



Mercedes-Benz

Legal C1C Report

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Customer Information

Customer: [REDACTED]	Address: [REDACTED]
Home Phone: [REDACTED]	Cell Phone: [REDACTED] Work Phone: [REDACTED]

Vehicle Information

Vin: W [REDACTED]	Year: 2015	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission:
Franchise: SPNR	Interior Color: VY2	Warranty Start Date: 04/15/2015
Model: M2CA144	Engine: [REDACTED]	Roadside Ext Date:
Mile: 34962.0000000	Fuel:	Radio Code:
Roadside Eligibility: N	Preferred Dealer:	Last Selling Dealer: R B M OF ALPHARETTA
Sale At Dealer:		Last Servicing Dealer: R B M OF ALPHARETTA
Vin: [REDACTED]	Year: 2015	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission:
Franchise: SPNR	Interior Color: VY2	Warranty Start Date: 04/15/2015
Model: M2CA144	Engine: [REDACTED]	Roadside Ext Date:
Mile: 7617.0000000	Fuel:	Radio Code:
Roadside Eligibility: N	Preferred Dealer:	Last Selling Dealer: R B M OF ALPHARETTA
Sale At Dealer:		Last Servicing Dealer: R B M OF ALPHARETTA
Vin: [REDACTED]	Year: 2015	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission:
Franchise: SPNR	Interior Color: VY2	Warranty Start Date: 04/15/2015
Model: M2CA144	Engine: [REDACTED]	Roadside Ext Date:
Mile: 22514.0000000	Fuel:	Radio Code:
Roadside Eligibility: N	Preferred Dealer:	Last Selling Dealer: R B M OF ALPHARETTA
Sale At Dealer:		Last Servicing Dealer: R B M OF ALPHARETTA

Vin: [REDACTED] Short VIN: [REDACTED] Franchise: SPNR Model: M2CA144 Mile: 34962.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2015 Exterior Color: Arctic White Interior Color: VY2 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: Warranty Start Date: 04/15/2015 Roadside Ext Date: Radio Code: Last Selling Dealer: R B M OF ALPHARETTA Last Servicing Dealer: R B M OF ALPHARETTA
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: SPNR Model: M2CA144 Mile: 7617.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2015 Exterior Color: Arctic White Interior Color: VY2 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: Warranty Start Date: 04/15/2015 Roadside Ext Date: Radio Code: Last Selling Dealer: R B M OF ALPHARETTA Last Servicing Dealer: R B M OF ALPHARETTA
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: SPNR Model: M2CA144 Mile: 22514.0000000 Roadside Eligibility: N Sale At Dealer:	Year: 2015 Exterior Color: Arctic White Interior Color: VY2 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: Warranty Start Date: 04/15/2015 Roadside Ext Date: Radio Code: Last Selling Dealer: R B M OF ALPHARETTA Last Servicing Dealer: R B M OF ALPHARETTA
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: SPNR Model: M2CA144 Mile: 32568.0000000 Roadside Eligibility: Y Sale At Dealer:	Year: 2016 Exterior Color: Arctic White Interior Color: VY2 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: Warranty Start Date: 12/15/2015 Roadside Ext Date: Radio Code: Last Selling Dealer: R B M OF ALPHARETTA Last Servicing Dealer: R B M OF ALPHARETTA
Vin: [REDACTED] Short VIN: [REDACTED] Franchise: SPNR Model: M2CA144 Mile: 22237.0000000 Roadside Eligibility: Y Sale At Dealer:	Year: 2016 Exterior Color: Arctic White Interior Color: VY2 Engine: [REDACTED] Fuel: Preferred Dealer:	Status: NORMAL Transmission: Warranty Start Date: 12/15/2015 Roadside Ext Date: Radio Code: Last Selling Dealer: R B M OF ALPHARETTA Last Servicing Dealer: R B M OF ALPHARETTA

Vin: [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission:
Franchise: SPNR	Interior Color: VY2	Warranty Start Date: 12/15/2015
Model: M2CA144	Engine: [REDACTED] 1	Roadside Ext Date:
Mile: 32568.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: R B M OF ALPHARETTA
Sale At Dealer:		Last Servicing Dealer: R B M OF ALPHARETTA
Vin: [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission:
Franchise: SPNR	Interior Color: VY2	Warranty Start Date: 12/15/2015
Model: M2CA144	Engine: [REDACTED]	Roadside Ext Date:
Mile: 22237.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: R B M OF ALPHARETTA
Sale At Dealer:		Last Servicing Dealer: R B M OF ALPHARETTA
Vin: [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission: [REDACTED]
Franchise: SPNR	Interior Color: VU9	Warranty Start Date: 09/05/2016
Model: M1CA126	Engine: [REDACTED]	Roadside Ext Date:
Mile: 1.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: R B M OF ALPHARETTA
Sale At Dealer:		Last Servicing Dealer: R B M OF ALPHARETTA
Vin: [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission: [REDACTED]
Franchise: SPNR	Interior Color: VU9	Warranty Start Date: 10/31/2016
Model: 121K	Engine: [REDACTED]	Roadside Ext Date:
Mile: 26658.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: R B M OF ALPHARETTA
Sale At Dealer:		Last Servicing Dealer: R B M OF ALPHARETTA
Vin: [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission: [REDACTED]
Franchise: SPNR	Interior Color: VU9	Warranty Start Date: 10/31/2016
Model: 121K	Engine: [REDACTED]	Roadside Ext Date:
Mile: 1.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: R B M OF ALPHARETTA
Sale At Dealer:		Last Servicing Dealer: R B M OF ALPHARETTA

Vin: [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission: [REDACTED]
Franchise: SPNR	Interior Color: VU9	Warranty Start Date: 10/31/2016
Model: 121K	Engine: [REDACTED]	Roadside Ext Date:
Mile: 26658.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: R B M OF ALPHARETTA
Sale At Dealer:		Last Servicing Dealer: R B M OF ALPHARETTA
Vin: [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission: [REDACTED]
Franchise: SPNR	Interior Color: VU9	Warranty Start Date: 10/31/2016
Model: 121K	Engine: [REDACTED]	Roadside Ext Date:
Mile: 1.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: R B M OF ALPHARETTA
Sale At Dealer:		Last Servicing Dealer: R B M OF ALPHARETTA
Vin: [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission: [REDACTED]
Franchise: SPNR	Interior Color: VU9	Warranty Start Date: 09/05/2016
Model: M1CA126	Engine: [REDACTED]	Roadside Ext Date:
Mile: 1.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: R B M OF ALPHARETTA
Sale At Dealer:		Last Servicing Dealer: R B M OF ALPHARETTA
Vin: [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission: [REDACTED]
Franchise: SPNR	Interior Color: VY2	Warranty Start Date: 06/29/2017
Model: M2LE144	Engine: [REDACTED]	Roadside Ext Date:
Mile: 0E-7	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: R B M OF ALPHARETTA
Sale At Dealer:		Last Servicing Dealer: R B M OF ALPHARETTA
Vin: [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission: [REDACTED]
Franchise: SPNR	Interior Color: VY2	Warranty Start Date: 06/29/2017
Model: M2LE144	Engine: [REDACTED]	Roadside Ext Date:
Mile: 0E-7	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: R B M OF ALPHARETTA
Sale At Dealer:		Last Servicing Dealer: R B M OF ALPHARETTA

Vin: [REDACTED]	Year: 2017	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color:	Transmission: [REDACTED]
Franchise: SPNR	Interior Color:	Warranty Start Date: 06/29/2017
Model: MMWC2G	Engine: [REDACTED]	Roadside Ext Date:
Mile: 4855.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: R B M OF ALPHARETTA
Sale At Dealer:		Last Servicing Dealer: R B M OF ALPHARETTA

Vin: [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: [REDACTED]	Exterior Color: Arctic White	Transmission: [REDACTED]
Franchise: SPNR	Interior Color: VY2	Warranty Start Date: 06/29/2017
Model: M2LE144	Engine: [REDACTED]	Roadside Ext Date:
Mile: 0E-7	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: R B M OF ALPHARETTA
Sale At Dealer:		Last Servicing Dealer: R B M OF ALPHARETTA

Service Request [REDACTED] (Vehicle Owner:Shawn Simpson)

Service Request ID: [REDACTED]	Vehicle Location Street: [REDACTED]	Agent Name: [REDACTED]
Last Name: [REDACTED]	City: [REDACTED]	Agent ID: [REDACTED]
First Name: [REDACTED]	State: [REDACTED]	Agent Phone: [REDACTED]
Open: 03/16/2017 08:38:49 AM	Zip Code: [REDACTED]	Agent Email: [REDACTED]
Status: Closed	Phone: [REDACTED]	

Vehicle Information

Vin: [REDACTED]	Year: 2016	Model: 121K
Color: Arctic White	Franchise: SPNR	Rap Eligibility: Eligible
Miles: 6600		

Issue Code/ Summary

Date Closed: 03/18/2017 06:05:23 AM	Type: Break Down	Sub Type: Tow Non Accident
Area: Roadside		
Detail Code: System leaks		
Summary:		

Activity Information

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
[REDACTED]	[REDACTED]	03/16/2017 08:50:58 AM	Tow Notification	System Closed			[REDACTED]	[REDACTED]		[REDACTED]

Activity Comment:**Destination Location: Dealer. Vendor Reference Number: 4570648, Vendor: NSD**

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
		03/16/2017 08:44:02 AM	Page Vendor	System Closed	Acknowledged VRU					

Activity Comment:**shifts into neutral for towing****What is the reason for the tow? Tow Non Accident- System leaks****Customer status or information about circumstance:****Will the transmission go into neutral: yes****Is the steering locked and if yes, are the front wheels turned or facing straight?: no****Has an MB RAP Tech been on site: no****Will someone be with the vehicle for the tow: yes****Is the customer riding with vendor (No more than 2 people max): no****Is Customer at home? no****Is the vehicle at a safe location OR side of the road: safe****Is the car in a parking garage/ or home garage (What is clearance?) no****Dealer Overnight Dropbox: Yes****Location of drop box:Service Drive****Dealer Servicing Hours:****If vehicle is a sprinter, is it up-fitted? Is it an RV?****What is height & weight of the Sprinter?**