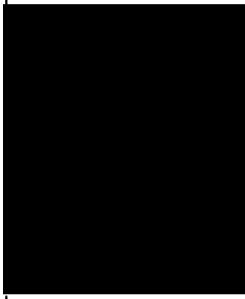


| Category            |       |   |                 | FileID  | Summary  | Causal/contributing factors | Toyota's Assessment                       | Summary of the significant underlying facts and evidence   | Caption | Parties | Court | Docket No. | Date Filed |
|---------------------|-------|---|-----------------|---|--|-----------------------------|---|--|---------|---------|-------|------------|------------|
| Legal Related Claim | Crash | - | Property Damage |  | The customer stated that the steering wheel came off while he was driving on the freeway and the vehicle started going to the left and hit the center divider. | Vehicle went to the left    | Prior Damage found during FTS inspection. | <p>26 May 2009: FTS performed an investigation on this vehicle. He states "The front of the left side rocker panel was displaced rearward and upward. The soil marks beneath the panel suggest this damage occurred prior to the incident." " Defects to the steering component could not be determined. However, the component damage appeared to be consistent with the expected detachments that would occur during a frontal collision where the driver would impact the steering assembly."</p> <p>No recovery, parts, or other evaluation performed.</p> |         |         |       |            |            |