



Mercedes-Benz

Legal C1C Report

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Customer Information

Customer: [REDACTED]	Address: [REDACTED]
Home Phone: [REDACTED]	Cell Phone: [REDACTED] Work Phone: [REDACTED]

Vehicle Information

Vin: [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: ML350W4 Mile: 81132.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2009 Exterior Color: Pewter Interior Color: 154 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: [REDACTED] Warranty Start Date: 10/31/2008 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF FLORENCE Last Servicing Dealer: MERCEDES-BENZ OF MASSAPEQUA
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: E 350 4MATIC Mile: 68905.0000000 Roadside Eligibility: Y Sale At Dealer:	Year: 2007 Exterior Color: Black Interior Color: 827 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: [REDACTED] Warranty Start Date: 10/16/2006 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF ROCKVILLE CENTRE Last Servicing Dealer: MERCEDES-BENZ OF ROCKVILLE CENTRE
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: E 350 4MATIC Mile: 68905.0000000 Roadside Eligibility: Y Sale At Dealer:	Year: 2007 Exterior Color: Black Interior Color: 827 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: [REDACTED] Warranty Start Date: 10/16/2006 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF ROCKVILLE CENTRE Last Servicing Dealer: MERCEDES-BENZ OF ROCKVILLE CENTRE

Vin: [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: R350 Mile: 50895.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2006 Exterior Color: Obsidian Black Interior Color: 201 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: WARRANTY VOIDED Transmission: [REDACTED] Warranty Start Date: 05/01/2006 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA Last Servicing Dealer: SOVEREIGN MOTOR CARS LTD.
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: R350 Mile: 91259.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2006 Exterior Color: Pewter Interior Color: 104 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: [REDACTED] Warranty Start Date: 05/30/2006 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA Last Servicing Dealer: MERCEDES-BENZ OF MASSAPEQUA
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: CLK320A Mile: 46806.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2002 Exterior Color: Brilliant Silver Interior Color: 218 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: [REDACTED] Warranty Start Date: 04/26/2002 Roadside Ext Date: Radio Code: 32552 Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA Last Servicing Dealer: SUNRISE MOTORS, LLC
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: ML350W4 Mile: 52804.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2012 Exterior Color: Iridium Silver Interior Color: 105 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: [REDACTED] Warranty Start Date: 10/27/2011 Roadside Ext Date: Radio Code: Last Selling Dealer: LUXURY IMPORTS OF BOWLING GREEN Last Servicing Dealer: MERCEDES-BENZ OF ROCKVILLE CENTRE
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: R350V4 Mile: 95869.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2008 Exterior Color: Capri Blue Interior Color: 144 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: REQUIRES SPOM REVIEW Transmission: [REDACTED] Warranty Start Date: 07/31/2008 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA Last Servicing Dealer: MERCEDES-BENZ OF MASSAPEQUA

Vin: [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: R350V4 Mile: 95869.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2008 Exterior Color: Capri Blue Interior Color: 144 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: REQUIRES SPOM REVIEW Transmission: [REDACTED] Warranty Start Date: 07/31/2008 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA Last Servicing Dealer: MERCEDES-BENZ OF MASSAPEQUA
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: ML350W4 Mile: 52804.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2012 Exterior Color: Iridium Silver Interior Color: 105 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: [REDACTED] Warranty Start Date: 10/27/2011 Roadside Ext Date: Radio Code: Last Selling Dealer: LUXURY IMPORTS OF BOWLING GREEN Last Servicing Dealer: MERCEDES-BENZ OF ROCKVILLE CENTRE
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: R350V4 Mile: 95869.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2008 Exterior Color: Capri Blue Interior Color: 144 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: REQUIRES SPOM REVIEW Transmission: [REDACTED] Warranty Start Date: 07/31/2008 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA Last Servicing Dealer: MERCEDES-BENZ OF MASSAPEQUA
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: R350 Mile: 50895.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2006 Exterior Color: Obsidian Black Interior Color: 201 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: WARRANTY VOIDED Transmission: [REDACTED] Warranty Start Date: 05/01/2006 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA Last Servicing Dealer: SOVEREIGN MOTOR CARS LTD.
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: MERZ Model: E550A Mile: 20792.0000000 Roadside Eligibility: Y Sale At Dealer:	Year: 2013 Exterior Color: Diamond Silver Interior Color: 254 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: [REDACTED] Warranty Start Date: 04/03/2013 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ MANHATTAN, INC. Last Servicing Dealer: MERCEDES-BENZ MANHATTAN, INC.

Vin: [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: G3162856	Exterior Color: Arctic White	Transmission: [REDACTED]
Franchise: SPNR	Interior Color: VY2	Warranty Start Date: 05/05/2017
Model: M1CA126	Engine: [REDACTED]	Roadside Ext Date:
Mile: 23796.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF MASSAPEQUA
Vin: [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: G3186673	Exterior Color: Arctic White	Transmission: [REDACTED]
Franchise: SPNR	Interior Color: VY2	Warranty Start Date: 05/05/2017
Model: M1CA126	Engine: [REDACTED]	Roadside Ext Date:
Mile: 3411.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF MASSAPEQUA
Vin: [REDACTED]	Year: 2017	Status: NORMAL
Short VIN: HA753634	Exterior Color: Steel Grey	Transmission: [REDACTED]
Franchise: MERZ	Interior Color: 111	Warranty Start Date: 08/22/2017
Model: GLS450W4	Engine: [REDACTED]	Roadside Ext Date:
Mile: 5.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF SOUTHAMPTON
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF SOUTHAMPTON
Vin: [REDACTED]	Year: 2017	Status: NORMAL
Short VIN: H3288695	Exterior Color:	Transmission: [REDACTED]
Franchise: SPNR	Interior Color:	Warranty Start Date: 04/18/2018
Model: MMCA2G	Engine: [REDACTED]	Roadside Ext Date:
Mile: 0E-7	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF MASSAPEQUA
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF MASSAPEQUA

Service Request 1 [REDACTED] (Vehicle [REDACTED])

Service Request ID: [REDACTED]	Vehicle Location Street: [REDACTED]	Agent Name: [REDACTED]
Last Name: Kliers	City: [REDACTED]	Agent ID: [REDACTED]
First Name: David	State: [REDACTED]	Agent Phone:
Open: 01/30/2018 09:03:29 AM	Zip Code: [REDACTED]	Agent Email [REDACTED]
Status: Closed	Phone: [REDACTED]	

Vehicle Information

Vin: [REDACTED]
 Color: Arctic White
 Miles: 20000

Year: 2016
 Franchise: SPNR

Model: M1CA126
 Rap Eligibility: Eligible

Issue Code/ Summary

Date Closed: 02/01/2018 06:00:47 AM
 Area: Roadside
 Detail Code: Leaks
 Summary:

Type: Break Down

Sub Type: Tow Non Accident

Activity Information

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
[REDACTED]	[REDACTED]	01/30/2018 09:11:35 AM	Tow Notification	System Closed			[REDACTED]	[REDACTED]		[REDACTED]

Activity Comment:

Destination Location: Dealer. Vendor Reference Number: 532834, Vendor: Urgently

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
[REDACTED]	[REDACTED]	01/30/2018 09:07:08 AM	Page Vendor	System Closed	Acknowledged VRU	[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]

Activity Comment:

What is the reason for the tow? Tow Non Accident- Leaks gas - strong odor

Will the transmission go into neutral: YES

Is the steering locked and if yes, are the front wheels turned or facing straight?: NO

Has an MB RAP Tech been on site:

Will someone be with the vehicle for the tow: YES

Is the customer riding with vendor (No more than 2 people max): NO

Is Customer at home?

Is the vehicle at a safe location OR side of the road: YES

Is the car in a parking garage/ or home garage (What is clearance?)

Dealer Overnight Dropbox: No

Location of drop box: No Drop Box

Dealer Servicing Hours:

If vehicle is a sprinter, is it up-fitted? Is it an RV?

What is height & weight of the Sprinter?