LTE WI-FI(R) HOTSPOT WITH LIMITED DATA TRIAL AND MORE. (SUBJECT TO TERMS SEE ONSTAR.COM) WMG -

XL7 - FREQUENCY RATING 315 MH YE9 - SLE/SLT DECOR

Z71 - OFF ROAD SUSPENSION PACKAGE Z82 - TRAILERING EQUIPMENT PKG INCL: \* AUTO LOCKING REAR DIFERENTIAL

Z88 - GMC TRUCK NAMEPLATE ZY1 - SOLID PAINT

---

### Added Option Codes

Vehicle has no current record of SAIO codes.

---

[Global Warranty Management: Site Map](#)

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December 14, 2018

Global Warranty Management: Main > Interface With Customer > View Vehicle Component Summary

**INTERFACE WITH CUSTOMER**

## View Vehicle Component Summary



This screen allows IVH users to view the information on various major components added to the VIN selected during vehicle build.

### Vehicle Information

VIN: 3GTU2MEC7GC [REDACTED] Model: TK15543-2016 SIERRA 1500 CREW CAB 4WD  
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes  
 Order Type: 70 - RETAIL - STOCK  
 Field Actions: [0 Open](#) REQUEST ANOTHER VIN

**For this vehicle:**

- [View Vehicle Summary](#)
  - Service Contract
  - Branded Title
  - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

### Vehicle Component

Component Code: 10-ENGINE ASSEMBLY	Traceability:	
Source Plant: -	Part / Number Broadcast:	
Date Scanned: N/A	Time Scanned: N/A	Scan Station: 11
Component Code: 35-STEERING COLUMN - SIR SYSTEM	Traceability:	
Source Plant: -	Part / Number Broadcast:	
Date Scanned: N/A	Time Scanned: N/A	Scan Station: 01
Component Code: 61-TRANSMISSION	Traceability:	
Source Plant: -	Part / Number Broadcast:	
Date Scanned: N/A	Time Scanned: N/A	Scan Station: 08
Component Code: 65-REAR AXLE ASSEMBLY	Traceability:	
Source Plant: -	Part / Number Broadcast:	
Date Scanned: N/A	Time Scanned: N/A	Scan Station: 02
Component Code: 86-ELECTRONIC CONTROL MODULE (ECM)	Traceability:	
Source Plant: -	Part / Number Broadcast:	
Date Scanned: 03/01/2016	Time Scanned: 03:02:00	Scan Station: DT
Component Code: 87-BODY CONTROL MODULE	Traceability:	
Source Plant: -	Part / Number Broadcast:	
Date Scanned: 03/01/2016	Time Scanned: 03:02:00	Scan Station: DT
Component Code: 92-BRAKE PRESSURE MODULATOR VALVE ASSEMBLY	Traceability:	
Source Plant: -	Part / Number Broadcast:	
Date Scanned: N/A	Time Scanned: N/A	Scan Station: 18
Component Code: AB-IR-MODULE ASM-INFLATOR	Traceability:	
Source Plant: -	Part / Number Broadcast:	
Date Scanned: N/A	Time Scanned: N/A	Scan Station: 04
Component Code: AH-IR-SENSOR ASM-LEFT	Traceability: AB50FA609	
Source Plant: D-ALLIED SIGNAL BSRD	Part / Number Broadcast: 8676	
Date Scanned: 03/01/2016	Time Scanned: 03:02:00	Scan Station: DT
Component Code: AJ-IR-SENSOR ASM-RIGHT	Traceability: A72304D09	
Source Plant: D-ALLIED SIGNAL BSRD	Part / Number Broadcast: 8676	
Date Scanned: 03/01/2016	Time Scanned: 03:02:00	Scan Station: DT
Component Code: AL-IR-MODULE ASM-I/P	Traceability:	
Source Plant: -	Part / Number Broadcast:	
Date Scanned: N/A	Time Scanned: N/A	Scan Station: 05

Component Code: AS-SENSING DIAGNOSTIC MODULE  
 Source Plant: -  
 Date Scanned: 03/01/2016

Traceability:  
 Part / Number Broadcast:  
 Time Scanned: 03:02:00 Scan Station: DT

Component Code: BO-PASSENGER DOOR ELECTRONIC CONTROL  
 MODULE  
 Source Plant: -  
 Date Scanned: 03/01/2016

Traceability:  
 Part / Number  
 Broadcast:  
 Time Scanned: 03:02:00 Scan Station:  
 DT

Component Code: BP-DRIVER DOOR ELECTRONIC CONTROL  
 MODULE  
 Source Plant: -  
 Date Scanned: 03/01/2016

Traceability:  
 Part / Number  
 Broadcast:  
 Time Scanned: 03:02:00 Scan Station:  
 DT

Component Code: CB-SEQ NUM (FLEX) BODY ASM  
 Source Plant: -  
 Date Scanned: 02/19/2016

Traceability: 0652123  
 Part / Number Broadcast: 2ZZ  
 Time Scanned: 05:31:00 Scan Station:

Component Code: CF-SEQ NUM (FLEX) PAINT PROCESS  
 Source Plant: -  
 Date Scanned: 02/29/2016

Traceability: 4745049  
 Part / Number Broadcast: 2PP  
 Time Scanned: 10:22:00 Scan Station:

Component Code: CP-SEQ NUM (FLEX) GEN ASM  
 Source Plant: -  
 Date Scanned: 02/29/2016

Traceability: 4744016  
 Part / Number Broadcast: 2GA  
 Time Scanned: 20:34:00 Scan Station:

### Service Agent Installed Component

Vehicle has no current record of vehicle component.



December 14, 2018

Global Warranty Management: Main &gt; Interface With Customer &gt; View Vehicle Transaction History Detail

**INTERFACE WITH  
CUSTOMER**

## View Vehicle Transaction History Detail



This screen allows IVH users to view the available information on individual transaction for the VIN selected.

### Vehicle Information

VIN: 3GTU2MEC7GC [REDACTED] Model: TK15543-2016 SIERRA 1500 CREW CAB 4WD  
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes  
 Order Type: 70 - RETAIL - STOCK  
 Field Actions: [0 Open](#) [REQUEST ANOTHER VIN](#)

**For this vehicle:**

- [View Vehicle Summary](#)
  - Service Contract
  - Branded Title
  - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

**Job Card Date:** 11/05/2018

**Job Card Number:** [REDACTED]

 Repair Service Agent: [REDACTED]  
 KUTZTOWN AUTO SALES  
 14165 KUTZTOWN RD  
 FLEETWOOD PA 19522-8658  
 6106838800

 Odometer Reading: 35,102 MI  
 Authorization Code: E

 Process Date:  
 11/19/2018

 Transaction Type:  
 ZREG----Regular Vehicle  
 Transaction

 Transaction Expense Category:  
 Warranty

 Customer Complaint Code:  
 0342-Transmission - Transmission  
 Shifting

Job Card Line #: 2

Transaction Adjustment:

 Cause Code: 6581-Module/Component -  
 Registers Incorrectly

 Labour Op 8421160-Transfer Case Assembly Replacement  
 Causal Part Number 00000000084467437-CASE ASM-TRFER  
 → [See other Parts and/or Net Items](#)
**Job Card Date:** 11/05/2018

**Job Card Number:** [REDACTED]

 Repair Service Agent: [REDACTED]  
 KUTZTOWN AUTO SALES  
 14165 KUTZTOWN RD  
 FLEETWOOD PA 19522-8658  
 6106838800

 Odometer Reading: 35,102 MI  
 Authorization Code:

 Process Date:  
 11/19/2018

 Transaction Type:  
 ZFAT----Field Action Recall

 Transaction Expense Category:  
 Field Action Recall

 Customer Complaint Code:  
 -

Job Card Line #: 3

Transaction Adjustment:

Cause Code: -

 Labour Op 9102923-FA 17287 - Inflatable Restraint Sensing and Diagnostic Module Reprogramming with SPS  
 Causal Part Number

**Job Card Date:** 06/13/2017**Job Card Number:** [REDACTED]

Repair Service Agent: [REDACTED]  
 STAR BUICK GMC CADILLAC LLC  
 480 N WEST END BLVD(RTE 309)  
 QUAKERTOWN PA 18951-2312  
 2155365670

Odometer Reading: 9,330 MI

Authorization Code:

Process Date:  
 06/16/2017

Transaction Type:  
 ZREG----Regular Vehicle  
 Transaction

Transaction Expense Category:  
 Warranty

Customer Complaint Code:  
 0328-Engine/Fuel/Exhaust - No  
 Start

Job Card Line #: 2

Transaction Adjustment:

Cause Code: 3073-Rotating Part -  
Seized/Binds/Sticks

Labour Op 4041250-Starter Replacement

Causal Part Number 00000000012655055-STARTER ASM

→[See other Parts and/or Net Items](#)**Job Card Date:** 03/14/2017**Job Card Number:** [REDACTED]

Repair Service Agent: [REDACTED]  
 AUTONATION BUICK GMC LAUREL  
 400 WASHINGTON BLVD  
 LAUREL MD 20707-4622  
 3017252700

Odometer Reading: 6,619 MI

Authorization Code: A

Process Date:  
 03/31/2017

Transaction Type:  
 ZREG----Regular Vehicle Transaction

Transaction Expense Category:  
 Warranty

Customer Complaint Code:  
 0341-Transmission - Transmission  
 Performance

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 6021-Module/Component -  
Damaged/Cracked

Labour Op 8464670-Transmission Replacement

Causal Part Number 00000000019333281-TRANSMISSION ASM,AUTO 5CKA (SERVICE R

→[See other Parts and/or Net Items](#)**Job Card Date:** 03/13/2017**Job Card Number:** [REDACTED]

Repair Service Agent: [REDACTED]  
 ALLSTATE - SIGNATURE MOTOR CLUB, IN  
 200 N MARTINGALE RD  
 SCHAUMBURG IL 60173-2033

Odometer Reading: 6,619 MI

Authorization Code: K9W9

Process Date:  
 04/26/2017

Transaction Type:  
 ZREG----Regular Vehicle Transaction

Transaction Expense Category:  
 Warranty

Customer Complaint Code:  
 0090-No Customer Complaint - Other  
 issues

Job Card Line #: 3

Transaction Adjustment:

Cause Code: 9094-Other - Follow  
operation

Labour Op 0600622-Roadside - Rental  
Causal Part Number  
→[See other Parts and/or Net Items](#)

**Job Card Date:** 03/13/2017

**Job Card Number:** [REDACTED]

Repair Service Agent: [REDACTED]  
ALLSTATE - SIGNATURE MOTOR CLUB, IN  
200 N MARTINGALE RD  
SCHAUMBURG IL 60173-2033

Odometer Reading: 6,619 MI  
Authorization Code: K9

Process Date:  
04/17/2017

Transaction Type:  
ZREG----Regular Vehicle Transaction

Transaction Expense Category:  
Warranty

Customer Complaint Code:  
0090-No Customer Complaint - Other  
issues

Job Card Line #: 2                      Transaction Adjustment:                      Cause Code: 9094-Other - Follow  
operation

Labour Op 0600602-Roadside - Lodging  
Causal Part Number  
→[See other Parts and/or Net Items](#)

**Job Card Date:** 03/13/2017

**Job Card Number:** [REDACTED]

Repair Service Agent: [REDACTED]  
ALLSTATE - SIGNATURE MOTOR CLUB, IN  
200 N MARTINGALE RD  
SCHAUMBURG IL 60173-2033

Odometer Reading: 6,619 MI  
Authorization Code:

Process Date:  
04/16/2017

Transaction Type:  
ZREG----Regular Vehicle Transaction

Transaction Expense Category:  
Warranty

Customer Complaint Code:  
0090-No Customer Complaint - Other  
issues

Job Card Line #: 1                      Transaction Adjustment:                      Cause Code: 9094-Other - Follow  
operation

Labour Op 0600672-Roadside - Concierge Minutes  
Causal Part Number  
→[See other Parts and/or Net Items](#)

**Job Card Date:** 03/13/2017

**Job Card Number:** [REDACTED]

Repair Service Agent: [REDACTED]  
ALLSTATE - SIGNATURE MOTOR CLUB, IN  
200 N MARTINGALE RD  
SCHAUMBURG IL 60173-2033

Odometer Reading: 6,619 MI  
Authorization Code: AM

Process Date:  
03/18/2017

Transaction Type:  
ZREG----Regular Vehicle Transaction

Transaction Expense Category:  
Warranty

Customer Complaint Code:  
0090-No Customer Complaint - Other issues

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 9094-Other - Follow operation

Labour Op 0600022-ROADSIDE SERVICE (TOWING)

Causal Part Number

→[See other Parts and/or Net Items](#)

**Job Card Date:** 09/15/2016

**Job Card Number:** [REDACTED]

Repair Service Agent: [REDACTED]  
KUTZTOWN AUTO SALES  
14165 KUTZTOWN RD  
FLEETWOOD PA 19522-8658  
6106838800

Odometer Reading: 1 MI  
Authorization Code:

Process Date:  
09/19/2016

Transaction Type:  
ZFAT----Field Action Recall

Transaction Expense Category:  
Field Action Recall

Customer Complaint Code:  
-

Job Card Line #: 2

Transaction Adjustment:

Cause Code: -

Labour Op 9102276-16007 - N16-204817 - Reprogram Inflatable Restraint Sensing and Diagnostic Module Calibrations

Causal Part Number

**Job Card Date:** 04/26/2016

**Job Card Number:** [REDACTED]

Repair Service Agent: [REDACTED]  
KUTZTOWN AUTO SALES  
14165 KUTZTOWN RD  
FLEETWOOD PA 19522-8658  
6106838800

Odometer Reading: 7 MI  
Authorization Code:

Process Date:  
04/29/2016

Transaction Type:  
ZPDI----Pre-Delivery Inspection

Transaction Expense Category:  
Pre-Delivery Inspection

Customer Complaint Code:  
-

Job Card Line #: 4

Transaction Adjustment:

Cause Code: -

Labour Op 0590032-PDI - Dealer Installed - Factory Invoiced Options

Causal Part Number

**Job Card Date:** 04/26/2016

**Job Card Number:** [REDACTED]

Repair Service Agent: [REDACTED]  
KUTZTOWN AUTO SALES  
14165 KUTZTOWN RD  
FLEETWOOD PA 19522-8658  
6106838800

Odometer Reading: 7 MI  
Authorization Code:

Process Date:  
04/29/2016

Transaction Type:  
ZPDI----Pre-Delivery Inspection

Transaction Expense Category:  
Pre-Delivery Inspection

Customer Complaint Code:  
-

Job Card Line #: 3

Transaction Adjustment:

Cause Code: -

Labour Op 0590052-PDI Related Fluid Adds

Causal Part Number

→ [See other Parts and/or Net Items](#)

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Global Warranty Management: Site Map

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December 14, 2018

Global Warranty Management: [Main](#) > [Interface With Customer](#) > [View Vehicle Delivery Information](#)

**INTERFACE WITH CUSTOMER**

## View Vehicle Delivery Information



This screen allows IVH users to view the available information for the selected VIN delivered to the Service Agent and the ultimate customer. Not all sections will be populated for all VINs.

### Vehicle Information

VIN: 3GTU2MEC7GC [REDACTED] Model: TK15543-2016 SIERRA 1500 CREW CAB 4WD  
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes  
 Order Type: 70 - RETAIL - STOCK  
 Field Actions: [0 Open](#) [REQUEST ANOTHER VIN](#)

### Invoice Information

Invoicing Service Agent: [REDACTED] Invoice Date: 04/05/2016  
 KUTZTOWN AUTO SALES  
 14165 KUTZTOWN RD  
 FLEETWOOD PA 19522-8658 6106838800

### Ship to Information

Ship to Service Agent: [REDACTED] Ship to Date: N/A  
 AMERICAN LUXURY COACH, INC.  
 1702 S IRBY STREET  
 FLORENCE SC 29505-3412 8436652821

### Delivery Information

Delivery Service Agent: [REDACTED] Delivery Date: 09/06/2016  
 KUTZTOWN AUTO SALES Delivery Type: 010---INDIVIDUAL  
 14165 KUTZTOWN RD Delivery Odometer: 60  
 FLEETWOOD PA 19522-8658 6106838800

### In Service Information

Invoicing Service Agent: In Service Date: N/A  
 In Service Type: 0000  
 In Service Odometer: 0

### Registration Information

Registration Service Agent: N/A Registration Date: N/A  
 Registration Number: N/A  
 Registration Odometer: 0

#### For this vehicle:

- [View Vehicle Summary](#)
- Service Contract
- Branded Title
- Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)



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**INTERVIEW**

December 20, 2018

File Number: [REDACTED]  
Subject Vehicle: 2016 GMC Sierra  
VIN: 3GTU2MEC7GG [REDACTED]  
Claimant/Interviewee: [REDACTED]  
Address: [REDACTED]  
Telephone: [REDACTED]  
Investigator: Matthew T. McGuire

The Subject vehicle was purchased from Kutztown Auto Company, 14165 Kutztown Road, Fleetwood, PA 19522-8658. The subject vehicle had been modified by American Luxury Coach (ALC).

The Claimant, [REDACTED] does not recall the exact date of the incident. [REDACTED] believes it happened 4-6 months ago.

[REDACTED] said he was towing his 2007, R-wagon RW291 Toy Hauler, camper trailer with the subject vehicle. [REDACTED] was backing the subject vehicle and trailer down the driveway when the brakes stopped working. The subject vehicle and trailer stopped when the left rear bumper impacted the asphalt.

[REDACTED] said he was pumping the brakes as he backed down the driveway. At some point the brake pedal became harder to push and began pushing up toward his foot. [REDACTED] added as this was going on there was an audible noise coming from the rear as if the anti-locking brakes were working. [REDACTED] said the ABS light on the instrument cluster did not illuminate during this incident.

[REDACTED] said the subject vehicle has exhibited the brake issue on several other occasions. It happens when the subject vehicle is on a grade after the brakes have been pumped 3 or 4 times.

The subject vehicle has been taken back to Kutztown Auto Company. The technician was unable to duplicate the brake issue.

[REDACTED] said he has telephoned several other dealerships (did not offer any dealership names). None of the other dealerships wanted to service the subject vehicle given the (ALC) modifications.