



Legal C1C Report

Customer Information

Customer: [REDACTED]	Address: [REDACTED] USA
Home Phone: ([REDACTED])	Cell Phone: [REDACTED] Work Phone: [REDACTED]

Vehicle Information

Vin: [REDACTED] Short VIN: [REDACTED] Franchise: SPNR Model: M1PV126 Mile: 22478.0000000 Roadside Eligibility: Y Sale At Dealer:	Year: 2016 Exterior Color: Obsidian Black Interior Color: VY2 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: [REDACTED] Warranty Start Date: 04/22/2016 Roadside Ext Date: Radio Code: Last Selling Dealer: GRAND BLANC MOTORCARS, LTD. Last Servicing Dealer: GRAND BLANC MOTORCARS, LTD.
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: SPNR Model: M1PV126 Mile: 22478.0000000 Roadside Eligibility: Y Sale At Dealer:	Year: 2016 Exterior Color: Obsidian Black Interior Color: VY2 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: [REDACTED] Warranty Start Date: 04/22/2016 Roadside Ext Date: Radio Code: Last Selling Dealer: GRAND BLANC MOTORCARS, LTD. Last Servicing Dealer: GRAND BLANC MOTORCARS, LTD.
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: SPNR Model: M2CAE6 Mile: 3859.0000000 Roadside Eligibility: Y Sale At Dealer:	Year: 2017 Exterior Color: Interior Color: Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: [REDACTED] Warranty Start Date: 10/02/2017 Roadside Ext Date: Radio Code: Last Selling Dealer: GRAND BLANC MOTORCARS, LTD. Last Servicing Dealer: GRAND BLANC MOTORCARS, LTD.

Vin: [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Obsidian Black	Transmission: [REDACTED]
Franchise: SPNR	Interior Color: VY2	Warranty Start Date: 04/22/2016
Model: M1PV126	Engine: [REDACTED]	Roadside Ext Date:
Mile: 22478.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: GRAND BLANC MOTORCARS, LTD.
Sale At Dealer:		Last Servicing Dealer: GRAND BLANC MOTORCARS, LTD.

Vin: [REDACTED]	Year: 2017	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color:	Transmission: [REDACTED]
Franchise: SPNR	Interior Color:	Warranty Start Date: 10/02/2017
Model: M2CAE6	Engine: [REDACTED]	Roadside Ext Date:
Mile: 3859.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: GRAND BLANC MOTORCARS, LTD.
Sale At Dealer:		Last Servicing Dealer: GRAND BLANC MOTORCARS, LTD.

Service Request [REDACTED] (**Vehicle Owner:** [REDACTED])

Service Request ID: [REDACTED]	Vehicle Location Street:	Agent Name: [REDACTED]
Last Name: [REDACTED]	City:	Agent ID: [REDACTED]
First Name: [REDACTED]	State:	Agent Phone:
Open: 06/22/2017 12:57:55 PM	Zip Code:	Agent Email: [REDACTED]
Status: Closed	Phone: ([REDACTED])	

Vehicle Information

Vin: [REDACTED]	Year: 2016	Model: M1PV126
Color: Obsidian Black	Franchise: SPNR	Rap Eligibility: Eligible
Miles: 13000		

Issue Code/ Summary

Date Closed: 06/22/2017 01:11:02 PM	Type: Inquiry	Sub Type: Vehicle
Area: Customer Care		
Detail Code: Warranty Coverage		
Summary: PPM NVLW		

Activity Information

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
██████████	██████████	06/22/2017 01:04:43 PM	Call - Inbound	Done		██████████	██████████	██████████		██████████

Activity Comment:

customer inquired seeking to xfer ppm to her name. Writer advised PPM can only be xferred through a private party sale. customer purchased vehicle from ISP.

cust also wanted to confirm warranty on vehicle.

writer advied 3y/36k mile warranty.

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
██████████	██████████	06/22/2017 12:57:55 PM	Call - Inbound	Done			██████████	██████████		██████████

Activity Comment:

Inbound Call - Log - ██████████ DNIS = ██████ | Data_A= ██████████ Data_B= ██████████ | Data_C ██████ Data_D= ██████ Data_E= |Time-6/22/2017 12:57:54 PM |CH ██████████

Service Request [REDACTED] (Vehicle Owner: [REDACTED])

Service Request ID: [REDACTED]	Vehicle Location Street: [REDACTED]	Agent Name: [REDACTED]
Last Name: [REDACTED]	City: [REDACTED]	Agent ID: [REDACTED]
First Name: Ann Marie	State: [REDACTED]	Agent Phone: [REDACTED]
Open: 02/01/2018 06:58:09 AM	Zip Code: [REDACTED]	Agent Email: [REDACTED]
Status: Closed	Phone: ([REDACTED])	

Vehicle Information

Vin: [REDACTED]	Year: 2016	Model: M1PV126
Color: Obsidian Black	Franchise: SPNR	Rap Eligibility: Eligible
Miles: 24000		

Issue Code/ Summary

Date Closed: 02/03/2018 06:01:55 AM	Type: Break Down	Sub Type: Tow Non Accident
Area: Roadside		
Detail Code: Odor		
Summary: metris		

Activity Information

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
[REDACTED]	[REDACTED]	02/01/2018 07:24:15 AM	Tow Notification	System Closed			[REDACTED]	[REDACTED]		[REDACTED]

Activity Comment:**Destination Location: Dealer. Vendor Reference Number: [REDACTED] Vendor: NSD**

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
[REDACTED]	[REDACTED]	02/01/2018 06:59:31 AM	Page Vendor	System Closed	Acknowledged VRU	[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]

Activity Comment:**What is the reason for the tow? Tow Non Accident- Odor****Customer status or information about circumstance:****Will the transmission go into neutral:y****Is the steering locked and if yes, are the front wheels turned or facing straight?:n****Has an MB RAP Tech been on site: n**

Will someone be with the vehicle for the tow:y

Is the customer riding with vendor (No more than 2 people max):n

Is Customer at home?y

Is the vehicle at a safe location OR side of the road:y

Is the car in a parking garage/ or home garage (What is clearance?)n

Dealer Overnight Dropbox: Yes

Location of drop box:BTWN SRV DRS 1&2 BLK BOX 24HRS

Dealer Servicing Hours:

If vehicle is a sprinter, is it up-fitted? Is it an RV? metris van

What is height & weight of the Sprinter?

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
		02/01/2018 06:58:09 AM	Call - Inbound	System Closed						

Activity Comment:

Inbound Call - Log - ANI =