



Customer smells fuel. Found puddle of fuel under vehicle.

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Case no. [REDACTED]
Creation date 2016-12-15 13.27.12
Last Edit By [REDACTED]

Vehicle

Vehicle Model	MB-M1CA126
FIN	[REDACTED]
Mileage	0003945
Registration Date	2016-08-31
Engine No.	[REDACTED]
Transmission NO.	
Production Date.	2016-06-13
Repair Attempts	0
Total Days Down	20

Dealer

Dealer Data		Contact Person	
Dealer Code	62133	Name	
Name	MERCEDES-BENZ OF WEST CHESTER	Email	
Address	5897 MUHLHAUSER ROAD	Phone No	
	OH 45069 WEST CHESTER	Fax No	
	United States	Mobile No	

Attachments

Attached Date	File Name	Description
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Symptom

>Power generation>Fuel system>Leakage>Line leaks

Measures Taken

Date:2017-01-02 07.55

Name:SMARASS Status:Close Without Tips

Communication To Dealer:

Good Morning Brandon and Happy New Year,\n\nThank you for the case update and repair feedback.\n\nI will close this one out.\n\n-Sam

Date:2016-12-30 14.35

Name:R6213300 Status:Solution Effective/Close Req.

Date:2016-12-15 14.35
Name:TBREEDE Status:Fts Requested Addl Info Communication To Dealer: Brandon,\n\nPlease provide details of your findings on this van once you locate the leak.\n\nRegards,\n
Date:2016-12-15 13.27
Name:R6213300 Status:Draft Workshop Findings: Have not duplicated.

Workshop Findings
Date:2016-12-15 13.27
Name:R6213300 Status:Draft Workshop Findings: Have not duplicated.

Case History
Date:2017-01-02 07.55
Name:SMARASS Status:Close Without Tips Communication To Dealer: Good Morning and Happy New Year,\n\nThank you for the case update and repair feedback.\n\nI will close this one out.\n-
Date:2017-01-02 07.53
Name:SMARASS Status:Researching
Date:2016-12-30 14.35
Name:R6213300 Status:Solution Effective/Close Req.
Date:2016-12-30 14.35
Name:R6213300 Status:Solution Effective/Close Req. Quality Rating: Not Prepared
Date:2016-12-15 14.35
Name:TBREEDE Status:Fts Requested Addl Info Communication To Dealer: ,\n\nPlease provide details of your findings on this van once you locate the leak.\n\nRegards,\n
Date:2016-12-15 14.34
Name:TBREEDE Status:Researching
Date:2016-12-15 13.27
Name:R6213300 Status:Draft Workshop Findings: Have not duplicated.

Control Unit/Fault Code						
Control Unit	Fault CCode	Description	Part Number	HW Version	SW Version	Diagnostic Variant

Hand Off					
First Contact Attempt	Appointment Date	On Site Date	Confirmed With	Hand off Rating	Hand Off Comment