



Mercedes-Benz

Legal C1C Report

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Customer Information

Customer: [REDACTED]	[REDACTED]
[REDACTED]	Cell Phone: [REDACTED] Work Phone: [REDACTED]

Vehicle Information

Vin: WD3PG2E[REDACTED] Short VIN: G3144992 Franchise: SPNR Model: M1CA126 Mile: 12849.0000000 Roadside Eligibility: Y Sale At Dealer:	[REDACTED] Exterior Color: Flint Grey Interior Color: VU9 Engine: 27492030495266 Fuel: Preferred Dealer:	[REDACTED] NORMAL Transmission: 72299414114585 Warranty Start Date: 08/29/2016 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF EUGENE Last Servicing Dealer: MERCEDES-BENZ OF EUGENE
Vin: WD3PG2EA[REDACTED] Short VIN: G3144992 Franchise: SPNR Model: M1CA126 Mile: 12849.0000000 Roadside Eligibility: Y Sale At Dealer:	[REDACTED] Exterior Color: Flint Grey Interior Color: VU9 Engine: 27492030495266 Fuel: Preferred Dealer:	[REDACTED] NORMAL Transmission: 72299414114585 Warranty Start Date: 08/29/2016 Roadside Ext Date: Radio Code: Last Selling Dealer: MERCEDES-BENZ OF EUGENE Last Servicing Dealer: MERCEDES-BENZ OF EUGENE

Service Request 1-990305774 (Vehicle Owner: [REDACTED])

Service Request ID: 1-990305774	Vehicle Location Street: [REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]

Vehicle Information

Vin: WD3PG2EA3 [REDACTED]
 Color: Flint Grey
 Miles:

Year: 2016
 Franchise: SPNR

Model: M1CA126
 Rap Eligibility: Eligible

Issue Code/ Summary

Date Closed: 11/02/2017 06:00:38 AM
 Area: Roadside
 Detail Code: Leaks
 Summary:

Type: Break Down

Sub Type: Tow Non Accident

Activity Information

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
1-990305774	1990310864	10/31/2017 12:07:25 PM	Tow Notification	System Closed			[REDACTED]	[REDACTED]		[REDACTED]

Activity Comment:

Destination Location: Dealer. Vendor Reference Number: 408285, Vendor: Urgently

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
1-990305774	1990305795	10/31/2017 11:55:56 AM	Page Vendor	System Closed	Acknowledged VRU	[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]

Activity Comment:

What is the reason for the tow? Tow Non Accident- Leaks

Customer status or information about circumstance:LEAKING FUEL

Will the transmission go into neutral: YES

Is the steering locked and if yes, are the front wheels turned or facing straight?:

Has an MB RAP Tech been on site: NO

Will someone be with the vehicle for the tow: YES

Is the customer riding with vendor (No more than 2 people max):0

Is Customer at home? YES

METRIS - CARGO VAN - Height 53.8 Length 202.4

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
1-990305774	1990305792	10/31/2017 11:55:50 AM	Call - Inbound	System Closed		[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]

Activity Comment:

