



Mercedes-Benz

Legal C1C Report

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Customer Information

Customer: [REDACTED]	Address: [REDACTED]
Home Phone: [REDACTED] 6	Cell Phone: [REDACTED] Work Phone: [REDACTED]

Vehicle Information

Vin: [REDACTED] Short VIN: [REDACTED] Franchise: SPNR Model: MMWC2G Mile: 0E-7 Roadside Eligibility: Y Sale At Dealer:	Year: 2017 Exterior Color: Interior Color: Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: [REDACTED] Warranty Start Date: 07/25/2017 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF HOFFMAN ESTATES Last Servicing Dealer: MERCEDES-BENZ OF HOFFMAN ESTATES
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: SPNR Model: MMWC2G Mile: 0E-7 Roadside Eligibility: Y Sale At Dealer:	Year: 2017 Exterior Color: Interior Color: Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: [REDACTED] Warranty Start Date: 07/25/2017 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF HOFFMAN ESTATES Last Servicing Dealer: MERCEDES-BENZ OF HOFFMAN ESTATES
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: SPNR Model: MMCA2G Mile: 2499.0000000 Roadside Eligibility: Y Sale At Dealer:	Year: 2017 Exterior Color: Interior Color: Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: [REDACTED] Warranty Start Date: 11/04/2017 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF HOFFMAN ESTATES Last Servicing Dealer: MERCEDES-BENZ OF HOFFMAN ESTATES

Vin: [REDACTED] 2	Year: 2017	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color:	Transmission: [REDACTED]
Franchise: SPNR	Interior Color:	Warranty Start Date: 11/04/2017
Model: MMCA2G	Engine: [REDACTED]	Roadside Ext Date:
Mile: 2499.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF HOFFMAN ESTATES
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF HOFFMAN ESTATES

Service Request [REDACTED] (Vehicle Owner: [REDACTED])

Service Request ID: [REDACTED]	Vehicle Location Street: [REDACTED]	Agent Name: [REDACTED]
Last Name: [REDACTED]	City: [REDACTED]	Agent ID: [REDACTED]
First Name: [REDACTED]	State: IL	Agent Phone:
Open: 12/05/2017 12:54:53 PM	Zip Code: [REDACTED]	Agent Email: [REDACTED]m
Status: Closed	Phone: [REDACTED]	

Vehicle Information

Vin: [REDACTED]	Year: 2017	Model: MMCA2G
Color:	Franchise: SPNR	Rap Eligibility: Eligible
Miles:		

Issue Code/ Summary

Date Closed: 12/07/2017 06:00:37 AM	Type: Break Down	Sub Type: Tow Non Accident
Area: Roadside		
Detail Code: Leaks		
Summary: gas leaking		

Activity Information

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
[REDACTED]	[REDACTED]	12/05/2017 01:21:51 PM	Tow Notification	System Closed			[REDACTED]	[REDACTED]		[REDACTED]

Activity Comment:

Destination Location: Dealer. Vendor Reference Number: [REDACTED], Vendor: NSD

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
[REDACTED]	[REDACTED]	12/05/2017 01:01:17 PM	Page Vendor	System Closed	Acknowledged VRU	[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]

Activity Comment:**What is the reason for the tow? Tow Non Accident- Leaks****Customer status or information about circumstance: smelling fuel****Will the transmission go into neutral: yes****Is the steering locked and if yes, are the front wheels turned or facing straight?:****Has an MB RAP Tech been on site:****Will someone be with the vehicle for the tow: yes****Is the customer riding with vendor (No more than 2 people max):2****Is Customer at home? residence of were they are working****weight 6700 lbs 6.5" height Metris Van**

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
		12/05/2017 01:01:15 PM	Call - Inbound	System Closed						

Activity Comment: