



Legal C1C Report

Customer Information

Customer:		Address:	
Home Phone:		Cell Phone:	Work Phone:

Vehicle Information

Vin: WD3PE7	Year: 2012	Status: NORMAL
Short VIN:	Exterior Color: Arctic White	Transmission:
Franchise: SPNR	Interior Color: VH5	Warranty Start Date: 04/13/2013
Model: M2CA144	Engine: 64289841232921	Roadside Ext Date:
Mile: 39802.0000000	Fuel:	Radio Code:
Roadside Eligibility: N	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF FAIRFIELD
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF FAIRFIELD
Vin: WD3PE7	Year: 2012	Status: NORMAL
Short VIN:	Exterior Color: Arctic White	Transmission:
Franchise: SPNR	Interior Color: VH5	Warranty Start Date: 04/13/2013
Model: M2CA144	Engine: 64289841232921	Roadside Ext Date:
Mile: 39802.0000000	Fuel:	Radio Code:
Roadside Eligibility: N	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF FAIRFIELD
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF FAIRFIELD
Vin: WD3PE7		NORMAL
Short VIN:	Exterior Color: Arctic White	Transmission:
Franchise: SPNR	Interior Color: VH5	Warranty Start Date: 10/20/2012
Model: M2CA144	Engine: 64289841212983	Roadside Ext Date:
Mile: 32621.0000000	Fuel:	Radio Code:
Roadside Eligibility: N	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF FAIRFIELD
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF FAIRFIELD

Vin: WD3PE7CC [REDACTED]	Year: 2013	Status: NORMAL
Short VIN: D5765428	Exterior Color: Arctic White	Transmission: 72268338775565
Franchise: SPNR	Interior Color: VH5	Warranty Start Date: 12/20/2013
Model: M2CA144	Engine: 64289641402214	Roadside Ext Date:
Mile: 68293.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF FAIRFIELD
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF FAIRFIELD
Vin: WD3PE7CC [REDACTED]	Year: 2013	Status: NORMAL
Short VIN: D5766478	Exterior Color: Arctic White	Transmission: 72268338750320
Franchise: SPNR	Interior Color: VH5	Warranty Start Date: 10/31/2013
Model: M2CA144	Engine: 64289641404426	Roadside Ext Date:
Mile: 73943.0000000	Fuel:	Radio Code:
Roadside Eligibility: N	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF FAIRFIELD
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF FAIRFIELD
Vin: WD3PE7CC [REDACTED]	Year: 2013	Status: NORMAL
Short VIN: D5765428	Exterior Color: Arctic White	Transmission: 72268338775565
Franchise: SPNR	Interior Color: VH5	Warranty Start Date: 12/20/2013
Model: M2CA144	Engine: 64289641402214	Roadside Ext Date:
Mile: 68293.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF FAIRFIELD
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF FAIRFIELD
Vin: WD3PE7CC2C [REDACTED]	Year: 2012	Status: NORMAL
Short VIN: C5622289	Exterior Color: Arctic White	Transmission:
Franchise: SPNR	Interior Color: VH5	Warranty Start Date: 10/20/2012
Model: M2CA144	Engine: 64289841212983	Roadside Ext Date:
Mile: 32621.0000000	Fuel:	Radio Code:
Roadside Eligibility: N	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF FAIRFIELD
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF FAIRFIELD
Vin: WD3PE7CC [REDACTED]	Year: 2012	Status: NORMAL
Short VIN: C5626779	Exterior Color: Arctic White	Transmission: 722683 8604795
Franchise: SPNR	Interior Color: VH5	Warranty Start Date: 12/10/2012
Model: M2CA144	Engine: 64289841218723	Roadside Ext Date:
Mile: 62315.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF FAIRFIELD
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF FAIRFIELD

Vin: WD3PE7CC [REDACTED]	Year: 2013	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission: 72268338750320
Franchise: SPNR	Interior Color: VH5	Warranty Start Date: 10/31/2013
Model: M2CA144	Engine: 64289641404426	Roadside Ext Date:
Mile: 73943.0000000	Fuel:	Radio Code:
Roadside Eligibility: N	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF FAIRFIELD
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF FAIRFIELD
Vin: WD3PG2EA [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Flint Grey	Transmission: 72299414028702
Franchise: SPNR	Interior Color: VU9	Warranty Start Date: 12/17/2015
Model: M1CA126	Engine: 27492030512368	Roadside Ext Date:
Mile: 10721.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF WHITE PLAINS
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF WHITE PLAINS
Vin: WD3PG2EA [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Flint Grey	Transmission: 72299414028702
Franchise: SPNR	Interior Color: VU9	Warranty Start Date: 12/17/2015
Model: M1CA126	Engine: 27492030512368	Roadside Ext Date:
Mile: 10721.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF WHITE PLAINS
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF WHITE PLAINS
Vin: WD3PE7CC2C [REDACTED]	Year: 2012	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission:
Franchise: SPNR	Interior Color: VH5	Warranty Start Date: 10/20/2012
Model: M2CA144	Engine: 64289841212983	Roadside Ext Date:
Mile: 32621.0000000	Fuel:	Radio Code:
Roadside Eligibility: N	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF FAIRFIELD
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF FAIRFIELD
Vin: WD3PE7CC6C [REDACTED]	Year: 2012	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission: 722683 8604795
Franchise: SPNR	Interior Color: VH5	Warranty Start Date: 12/10/2012
Model: M2CA144	Engine: 64289841218723	Roadside Ext Date:
Mile: 62315.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: MERCEDES-BENZ OF FAIRFIELD
Sale At Dealer:		Last Servicing Dealer: MERCEDES-BENZ OF FAIRFIELD

Service Request ID: 1-559388875	Vehicle Location Street: [REDACTED]	Agent Name: [REDACTED]
Last Name: [REDACTED]	City: [REDACTED]	Agent ID: [REDACTED]
First Name: [REDACTED]	State: [REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	Agent Email: [REDACTED]
Status: Closed	Phone: [REDACTED]	

Vehicle Information

Vin: WD3PG2EA [REDACTED]	Year: 2016	Model: M1CA126
Color: Flint Grey	Franchise: SPNR	Rap Eligibility: Eligible
Miles: 5000		

Issue Code/ Summary

Date Closed: 12/19/2016 05:05:30 AM	Type: Break Down	Sub Type: Tow Non Accident
Area: Roadside		
Detail Code: System leaks		
Summary: Metris		

Activity Information

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
1-559388875	1559647012	12/17/2016 12:55:09 PM	Call - Outbound	System Closed		[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]

Activity Comment:

Writer called the vendor and not able to go out and help the customer b/c the roads are bad.

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
1-559388875	1559646885	12/17/2016 12:51:33 PM	Call - Outbound	System Closed		[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]

Activity Comment:

Writer tried calling [REDACTED] but was on hold too long and asked [REDACTED] to page out urgently.

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
1-559388875	1559646882	12/17/2016 12:46:51 PM	Call - Inbound Documentation	System Closed		[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]

Activity Comment:

Customer called in stating that [REDACTED] not able to come out b/c they don't have enough vendors to come out.

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
1-559388875	1559376210	12/17/2016 10:23:41 AM	Tow Notification	System Closed						

Activity Comment:

Destination Location: Dealer. Vendor Reference Number:

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
1-559388875	1559388880	12/17/2016 09:26:42 AM	Page Vendor	System Closed	Acknowledged VRU					

Activity Comment:

CUST OKAY WITH LONG ETA - CALL 30 MINS BEFORE ARRIVAL

Tow Non Accident- System leaks

Will the transmission go into neutral: Yes

Is the steering locked : No

Will someone be with the vehicle for the tow: Yes

Is the customer riding with vendor: No

Is Customer at home? Yes

Is the vehicle at a safe location: in 2 car garage, head in

Dealer Overnight Dropbox: Yes

Location of drop box:Only for vehicles that can be pushed in

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
1-559388875	1559388876	12/17/2016 09:24:09 AM	Call - Inbound	System Closed						

Activity Comment:

Inbound Call - Log - ANI=1203253076 | DNIS = 4| Data_A=1203253076| Data_B=2032530769| Data_C=101| Data_D=4| Data_E= |Time-12/17/2016 9:24:07 AM |CH-4476