

Information Case



Mercedes-Benz

Fuel odor and leak in left front of vehicle

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Case no. [REDACTED]
Creation date 2016-12-21 10.52.18
Last Edit By [REDACTED]

Vehicle

Vehicle Model	MB-M1CA126
FIN	[REDACTED]
Mileage	0006228
Registration Date	2016-06-17
Engine No.	[REDACTED]
Transmission NO.	[REDACTED]
Production Date.	2016-02-25
Repair Attempts	0
Total Days Down	3

Dealer

Dealer Data		Contact Person	
Dealer Code	67116	Name	[REDACTED]
Name	EURO MOTORCARS DEVON	Email	[REDACTED]
Address	214 LANCASTER AVENUE	Phone No	[REDACTED]
	PA 19333 DEVON	Fax No	
	United States	Mobile No	[REDACTED]

Attachments

Attached Date	File Name	Description
2016-12-21	[REDACTED]	FUEL LEAK
2016-12-21	[REDACTED] FUEL LEAK.jpg	FUEL LEAK 2

Symptom

>Power generation>Fuel system>Fuel system odor>Odor

Measures Taken

Date:2018-04-24 14.10
Name:BRABENS Status:Informational

Date:2017-03-23 07.58
Name:JDAHLQU Status:Informational
Date:2017-03-22 19.19
Name:GHBAHOU Status:Informational
Date:2017-03-22 15.53
Name:RAKOOS Status:Informational
Date:2017-03-22 10.18
Name:JORLONG Status:Informational
Date:2017-03-02 14.51
Name:GHBAHOU Status:Informational
Date:2017-02-24 15.56
Name:GHBAHOU Status:Informational
Date:2016-12-21 11.14
Name:D7DACELO Status:Informational
Measures Performed / Technical Question(s): we found an active fuel leak that we suspected on the two previous Metrises that we worked on.see attachments, We observed that the low side fuel line where it is attached to the high pressure pump was loose, we could easily turn the hose while it was clamped. Parts Replaced: in our last two Metris we were instructed to replace the tank,filler neck, canister(due to fuel contamination) and the low side hose. It is clear that on all three vans that there are two issues. One that there is a fuel leak , Two is that the canisters are being filled with fuel, we are not clear on if it is a design issue or that the customer is overfilling.
Date:2016-12-21 10.52
Name:D7DACELO Status:Draft
Workshop Findings: low pressure hose to high pressure pump leaking

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Name:D7DACELO Status:Informational
Quality Rating: Not Prepared
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Workshop Findings: low pressure hose to high pressure pump leaking

Control Unit/Fault Code						
Control Unit	Fault C0de	Description	Part Number	HW Version	SW Version	Diagnostic Variant

Hand Off					
First Contact Attempt	Appointment Date	On Site Date	Confirmed With	Hand off Rating	Hand Off Comment