



Mercedes-Benz

Legal C1C Report

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Customer Information

Customer: [REDACTED]	Address: [REDACTED]
Home Phone: (404) 401-2568	Cell Phone: [REDACTED] Work Phone: [REDACTED]

Vehicle Information

Vin: [REDACTED]	Year: 2016	Status: NORMAL
Short VIN: G3121749	Exterior Color: Obsidian Black	Transmission:
Franchise: SPNR	Interior Color: VU9	Warranty Start Date: 04/30/2016
Model: M1CA126	Engine: [REDACTED]	Roadside Ext Date:
Mile: 27165.0000000	Fuel:	Radio Code:
Roadside Eligibility: Y	Preferred Dealer:	Last Selling Dealer: ATLANTA CLASSIC CARS, INC.
Sale At Dealer:		Last Servicing Dealer: ATLANTA CLASSIC CARS, INC.

Service Request [REDACTED]

Service Request ID: 1 [REDACTED]	Vehicle Location Street: [REDACTED]	Agent Name: [REDACTED]
Last Name: [REDACTED]	City: [REDACTED],	Agent ID: [REDACTED]
First Name: [REDACTED]	State: [REDACTED]	Agent Phone: [REDACTED]
Open: 02/07/2017 09:04:22 AM	Zip Code: [REDACTED]	Agent Email: [REDACTED]
Status: Closed	Phone: [REDACTED]	

Vehicle Information

Vin: [REDACTED]	Year: 2016	Model: M1CA126
Color: Obsidian Black	Franchise: SPNR	Rap Eligibility: Eligible
Miles: 14000		

Issue Code/ Summary

Date Closed: 02/09/2017 05:02:15 AM

Type: Break Down

Sub Type: Tow Non Accident

Area: Roadside

Detail Code: Leaks

Summary:

Activity Information

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
		02/07/2017 09:18:37 AM	Tow Notification	System Closed						

Activity Comment:**Destination Location: Dealer. Vendor Reference Number:** Vendor: NSD

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
		02/07/2017 09:05:52 AM	Page Vendor	System Closed	Acknowledged VRU					

Activity Comment:**What is the reason for the tow? Tow Non Accident- Leaks****Customer status or information about circumstance:gas dripping while running****Will the transmission go into neutral: yes****Is the steering locked and if yes, are the front wheels turned or facing straight?:****Has an MB RAP Tech been on site:no****Will someone be with the vehicle for the tow:yes****Is the customer riding with vendor (No more than 2 people max):1****Is Customer at home? business parking lot****Metris Cargo - weight 6724 lbs**

Service Request	Activity Id	Created Date	Type	Status	Sub Status	Name	Owner	Owner Name	Phone	Email
		02/07/2017 09:04:22 AM	Call - Inbound	System Closed						

Activity Comment:**Inbound Call - Log**