



Mercedes-Benz

Legal C1C Report**Customer Information**

Customer: [REDACTED]	Address: [REDACTED]
Home Phone: [REDACTED]	Cell Phone: [REDACTED] Work Phone: [REDACTED]

Vehicle Information

Vin: W [REDACTED] Short VIN: [REDACTED] Franchise: SPNR Model: M1CA126 Mile: 21923.0000000 Roadside Eligibility: Y Sale At Dealer:	Year: 2016 Exterior Color: [REDACTED] Red Interior Color: VU9 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: Warranty Start Date: 04/29/2016 Roadside Ext Date: Radio Code: Last Selling Dealer: GRAND BLANC MOTORCARS, LTD. Last Servicing Dealer: GRAND BLANC MOTORCARS, LTD.
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: SPNR Model: M1CA126 Mile: 14195.0000000 Roadside Eligibility: Y Sale At Dealer:	Year: 2016 Exterior Color: Jupiter Red Interior Color: VU9 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: [REDACTED] Warranty Start Date: 05/09/2016 Roadside Ext Date: Radio Code: Last Selling Dealer: GRAND BLANC MOTORCARS, LTD. Last Servicing Dealer: GRAND BLANC MOTORCARS, LTD.
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: SPNR Model: [REDACTED] Mile: 21923.0000000 Roadside Eligibility: Y Sale At Dealer:	Year: 2016 Exterior Color: Jupiter Red Interior Color: VU9 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: Warranty Start Date: 04/29/2016 Roadside Ext Date: Radio Code: Last Selling Dealer: GRAND BLANC MOTORCARS, LTD. Last Servicing Dealer: GRAND BLANC MOTORCARS, LTD.

Vin: W [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Jupiter Red	Transmission: 7 [REDACTED]
Franchise: SPNR	Interior Color: VU9	Warranty Start Date: 05/09/2016
Model: M1CA126	Engine: [REDACTED]	Roadside Ext Date:
Mile: 14195.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: GRAND BLANC MOTORCARS, LTD.
Sale At Dealer:		Last Servicing Dealer: GRAND BLANC MOTORCARS, LTD.
Vin: [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission: [REDACTED]
Franchise: SPNR	Interior Color: VY2	Warranty Start Date: 08/31/2016
Model: M1CA126	Engine: [REDACTED]	Roadside Ext Date:
Mile: 1.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: GRAND BLANC MOTORCARS, LTD.
Sale At Dealer:		Last Servicing Dealer: GRAND BLANC MOTORCARS, LTD.
Vin: [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: G3099173	Exterior Color: Arctic White	Transmission: [REDACTED]
Franchise: SPNR	Interior Color: VY2	Warranty Start Date: 08/31/2016
Model: M1CA126	Engine: [REDACTED]	Roadside Ext Date:
Mile: 1.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: GRAND BLANC MOTORCARS, LTD.
Sale At Dealer:		Last Servicing Dealer: GRAND BLANC MOTORCARS, LTD.
Vin: [REDACTED]	[REDACTED]	[REDACTED]
[REDACTED] G [REDACTED] 77	Exterior Color: Arctic White	Transmission: [REDACTED]
Franchise: SPNR	Interior Color: VY2	Warranty Start Date: 12/31/2015
Model: M1CA126	Engine: 2 [REDACTED]	Roadside Ext Date:
Mile: 15962.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: JOHN SISSON MOTORS, INC.
Sale At Dealer:		Last Servicing Dealer:

Service Request [REDACTED]

Service Request ID: 1 [REDACTED]	Vehicle Location Street: [REDACTED],	Agent Name: [REDACTED]
Last Name: [REDACTED]	City: [REDACTED]	Agent ID: [REDACTED]
First Name: [REDACTED]	State: MI	Agent Phone: [REDACTED]
Open: 12/08/2016 07:46:21 AM	Zip Code: [REDACTED]	Agent Email: [REDACTED]
Status: Closed	Phone: [REDACTED]	

Vehicle Information

Vin: [REDACTED]
 Color: Jupiter Red
 Miles: 25000

Year: 2016
 Franchise: SPNR

Model: M1CA126
 Rap Eligibility: Eligible

Issue Code/ Summary

Date Closed: 12/10/2016 05:03:16 AM

Type: Break Down

Sub Type: Tow Non Accident

Area: Roadside

Detail Code: Leaks

Summary: [REDACTED]

Activity Information

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
[REDACTED]	[REDACTED]	12/08/2016 09:08:09 AM	Tow Notification	System Closed		[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]

Activity Comment:

Destination Location: Dealer. Vendor Reference Number: 0029917473, Vendor: Allstate

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
[REDACTED]	[REDACTED]	12/08/2016 07:52:03 AM	Page Vendor	System Closed	Acknowledged VRU	[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]

Activity Comment:

What is the reason for the tow? Tow Non Accident- Leaks METRIS VEHLCE

Customer status or information about circumstance:

Will the transmission go into neutral:y

Is the steering locked and if yes, are the front wheels turned or facing straight?:N

Has an MB RAP Tech been on site: N SERVICED FOR SAME PROBLEM

Will someone be with the vehicle for the tow:Y

Is the customer riding with vendor (No more than 2 people max):N

Is Customer at home?WORK

Is the vehicle at a safe location OR side of the road:

Is the car in a parking garage/ or home garage (What is clearance?)N

Dealer Overnight Dropbox: Yes

Location of drop box:

Dealer Servicing Hours:**If vehicle is a sprinter, is it up-fitted? Is it an RV?****What is height & weight of the Sprinter?**

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
		12/08/2016 07:46:21 AM	Call - Inbound	System Closed						

Activity Comment:**Inbound Call - Log**

Service Request

Service Request ID: [REDACTED]	Vehicle Location Street: [REDACTED]	Agent Name: [REDACTED]
Last Name: [REDACTED]	City: [REDACTED]	Agent ID: [REDACTED]
First Name: [REDACTED]	State: MI	Agent Phone: [REDACTED]
Open: 11/14/2016 08:44:10 AM	Zip Code: [REDACTED]	Agent Email: [REDACTED]
Status: Closed	Phone: [REDACTED]	

Vehicle Information

Vin: [REDACTED]	Year: 2016	Model: M1CA126
Color: Jupiter Red	Franchise: SPNR	Rap Eligibility: Eligible
Miles:		

Issue Code/ Summary

Date Closed: 11/16/2016 07:12:25 AM	Type: Break Down	Sub Type: Tow Non Accident
Area: Roadside		
Detail Code: System leaks		
Summary:		

Activity Information

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
[REDACTED]	[REDACTED]	11/14/2016 10:05:36 AM	Tow Notification	System Closed		[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]

Activity Comment:

Destination Location: Dealer. Vendor Reference Number: [REDACTED], Vendor: Allstate

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
[REDACTED]	[REDACTED]	11/14/2016 08:48:31 AM	Page Vendor	System Closed	Acknowledged VRU	[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]

Activity Comment:

What is the reason for the tow? Tow Non Accident- System leaks

Customer status or information about circumstance:

Will the transmission go into neutral:yes

Is the steering locked and if yes, are the front wheels turned or facing straight?:n

Has an MB RAP Tech been on site: n

Will someone be with the vehicle for the tow:no keys are in cup holder if you need someone they are inside the building girls at front desk

Is the customer riding with vendor (No more than 2 people max):n

Is Customer at home?n

Is the vehicle at a safe location OR side of the road:in a open parking lot of Vision auto glass

Is the car in a parking garage/ or home garage (What is clearance?)

Dealer Overnight Dropbox: Yes

Location of drop box:svc area

Dealer Servicing Hours:

If vehicle is a sprinter, is it up-fitted? Is it an RV?minature sprinter 6ft 20feet long

What is height & weight of the Sprinter?

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
		11/14/2016 08:47:33 AM	Call - Inbound	System Closed						

Activity Comment:

What is the reason for the tow? Tow Non Accident- System leaks

Customer status or information about circumstance:

Will the transmission go into neutral:

Is the steering locked and if yes, are the front wheels turned or facing straight?:

Has an MB RAP Tech been on site:

Will someone be with the vehicle for the tow:

Is the customer riding with vendor (No more than 2 people max):

Is Customer at home?

Is the vehicle at a safe location OR side of the road:

Is the car in a parking garage/ or home garage (What is clearance?)

Dealer Overnight Dropbox: Yes

Location of drop box:svc area

Dealer Servicing Hours:

If vehicle is a sprinter, is it up-fitted? Is it an RV?

What is height & weight of the Sprinter?

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
		11/14/2016 08:44:11 AM	Call - Inbound	System Closed						

Activity Comment:

Inbound Call - Log -

