

Information Case



Customer smells fuel. Customer found puddle of gas under vehicle.

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Case no. [REDACTED]
Creation date 2016-12-15 13.12.38
Last Edit By [REDACTED]

Vehicle

Vehicle Model	MB-M1CA126
FIN	[REDACTED]
Mileage	0005897
Registration Date	2016-08-31
Engine No.	[REDACTED]
Transmission NO.	
Production Date.	2016-06-06
Repair Attempts	0
Total Days Down	2

Dealer

Dealer Data		Contact Person	
Dealer Code	62133	Name	
Name	MERCEDES-BENZ OF WEST CHESTER	Email	
Address	5897 MUHLHAUSER ROAD	Phone No	
	OH 45069 WEST CHESTER	Fax No	
	United States	Mobile No	

Attachments

Attached Date	File Name	Description
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Symptom

>Power generation>Fuel system>Leakage>Line leaks

Measures Taken

Date:2018-04-24 14.10	
Name: [REDACTED]	Status:Informational

Date:2016-12-15 20.21
Name: [REDACTED] Status:Informational
Internal Comments:
Dealer replacing the low pressure hose at the high pressure pump to remedy.
Date:2016-12-15 13.12
Name: [REDACTED] Status:Draft
Workshop Findings:
Unable to duplicate. Extensive work done to induce a leak (inside, outside, engine hot, engine cold, etc.). Noticeable odor of fuel on foam cover over high pressure pump.

Workshop Findings
Date:2016-12-15 13.12
Name: [REDACTED] Status:Draft
Workshop Findings:
Unable to duplicate. Extensive work done to induce a leak (inside, outside, engine hot, engine cold, etc.). Noticeable odor of fuel on foam cover over high pressure pump.

Case History
Date:2018-04-24 14.10
Name: [REDACTED] Status:Informational
Date:2016-12-15 20.21
Name: [REDACTED] Status:Informational
Internal Comments:
Dealer replacing the low pressure hose at the high pressure pump to remedy.
Date:2016-12-15 20.20
Name: [REDACTED] Status:Researching
Date:2016-12-15 13.12
Name: [REDACTED] Status:Draft
Workshop Findings:
Unable to duplicate. Extensive work done to induce a leak (inside, outside, engine hot, engine cold, etc.). Noticeable odor of fuel on foam cover over high pressure pump.

Control Unit/Fault Code						
Control Unit	Fault C0de	Description	Part Number	HW Version	SW Version	Diagnostic Variant

Hand Off						
First Contact Attempt	Appointment Date	On Site Date	Confirmed With	Hand off Rating	Hand Off Comment	