



Mercedes-Benz

Legal C1C Report**Customer Information**

Customer: [REDACTED]	[REDACTED]
[REDACTED]	Cell Phone: [REDACTED] Work Phone: [REDACTED]

Vehicle Information

Vin: WD4PG2EE0G [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: G3082580	Exterior Color: Brilliant Silver	Transmission: 72299406456333
Franchise: SPNR	Interior Color: VU9	Warranty Start Date: 10/31/2016
Model: M1PV126	Engine: 27492030462078	Roadside Ext Date:
Mile: 30981.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF WICHITA
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF WICHITA

Vin: WD4PG2EE0 [REDACTED]	Year: 2016	Status: NORMAL
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Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF WICHITA

Service Request 1-1055125368

Service Request ID: 1-1055125368	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]

Vehicle Information

Vin: WD4PG2EE0G3082580
 Color: Brilliant Silver
 Miles: 24113

Year: 2016
 Franchise: SPNR

Model: M1PV126
 Rap Eligibility: Eligible

Issue Code/ Summary

Date Closed: 02/10/2018 06:01:36 AM
 Area: Roadside
 Detail Code: Odor
 Summary:

Type: Break Down

Sub Type: Tow Non Accident

Activity Information

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
1-1055125368	11055129749	02/08/2018 10:57:24 AM	Tow Notification	System Closed						

Activity Comment:

Destination Location: Dealer. Vendor Reference Number: 5404549, Vendor: NSD

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
1-1055125368	11055125464	02/08/2018 10:42:41 AM	Page Vendor	System Closed	Acknowledged VRU					

Activity Comment:

What is the reason for the tow? Tow Non Accident- Odor -smell of gas but no fuel is leaking

Customer status or information about circumstance:

Will the transmission go into neutral:yes but cust does not want to start vehicle due to the odor

Is the steering locked and if yes, are the front wheels turned or facing straight?:

Has an MB RAP Tech been on site: no

Will someone be with the vehicle for the tow:yes

Is the customer riding with vendor (No more than 2 people max):no

Is Customer at home?yes

Is the vehicle at a safe location OR side of the road:

Is the car in a parking garage/ or home garage (What is clearance?)home garage

Dealer Overnight Dropbox: Yes

Location of drop box:service area

Dealer Servicing Hours:**If vehicle is a sprinter, is it up-fitted? Is it an RV?****What is height & weight of the Sprinter? 17' long 8 ' high**

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
1-1055125368	11055125403	02/08/2018 10:39:08 AM	Call - Inbound	System Closed						

Activity Comment:**Inbound Call - Log - ANI =**