INFORMATION REDACTED PURSUANT TOTHE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

PE18-012

GM

3-27-2019

Q3

[redacted]

Service Request Activities – UCC PAR

Report Date: Friday, November 17, 2017

Service Request Detail

SR No.	[redacted]	Ref No.		Cost Ast.	No Goodwill Offered	BRC Type	N/A
Account		Site/BAC		GW SubType		Business Unit	CCC - CAC Tier 1
Address	[redacted]			Approval	Not Initiated	Area	Complaint Vehicle - Operable
City	[redacted]	Zip	[redacted] State [redacted]	UCC	Trim Exterior - Bumper / Fascia / Running Boards	Sub-Area	Initial Failure/Repair
Last Name	[redacted]	First Name	W[redacted]	Involved Dlr	Barker Buick GMC	Safety	No
Daytime #	[redacted]	Evening #	[redacted]	Source	Phone	Updated	11/16/2017 14:10:27
Serial/VIN #	3GTU2UEC9E[redacted]	Mileage	48000	Priority	Medium License # GMC	Owner	MZYXYZ
Model	Sierra	Model Year	2014	Status	Open	Opened	Nov 16, 2017 9:38 AM
Make	GMC	Warranty Start	12/18/2014 00:00:00	Sub Status		Closed	
Cust Concern	Brake failed - third party damage						
Customer Description							

Pre-Par

PAR Notifier	Incident Date/Time	Injuries	# Other Veh	# People in Veh	Road Surface	Road Cond	Fire Report#	Police Report#

Driver Last Name	Driver First Name	Height	DOB	Disabilities

Insurance Agent Last Name	Insurance Agent First Name	Phone #	Insurance Agency

Incident Loc

Component

Vehicle Loc

Emergency Svc Names

Incident Desc

Damage Desc

Add'l Info

Maint Loc

PAR Detail

Collision

Non Collision

Property Damage

Thermal Event

Spec Equip

Vehicle Speed

Weather Condition

Prop Owner

Property Type

Last Service Date

Loc Last Service

Property Location

Prop Est Repair Cost

Veh Est Repair Cost

Spec Equip Installer

Prop Damage Description

Service Request Activities – UCC PAR

Primary Veh Use		Inspection Type		Inspected By	Inspection Date/Time
Veh Damage Description				Explain Other	

Activities

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Nov 16, 2017 2:09 PM	MZYXYZ	ESISBIQU	Escalation	ESIS - CAC Third Party	In Progress		Brake failed - third party damage

Last Name	First Name	Account	BAC Code
[redacted]	[redacted]		

Comments

- Best time to call customer? Morning
- Did anyone seek professional medical attention? NO
- Is the vehicle in the owner's possession and where is it currently located? [redacted], USA
- Has the vehicle been repaired? Not yet.
- Was insurance claim filed? Yes. Still in progress.
- Description of damage to property, other than vehicle: Son-in-law's vehicle was damage. There is a dent on the bumper.
- Description of the situation and the customer's allegation: Brakes failed.
- Accident Location (Include: City, State & Street/Intersection): Customer's driveway. [redacted]
- Date of the incident: October 28, 2017
- Involved dealer (if applicable): BARKER BUICK GMC
- Current Mileage: 48,000 mi
- Year, Make, Model: 2014 GMC Sierra
- VIN: 3GTU2UEC9EG[redacted]
- Email address (if applicable): [redacted]
- Phone numbers: [redacted]
- Mailing address: [redacted]
- Include the Date the interaction took place: November 16, 2017

Shiela/CAC T1/Manila

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Nov 16, 2017 2:08 PM	MZYXYZ	XZ80L6	Manager Review	Case Review	Done	11/16/2017 17:37:26	Review for ESIS

Last Name	First Name	Account	BAC Code
[redacted]	[redacted]		

Comments
APPROVED

Any damaged property owned by the customer, outside of the vehicle. (Examples: The customer's house, garage, fence or another vehicle owned by the customer)

Stated damage to third party personal property, regardless of dollar amount or whether or not the party has come forward (Examples: neighbor's house, the customer's workplace, a fire hydrant, a street sign, etc).

DOC ID: SS2779
How to determine a PAC or ESIS Escalation
Kaye/SME/CACTier1/Manila

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Nov 16, 2017 9:39 AM	MZYXYZ	MZYXYZ	Outbound Call Customer	Made Contact	Done	11/16/2017 17:36:19	Follow up

Last Name	First Name	Account	BAC Code
[redacted]	[redacted]		

Comments
Name [redacted]
BNTC: [redacted]
Email: [redacted]
Address: [redacted]

VIN: 3GTU2UEC9EG[redacted]
YMM: 2014 GMC Sierra

Mileage: 48,000 mi

Reason: The brake failed and customer hit his son-in-law's bumper last 28th of October. There is a dent on the bumper. The brake was fixed and BARKER BUICK GMC said that they can fix his son-in-law's vehicle but they have to call GM first for assistance.

Expectations: I advised customer that I will endorse his case to Product Assistance Claims Team and will call them within 3 business days.

Source: DOC ID: SS2776

Shiela/CAC T1/Manila

Confidential Comments

Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Nov 16, 2017 9:39 AM	MZYXYZ	MZYXYZ	Inbound Call Customer	Complex Request	Done	11/16/2017 17:35:50	Brake failed - third party damage

Last Name	First Name	Account	BAC Code
[redacted]	[redacted]		

Comments
Name: [redacted]
BNTC: [redacted]
Email: --
Address: --

VIN: 3GTU2UEC9EG[redacted]
YMM: 2014 GMC Sierra
Mileage: 48,000 mi

Reason: The brake failed and customer hit his son-in-law's bumper last 28th of October. There is a dent on the bumper. The brake was fixed and BARKER BUICK GMC said that they can fix his son-in-law's vehicle but they have to call GM first for assistance.

Expectations: I was not able to provide the resolution because line got disconnected while customer is on hold.

Source: DOC ID: SS2776

Shiela/CAC T1/Manila

Confidential Comments

UCC Information

UCC Code	Description	Symptom
C35	Trim Exterior - Bumper / Fascia / Running Boards	Dent

End of Report

CARFAX® Vehicle History Report™

US $39.99

An independent company established in 1986

Vehicle Information:
2014 GMC SIERRA K1500 SLE
VIN: 3GTU2UEC9EG[redacted]
CREW PICKUP
5.3L V8 F OHV 16V
GASOLINE
4 WHEEL DRIVE
Standard Equipment | Safety Options

CARFAX Report Provided By:
ESIS GM
300 Renaissance Ctr
Detroit, MI 48243
586-212-2141

- No accidents reported to CARFAX
- No other damage reported to CARFAX
- **2** Previous owners
- **2** Service history records
- Personal vehicle
- **47,692** Last reported odometer reading

This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 11/17/17 at 10:09:27 AM (EST). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

CARFAX Ownership History

The number of owners is estimated

	Owner 1	Owner 2
Year purchased	2014	2017
Type of owner	Personal	Personal
Estimated length of ownership	2 yrs. 8 mo.	22 days
Owned in the following states/provinces	Louisiana	Louisiana
Estimated miles driven per year	17,630/yr	—
Last reported odometer reading	47,676	47,692

CARFAX Title History

CARFAX guarantees the information in this section

	Owner 1	Owner 2
Salvage | Junk | Rebuilt | Fire | Flood | Hail | Lemon	Guaranteed No Problem	Guaranteed No Problem
Not Actual Mileage | Exceeds Mechanical Limits	Guaranteed No Problem	Guaranteed No Problem

GUARANTEED - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back. Register | View Terms

CARFAX Additional History

Not all accidents / issues are reported to CARFAX

	Owner 1	Owner 2
Total Loss No total loss reported to CARFAX.	No Issues Reported	No Issues Reported
Structural Damage No structural damage reported to CARFAX.	No Issues Reported	No Issues Reported
Airbag Deployment No airbag deployment reported to CARFAX.	No Issues Reported	No Issues Reported
Odometer Check No indication of an odometer rollback.	No Issues Indicated	No Issues Indicated
Accident / Damage No accidents or damage reported to CARFAX.	No Issues Reported	No Issues Reported

[redacted]

Manufacturer Recall

No open recalls reported to CARFAX. Check for open recalls on GM vehicles at recalls.gm.com.

No Recalls Reported	No Recalls Reported

CARFAX Detailed History

Glossary

Owner 1

Purchased: 2014
Type: Personal
Where: Louisiana
Est. miles/year: 17,630/yr
Est. length owned: 12/18/14 - 8/31/17 (2 yrs, 8 mo.)

Date:	Mileage:	Source:	Comments:
Original Equipment		OnStar	Vehicle equipped with OnStar Get 3 free months of premium OnStar with Automatic Crash Response, Roadside Assistance and Remote Door Unlock by pressing the blue OnStar button Learn more
12/18/2014		Louisiana Motor Vehicle Dept.	Vehicle purchase reported Titled or registered as personal vehicle
12/24/2014	23	Louisiana Motor Vehicle Dept. Houma, LA	Title issued or updated First owner reported Loan or lien reported Vehicle color noted as Red
07/12/2015		Louisiana Motor Vehicle Dept, Houma, LA	Registration issued or renewed Loan or lien reported Vehicle color noted as Red
06/23/2016		Louisiana Motor Vehicle Dept, Houma, LA	Registration issued or renewed Loan or lien reported Vehicle color noted as Red
02/22/2017	37,723	Auto Spa Houma, LA 985-868-2555 autospala.com	Oil and filter changed
06/09/2017		Louisiana Motor Vehicle Dept. Gibson, LA	Registration issued or renewed Loan or lien reported Registration updated when owner moved the vehicle to a new location Vehicle color noted as Red
07/26/2017	46,461	Auto Spa Houma, LA 985-868-2555 autospala.com	Oil and filter changed
08/31/2017	47,676	Dealer Inventory	Vehicle offered for sale

Owner 2

Purchased: 2017
Type: Personal
Where: Louisiana
Est. length owned: 10/26/17 - present (22 days)

Date:	Mileage:	Source:	Comments:
10/26/2017		Louisiana Motor Vehicle Dept.	Vehicle purchase reported
11/06/2017	47,692	Louisiana Motor Vehicle Dept. Schriever, LA	Title issued or updated New owner reported Loan or lien reported Vehicle color noted as Red

Avoid financial headaches. Make sure the loan has been paid off if you're buying from a private seller.

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.

CARFAX Glossary

View Full Glossary

First Owner
When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

New Owner Reported
When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a Department of Motor Vehicles.

Ownership History
CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico.

[redacted]

Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Title Issued
A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

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Covered by United States Patent Nos. 7,113,853; 7,778,841; 7,596,512, 8,600,823; 8,595,079; 8,606,648; 7,505,838.
11/17/17 10:09:27 AM (EST)

[redacted]

IMPORTANT NOTICE: Robert Bosch LLC and the manufacturers whose vehicles are accessible using the CDR System urge end users to use the latest production release of the Crash Data Retrieval system software when viewing, printing or exporting any retrieved data from within the CDR program. Using the latest version of the CDR software is the best way to ensure that retrieved data has been translated using the most current information provided by the manufacturers of the vehicles supported by this product.

CDR File Information

User Entered VIN	3GTU2UEC9EG[redacted]
User	Adam Briscoe
Case Number	GM#[redacted]
EDR Data Imaging Date	11/30/2017
Crash Date	10/28/2017
Filename	3GTU2UEC9EG[redacted] ACM [redacted].CDRX
Saved on	Thursday, November 30 2017 at 10:42:07
Imaged with CDR version	Crash Data Retrieval Tool 17.5.1
Imaged with Software Licensed to (Company Name)	Briscoe Investigations
Reported with CDR version	Crash Data Retrieval Tool 17.5.1
Reported with Software Licensed to (Company Name)	Briscoe Investigations
EDR Device Type	Airbag Control Module
Event(s) recovered	NONE

Comments

207 Main Project Road, Schriever, LA
Mileage 50264
Key on, lamp illuminates, then off
DLC
SV Power

Data Limitations

Recorded Crash Events:

There are two types of recorded crash events for Front, Side, and Rear (FSR) Events. The first is the Non-Deployment Event. A Non-Deployment Event records data but does not deploy the air bag(s). The minimum SDM Recorded Vehicle Velocity Change, that is needed to record a Non-Deployment Event, is five MPH [8 km/h]. A Non-Deployment Event contains Pre-Crash and Crash data. The oldest Non-Deployment event can be overwritten by a Deployment Event, if all three records are full and the Non-Deployment Event is not locked. A Non-Deployment Event can be overwritten by a more recent Non-Deployment Event if all three records are full and the Non-Deployment is older than approximately 250 ignition cycles. Also, a Non-Deployment event can be recorded if one of the following occurs without the Deployment of any of the frontal air bags, side air bags, or roll bars:

-Pretensioner(s) only Deployment
-Head Rest Deployment
-Battery Cut-Off Deployment

The second type of SDM recorded crash event for FSR Events is the Deployment Event. It also contains Pre-Crash and Crash data. Deployment Events cannot be overwritten or cleared by the SDM.
Rollover Events contains Pre-Crash and Crash data. Rollover event follow the same rules as FSR Deployment events.
The SDM can store up to three Events.

Data:

For FSR Events, SDM Recorded Vehicle Velocity Change reflects the change in velocity that the sensing system experienced during the recorded portion of the event. SDM Recorded Vehicle Velocity Change is the change in velocity during the recording time and is not the speed the vehicle was traveling before the event, and is also not the Barrier Equivalent Velocity. For Deployment and Non-Deployment Events, the SDM will record up to 300 milliseconds of data after time zero. The SDM will also record up to 300 milliseconds of Vehicle Acceleration data after time zero.
For Rollover Events, the SDM may record Lateral Acceleration, Vertical Acceleration, and Roll Rate data, if the SDM is rollover capable. This data reflects what the sensing system experienced during the recorded portion of the event. For Rollover Deployment Events, the SDM will record up to 700 milliseconds of data before the Deployment criteria is met and 290 milliseconds after the Deployment criteria is met.
-Deployment loops may be displayed as being deployed in a Non-Deployment event record, if a Deployment event is qualified during the Non-Deployment event. That is, if two or more events are occurring at the same time and one is a Non-Deployment event and one of the others is a Deployment event, and the Deployment event is qualified while the Non-Deployment is still active, the deployed loops may be recorded in the Non-Deployment event record.
-Time between events is recorded in 10 msec intervals and is displayed in seconds for a maximum time of 655.33 seconds. The counter measures the time from the start of one event to the start of the next event if both events occur within the same ignition cycle.
-The Maximum SDM Recorded Vehicle Velocity Change may occur between the recorded 10 millisecond sample points of the SDM Recorded Vehicle Velocity Change.
-Event Recording Complete will indicate if data from the recorded event has been fully written to the SDM memory or if it has been

interrupted and not fully written.
-SDM Recorded Vehicle Speed accuracy can be affected by various factors, including but not limited to the following:
-Significant changes in the tire's rolling radius
-Final drive axle ratio changes
-Wheel lockup and wheel slip
-Brake Switch Circuit Status indicates the open/closed state of the brake switch circuit.
-Pre-Crash data is recorded asynchronously. The 0.5 second Pre-crash data value (most recent recorded data point) is the data point last sampled before Time Zero. That is to say, the last data point may have been captured just before Time Zero but no more than 0.5 second before Time Zero. All subsequent Pre-crash data values are referenced from this data point.
-Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if:
-The SDM receives a message with an "invalid" flag from the module sending the pre-crash data
-Pre-Crash Electronic Data Validity Check Status indicates "Data Not Available" if:
-No data is received from the module sending the pre-crash data
-For diesel powered vehicles, the data displayed as Throttle Position (%) is actually the data for the Air Inlet Flap Position. This is not the same as the throttle position for a gasoline powered engines.
-Belt Switch Circuit Status indicates the status of the seat belt switch circuit.
-The ignition cycle counter will increment when the power mode cycles from OFF/Accessory to RUN. Applying and removing of battery power to the module will not increment the ignition cycle counter.
-Ignition Cycles Since DTCs Were Last Cleared can record a maximum value of 253 cycles and can only be reset by a scan tool.
-Dynamic Deployment Event Counter tracks the number of Deployment events that have occurred during the SDM's lifetime.
-Dynamic Event Counter tracks the number of qualified events (either Deployments, Non-deploy, or Rollover events) that have occurred during the SDM's lifetime.
-For Deployment Events, DTC B0052 (Deployment commanded) shall be recorded with the remainder of the data for this event even though it occurred after Event Enable.
-Once a firing loop has been commanded to be deployed, it will not be commanded to be deployed again during the same ignition cycle. Firing loop times for subsequent deployment type events, during the same ignition cycle, will record the deployment times as N/A.
-In an event where the module is operating on energy reserve, the Dynamic counters may report a value that is less than the actual value. If the stored values in the Dynamic counters are less than the counter values in the event records or if more than one event record has the same counter value as another, the module may have been operating on its energy reserve.
-The GM parameter name is displayed in parentheses after the NHTSA Part 563 parameter name.
-The reported range of the longitudinal and lateral acceleration values is approximately ± 105 g.
-All data should be examined in conjunction with other available physical evidence from the vehicle and scene.

Data Source:
All SDM recorded data is measured, calculated, and stored internally, except for the following:
-Vehicle Status Data (Pre-Crash) is transmitted by the Body Control Module, via the vehicle's communication network.
-The Belt Switch Circuit is wired directly to the SDM.

Data Element Sign Convention:
The following table provides an explanation of the sign notation for data elements that may be included in this CDR report. Directional references to sign notation are all from the perspective of the driver when seated in the vehicle facing the direction of forward vehicle travel.

Data Element Name	Positive Sign Notation Indicates
Longitudinal Acceleration	Forward
Longitudinal Velocity Change	Forward
Lateral Acceleration	Left to Right
Lateral Velocity Change	Left to Right
Vertical Acceleration	Downward
Roll Rate	Clockwise Rotation

Hexadecimal Data:
Data that the vehicle manufacturer has specified for data retrieval is shown in the hexadecimal data section of the CDR report. The hexadecimal data section of the CDR report may contain data that is not translated by the CDR program. The control module contains additional data that is not retrievable by the CDR tool.

01050_SDM30-delphi_r012

System Status at Time of Retrieval

Dynamic Deployment Event Counter	0
Multi-Event, Number of Events (Dynamic Event Counter)	0
Dynamic OnStar Notification Event Counter	0
Vehicle Identification Number (VIN)	3GTU2UEC9EG[redacted]
Ignition Cycle, Download (Ignition Cycles at Investigation)	5413
End Model Part Number	00CF6930
System Type	N/A
Software Module Identifier 1	00CE44D6
Software Module Identifier 2	016214F4
Software Module Identifier 3	01621D42
Manufacturing Traceability Data, Component Identifier	K2
Manufacturing Traceability Data, Part Number/Broadcast Code	1418
Manufacturing Traceability Data, Supplier Code	1
Manufacturing Traceability Data, Traceability Number	3M0TWPJ00
ESS # 1 Traceability Data, Component Identifier	AU
ESS # 1 Traceability Data, Part Number/Broadcast Code	8677
ESS # 1 Traceability Data, Supplier Code	D
ESS # 1 Traceability Data, Traceability Number	P9614A280
ESS # 2 Traceability Data, Component Identifier	AT
ESS # 2 Traceability Data, Part Number/Broadcast Code	8677
ESS # 2 Traceability Data, Supplier Code	D
ESS # 2 Traceability Data, Traceability Number	P8614C7C2
ESS # 3 Traceability Data, Component Identifier	AH
ESS # 3 Traceability Data, Part Number/Broadcast Code	8676
ESS # 3 Traceability Data, Supplier Code	D
ESS # 3 Traceability Data, Traceability Number	ACC757103
ESS # 4 Traceability Data, Component Identifier	AJ
ESS # 4 Traceability Data, Part Number/Broadcast Code	8676
ESS # 4 Traceability Data, Supplier Code	D
ESS # 4 Traceability Data, Traceability Number	A56067603
ESS # 5 Traceability Data, Component Identifier	DA
ESS # 5 Traceability Data, Part Number/Broadcast Code	8678
ESS # 5 Traceability Data, Supplier Code	D
ESS # 5 Traceability Data, Traceability Number	A3AEB7303
ESS # 6 Traceability Data, Component Identifier	DB
ESS # 6 Traceability Data, Part Number/Broadcast Code	8678
ESS # 6 Traceability Data, Supplier Code	D
ESS # 6 Traceability Data, Traceability Number	AEC5C7C03
ESS # 7 Traceability Data, Component Identifier	??
ESS # 7 Traceability Data, Part Number/Broadcast Code	0000
ESS # 7 Traceability Data, Supplier Code	D
ESS # 7 Traceability Data, Traceability Number	A00000000
ESS # 8 Traceability Data, Component Identifier	??
ESS # 8 Traceability Data, Part Number/Broadcast Code	0000
ESS # 8 Traceability Data, Supplier Code	D
ESS # 8 Traceability Data, Traceability Number	A00000000

Hexadecimal Data

```
DPID $11
FF F0 00 FC C6 7C 04

DPID $15
01 02 03 04 05 06 07

DPID $16
08 09 0A 0D 0E 27 27

DPID $17
27 27 27 27 27 27 00

DPID $32
FA FF 15 25 00 00 00

DPID $35
78 00 00 00 00 00 00

DID $01
41 55 38 36 37 37 44 50 39 36 31 34 41 32 38 30

DID $03
41 54 38 36 37 37 44 50 38 36 31 34 43 37 43 32

DID $05
41 48 38 36 37 36 44 41 43 43 37 35 37 31 30 33

DID $07
41 4A 38 36 37 36 44 41 35 36 30 36 37 36 30 33

DID $09
44 41 38 36 37 38 44 41 33 41 45 42 37 33 30 33

DID $0B
44 42 38 36 37 38 44 41 45 43 35 43 37 43 30 33

DID $0D
01 00 30 30 30 30 44 41 30 30 30 30 30 30 30 30

DID $0F
01 00 30 30 30 30 44 41 30 30 30 30 30 30 30 30

DID $30
00 00 00 00

DID $90
33 47 54 55 32 55 45 43 39 45 47 35 33 33 37 36 34

DID $9A
0B 11

DID $B4
4B 32 31 34 31 38 31 33 4D 30 54 57 50 4A 30 30

DID $C1
00 CE 44 D6

DID $C2
01 62 14 F4

DID $C3
01 62 1D 42
```

DID $CB
00 CF 69 30

DID $31

```
 0000   FF FF FF FF FF FF FF FF FF FF
 0010   FF FF FF FF FF FF FF FF FF FF
 0020   FF FF FF FF FF FF FF FF FF FF
 0030   FF FF FF FF FF FF FF FF FF FF
 0040   FF FF FF FF FF FF FF FF FF FF
 0050   FF FF FF FF FF FF FF FF FF FF
 0060   FF FF FF FF FF FF FF FF FF FF
 0070   FF FF FF FF FF FF FF FF FF FF
 0080   FF FF FF FF FF FF FF FF FF FF
 0090   FF FF FF FF FF FF FF FF FF FF
 0100   FF FF FF FF FF FF FF FF FF FF
 0110   FF FF FF FF FF FF FF FF FF FF
 0120   FF FF FF FF FF FF FF FF FF FF
 0130   FF FF FF FF FF FF FF FF FF FF
 0140   FF FF FF FF FF FF FF FF FF FF
 0150   FF FF FF FF FF FF FF FF FF FF
 0160   FF FF FF FF FF FF FF FF FF FF
 0170   FF FF FF FF FF FF FF FF FF FF
 0180   FF FF FF FF FF FF FF FF FF FF
 0190   FF FF FF FF FF FF FF FF FF FF
 0200   FF FF FF FF FF FF FF FF FF FF
 0210   FF FF FF FF FF FF FF FF FF FF
 0220   FF FF FF FF FF FF FF FF FF FF
 0230   FF FF FF FF FF FF FF FF FF FF
 0240   FF FF FF FF FF FF FF FF FF FF
 0250   FF FF FF FF FF FF FF FF FF FF
 0260   FF FF FF FF FF FF FF FF FF FF
 0270   FF FF FF FF FF FF FF FF FF FF
 0280   FF FF FF FF FF FF FF FF FF FF
 0290   FF FF FF FF FF FF FF FF FF FF
 0300   FF FF FF FF FF FF FF FF FF FF
 0310   FF FF FF FF FF FF FF FF FF FF
 0320   FF FF FF FF FF FF FF FF FF FF
 0330   FF FF FF FF FF FF FF FF FF FF
 0340   FF FF FF FF FF FF FF FF FF FF
 0350   FF FF FF FF FF FF FF FF FF FF
 0360   FF FF FF FF FF FF FF FF FF FF
 0370   FF FF FF FF FF FF FF FF FF FF
 0380   FF FF FF FF FF FF FF FF FF FF
 0390   FF FF FF FF FF FF FF FF FF FF
 0400   FF FF FF FF FF FF FF FF FF FF
 0410   FF FF FF FF FF FF FF FF FF FF
 0420   FF FF FF FF FF FF FF FF FF FF
 0430   FF FF FF FF FF FF FF FF FF FF
 0440   FF FF FF FF FF FF FF FF FF FF
 0450   FF FF FF FF FF FF FF FF FF FF
 0460   FF FF FF FF FF FF FF FF FF FF
 0470   FF FF FF FF FF FF FF FF FF FF
 0480   FF FF FF FF FF FF FF FF FF FF
 0490   FF FF FF FF FF FF FF FF FF FF
 0500   FF FF FF FF FF FF FF FF FF FF
 0510   FF FF FF FF FF FF FF FF FF FF
 0520   FF FF FF FF FF FF FF FF FF FF
 0530   FF FF FF FF FF FF FF FF FF FF
 0540   FF FF FF FF FF FF FF FF FF FF
 0550   FF FF FF FF FF FF FF FF FF FF
 0560   FF FF FF FF FF FF FF FF FF FF
 0570   FF FF FF FF FF FF FF FF FF FF
 0580   FF FF FF FF FF FF FF FF FF FF
 0590   FF FF FF FF FF FF FF FF FF FF
 0600   FF FF FF FF FF FF FF FF FF FF
 0610   FF FF FF FF FF FF FF FF FF FF
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 0620   FF FF FF FF FF FF FF FF FF FF
 0630   FF FF FF FF FF FF FF FF FF FF
 0640   FF FF FF FF FF FF FF FF FF FF
 0650   FF FF FF FF FF FF FF FF FF FF
 0660   FF FF FF FF FF FF FF FF FF FF
 0670   FF FF FF FF FF FF FF FF FF FF
 0680   FF FF FF FF FF FF FF FF FF FF
 0690   FF FF FF FF FF FF FF FF FF FF
 0700   FF FF FF FF FF FF FF FF FF FF
 0710   FF FF FF FF FF FF FF FF FF FF
 0720   FF FF FF FF FF FF FF FF FF FF
 0730   FF FF FF FF FF FF FF FF FF FF
 0740   FF FF FF FF FF FF FF FF FF FF
 0750   FF FF FF FF FF FF FF FF FF FF
 0760   FF FF FF FF FF FF FF FF FF FF
 0770   FF FF FF FF FF FF FF FF FF FF
 0780   FF FF FF FF FF FF FF FF FF FF
 0790   FF FF FF FF FF FF FF FF FF FF
 0800   FF FF FF FF FF FF FF FF FF FF
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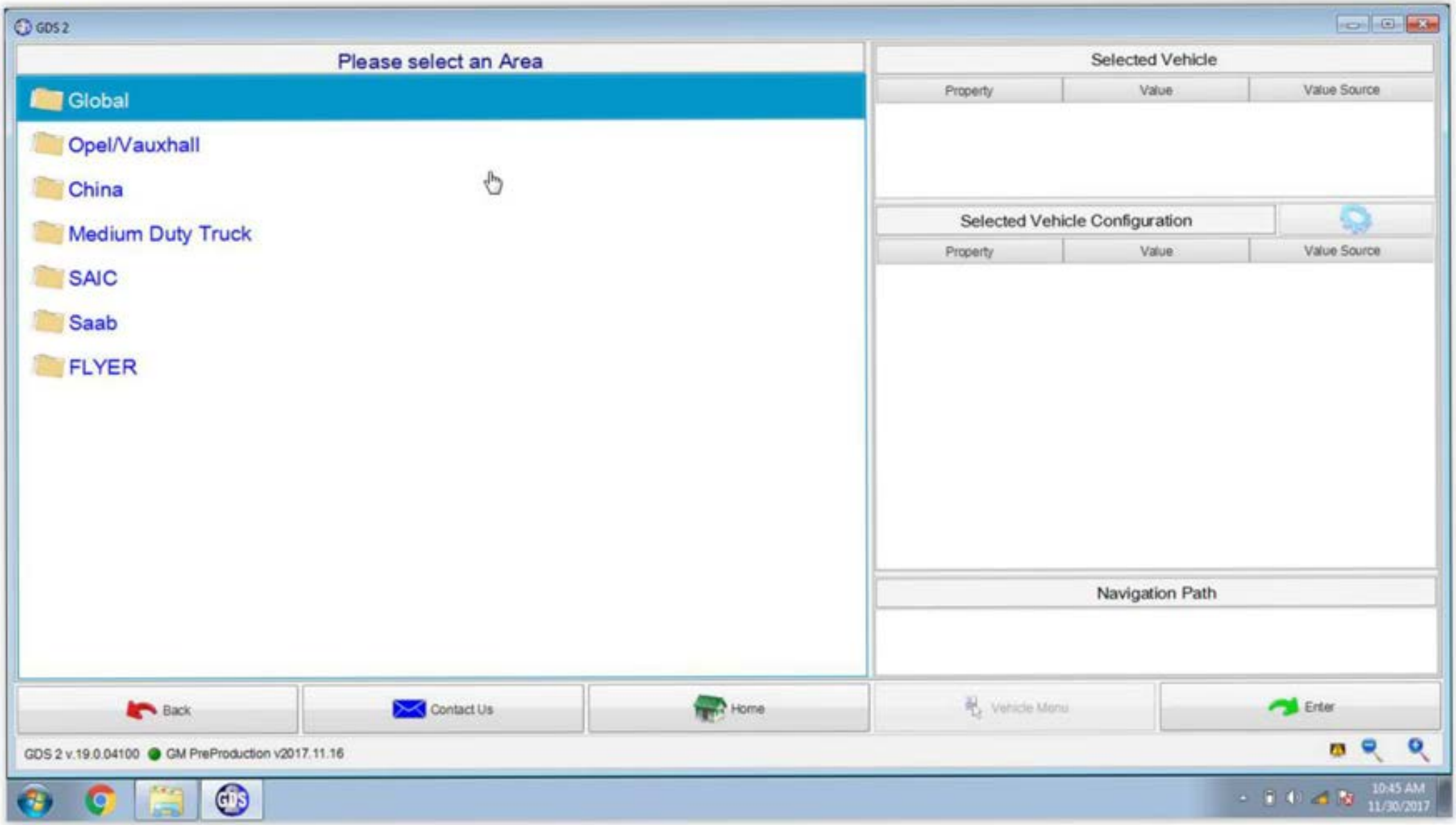

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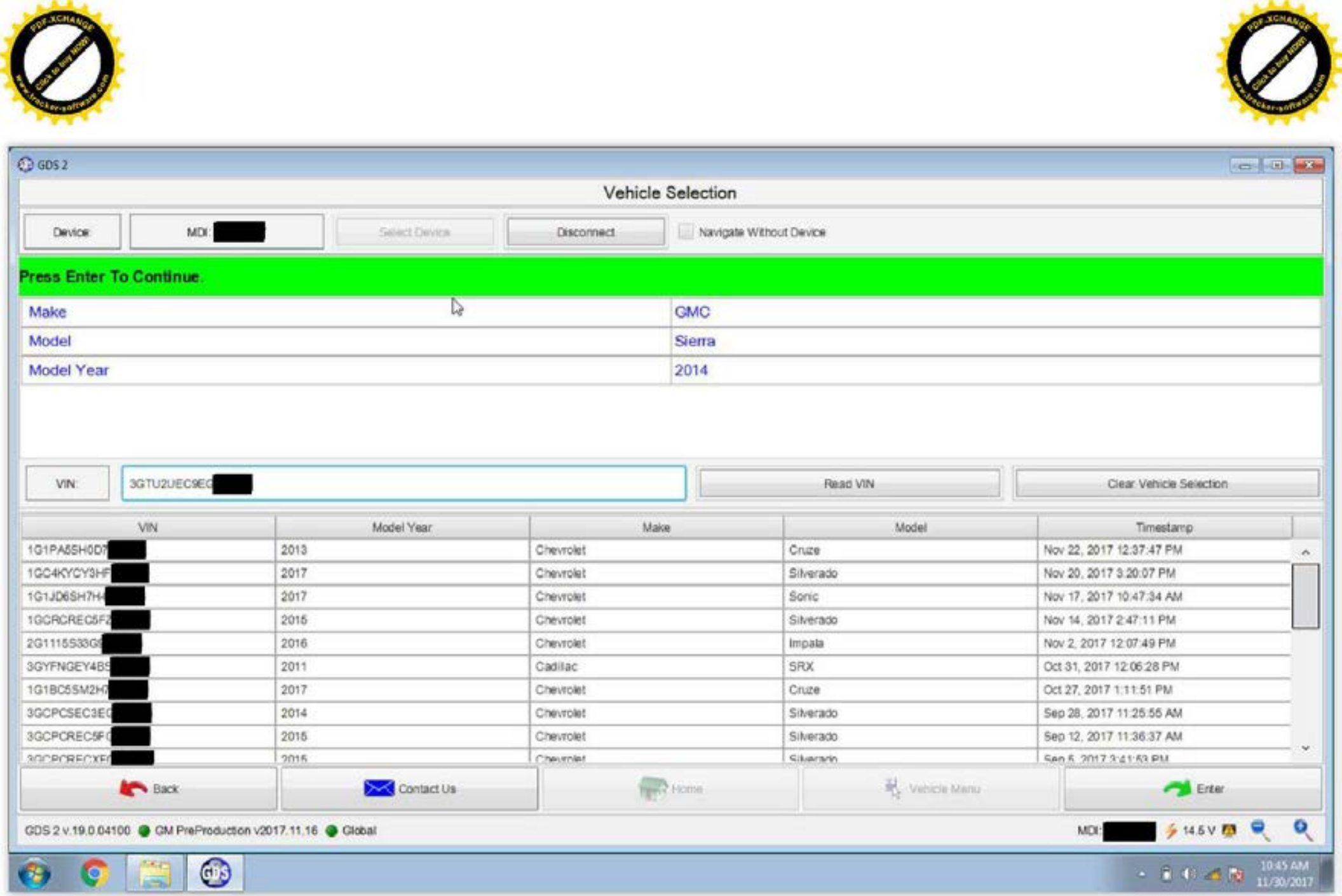
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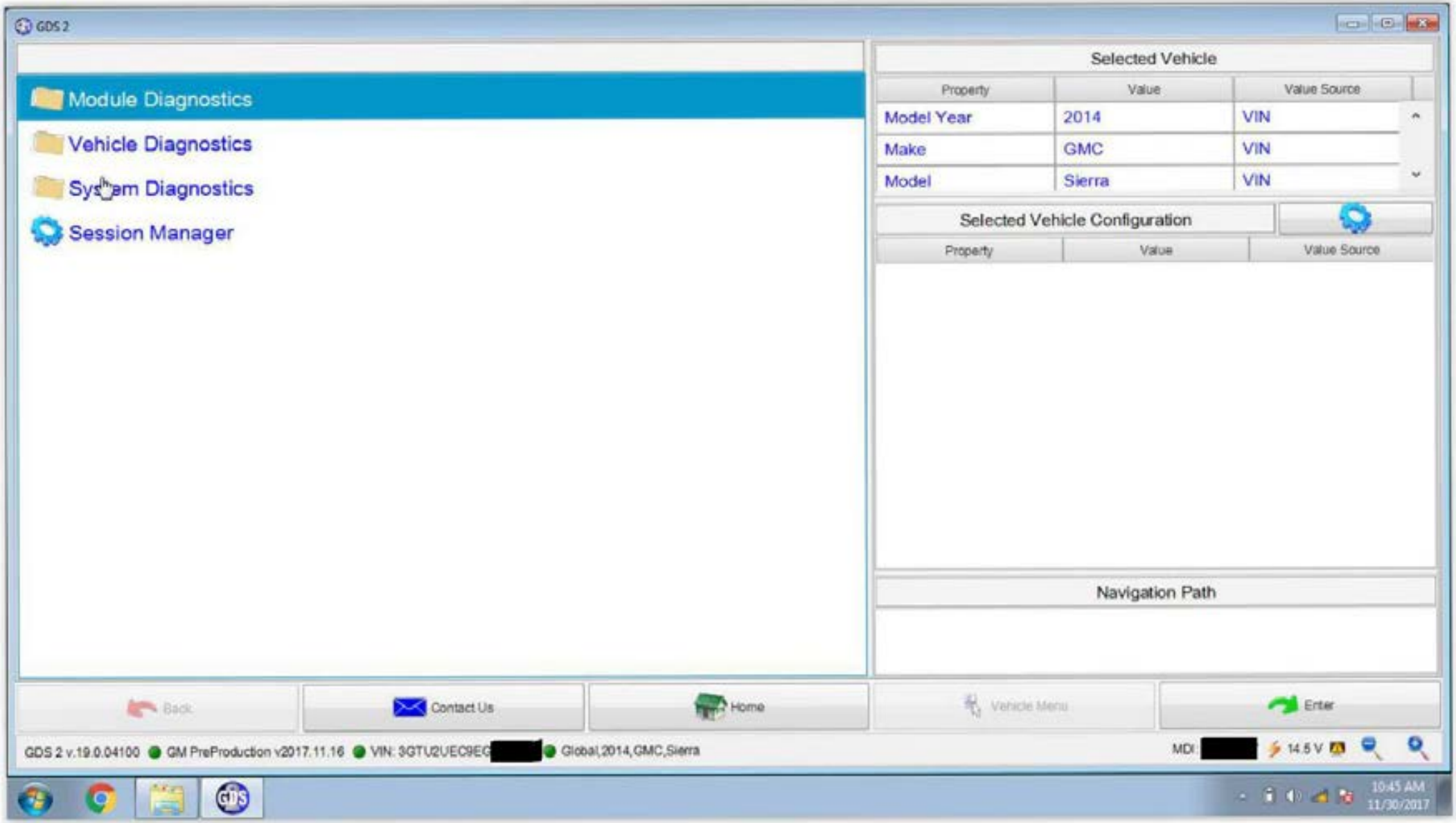
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Sierra
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Selected Vehicle Configuration
Property
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Navigation Path
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GDS 2 v.19.0.04100
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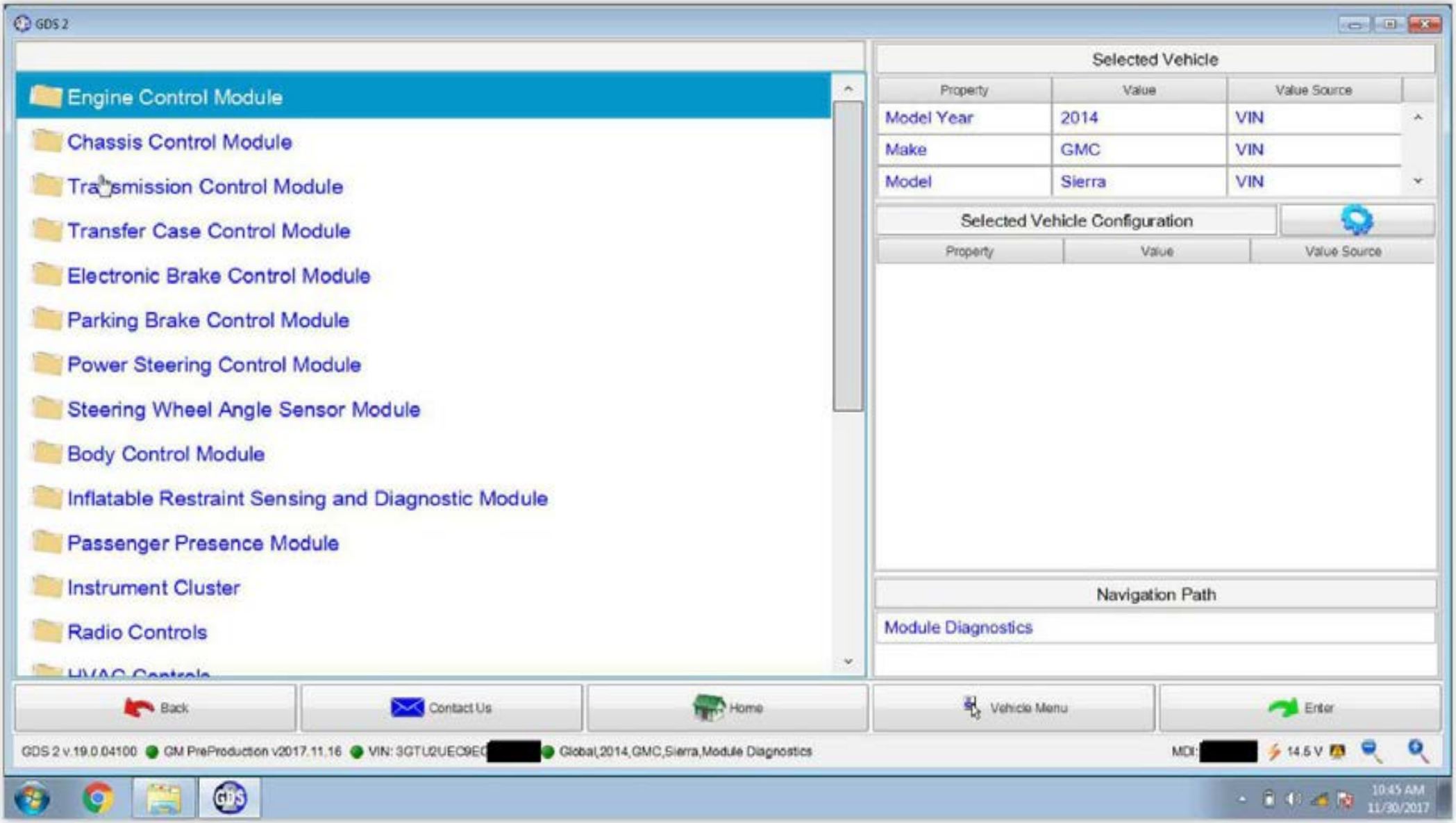
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Chassis Control Module
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Transfer Case Control Module
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Body Control Module
Inflatable Restraint Sensing and Diagnostic Module
Passenger Presence Module
Instrument Cluster
Radio Controls
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Value
Value Source
Model Year
2014
VIN
Make
GMC
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GDS 2 v.19.0.04100
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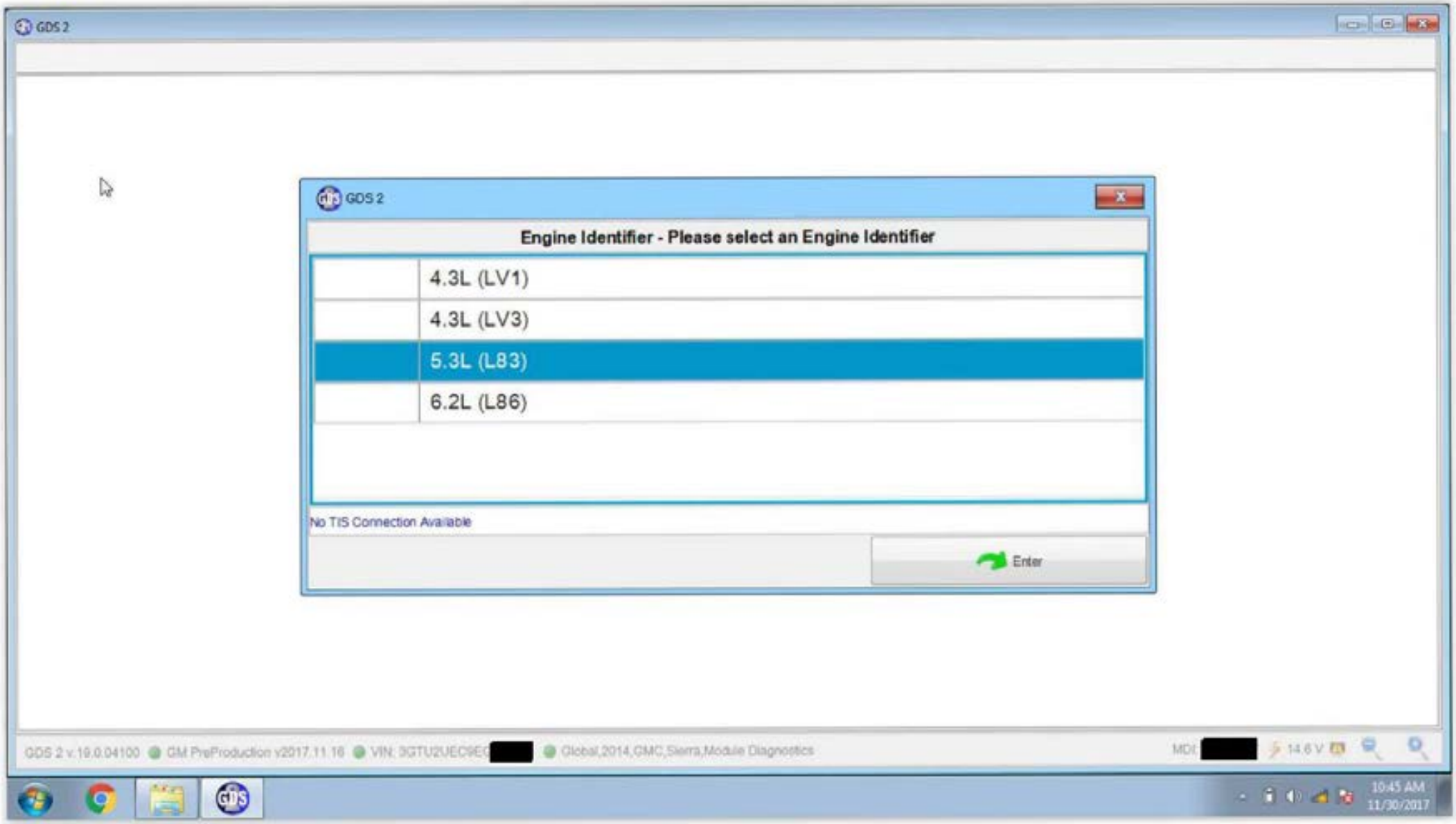
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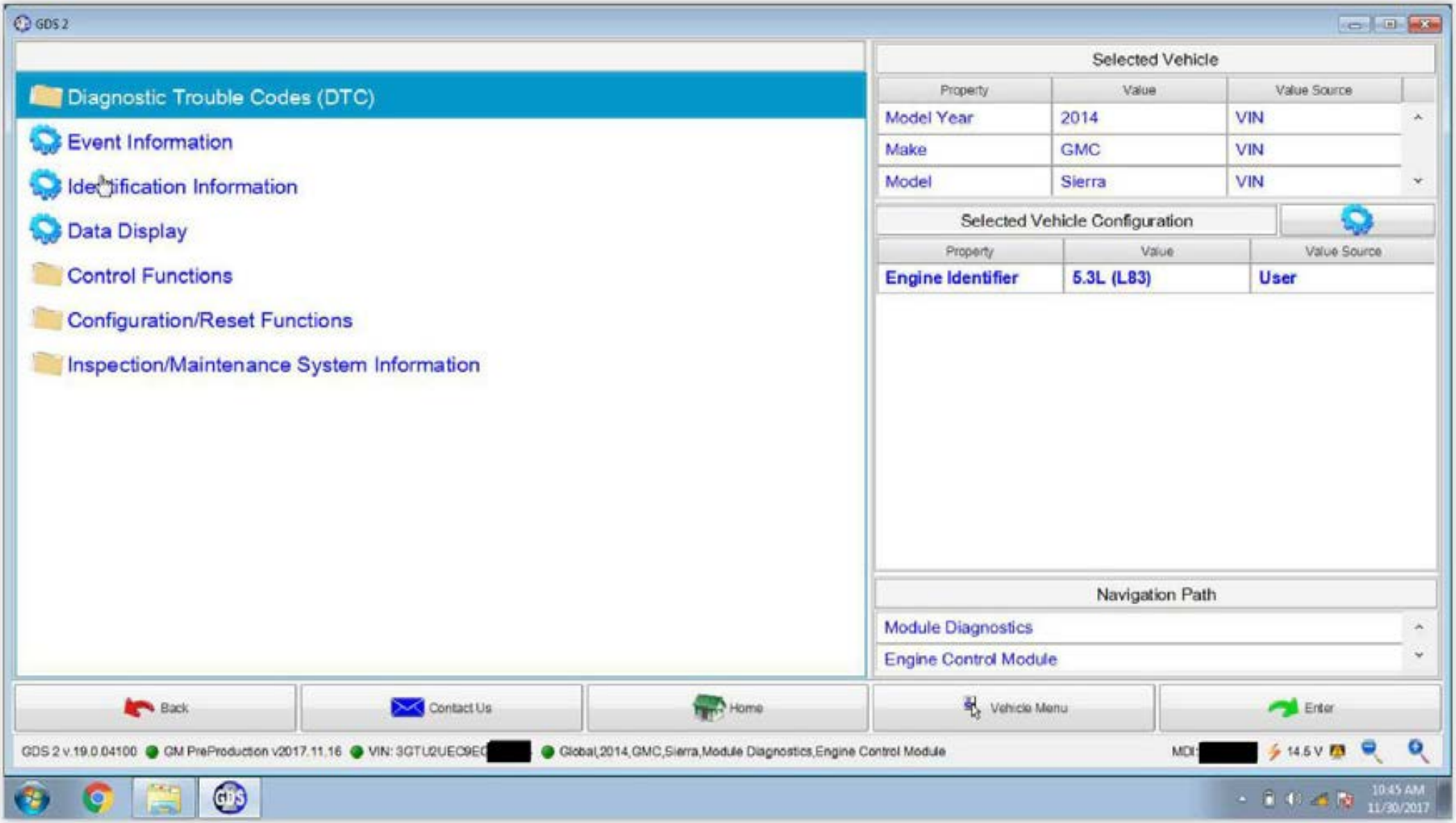
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Data Display
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Configuration/Reset Functions
Inspection/Maintenance System Information
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Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Navigation Path
Module Diagnostics
Engine Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
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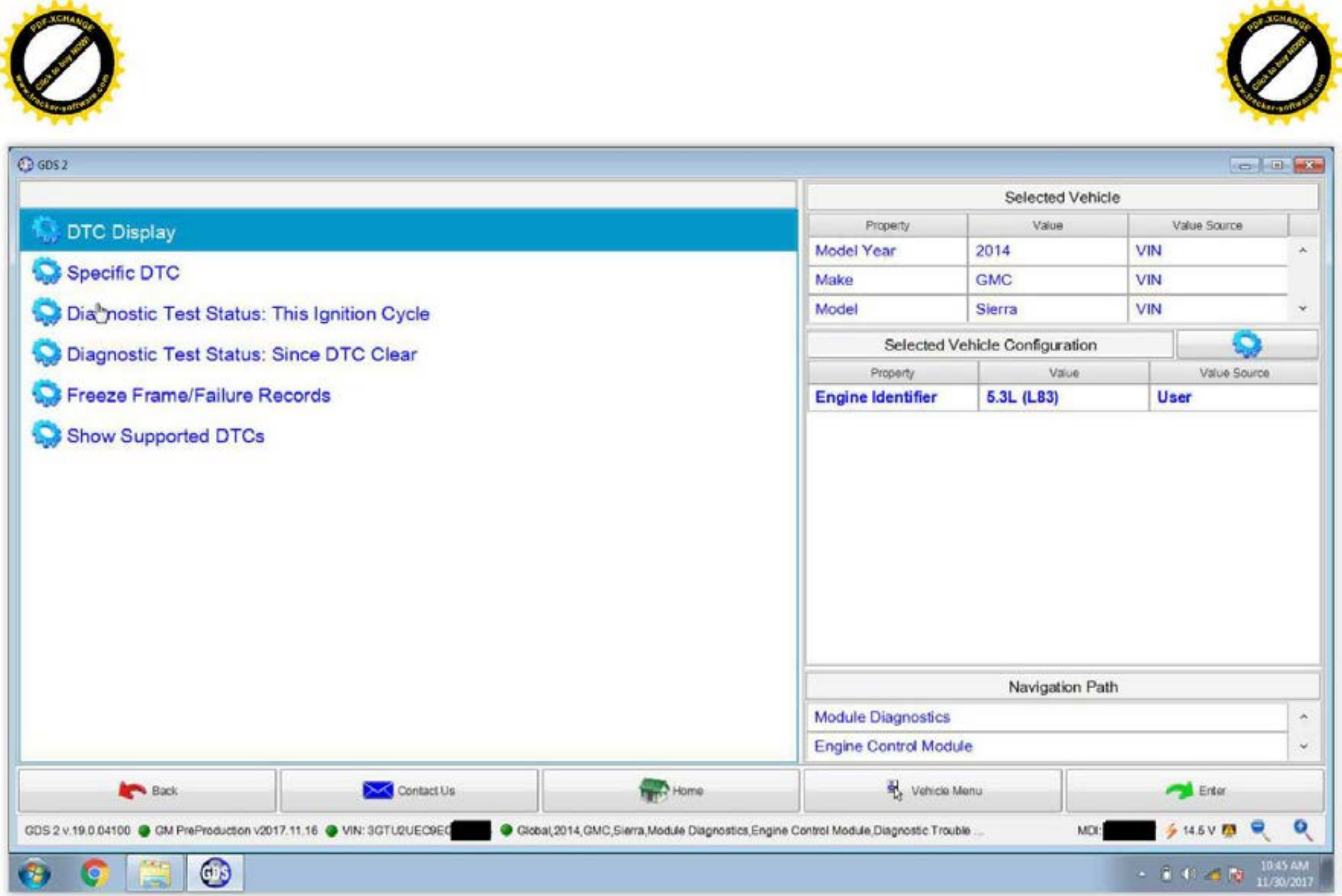
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Specific DTC
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Diagnostic Test Status: Since DTC Clear
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Selected Vehicle Configuration
Property
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Value Source
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5.3L (L83)
User
Navigation Path
Module Diagnostics
Engine Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
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Global,2014,GMC,Sierra,Module Diagnostics,Engine Control Module,Diagnostic Trouble ...
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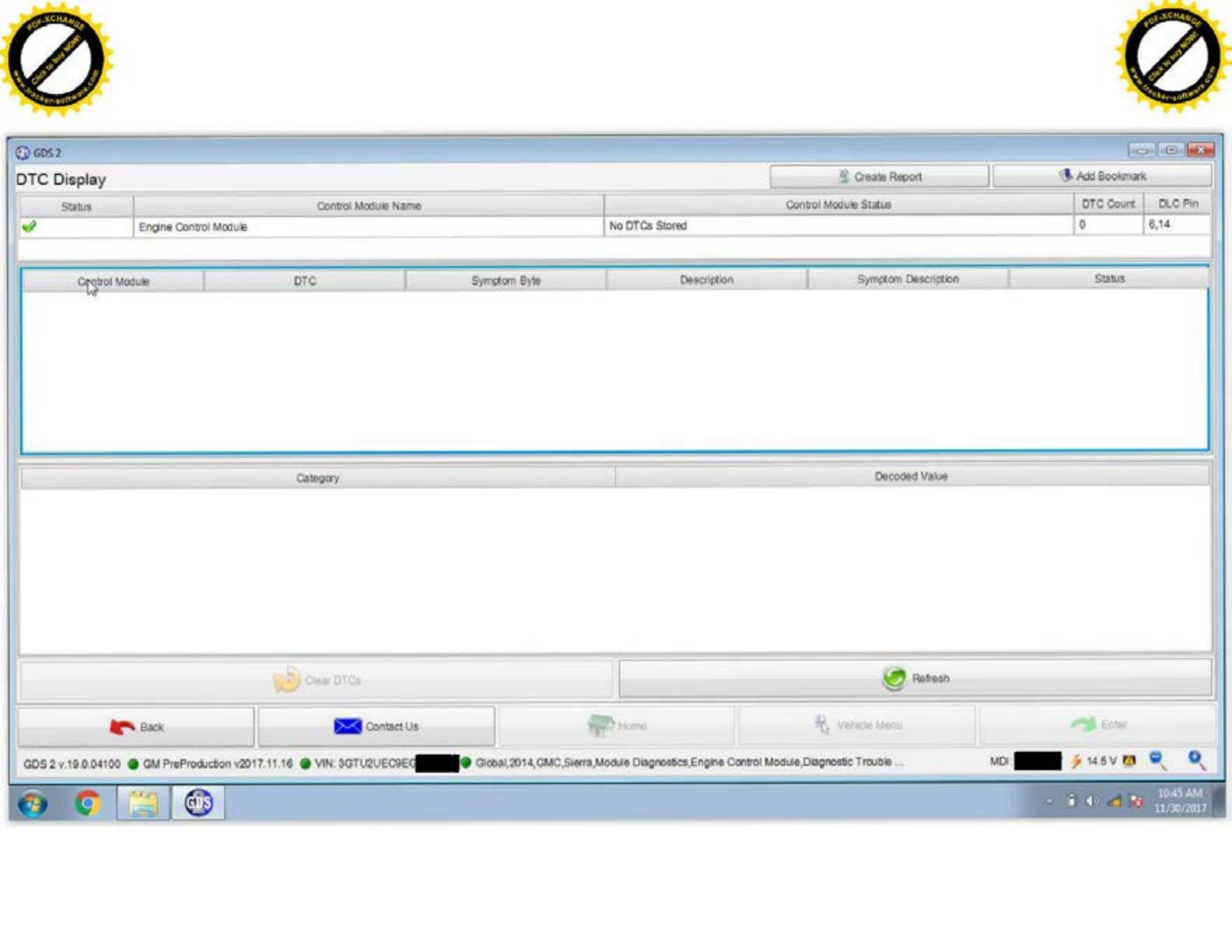
11/30/2017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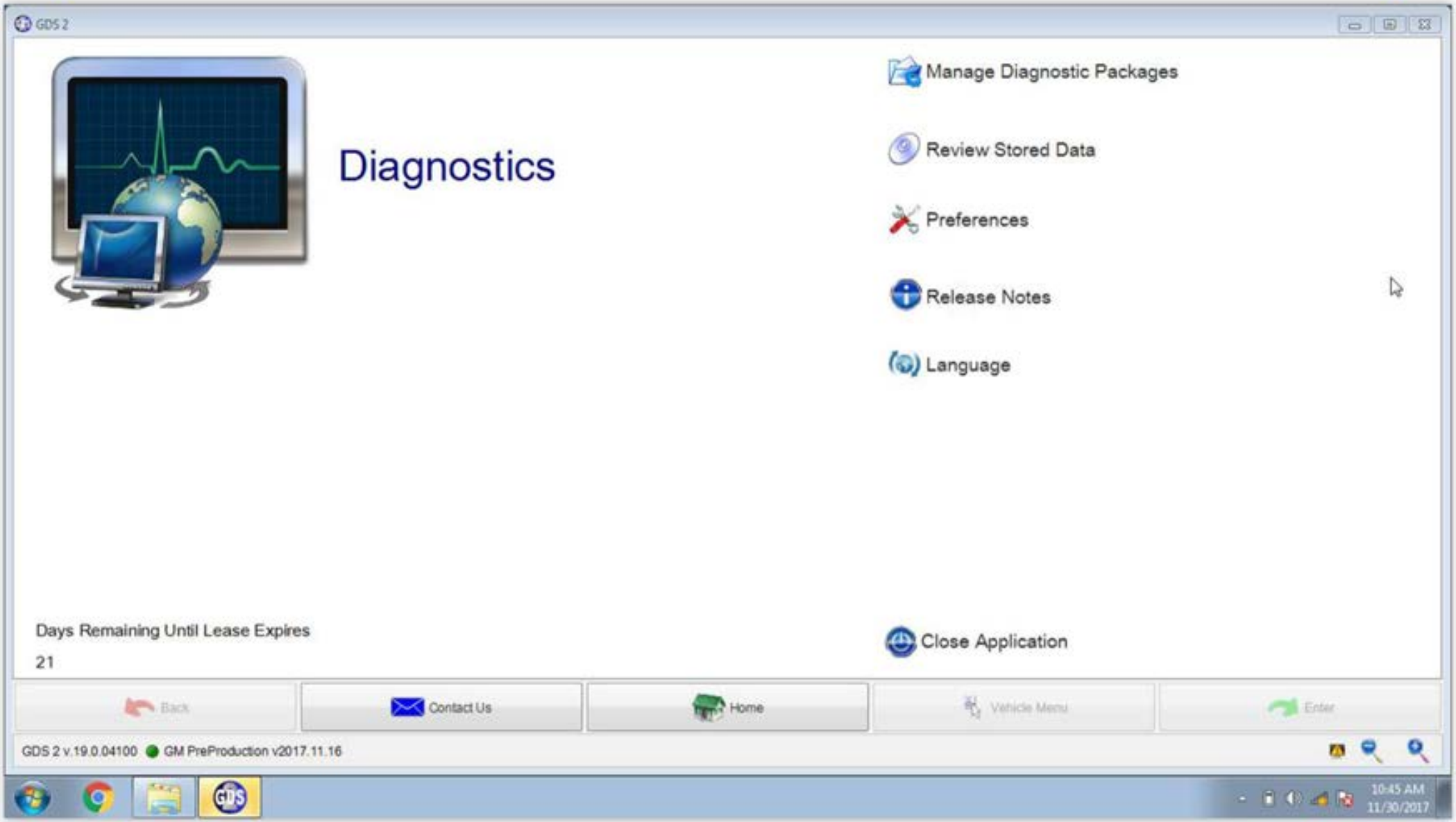

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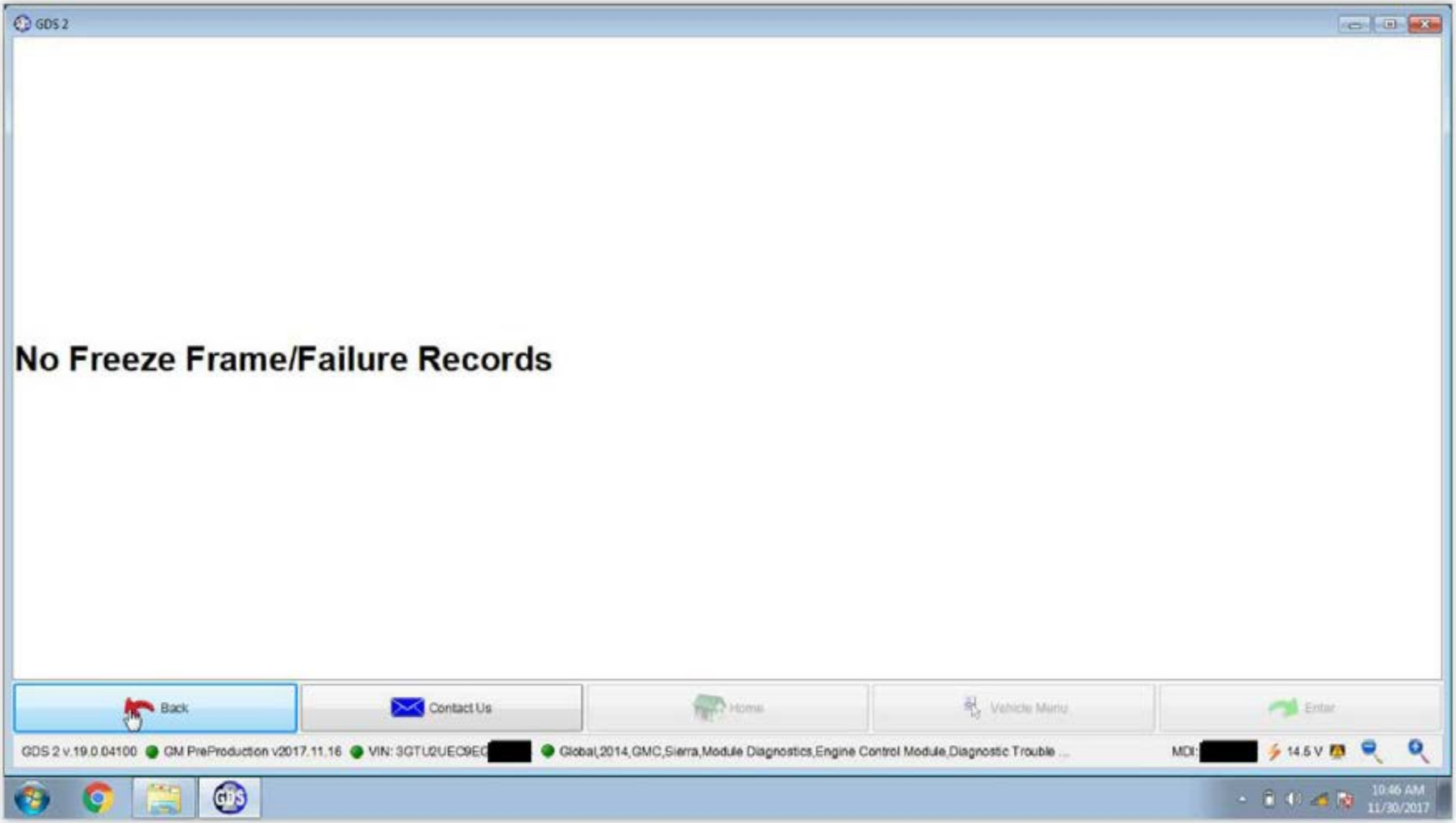
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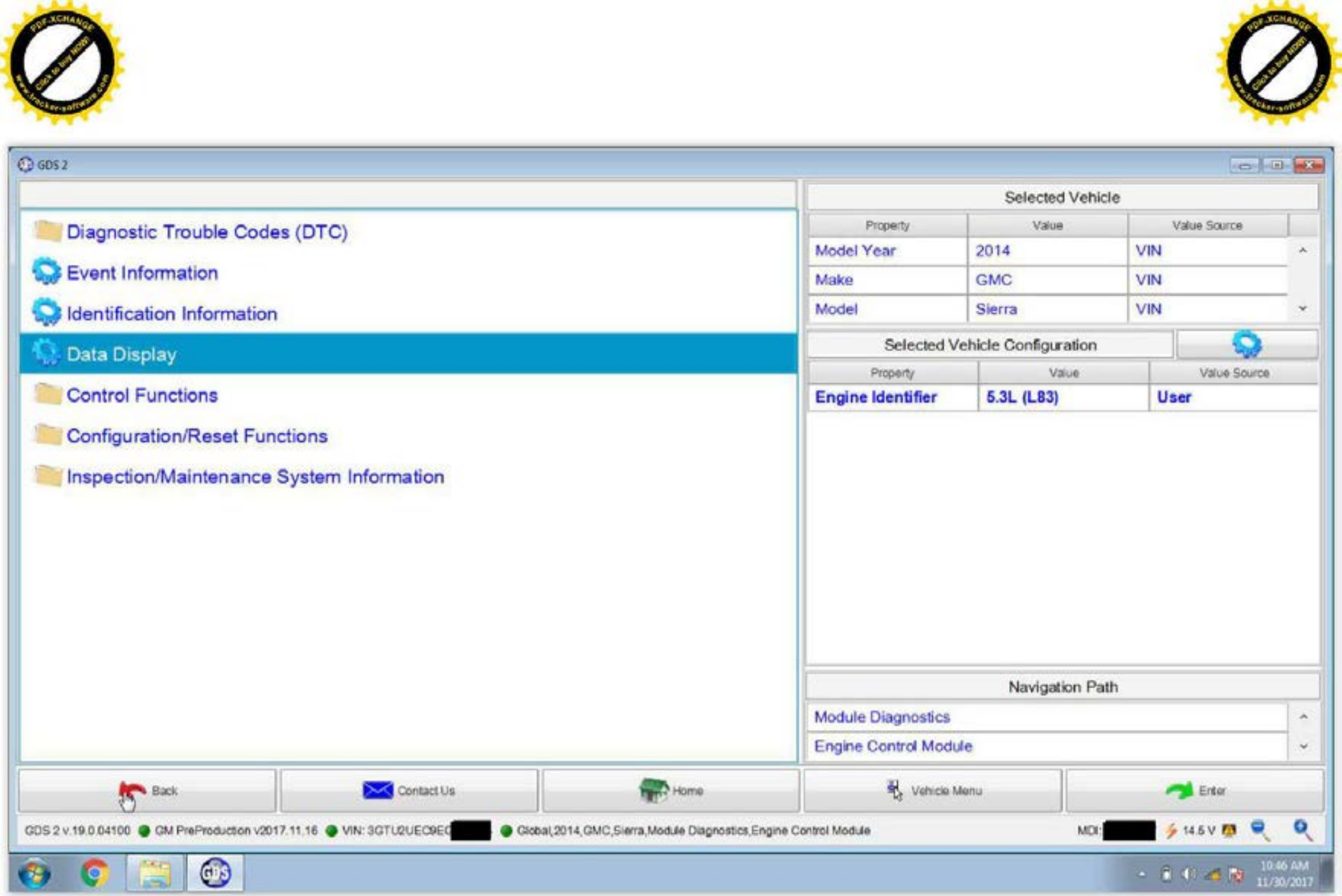
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VIN
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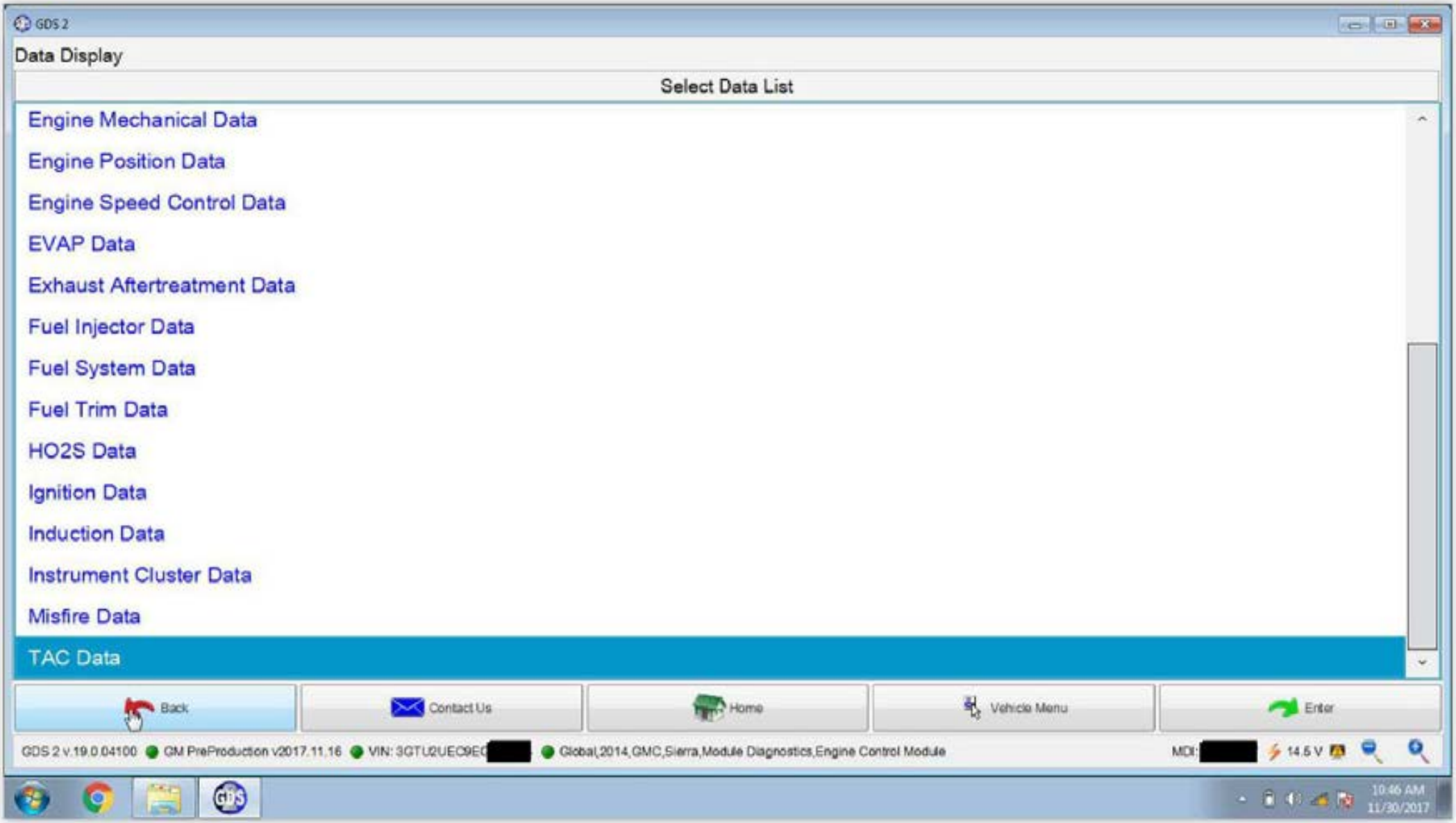
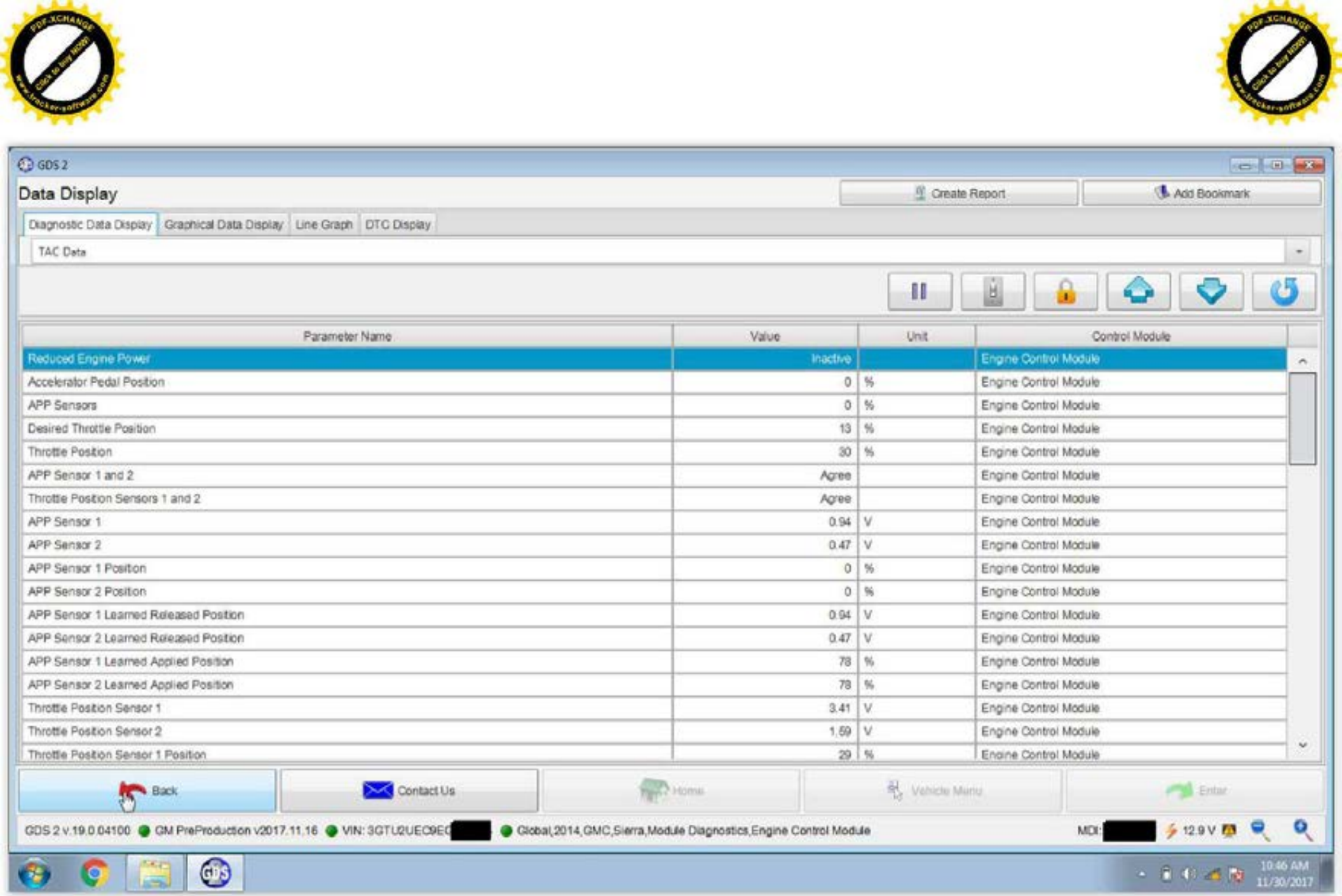
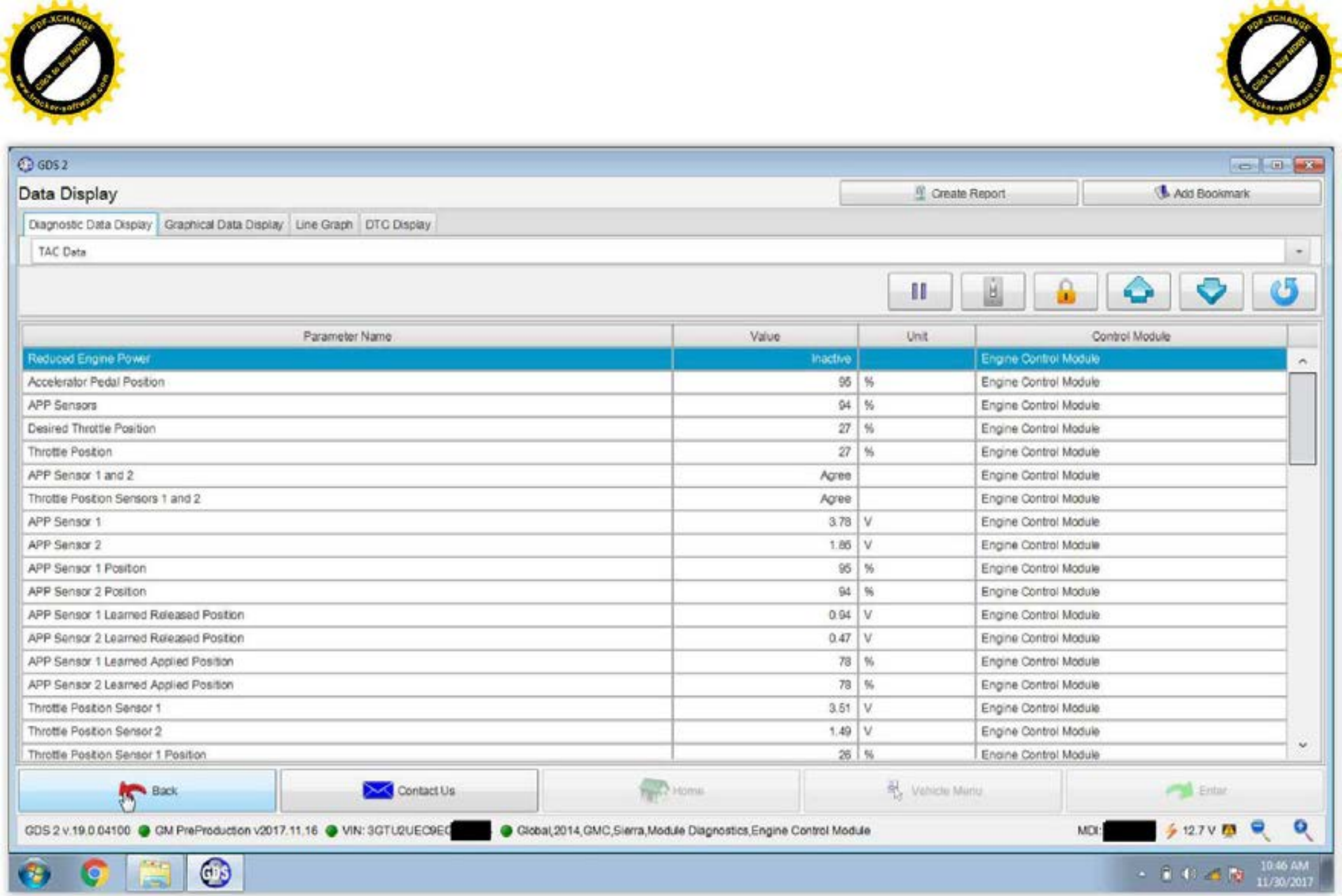
11/30/2017


GDS 2
Data Display
Select Data List
Engine Mechanical Data
Engine Position Data
Engine Speed Control Data
EVAP Data
Exhaust Aftertreatment Data
Fuel Injector Data
Fuel System Data
Fuel Trim Data
HO2S Data
Ignition Data
Induction Data
Instrument Cluster Data
Misfire Data
TAC Data
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Engine Control Module
MDI:
14.5 V
10:46 AM
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
DTC Display
TAC Data
Parameter Name
Value
Unit
Control Module
Reduced Engine Power
Inactive
Engine Control Module
Accelerator Pedal Position
0
%
Engine Control Module
APP Sensors
0
%
Engine Control Module
Desired Throttle Position
13
%
Engine Control Module
Throttle Position
30
%
Engine Control Module
APP Sensor 1 and 2
Agree
Engine Control Module
Throttle Position Sensors 1 and 2
Agree
Engine Control Module
APP Sensor 1
0.94
V
Engine Control Module
APP Sensor 2
0.47
V
Engine Control Module
APP Sensor 1 Positon
0
%
Engine Control Module
APP Sensor 2 Positon
0
%
Engine Control Module
APP Sensor 1 Learned Released Position
0.94
V
Engine Control Module
APP Sensor 2 Learned Released Position
0.47
V
Engine Control Module
APP Sensor 1 Learned Applied Position
78
%
Engine Control Module
APP Sensor 2 Learned Applied Position
78
%
Engine Control Module
Throttle Position Sensor 1
3.41
V
Engine Control Module
Throttle Position Sensor 2
1.59
V
Engine Control Module
Throttle Position Sensor 1 Position
29
%
Engine Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Engine Control Module
MDI:
12.9 V
10:46 AM
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
DTC Display
TAC Data
Parameter Name
Value
Unit
Control Module
Reduced Engine Power
Inactive
Engine Control Module
Accelerator Pedal Position
95
%
Engine Control Module
APP Sensors
94
%
Engine Control Module
Desired Throttle Position
27
%
Engine Control Module
Throttle Position
27
%
Engine Control Module
APP Sensor 1 and 2
Agree
Engine Control Module
Throttle Position Sensors 1 and 2
Agree
Engine Control Module
APP Sensor 1
3.78
V
Engine Control Module
APP Sensor 2
1.86
V
Engine Control Module
APP Sensor 1 Positon
95
%
Engine Control Module
APP Sensor 2 Positon
94
%
Engine Control Module
APP Sensor 1 Learned Released Position
0.94
V
Engine Control Module
APP Sensor 2 Learned Released Position
0.47
V
Engine Control Module
APP Sensor 1 Learned Applied Position
78
%
Engine Control Module
APP Sensor 2 Learned Applied Position
78
%
Engine Control Module
Throttle Position Sensor 1
3.51
V
Engine Control Module
Throttle Position Sensor 2
1.49
V
Engine Control Module
Throttle Position Sensor 1 Position
26
%
Engine Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Engine Control Module
MDI:
12.7 V
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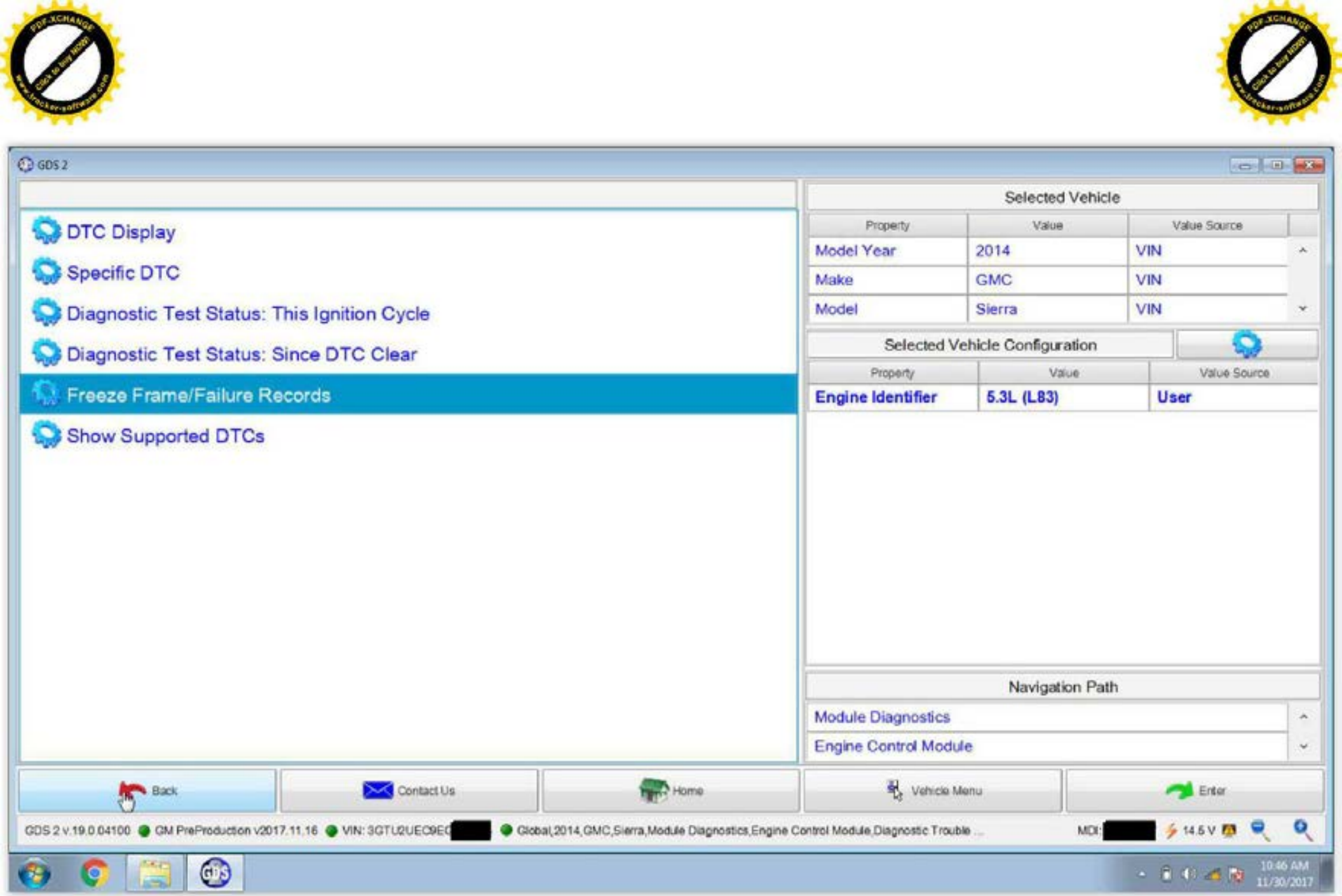
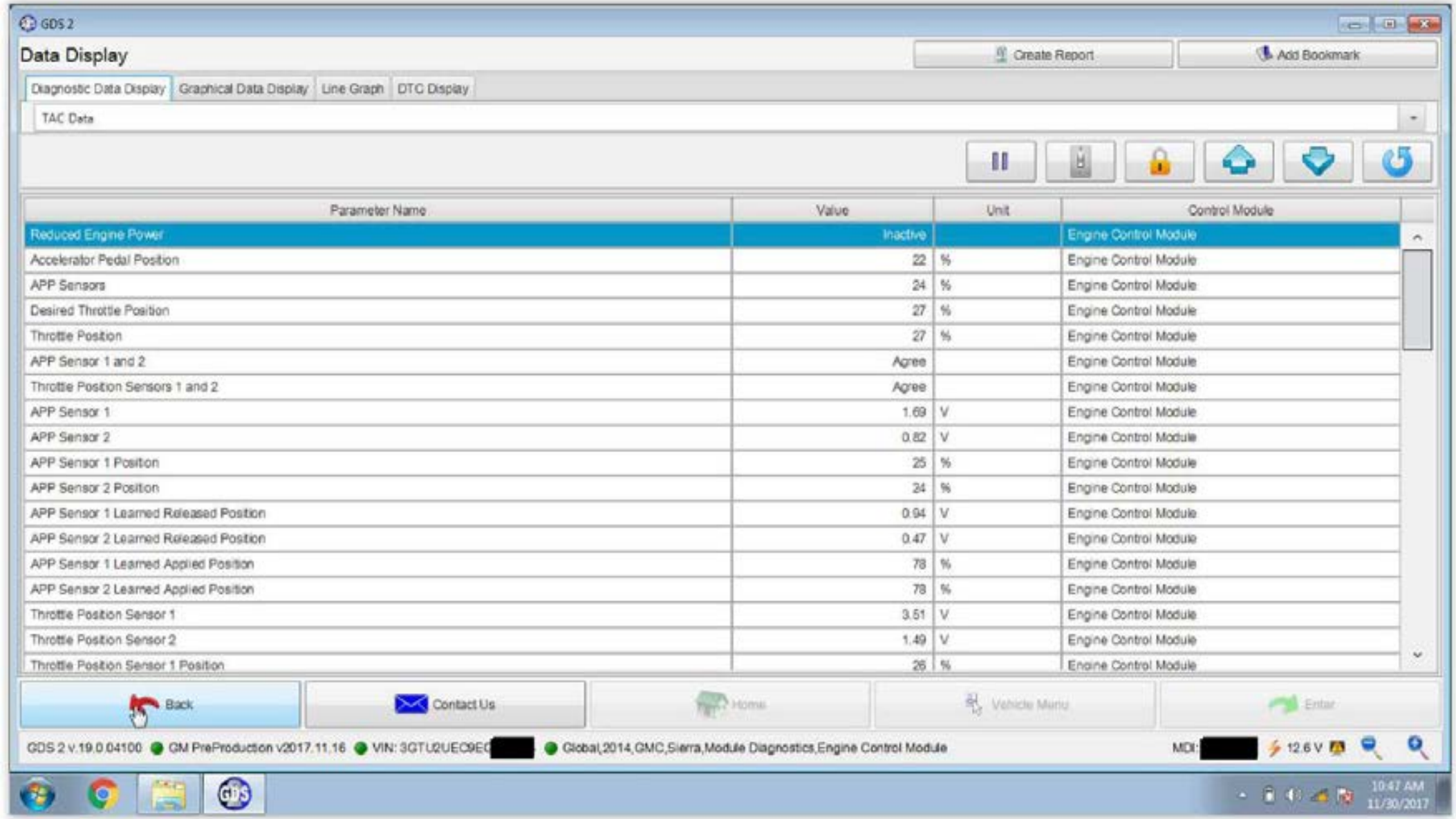
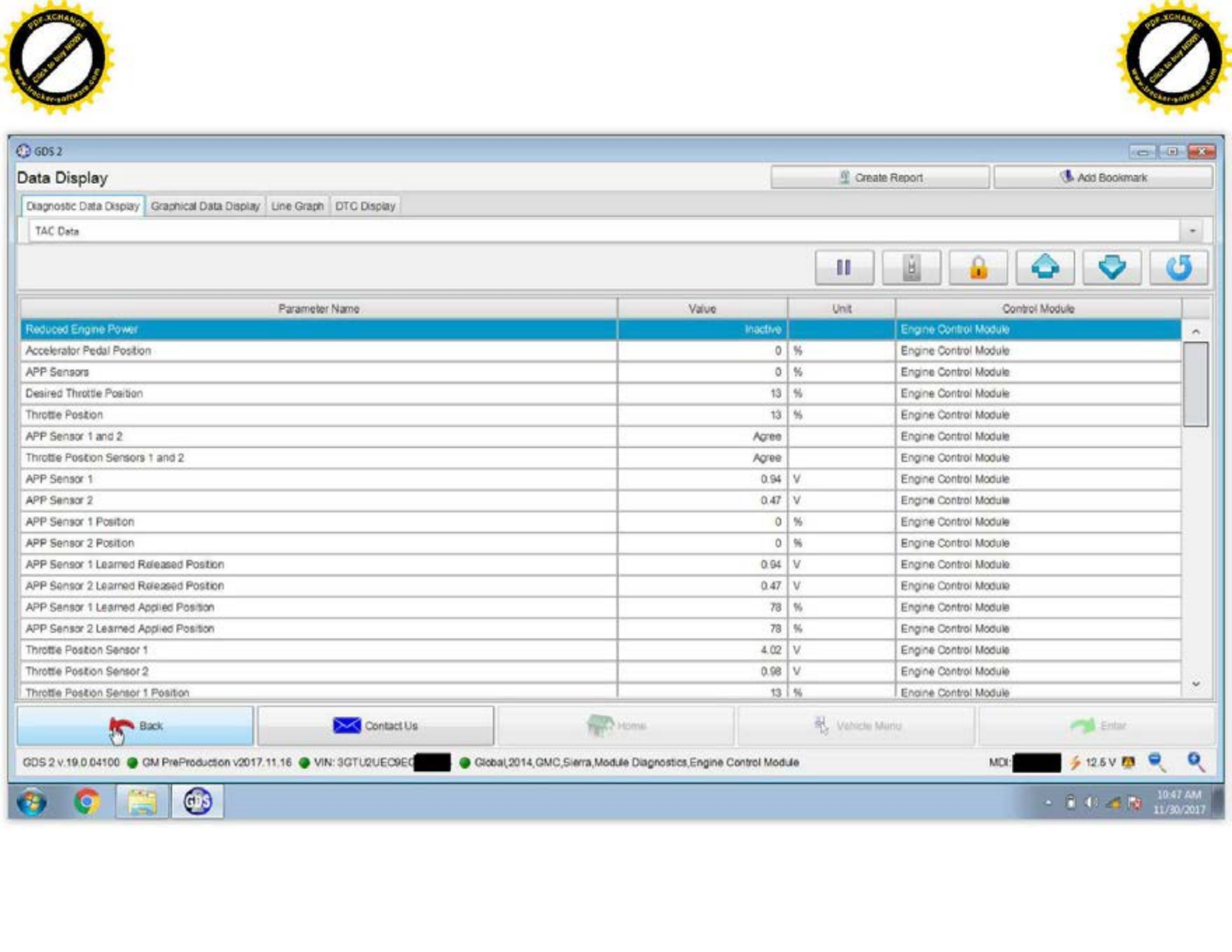
11/30/2017


GDS 2
DTC Display
Specific DTC
Diagnostic Test Status: This Ignition Cycle
Diagnostic Test Status: Since DTC Clear
Freeze Frame/Failure Records
Show Supported DTCs
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Navigation Path
Module Diagnostics
Engine Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Engine Control Module,Diagnostic Trouble ...
MDI:
14.5 V
10:46 AM
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
DTC Display
TAC Data
Parameter Name
Value
Unit
Control Module
Reduced Engine Power
Inactive
Engine Control Module
Accelerator Pedal Position
22
%
Engine Control Module
APP Sensors
24
%
Engine Control Module
Desired Throttle Position
27
%
Engine Control Module
Throttle Position
27
%
Engine Control Module
APP Sensor 1 and 2
Agree
Engine Control Module
Throttle Position Sensors 1 and 2
Agree
Engine Control Module
APP Sensor 1
1.69
V
Engine Control Module
APP Sensor 2
0.82
V
Engine Control Module
APP Sensor 1 Positon
25
%
Engine Control Module
APP Sensor 2 Positon
24
%
Engine Control Module
APP Sensor 1 Learned Released Position
0.94
V
Engine Control Module
APP Sensor 2 Learned Released Position
0.47
V
Engine Control Module
APP Sensor 1 Learned Applied Position
78
%
Engine Control Module
APP Sensor 2 Learned Applied Position
78
%
Engine Control Module
Throttle Position Sensor 1
3.51
V
Engine Control Module
Throttle Position Sensor 2
1.49
V
Engine Control Module
Throttle Position Sensor 1 Position
26
%
Engine Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Engine Control Module
MDI:
12.6 V
10:47 AM
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
DTC Display
TAC Data
Parameter Name
Value
Unit
Control Module
Reduced Engine Power
Inactive
Engine Control Module
Accelerator Pedal Position
0
%
Engine Control Module
APP Sensors
0
%
Engine Control Module
Desired Throttle Position
13
%
Engine Control Module
Throttle Position
13
%
Engine Control Module
APP Sensor 1 and 2
Agree
Engine Control Module
Throttle Position Sensors 1 and 2
Agree
Engine Control Module
APP Sensor 1
0.94
V
Engine Control Module
APP Sensor 2
0.47
V
Engine Control Module
APP Sensor 1 Positon
0
%
Engine Control Module
APP Sensor 2 Positon
0
%
Engine Control Module
APP Sensor 1 Learned Released Position
0.94
V
Engine Control Module
APP Sensor 2 Learned Released Position
0.47
V
Engine Control Module
APP Sensor 1 Learned Applied Position
78
%
Engine Control Module
APP Sensor 2 Learned Applied Position
78
%
Engine Control Module
Throttle Position Sensor 1
4.02
V
Engine Control Module
Throttle Position Sensor 2
0.98
V
Engine Control Module
Throttle Position Sensor 1 Position
13
%
Engine Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Engine Control Module
MDI:
12.5 V
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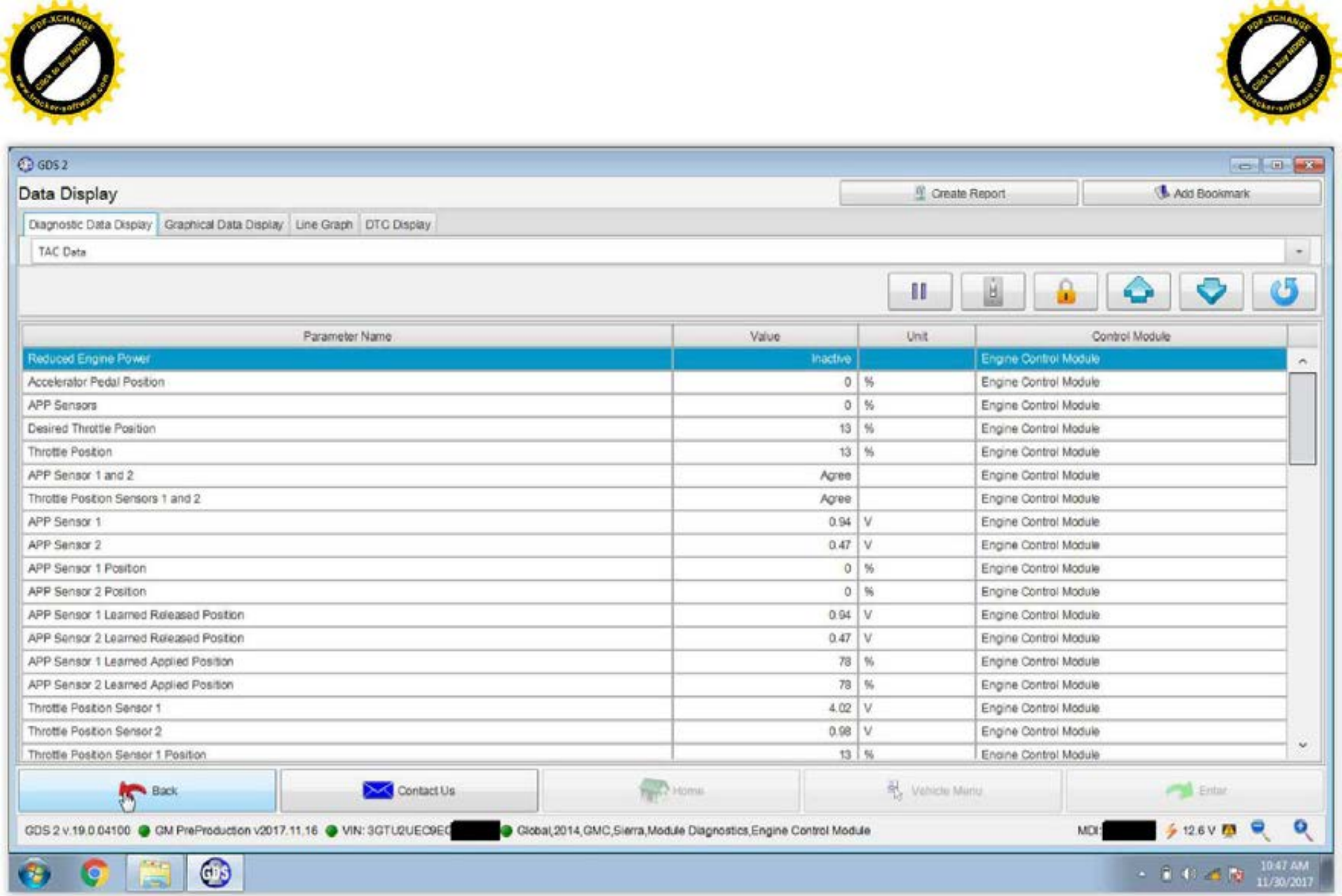
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
DTC Display
TAC Data
Parameter Name
Value
Unit
Control Module
Reduced Engine Power
Inactive
Engine Control Module
Accelerator Pedal Position
0
%
Engine Control Module
APP Sensors
0
%
Engine Control Module
Desired Throttle Position
13
%
Engine Control Module
Throttle Position
13
%
Engine Control Module
APP Sensor 1 and 2
Agree
Engine Control Module
Throttle Position Sensors 1 and 2
Agree
Engine Control Module
APP Sensor 1
0.94
V
Engine Control Module
APP Sensor 2
0.47
V
Engine Control Module
APP Sensor 1 Positon
0
%
Engine Control Module
APP Sensor 2 Positon
0
%
Engine Control Module
APP Sensor 1 Learned Released Position
0.94
V
Engine Control Module
APP Sensor 2 Learned Released Position
0.47
V
Engine Control Module
APP Sensor 1 Learned Applied Position
78
%
Engine Control Module
APP Sensor 2 Learned Applied Position
78
%
Engine Control Module
Throttle Position Sensor 1
4.02
V
Engine Control Module
Throttle Position Sensor 2
0.98
V
Engine Control Module
Throttle Position Sensor 1 Position
13
%
Engine Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Engine Control Module
MDI
12.6 V
10:47 AM
11/30/2017

GDS 2

Data Display

Create Report | Add Bookmark

Diagnostic Data Display | Graphical Data Display | Line Graph | DTC Display

TAC Data

Parameter Name	Value	Unit	Control Module
MAP Performance Test 1	OK		Engine Control Module
MAP Performance Test 2	OK		Engine Control Module
MAF Performance Test	OK		Engine Control Module
TAC Motor	Enabled		Engine Control Module
TAC Forced Engine Shutdown	No		Engine Control Module
TAC Motor Command	0	%	Engine Control Module
Cruise Control	Inactive		Engine Control Module
Brake Pedal Position Circuit Signal	Applied		Engine Control Module
Brake Pedal Position Sensor Signal	Released		Engine Control Module
Brake Pedal Position Sensor	69	%	Engine Control Module
Engine Speed	0	RPM	Engine Control Module
Desired Idle Speed	680	RPM	Engine Control Module
ECT Sensor	70	°C	Engine Control Module
IAT Sensor 1	41	°C	Engine Control Module
Calculated Air Flow	0.10	g/s	Engine Control Module
MAF Sensor	0.00	g/s	Engine Control Module
MAP Sensor	102.0	kPa	Engine Control Module

Back | Contact Us | Home | Vehicle Menu | Enter

GDS 2 v.19.0.04100 | GM PreProduction v2017.11.16 | VIN: 3GTU2UEC9EG[redacted] | Global,2014,GMC,Sierra,Module Diagnostics,Engine Control Module | MDI:[redacted] | 12.4 V

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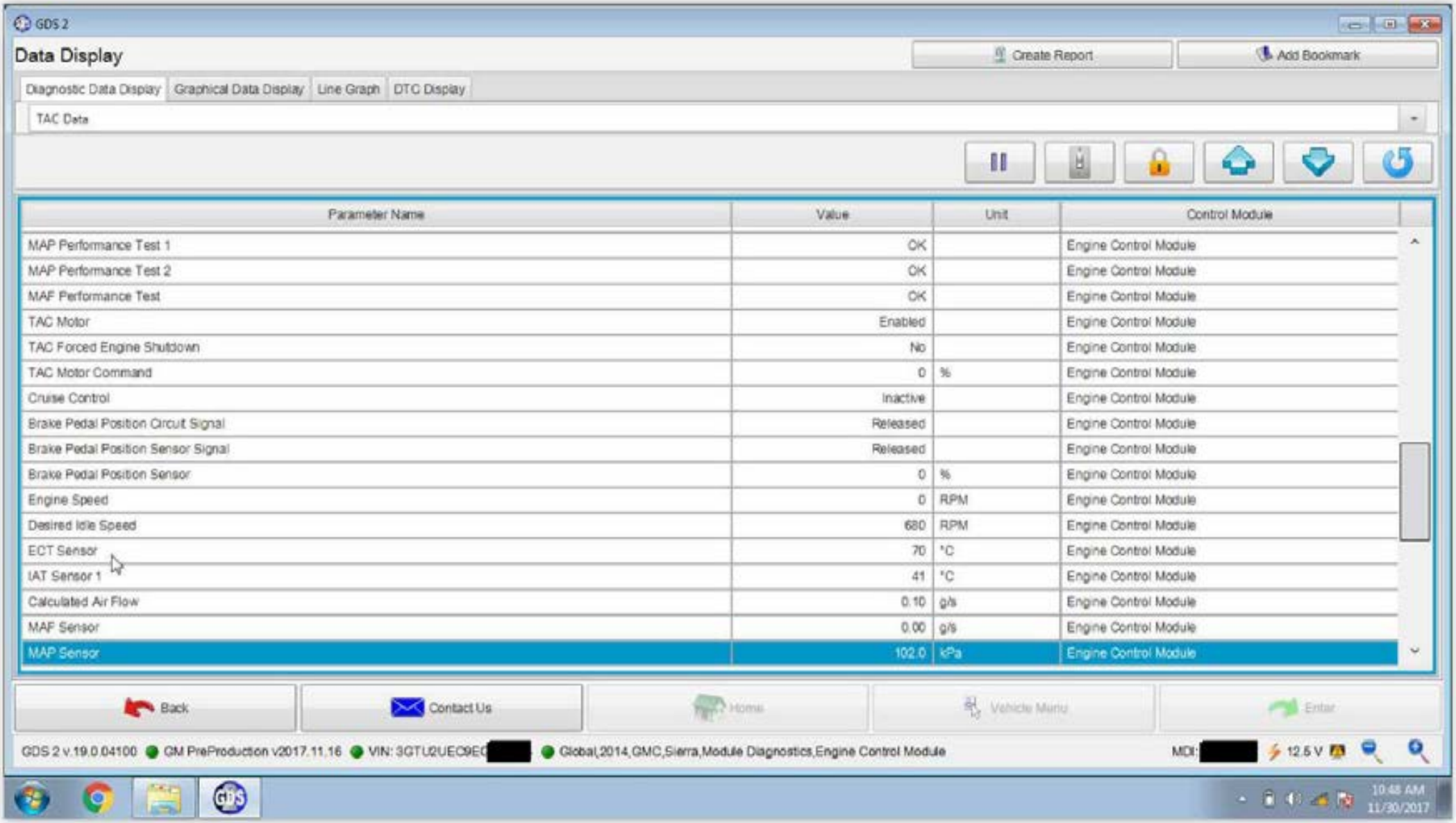

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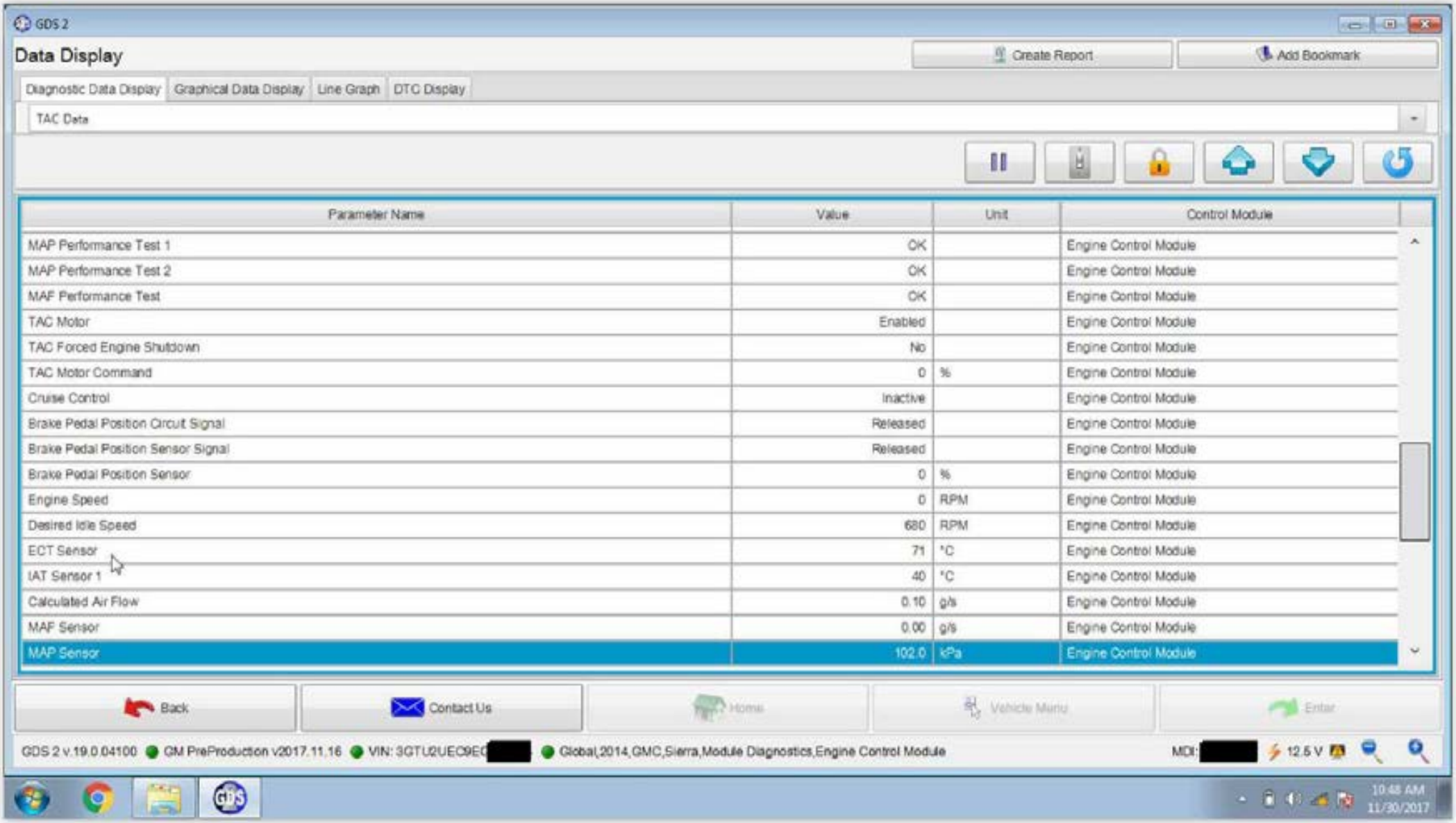

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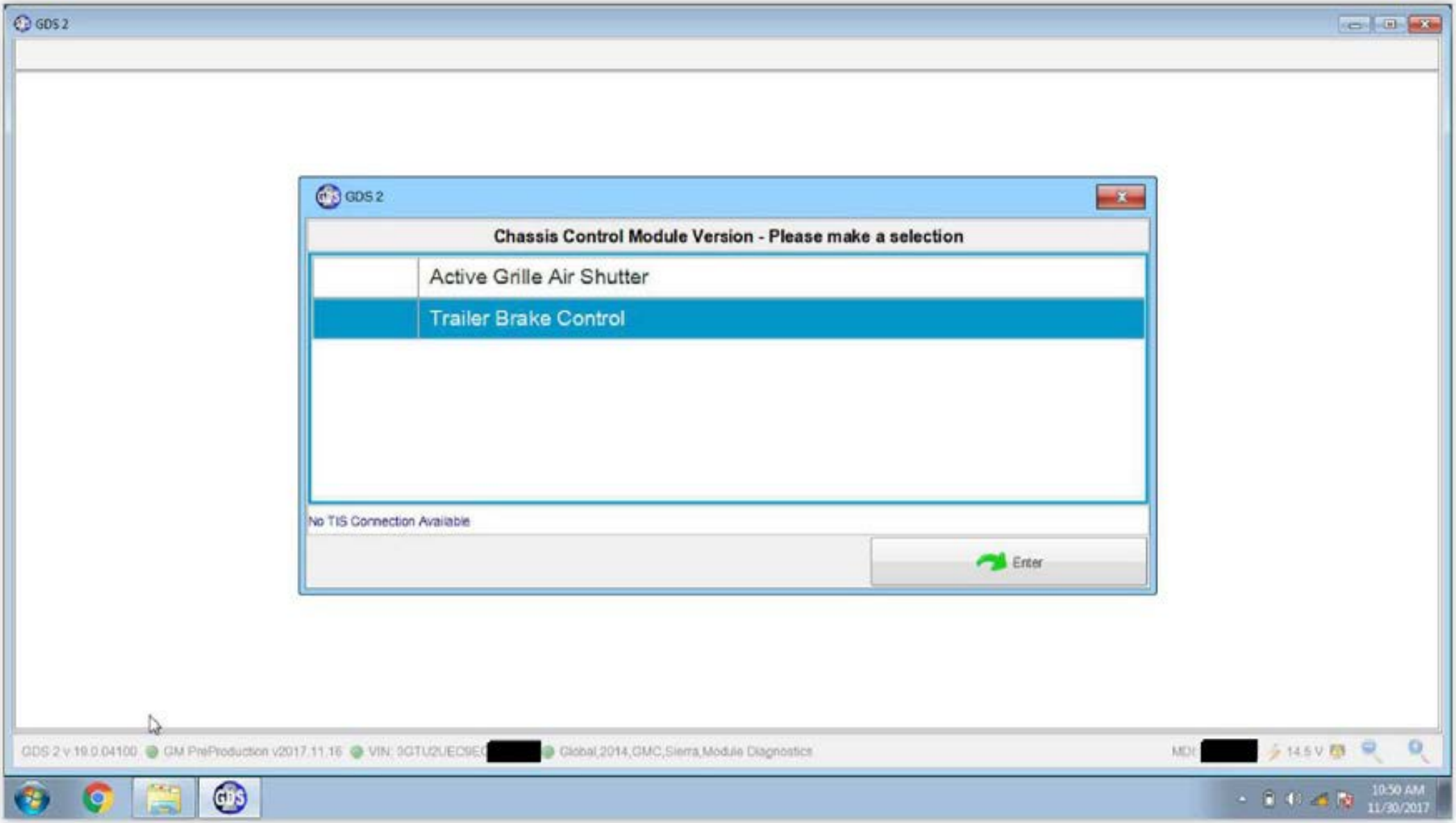
GDS 2
GDS 2
Chassis Control Module Version - Please make a selection
Active Grille Air Shutter
Trailer Brake Control
No TIS Connection Available
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
Global,2014,GMC,Sierra,Module Diagnostics
14.5 V
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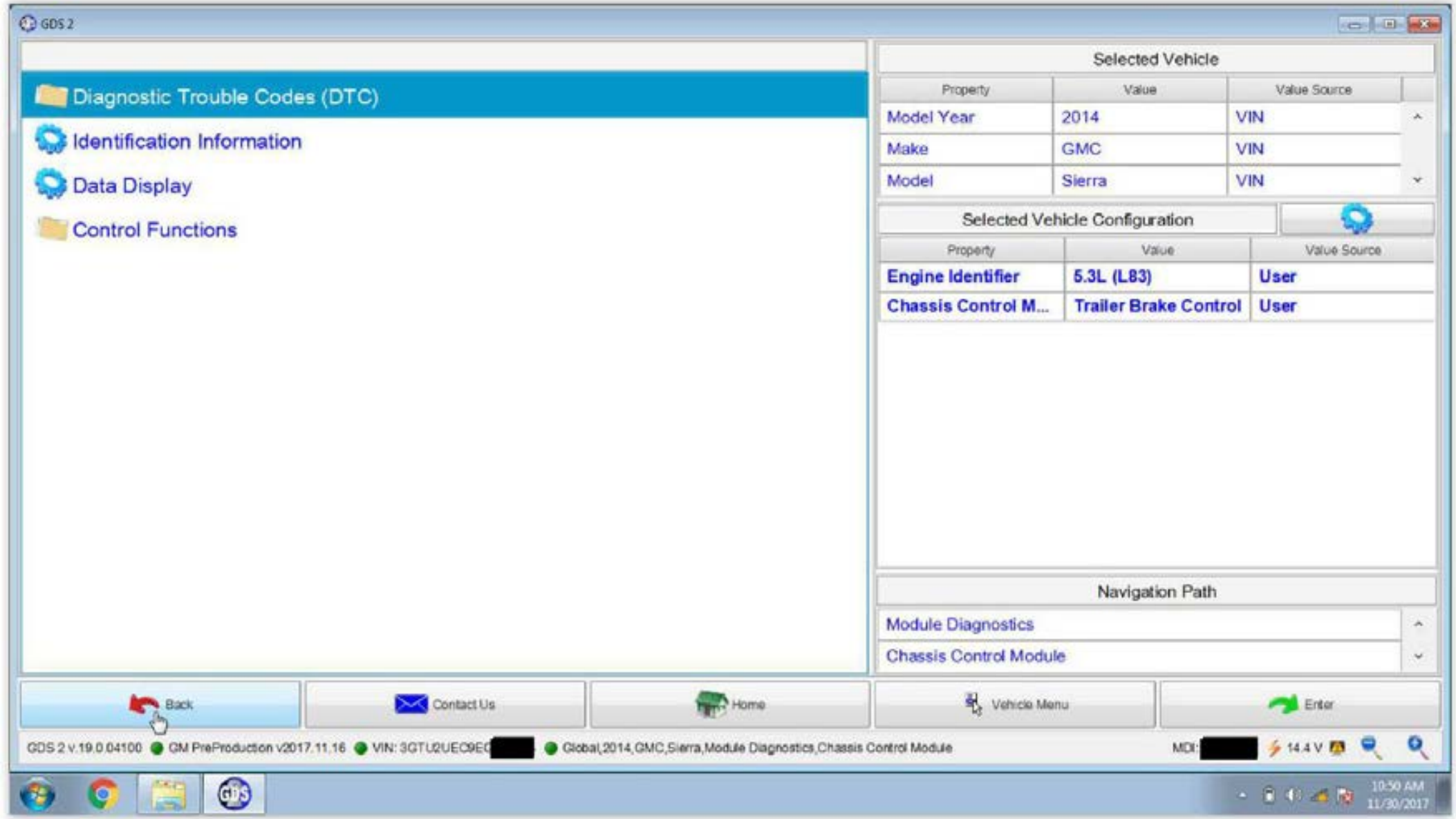
GDS 2
Diagnostic Trouble Codes (DTC)
Identification Information
Data Display
Control Functions
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Module Diagnostics
Chassis Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Chassis Control Module
MDI:
14.4 V
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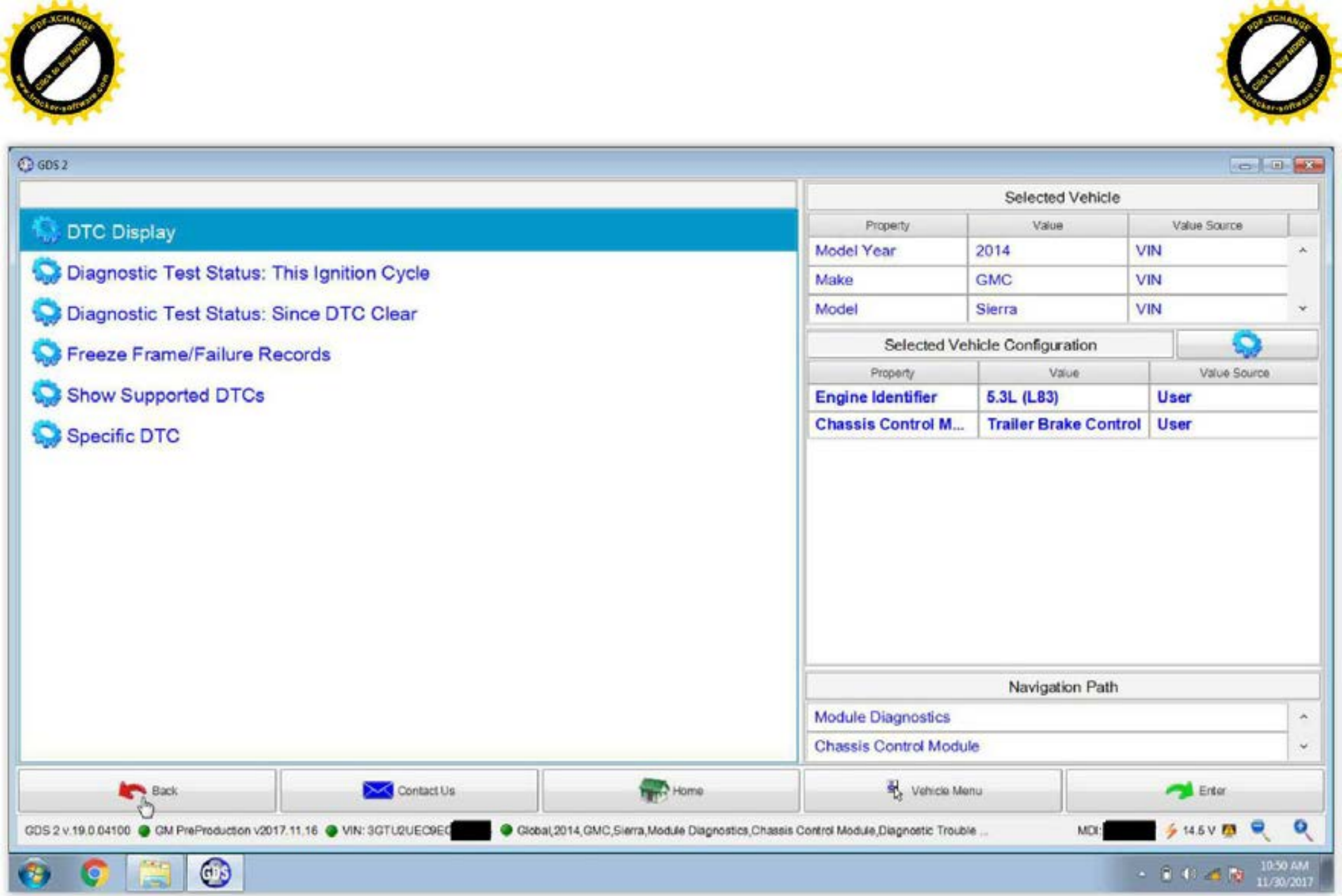
11/30/2017


GDS 2
DTC Display
Diagnostic Test Status: This Ignition Cycle
Diagnostic Test Status: Since DTC Clear
Freeze Frame/Failure Records
Show Supported DTCs
Specific DTC
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Module Diagnostics
Chassis Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
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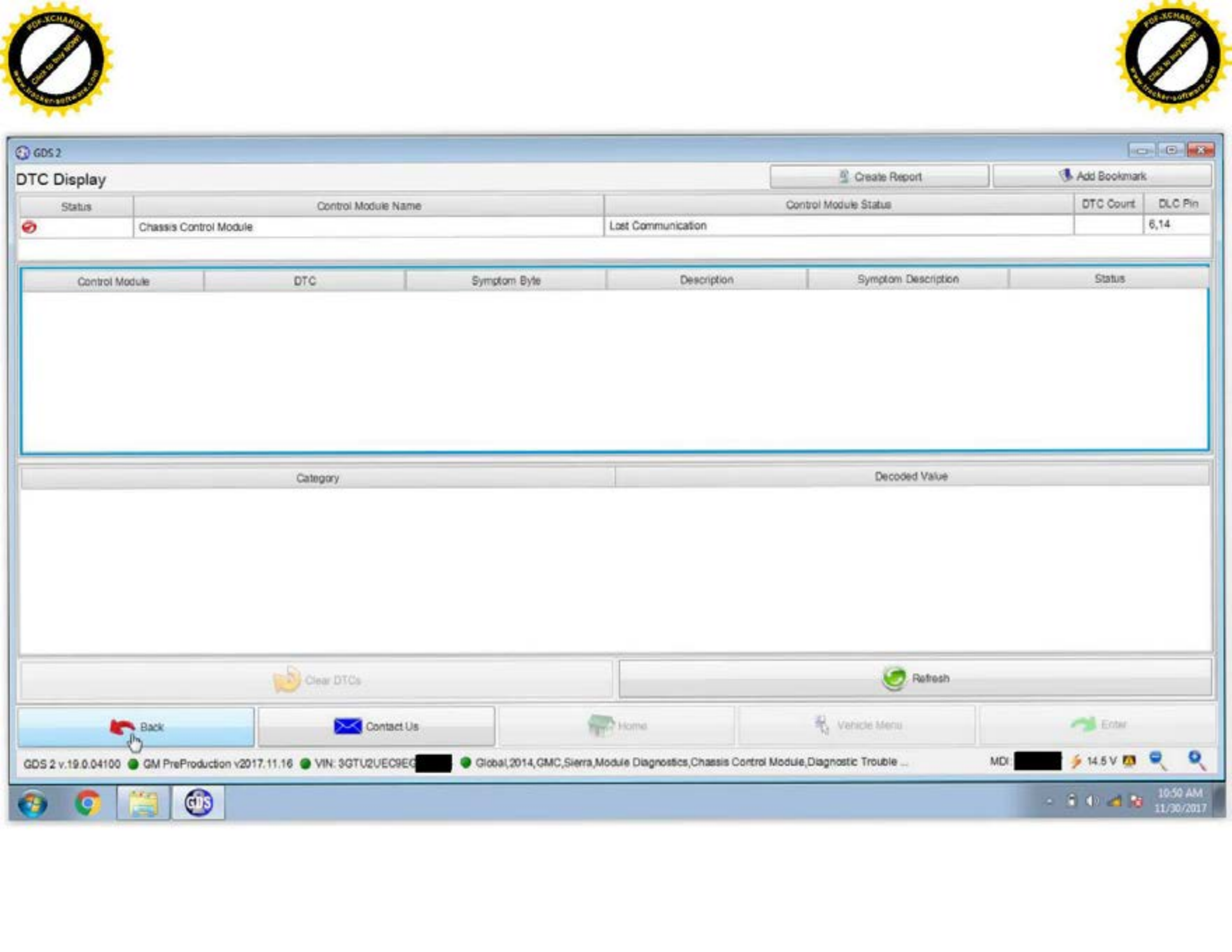
11/30/2017


GDS 2
DTC Display
Create Report
Add Bookmark
Status
Control Module Name
Control Module Status
DTC Count
DLC Pin
Chassis Control Module
Last Communication
6,14
Control Module
DTC
Symptom Byte
Description
Symptom Description
Status
Category
Decoded Value
Clear DTCs
Refresh
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Chassis Control Module,Diagnostic Trouble ...
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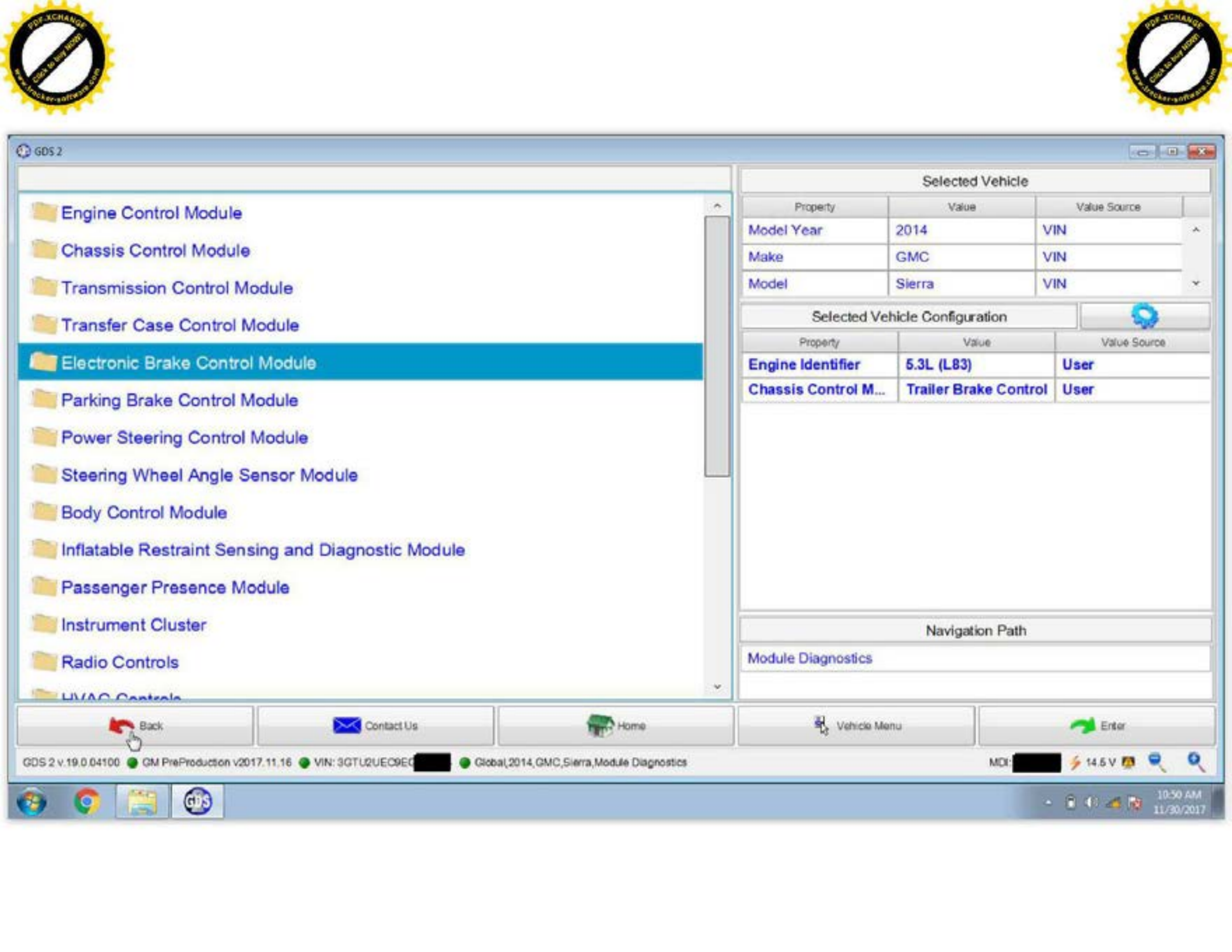
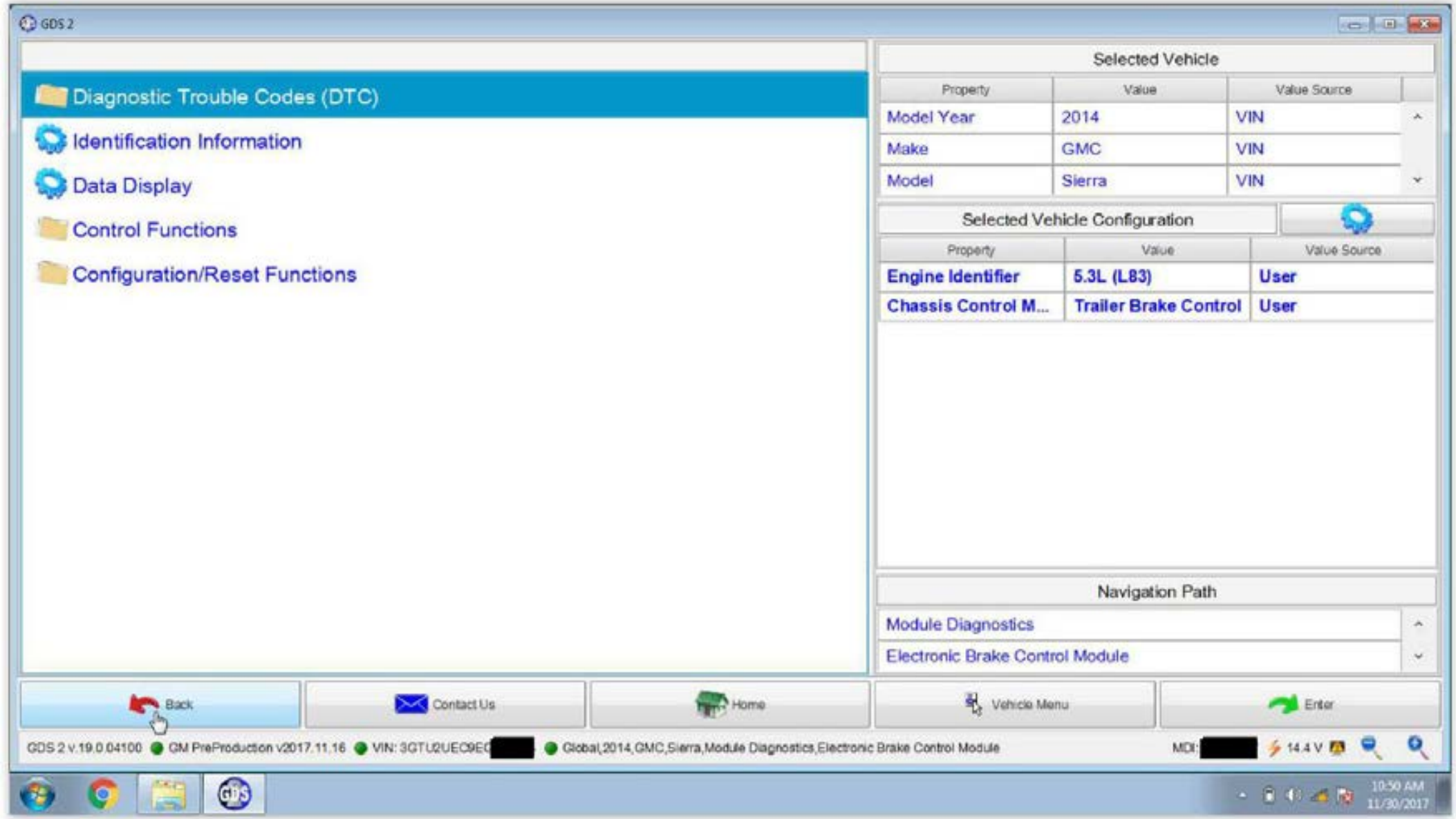
14.5 V
10:50 AM
11/30/2017


GDS 2
Engine Control Module
Chassis Control Module
Transmission Control Module
Transfer Case Control Module
Electronic Brake Control Module
Parking Brake Control Module
Power Steering Control Module
Steering Wheel Angle Sensor Module
Body Control Module
Inflatable Restraint Sensing and Diagnostic Module
Passenger Presence Module
Instrument Cluster
Radio Controls
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Module Diagnostics
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics
MDI:
14.5 V
10:50 AM
11/30/2017


GDS 2
Diagnostic Trouble Codes (DTC)
Identification Information
Data Display
Control Functions
Configuration/Reset Functions
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Module Diagnostics
Electronic Brake Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Electronic Brake Control Module
MDI:
14.4 V
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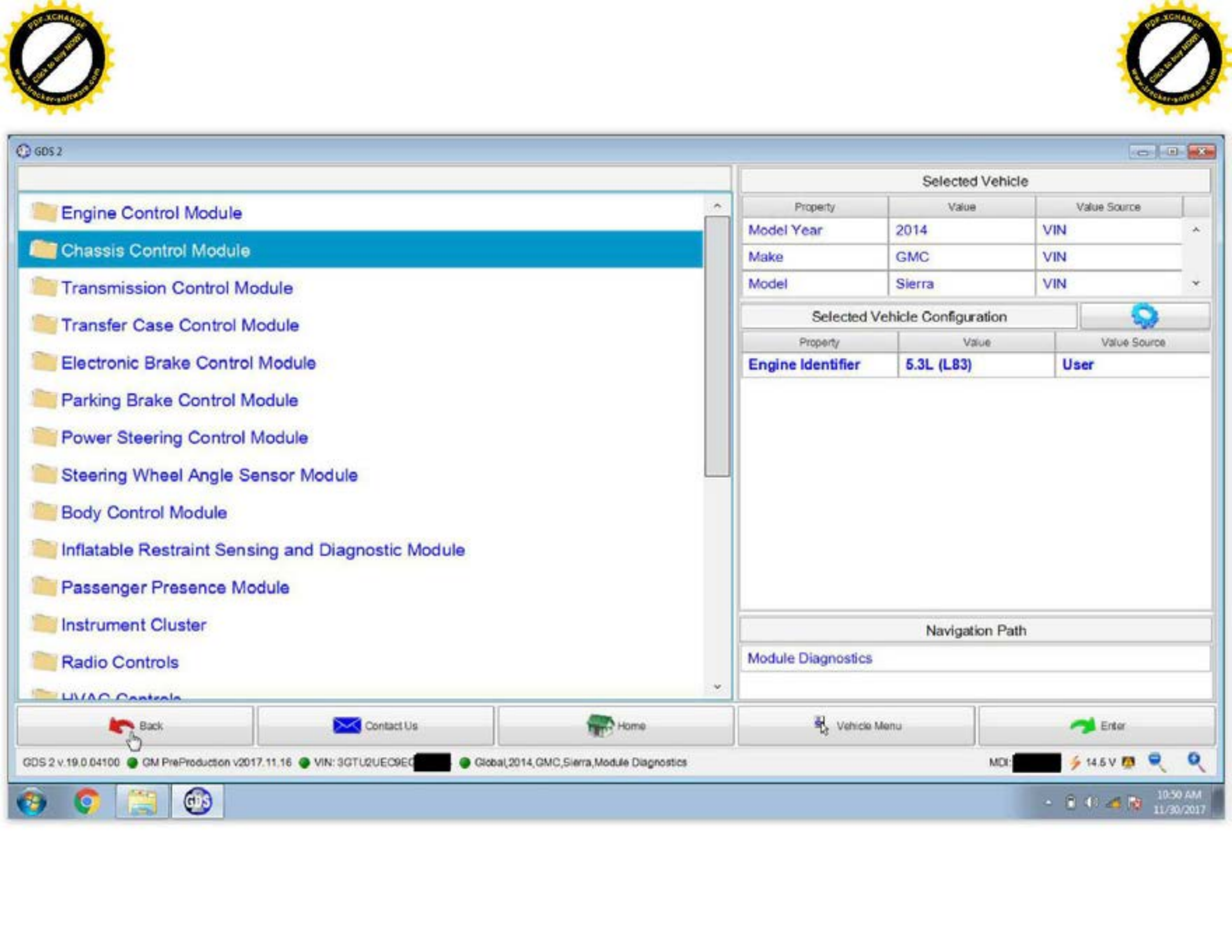
11/30/2017


GDS 2
Engine Control Module
Chassis Control Module
Transmission Control Module
Transfer Case Control Module
Electronic Brake Control Module
Parking Brake Control Module
Power Steering Control Module
Steering Wheel Angle Sensor Module
Body Control Module
Inflatable Restraint Sensing and Diagnostic Module
Passenger Presence Module
Instrument Cluster
Radio Controls
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Navigation Path
Module Diagnostics
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics
MDI:
14.5 V
10:50 AM
11/30/2017

GDS 2

DTC Display

Freeze Frame/Failure Records

Show Supported DTCs

Selected Vehicle

Property	Value	Value Source
Model Year	2014	VIN
Make	GMC	VIN
Model	Sierra	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Engine Identifier	5.3L (L83)	User
Chassis Control M...	Trailer Brake Control	User

Navigation Path

Module Diagnostics

Electronic Brake Control Module

Back | Contact Us | Home | Vehicle Menu | Enter

GDS 2 v.19.0.04100 | GM PreProduction v2017.11.16 | VIN: 3GTU2UEC9EG[redacted] | Global,2014,GMC,Sierra,Module Diagnostics,Electronic Brake Control Module,Diagnostic ... | MDI:[redacted] | 14.4 V

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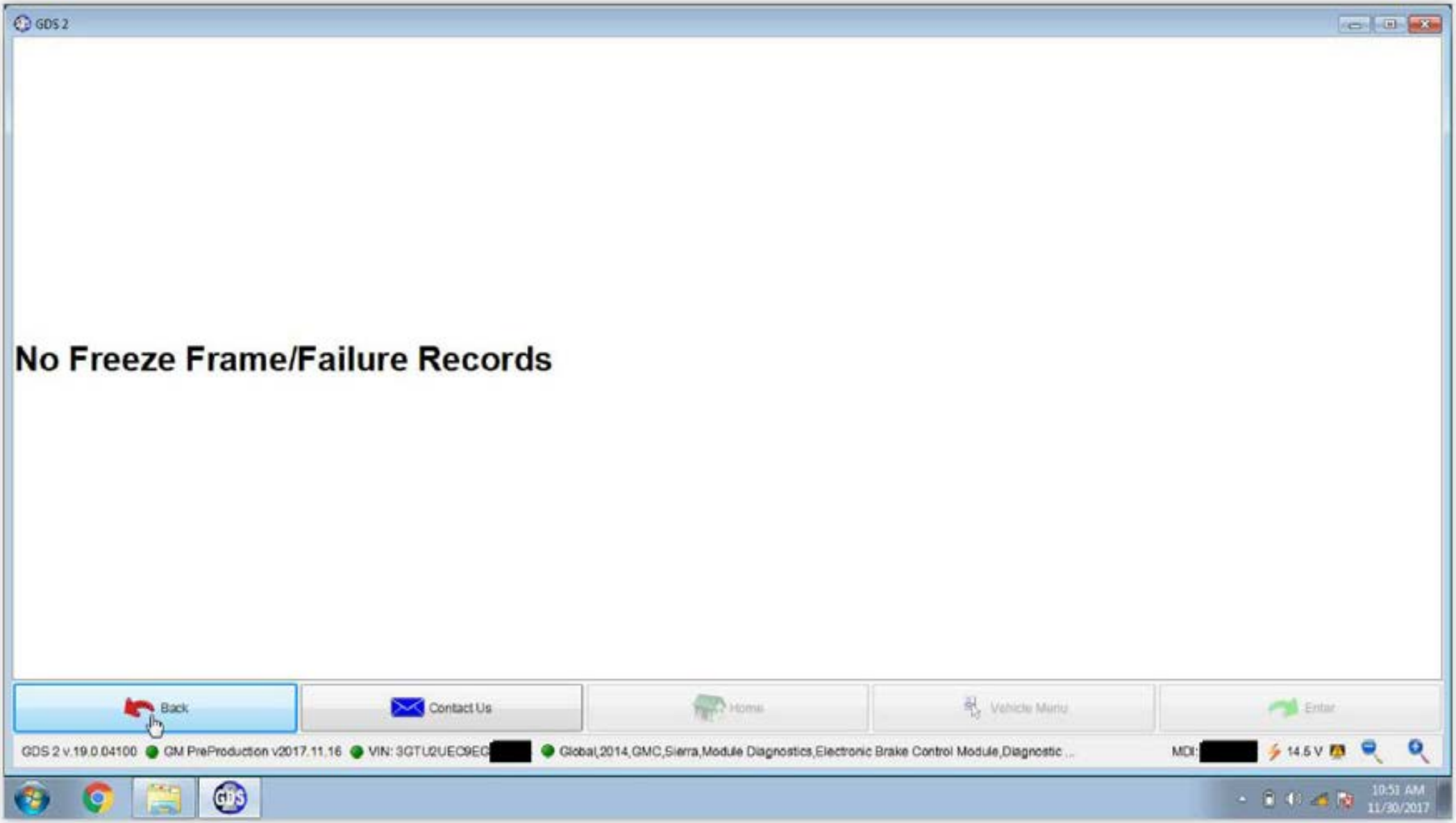
11/30/2017


GDS 2
No Freeze Frame/Failure Records
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Electronic Brake Control Module,Diagnostic ...
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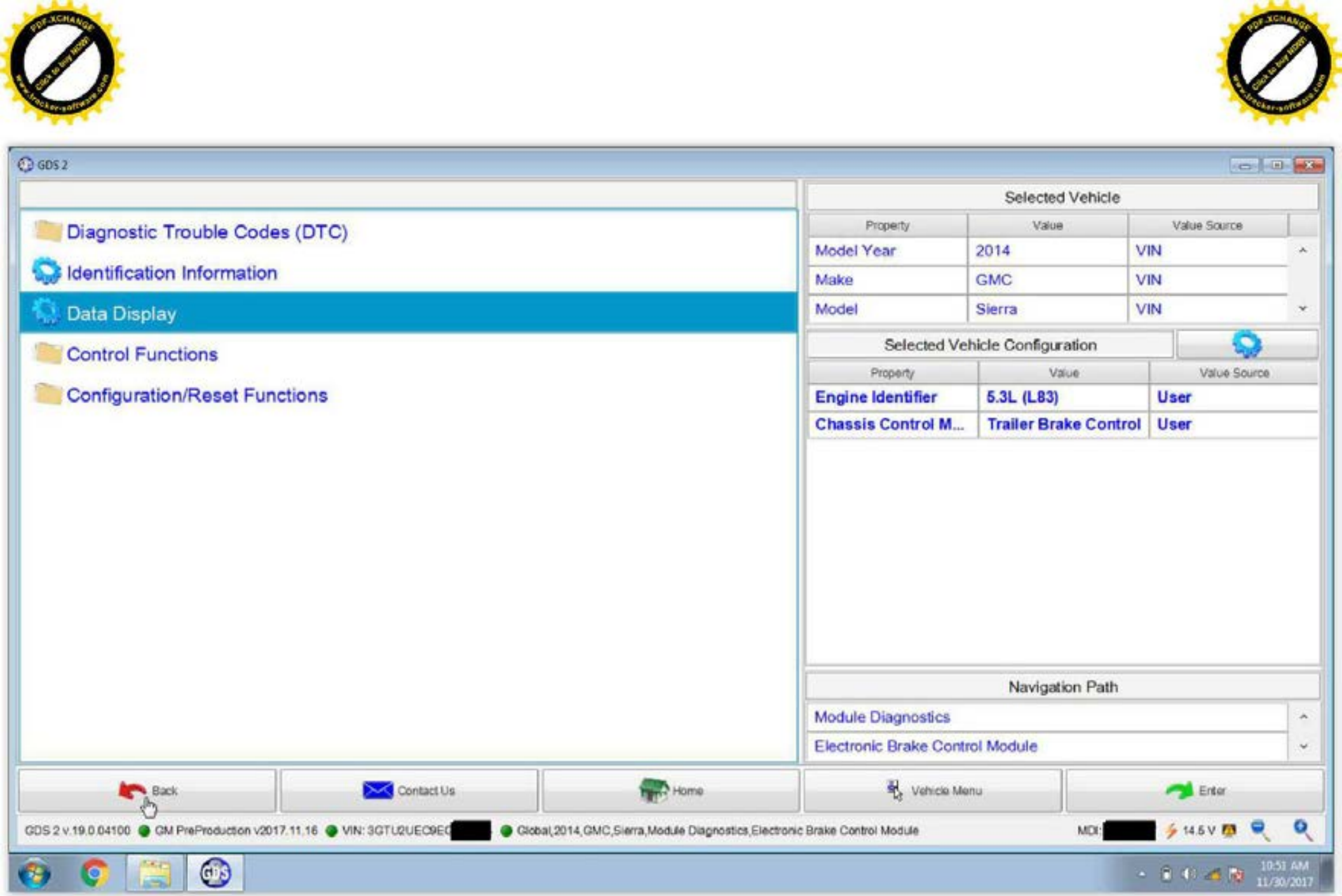
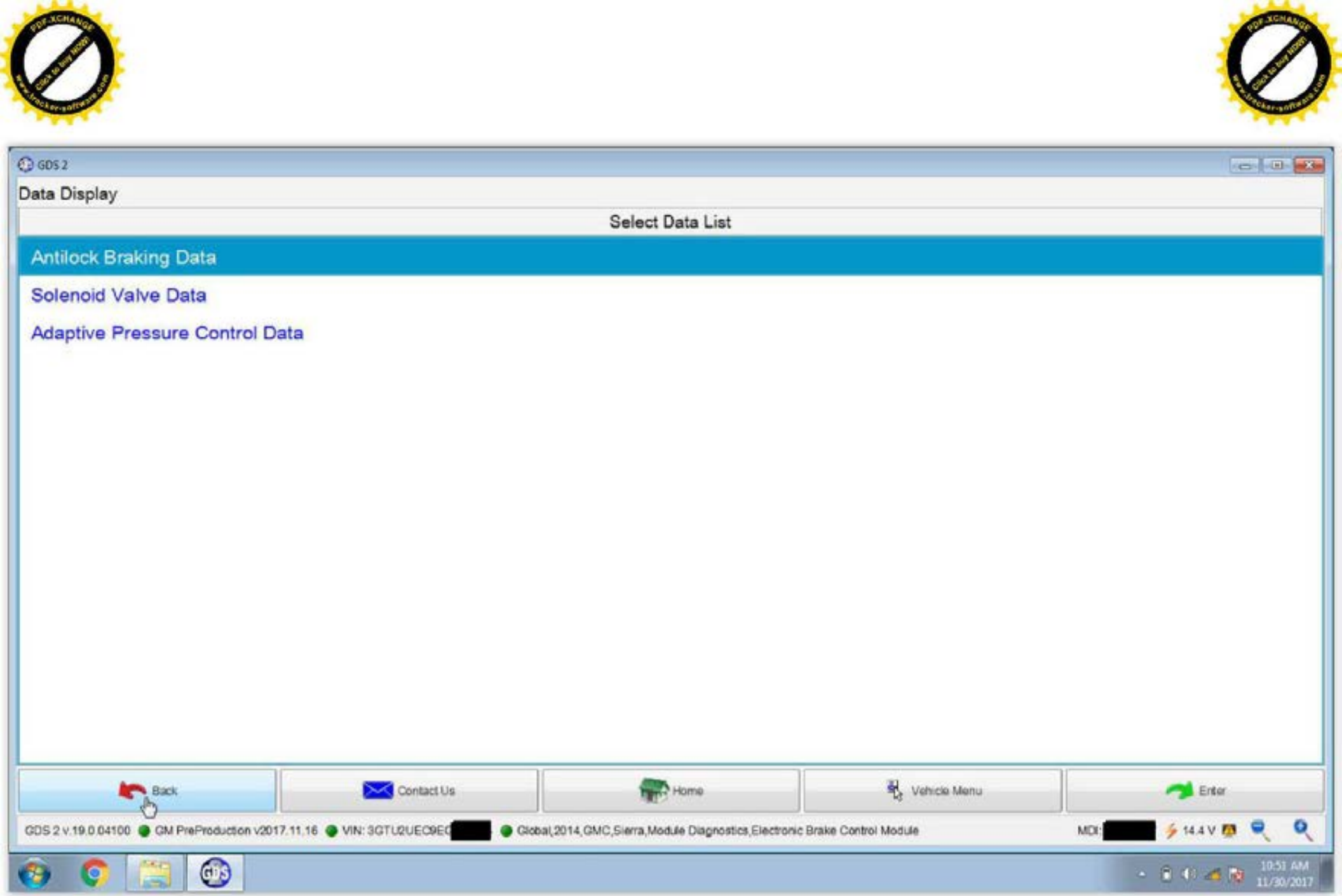
10:51 AM
11/30/2017


GDS 2
Diagnostic Trouble Codes (DTC)
Identification Information
Data Display
Control Functions
Configuration/Reset Functions
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Module Diagnostics
Electronic Brake Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Electronic Brake Control Module
MDI:
14.5 V
10:51 AM
11/30/2017


GDS 2
Data Display
Select Data List
Antilock Braking Data
Solenoid Valve Data
Adaptive Pressure Control Data
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Electronic Brake Control Module
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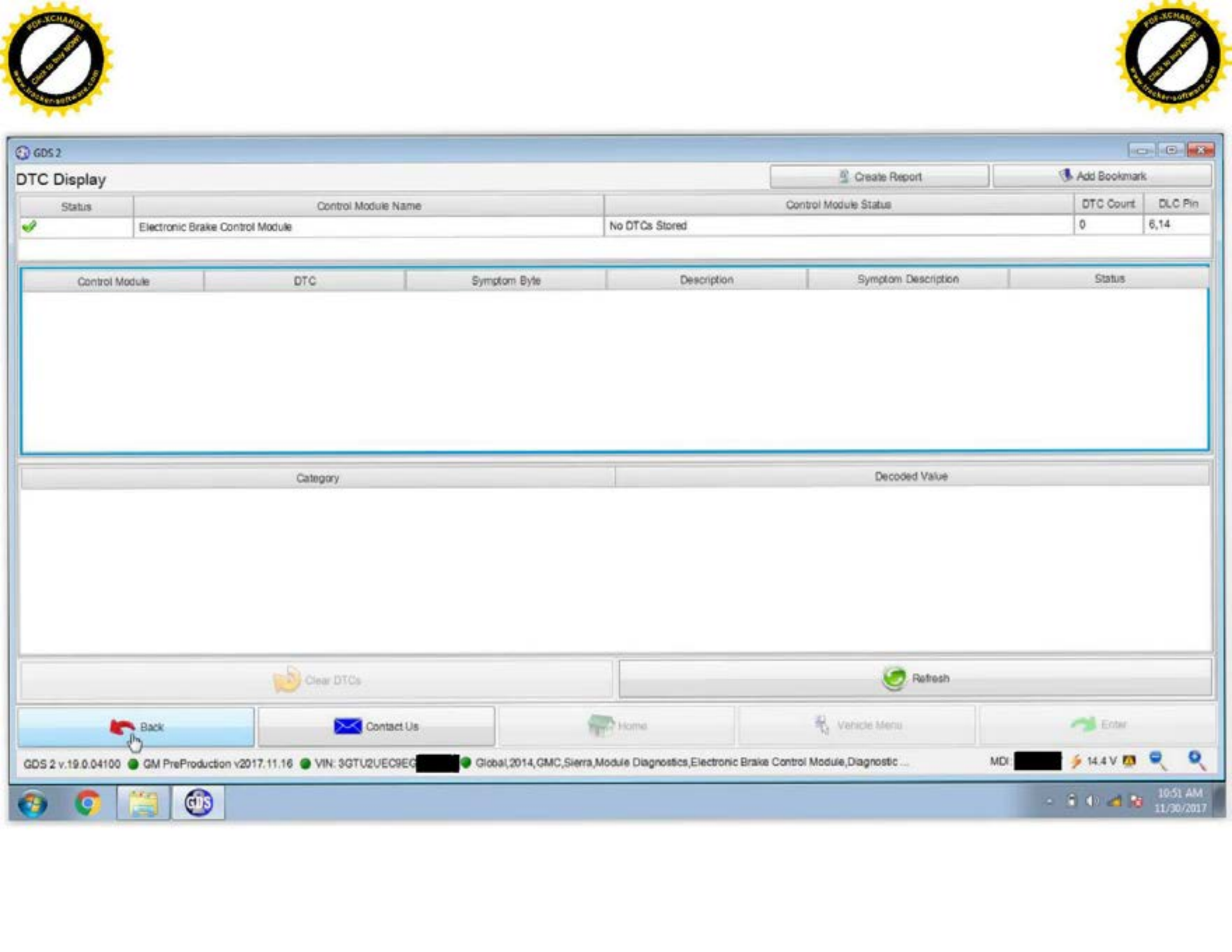
GDS 2
DTC Display
Create Report
Add Bookmark
Status
Control Module Name
Control Module Status
DTC Count
DLC Pin
Electronic Brake Control Module
No DTCs Stored
0
6,14
Control Module
DTC
Symptom Byte
Description
Symptom Description
Status
Category
Decoded Value
Clear DTCs
Refresh
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Electronic Brake Control Module,Diagnostic ...
MDI
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11/30/2017

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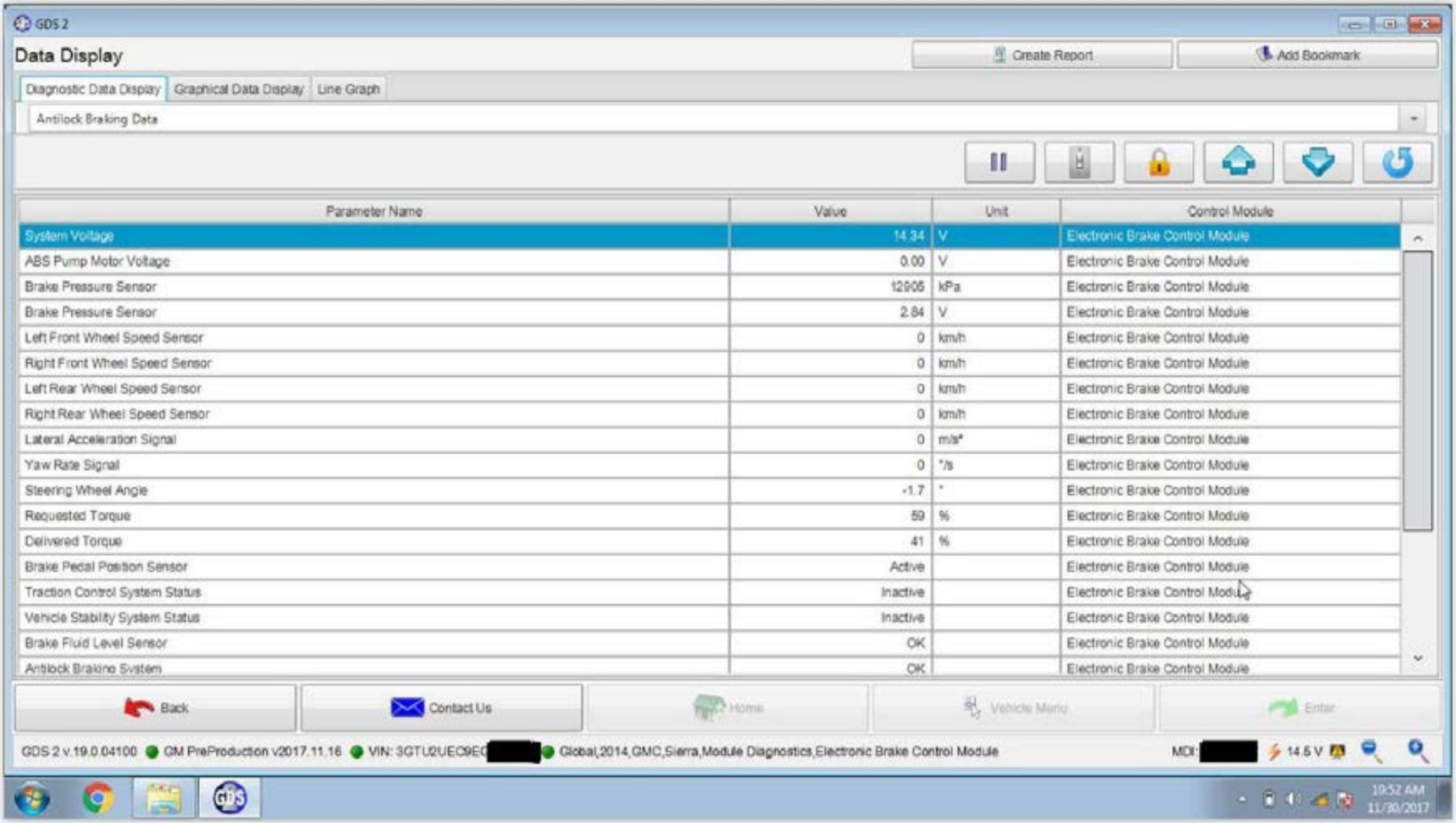

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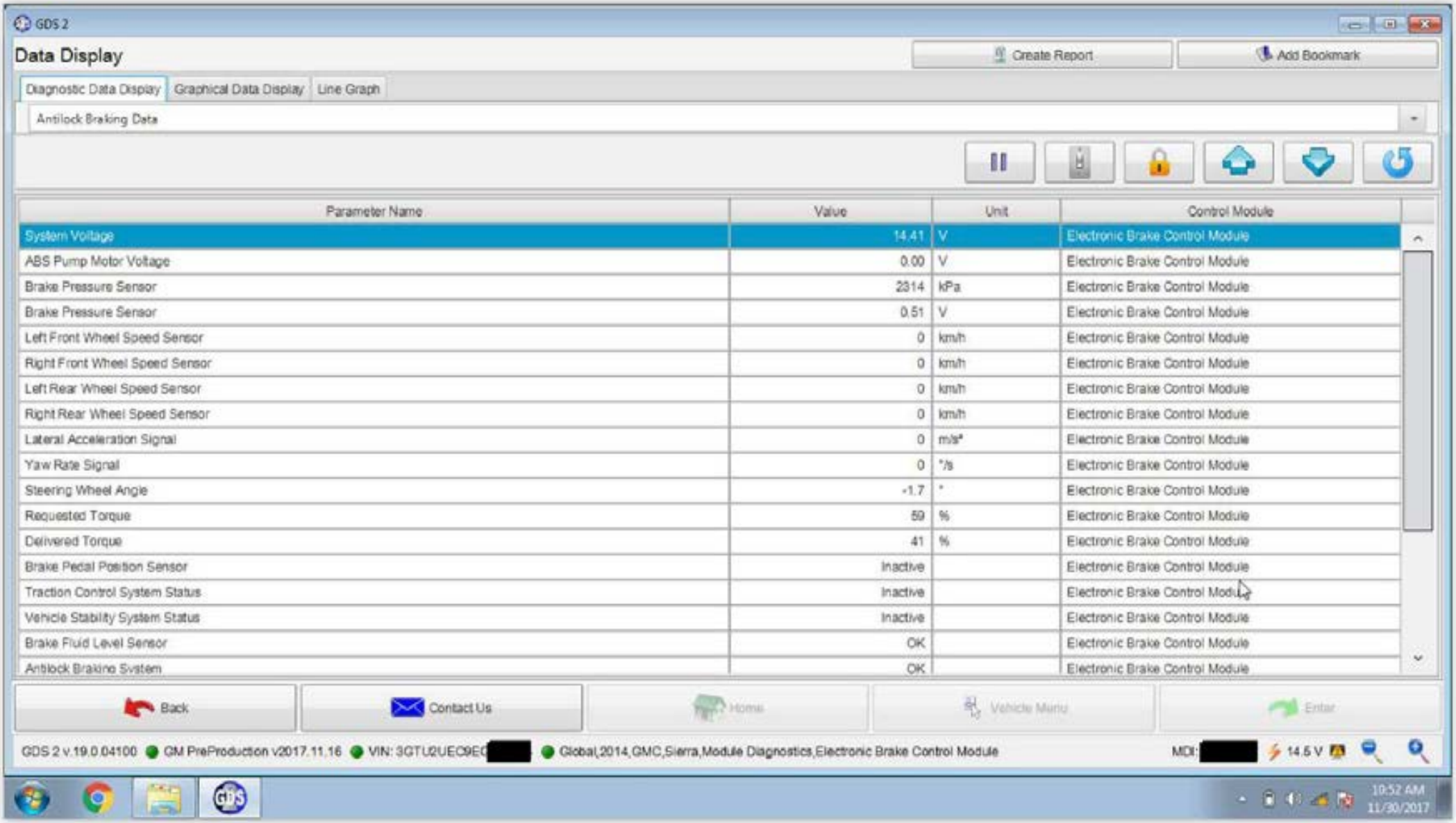
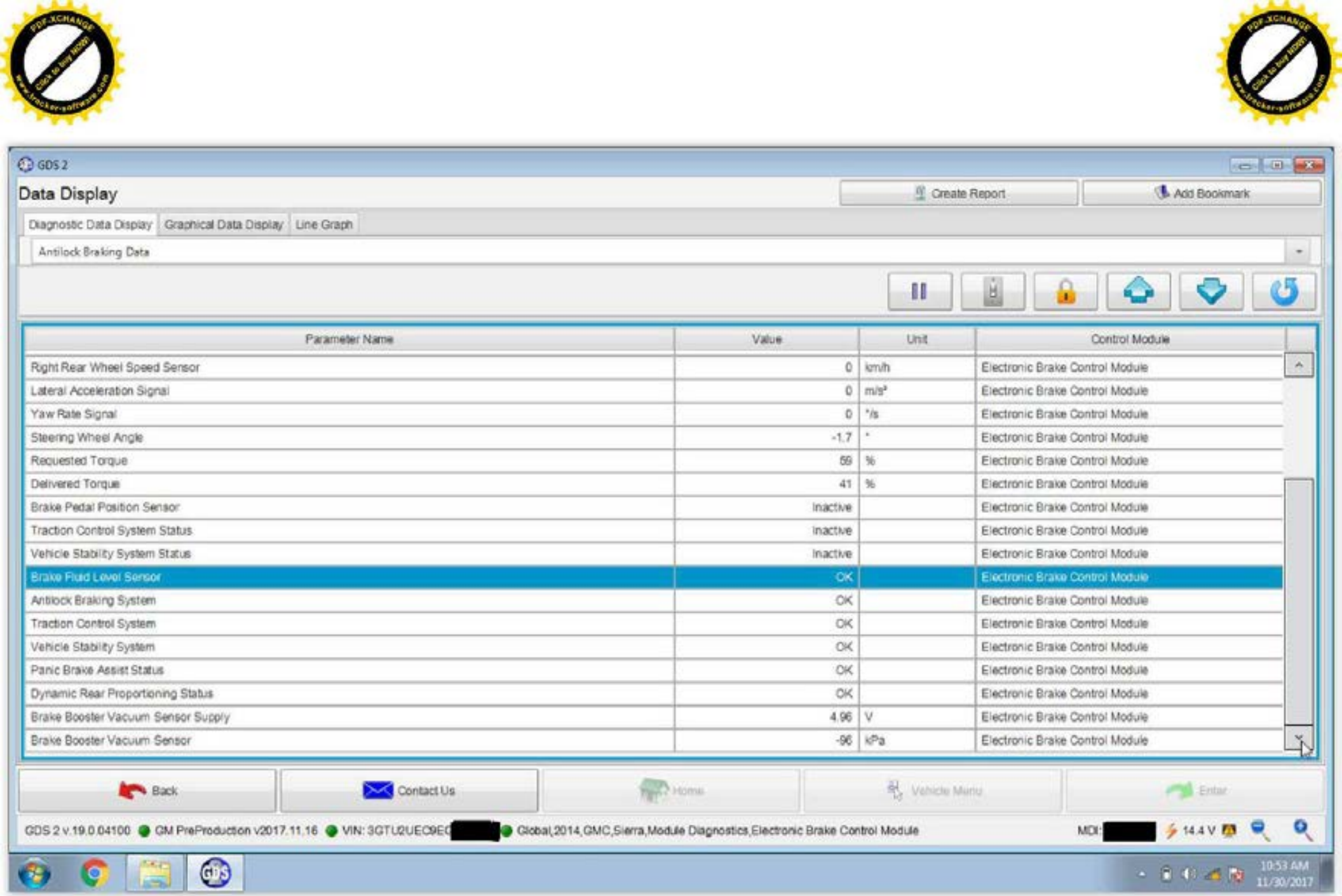
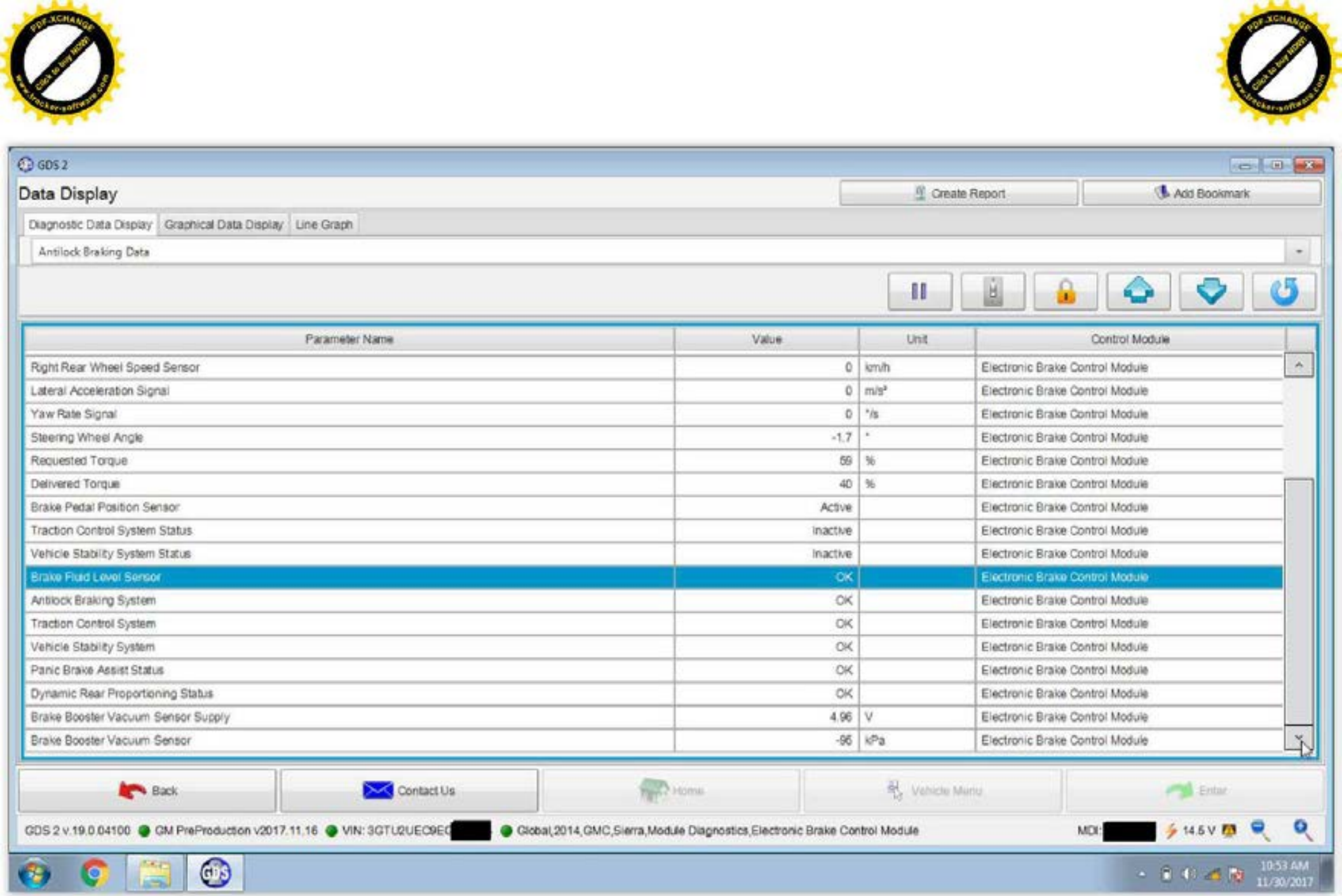
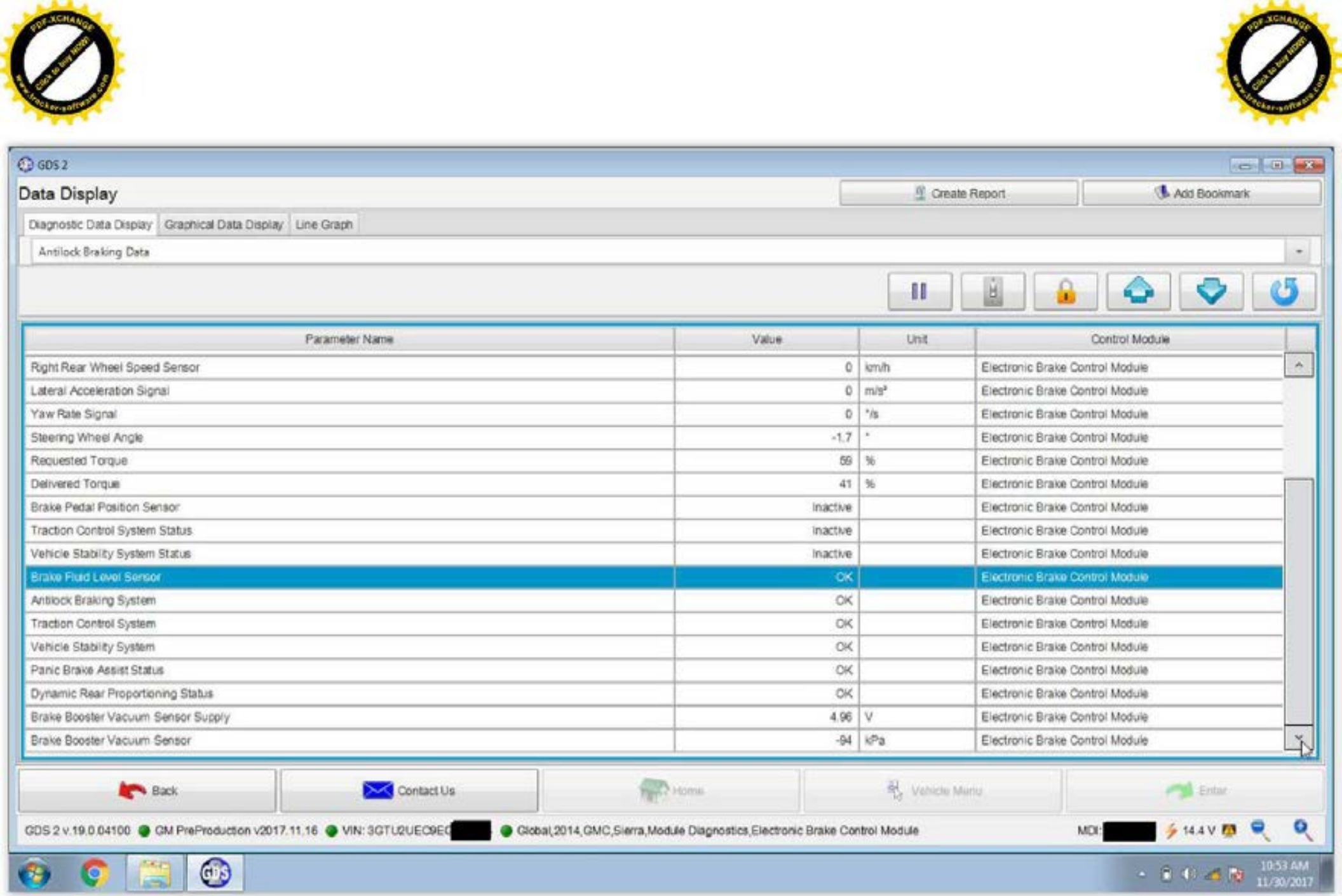



GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
Antilock Braking Data
Parameter Name
Value
Unit
Control Module
Right Rear Wheel Speed Sensor 0 km/h Electronic Brake Control Module
Lateral Acceleration Signal 0 m/s² Electronic Brake Control Module
Yaw Rate Signal 0 °/s Electronic Brake Control Module
Steering Wheel Angle -1.7 ° Electronic Brake Control Module
Requested Torque 69 % Electronic Brake Control Module
Delivered Torque 41 % Electronic Brake Control Module
Brake Pedal Position Sensor Inactive Electronic Brake Control Module
Traction Control System Status Inactive Electronic Brake Control Module
Vehicle Stability System Status Inactive Electronic Brake Control Module
Brake Fluid Level Sensor OK Electronic Brake Control Module
Antilock Braking System OK Electronic Brake Control Module
Traction Control System OK Electronic Brake Control Module
Vehicle Stability System OK Electronic Brake Control Module
Panic Brake Assist Status OK Electronic Brake Control Module
Dynamic Rear Proportioning Status OK Electronic Brake Control Module
Brake Booster Vacuum Sensor Supply 4.96 V Electronic Brake Control Module
Brake Booster Vacuum Sensor -96 kPa Electronic Brake Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Electronic Brake Control Module
MDI:
14.4 V
10:53 AM
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
Antilock Braking Data
Parameter Name
Value
Unit
Control Module
Right Rear Wheel Speed Sensor 0 km/h Electronic Brake Control Module
Lateral Acceleration Signal 0 m/s² Electronic Brake Control Module
Yaw Rate Signal 0 °/s Electronic Brake Control Module
Steering Wheel Angle -1.7 ° Electronic Brake Control Module
Requested Torque 69 % Electronic Brake Control Module
Delivered Torque 40 % Electronic Brake Control Module
Brake Pedal Position Sensor Active Electronic Brake Control Module
Traction Control System Status Inactive Electronic Brake Control Module
Vehicle Stability System Status Inactive Electronic Brake Control Module
Brake Fluid Level Sensor OK Electronic Brake Control Module
Antilock Braking System OK Electronic Brake Control Module
Traction Control System OK Electronic Brake Control Module
Vehicle Stability System OK Electronic Brake Control Module
Panic Brake Assist Status OK Electronic Brake Control Module
Dynamic Rear Proportioning Status OK Electronic Brake Control Module
Brake Booster Vacuum Sensor Supply 4.96 V Electronic Brake Control Module
Brake Booster Vacuum Sensor -96 kPa Electronic Brake Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Electronic Brake Control Module
MDI:
14.5 V
10:53 AM
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
Antilock Braking Data
Parameter Name
Value
Unit
Control Module
Right Rear Wheel Speed Sensor 0 km/h Electronic Brake Control Module
Lateral Acceleration Signal 0 m/s² Electronic Brake Control Module
Yaw Rate Signal 0 °/s Electronic Brake Control Module
Steering Wheel Angle -1.7 ° Electronic Brake Control Module
Requested Torque 69 % Electronic Brake Control Module
Delivered Torque 41 % Electronic Brake Control Module
Brake Pedal Position Sensor Inactive Electronic Brake Control Module
Traction Control System Status Inactive Electronic Brake Control Module
Vehicle Stability System Status Inactive Electronic Brake Control Module
Brake Fluid Level Sensor OK Electronic Brake Control Module
Antilock Braking System OK Electronic Brake Control Module
Traction Control System OK Electronic Brake Control Module
Vehicle Stability System OK Electronic Brake Control Module
Panic Brake Assist Status OK Electronic Brake Control Module
Dynamic Rear Proportioning Status OK Electronic Brake Control Module
Brake Booster Vacuum Sensor Supply 4.96 V Electronic Brake Control Module
Brake Booster Vacuum Sensor -94 kPa Electronic Brake Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Electronic Brake Control Module
MDI:
14.4 V
10:53 AM
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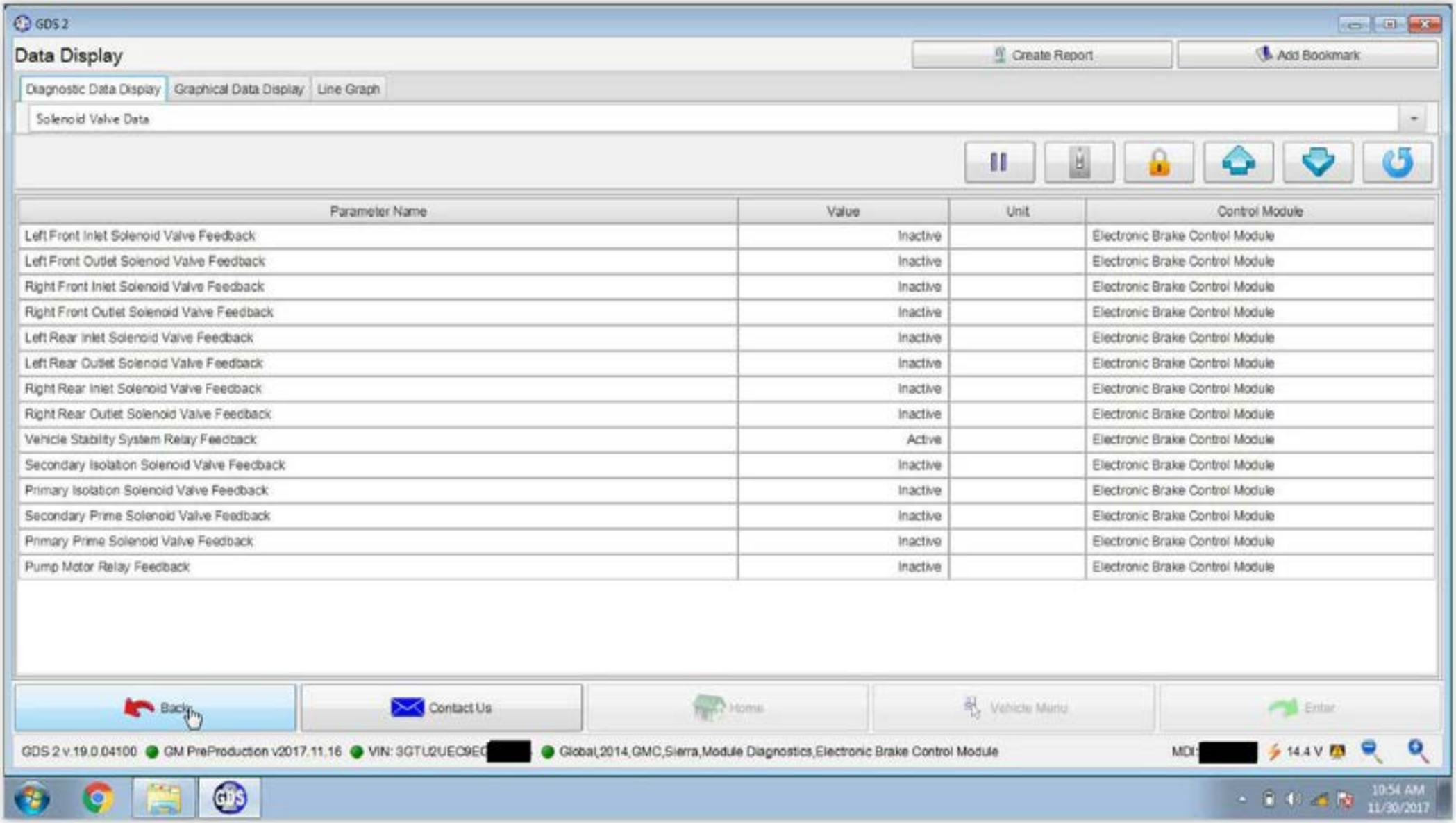

Parameter Name	Value	Unit	Control Module
Left Front Inlet Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Left Front Outlet Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Right Front Inlet Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Right Front Outlet Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Left Rear Inlet Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Left Rear Outlet Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Right Rear Inlet Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Right Rear Outlet Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Vehicle Stability System Relay Feedback	Active		Electronic Brake Control Module
Secondary Isolation Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Primary Isolation Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Secondary Prime Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Primary Prime Solenoid Valve Feedback	Inactive		Electronic Brake Control Module
Pump Motor Relay Feedback	Inactive		Electronic Brake Control Module

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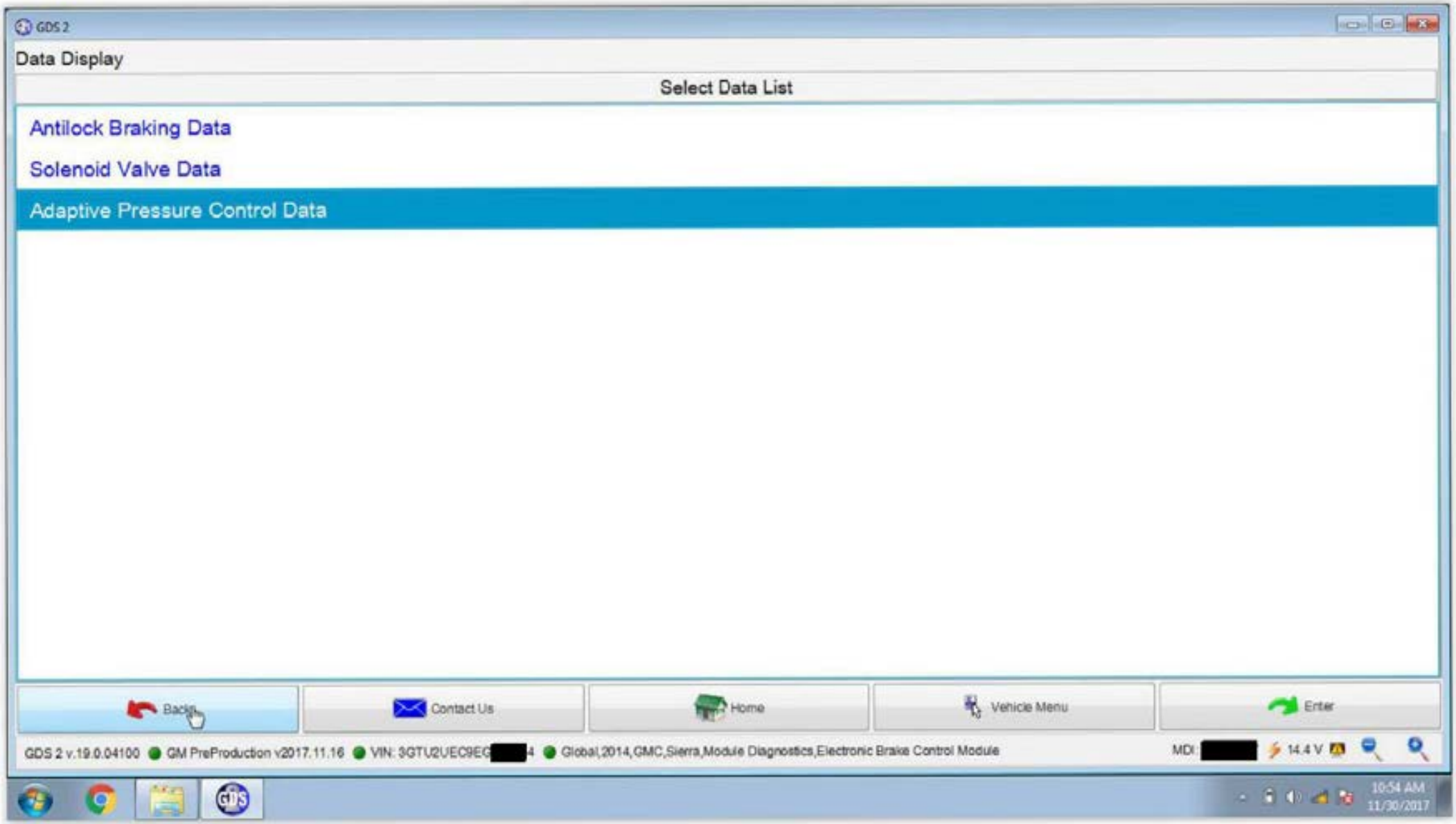

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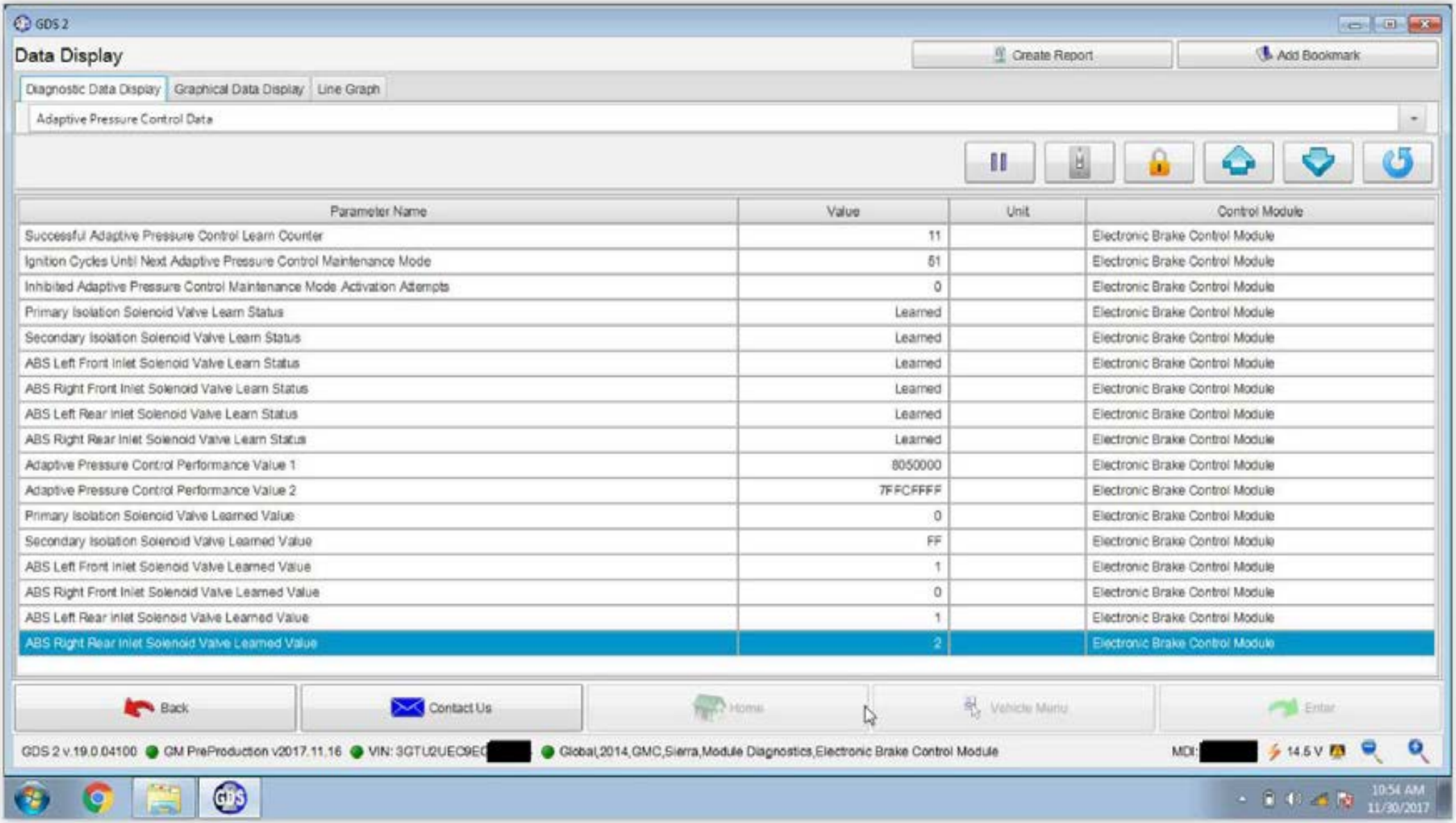
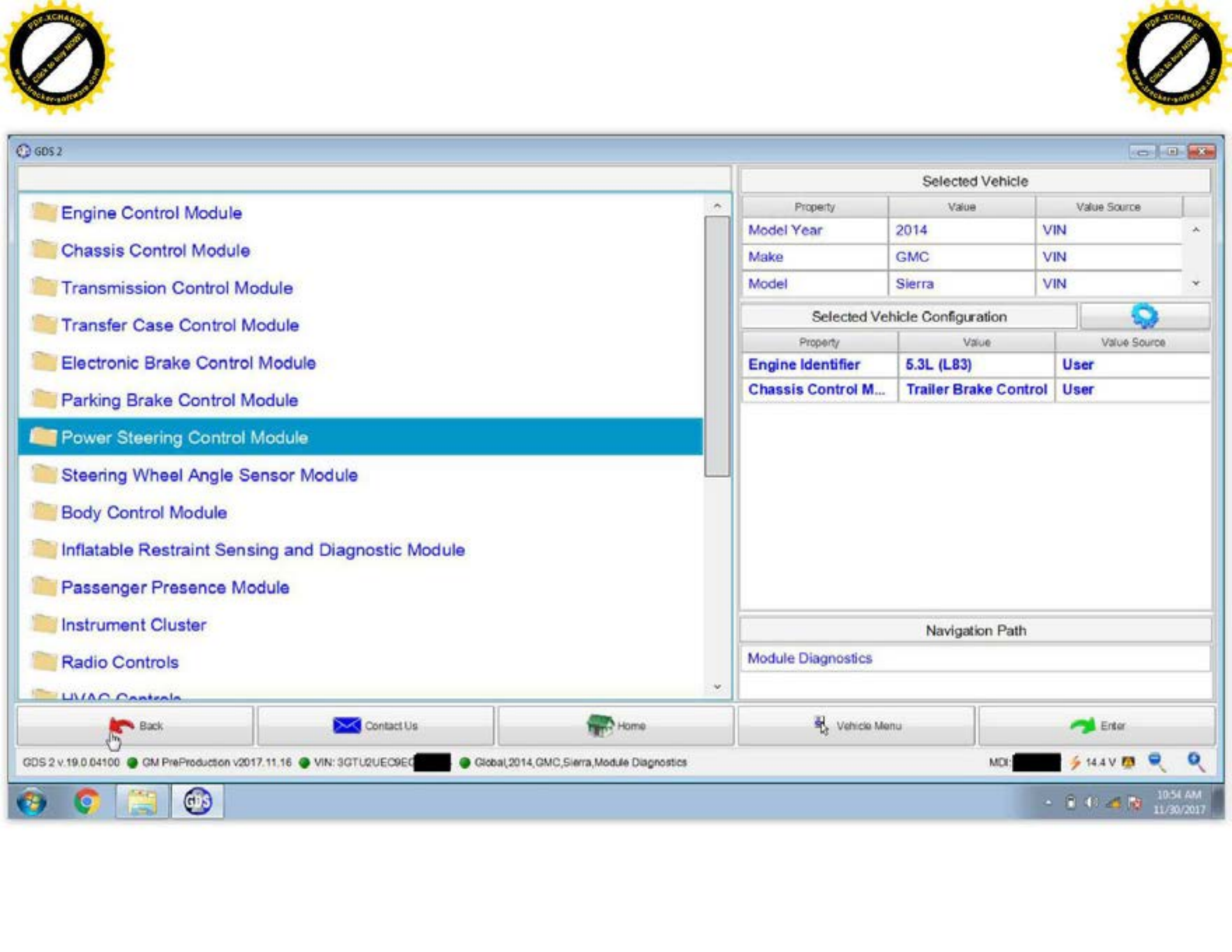
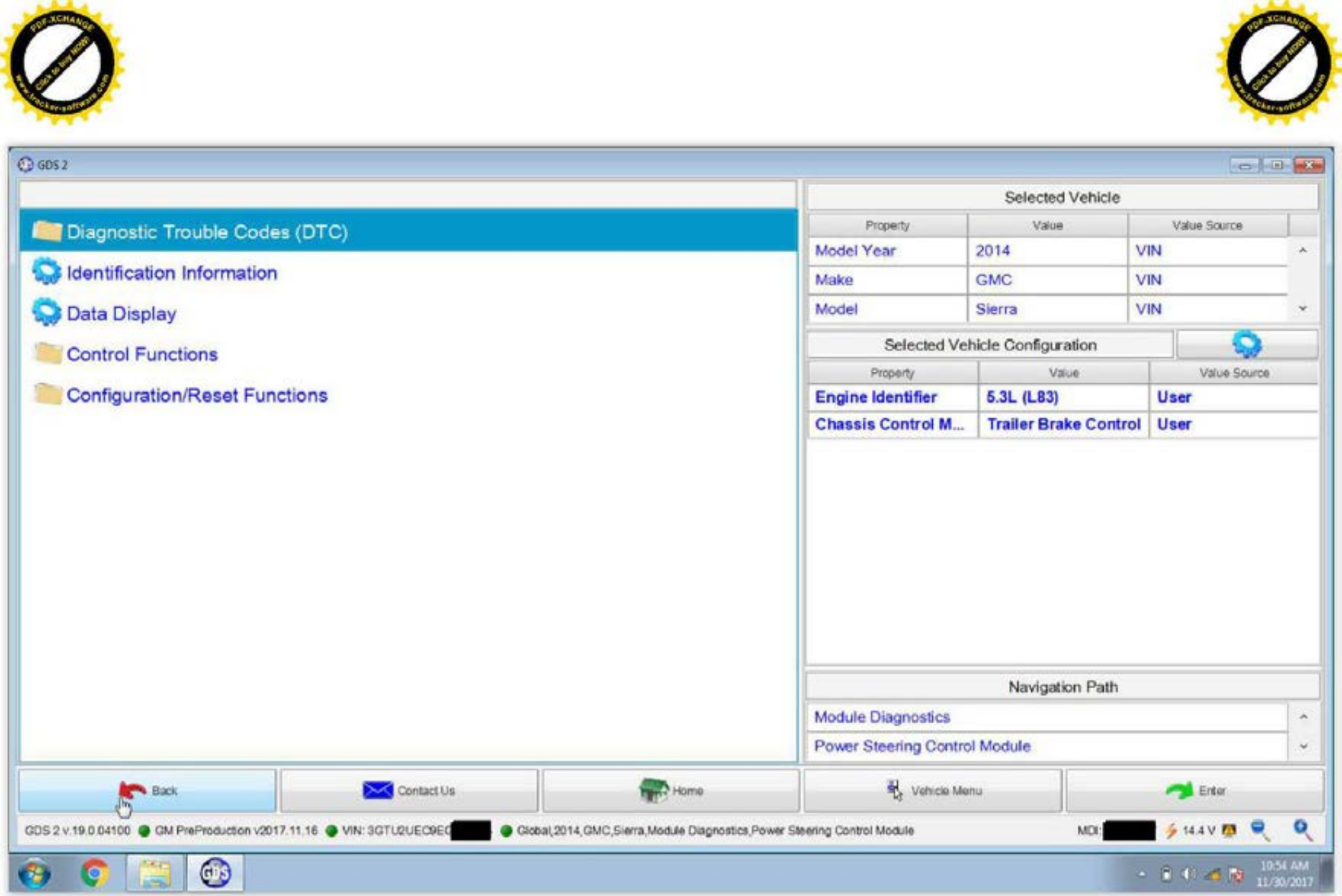


Parameter Name	Value	Unit	Control Module
Successful Adaptive Pressure Control Learn Counter	11		Electronic Brake Control Module
Ignition Cycles Until Next Adaptive Pressure Control Maintenance Mode	51		Electronic Brake Control Module
Inhibited Adaptive Pressure Control Maintenance Mode Activation Attempts	0		Electronic Brake Control Module
Primary Isolation Solenoid Valve Learn Status	Learned		Electronic Brake Control Module
Secondary Isolation Solenoid Valve Learn Status	Learned		Electronic Brake Control Module
ABS Left Front Inlet Solenoid Valve Learn Status	Learned		Electronic Brake Control Module
ABS Right Front Inlet Solenoid Valve Learn Status	Learned		Electronic Brake Control Module
ABS Left Rear Inlet Solenoid Valve Learn Status	Learned		Electronic Brake Control Module
ABS Right Rear Inlet Solenoid Valve Learn Status	Learned		Electronic Brake Control Module
Adaptive Pressure Control Performance Value 1	8050000		Electronic Brake Control Module
Adaptive Pressure Control Performance Value 2	7FFCFFFF		Electronic Brake Control Module
Primary Isolation Solenoid Valve Learned Value	0		Electronic Brake Control Module
Secondary Isolation Solenoid Valve Learned Value	FF		Electronic Brake Control Module
ABS Left Front Inlet Solenoid Valve Learned Value	1		Electronic Brake Control Module
ABS Right Front Inlet Solenoid Valve Learned Value	0		Electronic Brake Control Module
ABS Left Rear Inlet Solenoid Valve Learned Value	1		Electronic Brake Control Module
ABS Right Rear Inlet Solenoid Valve Learned Value	2		Electronic Brake Control Module


GDS 2
Engine Control Module
Chassis Control Module
Transmission Control Module
Transfer Case Control Module
Electronic Brake Control Module
Parking Brake Control Module
Power Steering Control Module
Steering Wheel Angle Sensor Module
Body Control Module
Inflatable Restraint Sensing and Diagnostic Module
Passenger Presence Module
Instrument Cluster
Radio Controls
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Module Diagnostics
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics
MDI:
14.4 V
10:54 AM
11/30/2017


GDS 2
Diagnostic Trouble Codes (DTC)
Identification Information
Data Display
Control Functions
Configuration/Reset Functions
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Module Diagnostics
Power Steering Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Power Steering Control Module
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14.4 V
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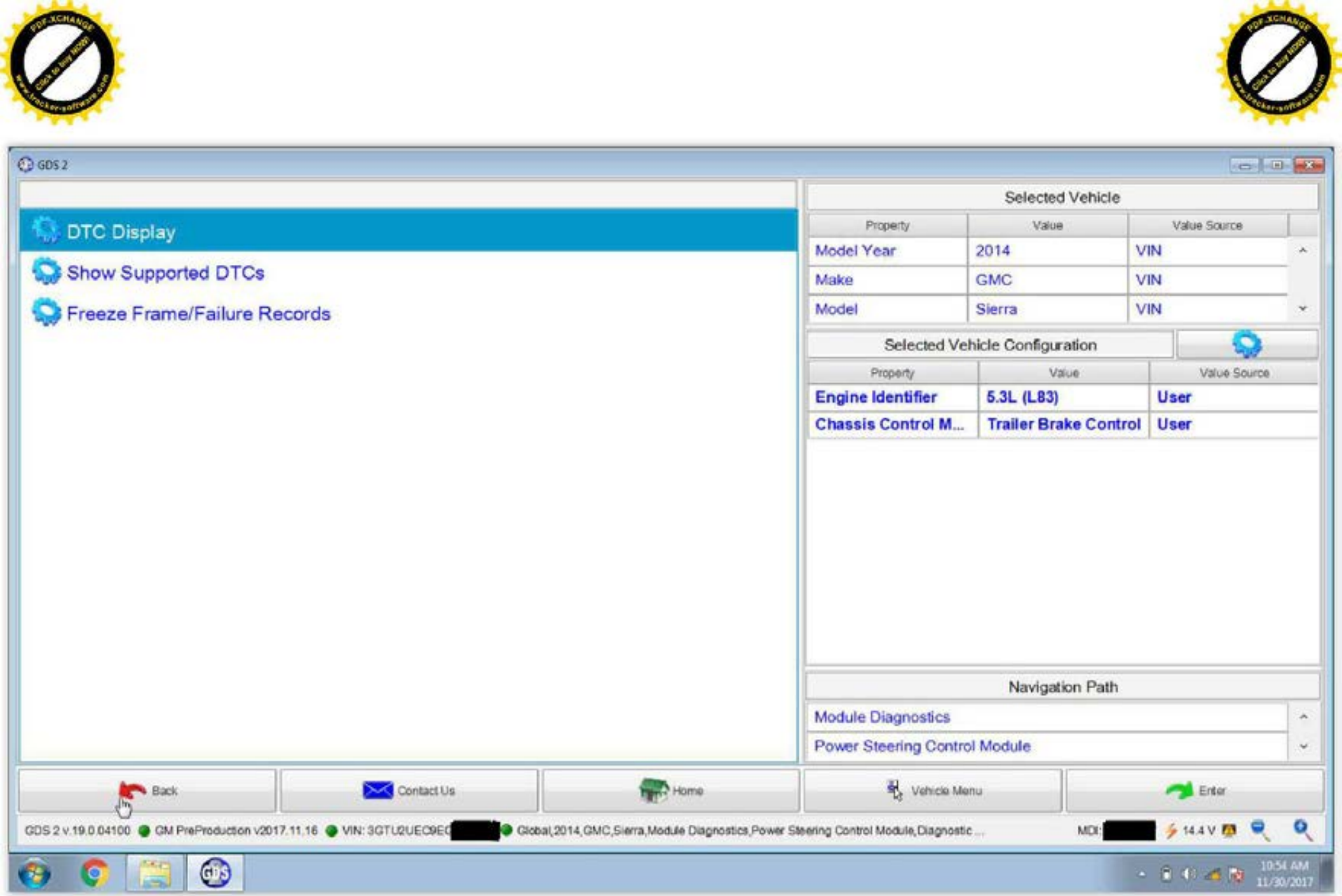
11/30/2017


GDS 2
DTC Display
Show Supported DTCs
Freeze Frame/Failure Records
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Module Diagnostics
Power Steering Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Power Steering Control Module,Diagnostic ...
MDI:
14.4 V
10:54 AM
11/30/2017

GDS 2

Data Display

Select Data List

Antilock Braking Data

Solenoid Valve Data

Adaptive Pressure Control Data

Back | Contact Us | Home | Vehicle Menu | Enter

GDS 2 v.19.0.04100 | GM PreProduction v2017.11.16 | VIN: 3GTU2UEC9EG[redacted] | Global,2014,GMC,Sierra,Module Diagnostics,Electronic Brake Control Module | MDI:[redacted] | 14.3 V

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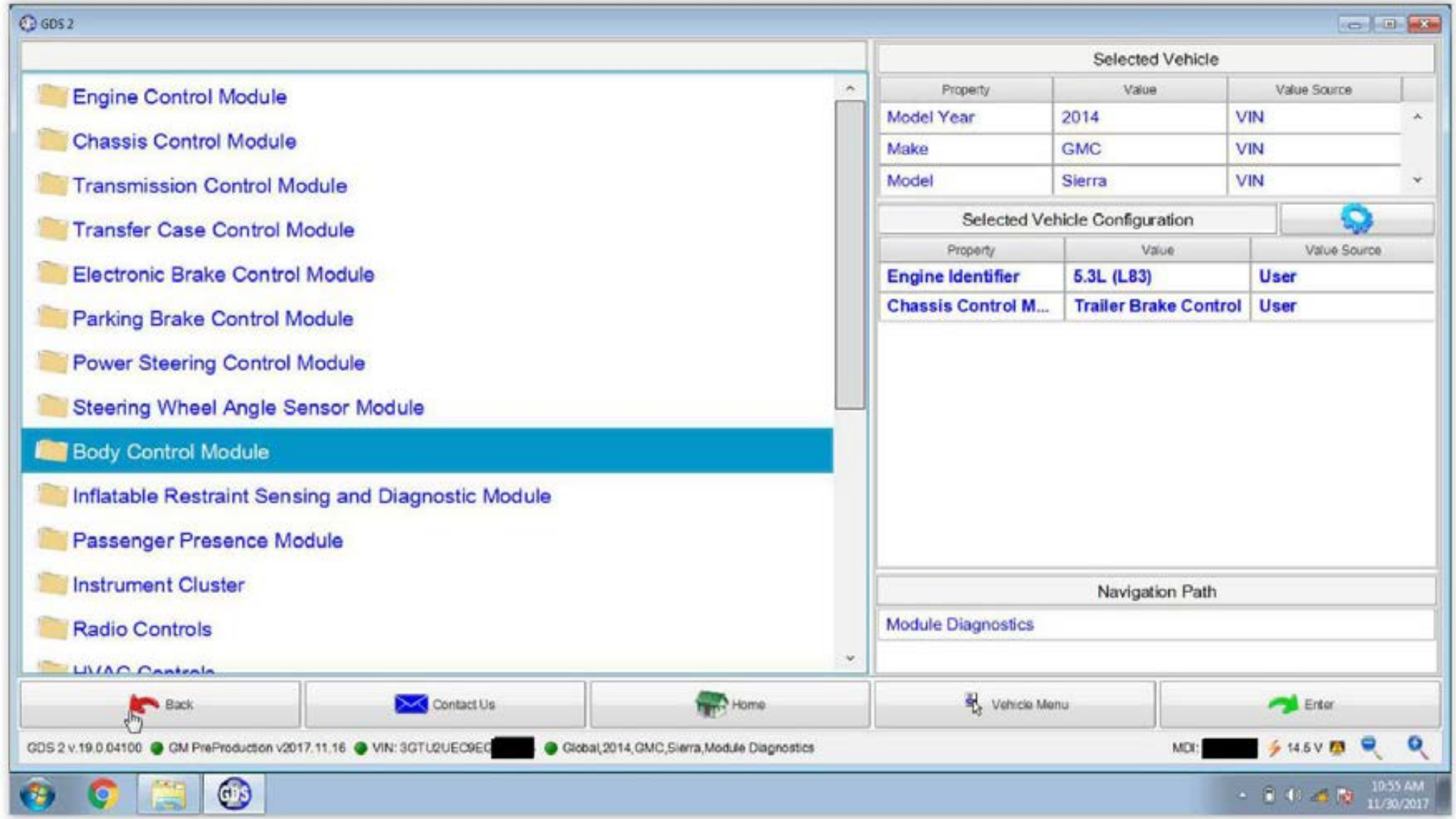
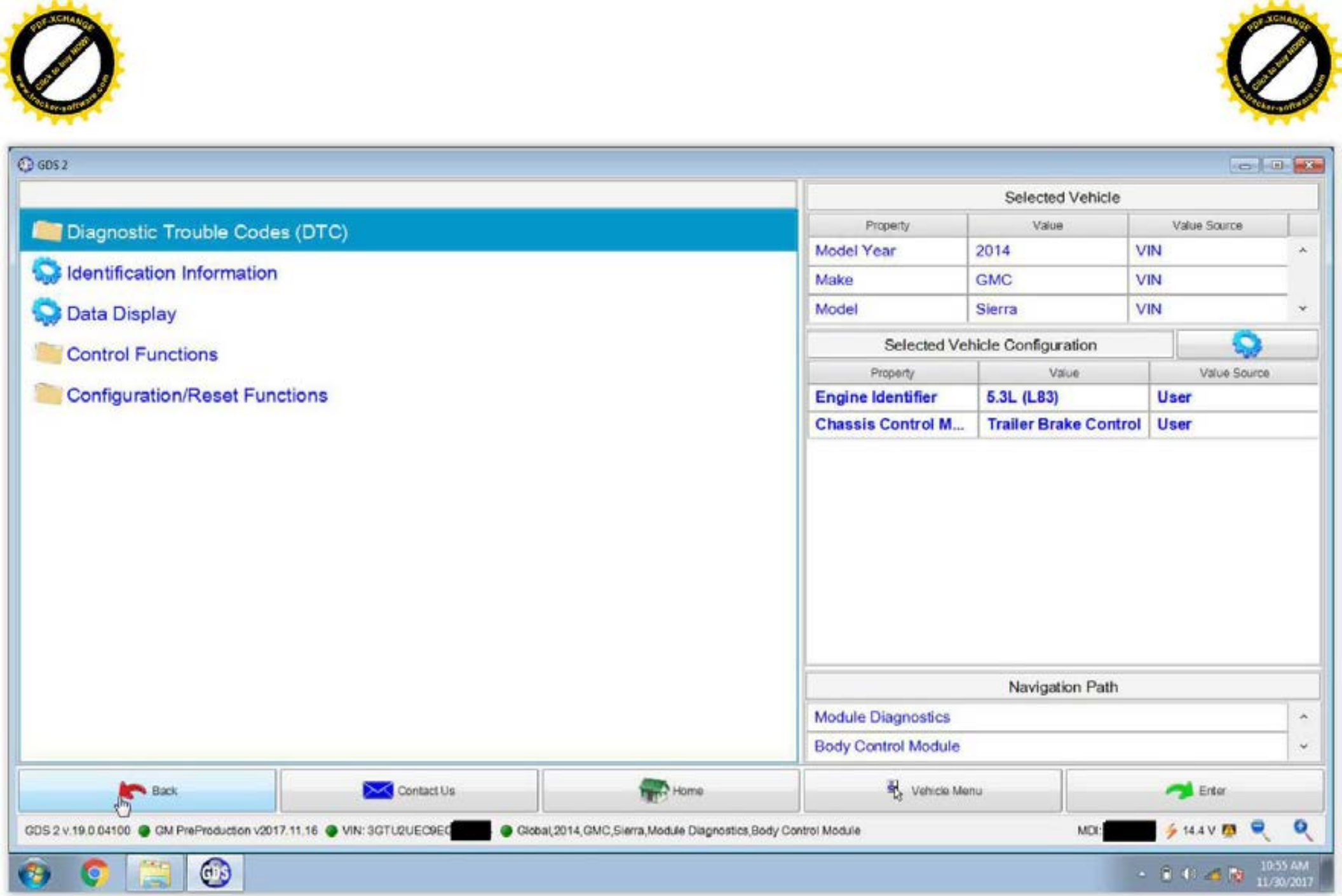
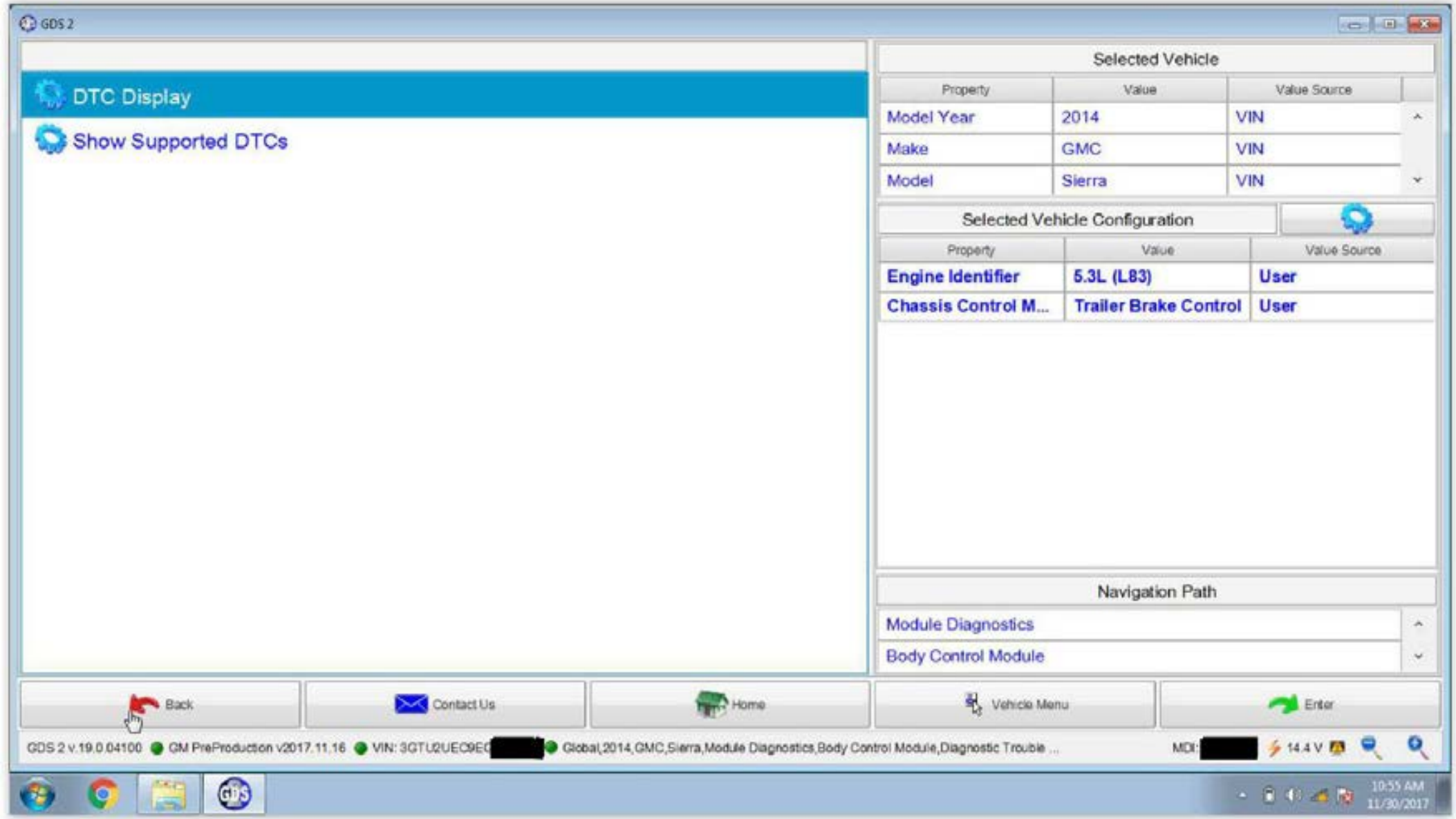
11/30/2017


GDS 2
Engine Control Module
Chassis Control Module
Transmission Control Module
Transfer Case Control Module
Electronic Brake Control Module
Parking Brake Control Module
Power Steering Control Module
Steering Wheel Angle Sensor Module
Body Control Module
Inflatable Restraint Sensing and Diagnostic Module
Passenger Presence Module
Instrument Cluster
Radio Controls
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Module Diagnostics
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics
MDI:
14.5 V
10:55 AM
11/30/2017


GDS 2
Diagnostic Trouble Codes (DTC)
Identification Information
Data Display
Control Functions
Configuration/Reset Functions
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Module Diagnostics
Body Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Body Control Module
MDI:
14.4 V
10:55 AM
11/30/2017


GDS 2
DTC Display
Show Supported DTCs
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Module Diagnostics
Body Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
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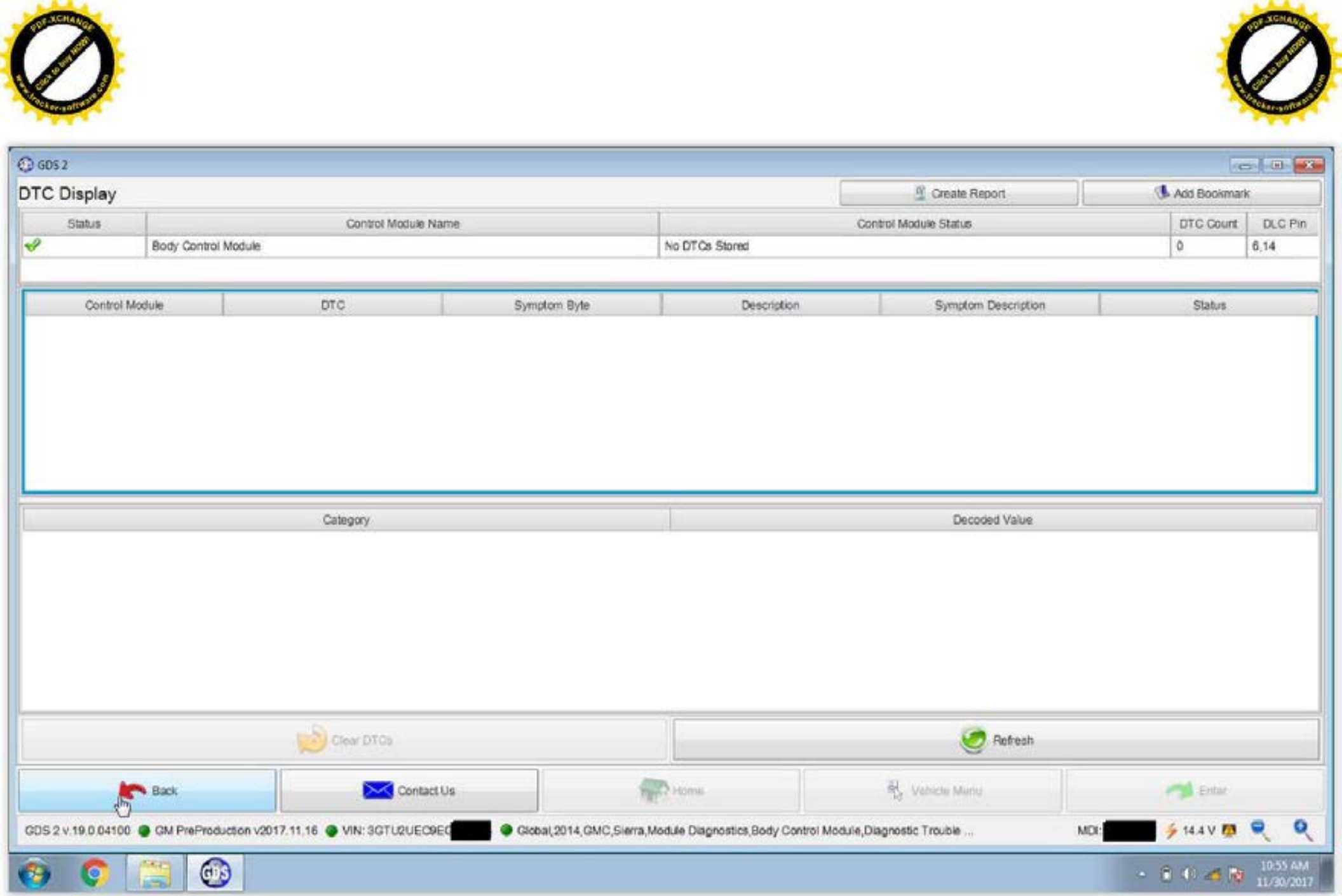
10:55 AM
11/30/2017


GDS 2
DTC Display
Create Report
Add Bookmark
Status
Control Module Name
Control Module Status
DTC Count
DLC Pin
Body Control Module
No DTCs Stored
0
6,14
Control Module
DTC
Symptom Byte
Description
Symptom Description
Status
Category
Decoded Value
Clear DTCs
Refresh
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
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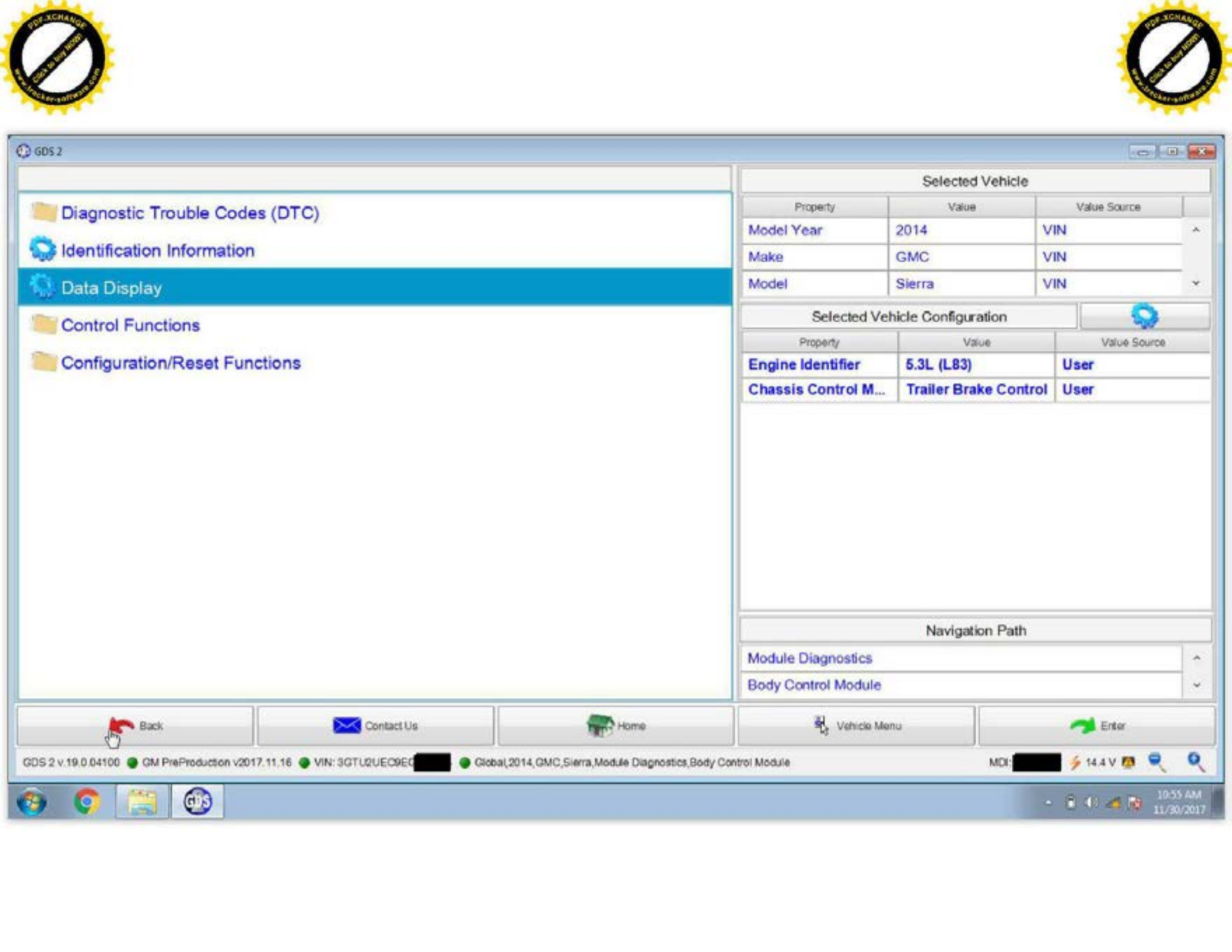
Global,2014,GMC,Sierra,Module Diagnostics,Body Control Module,Diagnostic Trouble ...
MDI:
14.4 V
10:55 AM
11/30/2017


GDS 2
Diagnostic Trouble Codes (DTC)
Identification Information
Data Display
Control Functions
Configuration/Reset Functions
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Module Diagnostics
Body Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
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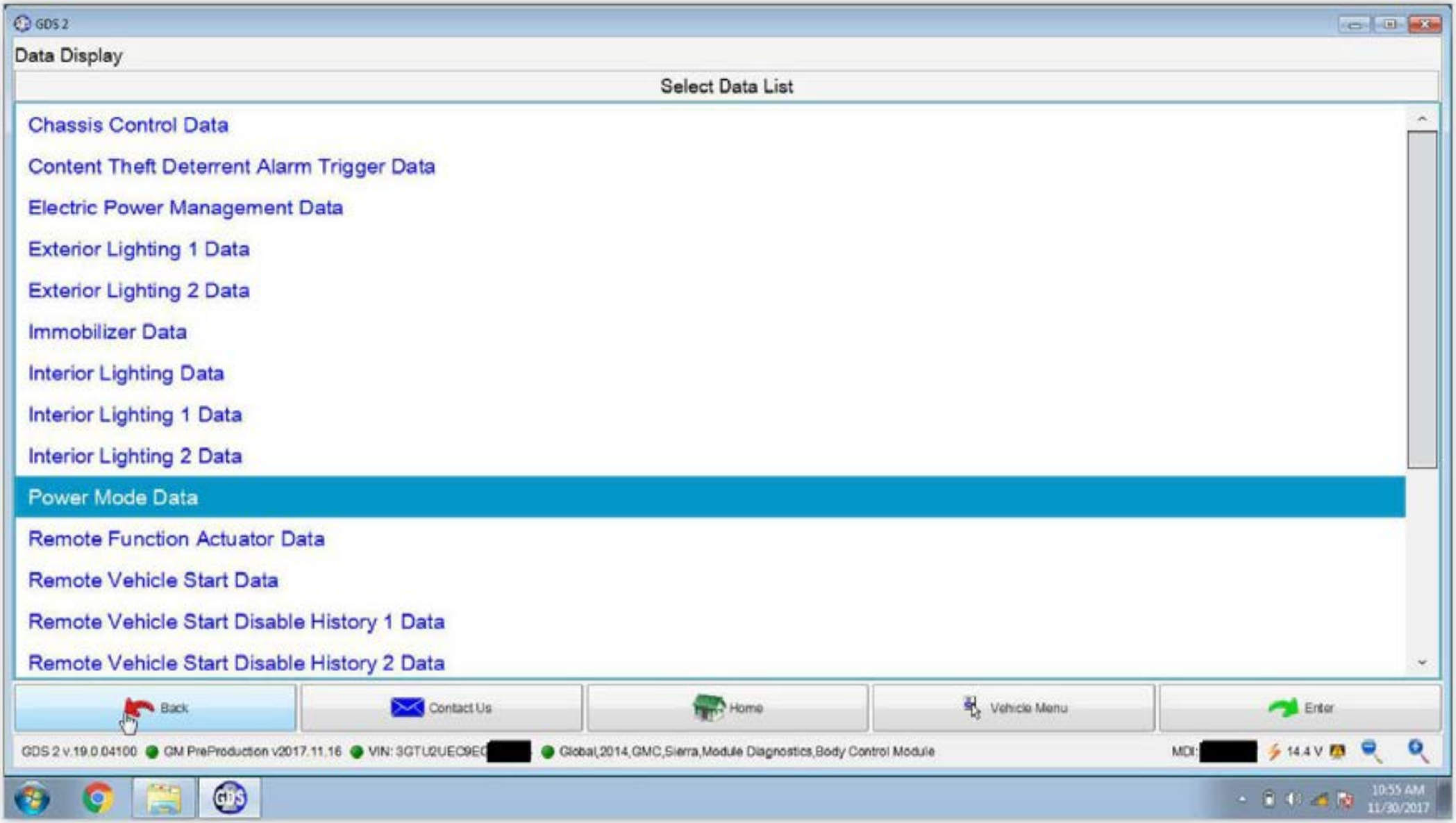
GDS 2
Data Display
Select Data List
Chassis Control Data
Content Theft Deterrent Alarm Trigger Data
Electric Power Management Data
Exterior Lighting 1 Data
Exterior Lighting 2 Data
Immobilizer Data
Interior Lighting Data
Interior Lighting 1 Data
Interior Lighting 2 Data
Power Mode Data
Remote Function Actuator Data
Remote Vehicle Start Data
Remote Vehicle Start Disable History 1 Data
Remote Vehicle Start Disable History 2 Data
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Body Control Module
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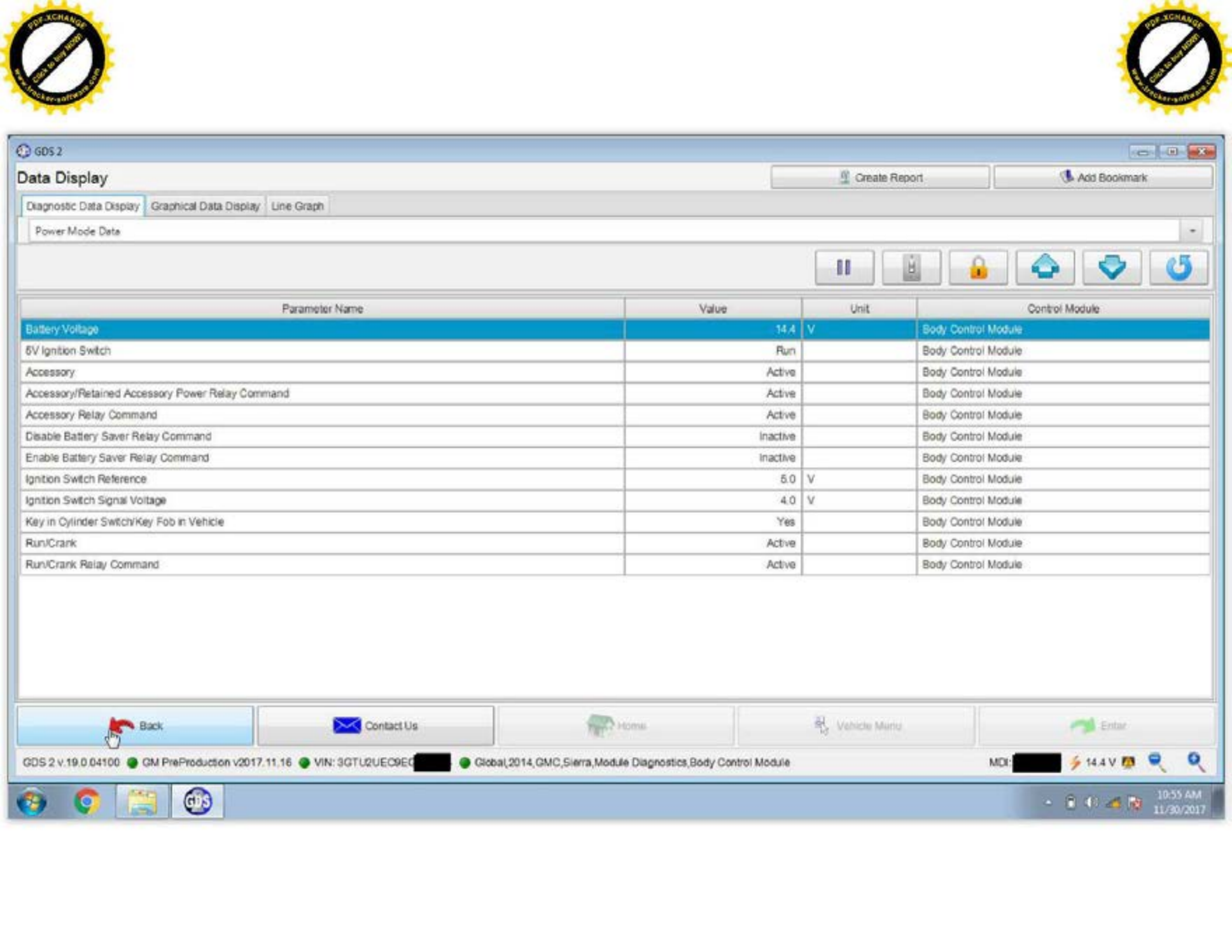
GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
Power Mode Data
Parameter Name
Value
Unit
Control Module
Battery Voltage
14.4
V
Body Control Module
5V Ignition Switch
Run
Body Control Module
Accessory
Active
Body Control Module
Accessory/Retained Accessory Power Relay Command
Active
Body Control Module
Accessory Relay Command
Active
Body Control Module
Disable Battery Saver Relay Command
Inactive
Body Control Module
Enable Battery Saver Relay Command
Inactive
Body Control Module
Ignition Switch Reference
5.0
V
Body Control Module
Ignition Switch Signal Voltage
4.0
V
Body Control Module
Key in Cylinder Switch/Key Fob in Vehicle
Yes
Body Control Module
Run/Crank
Active
Body Control Module
Run/Crank Relay Command
Active
Body Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Body Control Module
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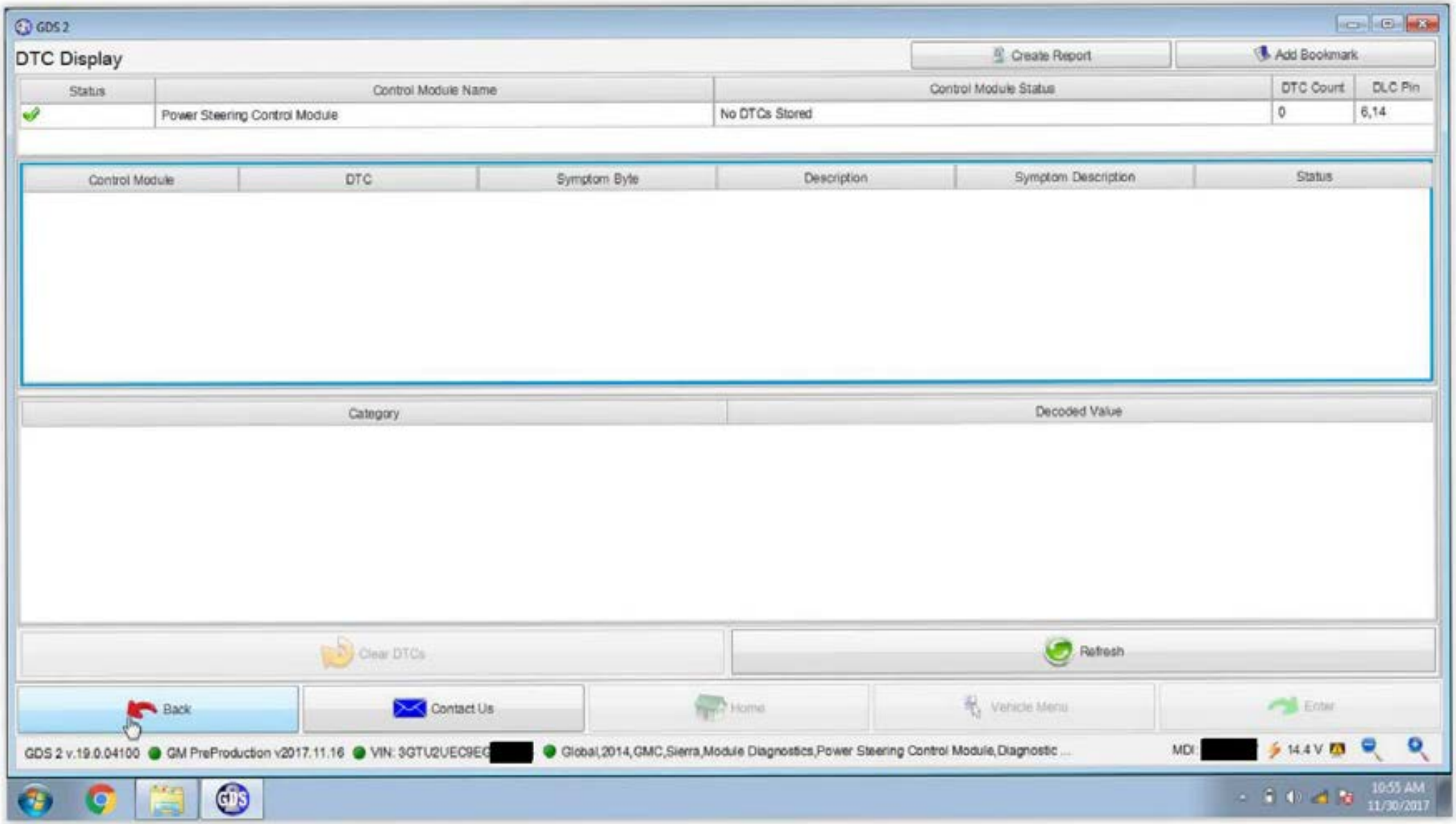
GDS 2
DTC Display
Create Report
Add Bookmark
Status
Control Module Name
Control Module Status
DTC Count
DLC Pin
Power Steering Control Module
No DTCs Stored
0
6,14
Control Module
DTC
Symptom Byte
Description
Symptom Description
Status
Category
Decoded Value
Clear DTCs
Refresh
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Power Steering Control Module,Diagnostic ...
MDI
14.4 V
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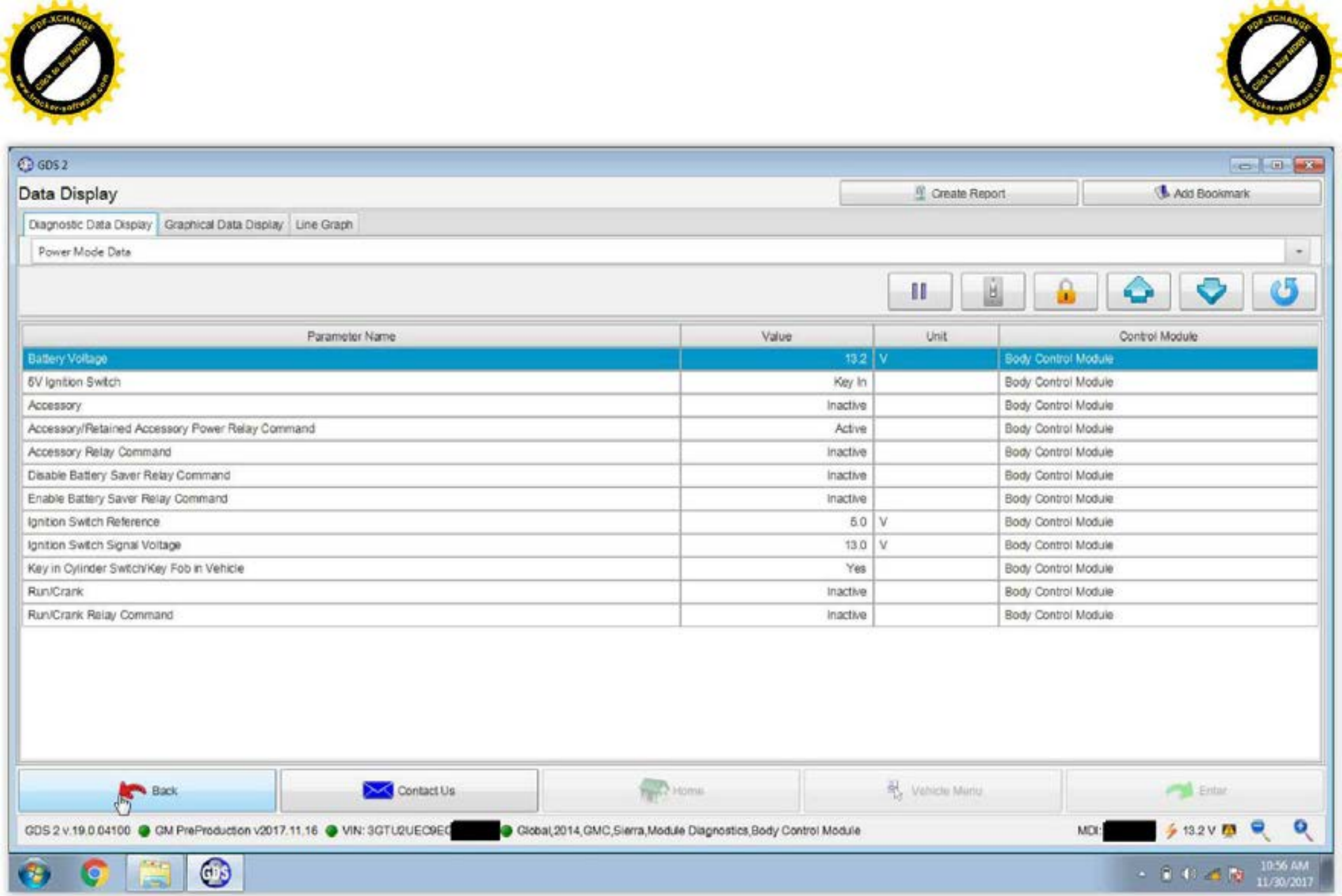
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
Power Mode Data
Parameter Name
Value
Unit
Control Module
Battery Voltage
13.2
V
Body Control Module
5V Ignition Switch
Key In
Body Control Module
Accessory
Inactive
Body Control Module
Accessory/Retained Accessory Power Relay Command
Active
Body Control Module
Accessory Relay Command
Inactive
Body Control Module
Disable Battery Saver Relay Command
Inactive
Body Control Module
Enable Battery Saver Relay Command
Inactive
Body Control Module
Ignition Switch Reference
5.0
V
Body Control Module
Ignition Switch Signal Voltage
13.0
V
Body Control Module
Key in Cylinder Switch/Key Fob in Vehicle
Yes
Body Control Module
Run/Crank
Inactive
Body Control Module
Run/Crank Relay Command
Inactive
Body Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Body Control Module
MDI:
13.2 V
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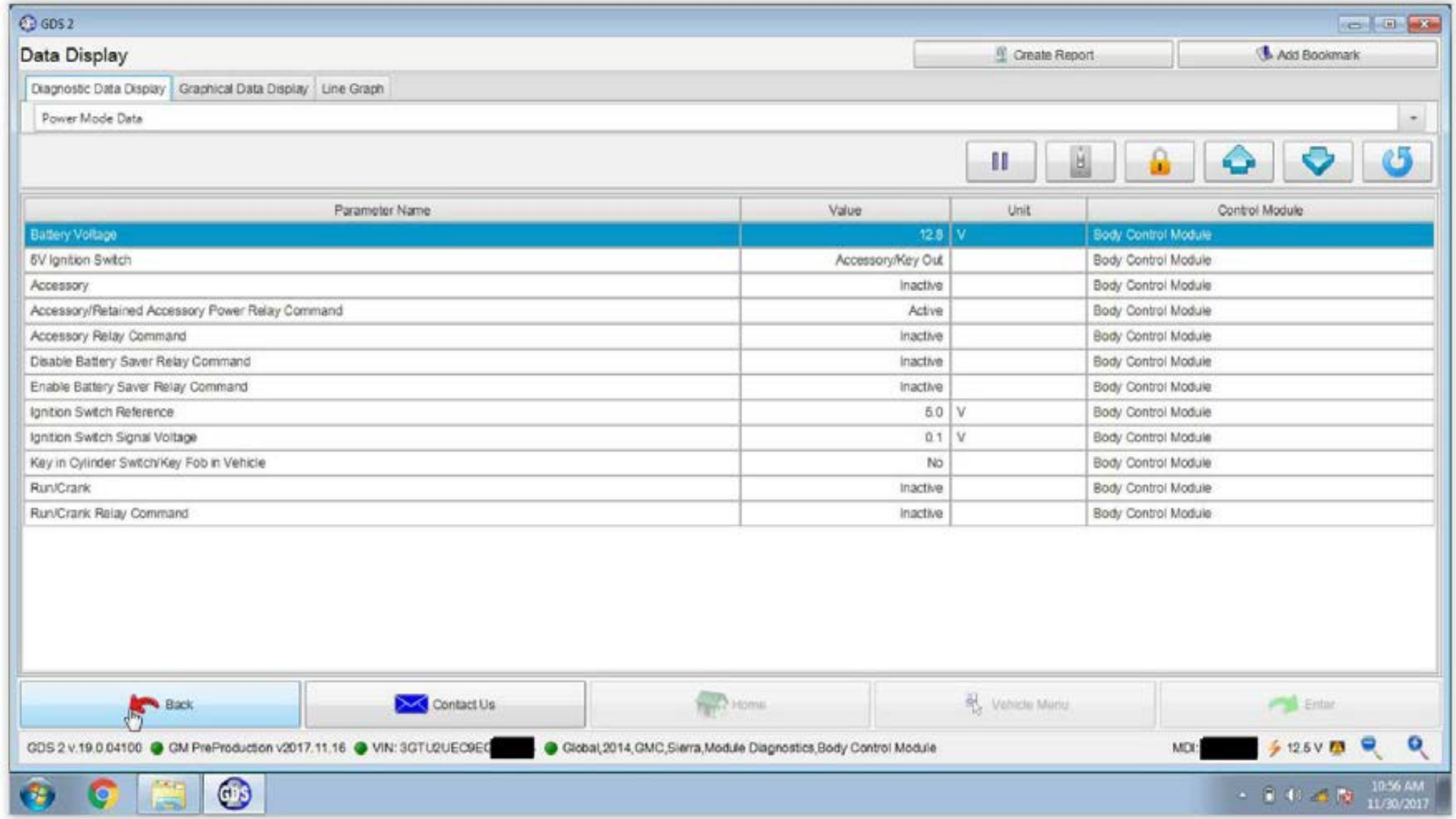
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
Power Mode Data
Parameter Name
Value
Unit
Control Module
Battery Voltage
12.8
V
Body Control Module
5V Ignition Switch
Accessory/Key Out
Body Control Module
Accessory
Inactive
Body Control Module
Accessory/Retained Accessory Power Relay Command
Active
Body Control Module
Accessory Relay Command
Inactive
Body Control Module
Disable Battery Saver Relay Command
Inactive
Body Control Module
Enable Battery Saver Relay Command
Inactive
Body Control Module
Ignition Switch Reference
5.0
V
Body Control Module
Ignition Switch Signal Voltage
0.1
V
Body Control Module
Key in Cylinder Switch/Key Fob in Vehicle
No
Body Control Module
Run/Crank
Inactive
Body Control Module
Run/Crank Relay Command
Inactive
Body Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Body Control Module
MDI:
12.5 V
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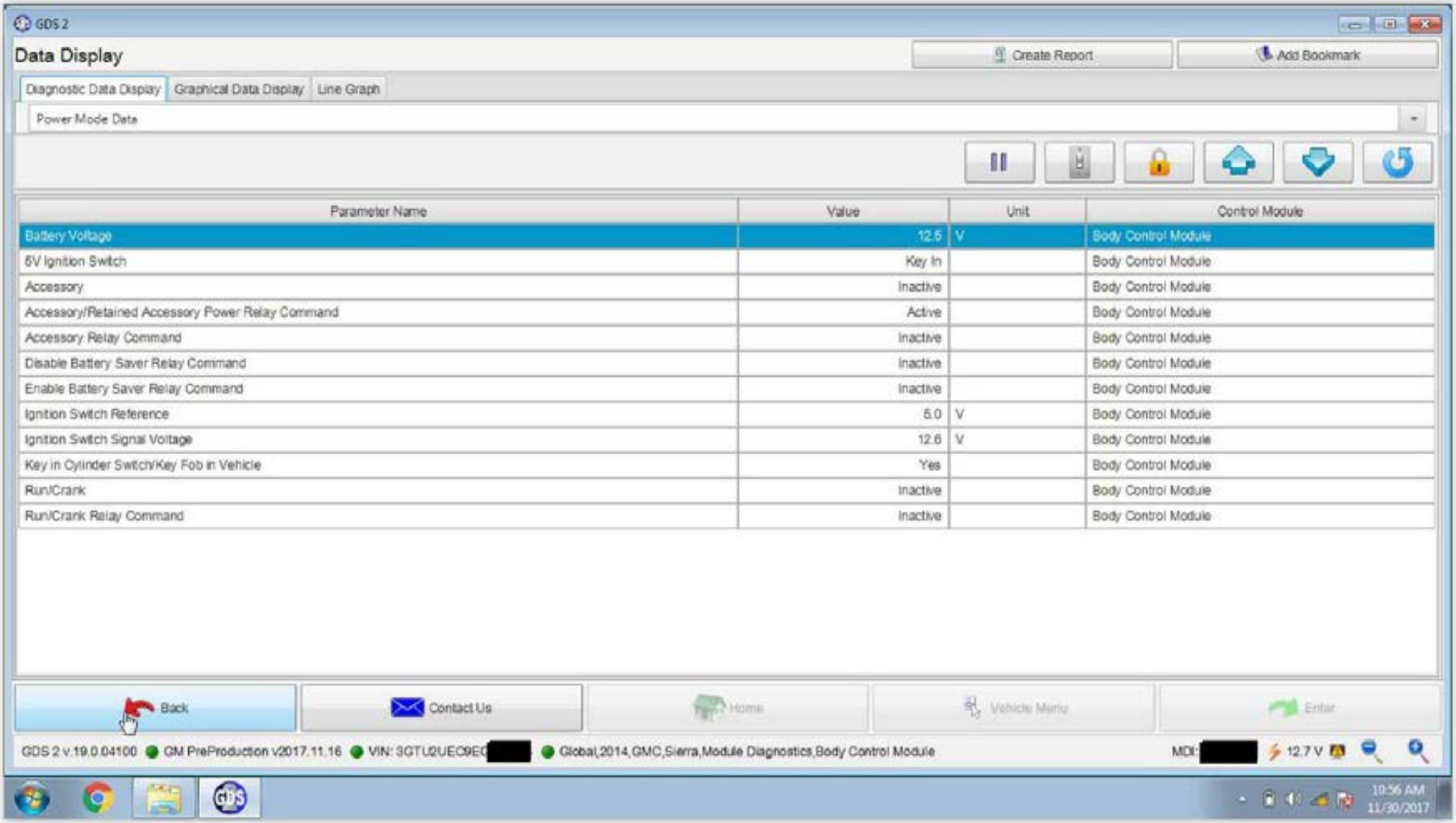
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
Power Mode Data
Parameter Name
Value
Unit
Control Module
Battery Voltage
12.5
V
Body Control Module
5V Ignition Switch
Key In
Body Control Module
Accessory
Inactive
Body Control Module
Accessory/Retained Accessory Power Relay Command
Active
Body Control Module
Accessory Relay Command
Inactive
Body Control Module
Disable Battery Saver Relay Command
Inactive
Body Control Module
Enable Battery Saver Relay Command
Inactive
Body Control Module
Ignition Switch Reference
5.0
V
Body Control Module
Ignition Switch Signal Voltage
12.6
V
Body Control Module
Key in Cylinder Switch/Key Fob in Vehicle
Yes
Body Control Module
Run/Crank
Inactive
Body Control Module
Run/Crank Relay Command
Inactive
Body Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Body Control Module
MDI:
12.7 V
10:56 AM
11/30/2017

GDS 2

Data Display

Create Report | Add Bookmark

Diagnostic Data Display | Graphical Data Display | Line Graph

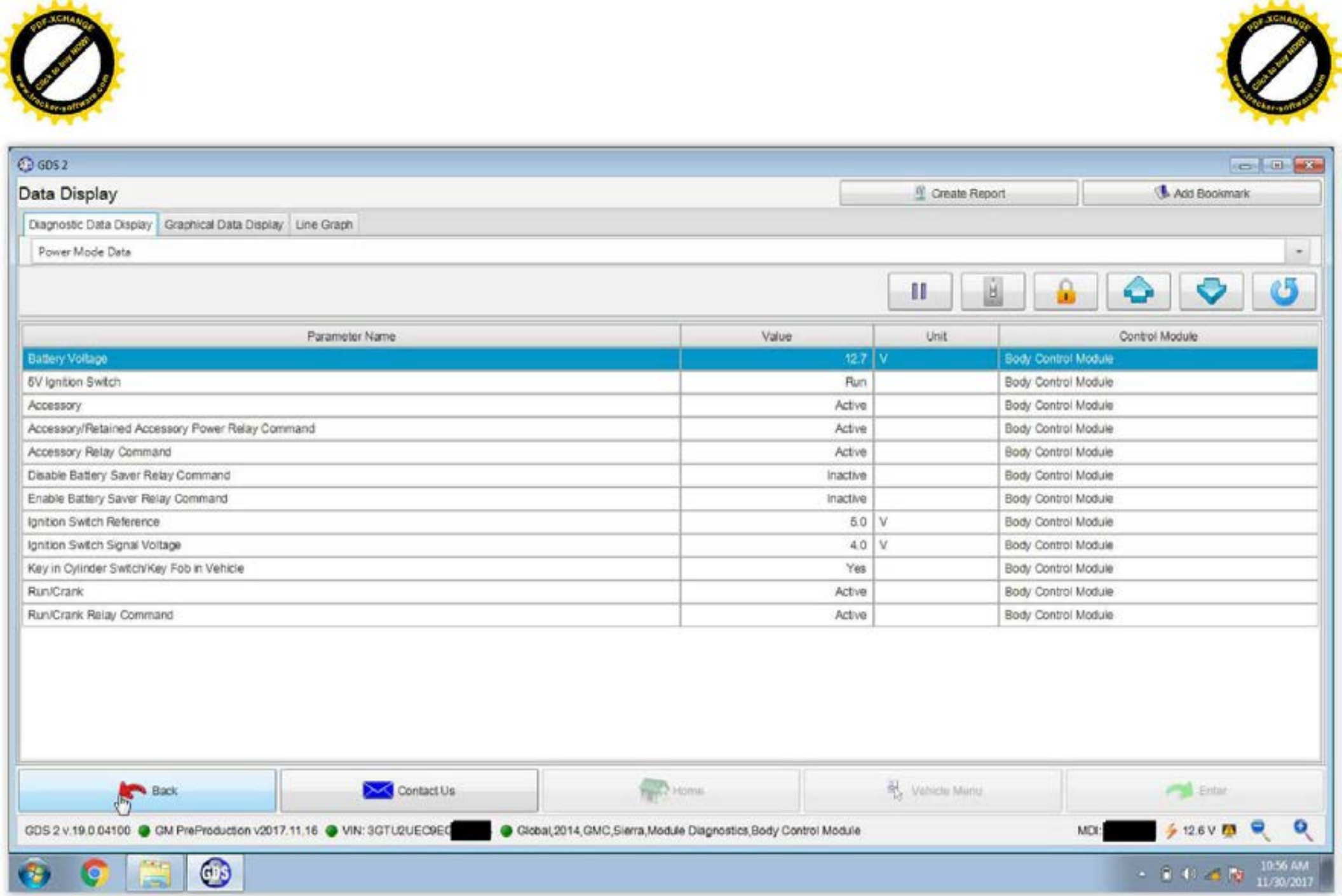
Power Mode Data

Parameter Name	Value	Unit	Control Module
Battery Voltage	12.7	V	Body Control Module
5V Ignition Switch	Accessory/Key Out		Body Control Module
Accessory	Active		Body Control Module
Accessory/Retained Accessory Power Relay Command	Active		Body Control Module
Accessory Relay Command	Active		Body Control Module
Disable Battery Saver Relay Command	Inactive		Body Control Module
Enable Battery Saver Relay Command	Inactive		Body Control Module
Ignition Switch Reference	5.0	V	Body Control Module
Ignition Switch Signal Voltage	0.1	V	Body Control Module
Key in Cylinder Switch/Key Fob in Vehicle	Yes		Body Control Module
Run/Crank	Inactive		Body Control Module
Run/Crank Relay Command	Inactive		Body Control Module

Back | Contact Us | Home | Vehicle Menu | Enter

GDS 2 v.19.0.04100 | GM PreProduction v2017.11.16 | VIN: 3GTU2UEC9EG[redacted] | Global,2014,GMC,Sierra,Module Diagnostics,Body Control Module | MDI: [redacted] | 12.7 V

10:56 AM
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
Power Mode Data
Parameter Name
Value
Unit
Control Module
Battery Voltage
12.7
V
Body Control Module
5V Ignition Switch
Run
Body Control Module
Accessory
Active
Body Control Module
Accessory/Retained Accessory Power Relay Command
Active
Body Control Module
Accessory Relay Command
Active
Body Control Module
Disable Battery Saver Relay Command
Inactive
Body Control Module
Enable Battery Saver Relay Command
Inactive
Body Control Module
Ignition Switch Reference
5.0
V
Body Control Module
Ignition Switch Signal Voltage
4.0
V
Body Control Module
Key in Cylinder Switch/Key Fob in Vehicle
Yes
Body Control Module
Run/Crank
Active
Body Control Module
Run/Crank Relay Command
Active
Body Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Body Control Module
MDI:
12.6 V
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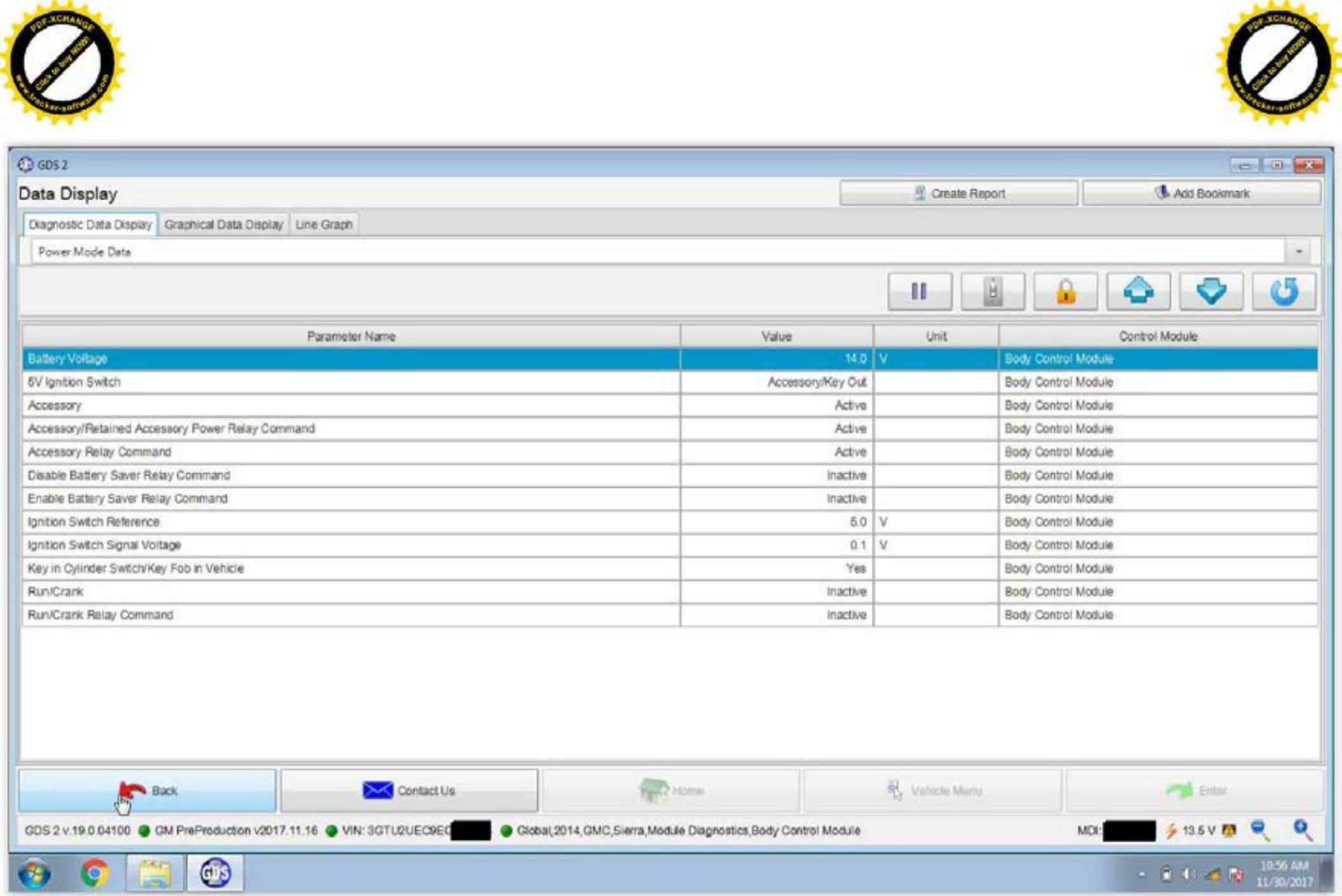
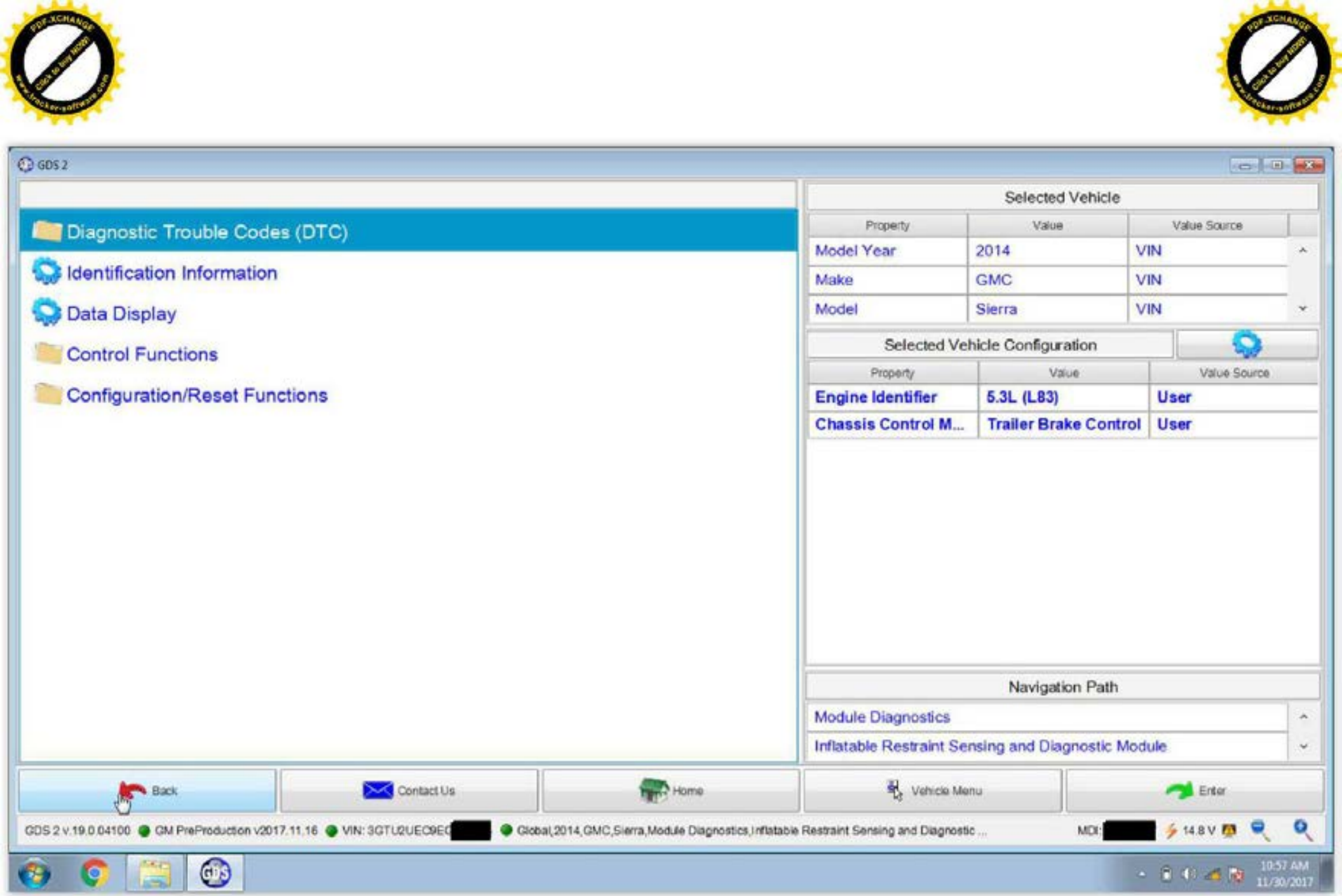
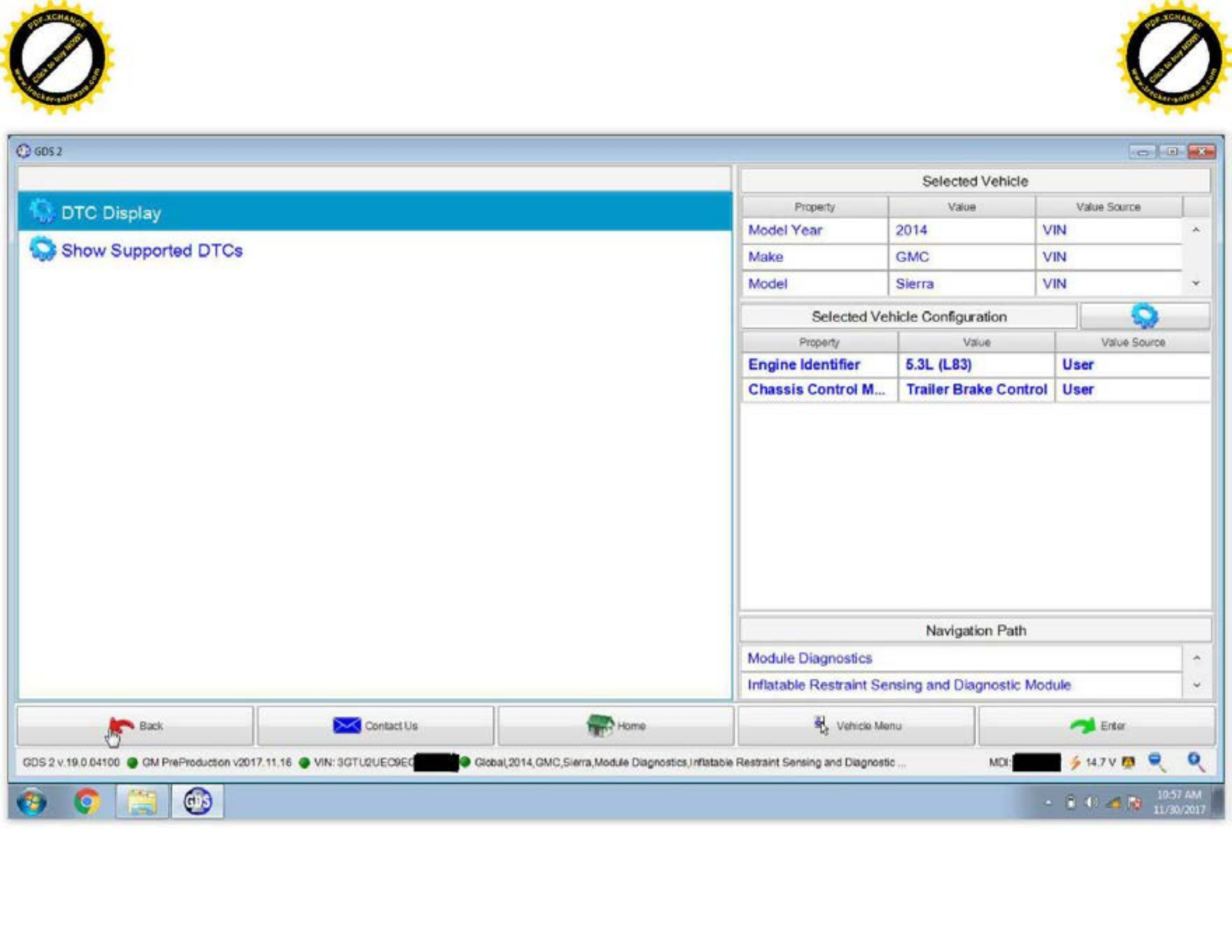
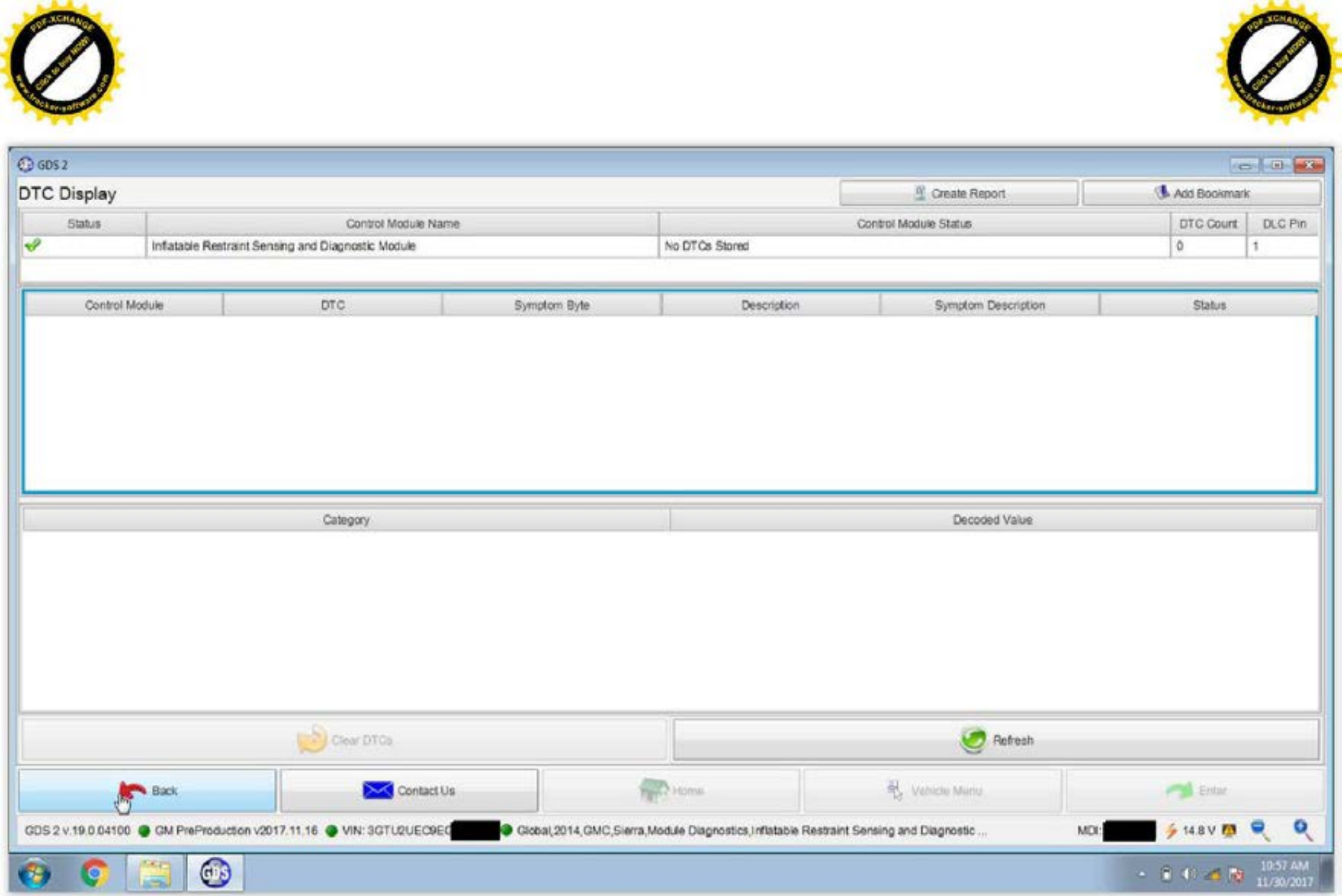
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
Power Mode Data
Parameter Name
Value
Unit
Control Module
Battery Voltage
14.0
V
Body Control Module
5V Ignition Switch
Accessory/Key Out
Body Control Module
Accessory
Active
Body Control Module
Accessory/Retained Accessory Power Relay Command
Active
Body Control Module
Accessory Relay Command
Active
Body Control Module
Disable Battery Saver Relay Command
Inactive
Body Control Module
Enable Battery Saver Relay Command
Inactive
Body Control Module
Ignition Switch Reference
5.0
V
Body Control Module
Ignition Switch Signal Voltage
0.1
V
Body Control Module
Key in Cylinder Switch/Key Fob in Vehicle
Yes
Body Control Module
Run/Crank
Inactive
Body Control Module
Run/Crank Relay Command
Inactive
Body Control Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Body Control Module
MDI:
13.5 V
10:56 AM
11/30/2017


GDS 2
Diagnostic Trouble Codes (DTC)
Identification Information
Data Display
Control Functions
Configuration/Reset Functions
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Module Diagnostics
Inflatable Restraint Sensing and Diagnostic Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
MDI:
14.8 V
10:57 AM
11/30/2017


GDS 2
DTC Display
Show Supported DTCs
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Module Diagnostics
Inflatable Restraint Sensing and Diagnostic Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
MDI:
14.7 V
10:57 AM
11/30/2017


GDS 2
DTC Display
Create Report
Add Bookmark
Status
Control Module Name
Control Module Status
DTC Count
DLC Pin
Inflatable Restraint Sensing and Diagnostic Module
No DTCs Stored
0
1
Control Module
DTC
Symptom Byte
Description
Symptom Description
Status
Category
Decoded Value
Clear DTCs
Refresh
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
MDI:
14.8 V
10:57 AM
11/30/2017

GDS 2

- Diagnostic Trouble Codes (DTC)
- Identification Information
- Data Display
- Control Functions
- Configuration/Reset Functions

Selected Vehicle

Property	Value	Value Source
Model Year	2014	VIN
Make	GMC	VIN
Model	Sierra	VIN

Selected Vehicle Configuration

Property	Value	Value Source
Engine Identifier	5.3L (L83)	User
Chassis Control M...	Trailer Brake Control	User

Navigation Path

Module Diagnostics

Inflatable Restraint Sensing and Diagnostic Module

Back | Contact Us | Home | Vehicle Menu | Enter

GDS 2 v.19.0.04100 | GM PreProduction v2017.11.16 | VIN: 3GTU2UEC9EG[redacted] | Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ... | MDI:[redacted] | 14.8 V

10:57 AM
11/30/2017

GDS 2

Identification Information

Create Report | Add Bookmark

Diagnostic Data Display

Identification Information

Parameter Name	Value	Unit	Control Module
Vehicle Identification Number (VIN)	3GTU2UEC9EG[redacted]		Inflatable Restraint Sensing and Diagnostic Module
End Model Part Number	13592880		Inflatable Restraint Sensing and Diagnostic Module
Base Model Part Number	13590210		Inflatable Restraint Sensing and Diagnostic Module
Manufacturer's Traceability Number	K2141813M0TWPJ00		Inflatable Restraint Sensing and Diagnostic Module
Inflatable Restraint Sensing and Diagnostic Module Primary Key	5108		Inflatable Restraint Sensing and Diagnostic Module
Software Part Number	13518038		Inflatable Restraint Sensing and Diagnostic Module
Calibration Part Number 1	23206108		Inflatable Restraint Sensing and Diagnostic Module
Calibration Part Number 2	23207234		Inflatable Restraint Sensing and Diagnostic Module
Diagnostic Data Identifier	0B11		Inflatable Restraint Sensing and Diagnostic Module
Software Module 1 Identifier	0	Counts	Inflatable Restraint Sensing and Diagnostic Module
Software Module 2 Identifier	0	Counts	Inflatable Restraint Sensing and Diagnostic Module
High Voltage Disable Requested - Crash Event Detected	No		Inflatable Restraint Sensing and Diagnostic Module
Transmitting Acceleration Sensor Reading on Bus	Enabled		Inflatable Restraint Sensing and Diagnostic Module

Back | Contact Us | Home | Vehicle Menu | Enter

GDS 2 v.19.0.04100 | GM PreProduction v2017.11.16 | VIN: 3GTU2UEC9EG[redacted] | Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ... | MDI: [redacted] | 14.8 V

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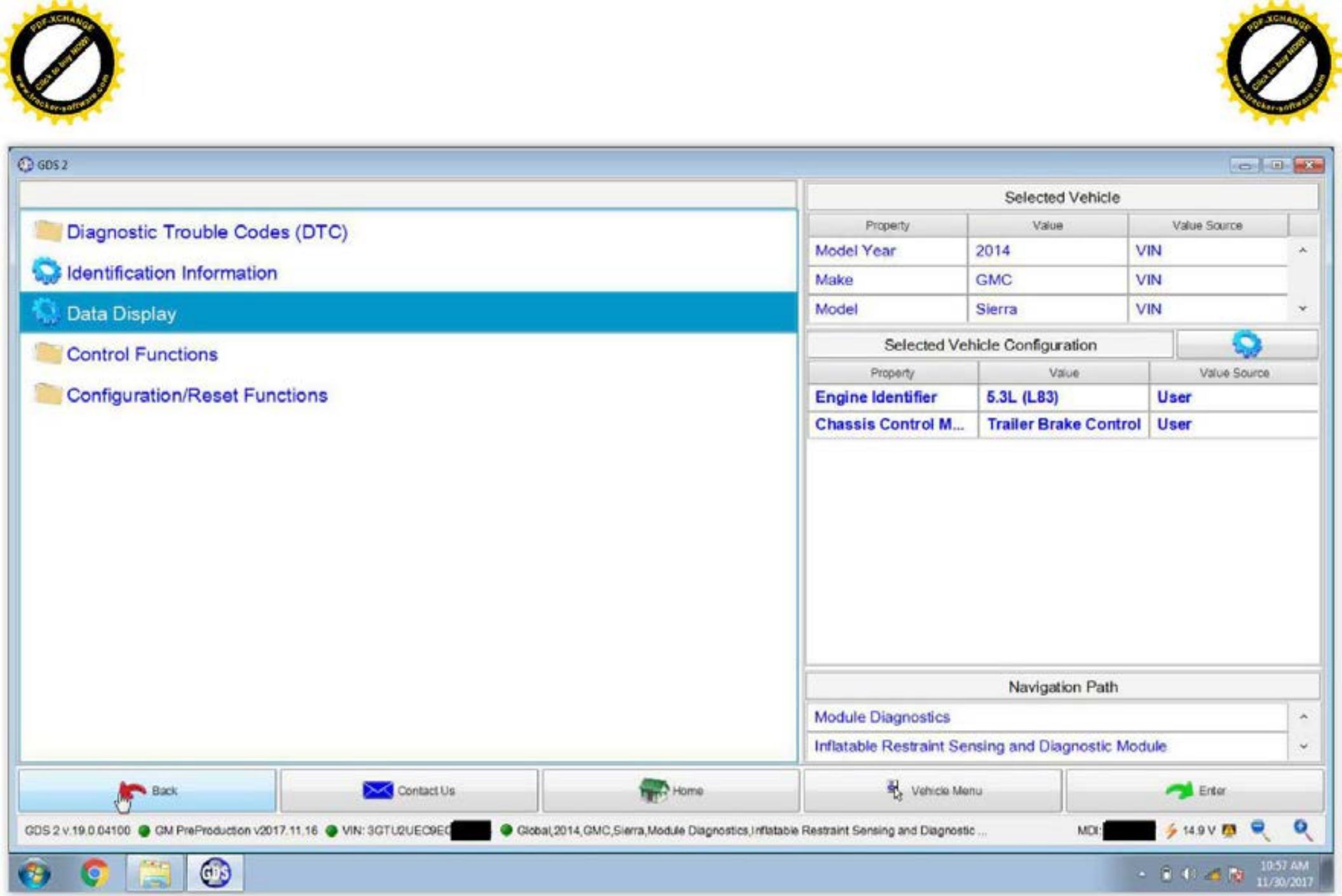
11/30/2017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Diagnostic Trouble Codes (DTC)
Identification Information
Data Display
Control Functions
Configuration/Reset Functions
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Module Diagnostics
Inflatable Restraint Sensing and Diagnostic Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
MDI:
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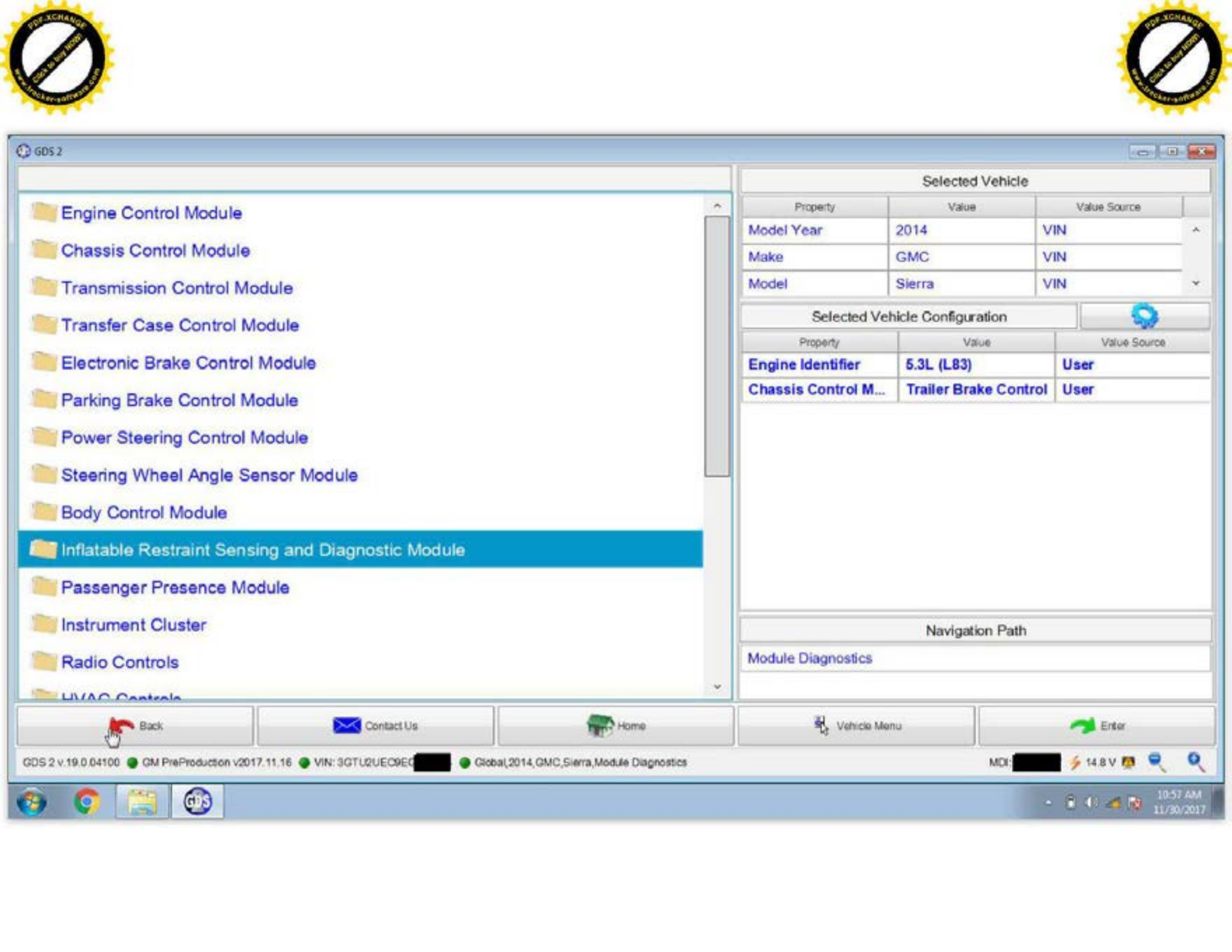
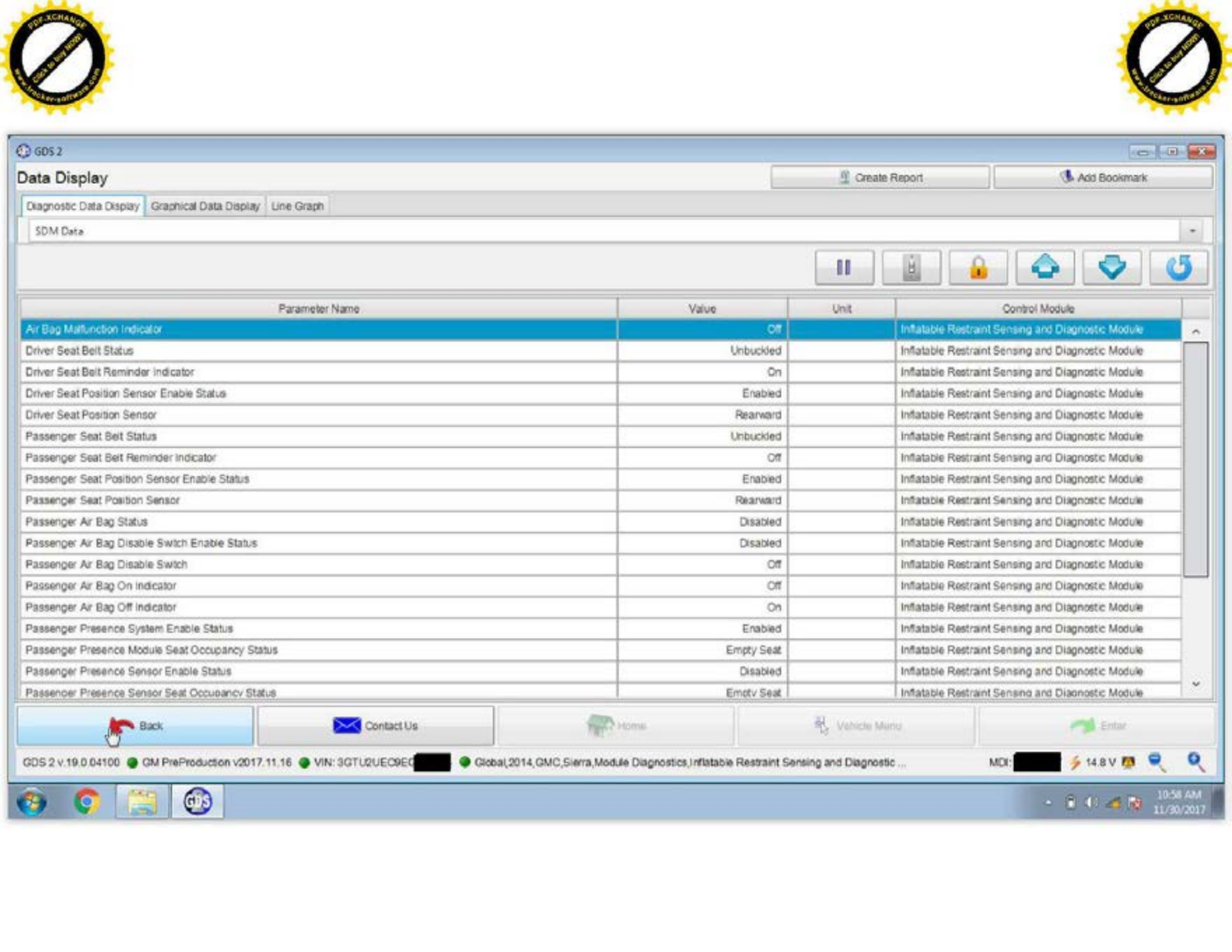
11/30/2017


GDS 2
Engine Control Module
Chassis Control Module
Transmission Control Module
Transfer Case Control Module
Electronic Brake Control Module
Parking Brake Control Module
Power Steering Control Module
Steering Wheel Angle Sensor Module
Body Control Module
Inflatable Restraint Sensing and Diagnostic Module
Passenger Presence Module
Instrument Cluster
Radio Controls
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Module Diagnostics
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
Global,2014,GMC,Sierra,Module Diagnostics
14.8 V
10:57 AM
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
SDM Data
Parameter Name
Value
Unit
Control Module
Air Bag Malfunction Indicator
Off
Inflatable Restraint Sensing and Diagnostic Module
Driver Seat Belt Status
Unbuckled
Driver Seat Belt Reminder Indicator
On
Driver Seat Position Sensor Enable Status
Enabled
Driver Seat Position Sensor
Rearward
Passenger Seat Belt Status
Unbuckled
Passenger Seat Belt Reminder Indicator
Off
Passenger Seat Position Sensor Enable Status
Enabled
Passenger Seat Position Sensor
Rearward
Passenger Air Bag Status
Disabled
Passenger Air Bag Disable Switch Enable Status
Disabled
Passenger Air Bag Disable Switch
Off
Passenger Air Bag On Indicator
Off
Passenger Air Bag Off Indicator
On
Passenger Presence System Enable Status
Enabled
Passenger Presence Module Seat Occupancy Status
Empty Seat
Passenger Presence Sensor Enable Status
Disabled
Passenger Presence Sensor Seat Occupancy Status
Empty Seat
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
MDI:
14.8 V
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11/30/2017

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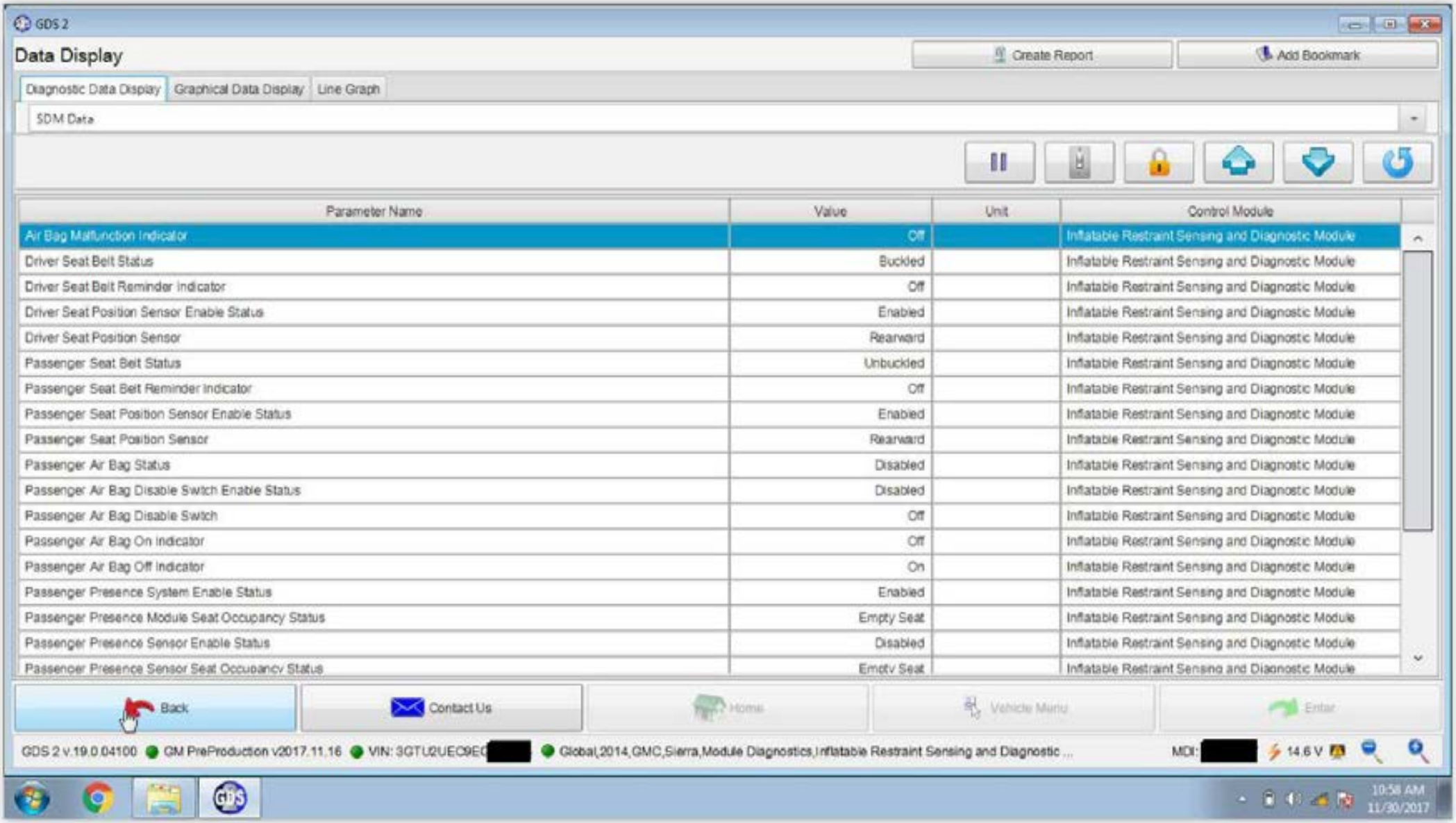

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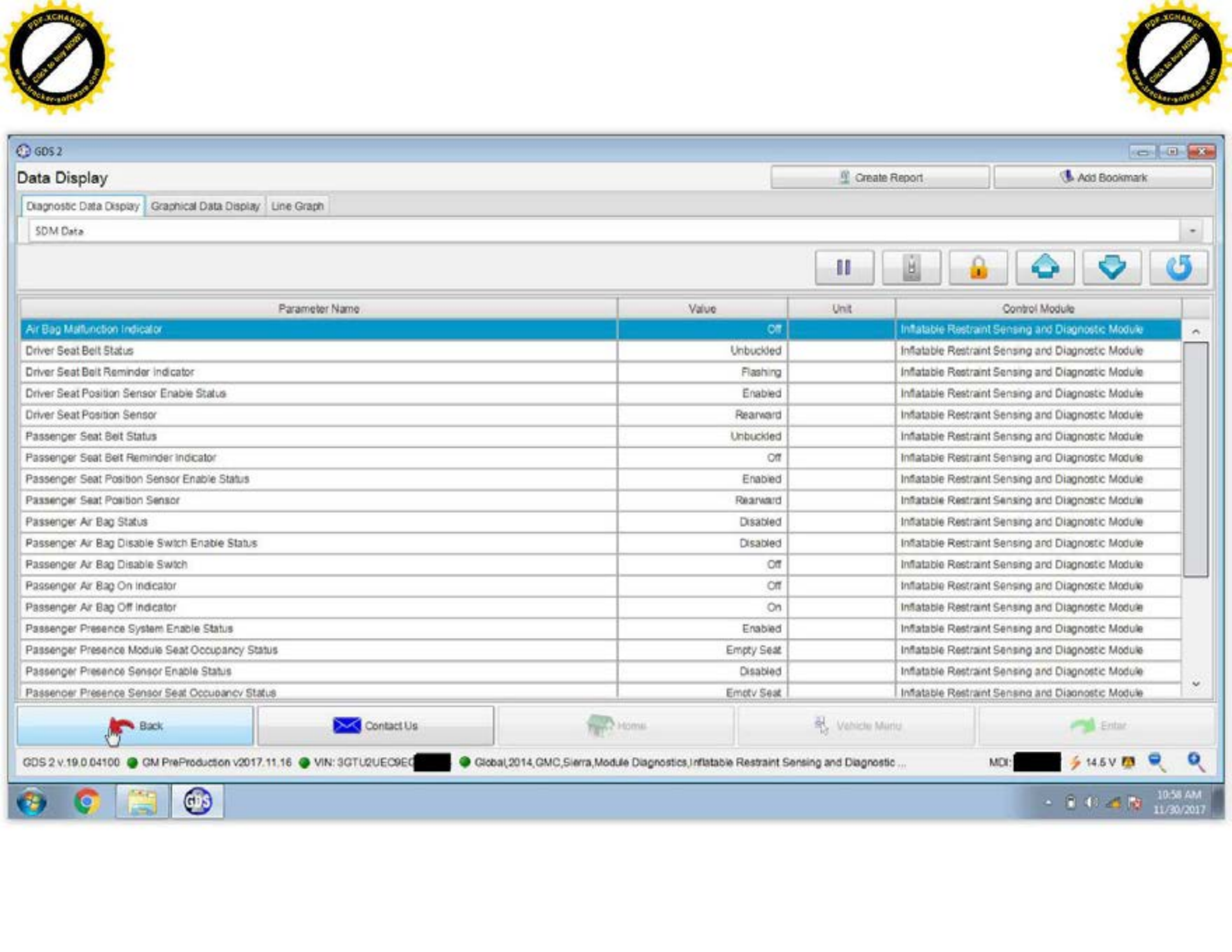

GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
SDM Data
Parameter Name
Value
Unit
Control Module
Air Bag Malfunction Indicator
Off
Inflatable Restraint Sensing and Diagnostic Module
Driver Seat Belt Status
Unbuckled
Driver Seat Belt Reminder Indicator
Flashing
Driver Seat Position Sensor Enable Status
Enabled
Driver Seat Position Sensor
Rearward
Passenger Seat Belt Status
Unbuckled
Passenger Seat Belt Reminder Indicator
Off
Passenger Seat Position Sensor Enable Status
Enabled
Passenger Seat Position Sensor
Rearward
Passenger Air Bag Status
Disabled
Passenger Air Bag Disable Switch Enable Status
Disabled
Passenger Air Bag Disable Switch
Off
Passenger Air Bag On Indicator
Off
Passenger Air Bag Off Indicator
On
Passenger Presence System Enable Status
Enabled
Passenger Presence Module Seat Occupancy Status
Empty Seat
Passenger Presence Sensor Enable Status
Disabled
Passenger Presence Sensor Seat Occupancy Status
Empty Seat
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
MDI:
14.5 V
10:58 AM
11/30/2017

GDS 2

Data Display

Select Data List

SDM Data

Primary Key Data

Deployment Loop 1-14 Resistance Data

Deployment Loop 15-18 Resistance Data

Deployment Loop Configuration Data

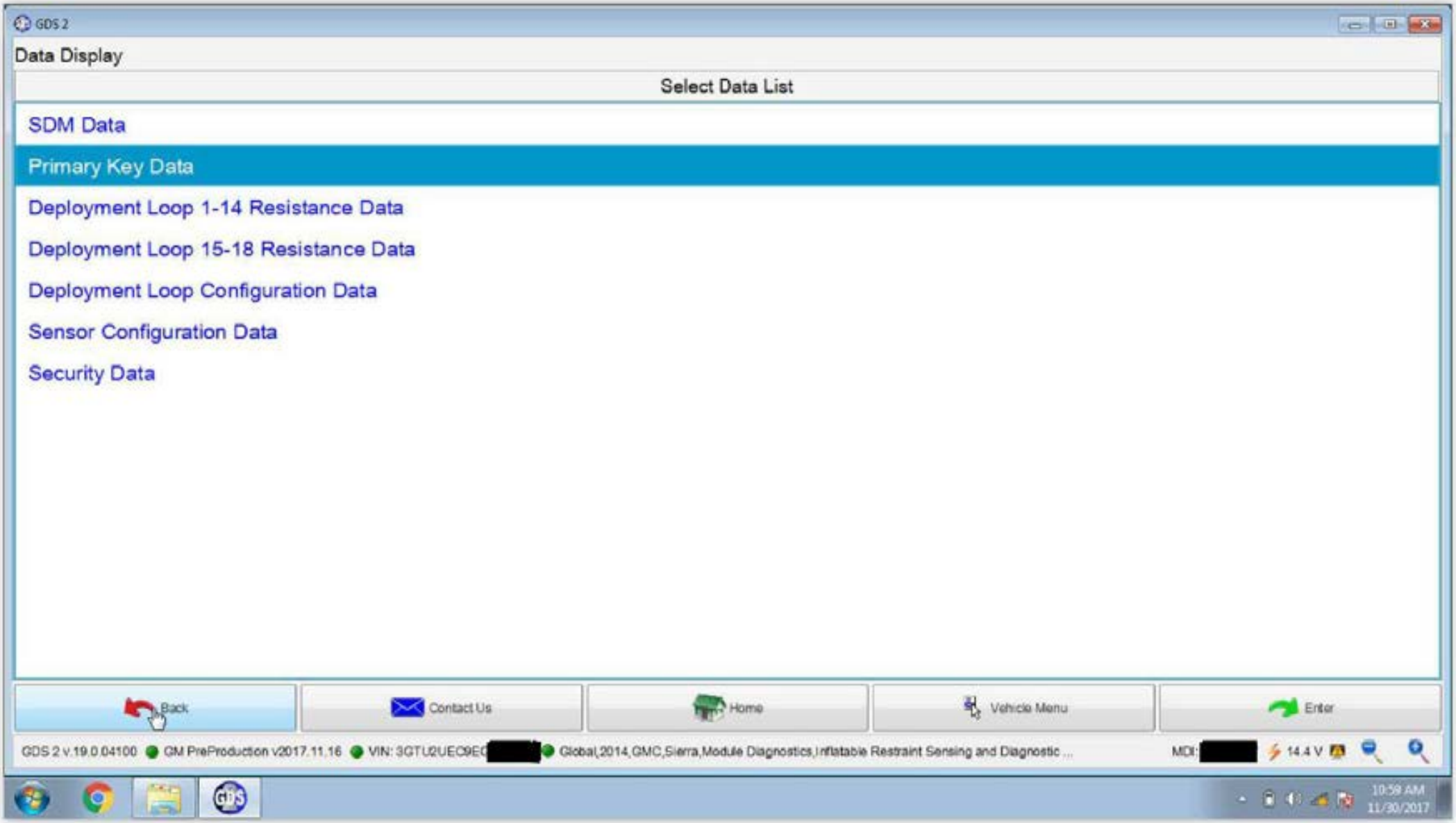
Sensor Configuration Data

Security Data

Back | Contact Us | Home | Vehicle Menu | Enter

GDS 2 v.19.0.04100 | GM PreProduction v2017.11.16 | VIN: 3GTU2UEC9EG[redacted] | Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ... | MDI:[redacted] | 14.8 V

10:58 AM
11/30/2017


GDS 2
Data Display
Select Data List
SDM Data
Primary Key Data
Deployment Loop 1-14 Resistance Data
Deployment Loop 15-18 Resistance Data
Deployment Loop Configuration Data
Sensor Configuration Data
Security Data
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
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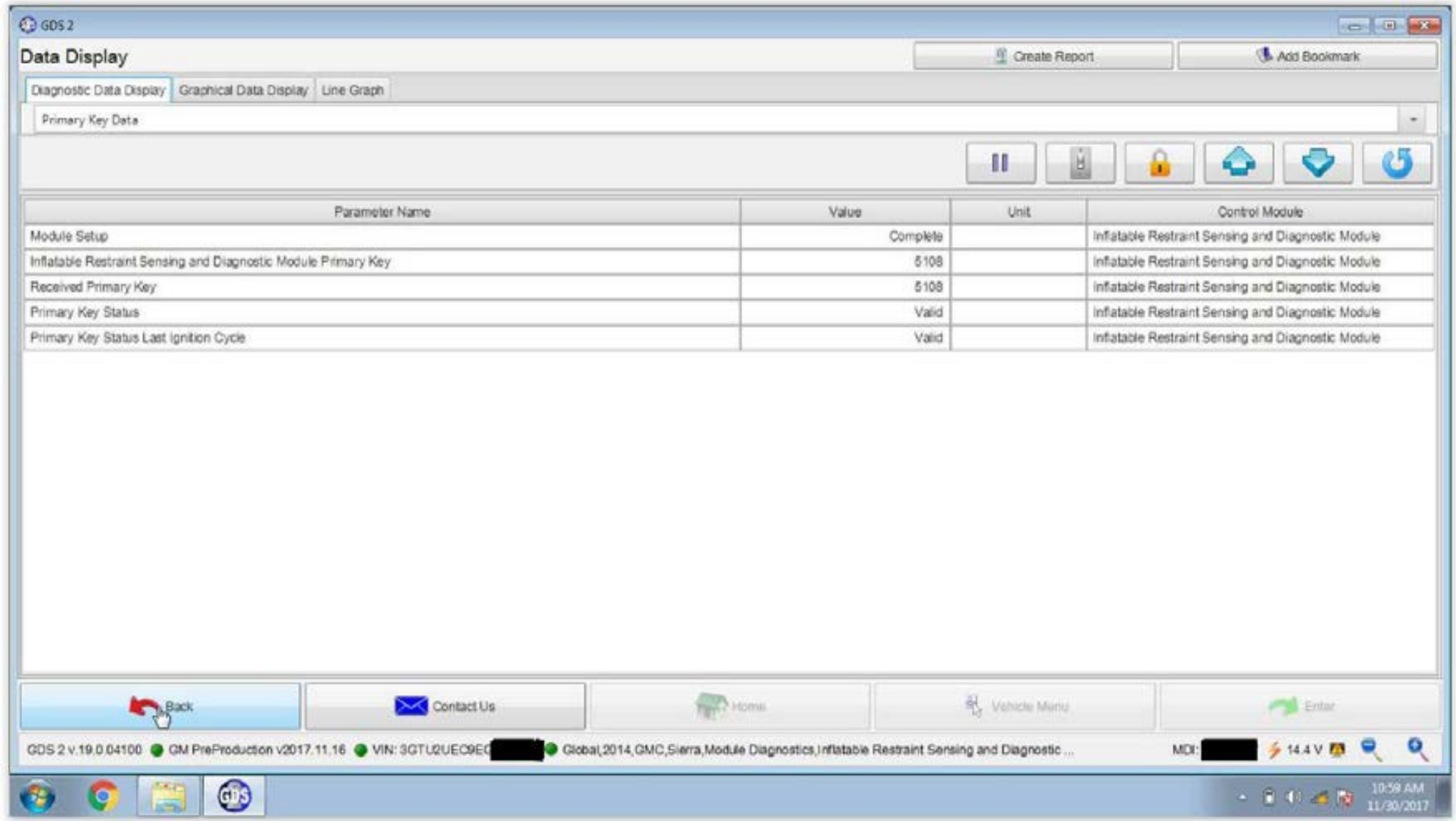
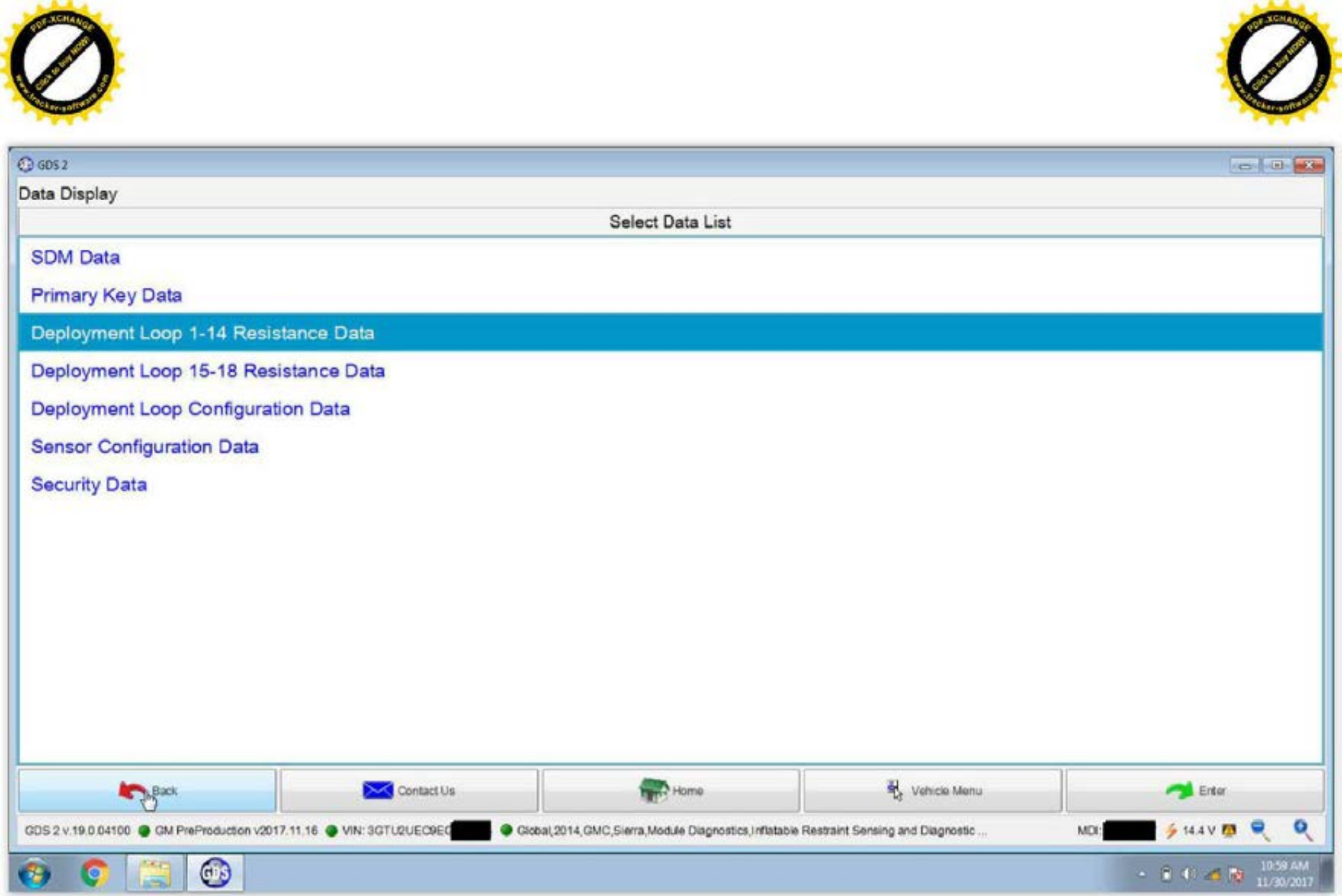
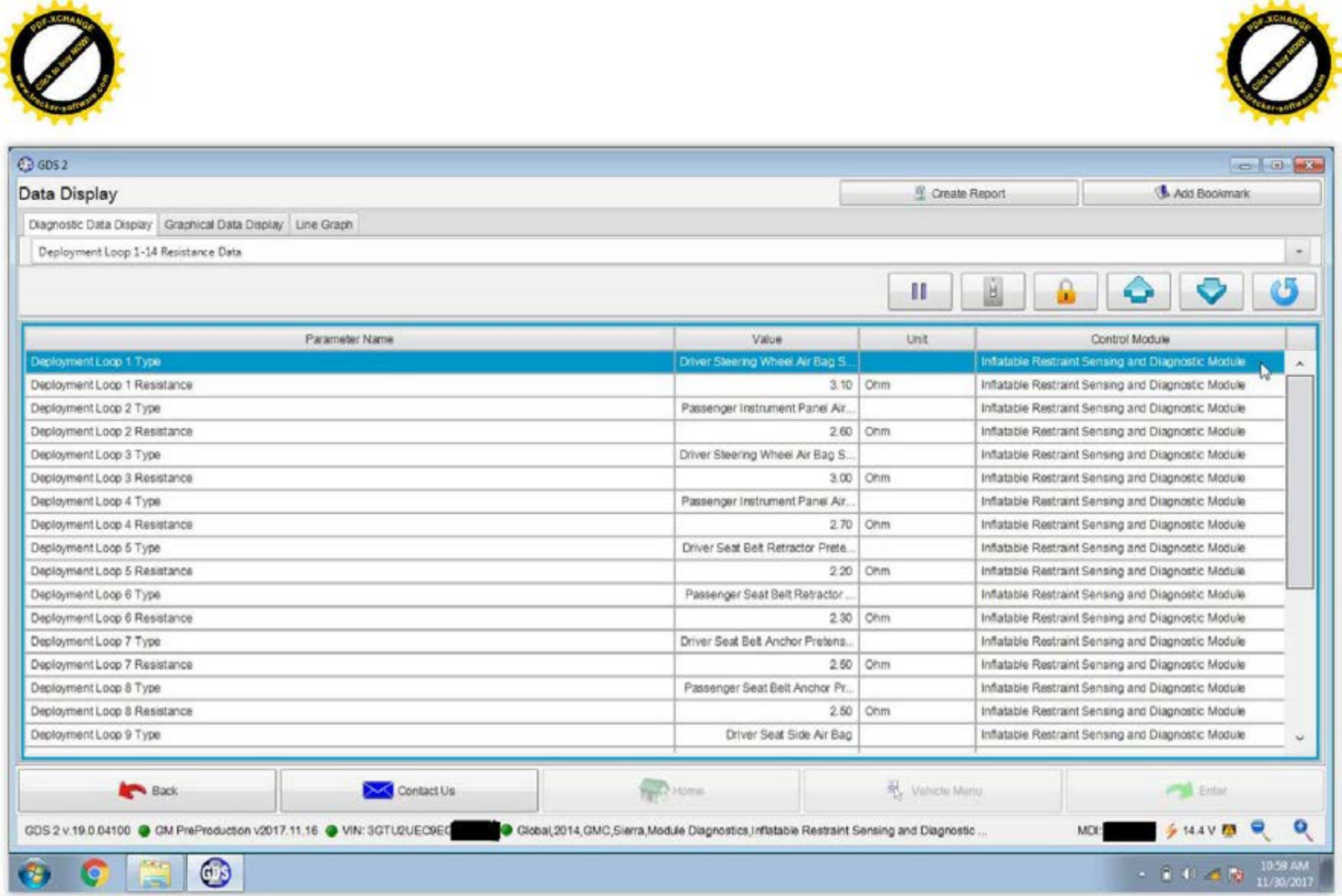
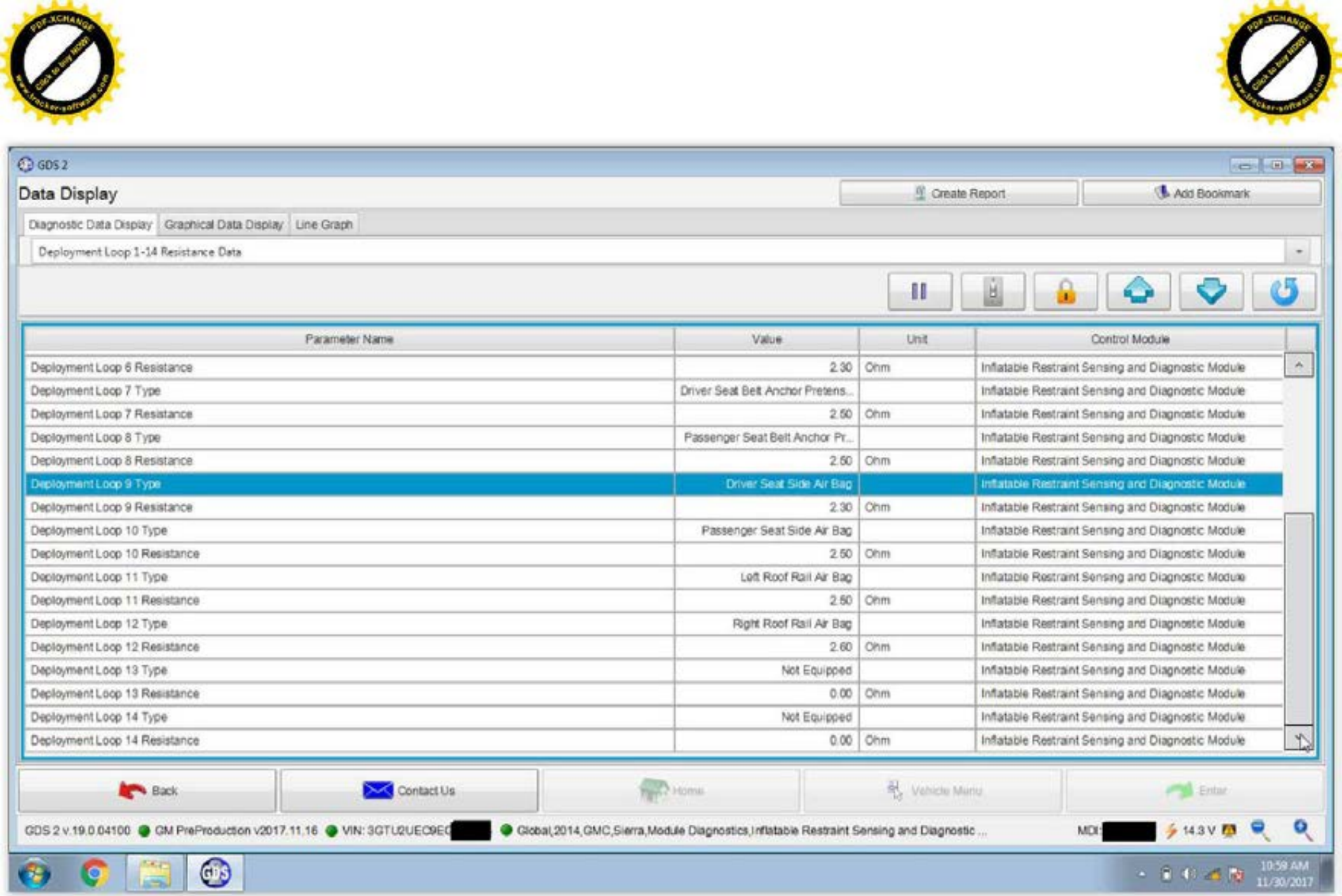
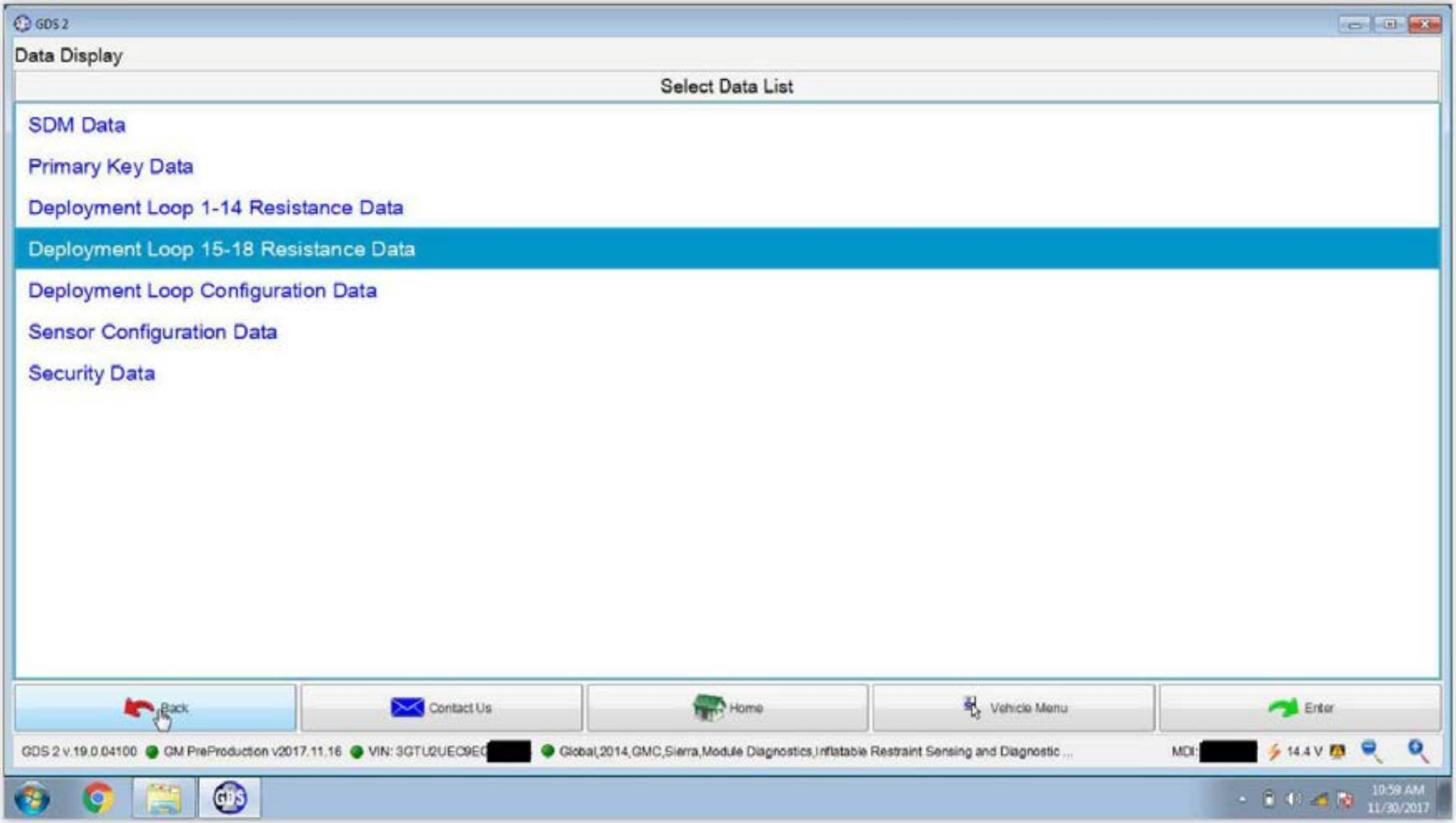
10:59 AM
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
Primary Key Data
Parameter Name
Value
Unit
Control Module
Module Setup
Complete
Inflatable Restraint Sensing and Diagnostic Module
Inflatable Restraint Sensing and Diagnostic Module Primary Key
5108
Received Primary Key
Primary Key Status
Valid
Primary Key Status Last Ignition Cycle
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
MDI:
14.4 V
10:59 AM
11/30/2017


GDS 2
Data Display
Select Data List
SDM Data
Primary Key Data
Deployment Loop 1-14 Resistance Data
Deployment Loop 15-18 Resistance Data
Deployment Loop Configuration Data
Sensor Configuration Data
Security Data
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
MDI:
14.4 V
10:59 AM
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
Deployment Loop 1-14 Resistance Data
Parameter Name
Value
Unit
Control Module
Deployment Loop 1 Type
Driver Steering Wheel Air Bag S...
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 1 Resistance
3.10
Ohm
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 2 Type
Passenger Instrument Panel Air...
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 2 Resistance
2.60
Ohm
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 3 Type
Driver Steering Wheel Air Bag S...
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 3 Resistance
3.00
Ohm
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 4 Type
Passenger Instrument Panel Air...
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 4 Resistance
2.70
Ohm
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 5 Type
Driver Seat Belt Retractor Prete...
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 5 Resistance
2.20
Ohm
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 6 Type
Passenger Seat Belt Retractor ...
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 6 Resistance
2.30
Ohm
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 7 Type
Driver Seat Belt Anchor Pretens...
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 7 Resistance
2.60
Ohm
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 8 Type
Passenger Seat Belt Anchor Pr...
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 8 Resistance
2.50
Ohm
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 9 Type
Driver Seat Side Air Bag
Inflatable Restraint Sensing and Diagnostic Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
MDI:
14.4 V
10:59 AM
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
Deployment Loop 1-14 Resistance Data
Parameter Name
Value
Unit
Control Module
Deployment Loop 6 Resistance
2.30
Ohm
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 7 Type
Driver Seat Belt Anchor Pretens...
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 7 Resistance
2.50
Ohm
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 8 Type
Passenger Seat Belt Anchor Pr...
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 8 Resistance
2.50
Ohm
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 9 Type
Driver Seat Side Air Bag
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 9 Resistance
2.30
Ohm
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 10 Type
Passenger Seat Side Air Bag
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 10 Resistance
2.50
Ohm
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 11 Type
Left Roof Rail Air Bag
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 11 Resistance
2.50
Ohm
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 12 Type
Right Roof Rail Air Bag
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 12 Resistance
2.60
Ohm
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 13 Type
Not Equipped
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 13 Resistance
0.00
Ohm
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 14 Type
Not Equipped
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 14 Resistance
0.00
Ohm
Inflatable Restraint Sensing and Diagnostic Module
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
MDI
14.3 V
10:59 AM
11/30/2017


GDS 2
Data Display
Select Data List
SDM Data
Primary Key Data
Deployment Loop 1-14 Resistance Data
Deployment Loop 15-18 Resistance Data
Deployment Loop Configuration Data
Sensor Configuration Data
Security Data
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
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14.4 V
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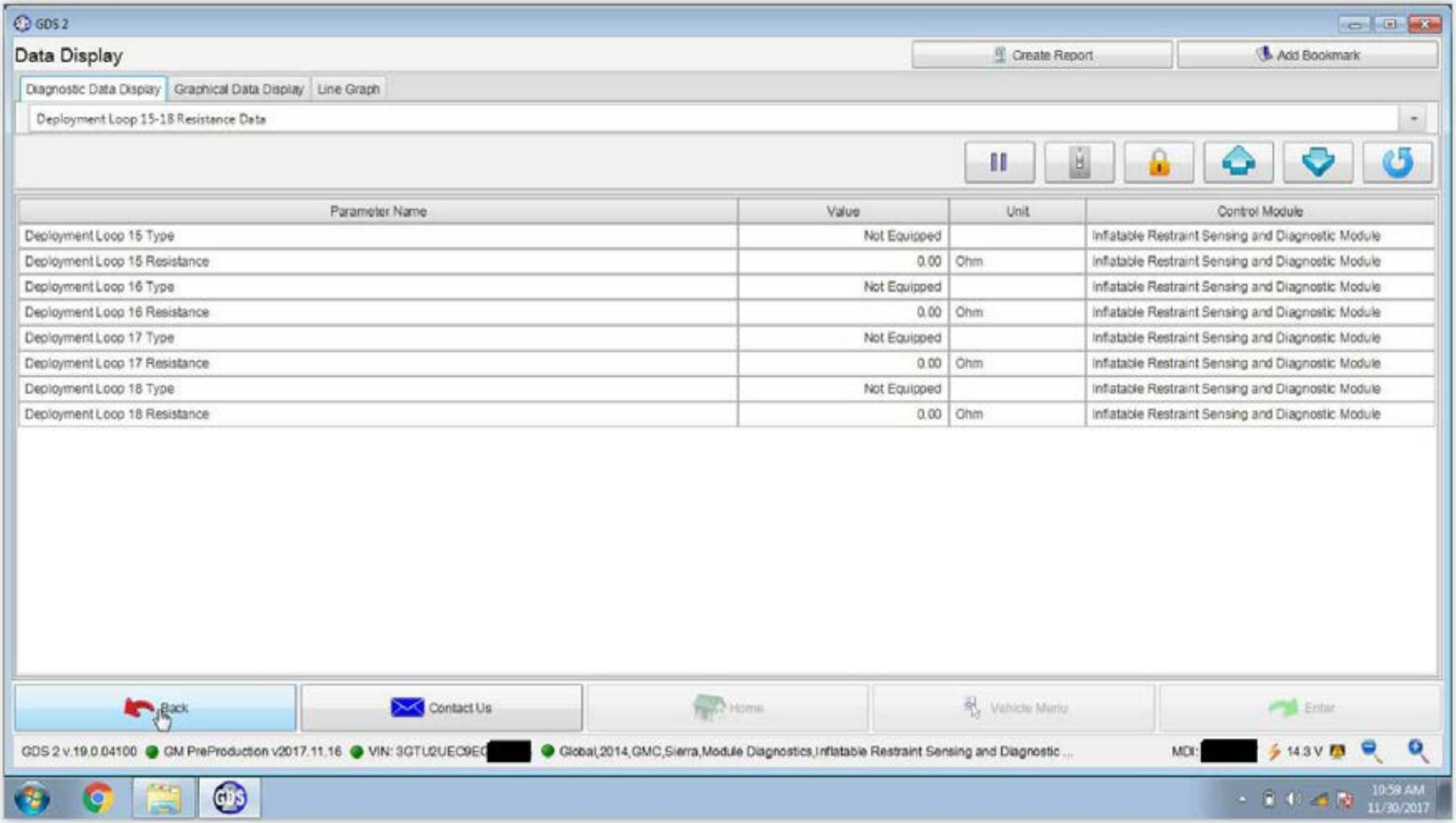
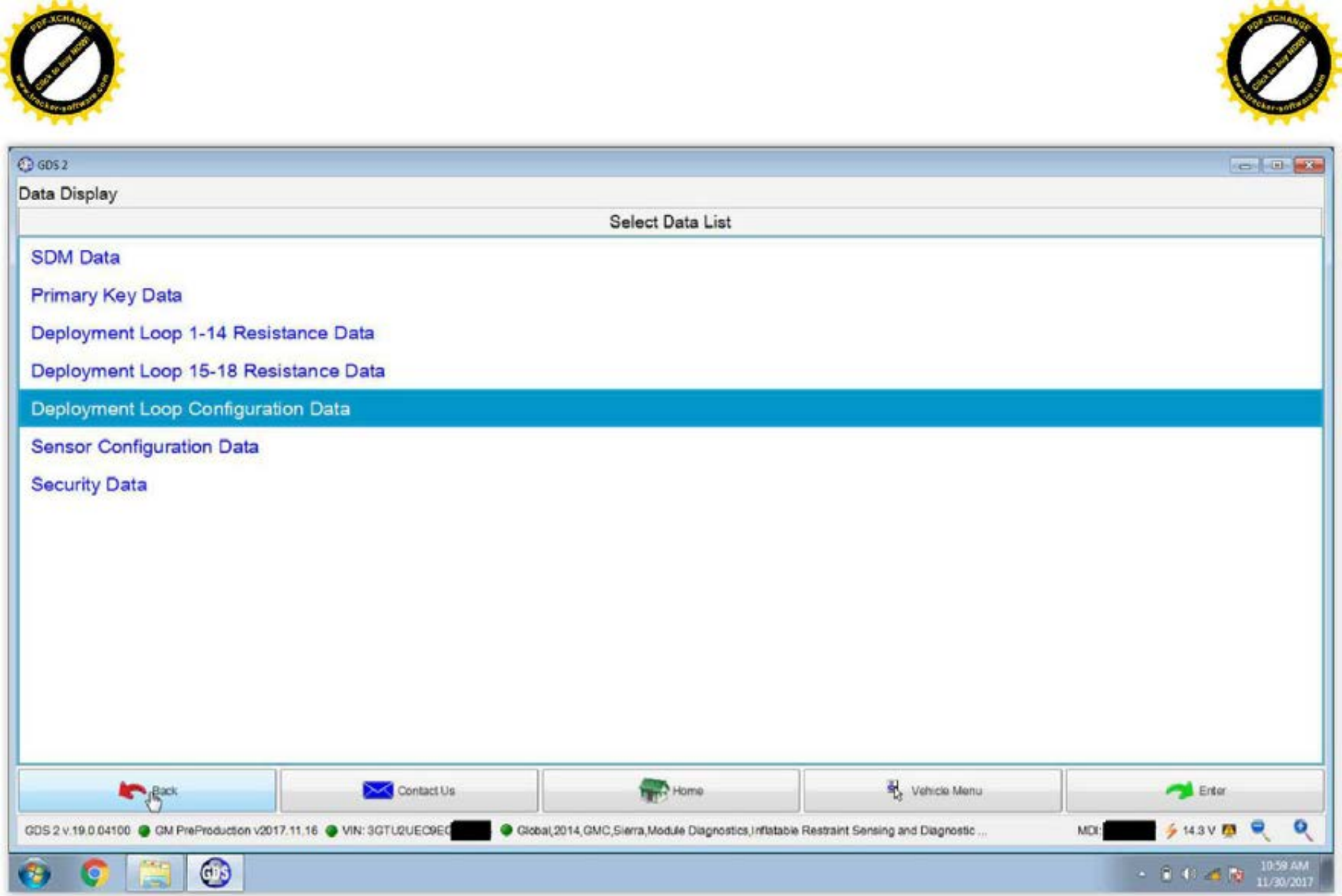
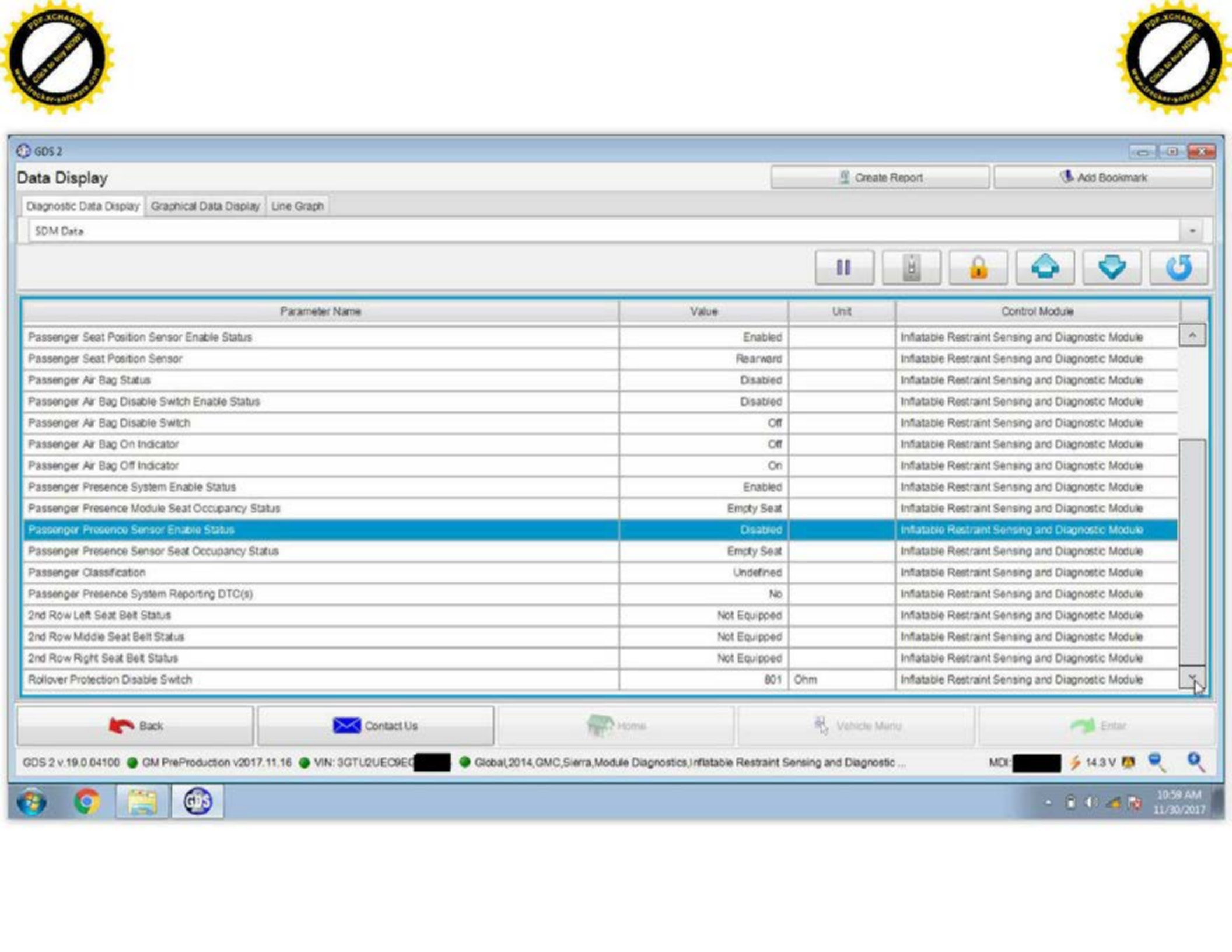
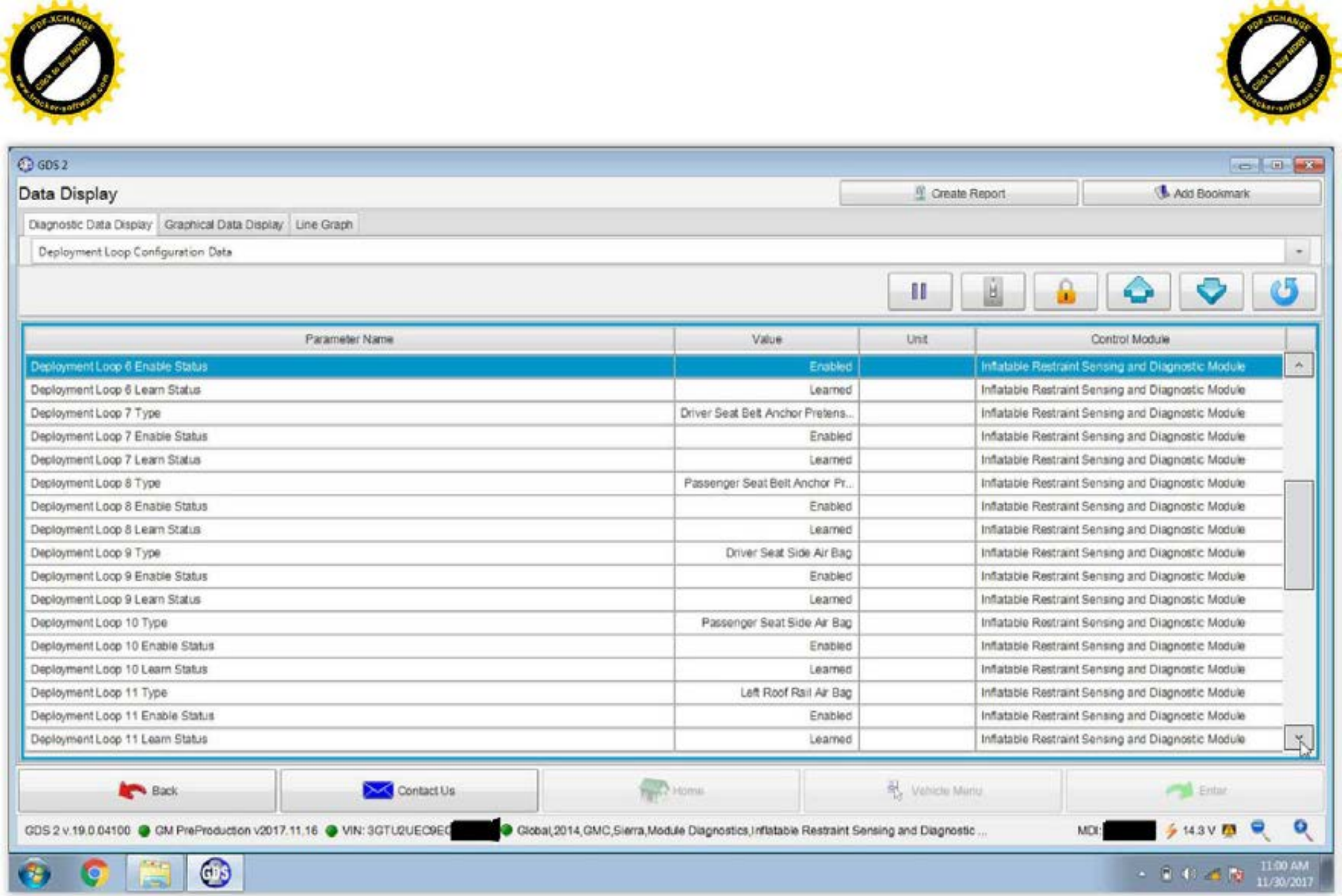


Parameter Name	Value	Unit	Control Module
Deployment Loop 15 Type	Not Equipped		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 15 Resistance	0.00	Ohm	Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 16 Type	Not Equipped		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 16 Resistance	0.00	Ohm	Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 17 Type	Not Equipped		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 17 Resistance	0.00	Ohm	Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 18 Type	Not Equipped		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 18 Resistance	0.00	Ohm	Inflatable Restraint Sensing and Diagnostic Module


GDS 2
Data Display
Select Data List
SDM Data
Primary Key Data
Deployment Loop 1-14 Resistance Data
Deployment Loop 15-18 Resistance Data
Deployment Loop Configuration Data
Sensor Configuration Data
Security Data
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
MDI:
14.3 V
10:59 AM
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
SDM Data
Parameter Name
Value
Unit
Control Module
Passenger Seat Position Sensor Enable Status
Enabled
Inflatable Restraint Sensing and Diagnostic Module
Passenger Seat Position Sensor
Rearward
Passenger Air Bag Status
Disabled
Passenger Air Bag Disable Switch Enable Status
Disabled
Passenger Air Bag Disable Switch
Off
Passenger Air Bag On Indicator
Off
Passenger Air Bag Off Indicator
On
Passenger Presence System Enable Status
Enabled
Passenger Presence Module Seat Occupancy Status
Empty Seat
Passenger Presence Sensor Enable Status
Disabled
Passenger Presence Sensor Seat Occupancy Status
Empty Seat
Passenger Classification
Undefined
Passenger Presence System Reporting DTC(s)
No
2nd Row Left Seat Belt Status
Not Equipped
2nd Row Middle Seat Belt Status
Not Equipped
2nd Row Right Seat Belt Status
Not Equipped
Rollover Protection Disable Switch
801
Ohm
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
MDI:
14.3 V
10:59 AM
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
Deployment Loop Configuration Data
Parameter Name
Value
Unit
Control Module
Deployment Loop 6 Enable Status
Enabled
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 6 Learn Status
Learned
Deployment Loop 7 Type
Driver Seat Belt Anchor Pretens...
Deployment Loop 7 Enable Status
Deployment Loop 7 Learn Status
Deployment Loop 8 Type
Passenger Seat Belt Anchor Pr...
Deployment Loop 8 Enable Status
Deployment Loop 8 Learn Status
Deployment Loop 9 Type
Driver Seat Side Air Bag
Deployment Loop 9 Enable Status
Deployment Loop 9 Learn Status
Deployment Loop 10 Type
Passenger Seat Side Air Bag
Deployment Loop 10 Enable Status
Deployment Loop 10 Learn Status
Deployment Loop 11 Type
Left Roof Rail Air Bag
Deployment Loop 11 Enable Status
Deployment Loop 11 Learn Status
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
MDI:
14.3 V
11:00 AM
11/30/2017

GDS 2

Data Display

Create Report | Add Bookmark

Diagnostic Data Display | Graphical Data Display | Line Graph

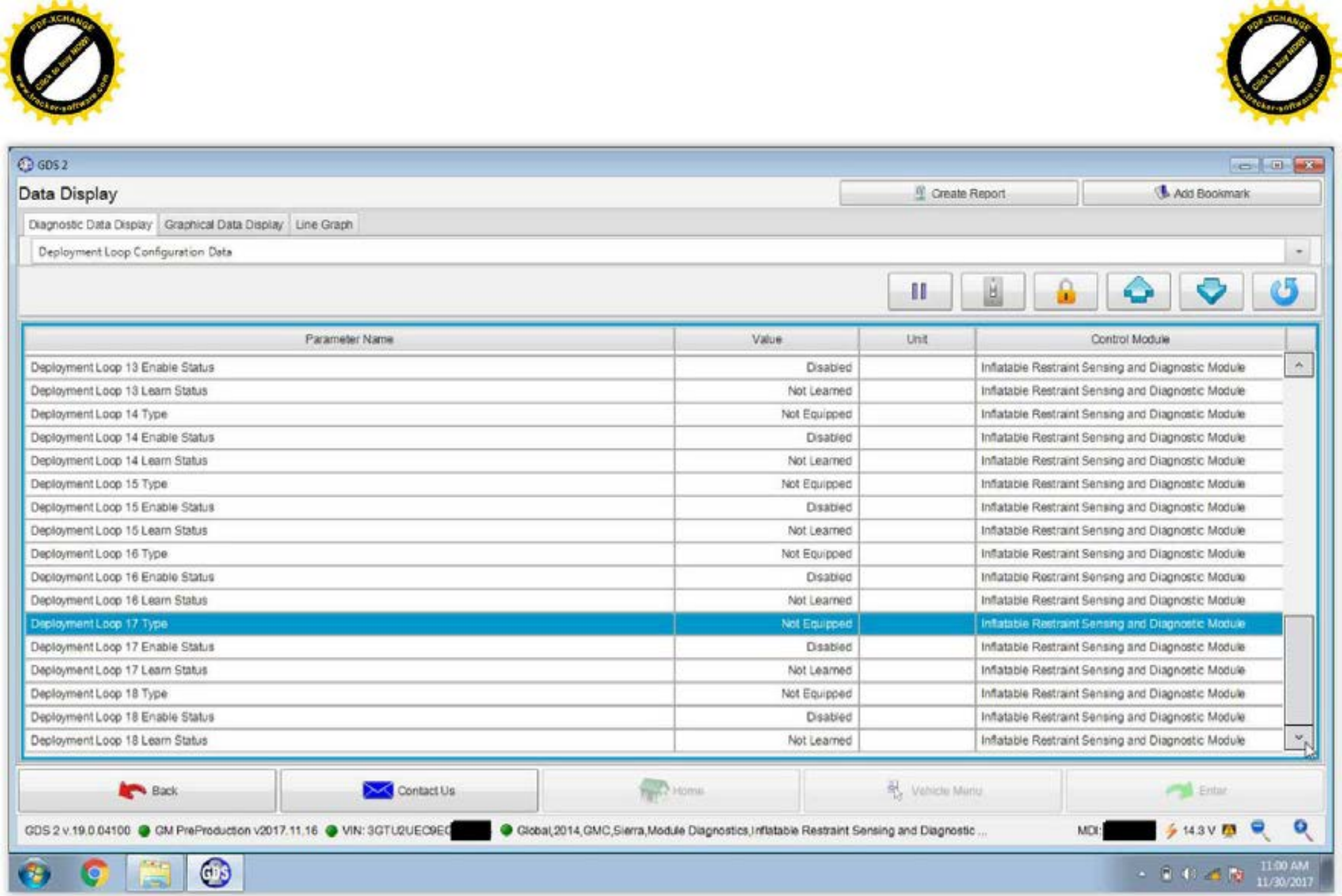
Deployment Loop Configuration Data

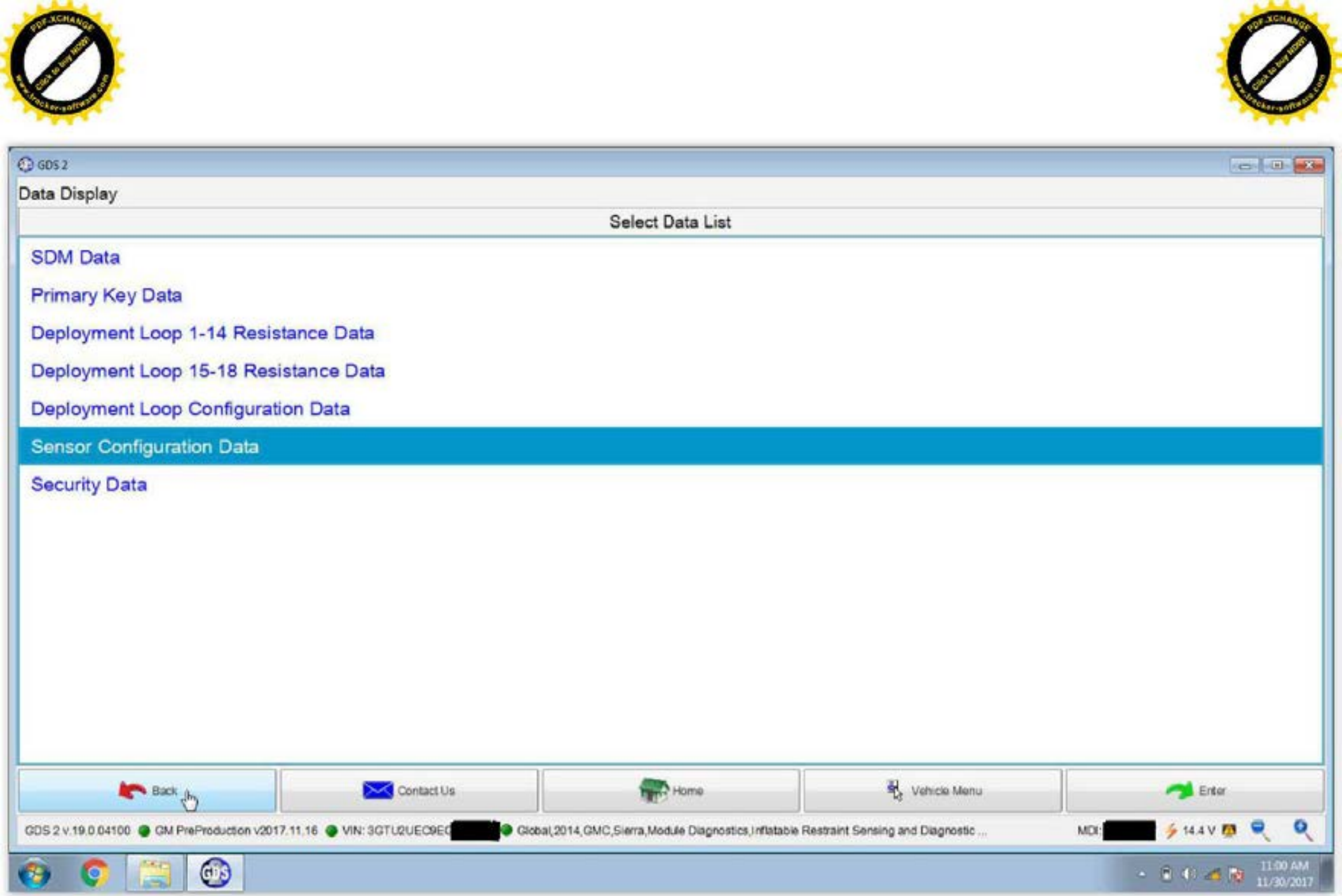
Parameter Name	Value	Unit	Control Module
Deployment Loop 11 Learn Status	Learned		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 12 Type	Right Roof Rail Air Bag		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 12 Enable Status	Enabled		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 12 Learn Status	Learned		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 13 Type	Not Equipped		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 13 Enable Status	Disabled		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 13 Learn Status	Not Learned		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 14 Type	Not Equipped		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 14 Enable Status	Disabled		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 14 Learn Status	Not Learned		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 15 Type	Not Equipped		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 15 Enable Status	Disabled		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 15 Learn Status	Not Learned		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 16 Type	Not Equipped		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 16 Enable Status	Disabled		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 16 Learn Status	Not Learned		Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 17 Type	Not Equipped		Inflatable Restraint Sensing and Diagnostic Module

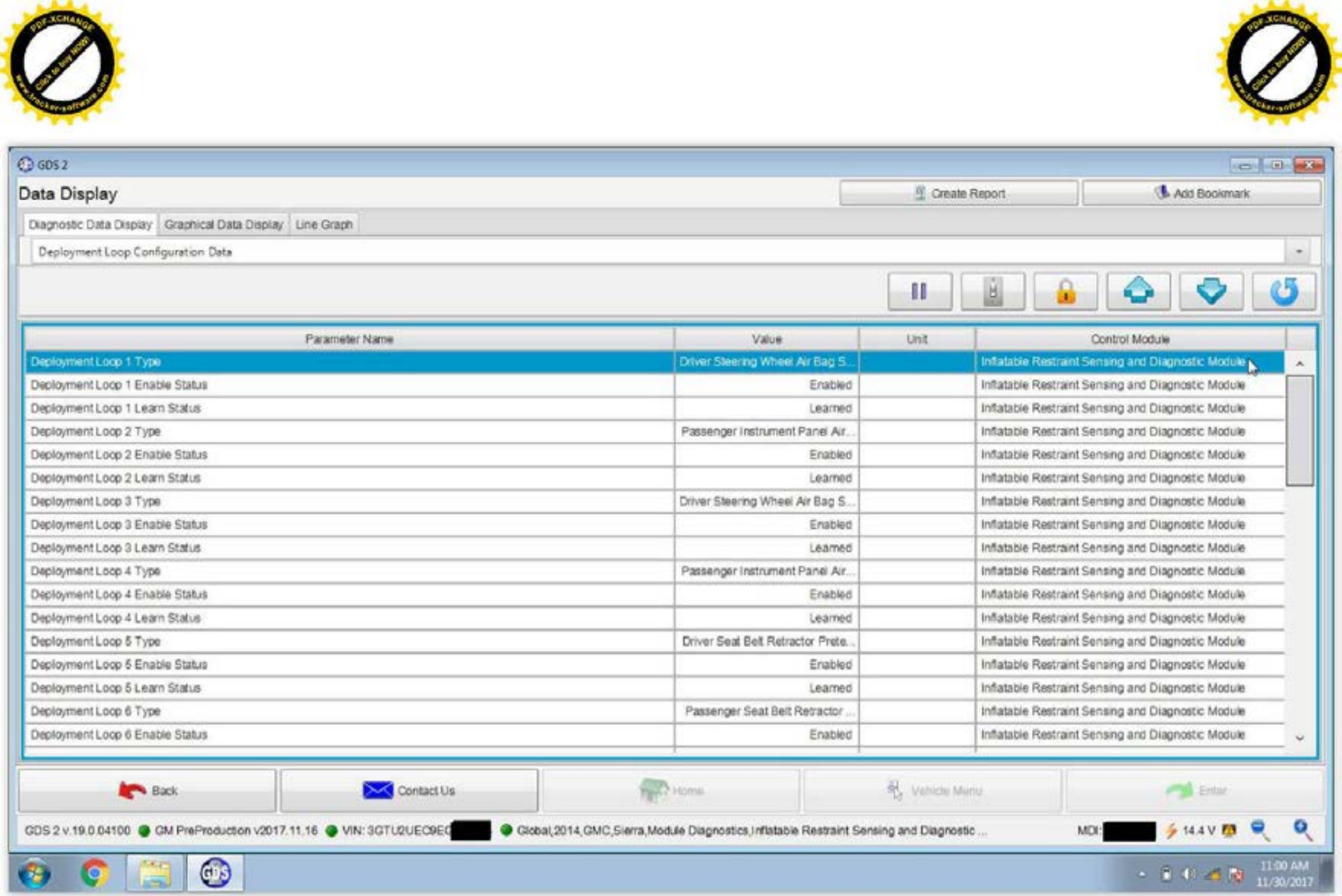
Back | Contact Us | Home | Vehicle Menu | Enter

GDS 2 v.19.0.04100 | GM PreProduction v2017.11.16 | VIN: 3GTU2UEC9EG[redacted] | Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ... | MDI:[redacted] | 14.2 V

11:00 AM
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
Deployment Loop Configuration Data
Parameter Name
Value
Unit
Control Module
Deployment Loop 13 Enable Status
Disabled
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 13 Learn Status
Not Learned
Deployment Loop 14 Type
Not Equipped
Deployment Loop 14 Enable Status
Deployment Loop 14 Learn Status
Deployment Loop 15 Type
Deployment Loop 15 Enable Status
Deployment Loop 15 Learn Status
Deployment Loop 16 Type
Deployment Loop 16 Enable Status
Deployment Loop 16 Learn Status
Deployment Loop 17 Type
Deployment Loop 17 Enable Status
Deployment Loop 17 Learn Status
Deployment Loop 18 Type
Deployment Loop 18 Enable Status
Deployment Loop 18 Learn Status
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
MDI:
14.3 V
11:00 AM
11/30/2017


GDS 2
Data Display
Select Data List
SDM Data
Primary Key Data
Deployment Loop 1-14 Resistance Data
Deployment Loop 15-18 Resistance Data
Deployment Loop Configuration Data
Sensor Configuration Data
Security Data
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
MDI:
14.4 V
11:00 AM
11/30/2017


GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
Deployment Loop Configuration Data
Parameter Name
Value
Unit
Control Module
Deployment Loop 1 Type
Driver Steering Wheel Air Bag S...
Inflatable Restraint Sensing and Diagnostic Module
Deployment Loop 1 Enable Status
Enabled
Deployment Loop 1 Learn Status
Learned
Deployment Loop 2 Type
Passenger Instrument Panel Air...
Deployment Loop 2 Enable Status
Deployment Loop 2 Learn Status
Deployment Loop 3 Type
Deployment Loop 3 Enable Status
Deployment Loop 3 Learn Status
Deployment Loop 4 Type
Deployment Loop 4 Enable Status
Deployment Loop 4 Learn Status
Deployment Loop 5 Type
Driver Seat Belt Retractor Prete...
Deployment Loop 5 Enable Status
Deployment Loop 5 Learn Status
Deployment Loop 6 Type
Passenger Seat Belt Retractor ...
Deployment Loop 6 Enable Status
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
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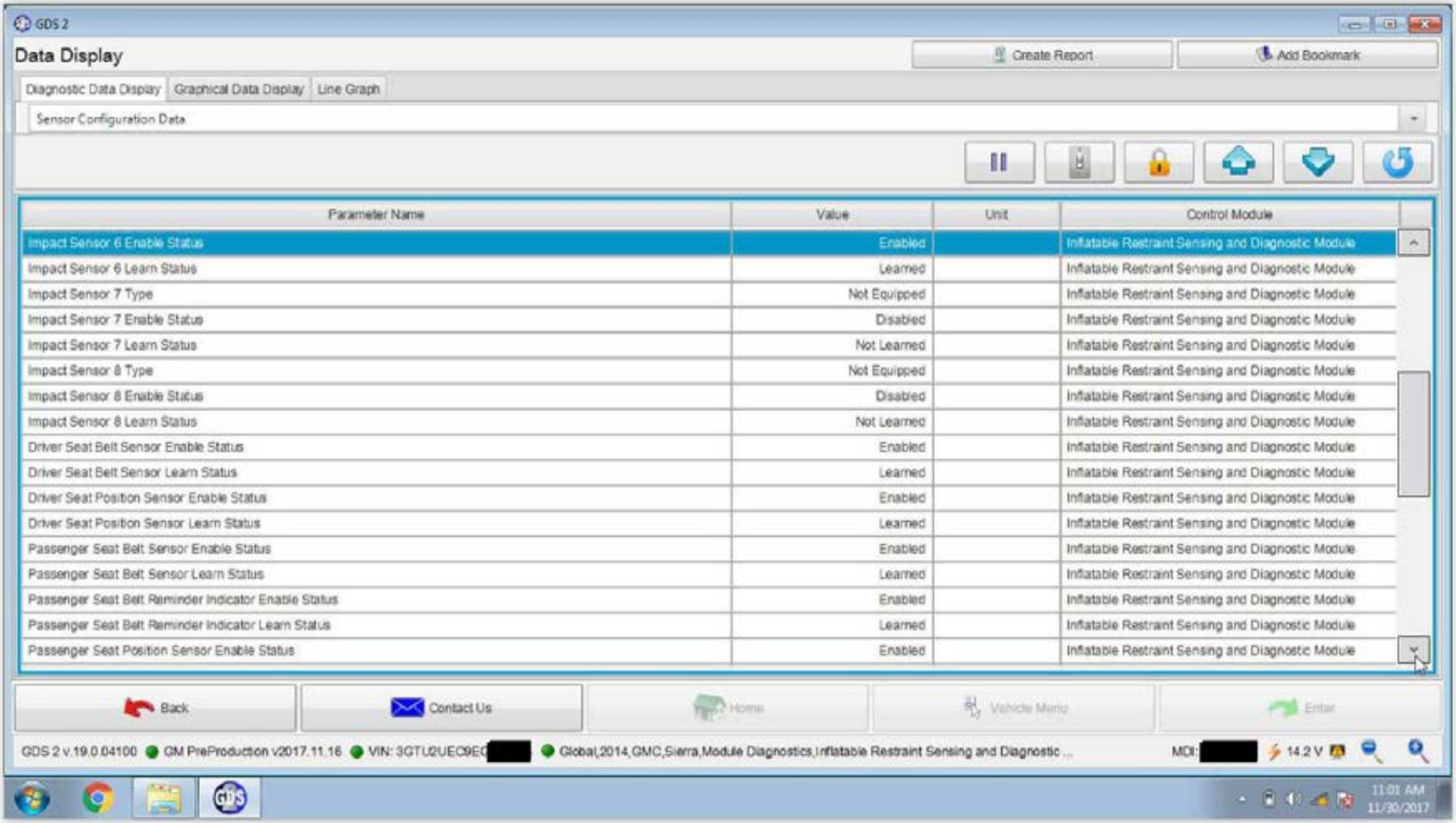

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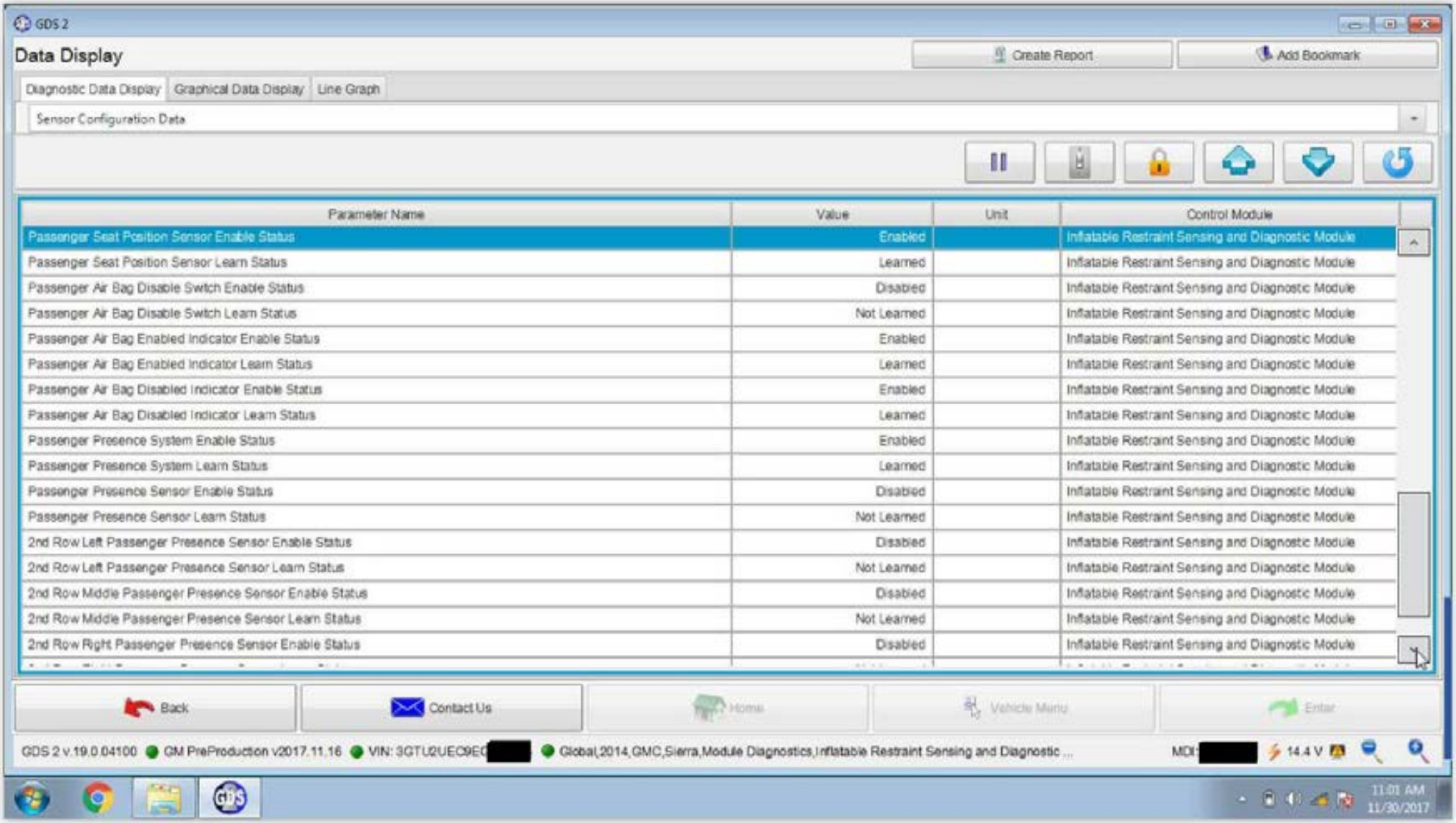
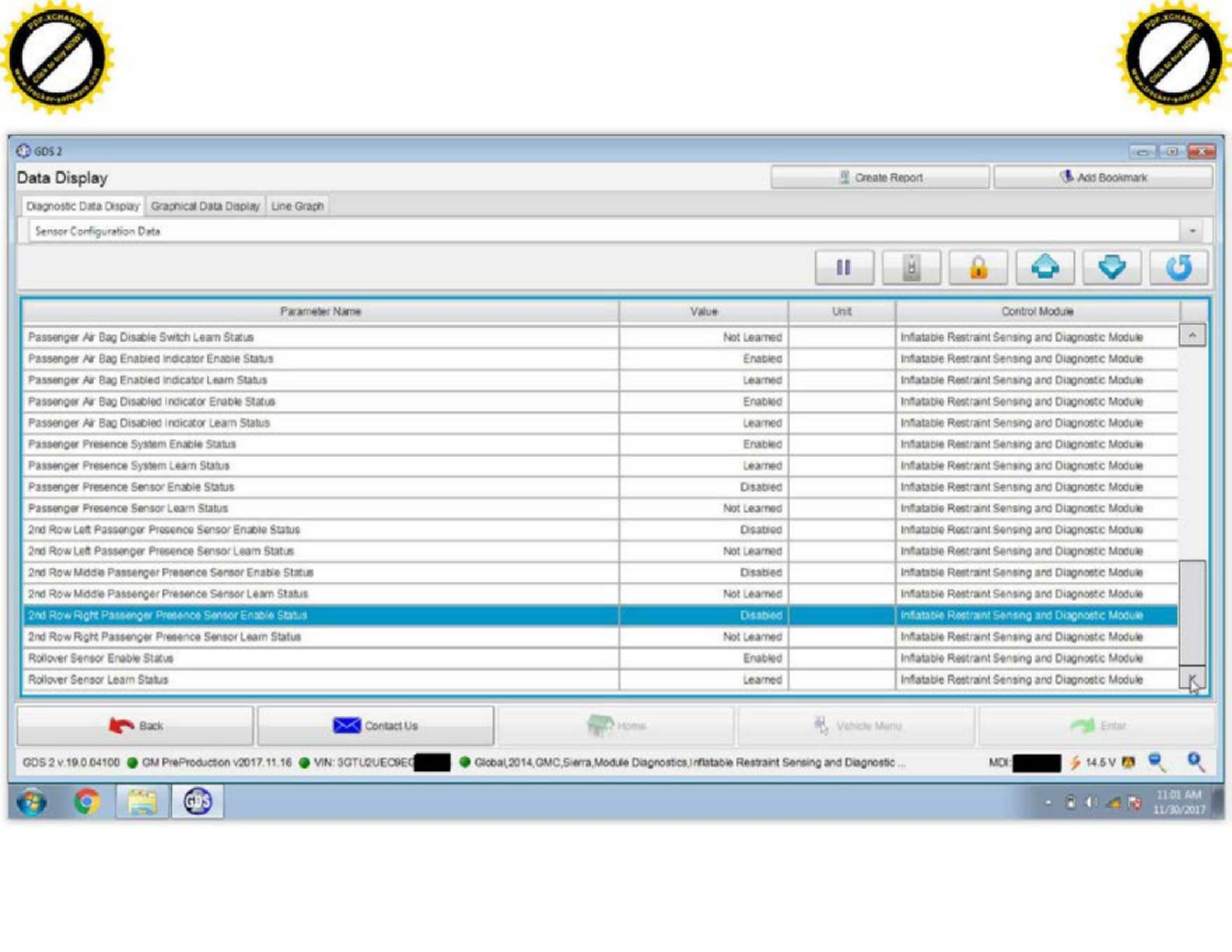
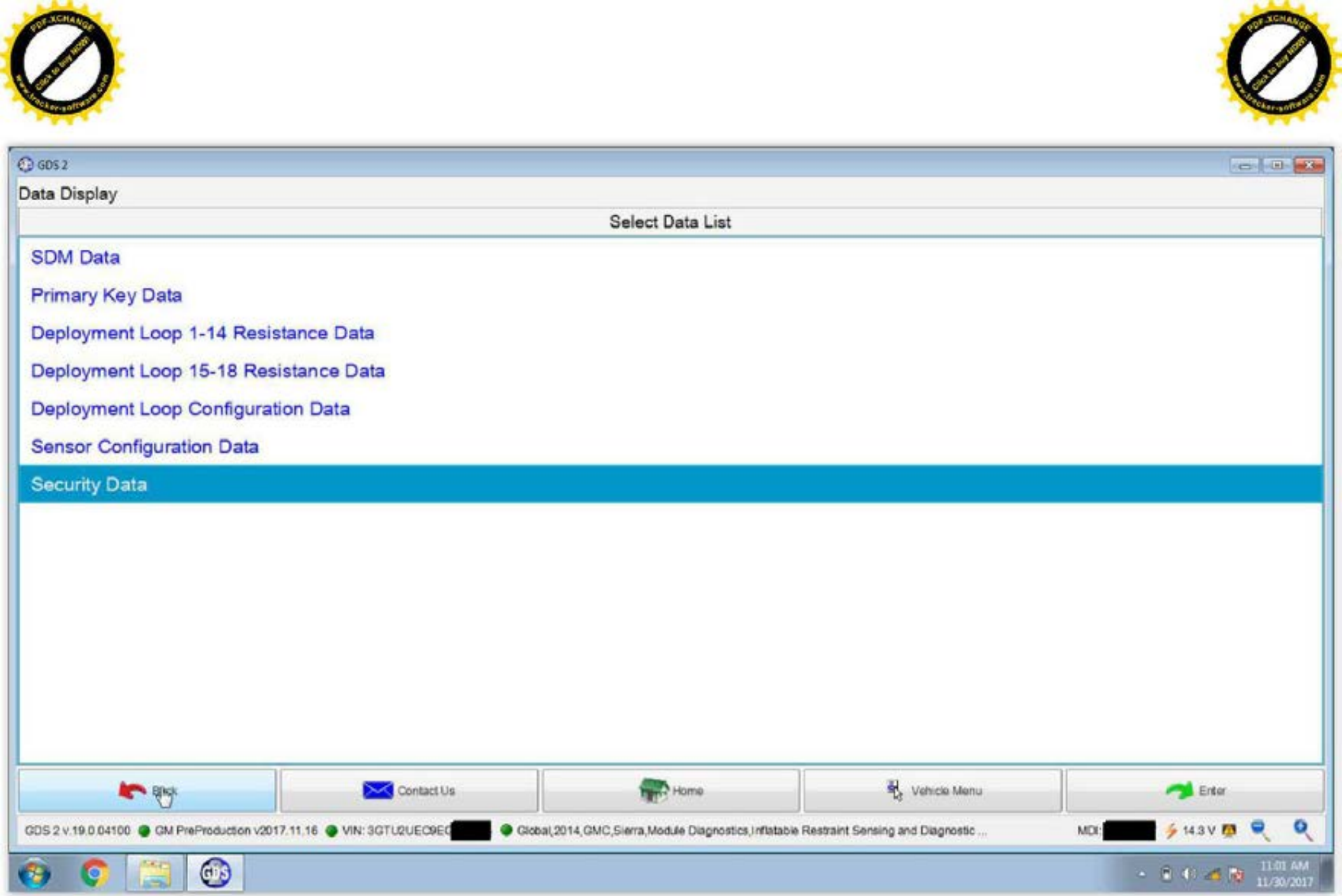



GDS 2
Data Display
Create Report
Add Bookmark
Diagnostic Data Display
Graphical Data Display
Line Graph
Sensor Configuration Data
Parameter Name
Value
Unit
Control Module
Passenger Air Bag Disable Switch Learn Status
Not Learned
Inflatable Restraint Sensing and Diagnostic Module
Passenger Air Bag Enabled Indicator Enable Status
Enabled
Passenger Air Bag Enabled Indicator Learn Status
Learned
Passenger Air Bag Disabled Indicator Enable Status
Enabled
Passenger Air Bag Disabled Indicator Learn Status
Learned
Passenger Presence System Enable Status
Enabled
Passenger Presence System Learn Status
Learned
Passenger Presence Sensor Enable Status
Disabled
Passenger Presence Sensor Learn Status
Not Learned
2nd Row Left Passenger Presence Sensor Enable Status
Disabled
2nd Row Left Passenger Presence Sensor Learn Status
Not Learned
2nd Row Middle Passenger Presence Sensor Enable Status
Disabled
2nd Row Middle Passenger Presence Sensor Learn Status
Not Learned
2nd Row Right Passenger Presence Sensor Enable Status
Disabled
2nd Row Right Passenger Presence Sensor Learn Status
Not Learned
Rollover Sensor Enable Status
Enabled
Rollover Sensor Learn Status
Learned
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
MDI:
14.5 V
11:01 AM
11/30/2017


GDS 2
Data Display
Select Data List
SDM Data
Primary Key Data
Deployment Loop 1-14 Resistance Data
Deployment Loop 15-18 Resistance Data
Deployment Loop Configuration Data
Sensor Configuration Data
Security Data
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ...
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14.3 V
11:01 AM
11/30/2017

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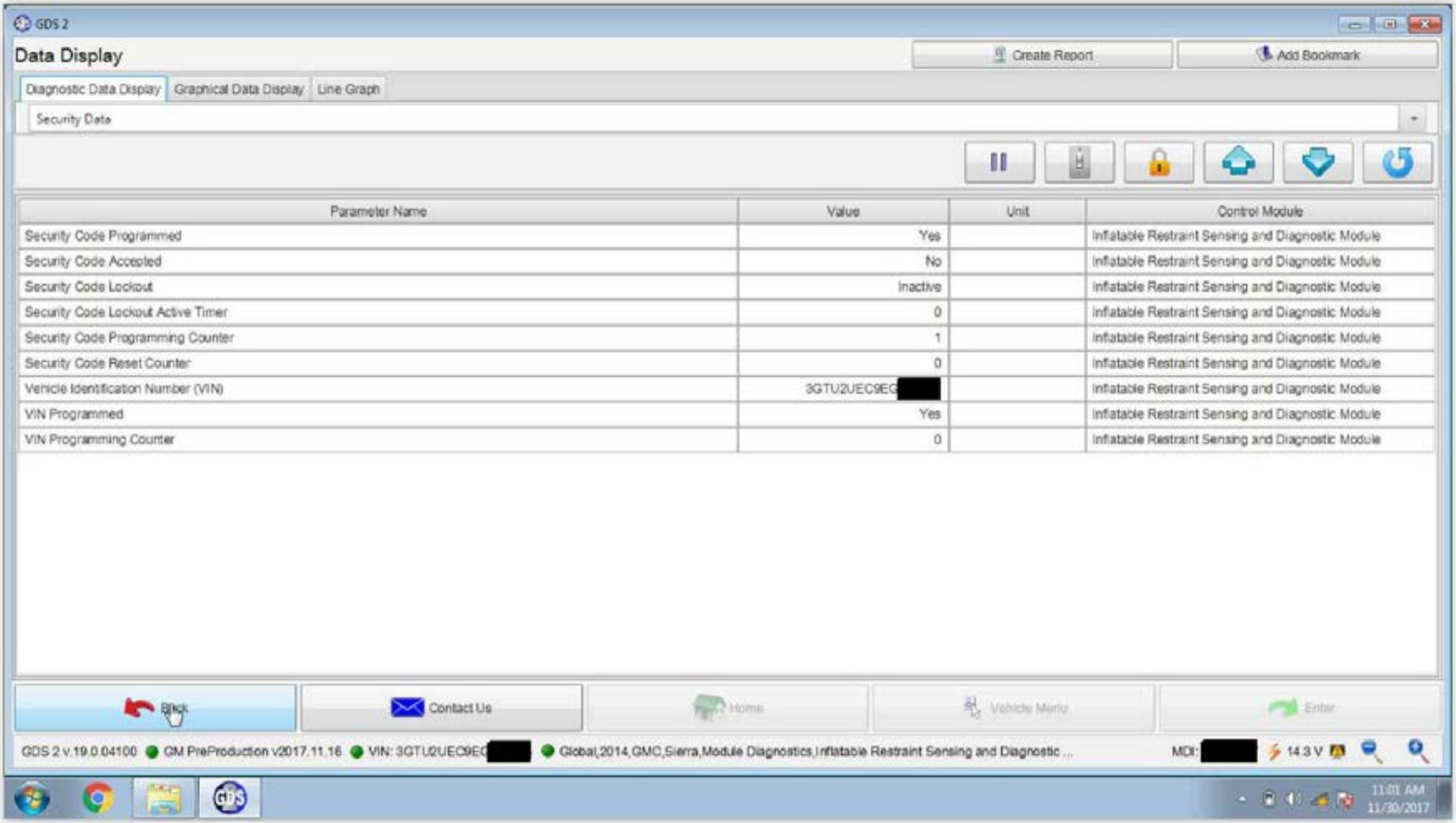

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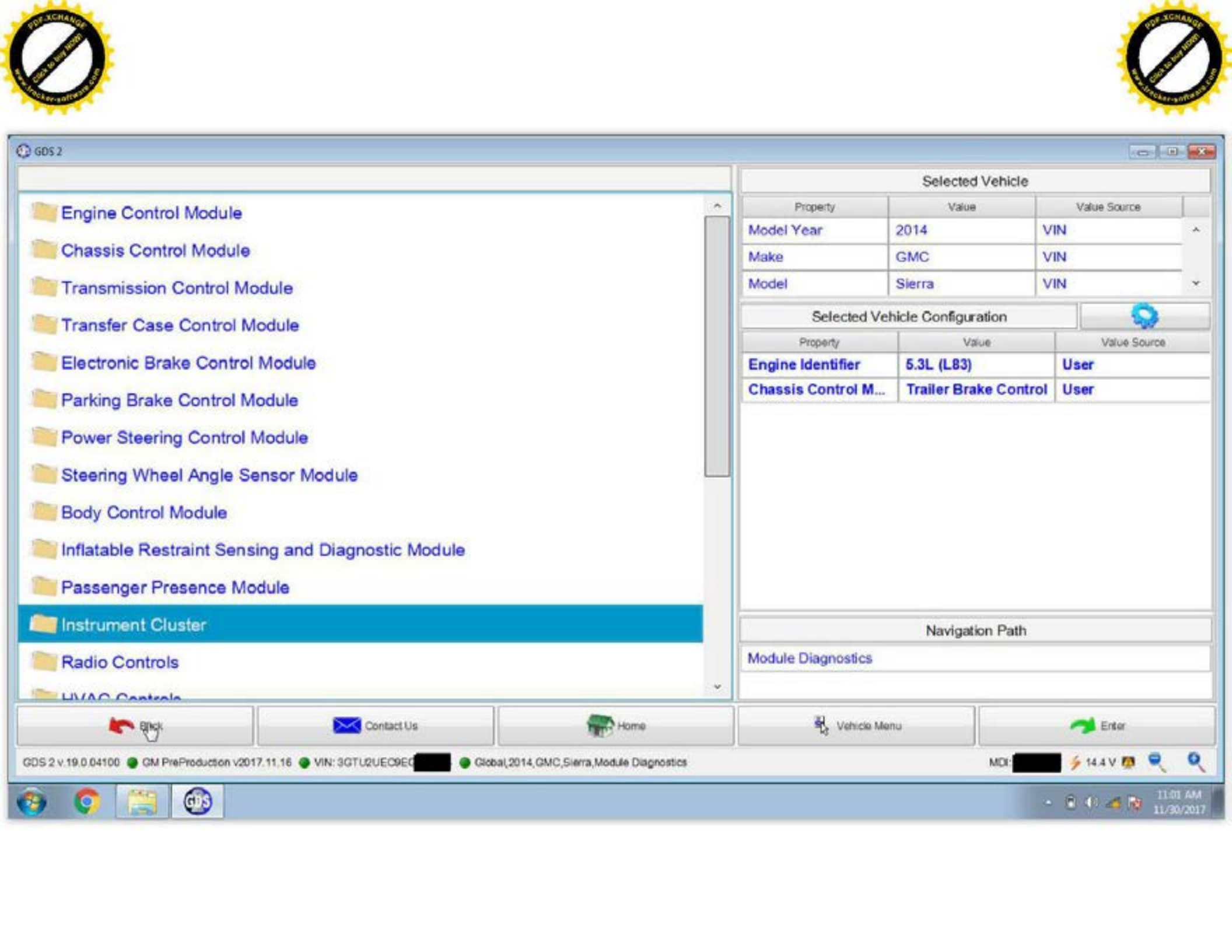

GDS 2
Engine Control Module
Chassis Control Module
Transmission Control Module
Transfer Case Control Module
Electronic Brake Control Module
Parking Brake Control Module
Power Steering Control Module
Steering Wheel Angle Sensor Module
Body Control Module
Inflatable Restraint Sensing and Diagnostic Module
Passenger Presence Module
Instrument Cluster
Radio Controls
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Module Diagnostics
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
Global,2014,GMC,Sierra,Module Diagnostics
14.4 V
11:01 AM
11/30/2017

GDS 2

Data Display

Create Report | Add Bookmark

Diagnostic Data Display | Graphical Data Display | Line Graph

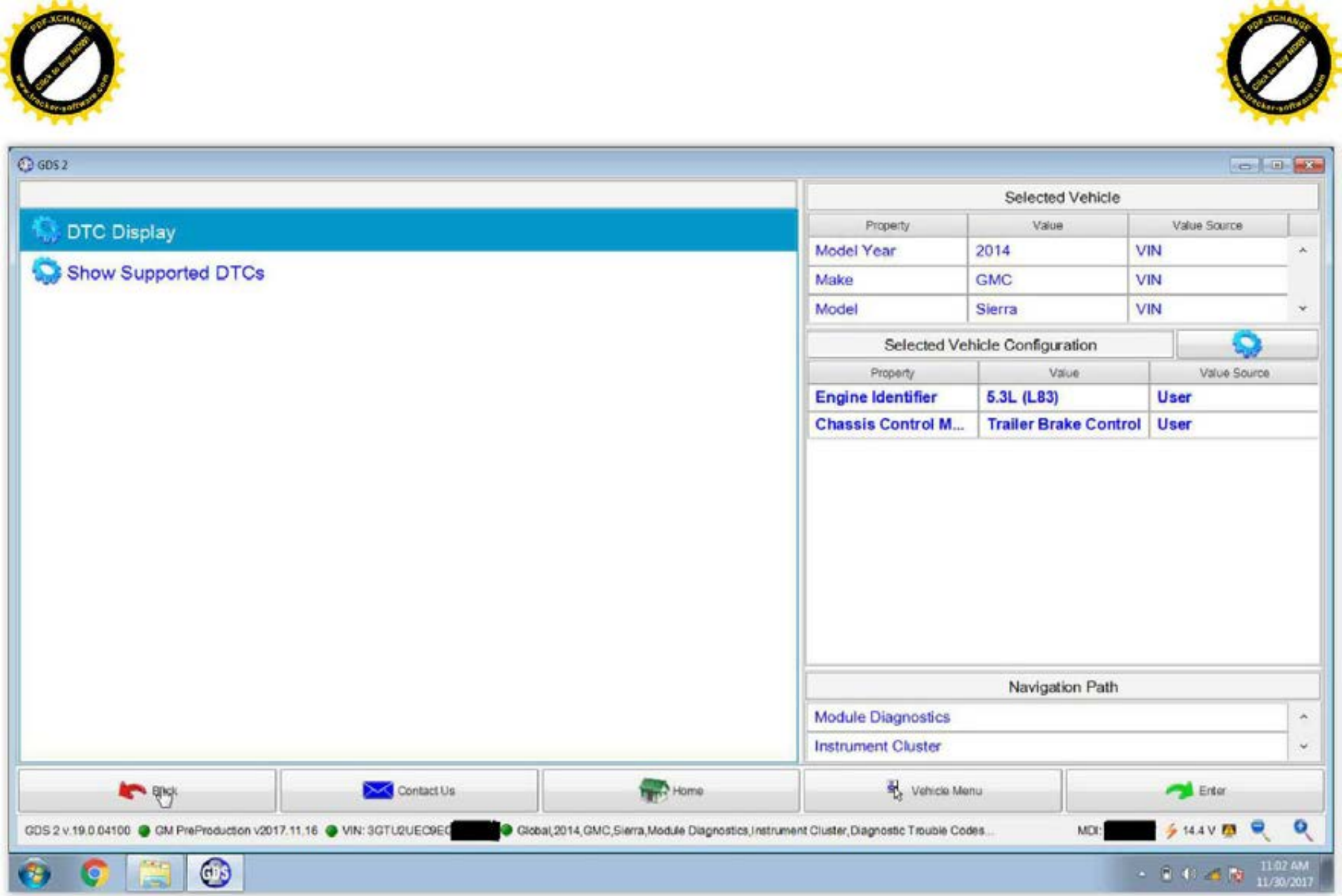
Sensor Configuration Data

Parameter Name	Value	Unit	Control Module
Impact Sensor 1 Type	1st Row Left Side		Inflatable Restraint Sensing and Diagnostic Module
Impact Sensor 1 Enable Status	Enabled		Inflatable Restraint Sensing and Diagnostic Module
Impact Sensor 1 Learn Status	Learned		Inflatable Restraint Sensing and Diagnostic Module
Impact Sensor 2 Type	1st Row Right Side		Inflatable Restraint Sensing and Diagnostic Module
Impact Sensor 2 Enable Status	Enabled		Inflatable Restraint Sensing and Diagnostic Module
Impact Sensor 2 Learn Status	Learned		Inflatable Restraint Sensing and Diagnostic Module
Impact Sensor 3 Type	Left Front		Inflatable Restraint Sensing and Diagnostic Module
Impact Sensor 3 Enable Status	Enabled		Inflatable Restraint Sensing and Diagnostic Module
Impact Sensor 3 Learn Status	Learned		Inflatable Restraint Sensing and Diagnostic Module
Impact Sensor 4 Type	Right Front		Inflatable Restraint Sensing and Diagnostic Module
Impact Sensor 4 Enable Status	Enabled		Inflatable Restraint Sensing and Diagnostic Module
Impact Sensor 4 Learn Status	Learned		Inflatable Restraint Sensing and Diagnostic Module
Impact Sensor 5 Type	2nd Row Left Side		Inflatable Restraint Sensing and Diagnostic Module
Impact Sensor 5 Enable Status	Enabled		Inflatable Restraint Sensing and Diagnostic Module
Impact Sensor 5 Learn Status	Learned		Inflatable Restraint Sensing and Diagnostic Module
Impact Sensor 6 Type	2nd Row Right Side		Inflatable Restraint Sensing and Diagnostic Module
Impact Sensor 6 Enable Status	Enabled		Inflatable Restraint Sensing and Diagnostic Module

Back | Contact Us | Home | Vehicle Menu | Enter

GDS 2 v.19.0.04100 | GM PreProduction v2017.11.16 | VIN: 3GTU2UEC9EG[redacted] | Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic ... | MDI: [redacted] | 14.2 V

11:01 AM
11/30/2017


GDS 2
DTC Display
Show Supported DTCs
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Module Diagnostics
Instrument Cluster
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Instrument Cluster,Diagnostic Trouble Codes...
MDI:
14.4 V
11:02 AM
11/30/2017

GDS 2

DTC Display

Create Report | Add Bookmark

Status	Control Module Name	Control Module Status	DTC Count	DLC Pin
✔	Instrument Cluster	No DTCs Stored	0	1

Control Module	DTC	Symptom Byte	Description	Symptom Description	Status

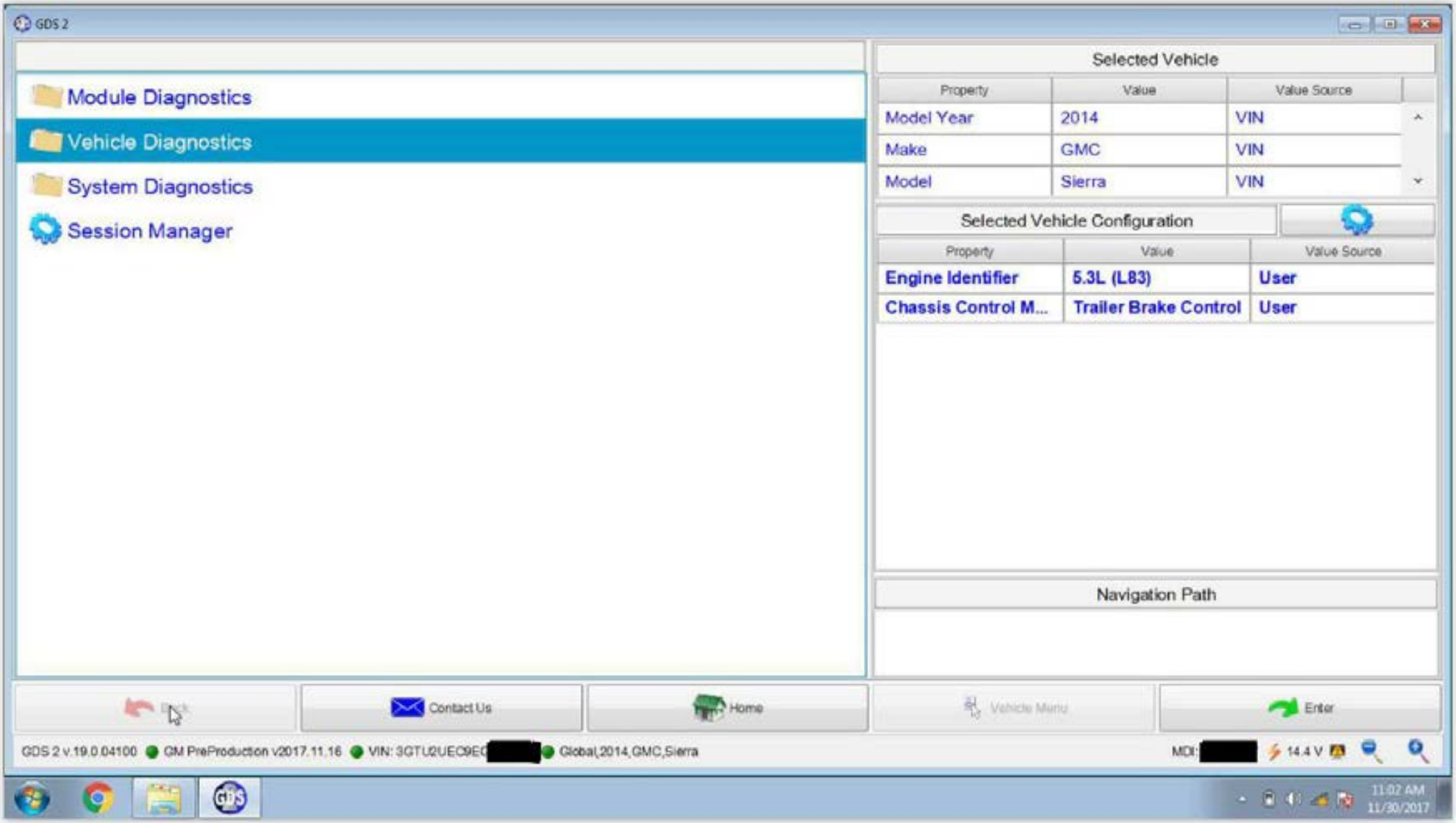
Category	Decoded Value

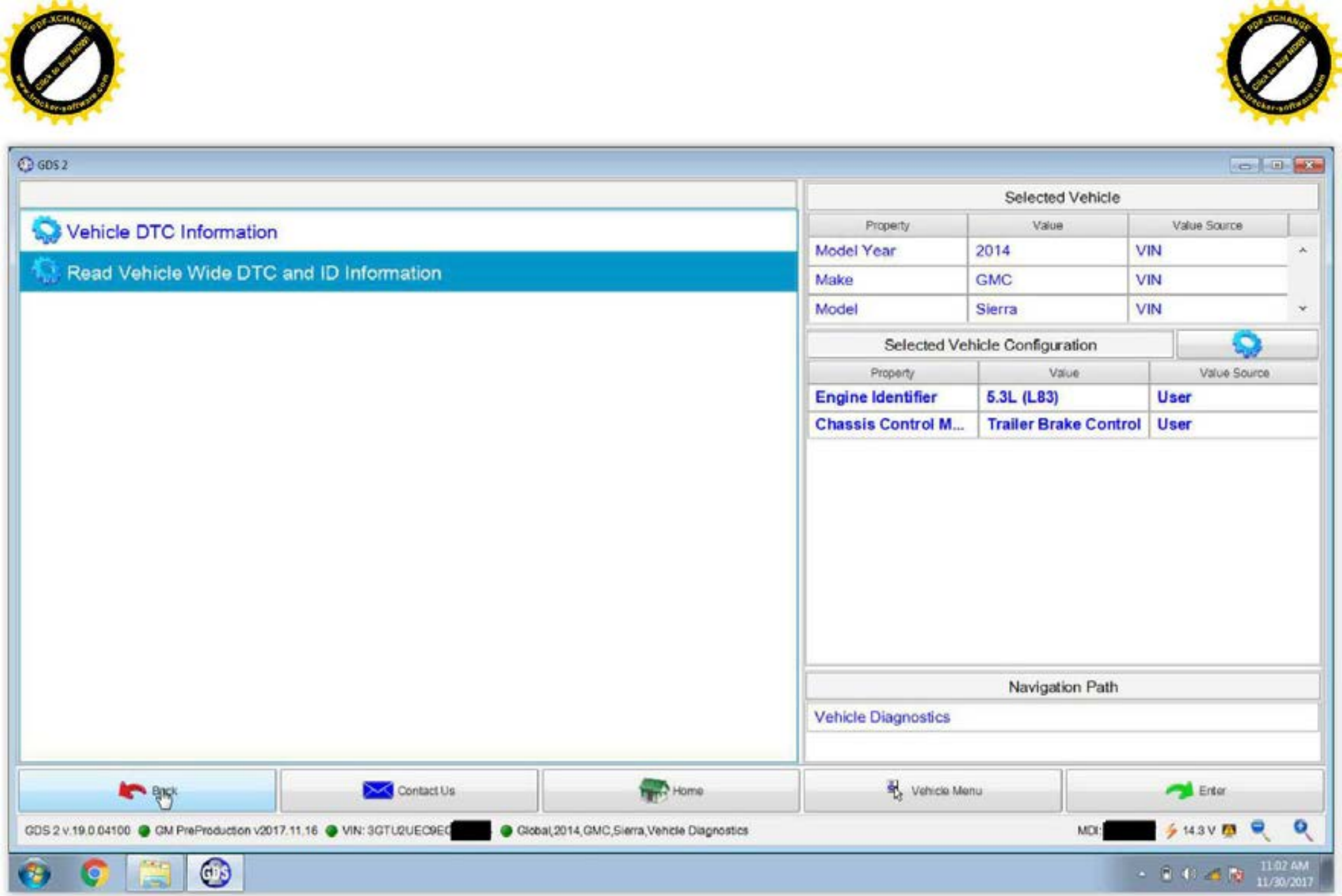
Clear DTCs | Refresh

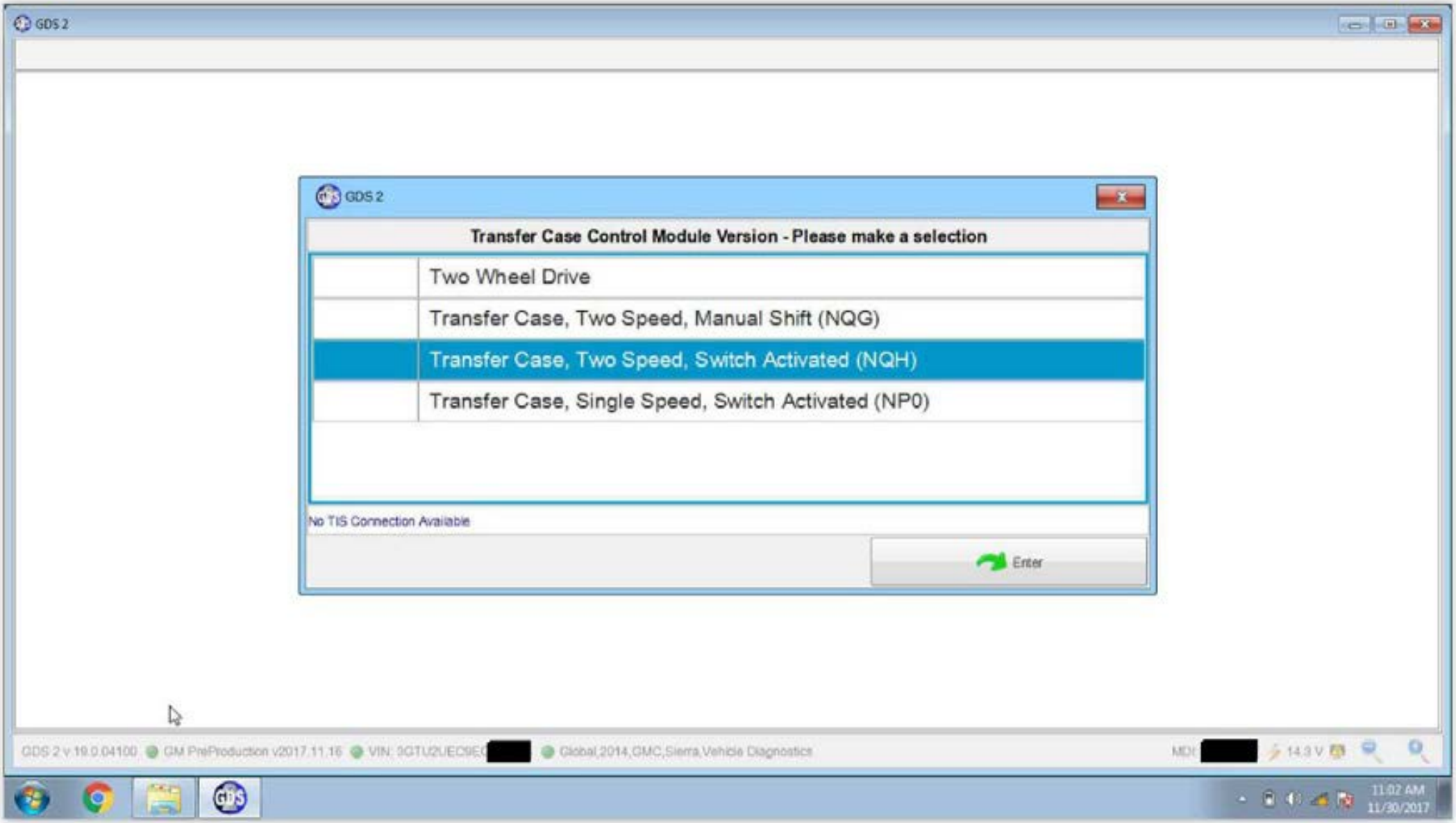
Back | Contact Us | Home | Vehicle Menu | Enter

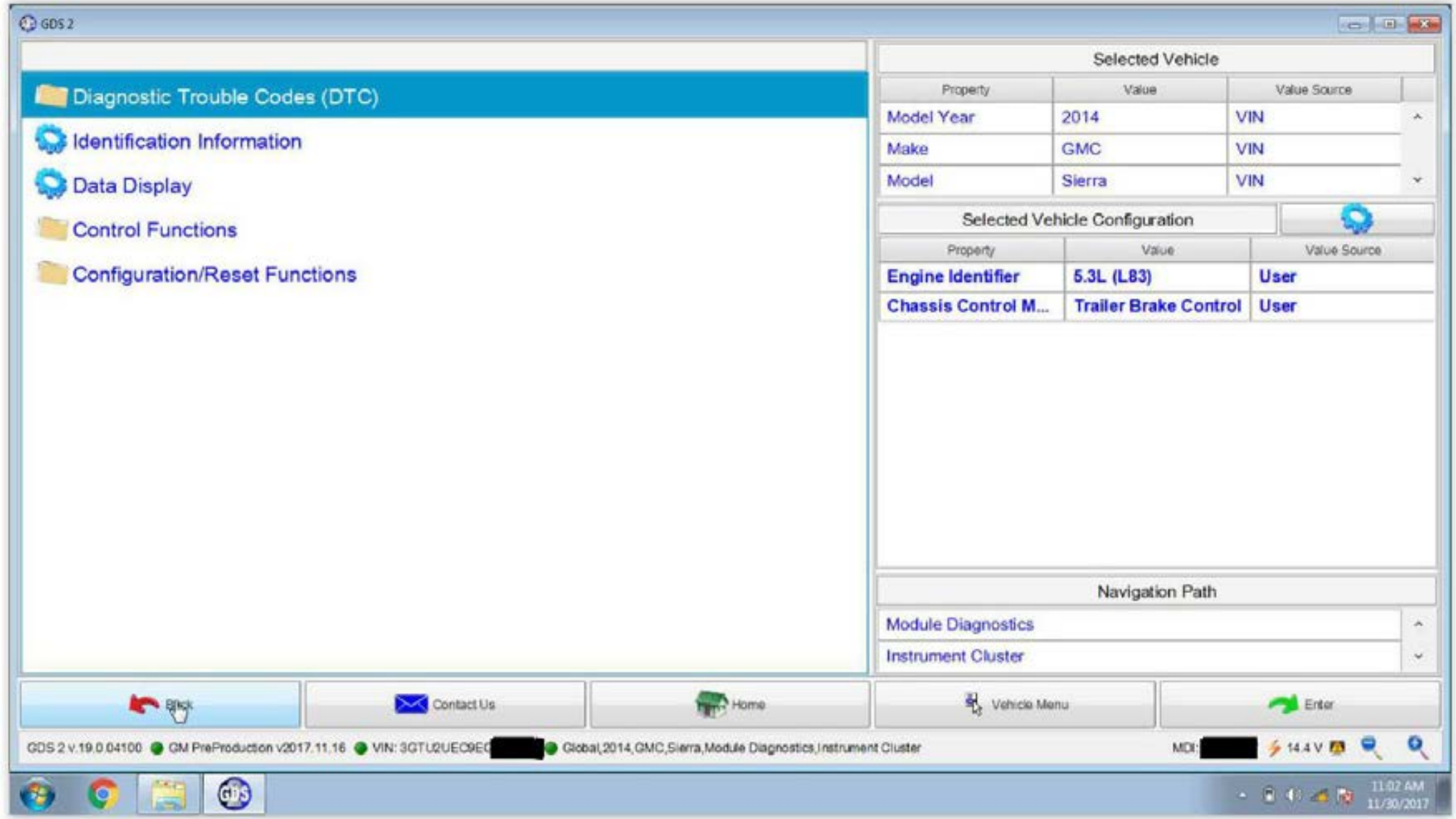
GDS 2 v.19.0.04100 | GM PreProduction v2017.11.16 | VIN: 3GTU2UEC9EG[redacted] | Global,2014,GMC,Sierra,Module Diagnostics,Instrument Cluster,Diagnostic Trouble Codes... | MDI:[redacted] | 14.3 V

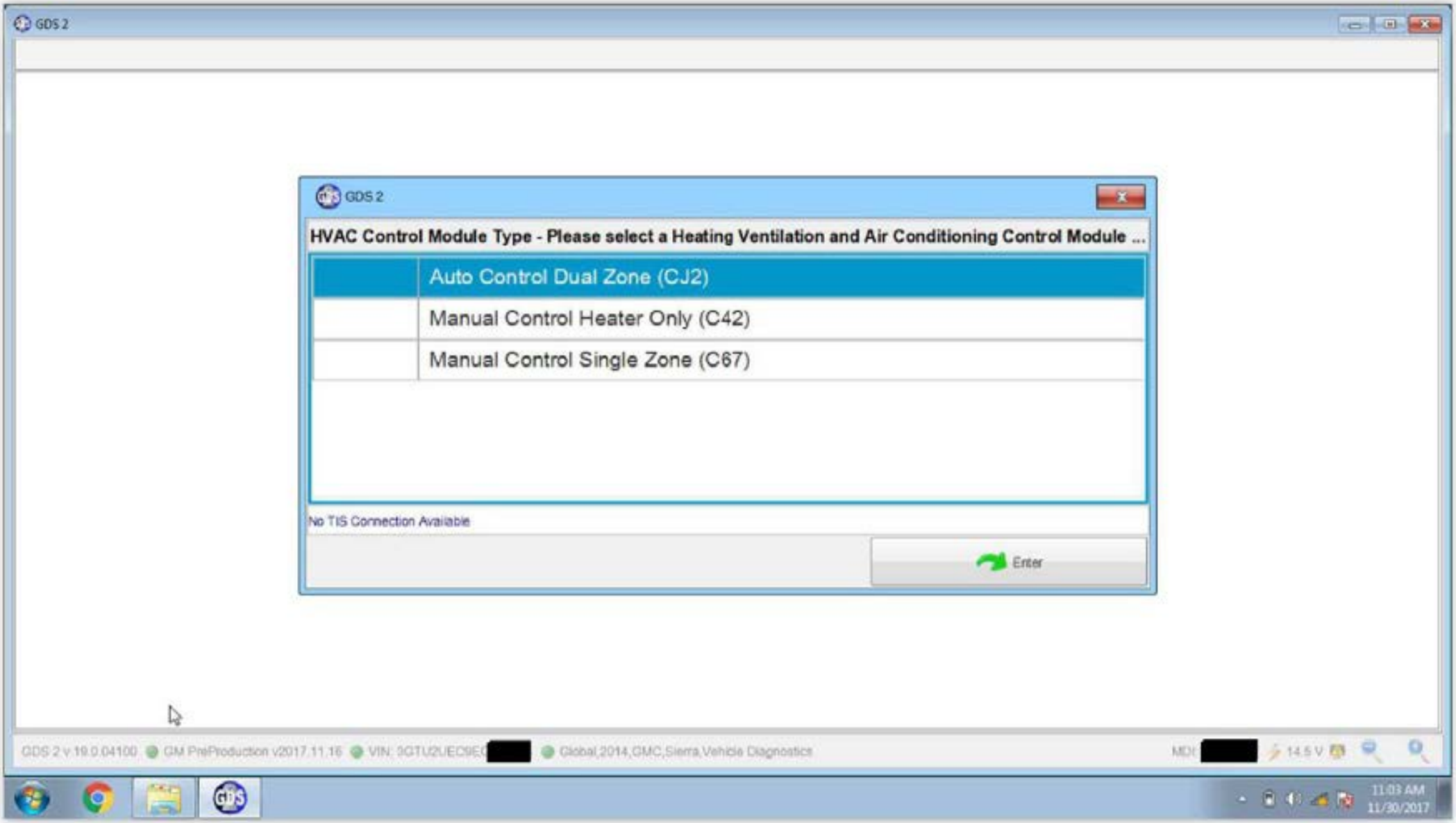
11:02 AM
11/30/2017


GDS 2
Module Diagnostics
Vehicle Diagnostics
System Diagnostics
Session Manager
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra
MDI:
14.4 V
11:02 AM
11/30/2017


GDS 2
Vehicle DTC Information
Read Vehicle Wide DTC and ID Information
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Vehicle Diagnostics
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Vehicle Diagnostics
MDI:
14.3 V
11:02 AM
11/30/2017


GDS 2
GDS 2
Transfer Case Control Module Version - Please make a selection
Two Wheel Drive
Transfer Case, Two Speed, Manual Shift (NQG)
Transfer Case, Two Speed, Switch Activated (NQH)
Transfer Case, Single Speed, Switch Activated (NP0)
No TIS Connection Available
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
Global,2014,GMC,Sierra,Vehicle Diagnostics
14.3 V
11:02 AM
11/30/2017


GDS 2
Diagnostic Trouble Codes (DTC)
Identification Information
Data Display
Control Functions
Configuration/Reset Functions
Selected Vehicle
Property
Value
Value Source
Model Year
2014
VIN
Make
GMC
VIN
Model
Sierra
VIN
Selected Vehicle Configuration
Property
Value
Value Source
Engine Identifier
5.3L (L83)
User
Chassis Control M...
Trailer Brake Control
User
Navigation Path
Module Diagnostics
Instrument Cluster
Back
Contact Us
Home
Vehicle Menu
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Instrument Cluster
MDI:
14.4 V
11:02 AM
11/30/2017


GDS 2
GDS 2
HVAC Control Module Type - Please select a Heating Ventilation and Air Conditioning Control Module ...
Auto Control Dual Zone (CJ2)
Manual Control Heater Only (C42)
Manual Control Single Zone (C67)
No TIS Connection Available
Enter
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
Global,2014,GMC,Sierra,Vehicle Diagnostics
14.5 V
11:03 AM
11/30/2017

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Global Diagnostic System 2

Read Vehicle Wide DTC and ID Information

Overview

Vehicle Identification Number (VIN)	3GTU2UEC9EG[redacted]
Report Creation Date	2017-11-30 11:03:07 CST

Vehicle Configuration Property

Make	GMC
Model	Sierra
Model Year	2014
Passenger Presence System Version	Passenger Presence System (AL0)
Chassis Control Module Version	Trailer Brake Control
Telematics Communication Interface Control Module Version	9
HVAC Control Module Type	Auto Control Dual Zone (CJ2)
Transfer Case Control Module Version	Transfer Case, Two Speed, Switch Activated (NQH)
Engine Identifier	5.3L (L83)

System Information Property

VCI Serial Number	MDI:[redacted]
Vehicle Session Creation Date	2017-11-30 10:45:55
Test Start Time	2017-11-30 11:03:01 CST

Engine Control Module

Identification Information	Value
Vehicle Identification Number (VIN)	3GTU2UEC9EG[redacted]
End Model Part Number	12663391
Base Model Part Number	12617943
Software Module 1 Identifier	12663390
Software Module 2 Identifier	12659529

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Software Module 3 Identifier	12642488
Software Module 4 Identifier	12645341
Software Module 5 Identifier	12660172
Software Module 6 Identifier	12659743
Software Module 7 Identifier	12625016
Software Module 8 Identifier	12642481

No DTCs Stored

Chassis Control Module

Identification Information	Value
Vehicle Identification Number (VIN)	
Subscriber ID	
Date Programmed	
Diagnostic Data Identifier	
Base Model Part Number	
End Model Part Number	
End Model Part Number Alpha Code	
Software Module 1 Identifier	
Software Module 2 Identifier	
Software Module 3 Identifier	
Software Module 4 Identifier	
Software Module 5 Identifier	
System Code	

Invalid Response to DTC Request

Transmission Control Module

Identification Information	Value
Vehicle Identification Number (VIN)	3GTU2UEC9EG[redacted]
Date Programmed	20140713
Diagnostic Data Identifier	0
End Model Part Number	24270598
Base Model Part Number	24239352
Software Module 1 Identifier	24270599
Software Module 1 Identifier Alpha Code	AA
Software Module 2 Identifier	24271132
Software Module 2 Identifier Alpha Code	AD
Software Module 3 Identifier	24271134
Software Module 3 Identifier Alpha Code	AD
Software Module 4 Identifier	24271135

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Software Module 4 Identifier Alpha Code	AD
System Code	0

No DTCs Stored

Transfer Case Control Module

Identification Information	Value
Vehicle Identification Number (VIN)	3GTU2UEC9EG[redacted]
Diagnostic Data Identifier	0306
Software Part Number	23285502
Calibration Part Number	23285505
End Model Part Number	24269597
Base Model Part Number	24256989
Hardware Version	A2ÿÿÿ

No DTCs Stored

Electronic Brake Control Module

Identification Information	Value
Vehicle Identification Number (VIN)	3GTU2UEC9EG[redacted]
Subscriber ID	ÿÿÿÿÿÿÿÿÿÿ
Date Programmed	Saturday, March 31, 65556
Diagnostic Data Identifier	2B03
XML Configuration Compatibility Identifier	260
XML Data File Part Number	23171758
XML Data File Alpha Code	EA
Previous Subscriber ID	
2nd Previous Subscriber ID	
Manufacturer Enable Counter	0
Manufacturer's Traceability Number	1114173FZE6M01DC
Module Diagnostic Address	28
End Model Part Number	23425455
Base Model Part Number	23425456
End Model Part Number Alpha Code	DA
Base Model Part Number Alpha Code	DA
Boot Software Part Number	23115283
Software Part Number Alpha Code	CA
Software Module 1 Identifier	23425342
Software Module 1 Identifier Alpha Code	DA
Software Module 2 Identifier	23425343
Software Module 2 Identifier Alpha Code	DA

Software Module 3 Identifier	23164786
Software Module 3 Identifier Alpha Code	DA
Software Module 4 Identifier	
Software Module 4 Identifier Alpha Code	
Software Module 5 Identifier	
Software Module 5 Identifier Alpha Code	
Software Module 6 Identifier	
Software Module 6 Identifier Alpha Code	
Software Module 7 Identifier	
Software Module 7 Identifier Alpha Code	
Software Module 8 Identifier	
Software Module 8 Identifier Alpha Code	
GMLAN Identification Data - Bus 1 Type	High Speed CAN Bus
GMLAN Identification Data - GMLAN Kernel 1 Version	300
GMLAN Identification Data - Data Dictionary 1 Version	60407
GMLAN Identification Data - Bus 2 Type	Chassis Expansion CAN Bus
GMLAN Identification Data - GMLAN Kernel 2 Version	300
GMLAN Identification Data - Data Dictionary 2 Version	60401
System Code	2B

No DTCs Stored

Parking Brake Control Module

No Communication

Power Steering Control Module

Identification Information	Value
System Identification	NEXTR0300
System Name or Engine Type	RACK-EPS
Subscriber ID	0000000000
Date Programmed	Wednesday, August 30, 2017
Diagnostic Data Identifier	901
Manufacturer Enable Counter	0
Module Diagnostic Address	31
Manufacturer's Traceability Number	A114182041795333
Software Module 1 Identifier	23433183
Software Module 2 Identifier	84391465
Software Module 3 Identifier	
End Model Part Number	23467710
Base Model Part Number	23136120

Software Module 1 Identifier Alpha Code	AA
Software Module 2 Identifier Alpha Code	AA
End Model Part Number Alpha Code	AA
Base Model Part Number Alpha Code	AA
Boot Software Part Number	23467711

No DTCs Stored

Steering Wheel Angle Sensor Module

Identification Information	Value
Diagnostic Data Identifier	501
Manufacturer's Traceability Number	2314162416201870
Module Diagnostic Address	34
End Model Part Number	13590209
End Model Part Number Alpha Code	CD
GMLAN Identification Data - Bus 1 Type	Chassis Expansion CAN Bus
GMLAN Identification Data - GMLAN Kernel 1 Version	300
GMLAN Identification Data - Data Dictionary 1 Version	50202

No DTCs Stored

Body Control Module

Identification Information	Value
End Model Part Number	13594768
Boot Software Part Number	13586286
Manufacturer Enable Counter	0
Calibration Part Number 1	13594771
Calibration Part Number 2	23490954
Calibration Part Number 3	23490948
Calibration Part Number 4	23490927
Calibration Part Number 5	23490931
Calibration Part Number 6	23490914
Calibration Part Number 7	23490887
Calibration Part Number 8	23490872
Calibration Part Number 9	23490862
Calibration Part Number 10	23490839
Calibration Part Number 11	23490819
Calibration Part Number 12	23490813
Calibration Part Number 13	13338869
Calibration Part Number 14	23193183
Calibration Part Number 15	13505711

Calibration Part Number 16	13505709
Calibration Part Number 17	13505710
Calibration Part Number 18	13505707
Calibration Part Number 19	13505708
Calibration Part Number 20	23490812
Diagnostic Data Identifier	401
Module Diagnostic Address	40
Vehicle Identification Number (VIN)	3GTU2UEC9EG[redacted]
Odometer	80892

No DTCs Stored

Inflatable Restraint Sensing and Diagnostic Module

Identification Information	Value
Vehicle Identification Number (VIN)	3GTU2UEC9EG[redacted]
End Model Part Number	13592880
Base Model Part Number	13590210
Manufacturer's Traceability Number	K2141813M0TWPJ00
Inflatable Restraint Sensing and Diagnostic Module Primary Key	5108
Software Part Number	13518038
Calibration Part Number 1	23205108
Calibration Part Number 2	23207234
Diagnostic Data Identifier	0B11
Software Module 1 Identifier	0
Software Module 2 Identifier	0
High Voltage Disable Requested - Crash Event Detected	No
Transmitting Acceleration Sensor Reading on Bus	Enabled

No DTCs Stored

Passenger Presence Module

Identification Information	Value
End Model Part Number	23133681
Base Model Part Number	23133681
Manufacturer's Traceability Number	BR3681S17140EWSF
Software Part Number	23133762
Calibration Part Number 1	23133682

No DTCs Stored

Instrument Cluster

Identification Information	Value
Vehicle Identification Number (VIN)	3GTU2UEC9EG[redacted]
Odometer	80892
Subscriber ID	PCSISTN#25
Previous Subscriber ID	ÿÿÿÿÿÿÿÿÿÿ
2nd Previous Subscriber ID	
Date Programmed	Sunday, July 13, 2014
Diagnostic Data Identifier	0569
XML Configuration Compatibility Identifier	13
XML Data File Part Number	23498636
XML Data File Alpha Code	AW
Manufacturer Enable Counter	0
Module Diagnostic Address	60
End Model Part Number	23223544
Base Model Part Number	22761824
Software Module 1 Identifier	23223555
Software Module 2 Identifier	
Software Module 3 Identifier	
Software Module 4 Identifier	
Software Module 5 Identifier	23164779
Software Module 6 Identifier	23179946
Software Module 7 Identifier	22877868
Software Module 8 Identifier	23464330
Software Module 9 Identifier	22877878
Software Module 10 Identifier	22877880
Software Module 12 Identifier	23456333
Software Module 13 Identifier	23424053
Software Module 14 Identifier	23101028
Software Module 15 Identifier	28397719
Software Module 16 Identifier	0
GMLAN Identification Data - Bus 1 Type	Low Speed CAN Bus
GMLAN Identification Data - GMLAN Kernel 1 Version	300
GMLAN Identification Data - Data Dictionary 1 Version	60402
System Code	05
Calibration Part Number 12	
Manufacturer's Traceability Number	1114188AGGV65WE0
Steering Wheel Control Switches Part Number	486564097
Head-Up Display Part Number	0

No DTCs Stored

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Radio Controls

Identification Information	Value
Boot Software Part Number	22884775
Calibration Part Number 1	22884770
Calibration Part Number 2	
Calibration Part Number 3	
End Model Part Number	23176316
Base Model Part Number	23176316

No DTCs Stored

HVAC Controls

Identification Information	Value
Boot Software Part Number	22884779
Calibration Part Number 1	22884774
Calibration Part Number 2	
Calibration Part Number 3	
Diagnostic Data Identifier	FFFF
End Model Part Number	23176289
Base Model Part Number	23176289

No DTCs Stored

Radio

Identification Information	Value
End Model Part Number	13592804
Boot Software Part Number	287454020
Software Module 1 Identifier	13592802
Software Module 2 Identifier	13590757
Software Module 3 Identifier	23453622
Software Module 4 Identifier	23200930
Software Module 5 Identifier	23146926
Software Module 6 Identifier	23163210
Software Module 7 Identifier	23146912
Software Module 8 Identifier	22908397
Software Module 9 Identifier	22908412
Software Module 10 Identifier	22908401
Software Module 11 Identifier	23146905
Digital Radio Receiver ID	ULY283WY
DVD Region Code	

DVD Region Code Changes Remaining	
Manufacturer Enable Counter	0
VIN Digits 2-17	GTU2UEC9EG[redacted]
Diagnostic Data Identifier	203
Manufacturer's Traceability Number	8928045ML7148790

No DTCs Stored

Amplifier

No Communication

Media Disc Player

No Communication

Human Machine Interface Control Module

Identification Information	Value
End Model Part Number	23443746
Boot Software Part Number	23443769
Calibration Part Number 1	23443769
Calibration Part Number 2	23195533
Calibration Part Number 3	23471854
Calibration Part Number 4	23196682
Calibration Part Number 5	23137227
Calibration Part Number 6	23176150
Calibration Part Number 7	23137260
Calibration Part Number 8	23154071
Calibration Part Number 9	23137230
Calibration Part Number 10	23175612
Calibration Part Number 11	23151565
Calibration Part Number 12	0
Calibration Part Number 13	0
Calibration Part Number 14	23443775
Calibration Part Number 15	23443783
Calibration Part Number 16	0
Calibration Part Number 17	10000002
Calibration Part Number 18	14002025
Calibration Part Number 19	14002017
Control Module Production Date	22.06.2014
Software Freeze Date	28.11.2013
VIN Digits 2-17	GTU2UEC9EG[redacted]

Diagnostic Data Identifier	8F01
Manufacturer Enable Counter	0
Hardware Version	PP 1.00

No DTCs Stored

Telematics Communication Interface Control Module

Identification Information	Value
Bluetooth	Disabled
Call Mode	CDMA B Band
Current Transceiver Identifier	4160
End Model Part Number	23115625
Firmware Over-the-Air Version	4308
GSM Network Code	65535
GSM Station Identifier	4160
Manufacturer	LG
Manufacturer's Traceability Number	[redacted]
Mobile Directory Number	
Mobile Identification Number	
Mobile Equipment Identifier	
Module Generation Identifier	9
Network Access Identifier	[redacted]
Network Access Identifier Password	vzw
Off-Board Navigation	Enabled
OnStar Customer Identifier	80081240
Option Configuration	On
Preferred Roaming List Outdated Status	No
Preferred Roaming List Update Command	Inactive
Preferred Roaming List Version Number	201
Remote Vehicle Speed Limiting	Active
Software Module 1 Identifier	344E36
Software Module 1 Identifier Alpha Code	4N6
Utility File Part Number	22790658

No DTCs Stored

HVAC Control Module

Identification Information	Value
Vehicle Identification Number (VIN)	3GTU2UEC9EG[redacted]
Date Programmed	Sunday, July 13, 2014
Diagnostic Data Identifier	51B

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End Model Part Number	13591693
Base Model Part Number	13591693
Software Module 1 Identifier	13591698
Software Module 2 Identifier	23433579
Software Module 3 Identifier	23478759

No DTCs Stored

Parking Assist Control Module

No Communication

Claimant Interview: [redacted]

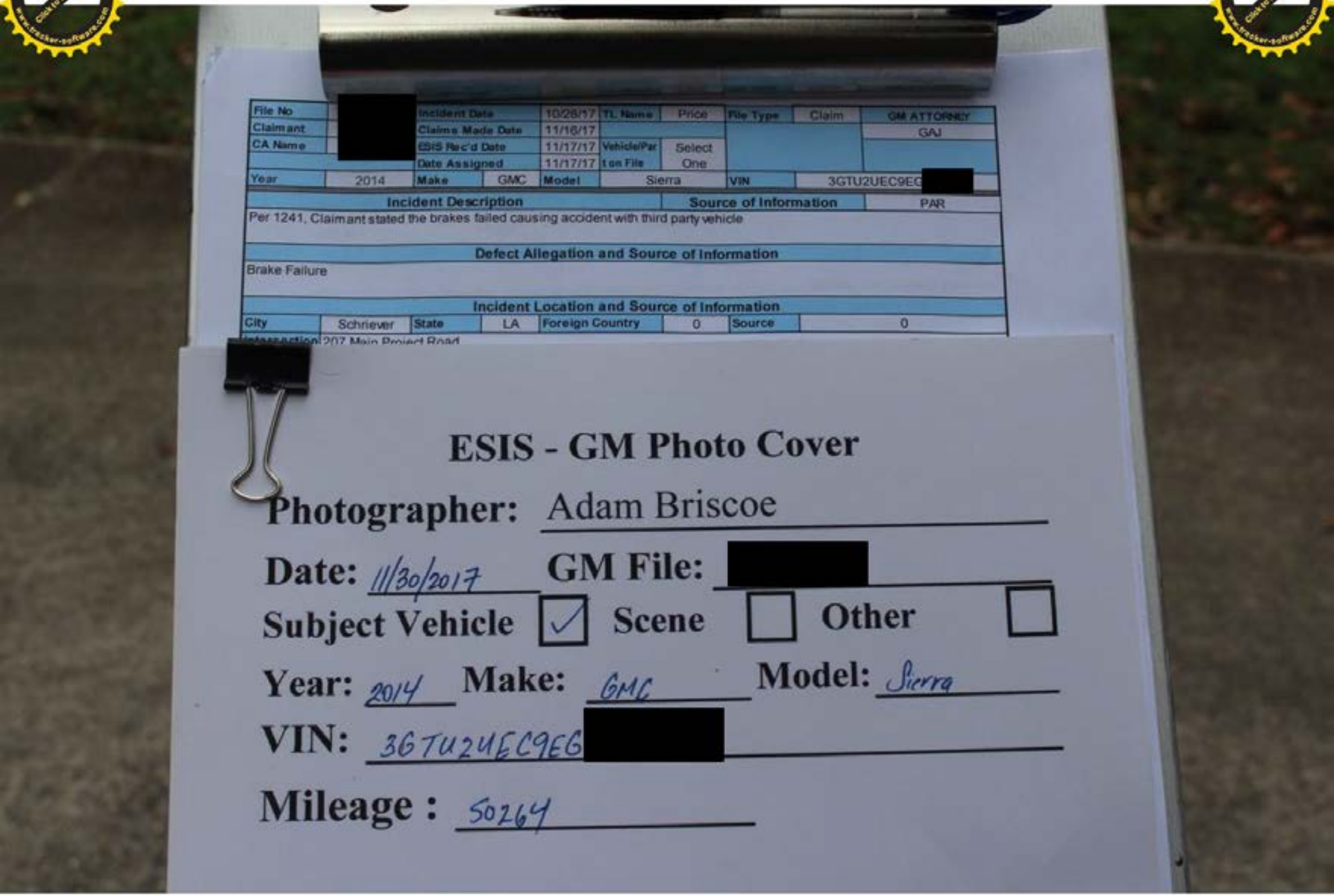
Interview by: Cathy Gwynn

File No: [redacted]

CLG 11/27/17 - I completed interview with claimant. Claimant verified doi, vehicle and incident location. Claimant is the owner of the vehicle and was the driver on the doi. Claimant did not have any passengers with him. He was not wearing his seatbelt. Claimant informed me the incident occurred in his driveway. He stated they were having a kid party at his house. His son-in-law [redacted] was parked in the driveway behind him. Claimant was asked to move his vehicle for something related to the party. He got in the vehicle and while backing up hit his son-in-law vehicle. He stated he pressed on the brakes to prevent from hitting the vehicle but the vehicle kept rolling. He stated he have a trailer hitch on his truck and that is what his son-in-law vehicle. He stated the brake bottomed out. The brake pad went all the way down but the vehicle didn't stop. He stated there was no pressure in the brakes. He stated the compression pump for the brakes had went out. He had just purchased the vehicle the day before the incident for $32K. He denied warning lights on the dash and he wasn't aware of prior accidents. Claimant driveway had no incline and was a flat surface. The damage to his son-in-law vehicle was the size of a thumbnail. The repair is approximately $800.

The next day claimant drove the vehicle about ten miles from home. He was pulling his boat with the vehicle. He went to back the boat/vehicle up and the brakes went out again causing him to almost go into a Bayou. He therefore drove the vehicle back home, parked the boat and then drove to the dealership. He stated the brakes would slow him down but the vehicle wouldn't completely stop. The dealership changed the vacuum pump under warranty and the vehicle was fine after that. He had it repaired at Barker GMC. James Landry was the used car service manager he dealt with.

Claimant would like his son-in-law vehicle repaired due to the brakes going out. [redacted] may be reached at [redacted]. His vehicle is a Z71 4x4 Chevrolet Pick-Up. He lives in Houma, LA. Claimant confirmed he had no injuries. Claimant authorized inspection and download of the vehicle 10:25am. I explained the claims process and requested repair order and estimate.



File No	[redacted]	Incident Date	10/26/17	TL Name	Price	File Type	Claim	GM ATTORNEY
Claimant		Claims Made Date	11/16/17					GAJ
CA Name		ESIS Rec'd Date	11/17/17	Vehicle/Par	Select One			
		Date Assigned	11/17/17	t on File				
Year	2014	Make	GMC	Model	Sierra	VIN	3GTU2UEC9EG[redacted]	

Incident Description	Source of Information	PAR
Per 1241, Claimant stated the brakes failed causing accident with third party vehicle		

Defect Allegation and Source of Information
Brake Failure

Incident Location and Source of Information							
City	Schriever	State	LA	Foreign Country	0	Source	0
Intersection	207 Main Project Road						

ESIS - GM Photo Cover

Photographer: Adam Briscoe

Date: 11/30/2017 **GM File:** [redacted]

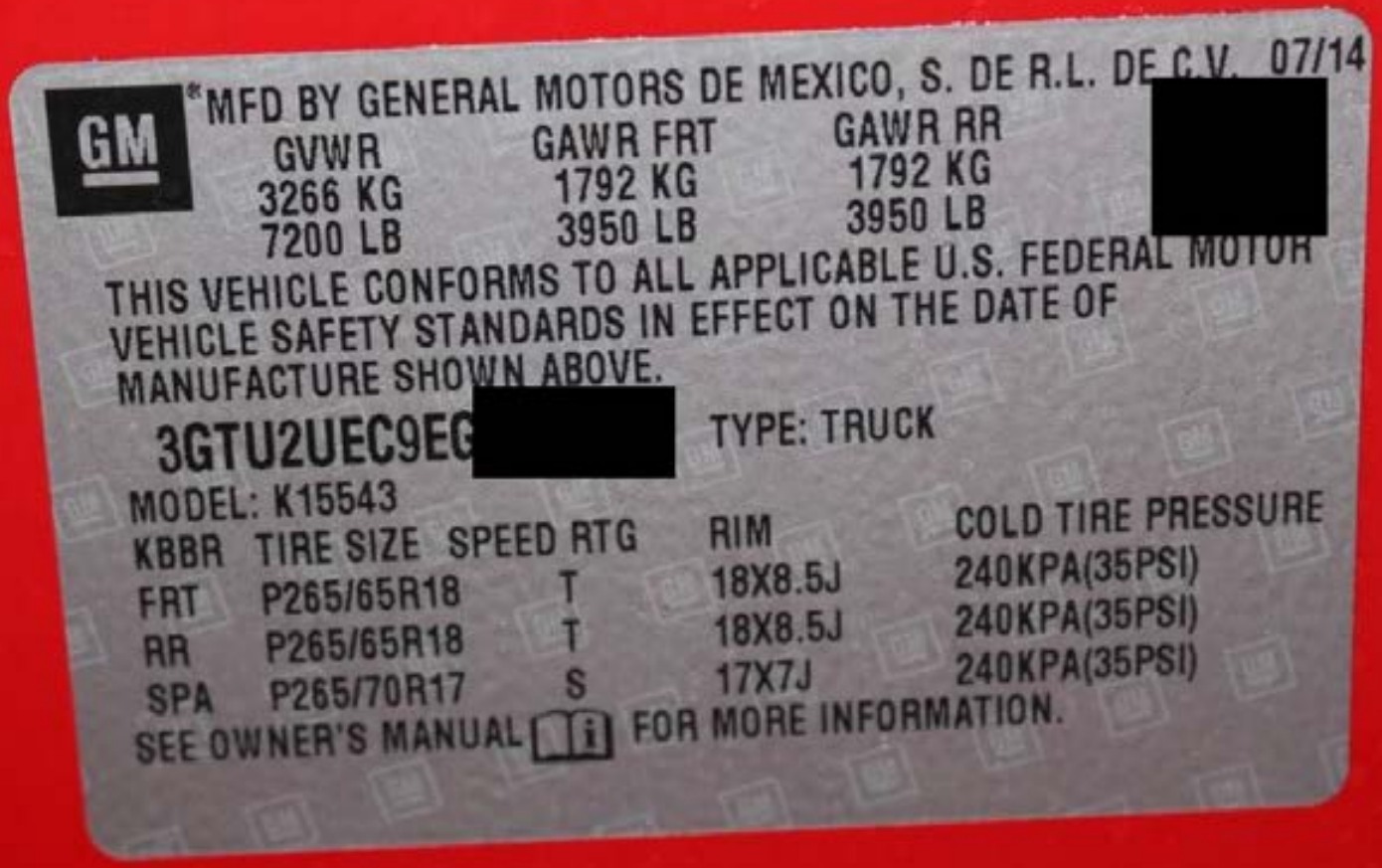
Subject Vehicle ☑ **Scene** ☐ **Other** ☐

Year: 2014 **Make:** GMC **Model:** Sierra

VIN: 3GTU2UEC9EG[redacted]

Mileage : 50264

GM
3GTU2UEC9EG


GM
*MFD BY GENERAL MOTORS DE MEXICO, S. DE R.L. DE C.V. 07/14
GVWR
3266 KG
7200 LB
GAWR FRT
1792 KG
3950 LB
GAWR RR
1792 KG
3950 LB
[redacted]
THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.
3GTU2UEC9EG[redacted]
TYPE: TRUCK
MODEL: K15543
KBBR TIRE SIZE SPEED RTG RIM COLD TIRE PRESSURE
FRT P265/65R18 T 18X8.5J 240KPA(35PSI)
RR P265/65R18 T 18X8.5J 240KPA(35PSI)
SPA P265/70R17 S 17X7J 240KPA(35PSI)
SEE OWNER'S MANUAL FOR MORE INFORMATION.

This vehicle may include mercury-containing devices installed by the manufacturer:
• High intensity discharge headlamps
• Back-lit instruments
• Video display screens
Remove devices before vehicle disposal (upon removal of devices, these parts may be recycled or disposed as hazardous waste.
TIRE AND LOADING INFORMATION
SEATING CAPACITY
TOTAL 6
FRONT 3
REAR 3
The combined weight of occupants and cargo should never exceed 787 kg or 1736 lbs.
TIRE
ORIGINAL SIZE
COLD TIRE PRESSURE
FRONT
P265/65R18
T
240 kPa, 35 PSI
REAR
P265/65R18
T
240 kPa, 35 PSI
SPARE
P265/70R17
S
240 kPa, 35 PSI
SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION

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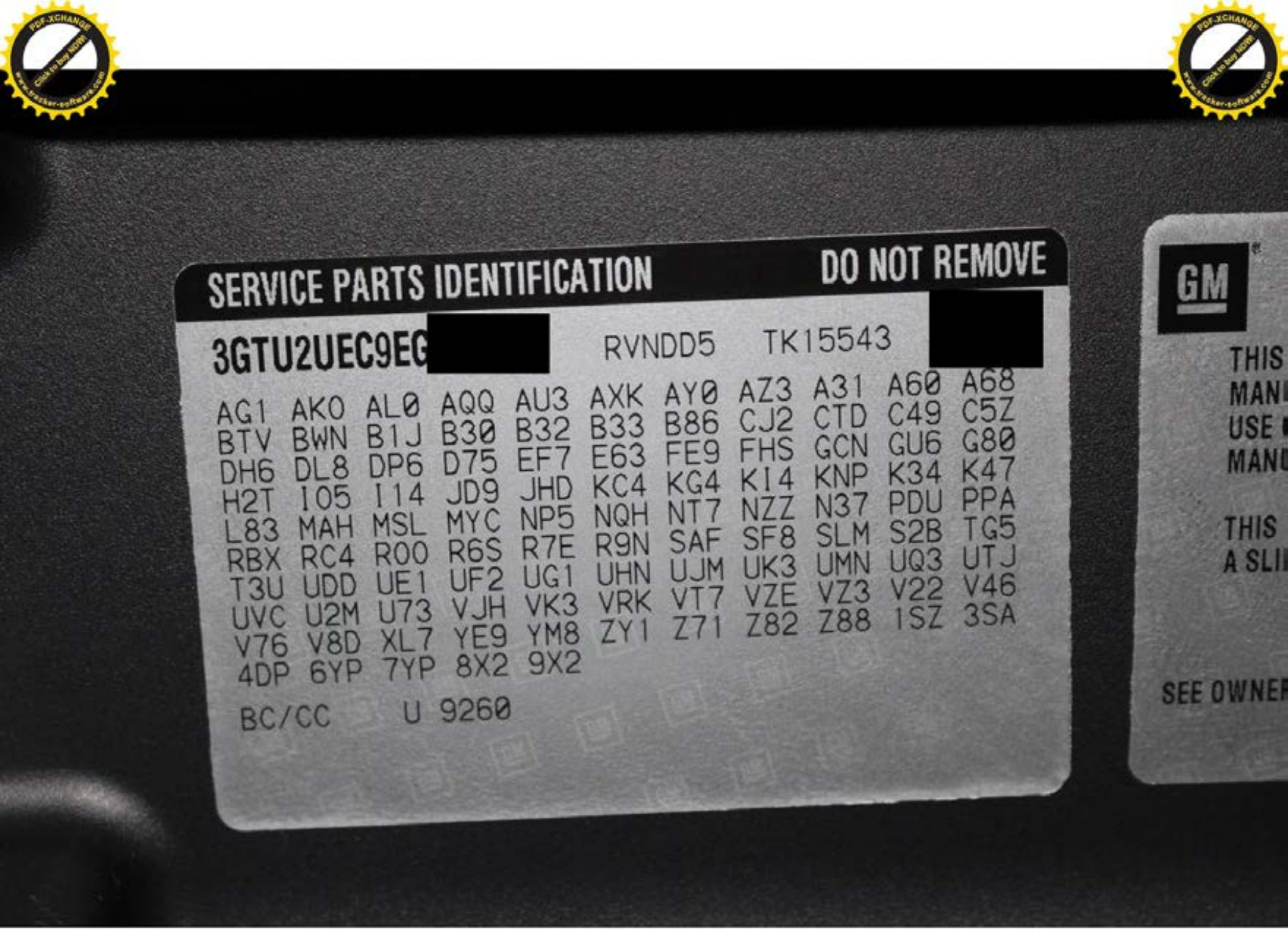
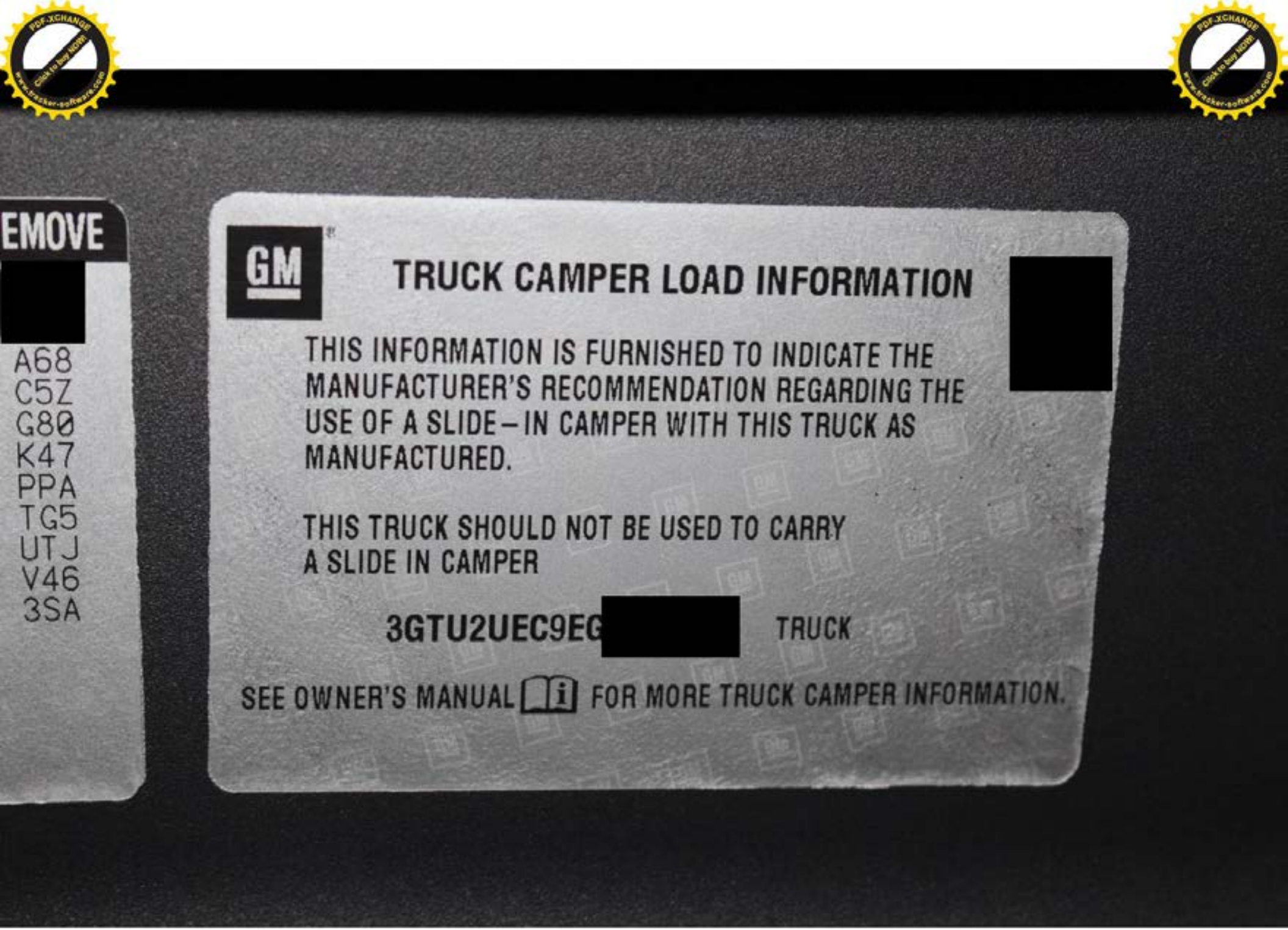
EVEN WITH ADVANCED AIR BAGS
AVERTISSEMENT


SERVICE PARTS IDENTIFICATION
DO NOT REMOVE
3GTU2UEC9EG[redacted]
RVNDD5
TK15543[redacted]
AG1 AK0 AL0 AQQ AU3 AXK AY0 AZ3 A31 A60 A68
BTV BWN B1J B30 B32 B33 B86 CJ2 CTD C49 C5Z
DH6 DL8 DP6 D75 EF7 E63 FE9 FHS GCN GU6 G80
H2T I05 I14 JD9 JHD KC4 KG4 K14 KNP K34 K47
L83 MAH MSL MYC NP5 NQH NT7 NZZ N37 PDU PPA
RBX RC4 R00 R6S R7E R9N SAF SF8 SLM S2B TG5
T3U UDD UE1 UF2 UG1 UHN UJM UK3 UMN UQ3 UTJ
UVC U2M U73 VJH VK3 VRK VT7 VZE VZ3 V22 V46
V76 V8D XL7 YE9 YM8 ZY1 Z71 Z82 Z88 1SZ 3SA
4DP 6YP 7YP 8X2 9X2
BC/CC U 9260
GM
THIS
MANU
USE
MANU
THIS
A SLI
SEE OWNER


EMOVE
[redacted]
A68
C5Z
G80
K47
PPA
TG5
UTJ
V46
3SA
GM
TRUCK CAMPER LOAD INFORMATION
[redacted]
THIS INFORMATION IS FURNISHED TO INDICATE THE MANUFACTURER'S RECOMMENDATION REGARDING THE USE OF A SLIDE–IN CAMPER WITH THIS TRUCK AS MANUFACTURED.
THIS TRUCK SHOULD NOT BE USED TO CARRY A SLIDE IN CAMPER
3GTU2UEC9EG[redacted] TRUCK
SEE OWNER'S MANUAL FOR MORE TRUCK CAMPER INFORMATION.

GMC

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Z71
SIERRA

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SR-A
WRANGLER
GOODYEAR
GMC

GMC
GOODYEAR
WRANGLER

SR-A

CAMARGUE

GOODYEAR

P265/65R18 112T
DOT 4BXP JH1R 2114

0
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mm
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GOODYEAR
GMC

SR-A

GOODYEAR

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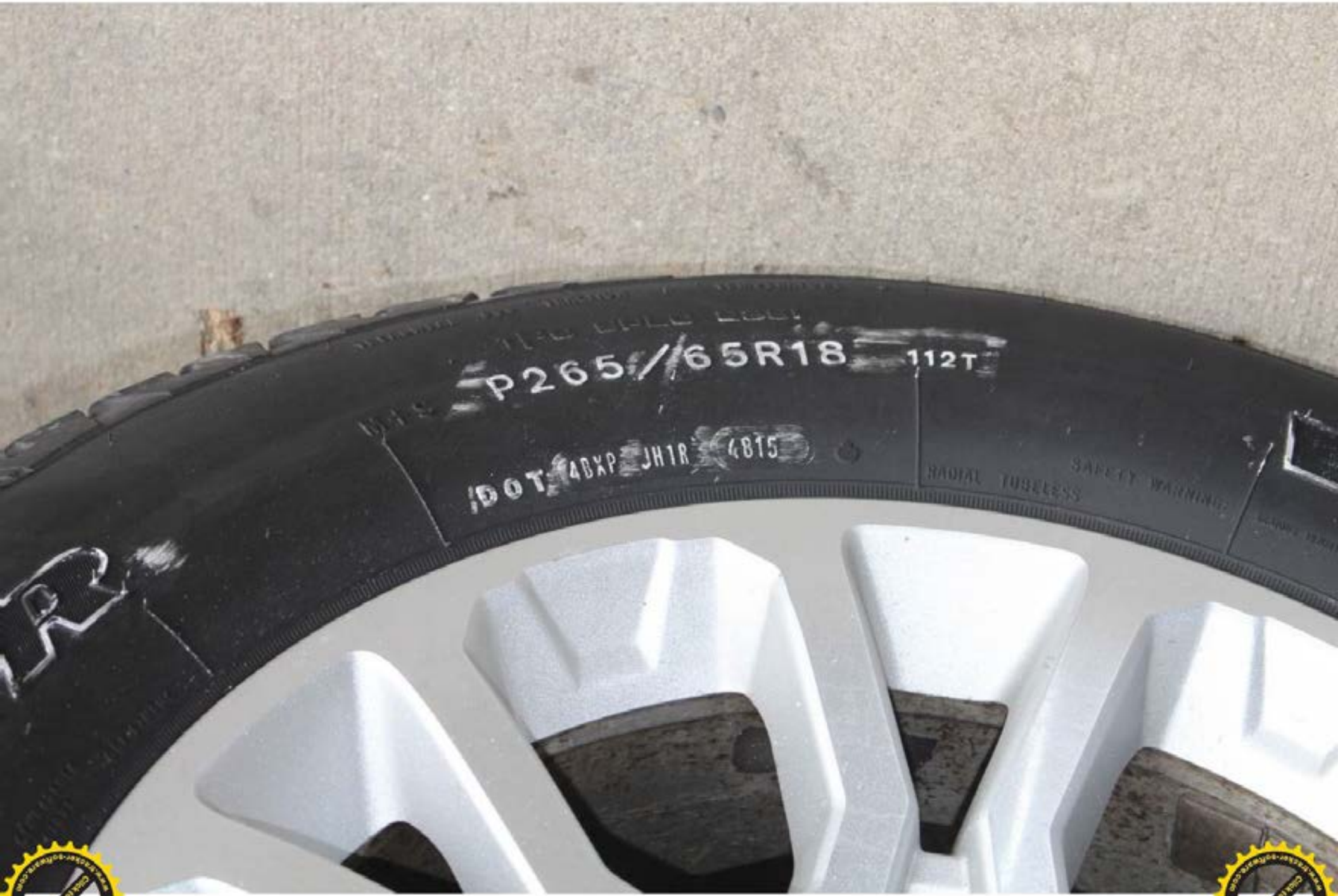
SP SPORT


P265/65R18 112T
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M+S P265/65R16
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GOODYEAR
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GOODYEAR

SRT-4

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SIERRA

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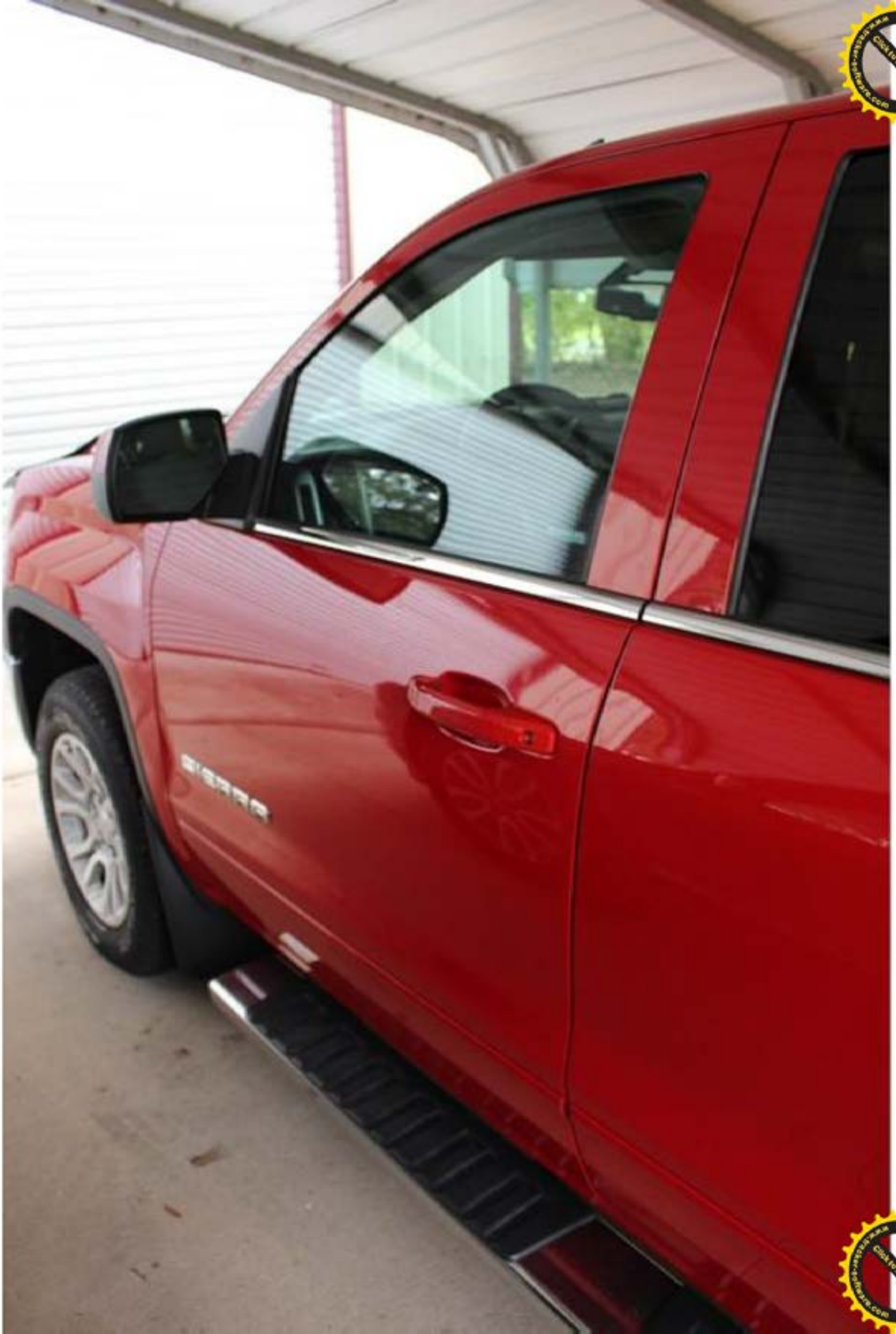

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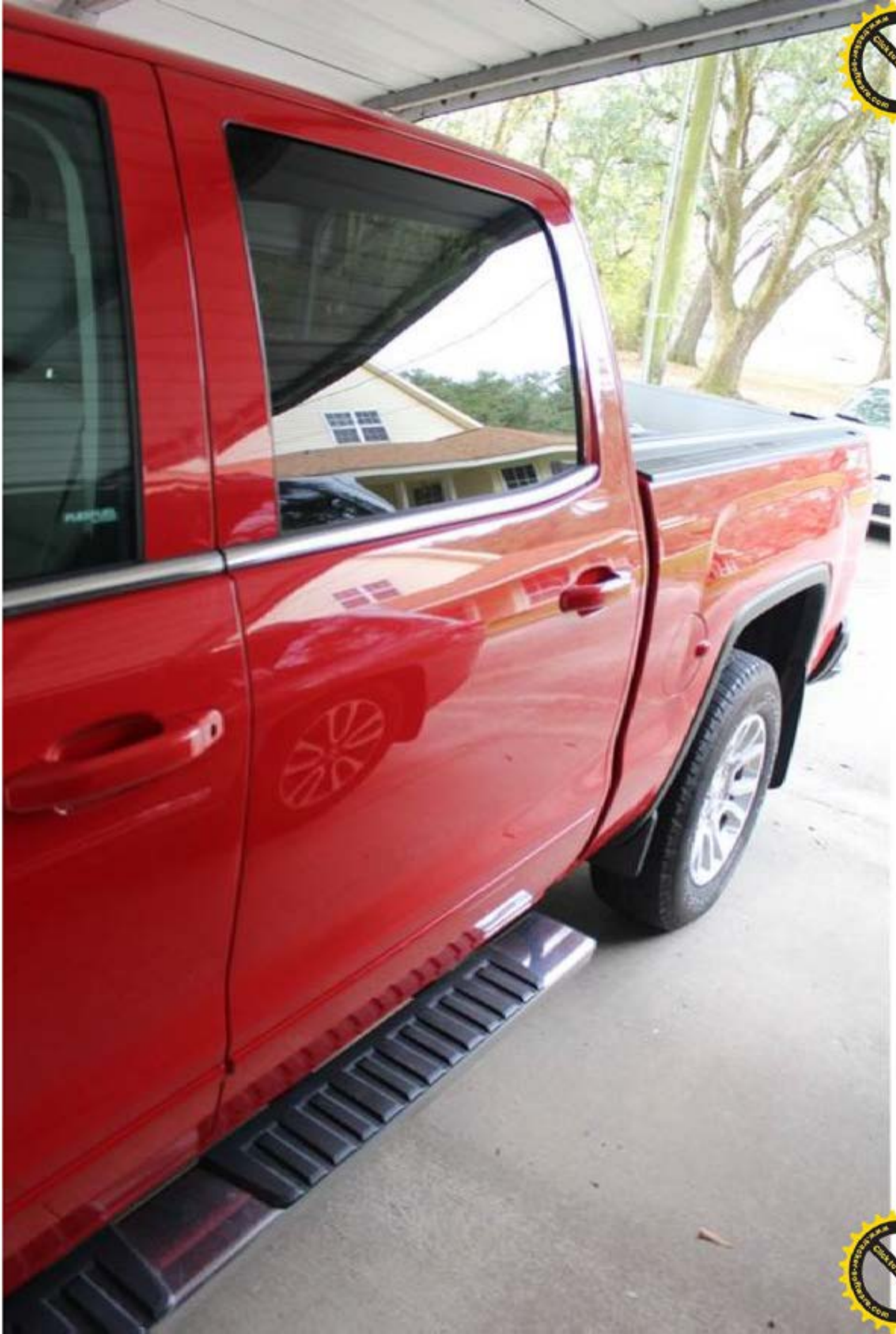

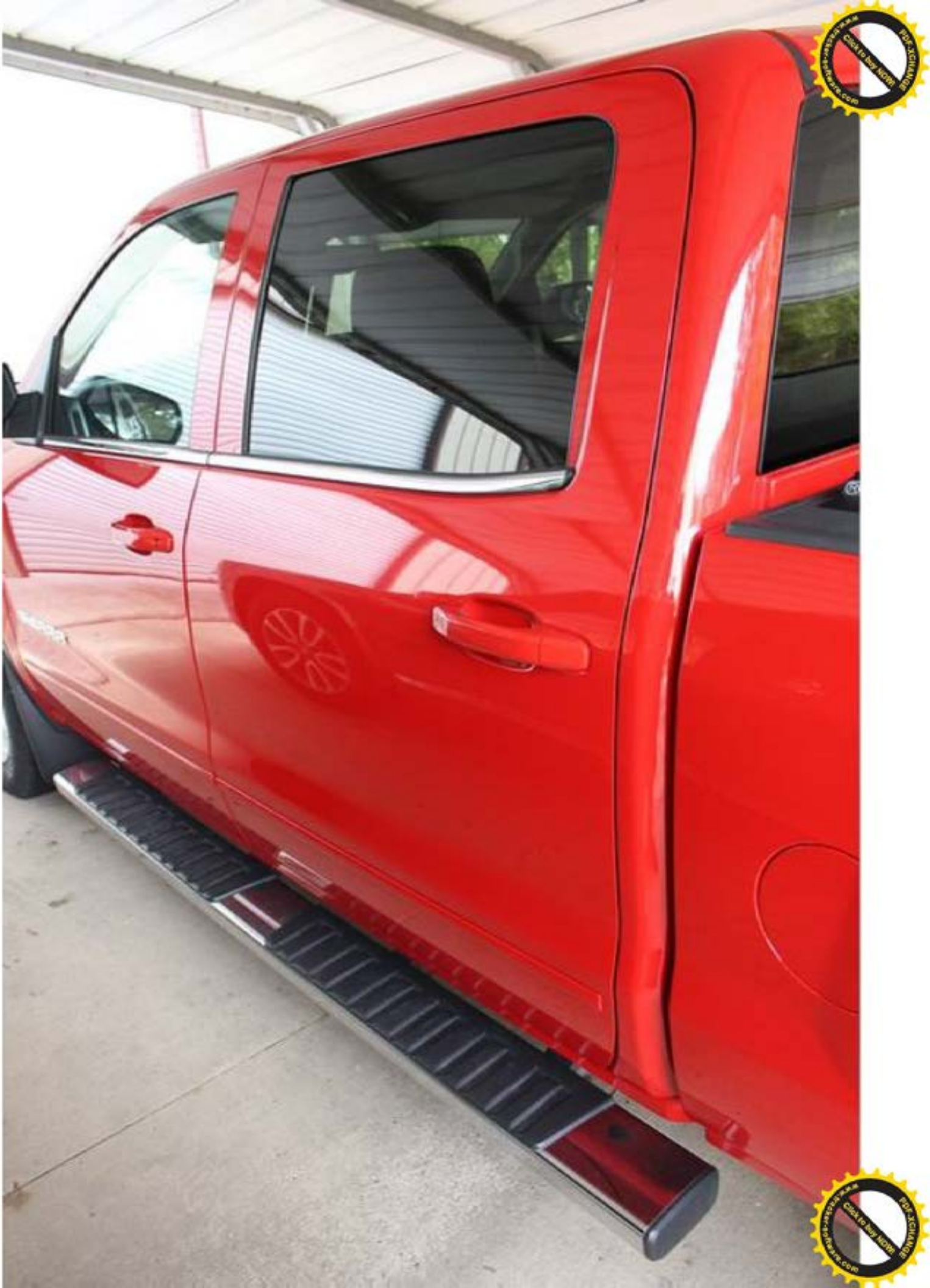

Z71
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WRANGLER

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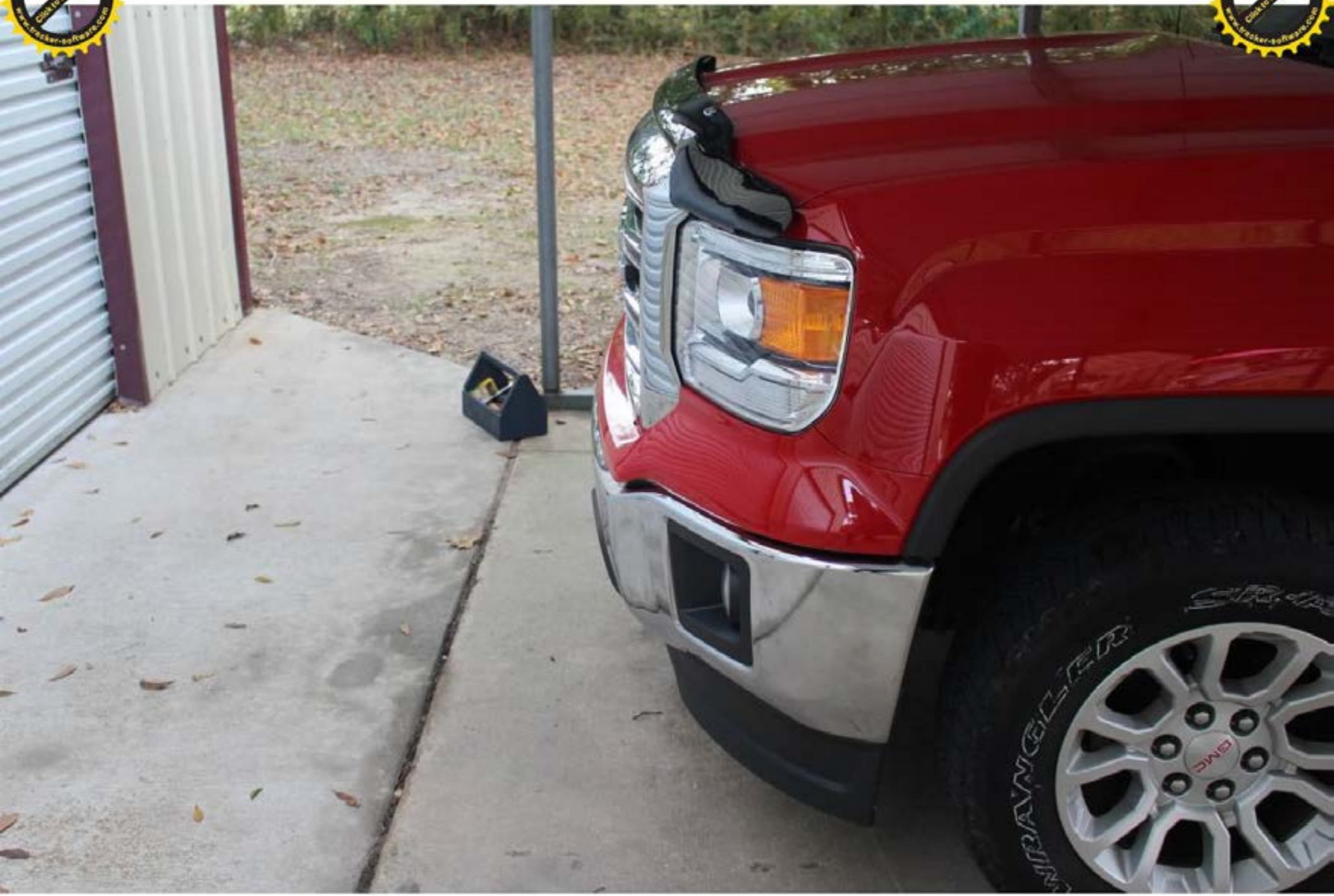
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13500941
12V PM6-CF15
9812

PUSH ON
PUSH OFF

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1 APO 2 (15A)
2 SEO RAP (10A)
3 UGDO / ISRVM (10A)
4 EMPTY
5 EMPTY
6 BCM 3 (20A)
7 BCM 5 (10A)
8 MIR WNDW MDL (5A)
9 SPARE (15A)
10 APO/RAP (50A)
11 APO/BATT (50A)
12 APO 1/LTR (15A)
13 DLIS (2A)
14 SWC BKLT (2A)
15 EMPTY
16 EMPTY
17 BCM 1 (10A)
18 EMPTY
19 EMPTY
20 EMPTY
21 EMPTY
22 HVAC/AUX HVAC IGN (15A/15A)
23 IPC IGN/SDM IGN (10A/10A)
24 SPARE(15A/15A)
25 DLC/DSM (10A/10A)
26 PEPS/HVAC (10A /10A)
27 SPARE (10A)
28 SPARE (10A)
29 PRK ENBL/EAP (15A)
30 SEO ALC (15A)
31 ACCY/RUN CRNK (10A)
32 HTD WHL (7.5A)
33 SPARE (10A)
34 IPC (10A)
35 EMPTY
36 SPARE (15 A)
37 SPARE (30A)
38 4WD TREC (30A)
39 EMPTY
40 LT DRS (30A)
41 DRVR PWR SEAT (30A)
42 EMPTY
43 LT HTD CLD SEAT (15A)
44 RH FRT HTD CLD SEAT (15A)
45 SPARE (15A)
46 EMPTY
47 EMPTY
48 EMPTY
49 RAP/ACCY
50 RUN/CRNK
51 EMPTY
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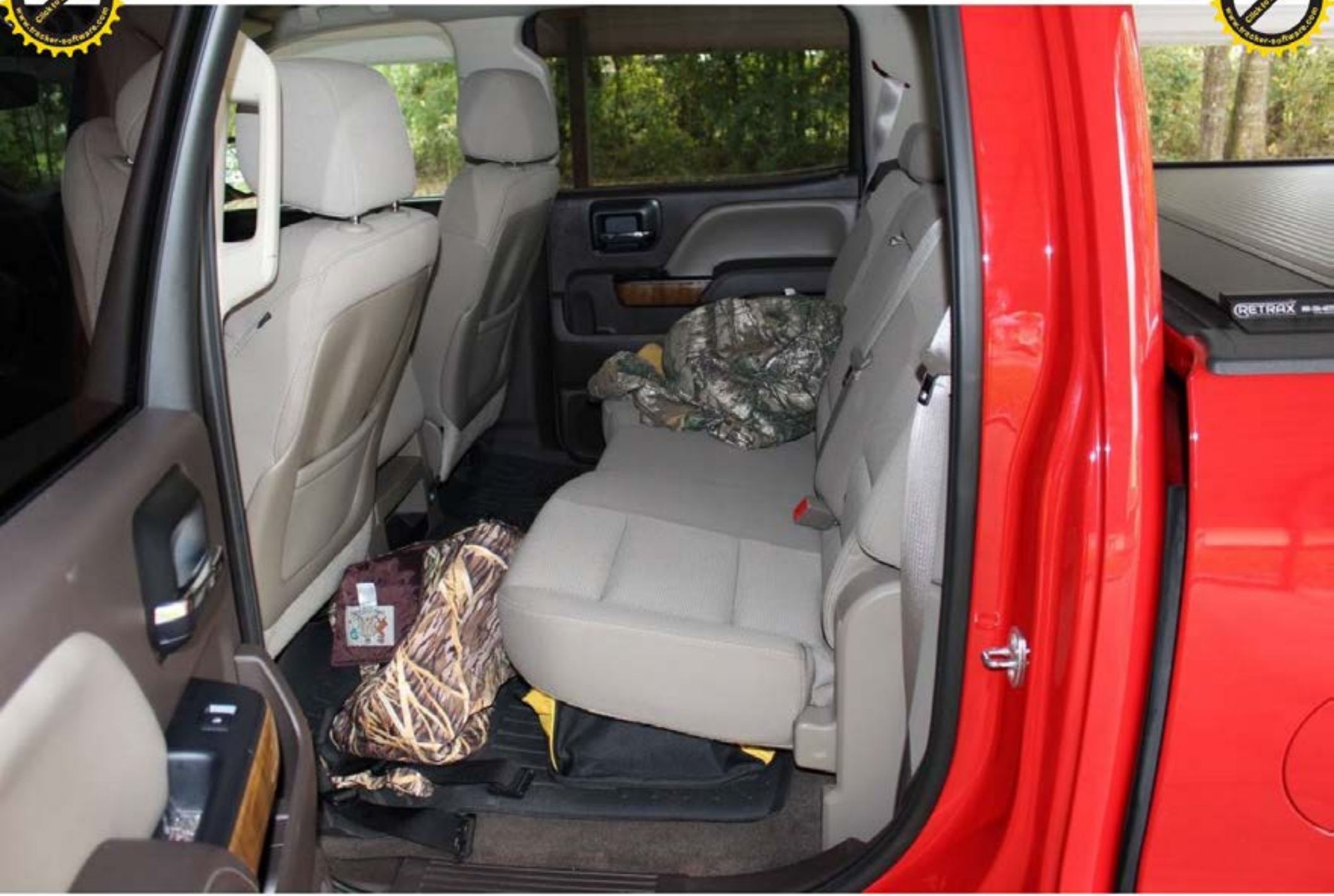
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GMC

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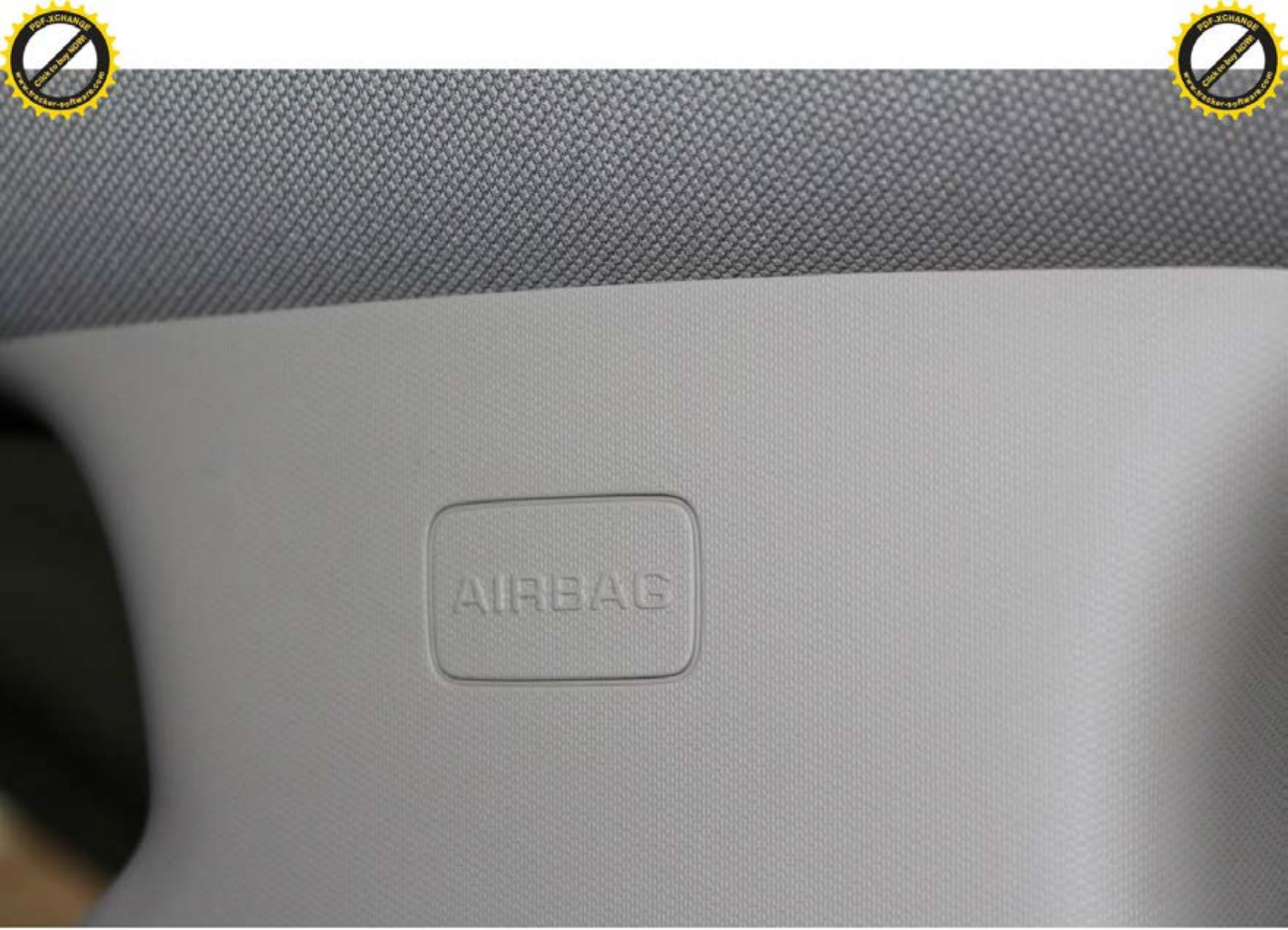
AIRBAG

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RPM
x1000
BRAKE
Speed
0
MPH
50264
PRNDM
MPH
ABS

RPM
x1000
Speed
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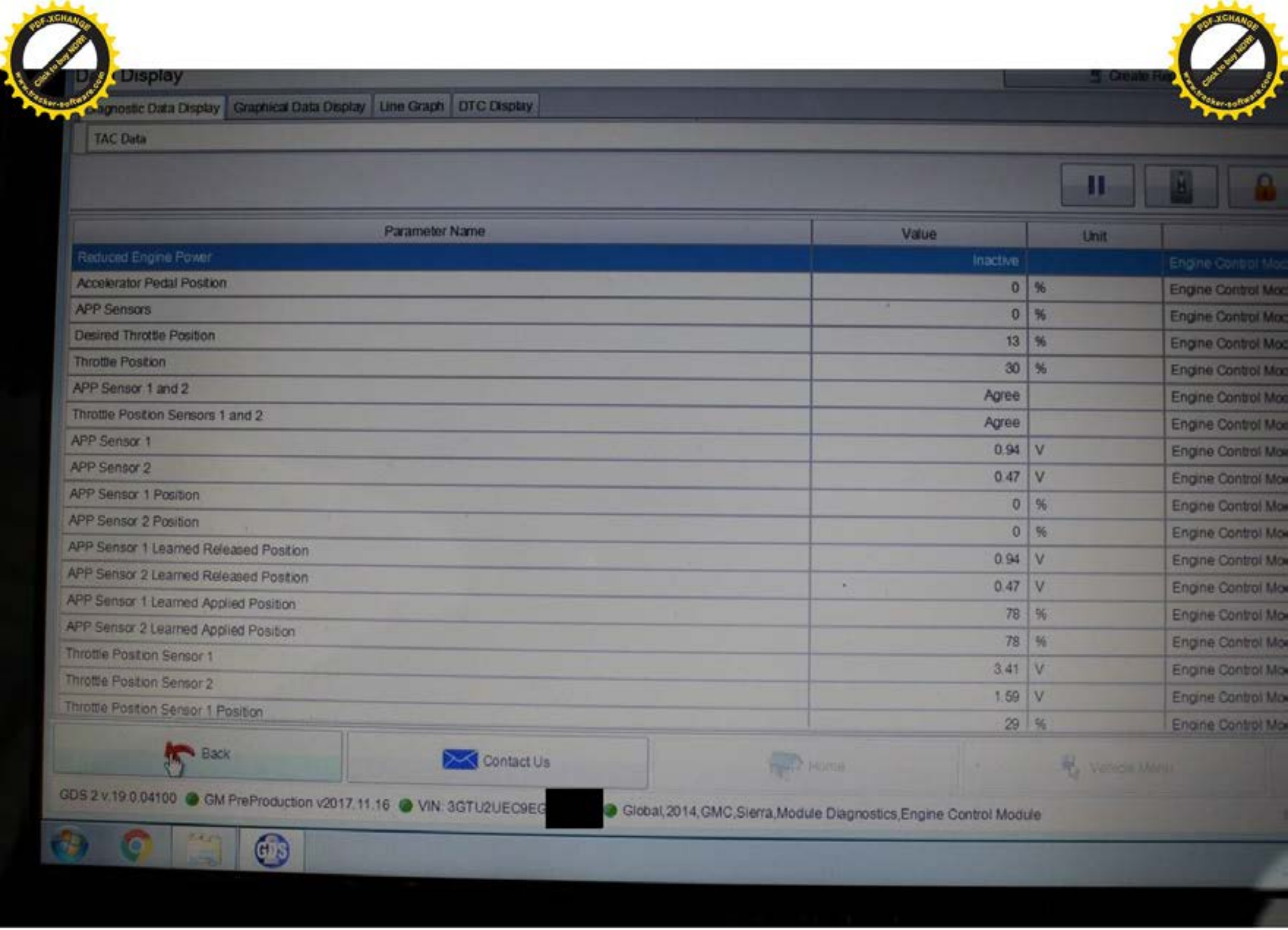
MPH
50264 mi
PRNDM
MPH

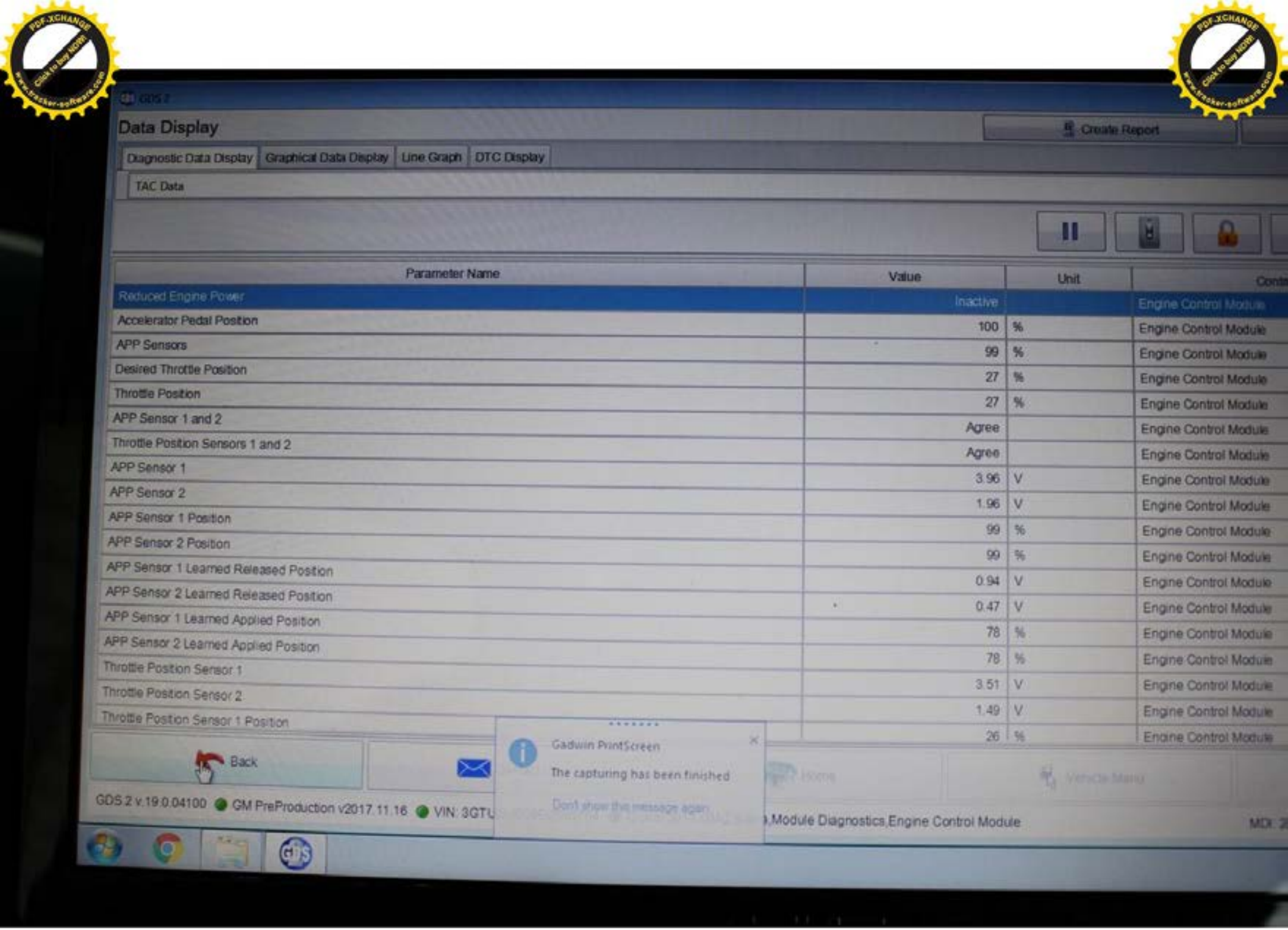
Speed
0
MPH
RNDM

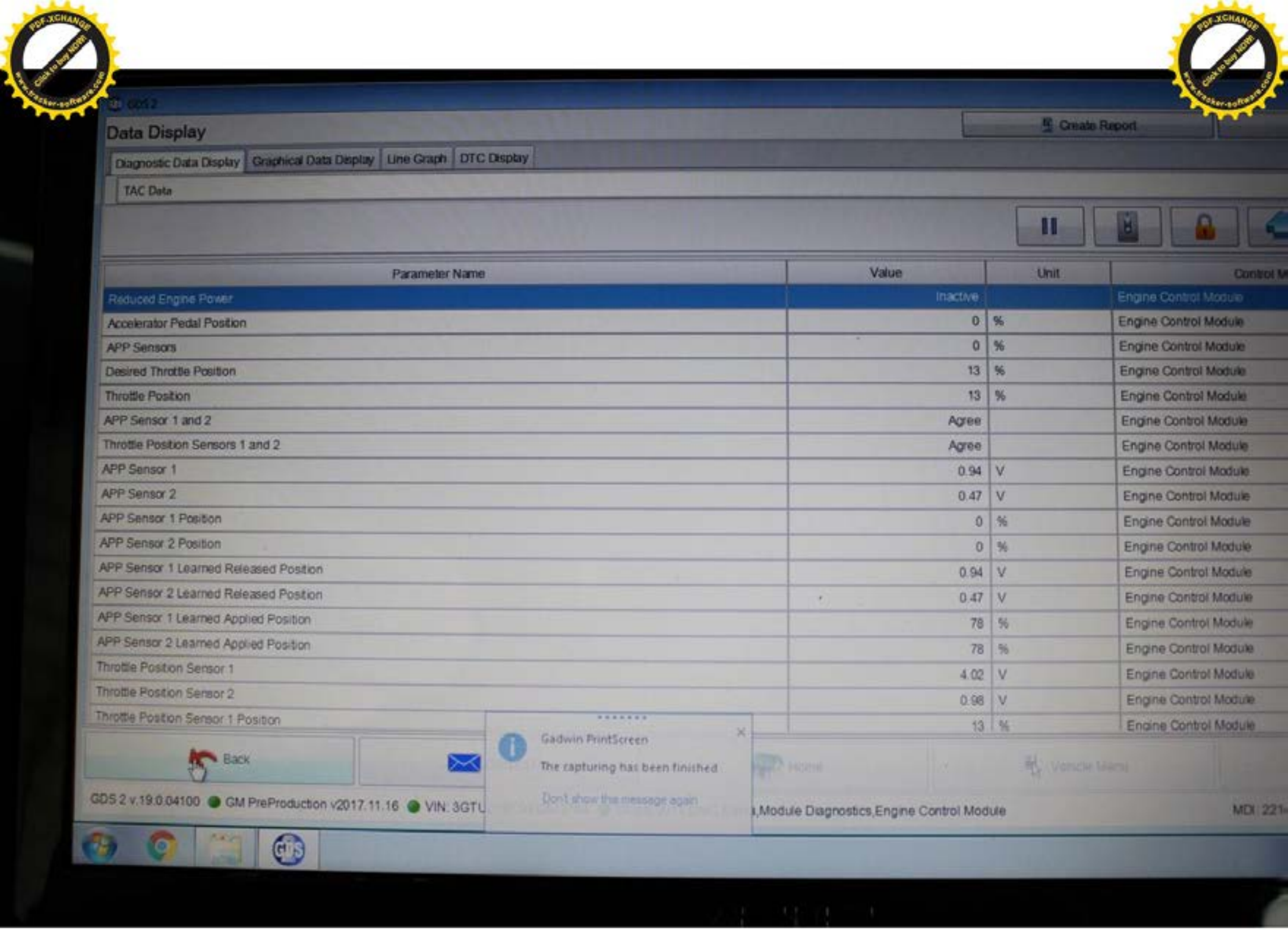
74°
10:37
RADIO
MEDIA
MENU

74°
10:37
AUDIO
PHONE
RADIO
MEDIA
BACK
MENU
A/C
AUTO
SYNC

10:38
RADIO
MEDIA
MENU
BACK
SYNC


Display
Diagnostic Data Display
Graphical Data Display
Line Graph
DTC Display
TAC Data
Parameter Name
Value
Unit
Reduced Engine Power
Inactive
Accelerator Pedal Position
0
%
APP Sensors
0
%
Desired Throttle Position
13
%
Throttle Position
30
%
APP Sensor 1 and 2
Agree
Throttle Position Sensors 1 and 2
Agree
APP Sensor 1
0.94
V
APP Sensor 2
0.47
V
APP Sensor 1 Position
0
%
APP Sensor 2 Position
0
%
APP Sensor 1 Learned Released Position
0.94
V
APP Sensor 2 Learned Released Position
0.47
V
APP Sensor 1 Learned Applied Position
78
%
APP Sensor 2 Learned Applied Position
78
%
Throttle Position Sensor 1
3.41
V
Throttle Position Sensor 2
1.59
V
Throttle Position Sensor 1 Position
29
%
Back
Contact Us
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Engine Control Module


GDS 2
Data Display
Create Report
Diagnostic Data Display
Graphical Data Display
Line Graph
DTC Display
TAC Data
Parameter Name
Value
Unit
Reduced Engine Power
Inactive
Engine Control Module
Accelerator Pedal Position
100
%
APP Sensors
99
%
Desired Throttle Position
27
%
Throttle Position
27
%
APP Sensor 1 and 2
Agree
Throttle Position Sensors 1 and 2
Agree
APP Sensor 1
3.96
V
APP Sensor 2
1.96
V
APP Sensor 1 Position
99
%
APP Sensor 2 Position
99
%
APP Sensor 1 Learned Released Position
0.94
V
APP Sensor 2 Learned Released Position
0.47
V
APP Sensor 1 Learned Applied Position
78
%
APP Sensor 2 Learned Applied Position
78
%
Throttle Position Sensor 1
3.51
V
Throttle Position Sensor 2
1.49
V
Throttle Position Sensor 1 Position
26
%
Engine Control Module
Back
Gadwin PrintScreen
The capturing has been finished
Don't show this message again
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU
Module Diagnostics,Engine Control Module


Data Display
Create Report
Diagnostic Data Display
Graphical Data Display
Line Graph
DTC Display
TAC Data
Parameter Name
Value
Unit
Control M
Reduced Engine Power
Inactive
Engine Control Module
Accelerator Pedal Position
0
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Engine Control Module
APP Sensors
0
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Engine Control Module
Desired Throttle Position
13
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Engine Control Module
Throttle Position
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Engine Control Module
APP Sensor 1 and 2
Agree
Engine Control Module
Throttle Position Sensors 1 and 2
Agree
Engine Control Module
APP Sensor 1
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Engine Control Module
APP Sensor 2
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Engine Control Module
APP Sensor 1 Position
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Engine Control Module
APP Sensor 2 Position
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Engine Control Module
APP Sensor 1 Learned Released Position
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V
Engine Control Module
APP Sensor 2 Learned Released Position
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V
Engine Control Module
APP Sensor 1 Learned Applied Position
78
%
Engine Control Module
APP Sensor 2 Learned Applied Position
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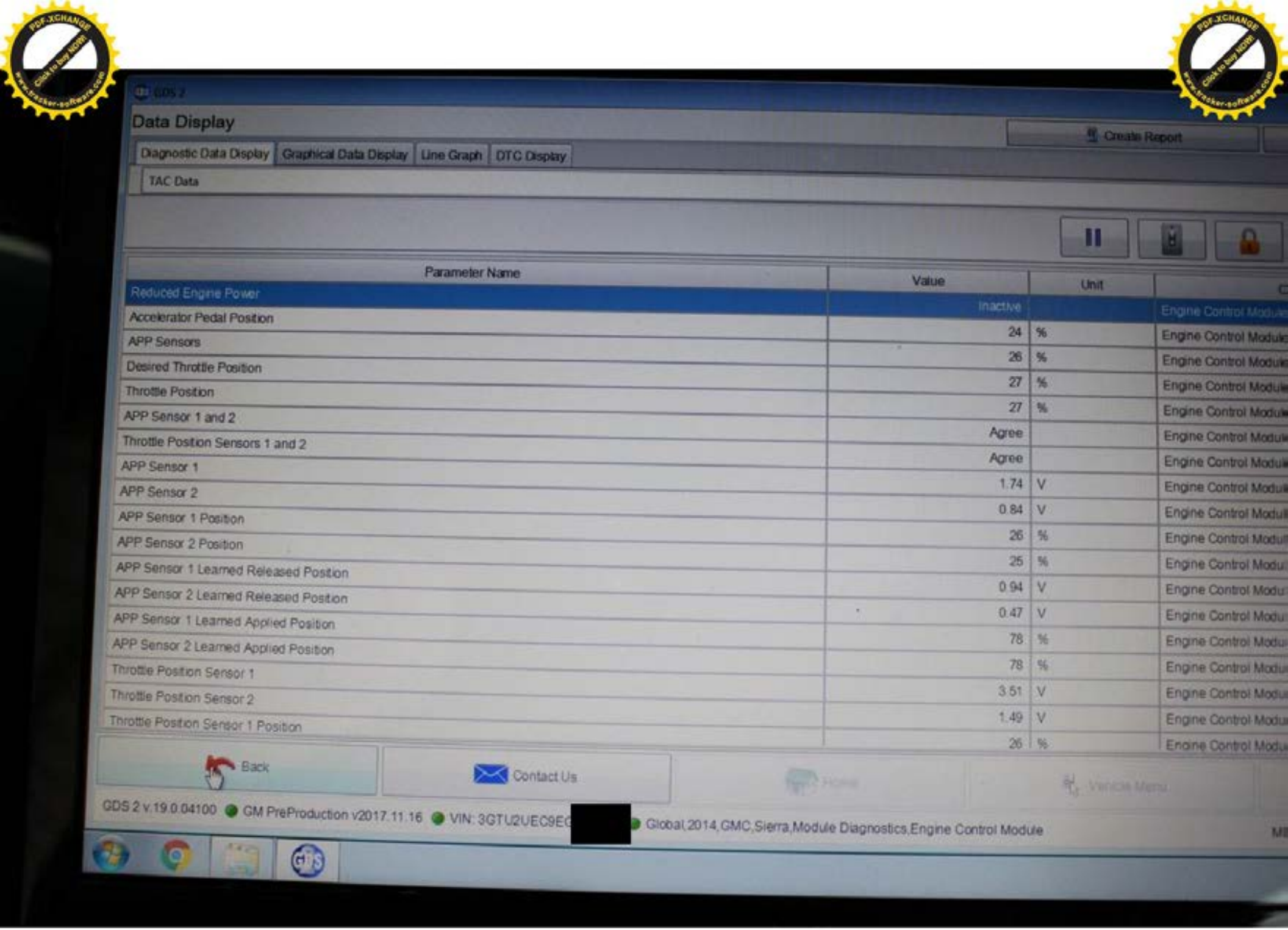
Engine Control Module
Throttle Position Sensor 1
4.02
V
Engine Control Module
Throttle Position Sensor 2
0.98
V
Engine Control Module
Throttle Position Sensor 1 Position
13
%
Engine Control Module
Back
Gadwin PrintScreen
The capturing has been finished
Don't show the message again
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU
Module Diagnostics,Engine Control Module


GDS 2
Data Display
Create Report
Diagnostic Data Display
Graphical Data Display
Line Graph
DTC Display
TAC Data
Parameter Name
Value
Unit
Reduced Engine Power
Inactive
Accelerator Pedal Position
24 %
APP Sensors
26 %
Desired Throttle Position
27 %
Throttle Position
27 %
APP Sensor 1 and 2
Agree
Throttle Position Sensors 1 and 2
Agree
APP Sensor 1
1.74 V
APP Sensor 2
0.84 V
APP Sensor 1 Position
26 %
APP Sensor 2 Position
25 %
APP Sensor 1 Learned Released Position
0.94 V
APP Sensor 2 Learned Released Position
0.47 V
APP Sensor 1 Learned Applied Position
78 %
APP Sensor 2 Learned Applied Position
78 %
Throttle Position Sensor 1
3.51 V
Throttle Position Sensor 2
1.49 V
Throttle Position Sensor 1 Position
26 %
Back
Contact Us
Home
Vehicle Menu
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Engine Control Module

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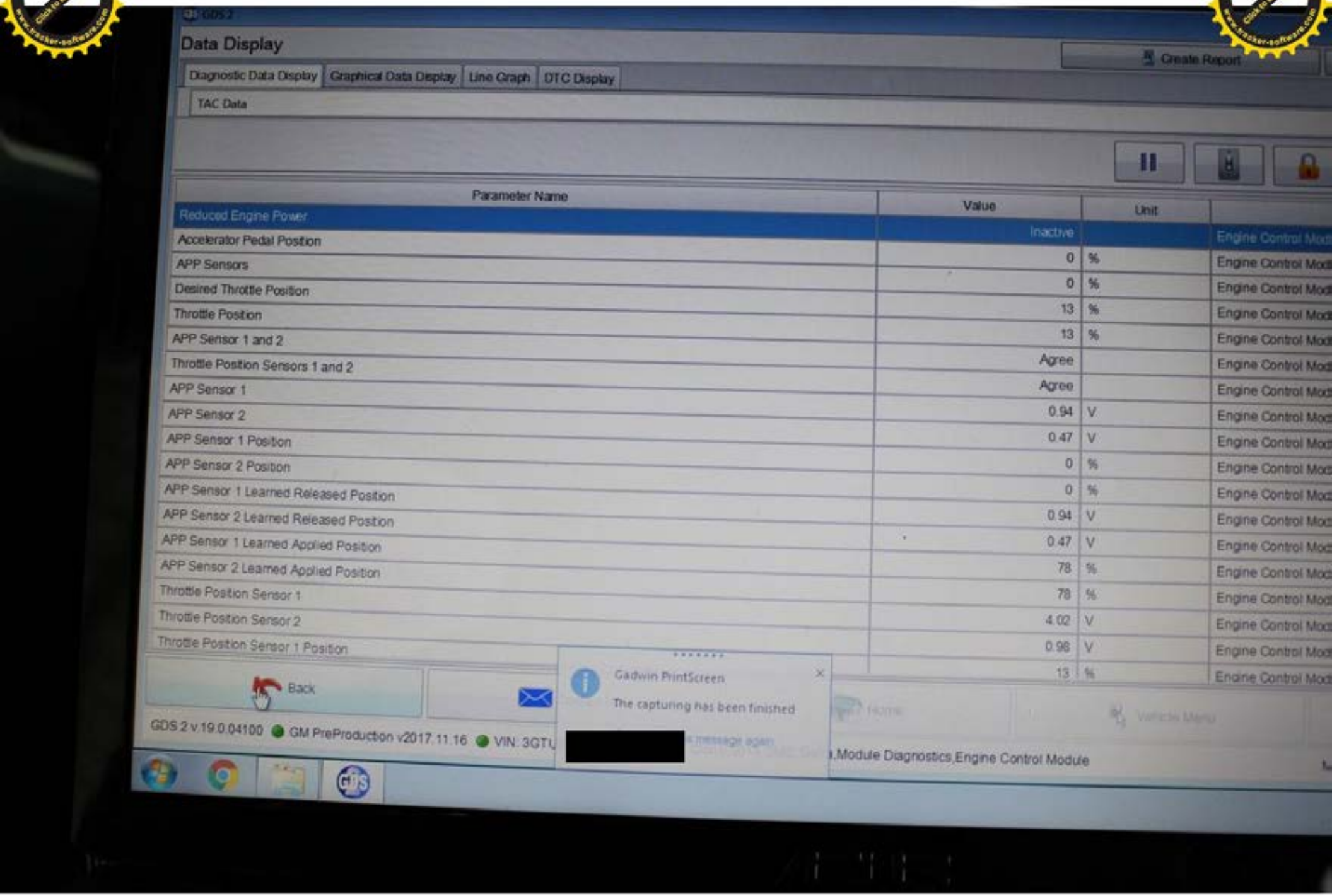
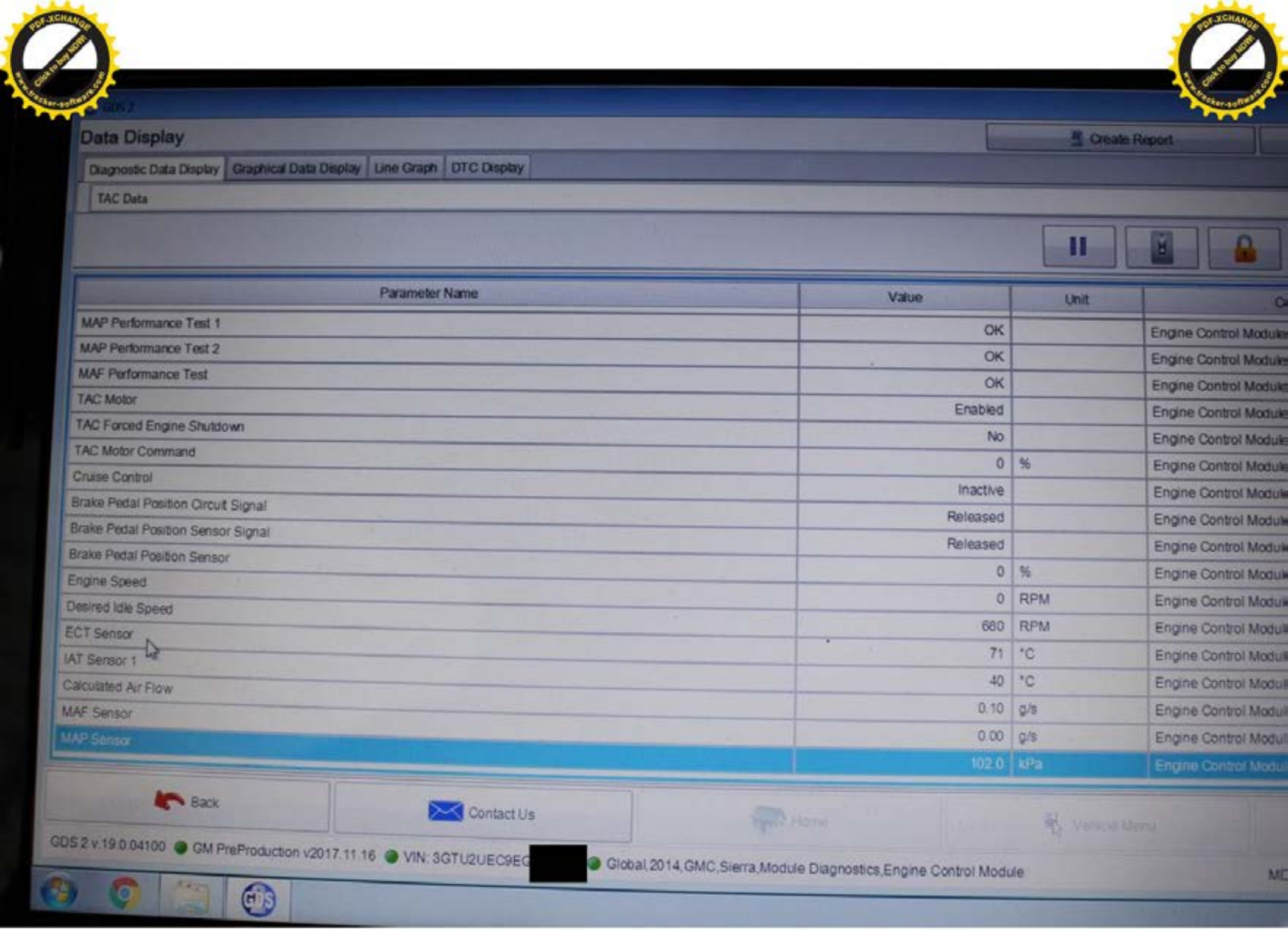
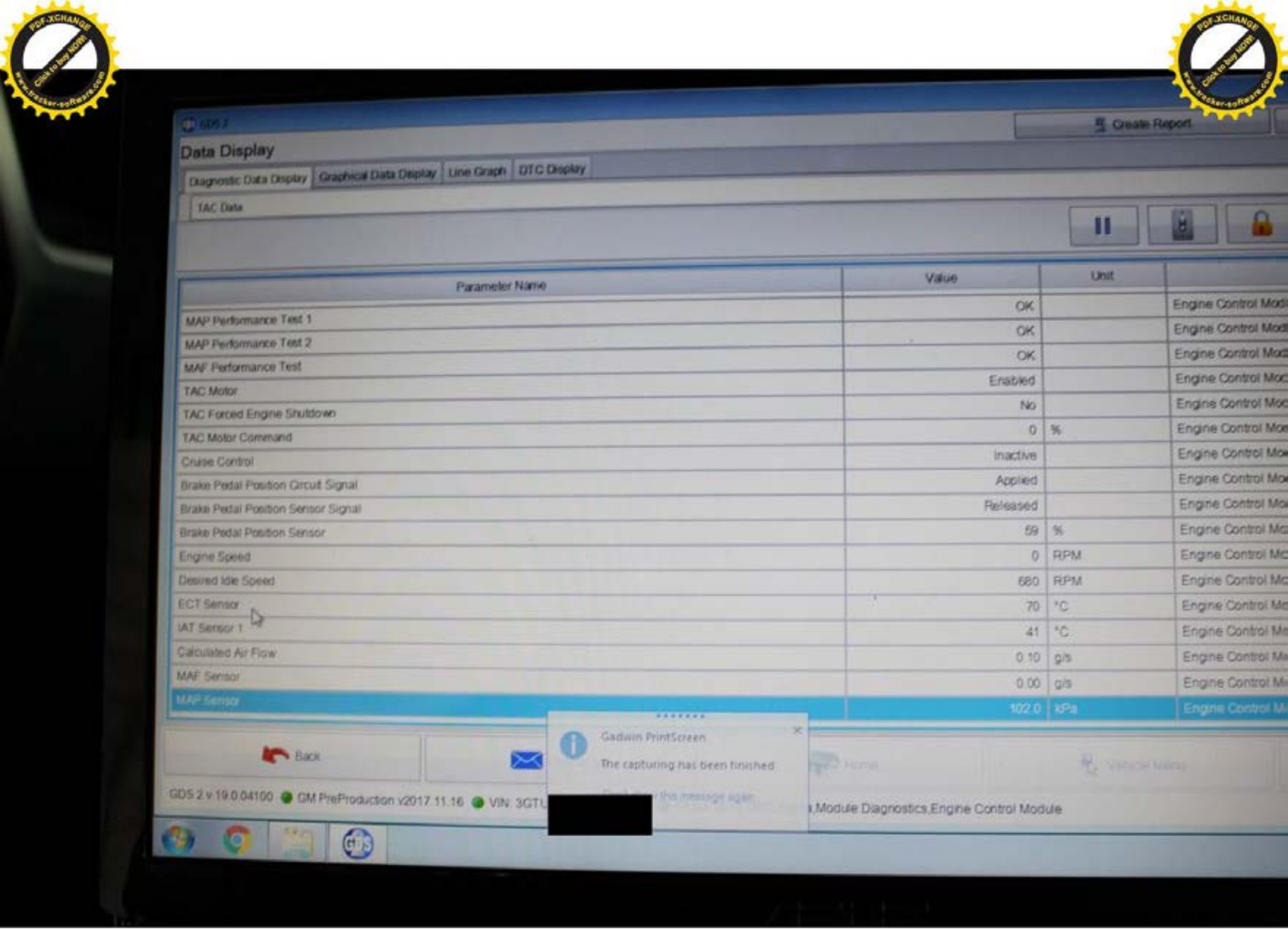
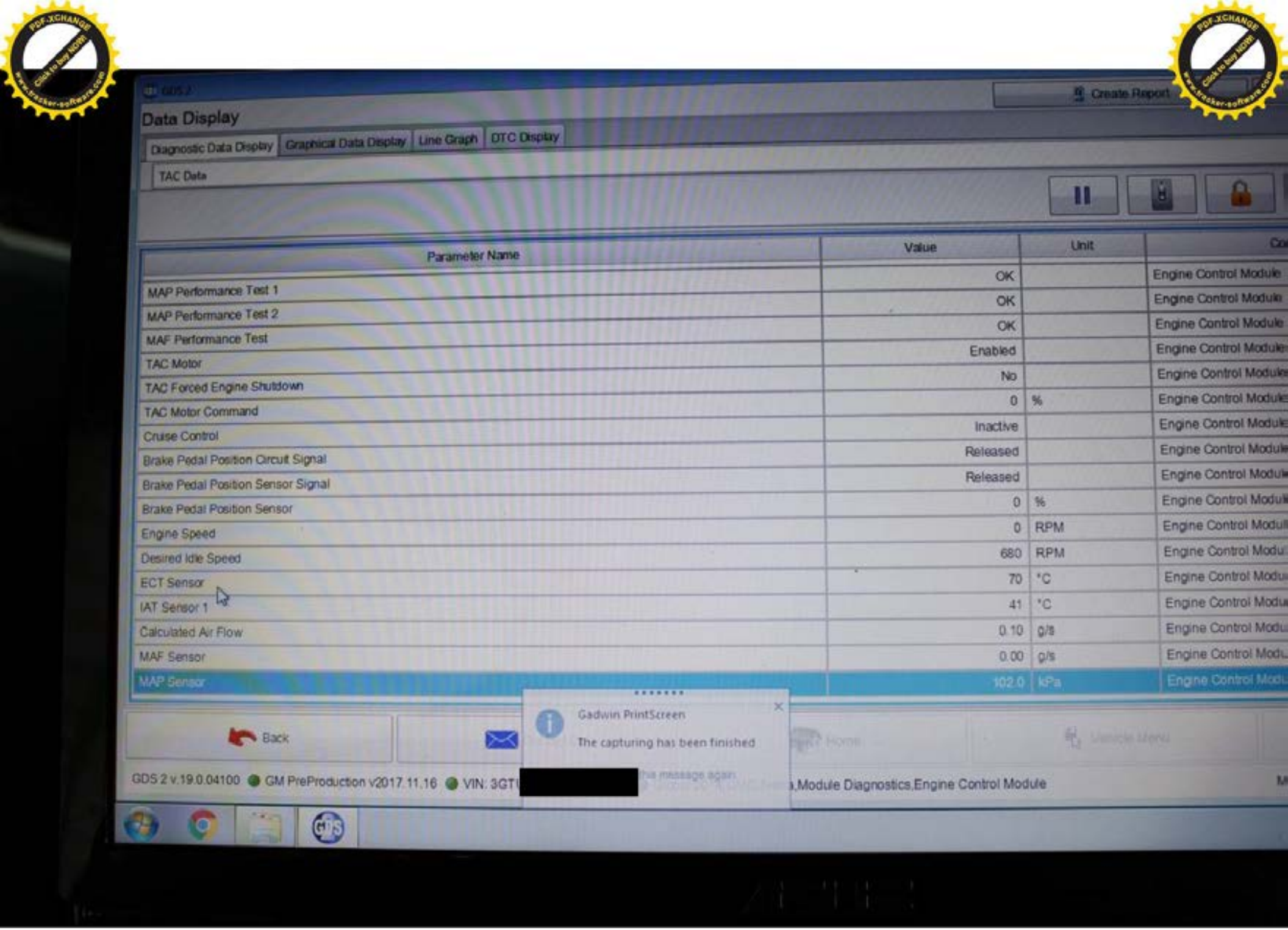
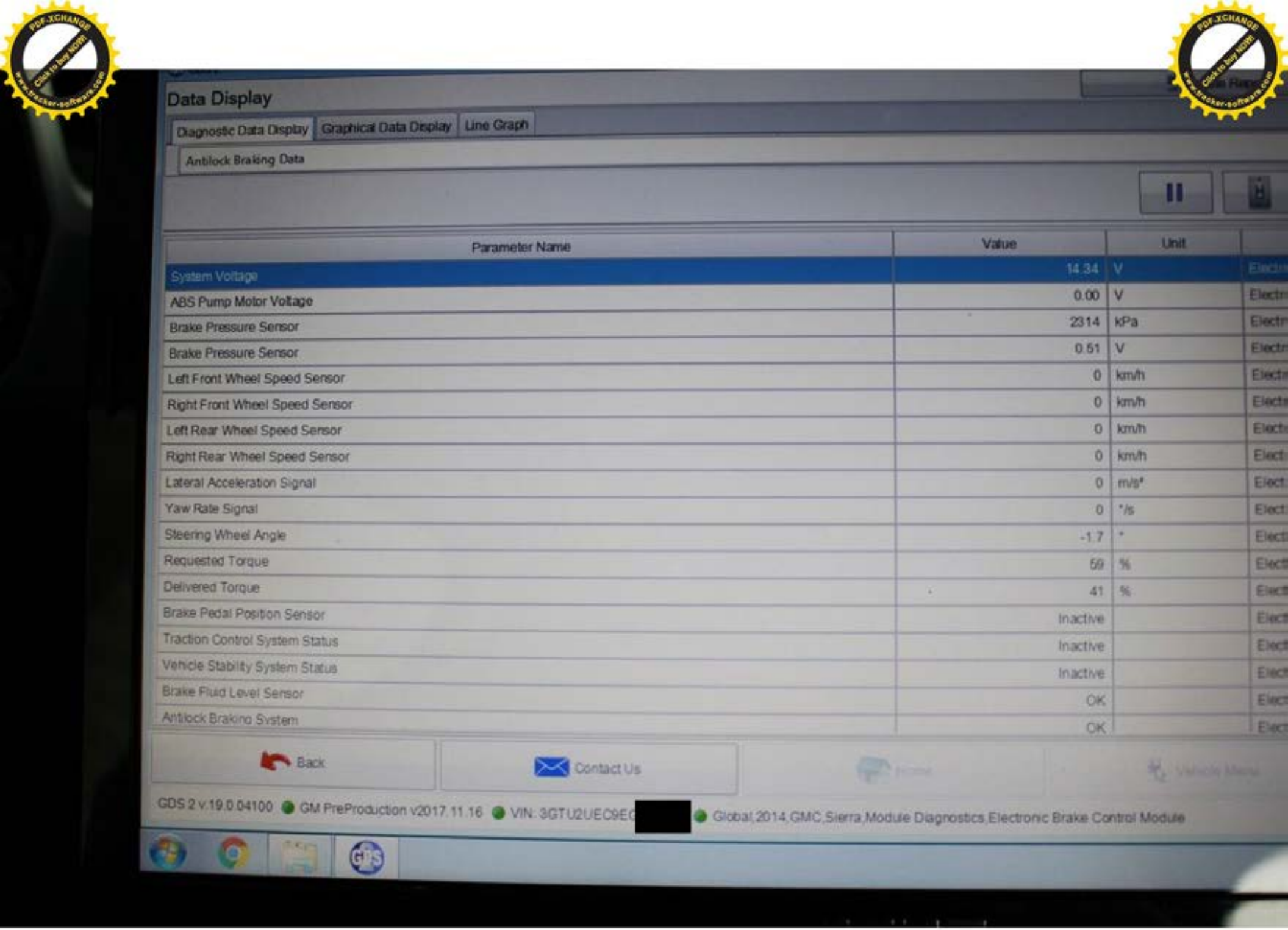



Data Display
Create Report
Diagnostic Data Display
Graphical Data Display
Line Graph
DTC Display
TAC Data
Parameter Name
Value
Unit
MAP Performance Test 1
OK
MAP Performance Test 2
OK
MAF Performance Test
OK
TAC Motor
Enabled
TAC Forced Engine Shutdown
No
TAC Motor Command
0
%
Cruise Control
Inactive
Brake Pedal Position Circuit Signal
Released
Brake Pedal Position Sensor Signal
Released
Brake Pedal Position Sensor
0
%
Engine Speed
0
RPM
Desired Idle Speed
680
RPM
ECT Sensor
71
°C
IAT Sensor 1
40
°C
Calculated Air Flow
0.10
g/s
MAF Sensor
0.00
g/s
MAP Sensor
102.0
kPa
Back
Contact Us
Home
Vehicle Menu
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Engine Control Module


Create Report
Data Display
Diagnostic Data Display
Graphical Data Display
Line Graph
DTC Display
TAC Data
Parameter Name
Value
Unit
MAP Performance Test 1 OK
MAP Performance Test 2 OK
MAF Performance Test OK
TAC Motor Enabled
TAC Forced Engine Shutdown No
TAC Motor Command 0 %
Cruise Control Inactive
Brake Pedal Position Circuit Signal Applied
Brake Pedal Position Sensor Signal Released
Brake Pedal Position Sensor 59 %
Engine Speed 0 RPM
Desired Idle Speed 680 RPM
ECT Sensor 70 °C
IAT Sensor 1 41 °C
Calculated Air Flow 0.10 g/s
MAF Sensor 0.00 g/s
MAP Sensor 102.0 kPa
Back
Gadwin PrintScreen
The capturing has been finished
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU
Module Diagnostics,Engine Control Module


GDS 2
Create Report
Data Display
Diagnostic Data Display
Graphical Data Display
Line Graph
DTC Display
TAC Data
Parameter Name
Value
Unit
MAP Performance Test 1 OK
MAP Performance Test 2 OK
MAF Performance Test OK
TAC Motor Enabled
TAC Forced Engine Shutdown No
TAC Motor Command 0 %
Cruise Control Inactive
Brake Pedal Position Circuit Signal Released
Brake Pedal Position Sensor Signal Released
Brake Pedal Position Sensor 0 %
Engine Speed 0 RPM
Desired Idle Speed 680 RPM
ECT Sensor 70 °C
IAT Sensor 1 41 °C
Calculated Air Flow 0.10 g/s
MAF Sensor 0.00 g/s
MAP Sensor 102.0 kPa
Gadwin PrintScreen
The capturing has been finished
Back
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GT
Module Diagnostics,Engine Control Module


Data Display
Diagnostic Data Display
Graphical Data Display
Line Graph
Antilock Braking Data
Parameter Name
Value
Unit
System Voltage 14.34 V
ABS Pump Motor Voltage 0.00 V
Brake Pressure Sensor 2314 kPa
Brake Pressure Sensor 0.51 V
Left Front Wheel Speed Sensor 0 km/h
Right Front Wheel Speed Sensor 0 km/h
Left Rear Wheel Speed Sensor 0 km/h
Right Rear Wheel Speed Sensor 0 km/h
Lateral Acceleration Signal 0 m/s²
Yaw Rate Signal 0 °/s
Steering Wheel Angle -1.7 °
Requested Torque 59 %
Delivered Torque 41 %
Brake Pedal Position Sensor Inactive
Traction Control System Status Inactive
Vehicle Stability System Status Inactive
Brake Fluid Level Sensor OK
Antilock Braking System OK
Back
Contact Us
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9E[redacted]
Global,2014,GMC,Sierra,Module Diagnostics,Electronic Brake Control Module

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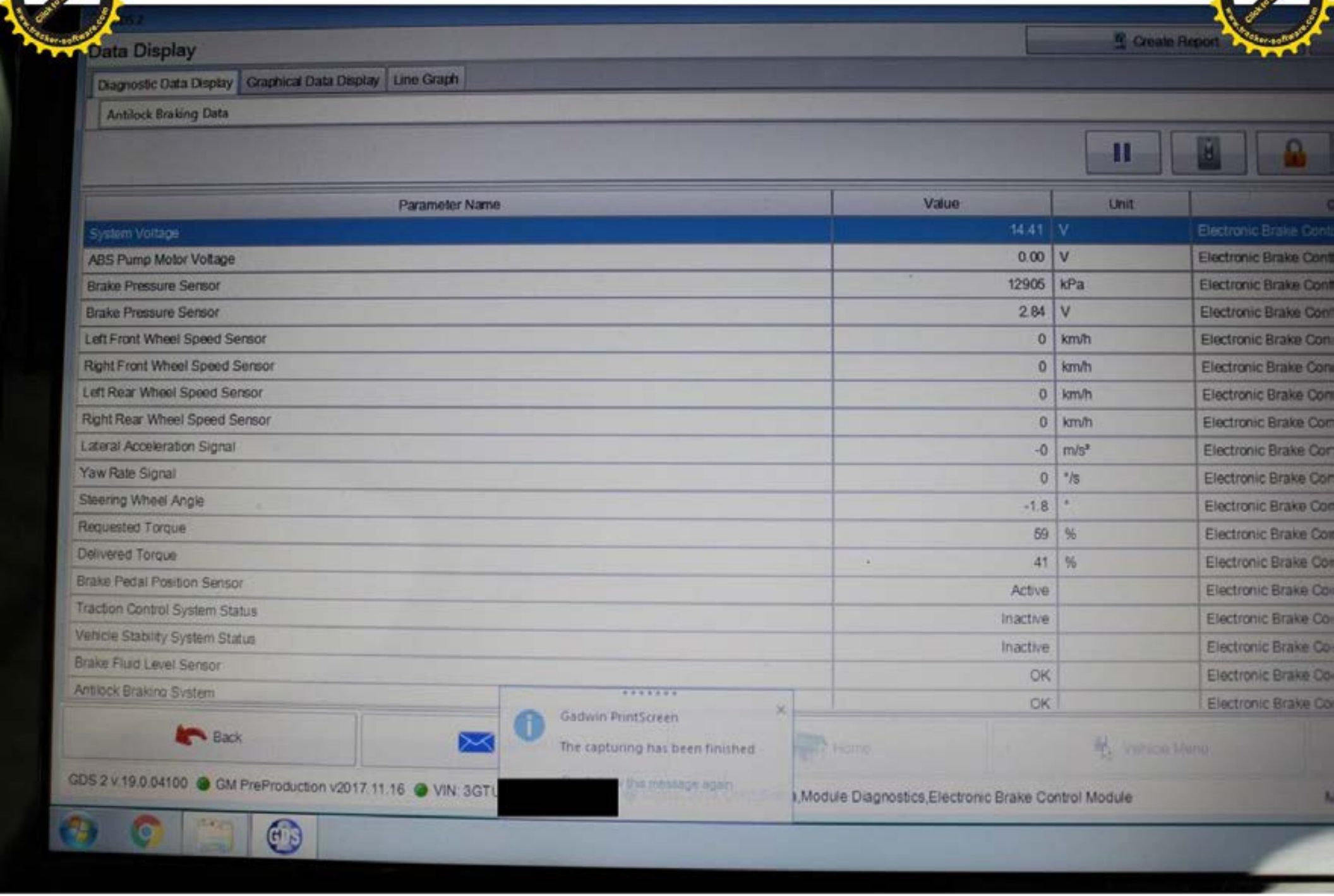

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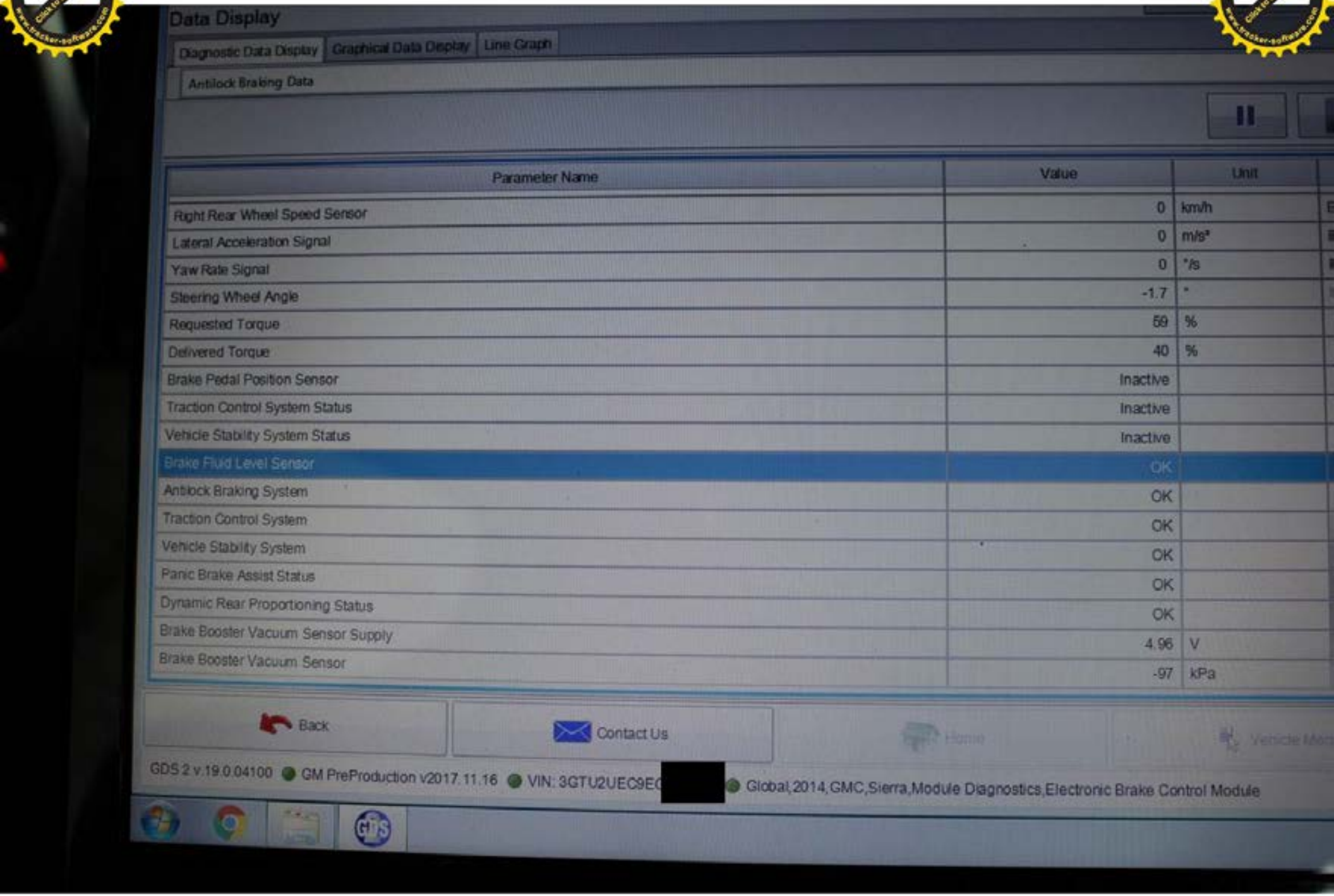

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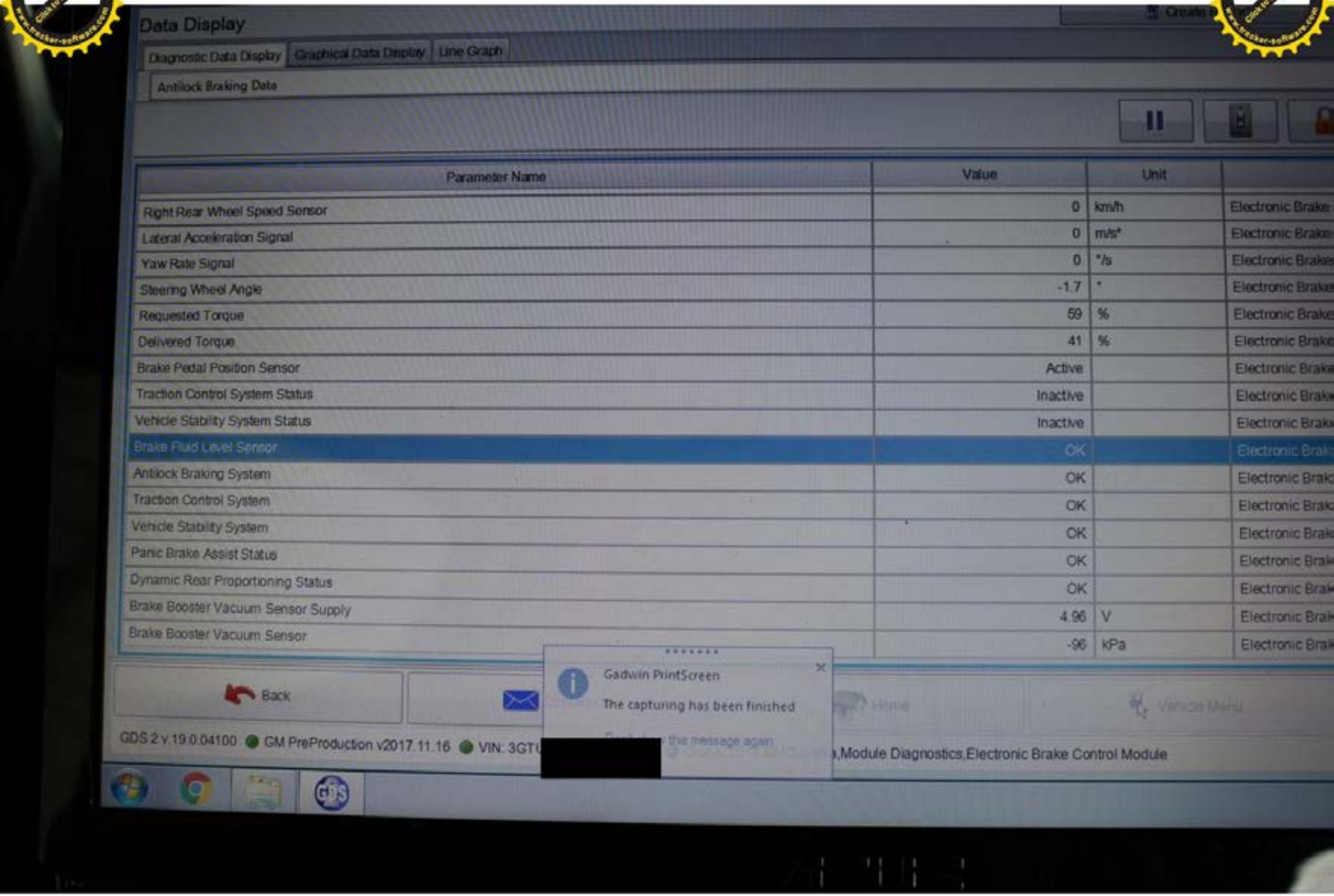
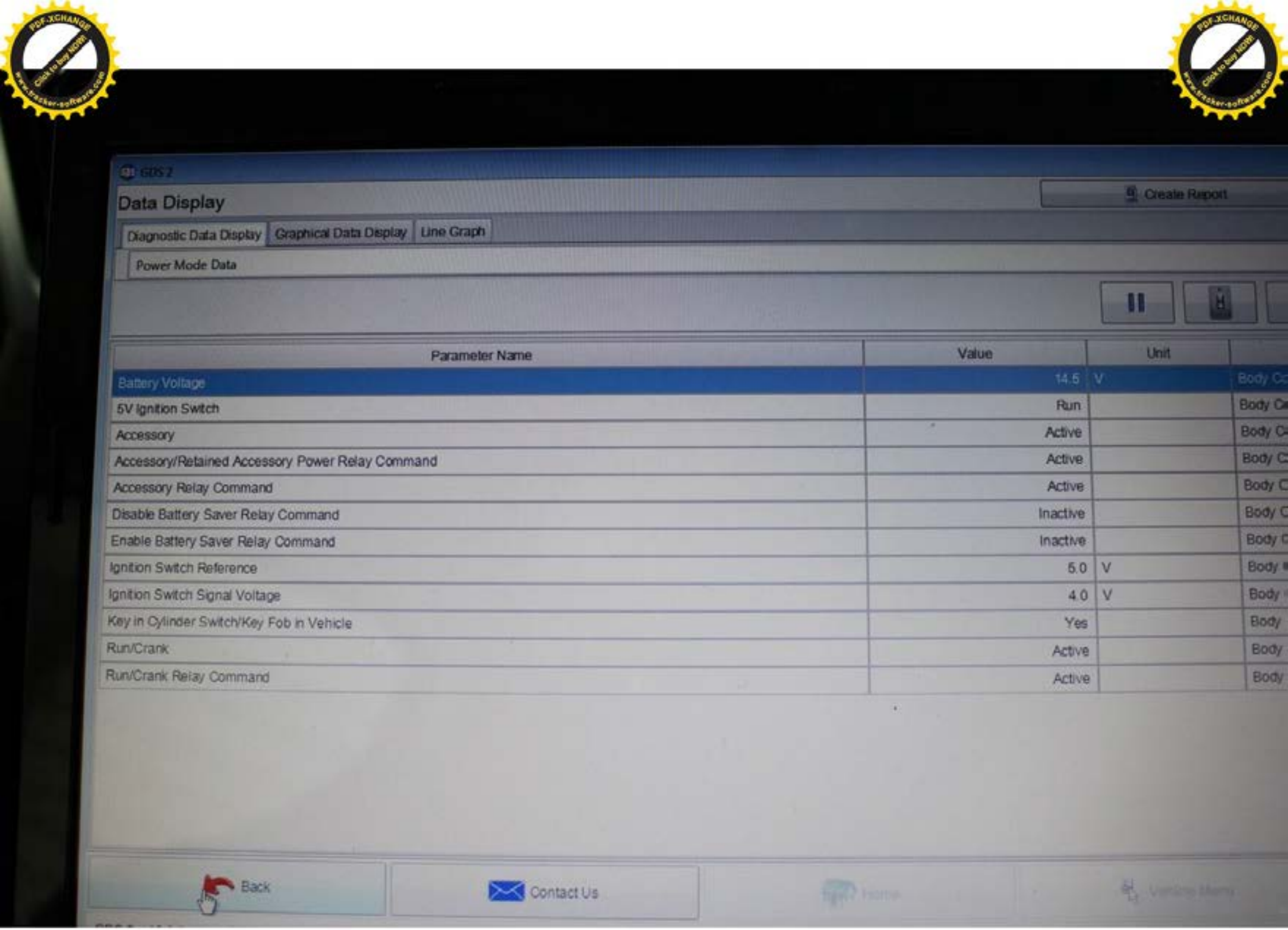
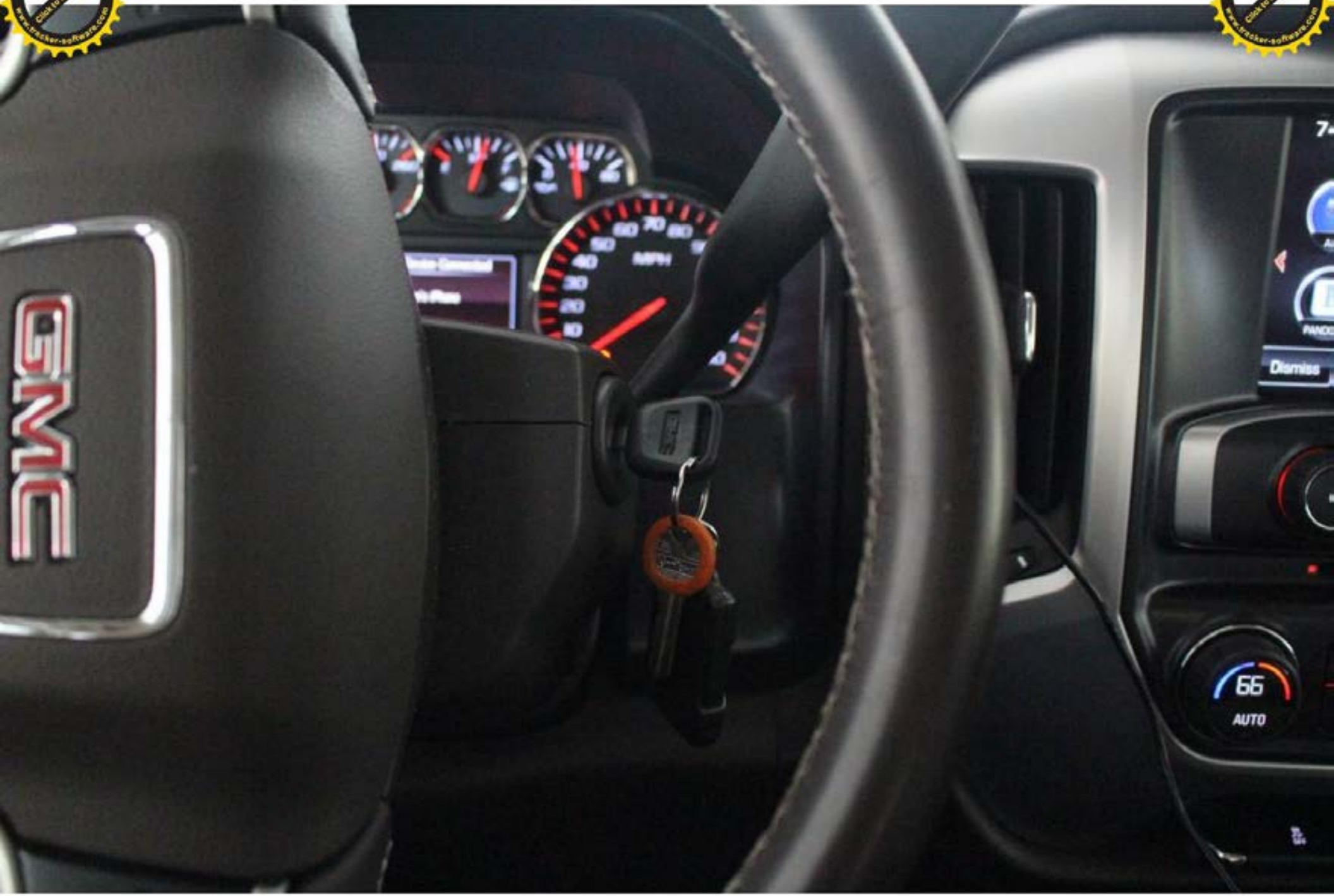
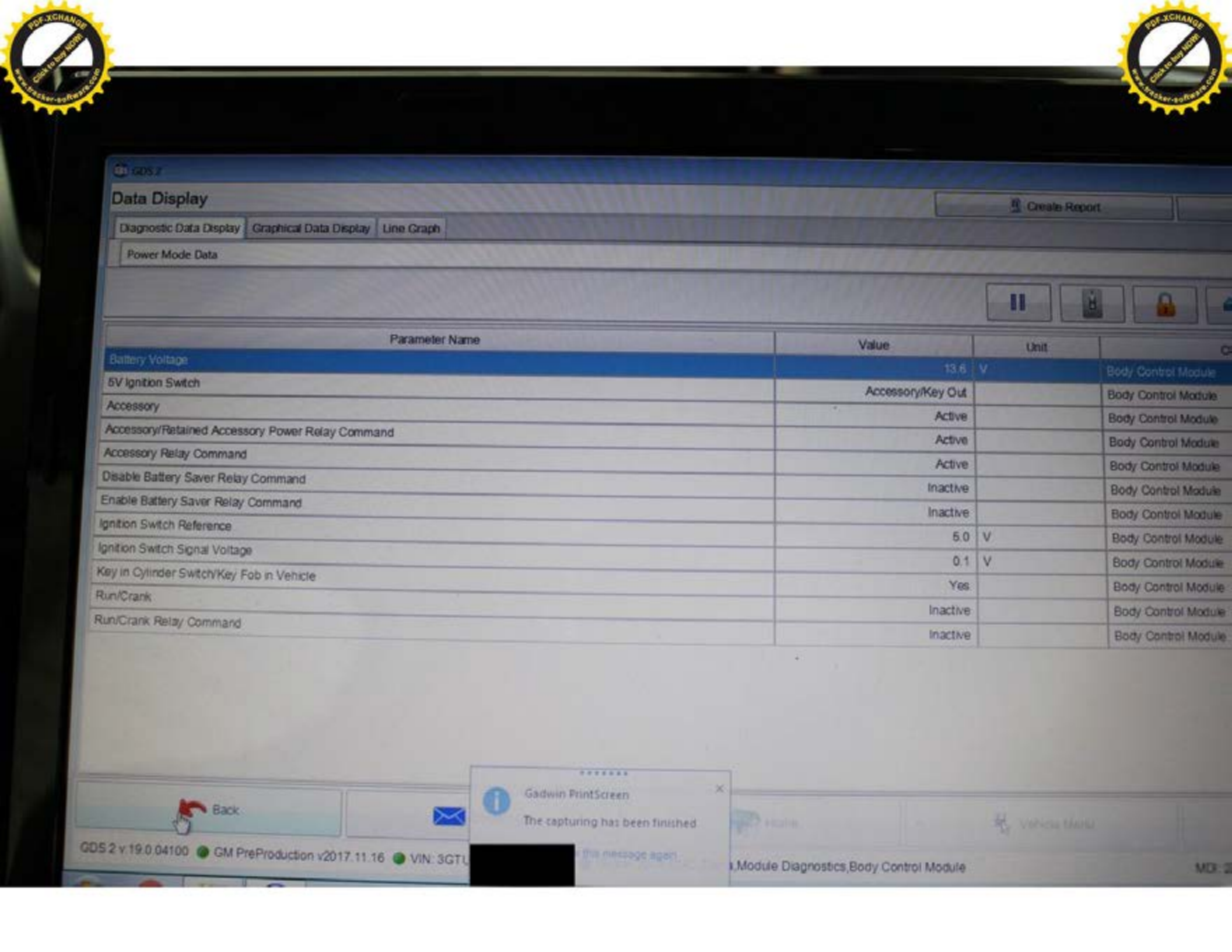
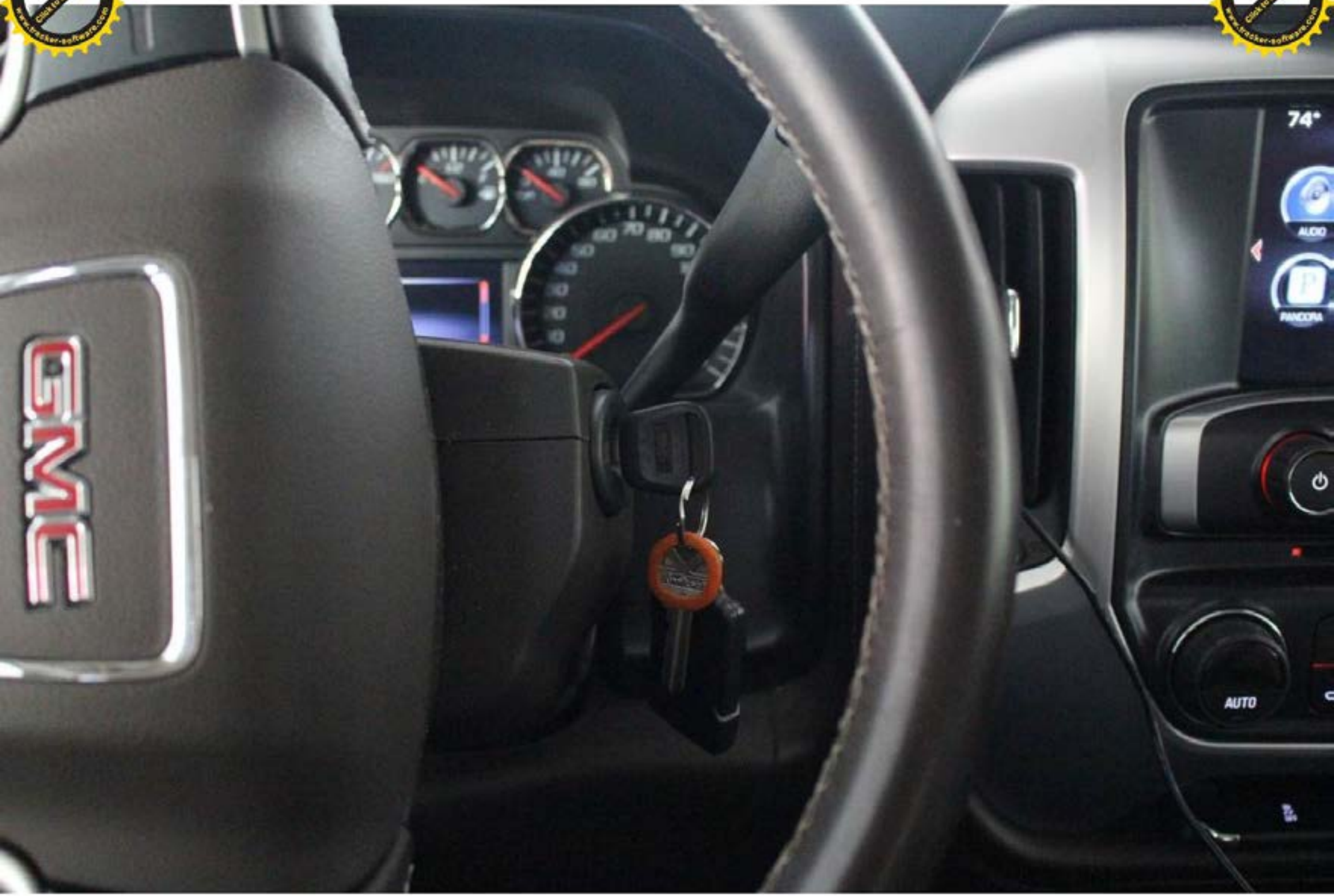



GDS 2
Data Display
Create Report
Diagnostic Data Display
Graphical Data Display
Line Graph
Power Mode Data
Parameter Name
Value
Unit
Battery Voltage
14.5
V
5V Ignition Switch
Run
Accessory
Active
Accessory/Retained Accessory Power Relay Command
Active
Accessory Relay Command
Active
Disable Battery Saver Relay Command
Inactive
Enable Battery Saver Relay Command
Inactive
Ignition Switch Reference
5.0
V
Ignition Switch Signal Voltage
4.0
V
Key in Cylinder Switch/Key Fob in Vehicle
Yes
Run/Crank
Active
Run/Crank Relay Command
Active
Back
Contact Us


GMC
MPH
Dismiss
66
AUTO


GDS 2
Data Display
Create Report
Diagnostic Data Display
Graphical Data Display
Line Graph
Power Mode Data
Parameter Name
Value
Unit
Battery Voltage
13.6
V
Body Control Module
5V Ignition Switch
Accessory/Key Out
Body Control Module
Accessory
Active
Body Control Module
Accessory/Retained Accessory Power Relay Command
Active
Body Control Module
Accessory Relay Command
Active
Body Control Module
Disable Battery Saver Relay Command
Inactive
Body Control Module
Enable Battery Saver Relay Command
Inactive
Body Control Module
Ignition Switch Reference
5.0
V
Body Control Module
Ignition Switch Signal Voltage
0.1
V
Body Control Module
Key in Cylinder Switch/Key Fob in Vehicle
Yes
Body Control Module
Run/Crank
Inactive
Body Control Module
Run/Crank Relay Command
Inactive
Body Control Module
Back
Gadwin PrintScreen
The capturing has been finished
this message again
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU
Module Diagnostics,Body Control Module


GMC
74°
AUTO

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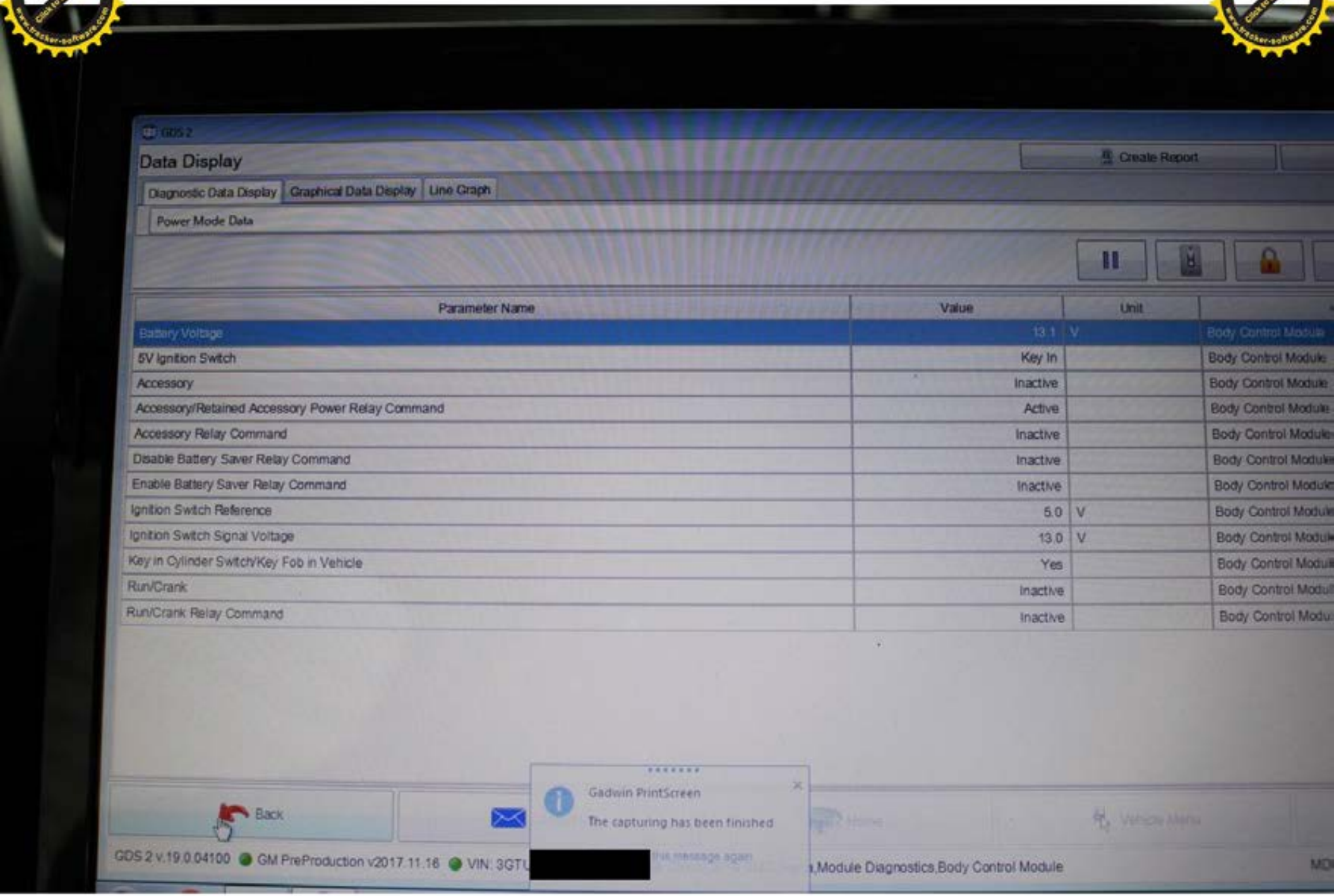

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GMC
AUTO

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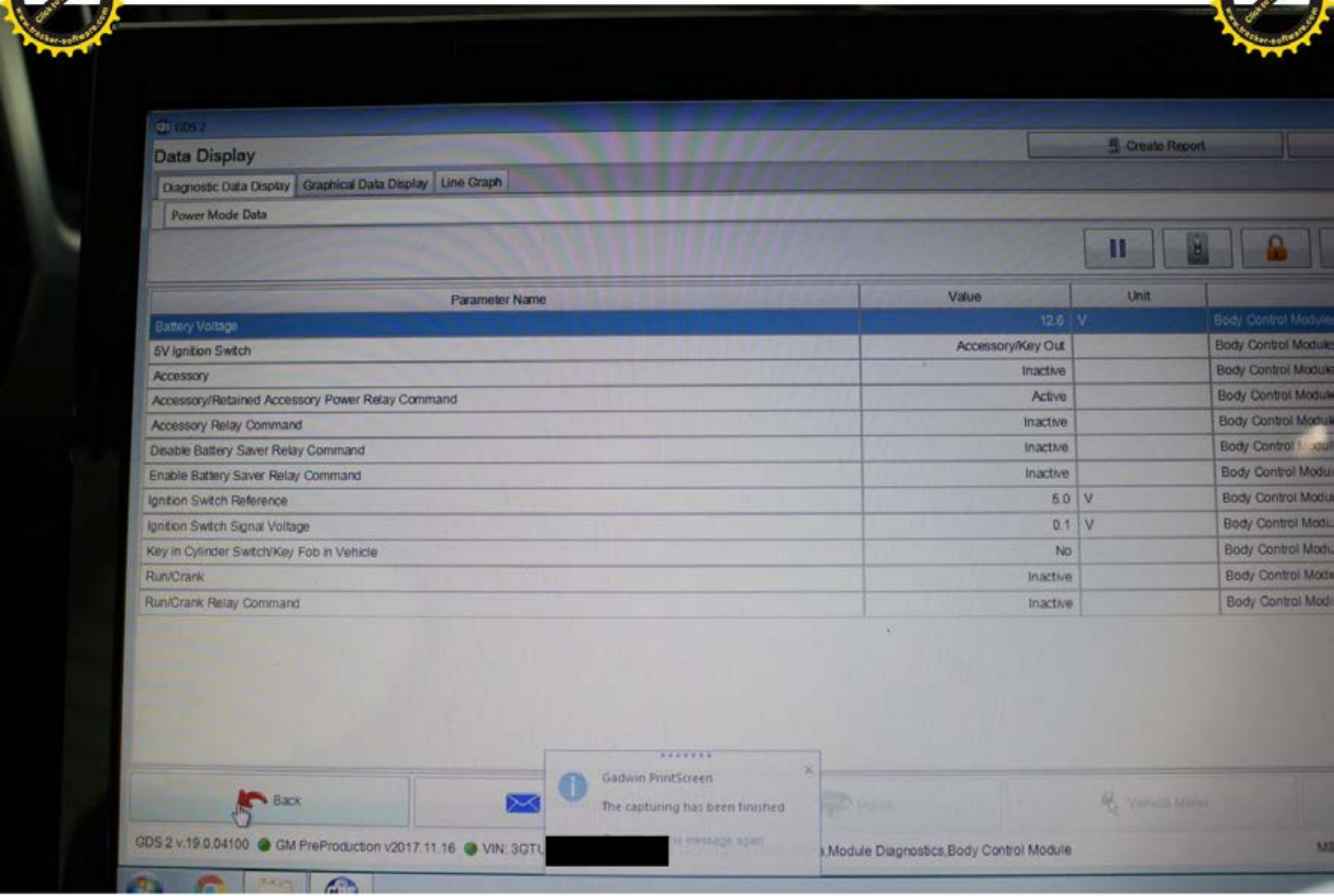
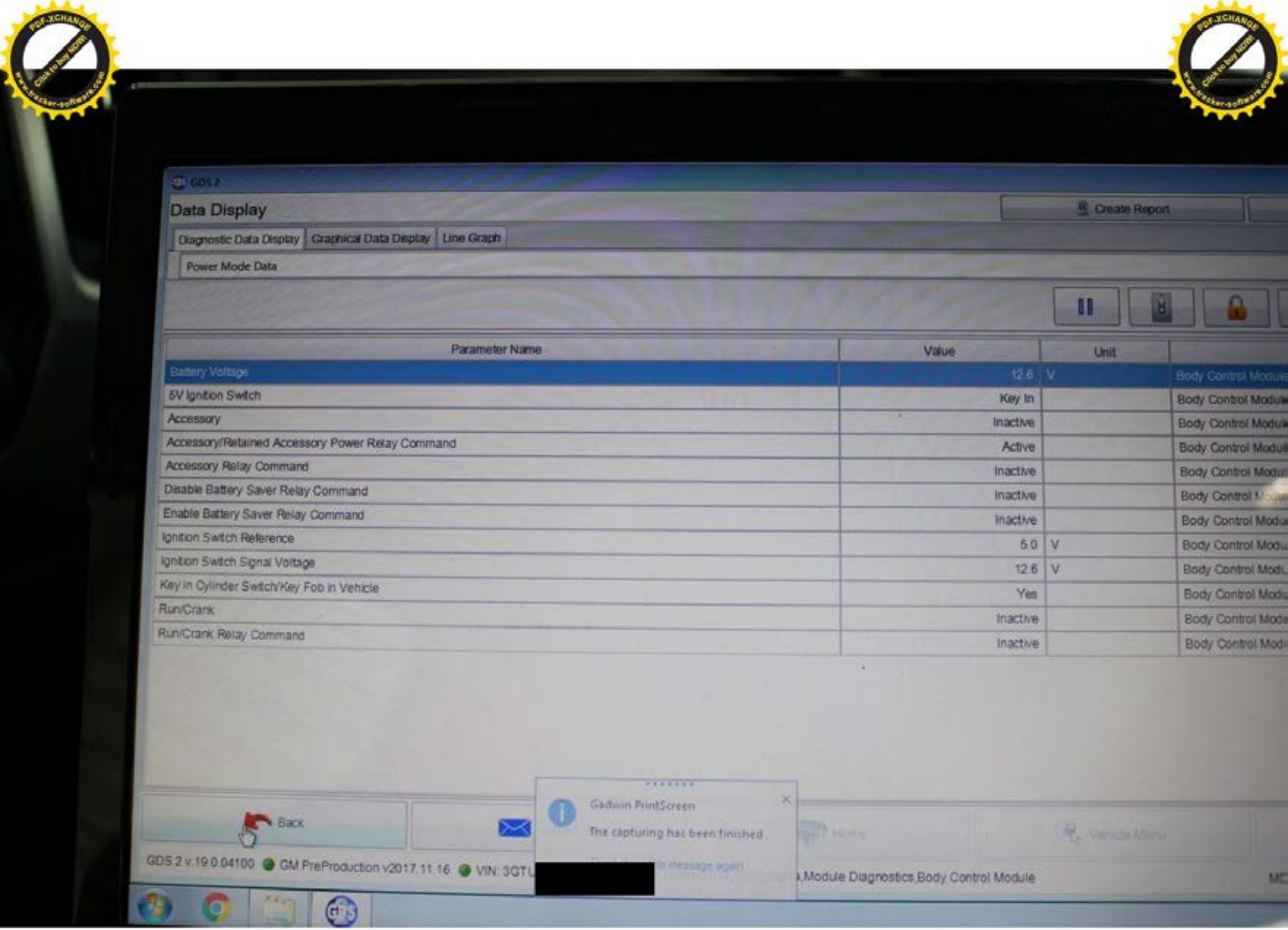


GMC
AUTO


GDS 2
Data Display
Create Report
Diagnostic Data Display
Graphical Data Display
Line Graph
Power Mode Data
Parameter Name
Value
Unit
Battery Voltage
12.6
V
5V Ignition Switch
Key In
Accessory
Inactive
Accessory/Retained Accessory Power Relay Command
Active
Accessory Relay Command
Inactive
Disable Battery Saver Relay Command
Inactive
Enable Battery Saver Relay Command
Inactive
Ignition Switch Reference
5.0
V
Ignition Switch Signal Voltage
12.6
V
Key in Cylinder Switch/Key Fob in Vehicle
Yes
Run/Crank
Inactive
Run/Crank Relay Command
Inactive
Body Control Module
Gadwin PrintScreen
The capturing has been finished
Back
Home
Vehicle Menu
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU
[redacted]
Module Diagnostics,Body Control Module

GMC
AUTO

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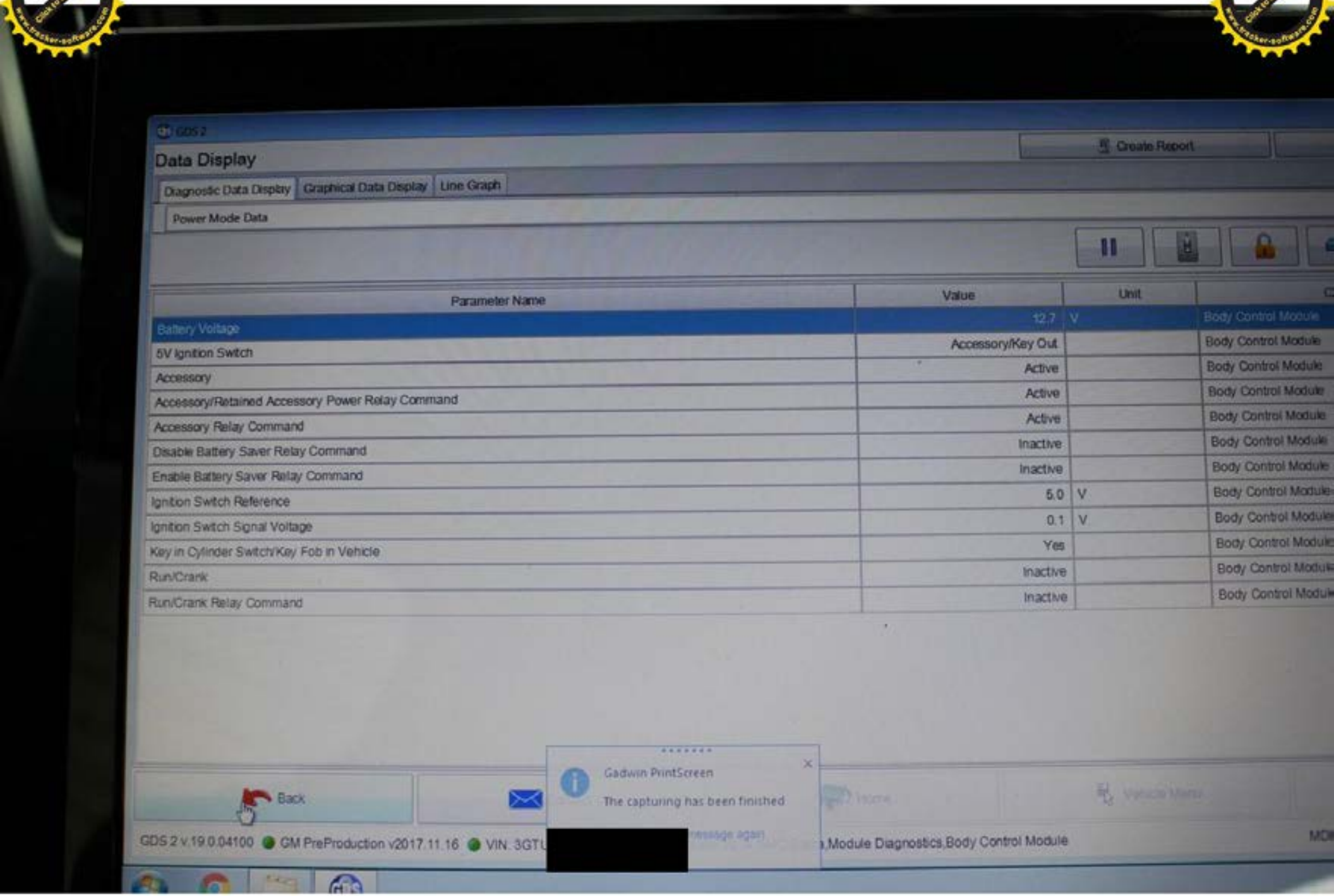

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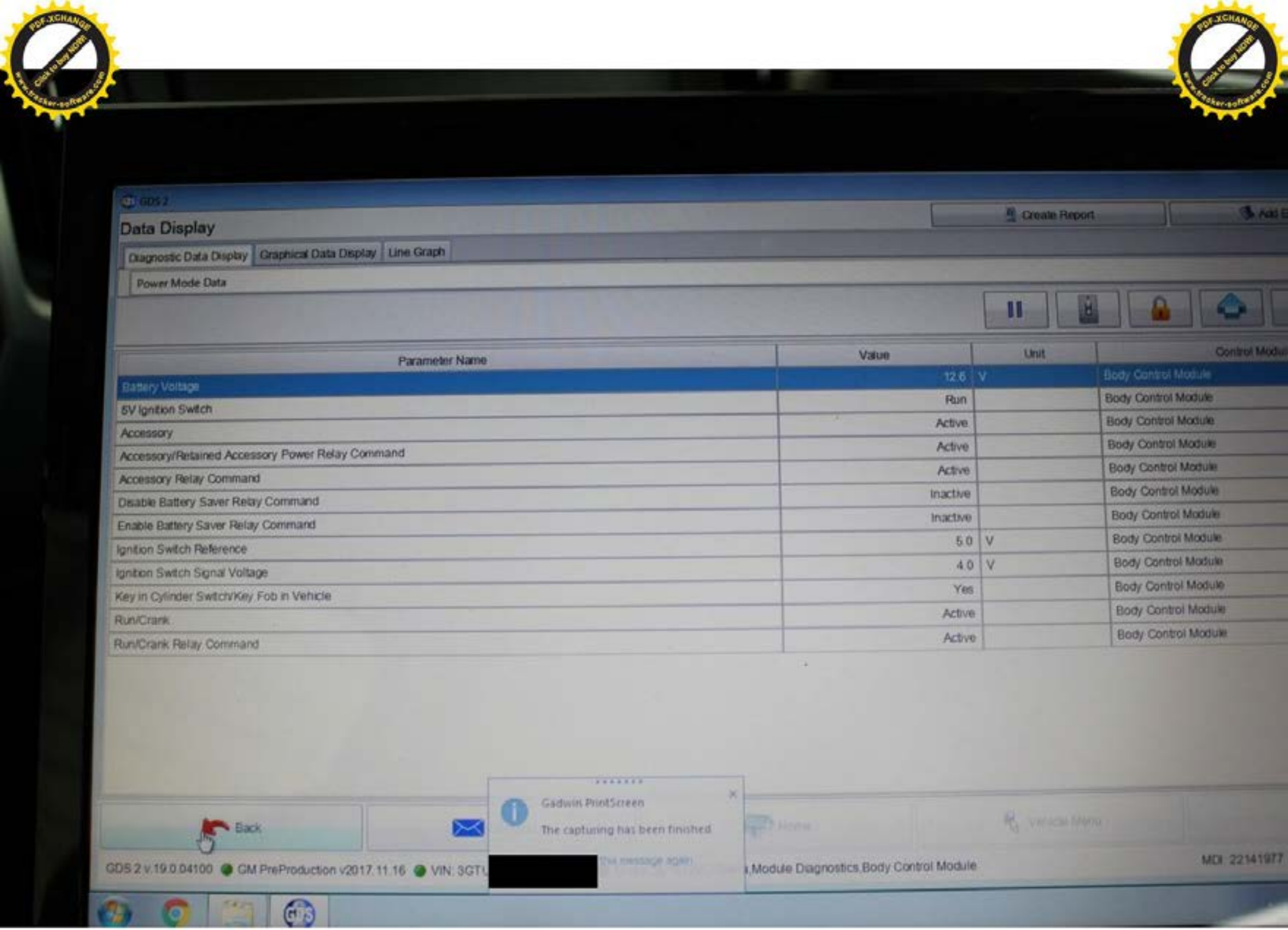
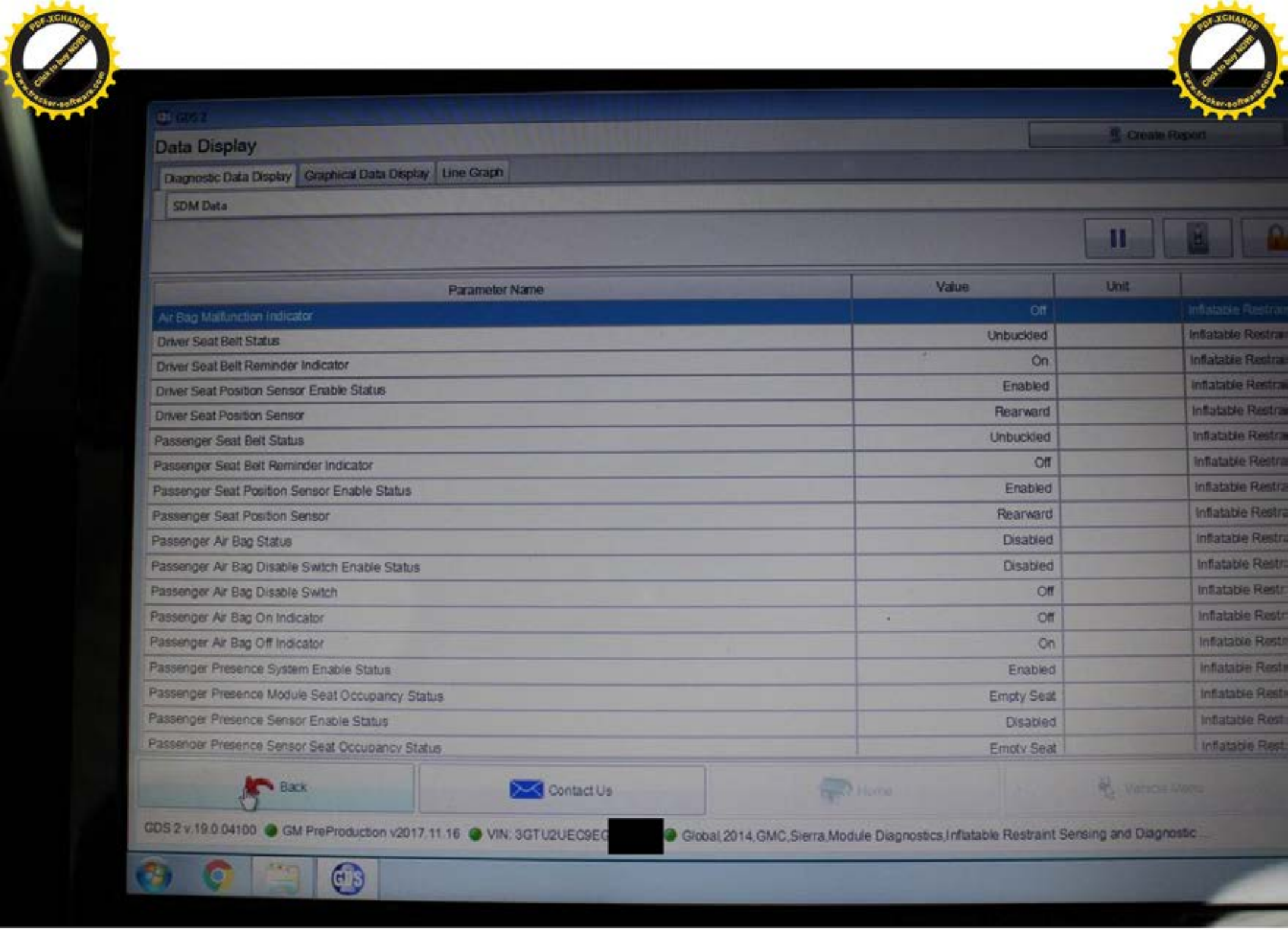
GMC
AUTO


GDS 2
Data Display
Create Report
Diagnostic Data Display
Graphical Data Display
Line Graph
Power Mode Data
Parameter Name
Value
Unit
Control Module
Battery Voltage 12.6 V Body Control Module
5V Ignition Switch Run Body Control Module
Accessory Active Body Control Module
Accessory/Retained Accessory Power Relay Command Active Body Control Module
Accessory Relay Command Active Body Control Module
Disable Battery Saver Relay Command Inactive Body Control Module
Enable Battery Saver Relay Command Inactive Body Control Module
Ignition Switch Reference 5.0 V Body Control Module
Ignition Switch Signal Voltage 4.0 V Body Control Module
Key in Cylinder Switch/Key Fob in Vehicle Yes Body Control Module
Run/Crank Active Body Control Module
Run/Crank Relay Command Active Body Control Module
Gadwin PrintScreen
The capturing has been finished
Back
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU
[redacted]
Module Diagnostics,Body Control Module
MDI 2214197

GMC
AUTO


GDS 2
Data Display
Create Report
Diagnostic Data Display
Graphical Data Display
Line Graph
SDM Data
Parameter Name
Value
Unit
Air Bag Malfunction Indicator
Off
Driver Seat Belt Status
Unbuckled
Driver Seat Belt Reminder Indicator
On
Driver Seat Position Sensor Enable Status
Enabled
Driver Seat Position Sensor
Rearward
Passenger Seat Belt Status
Unbuckled
Passenger Seat Belt Reminder Indicator
Off
Passenger Seat Position Sensor Enable Status
Enabled
Passenger Seat Position Sensor
Rearward
Passenger Air Bag Status
Disabled
Passenger Air Bag Disable Switch Enable Status
Disabled
Passenger Air Bag Disable Switch
Off
Passenger Air Bag On Indicator
Off
Passenger Air Bag Off Indicator
On
Passenger Presence System Enable Status
Enabled
Passenger Presence Module Seat Occupancy Status
Empty Seat
Passenger Presence Sensor Enable Status
Disabled
Passenger Presence Sensor Seat Occupancy Status
Empty Seat
Back
Contact Us
Home
Vehicle Menu
GDS 2 v.19.0.04100
GM PreProduction v2017.11.16
VIN: 3GTU2UEC9EG
Global,2014,GMC,Sierra,Module Diagnostics,Inflatable Restraint Sensing and Diagnostic

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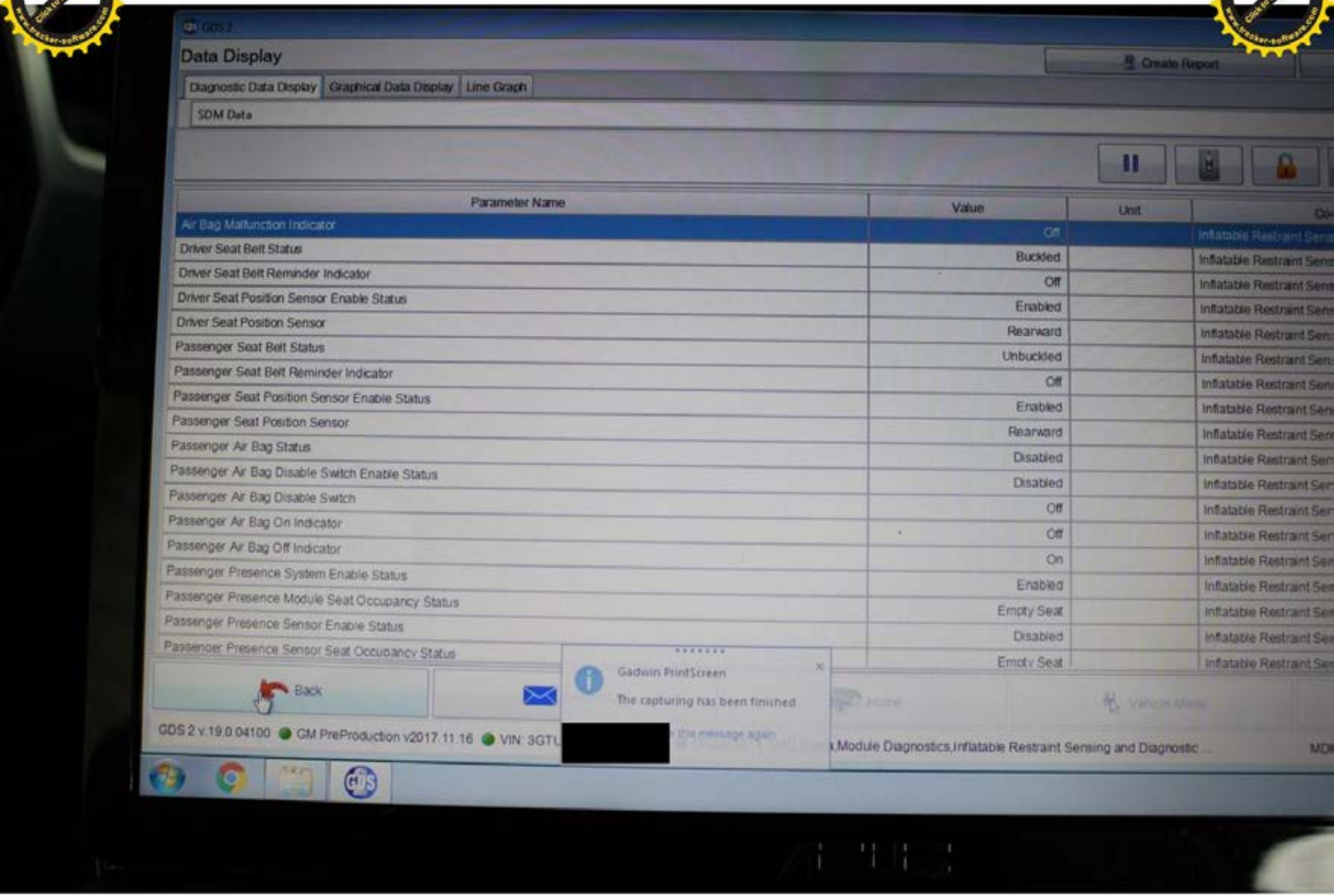

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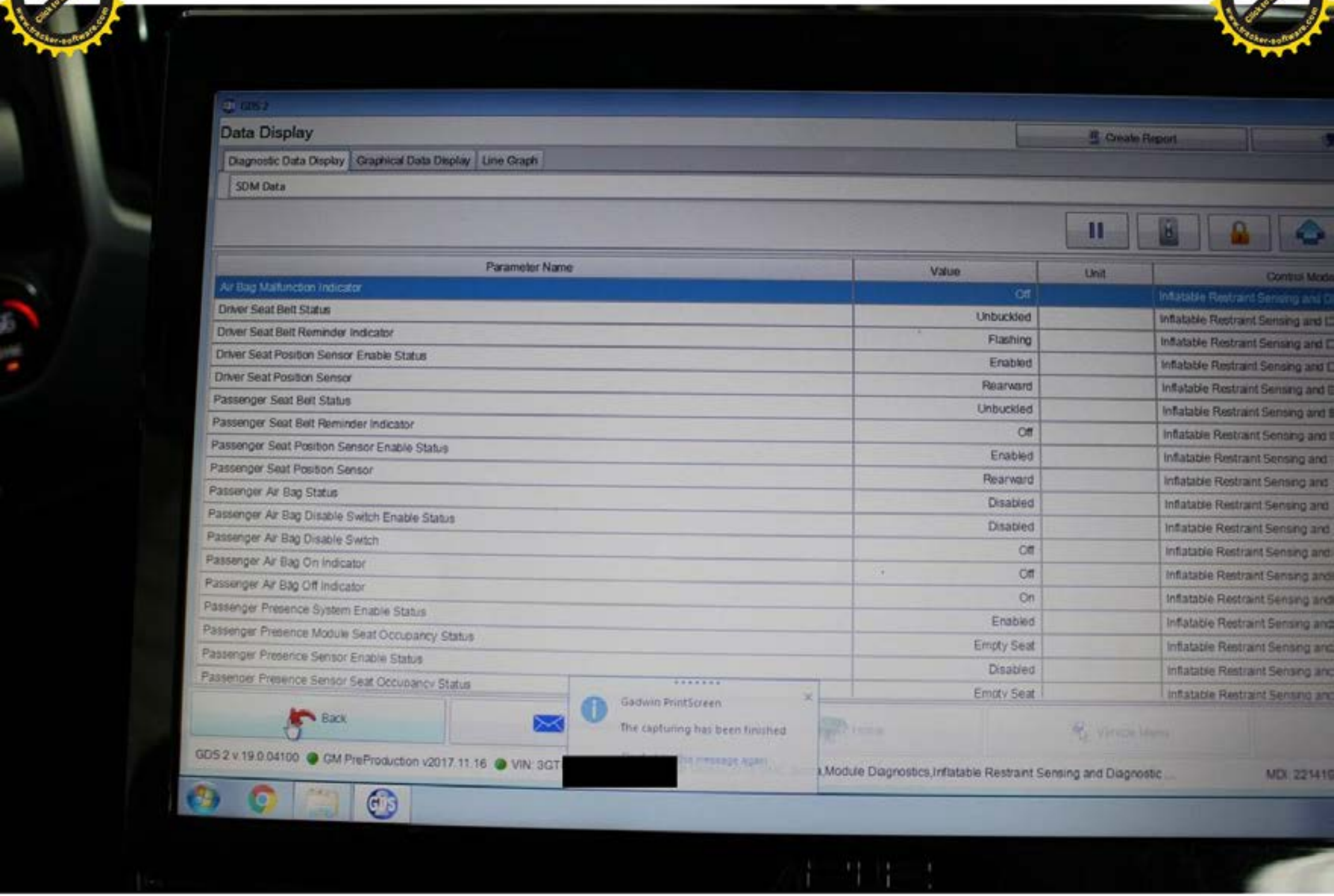

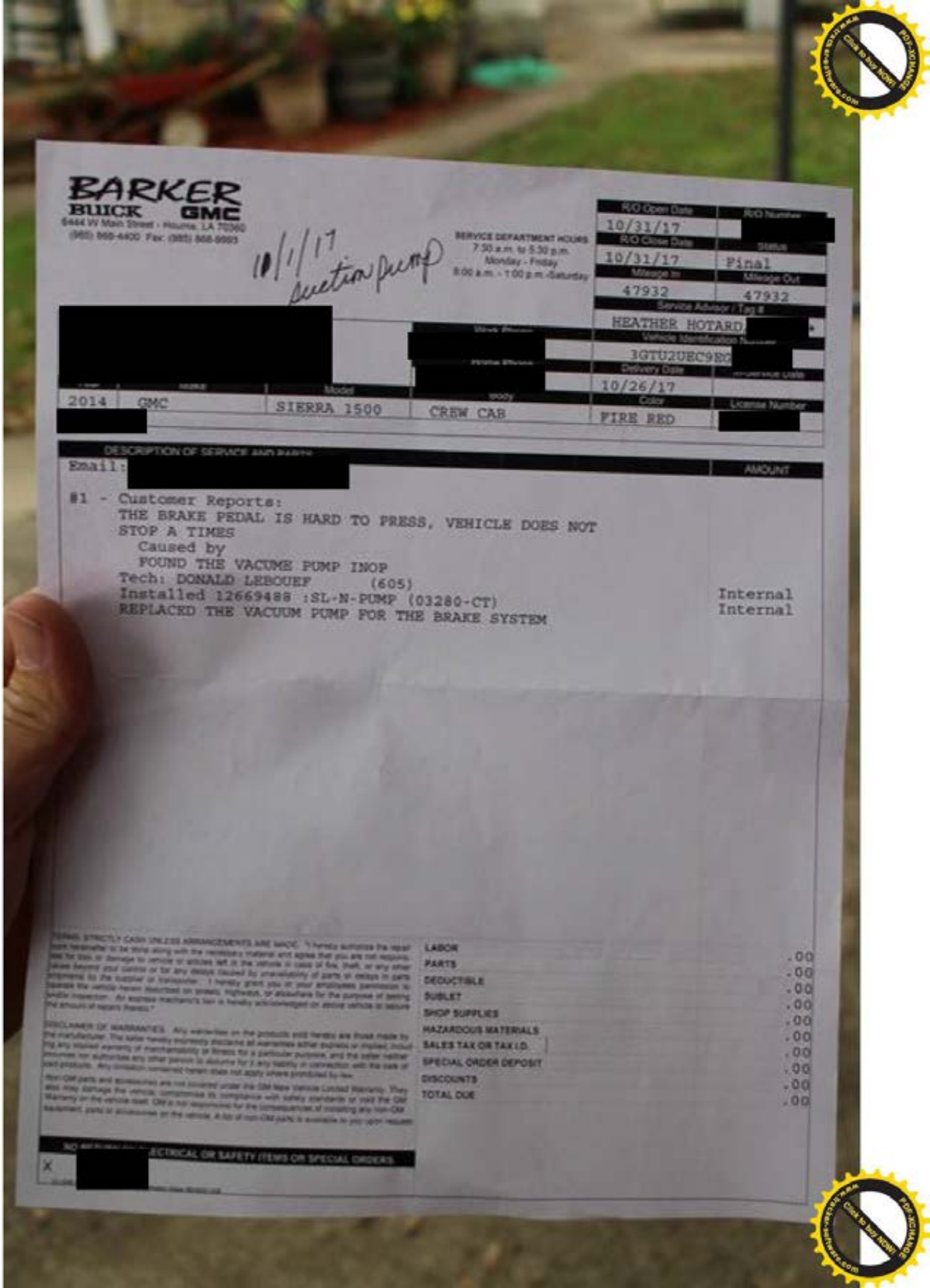

BARKER BUICK GMC

6444 W Main Street - Houma, LA 70360
(985) 868-4400 Fax: (985) 868-9983

10/1/17 suction pump

SERVICE DEPARTMENT HOURS
7:30 a.m. to 5:30 p.m.
Monday - Friday
8:00 a.m. - 1:00 p.m. Saturday

R/O Open Date	R/O Number
10/31/17	[redacted]
R/O Close Date	Status
10/31/17	Final
Mileage In	Mileage Out
47932	47932
Service Advisor / Tag #	
HEATHER HOTARD	[redacted]
Vehicle Identification Number	
3GTU2UEC9EG	[redacted]
Delivery Date	
10/26/17	

[redacted]

Year	Make	Model	Body	Color	License Number
2014	GMC	SIERRA 1500	CREW CAB	FIRE RED	[redacted]

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [redacted]	
#1 - Customer Reports:	
THE BRAKE PEDAL IS HARD TO PRESS, VEHICLE DOES NOT	
STOP A TIMES	
Caused by	
FOUND THE VACUME PUMP INOP	
Tech: DONALD LEBOUEF (605)	
Installed 12669488 :SL-N-PUMP (03280-CT)	Internal
REPLACED THE VACUUM PUMP FOR THE BRAKE SYSTEM	Internal

PAYABLE STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereto are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

Non-GM parts and accessories are not covered under the GM New Vehicle Limited Warranty. They also may damage the vehicle, compromise its compliance with safety standards or void the GM Warranty on the vehicle itself. GM is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list of non-GM parts is available to you upon request.

NO [redacted] ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS

X [redacted]

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

MADE IN
MEXICO

MADE IN
MEXICO

RANCHO

MADE IN
MEXICO

MADE IN
MEXICO

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KLEIN TOOLS
910-6

KLEIN TOOLS
910-6

KLEIN TOOLS
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KLEIN TOOLS
910-6
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10

TRAPP CADILLAC, CHEVROLET, INC.

200 S HOLLYWOOD RD, HOUMA, LA 70360
Phone: (985) 876-6570, Fax: (985) 857-8846

Image Report

Owner:	[redacted]	Insurance:	FARM BUREAU	Estimator:	TODD DAIGLE	Vehicle Out:	
Job Number:		Claim Number:					
Year:	2016	Color:	SILVER	License Plate:		Production Date:	
Make:	CHEV	Body Style:	4D SHORT	State:		Mileage In:	13,366
Model:	Silverado 1500 LT...	Engine:	8-5.3L Gasoline ...	VIN:	3GCUKSEC8GG[redacted]	Condition:	Good

10/30/2017 E01
Comments:

10/30/2017 E01
Comments:

10/30/2017 E01
Comments:

10/30/2017 E01
Comments:

10/30/2017 E01
Comments:

10/30/2017 E01
Comments:

TRAPP CADILLAC, CHEVROLET, INC.

200 S HOLLYWOOD RD, HOUMA, LA 70360
Phone: (985) 876-6570, Fax: (985) 857-8846

Image Report

Owner:	[redacted]	Insurance:	FARM BUREAU	Estimator:	TODD DAIGLE	Vehicle Out:	
Job Number:		Claim Number:					
Year:	2016	Color:	SILVER	License Plate:		Production Date:	
Make:	CHEV	Body Style:	4D SHORT	State:		Mileage In:	13,366
Model:	Silverado 1500 LT...	Engine:	8-5.3L Gasoline ...	VIN:	3GCUKSEC8GG[redacted]	Condition:	Good

10/30/2017 E01
Comments:

10/30/2017 E01
Comments:

10/30/2017 E01
Comments:

10/30/2017 E01
Comments:

TRAPP CADILLAC, CHEVROLET, INC.

200 S HOLLYWOOD RD, HOUMA, LA 70360
Phone: (985) 876-6570, Fax: (985) 857-8846

Image Report

Owner:	[redacted]	Insurance:	FARM BUREAU	Estimator:	TODD DAIGLE	Vehicle Out:	
Job Number:		Claim Number:					
Year:	2016	Color:	SILVER	License Plate:		Production Date:	
Make:	CHEV	Body Style:	4D SHORT	State:		Mileage In:	13,366
Model:	Silverado 1500 LT...	Engine:	8-5.3L Gasoline ...	VIN:	3GCUKSEC8GG[redacted]	Condition:	Good

10/30/2017 E01
Comments:

10/30/2017 E01
Comments:

10/30/2017 E01
Comments:

10/30/2017 E01
Comments:

10/30/2017 E01
Comments:

10/30/2017 E01
Comments:

TRAPP CADILLAC, CHEVROLET, INC.

200 S HOLLYWOOD RD, HOUMA, LA 70360
Phone: (985) 876-6570, Fax: (985) 857-8846

Image Report

Owner:	[redacted]	Insurance:	FARM BUREAU	Estimator:	TODD DAIGLE	Vehicle Out:	
Job Number:		Claim Number:					
Year:	2016	Color:	SILVER	License Plate:		Production Date:	
Make:	CHEV	Body Style:	4D SHORT	State:		Mileage In:	13,366
Model:	Silverado 1500 LT...	Engine:	8-5.3L Gasoline ...	VIN:	3GCUKSEC8G[redacted]	Condition:	Good

10/30/2017 E01
Comments:

10/30/2017 E01
Comments:

10/30/2017 E01
Comments:

10/30/2017 E01
Comments:

Global Warranty

Logout

November 28, 2017

Global Warranty Management: Main > Interface With Customer > View Vehicle Summary

INTERFACE WITH CUSTOMER

View Vehicle Summary

This screen allows IVH users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable).

For this vehicle:
- View Vehicle Summary
  - Service Contract
  - Branded Title
  - Warranty Block
- View Vehicle Build
- View Vehicle Component Summary
- View Vehicle Transaction History Detail
- View Vehicle Delivery Information

Vehicle Information

VIN: 3GTU2UEC9EG[redacted] Model: TK15543-2014 SIERRA 1500 4WD CREW CAB

Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes

Order Type: 70 - RETAIL - STOCK

Field Actions: 0 Open

[redacted]

Required Field Actions

Open Field Action Details are highlighted

Type	Number	Original Nbr	Description	Release Date	Status
Product Safety Recall	N172085440	17276	Loss of Steering Assist	06/29/2017	Closed
Product Safety Recall	2016007	16007	Frontal Airbag And Pretensioner Non Deploy	09/08/2016	Closed
Product Safety Recall	N160822	15822	SEATBELT LAP ANCHOR TENSIONER CABLE	04/11/2016	Closed
Service Update Bulletins	N150304	15304	4WD ALWAYS ENGAGED IN COLD TEMP. *EXPIRES W/BASE WARRANTY*	09/16/2015	Closed

Branded Title

The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

Warranty Block

Vehicle has no current record of warranty block.

Service Information

Vehicle has no current record of outstanding service information.

OnStar and XM Satellite Radio Information

Refer to Help page for details. For OnStar contact 888.ON.STAR1 (888.667.8271) and for XM Radio contact 877.GET.XMST (877.438.9977 Canada) and in the USA:800-556-3600.

OnStar Equipped: Y OnStar Status: Active

XM Equipped: Y XM Radio ID: ULY283WY XM Status: Active

OnStar Vehicle Diagnostics: Y DMN Enabled: Y

Applicable Warranties

Valid warranties are highlighted

Valid	Description	Warranty Add Date	Start Date	Effective Odometer	End Date	End Odometer
	Bumper to Bumper Limited Warranty	12/22/2014	12/18/2014	22 MI	12/18/2017	36,022 MI
	Corrosion Limited Warranty	12/22/2014	12/18/2014	22 MI	12/18/2020	100,022 MI
	Emission Select Component Ltd Wty	12/22/2014	12/18/2014	22 MI	12/18/2022	80,022 MI
	Powertrain Limited Warranty	12/22/2014	12/18/2014	22 MI	12/18/2019	100,022 MI
	GMC 2 Year Scheduled Maintenance	12/22/2014	12/18/2014	22 MI	12/18/2016	24,022 MI

Service Contract

Vehicle has no current record of service contracts.

Transaction History

View Details

Job Card Date	Job Card Number	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
08/30/2017	[redacted]	ZFAT---Field Action Recall		9102922 - FA 17276 - Power Steering Control Module Reprogramming with SPS	47,676 MI
11/14/2016	[redacted]	ZFAT---Field Action Recall		9102394 - N150822 - Install Driver Side Front Seat Belt Anchor Plate Tensioner Bracket, Includes Seat Trim Mod	33,988 MI
11/14/2016	[redacted]	ZFAT---Field Action Recall		9102276 - 16007 - N16-204617 - Reprogram Inflatable Restraint Sensing and Diagnostic Module Calibrations	33,988 MI
04/01/2016	[redacted]	ZREG---Regular Vehicle Transaction		8060680 - Jack Replacement	22,430 MI
03/03/2016	[redacted]	ZREG---Regular Vehicle Transaction		0600743 - GMC 2 Year Maintenance	22,381 MI
03/03/2016	[redacted]	ZFAT---Field Action Recall		9101695 - N150304 - Transfer Case Shift Control Module Reprogramming with SPS	22,381 MI
09/17/2015	[redacted]	ZREG---Regular Vehicle Transaction		3420700 - Radio Control Assembly Replacement	14,953 MI
09/10/2015	[redacted]	ZREG---Regular Vehicle Transaction		0600458 - Control Assembly-Radio Audio (face plate), Return to ACDelco ESC	14,633 MI
09/10/2015	[redacted]	ZREG---Regular Vehicle Transaction		0600743 - GMC 2 Year Maintenance	14,633 MI
04/21/2015	[redacted]	ZREG---Regular Vehicle Transaction		0600743 - GMC 2 Year Maintenance	7,427 MI
09/02/2014	[redacted]	ZSET---Service Event		0511872 - Running Board Step Package Installation	6
08/07/2014	[redacted]	ZPDI---Pre-Delivery Inspection		0590032 - PDI - Dealer Installed - Factory Invoiced Options	2 MI
07/16/2014	[redacted]	ZPDI---Pre-Delivery Inspection		0590072 - Pre-Delivery Inspection - Base Time	1 MI

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GM Global Warranty

Logout

November 28, 2017

Global Warranty Management: Main > Interface With Customer > View Vehicle Build

INTERFACE WITH CUSTOMER

View Vehicle Build

This screen allows IVH users to view the initial build information on the selected VIN including option codes with descriptions (where available).

For this vehicle:

- View Vehicle Summary
  - Service Contract
  - Branded Title
  - Warranty Block
- View Vehicle Build
- View Vehicle Component Summary
- View Vehicle Transaction History Detail
- View Vehicle Delivery Information

Vehicle Information

VIN: 3GTU2UEC9EG[redacted]

Model: TK15543-2014 SIERRA 1500 4WD CREW CAB

Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes

Order Type: 70 - RETAIL - STOCK

Field Actions: 0 Open

[redacted]

Vehicle Build

Model: TK15543-2014 SIERRA 1500 4WD CREW CAB

Gross Vehicle Weight: 3,269

Order Number: RVNDD5

Build Date: 07/12/2014

Build Plant: G

Option Codes

*IVH is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

1SZ - CARBON-22 EDITION DISCOUNT
3SA - 3SA PACKAGE
4DP - INTERIOR TRIM
6YP - COMPONENT
7YP - COMPONENT SUSPENSION
8X2 - COMPONENT
9X2 - COMPONENT
A31 - POWER WINDOWS, DRIVER EXPRESS
A60 - SEAT DVRS NATL CUSH-N-AIRE
A68 - SEAT 60/40 REAR FOLDING BENCH
AG1 - POWER DRIVER SEAT ADJUSTER
AK0 - GLASS, DEEP-TINTED
AL0 - AIRBAG SENSING SYSTEM, PASSENGER
AQQ - REMOTE KEYLESS ENTRY
AU3 - POWER DOOR LOCKS
AXK - VEH TYPE - TRUCK
AY0 - AIRBAGS: DRIVER & RT. FRONT PASS - FRONT/SIDE-IMPACT, OUTBOARD FRT & REAR SEAT - SIDE HEAD CURTAIN
AZ3 - SEATS, FRONT 40/20/40 BENCH
B1J - WHEELHOUSE LINERS, REAR
B30 - COLOR KEYED CARPET
B32 - FLOOR MATS, FRONT
B33 - FLOOR MATS, REAR
B66 - BODYSIDE MOLDINGS, BODY COLOR
BTV - REMOTE VEHICLE START
BWN - CORNERSTEP, REAR BUMPER
C49 - REAR WINDOW DEFROSTER
C5Z - GVW RATING - 7,200 LBS
CJ2 - AIR CONDITIONING, DUAL ZONE CLIMATE CONTROL
CTD - MOVABLE UPPER TIE DOWNS (4)
D75 - DOOR HANDLES, BODY COLOR
DH6 - VISORS, DRIVER AND FRONT PASSENGER, LIGHTED
DL8 - POWER HEATED OUTSIDE MIRRORS
DP6 - MIRROR PROV HOUSING PAINTED
E63 - PICK UP BOX
EF7 - COUNTRY CODE, U.S.A.
FE9 - 50-STATE EMISSIONS
FHS - VEHICLE FUEL GASOLINE E85
G80 - AUTO LOCKING REAR DIFFERENTIAL
GCN - FIRE RED
GU6 - REAR AXLE, 3.42 RATIO
H2T - COCOA / DUNE
I14 - ENGINEERING YEAR 2014
IO5 - AUDIO SYSTEM, 8" DIAGONAL COLOR TOUCH W/ INTELLILINK
JD9 - ANTILOCK BRAKES, 4 WHEEL DISC
JHD - HILL DESCENT CONTROL
K34 - CRUISE CONTROL
K47 - AIR CLEANER, HIGH CAPACITY
KC4 - ENGINE OIL COOLING SYSTEM
KG4 - ALTERNATOR, 150 AMPS
KI4 - POWER OUTLET, 110-VOLT AC
KNP - TRANSMISSION OIL COOLER
L83 - ENGINE, 5.3L V8 ECOTEC3
MAH - MARKETING AREA NORTH AMERICA
MSL - SILAO, MEXICO ASSEMBLY PLANT
MYC - TRANSMISSION, 6 SPD AUTOMATIC
N37 - STEERING COLUMN, TILT &

	TELESCOPING
NP5 - LEATHER WRAP STEERING WHEEL	NQH - TRANSFER CASE 2-SPEED
NT7 - EMISSION SYSTEM FEDERAL TIER 2	NZZ - UNDERBODY SHIELD, TRANS CASE
PDU - SLE VALUE PACKAGE * TRAILERING EQUIPMENT PACKAGE * PWR SEAT ADJUSTER, DRIVER * REMOTE VEHICLE START * FRONT FOG LAMPS * REAR WINDOW DEFROSTER * POWER OUTLET, 110-VOLT AC * UNIVERSAL HOME REMOTE * AIR CONDITIONING, DUAL ZONE CLIMATE CONTROL	PPA - EZ LIFT AND LOWER TAILGATE
R8J - CUSTOMER DIALOG NETWORK	R8S - IDENTIFIER - N37 CONSTRAINT
R7E - CHARGE FOR FRONT LICENSE PLATE	R9N - FORCE ON ALL VEHICLES FOR PRICING OF INTERIOR TRIM
RBX - TIRES, ALL TERRAIN	RC4 - TIRE, SPARE 17" ALL SEASON BLACKWALL
ROO - DELAY INVOICE	S2B - SPARE WHEEL, 17" ALUMINUM
SAF - SPARE TIRE LOCK	SF8 - BEDSIDE DECAL, Z71/4X4 (DEALER INSTALLED)
SLM - STOCK ORDERS	T3U - FRONT FOG LAMPS
TG5 - SINGLE-SLOT CD/MP3 PLAYER	U2M - SIRIUSXM +SERVICE SUBSCRIPTION SOLD SEPARATELY BY SIRIUSXM AFTER 3 MONTHS
U73 - ANTENNA - FIXED MAST	UDD - DRIVER INFO - COLOR DISPLAY
UE1 - ONSTAR	UF2 - LED LIGHTING, CARGO BOX
UG1 - UNIVERSAL HOME REMOTE	UHN - WHEELS, 18" BRIGHT MACHINED ALUMINUM
UJM - TIRE PRESSURE MONITOR SYSTEM (EXCL SPARE TIRE)	UK3 - STEERING WHEEL AUDIO CONTROLS
UMN - SPEEDOMETER	UQ3 - AUDIO SYSTEM
UTJ - THEFT DETERRENT SYSTEM	UVC - REAR VISION CAMERA SYSTEM
V22 - CHROME GRILLE SURROUND	V46 - FRONT BUMPER, CHROME
V76 - BLACK RECOVERY HOOKS, FRONT	V8D - VEHICLE STATEMENT US
VJH - REAR BUMPER, CHROME	VK3 - FRONT LICENSE PLATE MOUNT
VRK - COMPONENT	VT7 - OWNERS MANUAL ENGLISH
VZ3 - MERCURY DISPOSAL LABEL	VZE - VIN MODEL YEAR 2014
XL7 - FREQUENCY RATING 315 MH	YE9 - SLE/SLT DECOR
YM8 - LPO PROCESSING OPTION	Z71 - OFF ROAD SUSPENSION PACKAGE * WHEELS, 18" BRIGHT MACHINED ALUMINUM * AIR CLEANER, HIGH CAPACITY * HILL DESCENT CONTROL * UNDERBODY SHIELD * Z71 BADGE * MONOTUBE RANCHO SHOCKS
Z82 - TRAILERING EQUIPMENT PKG INCL: * AUTO LOCKING REAR DIFERENTIAL	Z88 - GMC TRUCK NAMEPLATE
ZY1 - SOLID PAINT	

Added Option Codes

#33 - Running Boards - Fixed/Articulating

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Global Warranty

Logout

November 28, 2017

Global Warranty Management: Main > Interface With Customer > View Vehicle Component Summary

INTERFACE WITH CUSTOMER

View Vehicle Component Summary

This screen allows IVH users to view the information on various major components added to the VIN selected during vehicle build.

For this vehicle:
- → View Vehicle Summary
  - → Service Contract
  - → Branded Title
  - → Warranty Block
- → View Vehicle Build
- → View Vehicle Component Summary
- → View Vehicle Transaction History Detail
- → View Vehicle Delivery Information

Vehicle Information

VIN: 3GTU2UEC9EG[redacted] Model: TK15543-2014 SIERRA 1500 4WD CREW CAB
Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
Order Type: 70 - RETAIL - STOCK
Field Actions: 0 Open [redacted]

Vehicle Component

Component Code: 10-ENGINE ASSEMBLY Traceability:
Source Plant: - Part / Number Broadcast:
Date Scanned: N/A Time Scanned: N/A Scan Station: 11

Component Code: 35-STEERING COLUMN - SIR SYSTEM Traceability:
Source Plant: - Part / Number Broadcast:
Date Scanned: N/A Time Scanned: N/A Scan Station: 01

Component Code: 61-TRANSMISSION Traceability:
Source Plant: - Part / Number Broadcast:
Date Scanned: N/A Time Scanned: N/A Scan Station: 08

Component Code: 65-REAR AXLE ASSEMBLY Traceability:
Source Plant: - Part / Number Broadcast:
Date Scanned: N/A Time Scanned: N/A Scan Station: 02

Component Code: 86-ELECTRONIC CONTROL MODULE (ECM) Traceability:
Source Plant: - Part / Number Broadcast:
Date Scanned: 07/13/2014 Time Scanned: 01:28:00 Scan Station: DT

Component Code: 87-BODY CONTROL MODULE Traceability: 141661206
Source Plant: G- Part / Number Broadcast: 4768
Date Scanned: 07/13/2014 Time Scanned: 01:28:00 Scan Station: DT

Component Code: 92-BRAKE PRESSURE MODULATOR VALVE ASSEMBLY Traceability:
Source Plant: - Part / Number Broadcast:
Date Scanned: N/A Time Scanned: N/A Scan Station: 18

Component Code: AB-IR-MODULE ASM-INFLATOR Traceability:
Source Plant: - Part / Number Broadcast:
Date Scanned: N/A Time Scanned: N/A Scan Station: 04

Component Code: AH-IR-SENSOR ASM-LEFT Traceability: ACC757103
Source Plant: D-ALLIED SIGNAL BSRD Part / Number Broadcast: 8676
Date Scanned: 07/13/2014 Time Scanned: 01:28:00 Scan Station: DT

Component Code: AJ-IR-SENSOR ASM-RIGHT Traceability: A56067603
Source Plant: D-ALLIED SIGNAL BSRD Part / Number Broadcast: 8676
Date Scanned: 07/13/2014 Time Scanned: 01:28:00 Scan Station: DT

Component Code: AL-IR-MODULE ASM-I/P Traceability:
Source Plant: - Part / Number Broadcast:

Date Scanned: N/A Time Scanned: N/A Scan Station: 05

Component Code: AS-SENSING DIAGNOSTIC MODULE Traceability:
Source Plant: - Part / Number Broadcast:
Date Scanned: 07/13/2014 Time Scanned: 01:28:00 Scan Station: DT

Component Code: BO-PASSENGER DOOR ELECTRONIC CONTROL MODULE Traceability:
Source Plant: - Part / Number Broadcast:
Date Scanned: 07/13/2014 Time Scanned: 01:28:00 Scan Station: DT

Component Code: BP-DRIVER DOOR ELECTRONIC CONTROL MODULE Traceability:
Source Plant: - Part / Number Broadcast:
Date Scanned: 07/13/2014 Time Scanned: 01:28:00 Scan Station: DT

Component Code: CB-SEQ NUM (FLEX) BODY ASM Traceability: 1810195
Source Plant: - Part / Number Broadcast: 2ZZ
Date Scanned: 07/01/2014 Time Scanned: 05:31:00 Scan Station:

Component Code: CF-SEQ NUM (FLEX) PAINT PROCESS Traceability: 4122182
Source Plant: - Part / Number Broadcast: 2PP
Date Scanned: 07/12/2014 Time Scanned: 07:31:00 Scan Station:

Component Code: CP-SEQ NUM (FLEX) GEN ASM Traceability: 4121352
Source Plant: - Part / Number Broadcast: 2GA
Date Scanned: 07/12/2014 Time Scanned: 18:42:00 Scan Station:

Service Agent Installed Component

Vehicle has no current record of vehicle component.

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[redacted] 11/28/2017

Global Warranty

Logout

November 28, 2017

Global Warranty Management: Main > Interface With Customer > View Vehicle Transaction History Detail

INTERFACE WITH CUSTOMER

View Vehicle Transaction History Detail

This screen allows IVH users to view the available information on individual transaction for the VIN selected.

For this vehicle:
- View Vehicle Summary
  - Service Contract
  - Branded Title
  - Warranty Block
- View Vehicle Build
- View Vehicle Component Summary
- View Vehicle Transaction History Detail
- View Vehicle Delivery Information

Vehicle Information

VIN: 3GTU2UEC8EG[redacted] Model: TK15543-2014 SIERRA 1500 4WD CREW CAB

Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes

Order Type: 70 - RETAIL - STOCK

Field Actions: 0 Open

[redacted]

Job Card Date: 08/30/2017 **Job Card Number:** [redacted]

Repair Service Agent: [redacted]
BARKER BUICK GMC
6444 W MAIN ST
HOUMA LA 70360-2202
9856684400

Odometer Reading: 47,676 MI
Authorization Code:

Process Date:
08/30/2017

Transaction Type:
ZFAT---Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:
-

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9090-Other - Field Action / Tech Bulletin

Labour Op 9102922-FA 17276 - Power Steering Control Module Reprogramming with SPS

Causal Part Number

Job Card Date: 11/14/2016 **Job Card Number:** [redacted]

Repair Service Agent: [redacted]
BARKER BUICK GMC
6444 W MAIN ST
HOUMA LA 70360-2202
9856684400

Odometer Reading: 33,988 MI
Authorization Code:

Process Date:
11/17/2016

Transaction Type:
ZFAT---Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:
-

Job Card Line #: 2 Transaction Adjustment: Cause Code: -

Labour Op 9102304-N150822 - Install Driver Side Front Seat Belt Anchor Plate Tensioner Bracket, Includes Seat Trim Mod

Causal Part Number

→See other Parts and/or Net Items

Job Card Date: 11/14/2016

Job Card Number: [redacted]

Repair Service Agent: [redacted]
BARKER BUICK GMC
6444 W MAIN ST
HOUMA LA 70360-2202
9858684400

Odometer Reading: 33,988 MI
Authorization Code:

Process Date:
11/17/2016

Transaction Type:
ZFAT---Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:
-

Job Card Line #: 1 Transaction Adjustment: Cause Code: -

Labour Op 9102276-16007 - N16-204817 - Reprogram Inflatable Restraint Sensing and Diagnostic Module Calibrations

Causal Part Number

Job Card Date: 04/01/2016

Job Card Number: [redacted]

Repair Service Agent: [redacted]
BARKER BUICK GMC
6444 W MAIN ST
HOUMA LA 70360-2202
9858684400

Odometer Reading: 22,430 MI
Authorization Code:

Process Date:
04/07/2016

Transaction Type:
ZREG---Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0350-Tires/Wheels - Fit/Finish

Job Card Line #: 1 Transaction Adjustment: Cause Code: 6051-Module/Component - Worn/Stripped

Labour Op 8060880-Jack Replacement

Causal Part Number 00000000023379495-JACK ASM

→See other Parts and/or Net Items

Job Card Date: 03/03/2016

Job Card Number: [redacted]

Repair Service Agent: [redacted]
BARKER BUICK GMC
6444 W MAIN ST
HOUMA LA 70360-2202
9858684400

Odometer Reading: 22,361 MI
Authorization Code:

Process Date:
03/04/2016

Transaction Type:
ZREG---Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0021-No Customer Complaint - Maintenance

Job Card Line #: 3 Transaction Adjustment: Cause Code: 9096-Other - Maintenance

Labour Op 0600743-GMC 2 Year Maintenance

Causal Part Number

---Son other Parts and/or Net Items

Job Card Date: 03/03/2016 Job Card Number: [redacted]

Repair Service Agent: [redacted]
BARKER BUICK GMC
6444 W MAIN ST
HOUMA LA 70360-2202
9858684400

Odometer Reading: 22,381 MI
Authorization Code:

Process Date:
03/03/2016

Transaction Type:
ZFAT---Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:
-

Job Card Line #: 2 Transaction Adjustment: Cause Code: -

Labour Op 9101695-N150304 - Transfer Case Shift Control Module Reprogramming with SPS

Causal Part Number

Job Card Date: 09/17/2015 Job Card Number: [redacted]

Repair Service Agent: [redacted]
BARKER BUICK GMC
6444 W MAIN ST
HOUMA LA 70360-2202
9858684400

Odometer Reading: 14,853 MI
Authorization Code:

Process Date:
09/18/2015

Transaction Type:
ZREG---Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0223-Audio/Entertainment/Navigation - Communication

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9094-Other - Follow operation

Labour Op 3420700-Radio Control Assembly Replacement

Causal Part Number

Job Card Date: 09/10/2015 Job Card Number: [redacted]

Repair Service Agent: [redacted]
TECHNI-CAR INC.
450 COMMERCE BLVD
OLDSMAR FL 34677-2808

Odometer Reading: 14,633 MI
Authorization Code:

Process Date:
09/21/2015

Transaction Type:
ZREG---Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0290-Audio/Entertainment/Navigation - Other issues

Job Card Line #: 1 Transaction Adjustment: Cause Code: 6017-Module/Component - Broken

Labour Op 0600458-Control Assembly-Radio Audio (face plate), Return to ACDelco ESC

Causal Part Number 0000000000023176316-CONTROL ASM-AM/FM STEREO RDO

→See other Parts and/or Net Items

Job Card Date: 09/10/2015 Job Card Number: [redacted]

Repair Service Agent: [redacted]
BARKER BUICK GMC
6444 W MAIN ST
HOUMA LA 70360-2202
9858684400

Odometer Reading: 14,633 MI
Authorization Code:

Process Date:
09/11/2015

Transaction Type:
ZREG---Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0021-No Customer Complaint - Maintenance

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9098-Other - Maintenance

Labour Op 0600743-GMC 2 Year Maintenance

Causal Part Number

→See other Parts and/or Net Items

Job Card Date: 04/21/2015 Job Card Number: [redacted]

Repair Service Agent: [redacted]
BARKER BUICK GMC
6444 W MAIN ST
HOUMA LA 70360-2202
9858684400

Odometer Reading: 7,427 MI
Authorization Code:

Process Date:
04/22/2015

Transaction Type:
ZREG---Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0021-No Customer Complaint - Maintenance

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9098-Other - Maintenance

Labour Op 0600743-GMC 2 Year Maintenance

Causal Part Number

→See other Parts and/or Net Items

Job Card Date: 09/02/2014 Job Card Number: [redacted]

Repair Service Agent: [redacted]
BARKER BUICK GMC
6444 W MAIN ST
HOUMA LA 70360-2202
9858684400

Odometer Reading: 6
Authorization Code:

Process Date:
09/04/2014

Transaction Type:
ZSET---Service Event

Transaction Expense Category:
Service Agent Installed Option
Customer Complaint Code:
-
Job Card Line #: 1 Transaction Adjustment: Cause Code: -
Labour Op 0511872-Running Board Step Package Installation
Causal Part Number
→See other Parts and/or Net Items

Job Card Date: 08/07/2014 **Job Card Number:** [redacted]

Repair Service Agent: [redacted]
BARKER BUICK GMC
6444 W MAIN ST
HOUMA LA 70360-2202
9858684400

Odometer Reading: 2 MI
Authorization Code:

Process Date:
08/08/2014
Transaction Type:
ZPDI—Pre-Delivery Inspection
Transaction Expense Category:
Pre-Delivery Inspection
Customer Complaint Code:
-
Job Card Line #: 1 Transaction Adjustment: Cause Code: -
Labour Op 0590032-PDI - Dealer Installed - Factory Invoiced Options
Causal Part Number

Job Card Date: 07/16/2014 **Job Card Number:** [redacted]

Repair Service Agent: [redacted]
BARKER BUICK GMC
6444 W MAIN ST
HOUMA LA 70360-2202
9858684400

Odometer Reading: 1 MI
Authorization Code:

Process Date:
07/16/2014
Transaction Type:
ZPDI—Pre-Delivery Inspection
Transaction Expense Category:
Pre-Delivery Inspection
Customer Complaint Code:
-
Job Card Line #: 1 Transaction Adjustment: Cause Code: -
Labour Op 0590072-Pre-Delivery Inspection - Base Time
Causal Part Number

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Global Warranty

Logout

November 28, 2017

Global Warranty Management: Main > Interface With Customer > View Vehicle Delivery Information

INTERFACE WITH CUSTOMER

View Vehicle Delivery Information

This screen allows IVH users to view the available information for the selected VIN delivered to the Service Agent and the ultimate customer. Not all sections will be populated for all VINs.

For this vehicle:
- → View Vehicle Summary
  - → Service Contract
  - → Branded Title
  - → Warranty Block
- → View Vehicle Build
- → View Vehicle Component Summary
- → View Vehicle Transaction History Detail
- → View Vehicle Delivery Information

Vehicle Information

VIN: 3GTU2UEC9EG[redacted] Model: TK15543-2014 SIERRA 1500 4WD CREW CAB

Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes

Order Type: 70 - RETAIL - STOCK

Field Actions: 0 Open

[redacted]

Invoice Information

Invoicing Service Agent: [redacted]
BARKER BUICK GMC
6444 WMAIN ST
HOUMA LA 70360-2202 9858684400

Invoice Date: 07/14/2014

Ship to Information

Ship to Service Agent: [redacted]
BARKER BUICK GMC
6444 WMAIN ST
HOUMA LA 70360-2202 9858684400

Ship to Date: N/A

Delivery Information

Delivery Service Agent: [redacted]
BARKER BUICK GMC
6444 WMAIN ST
HOUMA LA 70360-2202 9858684400

Delivery Date: 12/18/2014
Delivery Type: 016—GM SUPPLIER
Delivery Odometer: 22

In Service Information

Invoicing Service Agent:

In Service Date: N/A
In Service Type: 0000
In Service Odometer: 0

Registration Information

Registration Service Agent: N/A

Registration Date: N/A
Registration Number: N/A
Registration Odometer: 0

Global Warranty Management: Site Map

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