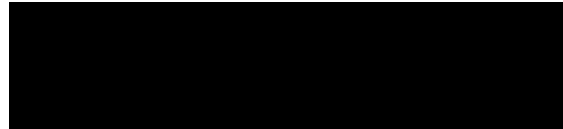


PE18-012

GM

3-27-2019

Q3





December 28, 2018

Payam Soliemanzadeh, Esq.
Solieman Law Group
16255 Ventura Blvd Ste 1008
Encino, CA 91436

RE: [REDACTED]
Service Request: [REDACTED]
2015 GMC Sierra 1500
Vehicle Identification Number: 3GTU2UEC8FG [REDACTED]
Customer Relationship Specialist: Carla

Dear Mr. Soliemanzadeh:

On December 19, 2018 we communicated to you General Motors' offer to resolve the above-referenced matter. To date, we have not received a response from you or your client(s) to this offer.

For your convenience, enclosed with this letter is another copy of General Motors' offer. We ask that you discuss General Motors' offer with your client(s) at your earliest opportunity. If your client(s) agree with the terms of the offer, please have the offer letter and release executed where indicated and faxed to the number on the fax cover sheet. If your client(s) do not agree with the terms of the offer, we ask that you contact us immediately via facsimile using the number on the fax cover sheet regarding the resolution of this matter.

Our primary goal is to maintain and promote customer satisfaction by promptly resolving your client(s) concerns. With that in mind, we are hopeful that we can resolve this matter within the next ten (10) calendar days. We look forward to hearing from you within this time frame. If your client has not accepted our offer within this time frame, this offer will be withdrawn and the matter will be considered closed.

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors

Carla Cruz (C)

From: Carla Cruz (C)
Sent: Friday, January 04, 2019 10:14 AM
To: 'payam@solliemanlawgroup.com'
Subject: RE: Initial offer [REDACTED]
Attachments: initial offer 12.19.18.pdf; 10 Day letter.pdf

Customer Name: [REDACTED]
SR#: [REDACTED]
VIN#: 3GTU2UEC8FG [REDACTED]
Y,M,M: 2015 GMC Sierra 1500

Good morning,

Following up on last email, please advise

Carla- BRC Advisor
Alorica on behalf of General Motors LLC
Business Resource Center
Phone : 1-800-231-1841 Ext. 5911994
Fax: (586) 920-0487

"If you have further questions, please contact the Business Resource Center at 1-800-231-1841, Monday through Friday between 8:00 AM and 5:00 PM Central Standard Time. Please reference the service request number."

From: Carla Cruz (C)
Sent: Friday, December 28, 2018 7:35 AM
To: 'payam@solliemanlawgroup.com'
Subject: RE: Initial offer [REDACTED]

Customer Name [REDACTED]
SR#: [REDACTED]
VIN#: 3GTU2UEC8FG [REDACTED]
Y,M,M: 2015 GMC Sierra 1500

Good morning,

Please see attachments.

Carla- BRC Advisor
Alorica on behalf of General Motors LLC
Business Resource Center
Phone : 1-800-231-1841 Ext. 5911994
Fax: (586) 920-0487

"If you have further questions, please contact the Business Resource Center at 1-800-231-1841, Monday through Friday between 8:00 AM and 5:00 PM Central Standard Time. Please reference the service request number."

From: Carla Cruz (C)
Sent: Monday, December 24, 2018 9:25 AM
To: 'payam@solimanlawgroup.com'
Subject: RE: Initial offer [REDACTED]

Customer Name [REDACTED]
SR#: [REDACTED]
VIN#: 3GTU2UEC8FG [REDACTED]
Y,M,M: 2015 GMC Sierra 1500

Good morning,

This email is being sent to follow up and verify that you received the settlement offer that was emailed 12/19/18(see attached). If this offer is acceptable to your client(s) please have them sign the offer letter. Please return the completed documents to me by email or at the fax number below along with a copy of your firms 2018 W9 and the current vehicle registration.

Carla- BRC Advisor
Alorica on behalf of General Motors LLC
Business Resource Center
Phone : 1-800-231-1841 Ext. 5911994
Fax: (586) 920-0487

"If you have further questions, please contact the Business Resource Center at 1-800-231-1841, Monday through Friday between 8:00 AM and 5:00 PM Central Standard Time. Please reference the service request number."

From: Carla Cruz (C)
Sent: Wednesday, December 19, 2018 2:34 PM
To: 'payam@solimanlawgroup.com'
Subject: Initial offer [REDACTED]

Customer Name [REDACTED]
SR#: [REDACTED]
VIN#: 3GTU2UEC8FG [REDACTED]
Y,M,M: 2015 GMC Sierra 1500

Please see attached settlement offer. If this offer is acceptable to your client(s) please have them sign the offer letter. Please return the completed documents to me by email or at the fax number below along with a copy of your firms 2018 W9 and the current vehicle registration.

Carla- BRC Advisor
Alorica on behalf of General Motors LLC
Business Resource Center
Phone : 1-800-231-1841 Ext. 5911994
Fax: (586) 920-0487

"If you have further questions, please contact the Business Resource Center at 1-800-231-1841, Monday through Friday between 8:00 AM and 5:00 PM Central Standard Time. Please reference the service request number."



16255 Ventura Blvd., Suite 1008
Encino, CA 91436



GMC Customer Assistance Center
P.O. Box 33172
Detroit, MI 48232-5172

RECORDED

U.S. POSTAGE PAID
ENCINO, CA
NOV 09 18
AMOUNT
\$7.83
R2304H109131-12





16255 Ventura Boulevard, Suite 1008
Encino, CA 91436
Telephone: 818.650.1000
Facsimile: 310.201.5999
payam@soliemanlawgroup.com
www.soliemanlawgroup.com

November 9, 2018

VIA Certified Mail Return Receipt Requested

GMC Customer Assistance Center
P.O. Box 33172
Detroit, MI 48232-5172

Re: **Our Client:** [REDACTED]
VIN: 3GTU2UEC8FG [REDACTED]

To Whom It May Concern:

Please be advised that this office has been retained by [REDACTED] as a result of chronic repair issues with his 2015 GMC Sierra, VIN: 3GTU2UEC8FG [REDACTED]. Please refrain from contacting our client in any way and for any reason. Instead, please direct all future correspondences and contacts to this office.

Pursuant to 15 U.S.C. §2310(d), you are hereby notified that any settlement made with our client requires payment of our attorneys' fees. If you settle directly with our client and do not make arrangements for payment of our client's attorneys' fees, we will seek any and all available legal remedies. Furthermore, you are hereby notified of our lien in this matter.

According to our clients' account, and a detailed review of his vehicle's repair record by our office, this vehicle has been brought in for repair at least five times over the course of less than four years of ownership. The defects inherent in this vehicle have caused it to drive in an unstable manner, making it unsafe and unreliable—jeopardizing the safety of our client, his passengers, and other drivers and pedestrians on the road.

This vehicle more than meets the requirements necessary to fall under the protections afforded our client under *California Civil Code §1793 et. seq.* ("The Lemon Law"). The Lemon Law mandates that GMC replace or repurchase our client's 2015 GMC Sierra and pay for all incidental costs, including vehicle rentals during periods where the vehicle was being repaired. We therefore demand that GMC either repurchase or replace the vehicle within thirty (30) days of the date of this letter. Additionally, our client will also seek relief under the *Magnuson-Moss Warranty Act*, the *Uniform Commercial Code*, and the *Consumer Legal Remedies Act*. Please accept this letter as notice that our client is hereby revoking acceptance of this vehicle and exercising his rights under the aforementioned acts.

Additionally, please be advised that pursuant to *Uniform Commercial Code § 2-711(3)* our client has a security interest in the vehicle for return of the amounts described above, plus expenses in handling and inspecting the vehicle. Until you pay this amount, our client will hold the car and use it to the extent necessary to preserve it, to protect the security interest, and to minimize your damages.

Moreover, our client needs return of the monies listed above before a substitute vehicle can be acquired. In addition, any attempt by you or your agents to repossess the car will be wrongful and may subject you to liability for conversion as well as for wrongful repossession under *Uniform Commercial Code* §§ 9-503 and 9-507, as well as any other applicable remedies.

If the seller or, if applicable, the assignee, or any creditor subject to the FTC Holder Rule has filed a financing statement covering the goods, we demand, pursuant to *Uniform Commercial Code* § 9-404, that you file a termination statement within ten (10) days to terminate your security interest, and forward a copy to me. Since our client has revoked acceptance, there is no outstanding secured obligation. If you do not file a termination statement within ten (10) days and cooperate in removing the lien, you may be liable under *Uniform Commercial Code* § 9-404(1) in the amount of \$100.00, plus any loss caused to our client by your failure to do so.

In the event our client does not or cannot, for whatever reason, exercise his rights under the California Lemon Law, GMC is required under *California Civil Code* §1770 *et seq.* ("*The Consumer Legal Remedies Act*") to repair, replace, or offer some other acceptable remedy or time frame for such remedy within thirty (30) days of the date of this notice.

Our client has been apprised of his legal posture concerning this issue, and has authorized this office to exhaust any and all available legal remedies to resolve this matter. Our attorneys' fees are minimal at this stage and we would prefer to resolve this matter without the need to resort to judicial intervention.

Please do not hesitate to contact this office with any inquiries regarding this matter. Thank you for your anticipated cooperation and professional courtesy.

Very truly yours,

S. J. [REDACTED]

Enclosures

CUSTOMER #: [REDACTED]

INVOICE



ALL GM MAKES AND MODELS
39012 Carriage Way, Palmcaie, CA 93551
GM Service Direct: (661) 274-7007
Sales/Corporate: (661) 947-8000

PAGE 1

SERVICE ADVISOR: 1312 ERIC CORONA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	13	GMC SIERRA 1500	3GTU2UBC8FG		7256/7255	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
24FEB15 DL			WAIT 06OCT15		122.00	CASH
R.O. OPENED	BOOKED	OPTIONS: DLR:36215				06OCT15
06OCT15	06OCT15					

LINE	OPCODE	TECH	TY	HOURS	LIST	NET	TOTAL
A	0600743	GMC PRO GRADE PROTECTION 2-YEAR MAINTENANCE (LUBE, OIL AND OIL FILTER, TIRE ROTATION AND MVPI)					
CAUSE: GMC PRO GRADE PROTECTION PLAN							
	0600743	0600743 G ² PRO GRADE PROTECTION 2-YEAR MAINTENANCE (LUBE, OIL AND OIL FILTER, TIRE ROTATION AND MVPI)					
		1308 W4					
		1 19330000 (S) FILTER					(N/C)
		9-19259497-OIL					(N/C)
		1 12618850 (S) SEAL					(N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00							
7256 0600743 2 YEAR MAINTENANCE 0.50 PERFORMED LCF AND ROTATE.							
TIRES:							

B	15384	(9191695) 1WD ALWAYS ENGAGED IN COLD AMBIENT TEMPERATURES/SERVICE MESSAGE DISPLAYED, DTC C0398 STORED					
EXPIRES WITH BASE WARRANTY							
CAUSE: 15304 RECALL							
	9191695	15304 - TRANSFER CASE SHIFT CONTROL MODULE REPROGRAMMING WITH SPS					
		642 W4					(N/C)
FC: PART#: COUNT:							
CLAIM TYPE: 12948							
AUTH CODE:							
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00							
7256 RECALL 0640 TECH 642 WARRANTY, REPROGRAMMED TCCM AS PER 15304							
WARRANTY CODE FD0A0.							

C COMPLIMENTARY MULTI-POINT INSPECTION, AND PROVIDE REPAIR RECOMMENDATION AT NO CHARGE.
27K COMPLIMENTARY MULTI-POINT INSPECTION, AND PROVIDE REPAIR RECOMMENDATION AT NO CHARGE.
1303 IN27 (N/C)

Original Service Order #	Rate Addressed Cost Adjusted	Approved By	Date & Time	Authorization Obtained By	HAZARDOUS WASTE DISPOSAL NOTE: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
					ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. <input type="checkbox"/> Some Parts Not Returnable	LABOR AMOUNT	
						PARTS AMOUNT	
						WASTE DISPOSAL COSTS	
						SUBLET AMOUNT	
						MISC. CHARGES	
<input type="checkbox"/> The pressure check/inflation service was performed. <input type="checkbox"/> Customer declined the pressure check/inflation service. By signing below, you acknowledge that you have authorized the Dealer to perform the service/repairs on this vehicle and that you received (or had the opportunity to inspect) any replaced parts as indicated by you.						TOTAL CHARGES	
CUSTOMER SIGNATURE						LESS INS. / ADJ.	
AUTHORIZED DEALER/SALES REPRESENTATIVE SIGNATURE						SALES TAX	
						PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER COPY

CUSTOMER #: [REDACTED]



INVOICE

AUTO GROUP, INC.

ALL GM MAKES AND MODELS
39012 Carriage Way, Palmdale, CA 93551
GM Service Direct: (661) 274-7007
Sales/Corporate: (661) 947-6000

PAGE 1

SERVICE ADVISOR: 284 DAVID MCCRAE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
	15	GMC SIERRA 1500	3GTU2UEC8FG [REDACTED]		14428/14430	[REDACTED]
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
24FEB15 DC			17:00 27JUL16		135.00	CASH
R.O. OPENED	BOOKED	OPTIONS: DLR:36215				
27JUL16	28JUL16					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	0600743	GMC PRO GRADE PROTECTION 2-YEAR MAINTENANCE (LUBE, OIL AND OIL FILTER, TIRE ROTATION AND MVPI)					
CAUSE: GMC PRO GRADE PROTECTION PLAN							
	0600743	0600743 GMC PRO GRADE PROTECTION 2-YEAR MAINTENANCE (LUBE, OIL AND OIL FILTER, TIRE ROTATION AND MVPI)					
		1371 WN4					(N/C)
		1 19330000 (S) FILTER					(N/C)
		1 12616850 (S) SEAL					(N/C)
		9 19259487 OIL					(N/C)
PC: PART#: 19330000 COUNT: 1							
CLAIM TYPE: ZREG							
AUTH CODE:							

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
 14428 0.60 TECH 1371 DRAINED OIL, REPLACED OIL FILTER AND DRAIN PLUG GASKET, FILLED WITH 0-20 DEXOS, COMPLETED TIRE ROTATION

B COMPLIMENTARY MULTI-POINT INSPECTION, AND PROVIDE REPAIR RECOMMENDATION AT NO CHARGE.

27K COMPLIMENTARY MULTI-POINT INSPECTION, AND PROVIDE REPAIR RECOMMENDATION AT NO CHARGE.

1371 IN27

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

14428 0.10 TECH 1371 COMPLETED MPI, FRONT TIRES AT 11/32 AND REAR TIRES AT 13/32, ALL BRAKES PADS AT 9MM

C CHECK AND SET TIRE PRESSURE TO FACTORY OR AFTERMARKET SPECIFICATION CTPR CHECK AND SET TIRE PRESSURE TO FACTORY OR AFTERMARKET SPECIFICATION

1371 IN27

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

14428 0.00 TECH 1371 SET TIRE PRESSURE TO SPEC, 35 PSI

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
Revised Estimate						LABOR AMOUNT	
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi <input type="checkbox"/> Customer declined the pressure check/inflation service. Initials _____					ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. <input type="checkbox"/> Some Parts Not Returnable	PARTS AMOUNT	
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.						WASTE DISPOSAL COSTS*	
DATE _____ CUSTOMER SIGNATURE _____ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____						SUBLET AMOUNT	
						MISC. CHARGES	
						TOTAL CHARGES	
						LESS INS. / ADJ.	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER COPY

CUSTOMER #: [REDACTED]

INVOICE



AUTO GROUP, INC.

ALL GM MAKES AND MODELS
39012 Carriage Way, Palmdale, CA 93551
GM Service Direct: (866) 274-7007
Sales/Corporate: (866) 947-6000

PAGE 2

SERVICE ADVISOR: 284 DAVID MCCRAE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
	15	GMC SIERRA 1500	3GTU2UEC8FG [REDACTED]		14428/14430	[REDACTED]
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
24FEB15 DE			17:00 27JUL16		135.00	CASH
R.O. OPENED	BOOKED	OPTIONS: DLR:36215				
27JUL16	28JUL16					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
D	15822	(9102394)	SEATBELT LAP ANCHOR TENSIONER CABLE				DRIVER SIDE
CAUSE: 15822 RECALL							
9102394 15822 - INSTALL DRIVER SIDE FRONT SEAT BELT ANCHOR PLATE TENSIONER BRACKET, INCLUDES SEAT TRIM MODIFICATION							
642 WN4 (N/C)							
1 84160781 BRACKET (N/C)							
FC: PART#: COUNT:							
CLAIM TYPE: ZFAT							
AUTH CODE:							

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00
 14428 RECALL 0.60 TECH 642 WARRANTY. PERFORMED SEAT BELT ANCHOR RECALL 15822.

E RENTAL - P.O. # _____
 CAUSE: RENTAL
 RENTAL RENTAL - P.O. # _____

111 WN4 (N/C)
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00
 14428 1 DAY RENTAL FOR CUSTOMER SATISFACTION

F CUSTOMER STATES FEELS LIKE SOMEBODY HIT VEHICLE FROM REAR WHEN COMING TO A STOP, CLUNK IN DRIVE LINE
 CAUSE: LACK OF LUBRICATION

3020340 REAR PROPELLER SHAFT R&R
 1366 WN4 (N/C)
 FC: PART#: COUNT:
 CLAIM TYPE: ZREG
 AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00
 14430 REAR Propeller Shaft Rear Slip SPLINES DRY

Original Estimate	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes of hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
Approved Estimate						LABOR AMOUNT	
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi <input type="checkbox"/> Customer declined tire pressure check/inflation service. Initials _____					ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. <input type="checkbox"/> Some Parts Not Returnable	PARTS AMOUNT	
By signing below, you acknowledge that you were notified of and authorized the dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.						WASTE DISPOSAL COSTS*	
DATE _____ CUSTOMER SIGNATURE _____ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____						SUBLET AMOUNT	
						MISC. CHARGES	
						TOTAL CHARGES	
						LESS INS. / ADJ.	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.



AUTO GROUP, INC.

CUSTOMER #: [REDACTED]

INVOICE

ALL GM MAKES AND MODELS
39012 Carriage Way, Palmdale, CA 93551
GM Service Direct: (866) 274-7007
Sales/Corporate: (866) 947-6000

PAGE 3

SERVICE ADVISOR: 284 DAVID MCCRAE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	15	GMC SIERRA 1500	3GTU2UEC8FG [REDACTED]		14428/14430	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
24FEB15 DD			17:00 27JUL15		135.00	CASH	28JUL16
R.O. OPENED	BOOKED	OPTIONS: DLR:36215					
27JUL16	28JUL16						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
TEST DROVE VEHICLE AS STATED ON RO FOUND STOP BUMP AT STOPS DID REMOVE REAR Propeller Shaft Rear Slip YOKE SPINES DRY CLEAN SLIP YOKE REPACK SLIP YOKE REINSTALL Propeller Shaft Rear TEST DROVE NORMAL SYSTEM OPERATIONS FOUND NOTE ALSO SEE Subject: Normal Characteristic Bump Feel Or Clunk Noise After A Stop PIT5161D:Document ID: 450Q320							

EST: 0.00 27JUL16 08:29 SA: 284

Original Estimate (Hours & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	*HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
1				<input type="checkbox"/> Telephone <input type="checkbox"/> On Site Address <input type="checkbox"/> On Road Site Address	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. <input type="checkbox"/> Some Parts Not Returnable	LABOR AMOUNT	0.00
1				<input type="checkbox"/> Telephone <input type="checkbox"/> On Site Address <input type="checkbox"/> On Road Site Address		PARTS AMOUNT	0.00
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF psi LF psi RR psi LR psi <input type="checkbox"/> Customer dedicated inflation service. Initials					SHIP REPRESENTATIVE SIGNATURE	WASTE DISPOSAL COSTS*	0.00
By signing below, Dealership to perform you were notified of and authorized the work included in this invoice and that you received						SUBLET AMOUNT	0.00
						MISC. CHARGES	0.00
						TOTAL CHARGES	0.00
						LESS INS. / ADJ.	0.00
						SALES TAX	0.00
						PLEASE PAY THIS AMOUNT	0.00

INFORMATION ON BACK.

CUSTOMER COPY

CUSTOMER #: [REDACTED]

INVOICE



ALL GM MAKES AND MODELS
39012 Carriage Way, Palmdale, CA 93551
GM Service Direct: (661) 274-7007
Sales/Corporate: (661) 947-6000

PAGE 1

SERVICE ADVISOR: 1355 LARRY JONES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
GRAY	15	GMC SIERRA 1500	3GTU2UECB9FC [REDACTED]		21769/21769	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
24FEB15 DL			12:00 18MAR17		139.00	CASH	18MAR17
R.O. OPENED	BOOKED	OPTIONS: DLR:36215					
18MAR17	18MAR17						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	16007	(9102276/9102561)	FRONTAL AIRBAG AND PRETENSIONER NON DEPLOY				
CAUSE: 16007 RECALL							
	16007	16007 (9102276/9102561)	FRONTAL AIRBAG AND PRETENSIONER NON DEPLOY	112	WN4		(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
21769 RECALL 0.30 TECH # 112 9102276 0.3 PERFORMED RECALL 16007							
REPROGRAM SDM CODE S3022							

B CHECK AND SET TIRE PRESSURE TO FACTORY OR AFTERMARKET SPECIFICATION
CTPR CHECK AND SRT TIRE PRESSURE TO FACTORY OR AFTERMARKET SPECIFICATION

1311	IN27						(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
SET TO 35PSI.							

C COMPLIMENTARY ALIGNMENT CHECK
CAUSE: DESCRIBE FINDINGS:
FAC COMPLIMENTARY ALIGNMENT CHECK

1311	IN27						(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

D 0600743 GMC PRO GRADE PROTECTION 2-YEAR MAINTENANCE (LUBE, OIL AND OIL FILTER, TIRE ROTATION AND MVPI)
CAUSE: GMC PRO GRADE PROTECTION PLAN

0600743	0600743	GMC PRO GRADE PROTECTION 2-YEAR MAINTENANCE (LUBE, OIL AND OIL FILTER, TIRE ROTATION AND MVPI)	1311	WN4			(N/C)
			1	19330000 (S) FILTER			(N/C)
			1	12616850 (S) SEAL			(N/C)
			8	19259487 OIL			(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00
TECH 1311 COMPLETED OIL CHANGE AND COMPLETED TIRE ROTATION							

Original Estimate (Parts & Labor)	Date Additional Cost Authorized	Approved By	Date & Time	Authorization Obtained By	HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
					<input type="checkbox"/> Tire pressure check/inflation service was performed. <input type="checkbox"/> RF _____ psi LF _____ psi RR _____ psi LR _____ psi <input type="checkbox"/> Customer declined the pressure check/inflation service. Initials _____	LABOR AMOUNT	
						PARTS AMOUNT	
					ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. <input type="checkbox"/> Some Parts Not Returnable	WASTE DISPOSAL COSTS*	
						SUBLET AMOUNT	
						MISC. CHARGES	
						TOTAL CHARGES	
						LESS INS. / ADJ.	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER COPY

CUSTOMER #:

INVOICE



ALL GM MAKES AND MODELS
39012 Carriage Way, Palmdale, CA 93551
GM Service Direct: (861) 274-7007
Sales/Corporate: (861) 947-6000

PAGE 2

SERVICE ADVISOR: 1355 LARRY JONES

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG, DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes data for a 2015 GMC Sierra 1500.

LINE E COMPLIMENTARY MULTI-POINT INSPECTION, AND PROVIDE REPAIR RECOMMENDATION AT NO CHARGE.
27K COMPLIMENTARY MULTI-POINT INSPECTION, AND PROVIDE REPAIR RECOMMENDATION AT NO CHARGE.

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00
TECH 1311 COMPLETED MPI FRONT PADS ARE AT 6MM REAR PADS ARE AT 6MM FRONT TIRE TREADS ARE AT 7/32 REAR TIRE TREADS ARE AT 7/32.

F** CUSTOMER STATES BUMP IN DRIVETRAIN WHEN TAKING OFF FROM STOP..WILL RESCHEDULE
PDO FOR DOCUMENTATION ONLY

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

Form with sections: Original Estimate (Parts & Labor), Total Additional Cost Authorized, Approved By, Date & Time, Authorization Obtained By, HAZARDOUS WASTE DISPOSAL COSTS, DESCRIPTION, TOTALS, and a signature line for the Authorized Dealership Representative.

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER #: [REDACTED]

INVOICE



ALL GM MAKES AND MODELS
39012 Carriage Way, Palmdale, CA 93551
GM Service Direct: (661) 274-7007
Sales/Corporate: (661) 947-6000

PAGE 1

SERVICE ADVISOR: 413 ROBIN SEVERINO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GRAY	15	GMC SIERRA 1500	3GTU2UEC8FG [REDACTED]		28913/28915	[REDACTED]
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
24FEB15 DI			17:00 23AUG17		139.00	CASH
R.O. OPENED	BOOKED	OPTIONS:	DLR:			
23AUG17	23AUG17		[REDACTED]			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUST STATES WHEN SLOWING DOWN THEN ACCELERATING, CLUNK CAN BE HEARD AND FELT FROM UNDER VEHICLE. DRIVESHAFT LUBED FOR THIS CONCERN.

CAUSE: LUBE

525 HEAVY LINE DISPATCH CODE

408 WN4

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00 (N/C)

28915 DRIVE SHAPT
ROAD TEST VEHICLE. STOP-CLUNK.
REMOVE AND LUBE DRIVE SHAFT SPLINES.

B CHECK AND SET TIRE PRESSURE TO FACTORY OR AFTERMARKET SPECIFICATION
CTPR CHECK AND SET TIRE PRESSURE TO FACTORY OR
AFTERMARKET SPECIFICATION

408 IN27

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00 (N/C)

28915 CHECK AND ADJUST TIRE PRESSURES TO 35 PSI

C COMPLIMENTARY MULTI-POINT INSPECTION, AND PROVIDE REPAIR
RECOMMENDATION AT NO CHARGE.

27K COMPLIMENTARY MULTI-POINT INSPECTION, AND
PROVIDE REPAIR RECOMMENDATION AT NO CHARGE.

408 CP4

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

28915 PERFORM MULTI POINT INSPECTION

D** SPRING CAR CARE. CHANGE OIL, FILTER, ROTATE TIRES AND MULTI POINT
VEHICLE INSPECTION.

3995 SPRING CAR CARE. CHANGE OIL, FILTER, ROTATE
TIRES AND MULTI POINT VEHICLE INSPECTION.

408 CP4

CPH HAZARDOUS WASTE FEE

1 19330000 (S) FILTER

5 19352900 OIL

3 19352900 OIL

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
WASTE DISPOSAL COSTS*	
SUBLET AMOUNT	
MISC. CHANGES	
TOTAL CHARGES	
LESS INS. / ADJ.	
SALES TAX	
PLEASE PAY THIS AMOUNT	

<input type="checkbox"/> The pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi <input type="checkbox"/> Customer declined the pressure check/inflation service.	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____ DATE _____	*HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION LABOR AMOUNT PARTS AMOUNT WASTE DISPOSAL COSTS* SUBLET AMOUNT MISC. CHANGES TOTAL CHARGES LESS INS. / ADJ. SALES TAX PLEASE PAY THIS AMOUNT	TOTALS
---	---	---	--	--------

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

DealerCAR 2011 GM LLC SERVICE ADVISOR FORM 2 - 002 - LIMITED WARRANTY CALIFORNIA 20082

B.A.R. REG.# ARD00003118

EPA# CAD983592338

CUSTOMER COPY

CUSTOMER #:

INVOICE



AUTO GROUP, INC.

ALL GM MAKES AND MODELS
39012 Carriage Way, Palmdale, CA 93551
GM Service Direct: (861) 274-7007
Sales/Corporate: (661) 947-6000

PAGE 2

SERVICE ADVISOR: 413 ROBIN SEVERINO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
GRAY	15	GMC SIERRA 1500	3GTU2UEC8FG		28913/28915		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
24FEB15 DD			17:00 23AUG17		139.00	CASH	23AUG17
R.O. OPENED	BOOKED	OPTIONS: DLR:36215					
23AUG17	23AUG17						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
PARTS:				34.81			
LABOR:				16.65			
OTHER:				2.83			
TOTAL LINE D:							54.29

28915 SPRING CAR CARE SERVICE
PERFORM SERVICE.
CHANGE ENGINE OIL AND FILTER.
TOP-OFF FLUID LEVELS.
CHECK AND ADJUST TIRE PRESSURES.
PERFORM TIRE ROTATION

EST: 60.00

23AUG17 08:29 SA: 413

pd Visk
8/23/17
RSW

Original Estimate #	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	HAZARDOUS WASTE DISPOSAL COSTS:	DESCRIPTION	TOTALS
					We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	LABOR AMOUNT	16.65
						PARTS AMOUNT	34.81
						WASTE DISPOSAL COSTS*	2.83
						SUBLET AMOUNT	0.00
						MISC. CHARGES	0.00
						TOTAL CHARGES	54.29
						LESS INS. / ADJ.	0.00
						SALES TAX	3.22
						PLEASE PAY THIS AMOUNT	57.51

INFORMATION ON BACK.

CUSTOMER COPY

B.A.R. REG. # ARO00003118 EPA# CAD983592338

CUSTOMER #: [REDACTED]



GMC

INVOICE

CASA DE CADILLAC
BUICK GMC SHERMAN OAKS

DUPLICATE 3 14401 VENTURA BLVD. SHERMAN OAKS, CALIF 91423-4012
PAGE 2 (818) 361-2000
www.casacars.com

BAR #: ARD002462 EPA#: CAD 381376031

SERVICE ADVISOR: 453 ALEX CERVANTES

EX. COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GREEN	15	GMC SIERRA 1500	3GTU2UEC8FG [REDACTED]		45632/45636	[REDACTED]
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
24APR15 DC			17:00 10OCT18			CASH
R.O. OPENED	BOOKED	OPTIONS: ENG:5.3_Liter_SIDI				
09OCT18	11OCT18					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
9103855	RECALL	19289						
		773	W94				(N/C)	
45632	#19289:	Safety Recall - Loss of Steering Assist - (Sep 9, 2013) 9103855* 0.30 Power Steering Control Module Reprogramming with SPS						

C INSPECT AND ADJUST TIRE PRESSURE TO MANUFACTURER'S SPECIFICATIONS
 LF RF LR RR
 TPC TIRE PRESSURE CHECK COMPLETED
 773 I (N/C)

D** INSPECT AND ADJUST TIRE PRESSURE TO MANUFACTURER'S SPECIFICATIONS
 LF RF LR RR
 TPC TIRE PRESSURE CHECK COMPLETED
 773 I (N/C)

EST: 379.37 10OCT18 09:26 SR: 453
 CONTACT: RS
 WORK

DECLINED TO REPLACE FRONT
 BRAKE PADS*** 490.00+ TX****

"COMPLETELY SATISFIED" IS OUR ONLY PASSING
 ANSWER !!! IF YOU CANNOT ANSWER YOUR SURVEY
 "COMPLETELY SATISFIED", PLEASE CONTACT YOUR
 SERVICE ADVISOR OR SERVICE MANAGER

NEW ONLINE SERVICE APPOINTMENTS NOW AVAILABLE
 AT WWW.CASACARS.COM !!!

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	226.00
TOTAL CHARGES	226.00
LESS ADJUSTMENTS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	226.00

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

I HEREBY AUTHORIZE THE BELOW REPAIR WORK TO BE DONE ALONG WITH NECESSARY MATERIALS AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE VEHICLE ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIST IS HEREBY ACKNOWLEDGED ON VEHICLES TO SECURE THE AMOUNT OF REPAIRS THEREON. YOU WILL NOT BE HELD RESPONSIBLE FOR JOBS OR DAMAGES TO VEHICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER DAMAGE. IN THE EVENT THE BILL FOR LABOR AND MATERIALS HEREBY IS NOT PROMPTLY PAID AND SAME IS REFERRED TO AN ATTORNEY FOR COLLECTION OR SUIT, I AGREE TO PAY REASONABLE ATTORNEY'S FEES AND COSTS INCURRED BY YOU.

TERMS: STRICTLY CASH OR CREDIT CARD

AUTHORIZED BY: [REDACTED]

TO OUR CUSTOMERS

CASA AUTOMOTIVE CHARGES FOR REPAIR LABOR ARE NOT BASED ON ACTUAL MECHANIC'S TIME SPENT ON THE JOB. YOUR LABOR CHARGES ARE DETERMINED BY THE TYPE OF WORK THAT YOU REQUEST. Thus, these charges may not reflect actual time expended in repairing or servicing your vehicle. Most vehicles are serviced by a team of technicians, which maximizes the speed and efficiency with which we may make repairs and return your vehicle back to you.

WARRANTY: Repairs made under this warranty shall be the responsibility of the repair shop. The repair shop shall not be held responsible for any damage to the vehicle or its contents, including theft, which may occur while the vehicle is in the shop. The repair shop shall not be held responsible for any damage to the vehicle or its contents, including theft, which may occur while the vehicle is in the shop. The repair shop shall not be held responsible for any damage to the vehicle or its contents, including theft, which may occur while the vehicle is in the shop.

CUSTOMER

**INSTALLMENT SALE CONTRACT
SIMPLE FINANCE CHARGE**

Dealer Number 2150 Contract Number _____

Buyer Name and Address (Including County and Zip Code)	Co-Buyer Name and Address (Including County and Zip Code)	Creditor-Seller (Name and Address)
[REDACTED]	[REDACTED]	DENNIS DILLON AUTO YARD 2777 SOUTH ORCHARD BOISE, ID 83705

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Creditor - Seller (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge in U.S. funds according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

Now Used	Year	Make and Model	Vehicle Identification Number	Primary Use For Which Purchased
NEW	2013	GMC 1/2 CREW 434	3G7JZ2EC850 [REDACTED]	Personal, family, or household unless otherwise indicated below <input type="checkbox"/> business <input type="checkbox"/> agricultural <input type="checkbox"/>

FEDERAL TRUTH-IN-LENDING DISCLOSURES

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	Amount Financed The amount of credit provided to you or on your behalf.	Total of Payments The amount you will have paid after you have made all payments as scheduled.	Total Sales Price The total cost of your purchase on credit, including your down payment of
1.94 %	\$ 2418.40	\$ 39702.32	\$ 42120.72	\$ 4850.00 is \$ 46970.72

Your Payment Schedule Will Be:

Number of Payments	Amount of Payments	When Payments Are Due
72	585.03	Monthly beginning 05/01/2013

Or As Follows:

Late Charge. If payment is not received in full within 10 days after it is due, you will pay a late charge of \$ 15.00 or % of the part of the payment that is late, whichever is greater.

Prepayment. If you pay off all your debt early, you will not have to pay a penalty.

Security Interest. You are giving a security interest in the vehicle being purchased.

Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date and security interest.

ITEMIZATION OF AMOUNT FINANCED

1 Cash Price (including \$ 3176.52 sales tax)	\$ 44225.52 (1)
2 Total Downpayment =	
Trade-in (Year) (Make) (Model)	
Gross Trade-In Allowance	\$ N/A
Less Pay Off Made By Seller	\$ N/A
Equals Net Trade In	\$ 0.00
+ Cash	\$ 2100.00
- Other PIRATE	\$ 2750.00
(If total downpayment is negative, enter "0" and see 4j below)	\$ 4850.00 (2)
3 Unpaid Balance of Cash Price (1 minus 2)	\$ 39375.52 (3)
4 Other Charges Including Amounts Paid to Others on Your Behalf (Seller may keep part of these amounts):	
A Cost of Optional Credit Insurance Paid to Insurance Company or Companies	
Life \$ N/A	
Disability \$ N/A	
B Vendor's Single Interest Insurance Paid to Insurance Company	\$ N/A
C Other Optional Insurance Paid to Insurance Company or Companies	\$ N/A
D Optional Gap Contract	\$ N/A
E Official Fees Paid to Government Agencies	\$ N/A
F Government Taxes Not Included in Cash Price	\$ N/A
G Government License and/or Registration Fees	\$ 25.00
LICENSE FEE	
H Government Certificate of Title Fees	\$ N/A
I Optional Service Contract** Paid to N/A	\$ N/A
J Other Charges (Seller must identify who is paid and describe purpose)	
to N/A for Prior Credit or Lease Balance	\$ N/A
to DENNIS DILLON AUTO YARD for DOCUMENT FEE	\$ 299.00
to N/A for N/A	\$ N/A
to N/A for N/A	\$ N/A
to N/A for N/A	\$ N/A
to N/A for N/A	\$ N/A
to N/A for N/A	\$ N/A
to N/A for N/A	\$ N/A
to N/A for N/A	\$ N/A
to N/A for N/A	\$ N/A
Total Other Charges and Amounts Paid to Others on Your Behalf	\$ 327.00 (4)
5 Amount Financed (3 + 4)	\$ 39702.32 (5)

**Purchase of an optional Service Contract is not required either to purchase or to obtain financing for the Vehicle.

Insurance. You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit unless the box indicating vendor's Single Interest Insurance is required is checked below.

If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.

Check the insurance you want and sign below.

Optional Credit Insurance

Credit Life: Buyer Co-Buyer Both
 Credit Disability: Buyer Co-Buyer Both

Premium:
 Credit Life \$ None
 Credit Disability \$ None

Insurance Company Name _____

Home Office Address _____

N/A

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not to buy credit life insurance and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. If you choose this insurance, the cost is shown in item 4A of the Itemization of Amount Financed. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown below.

Other Optional Insurance

N/A N/A
 Type of Insurance Term

Premium \$ N/A

Insurance Company Name N/A

N/A

Home Office Address N/A

N/A

N/A N/A
 Type of Insurance Term

Premium \$ N/A

Insurance Company Name N/A

N/A

Home Office Address N/A

N/A

Other optional insurance is not required to obtain credit. Your decision to buy or not to buy other optional insurance will not be a factor in the credit approval process. It will not be provided unless you sign and agree to pay the extra cost.

I want the insurance checked above.

X Buyer Signature _____ Date _____

X Co-Buyer Signature _____ Date _____

THIS INSURANCE DOES NOT INCLUDE INSURANCE ON YOUR LIABILITY FOR BODILY INJURY OR PROPERTY DAMAGE. WITHOUT SUCH INSURANCE YOU MAY NOT OPERATE THIS VEHICLE ON PUBLIC HIGHWAYS.

VENDOR'S SINGLE INTEREST INSURANCE (VSI) insur...

OPTION: You pay no finance charge if the Amount Financed, item 5, is paid in full on or before N/A, Year . SELLER'S INITIALS

OPTIONAL GAP CONTRACT. A gap contract (debt cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in Item 4D of the Itemization of Amount Financed. See your gap contract for details on the terms and conditions it provides. It is a part of this contract.

Term N/A Mos. N/A Name of Gap Contract

I want to buy a gap contract.

Buyer Signs

ance); if the preceding box is checked, the Creditor requires VSI insurance for the initial term of the contract to protect the Creditor for loss or damage to the vehicle (collision, fire, theft). VSI insurance is for the Creditor's sole protection. This insurance does not protect your interest in the vehicle. You may choose the insurance company through which the VSI insurance is obtained. If you elect to purchase VSI insurance through the Creditor, the cost of this insurance is \$ N/A and is also shown in Item 4B of the Itemization of Amount Financed. The coverage is for the initial term of the contract.

Returned Check Charge: You agree to pay a charge of \$ 20.00 if any check you give us is dishonored.

NO COOLING OFF PERIOD

State law does not provide for a "cooling off" or cancellation period for this sale. After you sign this contract, you may only cancel it if the seller agrees or for legal cause. You cannot cancel this contract simply because you change your mind. This notice does not apply to home solicitation sales.

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

HOW THIS CONTRACT CAN BE CHANGED. This contract contains the terms and conditions of this contract. Any change to this contract must be in writing and we must sign it. No oral changes are binding. Buyer Signs If any part of this contract is not valid, all other parts stay valid. We may extend the time for making some payments without extending the time for making others. See back for other important agreements.

NOTICE TO RETAIL BUYER: Do not sign this contract in blank. You are entitled to a copy of the contract at the time you sign. Keep it to protect your legal rights.

You agree to the terms of this contract. You confirm that before you signed this contract, we gave it to you, and you were free to take it and review it. You acknowledge that you have read both sides of this contract, including the arbitration clause on the reverse side, before signing below. You confirm that you received a completely filled-in copy when you signed it.

Buyer Signs Date 4/24/15 Co-Buyer Signs Date N/A

Co-Buyers and Other Owners: is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay for the vehicle.

Other owner signs here N/A Address N/A
Seller signs DENNIS DILLON AUTO PARK Date 4/24/15 By Title

Seller assigns its interest in this contract to (Assignee) under the terms of Seller's agreement(s) with Assignee.

Assigned with recourse Assigned without recourse Assigned with limited recourse

Seller By Title

LAW FORM NO. 553-ID-ARB REV 5/10 U.S. PATENT NO. D440,782
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THE PRINTER MAKES NO WARRANTY, EXPRESS OR IMPLIED, AS TO CONTENT OR
FITNESS FOR PURPOSE OF THIS FORM. CONSULT YOUR OWN LEGAL COUNSEL.

CUSTOMER/TRUTH IN LENDING COPY

2015 SIERRA 1500 4WD CREW CAB SLE
GWX BRONZE ALLOY METALLIC /V8G
H0U JET BLACK
ORDER NO. [REDACTED] TRF STOCK NO.
VIN 3GT U2UE C8 FG [REDACTED]

GENERAL MOTORS LLC
RENAISSANCE CENTER
DETROIT MI 48243-1114
VEHICLE INVOICE [REDACTED]

*****3652*****48*18001S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
TK15743 SIERRA 1500 4WD CREW CAB	42275.00	39315.76	INVOICE 11/13/14
C5Z GVW RATING - 7,200 LBS	N/C	N/C	SHIPPED 11/13/14
GU6 REAR AXLE, 3.42 RATIO	N/C	N/C	EXP I/T 12/02/14
JL1 TRAILER BRAKE CONTROLLER	230.00	202.40	INT COM 12/02/14
KA1 DRIVER & FRONT PASSENGER HEATED SEATS	250.00	220.00	PRC EFF 11/13/14
L83 ENGINE, 5.3L V8 ECOTEC3	1095.00	963.60	KEYS V1139 V1139
MYC TRANSMISSION, 6 SPD AUTOMATIC	N/C	N/C	WFP-S QTR OPT-1
NE1 50-STATE EMISSIONS	N/C	N/C	BANK: US BANK CLS
PDU SLE VALUE PACKAGE	1825.00	1606.00	CHG-TO 18-001

- * TRAILERING EQUIPMENT PACKAGE
- * PWR SEAT ADJUSTER, DRIVER
- * REMOTE VEHICLE START
- * FRONT FOG LAMPS
- * STEERING COLUMN TILT & TELESCOPING
- * REAR WINDOW DEFROSTER
- * POWER OUTLET, 110-VOLT AC
- * UNIVERSAL HOME REMOTE
- * AIR CONDITIONING, DUAL ZONE CLIMATE CONTROL

SHIP WT: 5436
 HP: 45.7
 GVWR: 7200
 GAWR.FT: 3950
 GAWR.RR: 3950
 EMPLOY: 42200.53
 SUPPLR: 43900.76
 NTR: 1/2
 DAN: 7LE71
 EMPINC: 2581.44
 SUPINC: 881.21

REX TIRES, ALL TERRAIN	200.00	176.00	
VV4 ONSTAR(R) 4G LTE WI-FI(R) HOTSPOT W/ 3GB/3MO DATA TRIAL	0.00	0.00	
Z71 OFF ROAD SUSPENSION PACKAGE	775.00	682.00	
* WHEELS, 18" BRIGHT MACHINED ALUMINUM			
* AIR CLEANER, HIGH CAPACITY			
* HILL DESCENT CONTROL			
* UNDERBODY SHIELD			
* Z71 BADGE			
* MONOTUBE RANCHO SHOCKS			

1SZ SLE VALUE PACKAGE DISCOUNT	750.00-	660.00-	
TOTAL MODEL & OPTIONS	45900.00	42505.76	ACT 237 42323.76
DESTINATION CHARGE	1195.00	1195.00	H/B 261 1377.00
TOTAL	47095.00	43700.76	PAY 310 43700.76

MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT 41689.63

 INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

 DENNIS DILLON AUTO PARK AND TRUCK CE

3FD0424

Select Incentives

Selection Criteria

Delivery Date: 04/24/2015
 VIN #: 3GTU2UEG8FG [REDACTED]

2015 GMC Sierra 1500
 Inventory Status: New

Customer Location: KERN (93535)
 Delivery Type: INDIVIDUAL, RETAIL LEASE - INDIVIDUAL,
 BUSINESS / ORGANIZATION
 Order Type: RETAIL - STOCK
 Dealer:

Selected Incentives

Cash Total: \$2,750
 Term:
 Rate:
 Residual:

Cash	Stackable Cash	Program Number	Program Name	Rate	Residual	Term	Fin Src	Start	End	Incentive Code	Waive SEC DEP	Waive 1st Mon
✓ \$1,500	\$1,250	15-40ACA-008	GENERAL MOTORS CONSUMER CASH PROGRAM					2015-04-01	2015-04-30	NCC		

Additional Stackable Incentives

Cash	Program Number	Program Name	Rate	Term	Fin Src	Start	End	Incentive Code	Waive SEC DEP	Waive 1st Mon
✓ \$750	15-40AD-005	GM INCREMENTAL CONSUMER CASH PROGRAM				2015-04-01	2015-04-30	LJR		
✓ \$500	15-40A-009	GENERAL MOTORS BONUS CASH PROGRAM				2015-04-16	2015-04-30	DRH		

The information presented on this screen is as of 04/24/2015 09:34 AM

*Programs in red print indicate a VIN Exception Condition - You must refer to program for specific eligibility/compatibility guidelines. Dealer responsible for determining consumer eligibility for each program.

Accessory Claim

Claim Information

Claim Number: [REDACTED]
Date Submitted: 5/1/15 3:36 PM
Claim Status: In Process
Claim Type: Accessory Program Year: 2015

Vehicle Information

VIN: 3GTU2UEC8FG [REDACTED]
Series Name: Sierra 1500 Crew Cab Standard Box 4WD
Model Number: TK15743
Delivery Date: 04/24/2015
Model Year: 2015

Dealership Information

Dealership Name: DENNIS DILLON AUTO PARK AND TRUCK
BAC: 117762
Dealer Code: 18001
Salesperson Name: RYAN JEPPESEN
Phone: (208) 336-6000
Fax:
Email Address:

Customer Information

Company Name:
Owner's Name:
Address:



City, State, & ZIP:
Company Phone:
Company Email:

Business Documentation: Prior Year Schedule C (Form 1040) OR Schedule F (Form
Documentation Description:
Business Type: Service
Business Type Documentation:
Proof of Eligibility: Yes

Sierra 1500 Crew Cab Standard Box 4WD

ACCESSORY CLAIM

Qty	Part Number	Part Description	
1	19302683	Molded Hood Protector - Aeroskin, Smoke Black by Lund®	\$400 GM Accessories Cash
1	22799283	Retractable Bed Step, For All 6'6" Regular Box and Light Duty (1500 Series) 8' Long Box Models, Not For Use With 4" Assist Steps (VXJ, RVS)	

PO/RO Number: [REDACTED]

Customer Signature

Date Signed

Dealer Representative Signature

Date Signed

IMPORTANT! CUSTOMER INITIALS REQUIRED

By submitting this claim DENNIS DILLON AUTO PARK AND TRUCK CENTER, INC. has agreed to the Business Maintenance Plan complete rules, terms, and conditions. Once this incentive is paid and completed, PHQ will activate this VIN in Global Warranty to be eligible for maintenance redemption. For a full description of the Business Maintenance Plan, please click on the Program Info tab to download.

I understand and accept the above.

Signature

NOTE: 2014-15MY vehicles will receive the all-new 2-Year/24,000-Mile Brand Maintenance Program that covers scheduled oil changes with filter, tire rotations, and 27-point inspections, according to new vehicle recommended maintenance schedule. (Customer Initials Not Required)

2012-13MY Maintenance Plan Only

Customer will receive:

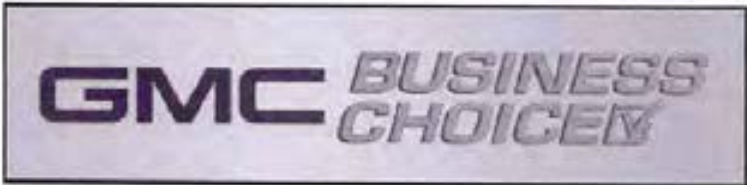
- 4 maintenance visits for diesel engines, 6 maintenance visits for gas dexos1™ engine for 24 months or 30,000 miles, whichever comes first.
- Maintenance visits covered under the Business Maintenance Plan are
 - Lube, oil, and filter
 - Single rear wheel tire rotation
 - 27 multi-point inspection

I have reviewed the Business Maintenance Plan with DENNIS DILLON AUTO PARK AND TRUCK CENTER, INC. and understand what is eligible for my vehicle.

Customer Initials

Date

This form must be initialed by the customer and included in the dealer jacket for audit purposes.



Business Name [Redacted] - Handyman - Service Tech

Mailing Address [Redacted]

City/State/Zip [Redacted]

Owner Name (Required) [Redacted]

Business Phone [Redacted]

ment Provided
[Redacted]

Date Signed
4/24/13
Date Signed

IMPORTANT! CUSTOMER INITIALS REQUIRED

By submitting this claim DENNIS DILLON AUTO PARK AND TRUCK CENTER, INC. has agreed to the Business Maintenance Plan complete rules, terms, and conditions. Once this incentive is paid and completed, PHQ will activate this VIN in Global Warranty to be eligible for maintenance redemption. For a full description of the Business Maintenance Plan, please click on the [Redacted]

Customer will receive:
- 4 maintenance visits for diesel engines, 6 maintenance visits for gas dexos1™ engine for 24 months or 30,000 miles, whichever comes first.
- Maintenance visits covered under the Business Maintenance Plan are
- Lube, oil, and filter
- Single rear wheel tire rotation
- 27 multi-point inspection

I have reviewed the Business Maintenance Plan with DENNIS DILLON AUTO PARK AND TRUCK CENTER, INC. and understand what is eligible for my vehicle.

Customer Initials _____ Date _____

This form must be initialed by the customer and included in the dealer jacket for audit purposes.
Please Note: CUSTOMER INITIALS REQUIRED ON 2012-2013 MY ONLY.

SCHEDULE C (Form 1040)

Profit or Loss From Business (Sole Proprietorship)

OMB No. 1545-0074

2014

Attachment Sequence No. 09

Department of the Treasury Internal Revenue Service (99)

Information about Schedule C and its separate instructions is at www.irs.gov/schedulec. Attach to Form 1040, 1040NR, or 1041; partnerships generally must file Form 1065.

Name of proprietor

Social security number (SSN)

Principal business or profession, including product or service (see instructions)

Enter code from instructions

SERVICE TECH - HANDYMAN

Business name, if no separate business name, leave blank.

Employer ID number (EIN), (see instrs)

Business address (including suite or room no.)

City, town or post office, state, and ZIP code

Accounting method: (1) Cash (2) Accrual (3) Other (specify)

Did you 'materially participate' in the operation of this business during 2014? If 'No,' see instructions for limit on losses.

If you started or acquired this business during 2014, check here

Did you make any payments in 2014 that would require you to file Form(s) 1099? (see instructions).

If 'Yes,' did you or will you file required Forms 1099?

Part I Income

Table with 7 rows for income items: 1 Gross receipts or sales, 2 Returns and allowances, 3 Subtract line 2 from line 1, 4 Cost of goods sold, 5 Gross profit, 6 Other income, 7 Gross income.

Part II Expenses. Enter expenses for business use of your home only on line 30.

Table with 28 rows for expense items: 8 Advertising, 9 Car and truck expenses, 10 Commissions and fees, 11 Contract labor, 12 Depletion, 13 Depreciation and section 179 expense deduction, 14 Employee benefit programs, 15 Insurance, 16 Interest, 17 Legal & professional services, 18 Office expense, 19 Pension and profit-sharing plans, 20 Rent or lease, 21 Repairs and maintenance, 22 Supplies, 23 Taxes and licenses, 24 Travel, meals, and entertainment, 25 Utilities, 26 Wages, 27 Other expenses.

28 Total expenses before expenses for business use of home. Add lines 8 through 27a

29 Tentative profit or (loss). Subtract line 28 from line 7.

30 Expenses for business use of your home. Do not report these expenses elsewhere. Attach Form 8829 unless using the simplified method (see instructions). Simplified method filers only: enter the total square footage of: (a) your home; and (b) the part of your home used for business: Use the Simplified Method Worksheet in the instructions to figure the amount to enter on line 30.

31 Net profit or (loss). Subtract line 30 from line 29. If a profit, enter on both Form 1040, line 12 (or Form 1040NR, line 13) and on Schedule SE, line 2. If you checked the box on line 1, see instructions). Estates and trusts, enter on Form 1041, line 3. If a loss, you must go to line 32.

32 If you have a loss, check the box that describes your investment in this activity (see instructions). If you checked 32a, enter the loss on both Form 1040, line 12, (or Form 1040NR, line 13) and on Schedule SE, line 2. If you checked the box on line 1, see the line 31 instructions). Estates and trusts, enter on Form 1041, line 3. If you checked 32b, you must attach Form 6198. Your loss may be limited.

BAA For Paperwork Reduction Act Notice, see the separate instructions.



GM CUSTOMER INCENTIVE AND ONSTAR ACKNOWLEDGEMENT



GMC HUMMER



CUSTOMER NAME: _____
VIN: 3GTU2UEC8FG _____

1. Customer Incentive

Deal # _____ Stock # _____

I assign the total amount of customer incentive(s) listed to the dealer named below and request that the available customer incentive(s) be applied: (a) XX to the down payment on this vehicle, (b) XX where permissible by law, as a price reduction (Bill of Sale indicates pre-incentive price, amount of incentive and final price with incentive applied) or (c) _____ a check be issued in my name by Dealer named below:

Incentive Program Reference	Amount	GM Incentive Code
15-40ACA-008	\$ 1500.00	NCC
15-40AD-005	\$ 750.00	LJR
15-40A-009	\$ 500.00	DRH
	\$ _____	
	\$ _____	
Total Incentive Amount Received	\$ 2750.00	

2. Other Program Selection (Which may or may not be in lieu of customer allowance programs; for example, division supported financing/leasing, etc.)

I elect to receive the following in lieu of REBATES ONLY

AND / OR

I elect to receive REBATES ONLY

Vehicle Incentive Acknowledgment. I am the ultimate purchaser or lessee of the vehicle bearing this vehicle identification number, which was sold/leased to me by the Dealer, _____ as purchased/leased for personal/business use and not resale and I took delivery on 04/22/15 _____ incentive(s) as described in item _____ and release GM from any future claim or obligation for _____

Purchaser/Lessee Signature: _____ Date: 04/22/2015

Authorized Dealer Signature: _____ Date: 04/22/2015

Dealership Name: DENNIS DILLON AUTO PARK Dealer Code: 18001

Onstar Acknowledgement

Is vehicle equipped with OnStar? XX Yes ___ No

OnStar Terms and Conditions Acknowledgment

I acknowledge that I have received the Terms and Conditions under which the OnStar service in my vehicle is provided. Copies are available in the vehicle glove box, from the dealer, at www.onstar.com, or by contacting OnStar as described below.

OnStar Stolen Vehicle Slowdown Capability (Model Year 2009 or Newer)

My OnStar-equipped vehicle may have Stolen Vehicle Slowdown capability that enables OnStar to slow down my stolen vehicle to assist authorities in the event of a theft.

I understand I must press _____ star advisor to disable this capability if I don't want the Stolen Vehicle Slowdown capability. It can only be re-enabled at a GM dealership at my expense.

Purchaser/Lessee Signature: _____ Date: 04/22/15

The undersigned person, _____ information on this application is true and correct and the incentive(s) described in _____; OnStar Stolen Vehicle Slowdown Capability and cancellation of All OnStar _____ Purchaser/lessee who has taken delivery of the referenced unit through this dealership _____ data has been forwarded to General Motors

Authorized Dealer Signature: _____ Date: 04/22/2015

Dealership Name: DENNIS DILLON AUTO PARK Dealer Code: 18001

Dealer Note: This is a required document and it must be completed, signed, and retained in EVERY DEAL FILE for new retail customers even if there are no incentives or rate support available. A copy of the completed form should be provided to the customer.

**RETAIL INSTALLMENT SALE CONTRACT
SIMPLE FINANCE CHARGE**

Dealer Number 2150 Contract Number _____

Buyer Name and Address (Including County and Zip Code) [REDACTED]	Co-Buyer Name and Address (Including County and Zip Code) [REDACTED]	Creditor-Seller (Name and Address) DENNIS DILLON AUTO PARK 2777 SOUTH ORCHARD BOISE, ID 83705
---	--	---

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Creditor - Seller (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge in U.S. funds according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract. Deal # [REDACTED] Stock # [REDACTED] 1400019

New/Used	Year	Make and Model	Vehicle Identification Number	Primary Use For Which Purchased
NEW	2015	GMC 1/2 CREW 4X4	3GTU2UEC8FG [REDACTED]	Personal, family, or household unless otherwise indicated below <input type="checkbox"/> business <input type="checkbox"/> agricultural <input type="checkbox"/>

FEDERAL TRUTH-IN-LENDING DISCLOSURES				
ANNUAL PERCENTAGE RATE	FINANCE CHARGE	Amount Financed	Total of Payments	Total Sale Price
The cost of your credit as a yearly rate.	The dollar amount the credit will cost you.	The amount of credit provided to you or on your behalf.	The amount you will have paid after you have made all payments as scheduled.	The total cost of your purchase on credit, including your down payment of \$ <u>4850.00</u> is
1.94 %	\$ 2418.40	\$ 39702.32	\$ 42120.72	\$ 46970.72

Your Payment Schedule Will Be:

Number of Payments	Amount of Payments	When Payments Are Due	
72	585.01	Monthly beginning 06/08/2015	

Or As Follows:

Late Charge. If payment is not received in full within 10 days after it is due, you will pay a late charge of \$ 15.00 or 5 % of the part of the payment that is late, whichever is greater.

Prepayment. If you pay off all your debt early, you will not have to pay a penalty.

Security interest. You are giving a security interest in the vehicle being purchased.

Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date and security interest.

Insurance. You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit unless the box indicating Vendor's Single Interest Insurance is required is checked below.

If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.

Check the insurance you want and sign below:

Optional Credit Insurance

Credit Life: Buyer Co-Buyer Both
 Credit Disability: Buyer Co-Buyer Both

Premium:

Credit Life \$ None
 Credit Disability \$ None

Insurance Company Name _____
N/A

Home Office Address _____
N/A

ITEMIZATION OF AMOUNT FINANCED

1 Cash Price (including \$ <u>3676.32</u> sales tax)	\$ <u>44225.32</u> (1)
2 Total Downpayment =	
Trade-in <u>N/A</u>	
(Year) (Make) (Model)	
Gross Trade-in Allowance	\$ <u>N/A</u>
Less Pay Off Made By Seller	\$ <u>N/A</u>
Equals Net Trade In	\$ <u>0.00</u>
+ Cash	\$ <u>2100.00</u>
+ Other <u>REBATE</u>	\$ <u>2750.00</u>
(If total downpayment is negative, enter "0" and see 4J below)	\$ <u>4850.00</u> (2)
3 Unpaid Balance of Cash Price (1 minus 2)	\$ <u>39375.32</u> (3)
4 Other Charges Including Amounts Paid to Others on Your Behalf	
(Seller may keep part of these amounts):	
A Cost of Optional Credit Insurance Paid to Insurance Company or Companies.	
Life	\$ <u>N/A</u>
Disability	\$ <u>N/A</u>
B Vendor's Single Interest Insurance	
Paid to Insurance Company	\$ <u>N/A</u>
C Other Optional Insurance Paid to Insurance Company or Companies	
Optional Gap Contract	\$ <u>N/A</u>
E Official Fees Paid to Government Agencies	
	\$ <u>N/A</u>

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not to buy credit life insurance and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. If you choose this insurance, the cost is shown in Item 4A of the Itemization of Amount Financed. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown below.

Other Optional Insurance

N/A Type of Insurance N/A Term

Premium \$ N/A

Insurance Company Name N/A

N/A

Home Office Address N/A

N/A

N/A Type of Insurance N/A Term

ITEMIZATION OF AMOUNT FINANCED

1 Cash Price (including \$ 3676.32 sales tax) \$ 44225.32 (1)

2 Total Downpayment =

Trade-in N/A

(Year) (Make) (Model)

Gross Trade-In Allowance \$ N/A

Less Pay Off Made By Seller \$ N/A

Equals Net Trade In \$ 0.00

+ Cash \$ 2100.00

+ Other REBATE \$ 2750.00

(If total downpayment is negative, enter "0" and see 4J below)

3 Unpaid Balance of Cash Price (1 minus 2) \$ 4850.00 (2)

4 Other Charges Including Amounts Paid to Others on Your Behalf \$ 39375.32 (3)

(Seller may keep part of these amounts):

A Cost of Optional Credit Insurance Paid to Insurance Company or Companies.

Life \$ N/A

Disability \$ N/A

B Vendor's Single Interest Insurance \$ N/A

Paid to Insurance Company

C Other Optional Insurance Paid to Insurance Company or Companies \$ N/A

D Optional Gap Contract \$ N/A

E Official Fees Paid to Government Agencies \$ N/A

F Government Taxes Not Included in Cash Price \$ N/A

G Government License and/or Registration Fees \$ N/A

LICENSE FEE

H Government Certificate of Title Fees \$ 28.00

I Optional Service Contract** Paid to N/A \$ N/A

J Other Charges (Seller must identify who is paid and describe purpose)

to N/A for Prior Credit or Lease Balance \$ N/A

to DENNIS DILLON AUTO PARK for **DOCUMENT FEE** \$ 299.00

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

Total Other Charges and Amounts Paid to Others on Your Behalf \$ N/A

5 Amount Financed (3 + 4) \$ 327.00 (4)

\$ 39702.32 (5)

your decision to buy or not to buy credit life insurance and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. If you choose this insurance, the cost is shown in item 4A of the Itemization of Amount Financed. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown below.

Other Optional Insurance

N/A Type of Insurance N/A Term

Premium \$ N/A

Insurance Company Name N/A

N/A

Home Office Address N/A

N/A

N/A Type of Insurance N/A Term

Premium \$ N/A

Insurance Company Name N/A

N/A

Home Office Address N/A

N/A

Other optional insurance is not required to obtain credit. Your decision to buy or not buy other optional insurance will not be a factor in the credit approval process. It will not be provided unless you sign and agree to pay the extra cost.

I want the insurance checked above.

Buyer Signature _____ Date _____

Co-Buyer Signature _____ Date _____

THIS INSURANCE DOES NOT INCLUDE INSURANCE ON YOUR LIABILITY FOR BODILY INJURY OR PROPERTY DAMAGE. WITHOUT SUCH INSURANCE YOU MAY NOT OPERATE THIS VEHICLE ON PUBLIC HIGHWAYS.

VENDOR'S SINGLE INTEREST INSURANCE (VSI insurance): If the preceding box is checked, the Creditor requires VSI insurance for the initial term of the contract to protect the Creditor for loss or damage to the vehicle (collision, fire, theft). VSI insurance is for the Creditor's sole protection. This insurance does not protect your interest in the vehicle. You may choose the insurance company through which the VSI insurance is obtained. If you elect to purchase VSI insurance through the Creditor, the cost of this insurance is \$ N/A and is also shown in item 4B of the Itemization of Amount Financed. The coverage is for the initial term of the contract.

Returned Check Charge: You agree to pay a charge of \$ 20.00 if any check you give us is dishonored.

OPTION: You pay no finance charge if the Amount Financed, item 5, is paid in full on or before N/A, Year . SELLER'S INITIALS _____

OPTIONAL GAP CONTRACT. A gap contract (debt cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in item 4D of the Itemization of Amount Financed. See your gap contract for details on the terms and conditions it provides. It is a part of this contract.

Term: N/A Mos. N/A Name of Gap Contract _____

I want to buy a gap contract.

Buyer Signs _____

NO COOLING OFF PERIOD

State law does not provide for a "cooling off" or cancellation period for this sale. After you sign this contract, you may only cancel it if the seller agrees or for legal cause. You cannot cancel this contract simply because you change your mind. This notice does not apply to home solicitation sales.

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

to N/A	for N/A	\$ N/A
to N/A	for N/A	\$ N/A
to N/A	for N/A	\$ N/A
to N/A	for N/A	\$ N/A
to N/A	for N/A	\$ N/A
to N/A	for N/A	\$ N/A
to N/A	for N/A	\$ N/A
to N/A	for N/A	\$ N/A

Total Other Charges and Amounts Paid to Others on Your Behalf \$ 327.00 (4)

5 Amount Financed (3 + 4) \$ 39702.32 (5)

**Purchase of an optional Service Contract is not required either to purchase or to obtain financing for the Vehicle.

OPTION: You pay no finance charge if the Amount Financed, item 5, is paid in full on or before N/A Year. SELLER'S INITIALS _____

OPTIONAL GAP CONTRACT. A gap contract (debt cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in Item 4D of the Itemization of Amount Financed. See your gap contract for details on the terms and conditions it provides. It is a part of this contract.

Term N/A Mos. N/A Name of Gap Contract _____

I want to buy a gap contract.

Buyer Signs _____

Buyer Signature _____

 Co-Buyer Signature _____ Date _____
THIS INSURANCE DOES NOT INCLUDE INSURANCE ON YOUR LIABILITY FOR BODILY INJURY OR PROPERTY DAMAGE. WITHOUT SUCH INSURANCE YOU MAY NOT OPERATE THIS VEHICLE ON PUBLIC HIGHWAYS.

VENDOR'S SINGLE INTEREST INSURANCE (VSI insurance): If the preceding box is checked, the Creditor requires VSI insurance for the initial term of the contract to protect the Creditor for loss or damage to the vehicle (collision, fire, theft). VSI insurance is for the Creditor's sole protection. This insurance does not protect your interest in the vehicle. You may choose the insurance company through which the VSI insurance is obtained. If you elect to purchase VSI insurance through the Creditor, the cost of this insurance is \$ N/A and is also shown in Item 4B of the Itemization of Amount Financed. The coverage is for the initial term of the contract.

Returned Check Charge: You agree to pay a charge of \$ 20.00 if any check you give us is dishonored.

NO COOLING OFF PERIOD

State law does not provide for a "cooling off" or cancellation period for this sale. After you sign this contract, you may only cancel it if the seller agrees or for legal cause. You cannot cancel this contract simply because you change your mind. This notice does not apply to home solicitation sales.

The Annual Percentage Rate may be _____ and retain its right to receive a part of _____ The Seller may assign this contract

HOW THIS CONTRACT CAN BE CHANGED. This contract contains _____ and we must sign it. No oral changes are binding. Buyer Signs _____
 If any part of this contract is not valid, all other parts stay valid. We may extend the time for making some payments without extending the time for making others. See back for other important agreements.

NOTICE TO RETAIL BUYER: Do not sign this contract in blank. You are entitled to a copy of the contract at the time you sign. Keep it to protect your legal rights.

You agree to the terms of this contract. You confirm that before you signed this contract, we gave it to you, and you were free to read it. You confirm that you have read both sides of this contract, including the arbitration clause on the reverse side. You confirm that you received a completely filled-in copy when you signed it.

Buyer Signs _____ Date 04/24/15 Co-Buyer Signs _____ Date N/A

Co-Buyers are responsible for paying the interest in the vehicle but _____

Other owner signs here N/A
 Seller signs DENNIS DILLON AUTO PARK Date 04/24/15 _____

Seller assigns its interest in this contract to _____
 Assigned with recourse _____
 _____ with limited recourse

Seller _____

LAW FORM NO. 553-ID-ARB (REV. 2/03) U.S. PATENT NO. D460,762
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 FITNESS FOR PURPOSE OF THIS FORM. CONSULT YOUR OWN LEGAL COUNSEL.

WARRANTED

ST-104-MV

Idaho State Tax Commission SALES TAX EXEMPTION CERTIFICATE - VEHICLE/VESSEL

The buyer must complete this form and give it to the seller when claiming a tax exemption.

Buyer's Name [REDACTED]		Seller's Name DENNIS DILLON AUTO PARK	
Address [REDACTED]		City BOISE	State ID
Zip Code 83705		Phone (208) 336-6000	
Vehicle/Vessel INFORMATION	Year 2015	Make GMC	Model 1/2 CREW 4X4
		Hull or Vehicle Identification Number 3GTU2UEC8FG [REDACTED]	

OUT-OF-STATE EXEMPTION FOR NONRESIDENTS

The purchase or lease of this vehicle or vessel is exempt from sales tax because:

1. This vehicle is:

- | | |
|---|---|
| <input type="checkbox"/> an automobile | <input type="checkbox"/> a snowmobile |
| <input type="checkbox"/> an on-highway motorcycle | <input type="checkbox"/> a vessel with motor regardless of length |
| <input type="checkbox"/> a truck | <input type="checkbox"/> a vessel without a motor, 11 feet or more in length* |
| <input type="checkbox"/> a trailer* | <input type="checkbox"/> an ATV |
| | <input type="checkbox"/> an off-highway motorcycle, and |

2. I am not an Idaho resident and during any 12-month period, I will limit the storage or use of this vehicle/vessel in Idaho to 60 days or less, and **CALIFORNIA**

3. I will take this vehicle to the state or country of _____ and will immediately license and title it there, if required, and _____

4. My driver's license number is _____ issued by (state or country) **CA**

*This exemption doesn't apply to SOHVs, UTVs, canoes, kayaks, truck campers, or inflatable boats (of any length) sold without a motor.

ORIGINAL - Idaho State Tax Commission, Tax Discovery Bureau, Box 36, Boise, Idaho 83722
COPY - Seller

INTERSTATE CARRIER EXEMPTION

The purchase or lease of this motor vehicle or trailer is exempt from sales tax because:

Truck or Bus

- This motor vehicle will be immediately registered with a maximum gross weight of more than 26,000 pounds under the International Registration Program (IRP), and
- This vehicle will be part of a registered fleet of vehicles which will operate _____% of its miles outside of Idaho, and
- I understand that if the out-of-Idaho fleet mileage* drops below 10% for any registration year, I must pay use tax to the Tax Commission on the fair market value of this motor vehicle as of the last day of the registration period.

Trailer

- This on-highway trailer will immediately become part of a fleet of vehicles registered under the International Registration Program (IRP), and
- This fleet of vehicles will operate _____% of its miles outside of Idaho, and
- I understand that if the out-of-Idaho fleet mileage* drops below 10% for any registration year, I must pay use tax to the Tax Commission on the fair market value of this trailer as of the last day of the registration period.

*An operator may have more than one IRP fleet. Each fleet is evaluated separately for compliance with the out-of-state mileage requirement.

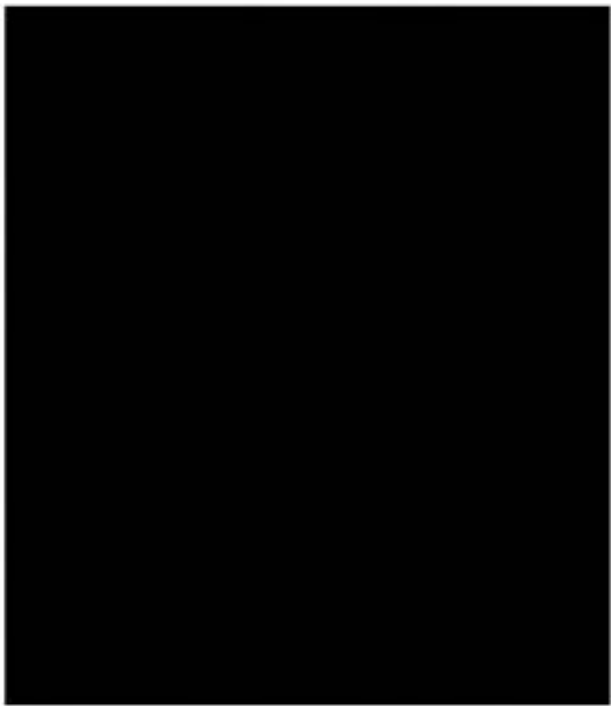
ORIGINAL - County Assessor/Idaho Transportation Department
COPY - Seller

I certify that _____	_____	knowledge. I understand that falsifying this certificate
SIGN HERE >		Date 04/24/2015

IdD00048

Rule 128 states that if you do not register the vehicle or vessel within the time or date of sale, the sale is presumed to be taxable. If you receive an exemption certificate after the sale, but don't get it within a reasonable length of time, the Tax Commission will review the certificate with all other available evidence to determine whether you have clearly proven that the sale was exempt from tax.

- This form is valid only if all the information is complete.
- The seller must keep this form.
- This form may be reproduced.



att: Scott...

PROOF OF INSURANCE

PROOF OF INSURANCE
 Interinsurance Exchange of the Automobile Club
 NAIC #: 15598

Named Insured: [Redacted] Policy Number: [Redacted]

Effective Date: 03/24/2015 Expiration Date: 03/24/2016

This policy provides at least the minimum amounts of liability insurance required by the CA VEH CODE SECTION 18056 for the specified vehicles and named insureds and may provide coverage for other persons and other vehicles as provided by the insurance policy.

VEHICLES ON POLICY

YEAR	MAKE	MODEL	VEH I.D. #
2008	TYTA	YARIS BASE/S	JTDBT92388
2013	KIA	SORENTO LX	5XYKT3A10D
2013	KIA	OPTIMA LX	5XXGMAA77D
2001	HOND	PRELUDE	JHMB852481
1992	SUZU	600 SE	J610M51A9N
2014	CHEV	SLVRD0 1500 CR NEW	1GCUKREC78

DRIVERS ON POLICY
 BARRAGAN, DIONICIO
 BARRAGAN, ELY
 BARRAGAN, LINA

FOLD HERE

IF YOU HAVE AN ACCIDENT CALL OUR 24/7 AAA ACCIDENT ASSIST HOTLINE
1-800-67-CLAIM (1-800-672-5246)

After an accident, follow these 5 easy steps:

Step 1: Get the names and addresses of all persons involved in the accident, e.g., pedestrians, witnesses, other passengers, etc.

Step 2: Get the driver's license number and insurance information of the driver(s) of the other vehicle(s)

Step 3: Write down the vehicle(s) license plate, including state of registration

Step 4: Call our AAA Accident Assist Hotline at 1-800-67-CLAIM (1-800-672-5246) to report the accident and, if necessary, have your vehicle towed to the repair shop or location of your preference

Step 5: Safely wait for the tow truck. Our independent service providers' tow trucks always display the AAA emblem

Do not admit responsibility for or discuss the circumstances of the accident with anyone other than the police or an authorized Auto Club claims representative. Do not disclose your policy limits to anyone. Coverage subject to policy terms and limits.

For questions or changes to your policy, call 1-877-422-2100, Monday through Friday from 7 a.m. to 9 p.m. or Saturday from 8 a.m. to 5 p.m.

FOLD HERE

Place the Proof of Insurance in each vehicle insured under your policy. In addition, we suggest that each listed driver carry a card. Under California law, drivers and owners of a motor vehicle must be able to establish financial responsibility at all times. These cards become invalid on the expiration or termination date of the policy.

PROOF OF INSURANCE
 Interinsurance Exchange of the Automobile Club
 NAIC #: 15598

Named Insured: [Redacted] Policy Number: [Redacted]

Effective Date: 03/24/2015 Expiration Date: 03/24/2016

This policy provides at least the minimum amounts of liability insurance required by the CA VEH CODE SECTION 18056 for the specified vehicles and named insureds and may provide coverage for other persons and other vehicles as provided by the insurance policy.

VEHICLES ON POLICY

YEAR	MAKE	MODEL	VEH I.D. #
2000	DODG	B150/B1500 CD	2B7HB11Y9Y
2003	MINI	E CLASS 4D 2WD 320	WDBUF65J13

DRIVERS ON POLICY

FOLD HERE

IF YOU HAVE AN ACCIDENT CALL OUR 24/7 AAA ACCIDENT ASSIST HOTLINE
1-800-67-CLAIM (1-800-672-5246)

After an accident, follow these 5 easy steps:

Step 1: Get the names and addresses of all persons involved in the accident, e.g., pedestrians, witnesses, other passengers, etc.

Step 2: Get the driver's license number and insurance information of the driver(s) of the other vehicle(s)

Step 3: Write down the vehicle(s) license plate, including state of registration

Step 4: Call our AAA Accident Assist Hotline at 1-800-67-CLAIM (1-800-672-5246) to report the accident and, if necessary, have your vehicle towed to the repair shop or location of your preference

Step 5: Safely wait for the tow truck. Our independent service providers' tow trucks always display the AAA emblem

Do not admit responsibility for or discuss the circumstances of the accident with anyone other than the police or an authorized Auto Club claims representative. Do not disclose your policy limits to anyone. Coverage subject to policy terms and limits.

For questions or changes to your policy, call 1-877-422-2100, Monday through Friday from 7 a.m. to 9 p.m. or Saturday from 8 a.m. to 5 p.m.

FOLD HERE



PROOF OF INSURANCE

Interinsurance Exchange of the Automobile Club
NAIC #: 15598

Named Insured: [REDACTED] Policy Number: [REDACTED]

FOLD HERE

Effective Date: 03-24-14 Expiration Date: 03-24-15

This policy provides at least the minimum amounts of liability insurance required by the CA VEH CODE SECTION 16006 for the specified vehicles and named insureds and may provide coverage for other persons and other vehicles as provided by the insurance policy.

VEHICLES ON POLICY

YEAR	MAKE	VEH I.D. #
2008	TYTA	JTDBT92388 [REDACTED]
2013	KIA	SXYKT3A10DG [REDACTED]
2013	KIA	5XXGM4A77DC [REDACTED]
2001	HOND	JH1W86624810 [REDACTED]
1992	SUZU	JS1GMS1A9N [REDACTED]
2014	CHEV	1GCUKREC7EP [REDACTED]
2000	DODG	2B7HB11Y9YK [REDACTED]

DRIVERS ON POLICY

BARRAGAN, DIONICIO
BARRAGAN, ELY
BARRAGAN, LINA

DENNIS DILLON

2777 S. ORCHARD • BOISE, ID 83705-1280
MAILING ADDRESS: P.O. BOX 7944 • BOISE, ID 83705-1944
208-336-6000 FAX: 208-336-6204 www.dennisdillon.com

Transaction Disclosure

Deal # [REDACTED] Salesperson: SCOTT BROWN Source: DENNISDILLON.CO Date: 04/24/2015

Name: [REDACTED] Home #: [REDACTED] Work #: _____
Street: [REDACTED] City: [REDACTED] State: [REDACTED] Zip: [REDACTED]

Stock # [REDACTED] Year 2015 Make GMC Model 1/2 CREW 4X4
Miles 54 VIN # 3GTU2UEC8FG [REDACTED] Color BRONZE ALLOY ME

Selling Price: \$ 40549.00

Trade Value: \$ None

Trade Payoff: \$ None

Cash Investment: \$ 2100.00

Rebate: \$ 2750.00

Payment: \$ 585

Term: 72

[REDACTED] _____
Manager's Signature

Dennis Dillon Auto Group
P.O. Box 7244 • BOISE, IDAHO 83707
1-800-398-0323

Our Privacy Policy

Preserving trust is a core value. We recognize that you expect us to protect the information you provide us and use it responsibly. We collect nonpublic personal information about you for the following sources:

- Information we receive from you on applications or other forms you complete, such as your employment information, assets, and other such information;
- Information about your transactions with us, our affiliates, or others, such as your payment history or your account balances;
- Information we receive from a consumer reporting agency, such as the number of open credit accounts you have or information on delinquent credit accounts;
- Information we receive from other parties, such as a work history obtained from an employer; and
- Individually identifiable health information, such as your medical history.

We do not disclose nonpublic personal information about you to nonaffiliated third parties as permitted by law. In general, our disclosures are to parties that provide services for us so that we may more efficiently process the transactions and services you request. We may also disclose any information collected (other than medical information) to parties with which we have an agreement to jointly offer or sponsor products or services. Our agreements with those parties require them to use your information responsibly and limit their ability to share this information with other parties.

We do not share, internally or externally, personally identifiable medical information for any purpose except to process transactions or to provide services you have requested.

We have security practices and procedures in place to prevent unauthorized access to your information. Our practices of safeguarding your information help protect against the criminal use of your information.

We restrict access to nonpublic personal information about you to those employees who need to know that information to provide products or services to you. We maintain physical, electronic and procedural safeguards that comply with federal standards to guard your nonpublic personal information.

CUSTOMER ACKNOWLEDGEMENT: I (we) acknowledge that I (we) received a copy of this notice on the

04/24/2015

Date

Co-Customer's Signature

Date

04/24/2015

Date

Co-Customer's Signature (printed)

Date

Customer's Signature (printed)

CONTRACT SUBJECT TO ACCEPTANCE OF FINANCING

(Addendum to Retail Installment Contract)

This document is incorporated as an addendum to the retail installment contract dated April 24, 2015, between dealership indicated above as seller, [REDACTED], as buyer, and [REDACTED] as co-buyer, relating to the motor vehicle being purchased by buyer and/or co-buyer from Seller (the "Motor Vehicle"). The term "you" and "your" means the buyer and/or co-buyer. The term "Dealer" means the dealership indicated above as seller.

1. **Subject to Financing:** You and Dealer intend that the retail installment contract will be assigned to a lending institution for financing of the purchase of the Motor Vehicle. You and Dealer agree that such assignment and acceptance by a lending institution is subject to such institution's acceptance of amount financed, the value of collateral offered, the terms of payment, the credit record and/or standing of you, as well as adequate proof of your livelihood, income, residence, and debts, among other criteria. In the event Dealer is unable to assign the contract and obtain financing within 10 business days of the above date, or such other time period as you may agree to extend to Dealer in writing, the motor vehicle purchase contract shall be null and void. In the event the contract becomes null and void for failure to obtain financing, you shall immediately return the Motor Vehicle to Dealer upon Dealer's notice to you, whether written or oral, requesting return of the Motor Vehicle.

2. **Return of Motor Vehicle:** If you return the Motor Vehicle within one business day of Dealer's notice of failure to obtain financing, Dealer shall refund all deposits made by you on the purchase. You agree to pay to Dealer the cost of repair for any damages occurring to the purchased Motor Vehicle while in your possession, the cost of clean-up of the Motor Vehicle upon its return (not to exceed \$85.00) and a mileage charge of \$0.30 per mile for the mileage added to the Motor Vehicle since the time of its delivery to you. Upon timely return of the Motor Vehicle, Dealer shall return your trade-in vehicle, if any, together with its title (if previously provided to Dealer), and you agree to pay to dealer a reasonable charge for storage and repairs (if any) relating to the trade-in vehicle.

3. **Failure to Return Motor Vehicle:** If you fail or refuse to return the Motor Vehicle to Dealer within one business day of Dealer's notice of failure to obtain financing, then the Motor Vehicle shall be deemed as goods accepted by you without being subject to any financing, and you must thereafter pay to Dealer the full purchase price of the Motor Vehicle set forth in your purchase order with Dealer, plus any options thereon, the dealer documentation/handling fee, taxes, license and title fees, and other charges thereon, and minus (if applicable) the trade-in purchase price, deposits and rebate. Upon your failure to pay such purchase price to Dealer upon demand, or at anytime thereafter, Dealer shall be entitled to pursue legal action against you for its damages, together with costs of suit, including a reasonable attorney's fee. Nothing in this contract is intended to otherwise limit the terms and conditions of your purchase order with Dealer, and you agree that such terms and conditions shall remain binding and effective.

4. **No Rescission:** Nothing in this contract allows you to rescind the purchase of the Motor Vehicle in the event one or more lending institutions do not grant approval of financing or assume the contract during the time period specified above for obtaining such financing and assignment. You agree that Dealer retains the right to seek assignment of a retail installment contract with other lending institutions on the same terms and within the time period specified above, or such other time period as you may agree to extend to Dealer in writing.

5. **Cooperation:** You agree to cooperate with Dealer in obtaining assignment of a retail installment contract within the time period specified above, or such other time period as you may agree to extend to Dealer in writing. Such efforts may include, but are not limited to, furnishing documents and financial information to dealer and/or the lending institution, executing similar retail installment contracts on the same terms for provision to other lending institutions for their approval, or any other matter reasonably required by Dealer to effect an assignment of such contract for financing.

6. **Further Agreement to Purchase:** Nothing in this contract is intended to prevent you and Dealer from entering into a new and subsequent contract for purchase of a Motor Vehicle on different terms and conditions, in the event that financing of the first contract cannot be arranged, and provided both parties mutually agree to negotiate the new terms and conditions.

YOU AND THE DEALER HAVE AGREED THAT THE MOTOR VEHICLE WILL BE DELIVERED TO YOU PRIOR TO THE PURCHASE PRICE BEING PAID IN FULL. IF FINANCING CANNOT BE ARRANGED ON THE TERMS AND WITHIN THE TIME PERIOD AGREED UPON IN THE MOTOR VEHICLE PURCHASE CONTRACT, THE CONTRACT IS NULL AND VOID. IN THE EVENT THAT THE CONTRACT BECOMES NULL AND VOID YOU SHALL BE SUBJECT TO THE TERMS, CONDITIONS AND RESPONSIBILITIES SPECIFIED ABOVE.

[REDACTED] understand it, that you agree to the terms and conditions above, and that you

Date

(Co-Buyer's signature, if applicable)

Date

Dealer: _____


By: _____

**DENNIS DILLON AUTO PARK
DENNIS DILLON RV CENTER
DENNIS DILLON FIAT
DENNIS DILLON CHRYSLER JEEP DODGE**

*2777 S ORCHARD ST. BOISE ID 83705
PHONE: 208-336-6000 FAX: 208-336-6215*

5-12-2015

ATTN: TITLE AND REGISTRATION

2015 GMC SIERRA
VIN#3GTU2UEC8FG 

PLEASE FIND PAPERWORK TO TITLE THE ABOVE MENTIONED
VEHICLE. IF YOU HAVE ANY QUESTIONS FEEL FREE TO CONTACT
ME.

PLEASE CONTACT THE CUSTOMER TO COMPLETE THE TRANSFER OF
THE TITLE.



LIENHOLDER
BANK OF AMERICA
P.O. BOX 2759
JACKSONVILLE, FL 32203

THANK YOU,

PAULA CHADWELL
TITLE CLERK

ODOMETER DISCLOSURE STATEMENT

Federal law (and State law, if applicable) requires that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.
DENNIS DILLON AUTO PARK

I, _____, state that the odometer
(Transferor's Name - PRINT)
(of the vehicle described below) now reads _____ (no tenths) miles
and to the best of my knowledge that it reflects the actual mileage of the vehicle described below,
unless one of the following statements is checked.
 (1) I hereby certify that to the best of my knowledge the odometer reading reflects the amount
of mileage in excess of its mechanical limits.
 (2) I hereby certify that the odometer reading is NOT the actual mileage.

WARNING — ODOMETER DISCREPANCY

VEHICLE DESCRIPTION

MAKE	MODEL	BODY TYPE	YEAR
GMC	1/2 CREW 4X4		2015

3GTU2UEC8FG

4/24/2015

DATE OF STATEMENT

DENNIS DILLON AUTO PARK

TRANSFEROR'S PRINTED NAME

2777 SOUTH ORCHARD, BOISE, ID 83705

TRANSFEROR'S / SELLER'S ADDRESS CITY STATE ZIP CODE

TRANSFeree / BUYER

TRANSFeree'S / BUYER'S SIGNATURE

TRANSFeree'S PRINTED NAME

TRANSFeree'S / BUYER'S ADDRESS CITY STATE ZIP CODE

DISTRIBUTION ORIGINAL TO STATE
1d00014-Deel

COPY TO DEALER OR TRANSFEROR

ID-10 (3/07)
The Reynolds and Reynolds Company TO ORDER: www.reynolds.com, 1-800-244-0905, fax 1-800-531-9055
THIS FORM IS MADE AVAILABLE EXPRESS OR IMPLIED, AS TO CONTENT OR FITNESS FOR PURPOSE OF THIS FORM, CONSULT YOUR OWN LEGAL COUNSEL.

CERTIFICATE OF ORIGIN FOR A VEHICLE

6168



RBLPD019

INVOICE NO.

DATE

11/13/14

VEHICLE IDENTIFICATION NO.

3GTU2UEC8FG

YEAR

2015

MAKE

GMC TRUCK

BODY TYPE

SIERRA 4WD CREW CAB PICKUP

SHIPPING WEIGHT

5436

H.P. (S.A.E.)

G.V.W.R.

NO. CYLS.

SERIES OR MODEL

45.7

7200

08

TK15743

N.T.R.

1/2

I, the undersigned authorized representative of the company, firm or corporation named below, hereby certify that the new vehicle described above is the property of the said company, firm or corporation and is transferred on the above date and under the invoice number indicated to the following distributor or dealer.

NAME OF DISTRIBUTOR, DEALER, ETC.

18001 SCNPKP

DENNIS DILLON AUTO PARK AND TRUCK CE

2777 S ORCHARD

BOISE

ID 83705-3761

It is further certified that this was the first transfer of such new vehicle in ordinary trade and commerce.

* THIS VEHICLE*
* HAS A *
* 50-STATE *
* EMISSION *
* SYSTEM *

GENERAL MOTORS LLC

BY:

(SIGNATURE OF AUTHORIZED REPRESENTATIVE)

(AGENT)

DETROIT

MI 48243-1114

CITY - STATE

GM 521 REV. 10-05

ITD 3520 (Rev. 8-09) Supply # 01-885964-5

This document contains an artificial watermark on the reverse side.

30-Day Temporary Registration



Idaho Transportation Department
Division of Motor Vehicles
PO Box 34
Boise ID 83731-0034



I
D
A
H
O

Vehicle Identification Number (VIN) 3GTUZUEC8FG [REDACTED]	Year 2015	Make GMC	Body Type	Model 1/2 CREW	Color 4X4 BRONZE ALLO
---	--------------	-------------	-----------	-------------------	--------------------------

Issuer – Print expiration date with a black, wide-tip, felt tipped pen. Use leading zeros (e.g. 08-04-09) – place in rear window of vehicle – Keep yellow copy in Dealer's book.

Dealer [REDACTED]	Date Issued 04/24/15	Fee Paid \$9.00
-------------------	-------------------------	--------------------

Dealership/Department Name
DENNIS DILLON AUTO PARK

Dealership/Department Address City State Zip
2777 SOUTH ORCHARD, BOISE, ID 83705

Issuer's Printed Name
[REDACTED]

Fold

Here

Here

Purchaser's Name(s) [REDACTED]

Address City State Zip
[REDACTED]

Driver's License Number State Licensed
[REDACTED]

Not Transferable or Renewable

[REDACTED] is and will be
49-1230, Idaho Code.

APPLICATION FOR TITLE OR REGISTRATION

FOR ACCURACY, PLEASE PRINT LEGIBLY. COMPLETE BOTH SIDES.

SECTION 1 — VEHICLE INFORMATION

VEHICLE IDENTIFICATION NUMBER				VEHICLE MAKE	YEAR MODEL	FUEL TYPE								
3	G	T	U	2	U	E	C	8	F	G	[REDACTED]	GMC	2015	
CALIFORNIA LICENSE NUMBER				MODEL OR SERIES	BODY TYPE MODEL	MOTORCYCLE ENGINE NUMBER								
				1500	PU									
TYPE OF VEHICLE (CHECK ONE BOX) <input type="checkbox"/> Auto <input checked="" type="checkbox"/> Commercial <input type="checkbox"/> Motorcycle <input type="checkbox"/> Off Highway <input type="checkbox"/> Trailer Coach <small>(includes truck or pickup)</small>						FOR TRAILER COACHES ONLY LENGTH _____ IN. WIDTH _____ IN.								

Will this vehicle be used for the transportation of persons for hire, compensation, or profit (e.g. limousine, taxi, bus, etc.)? Yes No
 Is this a commercial vehicle that operates at 10,001 lbs. or more (or is a pickup exceeding 8,001 lbs. unladen and/or 11,499 lbs. Gross Vehicle Weight Rating (GVWR)? Yes No

IMPORTANT: If yes, a Declaration of Gross Vehicle Weight/Combined Gross Vehicle Weight (REG 4008) form must be completed.
 If yes, a Motor Carrier Permit may be required. Refer to www.dmv.ca.gov for more information.

FOR COMMERCIAL VEHICLES ONLY

Number of axles: _____ Unladen weight: _____ Actual Estimated (Vehicles over 10,001 lbs. only)

SECTION 2 — OWNER INFORMATION *Each owner must sign on reverse side.*

Once registered, upon transfer of ownership, co-owners joined by "AND" require the signature of each owner; co-owners joined by "OR" require the signature of only one owner.

TRUE FULL NAME OF OWNER (LAST, FIRST MIDDLE, SUFFIX), BUSINESS NAME, OR LESSOR	DRIVER LICENSE/ID CARD NUMBER	STATE
[REDACTED]	[REDACTED]	[REDACTED]
TRUE FULL NAME OF CO-OWNER OR LESSEE (LAST, FIRST MIDDLE, SUFFIX)	DRIVER LICENSE/ID CARD NUMBER	STATE
<input type="checkbox"/> AND <input type="checkbox"/> OR		
TRUE FULL NAME OF CO-OWNER OR LESSEE (LAST, FIRST MIDDLE, SUFFIX)	DRIVER LICENSE/ID CARD NUMBER	STATE
<input type="checkbox"/> AND <input type="checkbox"/> OR		

PHYSICAL RESIDENCE OR BUSINESS ADDRESS (INCLUDE ST, AVE, CT, ETC.) APT./SPACE/STE. NO. CITY STATE ZIP CODE

[REDACTED]

COUNTY OF RESIDENCE OR COUNTY WHERE VEHICLE/VESSEL IS PRINCIPALLY GARAGED EQUIPMENT NUMBER (OPTIONAL)

MAILING ADDRESS (IF DIFFERENT FROM PHYSICAL ADDRESS ABOVE) APT./SPACE/STE. NO. CITY STATE ZIP CODE

LESSEE ADDRESS (IF DIFFERENT FROM ABOVE) APT./SPACE/STE. NO. CITY STATE ZIP CODE

TRAILER COACH ONLY - ADDRESS WHERE LOCATED (IF DIFFERENT FROM PHYSICAL ABOVE) CITY STATE ZIP CODE

SECTION 3 — LEGAL OWNER (LIEN HOLDER/TITLE HOLDER) *If None, must write "None"*

Attention ELT Legal Owners: The ELT name and address and ELT number MUST be entered exactly as shown on the ELT listing.

TRUE FULL NAME OF BANK/FINANCE COMPANY OR INDIVIDUAL (DO NOT RE-ENTER NAME OF NEW REGISTERED OWNER(S) ABOVE)	ELECTRONIC LIENHOLDER ID NO.
BANK OF AMERICA	ELT
PHYSICAL RESIDENCE OR BUSINESS ADDRESS (INCLUDE ST, AVE, CT, ETC.) APT./SPACE/STE. NO. CITY STATE ZIP CODE	
P.O. BOX 2759 JACKSONVILLE FL 32203	
MAILING ADDRESS (IF DIFFERENT FROM PHYSICAL ADDRESS ABOVE) APT./SPACE/STE. NO. CITY STATE ZIP CODE	

SECTION 4 — ODOMETER INFORMATION

The odometer reading: upon date of purchase in California was as of this date is (if no change in ownership) 54 (no tenths) If kilometers miles, check this box:

and to the best of my knowledge reflects the ACTUAL mileage unless one of the following statements is checked.

WARNING — ODOMETER DISCREPANCY

Odometer reading is NOT the actual mileage Mileage EXCEEDS the odometer mechanical limits

Explain odometer discrepancy: _____

MUST COMPLETE VEHICLE INFORMATION BELOW:

VEHICLE IDENTIFICATION NUMBER 3 G T U 2 U E C 8 F G [REDACTED]	VEHICLE MAKE GMC	YEAR MODEL 2015
---	---------------------	--------------------

SECTION 5 — DATE INFORMATION

DATE VEHICLE ENTERED OR WILL ENTER CALIFORNIA (CA):
 Month _____ Day _____ Year _____
If vehicle was previously registered in CA, then registered or located out-of-state and has now returned to CA, enter most recent date vehicle entered CA. If you did not own vehicle at time of entry, check this box:

DATE VEHICLE FIRST OPERATED IN CALIFORNIA:
 Month _____ Day _____ Year _____
Or enter date vehicle will be operated, if it has not been operated yet.

DATE YOU WENT TO WORK IN CALIFORNIA, OBTAINED A CA DRIVER LICENSE, OR BECAME A RESIDENT:
 Month _____ Day _____ Year _____
Enter the date whichever occurred first. If you have been a resident since birth, enter date of birth. If you are not a CA resident, check this box:

DATE VEHICLE WAS PURCHASED OR ACQUIRED:
 Month 4 Day 24 Year 2015
 AND WAS (CHECK BOX): New Used
 AND WAS PURCHASED (CHECK BOX): Inside CA Outside CA

SECTION 6 — COST INFORMATION

NOTE: The total cost or value of the vehicle must include the cost of the basic vehicle, value of any trade-in, and all accessories and leased equipment permanently attached. Cost does not include sales tax, insurance, finance charges, or warranty.

MUST CHECK ONE BOX ONLY, AND ENTER REQUIRED INFORMATION FOR THAT ONE BOX:

PURCHASE — I purchased the vehicle for the price of \$ 32009.00

GIFT — I acquired the vehicle as a gift. Its current market value is \$ _____
A Statement of Facts (REG 256) form must be completed.

TRADE — I acquired the vehicle as a trade. Its value when I acquired it was \$ _____

VEHICLE WAS PURCHASED OR ACQUIRED FROM:
 Dealer Private Party Dismantler
 Immediate Family Member — State Relationship: _____

FOR ALL VEHICLES:
 Since purchasing or acquiring this vehicle, were any body type modifications, additions and/or alterations (e.g., changing from pickup to utility, etc.) made to this vehicle? *If yes, a Statement of Construction (REG 5036) form must be completed.* Yes No

FOR REVIVED JUNK OR REVIVED SALVAGE VEHICLES:
 The cost of the vehicle must include the labor cost, whether or not the labor was provided or done by you. The total cost of the vehicle including labor is \$ _____

SECTION 7 — FOR OUT-OF-STATE OR OUT-OF-COUNTRY VEHICLES

For vehicles which enter the state within 1 year of purchase, was Sales Tax paid to another state? N/A Yes No
 If yes, enter amount of tax paid \$ _____ (this amount will be credited toward any Use Tax in CA). If your vehicle was last registered in another state, you may be eligible for a Use Tax exemption. For more information, contact the Board of Equalization (www.boe.ca.gov).
 For commercial vehicles (including pickups), this vehicle was last registered as a: Commercial Vehicle Non-commercial Automobile in the last state of registration.

DISPOSITION OF OUT-OF-STATE PLATES:
 The plates will not be affixed to any vehicle at any time, unless the vehicle is "Dual Registered" in both states. The plates are:
 Expired, or will be or were:
 Surrendered to CA DMV Destroyed Retained Returned to the motor vehicle department of the state of issuance.

SECTION 8 — MILITARY SERVICE INFORMATION

Are you or your spouse on active duty as a member of the U.S. Uniformed Services? Yes No
 If yes, you may qualify for an exemption. Refer to Nonresident Military Exemption (REG 5045) form.

When this vehicle was last licensed, were you or your spouse on active duty as a member of the U.S. Uniformed Services? ... Yes No
 If yes, in what state or country were you or your spouse stationed? _____

SECTION 9 — CERTIFICATIONS *Signatures required.*

The signature for a company or business MUST include the printed name of the company/business and an authorized representative's countersignature on the signature line (e.g., ABC CO. by JOHN SMITH or JOHN SMITH for ABC CO.).

The registered owner mailing address is valid, existing, and an accurate mailing address. I consent to receive service of process at this mailing address pursuant to CVC §1808.21.

I certify (or declare) under penalty of perjury that the foregoing is true and correct.

PRINTED NAME [REDACTED]	DATE <u>4/24/15</u>	DAYTIME TELEPHONE NUMBER [REDACTED]
PRINTED NAME [REDACTED]	DATE _____	DAYTIME TELEPHONE NUMBER () _____
PRINTED NAME [REDACTED]	DATE _____	DAYTIME TELEPHONE NUMBER () _____

CHECK CONTROL NO. [REDACTED]

ISSUED BY: PAULA_CHADWELL

DENNIS DILLON AUTO PARK AND TRUCK CENTER BOISE, IDAHO 83707

PAGE 1C

INVOICE STOCK NO.	INVOICE DATE	PURCHASE ORDER NO.	COMMENT/V.I.N.	AMOUNT	DISCOUNT/ACCOUNT NO.	NET AMOUNT
	051215		TITLE FEE FOR [REDACTED] TAXES FOR 2015 GMC SIERRA 1500 FG [REDACTED]			19.00 3,676.32
				235121 1100916	1*120200 1*133105 1*190503 1*132400	-3,695.32 28.00 -9.00 3,676.32
				TOTAL	120200	3,695.32

DETACH AT PERFORATION BEFORE DEPOSITING CHECK.

REMITTANCE ADVICE



2777 SOUTH ORCHARD AT INTERSTATE 84
 P.O. BOX 7944 - BOISE, IDAHO 83707
 (208) 338-8000



[REDACTED] 92-372
1231

DATE
12MAY15

PAY THIS AMOUNT
 *****3,695 DOLLARS 32 CENTS

AMOUNT OF CHECK
 *****3,695.32

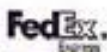
TO THE ORDER OF CALIFORNIA DMV

 *** NOT NEGOTIABLE ***

ACCOUNTING COPY

From: (208) 338-8000
PAULA - AP
DENNIS DILLON AUTO PARK
2777 S ORCHARD

Origin ID: B01A



15121600023uv

Ship Date: 12MAY15
ActWgt: 0.5 LB
CAD: 3538551WNET3010

BOISE, ID 83705

Delivery Address Bar Code



SHIP TO: (800) 777-0133
LANCASTER DMV

BILL SENDER

Ref #
Invoice #
PO #
Dept #

1110 W AVENUE I

LANCASTER, CA 93534

WED - 13 MAY 10:30A
PRIORITY OVERNIGHT

TRK#
4281



ASR
93534
CA-US
BUR

WZ WJFA



After printing this label:

1. Use the 'Print' button on this page to print your label to your laser or inkjet printer.
2. Fold the printed page along the horizontal line.
3. Place label in shipping pouch and affix it to your shipment so that the barcode portion of the label can be read and scanned.

Warning: Use only the printed original label for shipping. Using a photocopy of this label for shipping purposes is fraudulent and could result in additional billing charges, along with the cancellation of your FedEx account number. Use of this system constitutes your agreement to the service conditions in the current FedEx Service Guide, available on fedex.com. FedEx will not be responsible for any claim in excess of \$100 per package, whether the result of loss, damage, delay, non-delivery, misdelivery, or misinformation, unless you declare a higher value, pay an additional charge, document your actual loss and file a timely claim. Limitations found in the current FedEx Service Guide apply. Your right to recover from FedEx for any loss, including intrinsic value of the package, loss of sales, income interest, profit, attorney's fees, costs, and other forms of damage whether direct, incidental, consequential, or special is limited to the greater of \$100 or the authorized declared value. Recovery cannot exceed actual documented loss. Maximum for items of extraordinary value is \$1,000, e.g. jewelry, precious metals, negotiable instruments and other items listed in our Service Guide. Written claims must be filed within strict time limits, see current FedEx Service Guide.

2015 SIERRA 1500 4WD CREW CAB SLE
GWX BRONZE ALLOY METALLIC /V8G
H0U JET BLACK

GENERAL MOTORS LLC
RENAISSANCE CENTER
DETROIT MI 48243-1114
VEHICLE INVOICE

ORDER NO. [REDACTED] /TRF [REDACTED] STOCK NO.
VIN 3GT U2UE C8 FG [REDACTED]

*****3652*****48*18001S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
TK15743 SIERRA 1500 4WD CREW CAB	42275.00	39315.76	INVOICE 11/13/14
C5Z GVW RATING - 7,200 LBS	N/C	N/C	SHIPPED 11/13/14
GU6 REAR AXLE, 3.42 RATIO	N/C	N/C	EXP I/T 12/02/14
JL1 TRAILER BRAKE CONTROLLER	230.00	202.40	INT COM 12/02/14
KA1 DRIVER & FRONT PASSENGER HEATED SEATS	250.00	220.00	PRC EFF 11/13/14
L83 ENGINE, 5.3L V8 ECOTEC3	1095.00	963.60	WFP-S QTR OPT-1
MYC TRANSMISSION, 6 SPD AUTOMATIC	N/C	N/C	BANK: US BANK CLS
NE1 50-STATE EMISSIONS	N/C	N/C	CHG-TO 18-001
PDU SLE VALUE PACKAGE	1825.00	1606.00	
* TRAILERING EQUIPMENT PACKAGE			SHIP WT: 5436
* PWR SEAT ADJUSTER, DRIVER			HP: 45.7
* REMOTE VEHICLE START			GVWR: 7200
* FRONT FOG LAMPS			GAWR.FT: 3950
* STEERING COLUMN TILT & TELESCOPING			GAWR.RR: 3950
* REAR WINDOW DEFROSTER			EMPLOY: 42200.53
* POWER OUTLET, 110-VOLT AC			SUPPLR: 43900.76
* UNIVERSAL HOME REMOTE			NTR: 1/2
* AIR CONDITIONING, DUAL ZONE CLIMATE CONTROL			DAN: 7LE71
			EMPINC: 2581.44
			SUPINC: 881.21
RBX TIRES, ALL TERRAIN	200.00	176.00	
VV4 ONSTAR(R) 4G LTE WI-FI(R) HOTSPOT W/ 3GB/3MO DATA TRIAL	0.00	0.00	
Z71 OFF ROAD SUSPENSION PACKAGE	775.00	682.00	
* WHEELS, 18" BRIGHT MACHINED ALUMINUM			
* AIR CLEANER, HIGH CAPACITY			
* HILL DESCENT CONTROL			
* UNDERBODY SHIELD			
* Z71 BADGE			
* MONOTUBE RANCHO SHOCKS			
1SZ SLE VALUE PACKAGE DISCOUNT	750.00-	660.00-	

TOTAL MODEL & OPTIONS	45900.00	42505.76	ACT 237	42323.76
DESTINATION CHARGE	1195.00	1195.00	H/B 261	1377.00

TOTAL	47095.00	43700.76	PAY 310	43700.76
MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT		41689.63		

 INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

Customer Name: [REDACTED]
SR# [REDACTED]
VIN#: 3GTU2UEC8FG [REDACTED]
Y,M,M: 2015 GMC Sierra 1500
Lawsuit: NISM

Law Firm Info: Solieman Law Group
PC: Payam Soliemanzadeh, Esq
P#: 818-650-1000
F#: 310-201-5999
E: payam@solimanlawgroup.com
A: 16255 Ventura Boulevard, Suite 1008 Encino, CA 91436
Date on Demand/Complaint Letter: November 9, 2018
In-Service Date: 04/24/15

CAM: Robert Kropp
P: 805-279-3659
E: robert.m.kropp@gm.com

BRM: Steve Franklin
P: 805-208-9245
E: steve.franklin@gm.com

Legal Assistant
Rocky Farias
512-389-7057
rocky.farias@gm.com
CC: nora.valverde@gm.com

VIN Scan
Comments: Previous SR's Found: Yes/No

[REDACTED] / CA CEC

Opened- 10/09/18-10/10/18

Concern - Brake system went out **

Resolution - Cust called in seeking cost assistance on the brake booster that needs to be replaced. Dlr confirmed they followed the PET and offer 50% cost assistance which the customer accepted.

Open Recalls- Y/N

Branded Title/ Warranty Block - No

Previous Goodwill-No

Selling Dealer Name: DENNIS DILLON AUTO PARK AND TRUCK CENTER, INC.

BAC: 117 [REDACTED]

A: 2573 S ORCHARD BOISE ID 83705

P: 208-336-6000

Service Manager: Lonnie Ramos

E: lramos@dennisdillon.com

DMA: Jamaal Marshall

P: 925-768-1569

E: jamaal.marshall@gm.com

Service Dealer Name: CASA DE CADILLAC

BAC: 119 [REDACTED]

A: 14401 VENTURA BLVD SHERMAN OAKS CA 91423

P: 818-981-2000

Service Manager: Bob Nelson

E: bobnelson@casacars.com

DMA: Justin Feist

P: 810-347-2573

E: justin.feist@gm.com

Service Dealer Name: RALLY BUICK GMC CADILLAC

BAC: 114 [REDACTED]

A: 39012 CARRIAGE WAY PALMDALE CA 93551

P: 661-947-6000

Service Manager: Johnny Lopez

E: jlopez@4rally.com

DMA: Julia VanDerBeek

P: 313-570-0769

E: julia.vanderbeek@gm.com

LC: Erskine Law Group

PC: Mary Arens

E: mary.aren@erskinelaw.com

A: 3995 E. La Palma Ave

P: 949-777-6032

F: 248-601-4497

FOR BRC USE ONLY

Carla/BRCLegal/ATX/5911994/L1

Edmunds: 17,293

MSRP: 47,095.00

Color: Bronze Alloy Mettalic

Bought New 4/24/15

Mileage @ Purchase: 54

Current Mileage: 46,951

Recommendation of cash offer \$4 to 7K inclusive supported 12.17.18

offer out 4,000.00 12.19.18

counter offer

offer out

counter offer

offer out



16255 Ventura Blvd., Suite 1008
Encino, CA 91436



GMC Customer Assistance Center
P.O. Box 33172
Detroit, MI. 48232-5172

RECEIVED

U.S. POSTAGE PAID
ENCINO, CA
NOV 09 18
AMOUNT
\$7.83
R2304H109131-12





16255 Ventura Boulevard, Suite 1008
Encino, CA 91436
Telephone: 818.650.1000
Facsimile: 310.201.5999
payam@soliemanlawgroup.com
www.soliemanlawgroup.com

November 9, 2018

VIA Certified Mail Return Receipt Requested

GMC Customer Assistance Center
P.O. Box 33172
Detroit, MI 48232-5172

Re: **Our Client:** [REDACTED]
VIN: 3GTU2UEC8FG [REDACTED]

To Whom It May Concern:

Please be advised that this office has been retained by [REDACTED] as a result of chronic repair issues with his 2015 GMC Sierra, VIN: 3GTU2UEC8FG [REDACTED]. Please refrain from contacting our client in any way and for any reason. Instead, please direct all future correspondences and contacts to this office.

Pursuant to 15 U.S.C. §2310(d), you are hereby notified that any settlement made with our client requires payment of our attorneys' fees. If you settle directly with our client and do not make arrangements for payment of our client's attorneys' fees, we will seek any and all available legal remedies. Furthermore, you are hereby notified of our lien in this matter.

According to our clients' account, and a detailed review of his vehicle's repair record by our office, this vehicle has been brought in for repair at least five times over the course of less than four years of ownership. The defects inherent in this vehicle have caused it to drive in an unstable manner, making it unsafe and unreliable—jeopardizing the safety of our client, his passengers, and other drivers and pedestrians on the road.

This vehicle more than meets the requirements necessary to fall under the protections afforded our client under *California Civil Code §1793 et. seq.* ("The Lemon Law"). The Lemon Law mandates that GMC replace or repurchase our client's 2015 GMC Sierra and pay for all incidental costs, including vehicle rentals during periods where the vehicle was being repaired. We therefore demand that GMC either repurchase or replace the vehicle within thirty (30) days of the date of this letter. Additionally, our client will also seek relief under the *Magnuson-Moss Warranty Act*, the *Uniform Commercial Code*, and the *Consumer Legal Remedies Act*. Please accept this letter as notice that our client is hereby revoking acceptance of this vehicle and exercising his rights under the aforementioned acts.

Additionally, please be advised that pursuant to *Uniform Commercial Code § 2-711(3)* our client has a security interest in the vehicle for return of the amounts described above, plus expenses in handling and inspecting the vehicle. Until you pay this amount, our client will hold the car and use it to the extent necessary to preserve it, to protect the security interest, and to minimize your damages.

Moreover, our client needs return of the monies listed above before a substitute vehicle can be acquired. In addition, any attempt by you or your agents to repossess the car will be wrongful and may subject you to liability for conversion as well as for wrongful repossession under *Uniform Commercial Code §§ 9-503 and 9-507*, as well as any other applicable remedies.

If the seller or, if applicable, the assignee, or any creditor subject to the FTC Holder Rule has filed a financing statement covering the goods, we demand, pursuant to *Uniform Commercial Code § 9-404*, that you file a termination statement within ten (10) days to terminate your security interest, and forward a copy to me. Since our client has revoked acceptance, there is no outstanding secured obligation. If you do not file a termination statement within ten (10) days and cooperate in removing the lien, you may be liable under *Uniform Commercial Code § 9-404(1)* in the amount of \$100.00, plus any loss caused to our client by your failure to do so.

In the event our client does not or cannot, for whatever reason, exercise his rights under the California Lemon Law, GMC is required under *California Civil Code §1770 et seq.* ("*The Consumer Legal Remedies Act*") to repair, replace, or offer some other acceptable remedy or time frame for such remedy within thirty (30) days of the date of this notice.

Our client has been apprised of his legal posture concerning this issue, and has authorized this office to exhaust any and all available legal remedies to resolve this matter. Our attorneys' fees are minimal at this stage and we would prefer to resolve this matter without the need to resort to judicial intervention.

Please do not hesitate to contact this office with any inquiries regarding this matter. Thank you for your anticipated cooperation and professional courtesy.

Very truly yours,

S. J. [REDACTED]

Enclosures

CUSTOMER #: [REDACTED]

INVOICE



PAGE 1

ALL GM MAKES AND MODELS
39012 Carriage Way, Palmcais, CA 93551
GM Service Direct: (661) 274-7007
Sales/Corporate: (661) 947-8000

SERVICE ADVISOR: 1312 ERIC CORONA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	13	GMC SIERRA 1500	3GTU2UEC8FG		7256 / 7255	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
24FEB15 DL			WAIT 06OCT15		122.00	CASH
R.O. OPENED	BOOKED	OPTIONS: DLR:36215				06OCT15

LINE	OPCODE	TECH	TY	HOURS	LIST	NET	TOTAL
A	0600743	GMC PRO GRADE PROTECTION 2-YEAR MAINTENANCE (LUBE, OIL AND OIL FILTER, TIRE ROTATION AND MVPI)					
CAUSE: GMC PRO GRADE PROTECTION PLAN							
	0600743	0600743 G ^o PRO GRADE PROTECTION 2-YEAR MAINTENANCE (LUBE, OIL AND OIL FILTER, TIRE ROTATION AND MVPI)					
		1308 W4					
		1 19330000 (S) FILTER					(N/C)
		9-19259497-OIL					(N/C)
		1 12618850 (S) SEAL					(N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00							
7256 0600743 2 YEAR MAINTENANCE 0.50 PERFORMED LCF AND ROTATE.							
TIRES:							

B	15384	(9191695) 1WD ALWAYS ENGAGED IN COLD AMBIENT TEMPERATURES/SERVICE MESSAGE DISPLAYED, DTC C0398 STORED					
EXPIRES WITH BASE WARRANTY							
CAUSE: 15304 RECALL							
	9191695	15304 - TRANSFER CASE SHIFT CONTROL MODULE REPROGRAMMING WITH SPS					
		642 W4					(N/C)
FC: PART#: COUNT:							
CLAIM TYPE: 12948							
AUTH CODE:							
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00							
7256 RECALL 0640 TECH 642 WARRANTY, REPROGRAMMED TCCM AS PER 15304							
WARRANTY CODE FDOA0.							

C COMPLIMENTARY MULTI-POINT INSPECTION, AND PROVIDE REPAIR RECOMMENDATION AT NO CHARGE.
27K COMPLIMENTARY MULTI-POINT INSPECTION, AND PROVIDE REPAIR RECOMMENDATION AT NO CHARGE.
1303 IN27 (N/C)

Original Estimate (Date & Label)	Rate Addressed Cost (Invoice #)	Approved By:	Date & Time	Authorization (Signature & Date)	HAZARDOUS WASTE DISPOSAL (NOTE: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.)	DESCRIPTION	TOTALS
						LABOR AMOUNT	
						PARTS AMOUNT	
						WASTE DISPOSAL COSTS	
						SUBLET AMOUNT	
						MISC. CHARGES	
						TOTAL CHARGES	
						LESS INS. / ADJ.	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER COPY

CUSTOMER # [REDACTED]

INVOICE



AUTO GROUP, INC.

ALL GM MAKES AND MODELS
39012 Carriage Way, Palmdale, CA 93551
GM Service Direct: (661) 274-7007
Sales/Corporate: (861) 947-6000

PAGE 2

SERVICE ADVISOR: 1312 ERIC CORONA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
	15	GMC SIERRA 1500	3GTU2UEC870		7256/7256	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT
24PBB15 DE			WAIT 06OCT15		122.00	CASH
R.O. OPENED	BOOKED	OPTIONS: DLR:36215				
06OCT15	06OCT15					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
PARTS:				0.00			0.00
LABOR:				0.00			0.00
OTHER:				0.00			0.00
TOTAL LINE D:							0.00

 D CHECK AND SET TIRE PRESSURE TO FACTORY OR AFTERMARKET SPECIFICATION
 CTPR CHECK AND SET TIRE PRESSURE TO FACTORY OR AFTERMARKET SPECIFICATION
 1308 IN27
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00
 7256 SET TIRES PRESSURES TO FACTORY SPECS, 35PSI

E CUSTOMER DECLINED FREE ALIGNMENT CHECK / /
 FACD CUSTOMER DECLINED FREE ALIGNMENT CHECK
 141 IN23
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE S: 0.00

Original Estimate (Part & Labor)	Total Additional Cost (Approved)	Approved By	Date & Time	Authorization Obtained (By)	HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION:	TOTALS
Review Estimate					ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	LABOR AMOUNT	0.00
					Some Parts Not Returnable	PARTS AMOUNT	0.00
						WASTE DISPOSAL COSTS*	0.00
						SUBLET AMOUNT	0.00
						MISC. CHARGES	0.00
						TOTAL CHARGES	0.00
						LESS INS. - ADJ.	0.00
						SALES TAX	0.00
						PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: [REDACTED]



INVOICE

AUTO GROUP, INC.

ALL GM MAKES AND MODELS
39012 Carriage Way, Palmdale, CA 93551
GM Service Direct: (661) 274-7007
Sales/Corporate: (661) 947-6000

PAGE 1

SERVICE ADVISOR: 284 DAVID MCCRAE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	15	GMC SIERRA 1500	3GTU2UEC8FG [REDACTED]		14428/14430	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
24FEB15 DC			17:00 27JUL16		135.00	CASH	28JUL16
R.O. OPENED	BOOKED	OPTIONS: DLR:36215					
27JUL16	28JUL16						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	0600743	GMC PRO GRADE PROTECTION 2-YEAR MAINTENANCE (LUBE, OIL AND OIL FILTER, TIRE ROTATION AND MVPI)					
CAUSE: GMC PRO GRADE PROTECTION PLAN							
	0600743	0600743 GMC PRO GRADE PROTECTION 2-YEAR MAINTENANCE (LUBE, OIL AND OIL FILTER, TIRE ROTATION AND MVPI)					
		1371 WN4					(N/C)
		1 19330000 (S) FILTER					(N/C)
		1 12616850 (S) SEAL					(N/C)
		9 19259487 OIL					(N/C)
PC: PART#: 19330000 COUNT: 1							
CLAIM TYPE: ZREG							
AUTH CODE:							

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
 14428 0.60 TECH 1371 DRAINED OIL, REPLACED OIL FILTER AND DRAIN PLUG GASKET, FILLED WITH 0-20 DEXOS, COMPLETED TIRE ROTATION

B COMPLIMENTARY MULTI-POINT INSPECTION, AND PROVIDE REPAIR RECOMMENDATION AT NO CHARGE.
 27K COMPLIMENTARY MULTI-POINT INSPECTION, AND PROVIDE REPAIR RECOMMENDATION AT NO CHARGE.
 1371 IN27 (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00
 14428 0.10 TECH 1371 COMPLETED MPI, FRONT TIRES AT 11/32 AND REAR TIRES AT 13/32, ALL BRAKES PADS AT 9MM

C CHECK AND SET TIRE PRESSURE TO FACTORY OR AFTERMARKET SPECIFICATION CTPR CHECK AND SET TIRE PRESSURE TO FACTORY OR AFTERMARKET SPECIFICATION
 1371 IN27 (N/C)
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00
 14428 0.00 TECH 1371 SET TIRE PRESSURE TO SPEC, 35 PSI

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
Revised Estimate						LABOR AMOUNT	
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF psi LF psi RR psi LR psi <input type="checkbox"/> Customer declined the pressure check/inflation service. Initials:					ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. <input type="checkbox"/> Some Parts Not Returnable	PARTS AMOUNT	
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.						WASTE DISPOSAL COSTS*	
DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE				SUBLET AMOUNT	
						MISC. CHARGES	
						TOTAL CHARGES	
						LESS INS. / ADJ.	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

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CUSTOMER #: [REDACTED]



INVOICE

PAGE 2

ALL GM MAKES AND MODELS
39012 Carriage Way, Palmdale, CA 93551
GM Service Direct: (866) 274-7007
Sales/Corporate: (866) 947-6000

SERVICE ADVISOR: 284 DAVID MCCRAE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
	15	GMC SIERRA 1500	3GTU2UEC8FG [REDACTED]		14428/14430	[REDACTED]
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
24FEB15 DE			17:00 27JUL16		135.00	CASH
R.O. OPENED	BOOKED	OPTIONS: DLR:36215				
27JUL16	28JUL16					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
D	15822	(9102394)	SEATBELT LAP ANCHOR TENSIONER CABLE		DRIVER SIDE		
CAUSE: 15822 RECALL							
9102394 15822 - INSTALL DRIVER SIDE FRONT SEAT BELT ANCHOR PLATE TENSIONER BRACKET, INCLUDES SEAT TRIM MODIFICATION							
642 WN4 (N/C)							
1 84160781 BRACKET (N/C)							
FC: PART#: COUNT:							
CLAIM TYPE: ZFAT							
AUTH CODE:							

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00
 14428 RECALL 0.60 TECH 642 WARRANTY. PERFORMED SEAT BELT ANCHOR RECALL 15822.

E RENTAL - P.O. # _____
 CAUSE: RENTAL
 RENTAL RENTAL - P.O. # _____

111 WN4 (N/C)
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00
 14428 1 DAY RENTAL FOR CUSTOMER SATISFACTION

F CUSTOMER STATES FEELS LIKE SOMEBODY HIT VEHICLE FROM REAR WHEN COMING TO A STOP, CLUNK IN DRIVE LINE
 CAUSE: LACK OF LUBRICATION

3020340 REAR PROPELLER SHAFT R&R
 1366 WN4 (N/C)
 FC: PART#: COUNT:
 CLAIM TYPE: ZREG
 AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00
 14430 REAR Propeller Shaft Rear Slip SPLINES DRY

Original Estimate	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes of hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
				<input type="checkbox"/> Telephone <input type="checkbox"/> In Shop (See Attached) <input type="checkbox"/> In Shop (See Attached) <input type="checkbox"/> Telephone <input type="checkbox"/> In Shop (See Attached) <input type="checkbox"/> In Shop (See Attached)		LABOR AMOUNT	
						PARTS AMOUNT	
						WASTE DISPOSAL COSTS*	
						SUBLET AMOUNT	
						MISC. CHARGES	
						TOTAL CHARGES	
						LESS INS. / ADJ.	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

Tire pressure check/inflation service was performed.
 RF _____ psi LF _____ psi RR _____ psi LR _____ psi
 Customer declined tire pressure check/inflation service. Initials _____

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.

DATE _____ CUSTOMER SIGNATURE _____ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER COPY



CUSTOMER #: [REDACTED]

INVOICE

AUTO GROUP, INC.

ALL GM MAKES AND MODELS
39012 Carriage Way, Palmdale, CA 93551
GM Service Direct: (866) 274-7007
Sales/Corporate: (866) 947-6000

PAGE 3

SERVICE ADVISOR: 284 DAVID MCCRAE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	15	GMC SIERRA 1500	3GTU2UEC8FG [REDACTED]		14428/14430	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
24FEB15 DD			17:00 27JUL15		135.00	CASH	28JUL16
R.O. OPENED	BOOKED	OPTIONS: DLR:36215					
27JUL16	28JUL16						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
TEST DROVE VEHICLE AS STATED ON RO FOUND STOP BUMP AT STOPS DID REMOVE REAR Propeller Shaft Rear Slip YOKE SPINES DRY CLEAN SLIP YOKE REPACK SLIP YOKE REINSTALL Propeller Shaft Rear TEST DROVE NORMAL SYSTEM OPERATIONS FOUND NOTE ALSO SEE Subject: Normal Characteristic Bump Feel Or Clunk Noise After A Stop PIT5161D:Document ID: 450Q320							

EST: 0.00 27JUL16 08:29 SA: 284

Original Estimate (Hours & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	*HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
				<input type="checkbox"/> Telephone <input type="checkbox"/> On Site Address <input type="checkbox"/> On Road Site Address <input type="checkbox"/> Telephone <input type="checkbox"/> On Site Address <input type="checkbox"/> On Road Site Address		LABOR AMOUNT	0.00
Revised Estimate					ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. <input type="checkbox"/> Some Parts Not Returnable	PARTS AMOUNT	0.00
						WASTE DISPOSAL COSTS*	0.00
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF psi LF psi RR psi LR psi <input type="checkbox"/> Customer deduction service. Initials						SUBLET AMOUNT	0.00
By signing below, you were notified of and authorized the work described in this invoice and that you received						MISC. CHARGES	0.00
[REDACTED SIGNATURE]						TOTAL CHARGES	0.00
[REDACTED SIGNATURE]						LESS INS. / ADJ.	0.00
[REDACTED SIGNATURE]						SALES TAX	0.00
[REDACTED SIGNATURE]						PLEASE PAY THIS AMOUNT	0.00

INFORMATION ON BACK.

CUSTOMER COPY

CUSTOMER #: [REDACTED]

INVOICE



ALL GM MAKES AND MODELS
39012 Carriage Way, Palmdale, CA 93551
GM Service Direct: (661) 274-7007
Sales/Corporate: (661) 947-6000

PAGE 1

SERVICE ADVISOR: 1355 LARRY JONES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
GRAY	15	GMC SIERRA 1500	3GTU2UECB9FC [REDACTED]		21769/21769	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
24FEB15 DL			12:00 18MAR17		139.00	CASH	18MAR17
R.O. OPENED	BOOKED	OPTIONS: DLR:36215					
18MAR17	18MAR17						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	16007	(9102276/9102561)	FRONTAL AIRBAG AND PRETENSIONER NON DEPLOY				
CAUSE: 16007 RECALL							
	16007	16007 (9102276/9102561)	FRONTAL AIRBAG AND PRETENSIONER NON DEPLOY	112	WN4		(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
21769 RECALL 0.30 TECH # 112 9102276 0.3 PERFORMED RECALL 16007							
REPROGRAM SDM CODE S3022							

B CHECK AND SET TIRE PRESSURE TO FACTORY OR AFTERMARKET SPECIFICATION
CTPR CHECK AND SRT TIRE PRESSURE TO FACTORY OR AFTERMARKET SPECIFICATION

1311	IN27						(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
SET TO 35PSI.							

C COMPLIMENTARY ALIGNMENT CHECK
CAUSE: DESCRIBE FINDINGS:
FAC COMPLIMENTARY ALIGNMENT CHECK

1311	IN27						(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

D 0600743 GMC PRO GRADE PROTECTION 2-YEAR MAINTENANCE (LUBE, OIL AND OIL FILTER, TIRE ROTATION AND MVPI)
CAUSE: GMC PRO GRADE PROTECTION PLAN

0600743	0600743	GMC PRO GRADE PROTECTION 2-YEAR MAINTENANCE (LUBE, OIL AND OIL FILTER, TIRE ROTATION AND MVPI)	1311	WN4			(N/C)
1	19330000	(S)FILTER					(N/C)
1	12616850	(S)SEAL					(N/C)
8	19259487	OIL					(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00
TECH 1311 COMPLETED OIL CHANGE AND COMPLETED TIRE ROTATION							

Original Estimate (Parts & Labor)	Date Additional Cost Authorized	Approved By	Date & Time	Authorization Obtained By	HAZARDOUS WASTE DISPOSAL COSTS	DESCRIPTION	TOTALS
1					<input type="checkbox"/> None <input type="checkbox"/> Yes (See Attached) <input type="checkbox"/> No (See Attached)	LABOR AMOUNT	
1					<input type="checkbox"/> None <input type="checkbox"/> Yes (See Attached) <input type="checkbox"/> No (See Attached)	PARTS AMOUNT	
1					<input type="checkbox"/> None <input type="checkbox"/> Yes (See Attached) <input type="checkbox"/> No (See Attached)	WASTE DISPOSAL COSTS*	
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi <input type="checkbox"/> Customer declined the pressure check/inflation service. Initials _____					*HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	SUBLET AMOUNT	
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received for had the opportunity to inspect any replaced parts as requested by you.					ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. <input type="checkbox"/> Some Parts Not Returnable	MISC. CHANGES	
DATE _____ CUSTOMER SIGNATURE _____ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____						TOTAL CHARGES	
						LESS INS. / ADJ.	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER COPY

CUSTOMER #:

INVOICE



ALL GM MAKES AND MODELS
39012 Carriage Way, Palmdale, CA 93551
GM Service Direct: (861) 274-7007
Sales/Corporate: (861) 947-6000

PAGE 2

SERVICE ADVISOR: 1355 LARRY JONES

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG, DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes vehicle details for a 1985 GMC Sierra 1500.

LINE E COMPLIMENTARY MULTI-POINT INSPECTION, AND PROVIDE REPAIR RECOMMENDATION AT NO CHARGE.
27K COMPLIMENTARY MULTI-POINT INSPECTION, AND PROVIDE REPAIR RECOMMENDATION AT NO CHARGE.

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00
TECH 1311 COMPLETED MPI FRONT PADS ARE AT 6MM REAR PADS ARE AT 6MM FRONT TIRE TREADS ARE AT 7/32 REAR TIRE TREADS ARE AT 7/32.

F** CUSTOMER STATES BUMP IN DRIVETRAIN WHEN TAKING OFF FROM STOP..WILL RESCHEDULE
PDO FOR DOCUMENTATION ONLY

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

Form with sections: Original Estimate (Parts & Labor), Total Additional Cost Authorized, Approved By, Date & Time, Authorizations Obtained By, HAZARDOUS WASTE DISPOSAL COSTS, DESCRIPTION, TOTALS, and a signature line for the Authorized Dealership Representative.

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER #: [REDACTED]

INVOICE



ALL GM MAKES AND MODELS
39012 Carriage Way, Palmdale, CA 93551
GM Service Direct: (661) 274-7007
Sales/Corporate: (661) 947-6000

PAGE 1

SERVICE ADVISOR: 413 ROBIN SEVERINO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GRAY	15	GMC SIERRA 1500	3GTU2UEC8FG [REDACTED]		28913/28915	[REDACTED]
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
24FEB15 DL			17:00 23AUG17		139.00	CASH
R.O. OPENED	BOOKED	OPTIONS: DLR:36215				
23AUG17	23AUG17					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUST STATES WHEN SLOWING DOWN THEN ACCELERATING, CLUNK CAN BE HEARD AND FELT FROM UNDER VEHICLE. DRIVESHAFT LUBED FOR THIS CONCERN.

CAUSE: LUBE

525 HEAVY LINE DISPATCH CODE

408 WN4

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00 (N/C)

28915 DRIVE SHAFT
ROAD TEST VEHICLE. STOP-CLUNK.
REMOVE AND LUBE DRIVE SHAFT SPLINES.

B CHECK AND SET TIRE PRESSURE TO FACTORY OR AFTERMARKET SPECIFICATION
CTPR CHECK AND SET TIRE PRESSURE TO FACTORY OR
AFTERMARKET SPECIFICATION

408 IN27

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00 (N/C)

28915 CHECK AND ADJUST TIRE PRESSURES TO 35 PSI

C COMPLIMENTARY MULTI-POINT INSPECTION, AND PROVIDE REPAIR
RECOMMENDATION AT NO CHARGE.

27K COMPLIMENTARY MULTI-POINT INSPECTION, AND
PROVIDE REPAIR RECOMMENDATION AT NO CHARGE.

408 CP4

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

28915 PERFORM MULTI POINT INSPECTION

D** SPRING CAR CARE. CHANGE OIL, FILTER, ROTATE TIRES AND MULTI POINT
VEHICLE INSPECTION.

3995 SPRING CAR CARE. CHANGE OIL, FILTER, ROTATE
TIRES AND MULTI POINT VEHICLE INSPECTION.

408 CP4

CPH HAZARDOUS WASTE FEE

1 19330000 (S) FILTER

5 19352900 OIL

3 19352900 OIL

	16.65	16.65
	2.83	2.83
	8.60	4.73
	6.00	3.76
	6.00	3.76
		11.28

<input type="checkbox"/> Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi <input type="checkbox"/> Customer declined tire pressure check/inflation service.	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____ DATE _____	*HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law. ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. <input type="checkbox"/> Some Parts Not Returnable	<table border="1"> <thead> <tr> <th>DESCRIPTION</th> <th>TOTALS</th> </tr> </thead> <tbody> <tr><td>LABOR AMOUNT</td><td></td></tr> <tr><td>PARTS AMOUNT</td><td></td></tr> <tr><td>WASTE DISPOSAL COSTS*</td><td></td></tr> <tr><td>SUBLET AMOUNT</td><td></td></tr> <tr><td>MISC. CHARGES</td><td></td></tr> <tr><td>TOTAL CHARGES</td><td></td></tr> <tr><td>LESS INS. / ADJ.</td><td></td></tr> <tr><td>SALES TAX</td><td></td></tr> <tr><td>PLEASE PAY THIS AMOUNT</td><td></td></tr> </tbody> </table>	DESCRIPTION	TOTALS	LABOR AMOUNT		PARTS AMOUNT		WASTE DISPOSAL COSTS*		SUBLET AMOUNT		MISC. CHARGES		TOTAL CHARGES		LESS INS. / ADJ.		SALES TAX		PLEASE PAY THIS AMOUNT	
DESCRIPTION	TOTALS																						
LABOR AMOUNT																							
PARTS AMOUNT																							
WASTE DISPOSAL COSTS*																							
SUBLET AMOUNT																							
MISC. CHARGES																							
TOTAL CHARGES																							
LESS INS. / ADJ.																							
SALES TAX																							
PLEASE PAY THIS AMOUNT																							

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER #:



AUTO GROUP, INC.

ALL GM MAKES AND MODELS
39012 Carriage Way, Palmdale, CA 93551
GM Service Direct: (861) 274-7007
Sales/Corporate: (661) 947-6000

INVOICE

PAGE 2

SERVICE ADVISOR: 413 ROBIN SEVERINO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
GRAY	15	GMC SIERRA 1500	3GTU2UEC8FG		28913/28915		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
24FEB15 DD			17:00 23AUG17		139.00	CASH	23AUG17
R.O. OPENED	BOOKED	OPTIONS: DLR:36215					
23AUG17	23AUG17						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
PARTS:				34.81			
LABOR:				16.65			
OTHER:				2.83			
TOTAL LINE D:							54.29

28915 SPRING CAR CARE SERVICE
PERFORM SERVICE.
CHANGE ENGINE OIL AND FILTER.
TOP-OFF FLUID LEVELS.
CHECK AND ADJUST TIRE PRESSURES.
PERFORM TIRE ROTATION

EST: 60.00

23AUG17 08:29 SA: 413

pd Visk
8/23/17
RSW

Original Estimate #	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	HAZARDOUS WASTE DISPOSAL COSTS:	DESCRIPTION	TOTALS
					We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	LABOR AMOUNT	16.65
						PARTS AMOUNT	34.81
						WASTE DISPOSAL COSTS*	2.83
						SUBLET AMOUNT	0.00
						MISC. CHARGES	0.00
						TOTAL CHARGES	54.29
						LESS INS. / ADJ.	0.00
						SALES TAX	3.22
						PLEASE PAY THIS AMOUNT	57.51

INFORMATION ON BACK.

B.A.R. REG. # ARO00003118 EPA# CAD983592338

CUSTOMER COPY

CUSTOMER #:



GMC

INVOICE

CASA DE CADILLAC

BUICK GMC SHERMAN OAKS

DUPLICATE 3 14401 VENTURA BLVD. SHERMAN OAKS, CALIF. 91429-4912
PAGE 1 (818) 951-2000
www.casacars.com

BAR #: AR0002462 EPA#: CAD 981378031

SERVICE ADVISOR: 458 ALEX CERVANTES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GREEN	15	GMC SIERRA 1500	3GTU2UEC9FG		45632/45636	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
24APR15 DD			17:00 10OCT19			CASH
R.O. OPENED	BOOKED	OPTIONS	ENG:5.3_Liter_SIDI			
02OCT13	11OCT19					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUSTOMER STATES BRAKE PEDAL IS VERY STIFF (VEHICLE WAS HARD TO STOP CAUSE: Brake Pedal Excessive Effort Worn Vacuum Pump. 4023850 VACUUM PUMP ASSEMBLY REPLACEMENT							
				773 W94			(N/C)
				1 12659488 (S)PUMP			(N/C)
CUSTOMER PAY DEDUCTIBLE FOR LINE A							225.00

45632 Brake Pedal Excessive Effort Worn Vacuum Pump. 4023850 2.20
Install Scan Tool And Check For Codes, Inspect the brake assist system for Vacuum leaks, Lack of lubrication, binding or excessively worn pushrod or pedal pivots or pivot bushings Bent or damaged pedal pushrod, pedal, or pedal bracket
?Damaged or improperly operating brake booster assembly Inspect the hydraulic brake system for binding caliper pistons
?Internally damaged flexible brake hoses; hindering fluid flow
?External brake fluid leaks
?Kinked or damaged flexible brake hoses and/or pipes
?Internal brake fluid leaks; improperly operating master cylinder
?Poor brake fluid quality; low boiling point Inspect the disc brake system for Excessively worn linings
?Glazed linings
?Cracked, distorted or damaged linings
?Contaminated linings
?Binding, damaged or excessively worn caliper hardware and/or lining hardware
?Lack of lubrication or excessive corrosion on metal to metal contact surfaces
?Excessively worn or corroded rotor friction surfaces
?Glazed rotor friction surfaces
?Hard spots, heat checks, bluing discoloration of rotor friction surfaces. Vacuum pump is worn and fail. replace pump. Document ID: 3416418****ONE TIME GOODWILL ASSISTANCE PER GM****

B PERFORM RECALL 18239
CAUSE: #18239: Safety Recall - Loss of Steering Assist - (Sep 9, 2013)

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE		TO OUR CUSTOMERS	DESCRIPTION	TOTALS
I HEREBY AUTHORIZE THE BELOW REPAIR WORK TO BE DONE ALONG WITH NECESSARY MATERIALS AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE VEHICLE ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR MAINTENANCE. AN EXPRESS MECHANIC'S SIGNATURE AND KNOWLEDGE ON VEHICLE TO SECURE THE AMOUNT OF REPAIR THEREON. YOU WILL NOT BE HELD RESPONSIBLE FOR LOSS OR DAMAGE TO ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE. IN THE EVENT THE BILL FOR LABOR AND MATERIALS HEREBY IS NOT PROMPTLY PAID AND SAME IS REFERRED TO AN ATTORNEY FOR COLLECTION OF BILL I AGREE TO PAY REASONABLE ATTORNEY'S FEES AND COST INCURRED BY YOU.		CASA AUTOMOTIVE CHARGES FOR REPAIR LABOR ARE NOT BASED ON ACTUAL MECHANIC'S TIME SPENT ON THE JOB. Your labor charges are predetermined by the type of work that you request. Thus, these charges may not reflect actual time expended in repairing or servicing your vehicle. Most vehicles are serviced by a team of technicians, which maximizes the speed and efficiency with which we may make repairs and return your vehicle back to you.	LABOR AMOUNT	
			PARTS AMOUNT	
			GAS, OIL, LUKE	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS ADJUSTMENTS	
			SALES TAX	
TERMS: STRICTLY CASH OR CREDIT CARD			PLEASE PAY THIS AMOUNT	

STANDARD WARRANTY TERMS AND CONDITIONS APPLY TO ALL VEHICLES. See dealer for details. This invoice is provided for informational purposes only. It does not constitute an offer of insurance or any other financial product. The information on this invoice is provided for informational purposes only. It does not constitute an offer of insurance or any other financial product. The information on this invoice is provided for informational purposes only. It does not constitute an offer of insurance or any other financial product.

CUSTOMER

CUSTOMER #:



GMC

INVOICE

CASA DE CADILLAC
BUICK GMC SHERMAN OAKS

DUPLICATE 3
PAGE 2

14401 VENTURA BLVD. SHERMAN OAKS, CALIF 91423-4012
(818) 361-2000
www.casacars.com

BAR #: ARD002462 EPA#: CAD 881376031

SERVICE ADVISOR: 458 ALEX CERVANTES

EXT. COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GREEN	15	GMC SIERRA 1500	3GTU2UEC8FG		45632/45636	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
24APR15 DC			17:00 10OCT18			CASH
R.O. OPENED	BOOKED	OPTIONS: ENG:5.3_Liter_SIDI				
09OCT18	11OCT18					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
9103855	RECALL	19289					
		773	W94				(N/C)
45632 #19289: Safety Recall - Loss of Steering Assist - (Sep 9, 2018) 9103855* 0.30 Power Steering Control Module Reprogramming with SPS							

C INSPECT AND ADJUST TIRE PRESSURE TO MANUFACTURER'S SPECIFICATIONS
 LF RF LR RR
 TPC TIRE PRESSURE CHECK COMPLETED
 773 I (N/C)

D** INSPECT AND ADJUST TIRE PRESSURE TO MANUFACTURER'S SPECIFICATIONS
 LF RF LR RR
 TPC TIRE PRESSURE CHECK COMPLETED
 773 I (N/C)

EST: 379.37 10OCT18 09:26 SR: 458
 CONTACT: RS
 WORK

DECLINED TO REPLACE FRONT
 BRAKE PADS*** 490.00+ TX****

"COMPLETELY SATISFIED" IS OUR ONLY PASSING
 ANSWER !!! IF YOU CANNOT ANSWER YOUR SURVEY
 "COMPLETELY SATISFIED", PLEASE CONTACT YOUR
 SERVICE ADVISOR OR SERVICE MANAGER.

NEW ONLINE SERVICE APPOINTMENTS NOW AVAILABLE
 AT WWW.CASACARS.COM !!!

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	226.00
TOTAL CHARGES	226.00
LESS ADJUSTMENTS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	226.00

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

I HEREBY AUTHORIZE THE BELOW REPAIR WORK TO BE DONE ALONG WITH NECESSARY MATERIALS AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE VEHICLE ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIST IS HEREBY ACKNOWLEDGED ON VEHICLES TO SECURE THE AMOUNT OF REPAIRS THEREON. YOU WILL NOT BE HELD RESPONSIBLE FOR LOSS OR DAMAGES TO VEHICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER DAMAGE. IN THE EVENT THE BILL FOR LABOR AND MATERIALS HEREBY IS NOT PROMPTLY PAID AND SAME IS REFERRED TO AN ATTORNEY FOR COLLECTION OR SUIT, I AGREE TO PAY REASONABLE ATTORNEY'S FEES AND COSTS INCURRED BY YOU.

TERMS: STRICTLY CASH OR CREDIT CARD

AUTHORIZED BY:

TO OUR CUSTOMERS

CASA AUTOMOTIVE CHARGES FOR REPAIR LABOR ARE NOT BASED ON ACTUAL MECHANIC'S TIME SPENT ON THE JOB. YOUR LABOR CHARGES ARE DETERMINED BY THE TYPE OF WORK THAT YOU REQUEST. Thus, these charges may not reflect actual time expended in repairing or servicing your vehicle. Most vehicles are serviced by a team of technicians, which maximizes the speed and efficiency with which we may make repairs and return your vehicle back to you.

WARRANTY: Repairs made under this warranty shall be free of charge for the first 90 days after the date of repair. After 90 days, the cost of parts and labor shall be 50% of the original estimate. This warranty does not cover normal wear and tear, including but not limited to, tires, belts, hoses, wipers, brakes, and fluids. This warranty is void if the vehicle is used for racing, off-road driving, or other activities not intended by the manufacturer. The dealer is not responsible for any damage to the vehicle caused by the customer or anyone else. The dealer is not responsible for any damage to the vehicle caused by the customer or anyone else. The dealer is not responsible for any damage to the vehicle caused by the customer or anyone else.

CUSTOMER



GMC
P.O. Box 909669
Milwaukee, WI 53209-9969

IMPORTANT SAFETY RECALL

19289 3GTU2UEC8FG [REDACTED] 48 0019386



October 2018

This notice applies to your vehicle, VIN: 3GTU2UEC8FG [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2015 model year GMC Sierra vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM safety recall 18289.
- Schedule an appointment with your GMC dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

These vehicles may experience a temporary loss of Electric Power Steering (EPS) assist followed by a sudden return of EPS assist, particularly during low-speed turning maneuvers, increasing the risk of a crash. The loss and sudden return of EPS assist typically happens within a 1 second period and is caused by an electrical/software issue.

What will we do?

Your GMC dealer will perform a reflash of the EPS module software. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 30 minutes.

What should you do?

You should contact your GMC dealer to arrange a service appointment as soon as possible.



I. Optional Service Contract Paid to _____
 J. Other Charges (Seller must identify who is paid and describe purpose) _____
 for Prior Credit or Lease Balance _____

Dealer Number _____ Contract Number _____

Buyer Name and Address (Including County and Zip Code)	Co-Buyer Name and Address (Including County and Zip Code)	Creditor-Seller (Name and Address)
---	--	------------------------------------

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Creditor - Seller (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge in U.S. funds according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New/Used	Year	Make and Model	Vehicle Identification Number	Primary Use For Which Purchased Personal, family, or household unless otherwise indicated below <input type="checkbox"/> business <input type="checkbox"/> agricultural <input type="checkbox"/>

FEDERAL TRUTH-IN-LENDING DISCLOSURES

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	Amount Financed The amount of credit provided to you or on your behalf.	Total of Payments The amount you will have paid after you have made all payments as scheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of _____ is \$ _____.
_____ %	\$ _____	\$ _____	\$ _____	\$ _____

Your Payment Schedule Will Be:

Number of Payments	Amount of Payments	When Payments Are Due
		Monthly beginning _____

Or As Follows: _____

Late Charge: If payment is not received in full within 10 days after it is due, you will pay a late charge of \$ 15.00 or % of the part of the payment that is late, whichever is greater.
 Prepayment: If you pay off all your debt early, you will not have to pay a penalty.
 Security Interest: You are giving a security interest in the vehicle being purchased.
 Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date and security interest.

Insurance: You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit unless the box indicating Vendor's Single Interest insurance is required is checked below.
 If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.

Check the insurance you want and sign below:

Optional Credit Insurance

Credit Life: Buyer Co-Buyer Both
 Credit Disability: Buyer Co-Buyer Both
 Premium:
 Credit Life \$ _____
 Credit Disability \$ _____
 Insurance Company Name _____
 Home Office Address _____

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not to buy credit life insurance and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. If you choose this insurance, the cost is shown in item 4A of the Itemization of Amount Financed. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown below.

ITEMIZATION OF AMOUNT FINANCED

- Cash Price (including \$ _____ sales tax) \$ _____ (1)
- Total Downpayment =
 Trade-In: _____
 Year: _____ Make: _____ Model: _____
 Gross Trade-In Allowance \$ _____
 Less Pay Off Made By Seller \$ _____
 Equals Net Trade-In \$ _____
 + Cash \$ _____
 + Other \$ _____
 (If total downpayment is negative, enter 0 and see 4c below) \$ _____ (2)
- Unpaid Balance of Cash Price (1 minus 2) \$ _____ (3)
- Other Charges Including Amounts Paid to Others on Your Behalf (Seller may keep part of these amounts):
 - Cost of Optional Credit Insurance Paid to Insurance Company or Companies:
 Life \$ _____
 Disability \$ _____
 - Vendor's Single Interest Insurance Paid to Insurance Company \$ _____
 - Other Optional Insurance Paid to Insurance Company or Companies \$ _____
 - Optional Gap Contract \$ _____
 - Official Fees Paid to Government Agencies \$ _____
 - Government Taxes Not Included in Cash Price \$ _____
 - Government License and/or Registration Fees \$ _____

Other Optional Insurance

_____ Type of Insurance _____ Term _____
 Premium \$ _____
 Insurance Company Name _____
 Home Office Address _____
 _____ Type of Insurance _____ Term _____
 Premium \$ _____
 Insurance Company Name _____

THIS VALIDATED REGISTRATION CARD OR A FACSIMILE COPY IS TO BE KEPT WITH THE VEHICLE FOR WHICH IT IS ISSUED. THIS REQUIREMENT DOES NOT APPLY WHEN THE VEHICLE IS LEFT UNATTENDED. IT NEED NOT BE DISPLAYED. PRESENT IT TO ANY PEACE OFFICER UPON DEMAND. IF YOU DO NOT RECEIVE A RENEWAL NOTICE, USE THIS FORM TO PAY YOUR RENEWAL FEES OR NOTIFY THE DEPARTMENT OF MOTOR VEHICLES OF THE PLANNED NON-OPERATIONAL STATUS (PNO) OF A STORED VEHICLE. RENEWAL FEES MUST BE PAID ON OR BEFORE THE REGISTRATION EXPIRATION DATE OR PENALTIES WILL BE DUE PURSUANT TO CALIFORNIA VEHICLE CODE SECTIONS 9552 - 9554.

EVIDENCE OF LIABILITY INSURANCE FROM YOUR INSURANCE COMPANY MUST BE PROVIDED TO THE DEPARTMENT WITH THE PAYMENT OF RENEWAL FEES. EVIDENCE OF LIABILITY INSURANCE IS NOT REQUIRED WITH REGISTRATION RENEWAL OF OFF-HIGHWAY VEHICLES, TRAILERS, VESSELS, OR IF YOU FILE A PNO ON THE VEHICLE.

WHEN WRITING TO DMV, ALWAYS GIVE YOUR FULL NAME, PRESENT ADDRESS, AND THE VEHICLE MAKE, LICENSE, AND IDENTIFICATION NUMBERS.

***** DO NOT DETACH - REGISTERED OWNER INFORMATION *****



REGISTRATION CARD VALID FROM: 04/30/2018 TO: 04/30/2019

MAKE	YR MOFL	YR 1ST SOLD	VEP CLASS	TYPE VEH	TYPE LIC	LICENSE NUMBER
GMC	2015	2015	LF	32P	31	[REDACTED]
BODY /YR MODEL	MP	MS	MS	MC	UNLADEN/G/GRV	VEHICLE ID NUMBER
PK	G	ZR	2	E	05560	3GTU2UEC8FC [REDACTED]
TYPE VEHICLE USE	DATE ISSUED	CO-ALSO	BY FEB REV'D	PAC	STICKER LABEL	
COMMERCIAL	04/30/18	19	04/30/18	8	[REDACTED]	

PR EXP DATE: 04/30/2018



AMOUNT DUE	AMOUNT PAID
\$ 551.00	CASH : CHCK : 551.00 CRDT :

AMOUNT PAID
\$ 551.00

SA AMERICA
PO BX 3789

JACKSONVILLE
FL 32203

800 070 57 0099100 0061 CS 800 043018 31 76197M1 714



Global Warranty Management: Main > Interface With Customer > View Vehicle Summary

INTERFACE WITH CUSTOMER

View Vehicle Summary



This screen allows IVH users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable).

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Vehicle Information

VIN: 3GTU2UEC8FC [REDACTED] Model: TK15743-2015 SIERRA 1500 CREW CAB 4WD
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 70 - RETAIL - STOCK
 Field Actions: [0 Open](#) [REQUEST ANOTHER VIN](#)

Required Field Actions

Open Field Action Details are highlighted

Type	Number	Original Nbr	Description	Release Date	Status
Product Safety Recall	N182156820	18289	EPS Loss of Steering Assist	09/07/2018	Closed
Product Safety Recall	2016007	16007	Frontal Airbag And Pretensioner Non Deploy	09/08/2016	Closed
Product Safety Recall	N150822	15822	SEATBELT LAP ANCHOR TENSIONER CABLE	04/11/2016	Closed
Service Update Bulletins	N150304	15304	4WD ALWAYS ENGAGED IN COLD TEMP. *EXPIRES W/BASE WARRANTY*	09/16/2015	Closed

Branded Title

*The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

Warranty Block

Vehicle has no current record of warranty block.

Service Information

Vehicle has no current record of outstanding service information.

OnStar and XM Satellite Radio Information

Refer to [Help](#) page for details. For OnStar contact 888.ON.STAR1 (888.667.8271) and for XM Radio contact 877.GET.XMST (877.438.9677 Canada) and in the USA:800-556-3600.

OnStar Equipped: Y OnStar Status: Active
 XM Equipped: Y XM Radio ID: D8GXA3WR XM Status: Active
 OnStar Vehicle Diagnostics: Y DMN Enabled: Y

Applicable Warranties

Valid warranties are highlighted

Valid	Description	Warranty Add Date	Start Date	Effective Odometer	End Date	End Odometer
	Special Coverage 18128	06/26/2018	04/24/2015	55 MI	04/24/2025	150,055 MI
	Corrosion Limited Warranty	06/26/2018	04/24/2015	55 MI	04/24/2021	100,055 MI
	Emission Select Component Ltd Wty	06/26/2018	04/24/2015	55 MI	04/24/2023	80,055 MI
	GMC 2 Year Scheduled Maintenance	06/26/2018	04/24/2015	55 MI	04/24/2017	24,055 MI
	Emission Limited Warranty	06/26/2018	04/24/2015	55 MI	04/24/2018	50,055 MI
	Emission Select State Component Ltd Wty	06/26/2018	04/24/2015	55 MI	04/24/2022	70,055 MI
	Bumper to Bumper Limited Warranty	06/26/2018	04/24/2015	55 MI	04/24/2018	36,055 MI
	Powertrain Limited Warranty	06/26/2018	04/24/2015	55 MI	04/24/2020	100,055 MI

Service Contract

Vehicle has no current record of service contracts.

Transaction History

[View Details](#)

Job Card Date	Job Card Number	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
10/09/2018		ZFAT----Field Action Recall		9103855 - 18289 - Power Steering Control Module Reprogramming with SPS	45,632 MI
10/09/2018		ZREG----Regular Vehicle Transaction		4023850 - Vacuum Pump Assembly Replacement	45,632 MI
03/18/2017		ZREG----Regular Vehicle Transaction		0600743 - GMC Factory Maintenance	21,769 MI
03/18/2017		ZFAT----Field Action Recall		9102276 - 16007 - N16-204817 - Reprogram Inflatable Restraint Sensing and Diagnostic Module Calibrations	21,769 MI
07/27/2016		ZREG----Regular Vehicle Transaction		3020340 - Rear Propeller Shaft Replacement	14,428 MI
07/27/2016		ZFAT----Field Action Recall		9102394 - N150822 - Install Driver Side Front Seat Belt Anchor Plate Tensioner Bracket, Includes Seat Trim Mod	14,428 MI
07/27/2016		ZREG----Regular Vehicle Transaction		0600743 - GMC Factory Maintenance	14,428 MI
10/08/2015		ZREG----Regular Vehicle Transaction		2070870 - Air Inlet Grille Panel Replacement	7,275 MI
10/06/2015		ZFAT----Field Action Recall		9101695 - N150304 - Transfer Case Shift Control Module Reprogramming with SPS	7,256 MI
10/06/2015		ZREG----Regular Vehicle Transaction		0600743 - GMC Factory Maintenance	7,256 MI
08/11/2015		ZREG----Regular Vehicle Transaction		1013950 - Body Side Molding Replacement	5,451 MI
12/16/2014		ZPDI----Pre-Delivery Inspection		0590032 - PDI - Dealer Installed - Factory Invoiced Options	5 MI
11/16/2014		ZPDI----Pre-Delivery Inspection		0590072 - Pre-Delivery Inspection - Base Time	1 MI

Jade Morrison (C)

From: Payam Soliemanzadeh <Payam@soliemanlawgroup.com>
Sent: Wednesday, January 30, 2019 2:00 PM
To: Jade Morrison (C)
Cc: Valentino R Farias (C)
Subject: [EXTERNAL] RE: Case Reassignment - [REDACTED] SR#: [REDACTED]

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Jade,

We believe this vehicle qualifies for a repurchase. Please advise if GM will be repurchasing the vehicle. Thanks.

Best regards,

Payam

Payam Soliemanzadeh, Esq.
SOLIEMAN LAW GROUP, PC

ENCINO OFFICE
16255 Ventura Blvd., Suite 1008
Encino, CA 91436
Phone: (818) 650-1000
Fax: (310) 201-5999

LOS ANGELES OFFICE
4929 Wilshire Blvd., Suite 410
Los Angeles, CA 90010
Phone: (310) 201-4994
Fax: (310) 201-5999

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From: Jade Morrison (C) <jade.morrison@gm.com>
Sent: Friday, January 4, 2019 12:27 PM
To: Payam Soliemanzadeh <Payam@soliemanlawgroup.com>
Subject: Case Reassignment - [REDACTED] SR#: [REDACTED]

Customer Name: [REDACTED]
SR#: [REDACTED]
VIN#: 3GTU2UEC8FG [REDACTED]
Y,M,M: 2015 GMC Sierra 1500

Please be informed that the case involving [REDACTED] has been reassigned to a new General Motors Business Resource Center Legal Advisor.

My name is Jade, and I am now the owning agent for this case.
Please forward all further documents and emails to me.

Sincerely,

Jade | – Advisor

Business Resource Center

Alorica on behalf of General Motors, LLC

PHONE: 1-866-790-5700, Ext. 5913157

Fax: (866) 215-6750





February 6, 2019

Payam Soliemanzadeh, Esq.
Solieman Law Group
16255 Ventura Blvd Ste 1008
Encino, CA 91436

RE: [REDACTED]
Service Request: [REDACTED]
2015 GMC Sierra 1500
Vehicle Identification Number: 3GTU2UEC8FG [REDACTED]
Customer Relationship Specialist: Jade

Dear Mr. Soliemanzadeh:

We regret that your client(s) is dissatisfied with his 2015 GMC Sierra 1500 and that several attempts by the dealer to resolve the concerns have not met your client(s) expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client(s).

After careful review of this case, General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client(s) and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client(s) at the earliest possible opportunity.

A cash settlement of \$ 8,000.00.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

Your client(s) would retain the vehicle.

If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. If your client(s) do not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors

Attach.

Odometer

Client's Signature

Date

Client's Signature

Date

Jade Morrison (C)

From: Jade Morrison (C)
Sent: Monday, February 11, 2019 3:26 PM
To: 'Payam Soliemanzadeh'
Subject: RE: Offer - [REDACTED] SR#: [REDACTED]

Hi, Payam,

A reminder to please respond with your client's response.

If this offer is acceptable to your client(s) please have them sign the offer letter.

Please return the completed documents to me by email or at the fax number below along with a copy of your firm's 2019 W9 and the current vehicle registration.

Sincerely,

Jade | – Advisor

Business Resource Center

Alorica on behalf of General Motors, LLC

PHONE: 1-800-231-1841, Ext. 5913157

Fax: (866) 215-6750



From: Jade Morrison (C)
Sent: Wednesday, February 06, 2019 7:23 AM
To: 'Payam Soliemanzadeh'
Cc: Valentino R Farias (C)
Subject: Offer - [REDACTED] SR#: [REDACTED]

Customer Name: [REDACTED]
SR#: [REDACTED]
VIN#: 3GTU2UEC8FG [REDACTED]
Y,M,M: 2015 GMC Sierra 1500

Hi, Payam,

Please see attached settlement offer. If this offer is acceptable to your client(s) please have them sign the offer letter.

Please return the completed documents to me by email or at the fax number below along with a copy of your firm's 2019 W9 and the current vehicle registration.

Sincerely,

Jade | – Advisor

Business Resource Center

Alorica on behalf of General Motors, LLC

PHONE: 1-800-231-1841, Ext. 5913157

Fax: (866) 215-6750



From: Payam Soliemanzadeh [<mailto:Payam@soliemanlawgroup.com>]

Sent: Tuesday, February 05, 2019 1:44 PM

To: Jade Morrison (C)

Cc: Valentino R Farias (C)

Subject: [EXTERNAL] RE: Case Reassignment - [REDACTED] SR#: [REDACTED]

Hi Jade,

I still have not received a response to my email below. Please advise. Thanks.

Payam Soliemanzadeh, Esq.
SOLIEMAN LAW GROUP, PC

ENCINO OFFICE

16255 Ventura Blvd., Suite 1008

Encino, CA 91436

Phone: (818) 650-1000

Fax: (310) 201-5999

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From: Payam Soliemanzadeh

Sent: Wednesday, January 30, 2019 12:00 PM

To: 'Jade Morrison (C)' <jade.morrison@gm.com>

Cc: Valentino R Farias (C) <rocky.farias@gm.com>

Subject: RE: Case Reassignment - [REDACTED] SR#: [REDACTED]

Hi Jade,

We believe this vehicle qualifies for a repurchase. Please advise if GM will be repurchasing the vehicle. Thanks.

Best regards,

Payam

Payam Soliemanzadeh, Esq.

SOLIEMAN LAW GROUP, PC

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From: Jade Morrison (C) <jade.morrison@gm.com>
Sent: Friday, January 4, 2019 12:27 PM
To: Payam Soliemanzadeh <Payam@solliemanlawgroup.com>
Subject: Case Reassignment - [REDACTED] SR#: [REDACTED]

Customer Name: [REDACTED]
SR#: [REDACTED]
VIN#: 3GTU2UEC8FG [REDACTED]
Y,M,M: 2015 GMC Sierra 1500

Please be informed that the case involving [REDACTED] has been reassigned to a new General Motors Business Resource Center Legal Advisor.
My name is Jade, and I am now the owning agent for this case.
Please forward all further documents and emails to me.

Sincerely,
Jade | – Advisor
Business Resource Center
Alorica on behalf of General Motors, LLC
PHONE: 1-866-790-5700, Ext. 5913157
Fax: (866) 215-6750



Jade Morrison (C)

From: Jade Morrison (C)
Sent: Wednesday, February 06, 2019 7:23 AM
To: 'Payam Soliemanzadeh'
Cc: Valentino R Farias (C)
Subject: Offer - [REDACTED] SR#: [REDACTED]
Attachments: Offer Out 02-06-19 [REDACTED].pdf

Customer Name: [REDACTED]
SR#: [REDACTED]
VIN#: 3GTU2UEC8FG [REDACTED]
Y,M,M: 2015 GMC Sierra 1500

Hi, Payam,

Please see attached settlement offer. If this offer is acceptable to your client(s) please have them sign the offer letter. Please return the completed documents to me by email or at the fax number below along with a copy of your firm's 2019 W9 and the current vehicle registration.

Sincerely,
Jade | – Advisor
Business Resource Center
Alorica on behalf of General Motors, LLC
PHONE: 1-800-231-1841, Ext. 5913157
Fax: (866) 215-6750



From: Payam Soliemanzadeh [<mailto:Payam@soliemanlawgroup.com>]
Sent: Tuesday, February 05, 2019 1:44 PM
To: Jade Morrison (C)
Cc: Valentino R Farias (C)
Subject: [EXTERNAL] RE: Case Reassignment - [REDACTED] SR#: [REDACTED]

Hi Jade,

I still have not received a response to my email below. Please advise. Thanks.

Payam Soliemanzadeh, Esq.
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Sent: Wednesday, January 30, 2019 12:00 PM
To: 'Jade Morrison (C)' <jade.morrison@gm.com>
Cc: Valentino R Farias (C) <rocky.farias@gm.com>
Subject: RE: Case Reassignment - [REDACTED] SR#: [REDACTED]

Hi Jade,

We believe this vehicle qualifies for a repurchase. Please advise if GM will be repurchasing the vehicle. Thanks.

Best regards,

Payam

Payam Soliemanzadeh, Esq.
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From: Jade Morrison (C) <jade.morrison@gm.com>
Sent: Friday, January 4, 2019 12:27 PM
To: Payam Soliemanzadeh <Payam@soliemmanlawgroup.com>
Subject: Case Reassignment - [REDACTED] SR#: [REDACTED]

Customer Name: [REDACTED]
SR#: [REDACTED]
VIN#: 3GTU2UEC8FG [REDACTED]

Y,M,M: 2015 GMC Sierra 1500

Please be informed that the case involving [REDACTED] has been reassigned to a new General Motors Business Resource Center Legal Advisor.

My name is Jade, and I am now the owning agent for this case.

Please forward all further documents and emails to me.

Sincerely,

Jade | – Advisor

Business Resource Center

Alorica on behalf of General Motors, LLC

PHONE: 1-866-790-5700, Ext. 5913157

Fax: (866) 215-6750





November 16, 2018

Payam Soliemanzadeh, Esq.
Solieman Law Group
16255 Ventura Blvd Ste 1008
Encino, CA 91436

RE: [REDACTED]
Service Request: [REDACTED]
2015 GMC Sierra 1500
Vehicle Identification Number: 3GTU2UEC8FG [REDACTED]
Customer Relationship Specialist: Carla

Dear Mr. Soliemanzadeh:

This is to advise that General Motors is in receipt of the above referenced case dated November 9, 2018. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.

- | | | | |
|--------------------------|---|-------------------------------------|-------------------|
| <input type="checkbox"/> | Copy of owner's current title and/or registration | <input checked="" type="checkbox"/> | Finance agreement |
| <input type="checkbox"/> | Other: | <input checked="" type="checkbox"/> | Buyer's agreement |

General Motors
ATTN: BRC Legal
P.O. Box 33170
Detroit, MI 48232

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors

RELEASE OF LIEN INFORMATION

I _____,
(Client's Name)

hereby authorize _____
(Lien holder Name)

(Lien holder Address) (Lien holder Phone Number)

to release any and all information regarding my loan account # _____
(Account Number)

with _____
(Lien holder Name)

to General Motors Company, including but not limited to a complete payment history of my account, a loan payoff amount, and per diem information.

Date _____.

VEHICLE INFORMATION

The current vehicle mileage is _____ Date mileage read: _____.

Signature

Signature

THIS VALIDATED REGISTRATION CARD OR A FACSIMILE COPY IS TO BE KEPT WITH THE VEHICLE FOR WHICH IT IS ISSUED. THIS REQUIREMENT DOES NOT APPLY WHEN THE VEHICLE IS LEFT UNATTENDED. IT NEED NOT BE DISPLAYED. PRESENT IT TO ANY PEACE OFFICER UPON DEMAND. IF YOU DO NOT RECEIVE A RENEWAL NOTICE, USE THIS FORM TO PAY YOUR RENEWAL FEES OR NOTIFY THE DEPARTMENT OF MOTOR VEHICLES OF THE PLANNED NON-OPERATIONAL STATUS (PNO) OF A STORED VEHICLE. RENEWAL FEES MUST BE PAID ON OR BEFORE THE REGISTRATION EXPIRATION DATE OR PENALTIES WILL BE DUE PURSUANT TO CALIFORNIA VEHICLE CODE SECTIONS 9552 - 9554.

EVIDENCE OF LIABILITY INSURANCE FROM YOUR INSURANCE COMPANY MUST BE PROVIDED TO THE DEPARTMENT WITH THE PAYMENT OF RENEWAL FEES. EVIDENCE OF LIABILITY INSURANCE IS NOT REQUIRED WITH REGISTRATION RENEWAL OF OFF-HIGHWAY VEHICLES, TRAILERS, VESSELS, OR IF YOU FILE A PNO ON THE VEHICLE.

WHEN WRITING TO DMV, ALWAYS GIVE YOUR FULL NAME, PRESENT ADDRESS, AND THE VEHICLE MAKE, LICENSE, AND IDENTIFICATION NUMBERS.

***** DO NOT DETACH - REGISTERED OWNER INFORMATION *****



REGISTRATION CARD VALID FROM: 04/30/2018 TO: 04/30/2019

MAKE	YR MOFL	TR LST SOLD	VEP CLASS	TYPE VEH	TYPE LIC	LICENSE NUMBER
GMC	2015	2015	LF	32P	31	[REDACTED]
BODY /YR MODEL	HP	NO	AK	NO	UNLADEN/G/GRV	VEHICLE ID NUMBER
PK	G	ZR	2	E	05560	3GTU2UEC8FG [REDACTED]
TYPE VEHICLE USE	DATE ISSUED	CO-ALDO	BY FEE REQ'D	PAC	STICKER NUMBER	
COMMERCIAL	04/30/18	19	04/30/18	8	[REDACTED]	

PR EXP DATE: 04/30/2018



AMOUNT DUE	AMOUNT PAID
\$ 551.00	CASH : 551.00
	CHCK : 551.00
	CRDT :

AMOUNT PAID \$ 551.00

SA AMERICA
PO BX 3759

JACKSONVILLE
FL 32203

H00 070 57 0099100 0061 CS H00 043018 31 76197M1 714

2015 GMC Sierra 1500 - What Your Car is Worth

Use Edmunds.com to accurately appraise your used car.

Zip Code & Style Colors & Options Condition & Mileage **True Market Value®**



Current Pricing

	Rough	Average	Clean	Outstanding
TRADE-IN	\$15,292	\$17,293	\$20,617	\$21,769
PRIVATE PARTY	\$17,029	\$19,258	\$22,868	\$24,084

See saved pricing details on your dashboard

[View your dashboard](#)

edmunds | MyAppraise

Skip the Hassle, Sell Smarter

- Dealers compete for your vehicle by sending offers by e-mail or text
- Easier and safer than selling your car to private buyers
- Absolutely no obligation to sell or buy

Enter Your VIN

e.g. 2FMDK3KCXB

[Get Started](#)

Where can I find my VIN?



2015 GMC Sierra 1500 SLE 4dr Truck 6.6 ft. Bed

TMV® Pricing Details

	Trade-In	Private Party	Dealer Retail
National Base Price	\$20,082	\$22,243	\$24,159
Optional Equipment	\$530	\$627	\$724
Tilt and Telescopic Steering Wheel	\$54	\$64	\$74
Trailer Hitch	\$76	\$90	\$104
Remote Engine Start	\$68	\$80	\$93
Heated Driver's Seat	\$52	\$62	\$71
Heated Passenger Seat	\$52	\$62	\$71
Front Fog/Driving Lights	\$81	\$96	\$111
Universal Remote Transmitter	\$68	\$80	\$93
Rear Defogger	\$79	\$93	\$107
Color Adjustment - Bronze Alloy Metallic	\$-19	\$-21	\$-22
Regional Adjustment - for Zip Code 83705	\$0	\$0	\$0

Buying a Certified Used Vehicle

Certified Used Price

Dealer Retail

Vehicle not eligible for certification.

Buy this car on Edmunds

Shop deals, get appraisals, find resources

[See All For Sale](#)

Know Before You Go to the Dealership

[Get Financing Online Before You Buy](#)

Get financing before you buy, regardless of your credit history.



[Compare Real Rates, Save Real Money](#)

Don't waste your time, compare multiple real insurance quotes at once!



New Car Resources

- New Cars
- Calculators
- Car Finder
- Compare Cars
- Find a Dealer
- Get Monthly Payment
- Incentives & Rebates

Used Car Resources

- Used Cars
- Appraise Your Car
- Certified Cars
- Selling Tips

Car Articles & Advice

- Car Reviews
- Long-Term Road Tests
- Car Videos
- True Cost to Own®
- Research
- Buy a Car
- Car News
- Automobile Forums
- Car Leasing
- Car Financing

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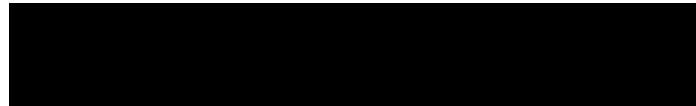


PE18-012

GM

3-27-2019

Q3



SPRINNER DEALER PHOTO LOG







MFD BY GENERAL MOTORS DE MEXICO, S. DE R.L. DE C.V. 36276

GVWR	GAWR FRT	GAWR RR
3264 KG	1792 KG	1792 KG
7288 LB	3950 LB	3950 LB

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

3GCUKREC8G [REDACTED] TYPE: TRUCK

MODEL: K19443

KGVL	TIRE SIZE	SPEED RTG	RIM	COLD TIRE PRESSURE
FRT	P285/65R18	T	18X8.5J	240KPA(35PSI)
RR	P285/65R18	T	18X8.5J	240KPA(35PSI)
SPA	P265/70R17	S	17X7.5J	240KPA(35PSI)

SEE OWNER'S MANUAL [] FOR MORE INFORMATION.

















DI002 Brake / ABS System Dealer Report

Complete Vehicle Inspection Report (TO BE COMPLETED BY DEALER SERVICE MANAGEMENT)

If technical assistance is needed to complete this inspection, contact Kim Horvath @ 586-431-4097.

For all other assistance contact your assigned PAC Specialist.

Section 1 VEHICLE INFORMATION

Customer's First & Last Name:	[REDACTED]	Customer Phone:	[REDACTED]
Year/Make:	2016 Chevrolet	Case Number:	[REDACTED]
VIN:	GCUKREC8GG [REDACTED]	Dealership contact (Service Manager/Director)	Josh Petty
Model:	Silverado 1500	Dealership / (Service Manager/Director) Phone #	(909) 79-2681
Mileage:	45,076	Dealer City/ST	Redlands, CA
Dir. BAC & Name	Tom Bell Chevrolet (114 [REDACTED])	Warranty Rate:	\$125.28

Section 2 INSPECTION SUMMARY

Customer Statement of Incident:

Customer states brake failure caused his wife to hit a boulder at a campsite. Dealer nor customer could duplicate the issue. Customer states about a month ago, the issue started up again. He has to press hard on the brake pedal in order to stop.

Customer Allegation of Defect:

Customer states brake failure caused vehicle to hit a boulder

Section 3 VEHICLE / SYSTEM INSPECTION

Do Not "Clear Codes" from any on board module(s)
(Include a copy of the Freeze Frame Failure Records if applicable)

Use the scan tool to capture all diagnostic trouble codes (current or history), identify any module that does not communicate.

DTC	Symptom	Module	Description	Current	History
C0256	5A	EBCM	Brake Booster Vacuum sensor circuit		X
B1325	03	RADIO CONT	control module power circuit		X
B1325	03	HVAC CONT	control module power circuit		X
B1326	03	RADIO	control module power circuit		X
U0164	00	RADIO	lost comm w/HVAC control module		X
B070E	00	AMZ	Front Video Display output signal		X
B070B	0B	AMZ	RearView camera input signal circuit		X

VEHICLE MODIFICATIONS / ALTERATIONS:

Are there any vehicle modifications or alterations present, and has any after-market equipment been installed?

<input type="checkbox"/> Remote start	<input type="checkbox"/> Suspension	<input type="checkbox"/> Tires/wheels	<input type="checkbox"/> Audio/video	<input type="checkbox"/> Snow removal
<input type="checkbox"/> Body modifications	<input type="checkbox"/> Towing equip.	<input type="checkbox"/> Security alarm	<input type="checkbox"/> Wiring	<input type="checkbox"/> Other
<input type="checkbox"/> Unknown				

If yes, describe, and capture photos:

Does the vehicle have?

- 4-Wheel disc brakes?
- Anti-lock brakes?
- Hydraulically assisted (hydro boost) brakes?

<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

- Front disc, rear-drum brakes?
- Vacuum assisted power brakes?
- Regenerative braking?

<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

Turn on the ignition key and note the following:

- Does the red brake warning light remain on after the self test (park brake released)?
- Does the red brake warning light come on with the parking brake applied?
- Does the red brake warning light go off when the parking brake is released?
- Does the ABS (if equipped) warning light remain on after self test?

<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

Describe the brake fluid: Level, Color, Smell, and any sign of contamination.

Full Clear Normal Smell Other: _____

Look for any sign of external leakage of brake fluid at the connections to the master cylinder, ABS module, calipers, wheel cylinders, hydraulic lines, and fittings. **Describe and Photograph**

If the engine will run:

Deplete the booster vacuum by pumping the brake pedal three or four times and then start the engine with your foot on the brake pedal. Note the pedal behaviour: Dropped Moved Up No Change

Turn the engine off and record the number of pedal applies required to deplete the booster:

Perform a pedal travel check according to Service Information procedures. Record pedal travel (inches):

Remove the wheels and inspect the front / rear brake:

Any calliper/wheel cylinder corrosion?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Any rotor/drum corrosion?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Any rotor/drum grooving?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Any rotor/drum irregularities?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Any lining corrosion evident?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Any signs of overheating?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Describe:	
Describe:	
Describe:	
Describe:	
Describe:	
Describe:	

Measure the brake lining thickness using a lining thickness gauge and record the observations in the table below.

	RF Inner	RF Outer	LF Inner	LF Outer	RR Inner	RR Outer	LR Inner	LR Outer
	10mm	10mm	9mm	10mm	9mm	9mm	8mm	9mm

IF THE VEHICLE IS OPERATIONAL: Drive the vehicle and make several stops from 30 MPH. Observe and comment on the brake system performance while stopping on a dry and level road surface.

performed proper on DRY ROAD

IF EQUIPPED WITH ABS: If possible, make repeat stops using the ABS system on a wet road.

Observations:

CONDUCT A BRAKE TORQUE TEST if possible. (MUST chalk the tires)

Start the engine; place the transmission in Drive with the foot on the brake. Slowly apply throttle and note the results.

Does the brake system hold the vehicle stationary?

Yes No

	RPM's		Percent Throttle
--	-------	--	------------------

If "No", record the engine speed/throttle position at which vehicle starts to move.

Comments:

CONDUCT A PARKING BRAKE TEST. Apply the park brake, start the engine, place the transmission in Drive and slowly apply the throttle and note the results.

Does the brake system hold the vehicle stationary?

Yes No

	RPM's		Percent Throttle
--	-------	--	------------------

If "No", record the engine speed and throttle position at which the vehicle starts to move.

Comments:

TIRE AND WHEEL INSPECTION - Photograph any tire damage:

Use a tread depth gauge at four points around the circumference to determine the average tread depth. If the tire size is different than specified on the tire placard, check the ABS calibration with a scan tool and note the findings.

	Tire Brand (Goodyear)	Tire Type / Style (M&S or Run Flat)	Tire Size (P225/55/17)	Tire Pressure (PSI)	Avg. Tread Depth (?/32")
LF	265/60SR18	MFS	265/65R18	35	5/32
RF				35	5/32
LR				35	6/32
RR	Wrangler SRA			35	5/32

Specific test requests:

Perform brake inspection and perform diagnosis for a brake vacuum pump/system intermittent fault condition. Provide specific vacuum readings and confirm a concern was or was not found.

Following the inspection, summarize all relevant facts and observations. Provide related photographs.

Specific Test Results. Also describe below any testing performed and provide the specific V, amp, ohm readings etc. and detail all relevant information.

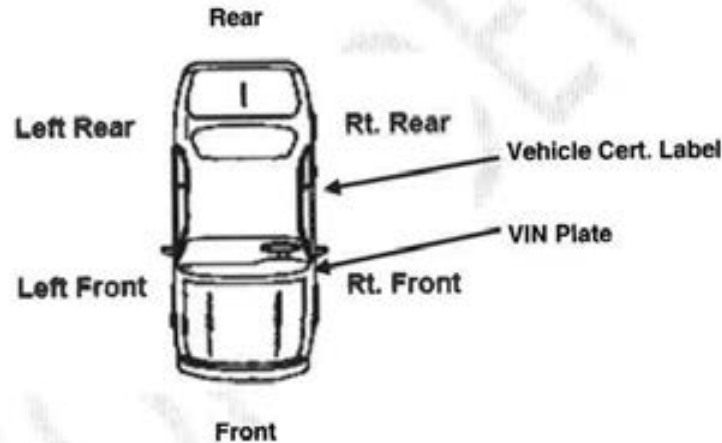
Monitor Brake Booster Pressure Sensor Found When Braking Felt Loose of Brake Assist. Brake Booster Vacuum sensor -0.9 PSI

PLEASE PROVIDE AN ITEMIZED REPAIR ESTIMATE AT YOUR DEALER WARRANTY RATES.

- When performing Airbag repairs – please confirm if the SDM &/or other SIR components **should or should not be replaced**. If B0052, is present, GM Service Information provides that answer under the conditions for clearing the DTC.
- Ensure all collaterally damaged components are included in your repair estimate prior to submission.
- Verify parts availability.

MINIMUM REQUIRED PHOTOS MUST INCLUDE:

1. Driver (left) side Exterior
2. Passenger (right) side Exterior
3. Front Exterior
4. Rear Exterior
5. Close-up of concerns
6. Mid-level zoom of concern to show surrounding area
7. Overall photo to ensure identification location of concern and affected area
8. Vehicle Certification Label with VIN visible
9. VIN plate



ATTACH PHOTOS OF CONCERN AND ANY ADDITIONAL PHOTOS AS NECESSARY. FORWARD VIA E-MAIL TO YOUR PAC ADVISOR.

SPINNER DEALER INSPECTION PHOTOS

















MFD BY GENERAL MOTORS DE MEXICO, S. DE R.L. DE C.V. 06/16

GVWR	GAWR FRT	GAWR RR
3266 KG	1792 KG	1792 KG
7200 LB	3950 LB	3950 LB

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE

3GCUKREC8GG

TYPE: TRUCK

MODEL: K15543

KGVL	TIRE SIZE	SPEED RTG	RIM	COLD TIRE PRESSURE
FRT	P265/65R18	T	18X8.5J	240KPA(35PSI)
RR	P265/65R18	T	18X8.5J	240KPA(35PSI)
SPA	P265/70R17	S	17X7.5J	240KPA(35PSI)

SEE OWNER'S MANUAL FOR MORE INFORMATION.



TOM BELL COLLISION REPAIR

1105 W. REDLANDS BLVD, REDLANDS, CA 92373
Phone: (909) 557-2130
FAX: (909) 557-2137

Workfile ID: 41df303c
Federal ID: [Redacted]
State EPA: [Redacted]
BAR: ARD00254473

Preliminary Estimate

Customer: [Redacted]

Written By: Chad Michael

Insured: [Redacted]

Policy #:

Claim #:

Type of Loss:

Date of Loss:

Days to Repair: 0

Point of Impact:

Owner: [Redacted]

Inspection Location:
TOM BELL COLLISION REPAIR
1105 W. REDLANDS BLVD
REDLANDS, CA 92373
Repair Facility
(909) 557-2130 Other

Insurance Company:

VEHICLE

2016 CHEV Silverado 1500 LT2 Crew Cab 143.5" WB 4WD 4D SHORT 8-5.3L Gasoline Direct Injection

VIN: 3GCUKREC8GG [Redacted]

Interior Color:

Mileage In:

Vehicle Out:

License:

Exterior Color:

Mileage Out:

State:

Production Date:

Condition:

Job #:

TRANSMISSION

- Automatic Transmission
- Overdrive
- 4 Wheel Drive

POWER

- Power Steering
- Power Brakes
- Power Windows
- Power Locks
- Power Mirrors
- Heated Mirrors

DECOR

- Dual Mirrors
- Privacy Glass

CONVENIENCE

- Air Conditioning
- Tilt Wheel
- Cruise Control
- Keyless Entry
- Message Center
- Steering Wheel Touch Controls

RADIO

- AM Radio
- FM Radio
- Stereo
- Search/Seek
- CD Player
- Auxiliary Audio Connection

Satellite Radio

SAFETY

- Drivers Side Air Bag
- Passenger Air Bag
- Anti-Lock Brakes (4)
- 4 Wheel Disc Brakes
- Traction Control
- Stability Control
- Front Side Impact Air Bags
- Head/Curtain Air Bags
- Communications System
- Hands Free Device
- Xenon Headlamps
- Positraction

SEATS

- Redining/Lounge Seats

WHEELS

- Aluminum/Alloy Wheels

PAINT

- Clear Coat Paint

OTHER

- Fog Lamps

TRUCK

- Rear Step Bumper
- Trailer Hitch
- Trailer Package
- Power Trunk/Gate Release

Get live updates at [Redacted]

Preliminary Estimate

Customer: [REDACTED]

2016 CHEV Silverado 1500 LT2 Crew Cab 143.5" WB 4WD 4D SHORT 8-5.3L Gasoline Direct Injection

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		CAB					
2	*	Rpr RT Uniside assy				s 4.0	2.5
3		Add for Clear Coat					1.0
4		FRONT DOOR					
5	*	Rpr RT Outer panel double & crew cab				6.5	2.4
6		Overlap Major Non-Adj. Panel					-0.2
7		Add for Clear Coat					0.4
8	R&I	RT Belt molding double & crew cab black				0.3	
9	Repl	RT Nameplate "SILVERADO"	15129652	1	64.95	0.3	
10	Repl	RT Body side mldg double & crew cab body color	22775441	1	124.38	0.3	0.6
11		Overlap Minor Panel					-0.2
12		Add for Clear Coat					0.1
13	R&I	RT R&I mirror				0.3	
14	R&I	RT Handle, outside black				0.3	
15	R&I	RT R&I trim panel				0.4	
16		REAR DOOR					
17	#	Repl COVER CAR		1	7.00 T	0.3	
18	*	Rpr RT Outer panel				3.5	2.4
19		Overlap Major Non-Adj. Panel					-0.2
20		Add for Clear Coat					0.4
21	R&I	RT Belt molding black				0.3	
22	Repl	RT Body side mldg body color	22775448	1	103.95	0.3	0.6
23		Overlap Minor Panel					-0.2
24		Add for Clear Coat					0.1
25	R&I	RT Handle, outside black				0.3	
26	R&I	RT R&I trim panel				0.4	
27	#	Repl COLORSAND & BUFF		1		1.0	
28	#	Repl TINT COLOR		1		1.0	
29	#	Repl GRAVEL GAURD		1	10.00 T	0.5	
SUBTOTALS					310.28	20.0	9.7



Preliminary Estimate

Customer: [REDACTED]

2016 CHEV Silverado 1500 LT2 Crew Cab 143.5" WB 4WD 4D SHORT 8-5.3L Gasoline Direct Injection

ESTIMATE TOTALS

Category	Basis			Rate	Cost \$
Parts					293.28
Body Labor	20.0 hrs	@	\$ 54.00 /hr		1,080.00
Paint Labor	9.7 hrs	@	\$ 54.00 /hr		523.80
Paint Supplies	9.7 hrs	@	\$ 38.00 /hr		368.60
Miscellaneous					17.00
Subtotal					2,282.68
Sales Tax	\$ 678.88	@	7.7500 %		52.61
Grand Total					2,335.29
Deductible					0.00
CUSTOMER PAY					0.00
INSURANCE PAY					2,335.29

MyPriceLink Estimate ID / Quote ID:

502989023824887808 / 40545818

THIS IS A PRELIMINARY ESTIMATE, ADDITIONAL CHANGES TO THE ESTIMATE MAY BE REQUIRED FOR THE ACTUAL REPAIR.

FOR YOUR PROTECTION CALIFORNIA LAW REQUIRES THE FOLLOWING TO APPEAR ON THIS FORM: ANY PERSON WHO KNOWINGLY PRESENTS FALSE OR FRAUDULENT CLAIM FOR THE PAYMENT OF A LOSS IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON.

THE FOLLOWING IS A LIST OF ABBREVIATIONS OR SYMBOLS THAT MAY BE USED TO DESCRIBE WORK TO BE DONE OR PARTS TO BE REPAIRED OR REPLACED:

MOTOR ABBREVIATIONS/SYMBOLS: D=DISCONTINUED PART, A=APPROXIMATE PRICE. LABOR TYPES: B=BODY LABOR, D=DIAGNOSTIC, E=ELECTRICAL, F=FRAME, G=GLASS, M=MECHANICAL, P=PAINT LABOR, S=STRUCTURAL, T=TAXED MISCELLANEOUS, X=NON TAXED MISCELLANEOUS. CCC ONE: ADJ=ADJACENT, ALGN=ALIGN, A/M=AFTERMARKET, BLND=BLEND, CAPA=CERTIFIED AUTOMOTIVE PARTS ASSOCIATION, D&R=DISCONNECT AND RECONNECT, EST=ESTIMATE, EXT. PRICE=UNIT PRICE MULTIPLIED BY THE QUANTITY, INCL=INCLUDED, MISC=MISCELLANEOUS, NAGS=NATIONAL AUTO GLASS SPECIFICATIONS, NON-ADJ=NON ADJACENT, O/H=OVERHAUL, OP=OPERATION, NO=LINE NUMBER, QTY=QUANTITY, RECOND=RECONDITION, REFN=REFINISH, REPL=REPLACE, R&I=REMOVE AND INSTALL, R&R=REMOVE AND REPLACE, RPR=REPAIR, RT=RIGHT, SECT=SECTION, SUBL=SUBLET, LT=LEFT, W/O=WITHOUT, W/_=WITH/_ SYMBOLS: #=MANUAL LINE ENTRY, *=OTHER [IE..MOTORS DATABASE INFORMATION WAS CHANGED], **=DATABASE LINE WITH AFTERMARKET, N=NOTES ATTACHED TO LINE. OPT OEM=ORIGINAL EQUIPMENT MANUFACTURER PARTS EITHER OPTIONALLY SOURCED OR OTHERWISE PROVIDED WITH SOME UNIQUE PRICING OR DISCOUNT.

"CURE TIME" MEANS THE LENGTH OF TIME THAT, PER THE ADHESIVE MANUFACTURER, THE WINDSHIELD ADHESIVE NEEDS TO CURE UNTIL THE WINDSHIELD CAN PROPERLY FUNCTION AS A SAFETY DEVICE PURSUANT TO THE FEDERAL MOTOR VEHICLE SAFETY STANDARDS AND THE VEHICLE MANUFACTURER'S SPECIFICATIONS.

Preliminary Estimate

Customer: 

2016 CHEV Silverado 1500 LT2 Crew Cab 143.5" WB 4WD 4D SHORT 8-5.3L Gasoline Direct Injection

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide DR1GH14, CCC Data Date 12/10/2018, and potentially other third party sources of data; and (b) the parts presented are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2019 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

2016 SILVERADO 1500 4WD LT CREW		GENERAL MOTORS LLC
G1K DEEP OCEAN BLUE METALLIC	/V8G	
H0U JET BLACK		RENAISSANCE CENTER
ORDER NO. [REDACTED] TRE	STOCK NO.	DETROIT MI 48243-1114
VIN 3GC UKRE C8 GG [REDACTED]		VEHICLE INVOICE [REDACTED]
*****9700*****13*202655		
MODEL & FACTORY OPTIONS	MSRP	INV AMT RETAIL - STOCK
CK15543 SILVERADO 1500 4WD LT CRE	41965.00	39027.46 INVOICE 06/27/16
CGN SPRAY-ON BED LINER	495.00	450.45 SHIPPED 06/26/16
C5Z 7,200 LB GVW RATING	N/C	N/C EXP I/T 07/08/16
GU6 REAR AXLE 3.42 RATIO	N/C	N/C INT COM 07/08/16
G1K DEEP OCEAN BLUE METALLIC	395.00	359.45 PRC EFF 06/26/16
I06 CHEVROLET MYLINK AUDIO SYSTEM	495.00	450.45 KEYS V1725 V1725
W/ 8" DIAGONAL COLOR TOUCH		WFP-S QTR OPT-1
AND NAVIGATION		BANK: ALLY - 061
KA1 DRIVER & FRONT PASSENGER HEATED SEATS	250.00	227.50 CHG-TO 20-265
L83 ENGINE, 5.3L V8 ECOTEC3	1195.00	1087.45 SHIP WT: 5433
MYC TRANSMISSION, 6 SPD AUTOMATIC	N/C	N/C HP: 45.7
PDU ALL STAR EDITION	2380.00	2165.80 GVWR: 7200
* TRAILERING EQUIPMENT PKG INCL		GAWR.FT: 3950
AUTO LOCKING REAR		GAWR.RR: 3950
DIFFERENTIAL		EMPLOY: 44399.99
* PWR SEAT ADJUSTER, DRIVER		SUPPLR: 46191.86
* LED FRONT FOG LAMPS		NTR: 1/2
* AIR CONDITIONING,		EMPINC: 2734.14
DUAL ZONE CLIMATE CONTROL		SUPINC: 942.27
* STEERING COLUMN,		
TILT & TELESCOPING		
* REMOTE VEHICLE START		
* REAR VISION CAMERA		
* REAR WINDOW DEFROSTER		
* POWER OUTLET, 110-VOLT AC		
PZX WHEELS, 18" BRIGHT-MACHINED ALUMINUM	345.00	313.95
RBX 18" TIRES, ALL TERRAIN	200.00	182.00
SFZ BLACK BOWTIE EMBLEMS PACKAGE (DEALER INSTALLED)	185.00	168.35
UF2 LED LIGHTING, CARGO BOX	125.00	113.75
UQA BOSE AUDIO SYSTEM	500.00	455.00
VAV FLOOR MATS, ALL WEATHER FRONT AND REAR (DEALER INSTALLED)	160.00	145.60
VBJ UNDERSEAT STORAGE (DEALER INSTALLED)	230.00	209.30
VQZ POLISHED EXHAUST TIP (DEALER INSTALLED)	135.00	122.85
YF5 50-STATE EMISSIONS	N/C	N/C
1SZ ALL STAR EDITION PACKAGE DISCOUNT	750.00-	682.50-

** CONTINUED ON PAGE 2 **

TOM BELL CHEVROLET		GENERAL MOTORS LLC
2016 SILVERADO 1500 4WD LT CREW		
G1K DEEP OCEAN BLUE METALLIC	/V8G	
H0U JET BLACK		RENAISSANCE CENTER
ORDER NO. TMBD7F/TRE	STOCK NO.	DETROIT MI 48243-1114

VIN 3GC UKRE C8 GG [REDACTED]

VEHICLE INVOICE [REDACTED]

*****9700*****13*20265S

MODEL & FACTORY OPTIONS

MSRP INV AMT RETAIL - STOCK

** CONTINUED FROM PAGE 1 **

TOTAL MODEL & OPTIONS	48305.00	44796.86	ACT 237	44542.71
DESTINATION CHARGE	1195.00	1195.00	H/B 261	1449.15
DEALER IMR CONTRIBUTION		483.05	ADV 261	483.05
LMA GROUP CONTRIBUTION		483.05	EXP 65A	483.05

TOTAL	49500.00	46957.96	PAY 310	46957.96
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MEMO: TOTAL LESS HOLDBACK AND
 APPROX WHOLESALE FINANCE CREDIT 44879.33

 INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER
 REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO
 DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY ALLY.

TOM BELL CHEVROLET

REMIT TO ALLY NO. 061
 VIN 3GCUKREC8GG [REDACTED]
 \$ 46957.96 INV [REDACTED]
 DUE 07/08/16 DEALER 20-265

VIN: 3GCUKREC8GG [REDACTED]

Date: 11/27/2018 4:49:32 PM

DTCs Read

Code	Description	Failure Code	Status
B318A	Left Rear Window Switch	02 - short to ground	History
B1325	Control Module Power Circuit	03 - voltage below threshold	History
U0164	Lost Communication with HVAC Control Module	00 - no additional information	History
B127E	Front Video Display Output Signal	00 - no additional information	History

Spinner Repair Estimate

Repair for vacuum pump

Labor Operation 4023850

Labor Time 2.2 hours

Warranty Labor Rate \$125.28

Part #12669488

Parts Cost \$170.76

Total Labor Charge \$275.61

Total Parts Charge \$170.76

Total Repair Charge \$446.37