



Mercedes-Benz

Legal C1C Report

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Customer Information

Customer: [REDACTED]	Address: [REDACTED]
Home Phone: [REDACTED]	Cell Phone: [REDACTED] Work Phone: [REDACTED]

Vehicle Information

Vin: 4[REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: ML350W2 Mile: 29163.0000000 Roadside Eligibility: Y Sale At Dealer:	Year: 2014 Exterior Color: Polar White Interior Color: 105 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: [REDACTED] Warranty Start Date: 09/24/2013 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF BUCKHEAD Last Servicing Dealer: MERCEDES-BENZ OF BUCKHEAD
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: ML350W2 Mile: 29163.0000000 Roadside Eligibility: Y Sale At Dealer:	Year: 2014 Exterior Color: Polar White Interior Color: 105 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: [REDACTED] Warranty Start Date: 09/24/2013 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF BUCKHEAD Last Servicing Dealer: MERCEDES-BENZ OF BUCKHEAD
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: ML350W2 Mile: 29163.0000000 Roadside Eligibility: Y Sale At Dealer:	Year: 2014 Exterior Color: Polar White Interior Color: 105 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: [REDACTED] Warranty Start Date: 09/24/2013 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF BUCKHEAD Last Servicing Dealer: MERCEDES-BENZ OF BUCKHEAD

Vin: [REDACTED]	Year: 2015	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic white	Transmission: [REDACTED]
Franchise: MERZ	Interior Color: 804	Warranty Start Date: 12/06/2014
Model: GLA250W4	Engine: [REDACTED]	Roadside Ext Date:
Mile: 41741.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF CHANTILLY
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF BUCKHEAD
Vin: [REDACTED]	Year: 2015	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic white	Transmission: [REDACTED]
Franchise: MERZ	Interior Color: 804	Warranty Start Date: 12/06/2014
Model: GLA250W4	Engine: [REDACTED]	Roadside Ext Date:
Mile: 41741.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF CHANTILLY
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF BUCKHEAD
Vin: [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission: [REDACTED]
Franchise: SPNR	Interior Color: VY2	Warranty Start Date: 01/23/2016
Model: M1CA126	Engine: [REDACTED]	Roadside Ext Date:
Mile: 35534.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF BUCKHEAD
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF BUCKHEAD
Vin: [REDACTED]	Year: 2015	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Mountain Grey	Transmission: [REDACTED]
Franchise: MERZ	Interior Color: 651	Warranty Start Date: 02/19/2015
Model: CLA250C	Engine: [REDACTED]	Roadside Ext Date:
Mile: 7405.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF BUCKHEAD
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF BUCKHEAD
Vin: [REDACTED]	Year: 2015	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Mountain Grey	Transmission: [REDACTED]
Franchise: MERZ	Interior Color: 651	Warranty Start Date: 02/19/2015
Model: CLA250C	Engine: [REDACTED]	Roadside Ext Date:
Mile: 7405.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF BUCKHEAD
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF BUCKHEAD

Vin: [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission: [REDACTED]
Franchise: SPNR	Interior Color: VY2	Warranty Start Date: 01/23/2016
Model: M1CA126	Engine: [REDACTED]	Roadside Ext Date:
Mile: 35534.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF BUCKHEAD
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF BUCKHEAD
Vin: [REDACTED]	Year: 2015	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Mountain Grey	Transmission: [REDACTED]
Franchise: MERZ	Interior Color: 651	Warranty Start Date: 02/19/2015
Model: CLA250C	Engine: [REDACTED]	Roadside Ext Date:
Mile: 7405.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF BUCKHEAD
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF BUCKHEAD
Vin: [REDACTED]	Year: 2015	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic white	Transmission: [REDACTED]
Franchise: MERZ	Interior Color: 804	Warranty Start Date: 12/06/2014
Model: GLA250W4	Engine: [REDACTED]	Roadside Ext Date:
Mile: 41741.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF CHANTILLY
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF BUCKHEAD

Service Request [REDACTED] 6 (Vehicle Owner: [REDACTED])

Service Request ID: [REDACTED]	Vehicle Location Street: [REDACTED]	Agent Name: [REDACTED]
Last Name: [REDACTED]	City: [REDACTED]	Agent ID: [REDACTED]
First Name: [REDACTED]	State: [REDACTED]	Agent Phone: [REDACTED]
Open: 12/29/2017 08:22:31 AM	Zip Code: [REDACTED]	Agent Email: [REDACTED]
Status: Closed	Phone: [REDACTED]	

Vehicle Information

Vin: [REDACTED]	Year: 2016	Model: M1CA126
Color: Arctic White	Franchise: SPNR	Rap Eligibility: Eligible
Miles:		

Issue Code/ Summary

Date Closed: 12/31/2017 06:00:52 AM

Type: Break Down

Sub Type: Tow Non Accident

Area: Roadside

Detail Code: Leaks

Summary:

Activity Information

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
		12/29/2017 08:48:54 AM	Tow Notification	System Closed						

Activity Comment:**Destination Location: Dealer. Vendor Reference Number: 5300451, Vendor: NSD**

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
		12/29/2017 08:24:55 AM	Page Vendor	System Closed	Acknowledged VRU					

Activity Comment:**What is the reason for the tow? Tow Non Accident- Leaks****Customer status or information about circumstance:****Will the transmission go into neutral:y****Is the steering locked and if yes, are the front wheels turned or facing straight?:n****Has an MB RAP Tech been on site: n****Will someone be with the vehicle for the tow:y****Is the customer riding with vendor (No more than 2 people max):n****Is Customer at home?y****Is the vehicle at a safe location OR side of the road:safe****Is the car in a parking garage/ or home garage (What is clearance?)n****Dealer Overnight Dropbox: Yes****Location of drop box:To the lft when facing bldg frm Piedmont****Dealer Servicing Hours:****If vehicle is a sprinter, is it up-fitted? Is it an RV?no, cargo metris****What is height & weight of the Sprinter?****H- 75"****L- 202"****W-8000lbs**

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
██████████	██████████	12/29/2017 08:22:31 AM	Call - Inbound	System Closed			██████████	██████		██████████

Activity Comment:**Inbound Call - Log - ANI =** ██████████