



## Legal C1C Report

### Customer Information

|                      |                                               |
|----------------------|-----------------------------------------------|
| Customer: [REDACTED] | [REDACTED]                                    |
| [REDACTED]           | Cell Phone: [REDACTED] Work Phone: [REDACTED] |

### Vehicle Information

|                            |                              |                                                    |
|----------------------------|------------------------------|----------------------------------------------------|
| Vin: WD3PG2EA3G [REDACTED] | Year: 2016                   | Status: NORMAL                                     |
| Short VIN: [REDACTED]      | Exterior Color: Arctic White | Transmission: 72299406857119                       |
| Franchise: SPNR            | Interior Color: VY2          | Warranty Start Date: 03/30/2017                    |
| Model: M1CA126             | Engine: 27492030601698       | Roadside Ext Date:                                 |
| Mile: 9901.0000000         | Fuel:                        | Radio Code:                                        |
| Roadside Eligibility: Y    | Preferred Dealer:            | Last Selling Dealer: MERCEDES-BENZ OF BURLINGTON   |
| Sale At Dealer:            |                              | Last Servicing Dealer: MERCEDES-BENZ OF BURLINGTON |

  

|                           |                              |                                                    |
|---------------------------|------------------------------|----------------------------------------------------|
| Vin: WD3PG2EA3 [REDACTED] | Year: 2016                   | Status: NORMAL                                     |
| Short VIN: [REDACTED]     | Exterior Color: Arctic White | Transmission: 72299406857119                       |
| Franchise: SPNR           | Interior Color: VY2          | Warranty Start Date: 03/30/2017                    |
| Model: M1CA126            | Engine: 27492030601698       | Roadside Ext Date:                                 |
| Mile: 9901.0000000        | Fuel:                        | Radio Code:                                        |
| Roadside Eligibility: Y   | Preferred Dealer:            | Last Selling Dealer: MERCEDES-BENZ OF BURLINGTON   |
| Sale At Dealer:           |                              | Last Servicing Dealer: MERCEDES-BENZ OF BURLINGTON |

### Service Request 1-1006642574 ( Vehicle Owner: [REDACTED])

|                                  |                                       |            |
|----------------------------------|---------------------------------------|------------|
| Service Request ID: 1-1006642574 | Vehicle Location Street: 7 [REDACTED] | [REDACTED] |
| [REDACTED]                       | [REDACTED]                            | [REDACTED] |
| [REDACTED]                       | [REDACTED]                            | [REDACTED] |
| [REDACTED]                       | [REDACTED]                            | [REDACTED] |
| [REDACTED]                       | [REDACTED]                            | [REDACTED] |

### Vehicle Information

Vin: WD3PG2EA3 [REDACTED]

Year: 2016

Model: M1CA126

Color: Arctic White

Franchise: SPNR

Rap Eligibility: Eligible

Miles: 15000

**Issue Code/ Summary**

Date Closed: 12/15/2017 06:00:51 AM

Type: Break Down

Sub Type: Tow Non Accident

Area: Roadside

Detail Code: Leaks

Summary:

**Activity Information**

| Service Request | Activity Id | Created Date              | Type                | Status        | Sub Status | Name | Owner      | Owner Name | Phone | Email      |
|-----------------|-------------|---------------------------|---------------------|---------------|------------|------|------------|------------|-------|------------|
| 1-1006642574    | 11006661453 | 12/13/2017<br>12:29:16 PM | Tow<br>Notification | System Closed |            |      | [REDACTED] | [REDACTED] |       | [REDACTED] |

**Activity Comment:****Destination Location: Dealer. Vendor Reference Number: 464941, Vendor: Urgently**

| Service Request | Activity Id | Created Date              | Type        | Status        | Sub Status          | Name       | Owner      | Owner Name | Phone | Email      |
|-----------------|-------------|---------------------------|-------------|---------------|---------------------|------------|------------|------------|-------|------------|
| 1-1006642574    | 11006642828 | 12/13/2017<br>12:05:17 PM | Page Vendor | System Closed | Acknowledged<br>VRU | [REDACTED] | [REDACTED] | [REDACTED] |       | [REDACTED] |

**Activity Comment:****What is the reason for the tow? Tow Non Accident- Leaks****Customer status or information about circumstance:****Will the transmission go into neutral: Yes****Is the steering locked and if yes, are the front wheels turned or facing straight?: No****Has an MB RAP Tech been on site: No****Will someone be with the vehicle for the tow: Yes****Is the customer riding with vendor (No more than 2 people max): No****Is Customer at home? No****Is the vehicle at a safe location OR side of the road: Safe****Is the car in a parking garage/ or home garage (What is clearance?) No****Dealer Overnight Dropbox: Yes****Location of drop box:right side by service****Dealer Servicing Hours:****If vehicle is a sprinter, is it up-fitted? Is it an RV? Sprinter**

**What is height & weight of the Sprinter?**

**Length-202.4**

**Width-88.3**

**Wheelbase-126"**

| Service Request | Activity Id | Created Date              | Type | Status        | Sub Status | Name | Owner | Owner Name | Phone | Email |
|-----------------|-------------|---------------------------|------|---------------|------------|------|-------|------------|-------|-------|
| 1-1006642574    | 11006642824 | 12/13/2017<br>12:02:12 PM | Note | System Closed |            |      |       |            |       |       |

**Activity Comment:**

| Service Request | Activity Id | Created Date              | Type           | Status        | Sub Status | Name | Owner | Owner Name | Phone | Email |
|-----------------|-------------|---------------------------|----------------|---------------|------------|------|-------|------------|-------|-------|
| 1-1006642574    | 11006642580 | 12/13/2017<br>11:56:51 AM | Call - Inbound | System Closed |            |      |       |            |       |       |

**Activity Comment:**

**Inbound Call - Log - ANI = 7819939035**