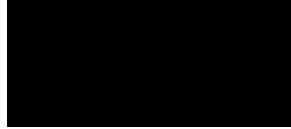


PE18-012

GM

3-27-2019

Q3





Service Request Activities – UCC PAR

Report Date: Tuesday, January 29, 2019

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Service Request Detail

SR No.	9 [REDACTED]	Ref No.		Cost Ast.	No Goodwill Offered	BRC Type	N/A
Account		Site/BAC		GW SubType		Business Unit	CCC - Cadillac CAC Tier 1
Address	[REDACTED]			Approval	Not Initiated	Area	Complaint Vehicle - Veh Down
City	Pearland	Zip	[REDACTED]	State	TX	UCC	Brakes - Booster - Hydro / Vac or Pump
Last Name	[REDACTED]	First Name	[REDACTED]	Involved Dir		Safety	N/A
Daytime #	[REDACTED]	Evening #		Source	Chat	Updated	01/28/2019 13:21:26
Serial/VIN #	1GYS4SKJ7FF [REDACTED]	Mileage	65000	Priority	Medium	License #	CADILLAC
Model	Escalade ESV	Model Year	2015	Status	Open	Owner	MZL6QC
Make	Cadillac	Warranty Start	04/21/2015 00:00:00	Sub Status		Opened	Jan 23, 2019 11:12 AM
Cust Concern	Product Allegation						
Customer Description							

Pre-Par

PAR Notifier	Incident Date/Time	Injuries	# Other Veh	# People in Veh	Road Surface	Road Cond	Fire Report#	Police Report#
Driver Last Name	Driver First Name	Height	DOB	Disabilities				
Insurance Agent Last Name	Insurance Agent First Name	Phone #	Insurance Agency					



Service Request Activities – UCC PAR

Report Date: Tuesday, January 29, 2019

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Incident Loc	Incident Desc
Component	Damage Desc
Vehicle Loc	Add'l Info
Emergency Svc Names	Maint Loc

PAR Detail

Collision	Non Collision	Property Damage	Thermal Event	Spec Equip	
Vehicle Speed		Weather Condition		Prop Owner	Property Type
Last Service Date		Loc Last Service		Property Location	Prop Est Repair Cost
Veh Est Repair Cost		Spec Equip Installer		Prop Damage Description	



Service Request Activities – UCC PAR

Report Date: Tuesday, January 29, 2019

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Primary Veh Use	Inspection Type	Inspected By	Inspection Date/Time
Veh Damage Description		Explain Other	

Activities							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Jan 28, 2019 1:20 PM	MZL6QC	MZL6QC	Scheduled Outbound Call Cust		Scheduled Alarm		Wait for Esis
Last Name	First Name	Account			BAC Code		
█	█						
Comments							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Jan 26, 2019 9:18 AM	NZRTS0	MZL6QC	Notify CRM		Done	01/28/2019 13:18:53	See Manager Review
Last Name	First Name	Account			BAC Code		
█	█						
Comments							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Jan 23, 2019 2:51 PM	MZL6QC	MZL6QC	Scheduled Outbound		Done	01/28/2019 13:18:47	Check for Manager Review



Service Request Activities – UCC PAR

Report Date: Tuesday, January 29, 2019

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Last Name	First Name	Call Cust Account			BAC Code		
█	█						
Comments							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Jan 23, 2019 2:46 PM	MZL6QC	NZRTS0	Manager Review	PAC/ESIS	Done	01/26/2019 09:18:33	Review for ESIS
Last Name	First Name	Account			BAC Code		
█	█						
Comments							
Approved for escalation to ESIS							
----- Lisa/TL/ChatEmail/WMI							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Jan 23, 2019 1:32 PM	MZL6QC	ESISBIQU	Escalation	ESIS - CAC Third Party	In Progress		Escalation to <PAC or ESIS>
Last Name	First Name	Account			BAC Code		
█	█						
Comments							
1. Date of the incident: Jan 17, 2019							
2. Was there an accident?: Yes, the vehicle crashed into the community gate							
3. Accident Location (State): Texas							
4. Please describe the incident and what vehicle part is the alleged concern: ESV suddenly lost control due to failure of brake and crashed on the community gate; Vehicle was at a low speed.							
5. Where is the vehicle currently located? Dealer							



Service Request Activities – UCC PAR

Report Date: Tuesday, January 29, 2019

Page 5 of 6

6. Was an insurance claim filed?: Yes

7. Has the vehicle been repaired?: No

If yes to 8 or 9 below, send to ESIS:

8. Did anyone seek professional medical attention? No

If Yes: Who was hurt?

9. Did the part concern/allegation cause damage to anything outside the vehicle? Yes

If Yes: What was damaged? (Building, house, wall, other) Community gate

10. Why are you Escalating this to PAC or ESIS? Customer alleging accident due to brake failure, and is seeking financial assistance towards repairs from Cadillac.

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Jan 23, 2019 11:16 AM	MZL6QC	MZL6QC	Chat Transcript	Issue pending	Done	01/23/2019 13:31:54	Product Vehicle Allegation

Last Name	First Name	Account	BAC Code
█	█		

Comments

Customer States: Vehicle lost control due to failure of brake, which caused vehicle to crash into community gate. Vehicle is currently at dealership, and dealer has advised vacuum pump for the brake system was dead and needs to be replaced.No injury, but there was damage to community gate. No medical attention. Accident has been reported to insurance company, and insurance company is investigating.

Customer Seeks: For Cadillac to pay for repairs.

CRS Advised: Will be escalating case to the Central Claims department. Customer will be assigned a Claims Advisor who will review the details shared with CRS and will reach out to customer with the next steps. Advised process may take up to 3 business days to review claim and get back to customer.

Zaneera/ChatEmail/WMI

Confidential Comments



Service Request Activities – UCC PAR

Report Date: Tuesday, January 29, 2019

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UCC Information

UCC Code	Description	Symptom
H46	Brakes - Booster - Hydro / Vac or Pump	Inoperative

End of Report



Service Request Activities – UCC PAR

Report Date: Tuesday, January 29, 2019

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Service Request Detail

SR No.	8 [REDACTED]	Ref No.		Cost Ast.	No Goodwill Offered	BRC Type	N/A
Account		Site/BAC		GW SubType		Business Unit	CCC - CAC Tier 2
Address	[REDACTED]			Approval	Not Initiated	Area	Complaint Vehicle - Operable
City	PEARLAND	Zip	[REDACTED]	State	TX	UCC	Wheels - Rims General
Last Name	[REDACTED]	First Name	[REDACTED]	Involved Dir	Ron Carter Cadillac	Sub-Area	Initial Failure/Repair
Daytime #	[REDACTED]	Evening #	[REDACTED]	Source	Phone	Safety	No
Serial/VIN #	1GYS4SKJ7FF [REDACTED]	Mileage	51000	Priority	Medium	Updated	04/17/2018 16:53:04
Model	Escalade ESV	Model Year	2015	Status	Closed	Owner	PZFPS7
Make	Cadillac	Warranty Start	04/21/2015 00:00:00	Sub Status	Satisfied	Opened	Apr 5, 2018 3:46 PM
Cust Concern	Wheels - Rims General Coating (Paint)						
Customer Description	DO NOT OPEN AFTER 14 DAYS						

Pre-Par

PAR Notifier	Incident Date/Time	Injuries	# Other Veh	# People in Veh	Road Surface	Road Cond	Fire Report#	Police Report#
Driver Last Name	Driver First Name	Height	DOB	Disabilities				
Insurance Agent Last Name	Insurance Agent First Name	Phone #	Insurance Agency					



Service Request Activities – UCC PAR

Incident Loc	Incident Desc
Component	Damage Desc
Vehicle Loc	Add'l Info
Emergency Svc Names	Maint Loc

PAR Detail

Collision	Non Collision	Property Damage	Thermal Event	Spec Equip	
Vehicle Speed		Weather Condition		Prop Owner	Property Type
Last Service Date		Loc Last Service		Property Location	Prop Est Repair Cost
Veh Est Repair Cost		Spec Equip Installer		Prop Damage Description	



Service Request Activities – UCC PAR

Report Date: Tuesday, January 29, 2019

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Primary Veh Use	Inspection Type	Inspected By	Inspection Date/Time
Veh Damage Description		Explain Other	

Activities

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 17, 2018 4:53 PM	PZFPS7	PZFPS7	SR Closed - Satisfied		Done	04/17/2018 16:53:04	Service Request has been Closed Satisfied.
Last Name		First Name		Account		BAC Code	
█		█					
Comments							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 17, 2018 4:46 PM	PZFPS7	PZFPS7	SR Summary	SR Closure Review	Done	04/17/2018 16:50:44	Review to Close SR
Last Name		First Name		Account		BAC Code	
█		█					
Comments							
Customer States: reason-Customer called because he wasn't sent over to us to get an approval for some paint.He also states his paint around the wheel is chipping off.							
Customer Seeks: Repair / Resolution							
Resolution: Dealership ran policy tool and customer was to pay a \$500 Deductible towards the repairs. Customer accepted and repairs are completed and customer has the vehicle with her. Customer advised that the case will be closed as satisfied.							



Service Request Activities – UCC PAR

Goodwill/Cost Assistance: n/a

\$500 Deductible

Satisfied

Stacy/CAC/Tier2/WMI

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 17, 2018 4:46 PM	PZFPS7	PZFPS7	Milestone	Final Follow-Up Complete	Done	04/17/2018 16:50:41	Final Follow-Up Complete

Last Name	First Name	Account	BAC Code
█	█		

Comments
Final Follow-Up Complete | \$500 Deductible for repairs

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 17, 2018 4:46 PM	PZFPS7	PZFPS7	Milestone	Repairs Completed	Done	04/17/2018 16:50:38	Repairs Completed

Last Name	First Name	Account	BAC Code
█	█		

Comments
Repairs Completed

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 17, 2018 4:44 PM	PZFPS7	PZFPS7	Final Case Review		Done	04/17/2018 16:50:36	Final Case Review

Last Name	First Name	Account	BAC Code
█	█		



Service Request Activities – UCC PAR

Comments

reason-Customer called because he wasnt sent over to us to get an approval for some paint.He also states his paint around the wheel is chipping off. CAC reached out to the dealership and they advised that the customer will need to pay a \$500.00 Deductible. Customer was fine with that repairs completed and customer has picked up the vehicle and customer states all is good. Advised the customer that case will be closed today as satisfied and she is okay with that.

VIN Scan

There are no Goodwill Request Forms or Authorizations matching the given filter.

Stacy/CAC/Tier2/WMI

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 17, 2018 4:38 PM	PZFPS7	PZFPS7	VIN Scan	Initial Workflow	Done	04/17/2018 16:44:04	VIN Scan - Initial Workflow
Last Name		First Name	Account		BAC Code		
█		█					

Comments

There are no Goodwill Request Forms or Authorizations matching the given filter.

Stacy/CAC/Tier2/WMI

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 17, 2018 4:35 PM	PZFPS7	PZFPS7	Outbound Call Customer	Made Contact	Done	04/17/2018 16:38:10	Follow up with Customer
Last Name		First Name	Account		BAC Code		
█		█					

Comments

OBCC: █ Disclaimer

Spoke with Customer and she has advised that the vehicle is in her possession and repairs are completed. Advised that I will be closing the case as satisfied and she is okay with that.

Stacy/CAC/Tier2/WMI



Service Request Activities – UCC PAR

Report Date: Tuesday, January 29, 2019

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Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 17, 2018 4:30 PM	PZFPS7	PZFPS7	Milestone	Action Plan Received	Done	04/17/2018 16:31:43	Action Plan Received
Last Name		First Name		Account		BAC Code	
█		█					

Comments

Per CEM

vehicle has been brought in and wheels are being repaired

Stacy/CAC/Tier2/WMI

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 16, 2018 9:44 AM	JDACH1234	JDACH1234	Follow-Up		Done	04/16/2018 09:44:20	Dealer Update Case
Last Name		First Name		Account		BAC Code	
█		█					

Comments

vehicle has been brought in and wheels are being repaired

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 12, 2018 4:56 PM	PZFPS7	PZFPS7	Milestone	Action Plan Received	Done	04/12/2018 16:57:16	Action Plan Received
Last Name		First Name		Account		BAC Code	
█		█					

Comments

Per CEM

Vehicle is out of warranty. We ran it through the policy calculator and charged the customer a \$500.00 deductible. Customer agreed and the wheels are being refinished.



Service Request Activities – UCC PAR

Stacy/CAC/Tier2/WMI

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 12, 2018 4:37 PM	JDACH1234	JDACH1234	Follow-Up		Done	04/12/2018 16:38:37	Dealer Update Case
Last Name		First Name	Account		BAC Code		
█		█					

Comments

Vehicle is out of warranty. We ran it through the policy calculator and charged the customer a \$500.00 deductible. Customer agreed and the wheels are being refinished.

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 12, 2018 12:36 AM	PZFPS7	PZFPS7	Scheduled Outbound Call Cust	Follow-up Attempt	Done	04/17/2018 16:35:33	Follow Up /SR# 8-█ / █
Last Name		First Name	Account		BAC Code		
█		█					

Comments

Customer paid a \$500 deductible due to it being out of warranty

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 12, 2018 12:36 AM	PZFPS7	PZFPS7	Scheduled Outbound Call Dir		Done	04/17/2018 16:31:47	Follow Up /SR# 8-█ / █
Last Name		First Name	Account		BAC Code		
█		█					

Comments

Confidential Comments



Service Request Activities – UCC PAR

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 12, 2018 12:35 AM	PZFPS7	PZFPS7	Outbound Call Customer	Made Contact	Done	04/12/2018 12:36:00	Follow up with Customer
Last Name		First Name		Account		BAC Code	
[REDACTED]		[REDACTED]					
Comments							
OBCC: [REDACTED] Disclaimer							
Spoke with [REDACTED] and she advised that her husband is the one who drives the vehicle and she knows he was to take it in. Left my phone number so they can follow up when she speaks to him. Advised that I will follow up with the dealership and reach out to them in 48 business hr							
Stacy/CAC/Tier2/WMI							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 12, 2018 12:30 AM	PZFPS7	PZFPS7	Outbound Call Dealer	Left Message	Done	04/12/2018 12:31:08	Follow up with Dealership
Last Name		First Name		Account		BAC Code	
[REDACTED]		[REDACTED]					
Comments							
OBCC: [REDACTED] Voicemail							
LVM requesting Status update regarding case. Advised of the last update on 4/9 and requesting update on case. Left contact number and case info for dealer to follow up							
Stacy/CAC/Tier2/WMI							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description



Service Request Activities – UCC PAR

Apr 9, 2018 10:38 AM	PZFPS7	PZFPS7	Scheduled Outbound Call Dir	Done	04/12/2018 11:49:12	
Last Name		First Name		Account		BAC Code
[REDACTED]		[REDACTED]				

Follow Up /SR# 8-[REDACTED] / [REDACTED]

Comments
Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 9, 2018 10:38 AM	SADMIN	SADMIN	Email - Outbound		Done	04/09/2018 10:38:03	Customer Assistance Alert – Information Only: Case # 8-[REDACTED] VIN 1GYS4SKJ7FF[REDACTED], Mileage 51000
Last Name		First Name		Account		BAC Code	
[REDACTED]		[REDACTED]					

Comments

This is a customer case notification from GM Customer Assistance. No action is required from you at this time. This is information only. If you have more details to share please update the case through the link below.

Please review the case, and share your action plan and any customer/vehicle specific details with me by the end of the next business day.

You can share your Action Plan by clicking on the "Add Activity" button in Dealer Case Management (DCM) to create a new Activity .

Customer will be dropping vehicle off tomorrow at dealership. Customer is requesting a Loaner vehicle if he has to leave his vehicle at the dealership. Please update the Service Request once customer has dropped the vehicle off at dealership tomorrow.

Stacy/CAC/Tier2/WMI

[REDACTED]

[SR:8-[REDACTED]]

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 9, 2018 10:37 AM	PZFPS7	PZFPS7	Scheduled Outbound Call Cust	Follow-up Attempt	Done	04/12/2018 12:36:05	Follow Up /SR# 8-[REDACTED] / [REDACTED]
Last Name		First Name		Account		BAC Code	
[REDACTED]		[REDACTED]					



Service Request Activities – UCC PAR

Tian		Haun					
Comments							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 9, 2018 10:34 AM	PZFPS7	JDACH1234	Dealer Notification	Information Only	Done	04/17/2018 16:52:30	Case Status Update
Last Name	First Name	Account	BAC Code				
█	█						
Comments							
Please review the case, and share your action plan and any customer/vehicle specific details with me by the end of the next business day.							
You can share your Action Plan by clicking on the "Add Activity" button in Dealer Case Management (DCM) to create a new Activity .							
Customer will be dropping vehicle off tomorrow at dealership. Customer is requesting a Loaner vehicle if he has to leave his vehicle at the dealership. Please update the Service Request once customer has dropped the vehicle off at dealership tomorrow.							
Stacy/CAC/Tier2/WMI							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 9, 2018 10:31 AM	PZFPS7	PZFPS7	Inbound Call Customer	Transfer/Referral	Done	04/09/2018 10:33:16	Customer Follow Up
Last Name	First Name	Account	BAC Code				
█	█						
Comments							
IBCC: █ █							
Customer called in to get update on the case. Customer advised that dealership will be reaching out to him to schedule an appt. Customer asked if he has to take the vehicle to the dealership. Advised yes so they can take a look at the issue he is having. Customer states that he will drop the vehicle off at dealership tomorrow. Advised I will follow up with him 48-72 hrs after he drops off vehicle.							
Stacy/CAC/Tier2/WMI							



Service Request Activities – UCC PAR

Confidential Comments							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 9, 2018 10:25 AM	NZSQYV	NZSQYV	Inbound Call Customer		Done	04/09/2018 10:27:55	*Assisting only
Last Name		First Name		Account		BAC Code	
[REDACTED]		[REDACTED]					
Comments							
- Cust calling reference to her case - CRS reached the owning advisor and warm transfer the cust							
Emelyn-CAC-T1-MNL							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 9, 2018 8:45 AM	JDACH1234	JDACH1234	Follow-Up		Done	04/09/2018 08:46:09	Dealer Update Case
Last Name		First Name		Account		BAC Code	
[REDACTED]		[REDACTED]					
Comments							
We will reach out to the customer to set an appointment to look at the wheels.							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 9, 2018 3:27 AM	SADMIN	SADMIN	Email - Outbound		Done	04/09/2018 03:27:30	Customer Assistance Alert – 24 HR No Response: Case # 8-[REDACTED] VIN [REDACTED] Mileage 1GY84SKJ7FR[REDACTED] 51000
Last Name		First Name		Account		BAC Code	
[REDACTED]		[REDACTED]					
Comments							
Customer's concern: Customer called because he wasnt sent over to us to get an approval for some paint.He also states his paint around the wheel is chipping off.Customer started his telephone number but didnt provide a full seven digit number.							



Service Request Activities – UCC PAR

Expectations set to customer: I let customer know that I would be escalating their case to a Senior Advisor and the Senior Advisor will work with the CEM at the dealership to address their concern. There is an expectation that the customer will receive follow up from you within 2 business days from today.

- 1. Best time to call customer: anytime [REDACTED]
- 2. When was the vehicle diagnosed by a GM dealer? March 20,2018
- 3. What was the diagnosis/status of repair(s) No repair details at this time
- 4. How many times has the vehicle been into the dealer for this concern?1
- 5. Has the customer paid for any repairs/service regarding this concern?N
- 6. Is the customer requesting cost assistance?No

https://gmnacontactcenter.autopartners.net/edealer_enu_gc

[SR:8 [REDACTED]]

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 9, 2018 3:12 AM	SADMIN	JDACH1234	Dealer Notification	24 HR No Response	Done	04/17/2018 16:52:32	Case Escalation
Last Name		First Name		Account		BAC Code	
[REDACTED]		[REDACTED]					

Comments

Customer's concern: Customer called because he wasnt sent over to us to get an approval for some paint.He also states his paint around the wheel is chipping off.Customer started his telephone number but didnt provide a full seven digit number.

Expectations set to customer: I let customer know that I would be escalating their case to a Senior Advisor and the Senior Advisor will work with the CEM at the dealership to address their concern. There is an expectation that the customer will receive follow up from you within 2 business days from today.

- 1. Best time to call customer: anytime [REDACTED]
- 2. When was the vehicle diagnosed by a GM dealer? March 20,2018
- 3. What was the diagnosis/status of repair(s) No repair details at this time



Service Request Activities – UCC PAR

- 4. How many times has the vehicle been into the dealer for this concern?1
- 5. Has the customer paid for any repairs/service regarding this concern?N
- 6. Is the customer requesting cost assistance?No

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 6, 2018 4:46 PM	PZFPS7	PZFPS7	Scheduled Outbound Call Cust	Initial Attempt	Done	04/09/2018 10:33:24	Follow Up /SR# 8- [REDACTED] / [REDACTED]
Last Name		First Name		Account		BAC Code	
[REDACTED]		[REDACTED]					

Comments

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 6, 2018 4:46 PM	PZFPS7	PZFPS7	Scheduled Outbound Call Dir		Done	04/09/2018 10:33:32	Follow Up /SR# 8- [REDACTED] / [REDACTED]
Last Name		First Name		Account		BAC Code	
[REDACTED]		[REDACTED]					

Comments

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 6, 2018 4:37 PM	YZLZ7M	PZFPS7	Ownership Changed		Done	04/06/2018 16:37:39	Service Request Ownership has changed FROM: FZ66VD TO: PZFPS7
Last Name		First Name		Account		BAC Code	
[REDACTED]		[REDACTED]					

Comments



Service Request Activities – UCC PAR

Report Date: Tuesday, January 29, 2019

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Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 6, 2018 4:36 PM	YZLZ7M	PZFPS7	Notify CRM		Done	04/06/2018 16:45:50	new sr assigned
Last Name		First Name	Account		BAC Code		
█		█					

Comments

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 5, 2018 5:31 PM	FZ66VD	CZ9B1X	Manager Review	Case Review	Done	04/06/2018 15:10:30	Review to escalate SR
Last Name		First Name	Account		BAC Code		
█		█					

Comments

Approved

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 5, 2018 5:25 PM	FZ66VD	TIER2Q	Notify CRM		Done	04/06/2018 16:36:54	Please Assume SR
Last Name		First Name	Account		BAC Code		
█		█					

Comments

1. Why are you transferring to Tier2? Customer called because he wasnt sent over to us to get an approval for some paint. He also states his paint around the wheel is chipping off. Customer started his telephone number but didnt provide a full seven digit number.
2. Has the vehicle been to the dealer in the last 60 days? Y/N
-if yes, when was it at the dealer?
3. Is the vehicle out of all warranties (B2B, PT, Parts)? N, Only B2B
4. Is the warranty beyond the CAC qualifying warranty filter of 2 yr or 24k mi? N



Service Request Activities – UCC PAR

5. Is the customer requesting cost assistance? N
Only the approval of the paint getting fixed.

6. Best contact number type & time to call:anytime

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 5, 2018 5:25 PM	SADMIN	SADMIN	Email - Outbound		Done	04/05/2018 17:25:21	Customer Assistance Alert – Action Required: Case # 8- [REDACTED] VIN 1GY54SKJ7FR [REDACTED] Mileage 51000
Last Name	First Name	Account	BAC Code				
[REDACTED]	[REDACTED]						

Comments

Customer's concern: Customer called because he wasnt sent over to us to get an approval for some paint.He also states his paint around the wheel is chipping off.Customer started his telephone number but didnt provide a full seven digit number.

Expectations set to customer: I let customer know that I would be escalating their case to a Senior Advisor and the Senior Advisor will work with the CEM at the dealership to address their concern. There is an expectation that the customer will receive follow up from you within 2 business days from today.

- 1. Best time to call customer: anytime [REDACTED]
- 2. When was the vehicle diagnosed by a GM dealer? March 20,2018
- 3. What was the diagnosis/status of repair(s) No repair details at this time
- 4. How many times has the vehicle been into the dealer for this concern?1
- 5. Has the customer paid for any repairs/service regarding this concern?N
- 6. Is the customer requesting cost assistance?No

https://gmnacontactcenter.autopartners.net/edealer_enu_gc

[SR:8 [REDACTED]]

Confidential Comments

Created	Created By	Assigned To	Activity	Sub-Type	Status	Actual Completion	Description
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Service Request Activities – UCC PAR

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 5, 2018 5:24 PM	FZ66VD	PZFPS7	Scheduled Outbound Call Dir		Done	04/06/2018 16:45:56	Follow up with CEM
<p>Last Name [REDACTED] First Name [REDACTED] Account [REDACTED] BAC Code [REDACTED]</p> <p>Comments</p> <p>Confidential Comments</p>							
Apr 5, 2018 5:21 PM	FZ66VD	JDACH1234	Dealer Notification	Action Required	Done	04/09/2018 03:12:52	coating on paint
<p>Last Name [REDACTED] First Name [REDACTED] Account [REDACTED] BAC Code [REDACTED]</p> <p>Comments</p> <p>Customer's concern: Customer called because he wasnt sent over to us to get an approval for some paint.He also states his paint around the wheel is chipping off.Customer started his telephone number but didnt provide a full seven digit number.</p> <p>Expectations set to customer: I let customer know that I would be escalating their case to a Senior Advisor and the Senior Advisor will work with the CEM at the dealership to address their concern. There is an expectation that the customer will receive follow up from you within 2 business days from today.</p> <ol style="list-style-type: none"> 1. Best time to call customer: anytime [REDACTED] 2. When was the vehicle diagnosed by a GM dealer? March 20,2018 3. What was the diagnosis/status of repair(s) No repair details at this time 4. How many times has the vehicle been into the dealer for this concern?1 5. Has the customer paid for any repairs/service regarding this concern?N 6. Is the customer requesting cost assistance?No <p>Confidential Comments</p>							
<p>Created Created By Assigned To Activity Type Sub-Type Status Actual Completion Description</p>							



Service Request Activities – UCC PAR

Apr 5, 2018 5:04 PM	FZ66VD	FZ66VD	Inbound Call Customer	Complex Request	Done	04/05/2018 17:31:23	Coating on paint
Last Name		First Name		Account		BAC Code	
[REDACTED]		[REDACTED]					
Comments							
reason-Customer called because he wasnt sent over to us to get an approval for some paint.He also states his paint around the wheel is chipping off.Customer started his telephone number but didnt provide a full seven digit number.							
expectations-Informed to the customer that we would send his stuff to an senior adviser and they would contact them within 2 business days.							
resources-GMA							
Corinne.ATX.CAC.T1							
Confidential Comments							

UCC Information		
UCC Code	Description	Symptom
E30	Wheels - Rims General	No Symptom Indicated

End of Report



Service Request Activities – UCC PAR

Report Date: Tuesday, January 29, 2019

Page 1 of 5

Service Request Detail

SR No.	8 [REDACTED]	Ref No.		Cost Ast.		BRC Type	N/A
Account		Site/BAC		GW SubType		Business Unit	DBC Aftersales
Address				Approval	Not Initiated	Area	
City		Zip	State	UCC		Sub-Area	
Last Name	266388	First Name	Ron Carter Cadillac	Involved Dlr	Ron Carter Cadillac	Safety	
Daytime #		Evening #		Source	Phone	Updated	04/10/2018 10:03:13
Serial/VIN #	1GYS4SKJ7FR [REDACTED]	Mileage	51156	Priority	Medium	License #	CADILLAC
Model	Escalade ESV	Model Year	2015	Status	Open	Owner	PZX2DM
Make	Cadillac	Warranty Start	04/21/2015 00:00:00	Sub Status	Satisfied	Opened	Apr 10, 2018 9:57 AM
Cust Concern	Wheels						
Customer Description	Not Warrantable						

Pre-Par

PAR Notifier	Incident Date/Time	Injuries	# Other Veh	# People in Veh	Road Surface	Road Cond	Fire Report#	Police Report#
Driver Last Name	Driver First Name	Height	DOB	Disabilities				
Insurance Agent Last Name	Insurance Agent First Name	Phone #	Insurance Agency					



Service Request Activities – UCC PAR

Incident Loc	Incident Desc
Component	Damage Desc
Vehicle Loc	Add'l Info
Emergency Svc Names	Maint Loc

PAR Detail

Collision	Non Collision	Property Damage	Thermal Event	Spec Equip	
Vehicle Speed		Weather Condition		Prop Owner	Property Type
Last Service Date		Loc Last Service		Property Location	Prop Est Repair Cost
Veh Est Repair Cost		Spec Equip Installer		Prop Damage Description	



Service Request Activities – UCC PAR

Primary Veh Use	Inspection Type	Inspected By	Inspection Date/Time
Veh Damage Description		Explain Other	

Activities

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 10, 2018 10:01 AM	PZX2DM	PZX2DM	Email - Outbound		Done	04/10/2018 10:03:15	SR:8 [REDACTED] - PRA Request – Not Warrantable
Last Name 266388	First Name Ron Carter	Account Cadillac	BAC Code				

Comments
VIN: 1GYS45KJ7FR [REDACTED] Escalade ESV

Dear Ron Carter Cadillac,

After reviewing case details and images provided it has been determined that the issue is not eligible for warranty coverage. This vehicle is outside of the Bumper to Bumper Limited Warranty. If you have questions or concerns please contact your dealerships warranty representative or PRA Specialist.

Note: Please keep in mind if the intent is to submit this claim through Global Warranty as a Policy, that a PRA number is not require for Policy claims.

Thank you,

GM PRA Pilot Program Team
866-446-2900 Prompt 7

*** Do not use PRA App to respond. Please reply directly to this email with your response and/or any attachments requested unless otherwise directed. Also do not delete the subject line when responding to the email***



Service Request Activities – UCC PAR

Report Date: Tuesday, January 29, 2019

Page 4 of 5

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Apr 10, 2018 9:50 AM		PRIOR-AUTHORIZATIONQ	Email - Inbound		Email Closed		[EXTERNAL] 1GYS4SKJ7FF [REDACTED] (Not validated) Pre-Repair Application
Last Name	First Name	Account	BAC Code				
266388	Ron Carter Cadillac						

Comments

Pre-Repair Application

User Information:

Name: [REDACTED]
 Dealer Name: Ron Carter Cadillac
 BAC: 266388
 Email: [REDACTED]

Product Information:

VIN: 1GYS4SKJ7FF [REDACTED] (Not validated)
 Odometer: 51156
 Component and Defect: Component Wheel - Appearance
 Describe Customer Concern and Observations: all 4 wheels are peeling RO [REDACTED]
 Describe Requested Repair: recommend refinishing wheels

Confidential Comments

UCC Information

UCC Code	Description	Symptom
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End of Report



Service Request Activities – UCC PAR

Report Date: Tuesday, January 29, 2019

Page 5 of 5

Cadillac [Private], 23 Jan. 2019, 10:42am

US_CS_CAD_Service

info [Automated], 23 Jan. 2019, 10:43am

You are now chatting with Zaneera.

Zaneera, 23 Jan. 2019, 10:43am

Thank you for contacting Cadillac Customer Care, [REDACTED] My name is Zaneera. I'll be the one to assist you today. How can I help?

Visitor, 23 Jan. 2019, 10:43am

Hi, I am an owner of 2015 Escalade ESV

Visitor, 23 Jan. 2019, 10:44am

VIN number is

Visitor, 23 Jan. 2019, 10:44am

1GYS4SKJ7F [REDACTED]

Zaneera, 23 Jan. 2019, 10:44am

The Escalade ESV is our most iconic vehicle of the Cadillac collection. I really hope you are getting many miles from it so far.

Zaneera, 23 Jan. 2019, 10:45am

Thank you for providing your VIN, how may I assist?

Visitor, 23 Jan. 2019, 10:45am

A few days ago, my ESV suddenly lost control due to failure of brake

Zaneera, 23 Jan. 2019, 10:46am

I'm so sorry to hear that.

Visitor, 23 Jan. 2019, 10:46am

and it crashed on the the community gate

Visitor, 23 Jan. 2019, 10:46am

now this truck is still with the dealership

Visitor, 23 Jan. 2019, 10:47am

and I was told that the vaccum pump for the brake system was dead and need to be replaced

Zaneera, 23 Jan. 2019, 10:47am

That sounds frightening, I am sorry you experienced this.

Visitor, 23 Jan. 2019, 10:48am

I think Cadillac should do something about this issue, as I was not the only one have this problem and there are many others have also suffered this

Visitor, 23 Jan. 2019, 10:49am

this could cause life lost if it was happened on high way

Visitor, 23 Jan. 2019, 10:50am

For his accident, Cadillac should, at least, pay for all the repairs

Zaneera, 23 Jan. 2019, 10:51am

██████████, was anyone injured in this situation?

Visitor, 23 Jan. 2019, 10:52am

Lucky enough, nobody was seriously injured. Only my wife's back experienced some pain but nothing major.

Zaneera, 23 Jan. 2019, 10:53am

I am very glad to hear no one was injured and I hope your wife is now in better health. Did anyone seek medical attention?

Visitor, 23 Jan. 2019, 10:53am

it happened at very low speed while my wife was driving out of our gated community

Visitor, 23 Jan. 2019, 10:55am

So far not, but my wife may visit her PCP or some kind of specialist if her back still hurt.

Zaneera, 23 Jan. 2019, 10:56am

Thank you for letting me know that. I hope she feels better soon.

Zaneera, 23 Jan. 2019, 10:57am

Was there any third party property damage?

Visitor, 23 Jan. 2019, 10:57am

I am not sure this is the right place to express my concern or should I contact some one else from Cadillac or GM.

Zaneera, 23 Jan. 2019, 10:58am

Yes, you are speaking with Cadillac Customer Care corporate offices. I am documenting and researching your concerns to determine the next best course of action.

Visitor, 23 Jan. 2019, 10:58am

yes, the community gate was damaged and need to be repaired, but we have reported this accident to Geico and GEICO is currently working on this.

Visitor, 23 Jan. 2019, 10:59am

Thanks, Zaneera

Zaneera, 23 Jan. 2019, 11:00am

I am happy to assist, [REDACTED] There may be a few more questions I require to determine the next step for you.

Visitor, 23 Jan. 2019, 11:01am

sure

Visitor, 23 Jan. 2019, 11:01am

what are the questions

Zaneera, 23 Jan. 2019, 11:01am

What was the date of the incident?

Zaneera, 23 Jan. 2019, 11:04am

I hope I didn't lose you. I am still available to assist you.

Visitor, 23 Jan. 2019, 11:04am

lets me see my photo

Visitor, 23 Jan. 2019, 11:05am

it was last Thursday afternoon, on Jan 17, 2019

Zaneera, 23 Jan. 2019, 11:06am

Okay, thank you for confirming that. Which state did this incident occur in?

Visitor, 23 Jan. 2019, 11:07am

It was happened at Pearland, TX [REDACTED]

Zaneera, 23 Jan. 2019, 11:09am

Thank you for your patience while I gathered all the details required.

Zaneera, 23 Jan. 2019, 11:09am

I am in the process of setting up a case for you.

Visitor, 23 Jan. 2019, 11:09am

not at all, thanks for helping

Visitor, 23 Jan. 2019, 11:10am

Thanks

Visitor, 23 Jan. 2019, 11:10am

May I know what will be the next step

Zaneera, 23 Jan. 2019, 11:12am

Would you mind providing me your home address, and the best contact number?

Visitor, 23 Jan. 2019, 11:12am

[REDACTED], Pearland, TX [REDACTED]

Visitor, 23 Jan. 2019, 11:13am

Sorry there is a typo

Visitor, 23 Jan. 2019, 11:13am

should be

Visitor, 23 Jan. 2019, 11:13am

[REDACTED], Pearland, TX [REDACTED]

Visitor, 23 Jan. 2019, 11:15am

My wife, [REDACTED], who was driving, can be contacted any time on her cell phone at

Visitor, 23 Jan. 2019, 11:15am

[REDACTED]

Zaneera [Automated], 23 Jan. 2019, 11:15am

Thank you for waiting. I'll be with you in just a moment.

Visitor, 23 Jan. 2019, 11:16am

thanks, please take your time

Zaneera, 23 Jan. 2019, 11:16am

Would you happen to know the approximate mileage on the Escalade?

Visitor, 23 Jan. 2019, 11:17am

I think it is about 65K

Zaneera, 23 Jan. 2019, 11:18am

Great, thank you.

Zaneera, 23 Jan. 2019, 11:19am

Now that I've thoroughly documented your case, I will be escalating your case to the Central Claims department. You will be assigned a Claims Advisor who will review the details you shared with me today and will reach out to you with the next steps. Please know that it may take them up to 3 business days

to review your claim and get back to you. Your case number for our conversation today is 9-

[REDACTED]

Visitor, 23 Jan. 2019, 11:19am

Thanks

Visitor, 23 Jan. 2019, 11:19am

can this chat be emailed to me

Zaneera, 23 Jan. 2019, 11:20am

Sure. If you'd like a copy of this transcript - at anytime before the chat ends - please click on the + next to the box you are typing in. Click on Email and enter your email address.

info [Automated], 23 Jan. 2019, 11:21am

The chat transcript will be sent to: [REDACTED] at the end of your chat.

Visitor, 23 Jan. 2019, 11:22am

great, I have set up the email

Visitor, 23 Jan. 2019, 11:22am

Thanks again for your great help on me

Zaneera, 23 Jan. 2019, 11:23am

I am happy to hear this, and it is my pleasure to assist. You and your wife are valued members of our Cadillac family.

Zaneera, 23 Jan. 2019, 11:23am

Is there anything else I can assist with at this time?

Visitor, 23 Jan. 2019, 11:23am

that is all for today

Visitor, 23 Jan. 2019, 11:24am

bye for now, and wish you a nice day

Zaneera, 23 Jan. 2019, 11:24am

Thank you for your loyalty to Cadillac and for contacting us at Cadillac Customer Care. We appreciate your business. Please feel free to reach out to us if future assistance is needed. We are here Monday through Friday from 8:00 am to 9:00 pm and Saturday 9:00 am to 9:00 pm EST. Have a good day!

Visitor, 23 Jan. 2019, 11:24am

bye

Detroit, MI

CARFAX[®] Vehicle History Report[™]

An independent company established in 1986

US \$39.99

Vehicle Information:
2015 CADILLAC ESCALADE ESV LUXURY
 VIN: 1GYS4SKJ7FF
 4 DOOR WAGON/SPORT UTILITY
 6.2L V8 F OHV 16V
 GASOLINE
 REAR WHEEL DRIVE W/ 4X4
[Standard Equipment](#) | [Safety Options](#)

CARFAX Report Provided By:
 ESIS GM
 300 Renaissance Ctr
 Detroit, MI 48243
 (586) 212-2141

	No accidents reported to CARFAX
	No damage reported to CARFAX
	2 Previous owners
	14 Service history records
	Types of owners: Rental, Personal
	58,800 Last reported odometer reading

This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 1/29/19 at 9:01:25 AM (CST). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

CARFAX Ownership History <small>The number of owners is estimated</small>	Owner 1	Owner 2
Year purchased	2015	2016
Type of owner	Rental	Personal
Estimated length of ownership	1 yr. 3 mo.	2 yrs. 1 mo.
Owned in the following states/provinces	Texas	Texas
Estimated miles driven per year	16,274/yr	19,197/yr
Last reported odometer reading	21,429	58,800

CARFAX Title History <small>CARFAX guarantees the information in this section</small>	Owner 1	Owner 2
Salvage Junk Rebuilt Fire Flood Hail Lemon	Guaranteed No Problem	Guaranteed No Problem
Not Actual Mileage Exceeds Mechanical Limits	Guaranteed No Problem	Guaranteed No Problem
GUARANTEED - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back. Register View Terms View Certificate		


CARFAX Additional History <small>Not all accidents / issues are reported to CARFAX</small>	Owner 1	Owner 2
Total Loss No total loss reported to CARFAX.	No Issues Reported	No Issues Reported
Structural Damage No structural damage reported to CARFAX.	No Issues Reported	No Issues Reported
Airbag Deployment No airbag deployment reported to CARFAX.	No Issues Reported	No Issues Reported
Odometer Check No indication of an odometer rollback.	No Issues Indicated	No Issues Indicated
Accident / Damage No accidents or damage reported to CARFAX.	No Issues Reported	No Issues Reported
Manufacturer Recall	No Recalls	No Recalls

No open recalls reported to CARFAX. Check for open recalls on GM vehicles at recalls.gm.com .	<input checked="" type="checkbox"/> Reported	<input checked="" type="checkbox"/> Reported
Basic Warranty Original warranty estimated to have expired.	Warranty Expired	Warranty Expired



Detailed History

Glossary

Owner 1	Date:	Mileage:	Source:	Comments:
Purchased: 2015 Type: Rental Where: Texas Est. miles/year: 16,274/yr Est. length owned: 5/22/15 - 9/12/16 (1 yr, 3 mo.)	Original Equipment		OnStar	Vehicle equipped with OnStar Get 3 free months of premium OnStar with Automatic Crash Response, Roadside Assistance and Remote Door Unlock by pressing the blue OnStar button Learn more
	05/22/2015	5	Texas Motor Vehicle Dept. Dallas, TX Title	Title issued or updated First owner reported Loan or lien reported Titled or registered as rental vehicle Vehicle color noted as White
	07/27/2015	8,324	Avis Lube #113 Abilene, TX 325-676-7180 thekentcompanies.com	Maintenance inspection completed Oil and filter changed Safety inspection performed Fluids checked Drive belts checked Cooling system checked
	09/12/2016	21,358	Auto Auction Texas	Listed as a manufacturer vehicle Vehicle sold at auction
				 Millions of used vehicles are bought and sold at auction every year.
	09/13/2016		Chuck Fairbanks Chevrolet Desoto, TX 972-223-7611 chuckfairbankschevy.com	Airbag computer/module reprogrammed
	09/26/2016	21,386	Frank Kent Cadillac Fort Worth, TX 817-989-4480 frankkenticadillac.com	Interior trim checked
	10/26/2016	21,429	Dealer Inventory	Vehicle offered for sale

Owner 2	Date:	Mileage:	Source:	Comments:
Purchased: 2016 Type: Personal Where: Texas Est. miles/year: 19,197/yr Est. length owned: 12/21/16 - present (2 yrs, 1 mo.)	12/21/2016	21,456	Texas Motor Vehicle Dept. Pearland, TX Title	Title issued or updated New owner reported Loan or lien reported Vehicle color noted as White
	12/26/2016	22,408	Ron Carter Cadillac Hyundai Friendswood, TX 281-283-7000 roncarterclearlake.com	Inside rear view mirror remounted Decals/letters/name plates replaced
	01/12/2017	22,748	Ron Carter Cadillac Hyundai Friendswood, TX 281-283-7000 roncarterclearlake.com	Vehicle washed/detailed Radio/sound system repaired Steering column replaced
	02/21/2017	24,560	Ron Carter Cadillac Hyundai Friendswood, TX 281-283-7000 roncarterclearlake.com	Maintenance inspection completed Oil and filter changed Cabin air filter checked Tires rotated
	03/24/2017	26,381	Ron Carter Cadillac	Outside door handle replaced

		Hyundai Friendswood, TX 281-283-7000 roncarterclearlake.com	
07/15/2017	31,936	Ron Carter Cadillac Hyundai Friendswood, TX 281-283-7000 roncarterclearlake.com	Maintenance inspection completed Oil and filter changed Tires rotated Trim repaired Outside mirror glass replaced
08/24/2017	37,775	Ron Carter Cadillac Hyundai Friendswood, TX 281-283-7000 roncarterclearlake.com	Oil and filter changed Tires rotated Vehicle washed/detailed
11/10/2017	41,891	Texas Inspection Station Pearland, TX	Passed emissions inspection
12/01/2017		Texas Motor Vehicle Dept. Pearland, TX Title [REDACTED]	Registration issued or renewed Loan or lien reported Passed safety inspection Vehicle color noted as White
01/09/2018	45,035	Ron Carter Cadillac Hyundai Friendswood, TX 281-283-7000 roncarterclearlake.com	Oil and filter changed Cabin air filter checked Tires rotated Vehicle washed/detailed Front brake pads replaced
03/07/2018	47,530	Ron Carter Cadillac Hyundai Friendswood, TX 281-283-7000 roncarterclearlake.com	Vehicle serviced
04/17/2018	51,156	Ron Carter Cadillac Hyundai Friendswood, TX 281-283-7000 roncarterclearlake.com	Vehicle serviced
05/11/2018	52,720	Ron Carter Cadillac Hyundai Friendswood, TX 281-283-7000 roncarterclearlake.com	A/C condenser replaced Vehicle washed/detailed
10/23/2018	57,201	Ron Carter Cadillac Hyundai Friendswood, TX 281-283-7000 roncarterclearlake.com	Vehicle serviced
12/01/2018	58,800	Texas Inspection Station Pearland, TX	Passed emissions inspection
12/01/2018		Texas Motor Vehicle Dept. Pearland, TX Title [REDACTED]	Registration issued or renewed Loan or lien reported Passed safety inspection Vehicle color noted as White



Avoid financial headaches. Make sure the loan has been paid off if you're buying from a private seller.

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.

First Owner

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

New Owner Reported

When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a Department of Motor Vehicles.

Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Rental

Vehicle was registered by a rental agency.

Title Issued

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

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Covered by United States Patent Nos. 7,113,853A7,778,841A7,596,512, 8,600,823A8,595,079A8,606,648A7,505,838.

1/29/19 9:01:25 AM (CST)

IMPORTANT NOTICE: Robert Bosch LLC and the manufacturers whose vehicles are accessible using the CDR System urge end users to use the latest production release of the Crash Data Retrieval system software when viewing, printing or exporting any retrieved data from within the CDR program. Using the latest version of the CDR software is the best way to ensure that retrieved data has been translated using the most current information provided by the manufacturers of the vehicles supported by this product.

CDR File Information

User Entered VIN	1GYS4SKJ7FF [REDACTED]
User	[REDACTED]
Case Number	[REDACTED]
EDR Data Imaging Date	02/05/2019
Crash Date	01/17/2019
Filename	1GYS4SKJ7FF [REDACTED]_ACM_TIAN.CDRX
Saved on	Tuesday, February 5 2019 at 10:46:42
Imaged with CDR version	Crash Data Retrieval Tool 17.10
Imaged with Software Licensed to (Company Name)	Briscoe Investigations
Reported with CDR version	Crash Data Retrieval Tool 17.10
Reported with Software Licensed to (Company Name)	Briscoe Investigations
EDR Device Type	Airbag Control Module
Event(s) recovered	NONE

Comments

Claimant residence [REDACTED], Pearland, TX
 Mileage: 65,110
 Key on, lamp illuminates then off
 DLC
 SV power

Data Limitations

Recorded Crash Events:

There are two types of recorded crash events for Front, Side, and Rear (FSR) Events. The first is the Non-Deployment Event. A Non-Deployment Event records data but does not deploy the air bag(s). The minimum SDM Recorded Vehicle Velocity Change, that is needed to record a Non-Deployment Event, is five MPH [8 km/h]. A Non-Deployment Event contains Pre-Crash and Crash data. The oldest Non-Deployment event can be overwritten by a Deployment Event, if all three records are full and the Non-Deployment Event is not locked. A Non-Deployment Event can be overwritten by a more recent Non-Deployment Event if all three records are full and the Non-Deployment is older than approximately 250 ignition cycles. Also, a Non-Deployment event can be recorded if one of the following occurs without the Deployment of any of the frontal air bags, side air bags, or roll bars:

- Pretensioner(s) only Deployment
- Head Rest Deployment
- Battery Cut-Off Deployment

The second type of SDM recorded crash event for FSR Events is the Deployment Event. It also contains Pre-Crash and Crash data. Deployment Events cannot be overwritten or cleared by the SDM.

Rollover Events contains Pre-Crash and Crash data. Rollover event follow the same rules as FSR Deployment events. The SDM can store up to three Events.

Data:

For FSR Events, SDM Recorded Vehicle Velocity Change reflects the change in velocity that the sensing system experienced during the recorded portion of the event. SDM Recorded Vehicle Velocity Change is the change in velocity during the recording time and is not the speed the vehicle was traveling before the event, and is also not the Barrier Equivalent Velocity. For Deployment and Non-Deployment Events, the SDM will record up to 300 milliseconds of data after time zero. The SDM will also record up to 300 milliseconds of Vehicle Acceleration data after time zero.

For Rollover Events, the SDM may record Lateral Acceleration, Vertical Acceleration, and Roll Rate data, if the SDM is rollover capable. This data reflects what the sensing system experienced during the recorded portion of the event. For Rollover Deployment Events, the SDM will record up to 700 milliseconds of data before the Deployment criteria is met and 290 milliseconds after the Deployment criteria is met.

-Deployment loops may be displayed as being deployed in a Non-Deployment event record, if a Deployment event is qualified during the Non-Deployment event. That is, if two or more events are occurring at the same time and one is a Non-Deployment event and one of the others is a Deployment event, and the Deployment event is qualified while the Non-Deployment is still active, the deployed loops may be recorded in the Non-Deployment event record.

-Time between events is recorded in 10 msec intervals and is displayed in seconds for a maximum time of 655.33 seconds. The counter measures the time from the start of one event to the start of the next event if both events occur within the same ignition cycle.

-The Maximum SDM Recorded Vehicle Velocity Change may occur between the recorded 10 millisecond sample points of the SDM Recorded Vehicle Velocity Change. The SDM will only record Maximum SDM Recorded Vehicle Velocity Change for the first 300 milliseconds of the event.

-If the SDM Recorded Vehicle Velocity Change data exceeds the max output range of -127 km/h then the exceeded values will be displayed with an offset of a +256 km/h. If the SDM Recorded Vehicle Velocity Change data exceeds the max output range of +126 km/h then the exceeded values will be displayed with an offset of a -256 km/h.

-Event Recording Complete will indicate if data from the recorded event has been fully written to the SDM memory or if it has been interrupted and not fully written.

-SDM Recorded Vehicle Speed accuracy can be affected by various factors, including but not limited to the following:

- Significant changes in the tire's rolling radius
- Final drive axle ratio changes
- Wheel lockup and wheel slip

-Brake Switch Circuit Status indicates the open/closed state of the brake switch circuit.

-Pre-Crash data is recorded asynchronously. The 0.5 second Pre-crash data value (most recent recorded data point) is the data point last sampled before Time Zero. That is to say, the last data point may have been captured just before Time Zero but no more than 0.5 second before Time Zero. All subsequent Pre-crash data values are referenced from this data point.

-Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if:

- The SDM receives a message with an "invalid" flag from the module sending the pre-crash data

-Pre-Crash Electronic Data Validity Check Status indicates "Data Not Available" if:

- No data is received from the module sending the pre-crash data

-For diesel powered vehicles, the data displayed as Throttle Position (%) is actually the data for the Air Inlet Flap Position. This is not the same as the throttle position for a gasoline powered engine.

-Belt Switch Circuit Status indicates the status of the seat belt switch circuit.

-The ignition cycle counter will increment when the power mode cycles from OFF/Accessory to RUN. Applying and removing of battery power to the module will not increment the ignition cycle counter.

-Ignition Cycles Since DTCs Were Last Cleared can record a maximum value of 253 cycles and can only be reset by a scan tool.

-Dynamic Deployment Event Counter tracks the number of Deployment events that have occurred during the SDM's lifetime.

-Dynamic Event Counter tracks the number of qualified events (either Deployments, Non-deploy, or Rollover events) that have occurred during the SDM's lifetime.

-For Deployment Events, DTC B0052 (Deployment commanded) shall be recorded with the remainder of the data for this event even though it occurred after Event Enable.

-Once a firing loop has been commanded to be deployed, it will not be commanded to be deployed again during the same ignition cycle. Firing loop times for subsequent deployment type events, during the same ignition cycle, will record the deployment times as N/A.

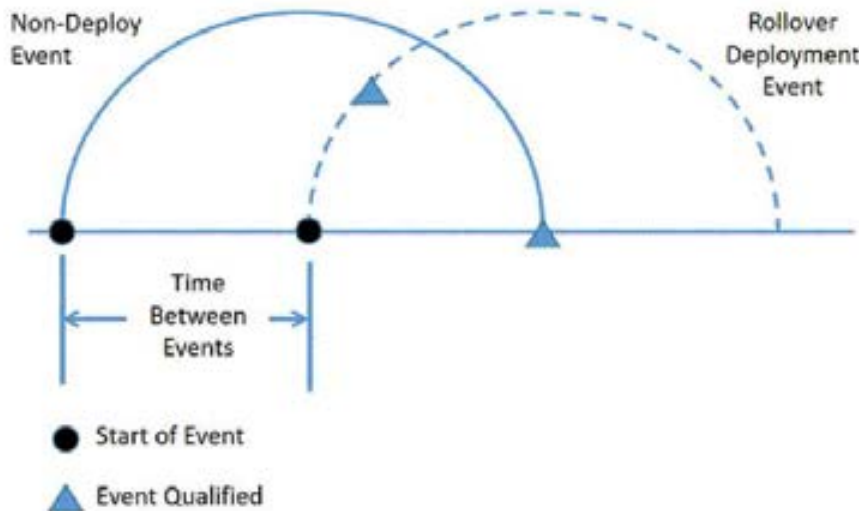
-In an event where the module is operating on energy reserve, the Dynamic counters may report a value that is less than the actual value. If the stored values in the Dynamic counters are less than the counter values in the event records or if more than one event record has the same counter value as another, the module may have been operating on its energy reserve.

-A Concurrent Event is when two events are happening nearly simultaneously. The "Concurrent Event Flag Set" parameter will indicate "Yes" if one event begins, but before that event is qualified, another event begins and is qualified.

A Non-Deployment event typically becomes qualified if that event exceeds the 5 MPH (8 km/h) delta V recording threshold and the event has concluded. A deployment event (FSR or Rollover) becomes qualified when a deployment has been commanded for that event.

Example of a Concurrent Event:

A Non-Deployment event begins. Before the Non-Deployment event is qualified, a Rollover Deployment event begins and is qualified. Sometime after the Rollover event is qualified, the Non-Deployment event is qualified. The Rollover event will be recorded in the first open record even though the Non-Deployment event enabled before the Rollover event. The Non-Deployment event will be recorded in the next open record. The "Concurrent Event Flag Set" parameter will indicate "Yes" for the Non-Deployment event. The "Time Between Events" parameter will indicate the time from the start of the Non-Deployment event to the start of the Rollover event.



Event record Type = Rollover	Non-deployment
Concurrent Event Flag = No	Concurrent Event Flag = Yes
Time Between Events = N/A	Time Between Events = XX seconds

- The GM parameter name is displayed in parentheses after the NHTSA Part 563 parameter name.
- The reported range of the longitudinal and lateral acceleration values is approximately ± 50 g.
- Due to a CDR Tool data imaging issue, all CDR files imaged from SDM-30 Delphi airbag control modules (ACM) using version 17.6 software are invalid and the ACM must be re-imaged using CDR version 17.6.1 and later software.
- All data should be examined in conjunction with other available physical evidence from the vehicle and scene.

Data Source:

All SDM recorded data is measured, calculated, and stored internally, except for the following:

- Vehicle Status Data (Pre-Crash) is transmitted by the Body Control Module, via the vehicle's communication network.
- The Belt Switch Circuit is wired directly to the SDM.

Data Element Sign Convention:

The following table provides an explanation of the sign notation for data elements that may be included in this CDR report. Directional references to sign notation are all from the perspective of the driver when seated in the vehicle facing the direction of forward vehicle travel.

Data Element Name	Positive Sign Notation Indicates
Longitudinal Acceleration	Forward
Longitudinal Velocity Change	Forward
Lateral Acceleration	Left to Right
Lateral Velocity Change	Left to Right
Vertical Acceleration	Downward
Roll Rate	Clockwise Rotation

Hexadecimal Data:

Data that the vehicle manufacturer has specified for data retrieval is shown in the hexadecimal data section of the CDR report. The hexadecimal data section of the CDR report may contain data that is not translated by the CDR program. The control module contains additional data that is not retrievable by the CDR tool.

01050_SDM30-delphi_r018

System Status at Time of Retrieval

Dynamic Deployment Event Counter	0
Multi-Event, Number of Events (Dynamic Event Counter)	0
Dynamic OnStar Notification Event Counter	0
Vehicle Identification Number (VIN)	1GYS4SKJ7FR [REDACTED]
Ignition Cycle, Download (Ignition Cycles at Investigation)	7518
End Model Part Number	00CF6F2D
System Type	N/A
Software Module Identifier 1	00CE44D6
Software Module Identifier 2	0165C8B8
Software Module Identifier 3	01621D42
Manufacturing Traceability Data, LineID	K
Manufacturing Traceability Data, ShiftID	3
Manufacturing Traceability Data, Year	15
Manufacturing Traceability Data, DayOfTheYear	099
Manufacturing Traceability Data, Serial/Lot/BatchNumber	390FAVM00
ESS # 1 Traceability Data, Component Identifier	AU
ESS # 1 Traceability Data, Part Number/Broadcast Code	8677
ESS # 1 Traceability Data, Supplier Code	D
ESS # 1 Traceability Data, Traceability Number	P00000000
ESS # 2 Traceability Data, Component Identifier	AT
ESS # 2 Traceability Data, Part Number/Broadcast Code	8677
ESS # 2 Traceability Data, Supplier Code	D
ESS # 2 Traceability Data, Traceability Number	P00000000
ESS # 3 Traceability Data, Component Identifier	AH
ESS # 3 Traceability Data, Part Number/Broadcast Code	8676
ESS # 3 Traceability Data, Supplier Code	D
ESS # 3 Traceability Data, Traceability Number	A00000000
ESS # 4 Traceability Data, Component Identifier	AJ
ESS # 4 Traceability Data, Part Number/Broadcast Code	8676
ESS # 4 Traceability Data, Supplier Code	D
ESS # 4 Traceability Data, Traceability Number	A00000000
ESS # 5 Traceability Data, Component Identifier	DA
ESS # 5 Traceability Data, Part Number/Broadcast Code	8678
ESS # 5 Traceability Data, Supplier Code	D
ESS # 5 Traceability Data, Traceability Number	A00000000
ESS # 6 Traceability Data, Component Identifier	DB
ESS # 6 Traceability Data, Part Number/Broadcast Code	8678
ESS # 6 Traceability Data, Supplier Code	D
ESS # 6 Traceability Data, Traceability Number	A00000000
ESS # 7 Traceability Data, Component Identifier	??
ESS # 7 Traceability Data, Part Number/Broadcast Code	0000
ESS # 7 Traceability Data, Supplier Code	D
ESS # 7 Traceability Data, Traceability Number	A00000000
ESS # 8 Traceability Data, Component Identifier	??
ESS # 8 Traceability Data, Part Number/Broadcast Code	0000
ESS # 8 Traceability Data, Supplier Code	D
ESS # 8 Traceability Data, Traceability Number	A00000000

Hexadecimal Data

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FF F2 00 FC C6 7C 04

DPID \$15
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DPID \$16
08 09 0A 0D 0E 27 27

DPID \$17
22 27 27 27 27 27 00

DPID \$32
FA FF 1D 5C 00 00 00

DPID \$35
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0B 11

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DID \$C3
01 62 1D 42

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Global Diagnostic System 2

Data Display

Overview

Vehicle Identification Number (VIN) 1GYS4SKJ7FR [REDACTED]
 Report Creation Date 2019-02-05 11:04:19 CST

Vehicle Configuration Property

Make	Cadillac
Model	Escalade ESV
Model Year	2015
Suspension Control Module Version	Not Equipped
Chassis Control Module Version	Active Grille Air Shutter
Target Implementation Date	Not Equipped / Other
Telematics Communication Interface Control Module Version	10
Transmission Type	Automatic Transmission 6 Speed (MYC)
Seat Memory Control Module Version	0512
Transfer Case Control Module Version	Transfer Case, Two Speed, Switch Activated (NQH)
Engine Identifier	6.2L (L86)
Distance Sensing Cruise Control Module	Not Equipped

System Information Property

VCI Serial Number	MDI: 22106936
Vehicle Session Creation Date	2019-02-05 10:52:12
Test Start Time	2019-02-05 11:04:04 CST

Antilock Braking Data

Control Module	Parameter Name	Value	Unit
Electronic Brake Control Module	System Voltage	12.21	V
Electronic Brake Control Module	ABS Pump Motor Voltage	0.00	V

Electronic Brake Control Module	Brake Pressure Sensor	2314	kPa
Electronic Brake Control Module	Brake Pressure Sensor	0.51	V
Electronic Brake Control Module	Left Front Wheel Speed Sensor	0	km/h
Electronic Brake Control Module	Right Front Wheel Speed Sensor	0	km/h
Electronic Brake Control Module	Left Rear Wheel Speed Sensor	0	km/h
Electronic Brake Control Module	Right Rear Wheel Speed Sensor	0	km/h
Electronic Brake Control Module	Lateral Acceleration Signal	0	m/s ²
Electronic Brake Control Module	Yaw Rate Signal	0	°/s
Electronic Brake Control Module	Steering Wheel Angle	5.1	°
Electronic Brake Control Module	Requested Torque	69	%
Electronic Brake Control Module	Delivered Torque	39	%
Electronic Brake Control Module	Brake Pedal Position Sensor	Inactive	
Electronic Brake Control Module	Traction Control System Status	Inactive	
Electronic Brake Control Module	Vehicle Stability System Status	Inactive	
Electronic Brake Control Module	Brake Fluid Level Sensor	OK	
Electronic Brake Control Module	Antilock Braking System	OK	
Electronic Brake Control Module	Traction Control System	OK	
Electronic Brake Control Module	Vehicle Stability System	OK	
Electronic Brake Control Module	Panic Brake Assist Status	OK	
Electronic Brake Control Module	Dynamic Rear Proportioning Status	OK	
Electronic Brake Control Module	Brake Booster Vacuum Sensor Supply	4.96	V
Electronic Brake Control Module	Brake Booster Vacuum Sensor	-7	kPa



Global Diagnostic System 2

DTC Display

Overview

Vehicle Identification Number (VIN) 1GYS4SKJ7FR [REDACTED]
 Report Creation Date 2019-02-05 10:57:04 CST

Vehicle Configuration Property

Make	Cadillac
Model	Escalade ESV
Model Year	2015
Suspension Control Module Version	Not Equipped
Chassis Control Module Version	Active Grille Air Shutter
Target Implementation Date	Not Equipped / Other
Telematics Communication Interface Control Module Version	10
Transmission Type	Automatic Transmission 6 Speed (MYC)
Seat Memory Control Module Version	0512
Transfer Case Control Module Version	Transfer Case, Two Speed, Switch Activated (NQH)
Engine Identifier	6.2L (L86)
Distance Sensing Cruise Control Module	Not Equipped

System Information Property

VCI Serial Number	MDI: 22106936
Vehicle Session Creation Date	2019-02-05 10:52:12
Test Start Time	2019-02-05 10:56:53 CST

Control Module Name	Control Module Status	DTC Count	DLC Pin
Body Control Module	DTCs Stored	19	6,14

Control Module	DTC Display	Symptom Byte	DTC Description	Symptom Description	Status
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Body Control Module	B0005	02	In Park Signal Circuit	Short to Ground	Passed and Failed This Ignition Cycle Last Test Since DTC Clear DTC History Status MIL Status	Passed Passed Passed and Failed History Not Requested
Body Control Module	B097B	02	Power Mode Start Switch Circuit	Short to Ground	Passed and Failed This Ignition Cycle Last Test Since DTC Clear DTC History Status MIL Status	Passed Passed Passed and Failed History Not Requested
Body Control Module	B1395	03	Control Module Voltage Reference Output 1 Circuit	Low Voltage	Passed and Failed This Ignition Cycle Last Test Since DTC Clear DTC History Status MIL Status	Passed Passed Passed and Failed History Not Requested
Body Control Module	B1516	08	Battery Current Sensor	Performance - Signal Invalid	Passed and Failed	Passed

					This Ignition Cycle	
					Last Test	Passed
					Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed	
					This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	B2545	01	Backup Lamps Circuit	Short to Battery	Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed	
					This Ignition Cycle	Not Run
					Last Test	Not Run
Body Control Module	B2575	04	Headlamps Control Circuit	Open	Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed	
Body Control Module	B2699	04	Right Headlamp Control Circuit	Open	This Ignition Cycle	Not Run

					Last Test	Not Run
					Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	B291B	3B	Content Theft Deterrent Sensor	Self-Test Malfunction	Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	B3006	02	Hood Ajar Circuit	Short to Ground	Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	B305A	00	No Response From Steering Column Lock Received	---	Passed and Failed This Ignition Cycle	Passed
					Last Test	Passed

					Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed	
					This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	B3101	00	Tire Pressure/Remote Control Door Lock Receiver Data Circuit	---	Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed	
					This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	B3112	00	Keyless Entry Transmitter 4 Battery	---	Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed	
					This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	B3600	03	Passenger Compartment Dimming Request Signal Circuit	Low Voltage	Since DTC Clear	Passed and Failed

					DTC History	History
					History Status	
					MIL Status	Not Requested
					Passed and Failed	
					This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	B3875	02	Windshield Wiper High Speed Relay Circuit	Short to Ground	Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed	
					This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	B3875	04	Windshield Wiper High Speed Relay Circuit	Open	Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed	
					This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	C0277	06	Brake Pedal Position Sensor Circuit	Low Voltage/Open	Since DTC Clear	Passed and Failed
					DTC History Status	History

Body Control Module	B101D	F0	Electronic Control Unit Hardware	Shorted	MIL Status	Not Requested
					Current This Ignition Cycle	Not Run
					Last Test	Failed Current DTC
					Since DTC Clear	Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed	
					This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	U0121	00	Lost Communication with Electronic Brake Control Module	---	Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed	
					This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	B1325	03	Control Module Power Circuit	Low Voltage	Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested



Global Diagnostic System 2

DTC Display

Overview

Vehicle Identification Number (VIN) 1GYS4SKJ7FR [REDACTED]
 Report Creation Date 2019-02-05 10:59:55 CST

Vehicle Configuration Property

Make	Cadillac
Model	Escalade ESV
Model Year	2015
Suspension Control Module Version	Not Equipped
Chassis Control Module Version	Active Grille Air Shutter
Target Implementation Date	Not Equipped / Other
Telematics Communication Interface Control Module Version	10
Transmission Type	Automatic Transmission 6 Speed (MYC)
Seat Memory Control Module Version	0512
Transfer Case Control Module Version	Transfer Case, Two Speed, Switch Activated (NQH)
Engine Identifier	6.2L (L86)
Distance Sensing Cruise Control Module	Not Equipped

System Information Property

VCI Serial Number	MDI: 22106936
Vehicle Session Creation Date	2019-02-05 10:52:12
Test Start Time	2019-02-05 10:59:09 CST

Control Module Name	Control Module Status	DTC Count	DLC Pin
Electronic Brake Control Module	DTCs Stored	1	6,14

Control Module	DTC Display	Symptom Byte	DTC Description	Symptom Description	Status
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Electronic Brake Control Module	C0299	00	Brake Booster Large Vacuum Leak Detected	- - -	History This Ignition Cycle	Not Run
					DTC Current Status	Not Current
					DTC History Status	History
					MIL Status	Not Requested



Global Diagnostic System 2

Freeze Frame/Failure Records

Overview

Vehicle Identification Number (VIN) 1GYS4SKJ7FR [REDACTED]
 Report Creation Date 2019-02-05 11:01:12 CST

Vehicle Configuration Property

Make	Cadillac
Model	Escalade ESV
Model Year	2015
Suspension Control Module Version	Not Equipped
Chassis Control Module Version	Active Grille Air Shutter
Target Implementation Date	Not Equipped / Other
Telematics Communication Interface Control Module Version	10
Transmission Type	Automatic Transmission 6 Speed (MYC)
Seat Memory Control Module Version	0512
Transfer Case Control Module Version	Transfer Case, Two Speed, Switch Activated (NQH)
Engine Identifier	6.2L (L86)
Distance Sensing Cruise Control Module	Not Equipped

System Information Property

VCI Serial Number MDI: 22106936
 Vehicle Session Creation Date 2019-02-05 10:52:12
 Test Start Time 2019-02-05 11:00:51 CST

Freeze Frame/Failure Records	DTC Display	Symptom Byte	DTC Description	Symptom Description
Freeze Frame	P0000	00	Unknown DTC	---

Parameter Name	Control Module	Value	Unit
Ignition Cycles Since Last DTC		255	Counts

Number of Times DTC has Occurred Since DTCs Cleared	Electronic Brake Control Module	14	Counts
Secondary Code of DTC	Electronic Brake Control Module	0	
Antilock Braking System Status	Electronic Brake Control Module	Inactive	
Traction Control System Status	Electronic Brake Control Module	Inactive	
Vehicle Stability System	Electronic Brake Control Module	Inactive	
Dynamic Rear Proportioning Status	Electronic Brake Control Module	Inactive	
Left Front Wheel Speed Sensor	Electronic Brake Control Module	0	km/h
Right Front Wheel Speed Sensor	Electronic Brake Control Module	0	km/h
Left Rear Wheel Speed Sensor	Electronic Brake Control Module	0	km/h
Right Rear Wheel Speed Sensor	Electronic Brake Control Module	0	km/h
Steering Wheel Angle	Electronic Brake Control Module	0	°
Brake Pressure Sensor	Electronic Brake Control Module	0	kPa
Brake Pedal Position Sensor	Electronic Brake Control Module	Inactive	
Lateral Acceleration	Electronic Brake Control Module	0	g
Longitudinal Acceleration	Electronic Brake Control Module	0	g
Yaw Rate	Electronic Brake Control Module	0	°/s

Freeze Frame/Failure Records	DTC Display	Symptom Byte	DTC Description	Symptom Description
Failure Record 1	C0299	00	Brake Booster Large Vacuum Leak Detected	---
Parameter Name			Control Module	Value Unit
Ignition Cycles Since Last DTC			Electronic Brake Control Module	114 Counts
Number of Times DTC has Occurred Since DTCs Cleared			Electronic Brake Control Module	2 Counts

Secondary Code of DTC	Electronic Brake Control Module	0	
Antilock Braking System Status	Electronic Brake Control Module	Inactive	
Traction Control System Status	Electronic Brake Control Module	Inactive	
Vehicle Stability System	Electronic Brake Control Module	Inactive	
Dynamic Rear Proportioning Status	Electronic Brake Control Module	Inactive	
Left Front Wheel Speed Sensor	Electronic Brake Control Module	0	km/h
Right Front Wheel Speed Sensor	Electronic Brake Control Module	0	km/h
Left Rear Wheel Speed Sensor	Electronic Brake Control Module	0	km/h
Right Rear Wheel Speed Sensor	Electronic Brake Control Module	0	km/h
Steering Wheel Angle	Electronic Brake Control Module	6	°
Brake Pressure Sensor	Electronic Brake Control Module	0	kPa
Brake Pedal Position Sensor	Electronic Brake Control Module	Inactive	
Lateral Acceleration	Electronic Brake Control Module	0	g
Longitudinal Acceleration	Electronic Brake Control Module	0	g
Yaw Rate	Electronic Brake Control Module	0	°/s



Global Diagnostic System 2

Identification Information

Overview

Vehicle Identification Number (VIN)	1GYS4SKJ7FR [REDACTED]
Report Creation Date	2019-02-05 11:02:35 CST

Vehicle Configuration Property

Make	Cadillac
Model	Escalade ESV
Model Year	2015
Suspension Control Module Version	Not Equipped
Chassis Control Module Version	Active Grille Air Shutter
Target Implementation Date	Not Equipped / Other
Telematics Communication Interface Control Module Version	10
Transmission Type	Automatic Transmission 6 Speed (MYC)
Seat Memory Control Module Version	0512
Transfer Case Control Module Version	Transfer Case, Two Speed, Switch Activated (NQH)
Engine Identifier	6.2L (L86)
Distance Sensing Cruise Control Module	Not Equipped

System Information Property

VCI Serial Number	MDI: 22106936
Vehicle Session Creation Date	2019-02-05 10:52:12
Test Start Time	2019-02-05 11:02:24 CST

Identification Information

Control Module	Parameter Name	Value	Unit
Electronic Brake Control Module	Vehicle Identification Number (VIN)	1GYS4SKJ7FR [REDACTED]	

Electronic Brake Control Module	Subscriber ID	PCARSTN#46
Electronic Brake Control Module	Date Programmed	Monday, April 20, 2015
Electronic Brake Control Module	Diagnostic Data Identifier	2B03
Electronic Brake Control Module	XML Configuration Compatibility Identifier	517
Electronic Brake Control Module	XML Data File Part Number	23495584
Electronic Brake Control Module	XML Data File Alpha Code	AA
Electronic Brake Control Module	Previous Subscriber ID	yyyyyyyyyy
Electronic Brake Control Module	2nd Previous Subscriber ID	
Electronic Brake Control Module	Manufacturer Enable Counter	0
Electronic Brake Control Module	Manufacturer's Traceability Number	1115094HWF4401R2
Electronic Brake Control Module	Module Diagnostic Address	28
Electronic Brake Control Module	End Model Part Number	23255028
Electronic Brake Control Module	Base Model Part Number	23255033
Electronic Brake Control Module	End Model Part Number Alpha Code	AA
Electronic Brake Control Module	Base Model Part Number Alpha Code	AA
Electronic Brake Control Module	Boot Software Part Number	23115283
Electronic Brake Control Module	Software Part Number Alpha Code	CA
Electronic Brake Control Module	Software Module 1 Identifier	23495577
Electronic Brake Control Module	Software Module 1 Identifier Alpha Code	DA
Electronic Brake Control Module	Software Module 2 Identifier	23495578
Electronic Brake Control Module	Software Module 2 Identifier Alpha Code	DA
Electronic Brake Control Module	Software Module 3 Identifier	23214921

Electronic Brake Control Module	Software Module 3 Identifier Alpha Code	DA
Electronic Brake Control Module	GMLAN Identification Data - Bus 1 Type	High Speed CAN Bus
Electronic Brake Control Module	GMLAN Identification Data - GMLAN Kernel 1 Version	300
Electronic Brake Control Module	GMLAN Identification Data - Data Dictionary 1 Version	80000
Electronic Brake Control Module	GMLAN Identification Data - Bus 2 Type	Chassis Expansion CAN Bus
Electronic Brake Control Module	GMLAN Identification Data - GMLAN Kernel 2 Version	300
Electronic Brake Control Module	GMLAN Identification Data - Data Dictionary 2 Version	80000
Electronic Brake Control Module	System Code	2B



Diagnostics

- Manage Diagnostic Packages
- Review Stored Data
- Preferences
- Release Notes
- Language

Days Remaining Until Lease Expires
27

Close Application

Navigation bar with buttons: Back, Contact Us, Home, Vehicle Menu, Enter

GDS 2 v.20.3.06300 GM Global v2019.1.2



Vehicle Selection

Device: MDI 22106936 Select Device Disconnect Navigate Without Device

Press Enter To Continue.

Make	Cadillac
Model	Escalade ESV
Model Year	2015

VIN: 1G1YS4G177F [REDACTED] Read VIN Clear Vehicle Selection Copy VIN

VIN	Year	Make	Model	Last Update
1G1YASG19C [REDACTED]	2012	Chevrolet	Sonic	Feb 4, 2019 2:50:07 PM
1G1FK1R53X [REDACTED]	2018	Chevrolet	Camaro	Jan 8, 2019 3:17:27 PM
1GNSCCG123F [REDACTED]	2015	Chevrolet	Tahoe	Jan 8, 2019 11:04:07 PM

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Enter



GDS 2

- Module Diagnostics
- Vehicle Diagnostics**
- System Diagnostics
- Session Manager

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration



Property	Value	Value Source
----------	-------	--------------

Navigation Path



GDS 2 v.20.3.06300 GM Global v2019.1.2 VIN: 1GYS4SKJ7F [redacted] 2015,Cadillac,Escalade ESV

MOI: 22106936 12.1 V



GDS 2

Vehicle DTC Information

Read Vehicle Wide DTC and ID Information

Selected Vehicle

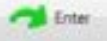
Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source

Navigation Path

Vehicle Diagnostics



GDS 2 v.20.3.06300 GM Global v2019.1.2 VIN: 1GY54SK7FR 2015 Cadillac Escalade ESV Vehicle Diagnostics

MDI: 22106936 12.2 V

Type here to search



10:51 AM 2/5/2019



GDS 2

GDS 2

Transmission Type - Please select a Transmission Type

Automatic Transmission 6 Speed (MYC)
Automatic Transmission 8 Speed (MSU)

No TIS Connection Available

Enter

GDS 2 v.2013.09300 GM Global v2018.1.2 VIN: 1GYS4SK7F... 2015,Cadillac Escalade ESV Vehicle Diagnostics MDI 22100938 12.1 V

Type here to search

Taskbar icons: File Explorer, Mail, Edge, etc.

System tray: 10:51 AM 2/5/2019



GDS 2

GDS 2

Distance Sensing Cruise Control Module - Please make a selection

Not Equipped
Distance Sensing Cruise Control (KSG)

No TIS Connection Available

Enter

GDS 2 v.2013.09300 GM Global v2018.1.2 VIN: 1GYS4SK7F... 2015,Cadillac Escalade ESV Vehicle Diagnostics MDI 22100938 12.1 V

Type here to search

Taskbar icons: File Explorer, Mail, Edge, etc.

System tray: 10:51 AM 2/5/2019



GDS 2

GDS 2

Suspension Control Module Version - Please make a selection

Not Equipped
Suspension Control Module (Z95)

No TIS Connection Available

Enter

GDS 2 v.2013.09300 GM Global v2018.1.2 VIN: 1GYS4SK7F... 2015,Cadillac Escalade ESV Vehicle Diagnostics MDI 22100938 12.1 V

Type here to search

Taskbar icons: File Explorer, Mail, Edge, etc.

System tray: 10:51 AM 2/5/2019



GDS 2

GDS 2

Target Implementation Date - Please select a Model Year

Not Equipped / Other
MY 2015.5 (AVF)
MY 2015 (WMF)

No TIS Connection Available

Enter

GDS 2 v.2013.06300 GM Global v2018.1.2 VIN: 10Y545K7F 2015,Cadillac Escalade ESV Vehicle Diagnostics MDI 22100938 12.1 V



GDS 2

Vehicle DTC Information

Read Vehicle Wide DTC and ID Information

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

Navigation Path

Vehicle Diagnostics



GDS 2 v.20.3.06300 GM Global v2019.1.2 VIN: 1GYS4SK7FR 2015,Cadillac,Escalade ESV,Vehicle Diagnostics

MOI: 22106936 12.1 V



GDS 2

Read Vehicle Wide DTC and ID Information

DTC Summary

Status	Control Module Name	Control Module Status	DTC Count	DLC Pin
✓	Engine Control Module	No DTCs Stored	0	6,14
✓	Chassis Control Module	No DTCs Stored	0	6,14
✓	Transmission Control Module	No DTCs Stored	0	6,14
✓	Transfer Case Control Module	No DTCs Stored	0	6,14
⚠	Electronic Brake Control Module	DTCs Stored	1	6,14
✗	Parking Brake Control Module	No Communication		6,14
✗	Multi-Axis Acceleration Sensor Module	No Communication		12,13
✓	Power Steering Control Module	No DTCs Stored	0	6,14
✓	Steering Wheel Angle Sensor Module	No DTCs Stored	0	12,13
⚠	Body Control Module	DTCs Stored	20	6,14
⚡	Inflatable Restraint Sensing and Diagnostic Module	Waiting For Data...		1
⚡	Passenger Presence Module	Waiting For Data...		1
✗	Seat Belt Retractor Motor Module - Left	No Communication		12,13
✗	Seat Belt Retractor Motor Module - Right	No Communication		12,13
⚡	Instrument Cluster	Waiting For Data...		1
⚡	Radio/HVAC Controls	Waiting For Data...		1
✗	Active Safety Control Module	No Communication		6,14
⚡	Video Processing Control Module	Waiting For Data...		1
⚡	Radio	Waiting For Data...		1
⚡	Amplifier	Waiting For Data...		1
⚡	Media Disc Player	Waiting For Data...		1
⚠	Human Machine Interface Control Module	DTCs Stored	1	6,14
✓	Telematics Communication Interface Control Module	No DTCs Stored	0	6,14
⚡	HVAC Control Module	Waiting For Data...		1
⚡	Seat Memory Control Module - Passenger	Waiting For Data...		1

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GDS 2 v.20.3.06300 GM Global v2019.1.2 VIN: 1GY54SK7FF 2015,Cadillac,Escalade ESV,Vehicle Diagnostics

MOE 22106936 12.1 V

Type here to search
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GDS 2

- [K20] Engine Control Module
- [K38] Chassis Control Module
- [K71] Transmission Control Module
- [K69] Transfer Case Control Module
- [K17] Electronic Brake Control Module
- [K83] Parking Brake Control Module
- [B176] Multi-Axis Acceleration Sensor Module
- [K43] Power Steering Control Module
- [B219] Steering Wheel Angle Sensor Module
- [K19] Suspension Control Module
- [K9] Body Control Module
- [K36] Inflatable Restraint Sensing and Diagnostic Module
- [K85] Passenger Presence Module
- [M101L] Seat Belt Retractor Motor Module - Left
- [M101R] Seat Belt Retractor Motor Module - Right
- [P16] Instrument Cluster**
- [A201] Radio/HVAC Controls

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

Navigation Path

Module Diagnostics

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GDS 2 v.20.3.06300 GM Global v2019.1.2 VIN: 1GYS4SK7FR 2015,Cadillac,Escalade ESV,Module Diagnostics
 MDE 22106936 12.1 V

Type here to search
 10:56 AM 2/5/2019



GDS 2

- Diagnostic Trouble Codes (DTC)
- Identification Information
- Data Display
- Control Functions
- Configuration/Reset Functions

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

Navigation Path

- Module Diagnostics
- Instrument Cluster

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GDS 2 v.20.3.06300 GM Global v2019.1.2 VIN: 1GYS4SK7FR 2015,Cadillac,Escalade ESV,Module Diagnostics,Instrument Cluster MDI: 22106936 12.1 V

Type here to search
 10:56 AM 2/5/2019



GDS 2

DTC Display

Area reserved for DTC display, currently empty.

Selected Vehicle

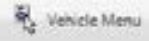
Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

Navigation Path

- Module Diagnostics
- Instrument Cluster



GDS 2 v.20.3.06300 GM Global v2019.1.2 VIN: 1GYS4SK7FR 2015,Cadillac,Escalade ESV,Module Diagnostics,Instrument Cluster,Diagnostic Trouble Codes (DTC)

MOI: 22106936 12.1 V



GDS 2

DTC Display

Create Report

Add Bookmark

Status	Control Module Name	Control Module Status	DTC Count	DLC Pin
✓	Instrument Cluster	No DTCs Stored	0	1

Control Module	DTC	Symptom Byte	Description	Symptom Description	Status
----------------	-----	--------------	-------------	---------------------	--------

Category	Decoded Value
----------	---------------

Clear DTCs

Refresh

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Vehicle Menu

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GDS 2 v.20.3.06300 GM Global v2019.1.2 VIN: 1GY54SK7FR 2015 Cadillac Escalade ESV, Module Diagnostics, Instrument Cluster, Diagnostic Trouble Codes (DTC)

MDI: 22106936 12.1 V



GDS 2

- [K20] Engine Control Module
- [K38] Chassis Control Module
- [K71] Transmission Control Module
- [K69] Transfer Case Control Module
- [K17] Electronic Brake Control Module
- [K83] Parking Brake Control Module
- [B176] Multi-Axis Acceleration Sensor Module
- [K43] Power Steering Control Module
- [B219] Steering Wheel Angle Sensor Module
- [K19] Suspension Control Module
- [K9] Body Control Module**
- [K36] Inflatable Restraint Sensing and Diagnostic Module
- [K85] Passenger Presence Module
- [M101L] Seat Belt Retractor Motor Module - Left
- [M101R] Seat Belt Retractor Motor Module - Right
- [P16] Instrument Cluster
- [A201] Radio/HVAC Controls

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

Navigation Path

Module Diagnostics

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GDS 2 v.20.3.06300 GM Global v2019.1.2 VIN: 1GYS4SK7FF 2015,Cadillac,Escalade ESV,Module Diagnostics

MDI: 22106936 12.1 V

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GDS 2

- Diagnostic Trouble Codes (DTC)
- Identification Information
- Data Display
- Control Functions
- Configuration/Reset Functions

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

Navigation Path

- Module Diagnostics
- Body Control Module



GDS 2 v.20.3.06300 GM Global v2019.1.2 VIN: 1GYS4SK7FR 2015,Cadillac,Escalade ESV,Module Diagnostics,Body Control Module

MOI: 22106936 12.1 V



GDS 2

DTC Display

Area reserved for Diagnostic Trouble Codes (DTC) display.

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

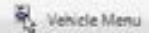
Selected Vehicle Configuration



Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

Navigation Path

- Module Diagnostics
- Body Control Module



GDS 2 v.20.3.06300 GM Global v2019.1.2 VIN: 1GYS4SK7FR 2015,Cadillac,Escalade ESV,Module Diagnostics,Body Control Module,Diagnostic Trouble Codes (DTC)

MOI: 22106936 12.1 V



GDS 2

- [K20] Engine Control Module
- [K38] Chassis Control Module
- [K71] Transmission Control Module
- [K69] Transfer Case Control Module
- [K17] Electronic Brake Control Module
- [K83] Parking Brake Control Module
- [B176] Multi-Axis Acceleration Sensor Module
- [K43] Power Steering Control Module
- [B219] Steering Wheel Angle Sensor Module
- [K19] Suspension Control Module
- [K9] Body Control Module
- [K36] Inflatable Restraint Sensing and Diagnostic Module**
- [K85] Passenger Presence Module
- [M101L] Seat Belt Retractor Motor Module - Left
- [M101R] Seat Belt Retractor Motor Module - Right
- [P16] Instrument Cluster
- [A20] Radio/HVAC Controls

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

Navigation Path

Module Diagnostics

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GDS 2 v.20.3.06300 GM Global v2019.1.2 VIN: 1GYS4SK7FF 2015,Cadillac,Escalade ESV,Module Diagnostics MDI: 22106936 12.1 V

Windows taskbar: Type here to search, 10:58 AM 2/5/2019



GDS 2

- Diagnostic Trouble Codes (DTC)
- Identification Information
- Data Display
- Control Functions
- Configuration/Reset Functions

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

Navigation Path

- Module Diagnostics
- Inflatable Restraint Sensing and Diagnostic Module

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GDS 2 v.20.3.06300 GM Global v2019.1.2 VIN: 1GYS4SK7FR 2015,Cadillac,Escalade ESV,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic Module

MDI: 22106936 12.1 V



GDS 2

DTC Display

Area reserved for Diagnostic Trouble Codes (DTCs). The area is currently empty.

Selected Vehicle

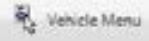
Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

Navigation Path

- Module Diagnostics
- Inflatable Restraint Sensing and Diagnostic Module



GDS 2 v.20.3.06300 GM Global v2019.1.2 VIN: 1GYS4SK7FR 2015,Cadillac,Escalade ESV,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic Module,Diagnostic Trouble Codes (DTC)

MDI: 22106936 12.1 V



GDS 2

DTC Display

Create Report

Add Bookmark

Status	Control Module Name	Control Module Status	DTC Count	DLC Pin
	Inflatable Restraint Sensing and Diagnostic Module	No DTCs Stored	0	1

Control Module	DTC	Symptom Byte	Description	Symptom Description	Status

Category	Decoded Value

Clear DTCs

Refresh

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GDS 2 v.20.3.06300 GM Global v2019.1.2 VIN: 1GY54SK7FR 2015.Cadillac.Escalade ESV.Module Diagnostics.Inflatable Restraint Sensing and Diagnostic Module,Diagnostic Trouble Codes (DTC)

MDI: 22106936 12.1 V



GDS 2

- [K20] Engine Control Module
- [K38] Chassis Control Module
- [K71] Transmission Control Module
- [K69] Transfer Case Control Module
- [K17] Electronic Brake Control Module**
- [K83] Parking Brake Control Module
- [B176] Multi-Axis Acceleration Sensor Module
- [K43] Power Steering Control Module
- [B219] Steering Wheel Angle Sensor Module
- [K19] Suspension Control Module
- [K9] Body Control Module
- [K36] Inflatable Restraint Sensing and Diagnostic Module
- [K85] Passenger Presence Module
- [M101L] Seat Belt Retractor Motor Module - Left
- [M101R] Seat Belt Retractor Motor Module - Right
- [P16] Instrument Cluster
- [A20] Radio/HVAC Controls

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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GDS 2 v.20.3.06300 GM Global v2019.1.2 VIN: 1GYS4SK7FF 2015,Cadillac,Escalade ESV,Module Diagnostics

MDI: 22106936 12.1 V

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GDS 2

- Diagnostic Trouble Codes (DTC)
- Identification Information
- Data Display
- Control Functions
- Configuration/Reset Functions

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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GDS 2

- DTC Display
- Freeze Frame/Failure Records

Selected Vehicle		
Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration		
Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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Electronic Brake Control Module

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GDS 2

DTC Display

Create Report

Add Bookmark

Status	Control Module Name	Control Module Status	DTC Count	DLC Pin
	Electronic Brake Control Module	DTCs Stored	1	6,14

Control Module	DTC	Symptom Byte	Description	Symptom Description	Status
Electronic Brake Control Module	C0299	00	Brake Booster Large Vacuum Leak Detected		History

Category	Decoded Value
This Ignition Cycle	Not Run
DTC Current Status	Not Current
DTC History Status	History
MIL Status	Not Requested

Clear DTCs

Refresh

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MDI: 22106936 12.1 V

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GDS 2

DTC Display

Freeze Frame/Failure Records

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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MDI: 22106936 12.1 V



QDS2

- Diagnostic Trouble Codes (DTC)
- Identification Information**
- Data Display
- Control Functions
- Configuration/Reset Functions

Selected Vehicle		
Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration		
Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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QDS2

- Diagnostic Trouble Codes (DTC)
- Identification Information
- Data Display**
- Control Functions
- Configuration/Reset Functions

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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QDS2

- Diagnostic Trouble Codes (DTC)
- Identification Information
- Data Display**
- Control Functions
- Configuration/Reset Functions

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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MD: 22 1049:36 13.1 V



Data Display Select Data List

- Antilock Braking Data
- Solenoid Valve Data
- Adaptive Pressure Control Data



Parameter Name	Value	Unit	Control Module
System Voltage	12.21	V	Electronic Brake Control Module
ABS Pump Motor Voltage	0.00	V	Electronic Brake Control Module
Brake Pressure Sensor	2314	kPa	Electronic Brake Control Module
Brake Pressure Sensor	0.51	V	Electronic Brake Control Module
Left Front Wheel Speed Sensor	0	km/h	Electronic Brake Control Module
Right Front Wheel Speed Sensor	0	km/h	Electronic Brake Control Module
Left Rear Wheel Speed Sensor	0	km/h	Electronic Brake Control Module
Right Rear Wheel Speed Sensor	0	km/h	Electronic Brake Control Module
Lateral Acceleration Signal	0	m/s ²	Electronic Brake Control Module
Yaw Rate Signal	0	°/s	Electronic Brake Control Module
Steering Wheel Angle	5.1	°	Electronic Brake Control Module
Requested Torque	69	%	Electronic Brake Control Module
Delivered Torque	39	%	Electronic Brake Control Module
Brake Pedal Position Sensor	Inactive		Electronic Brake Control Module
Traction Control System Status	Inactive		Electronic Brake Control Module
Vehicle Stability System Status	Inactive		Electronic Brake Control Module
Brake Fluid Level Sensor	OK		Electronic Brake Control Module
Antilock Braking System	OK		Electronic Brake Control Module
Traction Control System	nr		Electronic Brake Control Module



DDS 2

Data Display

Create Report

Add Bookmark

Diagnostic Data Display Graphical Data Display Line Graph

Solenoid Valve Data



Parameter Name	Value	Unit	Control Module
Left Front Inlet Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Left Front Outlet Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Right Front Inlet Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Right Front Outlet Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Left Rear Inlet Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Left Rear Outlet Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Right Rear Inlet Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Right Rear Outlet Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Vehicle Stability System Relay Feedback	Active		Electronic Brake Control Module
Secondary Isolation Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Primary Isolation Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Secondary Prime Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Primary Prime Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Pump Motor Relay Feedback	Inactive		Electronic Brake Control Module

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MD: 22 104936 13.0 V



Data Display Select Data List

- Antilock Braking Data
- Solenoid Valve Data

Adaptive Pressure Control Data



QDS 2

Data Display

Create Report

Add Bookmark

Diagnostic Data Display Graphical Data Display Line Graph

Adaptive Pressure Control Data



Parameter Name	Value	Unit	Control Module
Successful Adaptive Pressure Control Learn Counter	14		Electronic Brake Control Module
Ignition Cycles Until Next Adaptive Pressure Control Maintenance Mode	51		Electronic Brake Control Module
Inhibited Adaptive Pressure Control Maintenance Mode Activation Attempts	0		Electronic Brake Control Module
Primary Isolation Solenoid Valve Learn Status	Learned		Electronic Brake Control Module
Secondary Isolation Solenoid Valve Learn Status	Learned		Electronic Brake Control Module
ABS Left Front Inlet Solenoid Valve Learn Status	Learned		Electronic Brake Control Module
ABS Right Front Inlet Solenoid Valve Learn Status	Learned		Electronic Brake Control Module
ABS Left Rear Inlet Solenoid Valve Learn Status	Learned		Electronic Brake Control Module
ABS Right Rear Inlet Solenoid Valve Learn Status	Learned		Electronic Brake Control Module
Adaptive Pressure Control Performance Value 1	9870200		Electronic Brake Control Module
Adaptive Pressure Control Performance Value 2	7FFF77F		Electronic Brake Control Module
Primary Isolation Solenoid Valve Learned Value	4		Electronic Brake Control Module
Secondary Isolation Solenoid Valve Learned Value	4		Electronic Brake Control Module
ABS Left Front Inlet Solenoid Valve Learned Value	5		Electronic Brake Control Module
ABS Right Front Inlet Solenoid Valve Learned Value	4		Electronic Brake Control Module
ABS Left Rear Inlet Solenoid Valve Learned Value	4		Electronic Brake Control Module
ABS Right Rear Inlet Solenoid Valve Learned Value	2		Electronic Brake Control Module

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QDS2

- Diagnostic Trouble Codes (DTC)
- Identification Information
- Data Display
- Control Functions**
- Configuration/Reset Functions

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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MD: 22104926 13.1 V

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GDS2

- ABS Left Front Solenoid Valves
- ABS Right Front Solenoid Valves
- ABS Left Rear Solenoid Valves
- ABS Right Rear Solenoid Valves
- Traction Control Left Front Solenoid Valves
- Traction Control Right Front Solenoid Valves
- Traction Control Left Rear Solenoid Valves
- Traction Control Right Rear Solenoid Valves
- ABS Pump Motor
- Automated Brake Bleed
- Brake Booster Pump Motor

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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MDI: 22104926 13.1 V



GDS2

Brake Booster Pump Motor

Add Bookmark

Diagnostic Data Display | Graphical Data Display | Line Graph

AntiLock Braking Data



Parameter Name	Value	Unit	Control Module
System Voltage	12.21	V	Electronic Brake Control Module
ABS Pump Motor Voltage	0.00	V	Electronic Brake Control Module
Brake Pressure Sensor	2314	kPa	Electronic Brake Control Module
Brake Pressure Sensor	0.51	V	Electronic Brake Control Module
Left Front Wheel Speed Sensor	0	km/h	Electronic Brake Control Module
Right Front Wheel Speed Sensor	0	km/h	Electronic Brake Control Module
Left Rear Wheel Speed Sensor	0	km/h	Electronic Brake Control Module
Right Rear Wheel Speed Sensor	0	km/h	Electronic Brake Control Module
Lateral Acceleration Signal	0	m/s ²	Electronic Brake Control Module
Yaw Rate Signal	0	°/s	Electronic Brake Control Module
Steering Wheel Angle	5.2	°	Electronic Brake Control Module
Remanufact Trans	60	°C	Electronic Brake Control Module

Brake Booster Pump Motor

Commanded State: Uncommanded

Off

On

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MDI: 22104936 13.1 V

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Brake Booster Pump Motor

Diagnostic Data Display | Graphical Data Display | Line Graph

Antilock Braking Data

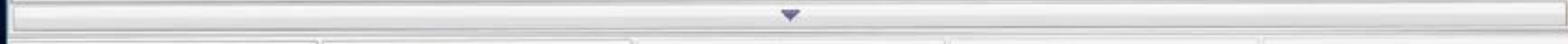


Parameter Name	Value	Unit	Control Module
Steering Wheel Angle	5.2	°	Electronic Brake Control Module
Requested Torque	69	%	Electronic Brake Control Module
Delivered Torque	38	%	Electronic Brake Control Module
Brake Pedal Position Sensor	Inactive		Electronic Brake Control Module
Traction Control System Status	Inactive		Electronic Brake Control Module
Vehicle Stability System Status	Inactive		Electronic Brake Control Module
Brake Fluid Level Sensor	OK		Electronic Brake Control Module
Antilock Braking System	OK		Electronic Brake Control Module
Traction Control System	OK		Electronic Brake Control Module
Vehicle Stability System	OK		Electronic Brake Control Module
Panic Brake Assist Status	OK		Electronic Brake Control Module

Brake Booster Pump Motor

Commanded State: Uncommanded

Off On



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Brake Booster Pump Motor

Diagnostic Data Display | Graphical Data Display | Line Graph

Antilock Braking Data

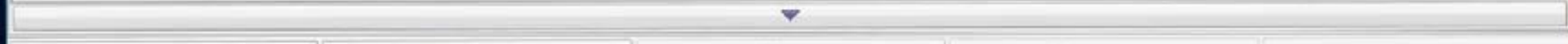


Parameter Name	Value	Unit	Control Module
Brake Pedal Position Sensor	Inactive		Electronic Brake Control Module
Traction Control System Status	Inactive		Electronic Brake Control Module
Vehicle Stability System Status	Inactive		Electronic Brake Control Module
Brake Fluid Level Sensor	OK		Electronic Brake Control Module
Antilock Braking System	OK		Electronic Brake Control Module
Traction Control System	OK		Electronic Brake Control Module
Vehicle Stability System	OK		Electronic Brake Control Module
Panic Brake Assist Status	OK		Electronic Brake Control Module
Dynamic Rear Proportioning Status	OK		Electronic Brake Control Module
Brake Booster Vacuum Sensor Supply	4.96	V	Electronic Brake Control Module
Brake Booster Vacuum Sensor	7	kPa	Electronic Brake Control Module

Brake Booster Pump Motor

Commanded State: Uncommanded

Off On



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QDS 2
[-] [x]

- ABS Left Front Solenoid Valves
- ABS Right Front Solenoid Valves
- ABS Left Rear Solenoid Valves
- ABS Right Rear Solenoid Valves
- Traction Control Left Front Solenoid Valves
- Traction Control Right Front Solenoid Valves
- Traction Control Left Rear Solenoid Valves
- Traction Control Right Rear Solenoid Valves
- ABS Pump Motor**
- Automated Brake Bleed
- Brake Booster Pump Motor

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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QDS 2

ABS Pump Motor

Add Bookmark

Diagnostic Data Display | Graphical Data Display | Line Graph

AntiLock Braking Data

Parameter Name	Value	Unit	Control Module
ABS Pump Motor Voltage	0.00	V	Electronic Brake Control Module

Parameter Name	Value	Unit	Control Module
System Voltage	12.21	V	Electronic Brake Control Module
Brake Pressure Sensor	2225	kPa	Electronic Brake Control Module
Brake Pressure Sensor	0.49	V	Electronic Brake Control Module
Left Front Wheel Speed Sensor	0	km/h	Electronic Brake Control Module
Right Front Wheel Speed Sensor	0	km/h	Electronic Brake Control Module
Left Rear Wheel Speed Sensor	0	km/h	Electronic Brake Control Module
Right Rear Wheel Speed Sensor	0	km/h	Electronic Brake Control Module
Lateral Acceleration Signal	0	m/s ²	Electronic Brake Control Module

ABS Pump Motor Voltage Command

Commanded State: Uncommanded



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MDi: 22 104936 13.1 V



GDS2

ABS Pump Motor

Add Bookmark

Diagnostic Data Display | Graphical Data Display | Line Graph

AntiLock Braking Data

Parameter Name	Value	Unit	Control Module
ABS Pump Motor Voltage	0.00	V	Electronic Brake Control Module

Parameter Name	Value	Unit	Control Module
Lateral Acceleration Signal	0	m/s ²	Electronic Brake Control Module
Yan Rate Signal	0	°/s	Electronic Brake Control Module
Steering Wheel Angle	5.2	°	Electronic Brake Control Module
Requested Torque	69	%	Electronic Brake Control Module
Delivered Torque	35	%	Electronic Brake Control Module
Brake Pedal Position Sensor	Inactive		Electronic Brake Control Module
Traction Control System Status	Inactive		Electronic Brake Control Module

ABS Pump Motor Voltage Command

Commanded State: Uncommanded



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MDI: 22 104936 13.1 V



ABS Pump Motor

Diagnostic Data Display | Graphical Data Display | Line Graph

Antilock Braking Data



Parameter Name	Value	Unit	Control Module
ABS Pump Motor Voltage	0.00	V	Electronic Brake Control Module

Parameter Name	Value	Unit	Control Module
Traction Control System Status	Inactive		Electronic Brake Control Module
Vehicle Stability System Status	Inactive		Electronic Brake Control Module
Brake Fluid Level Sensor	OK		Electronic Brake Control Module
Antilock Braking System	OK		Electronic Brake Control Module
Traction Control System	OK		Electronic Brake Control Module
Vehicle Stability System	OK		Electronic Brake Control Module
Panic Brake Assist Status	OK		Electronic Brake Control Module

ABS Pump Motor Voltage Command

Commanded State: Uncommanded





GDS2

ABS Pump Motor

Diagnostic Data Display | Graphical Data Display | Line Graph

Antilock Braking Data

Parameter Name	Value	Unit	Control Module
ABS Pump Motor Voltage	0.00	V	Electronic Brake Control Module

Parameter Name	Value	Unit	Control Module
Antilock Braking System	OK		Electronic Brake Control Module
Traction Control System	OK		Electronic Brake Control Module
Vehicle Stability System	OK		Electronic Brake Control Module
Panic Brake Assist Status	OK		Electronic Brake Control Module
Dynamic Rear Proportioning Status	OK		Electronic Brake Control Module
Brake Booster Vacuum Sensor Supply	4.96	V	Electronic Brake Control Module
Brake Booster Vacuum Sensor	-7	kPa	Electronic Brake Control Module

ABS Pump Motor Voltage Command

Commanded State: Uncommanded

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QDS2
[-] [x]

- [K20] Engine Control Module
- [K38] Chassis Control Module
- [K71] Transmission Control Module
- [K69] Transfer Case Control Module
- [K17] Electronic Brake Control Module
- [K83] Parking Brake Control Module
- [B176] Multi-Axis Acceleration Sensor Module
- [K43] Power Steering Control Module
- [B219] Steering Wheel Angle Sensor Module
- [K19] Suspension Control Module
- [K9] Body Control Module
- [K36] Inflatable Restraint Sensing and Diagnostic Module
- [K85] Passenger Presence Module
- [M101L] Seat Belt Retractor Motor Module - Left

Selected Vehicle		
Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration		
Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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GDS2

- Diagnostic Trouble Codes (DTC)
- Event Information
- Identification Information
- Data Display
- Control Functions
- Configuration/Reset Functions
- Inspection/Maintenance System Information

Selected Vehicle		
Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration		
Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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GDS 2 v.20.3.06.000 GM Global v.2019.1.2 VIN: 1GYS4KJ79F 2015,Cadillac,Escalade ESV,Module Diagnostics,Engine Control Module MDI: 22104926 13.1 V



GDS2

DTC Display

- Specific DTC
- Diagnostic Test Status: This Ignition Cycle
- Diagnostic Test Status: Since DTC Clear
- Freeze Frame/Failure Records

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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MD: 22104926 13.1 V

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GDS2

DTC Display

Create Report

Add Bookmark

Status	Control Module Name	Control Module Status	DTC Count	DLC Pin
	Engine Control Module	No DTCs Stored	0	6,14

Control Module	DTC	Symptom Byte	Description	Symptom Description	Status

Category	Decoded Value

Clear DTCs

Refresh

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QDS2
[-] [x]

- [K20] Engine Control Module
- [K38] Chassis Control Module
- [K71] Transmission Control Module
- [K69] Transfer Case Control Module
- [K17] Electronic Brake Control Module
- [K83] Parking Brake Control Module
- [B176] Multi-Axis Acceleration Sensor Module
- [K43] Power Steering Control Module
- [B219] Steering Wheel Angle Sensor Module
- [K19] Suspension Control Module
- [K9] Body Control Module
- [K36] Inflatable Restraint Sensing and Diagnostic Module
- [K85] Passenger Presence Module
- [M101L] Seat Belt Retractor Motor Module - Left

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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GDS2

- Diagnostic Trouble Codes (DTC)
- Identification Information
- Data Display
- Control Functions
- Configuration/Reset Functions

Selected Vehicle		
Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration		
Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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QDS2

DTC Display

Freeze Frame/Failure Records.

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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GDS 2

DTC Display

Create Report

Add Bookmark

Status	Control Module Name	Control Module Status	DTC Count	DLC Pin
	Parking Brake Control Module	No Communication		6,14

Control Module	DTC	Symptom Byte	Description	Symptom Description	Status

Category	Decoded Value

Clear DTCs

Refresh

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QDS2

DTC Display

Freeze Frame/Failure Records

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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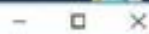
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GDS2



No Freeze Frame/Failure Records

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Windows taskbar with search bar, taskbar icons, and system tray showing 11:30 AM 2/5/2019.



GDS2

- Module Diagnostics
- Vehicle Diagnostics
- System Diagnostics**
- Session Manager

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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GDS2

Inspection/Maintenance System Information

Main content area for Inspection/Maintenance System Information, currently empty.

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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Inspection/Maintenance System Status Data

Distance with MIL On

Selected Vehicle

Property	Value	Value Source
Model Year	2015	VIN
Make	Cadillac	VIN
Model	Escalade ESV	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Chassis Control Module...	Active Grille Air Shutter	Control Module
Engine Identifier	6.2L (L86)	User
Transfer Case Control ...	Transfer Case, Two Spe...	Control Module
Suspension Control Mo...	Not Equipped	User
Telematics Communica...	10	Control Module
Distance Sensing Cruis...	Not Equipped	User
Transmission Type	Automatic Transmissio...	User
Target Implementation...	Not Equipped / Other	User
Seat Memory Control ...	0512	Control Module

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Inspection/Maintenance System Status Data Create Report Add Bookmark

Diagnostic Data Display Graphical Data Display Line Graph

Inspection/Maintenance System Status Data



Parameter Name	Value	Unit	Control Module
Number of DTCs stored in this control module	0		OBD Engine Control Module
Malfunction Indicator Lamp (MIL)	Off		OBD Engine Control Module
Misfire Monitor Enabled Since DTCs Cleared	Yes		OBD Engine Control Module
Misfire Monitor Complete Since DTCs Cleared	Yes		OBD Engine Control Module
Fuel System Monitor Enabled Since DTCs Cleared	Yes		OBD Engine Control Module
Fuel System Monitor Complete Since DTCs Cleared	Yes		OBD Engine Control Module
Component Monitor Enabled Since DTCs Cleared	Yes		OBD Engine Control Module
Component Monitor Complete Since DTCs Cleared	Yes		OBD Engine Control Module
Catalyst Monitor Enabled Since DTCs Cleared	Yes		OBD Engine Control Module
Catalyst Monitor Complete Since DTCs Cleared	Yes		OBD Engine Control Module
Heated Catalyst Monitor Enabled Since DTCs Cleared	No		OBD Engine Control Module
Heated Catalyst Monitor Complete Since DTCs Cleared	Yes		OBD Engine Control Module
EVAP Monitor Enabled Since DTCs Cleared	Yes		OBD Engine Control Module
EVAP Monitor Complete Since DTCs Cleared	No		OBD Engine Control Module
Secondary Air Injection Monitor Enabled Since DTCs Cleared	No		OBD Engine Control Module
Secondary Air Injection Monitor Complete Since DTCs Cleared	Yes		OBD Engine Control Module
A/C System Refrigerant Monitor Enabled Since DTCs Cleared	No		OBD Engine Control Module
A/C System Refrigerant Monitor Complete Since DTCs Cleared	Yes		OBD Engine Control Module
DTC 02023 (Fuel/Injection) Since DTCs Cleared	No		OBD Engine Control Module



QDS 2

Inspection/Maintenance System Status Data

Create Report

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Diagnostic Data Display | Graphical Data Display | Line Graph

Inspection/Maintenance System Status Data



Parameter Name	Value	Unit	Control Module
Secondary Air Injection Monitor Complete Since DTCs Cleared	Yes		OBD Engine Control Module
A/C System Refrigerant Monitor Enabled Since DTCs Cleared	No		OBD Engine Control Module
A/C System Refrigerant Monitor Complete Since DTCs Cleared	Yes		OBD Engine Control Module
O2S/HO2S Monitor Enabled Since DTCs Cleared	Yes		OBD Engine Control Module
O2S/HO2S Monitor Complete Since DTCs Cleared	Yes		OBD Engine Control Module
HO2S Heater Monitor Enabled Since DTCs Cleared	Yes		OBD Engine Control Module
HO2S Heater Monitor Complete Since DTCs Cleared	Yes		OBD Engine Control Module
EGR/Camshaft Position Monitor Enabled Since DTCs Cleared	Yes		OBD Engine Control Module
EGR/Camshaft Position Monitor Complete Since DTCs Cleared	Yes		OBD Engine Control Module
Misfire Monitor Enabled This Ignition Cycle	Yes		OBD Engine Control Module
Misfire Monitor Complete This Ignition Cycle	Yes		OBD Engine Control Module
Fuel System Monitor Enabled This Ignition Cycle	Yes		OBD Engine Control Module
Fuel System Monitor Complete This Ignition Cycle	No		OBD Engine Control Module
Component Monitor Enabled This Ignition Cycle	Yes		OBD Engine Control Module
Component Monitor Complete This Ignition Cycle	Yes		OBD Engine Control Module
Catalyst Monitor Enabled This Ignition Cycle	Yes		OBD Engine Control Module
Catalyst Monitor Complete This Ignition Cycle	No		OBD Engine Control Module
Heated Catalyst Monitor Enabled This Ignition Cycle	No		OBD Engine Control Module

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Inspection/Maintenance System Status Data

Create Report

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Diagnostic Data Display | Graphical Data Display | Line Graph

Inspection/Maintenance System Status Data



Parameter Name	Value	Unit	Control Module
Component Monitor Enabled This Ignition Cycle	Yes		OBD Engine Control Module
Component Monitor Complete This Ignition Cycle	Yes		OBD Engine Control Module
Catalyst Monitor Enabled This Ignition Cycle	Yes		OBD Engine Control Module
Catalyst Monitor Complete This Ignition Cycle	No		OBD Engine Control Module
Heated Catalyst Monitor Enabled This Ignition Cycle	No		OBD Engine Control Module
Heated Catalyst Monitor Complete This Ignition Cycle	Yes		OBD Engine Control Module
EVAP Monitor Enabled This Ignition Cycle	No		OBD Engine Control Module
EVAP Monitor Complete This Ignition Cycle	No		OBD Engine Control Module
Secondary Air Injection Monitor Enabled This Ignition Cycle	No		OBD Engine Control Module
Secondary Air Injection Monitor Complete This Ignition Cycle	Yes		OBD Engine Control Module
A/C System Refrigerant Monitor Enabled This Ignition Cycle	No		OBD Engine Control Module
A/C System Refrigerant Monitor Complete This Ignition Cycle	Yes		OBD Engine Control Module
O2S/HO2S Monitor Enabled This Ignition Cycle	Yes		OBD Engine Control Module
O2S/HO2S Monitor Complete This Ignition Cycle	No		OBD Engine Control Module
HO2S Heater Monitor Enabled This Ignition Cycle	Yes		OBD Engine Control Module
HO2S Heater Monitor Complete This Ignition Cycle	No		OBD Engine Control Module
EGR/Camshaft Position Monitor Enabled This Ignition Cycle	No		OBD Engine Control Module
EGR/Camshaft Position Monitor Complete This Ignition Cycle	No		OBD Engine Control Module

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Vehicle Selection

Device: MDI: 22106936 Select Device Disconnect Navigate Without Device

Press Enter To Continue.

Make	Chevrolet
Model	Sonic
Model Year	2012

VIN: TQ1JA35H9C [REDACTED] Read VIN Clear Vehicle Selection Copy VIN

VIN	Year	Make	Model	Last Update
TQ1J... [REDACTED]	2012	Chevrolet	Camaro	Jan 8, 2019 2:17:27 PM
TQNS... [REDACTED]	2015	Chevrolet	Tahoe	Jan 8, 2019 12:04:07 PM

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Global Diagnostic System 2

Vehicle DTC Information

Overview

Vehicle Identification Number (VIN) 1GYS4SKJ7FR [REDACTED]
 Report Creation Date 2019-02-05 10:52:29 CST

Vehicle Configuration Property

Make	Cadillac
Model	Escalade ESV
Model Year	2015
Suspension Control Module Version	Not Equipped
Chassis Control Module Version	Active Grille Air Shutter
Target Implementation Date	Not Equipped / Other
Telematics Communication Interface Control Module Version	10
Transmission Type	Automatic Transmission 6 Speed (MYC)
Seat Memory Control Module Version	0512
Transfer Case Control Module Version	Transfer Case, Two Speed, Switch Activated (NQH)
Engine Identifier	6.2L (L86)
Distance Sensing Cruise Control Module	Not Equipped

System Information Property

VCI Serial Number	MDI: 22106936
Vehicle Session Creation Date	2019-02-05 10:51:30
Test Start Time	2019-02-05 10:52:12 CST

Control Module Name	Control Module Status	DTC Count	DLC Pin
Engine Control Module	No DTCs Stored	0	6,14
Chassis Control Module	No DTCs Stored	0	6,14
Transmission Control Module	No DTCs Stored	0	6,14

Transfer Case Control Module	No DTCs Stored	0	6,14
Electronic Brake Control Module	DTCs Stored	1	6,14
Parking Brake Control Module	No Communication	0	6,14
Multi-Axis Acceleration Sensor Module	No Communication	0	12,13
Power Steering Control Module	No DTCs Stored	0	6,14
Steering Wheel Angle Sensor Module	No DTCs Stored	0	12,13
Body Control Module	DTCs Stored	19	6,14
Inflatable Restraint Sensing and Diagnostic Module	No DTCs Stored	0	1
Passenger Presence Module	No DTCs Stored	0	1
Seat Belt Retractor Motor Module - Left	No Communication	0	12,13
Seat Belt Retractor Motor Module - Right	No Communication	0	12,13
Instrument Cluster	No DTCs Stored	0	1
Radio/HVAC Controls	Read DTCs only supported under Module Diagnostics	0	1
Active Safety Control Module	No Communication	0	6,14
Video Processing Control Module	No DTCs Stored	0	1
Radio	No DTCs Stored	0	1
Amplifier	No DTCs Stored	0	1
Media Disc Player	DTCs Stored	2	1
Human Machine Interface Control Module	DTCs Stored	1	6,14
Telematics Communication Interface Control Module	No DTCs Stored	0	6,14
HVAC Control Module	No DTCs Stored	0	1
Seat Memory Control Module - Passenger	No Communication	0	1
Seat Memory Control Module - Driver	No DTCs Stored	0	1
Keyless Entry Control Module	No DTCs Stored	0	1
Assist Step Control Module	No Communication	0	1
Left Side Object Detection Control Module	No DTCs Stored	0	1
Parking Assist Control Module	No DTCs Stored	0	1
Frontview Camera Module	DTCs Stored	1	1
Steering Column Lock Control Module	DTCs Stored	2	1
Long Range Radar Sensor Module	No Communication	0	3,11
	No Communication	0	3,11

Left Front Short Range Radar Sensor Module					
Right Front Short Range Radar Sensor Module	No Communication	0	3,11		
Left Rear Radar Short Range Sensor Module	No Communication	0	3,11		
Right Rear Short Range Radar Sensor Module	No Communication	0	3,11		

Control Module	DTC Display	Symptom Byte	DTC Description	Symptom Description	Status
Steering Column Lock Control Module	B101E	47	Electronic Control Unit Software	VIN Not Programmed	Current DTC Current Status DTC History Status Current
Steering Column Lock Control Module	B101E	48	Electronic Control Unit Software	Security Code Not Programmed	Current DTC Current Status DTC History Status Current
Body Control Module	B0005	02	In Park Signal Circuit	Short to Ground	Passed and Failed This Ignition Cycle Last Test Passed Since DTC Clear DTC History Status MIL Status Not Requested
Body Control Module	B097B	02	Power Mode Start Switch Circuit	Short to Ground	Passed and Failed This Ignition Cycle Last Test Passed

					Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	B1395	03	Control Module Voltage Reference Output 1 Circuit	Low Voltage	Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	B1516	08	Battery Current Sensor	Performance - Signal Invalid	Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	B2545	01	Backup Lamps Circuit	Short to Battery	Since DTC Clear	Passed and Failed

					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed This Ignition Cycle	Not Run
					Last Test	Not Run
Body Control Module	B2575	04	Headlamps Control Circuit	Open	Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed This Ignition Cycle	Not Run
					Last Test	Not Run
Body Control Module	B2699	04	Right Headlamp Control Circuit	Open	Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	B291B	3B	Content Theft Deterrent Sensor	Self-Test Malfunction	Since DTC Clear	Passed and Failed
					DTC History Status	History

					MIL Status	Not Requested
					Passed and Failed	
					This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	B3006	02	Hood Ajar Circuit	Short to Ground	Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed	
					This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	B305A	00	No Response From Steering Column Lock Received	---	Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed	
					This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	B3101	00	Tire Pressure/Remote Control Door Lock Receiver Data Circuit	---	Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested

Body Control Module	B3111	00	Keyless Entry Transmitter 3 Battery	---	Passed and Failed This Ignition Cycle Last Test Since DTC Clear DTC History Status MIL Status
					Requested Passed and Failed This Ignition Cycle Last Test Since DTC Clear DTC History Status MIL Status
Body Control Module	B3112	00	Keyless Entry Transmitter 4 Battery	---	Requested Passed and Failed This Ignition Cycle Last Test Since DTC Clear DTC History Status MIL Status
					Requested Passed and Failed This Ignition Cycle Last Test Since DTC Clear DTC History Status MIL Status
Body Control Module	B3600	03	Passenger Compartment Dimming Request Signal Circuit	Low Voltage	Requested Passed and Failed This Ignition Cycle Last Test Since DTC Clear DTC History Status MIL Status
					Requested Passed and Failed This Ignition Cycle Last Test Since DTC Clear DTC History Status MIL Status
Body Control Module	B3875	02	Windshield Wiper High Speed Relay Circuit	Short to Ground	Requested Passed and Failed Passed

					This Ignition Cycle	
					Last Test	Passed
					Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed	
					This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	B3875	04	Windshield Wiper High Speed Relay Circuit	Open	Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Passed and Failed	
					This Ignition Cycle	Passed
					Last Test	Passed
Body Control Module	C0277	06	Brake Pedal Position Sensor Circuit	Low Voltage/Open	Since DTC Clear	Passed and Failed
					DTC History Status	History
					MIL Status	Not Requested
					Current This Ignition Cycle	Not Run
Body Control Module	B101D	F0	Electronic Control Unit Hardware	Shorted		

Module	DTC	Severity	Description	Frequency	Last Test	Failed Current DTC	Since DTC Clear	DTC History Status	MIL Status	Passed and Failed This Ignition Cycle	Last Test	Passed	Since DTC Clear	Passed and Failed	DTC History Status	MIL Status	Requested	History DTC Current Status	Not Current	DTC History Status	History This Ignition Cycle	Not Run	DTC Current Status	Not Current	DTC History Status	History Status	MIL Status	Requested	History
Body Control Module	U0121	00	Lost Communication with Electronic Brake Control Module	---	Passed	Passed	Passed and Failed	History	Not Requested	Passed	Passed	Passed	Passed and Failed	History	Not Requested	Requested	Requested	History	Not Current	History	Not Run	Not Run	Not Current	Not Current	History	History	Not Requested	Requested	History
Human Machine Interface Control Module	U15F0	00	Lost Communication with Device on LIN Bus	---	Passed	Passed	Passed and Failed	History	Not Requested	Passed	Passed	Passed	Passed and Failed	History	Not Requested	Requested	Requested	History	Not Current	History	Not Run	Not Run	Not Current	Not Current	History	History	Not Requested	Requested	History
Electronic Brake Control Module	C0299	00	Brake Booster Large Vacuum Leak Detected	---	Passed	Passed	Passed and Failed	History	Not Requested	Passed	Passed	Passed	Passed and Failed	History	Not Requested	Requested	Requested	History	Not Current	History	Not Run	Not Run	Not Current	Not Current	History	History	Not Requested	Requested	History
	U0078	00		---	Passed	Passed	Passed and Failed	History	Not Requested	Passed	Passed	Passed	Passed and Failed	History	Not Requested	Requested	Requested	History	Not Current	History	Not Run	Not Run	Not Current	Not Current	History	History	Not Requested	Requested	History

Media Disc Player			Control Module Communication Low Speed CAN Bus Off		DTC Current Status	Not Current
					DTC History Status	History
Media Disc Player	B127A	04	Auxiliary Video Input Signal Circuit	Open	Current Status	Current
					DTC History Status	History
					History This Ignition Cycle	Passed
					Last Test	Passed
Frontview Camera Module	B1011	00	System Disabled Information Stored	---	Since DTC Clear	Passed
					DTC History Status	History
					MIL Status	Not Requested



Global Diagnostic System 2

Read Vehicle Wide DTC and ID Information

Overview

Vehicle Identification Number (VIN)	1GYS4SKJ7FR [REDACTED]
Report Creation Date	2019-02-05 10:53:38 CST

Vehicle Configuration Property

Make	Cadillac
Model	Escalade ESV
Model Year	2015
Suspension Control Module Version	Not Equipped
Chassis Control Module Version	Active Grille Air Shutter
Target Implementation Date	Not Equipped / Other
Telematics Communication Interface Control Module Version	10
Transmission Type	Automatic Transmission 6 Speed (MYC)
Seat Memory Control Module Version	0512
Transfer Case Control Module Version	Transfer Case, Two Speed, Switch Activated (NQH)
Engine Identifier	6.2L (L86)
Distance Sensing Cruise Control Module	Not Equipped

System Information Property

VCI Serial Number	MDI: 22106936
Vehicle Session Creation Date	2019-02-05 10:52:12
Test Start Time	2019-02-05 10:53:36 CST

Engine Control Module

Identification Information	Value
Vehicle Identification Number (VIN)	1GYS4SKJ7FR [REDACTED]
End Model Part Number	12665217

Base Model Part Number	12659190
Software Module 1 Identifier	12665218
Software Module 2 Identifier	12666448
Software Module 3 Identifier	12659087
Software Module 4 Identifier	12659316
Software Module 5 Identifier	12666426
Software Module 6 Identifier	12668873
Software Module 7 Identifier	12653630
Software Module 8 Identifier	12659035

No DTCs Stored**Chassis Control Module**

Identification Information	Value
Vehicle Identification Number (VIN)	1GYS4SKJ7FR [REDACTED]
Subscriber ID	PCARSTN#46
Date Programmed	20150420
Diagnostic Data Identifier	0306
Base Model Part Number	22888287
End Model Part Number	23482556
Software Module 1 Identifier	23482558
Software Module 2 Identifier	23182545
Software Module 3 Identifier	22988699
Software Module 4 Identifier	
Software Module 5 Identifier	
System Code	03

No DTCs Stored**Transmission Control Module**

Identification Information	Value
Vehicle Identification Number (VIN)	1GYS4SKJ7FR [REDACTED]
Date Programmed	20150420
Diagnostic Data Identifier	0
End Model Part Number	24274896
Base Model Part Number	24257287
Software Module 1 Identifier	24274897
Software Module 1 Identifier Alpha Code	AA
Software Module 2 Identifier	24275803
Software Module 2 Identifier Alpha Code	AD
Software Module 3 Identifier	24275806

Software Module 3 Identifier Alpha Code	AD
Software Module 4 Identifier	24275807
Software Module 4 Identifier Alpha Code	AD
System Code	0

No DTCs Stored**Transfer Case Control Module****Identification Information**

	Value
Vehicle Identification Number (VIN)	1GYS4SKJ7FR [REDACTED]
Diagnostic Data Identifier	0306
Software Part Number	23285502
Calibration Part Number	23285508
End Model Part Number	23287058
Base Model Part Number	23287057
Hardware Version	A1ÿÿÿ

No DTCs Stored**Electronic Brake Control Module****Identification Information**

	Value
Vehicle Identification Number (VIN)	1GYS4SKJ7FR [REDACTED]
Subscriber ID	PCARSTN#46
Date Programmed	Monday, April 20, 2015
Diagnostic Data Identifier	2B03
XML Configuration Compatibility Identifier	517
XML Data File Part Number	23495584
XML Data File Alpha Code	AA
Previous Subscriber ID	ÿÿÿÿÿÿÿÿÿÿ
2nd Previous Subscriber ID	
Manufacturer Enable Counter	0
Manufacturer's Traceability Number	1115094HWF4401R2
Module Diagnostic Address	28
End Model Part Number	23255028
Base Model Part Number	23255033
End Model Part Number Alpha Code	AA
Base Model Part Number Alpha Code	AA
Boot Software Part Number	23115283
Software Part Number Alpha Code	CA
Software Module 1 Identifier	23495577
Software Module 1 Identifier Alpha Code	DA

Software Module 2 Identifier	23495578
Software Module 2 Identifier Alpha Code	DA
Software Module 3 Identifier	23214921
Software Module 3 Identifier Alpha Code	DA
Software Module 4 Identifier	
Software Module 4 Identifier Alpha Code	
Software Module 5 Identifier	
Software Module 5 Identifier Alpha Code	
Software Module 6 Identifier	
Software Module 6 Identifier Alpha Code	
Software Module 7 Identifier	
Software Module 7 Identifier Alpha Code	
Software Module 8 Identifier	
Software Module 8 Identifier Alpha Code	
GMLAN Identification Data - Bus 1 Type	High Speed CAN Bus
GMLAN Identification Data - GMLAN Kernel 1 Version	300
GMLAN Identification Data - Data Dictionary 1 Version	80000
GMLAN Identification Data - Bus 2 Type	Chassis Expansion CAN Bus
GMLAN Identification Data - GMLAN Kernel 2 Version	300
GMLAN Identification Data - Data Dictionary 2 Version	80000
System Code	2B

DTC Display	Symptom Byte	DTC Description	Symptom Description	Status
				History
				This Ignition Cycle
				Not Run
C0299	00	Brake Booster Large Vacuum Leak Detected	---	DTC Current Status
				Not Current
				DTC History Status
				History
				MIL Status
				Not Requested

Parking Brake Control Module

No Communication

Power Steering Control Module

Identification Information	Value
System Identification	NEXTR0300
System Name or Engine Type	RACK-EPS
Subscriber ID	0000000000
Date Programmed	Monday, October 22, 2018
Diagnostic Data Identifier	901
Manufacturer Enable Counter	0
Module Diagnostic Address	31
Manufacturer's Traceability Number	B115104050965630
Software Module 1 Identifier	23433183
Software Module 2 Identifier	84391493
Software Module 3 Identifier	
End Model Part Number	23240614
Base Model Part Number	23240615
Software Module 1 Identifier Alpha Code	AB
Software Module 2 Identifier Alpha Code	AA
End Model Part Number Alpha Code	AA
Base Model Part Number Alpha Code	AA
Boot Software Part Number	23467711

No DTCs Stored

Body Control Module

Identification Information	Value
End Model Part Number	13595894
Boot Software Part Number	13586286
Manufacturer Enable Counter	0
Calibration Part Number 1	13595897
Calibration Part Number 2	23391241
Calibration Part Number 3	23166763
Calibration Part Number 4	23165540
Calibration Part Number 5	23166989
Calibration Part Number 6	23259715
Calibration Part Number 7	23168888
Calibration Part Number 8	23167052
Calibration Part Number 9	23259680
Calibration Part Number 10	23164792
Calibration Part Number 11	23226442
Calibration Part Number 12	23166993
Calibration Part Number 13	23261492

Calibration Part Number 14 23193184
 Calibration Part Number 15 23435275
 Calibration Part Number 16 13505709
 Calibration Part Number 17 13505710
 Calibration Part Number 18 13505707
 Calibration Part Number 19 13505708
 Calibration Part Number 20 23166948
 Diagnostic Data Identifier 401
 Module Diagnostic Address 40
 Vehicle Identification Number (VIN) 1GYS4SKJ7FR [REDACTED]
 Odometer 104785

DTC Display	Symptom Byte	DTC Description	Symptom Description	Status
B0005	02	In Park Signal Circuit	Short to Ground	Passed and Failed This Ignition Cycle Passed Last Test Passed Since DTC Clear Passed and Failed DTC History Status History MIL Status Not Requested Passed and Failed This Ignition Cycle Passed Last Test Passed Since DTC Clear Passed and Failed DTC History Status History MIL Status Not Requested
B097B	02	Power Mode Start Switch Circuit	Short to Ground	Passed and Failed This Ignition Cycle Passed Last Test Passed Since DTC Clear Passed and Failed DTC History Status History MIL Status Not Requested
B1395	03	Control Module Voltage Reference Output 1 Circuit	Low Voltage	Passed and Failed This Ignition Cycle Passed

				Last Test	Passed
				Since DTC Clear	Passed and Failed
				DTC History Status	History
				MIL Status	Not Requested
				Passed and Failed	
				This Ignition Cycle	Passed
				Last Test	Passed
B1516	08	Battery Current Sensor	Performance - Signal Invalid	Since DTC Clear	Passed and Failed
				DTC History Status	History
				MIL Status	Not Requested
				Passed and Failed	
				This Ignition Cycle	Passed
				Last Test	Passed
B2545	01	Backup Lamps Circuit	Short to Battery	Since DTC Clear	Passed and Failed
				DTC History Status	History
				MIL Status	Not Requested
				Passed and Failed	
				This Ignition Cycle	Not Run
				Last Test	Not Run
B2575	04	Headlamps Control Circuit	Open	Since DTC Clear	Passed and Failed
					History

				DTC History Status	
				MIL Status	Not Requested
				Passed and Failed	
				This Ignition Cycle	Not Run
				Last Test	Not Run
B2699	04	Right Headlamp Control Circuit	Open	Since DTC Clear	Passed and Failed
				DTC History Status	History
				MIL Status	Not Requested
				Passed and Failed	
				This Ignition Cycle	Passed
				Last Test	Passed
B291B	3B	Content Theft Deterrent Sensor	Self-Test Malfunction	Since DTC Clear	Passed and Failed
				DTC History Status	History
				MIL Status	Not Requested
				Passed and Failed	
				This Ignition Cycle	Passed
				Last Test	Passed
B3006	02	Hood Ajar Circuit	Short to Ground	Since DTC Clear	Passed and Failed
				DTC History Status	History
				MIL Status	Not Requested

B305A	00	No Response From Steering Column Lock Received	---	Passed and Failed This Ignition Cycle Passed Last Test Passed Since DTC Clear Passed and Failed DTC History Status History MIL Status Not Requested
B3101	00	Tire Pressure/Remote Control Door Lock Receiver Data Circuit	---	Passed and Failed This Ignition Cycle Passed Last Test Passed Since DTC Clear Passed and Failed DTC History Status History MIL Status Not Requested
B3111	00	Keyless Entry Transmitter 3 Battery	---	Passed and Failed This Ignition Cycle Passed Last Test Passed Since DTC Clear Passed and Failed DTC History Status History MIL Status Not Requested
B3112	00	Keyless Entry Transmitter 4 Battery	---	Passed and Failed This Ignition Cycle Passed Last Test Passed

				Since DTC Clear	Passed and Failed
				DTC History Status	History
				MIL Status	Not Requested
				Passed and Failed	
				This Ignition Cycle	Passed
				Last Test	Passed
B3600	03	Passenger Compartment Dimming Request Signal Circuit	Low Voltage	Since DTC Clear	Passed and Failed
				DTC History Status	History
				MIL Status	Not Requested
				Passed and Failed	
				This Ignition Cycle	Passed
				Last Test	Passed
B3875	02	Windshield Wiper High Speed Relay Circuit	Short to Ground	Since DTC Clear	Passed and Failed
				DTC History Status	History
				MIL Status	Not Requested
B3875	04	Windshield Wiper High Speed Relay Circuit	Open	Passed and Failed	
				This Ignition Cycle	Passed
				Last Test	Passed
				Since DTC Clear	Passed and Failed
				DTC History Status	History

				MIL Status	Not Requested
				Passed and Failed	
				This Ignition Cycle	Passed
				Last Test	Passed
C0277	06	Brake Pedal Position Sensor Circuit	Low Voltage/Open	Since DTC Clear	Passed and Failed
				DTC History Status	History
				MIL Status	Not Requested
				Current	
				This Ignition Cycle	Not Run
				Last Test	Failed Current DTC
B101D	F0	Electronic Control Unit Hardware	Shorted	Since DTC Clear	Failed
				DTC History Status	History
				MIL Status	Not Requested
				Passed and Failed	
				This Ignition Cycle	Passed
				Last Test	Passed
U0121	00	Lost Communication with Electronic Brake Control Module	- - -	Since DTC Clear	Passed and Failed
				DTC History Status	History
				MIL Status	Not Requested
B1325	03	Control Module Power Circuit	Low Voltage	Passed and Failed	Passed

This Ignition Cycle	
Last Test	Passed
Since DTC Clear	Passed and Failed
DTC History Status	History
MIL Status	Not Requested

Active Safety Control Module

No Communication

Human Machine Interface Control Module

Identification Information	Value
End Model Part Number	23228496
Boot Software Part Number	23228505
Calibration Part Number 1	23228505
Calibration Part Number 2	23151584
Calibration Part Number 3	23432426
Calibration Part Number 4	23151641
Calibration Part Number 5	23190232
Calibration Part Number 6	23151644
Calibration Part Number 7	23301202
Calibration Part Number 8	23222886
Calibration Part Number 9	23151604
Calibration Part Number 10	23151605
Calibration Part Number 11	23151648
Calibration Part Number 12	23496379
Calibration Part Number 13	0
Calibration Part Number 14	23432167
Calibration Part Number 15	23432184
Calibration Part Number 16	
Calibration Part Number 17	10000002
Calibration Part Number 18	15003457
Calibration Part Number 19	15003449
Control Module Production Date	25.03.2015
Software Freeze Date	24.09.2014

VIN Digits 2-17	GYS4SKJ7FR
Diagnostic Data Identifier	703
Manufacturer Enable Counter	0
Hardware Version	PP 1.00
Manufacturer's Traceability Number	B115084001179787

DTC Display	Symptom Byte	DTC Description	Symptom Description	Status	
U15F0	00	Lost Communication with Device on LIN Bus	---	History DTC Current Status DTC History Status	Not Current History

Telematics Communication Interface Control Module

Identification Information	Value
Bluetooth	Disabled
End Model Part Number	23261702
Firmware Over-the-Air Version	6978
GSM Network Code	28672
Manufacturer	LG
Manufacturer's Traceability Number	1215020000010119
Mobile Directory Number	3101707135919042
Mobile Identification Number	31010101720296F
Mobile Equipment Identifier	014158001693498
Module Generation Identifier	10
Off-Board Navigation	Enabled
OnStar Customer Identifier	103933912
Option Configuration	On
Preferred Roaming List Version Number	90F5A0D6
Remote Vehicle Speed Limiting	Active
Software Module 1 Identifier	353953
Software Module 1 Identifier Alpha Code	59S
Integrated Circuit Card Identifier	8901170227101720290
Utility File Part Number	23228803

No DTCs Stored

Multi-Axis Acceleration Sensor Module

No Communication

Steering Wheel Angle Sensor Module

Identification Information	Value
Diagnostic Data Identifier	501
Manufacturer's Traceability Number	7115072507202960
Module Diagnostic Address	34
End Model Part Number	13590209
End Model Part Number Alpha Code	CD
GMLAN Identification Data - Bus 1 Type	Chassis Expansion CAN Bus
GMLAN Identification Data - GMLAN Kernel 1 Version	300
GMLAN Identification Data - Data Dictionary 1 Version	50202

No DTCs Stored**Seat Belt Retractor Motor Module - Left****No Communication****Seat Belt Retractor Motor Module - Right****No Communication****Long Range Radar Sensor Module****No Communication****Left Front Short Range Radar Sensor Module****No Communication****Right Front Short Range Radar Sensor Module****No Communication****Left Rear Radar Short Range Sensor Module****No Communication****Right Rear Short Range Radar Sensor Module****No Communication****Inflatable Restraint Sensing and Diagnostic Module**

Identification Information	Value
Vehicle Identification Number (VIN)	1GYS4SKJ7FR [REDACTED]
End Model Part Number	13594413
Base Model Part Number	13590221

Manufacturer's Traceability Number	K315099390FAVM00
Inflatable Restraint Sensing and Diagnostic Module Primary Key	7736
Software Part Number	13518038
Calibration Part Number 1	23447736
Calibration Part Number 2	23207234
Diagnostic Data Identifier	0B11
Software Module 1 Identifier	0
Software Module 2 Identifier	0
High Voltage Disable Requested - Crash Event Detected	No
Transmitting Acceleration Sensor Reading on Bus	Enabled

No DTCs Stored**Passenger Presence Module**

Identification Information	Value
End Model Part Number	23133680
Base Model Part Number	23133680
Manufacturer's Traceability Number	BR3680S06250FH4L
Software Part Number	23133762
Calibration Part Number 1	23133683

No DTCs Stored**Instrument Cluster**

Identification Information	Value
Vehicle Identification Number (VIN)	1GYS4SKJ7FR [REDACTED]
Subscriber ID	PCARSTN#46
Date Programmed	Monday, April 20, 2015
Diagnostic Data Identifier	0F0A
XML Configuration Compatibility Identifier	16
XML Data File Part Number	23267071
XML Data File Alpha Code	BB
Previous Subscriber ID	yyyyyyyyyy
2nd Previous Subscriber ID	
Manufacturer Enable Counter	0
Module Diagnostic Address	60
End Model Part Number	23325383
Base Model Part Number	22754616
Software Module 1 Identifier	23307777
Software Module 2 Identifier	

Software Module 3 Identifier	
Software Module 4 Identifier	
Software Module 5 Identifier	23167790
Software Module 6 Identifier	23195296
Software Module 7 Identifier	23167795
Software Module 8 Identifier	23438604
Software Module 9 Identifier	23438601
Software Module 10 Identifier	23167810
Software Module 12 Identifier	23307764
Software Module 13 Identifier	23307769
Software Module 14 Identifier	23307771
Software Module 15 Identifier	23307773
Software Module 16 Identifier	23307775
GMLAN Identification Data - Bus 1 Type	Low Speed CAN Bus
GMLAN Identification Data - GMLAN Kernel 1 Version	300
GMLAN Identification Data - Data Dictionary 1 Version	70401
System Code	0F
Calibration Part Number 12	
Manufacturer's Traceability Number	50AHHPR151048CH7
Steering Wheel Control Switches Part Number	926245377
Head-Up Display Part Number	23474646
Odometer	104785

No DTCs Stored**Radio/HVAC Controls**

Identification Information	Value
Diagnostic Data Identifier	
Boot Software Part Number	3223860
Calibration Part Number 1	23492686
Calibration Part Number 2	23410534
Calibration Part Number 3	
End Model Part Number	23410534
Base Model Part Number	23410534

Read DTCs only supported under Module Diagnostics**Video Processing Control Module**

Identification Information	Value
Vehicle Identification Number (VIN)	1GYS4SKJ7FR [REDACTED]
Date Programmed	Tuesday, July 23, 0317

Diagnostic Data Identifier	501
Manufacturer Enable Counter	0
Module Diagnostic Address	6D
Manufacturer's Traceability Number	1215092001024614
Operation Software Part Number	23499453
Software Module 1 Identifier	23333246
Software Module 2 Identifier	84011133
Software Module 4 Identifier	84011130
Software Module 5 Identifier	0
Software Module 6 Identifier	23333247
Software Module 7 Identifier	84013629
End Model Part Number	23499450
Base Model Part Number	23499453
Software Part Number Alpha Code	AA
Software Module 1 Identifier Alpha Code	AA
Software Module 2 Identifier Alpha Code	AA
Software Module 3 Identifier	23333250
Software Module 3 Identifier Alpha Code	AA
Software Module 4 Identifier Alpha Code	AA
Software Module 5 Identifier Alpha Code	00
Software Module 6 Identifier Alpha Code	AA
Software Module 7 Identifier Alpha Code	AA
End Model Part Number Alpha Code	AA
Base Model Part Number Alpha Code	AA
GMLAN Identification Data - Data Dictionary 1 Version	070404
GMLAN Identification Data - Bus 1 Type	Low Speed CAN Bus

No DTCs Stored

Radio

Identification Information	Value
End Model Part Number	13598663
Boot Software Part Number	287454020
Software Module 1 Identifier	13598666
Software Module 2 Identifier	13590574
Software Module 3 Identifier	23332725
Software Module 4 Identifier	23177595
Software Module 5 Identifier	23177596
Software Module 6 Identifier	23177605
Software Module 7 Identifier	23177608

Software Module 8 Identifier	23177620
Software Module 9 Identifier	23177622
Software Module 10 Identifier	23177635
Software Module 11 Identifier	23177638
Digital Radio Receiver ID	3EH6D3RH
DVD Region Code	
DVD Region Code Changes Remaining	
Manufacturer Enable Counter	0
VIN Digits 2-17	GYS4SKJ7FR [REDACTED]
Diagnostic Data Identifier	203
Manufacturer's Traceability Number	N115044NM2095920

No DTCs Stored**Amplifier**

Identification Information	Value
Calibration Part Number 1	23425265
Calibration Part Number 10	23425284
End Model Part Number	23425302
Diagnostic Data Identifier	0

No DTCs Stored**Media Disc Player**

Identification Information	Value
Calibration Part Number 1	23487134
Calibration Part Number 2	22982792
End Model Part Number	23487131
Diagnostic Data Identifier	301
System Identification	MELCO0400
Module Diagnostic Address	86

DTC Display	Symptom Byte	DTC Description	Symptom Description	Status	
U0078	00	Control Module Communication Low Speed CAN Bus Off	- - -	History DTC Current Status DTC History Status	Not Current History
B127A	04		Open	Current	

Auxiliary Video Input Signal
Circuit

DTC Current Current
Status

DTC History History
Status

HVAC Control Module

Identification Information

Vehicle Identification Number (VIN)
Date Programmed
Diagnostic Data Identifier
End Model Part Number
Base Model Part Number
Software Module 1 Identifier
Software Module 2 Identifier
Software Module 3 Identifier

Value

1GYS4SKJ7FR [REDACTED]
Monday, April 20, 2015
50A
13506230
13506230
13506225
23492853
23492866

No DTCs Stored

Seat Memory Control Module - Passenger

No Communication

Seat Memory Control Module - Driver

Identification Information

Diagnostic Data Identifier
Module Diagnostic Address
End Model Part Number
End Model Part Number Alpha Code
Base Model Part Number
Base Model Part Number Alpha Code
Software Part Number
Software Part Number Alpha Code
Software Module 2 Identifier
Software Module 2 Identifier Alpha Code
Subscriber ID

Value

0512
A8
23135935
KE
23135935
KC
23157900
KD
23239901
AD

No DTCs Stored

Keyless Entry Control Module

Identification Information

End Model Part Number

Value

13595822

Manufacturer's Traceability Number	1215103000500740
Manufacturer Enable Counter	0
Software Part Number	13595823
Calibration Part Number 1	23244679
Calibration Part Number 2	23244683
Subscriber ID	yyyyyyyyyyy
Date Programmed	20150420
Vehicle Identification Number (VIN)	1GYS4SKJ7FR [REDACTED]
Diagnostic Data Identifier	0301

No DTCs Stored**Assist Step Control Module****No Communication****Left Side Object Detection Control Module**

Identification Information	Value
Manufacturer's Traceability Number	4215053000000124
Manufacturer Enable Counter	0
Module Diagnostic Address	B9
Software Module 1 Identifier	23455666
Software Module 2 Identifier	23455667
End Model Part Number	23455664
Base Model Part Number	22844404
Software Module 1 Identifier Alpha Code	AB
Software Module 2 Identifier Alpha Code	AE
End Model Part Number Alpha Code	AA
Base Model Part Number Alpha Code	AG
Vehicle Identification Number (VIN)	1GYS4SKJ7FR [REDACTED]

No DTCs Stored**Parking Assist Control Module**

Identification Information	Value
Vehicle Identification Number (VIN)	1GYS4SKJ7FR [REDACTED]
Diagnostic Data Identifier	b01
Subscriber ID	PCARSTN#46
Date Programmed	Monday, April 20, 2015
XML Configuration Compatibility Identifier	7
XML Data File Part Number	23491493

XML Data File Alpha Code	AA
Module Diagnostic Address	BB
Manufacturer's Traceability Number	9315106000000653
End Model Part Number	23444866
Base Model Part Number	22955096
Software Module 1 Identifier	23444862
Software Module 2 Identifier	23459841
Software Part Number	23444862
Calibration Part Number 2	23459841
Software Module 1 Identifier Alpha Code	AA
Software Module 2 Identifier Alpha Code	AA
End Model Part Number Alpha Code	AA
Base Model Part Number Alpha Code	AA
GMLAN Identification Data - Bus 1 Type	Low Speed CAN Bus
GMLAN Identification Data - Data Dictionary 1 Version	060402
GMLAN Identification Data - GMLAN Kernel 1 Version	911
GMLAN Identification Data - Bus 2 Type	Chassis Expansion CAN Bus
GMLAN Identification Data - GMLAN Kernel 2 Version	911
GMLAN Identification Data - Data Dictionary 2 Version	060402

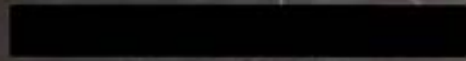
No DTCs Stored**Frontview Camera Module**

Identification Information	Value
Diagnostic Data Identifier	0301
System Code	03
Manufacturer Enable Counter	0
Module Diagnostic Address	BC
Manufacturer's Traceability Number	1117030BOH1U00FD
Software Module 1 Identifier	84254126
Software Module 2 Identifier	23495143
End Model Part Number	84237650
Base Model Part Number	22781049
Software Module 1 Identifier Alpha Code	AA
Software Module 2 Identifier Alpha Code	AA
End Model Part Number Alpha Code	AA
Base Model Part Number Alpha Code	AH
GMLAN Identification Data - Bus 1 Type	Low Speed CAN Bus
GMLAN Identification Data - Data Dictionary 2 Version	000000
GMLAN Identification Data - GMLAN Kernel 2 Version	0000

DTC Display	Symptom Byte		Symptom Description		
B101E	47	Electronic Control Unit Software	VIN Not Programmed	Current DTC Current Status	Current Current
				DTC History Status	Not History
B101E	48	Electronic Control Unit Software	Security Code Not Programmed	Current DTC Current Status	Current Current
				DTC History Status	Not History



38° NE



Pearland, TX
40 ft Elevation





STOP





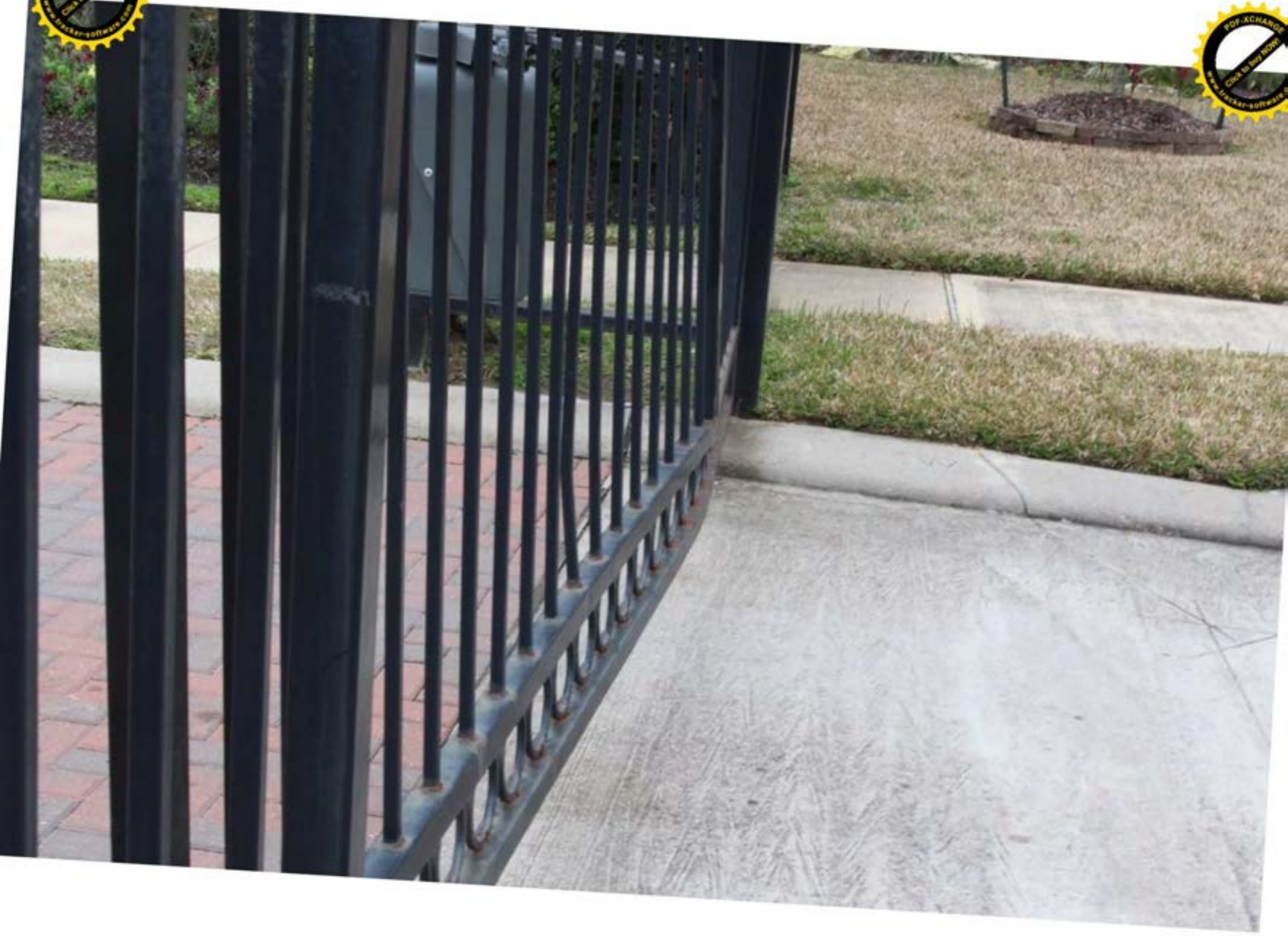














File No	[REDACTED]	Incident Date	1/17/19	Registered	File Type	Claim	GM ATTORNEY
Claimant	[REDACTED]	Claims Made Date	1/23/19				GTB
CA Name	BELL	ESIS Rec'd Date	1/29/19	Vehicle/Part as Filed	Select One		
		Date Assigned	1/29/19				
Year	2015	Make	Cadillac	Model	Escalade	VIN	1GYS4SKJ7FR [REDACTED]
Incident Description				Source of Information			



ESIS - GM Photo Cover

Photographer: Arnie Briscoe

Date: 02/05/19 GM File: 912963

Subject Vehicle Scene Other

Year: 2015 Make: CADILLAC Model: Escalade

VIN: 1GYS4SKJ7FR [REDACTED]

Mileage : 65,110



WYS4SKJ7FR [REDACTED]

**GM**

MFD BY GENERAL MOTORS LLC

04/15

GVWR
3402 KG
7500 LBGAWR FRT
1633 KG
3600 LBGAWR RR
1905 KG
4200 LB


THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR
VEHICLE SAFETY STANDARDS IN EFFECT ON THE DATE OF
MANUFACTURE SHOWN ABOVE.

1GYS4SKJ7F

TYPE: M.P.V.

MODEL: K15906

	KBNM	TIRE SIZE	SPEED RTG	RIM	COLD TIRE PRESSURE
FRT		P285/45R22	H	22X9J	240KPA(35PSI)
RR		P285/45R22	H	22X9J	240KPA(35PSI)
SPA		P265/70R17	S	17X7.5J	240KPA(35PSI)

SEE OWNER'S MANUAL  FOR MORE INFORMATION.



TIRE AND LOADING INFORMATION

SEATING CAPACITY : TOTAL 7 : FRONT 2 : REAR 5

The combined weight of occupants and cargo should never exceed 623 kg or 1373 lbs.

TIRE	ORIGINAL SIZE		COLD TIRE PRESSURE
FRONT	P285/45R22	H	240 kPa, 35 PSI
REAR	P285/45R22	H	240 kPa, 35 PSI
SPARE	P285/70R17	S	240 kPa, 35 PSI

SEE OWNER'S
MANUAL FOR
ADDITIONAL
INFORMATION

1GY5ASKJ7FR





























































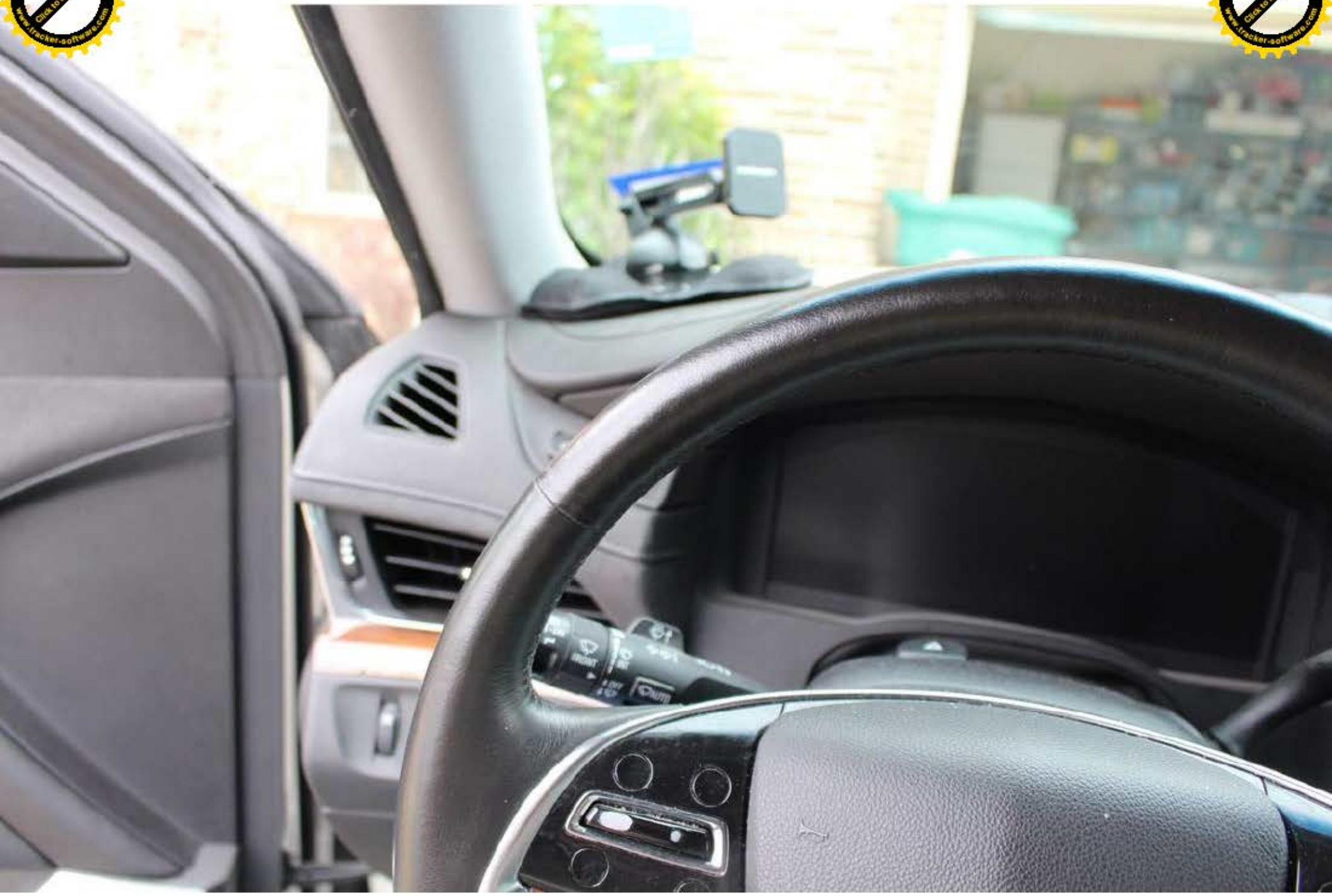








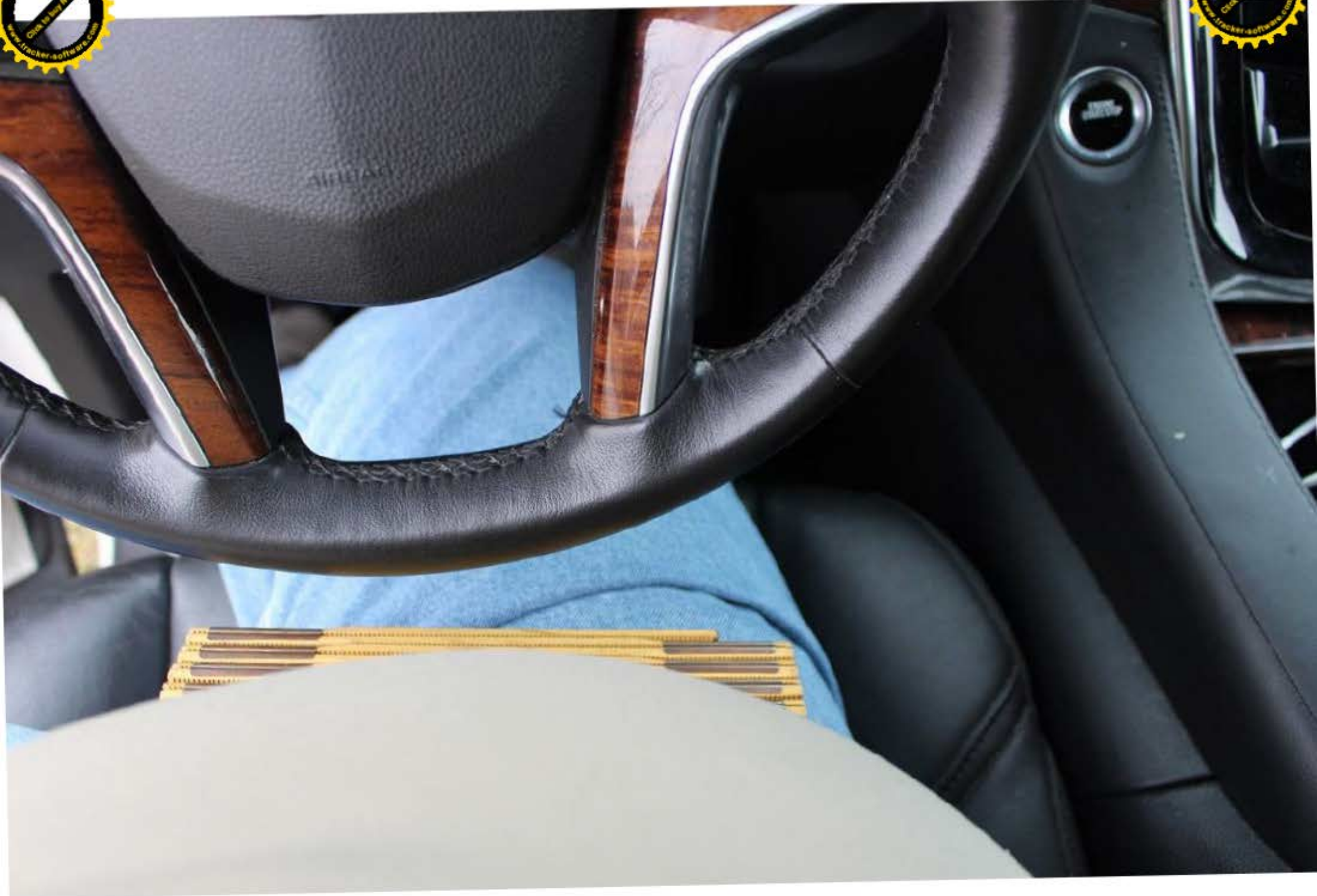












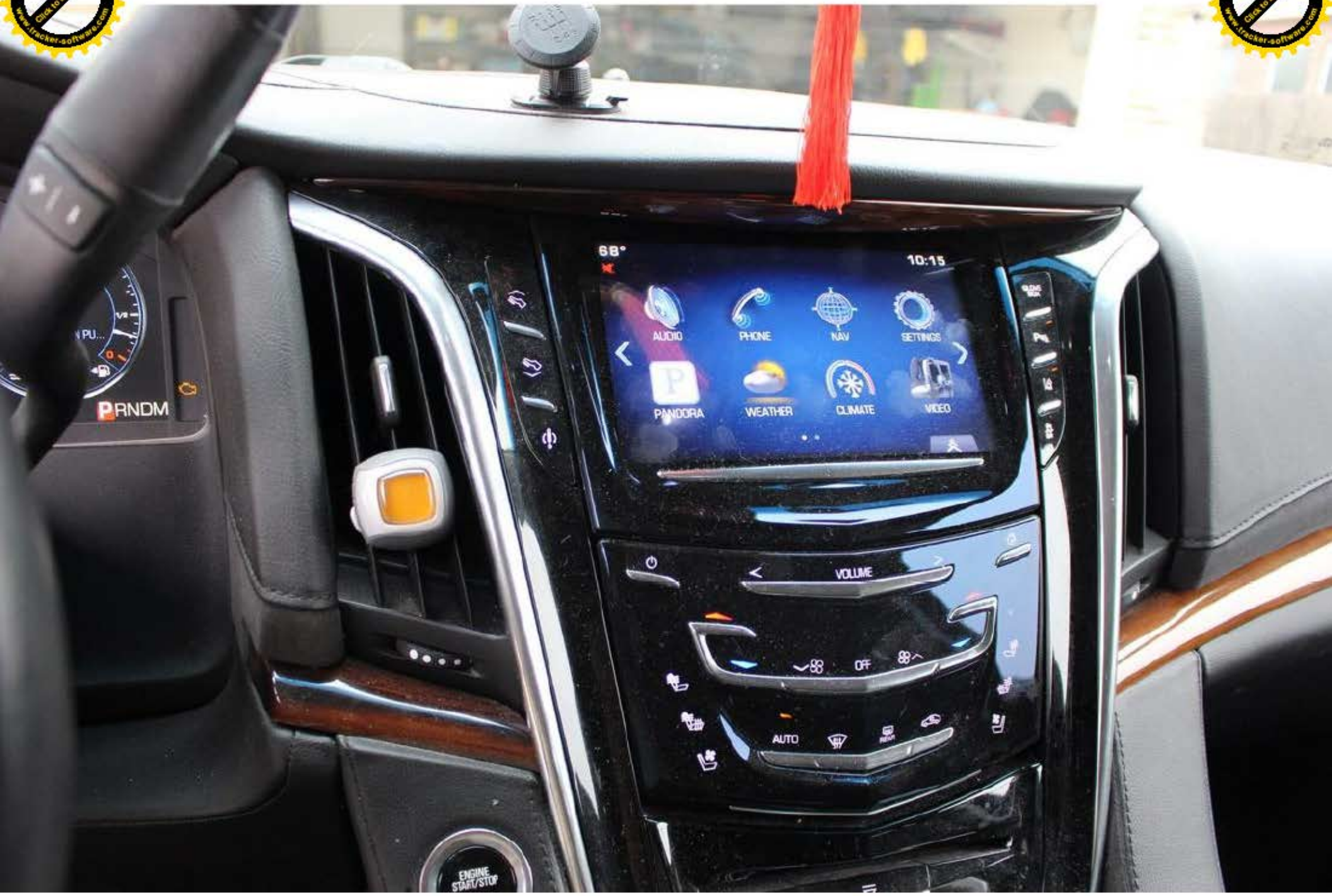




65110mi

PANDM





68°

10:15

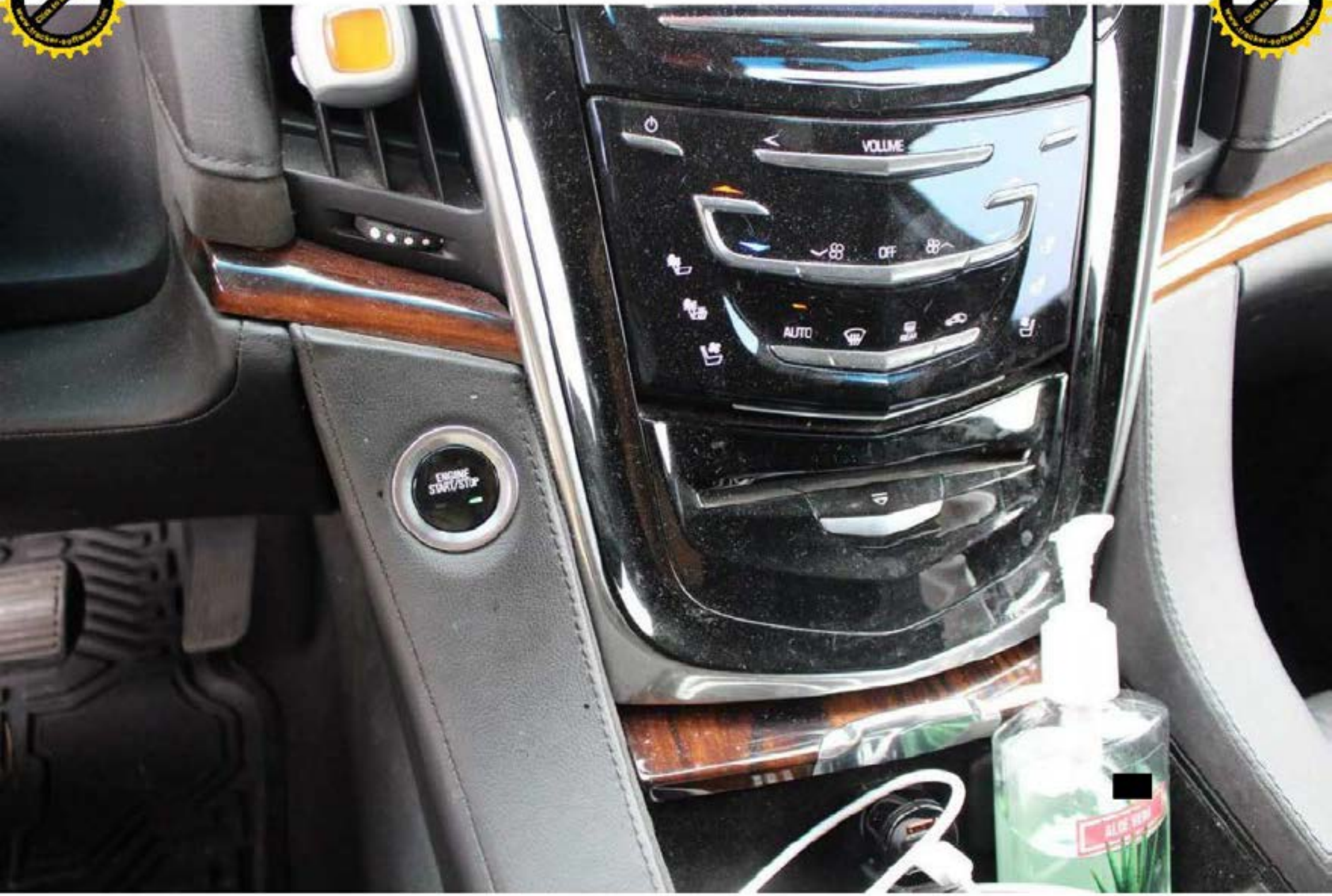
- AUDIO
- PHONE
- NAV
- SETTINGS
- PANDORA
- WEATHER
- CLIMATE
- VIDEO

VOLUME

AUTO

ENGINE START/STOP

PRNDM





PASSENGER AIR BAG
OFF





PASSENGER AIR BAG
OFF
























⚠ WARNING

EVEN WITH ADVANCED AIR BAGS

- Children can be killed or seriously injured by the air bag.
- The back seat is the safest place for children.
- Never put a rear-facing child seat in the front.
- Always use seat belts and child restraints.
- See owner's manual  for more information about air bags.




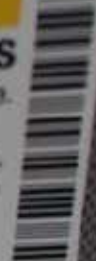
Printed in USA

▲ 1564773

⚠ AVERTISSEMENT

MÊME AVEC DES SACS GONFLABLES INTELLIGENTS

- Les enfants peuvent être tués ou gravement blessés par le sac gonflable.
- Le siège arrière est l'endroit le plus sûr pour les enfants.
- Ne jamais placer à l'avant un siège pour enfant faisant face à l'arrière.
- Toujours utiliser les ceintures de sécurité et les ensembles de retenue pour enfant.
- Voir le guide du propriétaire  pour plus d'information à propos des sacs gonflables.






AIR BAGS

ed by the air bag.
children.
the front.
straints.
information



⚠ AVERTISSEMENT

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- Ne jamais placer à l'avant un siège pour enfant.
- Toujours utiliser les ceintures de sécurité pour enfant.
- Voir le guide du propriétaire  pour plus d'informations sur les sacs gonflables.


Printed in USA

15804773



⚠ WARNING

EVEN WITH ADVANCED AIR BAGS

- Children can be killed or seriously injured by the air bag.
- The back seat is the safest place for children.
- Never put a rear-facing child seat in the front.
- Always use seat belts and child restraints.
- See owner's manual  for more information about air bags.




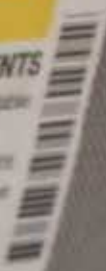
Printed in USA

▲ 15804773

⚠ AVERTISSEMENT

MÊME AVEC DES SACS GONFLABLES INTELLIGENTS

- Les enfants peuvent être tués ou gravement blessés par le sac gonflable.
- Le siège arrière est l'endroit le plus sûr pour les enfants.
- Ne jamais placer à l'avant un siège pour enfant faisant face à l'arrière.
- Toujours utiliser les ceintures de sécurité et les ensembles de retenue pour enfant.
- Voir le guide du propriétaire  pour plus d'information à propos des sacs gonflables.





ADVANCED AIR BAGS

Do not seriously injured by the air bag.
Safest place for children.
Do not use child seat in the front.
Do not use child restraints.
See owner's manual for more information




Printed in USA

15804773

⚠️ AVERTISSEMENT

MÊME AVEC DES SACS GONFLABLES INTELLIGENTS

- Les enfants peuvent être tués ou gravement blessés par le sac gonflable.
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- Ne jamais placer à l'avant un siège pour enfant faisant face à l'avant.
- Toujours utiliser les ceintures de sécurité et les ensembles de retenue pour enfant.
- Voir le guide du propriétaire  pour plus d'information à propos des sacs gonflables.







AIRBAG





AIRBAG



























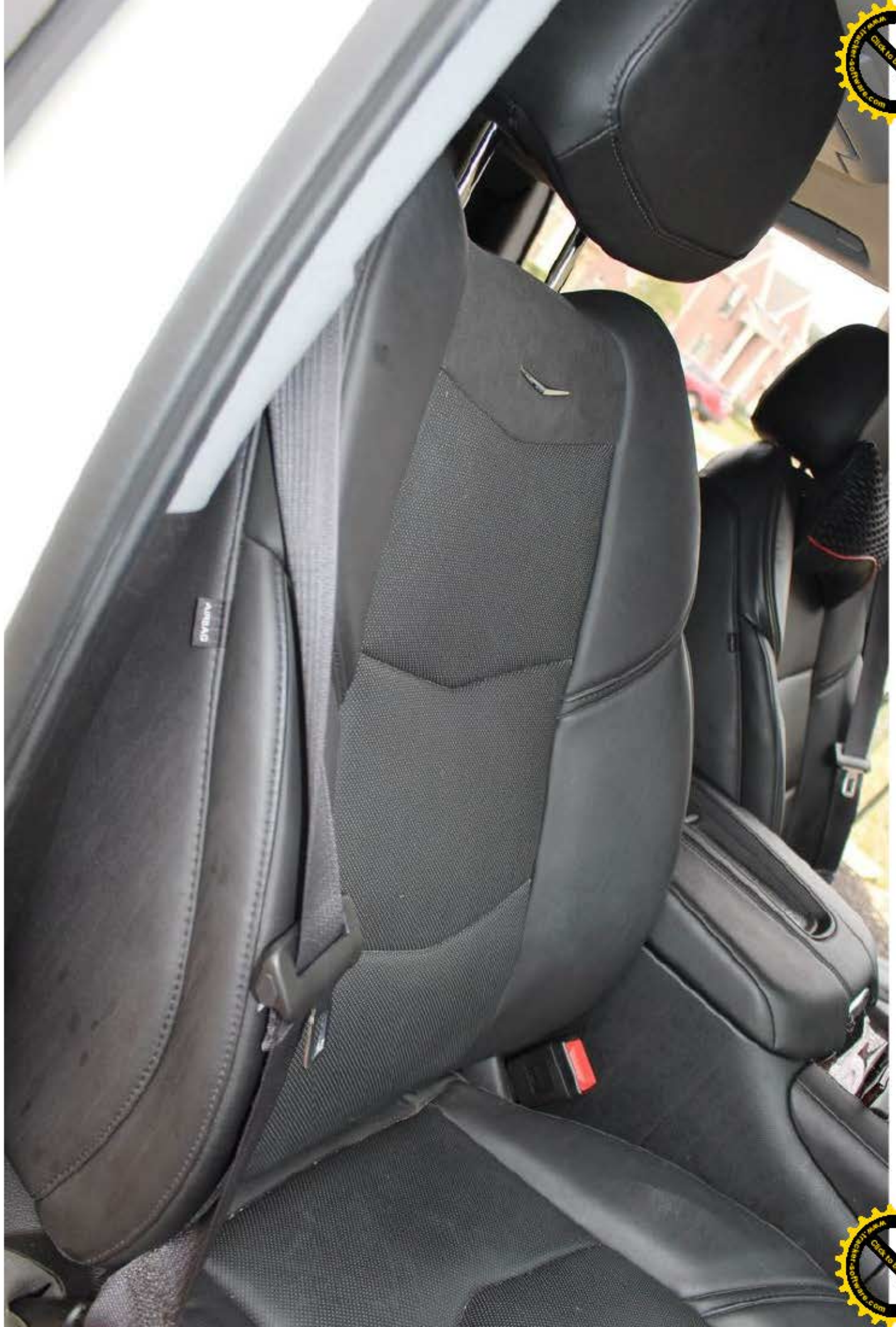
















VEHICLE EMISSION CONTROL INFORMATION

Conforms to regulations: 2015 Fuel: Gasoline
U.S. EPA class / stds: LDT / TIER2
California class / stds: LDT / ULEV Qualified
Group: FGMXT06.2374 6.2L
Evap: 25-27 gal tank: FGMXR0176820 / 31-35 gal tank: FGMXR0223840
DGI/HO2S/TWC, OBD: II





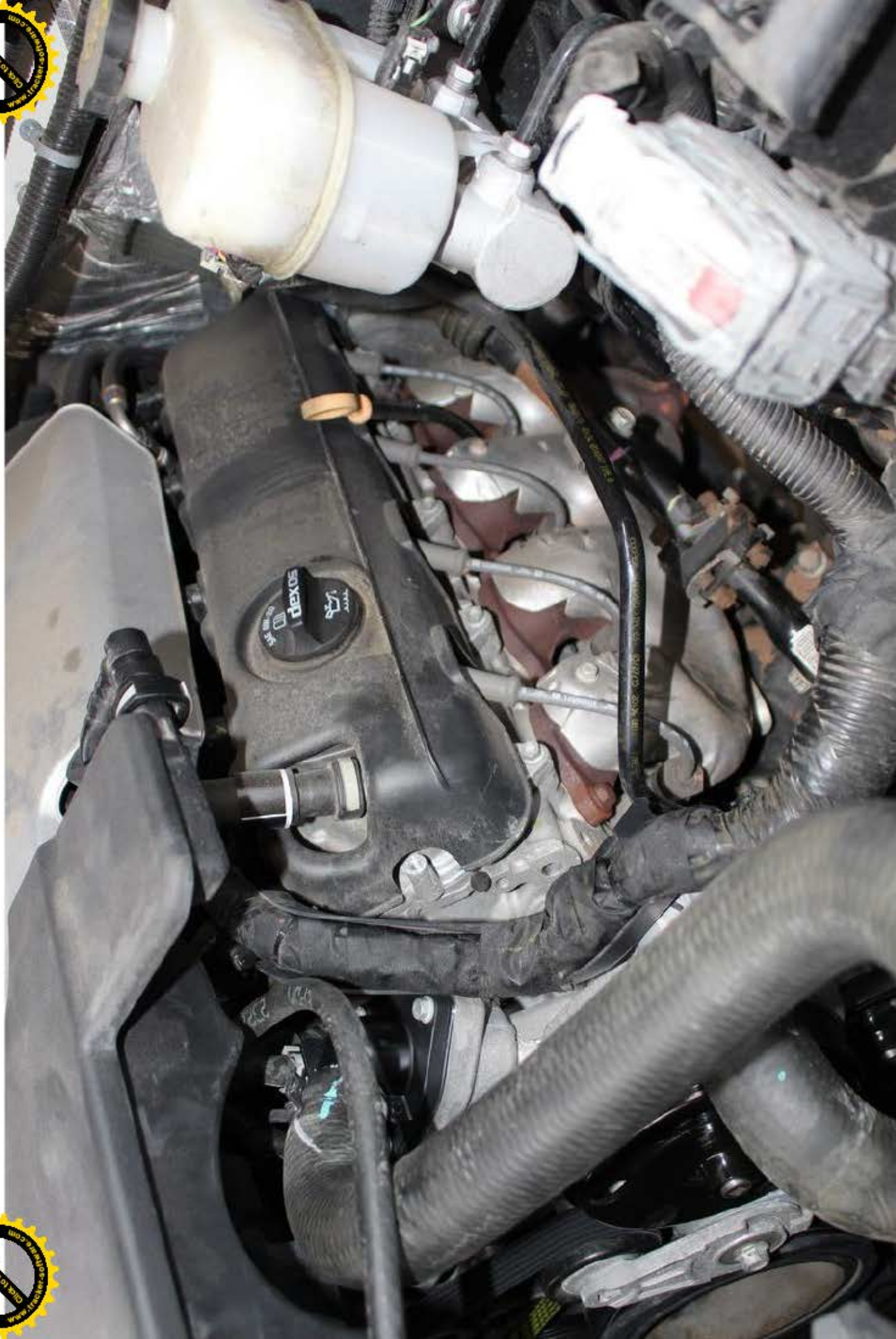














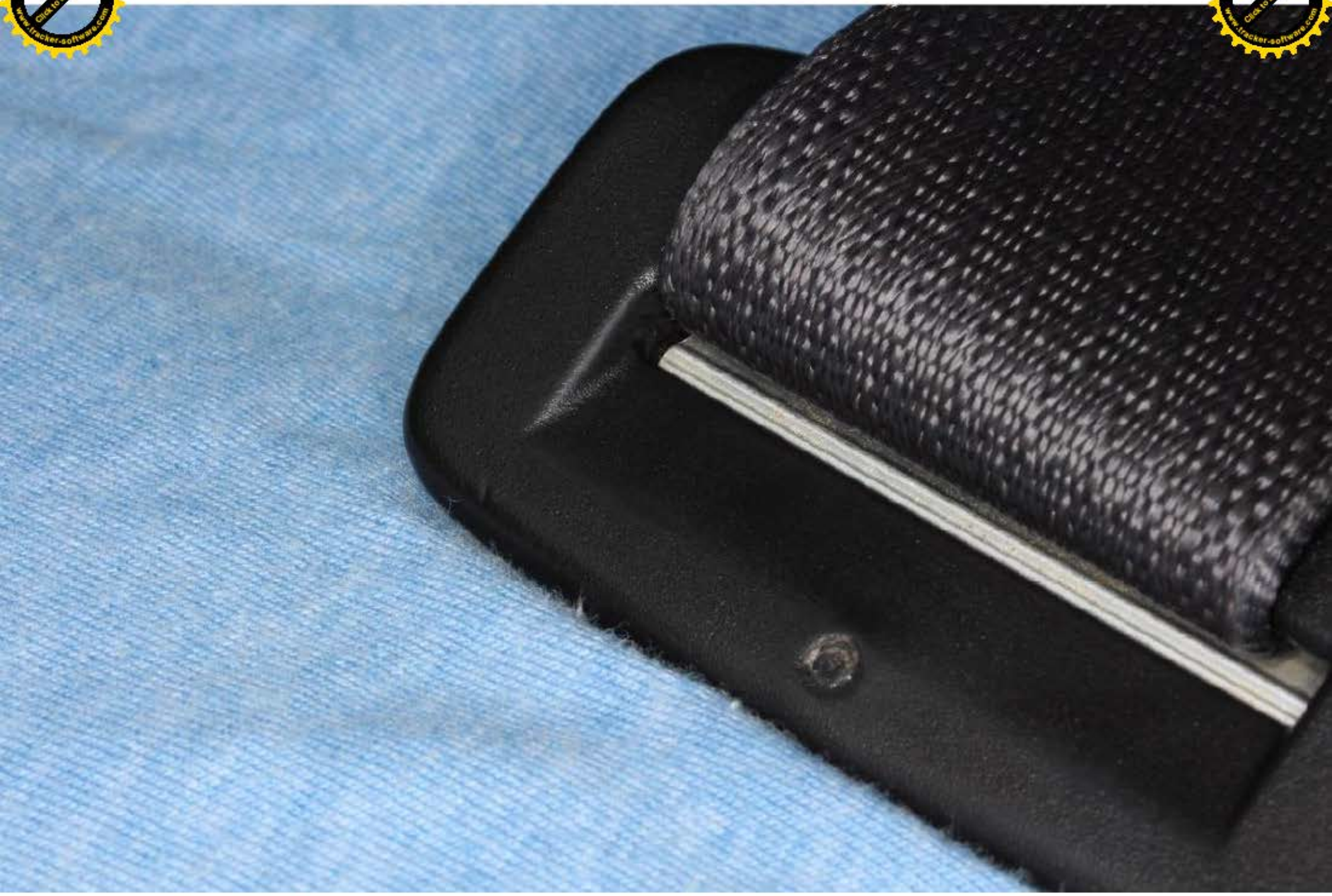






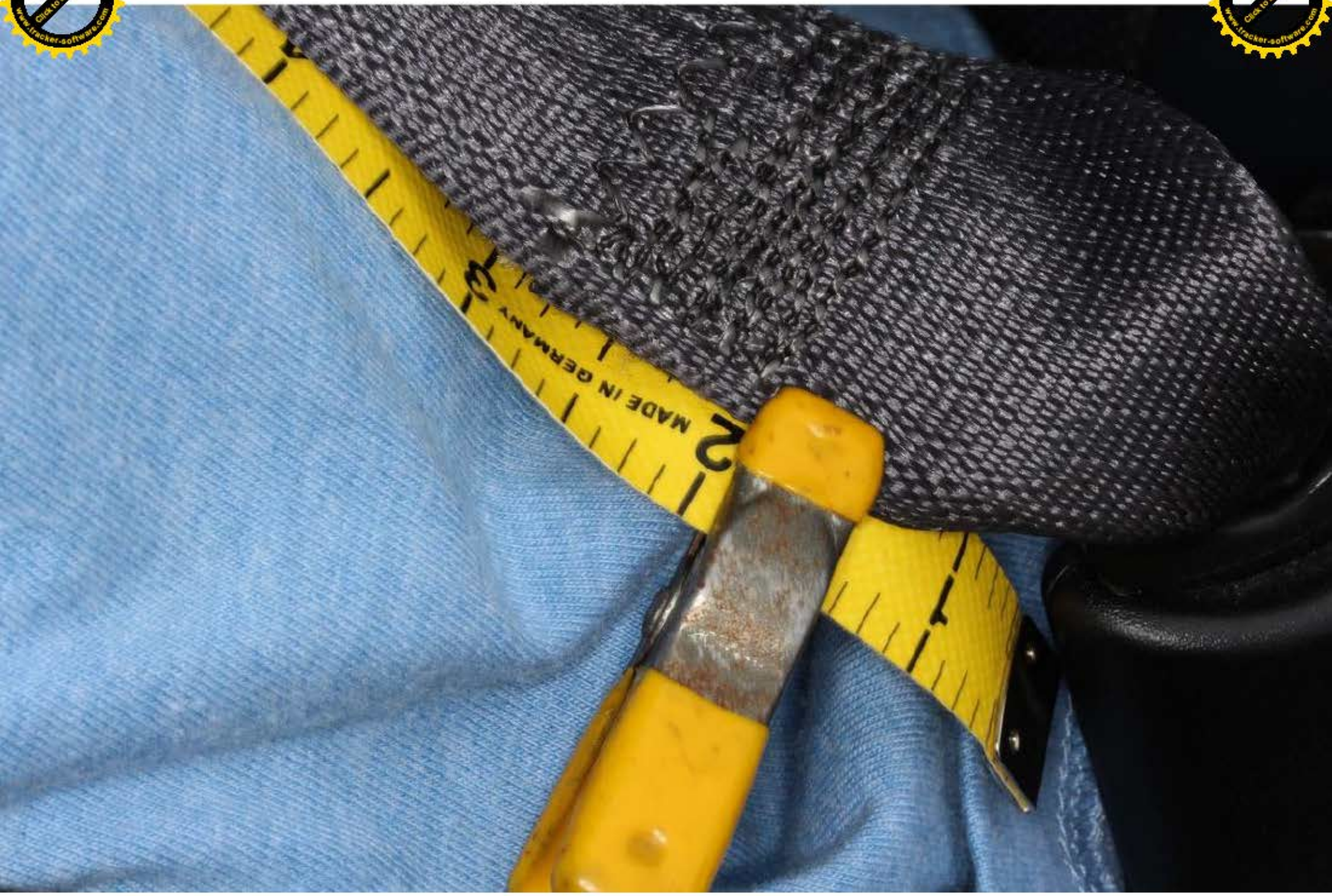
























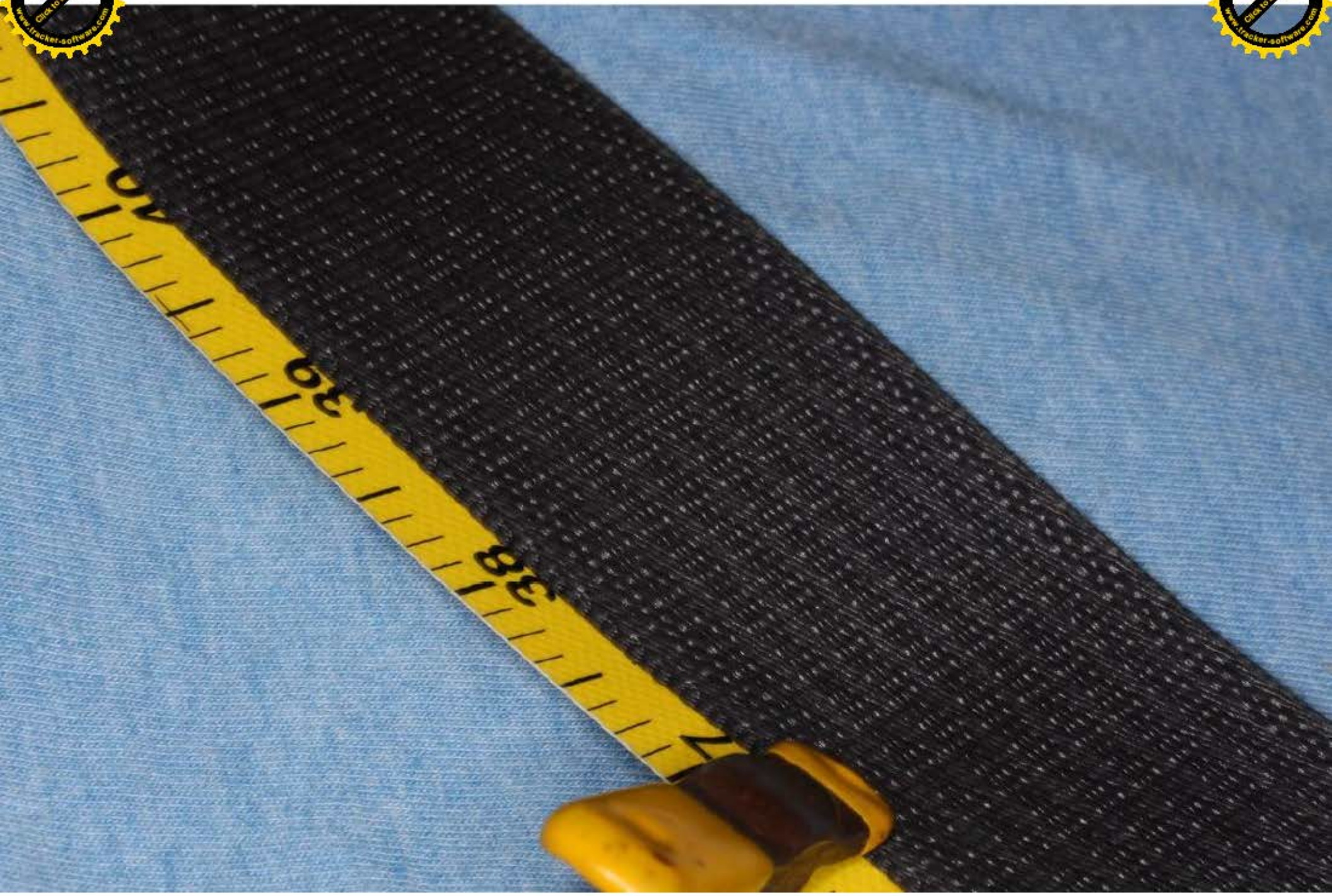




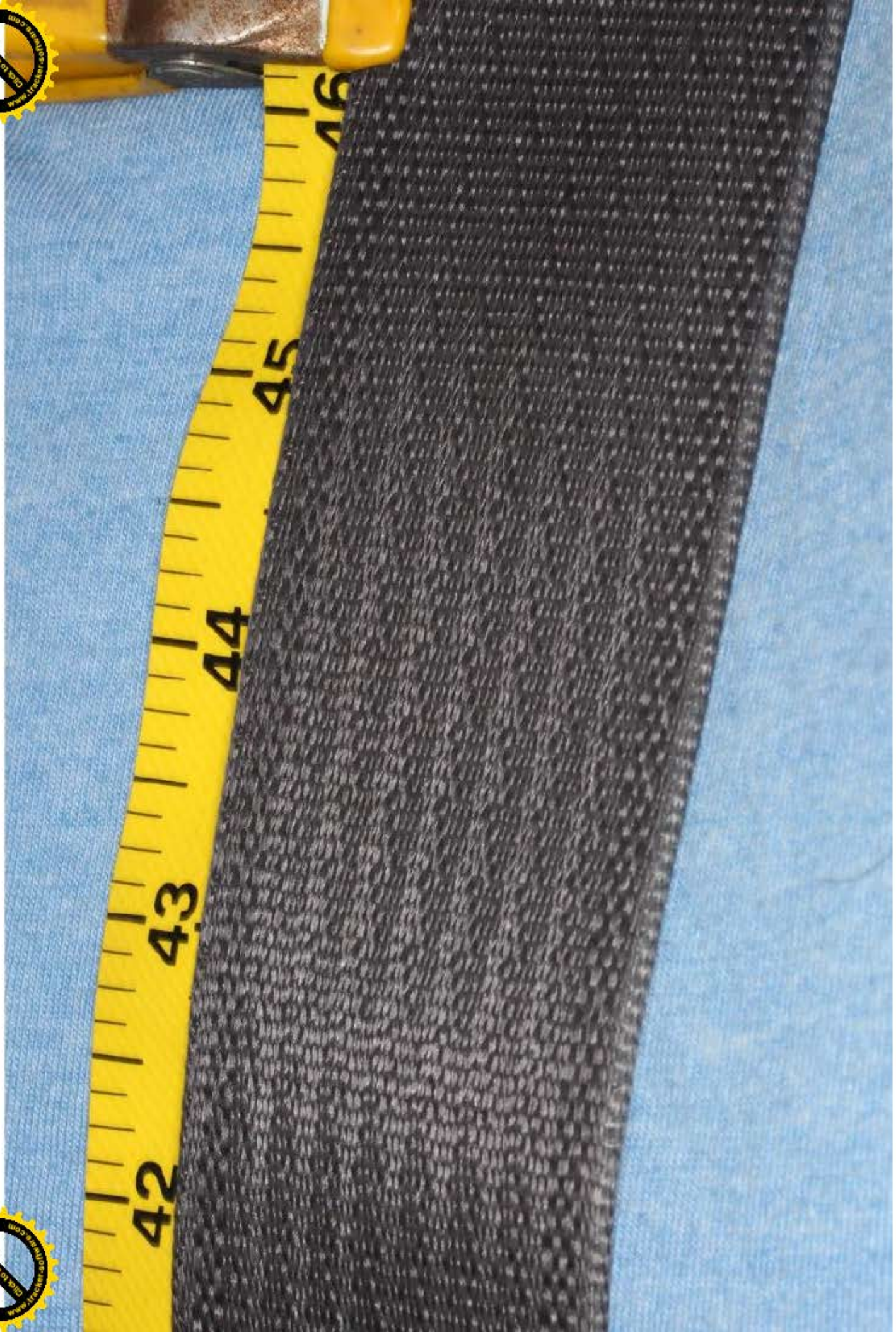












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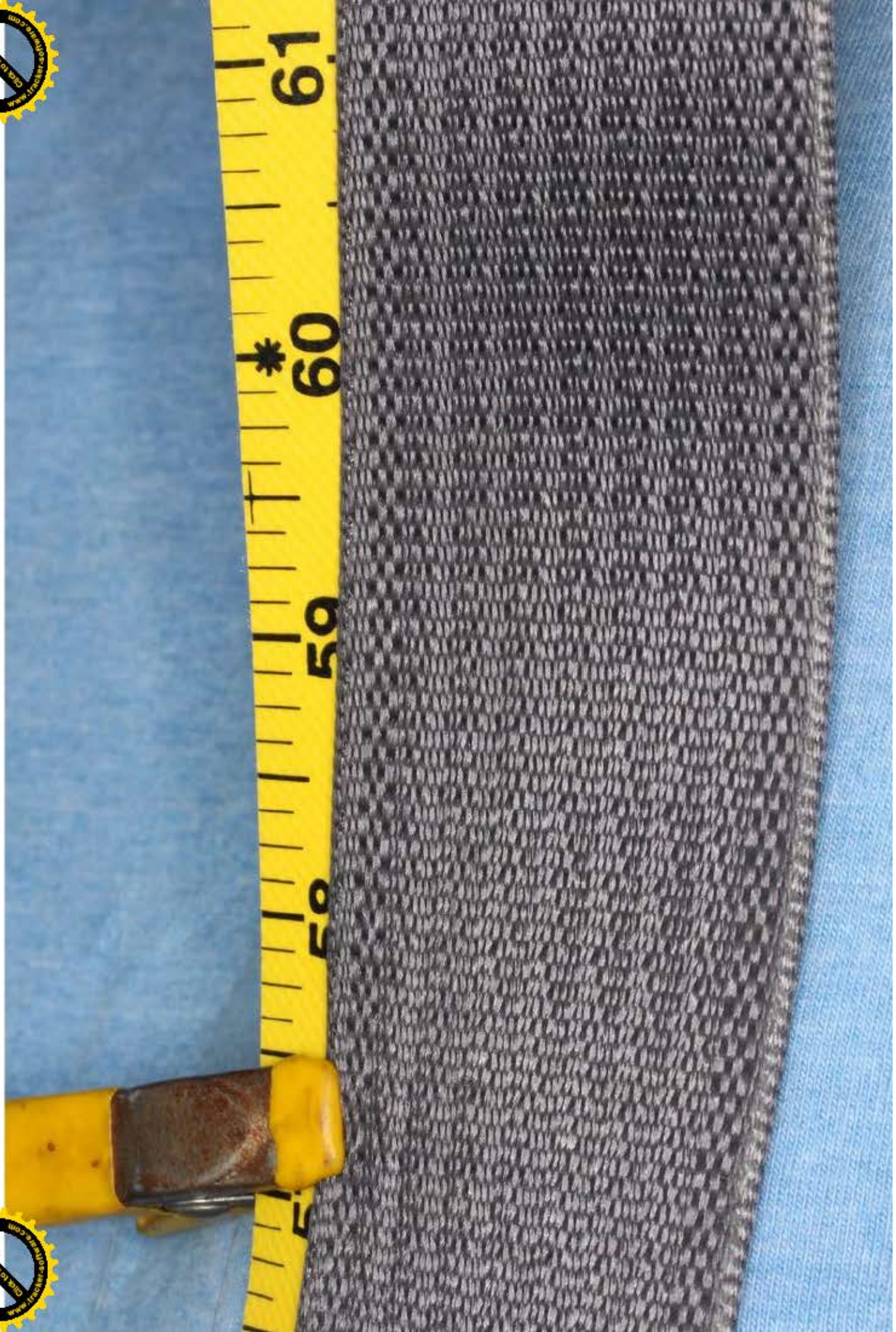
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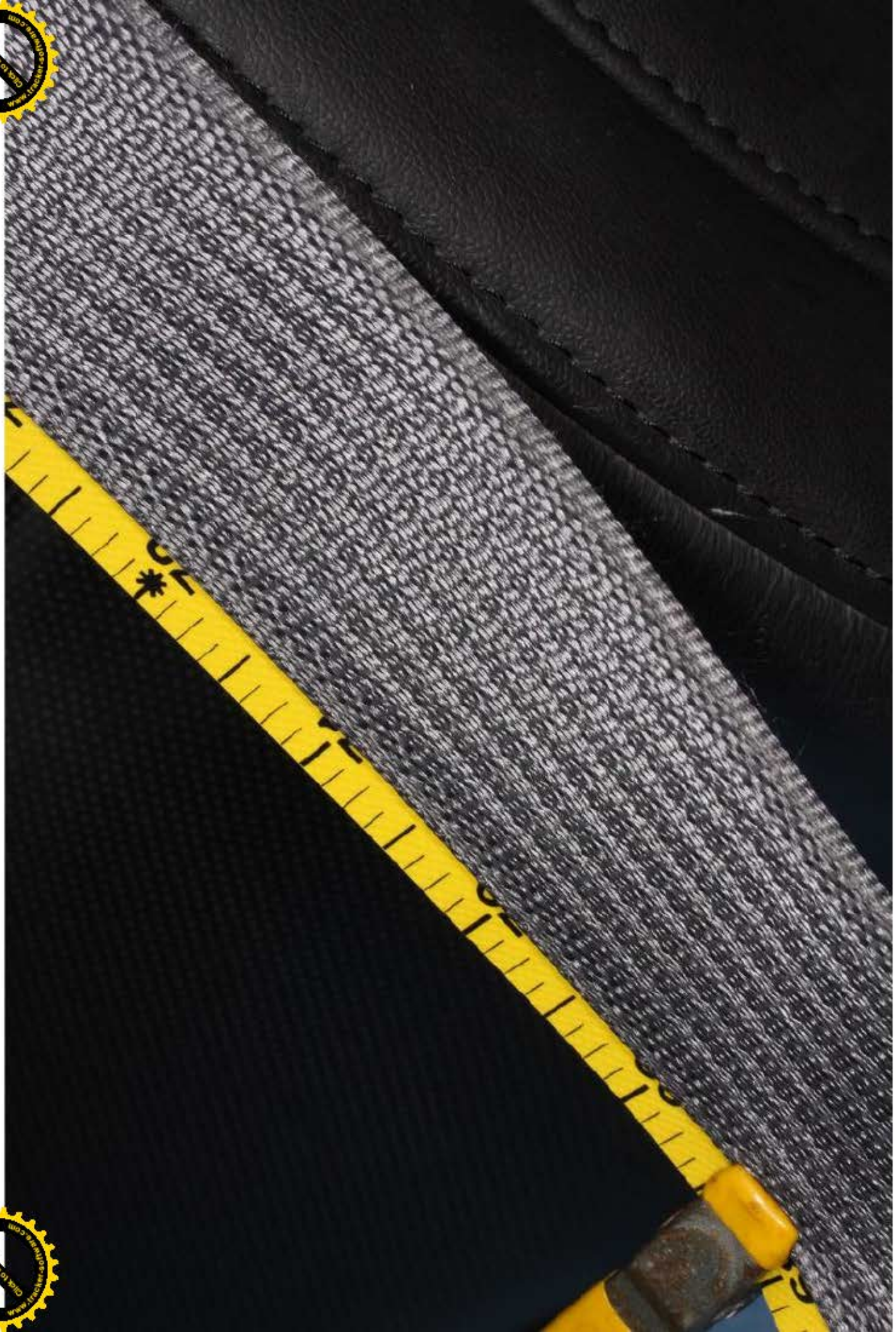
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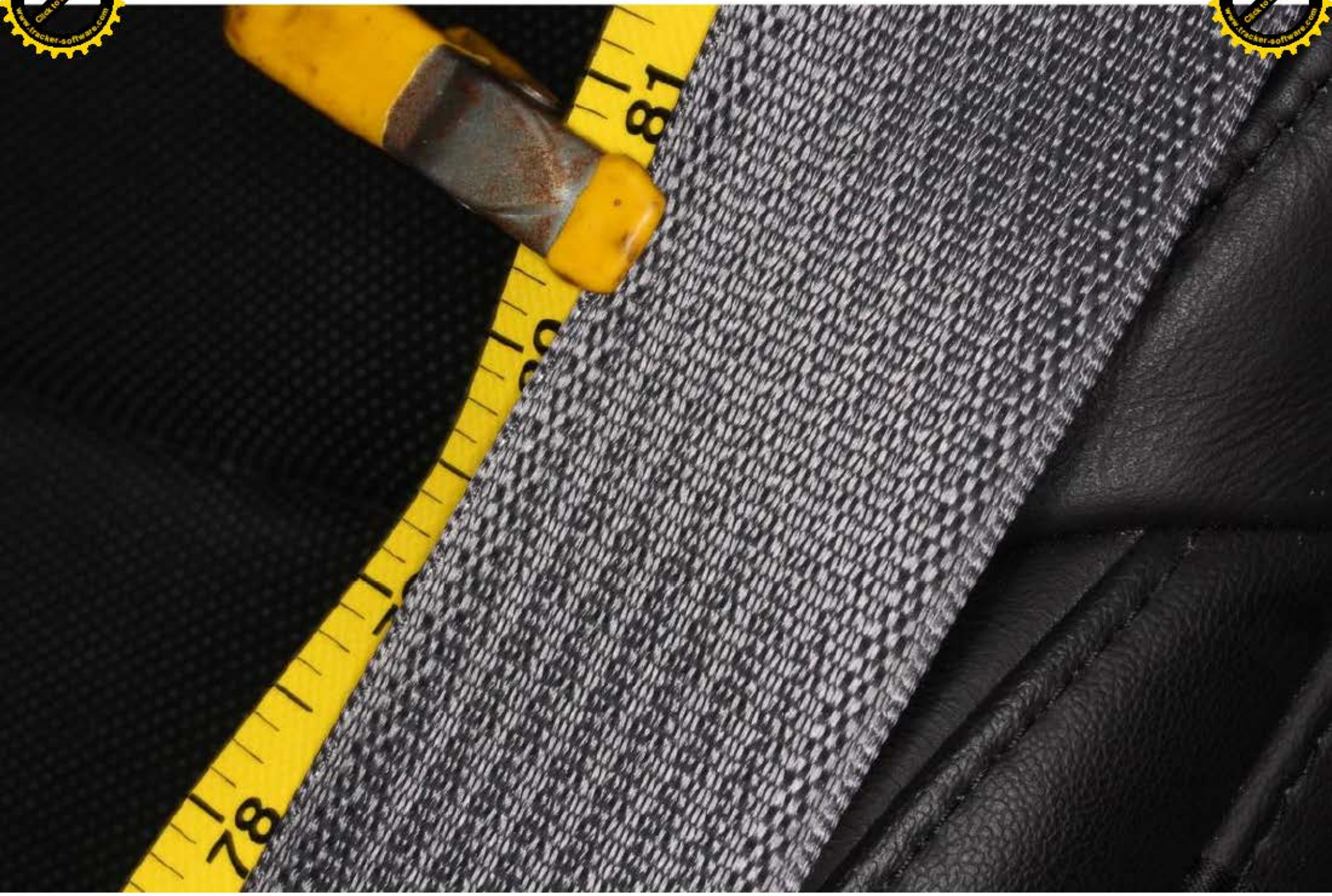




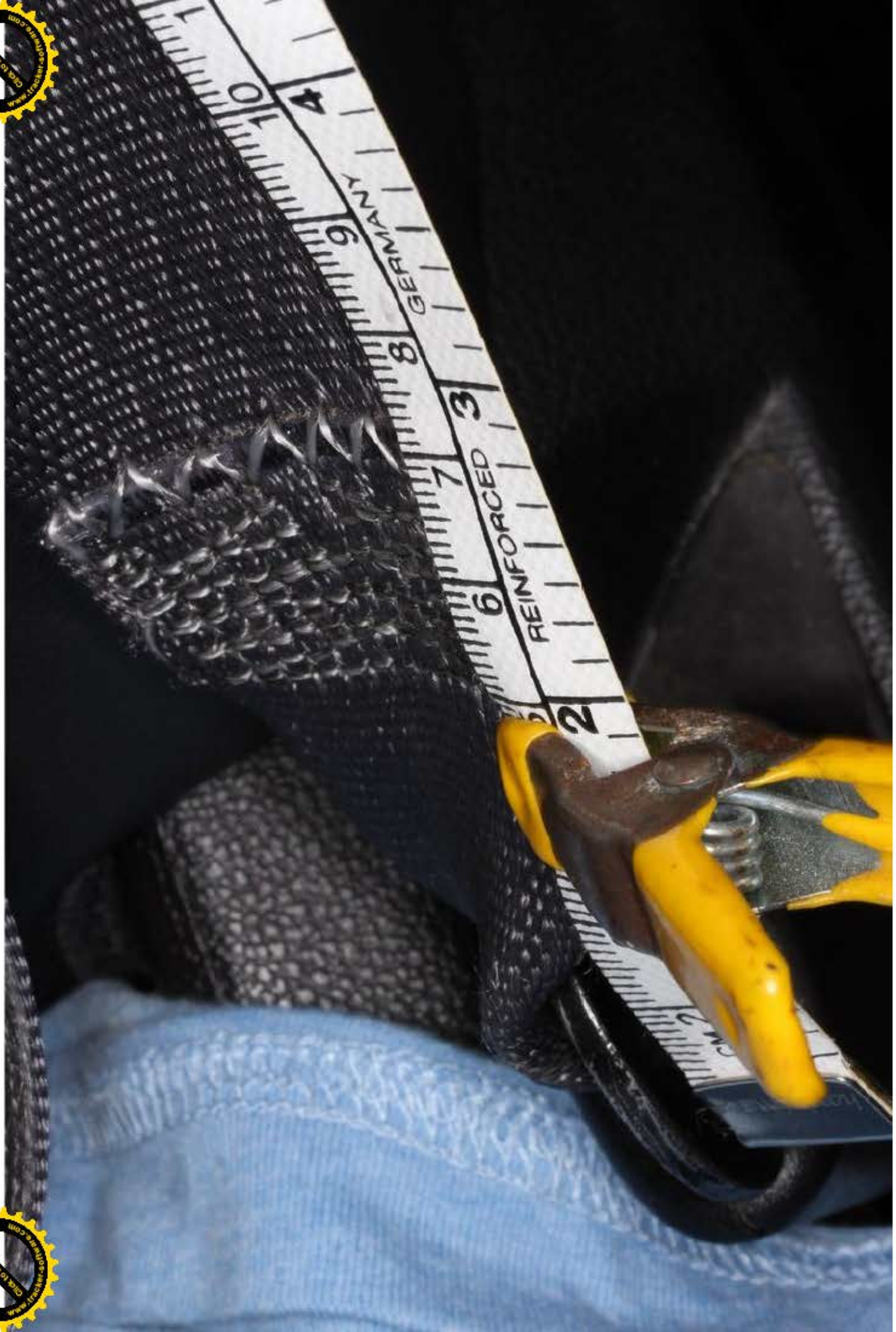






























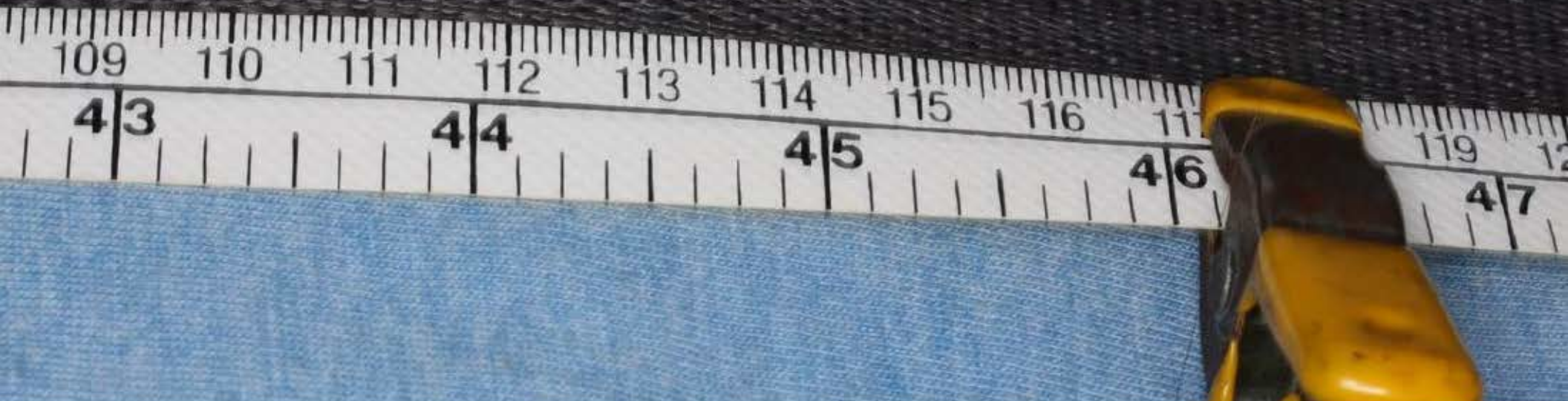
















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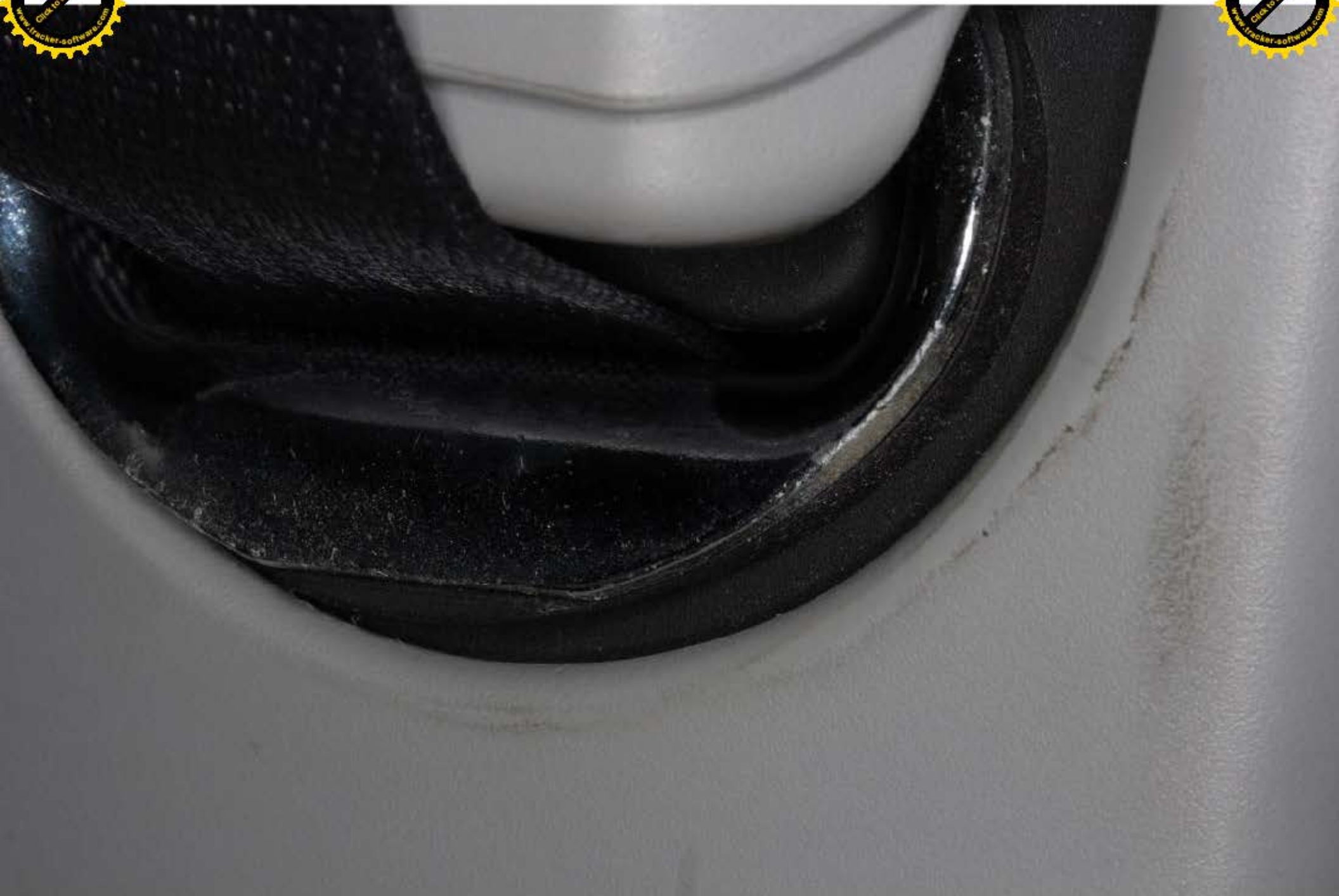
















FALKEN

MAX. PRESS. 340 kPa (50 PSI)
LOAD 1180 kg (2600 LBS)

SUMITOMO RUBBER INDUSTRIES, LTD.
PLIES TREAD 2 POLYESTER
SIDEWALL 2 POLYESTER

STEEL



HAKKAPELLENA

MAX PRESSURE 340 kPa (50 PSI)
LOAD 1180 kg (2601 LBS)

SUMITOMO RUBBER INDUSTRIES, LTD.
PLIES TREAD : 2 POLYESTER
SIDEWALL : 2 POLYESTER



KEEN

340 kPa (50 PSI)
1180 kg (2601 LBS)

SUMITOMO RUBBER INDUSTRIES, LTD.
TREAD 2 POLYESTER
SIDEWALL 2 POLYESTER

2 STEEL
1 NYLON





285/45R22 104H

EXTRA LOAD



MAX. PRESS. 340 kPa (50 PSI)
LOAD 1180 kg (2601 LBS)

SUMITOMO RUBBER INDUSTRIES, Ltd.
PLYES TREAD : 2 POLYESTER
SIDEWALL : 2 POLYESTER

2 STEEL / 1 NYLON

2010-11-10



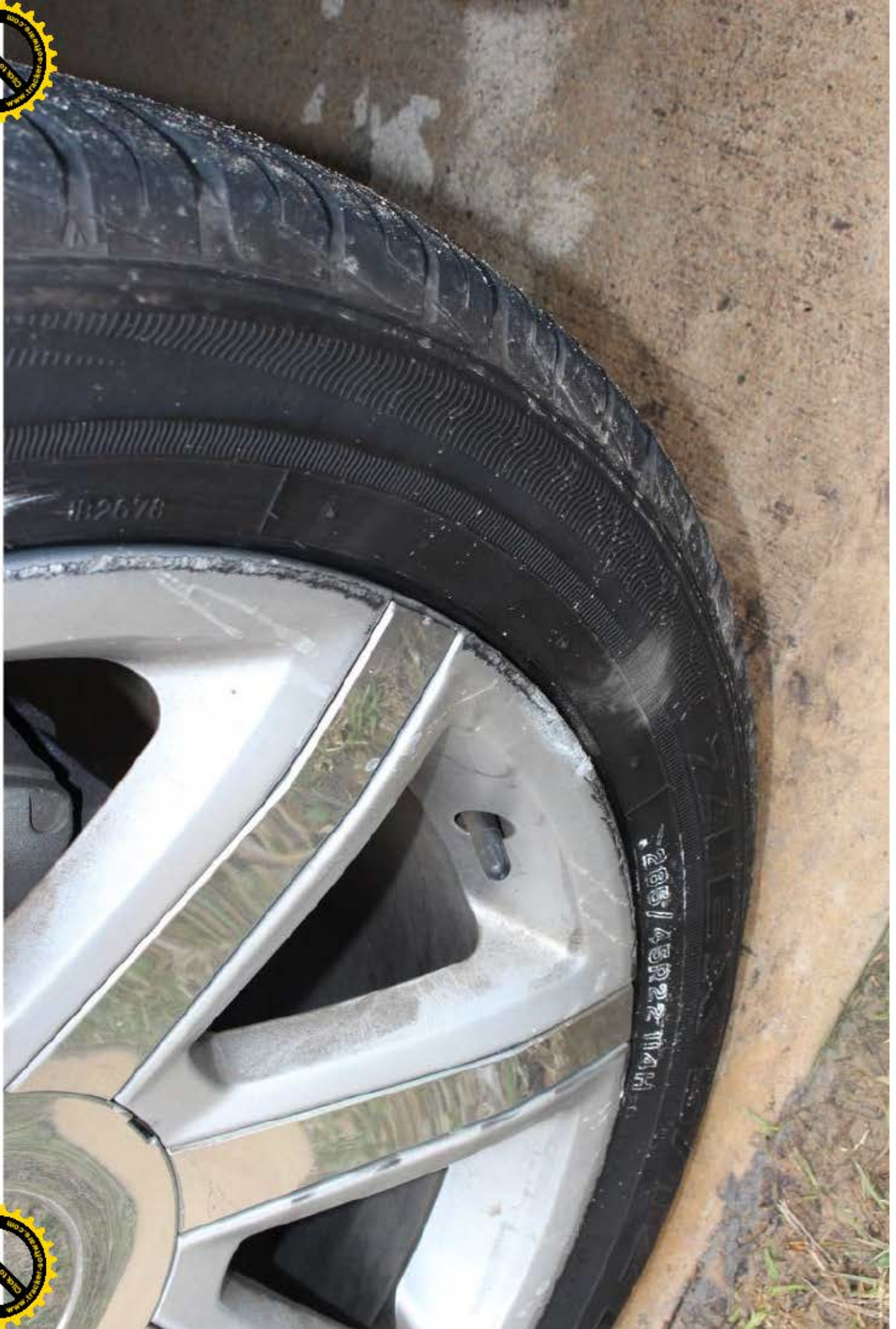
SANTORO RUBBER INDUSTRIES, Ltd.
TREAD : 2 POLYESTER
PLIES : 2 POLYESTER
2 STEEL
1 NYLON

DOT 4189 6-11-00



















FALKEN

MAX. PRESS. 340 kPa (50 psi)
LOAD 1160 kg (2600 lbs)

consult your
dealer for
correct use



mm inch/F

21
64 FRACTION

OFF ON ZERO



















VAN 9











EXTRA LOAD

SWIZZLES

M+S

P#865AA

TUBELESS

MADE IN JAPAN

STEEL BELTED RADIAL



mm inch/F

5
16 FRAC

OFF ON ZERO

















VAU9607581074































MAX PRESS. 640 KPa
MAX LOAD 1760 kg



mm inch/F

5
64 FRAC

OFF ON ZERO

5 10 15 20
MILLIMETERS
32NDS
8 12 16 20 24 28



30
25
20
15
10

R #:

INVOICE



HA Automotivi
dba Ron C

18100 Gulf Freeway
Phone: (281) 283-7110
www.ronca

PAGE 1

SERVICE ADVISOR: 21 MILLER BOB

YEAR	MAKE/MODEL	VIN	LICENSE	MILE	
15	CADILLAC ESCALADE ES	1GYS4SKJ7F		647	
PROD. DATE	WARR. EXP.	PROMISED	PO NO.	DATE	PAYMEN
		18:00 22JAN19			CASH
PENDED		READY	OPTIONS: ENG:6.2_Liter_SFI		
JAN19	16:44	25JAN19			

MODE TECH TYPE HOURS LIST

SY TRANSPORTATION PROVIDED
ENTAL
COURTESY TRANSPORTATION PROVIDED
999 WLC

E TOWED
VEHICLE TOWED
999 CCP 0.

TATES SERVICE BRAKE ASSIST ON DISPLAY--BRAKES WOULD NOT
STOP--REPORT
BRAKE REPAIRS
1357 [redacted] LIC#: [redacted] 387.

1 12669488 (S) PUMP	243.95	243.
1 12658179 (S) BELT	66.54	66.
1 12626076 (S) BELT	37.76	37.
1 12658178 (S) BELT KIT	88.49	88.

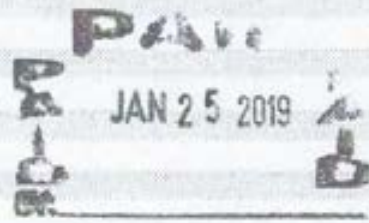
OUND VACUUM PUMP WORN OUT AND HARD TO TURN AND SERPENTINE
OKEN 2.50 REPLACE VACUUM PUMP AND EVERYTHING OK

OPERATION--DURING INSPECTION OF BRAKES--FOUND WATER PUMP
LEAKING ONTO BELTS--CAUSING BELTS--NOTIFIED CUSTOMER 1-22-19
1.13

BAKING
820 ENGINE COOLANT MANIFOLD REPLACEMENT
1357 [redacted] LIC#: [redacted]

. 12346290 COOLANT	
. 12685257 (S) PUMP	

Add
1357 [redacted] LIC#: [redacted]



CUSTOMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED IF APPLICABLE. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR REPAIRS ARE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND FACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH CONDITIONS. DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF INCOME, OR ANY OTHER INCIDENTAL DAMAGES. I hereby acknowledge that you were notified of and authorized the Dealership to perform the repairs described in this invoice and that you received (or had the opportunity to inspect) any replaced parts. The vehicle is being returned to you in exchange for your payment of the Amount	*SHOP SUPPLY COSTS: We have added a charge equal to 10% of the total cost of labor, not to exceed \$25.00, to the Repair Order for shop supplies used in connection with this repair.	DESCRIPTION LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES *
	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	TOTAL CHARGES LESS INSURANCE SALES TAX
CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	PLEASE PAY THIS AMOUNT

LIEN PURSUANT TO TEXAS PROPERTY CODE § 70.001: The undersigned, being the person who has paid for repairs to the vehicle described in this Repair Invoice, is the vehicle in return for payment via a check, money order or credit card.



INVOICE

HA Automotive Investments LLC
dba Ron Carter Cadillac

18100 Gulf Freeway * Friendswood, TX 77546
Phone: (281) 283-7100 * Fax: (281) 283-7185
www.roncartercadillac.com

PAGE 2

PEARLAND, TX

HOME

CONT

BUS:

CELL:

SERVICE ADVISOR: 21 MILLER BOBBY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TA
White	15	CADILLAC ESCALADE ES	1GYS4SKJ7FR		64776/64800	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	DATE	PAYMENT
21APR15 IS			18:00	22JAN19		155.00
21APR15 DI						CASH
						25JAN19
R.O. OPENED	READY	OPTIONS: ENG:6.2_Liter_SFI				
10:30	18JAN19	16:44	25JAN19			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

FC: PART#: 12658178 COUNT: 1

CLAIM TYPE:

AUTH CODE:

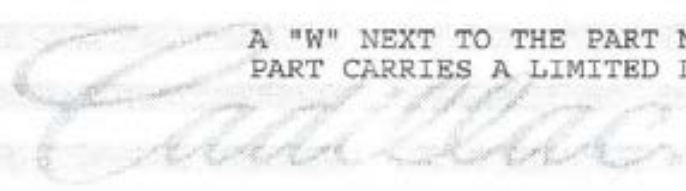
64800 WHILE INSPECTING VACCUM PUMP FOUND WATER PUMP LEAKING 2.80
DURING INSPECTING VEHICLE FOUND VEHICLE LOW IN COOLANT
PRESSURE TEST VEHICLE AND FOUNT PUMP LEAKING REPLACE COOLANT
MANIFOLD
PRESSURE TEST COOLANT SYSTEM EVERYTHING OK AFTER TEST DRIVE

EST: 155.00

18JAN19 10:30 SA: 21

THANK YOU FOR YOUR BUSINESS!
FROM THE STAFF AT RON CARTER CADI

A "W" NEXT TO THE PART NUMBER DENOTES THE
PART CARRIES A LIMITED LIFETIME WARRANTY.



WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

***SHOP SUPPLY COSTS:**
We have added a charge equal to 10% of the total cost of labor, not to exceed \$25.00, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	387.50
PARTS AMOUNT	436.74
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	824.24
LESS INSURANCE	0.00
SALES TAX	36.03
PLEASE PAY THIS AMOUNT	860.27

DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE
------	--------------------	--

NOTICE OF WORKER'S LIEN PURSUANT TO TEXAS PROPERTY CODE §. 70.001: The undersigned, being the person who has paid for repairs to the vehicle described in this Repair Invoice, understands that if the Dealer relinquishes possession of the vehicle in return for payment via a check, money order or credit card transaction that is stopped or dishonored due to insufficient funds, no funds, or because the account does not exist or has been closed, the worker's lien continues to exist and the Dealer is entitled to possession of the vehicle in accordance with §. 70.009 of the Texas Business & Commerce Code until the amount due is paid.



January 31, 2019

Global Warranty Management: [Main](#) > [Interface With Customer](#) > [View Vehicle Summary](#)

INTERFACE WITH CUSTOMER

View Vehicle Summary



This screen allows IVH users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable).

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Vehicle Information

VIN: 1GYS4SKJ7FR [REDACTED] Model: 6K15906-2015 ESCALADE ESV 4WD
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 50 - FLEET
 Field Actions: [0 Open](#) [REQUEST ANOTHER VIN](#)

Required Field Actions

Open Field Action Details are highlighted

Type	Number	Original Nbr	Description	Release Date	Status
Product Safety Recall	N182156820	18289	EPS Loss of Steering Assist	09/07/2018	Closed
Product Safety Recall	2016007	16007	Frontal Airbag And Pretensioner Non Deploy	09/08/2016	Closed
Customer Satisfaction Program	N150577	15577	INTERIOR ELECTRICAL CENTER LEFT END CAP FUSE LABEL ERROR	01/29/2016	Closed
Service Update Bulletins	N150304	15304	4WD ALWAYS ENGAGED IN COLD TEMP. *EXPIRES W/BASE WARRANTY*	09/16/2015	Closed
Service Update Bulletins	N150472	15472	CAMERA MODULE SOFTWARE UPDATE / STEERING COLUMN & BATTERY CHECKS	08/27/2015	Closed
Service Update Bulletins	N150396	15396	HARSH SHIFT WHEN STARTING IN LOW TEMPERATURES	07/08/2015	Closed
Service Update Bulletins	N150389	15389	TORQUE CONVERTER CLUTCH (TCC) SHUDDER	05/22/2015	Closed

Branded Title

.The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

Warranty Block

Vehicle has no current record of warranty block.

Service Information

Type	Number	Description	Posted Date
EI	PIE0359	Vehicle Crank with No Start or Stalling with DTC P0011 and/or P00C6 Set	03/15/2016

OnStar and XM Satellite Radio Information

[Empty section for OnStar and XM Satellite Radio Information]

Refer to Help page for details. For OnStar contact 888.ON.STAR1 (888.667.8271) and for XM Radio contact 877.GET.XMST (877.438.9677 Canada) and in the USA:800-556-3600.

OnStar Equipped: Y

OnStar Status: Inactive

XM Equipped: Y

XM Radio ID: 3EH6D3RH

XM Status: Active

OnStar Vehicle Diagnostics: Y

DMN Enabled: N

Applicable Warranties

Valid warranties are highlighted

Valid	Description	Warranty Add Date	Start Date	Effective Odometer	End Date	End Odometer
	Emission Select Component Ltd Wty	08/01/2018	04/21/2015	9 MI	04/21/2023	80,009 MI
	Powertrain Limited Warranty	08/01/2018	04/21/2015	9 MI	04/21/2021	70,009 MI
	Special Coverage 17016	08/01/2018	04/21/2015	9 MI	04/21/2025	120,009 MI
	Special Coverage 17336	08/01/2018	04/21/2015	9 MI	04/21/2021	72,009 MI
	Corrosion Limited Warranty	08/01/2018	04/21/2015	9 MI	04/21/2021	Unlimited
	Bumper to Bumper Limited Warranty	08/01/2018	04/21/2015	9 MI	04/21/2019	50,009 MI
	Premium Care Maintenance	08/01/2018	04/21/2015	9 MI	04/21/2019	50,009 MI

Service Contract

Vehicle has no current record of service contracts.

Transaction History

[View Details](#)

Job Card Date	Job Card Number	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
10/22/2018	512304	ZFAT----Field Action Recall		9103855 - 18289 - Power Steering Control Module Reprogramming with SPS	57,201 MI
05/10/2018	496505	ZREG----Regular Vehicle Transaction		9900497 - SC 17336 - Air Conditioning Condenser Replacement	52,717 MI
04/10/2018	493608	ZREG----Regular Vehicle Transaction		1445854 - Aluminum Wheel Partial Refinish Color/Clear Coat	51,156 MI
01/05/2018	484741	ZREG----Regular Vehicle Transaction		2420150 - Front Disc Brake Pads Replacement	45,034 MI
01/05/2018	484741	ZREG----Regular Vehicle Transaction		0600533 - Cadillac Premium Care - Engine Air Filter	45,034 MI
01/05/2018	484741	ZREG----Regular Vehicle Transaction		0600523 - Cadillac Premium Care - Passenger Air Filter	45,034 MI
01/05/2018	484741	ZREG----Regular Vehicle Transaction		0600513 - Cadillac Premium Care - Tire Rotation	45,034 MI
01/05/2018	484741	ZREG----Regular Vehicle Transaction		0600503 - Cadillac Premium Care - Oil Change	45,034 MI
09/08/2017	79729	ZREG----Regular Vehicle Transaction		2050410 - Inside Rearview Mirror Bracket Replacement	38,216 MI
09/08/2017	79729	ZREG----Regular Vehicle Transaction		6420120 - Front View Camera Replacement	38,216 MI
08/14/2017	471091	ZREG----Regular Vehicle Transaction		0600513 - Cadillac Premium Care - Tire Rotation	37,775 MI
08/14/2017	471091	ZREG----Regular Vehicle Transaction		0600503 - Cadillac Premium Care - Oil Change	37,775 MI
07/20/2017	468710	ZREG----Regular Vehicle Transaction		2050110 - Outside Rearview Mirror Glass Replacement	32,552 MI

07/14/2017	468096	ZREG---- Regular Vehicle Transaction	0600513 - Cadillac Premium Care - Tire Rotation	31,936 MI
07/14/2017	468096	ZREG---- Regular Vehicle Transaction	0600503 - Cadillac Premium Care - Oil Change	31,936 MI
03/23/2017	457145	ZREG---- Regular Vehicle Transaction	2060070 - Front Side Door Outside Handle Replacement	26,381 MI
02/20/2017	453895	ZREG---- Regular Vehicle Transaction	0600523 - Cadillac Premium Care - Passenger Air Filter	24,560 MI
02/20/2017	453895	ZREG---- Regular Vehicle Transaction	0600513 - Cadillac Premium Care - Tire Rotation	24,560 MI
02/20/2017	453895	ZREG---- Regular Vehicle Transaction	0600503 - Cadillac Premium Care - Oil Change	24,560 MI
01/05/2017	449471	ZREG---- Regular Vehicle Transaction	1031660 - Instrument Panel Trim Plate Replacement - Left Side	22,742 MI
01/05/2017	449471	ZREG---- Regular Vehicle Transaction	7441760 - Steering Column Replacement	22,742 MI
01/05/2017	449471	ZREG---- Regular Vehicle Transaction	7027950 - 3rd Row Seat Head Restraint Replacement	22,742 MI
01/05/2017	449471	ZREG---- Regular Vehicle Transaction	3420700 - Radio Control Assembly Replacement	22,742 MI
12/20/2016	2326574	ZREG---- Regular Vehicle Transaction	0600458 - Control Assembly-Radio Audio (face plate), Return to ACDelco ESC	22,408 MI
12/20/2016	447946	ZREG---- Regular Vehicle Transaction	2050410 - Inside Rearview Mirror Bracket Replacement	22,408 MI
12/20/2016	447946	ZREG---- Regular Vehicle Transaction	2020300 - Rear Side Door Window Frame Rear Applique Replacement	22,408 MI
09/10/2016	339627	ZFAT----Field Action Recall	9102276 - 16007 - N16-204817 - Reprogram Inflatable Restraint Sensing and Diagnostic Module Calibrations	21,358 MI
09/29/2015	866839	ZFAT----Field Action Recall	9101708 - N150472 - Reprogram HMI and VPC (inc battery and steering shaft inspect)	13,929 MI
09/29/2015	866839	ZFAT----Field Action Recall	9101552 - N150396 - Transmission Control Wiring Harness Replacement	13,929 MI
09/29/2015	866839	ZFAT----Field Action Recall	9101554 - N150389 - Transmission Control Module Reprogramming with SPS	13,929 MI
09/29/2015	866839	ZFAT----Field Action Recall	9101695 - N150304 - Transfer Case Shift Control Module Reprogramming with SPS	13,929 MI
04/22/2015	A66432	ZPDI----Pre- Delivery Inspection	0590072 - Pre-Delivery Inspection - Base Time	1 MI

Global Warranty Management: [Site Map](#)

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January 31, 2019

Global Warranty Management: Main > Interface With Customer > View Vehicle Build

INTERFACE WITH CUSTOMER

View Vehicle Build



This screen allows IVH users to view the initial build information on the selected VIN including option codes with descriptions (where available).

Vehicle Information

VIN: 1GYS4SKJ7FR... Model: 6K15906-2015 ESCALADE ESV 4WD
Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
Order Type: 50 - FLEET
Field Actions: 0 Open REQUEST ANOTHER VIN

For this vehicle:

- View Vehicle Summary
Service Contract
Branded Title
Warranty Block
View Vehicle Build
View Vehicle Component Summary
View Vehicle Transaction History Detail
View Vehicle Delivery Information

Vehicle Build

Model: 6K15906-2015 ESCALADE ESV 4WD Order Number: SHFSF2
Gross Vehicle Weight: 3,405 Build Date: 04/20/2015
Build Plant: R

Option Codes

*IVH is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

- 1SB - 1SB PACKAGE 1SZ - OPTION DISCOUNT
4AA - JET BLACK 6ZS - COMPONENT FRT LH COMPUTER SEL
7ZS - COMPONENT FRT RH COMPUTER 8X2 - COMPONENT RR LH NON-COMPUTER
9X2 - COMPONENT RR RH NON-COMPUTER A31 - POWER WINDOWS, DRIVER AND FRONT PASS EXPRESS UP/DOWN
A45 - MEMORY SETTINGS, DRIVER SEAT, OUTSIDE MIRRORS, POWER RAKE & TELESCOPIC STEERING COLUMN & POWER-ADJUSTABLE PEDAL ADO - POMS BREAKPOINT
AG2 - PWR SEAT ADJUSTER, FRONT PASS AKJ - WINDSHIELD STYLE SHADE BAND
AKK - WINDSHIELD, LAMINATED GLASS AKO - GLASS, DEEP TINTED (EXCEPT WINDSHIELD, DRIVER/PASS SIDE GLASS)
AKX - WINDSHIELD TYPE SOLAR ABSORB AL0 - AIRBAG SENSING SYSTEM, PASSENGER
AN3 - SEATS, FRONT BUCKET WITH LEATHER SEATING SURFACES AP9 - CARGO NET
ARL - PLANT CODE ARLINGTON, TX, AS8 - SEATS, 3RD ROW 60/40 SPLIT- BENCH, POWER FOLD
ATH - EZ KEY PASSIVE ENTRY SYSTEM ATN - SEATS, 2ND ROW BUCKET, POWER
AU3 - POWER DOOR LOCKS AVF - **UNIT BUILT AFTER OCT 6, 2014
AXP - VEHICLE TYPE MULTI-PURPOSE PASSENGER VEHICLE AYQ - AIRBAGS, FRONTAL AND SIDE - IMPACT, FOR DRIVER AND FRONT PASSENGER, DRIVER INBOARD SEAT MOUNTED, SIDE-IMPACT AND HEAD CURTAIN SIDE-IMPACT FOR ALL ROWS IN OUTBOARD SEAT POSITIONS
B30 - COLOR KEYED CARPET B58 - FLOOR MATS, FRONT & REAR
B85 - BODY SIDE MOLDING, BODY COLOR BQ2 - FLT-AVIS BUDGET CAR RENTAL
BTM - KEYLESS START BTV - ADAPTIVE REMOTE START
BVE - RUNNING BOARDS, ASSIST STEPS BZ8 - GM PRODUCTION WEEK
C25 - IMTERMITTENT FRONT WIPERS C49 - REAR WINDOW DEFROSTER
C6H - GVW RATING-7.500 LBS CE1 - WINDSHIELD WIPERS, RAIN SENSING
CF5 - POWER SUNROOF CJ4 - CLIMATE CONTROL, TRI ZONE
D07 - CENTER CONSOLE, FLOOR DCP - PROCESSING DIRECTIONS & CONNECTIONS SERVICE PACKAGE
DD8 - INSIDE REARVIEW MIRROR, AUTO DIMMING DL3 - POWER HEATED OUTSIDE MIRROR, ADJUSTABLE W/ TURN SIGNAL
DNU - THIRD ROW DVD SCREEN EF7 - COUNTRY CODE, U.S.A.

FE9 - 50-STATE EMISSIONS	FHO - VEHICLE FUEL GASOLINE E10
FLT - FLEET PROCESSING OPTION	G80 - DIFFERENTIAL, LOCKING REAR FULLY AUTOMATIC
GBN - WHITE DIAMOND TRICOAT	GU5 - AXLE REAR 3.23 RATIO
H2X - JET BLACK	I15 - ENGINEERING YEAR 2015
IO6 - CADILLAC USER EXPERIENCE (CUE) WITH NAVIGATION 8" FULL COLOR DISPLAY, AM/FM STEREO	JD9 - ANTILOCK BRAKES, 4 WHEEL DISC
JF4 - POWER ADJUSTABLE PEDALS	K34 - CRUISE CONTROL
K47 - AIR CLEANER, HIGH CAPACITY	K4C - WIRELESS CHARGING
KA6 - SEATS, HEATED REAR OUTBOARD POSITIONS	KB6 - HEATED & COOLED SEATS DRIVER & FRONT PASSENGER
KC4 - ENGINE OIL COOLING SYSTEM	KI4 - POWER OUTLET, 110 VOLT
KNP - TRANSMISSION OIL COOLER	KW7 - GENERATOR 170 AMP
L86 - ENGINE, 6.2L V8	M5U - TRANSMISSION, 8 SPD AUTOMATIC
MAH - MARKETING AREA NORTH AMERICA	N30 - LEATHER WRAP STEERING WHEEL
N38 - STEERING COLUMN, POWER TILT & TELESCOPIC	NKC - ACTIVE NOISE CANCELLATION
NQH - TRANSFER CASE 2-SPEED	NT7 - EMISSION SYSTEM FEDERAL
Q7L - WHEELS, 22" PREMIUM PAINTED ALUMINUM W/ CHROME INSERTS	QST - TIRES, ALL-SEASON, BLACKWALL
R6F - B-CODE ASSIGNMENT VOMS	R9N - PROCESSING CODE - SEAT
RC4 - TIRE, SPARE 17" ALL SEASON BLACKWALL	RUF - WHEEL, 17" STEEL SPARE
SAF - SPARE TIRE LOCK	TC2 - LIFTGATE, POWER, HANDS FREE, PROGRAMMABLE
TQ5 - HEADLAMPS, INTELLIBEAM	U2M - SIRIUSXM AND HD RADIO + SERVICE SUBSCRIPTION SOLD SEPARATELY BY SIRIUSMX AFTER 3 MONTHS
U42 - REAR SEAT ENTERTAINMENT SYSTEM	U77 - ANTENNA RR WINDOW, RADIO
UD5 - FRONT AND REAR PARKING ASSIST	UDV - 12" FULL-COLOR RECONFIGURABLE DIC
UE1 - 1 YR ONSTAR(R) DIRECTIONS AND CONNECTIONS W/AUTOMATIC CRASH RESPONSE, TURN-BY-TURN NAV & 5-YEARS REMOTELINK APP KEY FOB SERVICES (ASK DEALER ABOUT GEOGRAPHIC COVERAGE)	UEU - FORWARD COLLISION ALERT
UFG - REAR CROSS TRAFFIC ALERT	UFL - LANE DEPARTURE WARNING
UG1 - UNIVERSAL HOME REMOTE	UJM - TIRE PRESSURE MONITOR SYSTEM (EXCL SPARE TIRE)
UK3 - STEERING WHEEL CONTROLS	UKC - SIDE BLIND ZONE ALERT
UMN - SPEEDOMETER INST, MILES & KILO, MILES ODOMETER	UQH - BOSE CABIN SURROUND SOUND
UTJ - CONTENT THEFT ALARM, THEFT DETERRENT SYSTEM	UTR - SELF-POWERED HORN
UTT - THEFT-DETERRENT PACKAGE:	UTU - SENSOR, VEHICLE INCLINATION
UTV - SENSOR, INTERIOR VEHICLE MOVEMENT	UV6 - HEAD-UP DISPLAY
UVD - HEATED STEERING WHEEL	UVH - SURROUND VISION
V54 - LUGGAGE RACK SIDE RAILS	V8D - VEHICLE STATEMENT US
VFF - VIDEO FORMAT REGION 1, NTSC	VH9 - ENVELOPE OWNER INFO MAN
VK3 - FRONT LICENSE PLATE BRACKET	VN9 - FLT-DAILY RENTAL REPURCHASE PGR
VRK - VAA/COMPONENT REL ROOF TRIM	VT7 - OWNERS MANUAL ENGLISH LANGUAGE
VV4 - ONSTAR(R) 4G LTE WI-FI(R) HOTSPOT W/ 3GB/3MO DATA TRIAL	WMF - VIN MODEL YEAR 2015
XL7 - FREQUENCIES RATING 315 MHZ, LONG DISTANCE	Y65 - DRIVER AWARENESS PACKAGE
YT1 - FLT-DAILY RENTAL FLAT RATE	Z75 - MARKET BRAND CADILLAC
Z82 - TRAILERING EQUIPMENT	Z95 - SUSPENSION PACKAGE, MAGNETIC RIDE CONTROL
ZY1 - COLOR COMBINATION SOLID	

Added Option Codes

Vehicle has no current record of SAIO codes.



January 31, 2019

Global Warranty Management: Main > Interface With Customer > View Vehicle Component Summary

INTERFACE WITH CUSTOMER

View Vehicle Component Summary



This screen allows IVH users to view the information on various major components added to the VIN selected during vehicle build.

Vehicle Information

VIN: 1GYS4SKJ7FR [REDACTED] Model: 6K15906-2015 ESCALADE ESV 4WD
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 50 - FLEET
 Field Actions: [0 Open](#) [REQUEST ANOTHER VIN](#)

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Vehicle Component

Component Code: 99-SPEAKER AMPLIFIER	Traceability: 041780093
Source Plant: B-BOSE FRAMINGHAM, MASSACHUSETTS	Part / Number Broadcast: 5302
Date Scanned: 04/20/2015	Time Scanned: 15:25:00 Scan Station: 04
Component Code: AH-IR-SENSOR ASM-LEFT	Traceability: AAC6D0706
Source Plant: D-ALLIED SIGNAL BSRD	Part / Number Broadcast: 8676
Date Scanned: 04/20/2015	Time Scanned: 15:25:00 Scan Station: 04
Component Code: AJ-IR-SENSOR ASM-RIGHT	Traceability: AEFC70506
Source Plant: D-ALLIED SIGNAL BSRD	Part / Number Broadcast: 8676
Date Scanned: 04/20/2015	Time Scanned: 15:25:00 Scan Station: 04
Component Code: AT-RIGHT SIDE IMPACT SENSING MODULE	Traceability: P0305D461
Source Plant: D-ALLIED SIGNAL BSRD	Part / Number Broadcast: 8677
Date Scanned: 04/20/2015	Time Scanned: 15:25:00 Scan Station: 04
Component Code: AU-LEFT SIDE IMPACT SENSING MODULE	Traceability: P8534FB10
Source Plant: D-ALLIED SIGNAL BSRD	Part / Number Broadcast: 8677
Date Scanned: 04/20/2015	Time Scanned: 15:25:00 Scan Station: 04
Component Code: BR-SENSOR ASSY - (PSIR) PRESENCE DETECTOR	Traceability: 06250FH4L
Source Plant: S-	Part / Number Broadcast: 3680
Date Scanned: 04/20/2015	Time Scanned: 15:25:00 Scan Station: 04
Component Code: CB-SEQ NUM (FLEX) BODY ASM	Traceability: 3341075
Source Plant: -	Part / Number Broadcast: 1ZZ
Date Scanned: 04/09/2015	Time Scanned: 01:30:00 Scan Station:
Component Code: CG-SEQ NUM (FLEX) PAINT PROCESS	Traceability: 0801344
Source Plant: -	Part / Number Broadcast: 1GG
Date Scanned: 04/17/2015	Time Scanned: 17:35:00 Scan Station:
Component Code: CH-SEQ NUM (FLEX) PAINT PROCESS	Traceability: 0803747
Source Plant: -	Part / Number Broadcast: 1HH
Date Scanned: 04/17/2015	Time Scanned: 06:36:00 Scan Station:
Component Code: CN-SEQ NUM (FLEX) GEN ASM	Traceability: 0804090
Source Plant: -	Part / Number Broadcast: 1EE

Date Scanned: 04/20/2015

Time Scanned: 04:53:00 Scan Station:

Component Code: CP-SEQ NUM (FLEX) GEN ASM

Traceability: 0770796

Source Plant: -

Part / Number Broadcast: 1AZ

Date Scanned: 04/20/2015

Time Scanned: 05:39:00 Scan Station:

Component Code: DA----

Traceability: AE770C405

Source Plant: D-

Part / Number Broadcast: 8678

Date Scanned: 04/20/2015

Time Scanned: 15:25:00

Scan Station: 04

Component Code: DB----

Traceability: AC14C9105

Source Plant: D-

Part / Number Broadcast: 8678

Date Scanned: 04/20/2015

Time Scanned: 15:25:00

Scan Station: 04

Component Code: GA----

Traceability: B50920674

Source Plant: D-

Part / Number Broadcast: 2556

Date Scanned: 04/20/2015

Time Scanned: 15:25:00

Scan Station: 04

Service Agent Installed Component

Vehicle has no current record of vehicle component.



January 31, 2019

Global Warranty Management: Main > Interface With Customer > View Vehicle Transaction History Detail

INTERFACE WITH CUSTOMER

View Vehicle Transaction History Detail



This screen allows IVH users to view the available information on individual transaction for the VIN selected.

Vehicle Information

VIN: 1GYS4SKJ7FR [REDACTED] Model: 6K15906-2015 ESCALADE ESV 4WD
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 50 - FLEET
 Field Actions: [0 Open](#) [REQUEST ANOTHER VIN](#)

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Job Card Date: 10/22/2018 **Job Card Number:** [REDACTED]
 Repair Service Agent: 266388 Odometer Reading: 57,201 MI
 RON CARTER CADILLAC Authorization Code:
 18100 GULF FREEWAY
 FRIENDSWOOD TX 77546-2722
 2812837000

Process Date: 10/27/2018
 Transaction Type: ZFAT----Field Action Recall
 Transaction Expense Category: Field Action Recall
 Customer Complaint Code: -
 Job Card Line #: 1 Transaction Adjustment: Cause Code: -
 Labour Op 9103855-18289 - Power Steering Control Module Reprogramming with SPS
 Causal Part Number

Job Card Date: 05/10/2018 **Job Card Number:** [REDACTED]
 Repair Service Agent: 266388 Odometer Reading: 52,717 MI
 RON CARTER CADILLAC Authorization Code:
 18100 GULF FREEWAY
 FRIENDSWOOD TX 77546-2722
 2812837000

Process Date: 05/17/2018
 Transaction Type: ZREG----Regular Vehicle Transaction
 Transaction Expense Category: Special Policy
 Customer Complaint Code: 0724-Heating/Ventilation/Air conditioning - HVAC Leaks
 Job Card Line #: 1 Transaction Adjustment: Cause Code: 6061-Module/Component - Leaks
 Labour Op 9900497-SC 17336 - Air Conditioning Condenser Replacement
 Causal Part Number 00000000084429642-CONDENSER ASM-A/C (W/ SHIELD)
 → [See other Parts and/or Net Items](#)

Job Card Date: 04/10/2018

Job Card Number: [REDACTED]

Repair Service Agent: 266388
RON CARTER CADILLAC
18100 GULF FREEWAY
FRIENDSWOOD TX 77546-2722
2812837000

Odometer Reading: 51,156 MI
Authorization Code: A

Process Date:
05/03/2018

Transaction Type:
ZREG----Regular Vehicle
Transaction

Transaction Expense Category:
Policy

Customer Complaint Code:
0421-Exterior - Fit/Finish

Job Card Line #: 1 Transaction Adjustment: Cause Code: 2029-Surface (interior) - Off-Colour
Labour Op 1445854-Aluminum Wheel Partial Refinish Color/Clear Coat

Causal Part Number
→ [See other Parts and/or Net Items](#)

Job Card Date: 01/05/2018

Job Card Number: [REDACTED]

Repair Service Agent: 266388
RON CARTER CADILLAC
18100 GULF FREEWAY
FRIENDSWOOD TX 77546-2722
2812837000

Odometer Reading: 45,034 MI
Authorization Code: K8

Process Date:
01/12/2018

Transaction Type:
ZREG----Regular Vehicle
Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0133-Brakes - Pulsation

Job Card Line #: 7 Transaction Adjustment: Cause Code: 9090-Other - Field Action / Tech
Bulletin

Labour Op 2420150-Front Disc Brake Pads Replacement
Causal Part Number 00000000084218390-PAD KIT-FRT DISC BRK
→ [See other Parts and/or Net Items](#)

Job Card Date: 01/05/2018

Job Card Number: [REDACTED]

Repair Service Agent: 266388
RON CARTER CADILLAC
18100 GULF FREEWAY
FRIENDSWOOD TX 77546-2722
2812837000

Odometer Reading: 45,034 MI
Authorization Code:

Process Date:
01/09/2018

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0021-No Customer Complaint -
Maintenance

Job Card Line #: 4 Transaction Adjustment: Cause Code: 9094-Other - Follow
operation

Labour Op 0600533-Cadillac Premium Care - Engine Air Filter
Causal Part Number 00000000022845992-ELEMENT-A/CL

→[See other Parts and/or Net Items](#)

Job Card Date: 01/05/2018

Job Card Number: [REDACTED]

Repair Service Agent: 266388
RON CARTER CADILLAC
18100 GULF FREEWAY
FRIENDSWOOD TX 77546-2722
2812837000

Odometer Reading: 45,034 MI
Authorization Code:

Process Date:
01/09/2018
Transaction Type:
ZREG----Regular Vehicle Transaction
Transaction Expense Category:
Warranty
Customer Complaint Code:
0021-No Customer Complaint -
Maintenance

Job Card Line #: 3 Transaction Adjustment: Cause Code: 9094-Other - Follow
operation

Labour Op 0600523-Cadillac Premium Care - Passenger Air Filter
Causal Part Number 00000000023281440-FILTER-PASS COMPT AIR

→[See other Parts and/or Net Items](#)

Job Card Date: 01/05/2018

Job Card Number: [REDACTED]

Repair Service Agent: 266388
RON CARTER CADILLAC
18100 GULF FREEWAY
FRIENDSWOOD TX 77546-2722
2812837000

Odometer Reading: 45,034 MI
Authorization Code:

Process Date:
01/09/2018
Transaction Type:
ZREG----Regular Vehicle Transaction
Transaction Expense Category:
Warranty
Customer Complaint Code:
0021-No Customer Complaint -
Maintenance

Job Card Line #: 2 Transaction Adjustment: Cause Code: 9094-Other - Follow
operation

Labour Op 0600513-Cadillac Premium Care - Tire Rotation
Causal Part Number

Job Card Date: 01/05/2018

Job Card Number: [REDACTED]

Repair Service Agent: 266388
RON CARTER CADILLAC
18100 GULF FREEWAY
FRIENDSWOOD TX 77546-2722
2812837000

Odometer Reading: 45,034 MI
Authorization Code:

Process Date:
01/09/2018
Transaction Type:
ZREG----Regular Vehicle Transaction
Transaction Expense Category:
Warranty
Customer Complaint Code:

0021-No Customer Complaint - Maintenance

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 9094-Other - Follow operation

Labour Op 0600503-Cadillac Premium Care - Oil Change

Causal Part Number 00000000019330000-FILTER ASM,OIL

→[See other Parts and/or Net Items](#)

Job Card Date: 09/08/2017

Job Card Number: [REDACTED]

Repair Service Agent: 292286
CENTRAL HOUSTON CADILLAC
2520 MAIN STREET
HOUSTON TX 77002-9106
7138740900

Odometer Reading: 38,216 MI
Authorization Code:

Process Date:
09/30/2017

Transaction Type:
ZREG---Regular Vehicle Transaction
Transaction Expense Category:
Warranty

Customer Complaint Code:
0829-Interior - Trim/Hardware

Job Card Line #: 3

Transaction Adjustment:

Cause Code: 9094-Other - Follow operation

Labour Op 2050410-Inside Rearview Mirror Bracket Replacement

Causal Part Number 00000000023316899-COVER-W/S M/FUNC SEN MT BRKT

→[See other Parts and/or Net Items](#)

Job Card Date: 09/08/2017

Job Card Number: [REDACTED]

Repair Service Agent: 292286
CENTRAL HOUSTON CADILLAC
2520 MAIN STREET
HOUSTON TX 77002-9106
7138740900

Odometer Reading: 38,216 MI
Authorization Code: E

Process Date:
09/30/2017

Transaction Type:
ZREG---Regular Vehicle Transaction
Transaction Expense Category:
Warranty

Customer Complaint Code:
0621-Features/Controls/Displays - Gauges/Warning Lights

Job Card Line #: 2

Transaction Adjustment:

Cause Code: 9094-Other - Follow operation

Labour Op 6420120-Front View Camera Replacement

Causal Part Number 00000000023335317-CAMERA ASM-FRT VIEW ECCN=6A993

→[See other Parts and/or Net Items](#)

Job Card Date: 08/14/2017

Job Card Number: [REDACTED]

Repair Service Agent: 266388
RON CARTER CADILLAC
18100 GULF FREEWAY
FRIENDSWOOD TX 77546-2722
2812837000

Odometer Reading: 37,775 MI
Authorization Code:

Process Date:

09/01/2017

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0021-No Customer Complaint -
Maintenance

Job Card Line #: 4

Transaction Adjustment:

Cause Code: 9094-Other - Follow
operation

Labour Op 0600513-Cadillac Premium Care - Tire Rotation

Causal Part Number

Job Card Date: 08/14/2017

Job Card Number: [REDACTED]

Repair Service Agent: 266388
RON CARTER CADILLAC
18100 GULF FREEWAY
FRIENDSWOOD TX 77546-2722
2812837000

Odometer Reading: 37,775 MI

Authorization Code:

Process Date:
09/01/2017

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0021-No Customer Complaint -
Maintenance

Job Card Line #: 3

Transaction Adjustment:

Cause Code: 9094-Other - Follow
operation

Labour Op 0600503-Cadillac Premium Care - Oil Change

Causal Part Number 00000000019330000-FILTER ASM,OIL

→[See other Parts and/or Net Items](#)

Job Card Date: 07/20/2017

Job Card Number: [REDACTED]

Repair Service Agent: 266388
RON CARTER CADILLAC
18100 GULF FREEWAY
FRIENDSWOOD TX 77546-2722
2812837000

Odometer Reading: 32,552 MI

Authorization Code:

Process Date:
07/21/2017

Transaction Type:
ZREG----Regular Vehicle
Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0424-Exterior - Glass

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 6579-Module/Component -
Shorted

Labour Op 2050110-Outside Rearview Mirror Glass Replacement

Causal Part Number 00000000022976556-GLASS,O/S RR VIEW MIR

→[See other Parts and/or Net Items](#)

Job Card Date: 07/14/2017

Job Card Number: [REDACTED]

Repair Service Agent: 266388

Odometer Reading: 31,936 MI

RON CARTER CADILLAC
18100 GULF FREEWAY
FRIENDSWOOD TX 77546-2722
2812837000

Authorization Code:

Process Date:
07/17/2017

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0021-No Customer Complaint - Maintenance

Job Card Line #: 3 Transaction Adjustment: Cause Code: 9098-Other - Maintenance

Labour Op 0600513-Cadillac Premium Care - Tire Rotation

Causal Part Number

Job Card Date: 07/14/2017

Job Card Number: [REDACTED]

Repair Service Agent: 266388

Odometer Reading: 31,936 MI

RON CARTER CADILLAC
18100 GULF FREEWAY
FRIENDSWOOD TX 77546-2722
2812837000

Authorization Code:

Process Date:
07/17/2017

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0021-No Customer Complaint - Maintenance

Job Card Line #: 2 Transaction Adjustment: Cause Code: 9098-Other - Maintenance

Labour Op 0600503-Cadillac Premium Care - Oil Change

Causal Part Number 00000000019330000-FILTER ASM,OIL

→[See other Parts and/or Net Items](#)

Job Card Date: 03/23/2017

Job Card Number: [REDACTED]

Repair Service Agent: 266388

Odometer Reading: 26,381 MI

RON CARTER CADILLAC
18100 GULF FREEWAY
FRIENDSWOOD TX 77546-2722
2812837000

Authorization Code:

Process Date:
03/29/2017

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0421-Exterior - Fit/Finish

Job Card Line #: 1 Transaction Adjustment: Cause Code: 1025-Surface (exterior) - Loose

Labour Op 2060070-Front Side Door Outside Handle Replacement

Causal Part Number 00000000013593749-HANDLE KIT-FRT S/D O/S

→[See other Parts and/or Net Items](#)

Job Card Date: 02/20/2017

Job Card Number: 453895

Repair Service Agent: 266388
RON CARTER CADILLAC
18100 GULF FREEWAY
FRIENDSWOOD TX 77546-2722
2812837000

Odometer Reading: 24,560 MI
Authorization Code:

Process Date:
02/21/2017

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0021-No Customer Complaint - Maintenance

Job Card Line #: 3 Transaction Adjustment: Cause Code: 9098-Other - Maintenance

Labour Op 0600523-Cadillac Premium Care - Passenger Air Filter
Causal Part Number 00000000023281440-FILTER-PASS COMPT AIR

→[See other Parts and/or Net Items](#)

Job Card Date: 02/20/2017

Job Card Number: [REDACTED]

Repair Service Agent: 266388
RON CARTER CADILLAC
18100 GULF FREEWAY
FRIENDSWOOD TX 77546-2722
2812837000

Odometer Reading: 24,560 MI
Authorization Code:

Process Date:
02/21/2017

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0021-No Customer Complaint - Maintenance

Job Card Line #: 2 Transaction Adjustment: Cause Code: 9098-Other - Maintenance

Labour Op 0600513-Cadillac Premium Care - Tire Rotation
Causal Part Number

Job Card Date: 02/20/2017

Job Card Number: [REDACTED]

Repair Service Agent: 266388
RON CARTER CADILLAC
18100 GULF FREEWAY
FRIENDSWOOD TX 77546-2722
2812837000

Odometer Reading: 24,560 MI
Authorization Code:

Process Date:
02/21/2017

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0021-No Customer Complaint - Maintenance

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9098-Other - Maintenance

Labour Op 0600503-Cadillac Premium Care - Oil Change
Causal Part Number 00000000019330000-FILTER ASM,OIL

→[See other Parts and/or Net Items](#)

Job Card Date: 01/05/2017

Job Card Number: [REDACTED]

Repair Service Agent: 266388
 RON CARTER CADILLAC
 18100 GULF FREEWAY
 FRIENDSWOOD TX 77546-2722
 2812837000

Odometer Reading: 22,742 MI
 Authorization Code:

Process Date:
 01/19/2017

Transaction Type:
 ZREG----Regular Vehicle
 Transaction

Transaction Expense Category:
 Warranty

Customer Complaint Code:
 0829-Interior - Trim/Hardware

Job Card Line #: 4

Transaction Adjustment:

Cause Code: 2021-Surface (interior) -
 Damaged/Cracked

Labour Op 1031660-Instrument Panel Trim Plate Replacement - Left Side

Causal Part Number 00000000023486735-PLATE ASM-I/P TR

→[See other Parts and/or Net Items](#)

Job Card Date: 01/05/2017

Job Card Number: [REDACTED]

Repair Service Agent: 266388
 RON CARTER CADILLAC
 18100 GULF FREEWAY
 FRIENDSWOOD TX 77546-2722
 2812837000

Odometer Reading: 22,742 MI
 Authorization Code:

Process Date:
 01/17/2017

Transaction Type:
 ZREG----Regular Vehicle Transaction

Transaction Expense Category:
 Warranty

Customer Complaint Code:
 0313-Steering/Suspension - Noise

Job Card Line #: 3

Transaction Adjustment:

Cause Code: 1025-Surface (exterior) - Loose

Labour Op 7441760-Steering Column Replacement

Causal Part Number 00000000023381949-COLUMN ASM-STRG (RPR)

→[See other Parts and/or Net Items](#)

Job Card Date: 01/05/2017

Job Card Number: [REDACTED]

Repair Service Agent: 266388
 RON CARTER CADILLAC
 18100 GULF FREEWAY
 FRIENDSWOOD TX 77546-2722
 2812837000

Odometer Reading: 22,742 MI
 Authorization Code:

Process Date:
 01/17/2017

Transaction Type:
 ZREG----Regular Vehicle Transaction

Transaction Expense Category:
 Warranty

Customer Complaint Code:
 0828-Interior - Seats (Fit and Finish)

Job Card Line #: 2

Transaction Adjustment:

Cause Code: 2025-Surface (interior) - Loose

Labour Op 7027950-3rd Row Seat Head Restraint Replacement

Causal Part Number 00000000023308912-RESTRAINT ASM-3RD ROW SEAT HD

→[See other Parts and/or Net Items](#)

Labour Op 2050410-Inside Rearview Mirror Bracket Replacement
Causal Part Number

Job Card Date: 12/20/2016

Job Card Number: [REDACTED]

Repair Service Agent: 266388
RON CARTER CADILLAC
18100 GULF FREEWAY
FRIENDSWOOD TX 77546-2722
2812837000

Odometer Reading: 22,408 MI
Authorization Code: E

Process Date:
12/27/2016

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0490-Exterior - Other issues

Job Card Line #: 2 Transaction Adjustment: Cause Code: 1025-Surface (exterior) - Loose

Labour Op 2020300-Rear Side Door Window Frame Rear Applique Replacement
Causal Part Number 00000000084021610-APPLIQUE ASM-RR S/D WDO FRM RR

→ [See other Parts and/or Net Items](#)

Job Card Date: 09/10/2016

Job Card Number: [REDACTED]

Repair Service Agent: 112290
CHUCK FAIRBANKS CHEVROLET, INC.
629 N I35E
DESOTO TX 75115-4804
9722237611

Odometer Reading: 21,358 MI
Authorization Code:

Process Date:
09/13/2016

Transaction Type:
ZFAT----Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:
-

Job Card Line #: 1 Transaction Adjustment: Cause Code: -

Labour Op 9102276-16007 - N16-204817 - Reprogram Inflatable Restraint Sensing and Diagnostic Module
Calibrations

Causal Part Number

Job Card Date: 09/29/2015

Job Card Number: [REDACTED]

Repair Service Agent: 126649
AVIS RENT A CAR
3850 SOUTH 26TH AVE.
DALLAS-FORT WORTH AIRPORT TX 75261-0000

Odometer Reading: 13,929 MI
Authorization Code:

Process Date:
10/05/2015

Transaction Type:
ZFAT----Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:
-

Causal Part Number

Job Card Date: 04/22/2015

Job Card Number: [REDACTED]

Repair Service Agent: 126649

Odometer Reading: 1 MI

AVIS RENT A CAR
3850 SOUTH 26TH AVE.
DALLAS-FORT WORTH AIRPORT TX 75261-0000

Authorization Code:

Process Date:
04/22/2015

Transaction Type:
ZPDI----Pre-Delivery Inspection

Transaction Expense Category:
Pre-Delivery Inspection

Customer Complaint Code:
-

Job Card Line #: 1

Transaction Adjustment:

Cause Code: -

Labour Op 0590072-Pre-Delivery Inspection - Base Time

Causal Part Number

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January 31, 2019

Global Warranty Management: Main > Interface With Customer > View Vehicle Delivery Information

**INTERFACE WITH
CUSTOMER**

View Vehicle Delivery Information



This screen allows IVH users to view the available information for the selected VIN delivered to the Service Agent and the ultimate customer. Not all sections will be populated for all VINs.

Vehicle Information

VIN: 1GYS4SKJ7FR [REDACTED] Model: 6K15906-2015 ESCALADE ESV 4WD
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 50 - FLEET
 Field Actions: [0 Open](#) [REQUEST ANOTHER VIN](#)

Invoice Information

Invoicing Service Agent: 160199 Invoice Date: 04/20/2015
 WATSONVILLE BUICK GMC
 500 AUTO CENTER DR
 WATSONVILLE CA 95076-3728 8317223522

Ship to Information

Ship to Service Agent: 126649 Ship to Date: N/A
 AVIS RENT A CAR
 3850 SOUTH 26TH AVE.
 DALLAS-FORT WORTH AIRPORT TX 75261-0000

Delivery Information

Delivery Service Agent: 160199 Delivery Date: 04/21/2015
 WATSONVILLE BUICK GMC Delivery Type: 020---DAILY RENTAL
 500 AUTO CENTER DR Delivery Odometer: 9
 WATSONVILLE CA 95076-3728 8317223522

In Service Information

Invoicing Service Agent: In Service Date: N/A
 In Service Type: 0000
 In Service Odometer: 0

Registration Information

Registration Service Agent: N/A Registration Date: N/A
 Registration Number: N/A
 Registration Odometer: 0

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

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