



Legal C1C Report

Customer Information

Customer:		
	Cell Phone:	Work Phone:

Vehicle Information

Vin: 4JGBB86E49 Short VIN: Franchise: MERZ Model: ML350W4 Mile: 81132.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2009 Exterior Color: Pewter Interior Color: 154 Engine: 27296731083862 Fuel: Preferred Dealer:	Status: NORMAL Transmission: 72290602002605 Warranty Start Date: 10/31/2008 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF FLORENCE Last Servicing Dealer: MERCEDES-BENZ OF MASSAPEQUA
Vin: WDBUF87X2 Short VIN: Franchise: MERZ Model: E 350 4MATIC Mile: 68905.0000000 Roadside Eligibility: Y Sale At Dealer:	Year: 2007 Exterior Color: Black Interior Color: 827 Engine: 27297230464988 Fuel: Preferred Dealer:	Status: NORMAL Transmission: 72267606653462 Warranty Start Date: 10/16/2006 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF ROCKVILLE CENTRE Last Servicing Dealer: MERCEDES-BENZ OF ROCKVILLE CENTRE
Vin: WDBUF87X2 Short VIN: Franchise: MERZ Model: E 350 4MATIC Mile: 68905.0000000 Roadside Eligibility: Y Sale At Dealer:	Year: 2007 Exterior Color: Black Interior Color: 827 Engine: 27297230464988 Fuel: Preferred Dealer:	Status: NORMAL Transmission: 72267606653462 Warranty Start Date: 10/16/2006 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF ROCKVILLE CENTRE Last Servicing Dealer: MERCEDES-BENZ OF ROCKVILLE CENTRE

Vin: 4JGCB65E46 [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: R350 Mile: 50895.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2006 Exterior Color: Obsidian Black Interior Color: 201 Engine: 27296730314278 Fuel: Preferred Dealer:	Status: WARRANTY VOIDED Transmission: 72290600581500 Warranty Start Date: 05/01/2006 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA Last Servicing Dealer: SOVEREIGN MOTOR CARS LTD.
Vin: 4JGCB65E76 [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: R350 Mile: 91259.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2006 Exterior Color: Pewter Interior Color: 104 Engine: 27296730329430 Fuel: Preferred Dealer:	Status: NORMAL Transmission: 72290600564087 Warranty Start Date: 05/30/2006 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA Last Servicing Dealer: MERCEDES-BENZ OF MASSAPEQUA
Vin: WDBLK65G32T [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: CLK320A Mile: 46806.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2002 Exterior Color: Brilliant Silver Interior Color: 218 Engine: 11294031192865 Fuel: Preferred Dealer:	Status: NORMAL Transmission: 72261803409942 Warranty Start Date: 04/26/2002 Roadside Ext Date: Radio Code: 32552 Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA Last Servicing Dealer: SUNRISE MOTORS, LLC
Vin: 4JGDA5HB3CA [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: ML350W4 Mile: 52804.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2012 Exterior Color: Iridium Silver Interior Color: 105 Engine: 27695530031474 Fuel: Preferred Dealer:	Status: NORMAL Transmission: 72290603495217 Warranty Start Date: 10/27/2011 Roadside Ext Date: Radio Code: Last Selling Dealer: LUXURY IMPORTS OF BOWLING GREEN Last Servicing Dealer: MERCEDES-BENZ OF ROCKVILLE CENTRE
Vin: 4JGCB65E08 [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: R350V4 Mile: 95869.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2008 Exterior Color: Capri Blue Interior Color: 144 Engine: 27296730767877 Fuel: Preferred Dealer:	Status: REQUIRES SPOM REVIEW Transmission: 72290601458506 Warranty Start Date: 07/31/2008 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA Last Servicing Dealer: MERCEDES-BENZ OF MASSAPEQUA

Vin: 4JGCB65E08 [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: R350V4 Mile: 95869.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2008 Exterior Color: Capri Blue Interior Color: 144 Engine: 27296730767877 Fuel: Preferred Dealer:	Status: REQUIRES SPOM REVIEW Transmission: 72290601458506 Warranty Start Date: 07/31/2008 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA Last Servicing Dealer: MERCEDES-BENZ OF MASSAPEQUA
Vin: 4JGDA5HB3C [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: ML350W4 Mile: 52804.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2012 Exterior Color: Iridium Silver Interior Color: 105 Engine: 27695530031474 Fuel: Preferred Dealer:	Status: NORMAL Transmission: 72290603495217 Warranty Start Date: 10/27/2011 Roadside Ext Date: Radio Code: Last Selling Dealer: LUXURY IMPORTS OF BOWLING GREEN Last Servicing Dealer: MERCEDES-BENZ OF ROCKVILLE CENTRE
Vin: 4JGCB65E0 [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: R350V4 Mile: 95869.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2008 Exterior Color: Capri Blue Interior Color: 144 Engine: 27296730767877 Fuel: Preferred Dealer:	Status: REQUIRES SPOM REVIEW Transmission: 72290601458506 Warranty Start Date: 07/31/2008 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA Last Servicing Dealer: MERCEDES-BENZ OF MASSAPEQUA
Vin: 4JGCB65E46A [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: R350 Mile: 50895.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2006 Exterior Color: Obsidian Black Interior Color: 201 Engine: 27296730314278 Fuel: Preferred Dealer:	Status: WARRANTY VOIDED Transmission: 72290600581500 Warranty Start Date: 05/01/2006 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA Last Servicing Dealer: SOVEREIGN MOTOR CARS LTD.
Vin: WDDKK7DF2DF [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: E550A Mile: 20792.0000000 Roadside Eligibility: Y Sale At Dealer:	Year: 2013 Exterior Color: Diamond Silver Interior Color: 254 Engine: 27892230083594 Fuel: Preferred Dealer:	Status: NORMAL Transmission: 72290904563669 Warranty Start Date: 04/03/2013 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ MANHATTAN, INC. Last Servicing Dealer: MERCEDES-BENZ MANHATTAN, INC.

Vin: WD3PG2EAS[REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission: 72299406901785
Franchise: SPNR	Interior Color: VY2	Warranty Start Date: 05/05/2017
Model: M1CA126	Engine: 27492030655917	Roadside Ext Date:
Mile: 23796.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF MASSAPEQUA
Vin: WD3PG2EAXG[REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission: 72299414177409
Franchise: SPNR	Interior Color: VY2	Warranty Start Date: 05/05/2017
Model: M1CA126	Engine: 27492030664301	Roadside Ext Date:
Mile: 3411.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF MASSAPEQUA
Vin: 4JGDF6EE0H[REDACTED]4	Year: 2017	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Steel Grey	Transmission: 72503400312475
Franchise: MERZ	Interior Color: 111	Warranty Start Date: 08/22/2017
Model: GLS450W4	Engine: 27682130362577	Roadside Ext Date:
Mile: 5.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF SOUTHAMPTON
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF SOUTHAMPTON
Vin: WD3PG2EA2H[REDACTED]	Year: 2017	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color:	Transmission: 72299414319886
Franchise: SPNR	Interior Color:	Warranty Start Date: 04/18/2018
Model: MMCA2G	Engine: 27492031004098	Roadside Ext Date:
Mile: 0E-7	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF MASSAPEQUA

Service Request 1-1017840456 (Vehicle [REDACTED])

Service Request ID: 1-1017840456	Vehicle Location Street: [REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]

Vehicle Information

Vin: WD3PG2EAX [REDACTED]	Year: 2016	Model: M1CA126
Color: Arctic White	Franchise: SPNR	Rap Eligibility: Eligible
Miles:		

Issue Code/ Summary

Date Closed: 12/29/2017 06:01:59 AM	Type: Break Down	Sub Type: Tow Non Accident
Area: Roadside		
Detail Code: System leaks		
Summary:		

Activity Information

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
1-1017840456	11018041141	12/27/2017 05:02:26 PM	Call - Inbound Documentation	System Closed		[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]@mbusa.com

Activity Comment:

tony called to change drop off location, writer advised cust has not called. tony will contact cust for update, writer advised tony from urgently cust must take veh to mb dealership or he has to call back to pay for the tow, tony agree and will call back if drop is private location

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
1-1017840456	11017878160	12/27/2017 02:53:30 PM	Tow Notification	System Closed			[REDACTED]	[REDACTED]		[REDACTED]com

Activity Comment:

Destination Location: Dealer. Vendor Reference Number: 482835, Vendor: Urgently

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
1-1017840456	11017840706	12/27/2017 02:30:09 PM	Page Vendor	System Closed	Acknowledged VRU	David Kliers	[REDACTED]	[REDACTED]		[REDACTED]

Activity Comment:

What is the reason for the tow? Tow Non Accident- System leaks

Customer status or information about circumstance:

Will the transmission go into neutral:Y

Is the steering locked and if yes, are the front wheels turned or facing straight?:N

Has an MB RAP Tech been on site: N

Will someone be with the vehicle for the tow:Y

Is the customer riding with vendor (No more than 2 people max):N

Is Customer at home?N

Is the vehicle at a safe location OR side of the road: [REDACTED]

Is the car in a parking garage/ or home garage (What is clearance?)

Dealer Overnight Dropbox: No

Location of drop box:Tow drop offs 7A-6:45P Mon.-Fri., Sat. 5

Dealer Servicing Hours:

If vehicle is a sprinter, is it up-fitted? Is it an RV?

What is height & weight of the Sprinter?Metric 9,000 pds on the street

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
1-1017840456	11017840461	12/27/2017 02:26:14 PM	Call - Inbound	System Closed			[REDACTED]	[REDACTED]		[REDACTED]

Activity Comment:

Inbound Call - Log - ANI =